



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, December 16, 2018

No Meeting This Week



# Community Based Care Lead Agency Scorecard

For the Quarter of July 01, 2018 to September 30, 2018

CBC Lead Agency Scorecard Performance Table		Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.	
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%	
Reporting Period	8/01/2017 - 7/31/2018	5/01/2018 - 7/31/2018	11/01/2017 - 1/31/2018	7/01/2018 - 9/30/2018	7/01/2017 - 9/30/2017	10/1/2017	7/01/2016 - 9/30/2016	10/01/2017 - 9/30/2018	7/1/2018	7/1/2018	10/1/2017 - 9/30/2018	9/30/2018	
Big Bend CBC (Circuit 2 & 14)	8.29	98.4%	100.0%	99.6%	39.0%	57.8%	88.4%	4.32	98.1%	96.3%	94.1%	63.7%	
Brevard Family Partnership	12.84	97.5%	92.8%	99.7%	51.2%	62.9%	76.2%	3.65	98.1%	94.1%	96.0%	58.0%	
ChildNet Inc	9.04	98.4%	96.7%	99.7%	45.9%	50.6%	87.2%	3.53	96.6%	92.1%	93.5%	61.0%	
ChildNet Palm Beach	8.04	96.7%	96.1%	99.9%	49.4%	59.5%	90.6%	4.70	99.1%	97.5%	95.3%	61.7%	
Children's Network of SW Florida	9.27	97.3%	96.0%	99.9%	47.3%	58.7%	90.5%	4.52	99.1%	98.1%	94.3%	65.1%	
Communities Connected for Kids	6.92	97.3%	99.2%	99.9%	45.8%	60.5%	90.4%	3.50	98.7%	97.2%	85.7%	73.0%	
Community Based Care (Cir #9)	8.76	98.3%	95.8%	99.7%	38.6%	54.7%	90.8%	4.16	97.8%	95.2%	85.0%	64.9%	
Community Based Care (Cir #18)	7.37	98.8%	95.9%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%	
Community Partnership for Childr.	7.15	95.9%	94.2%	99.4%	23.6%	54.1%	85.1%	3.76	97.1%	90.2%	77.1%	56.7%	
Eckerd Community Alternatives	7.20	97.2%	95.9%	99.9%	40.6%	47.2%	91.2%	5.06	98.9%	96.7%	86.8%	63.4%	
Eckerd Community Hillsborough	9.23	98.5%	96.2%	99.8%	31.5%	46.8%	85.1%	7.36	95.3%	85.4%	89.4%	62.1%	
Families First Network	6.09	96.9%	97.6%	99.2%	36.1%	51.1%	73.0%	6.88	95.0%	89.1%	79.1%	58.4%	
Family Integrity Program	8.77	98.4%	95.5%	99.9%	38.4%	71.8%	85.7%	2.55	98.8%	94.6%	80.0%	68.0%	
Family Support Services North Fla	7.34	96.7%	93.9%	99.9%	39.4%	74.6%	100.0%	3.18	96.7%	94.7%	96.7%	69.6%	
<b>Heartland For Children</b>	<b>6.59</b>	<b>97.5%</b>	<b>97.3%</b>	<b>99.9%</b>	<b>43.4%</b>	<b>52.5%</b>	<b>90.1%</b>	<b>3.00</b>	<b>98.8%</b>	<b>94.8%</b>	<b>87.8%</b>	<b>61.1%</b>	
Kids Central, Inc.	8.37	97.1%	94.0%	99.5%	35.6%	39.8%	95.7%	4.06	98.5%	97.2%	94.8%	73.5%	
Kids First of Florida, Inc.	11.77	96.5%	86.7%	99.5%	13.6%	58.0%	100.0%	4.33	95.3%	77.7%	90.9%	73.6%	
Our Kids of Miami-Dade	7.73	97.7%	99.1%	99.3%	31.2%	47.2%	90.3%	6.20	98.5%	94.7%	89.6%	54.9%	
Partnership for Strong Families	7.64	97.3%	96.5%	99.3%	52.3%	62.3%	86.7%	3.95	97.4%	92.4%	92.3%	65.9%	
Sarasota Y/Safe Children Coali...	7.90	96.7%	96.5%	99.6%	39.8%	57.0%	96.7%	4.26	95.2%	89.5%	75.0%	69.8%	
<b>Statewide</b>	<b>8.19</b>	<b>97.4%</b>	<b>96.1%</b>	<b>99.7%</b>	<b>39.6%</b>	<b>53.0%</b>	<b>88.7%</b>	<b>4.67</b>	<b>97.5%</b>	<b>93.4%</b>	<b>89.2%</b>	<b>63.6%</b>	
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%	



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 12/01/18 - 12/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	17	99.70%
DEV	3	99.96%
OHU	7	99.68%
<b>Total</b>	<b>27</b>	<b>99.77%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 12/16/18		

# of Children Not Seen, Month of December 2018	
# Not Seen	Agency
191	CHS
202	DEV
210	OHU
24	CPI
<b>627</b>	<b>Total</b>
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 12/16/18	



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 12/10/18 thru 12/16/18			
Agency	Timely	Un-Timely	Total
CHS	3	2	5
DEV	5	8	13
OHU	6		6
<b>Total</b>	<b>14</b>	<b>10</b>	<b>24</b>

Scorecard Measure #5 - 10/01/17 to 12/31/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>2nd Qtr</u> as of 12/16/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	12	48	25.0%
DEV	24	83	28.9%
OHU	19	55	34.5%
<b>HFC Total*</b>	<b>67</b>	<b>200</b>	<b>33.5%</b>

Scorecard Measure #6 - 01/01/18 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>2nd Qtr</u> as of 12/16/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	61	145	42.1%
DEV	67	135	49.6%
OHU	51	105	48.6%
<b>HFC Total*</b>	<b>197</b>	<b>403</b>	<b>48.9%</b>

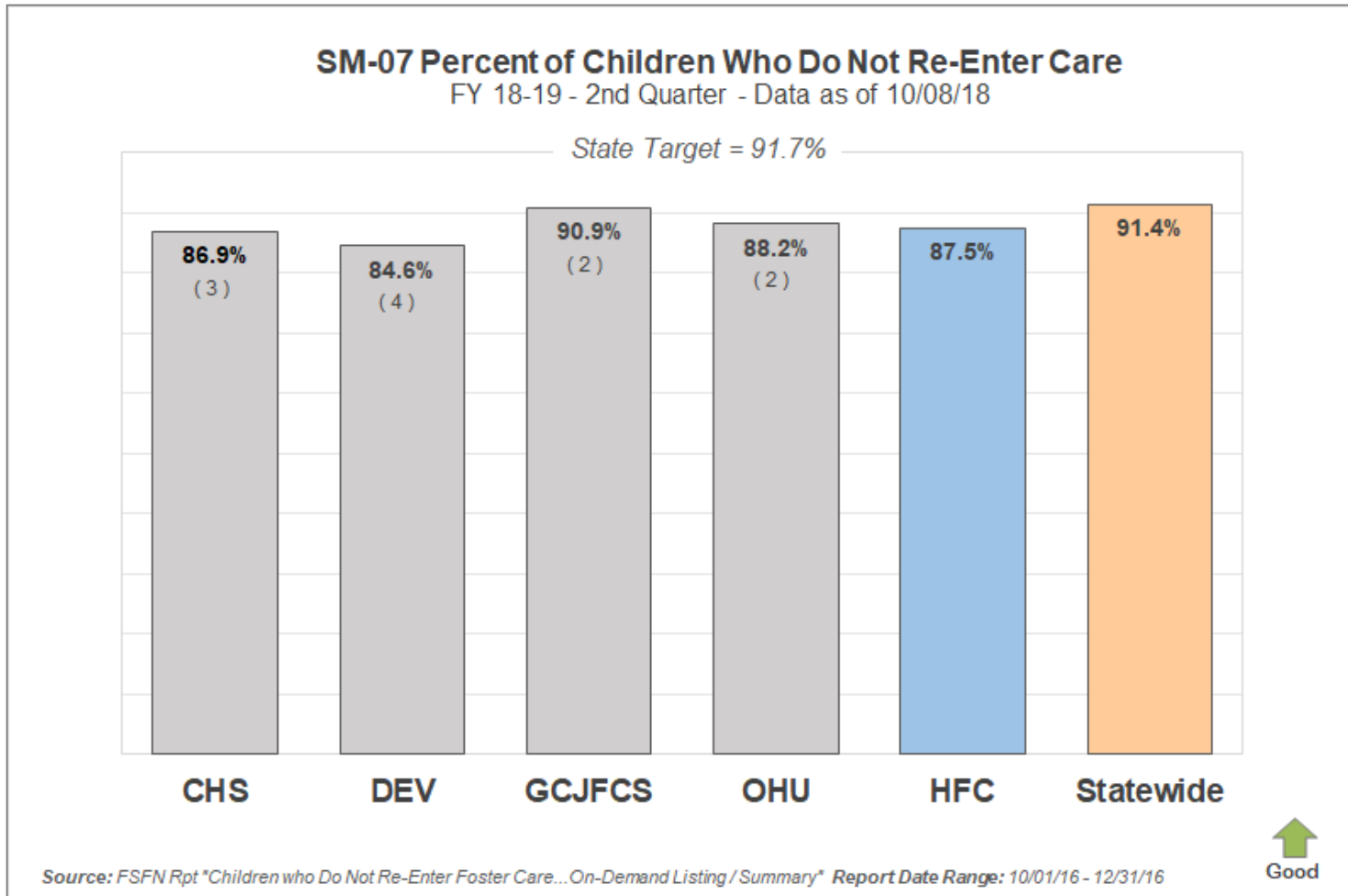
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



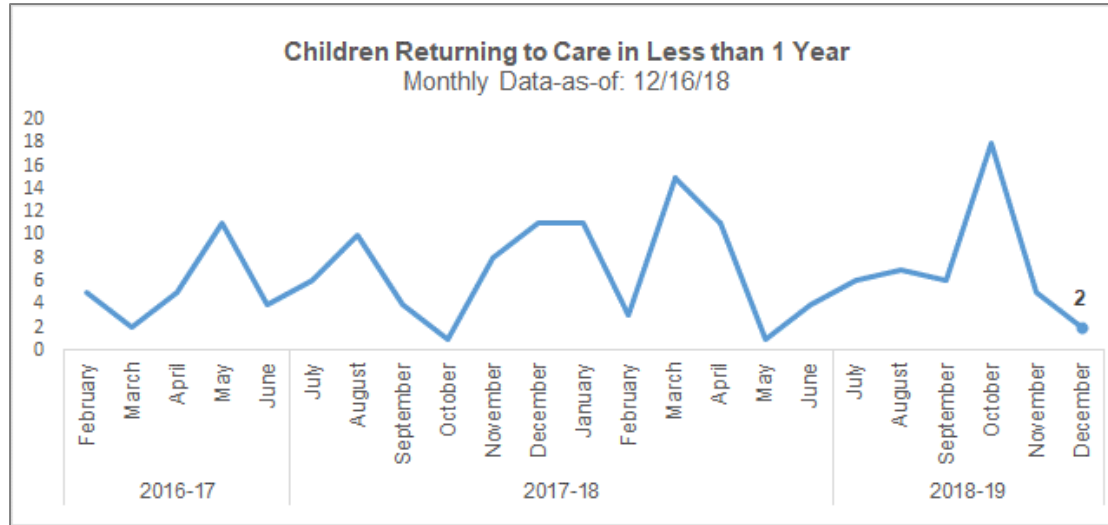
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



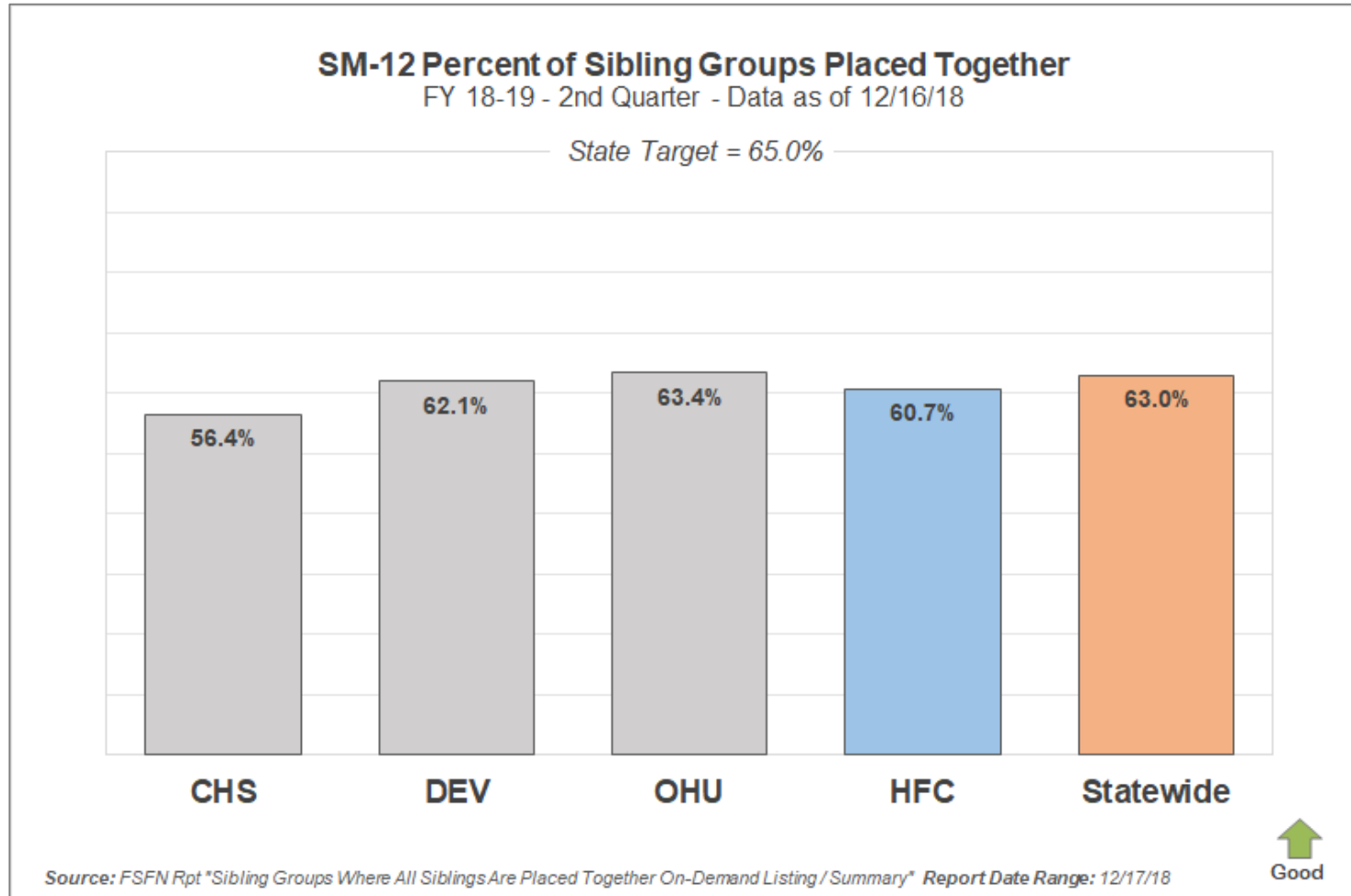
Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 12/10/18 - 12/16/18									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	10/17/2018	141040-GCCC	2/18/2012	3/12/2013	13	67	> 5.0 yrs	N	-
DEV	10/17/2018	141040-GCCC	2/18/2012	3/12/2013	13	67	> 5.0 yrs	N	-
DEV	10/17/2018	141040-GCCC	2/18/2012	3/12/2013	13	67	> 5.0 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 12/17/18



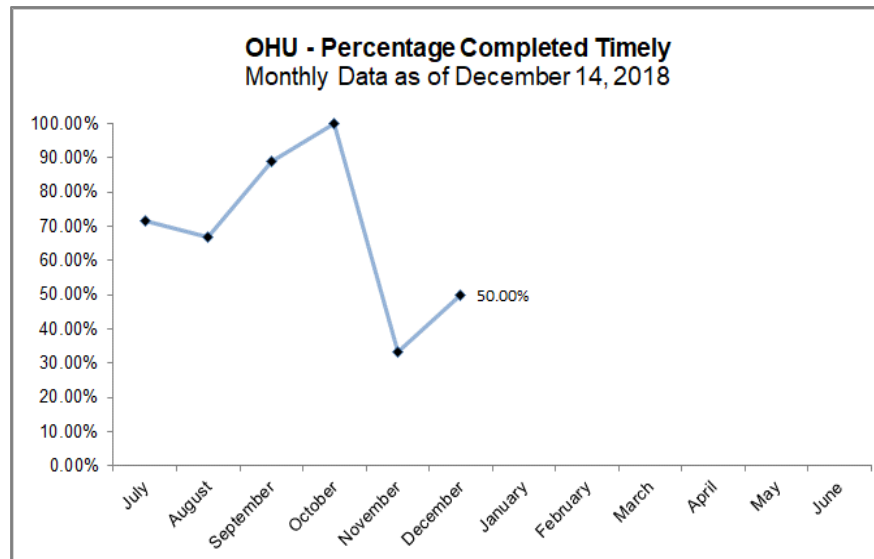
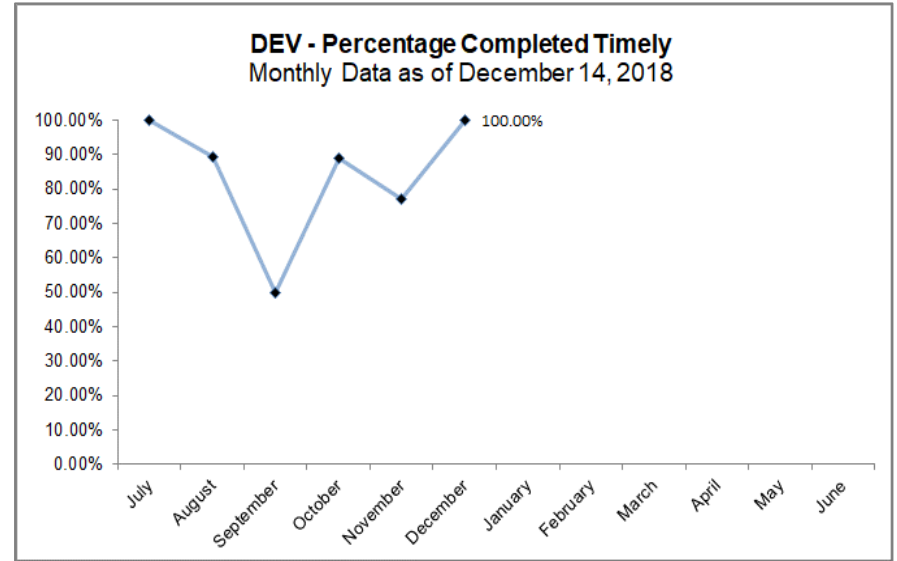
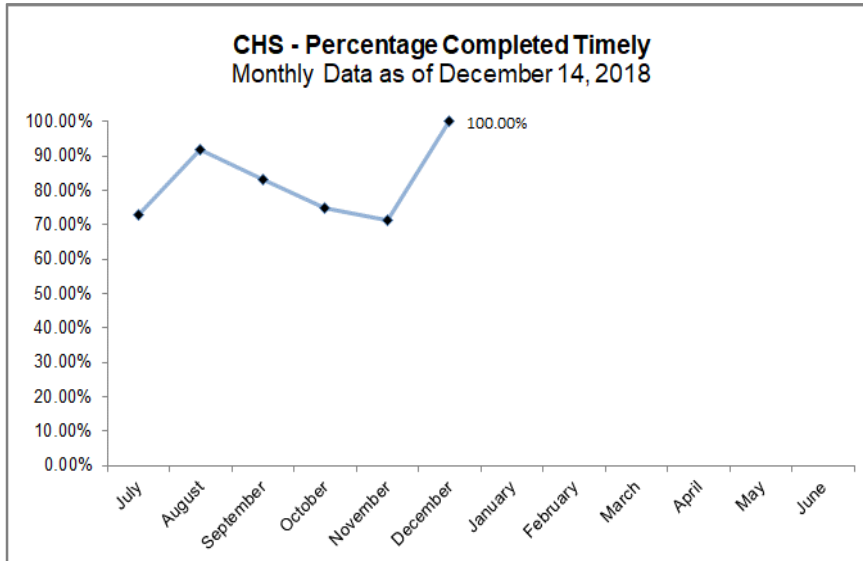
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Exit Interview Timeliness by CMO

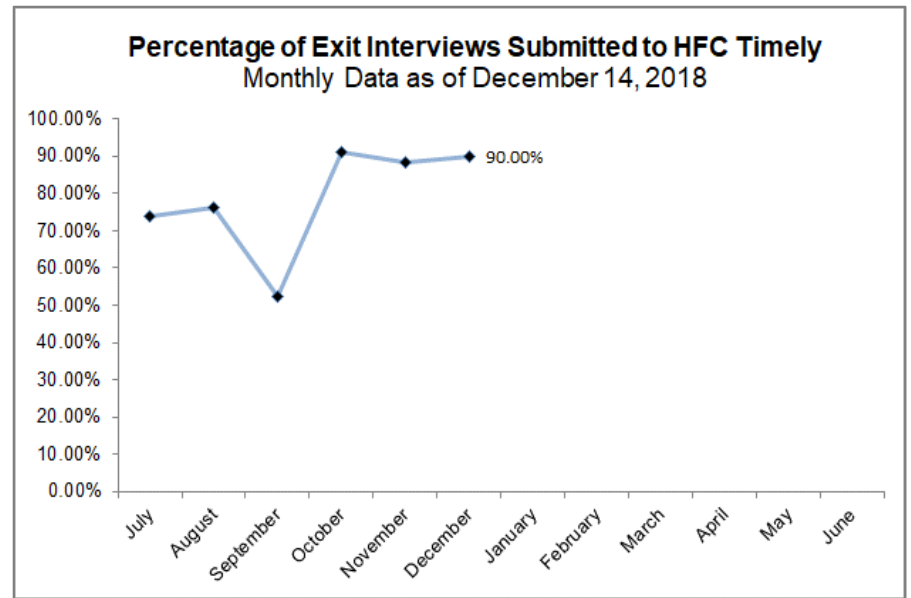
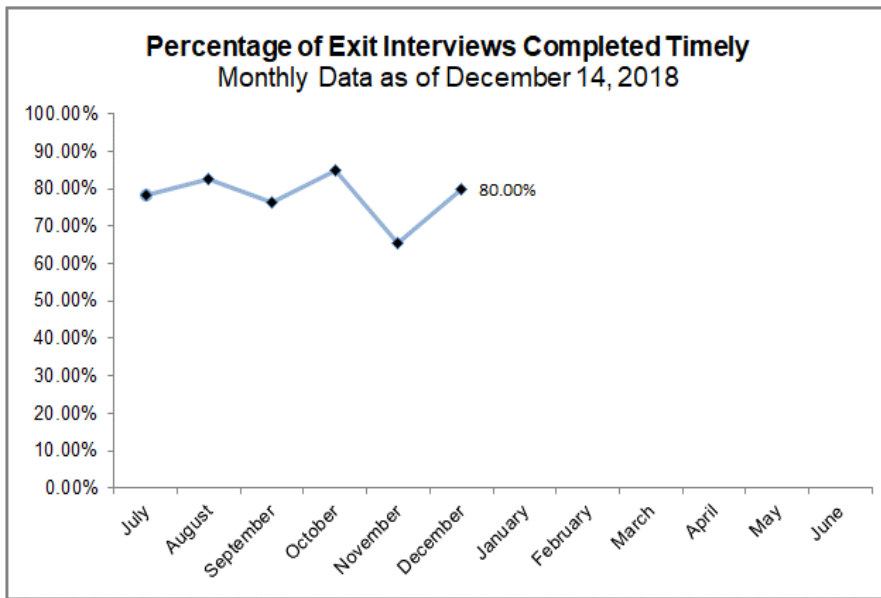
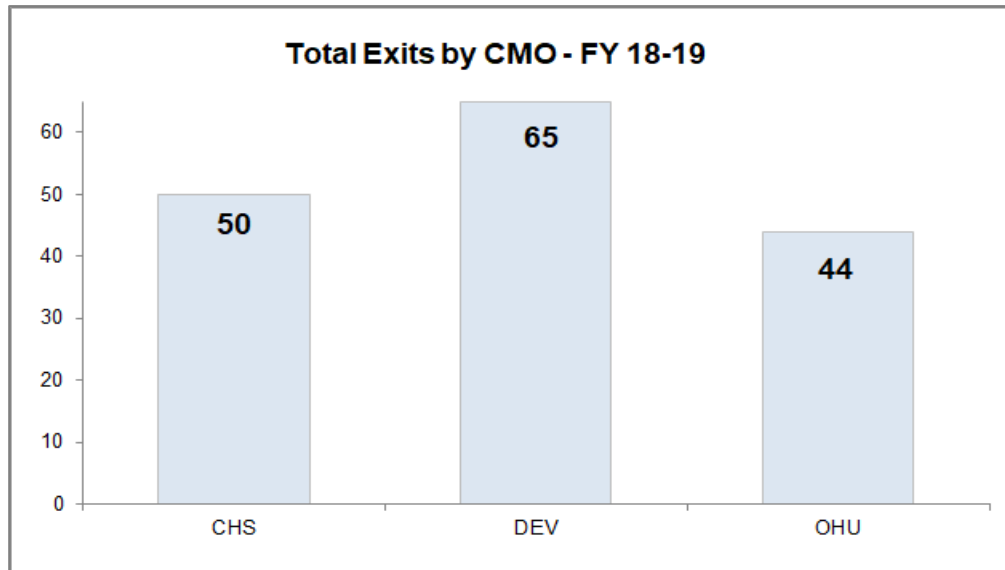
HFC Cumulative YTD Timeliness: 78.62%





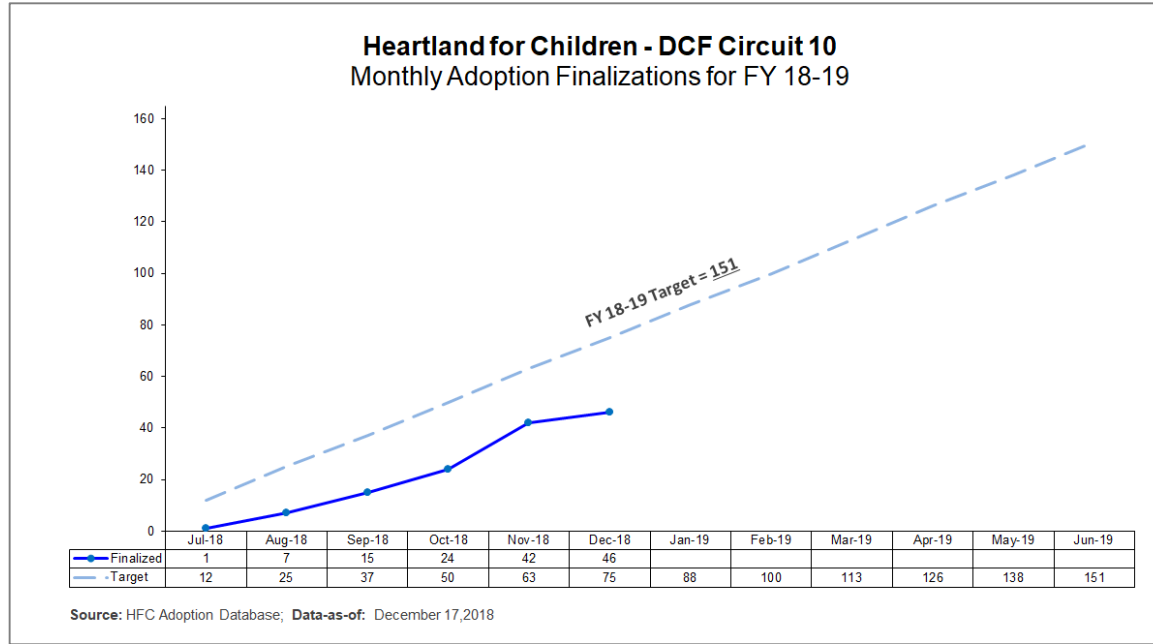
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 78.62%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**

January 4, 2019  
January 23, 2019

<b>Adoption Finalizations Credited to HFC</b>						
18-19 Fiscal Year-to-Date 12/17/18						
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	2	2	45	47	4.3%	0.0%
DEV	0	24	37	61	39.3%	70.8%
OHU	1	20	23	43	46.5%	25.0%
<b>Total</b>	<b>3</b>	<b>46</b>	<b>105</b>	<b>151</b>	<b>30.5%</b>	<b>47.8%</b>



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 - Data as of Dec 17, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
<b># of Shelter Hearings</b>													
Polk	33	42	35	39	27	17							193
Highlands	4	3	3	6	3	1							20
Hardee	2	3	1	5	0	1							12
Total	39	48	39	50	30	19							225
<b># Children Removed</b>													
Polk	49	78	59	67	48	36							337
Highlands	7	6	3	12	5	2							35
Hardee	8	5	4	6	0	3							26
Total	64	89	66	85	53	41							398
<b>Total Children Denied Shelter</b>													
Polk	0	1	0	0	0	0							1
Highlands	0	0	0	0	0	0							0
Hardee	0	0	0	0	0	0							0
Total	0	1	0	0	0	0							1
<b># Children Placed with Relative</b>													
Polk	24	43	36	33	21	20							177
Highlands	2	1	0	8	5	2							18
Hardee	3	5	1	1	0	3							13
Total	29	49	37	42	26	25							208
<b># Children Placed with Non Relative</b>													
Polk	12	17	13	13	6	1							62
Highlands	4	0	1	3	0	0							8
Hardee	0	0	0	2	0	0							2
Total	16	17	14	18	6	1							72
<b># Children Placed in Foster Care</b>													
Polk	13	18	10	21	21	15							98
Highlands	1	5	2	1	0	0							9
Hardee	5	0	3	3	0	0							11
Total	19	23	15	25	21	15							118

% of Children Sheltered Placed in Foster Care						
Data as of 12/17/2018						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	25.8%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	22.7%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	29.4%
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	39.6%
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	36.6%
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
<b>FY Total</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>29.6%</b>

Shelter Count for the Week of Dec 11 - 17, 2018			
	Polk	Highlands	Hardee
Shelters	8		1
Children Removed	17		3
Placed in Foster Care	2		
Placed w/ a Relative	14		3
Placed w/a Non-Rel	1		



# Case Transfer Staffing Data

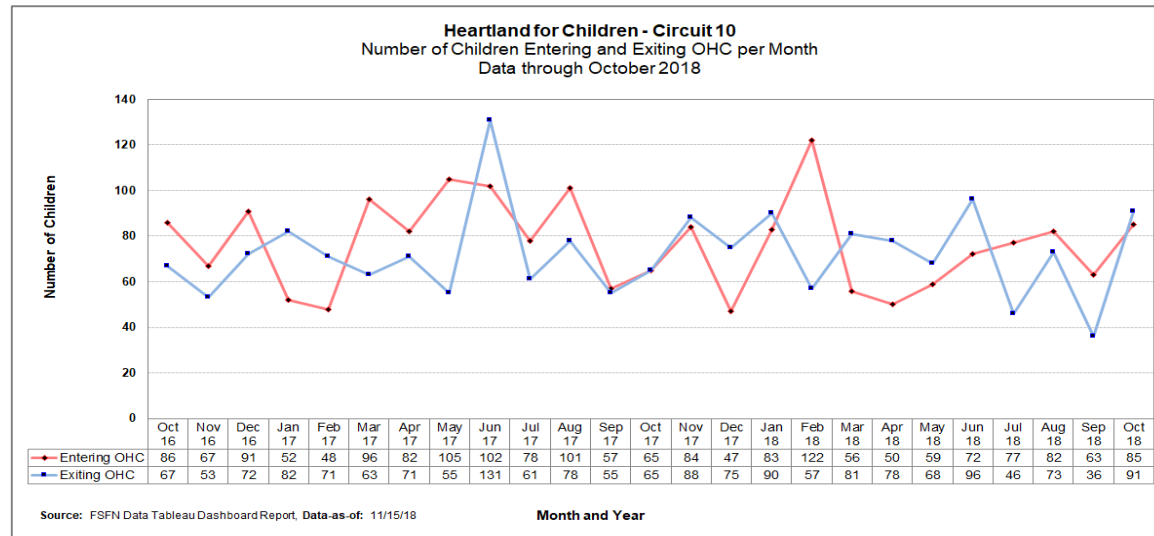
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 12/17/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	30	36	30	29	39	17							181	349	416
Devereux	32	25	50	27	32	18							184	349	442
OHU Polk	26	8	20	22	8	2							86	253	426
One Hope	36	52	42	56	35	14							235	527	586
<b>Total</b>	<b>124</b>	<b>121</b>	<b>142</b>	<b>134</b>	<b>114</b>	<b>51</b>							<b>686</b>	<b>1478</b>	<b>1870</b>
<b>Out of Home Care</b>															
CHS	15	20	15	19	25	7							101	226	253
Devereux	19	19	39	19	19	16							131	218	259
OHU Polk	18	7	16	16	10	0							67	164	265
One Hope	8	17	4	13	10	1							53	133	136
<b>Total</b>	<b>60</b>	<b>63</b>	<b>74</b>	<b>67</b>	<b>64</b>	<b>24</b>							<b>352</b>	<b>741</b>	<b>913</b>
<b>In - Home Judicial</b>															
CHS	7	6	2	0	0	0							15	35	27
Devereux	2	3	3	0	0	0							8	27	24
OHU Polk	0	0	2	0	0	1							3	20	29
One Hope	1	0	0	0	0	0							1	24	22
<b>Total</b>	<b>10</b>	<b>9</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>1</b>							<b>27</b>	<b>106</b>	<b>102</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	6	7	11	4	13	7							48	48	102
Devereux	9	1	7	1	8	0							26	66	119
OHU Polk	8	1	0	4	0	0							13	44	113
One Hope	1	6	0	3	3	0							13	49	67
<b>Total</b>	<b>24</b>	<b>15</b>	<b>18</b>	<b>12</b>	<b>24</b>	<b>7</b>							<b>100</b>	<b>207</b>	<b>401</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0							0	2	1
Devereux	0	0	0	0	0	0							0	0	2
OHU Polk	0	0	0	0	0	0							0	0	1
One Hope	26	28	38	40	21	13							166	313	355
<b>Total</b>	<b>26</b>	<b>28</b>	<b>38</b>	<b>40</b>	<b>21</b>	<b>13</b>							<b>166</b>	<b>315</b>	<b>359</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	5	0	0							5	17	17
Devereux	0	0	0	5	2	0							7	18	20
OHU Polk	0	0	0	0	0	0							0	10	13
One Hope	0	1	0	0	0	0							1	2	4
<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>10</b>	<b>2</b>	<b>0</b>							<b>13</b>	<b>47</b>	<b>54</b>

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





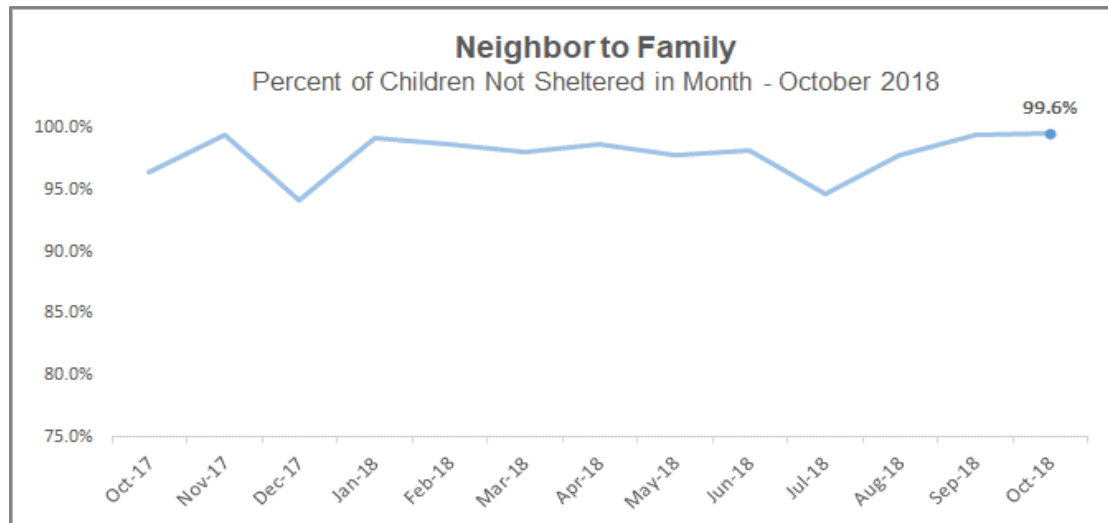
## Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **96.6%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 12/11/18 through 12/17/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	31	78
Specialized - Family Support	13	24
Prevention - Comm. Referral	39	100
Special Conditions Report	4	5
Nurturing Parenting	21	40
<b>NTF - Total Services</b>	<b>108</b>	<b>247</b>

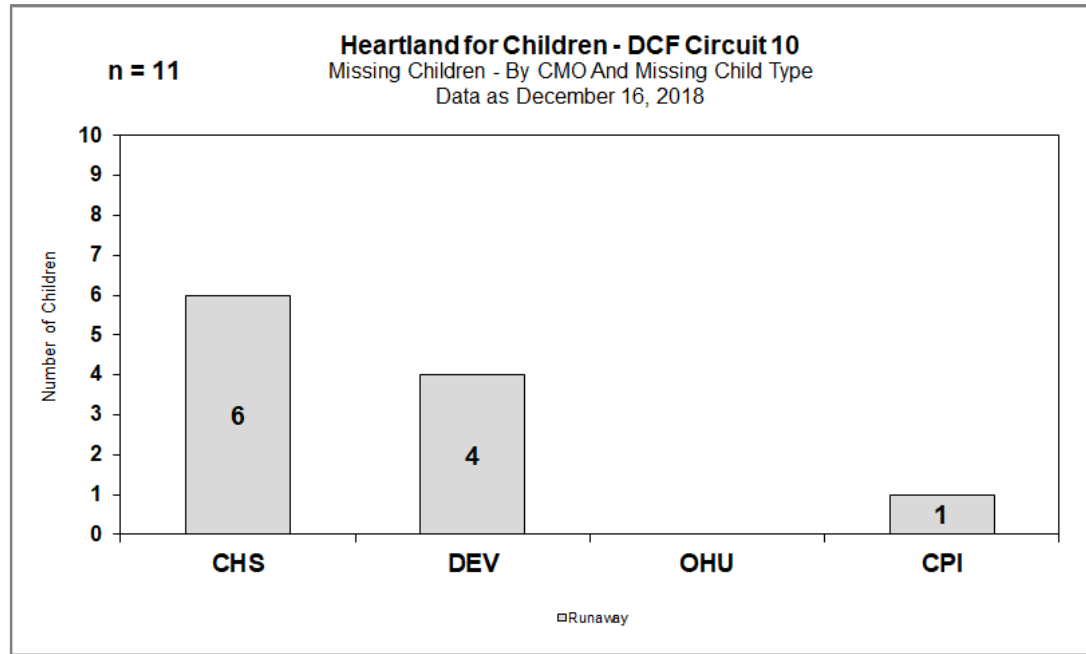
“Hiring her [NTF worker] was a good move.”

- Parent Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

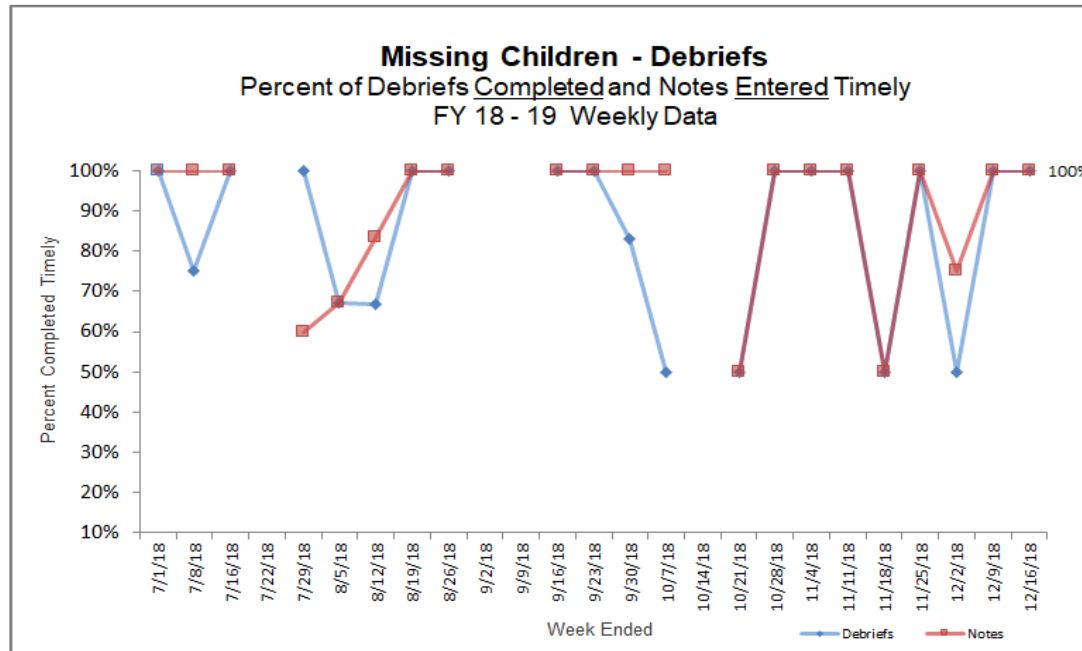


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Aug 2018 (m/end)	-	22	-	95%	-	23	-
Sep 2018 (m/end)	-	13	-	92%	-	14	-
Oct 2018 (m/end)	-	28	-	96%	-	22	-
Nov 2018 (m/end)	-	24	-	100%	-	20	-
12/2/2018	15	3	67%	67%	1	2	DEV
12/9/2018	11	5	100%	80%	0	8	
12/16/2018	11	7	100%	86%	0	10	



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



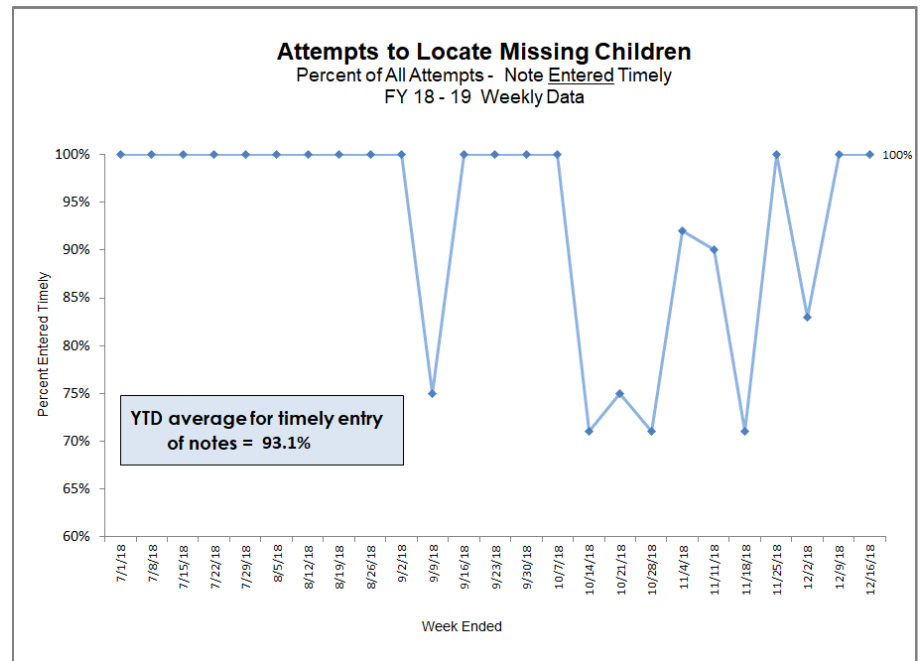
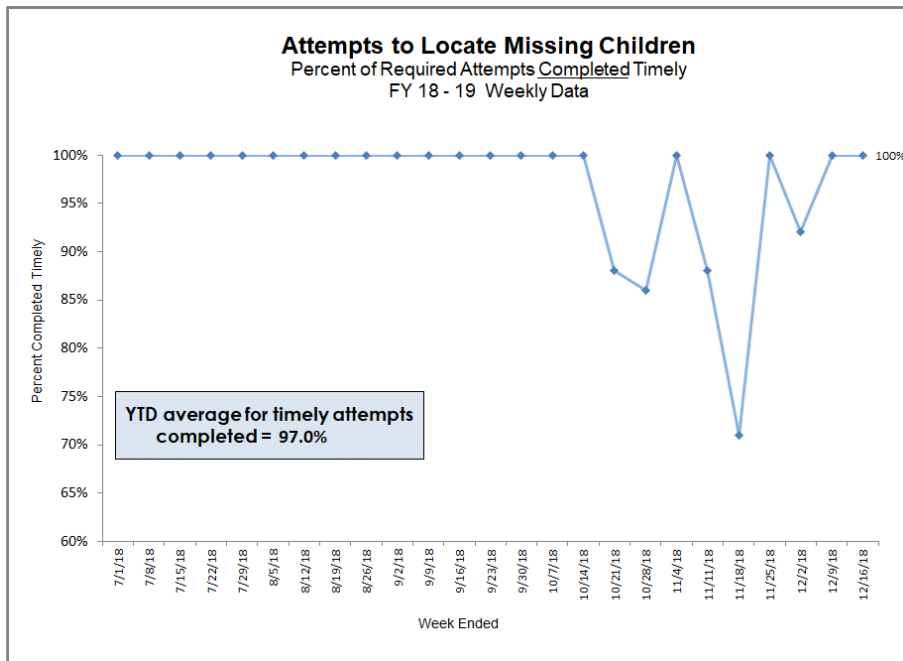
Missing Children - Debriefs								
Week of 12/10/2018 through 12/16/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS								
DEV								
OHU	1	1	1	100%	1	0	1	100%
PI								
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>100%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 12/10/2018 through 12/16/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	6	6	6	100%	6	1	7	100%
DEV	4	4	4	100%	4		4	100%
OHU								
PI	1	1	1	100%	1		1	100%
<b>Total</b>	<b>11</b>	<b>11</b>	<b>11</b>	<b>100%</b>	<b>11</b>	<b>1</b>	<b>12</b>	<b>100%</b>

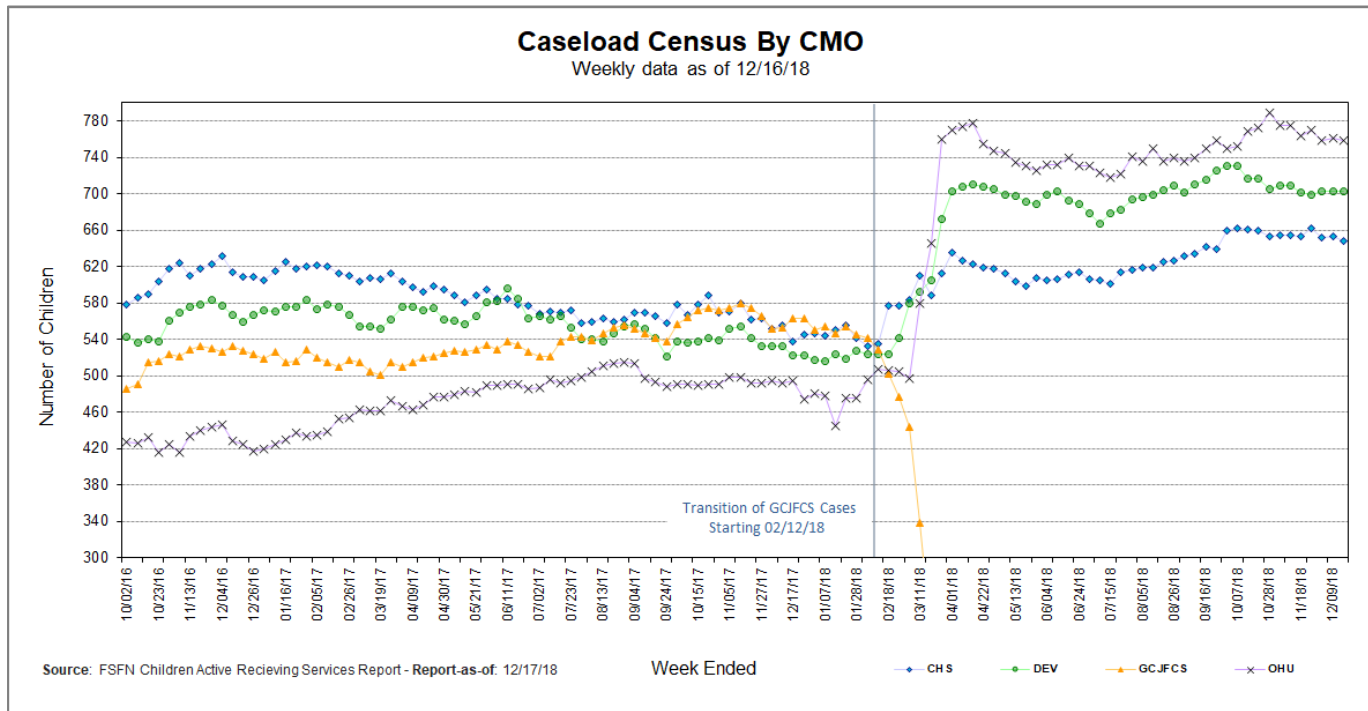




# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	11/12/2018	11/18/2018	11/25/2018	12/2/2018	12/9/2018	12/16/2018
CHS	654	653	662	652	653	648
DEV	709	701	699	702	702	702
OHU	775	763	770	758	761	759
<b>HFC Total</b>	<b>2138</b>	<b>2117</b>	<b>2131</b>	<b>2112</b>	<b>2116</b>	<b>2109</b>



# Caseload Census by Case Manager and Organization

Data as of 12/16/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Cotto, Sigrid	5
OHU	Evans, Pamela	5
OHU	Sherwood, Drake	3
OHU	Meinke, Danielle	3
OHU	Newton, Kimberly	2
CHS	Lott, Carmen	1
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Raines, Todd	24
DEV	Davis, Katelyn	24
DEV	Martinez, Neisha	24
DEV	Lisbon, Ellarie	24
OHU	Mcfadden, Phillisha	24
OHU	Lockwood, Roneshia	24
OHU	Crossen, Monaya	24
DEV	Smith, Codi	23
OHU	Virts, Emily	23
CHS	Fairley, Stephanie	22
DEV	Pyles, Lisa	22
DEV	Morris, Tyrica	22
OHU	Garza, Krystal	22
OHU	Fleurival, Marie	22
OHU	Quintero, Mayelin	22
DEV	Bartle, Julie	21
DEV	Pierrissaint, Walner	21
DEV	Spence, India	21
DEV	Hailey, Candice	21
OHU	Tucker, Theron	21
DEV	Gilberry, Yolanda	20
DEV	Collins, Sara	20
DEV	Williams, Brioni	20
DEV	Colon, Gabriella	20
OHU	Hinkle, Gwen	20
OHU	Colon, Lisette	20
OHU	Pinkney, Brittany	20
DEV	Curtis, Stephanie	19
OHU	Sheppard, Kelvin	19

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Stoudemire, Ledesha	18
DEV	Desravines, Shedlie	18
OHU*	Mattison-Reid, Sharon	18
OHU	Johnson, Gwendolyn	18
DEV	Louis, Rachele	17
DEV	Singleton, Lashawndria	17
OHU	Jean, Tamara	17
CHS	Dankowski, Jennifer	16
CHS	Nieves, Carlos	16
CHS	Neal, Rachel	16
OHU	Lopes, Alannah	16

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Huggins, Ebonye	43
OHU*	Gonzalez, Jesus	40
OHU*	Baldwin, Chenoa	36
CHS	Washington, Chastity	35
CHS	Ware, Christina	35
CHS	Nettles, Markisha	35
OHU*	Gay, Tony	35
CHS	Weaver, Salisha	34
CHS	Mills, Clyatt	34
CHS	Bankole, Sophia	34
CHS	Tobie, Shada	34
OHU*	Pittard, Deangelo	34
DEV	Collins, Montel	32
DEV	White, Alfreda	32
OHU*	Simmons, Shannon	32
CHS	Davis, Melissa	31
DEV	Gadson, Berlendah	31
OHU	Morgan, Austin	31
CHS	Hiers, Katherine	30
CHS	Friday, Michelle	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Reiter, Victoria	15
DEV	Alward, Jessica	15
DEV	Willix, Zeneka	15
OHU	Thomas, Taylor	15
OHU	Cizewski-Baird, Nena	15
CHS	Welk, Stephanie	14
OHU	Land, Amanda	13
DEV	Coleman, Tangela	12
DEV	Carter, Jana	11
DEV	Pustolka, Nicole	11
OHU	Spears, Latasha	11
OHU	Souffrant, Katiana	11
CHS	Hoyt, Jenifer	10
DEV	Blair, Sharon	10
DEV	Johnson, Mykira	10
OHU	Findley, Angela	10
CHS	Webster, Sabrina	9
DEV	Smith, Anika	9
CHS	Lopez, Kimberly	8

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Humber, John	29
DEV	O'Connor, Michelle	28
DEV	Alston-Temple, Tameka	28
OHU	King, Lora	28
CHS	Bishop, Shane	27
OHU*	Calderon, Jose	27
CHS	Luebke, Nicole	26
DEV	Hamilton, Shuntia	26
OHU	Myers, Julieanne	26
CHS	Yates, Michelle	25
CHS	Headly, Karen	25
DEV	Rossy-Arroyo, Sheila	25
OHU*	Frazier, Ernestine	25
OHU	Cleveland, Tammy	25

\*These OHU case managers contain caseloads that are over 70% OCS cases.  
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 12/16/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	4	5	5	11	25	25.9
DEV	0	9	19	4	3	35	20.1
OHU	3	5	16	5	6	35	21.7
# of CMs	3	18	40	14	20	95	22.2

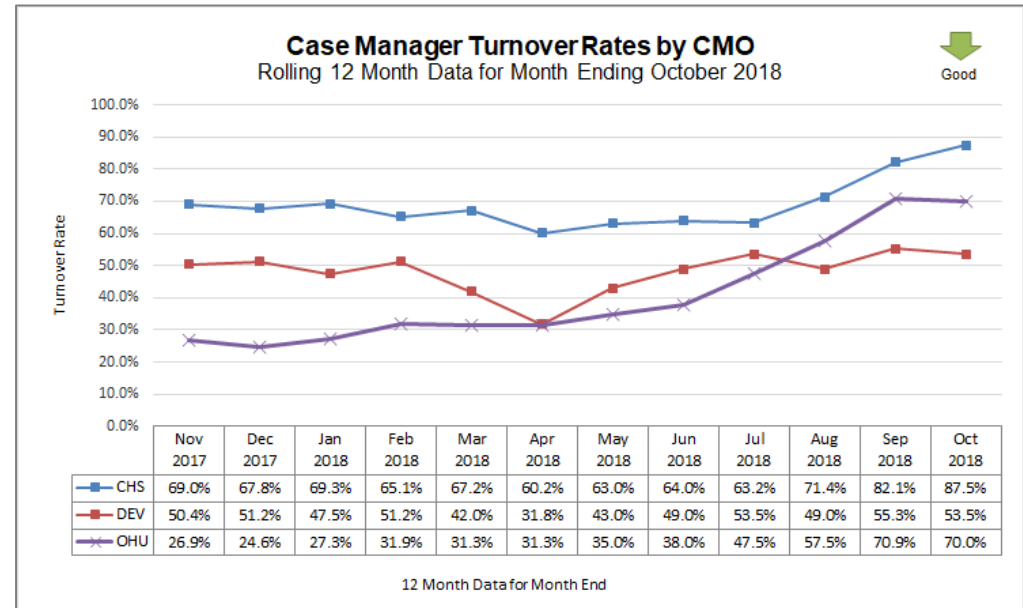
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	4	16.0%
DEV	35	9	25.7%
OHU	35	8	22.9%
HFC	95	21	22.1%

\* Data Excludes Supervisor Count

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended October 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	87.5%	12.5%
DEV	53.5%	9.5%
OHU	70.0%	26.7%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - October 2018		
FSFN Data as of 10/22/18		
Agency	Mom % Completed	Dad % Completed
CHS	33.04%	24.22%
DEV	48.26%	26.95%
OHU	47.68%	24.18%
HFC	<b>42.70%</b>	<b>25.30%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad		
Source: Mindshare Mother / Father Contacts Dashboard		

Birth Parent Contact Required and Completed - August 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	236	163	69.1%	162	89	54.9%	62.0% ★
DEV	279	222	79.6%	176	89	50.6%	65.1% ★
OHU	165	125	75.8%	96	56	58.3%	67.0% ★
<b>TOTAL</b>	<b>680</b>	<b>510</b>	<b>75.00%</b>	<b>434</b>	<b>234</b>	<b>53.92%</b>	<b>64.5%</b>

Source: Mindshare Mother / Father Contacts Data-as-of: 09/17/18



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 12/16/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	430	99.8%	96.5%	88.9%	99.3%	94.9%
DEV	472	100.0%	96.4%	92.6%	98.3%	95.8%
OHU	374	100.0%	98.7%	87.6%	95.7%	94.0%
<b>HFC</b>	<b>1276</b>	<b>99.9%</b>	<b>97.1%</b>	<b>89.9%</b>	<b>97.9%</b>	<b>95.0%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 12/16/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	15	29	3
DEV	0	17	22	8
OHU	0	5	28	16
<b>Total</b>	<b>1</b>	<b>37</b>	<b>79</b>	<b>27</b>




Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%


Scorecard Measure #9 - 10/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 2nd Qtr as of 12/16/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	414	415	99.8% 
DEV	498	502	99.2% 
OHU	352	356	98.9% 
<b>Total</b>	<b>1264</b>	<b>1273</b>	<b>99.29%</b>

Scorecard Measure #10 - 10/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 2nd Qtr as of 12/16/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	244	251	97.2% 
DEV	300	317	94.6% 
OHU	219	228	96.1% 
<b>Total</b>	<b>763</b>	<b>796</b>	<b>95.85%</b>



## Family Team Conferences Completed

FY18-19 – 2nd Qtr Target: 55%

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 12/16/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 2nd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	2nd Qtr Caseload	QTD Percentage
CHS	21	9			167	2	307	54.4%
DEV	18	19			180	1	328	54.9%
OHU	16	12			136	0	242	56.2% 
<b>Grand Total</b>	55	40			483	3	877	55.1%

*Source : FSN CARS Report - Caseload 2nd Qtr-as-of: 10/01/18*



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 12/16/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	2	3	1	8
DEV	5	5	5		15
OHU			1	1	2
<b>Total</b>	<b>7</b>	<b>7</b>	<b>9</b>	<b>2</b>	<b>25</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 12/17/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV				
OHU			1	1
<b>Total</b>			<b>3</b>	<b>3</b>



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 12/16/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			8	8
DEV			7	7
OHU		5	7	12
CPI				
NTF			2	2
<b>Total</b>	<b>0</b>	<b>5</b>	<b>24</b>	<b>29</b>

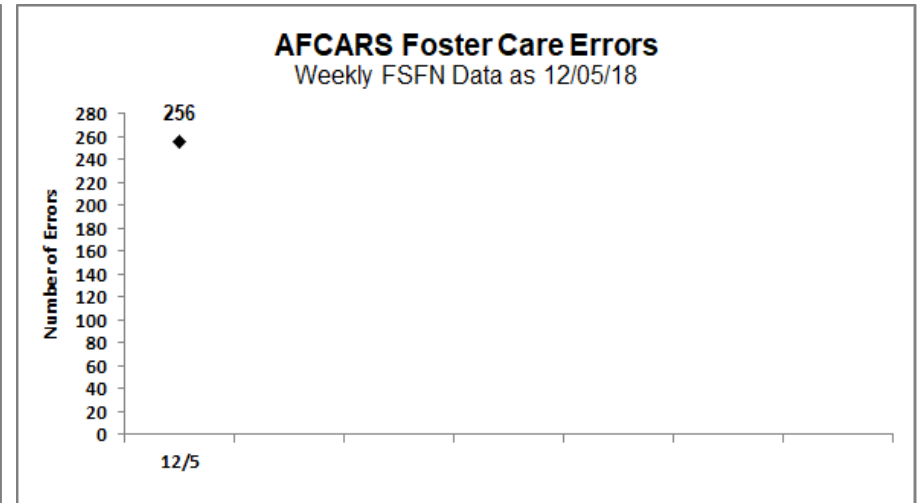
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	11/11/2018	11/18/2018	11/25/2018	12/5/2018	12/9/2018	12/16/2018
CHS	15	17	3	10	5	8
DEV	11	15	7	16	1	7
OHU	20	10	5	14	8	12
CPI	11	2	5	6	14	0
NTF	2	0	1	0	0	2
<b>Total</b>	<b>59</b>	<b>44</b>	<b>21</b>	<b>46</b>	<b>28</b>	<b>29</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 10/01/18 – 03/31/19

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS	1	27	60			88
DEV		25	62			87
OHU		29	51			80
CPI			1			1
<b>Total</b>	<b>1</b>	<b>81</b>	<b>174</b>	<b>0</b>	<b>0</b>	<b>256</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 12/06/18





# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			2	
DEV				
OHU		1	1	
HFC TOTAL	0	1	3	0

## CMO Contract Measure 11 – 1<sup>st</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 12/16/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	310	316	98.1%
DEV	9	332	341	97.4%
OHU	2	249	251	99.2%
HFC Total	17	891	908	98.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 12/16/18			
Agency	Timely ( < 30 Days )	FFA Approvals ( 2nd Qtr )	Completed Timely
CHS	29	32	90.6%
DEV	44	46	95.7% ★
OHU	36	39	92.3%
HFC TOTAL	109	117	93.2%

FY 18-19 Target = 95% and above.



“The goal is to see the precious child that exists beneath the survival strategies and to let them know that we see them.”

- Karyn Purvis



# Community Based Care Lead Agency Map

