

Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, May 11, 2025



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 24-25, Quarter 3 Performance

| CBC Lead Agency Scorecard Performance Table | Safety | Permanency | Permanency | Permanency | Permanency | Safety | Safety | Well-Being | Permanency | Permanency | Permanency |
|---|---|--|--|--|---|--|--|--|--|--|---|
| Measures | 1. Children with no recurrence of verified maltreatment within 12 months of a prior verified maltreatment | 2.Children achieving permanency within 12 months of entering care. | 3. Children achieving permanency within 12 months for children in Out-of-home care between 12 and 23 months. | 4. Children achieving permanency within 12 months for children in out-of-home care for 24 months or more | 5. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 6. Rate of children not abused or neglected while in out-of-home care. | 7. Percent of children not abused or neglected while receiving in-home services. | 8. Percent of children under supervision who are seen every 30 days. | 9. Rate of children's placement moves per 1,000 days in foster care. | 10. Percent of children placed with relatives or nonrelatives. | 11. Percent of sibling groups where all siblings are placed together. |
| Quarterly Scheduled FSN Listing Report # | 1229 | 1159 | 1160 | 1237 | 1162 | 1272 | 1156 | 1158 | 1161 | 1325 | 1166 |
| Standard | 90.3% | 35.2% | 43.8% | 37.9% | 94.4% | < 9.07 | 95.0% | 99.5% | < 4.50 | 60.0% | 65.0% |
| Reporting Period | 10/01/22 to 09/30/23 | 01/01/23 to 12/31/23 | 01/01/24 | 01/01/24 | 01/01/22 to 12/31/22 | 10/01/23 to 09/30/24 | 10/01/23 to 09/30/24 | 01/01/24 | 01/01/24 | 12/31/24 | 12/31/24 |
| ChildNet-Broward | 93.37% | 36.83% | 52.36% | 40.67% | 94.74% | 7.35 | 97.62% | 99.82% | 3.80 | 51.25% | 63.19% |
| ChildNet-Palm Beach | 94.85% | 43.63% | 57.79% | 40.13% | 93.64% | 4.77 | 97.77% | 99.89% | 3.74 | 48.76% | 62.02% |
| Childrens Network of SW Florida | 95.61% | 39.92% | 58.36% | 46.24% | 93.48% | 5.60 | 96.64% | 99.93% | 5.33 | 51.14% | 60.74% |
| Childrens Network-Hillsborough | 94.44% | 20.96% | 45.87% | 46.36% | 96.32% | 4.17 | 97.91% | 99.66% | 5.17 | 51.55% | 56.02% |
| Citrus Health Network | 95.18% | 22.69% | 52.79% | 44.53% | 91.49% | 5.78 | 97.96% | 99.76% | 4.77 | 48.98% | 60.51% |
| Communities Connected for Kids | 91.16% | 37.83% | 73.24% | 44.87% | 93.57% | 10.21 | 93.42% | 99.92% | 4.48 | 44.00% | 60.53% |
| Community Partnership for Children | 94.36% | 28.84% | 64.08% | 46.00% | 94.81% | 5.66 | 97.91% | 99.85% | 3.96 | 37.50% | 50.42% |
| Family Integrity Program | 96.06% | 36.67% | 50.00% | 63.64% | 100.00% | 0.00 | 99.07% | 99.84% | 3.21 | 48.84% | 66.67% |
| Family Partnerships of Central Florida | 93.18% | 26.30% | 52.52% | 50.88% | 94.22% | 6.52 | 96.40% | 99.66% | 4.00 | 50.64% | 53.51% |
| Family Support Services of North Fla | 96.18% | 24.75% | 54.93% | 39.38% | 92.17% | 4.01 | 97.52% | 99.67% | 5.29 | 42.07% | 42.39% |
| FSS Suncoast | 95.09% | 28.97% | 53.44% | 54.63% | 94.64% | 4.76 | 95.42% | 99.69% | 4.79 | 41.68% | 59.55% |
| Heartland for Children | 93.62% | 33.48% | 38.14% | 48.61% | 94.44% | 3.74 | 97.03% | 99.90% | 2.88 | 63.14% | 57.53% |
| Kids Central, Inc. | 96.70% | 28.21% | 36.68% | 44.16% | 88.78% | 5.07 | 97.37% | 99.44% | 7.01 | 52.51% | 59.58% |
| Kids First of Florida, Inc. | 99.39% | 37.04% | 59.09% | 44.44% | 100.00% | 3.43 | 100.00% | 99.60% | 3.37 | 44.36% | 37.50% |
| NWF Health Network - East | 92.92% | 37.27% | 52.59% | 46.89% | 91.21% | 5.60 | 96.23% | 99.91% | 6.01 | 49.48% | 57.80% |
| NWF Health Network - West | 91.88% | 31.47% | 57.84% | 44.84% | 91.10% | 8.00 | 94.39% | 99.85% | 6.28 | 49.11% | 51.35% |
| Partnership for Strong Families | 94.53% | 30.00% | 46.37% | 48.96% | 95.74% | 5.30 | 96.80% | 99.79% | 4.60 | 47.22% | 55.29% |
| Safe Children Coalition | 95.16% | 31.92% | 57.92% | 47.15% | 90.96% | 5.36 | 97.01% | 99.44% | 4.33 | 51.76% | 64.10% |
| Statewide | 94.21% | 31.17% | 51.65% | 47.20% | 93.23% | 5.52 | 96.74% | 99.51% | 4.84 | 49.65% | 56.62% |

Contract Measure – Children Seen Every Thirty Days

Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Previous Month

| Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days | | |
|---|--|---------------------------|
| April 2025 as of 05/09/2025 | | |
| Report Date Range: 04/01/2025 to 04/30/2025 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 0 | 100.00% ★ |
| LSF | 2 | 99.96% ★ |
| OHU | 4 | 99.98% ★ |
| NTF | 0 | 100.00% ★ |
| HFC | 6 | 99.98% ★ |
| Statewide | | 99.81% |
| <i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i> | | |
| <i>Target of 99.5%</i> | | |

Current Month

| Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days | | |
|---|--|---------------------------|
| May 2025 as of 05/11/2025 | | |
| Report Date Range: 05/01/2025 to 05/31/2025 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 4 | 99.81% ★ |
| LSF | 0 | 100.00% ★ |
| OHU | 3 | 99.88% ★ |
| NTF | 0 | 100.00% ★ |
| HFC | 7 | 99.91% ★ |
| Statewide | | 99.68% |
| <i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i> | | |
| <i>Target of 99.5%</i> | | |

Monthly Birth Parent Contacts

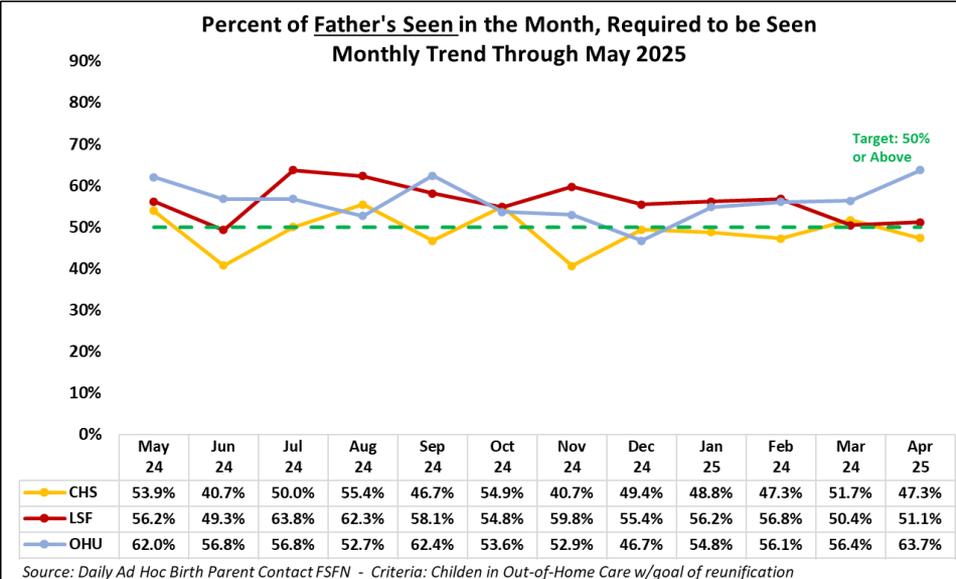
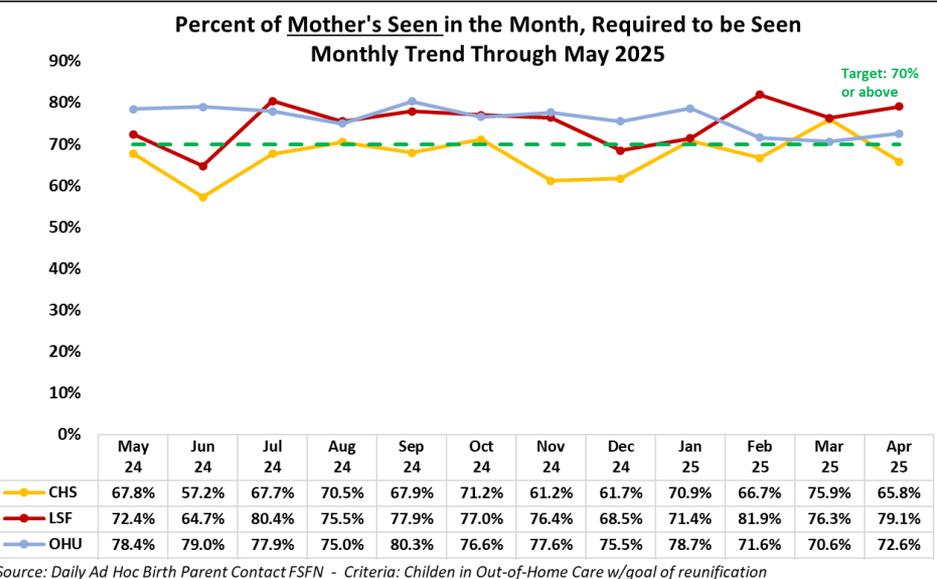
Target = 70% Mothers and 50% Fathers - seen monthly

Current Month

| Birth Parent Contact Completed | | | | | | |
|---|-----------------|------------------|-----------------|-----------------|------------------|-----------------|
| May 2025 as of 05/11/2025 (Point in Time) | | | | | | |
| AGENCY | # Moms Required | # Moms Completed | Mom % Completed | # Dads Required | # Dads Completed | Dad % Completed |
| CHS | 111 | 23 | 20.7% | 93 | 5 | 5.4% |
| LSF | 183 | 39 | 21.3% | 134 | 14 | 10.4% |
| OHU | 132 | 24 | 18.2% | 100 | 22 | 22.0% |
| TOTAL | 426 | 86 | 20.2% | 327 | 41 | 12.5% |

Criteria: Childen in Out-of-Home Care wgoal of reunification
 Source: Daily Ad Hoc Birth Parent Contact FSFN
 Mothers Seen Target: 70%
 Fathers Seen Target: 50%

- **Mother Contact**, Target is 70% or above
- **Father Contact**, Target is 50% or above



Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry into OHC Last 2 Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship Removals entered into FSFN between 04/28/25 - 05/11/25

| Current Removal Case ID | Child Id | Current Agency | Prior Unit | Current Removal Date | Prior PG or Reunification Discharge Date | Length from Prior Discharge to Current Removal (months) | Range Prior Discharge to Current Removal | SM07 Cohort | FSFN Entry Date |
|-------------------------|-----------|----------------|-----------------|----------------------|--|---|--|-------------|-----------------|
| 100730495 | 107325955 | OHU | 142856-OHU-POLK | 5/6/2025 | 5/13/2020 | 59 | 3.0 - 4.9 yrs | No | 5/9/25 |
| | 107662839 | OHU | 142856-OHU-POLK | 5/6/2025 | 8/29/2019 | 68 | > 5.0 yrs | No | 5/9/25 |
| 66478 | 103049834 | CHS | 141834-CHSFL | 4/29/2025 | 7/14/2015 | 117 | > 5.0 yrs | No | 5/7/25 |
| 103519820 | 103344709 | CHS | 141837-CHSFL | 4/28/2025 | 5/1/2014 | 131 | > 5.0 yrs | No | 5/7/25 |
| | 102405209 | CHS | 141837-CHSFL | 4/28/2025 | 5/1/2014 | 131 | > 5.0 yrs | No | 5/7/25 |
| 102245771 | 107626280 | LSF | 141929-LSF | 5/1/2025 | 4/12/2022 | 36 | 1.0 - 2.9 yrs | No | 5/6/25 |

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 5 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

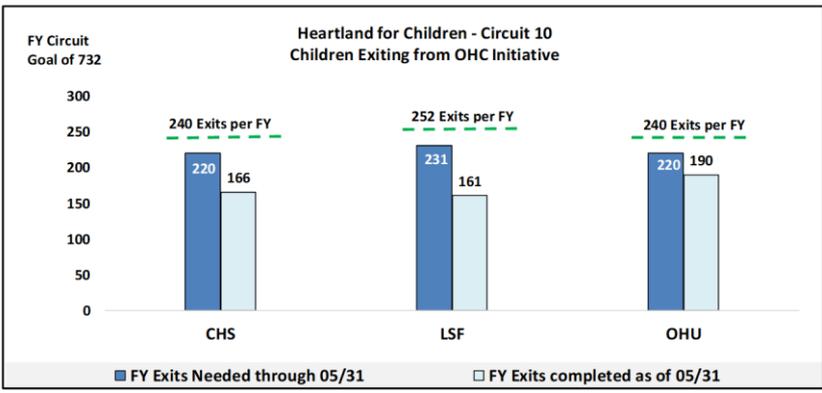
SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 94.4% or Greater**

FY 24/25 Contract Measure – Target = 94%

| FY 24/25 as of 05/11/2025 | | | |
|---|-------------------------------|---------------------------------------|----------------------------------|
| Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024 | | | |
| Agency | Maintained No Removal Episode | Total Children Permanency w/in 1 year | Percentage Permanency Maintained |
| CHS | 85 | 92 | 92.39% |
| LSF | 88 | 88 | 100.00% |
| OHU | 68 | 74 | 91.89% |
| HFC Total | 241 | 254 | 94.88% |
| Statewide | 2,601 | 2,788 | 93.29% |

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

FY 2024-2025 Exiting Out-of-Home Care Initiative



Children Exiting Out-of-Home Care as of 05/11/2025

Green: Month's CMO or Circuit reached their monthly exits

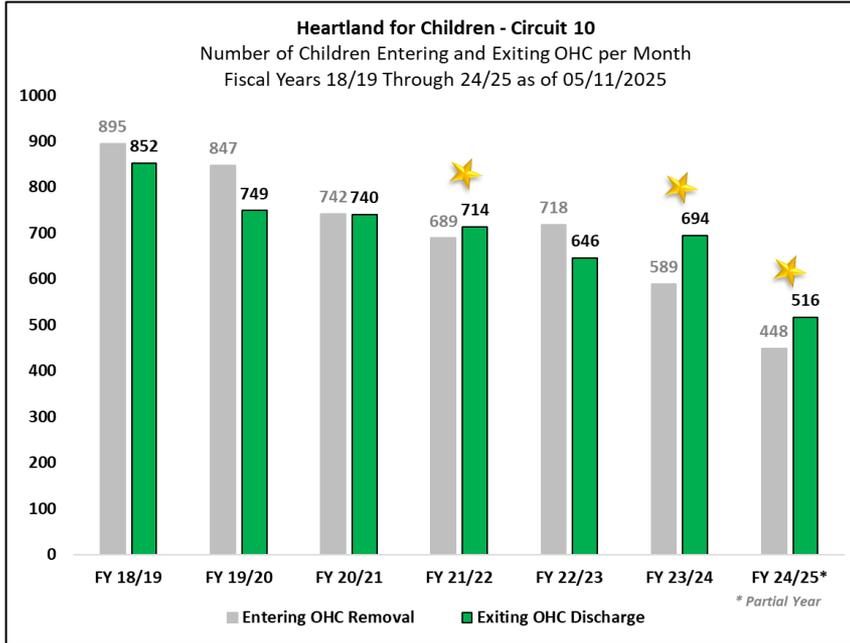
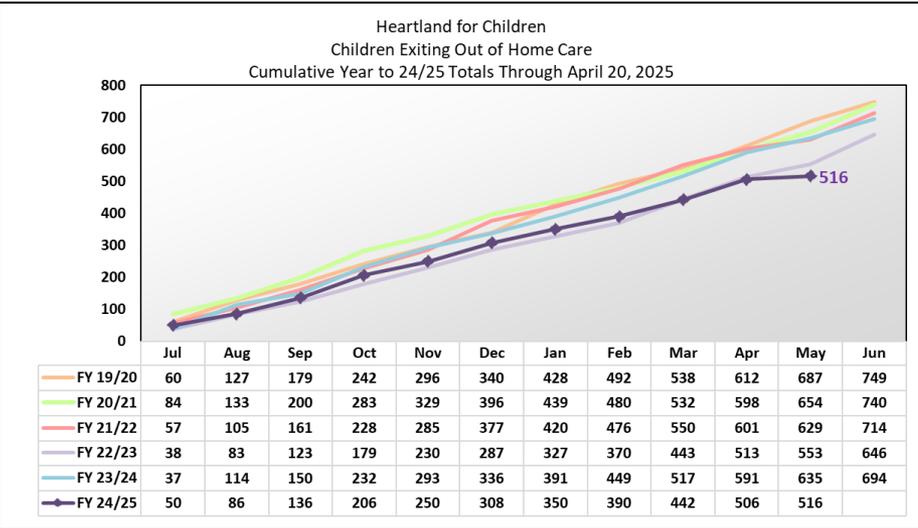
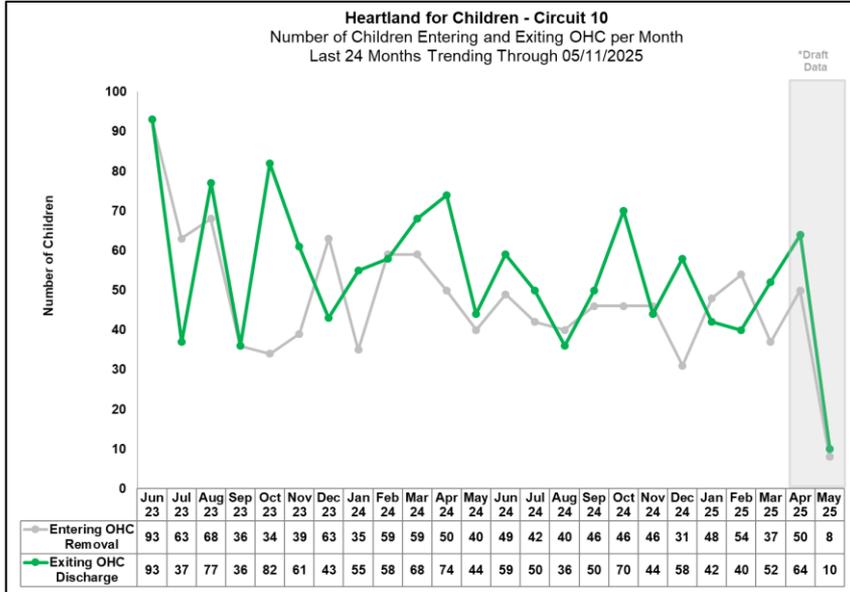
Orange: Adoptions exceed 35% of exits

| Monthly Need Rest of FY | Jul 24 | Aug 24 | Sep 24 | Oct 24 | Nov 24 | Dec 24 | Jan 25 | Feb 25 | Mar 25 | Apr 25 | May 25 | Jun 25 |
|---------------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| CHS | 37 | 20 | 12 | 14 | 31 | 8 | 22 | 11 | 9 | 17 | 20 | 2 |
| LSF | 46 | 11 | 14 | 19 | 18 | 22 | 19 | 10 | 17 | 13 | 15 | 3 |
| OHU | 25 | 19 | 10 | 17 | 21 | 14 | 17 | 22 | 14 | 22 | 29 | 5 |
| HFC | 108 | 50 | 36 | 50 | 70 | 44 | 58 | 43 | 40 | 52 | 64 | 10 |
| Adoptions of Exits | 12 of 50 | 6 of 36 | 19 of 50 | 14 of 70 | 22 of 44 | 21 of 58 | 6 of 43 | 13 of 40 | 21 of 52 | 21 of 64 | 5 of 10 | |
| % of Adoptions | 24.0% | 16.7% | 38.0% | 20.0% | 50.0% | 36.2% | 14.0% | 32.5% | 40.4% | 32.8% | 50.0% | |

*Partial Month

★ Total of 61 of more exits from OHC in a month

Source: FSN Report 1182, excluding 18+, EFC



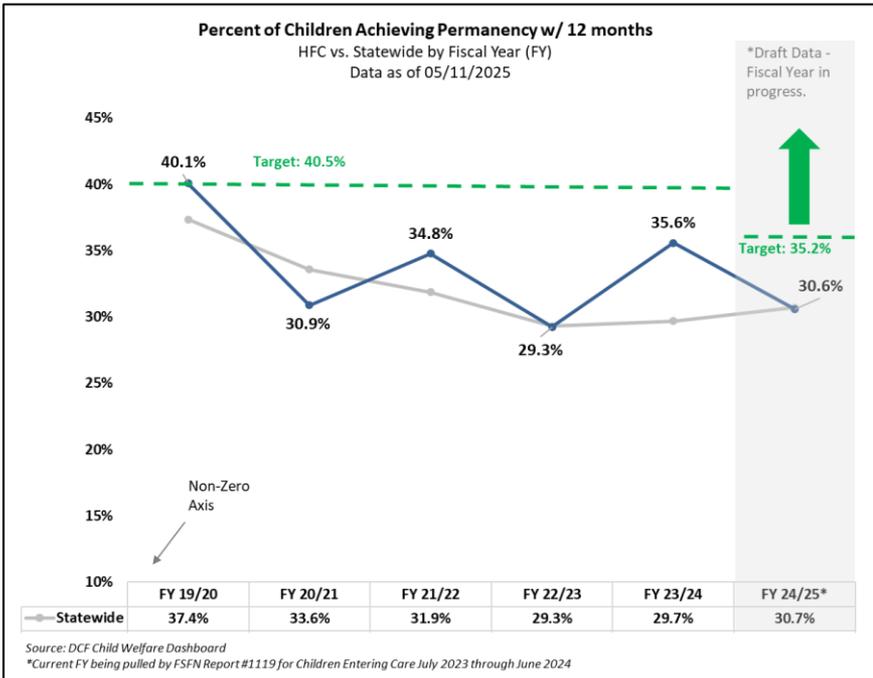
Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

Less than 12 Months

FY 24/25 Target is 35.2%

| FY 24/25, Target 35.2% | | | | Percent Timely FY 23/24 (last FY) | % Increase Since 03/23 |
|--|---------------------------|----------------------------|---------------------------|-----------------------------------|------------------------|
| Agency | Permanency within 12 mths | Total Children Entered OHC | Percent Timely Permanency | | |
| Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024 (as of 05/11/2025) | | | | | |
| CHS | 57 | 177 | 32.2% | 36.8% | 1.1% |
| LSF | 56 | 198 | 28.3% | 36.1% | 1.5% |
| OHU | 70 | 223 | 31.4% | 33.8% | 1.3% |
| HFC Total | 183 | 598 | 30.6% | 35.6% | 1.3% |
| Statewide | 2,450 | 7,976 | 30.7% | 29.7% | 1.8% |

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit

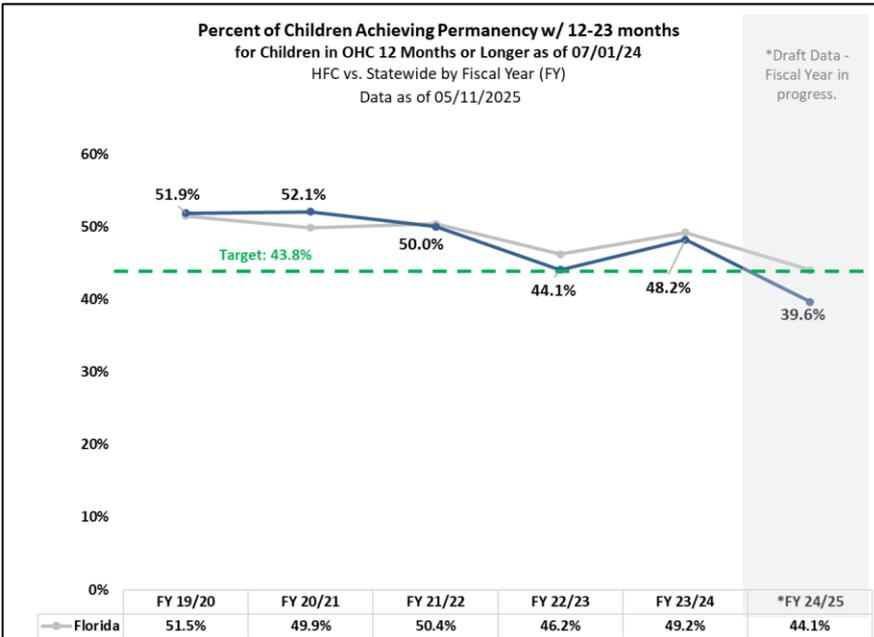
| FY 2024 / 2025, Target 35.2% | | | |
|---|---------------------------|----------------------------|---------------------------|
| Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024 (as of 05/11/2025) | | | |
| Agency / Unit (Actual) | Permanency within 12 mths | Total Children Entered OHC | Percent Timely Permanency |
| CHS | 57 | 177 | 32.2% |
| 141834-CHSFL | 7 | 13 | 53.8% |
| 141846-CHSFL | 4 | 19 | 21.1% |
| 141839-CHSFL | 11 | 53 | 20.8% |
| 141835-CHSFL (Adop) | 8 | 21 | 38.1% |
| 141852-CHSFL | 23 | 50 | 46.0% |
| LSF | 56 | 198 | 28.3% |
| 141828-LSF | 10 | 26 | 38.5% |
| 141827-LSF | 9 | 37 | 24.3% |
| 141836-LSF | 4 | 17 | 23.5% |
| 141845-LSF | 6 | 20 | 30.0% |
| 141848-LSF | 7 | 18 | 38.9% |
| 141849-LSF | 10 | 46 | 21.7% |
| 141850-LSF (Adop) | 6 | 12 | 50.0% |
| 141929-LSF | 4 | 20 | 20.0% |
| 14-HFC-LSF ADMIN (IL) | 0 | 2 | 0.0% |
| OHU | 70 | 223 | 31.4% |
| 142853-OHU-HARDEE | 4 | 25 | 16.0% |
| 142854-OHU-HIGHLANDS (IL) | 0 | 1 | 0.0% |
| 142855-OHU-HIGHLANDS | 21 | 88 | 23.9% |
| 140121-OHU-HIGHLANDS (Adop) | 7 | 19 | 36.8% |
| 142858 OHU-POLK | 17 | 39 | 43.6% |
| 142852-OHU-POLK | 14 | 32 | 43.8% |
| 142856-OHU-POLK | 7 | 19 | 36.8% |
| HFC Total | 183 | 598 | 30.6% |
| Statewide | 2,450 | 7,976 | 30.7% |

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent

Children Achieving Permanency in 12 Months for Children in Out-of-Home Care between 12-23 month FY 24/25 Target is 43.8%

| FY 24/25, Target 43.8% | | | | Percent Timely FY 23/24 (last FY) | % Increase Since 03/23 |
|--|------------------------------------|-------------------------------------|---------------------------------|--|---------------------------|
| Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 05/11/2025) | | | | | |
| Agency | Permanency within 12-23 mths | Total Children LOS 12-23 mths | Percent Timely Permanency | | |
| CHS | 43 | 117 | 36.8% | 52.4% | 7.1% |
| LSF | 47 | 109 | 43.1% | 49.5% | 4.6% |
| OHU | 40 | 102 | 39.2% | 42.4% | 6.9% |
| HFC Total | 130 | 328 | 39.6% | 48.2% | 6.2% |
| Statewide | 2,144 | 4,867 | 44.1% | 49.2% | 6.0% |

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit

| FY 24/25, Target 43.8% | | | |
|--|---------------------------------|----------------------------------|---------------------------------|
| Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 05/11/2025) | | | |
| Agency / Unit | Permanency within 12 mths | Total Children Entered OHC | Percent Timely Permanency |
| CHS | 43 | 117 | 36.8% |
| 141846-CHSFL | 6 | 16 | 37.5% |
| 141839-CHSFL | 8 | 15 | 53.3% |
| 141835-CHSFL (Adop) | 9 | 29 | 31.0% |
| 141852-CHSFL | 13 | 29 | 44.8% |
| LSF | 47 | 109 | 43.1% |
| 141828-LSF | 6 | 13 | 46.2% |
| 141827-LSF | 2 | 12 | 16.7% |
| 141836-LSF | 8 | 9 | 88.9% |
| 141845-LSF | 4 | 12 | 33.3% |
| 141848-LSF | 3 | 4 | 75.0% |
| 141849-LSF | 9 | 27 | 33.3% |
| 141850-LSF (Adop) | 11 | 17 | 64.7% |
| 141929-LSF | 4 | 14 | 28.6% |
| OHU | 40 | 102 | 39.2% |
| 142853-OHU-HARDEE | 10 | 19 | 52.6% |
| 142855-OHU-HIGHLANDS | 4 | 8 | 50.0% |
| 140121-OHU-HIGHLANDS (Adop) | 10 | 25 | 40.0% |
| 142858 OHU-POLK | 6 | 13 | 46.2% |
| 142852-OHU-POLK | 8 | 14 | 57.1% |
| 142856-OHU-POLK | 2 | 22 | 9.1% |
| HFC Total | 130 | 328 | 39.6% |
| Statewide | 2,144 | 4,867 | 44.1% |

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138

Source: DCF Child Welfare Dashboard
*FY 23/24 is being pulled by FSN Report #1119 for Children Entering Care July 2022 through June 2023

Federal Measure - Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

24 Months or More

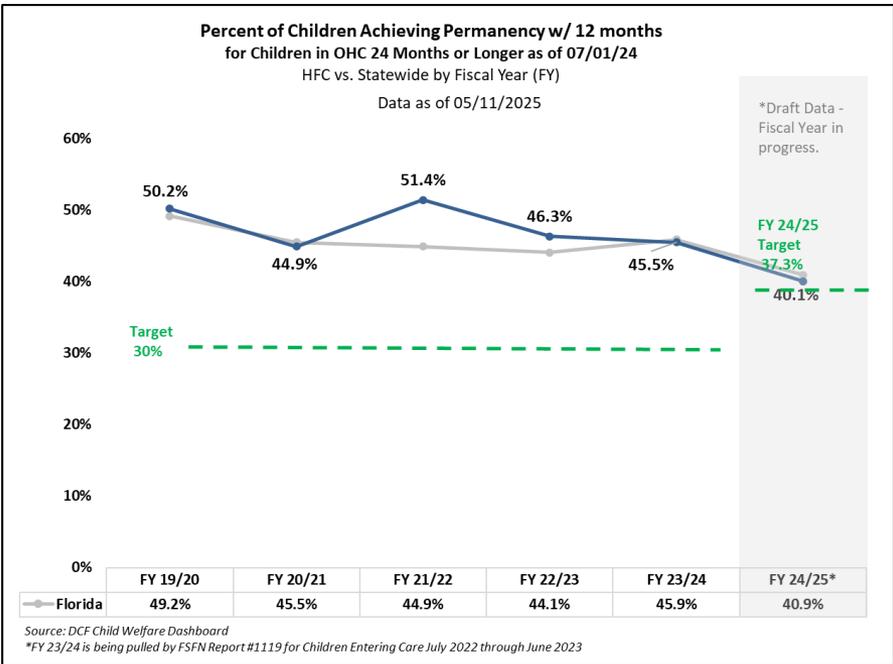
FY 23/24 Target is 37.9%

| Statewide Measure - FY 24/25, Target 37.9% | | | | Percent Timely FY 24/25 (last FY) | % Increase Since 03/23 |
|---|---------------------------|----------------------------------|---------------------------|-----------------------------------|------------------------|
| Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 05/11/2025) | | | | | |
| Agency | Permanency Since July 1st | Total Children in OHC 24+ Months | Percent Timely Permanency | | |
| CHS | 38 | 92 | 41.3% | 43.6% | 9.8% |
| LSF | 41 | 112 | 36.6% | 46.1% | 6.3% |
| OHU | 44 | 103 | 42.7% | 46.4% | 4.5% |
| HFC Total | 123 | 307 | 40.1% | 45.5% | 6.7% |
| Statewide | 2,091 | 5,110 | 40.92% | 45.9% | 5.1% |

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197
*Permanency = adoption, permanent guardianship or reunification w/ parent

By Unit

| Statewide Measure - FY 24/25, Target 37.9% | | | |
|---|---------------------------|----------------------------------|---------------------------|
| Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 05/11/2025) | | | |
| Agency / Unit | Permanency Since July 1st | Total Children in OHC 24+ Months | Percent Timely Permanency |
| CHS ★ | 38 | 92 | 41.3% |
| 141832-CHSFL (IL) | 0 | 5 | 0.0% |
| 141846-CHSFL ★ | 3 | 5 | 60.0% |
| 141839-CHSFL ★ | 6 | 15 | 40.0% |
| 141835-CHSFL (Adop) ★ | 23 | 40 | 57.5% |
| 141852-CHSFL | 4 | 19 | 21.1% |
| LSF | 41 | 112 | 36.6% |
| 141828-LSF | 10 | 31 | 32.3% |
| 141827-LSF | 1 | 5 | 20.0% |
| 141836-LSF ★ | 12 | 19 | 63.2% |
| 141845-LSF | 4 | 11 | 36.4% |
| 141848-LSF ★ | 2 | 2 | 100.0% |
| 141849-LSF | 3 | 10 | 30.0% |
| 141850-LSF (Adop) | 0 | 1 | 0.0% |
| 141929-LSF | 9 | 28 | 32.1% |
| OHU ★ | 44 | 103 | 42.7% |
| 142853-OHU-HARDEE | 2 | 12 | 16.7% |
| 142855-OHU-HIGHLANDS | 0 | 7 | 0.0% |
| 140121-OHU-HIGHLANDS (Adop) ★ | 32 | 54 | 59.3% |
| 142858 OHU-POLK ★ | 2 | 3 | 66.7% |
| 142852-OHU-POLK | 4 | 11 | 36.4% |
| 142856-OHU-POLK | 4 | 13 | 30.8% |
| HFC Total ★ | 123 | 307 | 40.1% |
| Statewide ★ | 2,091 | 5,110 | 40.9% |



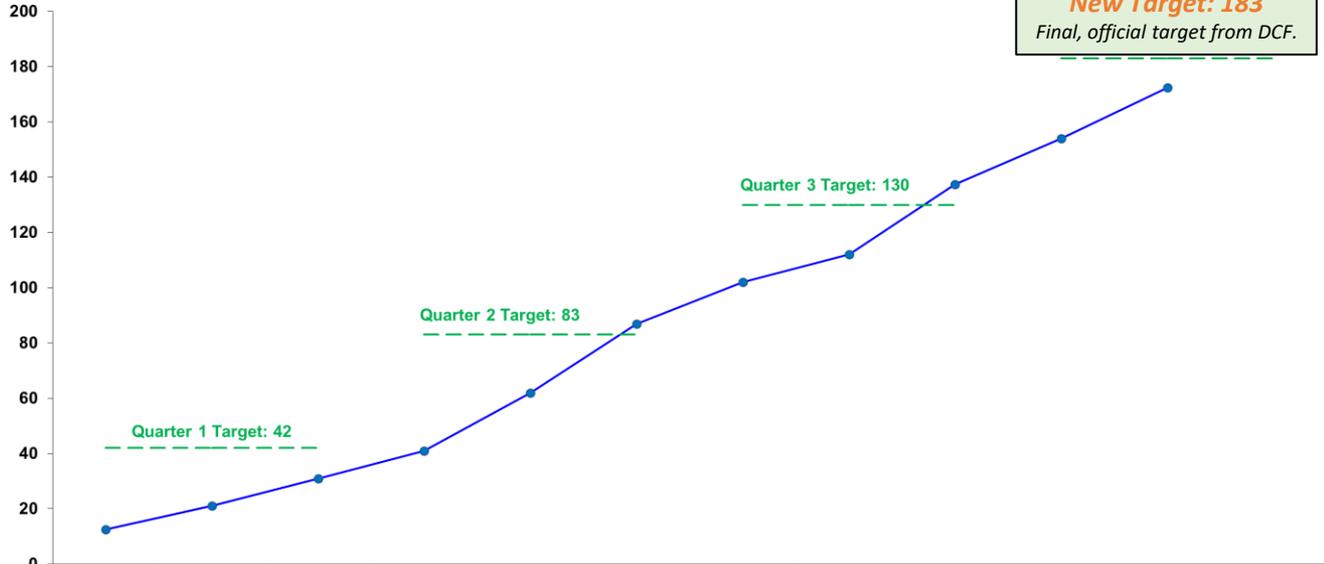
Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 24-25

New Target: 183
Final, official target from DCF.



Upcoming Finalization Dates FY(24/25)

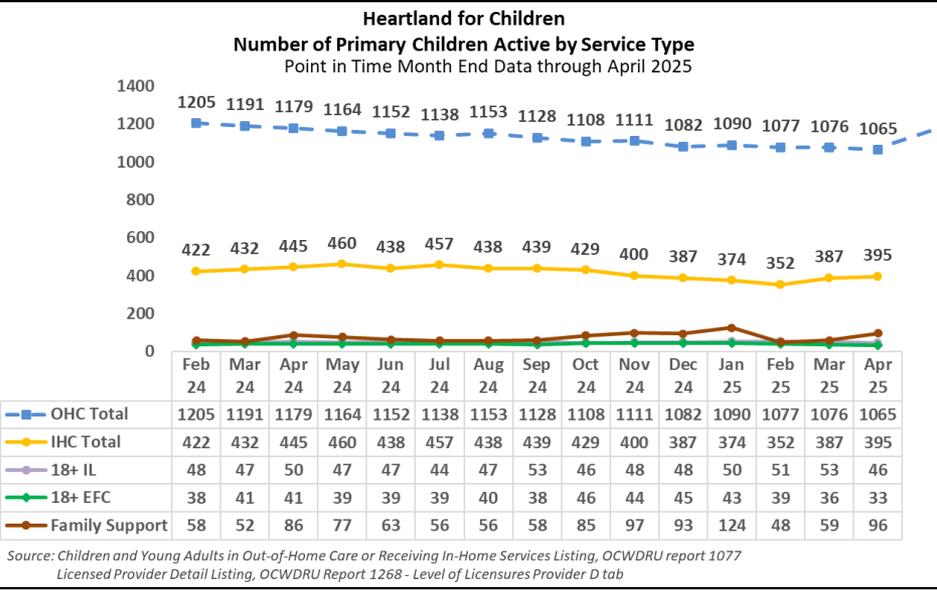
- May 14, 2025
- June 18 & 25, 2025

Source: Adoption Finalization Credit On-Demand Listing - Report #1337; Data-as-of: May 11, 2025

| Adoption Finalizations (YTD) FY 24-25 Data as of 05/11/25 | |
|---|-------------------------|
| CMO | Finalized Adoptions YTD |
| CHS | 37.5 |
| LSF | 60.5 |
| OHU | 74.5 |
| Total | 172.5 |

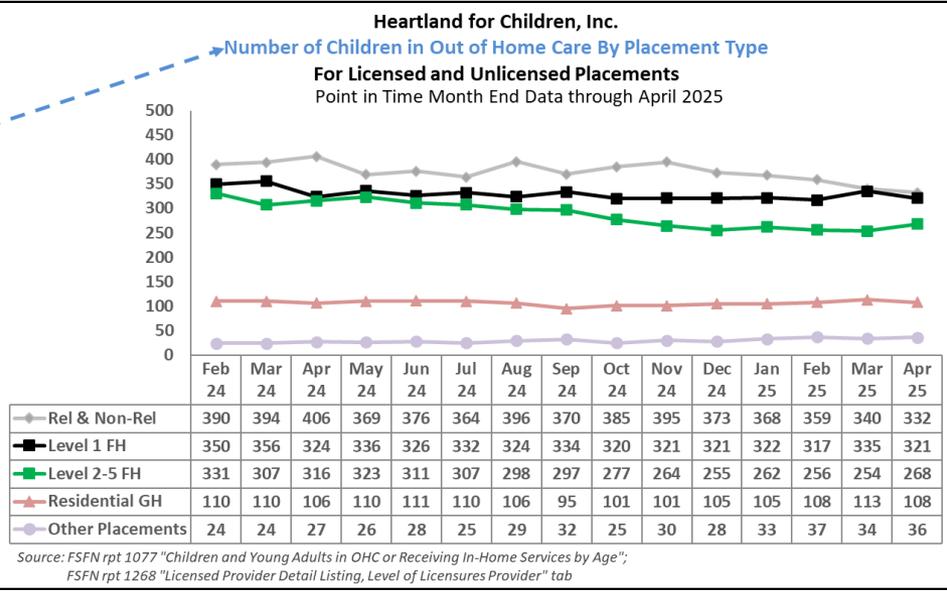
Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

Children Served at Month End by Service Type



| | Feb 24 | Mar 24 | Apr 24 | May 24 | Jun 24 | Jul 24 | Aug 24 | Sep 24 | Oct 24 | Nov 24 | Dec 24 | Jan 25 | Feb 25 | Mar 25 | Apr 25 |
|----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| OHC Total | 1205 | 1191 | 1179 | 1164 | 1152 | 1138 | 1153 | 1128 | 1108 | 1111 | 1082 | 1090 | 1077 | 1076 | 1065 |
| IHC Total | 422 | 432 | 445 | 460 | 438 | 457 | 438 | 439 | 429 | 400 | 387 | 374 | 352 | 387 | 395 |
| 18+ IL | 48 | 47 | 50 | 47 | 47 | 44 | 47 | 53 | 46 | 48 | 48 | 50 | 51 | 53 | 46 |
| 18+ EFC | 38 | 41 | 41 | 39 | 39 | 39 | 40 | 38 | 46 | 44 | 45 | 43 | 39 | 36 | 33 |
| Family Support | 58 | 52 | 86 | 77 | 63 | 56 | 56 | 58 | 85 | 97 | 93 | 124 | 48 | 59 | 96 |

Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077
Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab

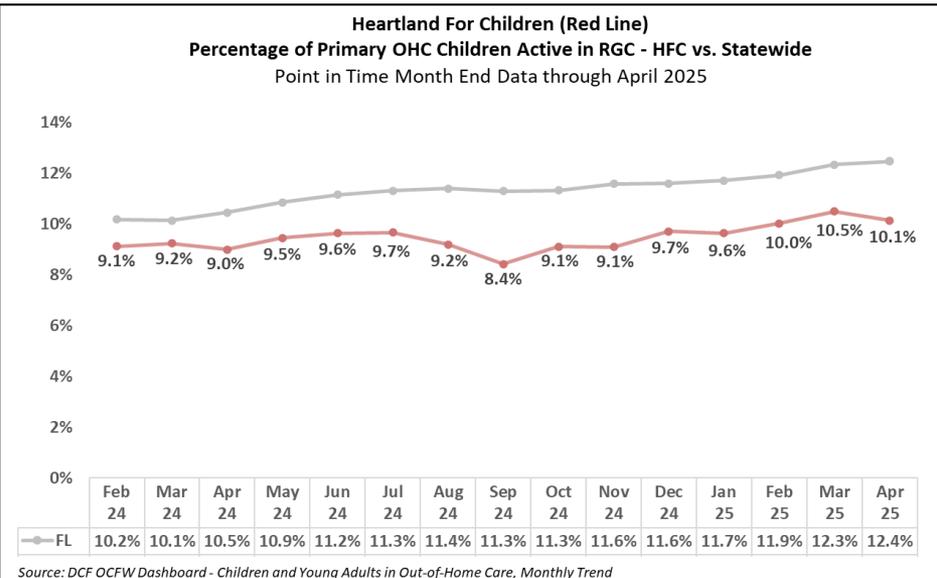
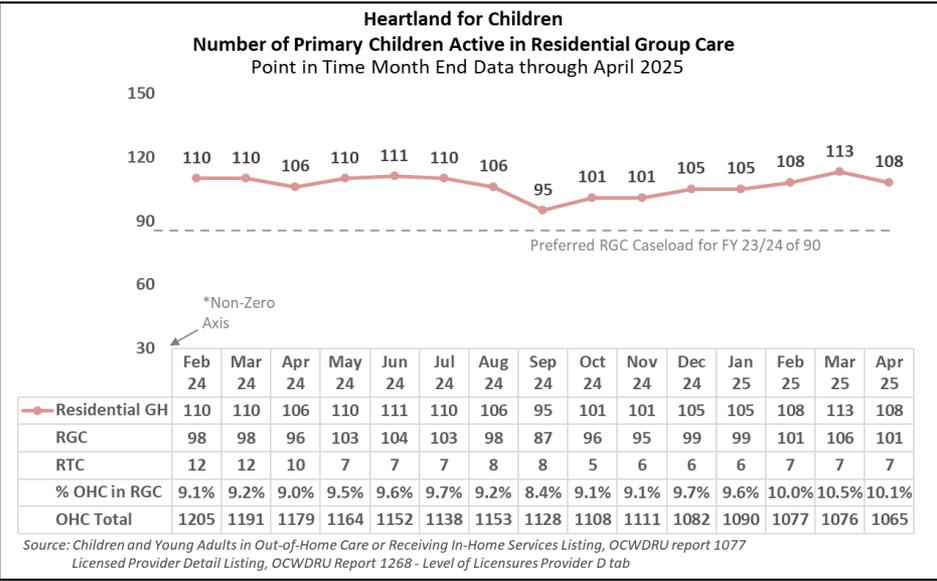


| | Feb 24 | Mar 24 | Apr 24 | May 24 | Jun 24 | Jul 24 | Aug 24 | Sep 24 | Oct 24 | Nov 24 | Dec 24 | Jan 25 | Feb 25 | Mar 25 | Apr 25 |
|------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Rel & Non-Rel | 390 | 394 | 406 | 369 | 376 | 364 | 396 | 370 | 385 | 395 | 373 | 368 | 359 | 340 | 332 |
| Level 1 FH | 350 | 356 | 324 | 336 | 326 | 332 | 324 | 334 | 320 | 321 | 321 | 322 | 317 | 335 | 321 |
| Level 2-5 FH | 331 | 307 | 316 | 323 | 311 | 307 | 298 | 297 | 277 | 264 | 255 | 262 | 256 | 254 | 268 |
| Residential GH | 110 | 110 | 106 | 110 | 111 | 110 | 106 | 95 | 101 | 101 | 105 | 105 | 108 | 113 | 108 |
| Other Placements | 24 | 24 | 27 | 26 | 28 | 25 | 29 | 32 | 25 | 30 | 28 | 33 | 37 | 34 | 36 |

Source: FSN rpt 1077 "Children and Young Adults in OHC or Receiving In-Home Services by Age";
FSN rpt 1268 "Licensed Provider Detail Listing, Level of Licensures Provider" tab

Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

➤ Number and Percent of Children Serviced in Residential Care



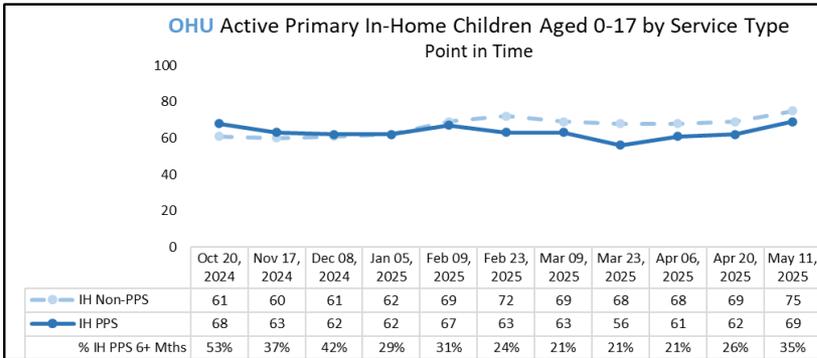
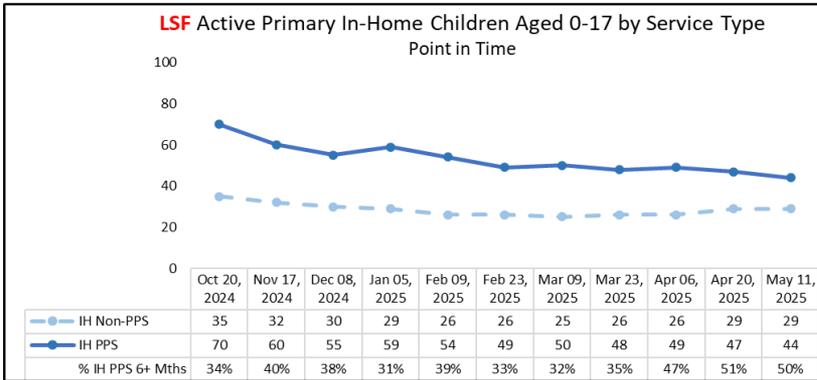
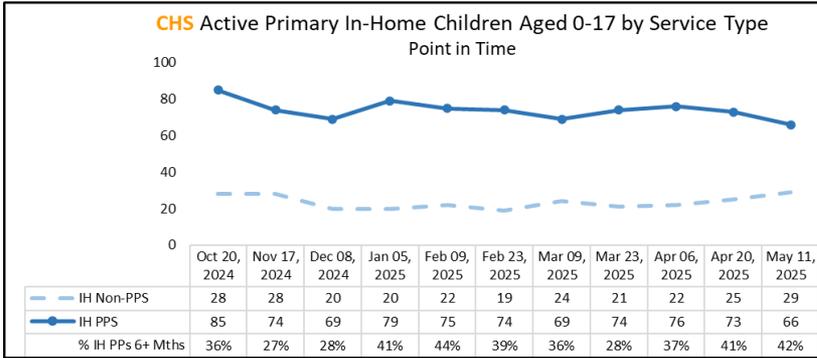
Circuit 10 Percent of Group Homes, Percent of Beds Licensed and Utilized Point in Time as of February 2025 Month End

| Group Home / Shelter Type | Currently licensed beds | % utilized previous month | Number of beds on the horizon for development |
|--------------------------------------|-------------------------|---------------------------|---|
| Shelter - NFI | 12 | 47.9% | 0 |
| Shelter – YFA George Harris | 24 | 7083.0% | 0 |
| At-Risk: Anchor House | 12 | 56.0% | 6 |
| At-Risk: Anchor Ivy Villa | 6 | 56.6% | 6 |
| At-Risk: Anchor’s Haven House | - | - | - |
| At-Risk: Anchor’s Girls Home | - | - | - |
| At-Risk: A Second Chance | 6 | 83.3% | 0 |
| At-Risk: Serenity Place-Chandler | 6 | 83.3% | 0 |
| At-Risk: Serenity Place-Julius | 6 | 86.3% | 0 |
| At-Risk: Serenity Place-Villa | 12 | 56.6% | 0 |
| At-Risk: Integrity Care - Kaley | 6 | 100.0% | 0 |
| At-Risk: Integrity Care - Kittansett | 6 | 50.0% | 0 |
| At-Risk: Integrity Care - Sunset | 6 | 66.7% | 0 |
| At-Risk: Integrity Care - Whispering | 6 | 92.9% | 0 |

FY 2024-2025 Children In-Home Care Closures Initiative

PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (*Also includes ICPC)



| Heartland for Children Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS Data as of 05/11/25 | | | | | | | | | | | | | |
|---|----------------------|----------------|-----------|-----------|------------|-----------|-----------|--------------|--------------|--------------|------------|------------|---|
| CMO | In-Home Service Type | 0-4 Months | 5 Months | 6 Months | 7-9 Months | 10 Months | 11 Months | 12-15 Months | 16-23 Months | 24-35 Months | 36+ Months | CMO Total | |
| CHS | Non-PPS | 18 | 0 | 0 | 0 | 0 | 0 | 8 | 1 | 2 | 0 | 29 | |
| | PPS | 37 | 1 | 6 | 7 | 3 | 3 | 5 | 2 | 2 | 0 | 66 | |
| CHS Total | | 55 | 1 | 6 | 7 | 3 | 3 | 13 | 3 | 4 | 0 | 95 | |
| LSF | Non-PPS | 11 | 0 | 0 | 5 | 0 | 0 | 7 | 3 | 2 | 1 | 29 | |
| | PPS | 18 | 4 | 4 | 9 | 0 | 2 | 6 | 1 | 0 | 0 | 44 | |
| LSF Total | | 29 | 4 | 4 | 14 | 0 | 2 | 13 | 4 | 2 | 1 | 73 | |
| OHU | Non-PPS | 31 | 1 | 2 | 15 | 8 | 2 | 5 | 5 | 0 | 6 | 75 | |
| | PPS | 43 | 2 | 14 | 7 | 0 | 0 | 1 | 2 | 0 | 0 | 69 | |
| OHU Total | | 74 | 3 | 16 | 22 | 8 | 2 | 6 | 7 | 0 | 6 | 144 | |
| NTF | Non-PPS | 75 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 79 | |
| | PPS | 75 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 79 | |
| NTF Total | | 75 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 79 | |
| HFC | Non-PPS | 135 | 5 | 2 | 20 | 8 | 2 | 20 | 9 | 4 | 7 | 212 | |
| | PPS | 98 | 7 | 24 | 23 | 3 | 5 | 12 | 5 | 2 | 0 | 179 | |
| HFC Total | | 233 | 12 | 26 | 43 | 11 | 7 | 32 | 14 | 6 | 7 | 391 | |
| | | % PPS by Month | 55% | 4% | 13% | 13% | 2% | 3% | 7% | 3% | 1% | 0% | - |

Source: Children and Young Adults Actively Receiving IH Services or in OHC Care Daily Listing - FSN Report #1329
PPS = Post Placement Supervision; Non-PPS = DCF Case Transfer to CMO, In-Home Services

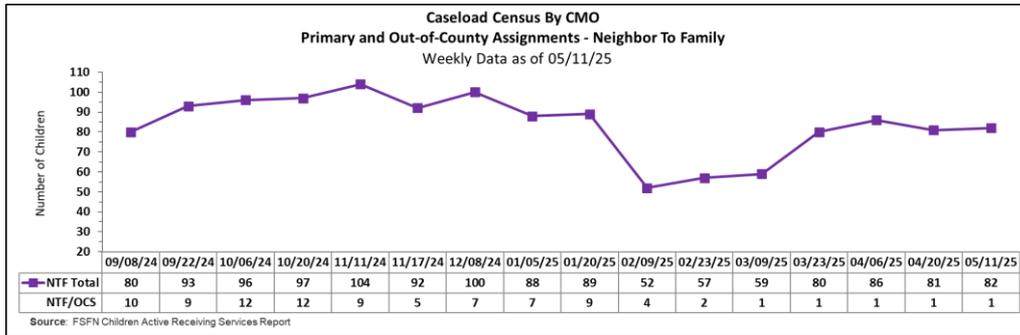
In-Home Service Providers Caseload and Referrals Received

| Point-in-Time as of April 20, 2025 | | | | Mindshare Referrals from Apr 7 to Apr 20 (Referrals Since the last PQI date) |
|------------------------------------|----------------|--------------------|---|--|
| In-Home Provider/Service | Current Census | Immediate Openings | Projected Openings within next 3 weeks (need Referrals to fill) | |
| Youth Villages | 40 | 3 | 6 | 9 |
| Neighbor To Family (Safety Mgmt) | 27 | 1 | 12 | 3 |
| PRC Home to Stay (Reunification) | 13 | 10 | 4 | 2 |
| PRC Home to Stay (Prevention) | 22 | 4 | 3 | 8 |
| OHU (Family Support) | 37 | 31 | 3 | 25 |
| OHU (Legal) | 0 | 0 | 0 | - |
| UW Supervised Visitation | 8 | 1 | 0 | - |
| CHS BSFT | 13 | 2 | 2 | - |
| CHS CPP | 14 | 0 | 0 | - |
| NFI FFT- Traditional | 28 | 0 | 0 | 23 |
| NFI FFT- Prevention | 10 | 0 | 0 | - |
| NFI FFT- Foster Care | 29 | 6 | 6 | 2 |
| Chosen | 5 | 5 | 5 | - |

Source: HFC Quality & Contract Management Department Reports

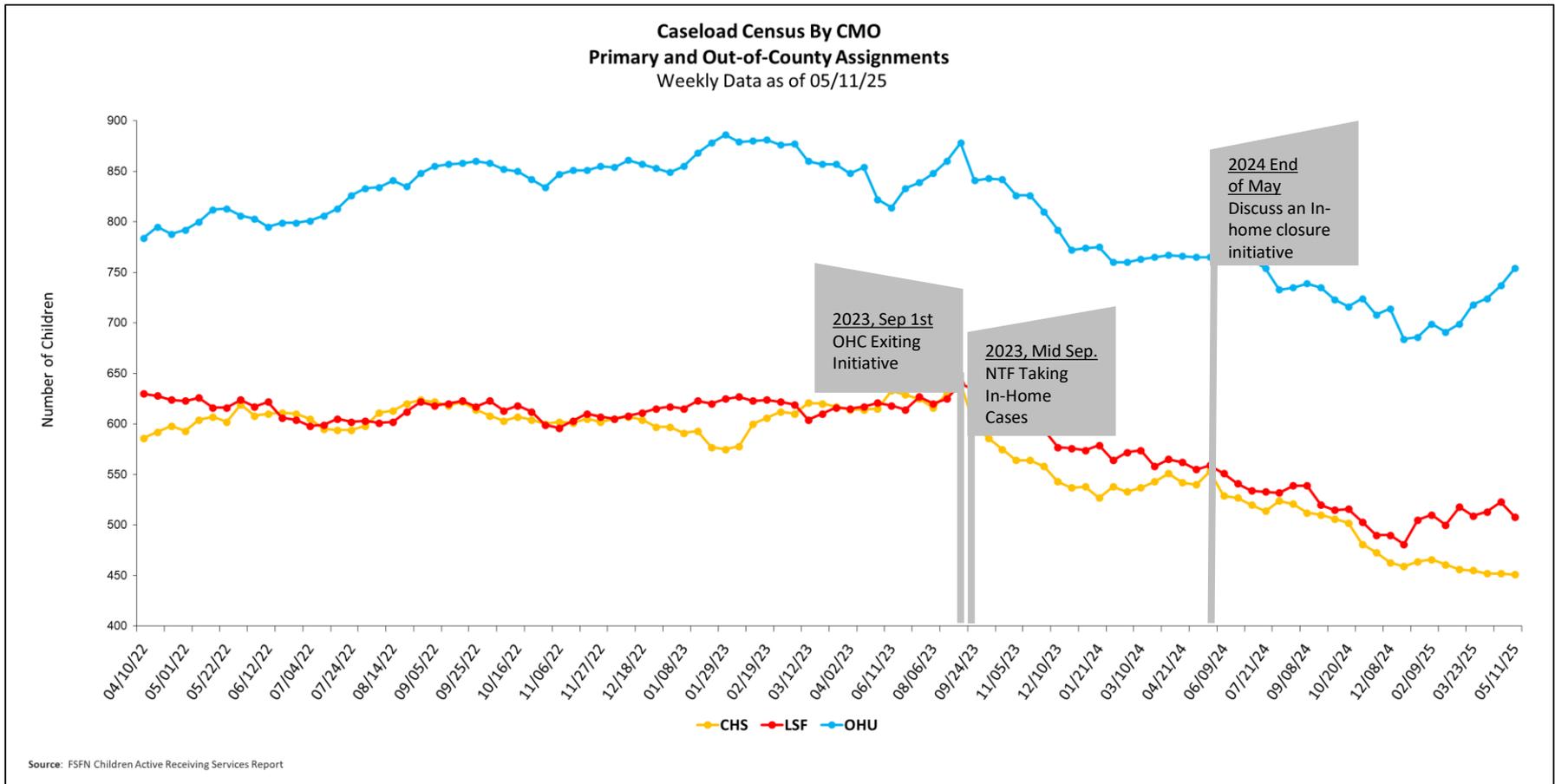
Caseload Census Information

CBC Services Weekly Caseloads By CMO



Number of Children by CMO Last 6 Reporting Periods

| Agency | 2/9/2025 | 2/23/2025 | 3/9/2025 | 3/23/2025 | 4/6/2025 | 4/20/2025 | 5/11/2025 |
|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| CHS | 466 | 461 | 456 | 455 | 452 | 452 | 451 |
| LSF | 510 | 500 | 518 | 509 | 513 | 523 | 508 |
| OHU Primary | 530 | 524 | 525 | 560 | 568 | 586 | 604 |
| OHU/OCS | 169 | 167 | 174 | 158 | 156 | 151 | 150 |
| OHU Total | 699 | 691 | 699 | 718 | 724 | 737 | 754 |
| NTF Primary | 48 | 55 | 58 | 79 | 85 | 80 | 81 |
| NTF/OCS | 4 | 2 | 1 | 1 | 1 | 1 | 1 |
| NTF Total | 52 | 57 | 59 | 80 | 86 | 81 | 82 |
| HFC Total | 1,727 | 1,709 | 1,732 | 1,762 | 1,775 | 1,793 | 1,795 |



Supervisor Reviews Completed within the Last 90 Days

PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (*Also includes ICPC)

Supervisor Reviews Completed Within the Last 90 Days By Unit and Case Category Data as of 05/11/2025

| CMO | Unit | IH Non-PPS | | IH PPS | | OHC | | Grand Total | |
|-------------------------|----------------------------|---------------|-------------------|---------------|-------------------|---------------|-------------------|---------------|-------------------|
| | | Total Cases | Percent Completed |
| CHS | 141834-CHSFL | - | - | 1 | 100.0% | 12 | 100.0% | 13 | 100.0% |
| | 141835-CHSFL | - | - | - | - | 29 | 93.1% | 29 | 93.1% |
| | 141837-CHSFL | 3 | 100.0% | 14 | 64.3% | 38 | 50.0% | 55 | 56.4% |
| | 141839-CHSFL | 1 | 100.0% | 2 | 100.0% | 22 | 86.4% | 25 | 88.0% |
| | 141846-CHSFL | 4 | 100.0% | 5 | 60.0% | 22 | 77.3% | 31 | 77.4% |
| | 141852-CHSFL | 4 | 75.0% | 7 | 100.0% | 61 | 86.9% | 72 | 87.5% |
| | CHS Total | 12 | 91.7% | 29 | 75.9% | 184 | 79.9% | 225 | 80.0% |
| LSF | 141827-LSF | 3 | 100.0% | 4 | 100.0% | 33 | 100.0% | 40 | 100.0% |
| | 141828-LSF | 7 | 100.0% | 2 | 100.0% | 29 | 100.0% | 38 | 100.0% |
| | 141836-LSF | 3 | 100.0% | 1 | 100.0% | 16 | 100.0% | 20 | 100.0% |
| | 141845-LSF | - | - | 2 | 100.0% | 28 | 100.0% | 30 | 100.0% |
| | 141848-LSF | - | - | 4 | 100.0% | 12 | 100.0% | 16 | 100.0% |
| | 141849-LSF | 1 | 100.0% | 7 | 100.0% | 34 | 100.0% | 42 | 100.0% |
| | 141850-LSF | - | - | 1 | 100.0% | 18 | 100.0% | 19 | 100.0% |
| | 141929-LSF | 1 | 100.0% | 4 | 100.0% | 42 | 100.0% | 47 | 100.0% |
| LSF Total | 15 | 100.0% | 25 | 100.0% | 212 | 100.0% | 252 | 100.0% | |
| NTF | 14-HFC-NTF CMO IHNJ | 32 | 96.9% | - | - | - | - | 32 | 96.9% |
| OHU | 140121-OHU-HIGHLANDS | 2 | 50.0% | 3 | 66.7% | 37 | 89.2% | 42 | 85.7% |
| | 142849-OHU-HIGHLANDS | 32 | 100.0% | - | - | - | - | 32 | 100.0% |
| | 142852-OHU-POLK | 5 | 100.0% | 9 | 100.0% | 32 | 100.0% | 46 | 100.0% |
| | 142853-OHU-HARDEE | 2 | 50.0% | 2 | 100.0% | 22 | 95.5% | 26 | 92.3% |
| | 142854-OHU-HIGHLANDS | - | - | - | - | - | - | 1 | 0.0% |
| | 142855-OHU-HIGHLANDS | - | - | 8 | 87.5% | 45 | 91.1% | 53 | 90.6% |
| | 142856-OHU-POLK | 3 | 66.7% | 3 | 100.0% | 26 | 88.5% | 32 | 87.5% |
| 142858 OHU-POLK | 1 | 100.0% | 2 | 100.0% | 21 | 76.2% | 24 | 79.2% | |
| OHU Total | 45 | 93.3% | 27 | 92.6% | 184 | 90.2% | 256 | 91.0% | |
| Circuit 10 Total | | 104 | 95.2% | 81 | 88.9% | 580 | 90.5% | 765 | 91.0% |

CHS

Up 4% since
2/11/2025

LSF

Up 10% since
2/11/2025

NTF

Down 4% since
2/11/2025

OHU

Up 3% since
2/11/2025

Source: CARS Report #1329 & CARS Legacy - Daily Report

IH = In-Home

Filters: Heartland for Children; Primary Workers; Unduplicated Children; Ages 0-17

OHC = Out-of-Home Care

PPS = Post Placement Supervision

Average Caseload of Case Managers

Case Manager Caseload Breakdown by Agency – Data as of 05/11/2025

| Average Caseload of Case Managers | | | | | | | |
|-----------------------------------|--------------------------|---------------------------|----------------------------|----------------------------|--------------------------|----------------------|--------------------------|
| CMO | 1-5 Children in Caseload | 6-15 Children in Caseload | 16-24 Children in Caseload | 25-29 Children in Caseload | 30+ Children in Caseload | Total Case Managers* | Avg # of Children per CM |
| CHS | 3 | 3 | 12 | 4 | 2 | 24 | 18.8 |
| LSF | 1 | 5 | 16 | 5 | 0 | 27 | 18.8 |
| OHU | 3 | 5 | 12 | 4 | 10 | 34 | 22.2 |
| NTF | 0 | 5 | 1 | 0 | 0 | 6 | 13.7 |
| # of CMs | 7 | 18 | 41 | 13 | 12 | 91 | 19.7 |

| Percent of Case Managers That Are at or Under the National Caseload Standard of 15 | | | |
|--|-------------------------------------|--------------------------------|------------------------|
| CMO | # Case Managers w/ Primary Caseload | # with Caseload at 15 or lower | Percent at 15 or lower |
| CHS | 24 | 6 | 25.0% |
| LSF | 27 | 6 | 22.2% |
| OHU | 34 | 8 | 23.5% |
| NTF | 6 | 5 | 83.3% |
| HFC | 91 | 25 | 27.5% |

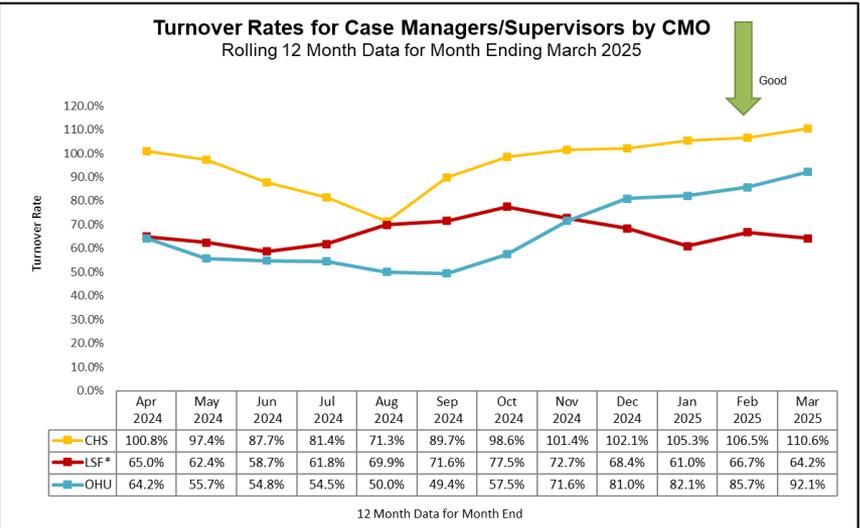
Caseload = Number of Children with Primary or Out of County assignment.

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2025 | | |
|--|--------------|-------------------------|
| CMO | Case Manager | Case Manager Supervisor |
| CHS | 110.6% | 30.0% |
| LSF* | 64.2% | 23.1% |
| OHU | 92.1% | 60.9% |



Caseload Census by Case Manager and Organization

Data as of 05/11/2025

| Caseload of 1 - 5 Children (+1) | | |
|---------------------------------|------------------|---|
| CMO | Case Workers | # |
| OHU | Cartagena, Maria | 1 |

| Caseload of 6 - 15 Children (-3) | | |
|----------------------------------|---------------------|----|
| CMO | Case Workers | # |
| NTF | Mattison, Sharon | 15 |
| NTF | Jones, Gwendolyn | 15 |
| LSF | Ellis, Darren | 15 |
| LSF | Moran, Bernice | 14 |
| LSF | Guerrero, Ony | 14 |
| NTF | Conklin, Danielelle | 14 |
| LSF | Powell, Deborah | 13 |
| OHU | Rivera, Ashley | 13 |
| CHS | Moore, Christy | 12 |
| NTF | Cruz, Ana | 12 |
| OHU | Moore, Raven | 12 |
| CHS | Tracy, Amy | 12 |
| OHU | Hines, Tracy | 11 |
| LSF | Smith, Andrae | 11 |
| NTF | Bates, Brittany | 9 |

| Caseload of 16 - 24 Children (+4) | | |
|-----------------------------------|-------------------------|----|
| CMO | Case Workers | # |
| OHU* | Simmons, Shannon | 24 |
| OHU | Baker, Ayshia | 24 |
| LSF | Diamond, Savannah | 24 |
| CHS | Covington, Walter | 24 |
| CHS | Bouzi, Marie Edwige | 24 |
| CHS | Walker, Shavonte | 23 |
| OHU | Colatorti, Jeannine | 23 |
| LSF | Koons, Brittney | 23 |
| OHU | Beach-Solmo, Amber | 22 |
| OHU | Bruce, Kortney | 22 |
| OHU | Valencia, Alejandro | 21 |
| LSF | Willingham, Jadashia | 21 |
| LSF | Franklin, Yoshika | 21 |
| OHU | Nelson, Chelsea | 21 |
| CHS | Bain, Claire | 21 |
| OHU | Nerove, Rachel | 21 |
| LSF | Blocker, Amanda | 21 |
| CHS | Olivas, Hope | 20 |
| CHS | Henry, Jayden | 20 |
| LSF | Lynch, Rodina | 20 |
| LSF | Durant, Paris | 19 |
| LSF | Gunnnett, Glynnis | 19 |
| CHS | Clemmons, Sabrina | 19 |
| CHS | Vhetsell-Thorpe, Tavaya | 19 |
| LSF | Townes, Rachel | 19 |
| LSF | Bickel, Sherry | 19 |
| CHS | Joseph, Ketty | 19 |
| OHU | Carter, Maria | 18 |
| LSF | Coleman, Tangela | 18 |
| CHS | Barakat, Maha | 18 |
| OHU | Johnson, Sharon | 18 |
| LSF | Williams, Kamesha | 17 |
| NTF | Boule, Adriana | 17 |
| CHS | Brown, Annie | 17 |
| LSF | Newton, Kimberly | 17 |
| CHS | Wiggs, Sunni | 17 |
| LSF | Pamphile, Emmanuella | 17 |
| LSF | Morris, Alundrea | 17 |
| LSF | Lott, Carla | 17 |
| OHU | Bellanfante, Jamie | 17 |

| Caseload of 25 - 29 Children (0) | | |
|----------------------------------|----------------------|----|
| CMO | Case Workers | # |
| OHU* | Washington, Woodrica | 29 |
| OHU | Stoudemire, Jamesia | 28 |
| CHS | Standen, Brayden | 27 |
| CHS | Bennett, Brianna | 27 |
| LSF | Bon-Fiol, Nikol | 26 |
| LSF | Malave, Luis | 26 |
| LSF | Gonzalez, Jelitza | 26 |
| LSF | Cruz, Veronica | 26 |
| CHS | Hook, Kathryn | 26 |
| OHU | Brutus, Marie | 26 |
| OHU | Odom, Tavunda | 25 |
| CHS | Phillips, Amy | 25 |

| Caseload of 30+ Children (-1) | | |
|-------------------------------|-------------------|----|
| CMO | Case Workers | # |
| OHU* | Villegas, Anna | 45 |
| OHU | Mcgahee, Timika | 36 |
| OHU* | Garcia, Anakeidie | 36 |
| OHU | Kohn, Ludessa | 35 |
| OHU | Pulsifer, Angela | 33 |
| OHU | Johnson, Randi | 32 |
| OHU* | Fuentes, Norma | 31 |
| OHU | Bowen, Kendall | 31 |
| CHS | Hiers, Katherine | 31 |
| OHU* | Smith, Lorie | 30 |
| OHU | Kilbey, Alexis | 30 |

| Unit Supervisors Carrying Cases (-1) | | |
|--------------------------------------|------------------|---|
| CMO | Case Workers | # |
| CHS | Cortes, Jennifer | 5 |
| CHS | Angulo, Kayla | 4 |
| OHU | Colon, Lisette | 1 |

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers

Data as of 05/11/25

| Case Worker | Pri. | Sec. | OOC | Grand Total |
|------------------------|-----------|------------|----------|-------------|
| Kaina, Kelly | 6 | 21 | 0 | 27 |
| Nieves, Carlos | 33 | 22 | 0 | 55 |
| TAYS - CHS | 39 | 43 | 0 | 82 |
| Cruz, Cheyleen | 0 | 1 | 0 | 1 |
| FTC - CHS | 0 | 1 | 0 | 1 |
| Cortes, Jennifer | 5 | 36 | 0 | 41 |
| James, Aleah | 1 | 12 | 0 | 13 |
| Adoptions - CHS | 6 | 48 | 0 | 54 |
| Peralta, Joshua | 27 | 0 | 0 | 27 |
| Jones, Dane | 0 | 28 | 0 | 28 |
| TAYS - LSF | 27 | 28 | 0 | 55 |
| Porter, Ineisha | 0 | 1 | 0 | 1 |
| FTC - LSF | 0 | 1 | 0 | 1 |
| Collins, Sara | 1 | 48 | 0 | 49 |
| Hampton, Sharday | 0 | 52 | 0 | 52 |
| Adoptions - LSF | 1 | 100 | 0 | 101 |
| Metelus, Getro | 6 | 19 | 1 | 26 |
| Vazquez, Roger | 4 | 92 | 1 | 97 |
| TAYS - OHU | 10 | 111 | 2 | 123 |
| Sherwood, Drake | 0 | 1 | 0 | 1 |
| FTC - OHU | 0 | 1 | 0 | 1 |
| Nettles, Markisha | 17 | 1 | 0 | 18 |
| Southall, Akeva | 10 | 3 | 0 | 13 |
| Ventura, Armando | 0 | 6 | 0 | 6 |
| Brody, Jessica | 0 | 3 | 0 | 3 |
| Adoptions - OHU | 27 | 13 | 0 | 40 |
| TAYS Total | 76 | 182 | 2 | 260 |
| FTC Total | 0 | 2 | 0 | 2 |
| Adoptions Total | 34 | 161 | 0 | 195 |

Pri. = Primary - Sec. = Secondary - OOC = Out of County

Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

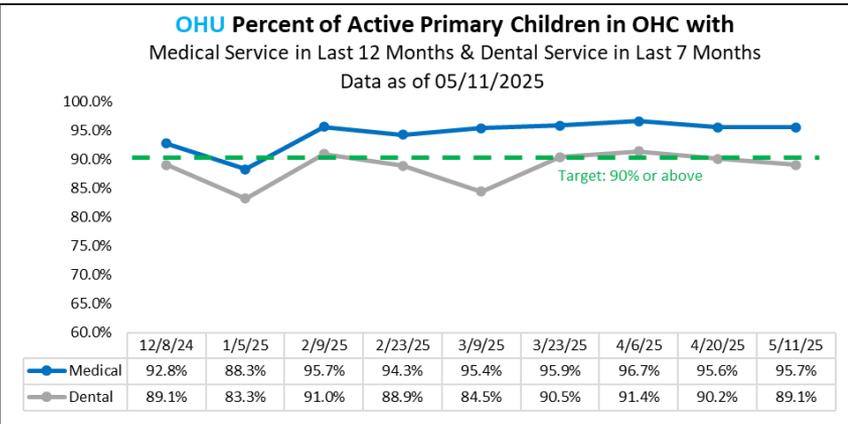
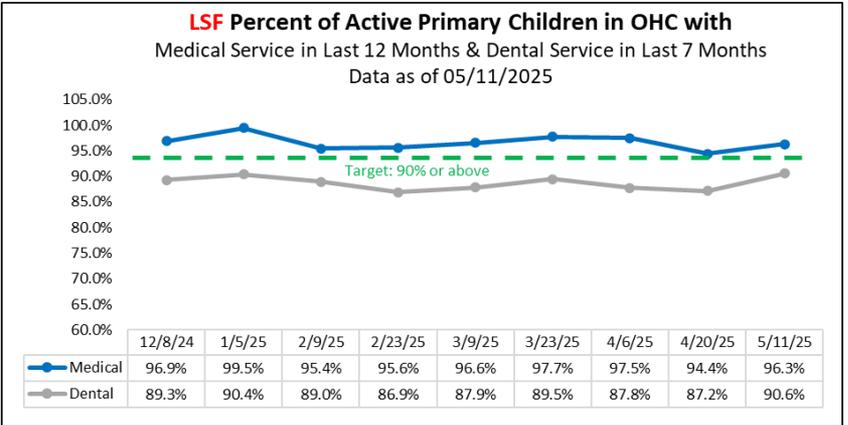
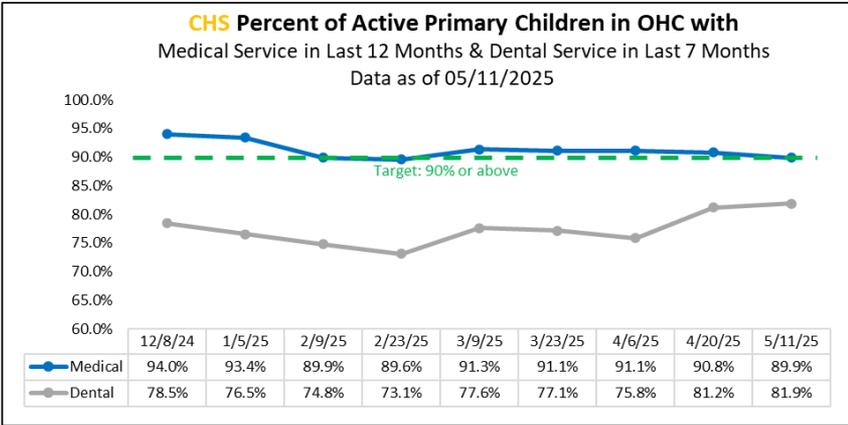
Data Entered Into FSN for Children in Out-of-Home Care

| Health Information in FSN for Children in OHC as of 05/11/2025 | | | | | |
|--|----------------------|--------------------------------|--|--|---------------------------------|
| Agency | # of Children in OHC | % With a Medical Record in FSN | % With Medical Service in last 12 Months | % With Dental Service in Last 7 months | % with Immunizations Up to Date |
| CHS | 317 | 100.0% | 89.9% | 81.9% | 74.1% |
| LSF | 407 | 100.0% | 96.3% | 90.6% | 94.3% |
| OHU | 345 | 100.0% | 95.7% | 89.1% | 94.8% |
| HFC | 1069 | 100.0% | 94.2% | 87.3% | 88.5% |
| Statewide | 14836 | 99.9% | 94.2% | 86.6% | 75.1% |

Source: FSN report 1009 "Source: "Healthcare Service Information for OHC"

| Health Information in FSN as of 05/11/2025 | | | | |
|--|------------------------------|--|---|----------------------------------|
| Agency | # of Missing Medical Records | # of Medical Appointments Needing Update | # of Dental Appointments Needing Update | # of Immunization Needing Update |
| CHS | 0 | 32 | 42 | 82 |
| LSF | 0 | 15 | 24 | 23 |
| OHU | 0 | 15 | 26 | 18 |
| HFC | 0 | 62 | 92 | 123 |
| Statewide | 9 | 864 | 1385 | 3692 |

Source: "Healthcare Service Information for OHC - Report 1009"



Psychotropic Medications

Children with Psychotropic Medications Prescriptions

| Heartland For Children Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent | | | | | |
|--|---------------------|-----------------------------------|-----------------------------|--|--------------------------------------|
| Data as of 05/11/2025 | | | | | |
| Agency | All Children in OHC | % of Children in OHC w/ Psyc Meds | All Children with Psyc Meds | # of children w/ a current parent or court order | % w/ a current parent or court order |
| CHS | 337 | 12.8% | 43 | 42 | 97.7% |
| LSF | 413 | 12.8% | 53 | 51 | 96.2% |
| OHU | 351 | 9.7% | 34 | 34 | 100.0% |
| HFC | 1,104 | 11.8% | 130 | 127 | 97.7% |
| DCF | 1 | 100.0% | 1 | 0 | 0.0% |
| Statewide | 15,875 | 15.2% | 2,417 | 2,397 | 99.2% |

Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002
Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077
Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents

Missing Children in Out of Home Care

Children currently missing or recovered while in OHC

| Heartland for Children | | | | | |
|--|-----------------|--------------|----------|------------|---------------|
| Children in OHC who are Missing or Now Recovered | | | | | |
| 5/11/2025 | | | | | |
| | Current Missing | Late Reports | Late ATL | Recoveries | Late Debriefs |
| CHS | 2 | 0 | 0 | 0 | 0 |
| LSF | 0 | 0 | 0 | 3 | 0 |
| OHU | 1 | 0 | 0 | 2 | 0 |
| CPI | 0 | 0 | 0 | 0 | 0 |
| Total | 3 | 0 | 0 | 5 | 0 |

Source: HFC MCR Tracking Log *ATL = Attempts to Locate*

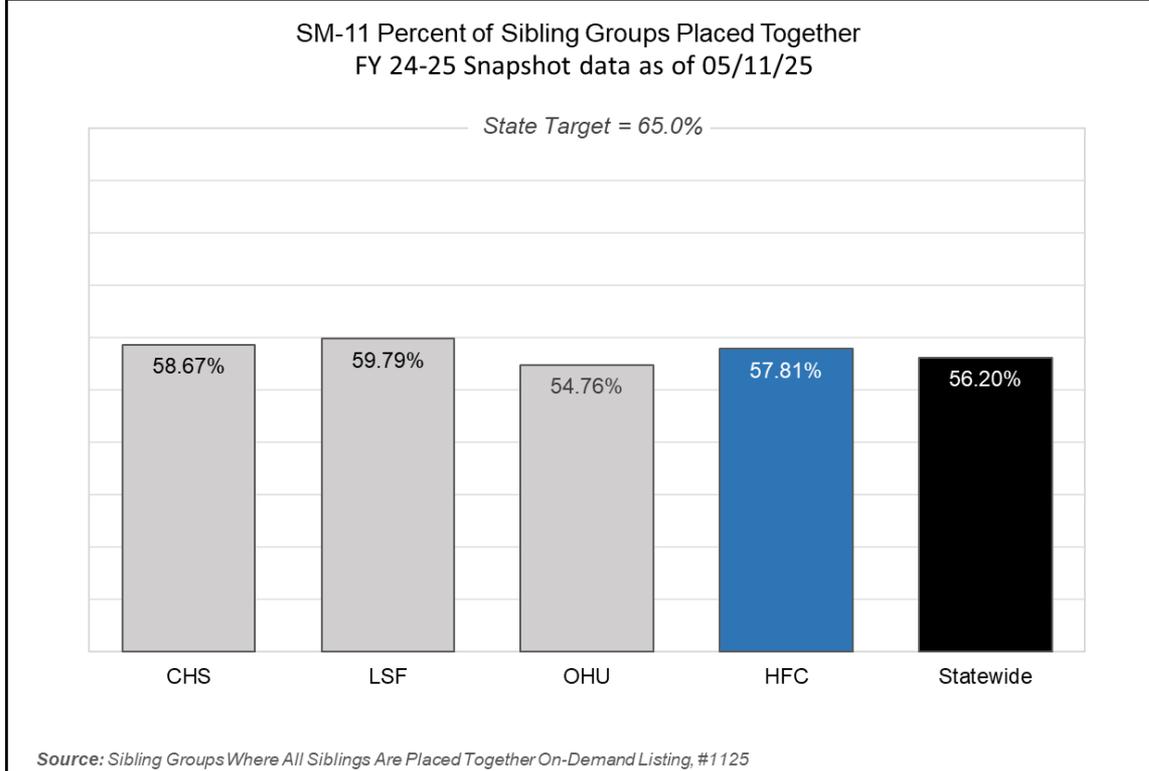
Scorecard Measure 11 – Separated Siblings

SM11 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

| SM11 - Percent of Sibling Groups Placed Together FY 24-25 Snapshot data as of May 11, 2025 | | | |
|---|--------------------------------------|----------------------------|-------------------------------------|
| Agency | Number of Cases w/ Siblings Together | Total Cases Sibling Groups | Percent of Siblings Placed Together |
| CHS | 44 | 75 | 58.67% |
| LSF | 58 | 97 | 59.79% |
| OHU | 46 | 84 | 54.76% |
| HFC | 148 | 256 | 57.81% |
| Statewide | 2,021 | 3,596 | 56.20% |

Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

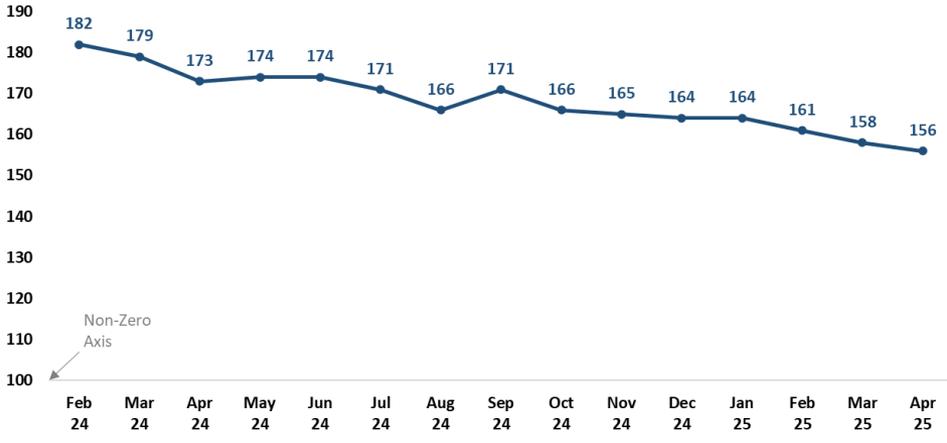
Number of sibling groups to achieve SM11 target – 28 Sibling Groups



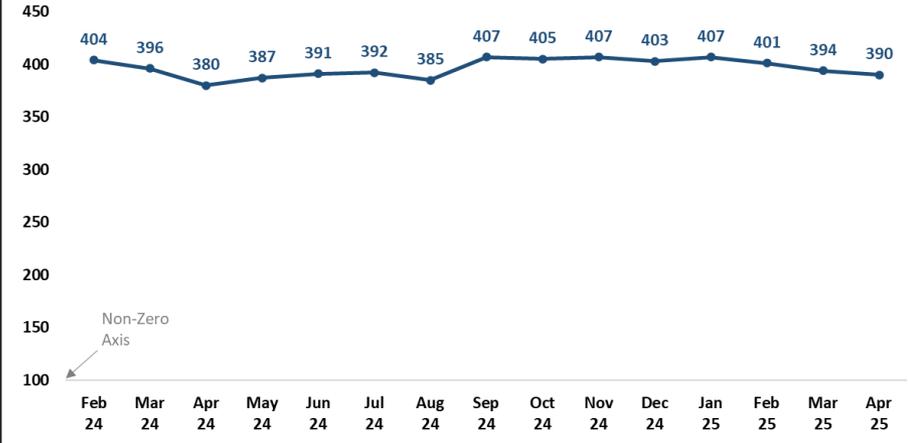
Trends for Foster Parent Recruitment

Number of Foster Homes and Foster Bed Capacity
Percent of Foster Home Utilization and Teen Placement in a Foster Home

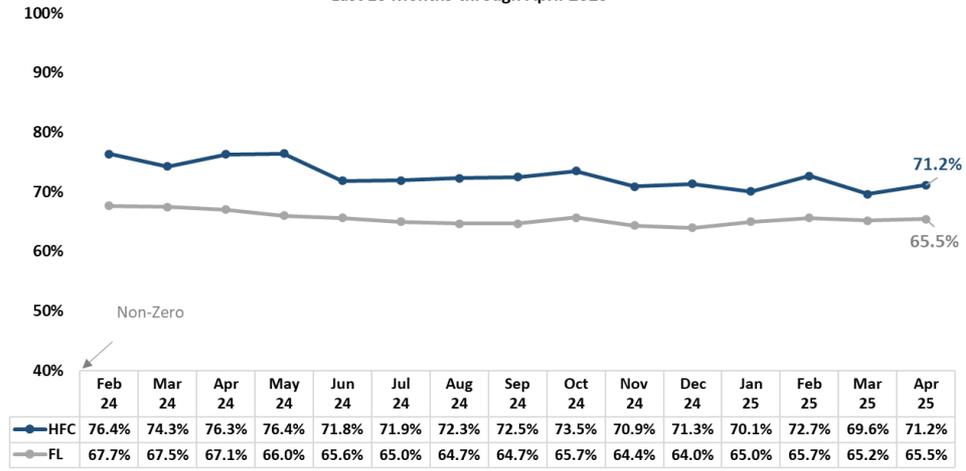
Heartland for Children
Number of Foster Homes - Months End Snapshot
Last 15 Months through April 2025



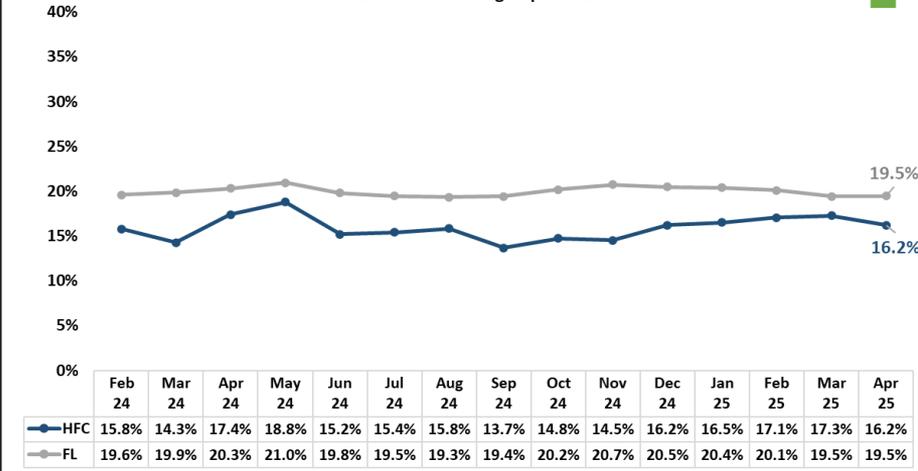
Heartland for Children
Number of Foster Beds - Months End Snapshot
Last 15 Months through April 2025



Heartland for Children
Percent of Foster Homes Utilized (w/a Placement)
Last 15 Months through April 2025



Heartland for Children
Percent of Foster Homes w/a Teen Placement
Last 15 Months through April 2025



In-Home Safety Plan Management

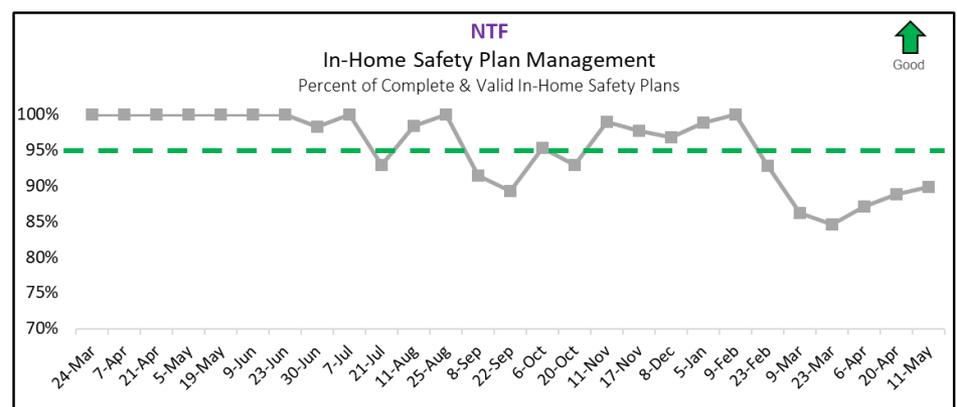
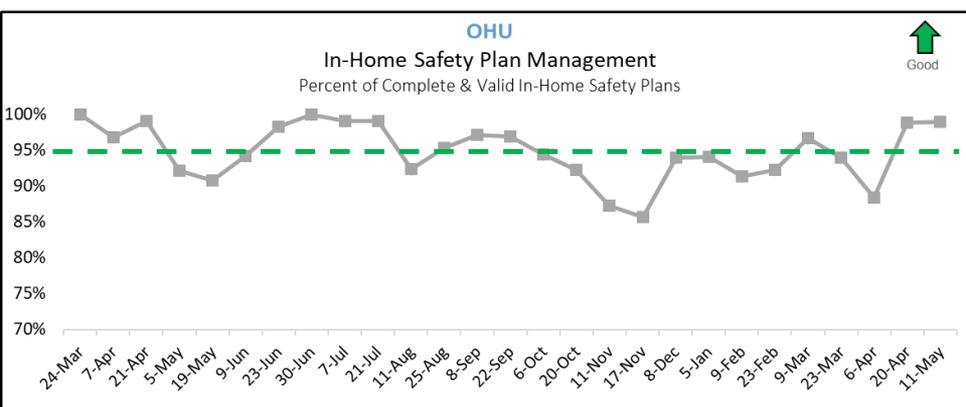
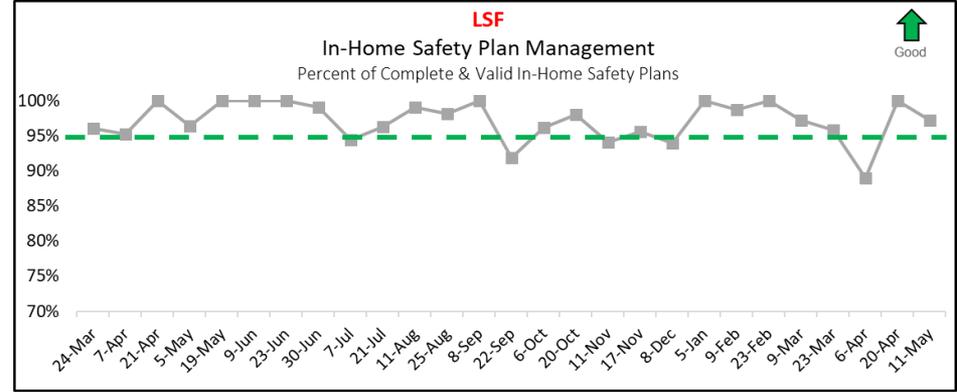
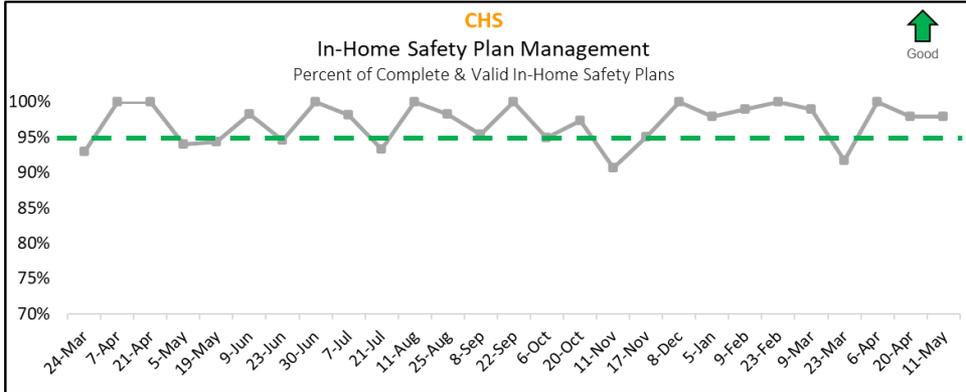
Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

| In-Home Safety Plan Management | | | | |
|--|------------------------------|-------------------------------|-----------------------------|---------------------|
| Percent of Completed In-Home Safety Plans under 180 Effective Days | | | | |
| Data as of 05/11/2025 | | | | |
| Agency | No -or- Expired Safety Plans | Complete & Valid Safety Plans | Total Required Safety Plans | Percentage Complete |
| CHS | 2 | 93 | 95 | 97.9% |
| LSF | 2 | 69 | 71 | 97.2% |
| OHU | 1 | 97 | 98 | 99.0% |
| NTF | 8 | 71 | 79 | 89.9% |
| HFC Total* | 13 | 330 | 343 | 96.21% |
| Statewide | 280 | 6483 | 6763 | 95.86% |

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301
Target of 95%

| Of the 330 completed safety plans, 53 will expire in the next 30 or 60 days | | | |
|---|--------------------|--------------------|-----------|
| Agency | Expires in 30 Days | Expires in 60 Days | Total |
| CHS | 22 | 2 | 24 |
| LSF | 11 | 6 | 17 |
| OHU | 3 | 3 | 6 |
| NTF | 0 | 6 | 6 |
| HFC Total | 36 | 17 | 53 |

Source report 1301 'Case Management Safety Management Listing' - Data as of 05/11/2025



Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

| Child Placement Agreement Errors | | | | | | | | | |
|--|--------------------------------------|--|--|--|-------------------|---------------------------------------|--------------------------------|-----------------------|-----------------|
| Data as of 05/11/2025 | | | | | | | | | |
| The 17 active CPA's with errors contain the 19 total errors. | | | | | | | | | |
| Agency | Total CPA's Needing Correction | Non-Active CPA's Needing Closure | Total Active CPA's not Completed | | New CPA Needed | Need to Upload Signed Agreement | Need Supervisor Approval | No Provider Listed | Total Errors |
| CHS | 13 | 1 | 12 | | 7 | 4 | 1 | 1 | 13 |
| LSF | 5 | 1 | 4 | | 3 | 1 | | 1 | 5 |
| OHU | 1 | 0 | 1 | | 1 | | | | 1 |
| Total | 19 | 2 | 17 | | 11 | 5 | 1 | 2 | 19 |

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256
Criteria: Children with a CPA Effective Date.

| Percent of Children with an Active Completed CPA | | | |
|--|-----------------------|--------------------------|-------------------------|
| Data as of 05/11/2025 | | | |
| Agency | Total Active CPA's | CPA's Fully Completed | % of Completed CPA's |
| CHS | 39 | 27 | 69% |
| LSF | 21 | 17 | 81% |
| OHU | 8 | 7 | 88% |
| Total | 68 | 51 | 75% |

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256
Criteria: Children with an CPA Effective Date.

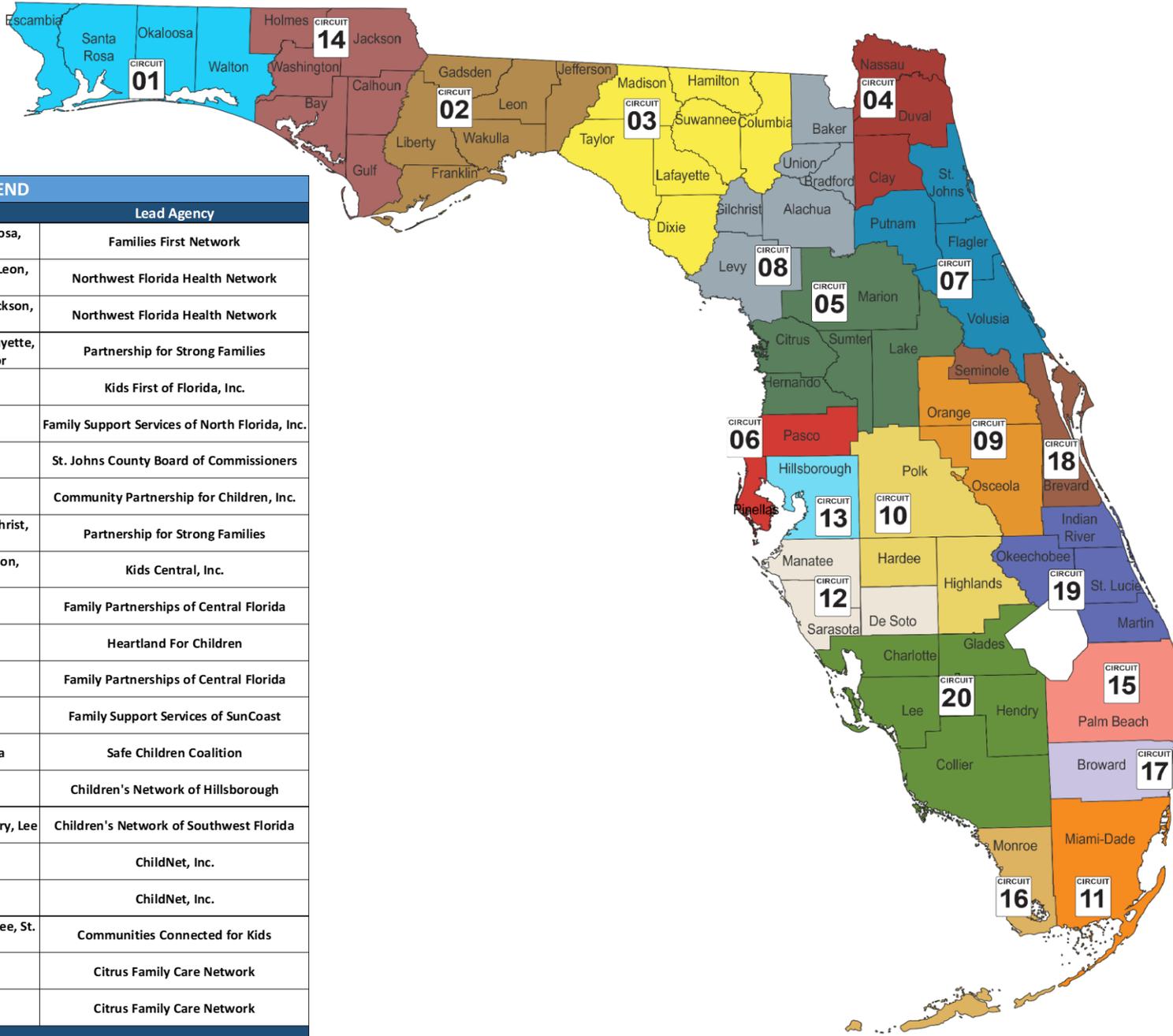
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 04/07/2025**

| Relative / Non-Relative Unified Home Study Approval Status | | | |
|--|-----------|------------------|-----------------|
| 45 Days since Case Transfer - <u>Past Due</u> | | | |
| Agency | # of UHS | Status - Pending | Status - No UHS |
| CHS | 6 | 3 | 3 |
| LSF | 2 | 1 | 1 |
| OHU | 4 | 1 | 3 |
| Total | 12 | 5 | 7 |



Community Based Care Lead Agency Map



LEGEND

| Circuit | Region | Counties | Lead Agency |
|---------|------------|---|--|
| 1 | North West | Escambia, Okaloosa, Santa Rosa, Walton | Families First Network |
| 2 | | Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla | Northwest Florida Health Network |
| 14 | | Bay, Calhoun, Gulf, Holmes, Jackson, Washington | Northwest Florida Health Network |
| 3 | North East | Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor | Partnership for Strong Families |
| 4 | | Clay | Kids First of Florida, Inc. |
| 4 | | Duval, Nassau | Family Support Services of North Florida, Inc. |
| 7 | | St. Johns | St. Johns County Board of Commissioners |
| 7 | | Flagler, Putnam, Volusia | Community Partnership for Children, Inc. |
| 8 | Central | Alachua, Baker, Bradford, Gilchrist, Levy, Union | Partnership for Strong Families |
| 5 | | Citrus, Hernando, Lake, Marion, Sumter | Kids Central, Inc. |
| 9 | | Orange, Osceola | Family Partnerships of Central Florida |
| 10 | | Hardee, Highlands, Polk | Heartland For Children |
| 18 | | Seminole, Brevard | Family Partnerships of Central Florida |
| 6 | | Pasco, Pinellas | Family Support Services of SunCoast |
| 12 | | DeSoto, Manatee, Sarasota | Safe Children Coalition |
| 13 | Sun Coast | Hillsborough | Children's Network of Hillsborough |
| 20 | | Charlotte, Collier, Glades, Hendry, Lee | Children's Network of Southwest Florida |
| 15 | | Palm Beach | ChildNet, Inc. |
| 17 | South East | Broward | ChildNet, Inc. |
| 19 | | Indian River, Martin, Okeechobee, St. Lucie | Communities Connected for Kids |
| 11 | Southern | Miami-Dade | Citrus Family Care Network |
| 16 | | Monroe | Citrus Family Care Network |

DATES FOR MAY

- National Foster Care Month
- Water Safety Month
- Mental Health Awareness
- Mother's Day – May 11
- Memorial Day – May 26

SAFETY RESOURCES

Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](#)
- [NetSmartz Home \(missingkids.org\)](#)

Safe Sleep

- [www.ounce.org/safe_sleep.html](#)

Swim Safety Tips

- Pool Party Water Safety Tips: [bit.ly/41UoFcY](#)
- Water Safety Tips: [ounce.org/water_safety.html](#)
- Hot Car Safety Tips: [nhtsa.gov/campaign/heatstroke](#)

COMMUNITY RESOURCES

Summer Camp Guide for Circuit 10
[heartlandforchildren.org/summerncamps](#)

Good Shepherd Hospice Grief Support Programs

<https://www.chaptershealth.org/care-support/grief-services/>

Polk County Free Things To Do

<https://lakelandmom.com/free-things-to-do-in-lakeland/>

Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions, you can receive a FREE one-year membership to Florida Children's Museum. Membership includes all members of your household. Learn more and sign up at [polkplays.org](#)

Solo Parent

This FREE program is designed to empower single parents by unlocking their emotional, spiritual, and physical potential. Learn more: <https://soloparent.org/florida>

Free Books for Children 0-5

[wcf.org/dolly-partons-imagination-library/](#)

United Way's 211

Call 211 or visit 211.org

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care. To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL. <https://www.echoministriesflorida.net/>

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

FREE Tax Prep

<https://myfreetaxes.com/>

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

myffamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM

At Bonnet Springs Park in Lakeland
Childcare will be provided.

Please call (813) 455-2846 or
email Efigueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food
Distribution Sites

wcf.org/initiatives/endhunger/schedule/

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development. healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167

Polk 863.413.2700

Victim Services Office Line 863.413.2708

Victim Services – Polk County 1860 South
Crystal Lake Drive, Lakeland, FL 33801

Victim Services – Hardee/Highlands
Counties

1570 Lakeview Drive, Sebring, FL 33870

HFC EVENTS

Foster Care Info Nights

Thursday, May 8th at 6PM

Spring Haven Retirement

1225 [Havendale Blvd.](#) Winter Haven

Tuesday, May 13th at 6PM

Virtual via Teams

Register: 863-519-8900 x 289

Child Welfare Provider Fair

Thursday, May 22nd from 10AM-2PM

Bartow Civic Center

2250 S Floral Ave, Bartow

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [Youtube](#)

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: <https://bit.ly/3AJgNz3>

Peer Recovery Center

Center for Behavioral Health Annex

1501 1st Street South, Winter Haven, FL 33880

Hours: Monday – Friday from 9AM-3PM

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.

Lakeland, FL 33815

Contact: (863) 687-3869

<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815

<https://wucf.org/resourcecenter/>

HIGHLANDS COUNTY

Swimming Lessons at YMCA

<http://www.highlandsymca.org/aquatics.htm>

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary

RESILIENCE: The Biology of Stress and the Science of Hope which talks about the connection between trauma and health.

Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12

Cost: \$8/per person (ages 1+) for all day play.

219 N Ridgewood Dr. Sebring, Florida

(863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization

This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator

Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | sari.crews@southflorida.edu

<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

HARDEE COUNTY

Hardee County Swimming Resources

[Swim Lessons | Florida Department of Health in Hardee \(floridahealth.gov\)](#)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

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