## Heartland for Children

Community Based Care: Hardee, Highlands \& Polk Counties

## CBC Performance and Quality Improvement Meeting

Data for Week Ended Sunday, December 18, 2022

No Meeting This Week

Community Based Care Lead Agency Scorecard

## FY 22-23, 1st Quarter: July 01, 2022 to September 30, 2022

| CBC Lead Agency <br> Scorecard Performance Table | Safety |  |  |  | Permanency |  |  |  | Well-Being |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Measures | 1. Rate of Abuse per 100,000 days while in foster care. | 2. Percent of children who are not neglected or abused during inhome serices. | $\begin{aligned} & \text { 3. Children who are not } \\ & \text { neglected or abused } \\ & \text { after closure of sevices. } \end{aligned}$ | 4. Children under supenision who are seen every 30 days. | 5. Children exiting foster care to a permanent home within 12 months of entering care. | 6. Children achieving permanency in 12 months for children in foster care 12 to 23 months. | 7. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 8. Children's placement moves per 1,000 days in foster care. | 9. Children in out-ofhome care who have received medical senices in the last 12 months. | $\begin{array}{\|c\|} \hline \text { 10. Children in out-of- } \\ \text { home care who received } \\ \text { dental services within } \\ \text { the last } 7 \text { months. } \end{array}$ | 11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education. | 12. Children placed with all of their siblings who are in out of home care. |
| Standard | 8.5 | 95.0\% | 95.0\% | 99.5\% | 40.5\% | 43.6\% | 91.7\% | 4.12 | 95.0\% | 95.0\% | 80.0\% | 65.0\% |
| Reporting Period | 07/01/21 to 06/30/22 | 07/01/21 to 06/30/22 | 01/01/21 to 12/31/21 | 10/01/21 to 09/30/22 | 10/01/20 to 09/30/21 | 10/01/21 | 10/01/19 to 09/30/20 | 10/01/21 to 09/30/22 | 09/30/22 | 09/30/22 | 10/01/21 to 09/30/22 | 09/30/22 |
| Brevard Family Patnership | 7.38 | 94.6\% | 96.6\% | 99.7\% | 33.5\% | 53.0\% | 94.6\% | 3.71 | 97.0\% | 90.6\% | 95.8\% | 57.0\% |
| ChildNet - Broward | 8.60 | 96.8\% | 96.1\% | 99.7\% | 32.1\% | 51.9\% | 80.6\% | 3.67 | 96.2\% | 88.0\% | 83.6\% | 65.4\% |
| ChildNet - Palm Beach | 10.42 | 95.7\% | 95.7\% | 99.6\% | 32.3\% | 61.7\% | 92.8\% | 3.47 | 97.4\% | 89.9\% | 57.1\% | 59.8\% |
| Children's Network of SW Florida | 7.00 | 97.3\% | 97.0\% | 99.9\% | 33.0\% | 57.1\% | 95.1\% | 4.94 | 96.3\% | 95.4\% | 90.2\% | 58.9\% |
| Children's Network-Hillsborough | 7.42 | 96.1\% | 97.0\% | 98.0\% | 27.1\% | 32.1\% | 94.0\% | 7.24 | 86.1\% | 65.5\% | 61.0\% | 57.3\% |
| Citrus Heath Network | 2.82 | 95.6\% | 99.1\% | 99.6\% | 27.5\% | 43.6\% | 93.8\% | 3.22 | 97.3\% | 96.6\% | 94.8\% | 60.2\% |
| Communities Connected for Kids | 8.13 | 94.6\% | 97.5\% | 99.7\% | 45.4\% | 76.6\% | 92.2\% | 3.27 | 97.9\% | 89.9\% | 82.6\% | 58.0\% |
| Community Partnership for Childr. | 5.54 | 94.1\% | 97.2\% | 99.4\% | 24.4\% | 52.6\% | 86.6\% | 4.26 | 94.7\% | 71.1\% | 87.5\% | 61.3\% |
| Embrace Families | 8.45 | 94.3\% | 97.4\% | 97.9\% | 29.7\% | 46.5\% | 90.7\% | 6.51 | 60.4\% | 39.1\% | 83.3\% | 59.0\% |
| Families First Network | 9.34 | 95.1\% | 97.4\% | 99.6\% | 24.4\% | 41.0\% | 89.6\% | 7.36 | 94.5\% | 87.5\% | 79.4\% | 59.1\% |
| Family Integrity Program | 2.24 | 96.1\% | 96.8\% | 99.8\% | 49.1\% | 87.9\% | 93.0\% | 3.25 | 100.0\% | 97.8\% | 75.0\% | 61.1\% |
| Family Support Senices North Fla | 5.33 | 96.5\% | 96.9\% | 99.8\% | 33.4\% | 63.3\% | 83.1\% | 5.29 | 96.9\% | 91.9\% | 96.8\% | 56.4\% |
| FSS Suncoast | 8.49 | 93.8\% | 96.2\% | 97.0\% | 25.5\% | 40.9\% | 93.3\% | 5.99 | 78.0\% | 54.2\% | 89.4\% | 61.5\% |
| Heartland For Children | 8.82 | 95.0\% | 97.6\% | 99.8\% | 35.5\% | 43.7\% | 92.3\% | 3.50 | 97.8\% | 92.4\% | 96.8\% | 58.7\% |
| Kids Centra, Inc. | 4.96 | 95.6\% | 97.0\% | 99.1\% | 31.6\% | 38.0\% | 87.8\% | 7.17 | 82.6\% | 62.3\% | 77.1\% | 65.1\% |
| Kids First of Florida, Inc. | 4.74 | 98.8\% | 94.9\% | 96.5\% | 32.1\% | 46.1\% | 86.0\% | 4.32 | 89.3\% | 60.9\% | 60.0\% | 63.3\% |
| Northwest Florida Health Network | 6.86 | 96.3\% | 97.0\% | 99.6\% | 28.9\% | 51.0\% | 91.8\% | 5.53 | 91.2\% | 89.5\% | 82.7\% | 61.7\% |
| Patnership for Strong Families | 5.82 | 97.5\% | 97.8\% | 99.9\% | 23.3\% | 56.9\% | 94.3\% | 5.28 | 87.2\% | 62.7\% | 92.5\% | 55.3\% |
| Safe Children Coalition | 5.88 | 97.3\% | 94.7\% | 99.4\% | 38.9\% | 44.6\% | 91.7\% | 4.66 | 97.6\% | 84.6\% | 72.0\% | 64.3\% |
| Statewide | 7.20 | 95.7\% | 96.7\% | 98.8\% | 30.6\% | 47.8\% | 90.7\% | 5.27 | 87.9\% | 74.6\% | 81.8\% | 60.2\% |
| Red Zone | 8.85 | 92.9\% | 92.9\% | 98.9\% | 36.3\% | 39.2\% | 90.8\% | 4.54 | 89.9\% | 89.9\% | 69.9\% | 60.0\% |

## Scorecard Measure 4 - Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days - Target = 99.5\%

| Scorecard Measure \#4 - Children Under Supervision <br> Who Are Seen Every Thirty Days <br> Supervision between 12/01/22 - 12/31/22 |  |  |
| :---: | :---: | :---: |
| Agency | \# of Children Not <br> seen in 30 days | \% of Children <br> seen timely |
| CHS | 9 | $99.86 \%$ |
| LSF | 8 | $99.78 \%$ |
| OHU | 18 | $99.28 \%$ |
| Total | $\mathbf{3 5}$ | $\mathbf{9 9 . 5 9 \%}$ |
| Source: *Children Under Supervision Who Are Seen Every Thirty Days - |  |  |
| Report\#1144** Data-as-of: |  |  |

## Monthly Birth Parent Contacts

Target $=70 \%$ Mothers and 50\% Fathers - seen monthly

| Birth Parent Contact Completed |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $12 / 01 / 22$ to $12 / 31 / 22$ |  |  |  |  |  |  |  |$]$

Mother Contact
Green: $70 \%$ or above, Yellow: $69 \%-60 \%$, Red: $59 \%$ or less

Father Contact
Green: $50 \%$ or above, Yellow: $49 \%-40 \%$, Red: $39 \%$ or less

## Scorecard Measures 5 \& 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target $=\mathbf{4 0 . 5 \%}$ SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months - Target $=\mathbf{4 3 . 6 \%}$

| Reunifications Entered into FSFN: <br> Week of 12/12/22 thru 12/18/22 |  |  |  |
| :---: | :---: | :---: | :---: |
| Agency | Timely | Un-Timely | Total |
| CHS |  | 3 | 3 |
| LSF |  | 5 | 5 |
| OHU | 1 | 2 | 3 |
| Total | $\mathbf{1}$ | 10 | 11 |

Service Availabilities
Service Snapshot of Availability as of 12/19/22

| Youth Villages | Peace River <br> Home-to-Stay |
| :---: | :---: |
| 0 - Polk | $0-$ Polk <br> $0-$ Highlands / Hardee |

Scorecard Measure \#5-01/01/21 to 12/31/21
Children Achieving Permanency within 0-12 Mths
FY 22-23 - 2 nd Qtr as of 12/18/22

| Agency | Permanency <br> within 12 mths | Total Children <br> out-of-home care | Percent Timely <br> Reunification |
| :---: | :---: | :---: | :---: |
| CHS | 79 | 245 | $32.2 \%$ |
| LSF | 73 | 273 | $\mathbf{2 6 . 7 \%}$ |
| OHU | 109 | 262 | $\mathbf{4 1 . 6 \%}$ |
| HFC Total | $\mathbf{2 6 1}$ | $\mathbf{7 8 0}$ | $\mathbf{3 3 . 4 6 \%}$ |

SM05 - Percentage to reach Yellow = 36.5\%

| Scorecard Measure \#6-01/01/22 <br> Children Achieving Permanency within 12-23 Mths <br> FY 22-23 - 2nd Qtr as of 12/18/22 |  |  |  |
| :---: | :---: | :---: | :---: |
| Agency | Permanency <br> within 12-23 mths | Total Children <br> Los 12-23 mths | Percent Timely <br> Reunification |
| CHS | 43 | 106 | $40.6 \%$ |
| LSF | 74 | 137 | $54.0 \%$ |
| OHU | 39 | 82 | $\mathbf{4 7 . 6 \%}$ |
| HFC Total | $\mathbf{1 5 6}$ | 325 | $48.0 \%$ |

SM06 - Percentage to reach Yellow = 39.4\%

## Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal


| Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 12/12/22-12/18/22 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Current <br> Agency | Current Removal Date | Prior Unit | Prior Removal | Prior Discharge | Length of Stay (months) | Length from Prior Discharge (months) | LOR Range | SM07 Cohort |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 12/19/22

Scorecard Measure 12 - Separated Siblings
SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together - Target $=65.0 \%$

SM12 - Percent of Sibling Groups Placed Together

| Agency | Number of Cases <br> w/ Siblings Together | Total Cases <br> Sibling Groups | Percent of Siblings <br> Placed Together |
| :---: | :---: | :---: | :---: |
| CHS | 57 | 98 | $\mathbf{5 8 . 1 6 \%}$ |
| LSF | 51 | 95 | $\mathbf{5 3 . 6 8 \%}$ |
| OHU | 60 | 100 | $\mathbf{6 0 . 0 0 \%}$ |
| HFC | 168 | 293 | $\mathbf{5 7 . 3 4 \%}$ |

Number of sibling groups to achieve SM12 target - $\mathbf{2 3}$ Sibling Groups


## Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal \& Percent of Adoption Goal Met



| Adoption Finalizations <br> FY 22-23 -2nd Quarter as of 12/19/22 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| CMO | Subsidy Files <br> Submitted | Finalized <br> Adoptions | Quarter <br> Target | Quarter <br> Target Met |
| CHS | 2 | 11.5 | 29 | $39.7 \%$ |
| LSF | 2 | 19.5 | 25 | $78.0 \%$ |
| OHU | 4 | 10.5 | 31 | $33.9 \%$ |
| Total | $\mathbf{8}$ | $\mathbf{4 1 . 5}$ | 85 | $\mathbf{4 8 . 8 \%}$ |


| Adoption Finalizations <br> Total Fiscal Year-to-Date |  |  |  |
| :---: | :---: | :---: | :---: |
| Total <br> Finalized | HFC <br> Target | \% <br> Met | \% w/in 24 <br> Mths |
| 57.5 | 198 | $\mathbf{2 9 . 0 \%}$ | $\mathbf{3 2 . 0 \%}$ |

## Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of December 19, 2022

| CLS WEEKLY SHELTER REPORT - FY 2022-2023 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | $\begin{aligned} & 22 / 23 \\ & \text { Totals } \end{aligned}$ | $\begin{aligned} & 21 / 22 \\ & \text { Totals } \end{aligned}$ |
| \# of Shelter Hearings |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 29 | 24 | 18 | 34 | 18 | 15 |  |  |  |  |  |  | 138 | 315 |
| Highlands | 5 | 3 | 2 | 3 | 5 | 1 |  |  |  |  |  |  | 19 | 44 |
| Hardee | 0 | 0 | 1 | 0 | 1 | 0 |  |  |  |  |  |  | 2 | 23 |
| Total | 34 | 27 | 21 | 37 | 24 | 16 |  |  |  |  |  |  | 159 | 379 |
| \# Children Removed |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 50 | 55 | 29 | 73 | 39 | 27 |  |  |  |  |  |  | 273 | 551 |
| Highlands | 8 | 9 | 7 | 3 | 10 | 2 |  |  |  |  |  |  | 39 | 71 |
| Hardee | 0 | 0 | 5 | 0 | 2 | 0 |  |  |  |  |  |  | 7 | 43 |
| Total | 58 | 64 | 41 | 76 | 51 | 29 |  |  |  |  |  |  | 319 | 656 |
| Total Children Denied Shelter |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| \# Children Placed with Relative |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 28 | 43 | 18 | 31 | 26 | 18 |  |  |  |  |  |  | 164 | 285 |
| Highlands | 5 | 6 | 5 | 2 | 9 | 2 |  |  |  |  |  |  | 29 | 55 |
| Hardee | 0 | 0 | 5 | 0 | 2 | 0 |  |  |  |  |  |  | 7 | 26 |
| Total | 33 | 49 | 28 | 33 | 37 | 20 |  |  |  |  |  |  | 200 | 357 |
| \# Children Placed with Non Relative |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 5 | 10 | 4 | 22 | 4 | 2 |  |  |  |  |  |  | 47 | 80 |
| Highlands | 0 | 0 | 2 | 0 | 0 | 0 |  |  |  |  |  |  | 2 | 6 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 3 |
| Total | 5 | 10 | 6 | 22 | 4 | 2 |  |  |  |  |  |  | 49 | 89 |
| \# Children Placed with Fictive Kin |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 1 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 1 | 6 |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 1 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 1 |
| Total | 1 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 1 | 8 |
| \# Children Placed in Foster Care |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Polk | 16 | 2 | 7 | 20 | 9 | 7 |  |  |  |  |  |  | 61 | 180 |
| Highlands | 3 | 3 | 0 | 1 | 1 | 0 |  |  |  |  |  |  | 8 | 11 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 11 |
| Total | 19 | 5 | 7 | 21 | 10 | 7 |  |  |  |  |  |  | 69 | 202 |

\% of Children Sheltered Placed in Foster Care
Data as of 12/19/22

| Month | $\mathbf{2 0 - 2 1}$ | $\mathbf{2 1 - 2 2}$ | $\mathbf{2 2 - 2 3}$ |
| :---: | :---: | :---: | :---: |
| Jul | $28.6 \%$ | $22.1 \%$ | $32.8 \%$ |
| Aug | $21.9 \%$ | $43.5 \%$ | $7.8 \%$ |
| Sep | $27.3 \%$ | $28.2 \%$ | $17.1 \%$ |
| Oct | $22.4 \%$ | $28.9 \%$ | $27.6 \%$ |
| Nov | $20.4 \%$ | $36.8 \%$ | $19.6 \%$ |
| Dec | $24.5 \%$ | $19.4 \%$ | $\mathbf{2 4 . 1} \%$ |
| Jan | $25.0 \%$ | $48.8 \%$ |  |
| Feb | $20.5 \%$ | $15.6 \%$ |  |
| Mar | $21.7 \%$ | $47.2 \%$ |  |
| Apr | $17.5 \%$ | $26.9 \%$ |  |
| May | $23.4 \%$ | $27.5 \%$ |  |
| Jun | $38.5 \%$ | $32.4 \%$ |  |
| FY Total | $\mathbf{2 4 . 9 \%}$ | $\mathbf{3 0 . 8} \%$ | $\mathbf{2 1 . 6 \%}$ |

Shelter Count for the Week of December 13 - December 19, 2022

|  | Polk | Highlands | Hardee |
| ---: | :---: | :---: | :---: |
| Shelters | $\mathbf{6}$ | $\mathbf{1}$ | 0 |
| Children Removed | $\mathbf{9}$ | $\mathbf{2}$ | 0 |
| Placed w/ a Relative | $\mathbf{5}$ | $\mathbf{2}$ |  |
| Placed w/a Non-Rel | $\mathbf{2}$ | 0 | 0 |
| Placed w/a Fictive Kin | 0 | 0 |  |
| Placed in Foster Care | $\mathbf{2}$ | 0 | 0 |

## Case Transfer Staffing Data

Case Transfer Data For Fiscal Year July 1, 2022 - June 30, 2023 - Data as of 12/19/22

|  | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 22-23 <br> Totals | $\begin{aligned} & 21-22 \\ & \text { Totals } \end{aligned}$ |  | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 22-23 <br> Totals | $21-22$ <br> Totals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of Children |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Non-Judicial In - Home Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| CHS | 32 | 32 | 19 | 17 | 24 | 15 |  |  |  |  |  |  | 139 | 358 | CHS | 6 | 8 | 3 | 3 | 3 | 2 |  |  |  |  |  |  | 25 | 116 |
| LSF | 36 | 34 | 20 | 38 | 36 | 31 |  |  |  |  |  |  | 195 | 355 | LSF | 10 | 10 | 5 | 8 | 8 | 15 |  |  |  |  |  |  | 56 | 95 |
| OHU Polk | 12 | 18 | 13 | 7 | 12 | 10 |  |  |  |  |  |  | 72 | 147 | OHU Polk | 4 | 9 | 1 | 0 | 1 | 1 |  |  |  |  |  |  | 16 | 31 |
| One Hope | 37 | 49 | 40 | 30 | 47 | 20 |  |  |  |  |  |  | 223 | 503 | One Hope | 3 | 3 | 0 | 3 | 12 | 12 |  |  |  |  |  |  | 33 | 35 |
| Total | 117 | 133 | 92 | 92 | 119 | 76 |  |  |  |  |  |  | 629 | 1363 | Total | 23 | 30 | 9 | 14 | 24 | 30 |  |  |  |  |  |  | 130 | 277 |
| Out of Home Care |  |  |  |  |  |  |  |  |  |  |  |  |  |  | OCS / ICPC Courtesy Supervision |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| CHS | 19 | 19 | 16 | 13 | 19 | 13 |  |  |  |  |  |  | 99 | 200 | CHS | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| LSF | 17 | 15 | 15 | 24 | 25 | 16 |  |  |  |  |  |  | 112 | 188 | LSF | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| OHU Polk | 8 | 9 | 12 | 7 | 9 | 8 |  |  |  |  |  |  | 53 | 103 | OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 0 |
| One Hope | 12 | 8 | 12 | 6 | 18 | 3 |  |  |  |  |  |  | 59 | 113 | One Hope | 22 | 29 | 28 | 21 | 17 | 5 |  |  |  |  |  |  | 122 | 338 |
| Total | 56 | 51 | 55 | 50 | 71 | 40 |  |  |  |  |  |  | 323 | 604 | Total | 22 | 29 | 28 | 21 | 17 | 5 |  |  |  |  |  |  | 122 | 338 |
| In - Home Judicial |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Reinstatement of Protective Services Supervison (Notice of Hearings) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| CHS | 5 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 5 | 4 | CHS | 0 | 3 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 3 | 17 |
| LSF | 2 | 1 | 0 | 2 | 0 | 0 |  |  |  |  |  |  | 5 | 16 | LSF | 5 | 6 | 0 | 4 | 3 | 0 |  |  |  |  |  |  | 18 | 46 |
| OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 2 | OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 0 | 2 |
| One Hope | 0 | 2 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 2 | 6 | One Hope | 0 | 4 | 0 | 0 | 0 | 0 |  |  |  |  |  |  | 4 | 0 |
| Total | 7 | 3 | 0 | 2 | 0 | 0 |  |  |  |  |  |  | 12 | 28 | Total | 5 | 13 | 0 | 4 | 3 | 0 |  |  |  |  |  |  | 25 | 65 |

## Children Entering \& Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month


Foster care that keeps siblings together
An accredited, evidence-based program

Neighbor to Family - Weekly \& Monthly Census
22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: 95.8\%
"It was an emotionally hard class (parenting) for me but I'd recommend it anyway."

- NTF Parent Satisfaction Survey- Q: What we are doing well?

| Neighbor To Family - Weekly Census <br> Weekly Data 12/13/22 through 12/19/22 |  |  |
| :--- | :---: | :---: |
| Referral Type | Number of Families | Number of Children |
| CPI - Safety Management | 0 | 0 |
| CPI - Family Support | 22 | 68 |
| Specialized - Family Support | 9 | 28 |
| Prevention - Comm. Referral | 35 | 89 |
| Special Conditions Report | 6 | 12 |
| Nurturing Parenting | 10 | 20 |
| NTF - Total Services |  | $\mathbf{8 2}$ |



## Missing Children

HFC - DCF Circuit 10 Missing Youth Data as of Reporting Date
Weekly Data - Week ending 12/18/2022

|  | Current <br> Missing | Late <br> Reports | Late ATL | Recoveries | Late <br> Debriefs |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CHS | 0 | 0 | 0 | 0 | 0 |
| LSF | $\mathbf{2}$ | $\mathbf{1}$ | 0 | $\mathbf{3}$ | $\mathbf{1}$ |
| OHU | $\mathbf{2}$ | 0 | 0 | $\mathbf{2}$ | 0 |
| CPI | 0 | 0 | 0 | 0 | 0 |
| Total | $\mathbf{4}$ | $\mathbf{1}$ | $\mathbf{0}$ | $\mathbf{5}$ | $\mathbf{1}$ |



Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 22-23 Weekly Data


Missing Children - Debriefs Entered
Percent of Debrief - Notes Entered Timely
FY 22-23 Weekly Data


Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely FY 22-23 Weekly Data


## Caseload Census Information

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO <br> Last 6 Reporting Periods |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agency | $11 / 13 / 2022$ | $11 / 20 / 2022$ | $11 / 27 / 2022$ | $12 / 4 / 2022$ | $12 / 11 / 2022$ | 12/18/2022 |
| CHS | 601 | 605 | 602 | 605 | 607 | 604 |
| LSF | 603 | 610 | 607 | 605 | 608 | 611 |
| OHU | 851 | 851 | 855 | 854 | 861 | 857 |
| HFC Total | 2055 | 2066 | 2064 | 2064 | 2076 | $\mathbf{2 0 7 2}$ |



## Caseload Census Information

Case Manager Caseload Breakdown by Agency - Data as of 11/27/2022

| Count of Case Managers Within a Caseload Range |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CMO | $\mathbf{1 - 5}$ <br> Children <br> in <br> Caseload | $\mathbf{6 - 1 5}$ <br> Children <br> in <br> Caseload | $\mathbf{1 6 - 2 4}$ <br> Children <br> in <br> Caseload | $\mathbf{2 5 - 2 9}$ <br> Children <br> in <br> Caseload | $\mathbf{3 0 +}$ <br> Children <br> in <br> Caseload | Total <br> Case <br> Managers | Avg \# of <br> Children <br> per CM |
| CHS | 1 | 6 | 2 | 2 | 10 | 21 | $\mathbf{2 8 . 7}$ |
| LSF | 0 | 10 | 9 | 9 | 1 | 29 | $\mathbf{2 0 . 9}$ |
| OHU | 2 | 4 | 17 | 6 | 6 | 35 | $\mathbf{2 4 . 4}$ |
| \# of CMs | $\mathbf{3}$ | $\mathbf{2 0}$ | $\mathbf{2 8}$ | $\mathbf{1 7}$ | $\mathbf{1 7}$ | $\mathbf{8 5}$ | $\mathbf{2 4 . 3}$ |


| Percent of Case Managers That Are at or Under the |  |  |  |
| :---: | :---: | :---: | :---: |
| National Caseload Standard of 15 |  |  |  |
| CMO | \# Case <br> Managers | \# with Caseload <br> at 15 or lower | Percent at 15 <br> or lower |
| CHS | 21 | 7 | $33.3 \%$ |
| LSF | 29 | 10 | $34.5 \%$ |
| OHU | 35 | 6 | $\mathbf{1 7 . 1 \%}$ |
| HFC | $\mathbf{8 5}$ | $\mathbf{2 3}$ | $\mathbf{2 7 . 1 \%}$ |

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs \& Resigned CMs Count


## Case Management Organization Turnover

 12 Month Case Manager Turnover Rates by Agency
## Employee Turnover Rates By CMO

12 Month Data for Month Ended November 2022

| CMO | Case Manager | Case Manager Supervisor |
| :---: | :---: | :---: |
| CHS | $75.4 \%$ | $50.0 \%$ |
| DEV $^{*}$ | $51.4 \%$ | $38.1 \%$ |
| LSF $^{*}$ | $14.5 \%$ | $18.2 \%$ |
| OHU | $87.6 \%$ | $70.0 \%$ |

[^0]Case Manager Turnover Rates by CMO
Rolling 12 Month Data for Month Ending November 2022
Good


## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

| Health Information in FSFN for Children in OHC as of 12/18/22 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agency | $\begin{gathered} \text { \# of } \\ \text { Children in } \end{gathered}$ OHC | \% With a Medical FSFN | \% With Medical Service in last 12 Months | \% With Dental Service in Last 7 months | $\begin{aligned} & \text { \% with } \\ & \text { Immunizations } \\ & \text { Up to Date } \end{aligned}$ | Overall Performance |
| CHS | 434 | 100.0\% | 99.5\% | 95.2\% | 96.5\% | 97.1\% |
| LSF | 424 | 100.0\% | 96.5\% | 86.2\% | 97.4\% | 93.4\% |
| OHU | 400 | 100.0\% | 98.5\% | 88.5\% | 95.0\% | 94.0\% |
| HFC | 1258 | 100.0\% | 98.2\% | 90.1\% | 96.3\% | 94.9\% |
| Source: FSFN report "Healthcare Senice Information for Children in Out-othome Care Daily Listing - OCWDRU" |  |  |  |  |  |  |


| Health Information in FSFN as of 12/18/22 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Agency | \# of Missing <br> Medical <br> Records | \# of Medical <br> Appointments <br> Needing <br> Update | \# of Dental <br> (ppointments <br> Needing Update | \# of <br> Immunization <br> Needing Update |
| CHS | 0 | 2 | 13 | 15 |
| LSF | 0 | 15 | 37 | 11 |
| OHU | 0 | 6 | 29 | 20 |
| Total |  | 0 | 23 | 79 |
| Source: "Healthcare Service Information for OHC-Daily Listing-OCWDRU" |  |  |  |  |

## Scorecard Measures 9 \& 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months - Target = 95.0\% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months - Target $=95.0 \%$

| Scorecard Measure \#9-12/31/22 (snapshot) <br> Children Receiving Medical Services Within Last 12 Mths <br> FY 22-23 - 2nd Qtr as of 12/18/22 |  |  |  |
| :---: | :---: | :---: | :---: |
| Agency | Appointment <br> within last 12 mths | Total Children <br> out-of-home care | Percent Medical <br> Services Received |
| CHS | 432 | 434 | $99.5 \%$ |
| LSF | 409 | 424 | $96.5 \%$ |
| OHU | 394 | 400 | $98.5 \%$ |
| Total | $\mathbf{1 2 3 5}$ | $\mathbf{1 2 5 8}$ | $\mathbf{9 8 . 2 \%}$ |


| Scorecard Measure \#10-12/31/22 (snapshot) <br> Children Receiving Dental Services Within Last 7 Mths <br> FY 22-23 - 2nd Qtr as of 12/18/22 |  |  |  |
| :---: | :---: | :---: | :---: |
| Agency | Appointment <br> within last 7 mths | Total Children <br> out-of-home care | Percent Dental <br> Services Received |
| CHS | 260 | 273 | $95.2 \%$ |
| LSF | 232 | 269 | $86.2 \%$ |
| OHU | 223 | 252 | $88.5 \%$ |
| Total | 715 | 794 | $90.1 \%$ |

## In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days - Target: 95.0\%

## In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days

| Agency | No -or- Expired <br> Safety Plans | Complete \& Valid <br> Safety Plans | Total Required <br> Safety Plans | Percentage <br> Complete |
| :---: | :---: | :---: | :---: | :---: |
| CHS | 4 | 142 | 146 | $97.3 \%)$ |
| LSF | 6 | 153 | 159 | $96.2 \%)$ |
| OHU | 2 | 156 | 158 | $98.7 \%$ |
| HFC Total $^{\star}$ | 12 | $\mathbf{4 5 1}$ | $\mathbf{4 6 3}$ | $97.41 \%$ |



Source: FSFN Report "Case Management Safety Management Listing", Report-as-of: 12/19/22

## Data Exceptions: Placements

| Placement Exceptions by Number of Weeks on List Data-as-of. 12/19/22 |  |  |  |  | Placement Exceptions Totaled By Agency Last 6 Reporting Periods |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agency | Greater than 2 weeks | 1-2 weeks | Less than 1 week | Grand Total | Agency | 11/14/2022 | 11/20/2022 | 11/27/2022 | 12/4/2022 | 12/11/2022 | 12/19/2022 |
| CHS |  |  |  | 0 | CHS | 0 | 0 | 0 | 0 | 0 | 0 |
| LSF |  |  |  | 0 | LSF | 0 | 0 | 0 | 0 | 0 | 0 |
| OHU |  |  |  | 0 | OHU | 0 | 2 | 3 | 0 | 0 | 0 |
| CPI |  | 1 | 18 | 19 | CPI | 35 | 37 | 10 | 7 | 2 | 19 |
| NTF |  |  |  | 0 | NTF | 0 | 0 | 0 | 0 | 0 | 0 |
| SCARF |  |  |  | 0 | SCARF | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 1 | 18 | 19 | Total | 35 | 39 | 13 | 7 | 2 | 19 |

Child Placement Agreement - Current Errors

| Child Placement Agreement Errors <br> Data as of 12/20/2022 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Agency | New CPA <br> Needed | Need to Upload <br> Signed Agreement | Need Supervisor <br> Approval | Need to Close <br> CPA | Total |
| CHS | 5 | 12 | 9 |  | 26 |
| LSF | 1 | 2 | 3 | 2 | 8 |
| OHU | 1 | 1 | 2 |  | 4 |
| Total | 7 | 15 | 14 | 2 | 38 |

## Data Exceptions: AFCARS

Data for Reporting Period: 04/01/22 - 09/30/22


| AFCARS Foster Care Report |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agency | Child Info | Provider | Legal | Mother <br> Married | Transition <br> Errors | Cannot <br> Correct | Total |
| CHS |  |  | $\mathbf{4}$ |  | 29 | 7 | 40 |
| LSF |  |  | 3 |  | 31 | 7 | 41 |
| OHU |  |  | $\mathbf{1}$ |  | 28 | 9 | 38 |
| CPI |  |  |  |  |  |  | 0 |
| Total | $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{8}$ | $\mathbf{0}$ | $\mathbf{8 8}$ | $\mathbf{2 3}$ | $\mathbf{1 1 9}$ |
| Source:FSFN AFCARS Foster Error Report \& OCWRDU Rpt-as-of: 12/08/22 |  |  |  |  |  |  |  |

## Family Functioning Assessment - Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases, Data-as-of: 12/18/22

| FFA-Ongoing Approval \& Case Transfer Staffing Date Clean-up Report <br> Compliance tracking for cases entering care with a methodology requirement |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Agency | Not Approved <br> (30+ days ) | New Child CTS <br> (w/ active Approval) ) | New FFA-O Needed <br> (w/ prior Approval) | Incorrect Approval <br> (w/ active Approval ) |
| CHS |  |  | 1 |  |
| LSF | $\mathbf{1}$ |  | 2 |  |
| OHU | $\mathbf{1}$ |  | 3 |  |
| HFC TOTAL | $\mathbf{2}$ | $\mathbf{0}$ | $\mathbf{6}$ | $\mathbf{0}$ |

CMO Contract Measure 11 - 1st Quarter

| Percent of Active Methodology Cases with an Approved FFA-0 <br> Data as of 12/18/22 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Agency | Not Approved | Approved | Grand Total | Percent Approved |
| CHS | 7 | 301 | 308 | $97.7 \%$ |
| LSF | 11 | 296 | 307 | $96.4 \%$ |
| OHU | 8 | 254 | 262 | $96.9 \%$ |
| HFC Total | 26 | 851 | 877 | $97.0 \%$ |


| Percentage of Family Functioning Assessments Approved <br> within 30 days of Case Transfer Staffing <br> 2nd Quarter-to-Date as of 12/18/22 |  |  |  |
| :---: | :---: | :---: | :---: |
| Agency | Timely <br> ( $~ 30$ Days ) | FFA Approvals <br> (2nd Qtr) | Completed <br> Timely |
| CHS | 34 | 34 | $100.0 \%$ > |
| LSF | 35 | 36 | $97.2 \%$ |
| OHU | 31 | 33 | $93.9 \%$ |
| HFC TOTAL | $\mathbf{1 0 0}$ | $\mathbf{1 0 3}$ | $\mathbf{9 7 . 1 \%}$ |

FY 22-23 Target = 95\% or higher

## Resource News Flash

December 2022

## AWARENESS FOR DECEMBER

December: Safe Toys and Gifts Month
$19^{m}$-Jan $4^{m}$ - Winter Break Polk
$22^{\text {nd }}-$ Jan $4^{\text {th }}-$ Winter Break Hardee $23^{\text {rd }}$ - Jan 10 ${ }^{\text {th }}$ - Winter Break Highlands

24²-25th - Christmas Eve, Christma

$26^{m}-1^{\text {st }}-K w a n z a a$

## HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

> Call Center is available $24 / 7$ (866) 779-6121 or email
> COVID-19@flhealth.gov.

For more vaccine information go to https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/

## SAFETY RESOURCES

Internet Safety and Tips

- SmartSocial.com-Digital Citizenship programs
- Information, Advice and Support to Keep Children Safe Online (internetmatters.org)
- NetSmartz Home (missingkids.org)


## Safe Sleep

https://www.ounce.org/safe sleep.h m ml

Swim Safety Tips
mcusercontent.com

## COMMUNITY RESOURCES

## United Way's 211

Call 211
Getting free confidential help for needs such as food, housing, employment,
utilities, mental health and much more is just a text, call, or click away.

## Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and nonrelative care.

To Donate: ECHO Distribution Center every Wednesday between 9 am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.
ECHO Ministries Florida- Foster Care Ministry-Central FL \& Beyond

Find Help (Previously Aunt Bertha) https://www.findhelp.org/ Find local resources for food, health, housing, employment programs \& other community resources in seconds.

Circuit 10 Children's Mental \& Behavioral Health Resources
https://sites.google.com/view/floridac10 mhbhresources/home

On this site you will find:

- Heartiand for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team-24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
National Alliance on Mental lliness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida - A Pathway to Prosperity


## Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites
https://uwcf.org/initiatives/endhunger/sch edule/

## Healthy Farnilies Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.
Healthy Families Florida - Find a Local Project (healthyfomiliesfla.orgl

## Domestic Violence Services

Peace River Center's Domestic Violence
Program provides free, confidential services for individuals affected by
domestic violence, sexual assault and
human trafficking crimes, their family
members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line 863.413.2708

Victim Services Office - Polk
County 1860 South Crystal Lake Drive, Lakeland, FL 33801

Victim Services Office Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL 33870

## HFC EVENTS

## Rudolph Round-Up

- Host a toy drive
- Make a Monetary Donation - Purchase from Rudolph Toy Registry

RUDOLPH WARE HOUSE OPEN
Nov $28^{\text {th }}-$ Dec $16^{\text {th }}$
Mon- Fri: 9 am -6pm
Saturdays: $9 \mathrm{am}-2 \mathrm{pm}$ Email:
Rudolph@heartlandforchildren.org
https://heartlandforchildren.org/rudolph

HFC's "Let's Talk About it" Podcast where we provide education and resources for family matters in Polk,
Highlands and Hardee Counties Apple Podcasts / Anchor / Spotify / YouTube

# Heartland <br> for Children 

## POLK COUNTY

## Pace Center for Girls

Mission: Pace provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Currently Accepting Student Application:

Contact: Jesilynn.Pfeffer@pacecenter.org
(863) 688-5596 Ext. 5516

2022 Holiday and Christmas Guide: Lakeland + Polk County - Lakeland Mom

## Florida Children Museum

400 Bonnet Springs Blvd. Lakeland, FL 33815
Contact: (863) 687-3869
https://explorefcm.org

Carol Jenkin Barnett United Way Resource
Center - Ages 0-5
(Previously Family Fundamentals)
Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Children's Resource Center - United Way of Central Florida (uwcf.org)

## HIGHLANDS COUNTY

## Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue Sebring, FL 33870
Office: (863) 382-2905
https://www.championforchildren.org/

Sebring Christmas Parade - News and Events Feed (downtownsebring.org)

Children's Museum of the Highlands
Hands on Learning for Ages 1-12
Cost: $\$ 8 /$ per person (ages $1+$ ) for all day play.
219 N Ridgewood Dr. Sebring, Florida (863) 451-5385
(contact museum for updated hours)

## HARDEE COUNTY

## Hardee Help Center

A Christ-centered community service organization bringing hope \& healing to Hardee County families in difficult
seasons of life.
713 E Bay Street Wauchula, FL 33873 info@hardeehelpcenter.com

Tel: 863-773-0034

## Visit Hardee

Website for upcoming events, community Updates and resources
Events - VISIT HARDEE


For additional resources and county events, check out our most recent Parent's Corner Newsletter.

## Community Based Care Lead Agency Map




[^0]:    7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12months required for a "Rolling Year Total" has been split between agencies:

    - DEV: Dec-21 to Jun-22 (7 months)
    - LSF: Jul-22 to Nov-22 (5 months)

