[](https://chsflorida.sharepoint.com/sites/Intranet/)

**Targeted Case Management**

**Who is Eligible?**

Children and Adults in the Greater Lakeland area (Polk, Hardee, Highlands) who have Medicaid, with a mental health issue or emotional/ behavior problems at home, school and in the community. Eligible children and adults must have a need for more than one service or intervention, in order to be maintained in the least restrictive home or school setting. Documentation of a mental health diagnosis must be provided prior to initiation of case management services.

**What can a TCM do for your clients and families?**

* Provide information on community and mental health resources and link with the services needed to stabilize the targeted child, adult, and family
* Advocate for funding/complete documentation to pay for these services when necessary
* Complete SIPP referrals to the appropriate Managing Entity or FSPT Team
* Assist in parent engagement in services prior to reunification.
* Provide support, advocacy and resources for children in relative placements or who have been reunified
* Assist the parent in applying for Healthy Kids, Medicaid, and navigating the managed care system

**Does the guardian have to pay for TCM Services?**

No! There is no cost for TCM services. Services are billed to Medicaid, if the targeted client is Medicaid eligible. Presently this program only accepts clients with Medicaid.

**What insurance do I need to qualify for TCM?**

* Straight Medicaid
* Most Medicaid Managed Care Plans: Aetna Better Health, Humana, Amerigroup, Prestige, Staywell

(Wellcare), United, Sunshine State/Cenpatico, Simply Healthcare, Molina, Magellan, CMS, and

most other Medicaid plans

**How do I refer my client for TCM services?**

ANYONE can fill out a referral form and send it to: [**Lakeland.FCCC.Referrals@chsfl.org**](mailto:Lakeland.FCCC.Referrals@chsfl.org)Referrals can also be made online here: [Targeted Case Management Online Referral](https://www.chsfl.org/services/targeted-case-management/targeted-case-management-referral-form/)

**What are specific services a TCM may provide?**

* Coordinate mental health services for your child including:

Individual, family or group counseling; Substance abuse treatment; Sexual abuse treatment; Behavioral therapy; Psychiatric services; Psychological evaluations; Mentoring; Tutoring

* Attend mental health apts. or school meetings with client/parent/guardian
* Help apply for FL Healthy Kids, Medicaid, food stamps
* When possible, provide child and family with resources for food, clothing, furniture, school supplies, etc.
* Coordinate extracurricular activities, tutoring and mentoring
* Help navigate legal needs/requirements
* Obtain temporary funding for mental health services while working on a long term solution
* Connect client and parent/guardian with community support groups and parenting education programs

**And much more!**