



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, December 13, 2017 at 10 a.m.

Data for Week Ended  
Sunday, December 10, 2017

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of July 01, 2017 to September 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	9.61	98.9%	82.7%	99.6%	41.6%	61.7%	88.8%	3.2	98.6%	98.4%	91.1%	68.5%
Brevard Family Partnership	10.51	95.2%	90.6%	99.2%	52.5%	54.4%	81.2%	3.15	95.6%	95.2%	78.5%	59.6%
ChildNet Inc	11.67	95.0%	95.9%	99.8%	41.5%	47.3%	86.5%	3.20	97.5%	91.0%	92.5%	55.9%
ChildNet Palm Beach	10.65	97.3%	99.0%	99.9%	46.7%	45.7%	94.6%	4.02	97.9%	95.4%	96.6%	56.8%
Children's Network of SW Florida	20.71	95.8%	95.6%	99.9%	39.9%	59.3%	96.4%	5.81	96.0%	95.0%	95.0%	60.3%
Community Based Care (Cir #9)	9.53	98.1%	94.5%	99.9%	39.4%	61.2%	95.5%	5.06	97.6%	98.3%	83.6%	65.5%
Community Based Care (Cir #18)	7.57	97.7%	93.7%	99.6%	18.6%	59.6%	88.0%	3.24	94.7%	97.9%	75.0%	57.5%
Community Partnership for Childr.	9.53	96.6%	92.0%	99.1%	26.4%	46.4%	75.0%	3.64	93.4%	82.3%	70.9%	60.5%
Devereux CBC of Okeechobee	12.66	95.7%	97.9%	99.9%	53.3%	61.4%	96.8%	3.79	97.6%	94.5%	83.7%	74.0%
Eckerd Community Alternatives	6.99	97.8%	92.9%	99.9%	36.6%	51.7%	93.6%	4.37	98.3%	96.4%	85.1%	62.7%
Eckerd Community Hillsborough	11.39	97.9%	96.1%	99.9%	41.3%	43.4%	79.8%	5.71	99.2%	96.2%	96.0%	67.4%
Families First Network	8.72	97.0%	94.8%	99.4%	30.7%	48.5%	90.4%	6.19	97.9%	91.4%	81.8%	66.5%
Family Integrity Program	20.82	100.0%	85.7%	99.8%	36.9%	72.9%	80.0%	5.49	98.4%	95.0%	100.0%	67.3%
Family Support Services North Fla	5.9	96.0%	92.3%	99.9%	37.2%	76.0%	85.4%	3.69	98.8%	96.1%	100.0%	69.2%
<b>Heartland For Children</b>	<b>7.08</b>	<b>97.9%</b>	<b>95.8%</b>	<b>99.9%</b>	<b>45.7%</b>	<b>65.9%</b>	<b>84.4%</b>	<b>3.00</b>	<b>99.1%</b>	<b>94.6%</b>	<b>82.1%</b>	<b>62.0%</b>
Kids Central, Inc.	6.07	97.4%	98.4%	99.7%	38.8%	45.0%	84.5%	4.01	95.0%	94.7%	85.1%	68.8%
Kids First of Florida, Inc.	6.38	98.6%	98.2%	99.6%	19.5%	61.1%	90.9%	1.98	98.8%	98.2%	100.0%	71.7%
Our Kids of Miami-Dade	7.65	98.3%	94.9%	99.2%	37.5%	91.1%	91.6%	5.13	97.3%	94.9%	86.2%	57.2%
Partnership for Strong Families	8.65	99.0%	96.0%	99.7%	44.0%	71.0%	86.3%	3.99	98.9%	96.1%	85.7%	64.3%
Sarasota Y/Safe Children Coali...	16.3	96.8%	96.4%	99.4%	36.0%	44.4%	86.6%	4.18	95.4%	66.8%	88.0%	71.6%
<b>Statewide</b>	<b>10.17</b>	<b>97.1%</b>	<b>94.9%</b>	<b>99.7%</b>	<b>39.2%</b>	<b>53.1%</b>	<b>88.1%</b>	<b>4.37</b>	<b>97.4%</b>	<b>93.3%</b>	<b>88.1%</b>	<b>63.7%</b>
<b>Red Zone</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 12/01/17 - 12/31/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	2	99.92%
DEV	3	99.80%
GCJFCS	5	99.79%
OHU	3	99.33%
<b>Total</b>	<b>13</b>	<b>99.71%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 12/11/17		

# of Children Not Seen, Month of Nov 2017	
# Not Seen	Agency
9	CHS
	DEV
2	GCJFCS
3	OHU
1	CPI
<b>15</b>	<b>Total</b>
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 12/05/17	

CMO Self-Reporting











## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSN:			
Week of 11/27/17 thru 12/03/17			
Agency	Timely	Un-Timely	Total
CHS	2		2
DEV		5	5
GCJFCS	8	3	11
OHU			
<b>Total</b>	<b>10</b>	<b>8</b>	<b>18</b>

Scorecard Measure #5 - 10/01/16 to 12/31/16			
Children Achieving Permanency within 0-12 Mths			
FY 17-18 - 2nd Qtr as of 12/10/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	26	63	41.3% 
DEV	25	63	39.7% 
GCJFCS	22	72	30.6% 
OHU	17	30	56.7% 
<b>Total</b>	<b>90</b>	<b>228</b>	<b>39.5%</b>

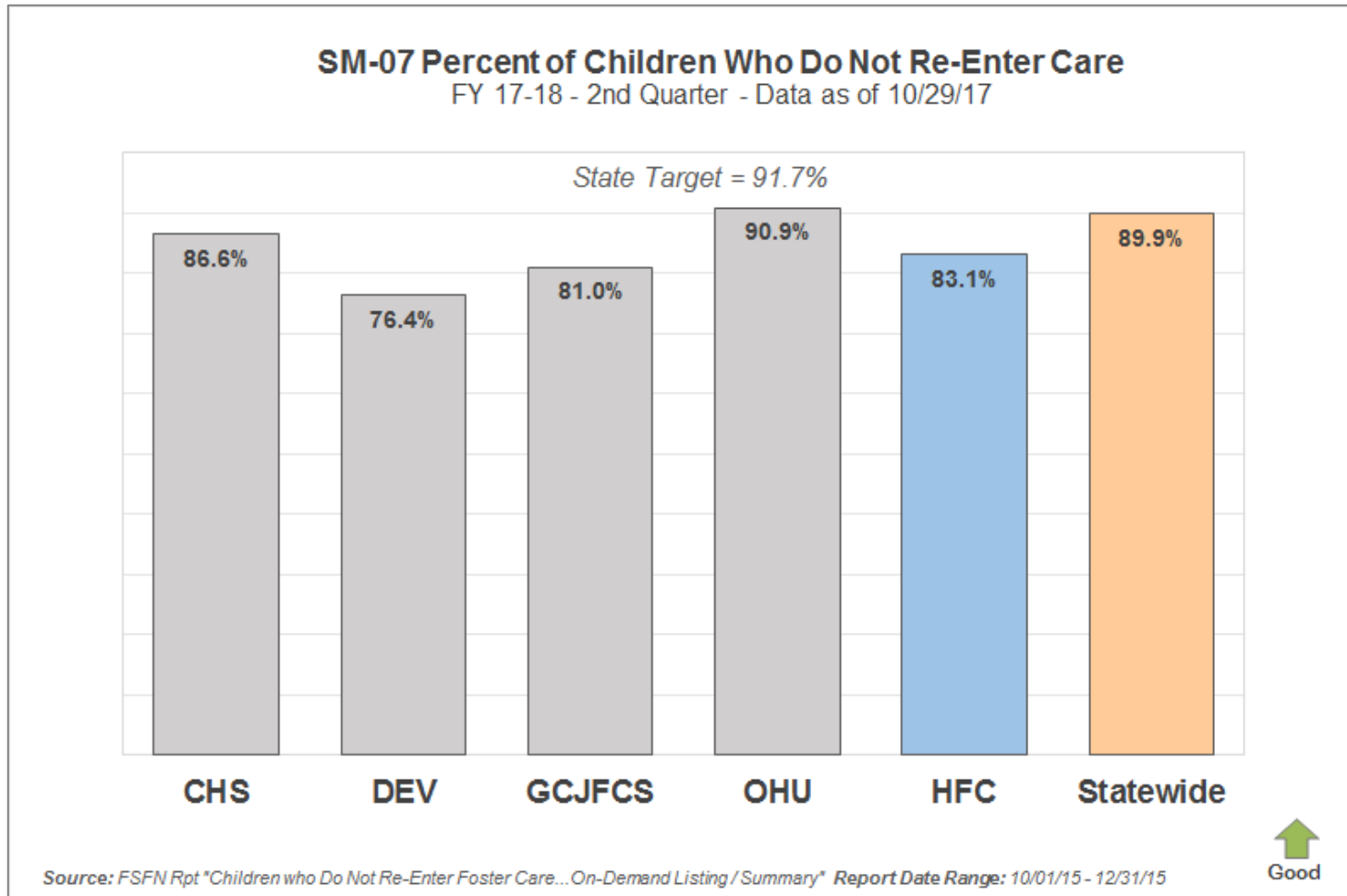
Scorecard Measure #6 - 01/01/17 to 12/31/17			
Children Achieving Permanency within 12-24 Mths			
FY 17-18 - 2nd Qtr as of 12/10/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	57	95	60.0% 
DEV	52	83	62.7% 
GCJFCS	65	98	66.3% 
OHU	31	34	91.2% 
<b>HFC</b>	<b>205</b>	<b>310</b>	<b>66.1%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



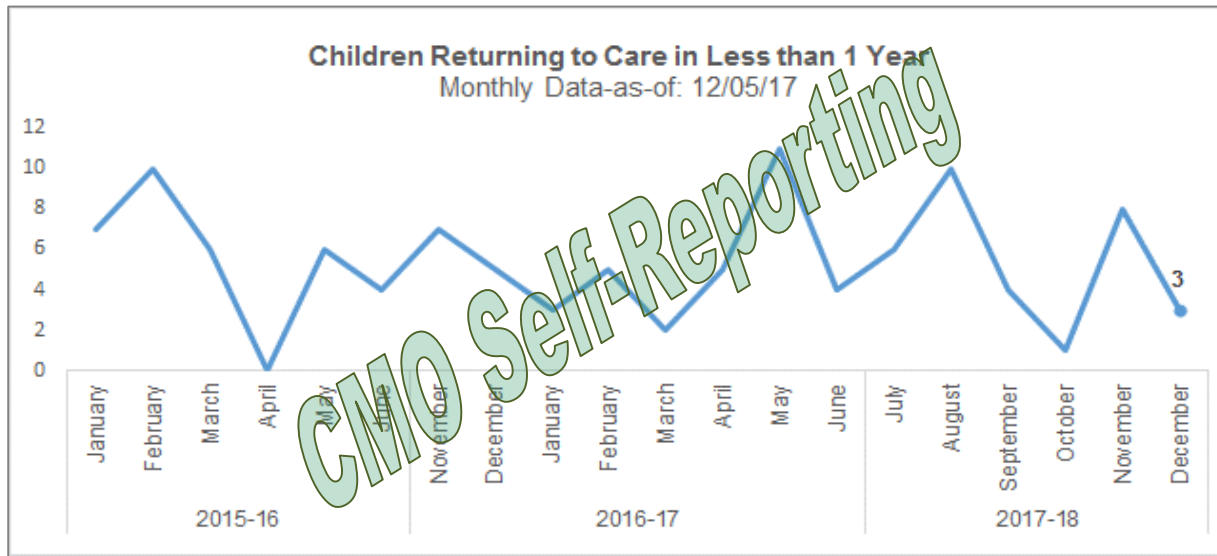
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



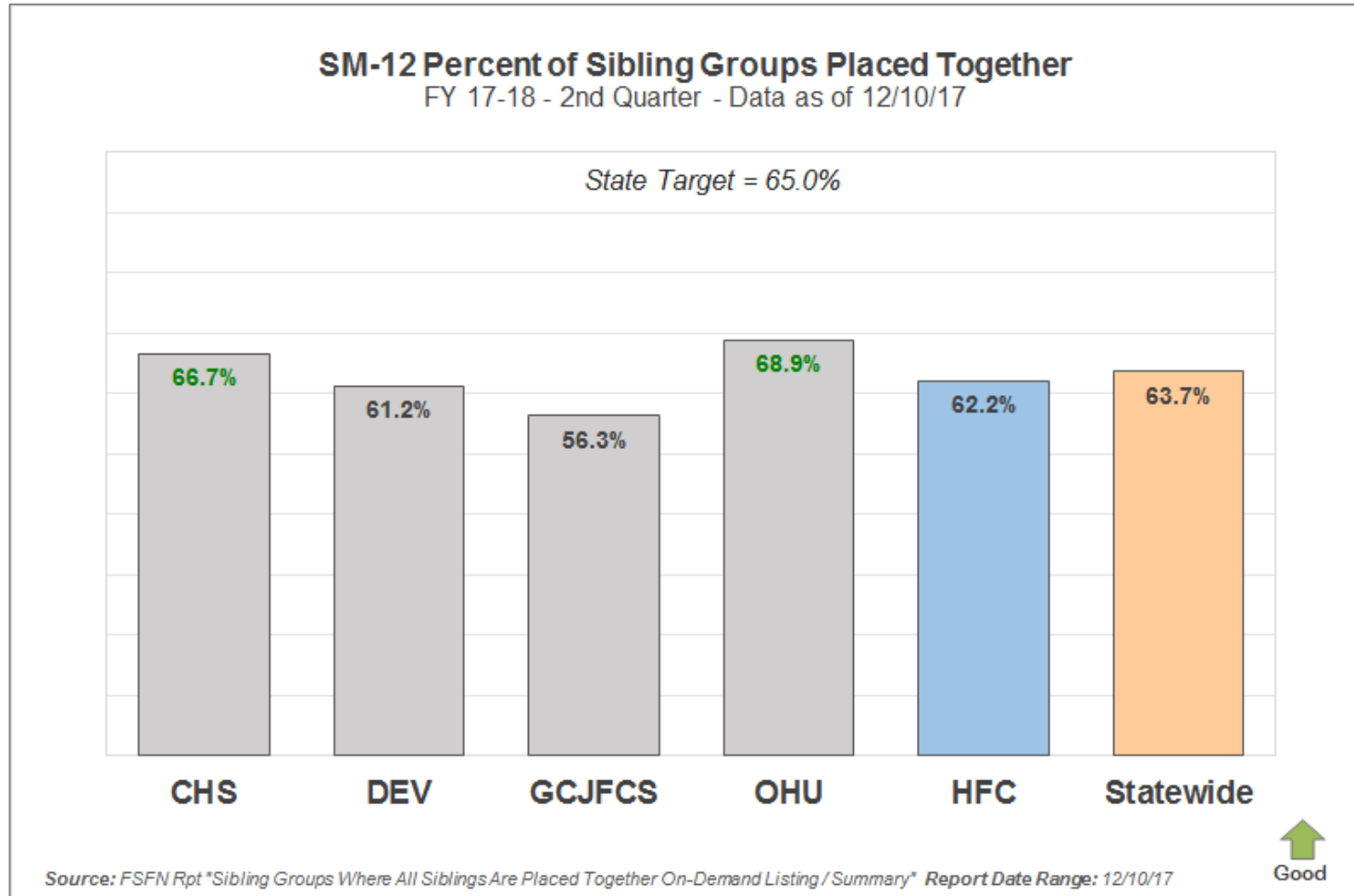
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 11/27/17 - 12/05/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
11/29/2017	141828-DEV	12/2/2015	7/11/2017	19	4	< 1 yr	Y	60%
11/29/2017	141828-DEV	12/2/2015	7/11/2017	19	4	< 1 yr	Y	68%
11/29/2017	141828-DEV	12/2/2015	7/11/2017	19	4	< 1 yr	Y	69%
11/29/2017	141846-CHSFL	12/10/2010	8/27/2012	21	63	> 5 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 12/05/17



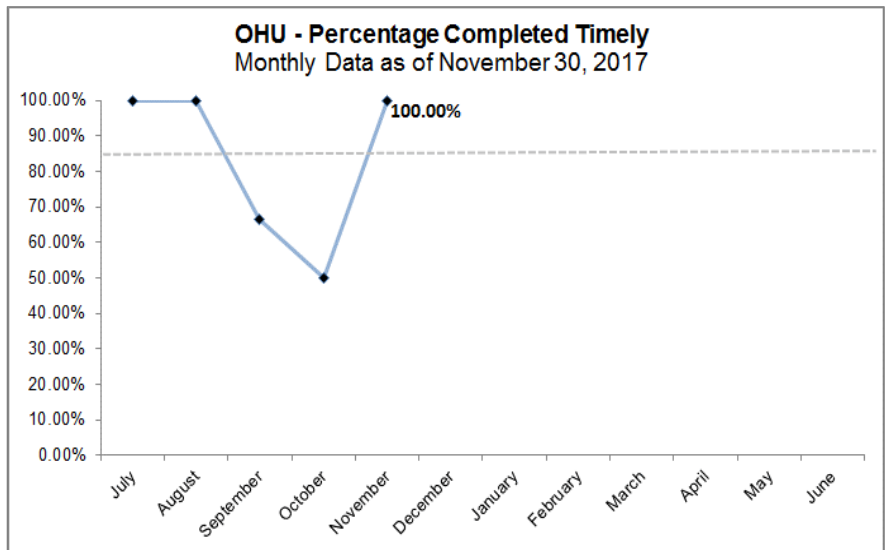
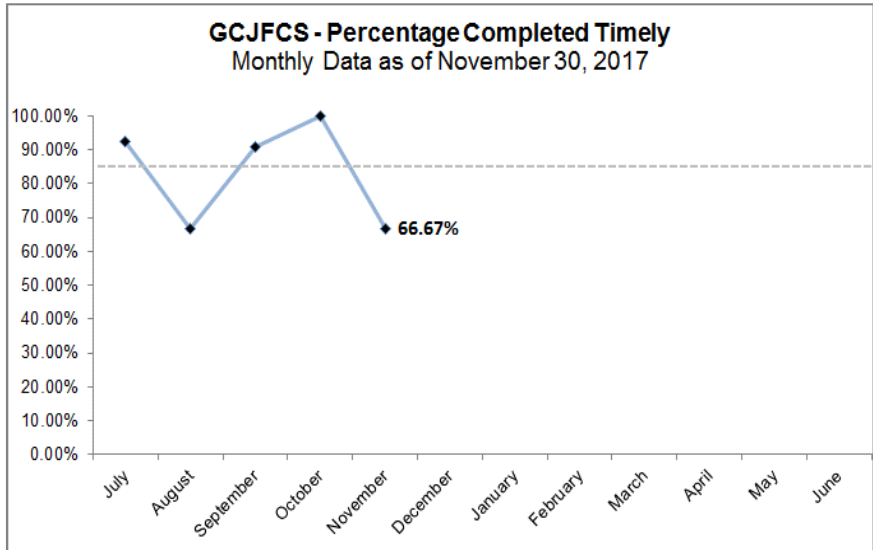
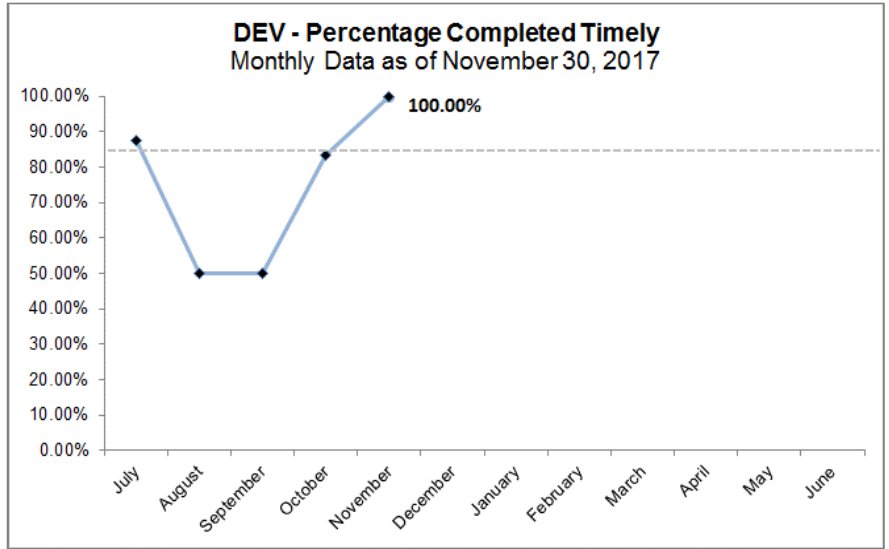
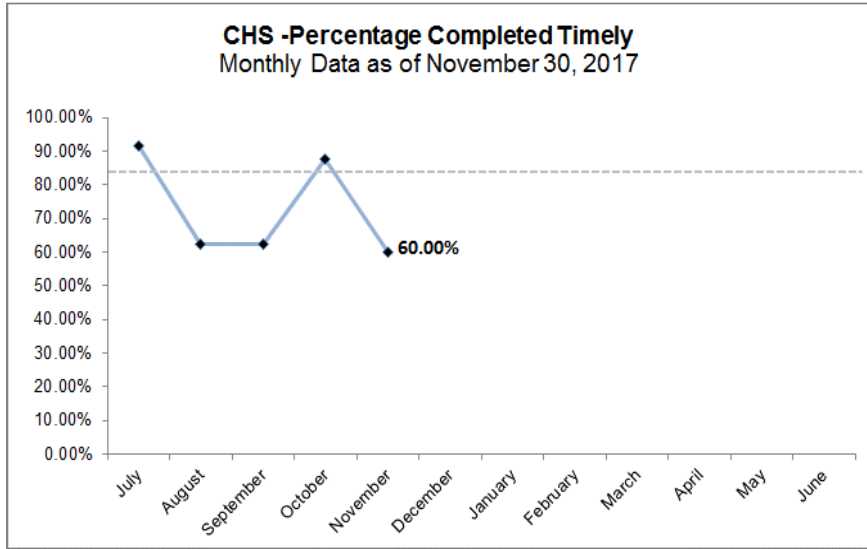
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Exit Interview Timeliness by CMO

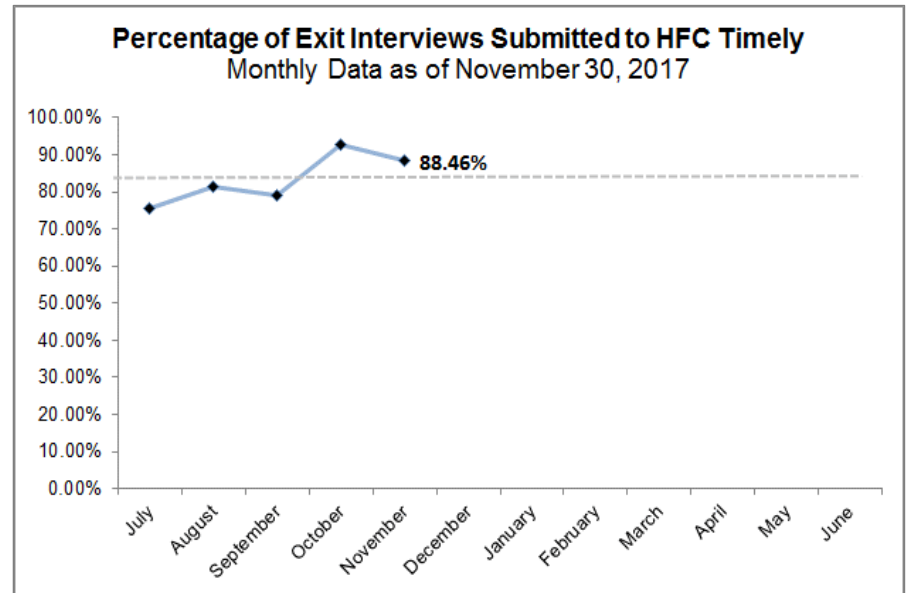
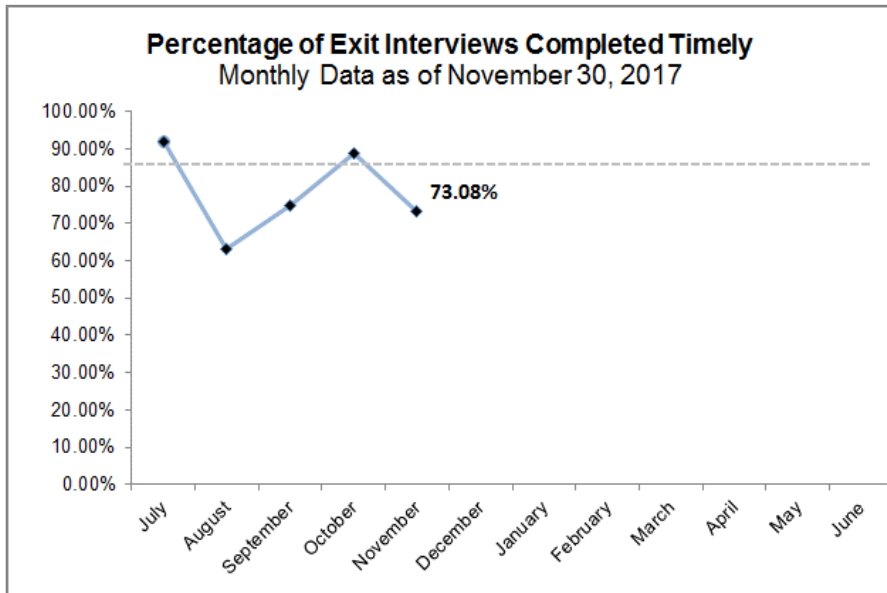
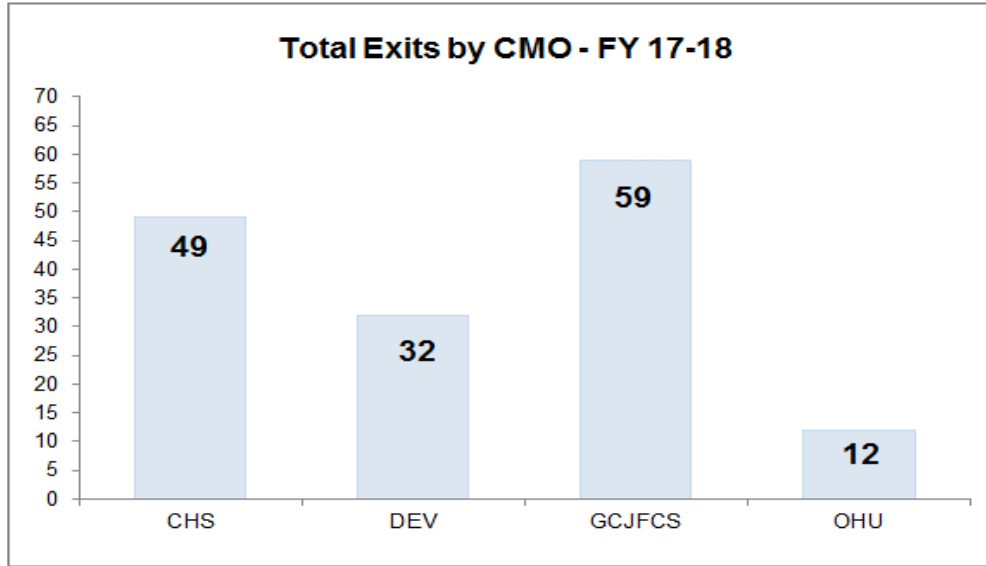
HFC Cumulative YTD Timeliness: 78.29%





# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 78.29%

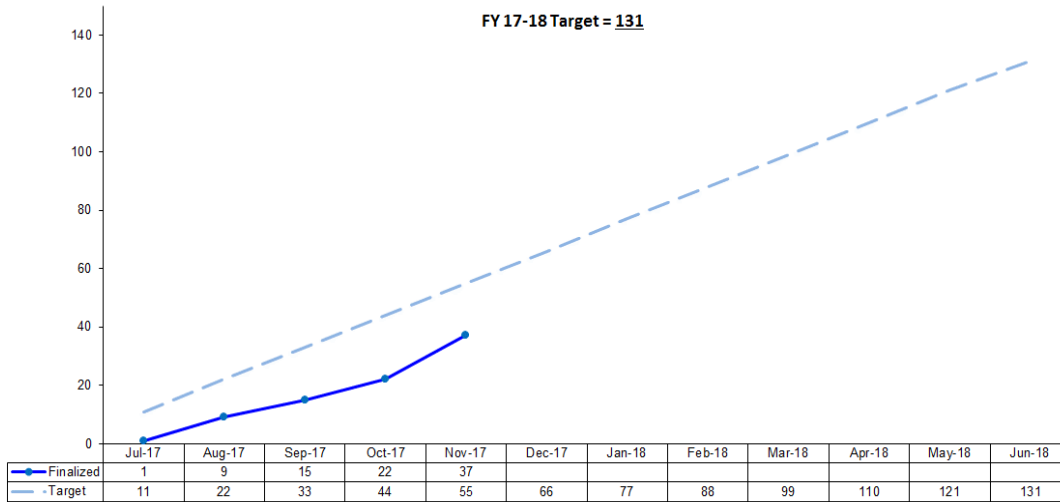


# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

**Heartland for Children - DCF Circuit 10**  
 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



## Upcoming Finalization Dates

December 13, 2017

December 20, 2017

## Adoption Finalizations Credited to HFC

17-18 Fiscal Year-to-Date 12/10/17

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	6	10	32	42	31.3%	30.0%
DEV	2	4	28	32	14.3%	0.0%
GCJFCS	2	9	27	36	33.3%	22.2%
OHU	3	14	7	21	66.7%	21.4%
<b>Total</b>	<b>13</b>	<b>37</b>	<b>94</b>	<b>131</b>	<b>28.2%</b>	<b>21.6%</b>



# Foster Home Profile





**GAP**

Guardians as Parents

# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of December 11, 2017

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
<b># of Shelter Hearings</b>													
Polk	39	42	30	29	30	10							180
Highlands	7	4	5	3	8	1							28
Hardee	0	0	2	0	2	1							5
Total	47	46	37	32	40	12							214
<b># Children Removed</b>													
Polk	69	76	53	53	51	18							320
Highlands	15	5	7	4	17	1							49
Hardee	0	0	4	0	3	2							9
Total	88	81	64	57	71	21							382
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	1	0	0							1
Highlands	0	0	0	0	0	0							0
Hardee	0	0	0	0	0	0							0
Total	0	0	0	1	0	0							1
<b># Children Placed with Relative</b>													
Polk	35	46	27	31	22	14							175
Highlands	15	4	5	2	11	0							37
Hardee	0	0	4	0	0	2							6
Total	54	50	36	33	33	16							222
<b># Children Placed with Non Relative</b>													
Polk	8	17	4	4	5	0							38
Highlands	0	1	0	1	6	0							8
Hardee	0	0	0	0	3	0							3
Total	8	18	4	5	14	0							49
<b># Children Placed in Foster Care</b>													
Polk	26	13	22	18	24	4							107
Highlands	0	0	2	1	0	1							4
Hardee	0	0	0	0	0	0							0
Total	26	13	24	19	24	5							111

% of Children Sheltered Placed in Foster Care							
Data as of 12/11/2017							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	23.8%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
<b>FY Total</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	

Shelter Count for the Week of Dec 05 - Dec 11, 2017			
	Polk	Highlands	Hardee
Shelters	5	1	0
Children Removed	13	1	0
Placed in Foster Care	3	1	0
Placed w/ a Relative	10	0	0
Placed w/a Non-Rel	0	0	0



# Case Transfer Staffing Data

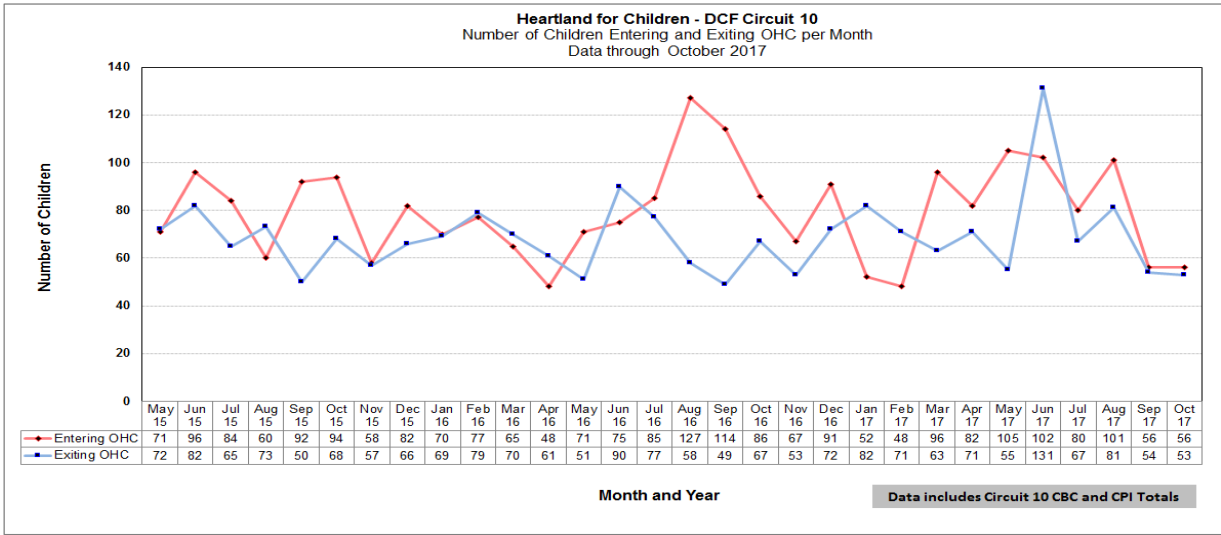
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 12/11/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>Number of Children</b>															
CHS	27	30	34	30	17	8							146	416	391
Devereux	19	45	23	27	30	1							145	442	403
GCCC	29	32	24	35	18	16							154	426	388
One Hope	58	59	41	42	26	26							252	586	358
<b>Total</b>	<b>133</b>	<b>166</b>	<b>122</b>	<b>134</b>	<b>91</b>	<b>51</b>							<b>697</b>	<b>1870</b>	<b>1540</b>
<b>Out of Home Care</b>															
CHS	15	17	25	17	8	8							90	253	230
Devereux	15	18	9	15	24	0							81	259	218
GCCC	24	25	13	16	10	11							99	265	235
One Hope	20	14	7	7	7	16							71	136	71
<b>Total</b>	<b>74</b>	<b>74</b>	<b>54</b>	<b>55</b>	<b>49</b>	<b>35</b>							<b>341</b>	<b>913</b>	<b>754</b>
<b>IN - HOME JUDICIAL</b>															
CHS	2	4	0	1	3	0							10	27	30
Devereux	3	6	2	2	3	0							16	24	37
GCCC	0	4	5	0	3	4							16	29	11
One Hope	6	0	1	4	4	0							15	22	8
<b>Total</b>	<b>11</b>	<b>14</b>	<b>8</b>	<b>7</b>	<b>13</b>	<b>4</b>							<b>57</b>	<b>102</b>	<b>86</b>

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	8	8	6	4	7	0							33	102	83
Devereux	1	16	8	9	0	1							35	119	82
GCCC	3	1	4	14	2	1							25	113	89
One Hope	7	6	4	3	1	4							25	67	52
<b>Total</b>	<b>19</b>	<b>31</b>	<b>22</b>	<b>30</b>	<b>10</b>	<b>6</b>							<b>118</b>	<b>401</b>	<b>306</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	2	0	0							2	1	28
Devereux	0	0	0	0	0	0							0	2	40
GCCC	0	0	0	0	0	0							0	1	29
One Hope	25	39	28	27	14	6							139	355	217
<b>Total</b>	<b>25</b>	<b>39</b>	<b>28</b>	<b>29</b>	<b>14</b>	<b>6</b>							<b>141</b>	<b>359</b>	<b>314</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	1	0	1	1	0							3	17	7
Devereux	0	2	2	1	0	0							5	20	16
GCCC	0	2	0	4	1	0							7	13	9
One Hope	0	0	0	0	0	0							0	4	9
<b>Total</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>0</b>							<b>15</b>	<b>54</b>	<b>41</b>

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month







## Neighbor to Family – Weekly & Monthly Census

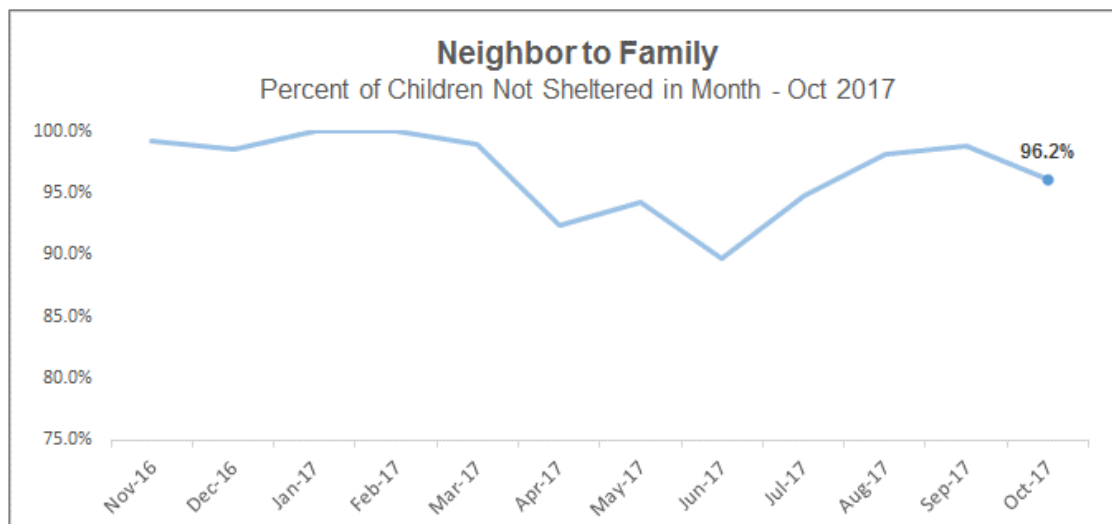
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.0%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 12/04/17 through 12/10/17		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	25	60
Specialized - Family Support	6	12
Prevention - Comm. Referral	28	81
Special Conditions Report	3	3
<b>NTF - Total Services</b>	<b>63</b>	<b>157</b>

**Q:** What did NTF do well?

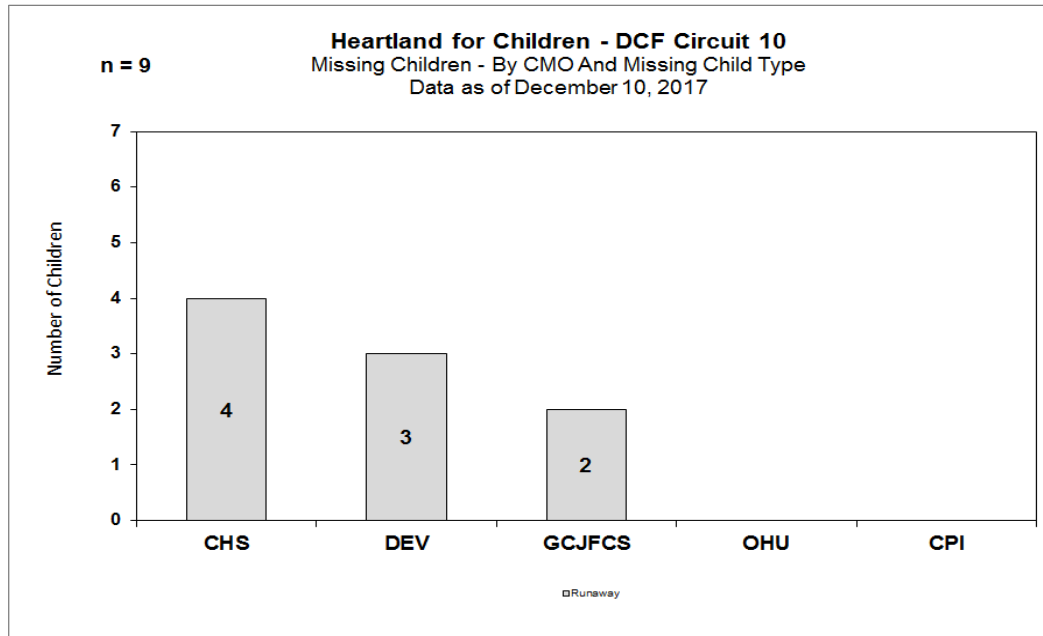
“My Family Care Manager is awesome!”

- Client Satisfaction Survey



# Missing Children

Number of Missing Youth as of Reporting Date



Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End May 2017	9	3	1	2	3	0	30	25		100%	0	
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%	0	
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0	
M/End Sept 2017	7	1	4	1	0	1	37	34		88%	3	
M/End Oct 2017	10	4	2	4	0	0	40	43		100%	0	
M/End Nov 2017	7	3	3	1	0	0	26	26		100%	0	
12/3/2017	6	2	3	1	0	0	3	4	100%	100%	0	
12/10/2017	9	4	3	2	0	0	10	10	100%	100%	0	

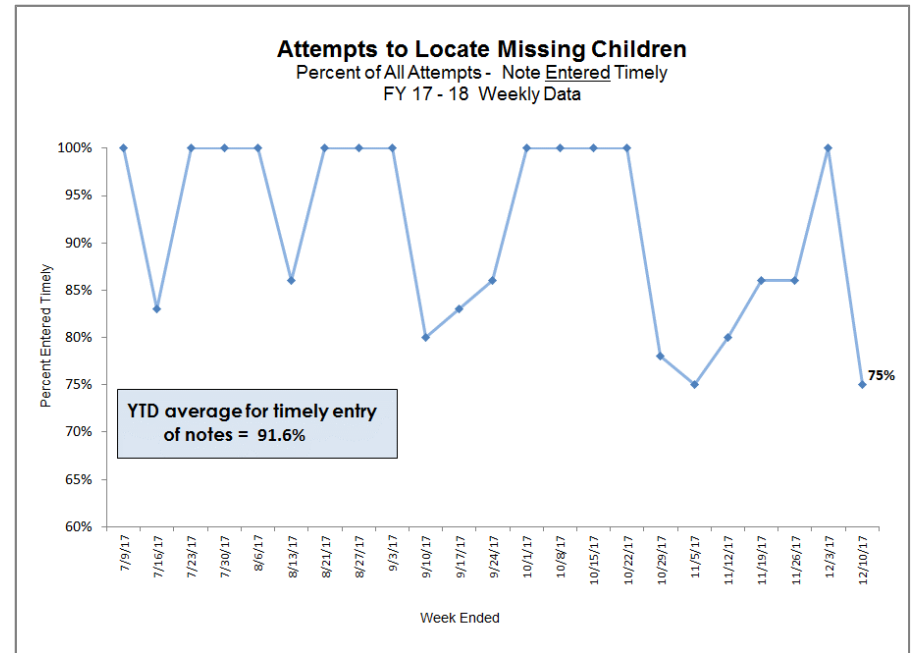
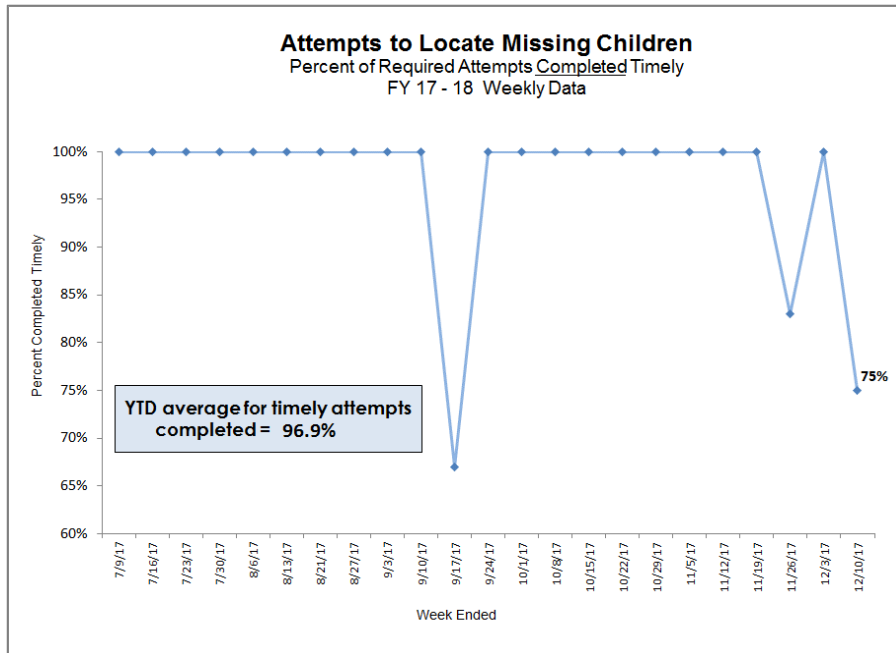




# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

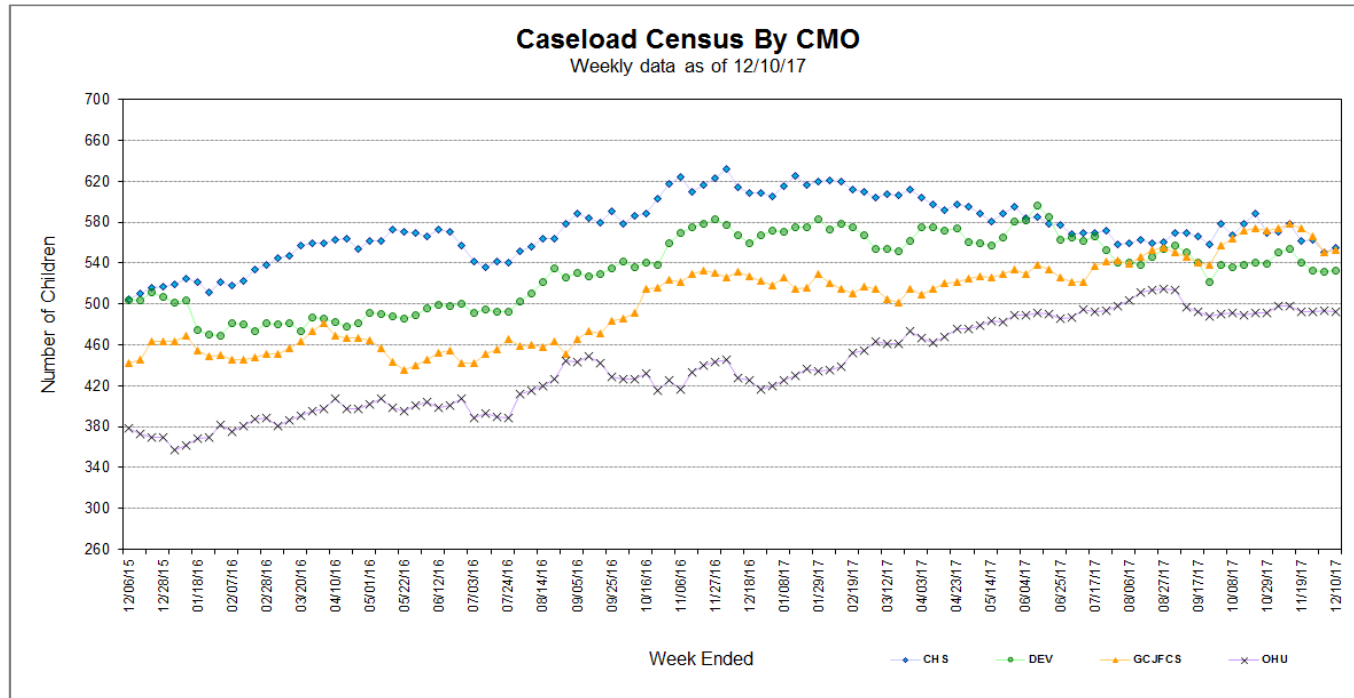
Attempts to Locate								
Week of 12/04/2017 through 12/10/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	2	1	1	50%	2		1	50%
GCJFCS	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
<b>Total</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>75%</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>75%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	11/5/2017	11/12/2017	11/19/2017	11/27/2017	12/5/2017	12/10/2017
CHS	571	579	562	563	551	555
DEV	551	554	541	533	532	533
GCJFCS	574	579	574	566	551	553
OHU	498	498	492	492	494	492
<b>HFC Total</b>	<b>2194</b>	<b>2210</b>	<b>2169</b>	<b>2154</b>	<b>2128</b>	<b>2133</b>



# Caseload Census by Case Manager and Organization

Data as of 12/10/2017

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	White, Alfreda	5
OHU	Distler, Rebecca	4
GCJFCS	Thompkins, Eureka	4
CHS	Beltz, Nicole	3
CHS	Parrish, Elizabeth	3
DEV	Flores, Mary	2
OHU	Spears, Latasha	2
GCJFCS	Helmick, Kimberly	1
DEV	Mcmath, Monique	1
DEV	Novembre, Eugenie	1
GCJFCS	Williams, Patricia	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Bankole, Sophia	24
DEV	Butler, Kiara	24
DEV	Curtis, Stephanie	24
OHU	Freeman, Bonita	24
DEV	Gadson, Berlindah	24
DEV	O'Connor, Michelle	24
OHU	Pittard, Deangelo	24
DEV	Pyles, Lisa	24
GCJFCS	Sangster, Kathleen	24
DEV	Collins, Montel	23
CHS	Dankowski, Jennifer	23
CHS	Gilmore, Devonta	23
OHU	Simmons, Shannon	23
DEV	Bartle, Julie	22
DEV	Diaz, Karla	22
CHS	Dodd, Skye	22
DEV	Kollment, Florian	22
DEV	Moffitt, Sarah	22
DEV	Spence, India	22
GCJFCS	Montoya, Maria	21
OHU	Colladay, Diana	20
OHU	Frazier, Ernestine	20
OHU	Mattison-Reid, Sharon	20
OHU	Garza, Krystal	19
OHU	Land, Amanda	19
DEV	Rossey-Arroyo, Sheila	19
DEV	Alston-Temple, Tameka	18
OHU	Fay, Ashley	18
DEV	Hamilton, Shuntia	18
GCJFCS	Sirard, Jodi	18
OHU	Tucker, Theron	18
DEV	Pierrissaint, Walner	17
DEV	Pressley, Dante	17
GCJFCS	Mcfadden, Phillisha	16
OHU	Meinke, Danielle	16
DEV	Morris, Tyrice	16
OHU	Sherwood, Drake	16
DEV	Wiggins, Lee	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
GCJFCS	Edwards, Sara	29
GCJFCS	McGough, Charity	29
GCJFCS	Grimes, Mary	28
GCJFCS	Hollander, Dylan	28
OHU	Howard, Arlina	28
DEV	Riley, Tinisha	28
OHU	Wynn, Christina	28
OHU	Tucker, Raymona	27
OHU	Baldwin, Chenoa	26
DEV	Collins, Sara	26
CHS	Nettles, Markisha	26
CHS	Reese, Lamar	26
CHS	Tobie, Shada	26
GCJFCS	Bishop, Shane	25
DEV	Daniels, Audrey	25
OHU	Gonzalez, Jesus	25
CHS	Jones, Olivia	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Hiers, Katherine	39
CHS	Ware, Christina	38
CHS	Friday, Michelle	36
CHS	Mills, Clyatt	35
CHS	Washington, Chastity	35
CHS	Duey, Deborah	34
CHS	Bjorklund, Kaitlyn	33
GCJFCS	Bennett, Hannah	32
GCJFCS	King, Lora	32
GCJFCS	Allphin, Cris	31
CHS	Huggins, Ebonye	31
GCJFCS	Martin, Nicole	31
GCJFCS	Williams, Medericka	31
GCJFCS	Davissson, Keila	30
GCJFCS	Flinn, Joanne	30
GCJFCS	Ford, Bridgette	30
GCJFCS	Ottesen, Jesse	30
GCJFCS	Perry, Lakezia	30

Caseload of 6 - 15 Children		
CMO	Case Worker	#
DEV	Brown, Candace	15
OHU	Calderon, Jose	15
OHU	Farris, Blair	15
OHU	Fleurival, Marie	15
OHU	Gay, Tony	15
DEV	Gilberry, Yolanda	15
DEV	Sherrod, Mark	15
OHU	Sipos, Barbara	15
OHU	Cruz, Michelle	14
GCJFCS	Johnson, Gwendolyn	14
OHU	Cleveland, Tammy	13
OHU	Huffman, Jackie	13
CHS	Raines, Todd	13
CHS	Gonzalez, Vivian	11
CHS	Simmons, Vereuch	11
DEV	Herrera, Arline	10
CHS	Humber, John	10
CHS	Wilson, Hellanor	10
DEV	Stoudemire, Ledesha	9
GCJFCS	Brathwaite, Lakesha	8
DEV	Pope, Kion	7
CHS	Durr, Amy	6
CHS	Lott, Carmen	6
CHS	Sims, Victor	6

Red = Supervisors / Resigned CM carrying cases



# Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 12/10/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	7	4	4	8	23	24.1
DEV	3	6	18	3	0	30	17.8
GCJFCS	2	1	4	5	10	22	25.1
OHU	2	8	12	5	0	27	18.2
# of Case Managers	7	22	38	17	18	102	20.9

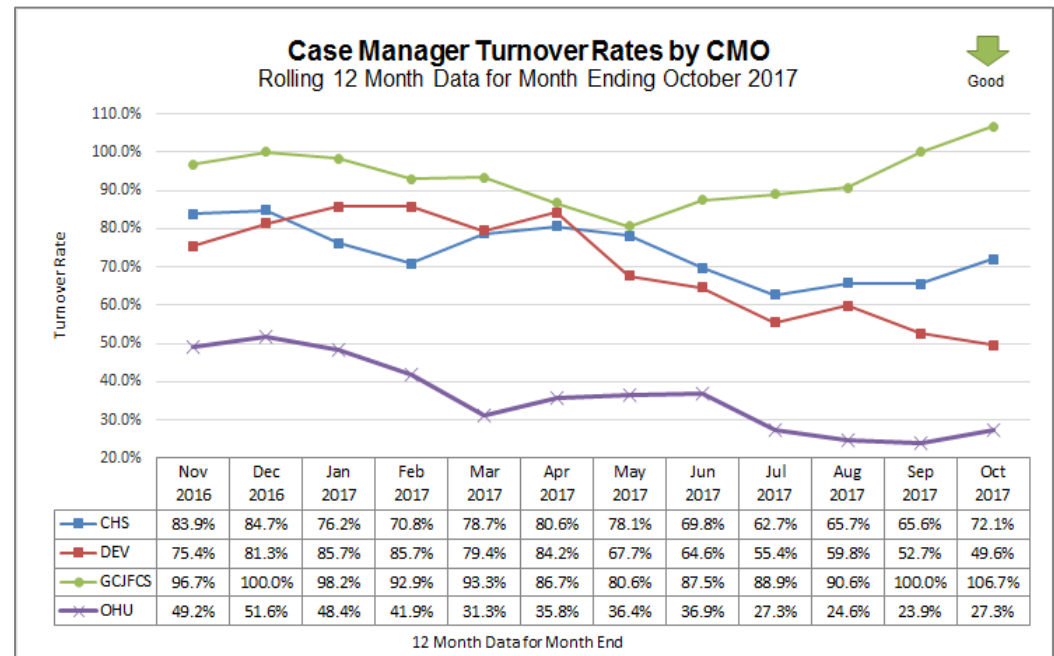
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	23	7	30.4%
DEV	30	9	30.0%
GCJFCS	22	3	13.6%
OHU	27	10	37.0%
HFC	102	29	28.4%

# Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended October 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	72.1%	14.3%
DEV	49.6%	11.8%
GCJFCS	106.7%	0.0%
OHU	27.3%	0.0%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - November 2017		
FSFN Data as of 12/11/17		
Agency	Mom % Completed	Dad % Completed
CHS	18.10%	7.75%
DEV	17.56%	7.78%
GCJFCS	7.66%	4.76%
OHU	25.37%	21.88%
HFC	<b>15.43%</b>	<b>7.81%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindspace Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed - October 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	249	195	78.3%	146	79	54.1%	66.2% ★
DEV	203	155	76.4%	129	69	53.5%	64.9% ★
GCCC	229	136	59.4%	156	55	35.3%	47.3%
OHU	82	70	85.4%	36	23	63.9%	74.6% ★
<b>TOTAL</b>	<b>763</b>	<b>556</b>	<b>72.9%</b>	<b>467</b>	<b>226</b>	<b>48.4%</b>	<b>60.6%</b>
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 11/09/17</i>							



# Healthcare Information

## Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 12/11/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	378	99.7%	96.6%	94.7%	98.1%	96.5%
DEV	373	100.0%	98.7%	94.6%	98.7%	97.3%
GCJFCS	375	99.5%	92.3%	94.0%	95.5%	93.9%
OHU	168	98.8%	93.5%	93.2%	94.0%	93.6%
<b>HFC</b>	<b>1294</b>	<b>99.6%</b>	<b>95.5%</b>	<b>94.3%</b>	<b>97.0%</b>	<b>95.6%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 12/11/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS		13	13	7
DEV	0	5	11	5
GCJFCS		29	15	17
OHU		11	6	10
<b>Total</b>	<b>0</b>	<b>58</b>	<b>45</b>	<b>39</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 11/30/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	920	99.9%	97.4%	95.7%	97.7%	96.9%
Families First Network	1284	99.5%	94.2%	83.1%	84.0%	87.1%
Community Partnership for Children	1088	99.8%	94.1%	77.2%	99.1%	90.1%
Family Integrity Program	199	99.5%	97.5%	85.8%	93.0%	92.1%
Family Support Services of North Fla	933	99.5%	98.6%	95.4%	94.7%	96.2%
Kids First of Florida, Inc.	269	100.0%	96.7%	90.7%	92.9%	93.4%
Partnership for Strong Families	880	99.8%	97.4%	94.0%	95.0%	95.4%
Brevard Family Partnership	656	99.4%	95.3%	86.9%	89.6%	90.6%
CBC of Central Fla	1248	99.9%	96.7%	95.7%	97.1%	96.5%
CBC of Central Fla (Seminole)	424	100.0%	90.6%	93.5%	91.7%	91.9%
Heartland for Children	<b>1281</b>	<b>99.9%</b>	<b>97.1%</b>	<b>93.8%</b>	<b>98.4%</b>	<b>96.4%</b>
Kids Central, Inc.	1650	99.8%	92.1%	91.0%	92.1%	91.7%
Childrens Network of SW Florida	1533	99.6%	96.6%	92.3%	96.9%	95.3%
Eckerd Community Alternatives	2104	99.8%	98.6%	95.2%	79.7%	91.2%
Eckerd Community Hillsborough	2370	100.0%	98.0%	93.4%	58.9%	83.5%
Sarasota Y/Safe Children Coalition	1153	100.0%	90.9%	51.6%	97.6%	80.0%
ChildNet-Broward	2032	99.8%	98.1%	91.5%	94.3%	94.7%
ChildNet-Palm Beach	1019	98.5%	88.2%	70.3%	94.2%	84.2%
Devereux CBC	637	99.2%	94.3%	94.0%	94.7%	94.3%
Our Kids of Miami-Dade/Monroe, Inc	1862	99.9%	97.7%	95.5%	96.7%	96.6%
<b>Statewide</b>	<b>23539</b>	<b>99.7%</b>	<b>95.9%</b>	<b>89.4%</b>	<b>89.8%</b>	<b>91.7%</b>
<b>HFC Rank in Category</b>			<b>9th</b>	<b>8th</b>	<b>2nd</b>	<b>4th</b>

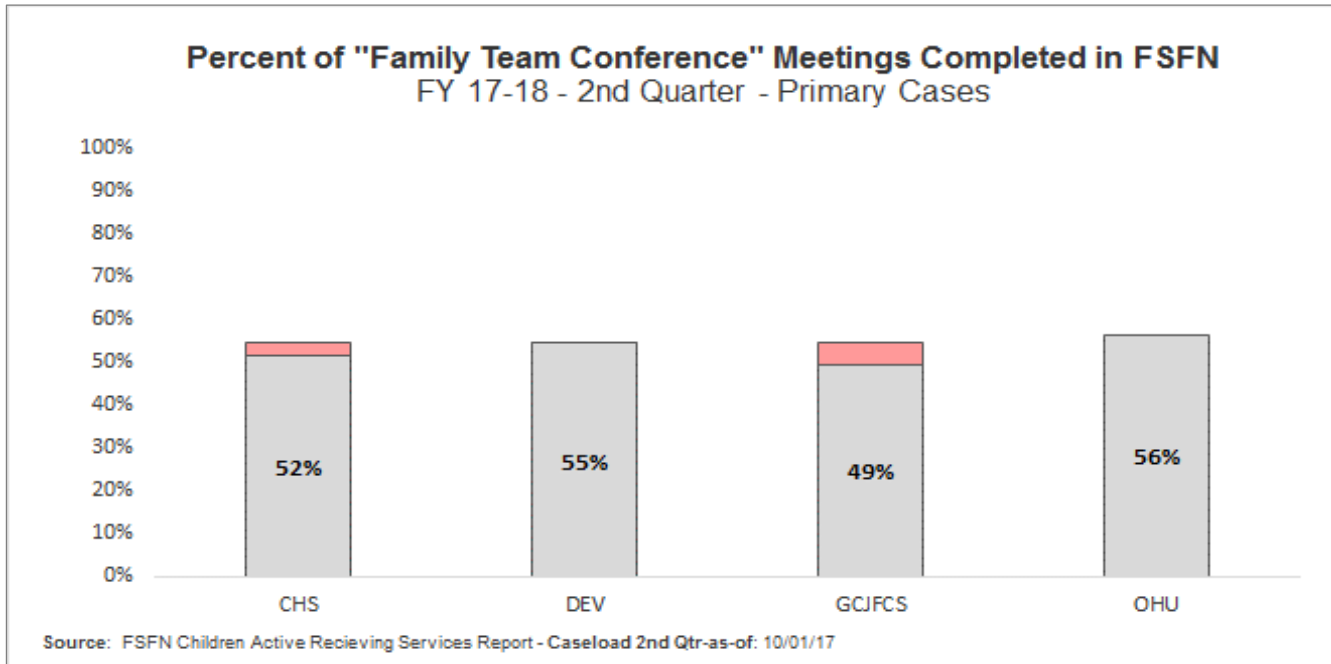


# Family Team Conferences Completed

FY17-18 – 2nd Quarter Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 11/27/2017								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 2nd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	2nd Qtr Caseload	FYTD Percentage
CHS	11	25			133	8	257	52%
DEV	33	11			144	0	264	55% ★
GCJFCS	10*	14			129	14	261	49%
OHU	9	10			62	0	110	56% ★
<b>Grand Total</b>	58	60			468	22	892	52%

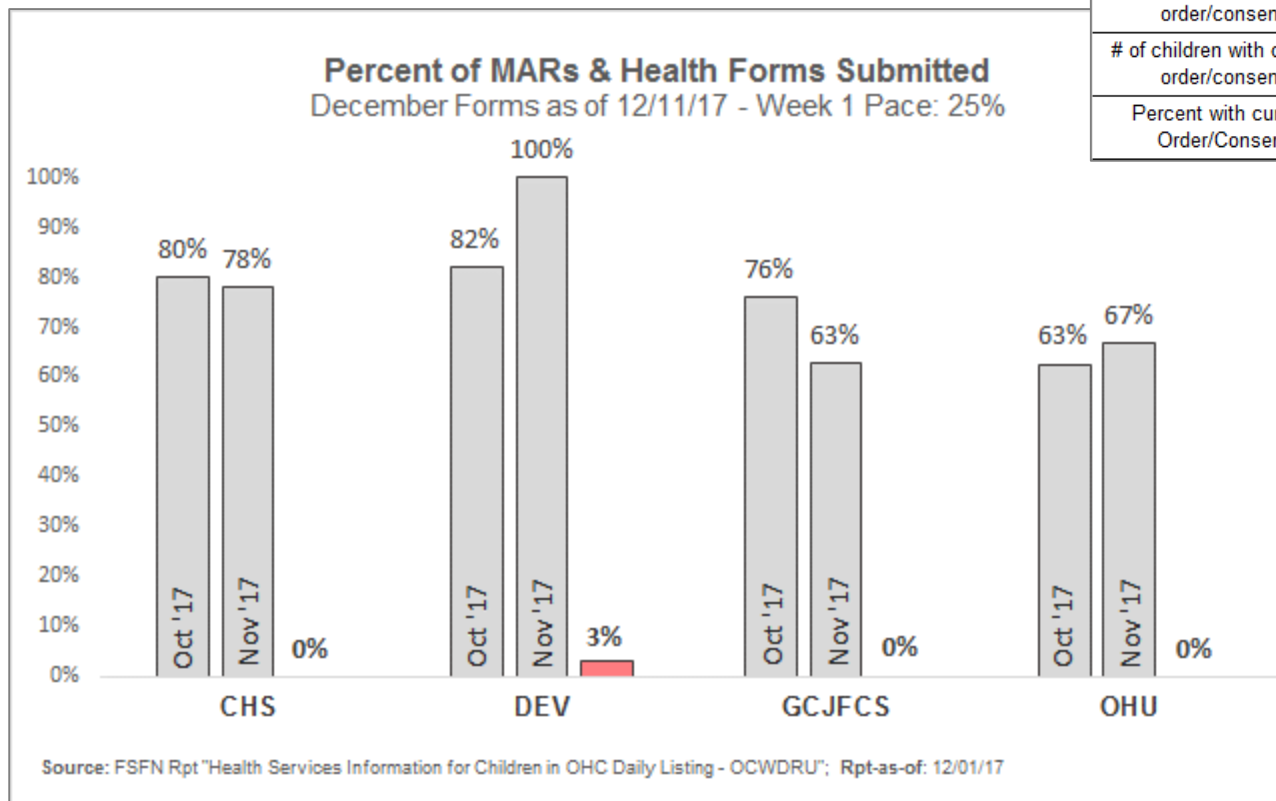
*FSFN CARS - Caseload 2nd Qtr-as-of: 10/01/17* *\* numbers include out-of-caseload FTCs*





# Medication Administration Records and Health Management Forms – December 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Percent of Children with a Current Court Order or Consent in FSFN as of 12/11/17				
	CHS	DEV	GCJFCS	OHU
# of children without current order/consent	3	5	6	2
# of children with current order/consent	35	29	45	14
Percent with current Order/Consent	92%	85%	88%	88%

Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace



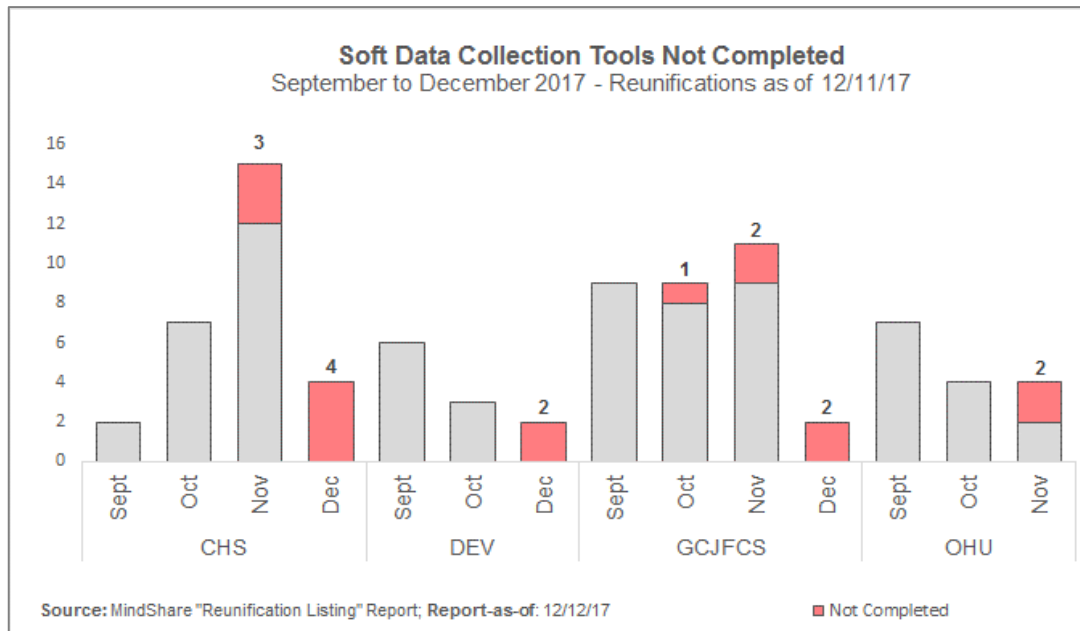


## MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Nov 2017				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS		59	59	100.0% ★
DEV		33	33	100.0% ★
GCJFCS	3	80	83	96.4%
OHU		15	15	100.0% ★
Grand Total	3	187	190	98.4%

Source: MindShare "Reunification Listing" Report; Data-as-of: 12/11/17

## MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



## Child Placement Agreement – Current Errors

**Potential High Risk Reporting Discussion**

Child Placement Agreement Errors Data as of 12/11/17				
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Total
CHS	8	21	15	44
DEV		1		1
GCJFCS	8	19	21	48
OHU		3	2	5
<b>Total</b>	<b>16</b>	<b>44</b>	<b>38</b>	<b>98</b>

## FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List Data as of 12/10/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		6	2	8
DEV			7	7
GCJFCS		3	14	17
OHU		1	2	3
CPI			9	9
<b>Total</b>		<b>10</b>	<b>34</b>	<b>44</b>

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	11/5/2017	11/12/2017	11/19/2017	11/27/2017	12/5/2017	12/10/2017
CHS	3	5	11	4	7	8
DEV	4	6	5	7	11	7
GCJFCS	17	6	1	3	5	17
OHU	4	6	3	3	6	3
CPI	2	10	2	7	6	9
<b>Total</b>	<b>30</b>	<b>33</b>	<b>22</b>	<b>24</b>	<b>35</b>	<b>44</b>

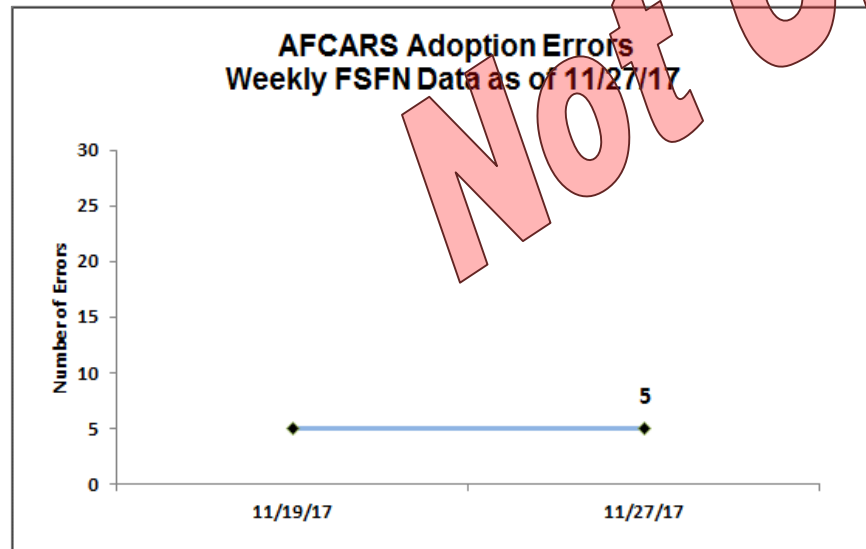
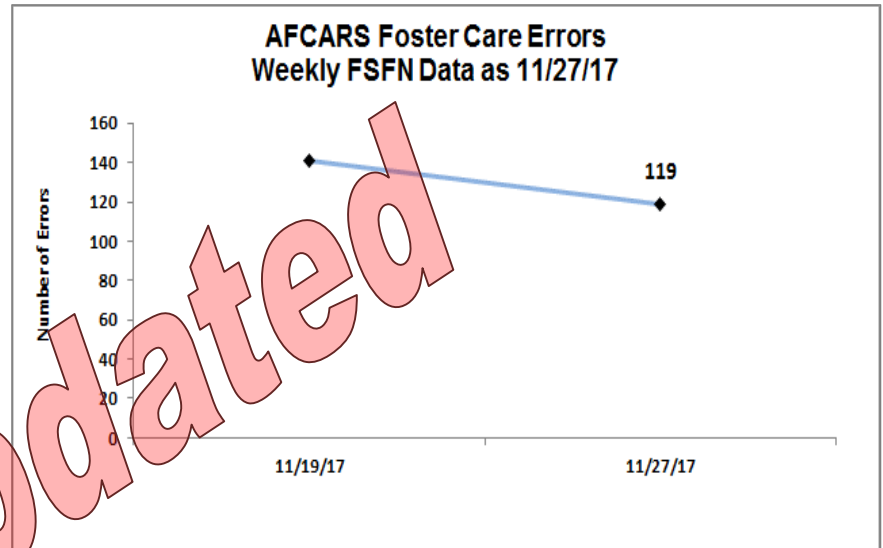


# Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			22		12	34
DEV			28		6	34
GCJFCS			27		13	40
OHU			9		2	11
CPI						
<b>Total</b>	0	0	86	0	33	119

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/27/17



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					5	5
<b>Total</b>	0	0	0	0	5	5

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/27/17



# Family Functioning Assessment – Methodology Cases

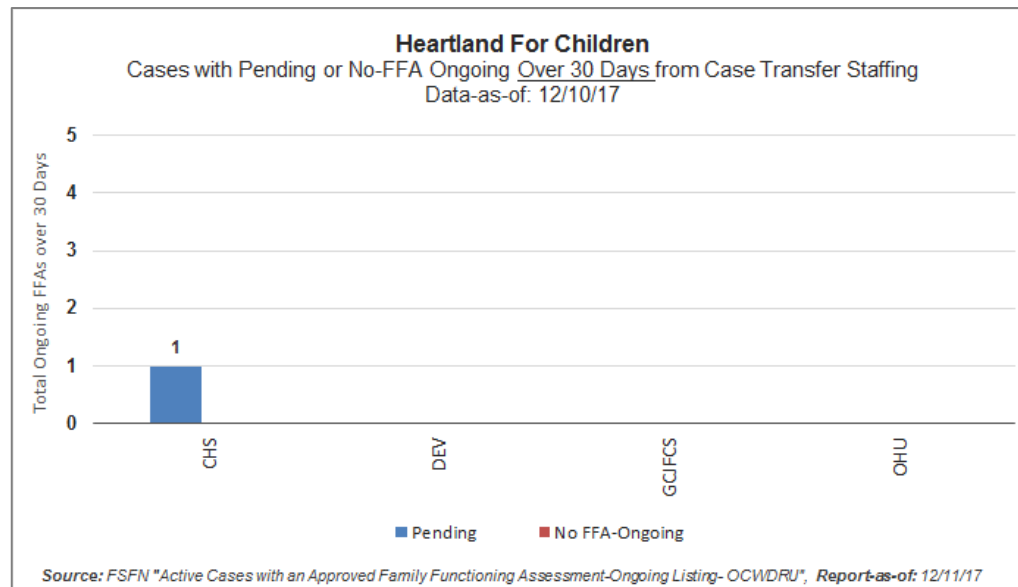
## Timeliness of FFA “Approval” on Methodology Cases

### CMO Contract Measure 11 – 2<sup>nd</sup> Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 12/10/17				
Agency	No FFA	Pending	Approved	Total
CHS	4	3	268	275
DEV	4	1	270	275
GCJFCS	9	1	266	276
OHU	0	7	114	121
<b>Total</b>	<b>17</b>	<b>12</b>	<b>918</b>	<b>947</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 12/10/17				
Agency	Timely ( < 30 Days )	FFA Approvals ( 2nd Qtr )	Completed Timely	Adjusted Performance
CHS	24	28	85.7%	89.3%
DEV	28	28	100.0%	100.0% ★
GCJFCS	22	29	75.9%	75.9%
OHU	15	17	88.2%	88.2%
<b>HFC TOTAL</b>	<b>89</b>	<b>102</b>	<b>87.3%</b>	<b>88.2%</b>

FY 17-18 Target = **95% and above.**



## Home for Winter Break

CMO Self-Reporting on Projected Number of Children Going Home for Winter Break





**Rudolph**  
**ROUND-UP**  
TOY DRIVE



# Parent Visit Tips - Tip #8

Leaving visits can feel lonely and discouraging. Think about what makes you feel good—a phone call or visit with a friend, a walk—and set that up in advance.





# RESOURCE NEWS FLASH... December 13, 2017

## Family Engagement Resources

### Camp Anderson–

Camp Anderson is sponsoring a 3-day Christmas Camp for students (ages 12-18) within the Child Welfare System. The camp is packed with fun activities, family style meals, Christmas presents, and even a visit from Santa! The camp will be held from December 29<sup>th</sup> through 31<sup>st</sup>. Register online at [www.camponderson.org](http://www.camponderson.org). For specific questions, contact Shelby Hornsby via email at [shornsby@camponderson.org](mailto:shornsby@camponderson.org).

One Voice Impact and Florida Coalition for Children are partnering with Camp Anderson to provide an athletic and leadership focused weekend camp, Camp of Champions, for students. The camp will be held January 12 through 15<sup>th</sup>. For questions or to register, go to [www.camponderson.org](http://www.camponderson.org).

## Community/Holiday Related Events

**Snow Central** – Snow is in the forecast. Bring your mittens and scarves while you play in the snow at Snow Central at Chain of Lakes Park in Winter Haven (210 Cypress Gardens Blvd.) on December 15<sup>th</sup> from 6:00-9:00pm. Come out and enjoy the Snow Pile, Snow Slides, Pictures with Santa, and more! Admission is \$2 for adults and \$1 for children. For more information, contact the Parks, Recreation and Culture Division at 863-291-5656.

**Jolly Holidays**– Bartow Parks & Recreation presents its 8<sup>th</sup> Annual Jolly Holidays on December 15<sup>th</sup> from 6:00 to 8:00pm at the Bartow Civic Center. Activities will include one free picture with Santa and Mrs. Clause, coloring contests, music and activities, a family gingerbread house contest, and a chance to win a 6-foot stocking filled with toys.

**Holiday Tree Lighting Party**– The party will be held on December 15<sup>th</sup> from 6:00-9:00pm at the Eloise Resource Center (710 Snively Ave., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! Free Admission!! For info, call 863-298-4485.

## Mental Health Resources

**Trauma and Child Sex Trafficking**– The National Center for Child Traumatic Stress Policy Program is announcing the release of a new NCTSN Policy Brief, entitled *Understanding and Addressing Trauma and Child Sex Trafficking*. The new brief provides policymakers and other stakeholders with an overview of child sex trafficking and its relationship to child trauma, as well as policy-relevant and child trauma-focused recommendations to assist them in their response to child sex trafficking. To access the brief, go to [http://www.nctsn.org/sites/default/files/assets/pdfs/understanding\\_and\\_addressing\\_trauma\\_and\\_child\\_trafficking.pdf](http://www.nctsn.org/sites/default/files/assets/pdfs/understanding_and_addressing_trauma_and_child_trafficking.pdf).

**Teen Sexual Assault** – Teens make important decisions about what—if any—sexual activity is right for them. Agreeing to sexual activity with someone (saying “yes”, or giving “consent”) means that they have freely decided to engage in that activity. If they are pressured emotionally or physically, if they go along because they don’t feel they have a choice or because they don’t know how to get out of the situation (“coercion”), they are not giving consent. The National Child Traumatic Stress Network has two multi-page factsheets on Teen Sexual Assault, *Teen Sexual Assault: Information for Teens* ([http://www.nctsn.org/sites/default/files/assets/pdfs/teensexualassault\\_teens\\_final.pdf](http://www.nctsn.org/sites/default/files/assets/pdfs/teensexualassault_teens_final.pdf)) and *Teen Sexual Assault: Information for Parents* ([http://www.nctsn.org/sites/default/files/assets/pdfs/teensexualassault\\_parents\\_final.pdf](http://www.nctsn.org/sites/default/files/assets/pdfs/teensexualassault_parents_final.pdf)).

## Safety Resources

**National Safe Toys and Gifts Month** – Each year more than 250,000 children are treated at hospitals for toy-related injuries. Most of these injuries affect children under the age of 15, and more than half injure the face; the majority of these injuries can be prevented. December is National Safe Toys and Gifts Month, and with it comes timely reminders for keeping children’s toy safety top of mind. Learn how to choose safe toys and gifts for your children this holiday season by going to [www.safekids.org/safetytips/field\\_risks/toy-safety](http://www.safekids.org/safetytips/field_risks/toy-safety).



*HAPPY HOLIDAYS!*

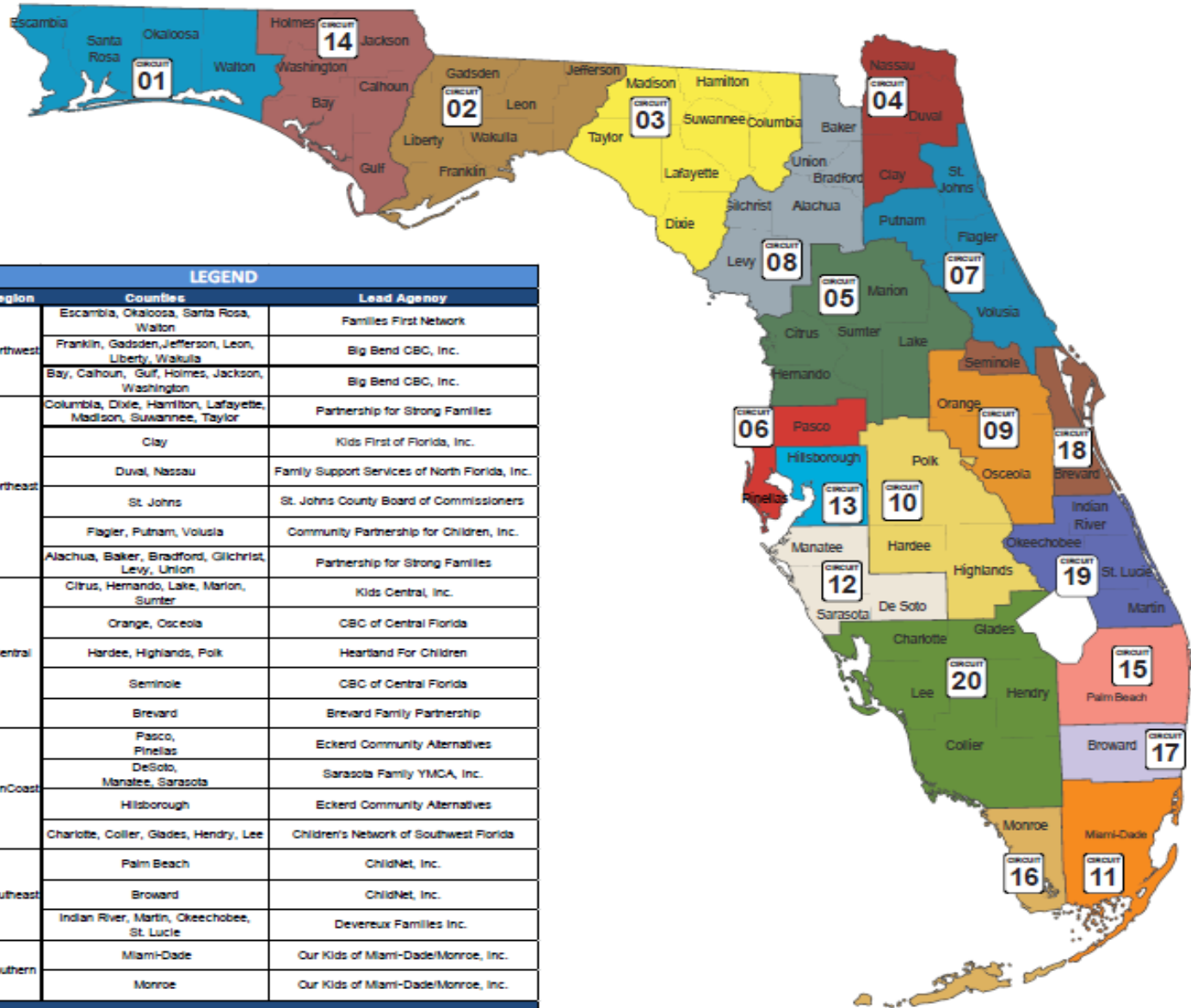


Community Based Care: Hardee, Highlands & Polk Counties





# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Northeast	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10	Central	Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	SunCoast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.