



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, December 06 2020

No Meeting This Week



Community Based Care Lead Agency Scorecard


FY 20-21, 1st Quarter: July 01, 2020 to September 30, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/19 to 06/30/20	07/01/19 to 06/30/20	07/01/19 to 06/30/20	10/01/19 to 09/30/20	10/01/18 to 09/30/19	10/01/19	10/01/17 to 09/30/18	10/01/19 to 09/30/20	09/30/20	09/30/20	10/01/19 to 09/30/20	09/30/20
Big Bend CBC (Circuit 2 & 14)	3.92	96.7%	98.4%	99.6%	26.8%	48.2%	87.6%	3.39	96.4%	85.4%	73.7%	65.7%
Brevard Family Partnership	6.95	93.3%	97.0%	99.9%	39.0%	49.0%	90.4%	2.64	98.9%	91.4%	95.7%	62.9%
ChildNet - Broward	5.11	96.1%	98.4%	99.8%	42.9%	63.0%	91.0%	3.09	97.2%	89.8%	90.0%	67.1%
ChildNet - Palm Beach	5.05	95.8%	97.3%	99.7%	40.8%	57.9%	89.0%	2.83	96.4%	82.6%	96.5%	64.7%
Children's Network of SW Florida	8.18	96.6%	96.4%	99.96%	42.6%	60.9%	90.1%	3.42	97.7%	95.6%	90.4%	68.4%
Citrus Health Network	7.27	97.0%	98.8%	99.8%	35.4%	59.6%	87.9%	3.74	97.3%	90.3%	86.3%	60.1%
Communities Connected for Kids	2.75	96.1%	95.9%	99.7%	40.0%	55.4%	87.7%	3.35	98.3%	91.3%	88.5%	63.5%
Community Partnership for Childr.	5.33	94.6%	94.5%	99.5%	32.9%	53.2%	87.5%	2.69	93.7%	55.7%	88.5%	66.7%
Eckerd Community Alternatives	9.24	94.8%	95.2%	99.8%	29.6%	45.6%	91.0%	4.54	94.3%	68.3%	86.3%	60.4%
Eckerd Community Hillsborough	5.39	95.6%	97.0%	99.7%	29.6%	44.5%	89.0%	4.13	98.1%	78.3%	87.0%	60.9%
Embrace Families	7.49	94.6%	96.6%	99.2%	36.9%	45.4%	91.7%	3.37	94.7%	77.0%	88.0%	64.9%
Families First Network	4.81	96.4%	95.8%	99.5%	34.6%	44.0%	91.8%	3.97	92.0%	78.1%	72.2%	63.4%
Family Integrity Program	5.03	93.2%	95.6%	99.95%	53.9%	65.4%	91.8%	2.83	97.8%	62.6%	100.0%	65.3%
Family Support Services North Fla	8.76	94.8%	95.9%	99.7%	44.6%	64.2%	89.4%	3.44	94.9%	80.6%	93.5%	64.8%
Heartland For Children	5.05	94.2%	95.5%	99.96%	38.3%	52.8%	88.1%	2.79	99.1%	91.4%	84.8%	59.6%
Kids Central, Inc.	6.02	95.9%	97.2%	99.8%	39.7%	45.0%	92.2%	3.56	97.8%	89.3%	81.5%	71.1%
Kids First of Florida, Inc.	8.51	94.8%	94.8%	99.7%	29.8%	56.7%	97.7%	3.34	82.0%	62.3%	100.0%	67.4%
Partnership for Strong Families	3.96	96.1%	98.2%	99.8%	37.5%	60.5%	94.1%	3.3	95.6%	86.2%	84.2%	61.8%
Sarasota Y/Save Children Coali...	6.58	94.5%	97.4%	99.8%	37.5%	53.9%	90.6%	4.16	96.6%	71.7%	82.1%	63.5%
Statewide	6.30	95.45%	96.51%	99.52%	36.90%	51.71%	90.30%	3.53	95.31%	80.75%	86.71%	64.21%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 11/01/20 - 11/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% 
DEV	3	99.97%
OHU	29	99.52%
Total	32	99.81%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 12/07/20</i>		




Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 11/30/20 thru 12/06/20			
Agency	Timely	Un-Timely	Total
CHS		3	3
DEV	1	5	6
OHU		4	4
Total	1	12	13

Scorecard Measure #5 - 01/01/19 to 12/31/19 Children Achieving Permanency within 0-12 Mths FY 20-21 - 2nd Qtr as of 12/06/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	132	316	41.8% 
DEV	81	279	29.0%
OHU	113	284	39.8%
HFC Total	326	879	37.1%

Number of Children to Achieve SM05 Target – 30 Children

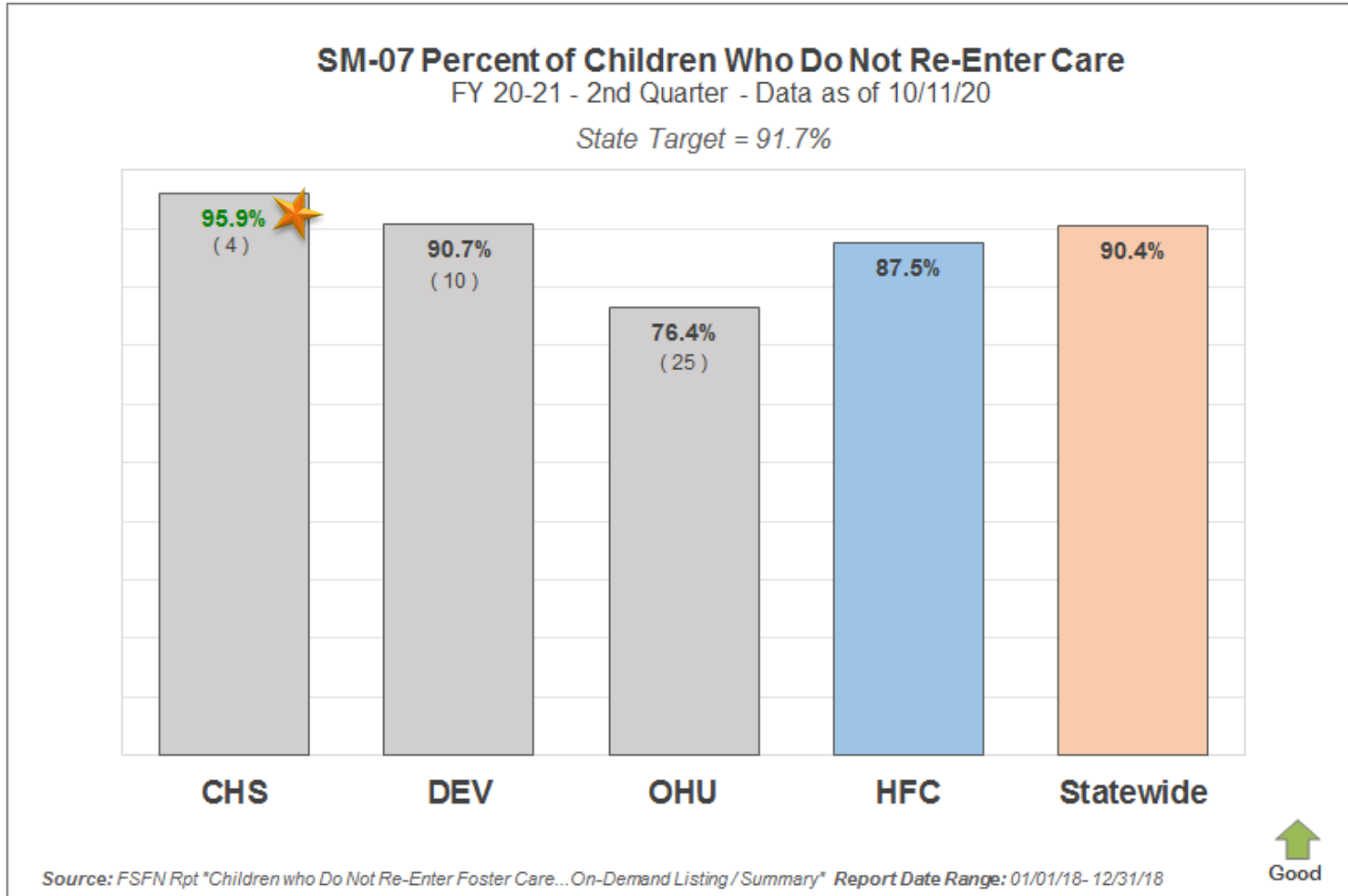
Scorecard Measure #6 - 01/01/20 Children Achieving Permanency within 12-23 Mths FY 20-21 - 2nd Qtr as of 12/06/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	64	127	50.4% 
DEV	82	147	55.8% 
OHU	48	93	51.6% 
HFC Total	194	367	52.9%

Number of Children to Achieve SM06 Target – Achieved

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

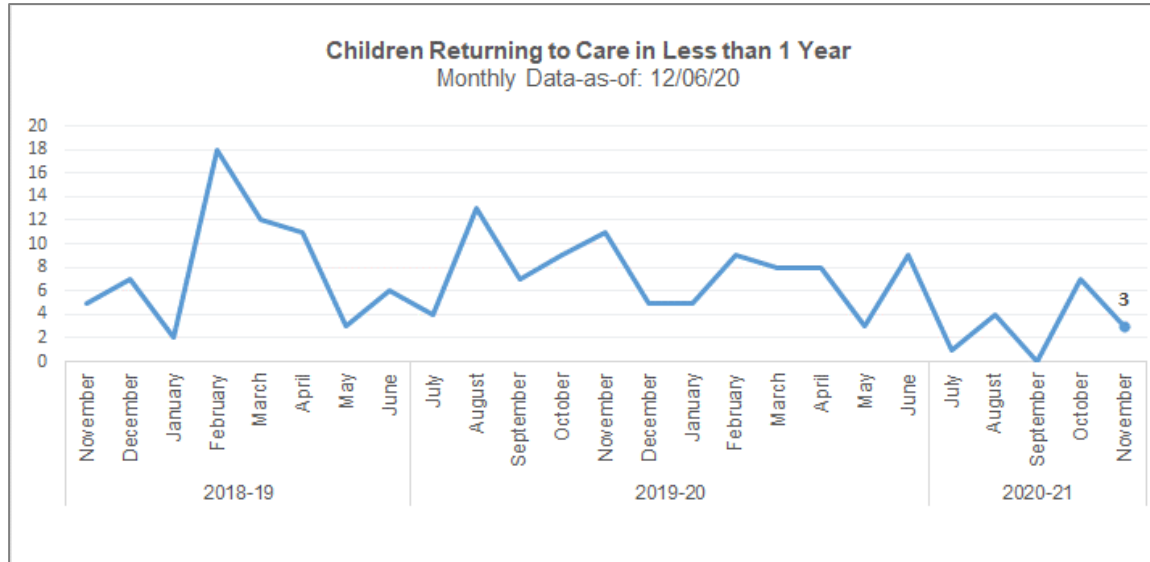
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

SM-07 Percentage of children who do not re-enter foster care within 12 months – Target = 91.7%



Children Returning to Care

Number of Children in a New Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 11/30/20 - 12/06/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	11/22/2020	141846-CHSFL	9/17/2014	6/4/2015	9	65	> 5.0 yrs	N	-
CHS	11/22/2020	141846-CHSFL	9/17/2014	6/4/2015	9	65	> 5.0 yrs	N	-

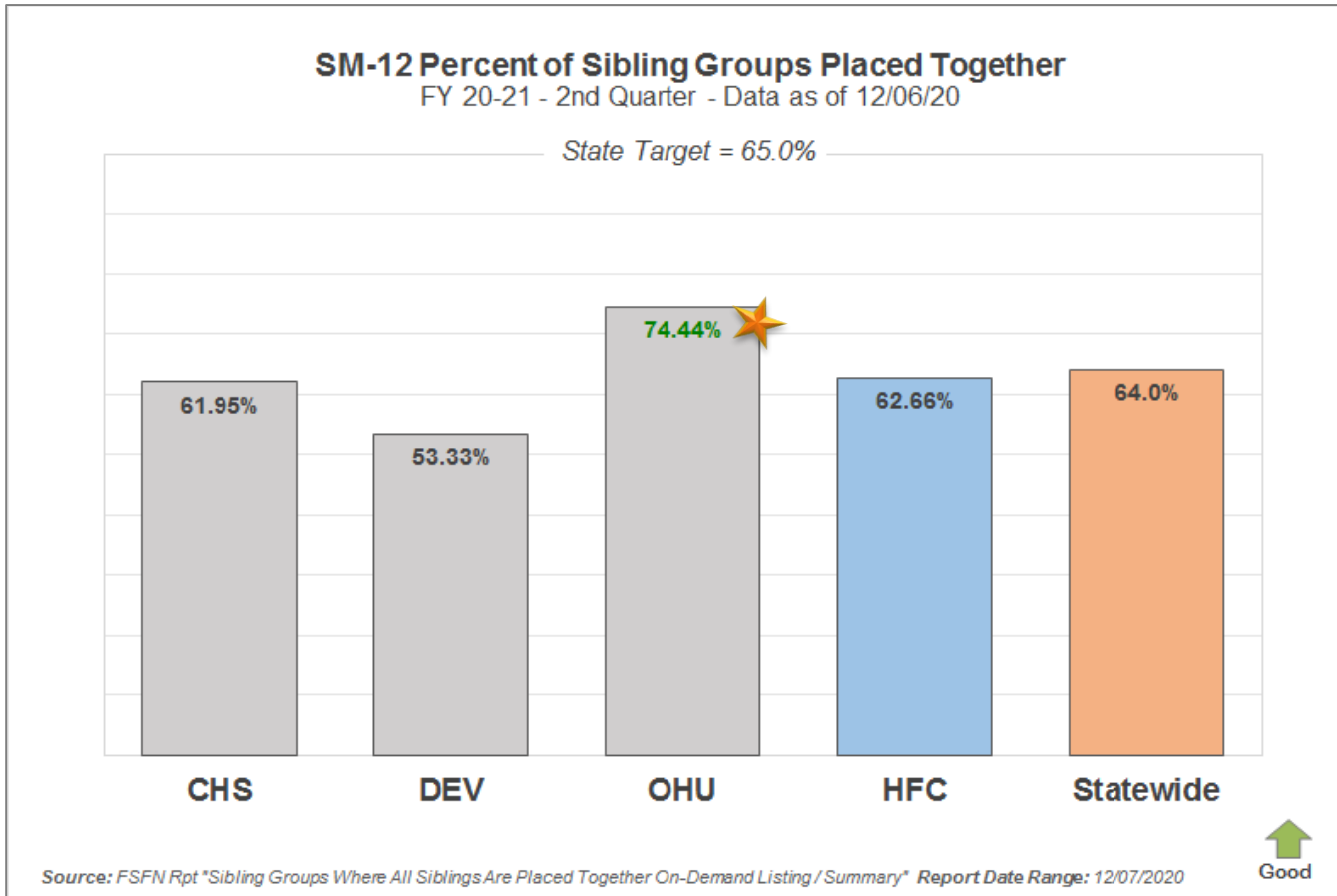
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 12/07/20



Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

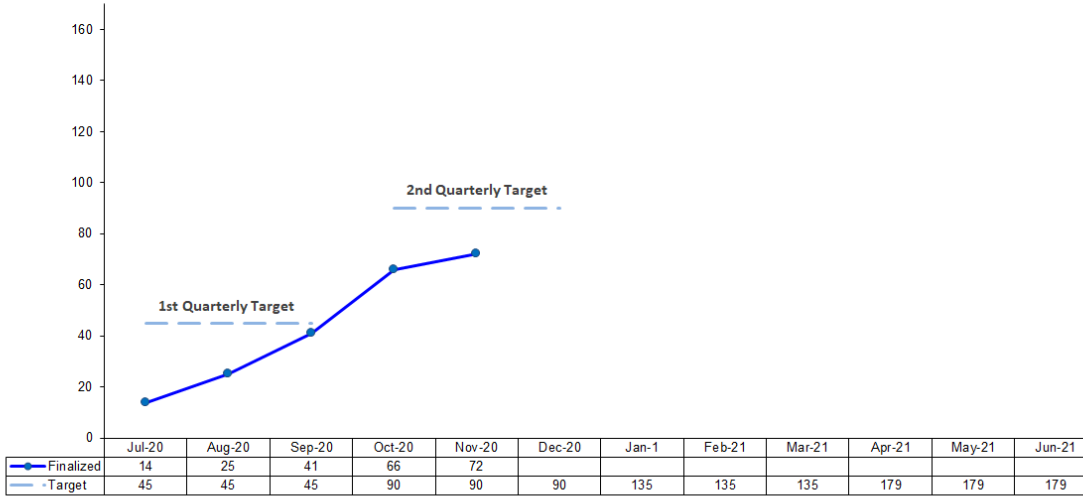
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	70	113	61.95%
DEV	56	105	53.33%
OHU	67	90	74.44%
HFC	193	308	62.66%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: December 07, 2020

FY 20-21 Target = 179

Upcoming Finalization Dates

December 09, 2020

December 16, 2020

Adoption Finalizations
FY 20-21 - 2nd Quarter as of 12/07/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	7	10	23	43.5%
DEV	11	11	22	50.0%
OHU	1	10	4	Achieved
Total	19	31	49	63.3%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
72	179	40.2%	26.4%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of November 30, 2020

CLS WEEKLY SHELTER REPORT - FY 2020-2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	44	17	25	34	11								131
Highlands	6	3	3	1	6								19
Hardee	0	1	1	0	1								3
Total	50	21	29	35	18								153
# Children Removed													
Polk	75	25	38	54	27								219
Highlands	9	6	3	4	21								43
Hardee	0	1	3	0	1								5
Total	84	32	44	58	49								267
Total Children Denied Shelter													
Polk	0	0	0	0	0								0
Highlands	0	0	0	0	0								0
Hardee	0	0	0	0	0								0
Total	0	0	0	0	0								0
# Children Placed with Relative													
Polk	52	16	24	35	15								142
Highlands	1	6	1	4	14								26
Hardee	0	0	0	0	1								1
Total	53	22	25	39	30								169
# Children Placed with Non Relative													
Polk	7	2	4	6	2								21
Highlands	0	0	0	0	7								7
Hardee	0	1	3	0	0								4
Total	7	3	7	6	9								32
# Children Placed with Fictive Kin													
Polk	0	0	0	0	0								0
Highlands	0	0	0	0	0								0
Hardee	0	0	0	0	0								0
Total	0	0	0	0	0								0
# Children Placed in Foster Care													
Polk	16	7	10	13	10								56
Highlands	8	0	2	0	0								10
Hardee	0	0	0	0	0								0
Total	24	7	12	13	10								66

% of Children Sheltered Placed in Foster Care Data as of 11/30/2020

Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	28.6%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	21.9%
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	27.3%
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	22.4%
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	20.4%
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	21.2%	33.9%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	24.7%

Shelter Count for the Week of November 24 - November 30, 2020

	Polk	Highlands	Hardee
Shelters	1	1	
Children Removed	1	1	
Placed w/ a Relative	1	1	
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care			



Case Transfer Staffing Data

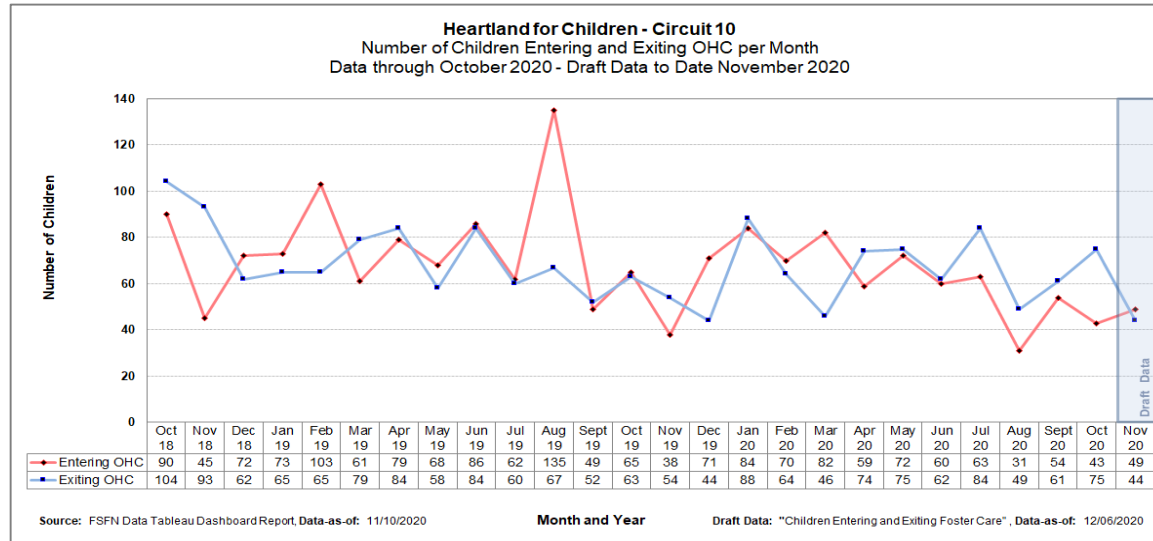
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 12/07/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	41	32	32	50	24	2							181	414	460
Devereux	34	58	23	25	21	5							166	439	482
OHU Polk	12	20	16	11	9	1							69	177	196
One Hope	44	52	43	29	38	19							225	518	548
Total	131	162	114	115	92	27							641	1548	1686
Out of Home Care															
CHS	23	15	26	27	5	2							98	240	262
Devereux	24	38	12	16	13	2							105	253	291
OHU Polk	6	13	4	6	7	0							36	91	116
One Hope	11	16	3	2	8	11							51	106	125
Total	64	82	45	51	33	15							290	690	794
In - Home Judicial															
CHS	4	5	1	2	0	0							12	38	48
Devereux	0	5	0	2	5	0							12	40	37
OHU Polk	0	0	8	1	1	0							10	40	20
One Hope	0	0	0	0	2	0							2	8	11
Total	4	10	9	5	8	0							36	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	12	6	4	15	13	0							50	90	110
Devereux	7	11	6	7	0	0							31	112	93
OHU Polk	6	6	4	2	0	1							19	31	52
One Hope	2	1	9	5	1	0							18	32	41
Total	27	24	23	29	14	1							118	265	296
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0							0	0	0
Devereux	0	0	2	0	0	0							2	0	0
OHU Polk	0	0	0	0	0	0							0	0	0
One Hope	31	35	31	22	27	8							154	360	363
Total	31	35	33	22	27	8							156	360	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	3	5	0							9	8	12
Devereux	0	2	1	0	1	3							7	10	41
OHU Polk	0	4	0	0	0	0							4	8	2
One Hope	0	0	0	0	0	0							0	0	7
Total	0	7	1	3	6	3							20	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

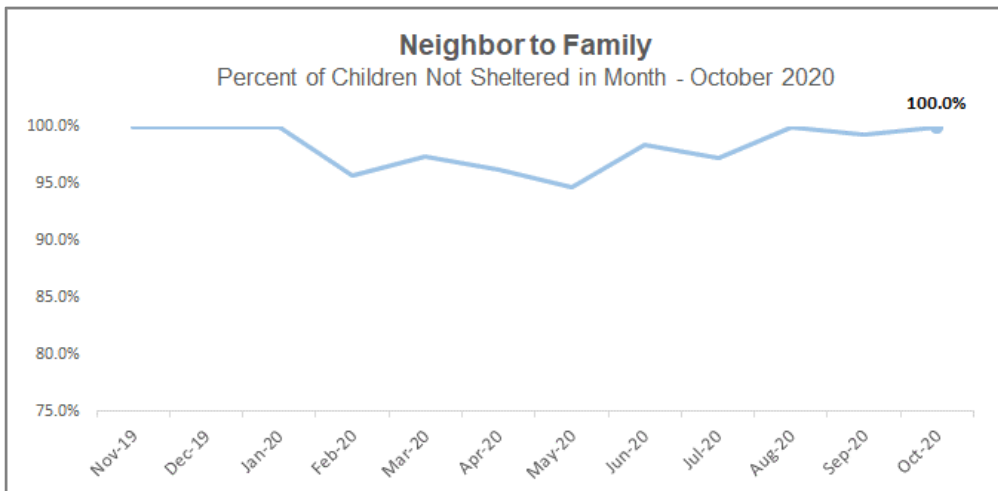
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **98.9%**

“This class was a great tool for me in parenting.”

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 12/01/20 through 12/07/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	4
CPI - Family Support	41	82
Specialized - Family Support	13	20
Prevention - Comm. Referral	32	71
Special Conditions Report	6	15
Nurturing Parenting	17	36
NTF - Total Services	110	228

NTF - Housing Resource Numbers	
Data since Inception to 12/07/20	
Referral Agency	Referrals
Children's Home Society (CHS)	46
Devereux (DEV)	25
One Hope United (OHU)	16
Neighbor To Family (NTF)	16
Total Housing Referrals	103

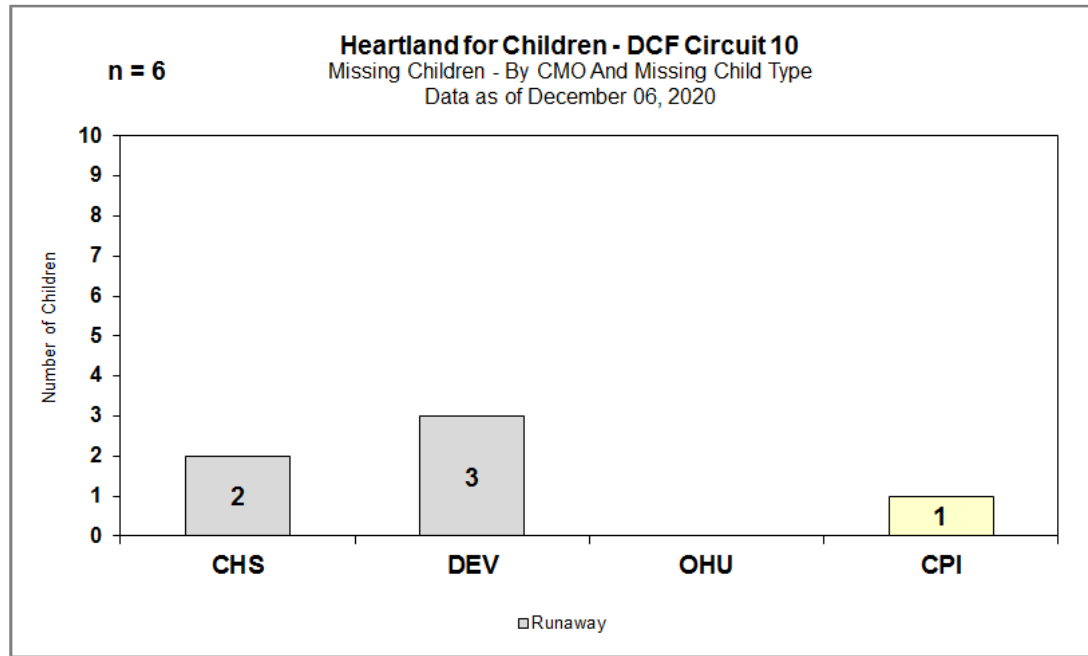


Referral Status and Housing Results	
Referrals - Active	9
Referrals - Closed	94
Total Families Housed	16 Families
Total Children Housed	41 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

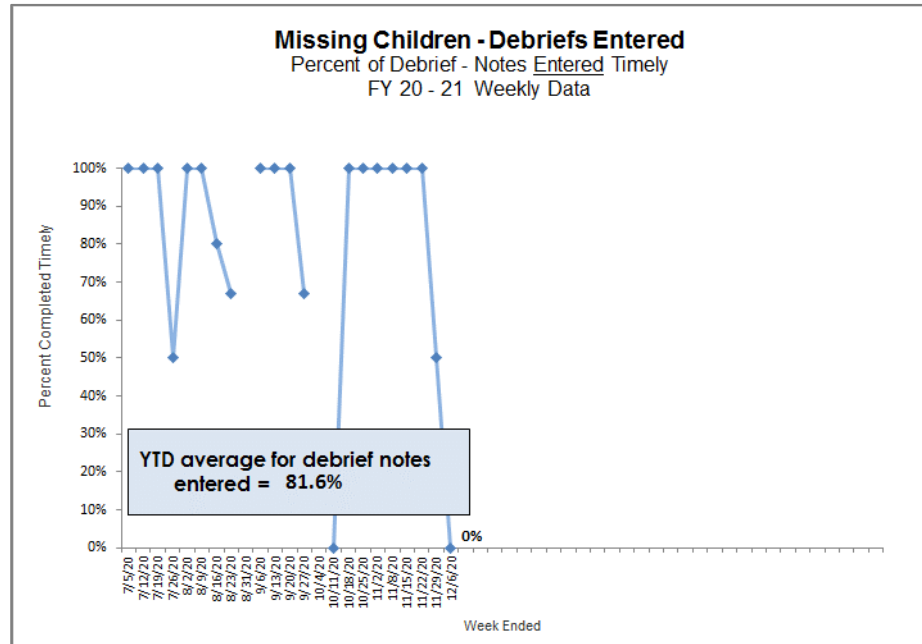
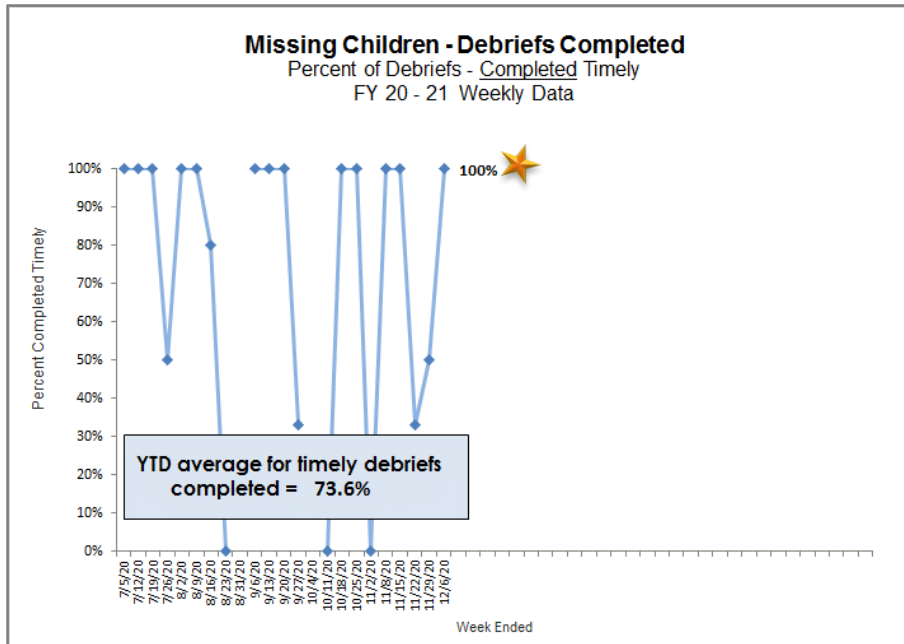


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Aug 2020 (m/end)	-	12	-	100%	-	11	
Sep 2020 (m/end)	-	6	-	100%	-	10	
Oct 2020 (m/end)	-	11	-	91%	-	9	CHS
Nov 2020 (m/end)	-	16	-	25%	-	15	
12/6/2020	6	1	100%	100% ★	0	3	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 11/30/2020 through 12/06/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 1 business day
CHS				-				-
DEV				-				-
OHU	2	2	2	100%	2			0%
PI				-				-
Total	2	2	2	100%	2	0	0	0%

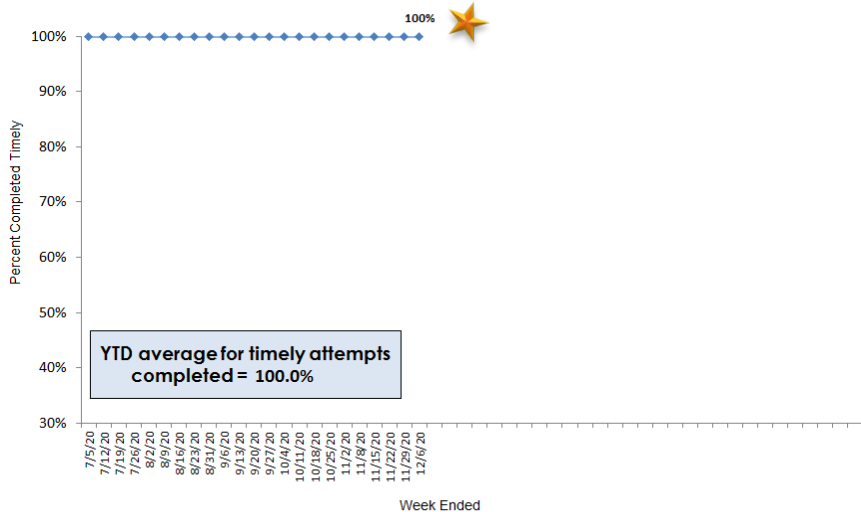


Missing Children – Attempts to Locate

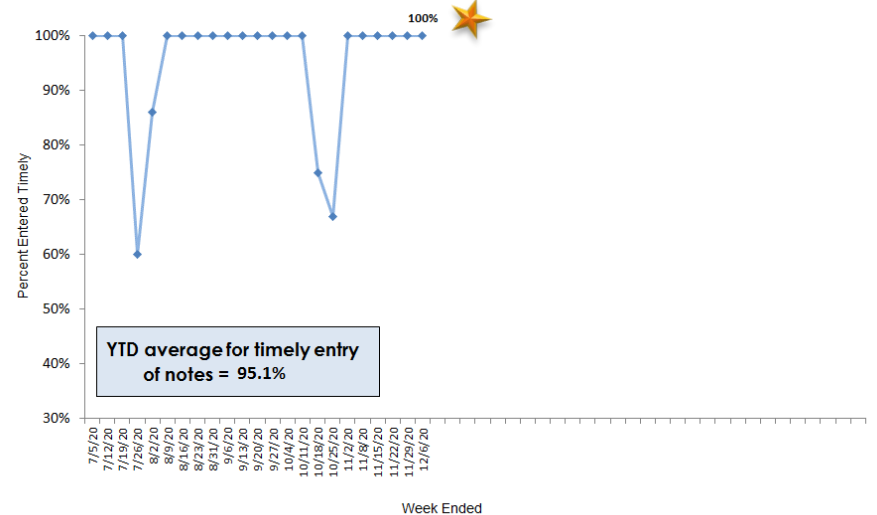
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 11/30/2020 through 12/06/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered w/in 2 business days
CHS	1	1	1	100%	1		1	100%
DEV	2	2	2	100%	2	1	3	100%
OHU								
PI	1	1	1	100%	1	1	2	100%
Total	4	4	4	100%	4	2	6	100%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 20 - 21 Weekly Data



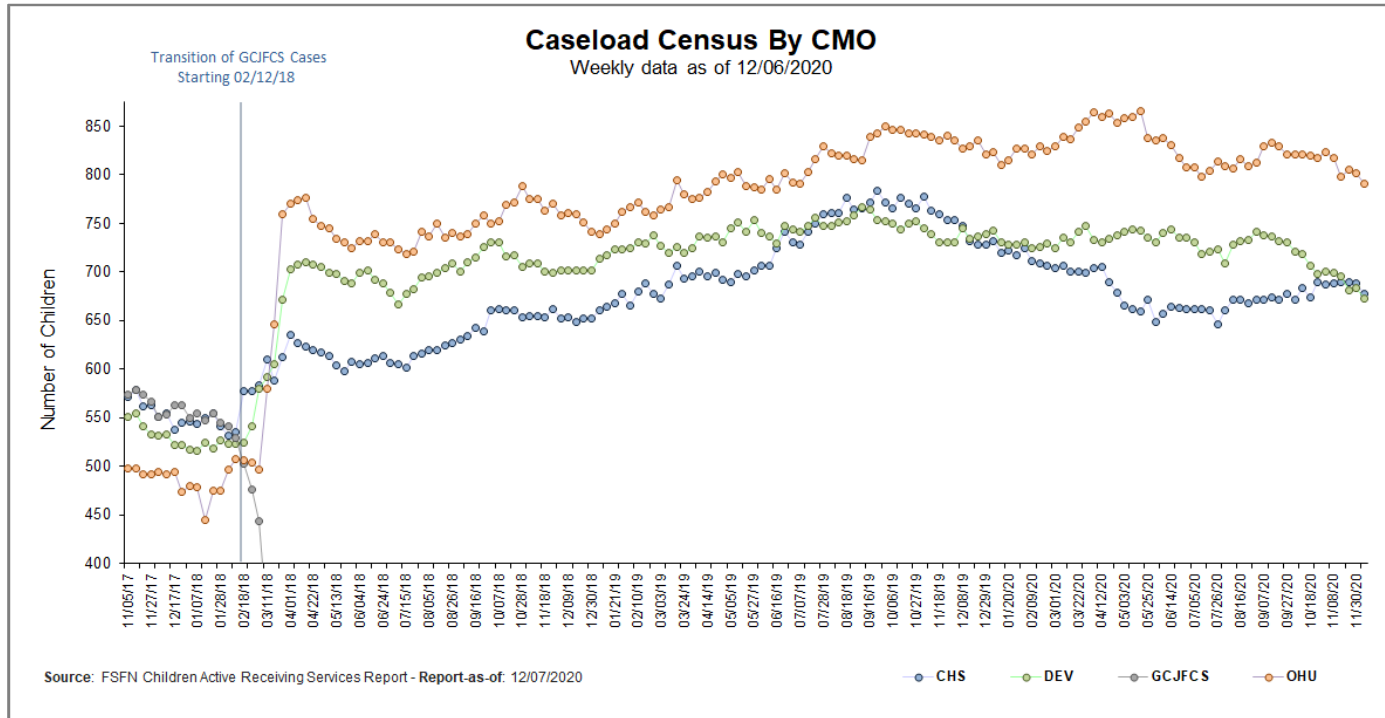
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 20 - 21 Weekly Data



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	11/1/2020	11/8/2020	11/15/2020	11/22/2020	11/30/2020	12/6/2020
CHS	687	688	690	689	688	678
DEV	700	699	695	681	684	673
OHU	824	818	798	805	802	791
HFC Total	2211	2205	2183	2175	2174	2142



Caseload Census by Case Manager and Organization

Data as of 12/06/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU*	Montoya, Maria	2
DEV	Khordehpaz, Minoos	2
OHU*	Spence, India	1
OHU	Distler, Rebecca	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Jauregui-Garza, Maria	15
DEV	Magee-Chytrus, Elaina	13
DEV	Balmaceda, Stephanie	13
CHS	Martell, Raquel	11
OHU	Bentancourt, Madelyn	11
OHU	Boule, Adriana	11
OHU	Perez, Vicky	9

Caseload of 16 - 24 Children		
CMO	Case Workers	#
CHS	Fort, Angela	24
OHU	Sanchez-Torres, Christian	24
DEV	Cartagena, Maria	24
CHS	Baker, Ayshia	24
DEV	Vermillion, Stephanie	23
OHU	Meinke, Danielle	23
CHS	Hiers, Katherine	23
OHU	Jackson, Genesis	23
DEV	Cottle, Glenasia	23
OHU	Howe, Danielle	22
DEV	Bickel, Sherry	22
CHS	Jenkins, Lekeilah	22
CHS	Mena, Susie	22

Caseload of 16 - 24 Children (cont...)		
CMO	Case Workers	#
CHS	Owens, Sheltanya	21
DEV	Kaburu, Pauline	21
DEV	Boatwright, Tamora	21
DEV	Pierce, Pamela	21
DEV	Velez, Jose	21
CHS	Harris, Michael	21
CHS	Anglin, Latoya	21
CHS	Torres, Alexandra	21
CHS	Thelemague, Fabiola	21
OHU	Crossen, Monaya	21
OHU	Southall, Akeva	20
CHS	Webster, Sabrina	20
DEV	Speed, Sammie	20
CHS	Caswell, Jordan	20
DEV	Hernandez, Carmen	20
OHU	Gilchrist, Letecia	20
DEV	Cruz, Jasmine	19
OHU	Torres-Hincapie, Lina	19
CHS	Taylor, Abigail	18
OHU	Wnfield-Salahuddi, Cour	18
CHS	Johnson, Mariah	18
DEV	Latorre-Perez, Yohara	18
DEV	Willingham, Jadashia	18
OHU	Followell, Amanda	18
OHU	Johnson, Randi	18
OHU	Smith, Lorie	17
DEV	Kue, Emily	17
DEV	Bailon, Margarita	17
CHS	Cruz, Cheyleen	17
DEV	Griffin, Angel	17
OHU	Young, Pamela	16

Caseload of 25 - 29 Children		
CMO	Case Workers	#
CHS	Friday, Michelle	29
OHU	Lisbon, Ellarie	29
CHS	Gellibert, Jill	29
DEV	Davis, Katelyn	28
CHS	Mccalebb, Phalan	28
DEV	Marini, Kathryn	28
DEV	Willix, Amensha	28
DEV	Coleman, Tangela	28
OHU	Hardin, Natasha	28
CHS	Luebke, Nicole	28
CHS	Bishop, Shane	27
OHU	Colon, Lisette	27
CHS	Nettles, Markisha	27
OHU	Hobby, Susan	27
CHS	Sloan, Taylor	27
DEV	Pyles, Lisa	26
OHU	Cleveland, Tammy	26
CHS	Vegter, Hope	26
CHS	Yates, Michelle	26
CHS	Washington, Chastity	26
DEV	Lynch, Rodina	26
DEV	Sumner, Cassandra	25
OHU	Findley, Angela	25
DEV	Louis, Rachelle	25

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Nappier, Tammy	10
CHS	Humber, John	8
OHU	Kinchen, Lisa	1
OHU	Pustolka, Nicole	1
DEV	Williams, Patricia	1

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	60
OHU	Washington, Woodrica	47
OHU*	Tucker, Raymona	43
OHU*	Simmons, Shannon	42
OHU	Mcfadden, Phillisha	39
DEV	Sepulveda, Mariel	33
DEV	Brown, Regina	31
CHS	Harder, Rachel	30
OHU	King, Lora	30

Independent Living - Young Adults		
CMO	Case Worker	#
CHS	Raines, Todd	22
DEV	O'Connor, Michelle	21
DEV	Gadson, Berlendah	20
OHU	Thomas, Taylor	17
OHU	Vazquez, Roger	4
CHS	Nieves, Carlos	4

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU	Lockwood, Roneshia	14
CHS	Dankowski, Jennifer	9
CHS	Nunzio, Nicole	8
OHU*	Spence, India	6
OHU*	Montoya, Maria	6
DEV	Collins, Sara	3

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 12/06/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	1	15	10	1	27	25.1
DEV	1	2	16	8	2	29	23.2
OHU	3	4	13	6	6	32	24.7
# of CMs	4	7	44	24	9	88	24.3

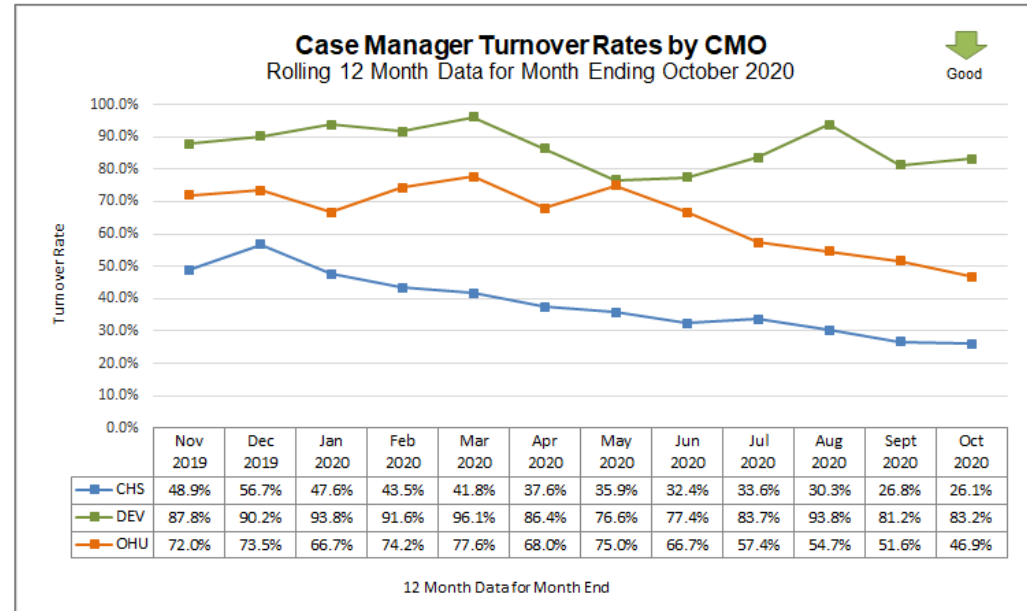
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	27	1	3.7%
DEV	29	3	10.3%
OHU	32	7	21.9%
HFC	88	11	12.5%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

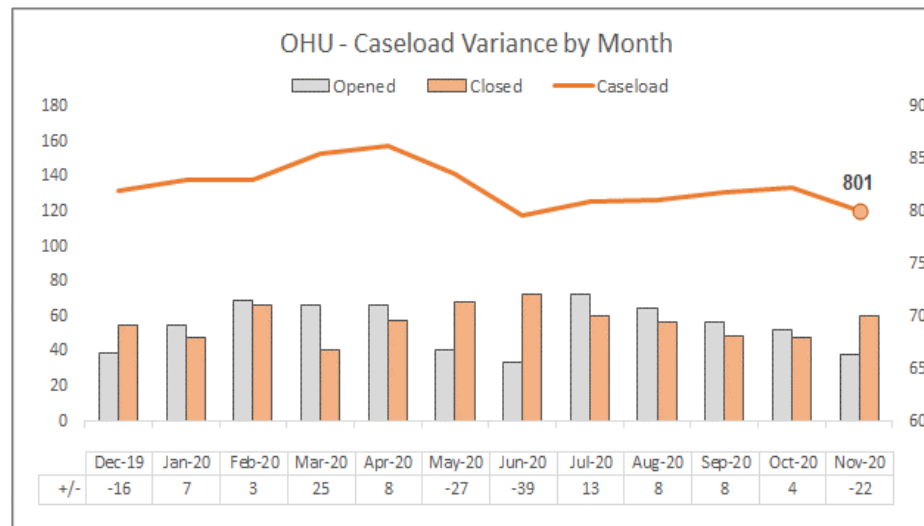
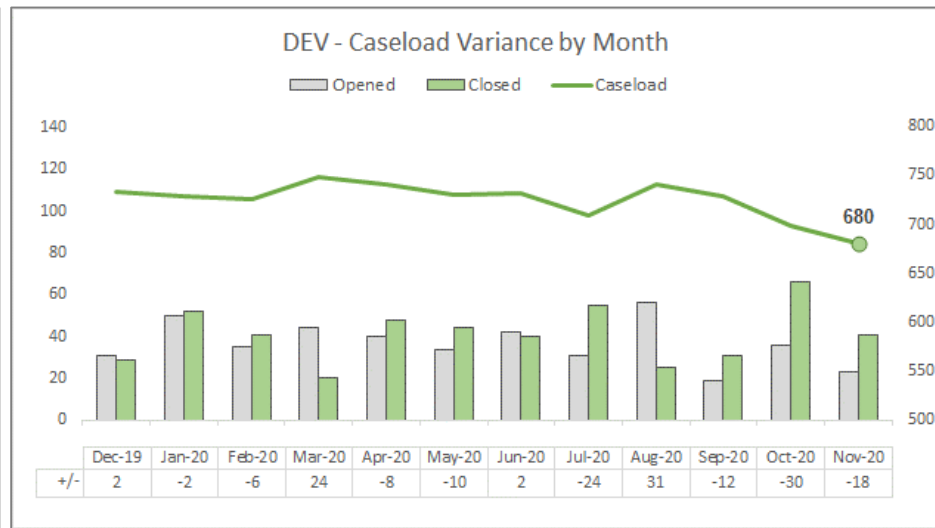
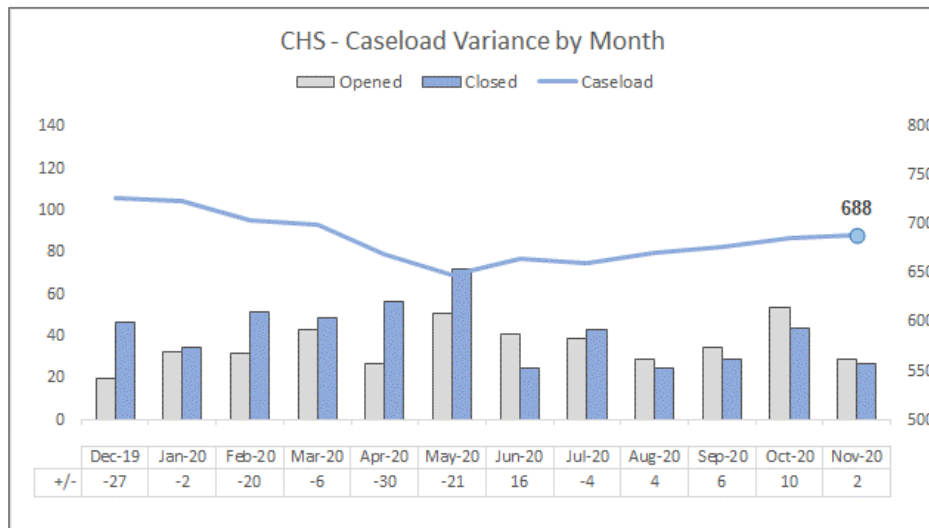
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended October 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	26.1%	70.6%
DEV	83.2%	8.3%
OHU	46.9%	42.1%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 11/30/20)

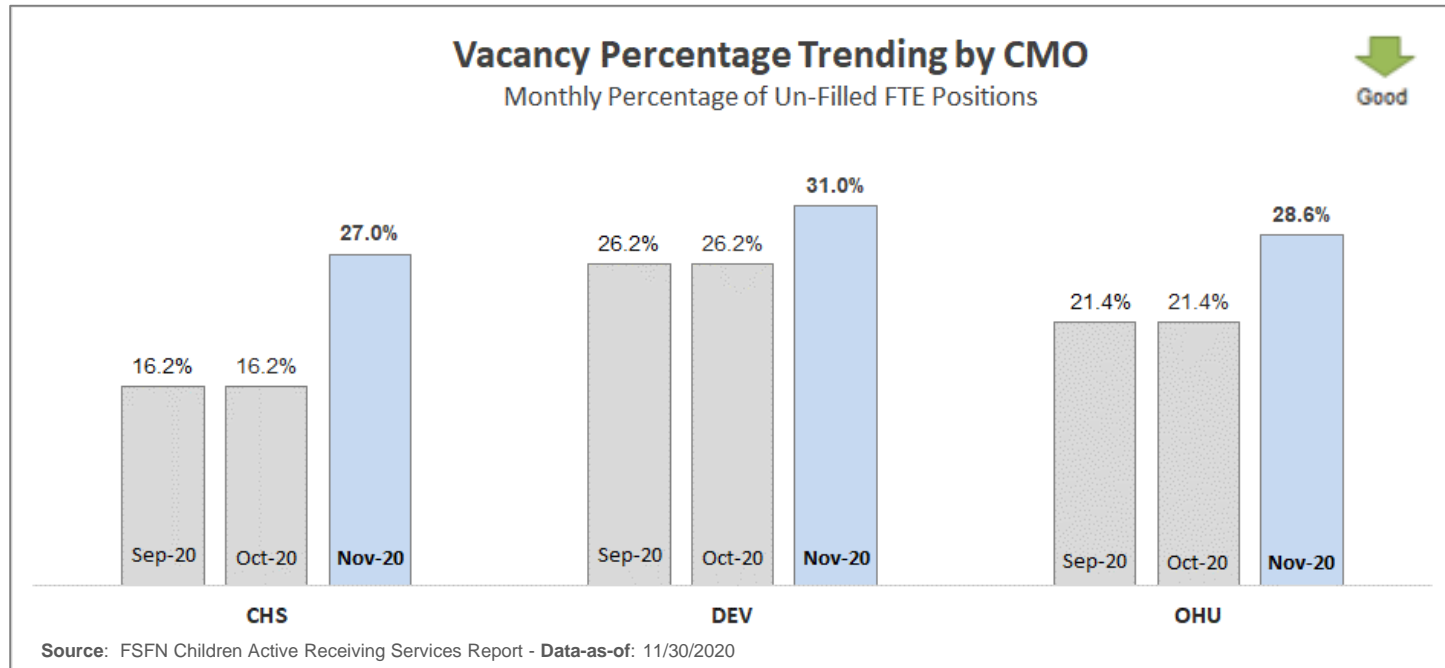


Source: FSFN Children Active Receiving Services Report - Report-as-of: 12/01/2020



Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	27	72.97%	27.03%
DEV	42	29	69.05%	30.95%
OHU	42	30	71.43%	28.57%
HFC Total*	121	86	71.07%	28.93%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count



Healthcare Information

Data Entered into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 12/06/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	438	100.0%	97.9%	95.4%	98.9%	97.4%
DEV	451	100.0%	99.3%	95.4%	98.0%	97.6%
OHU	361	100.0%	99.7%	99.6%	97.0%	98.8%
HFC	1250	100.0%	99.0%	96.7%	98.0%	97.9%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 12/06/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	9	13	5
DEV	0	3	12	9
OHU	0	1	1	11
Total	0	13	26	25
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				




Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 12/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 2nd Qtr as of 12/06/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	428	437	97.9% 
DEV	448	451	99.3% 
OHU	360	361	99.7% 
Total	1236	1249	99.0%

Number of Medical Visits to Achieve SM09 Target – **Achieved**




Scorecard Measure #10 - 12/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 2nd Qtr as of 12/06/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	272	285	95.4% 
DEV	248	260	95.4% 
OHU	237	238	99.6% 
Total	757	783	96.7%

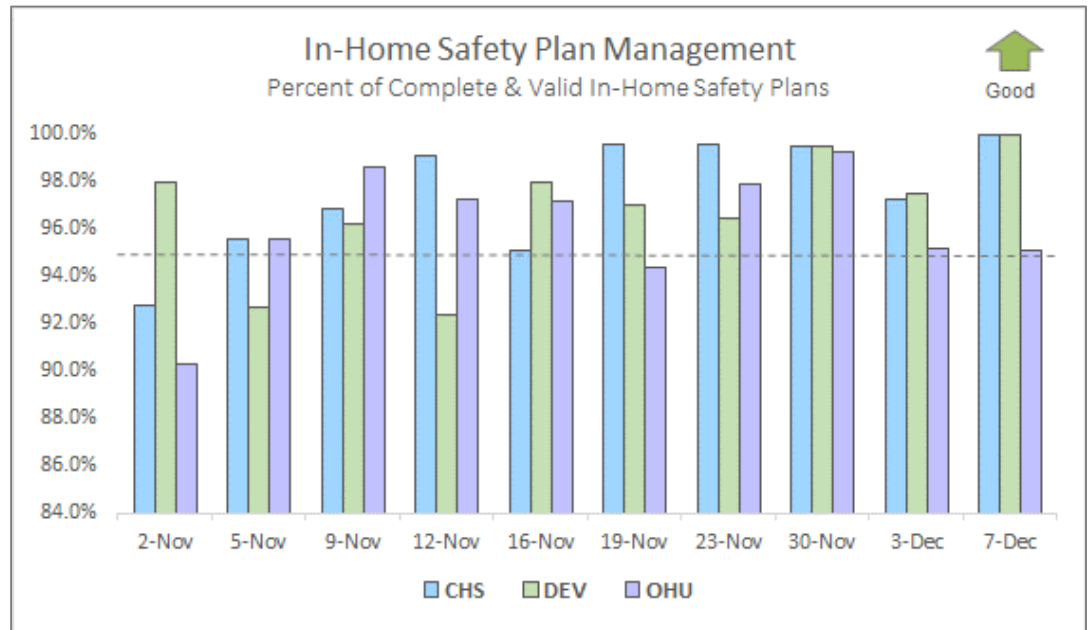
Number of Dental Visits to Achieve SM10 Target – **Achieved**



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	0	218	218	100.0% 
DEV	0	196	196	100.0% 
OHU	7	136	143	95.1% 
HFC Total*	7	550	557	98.74%

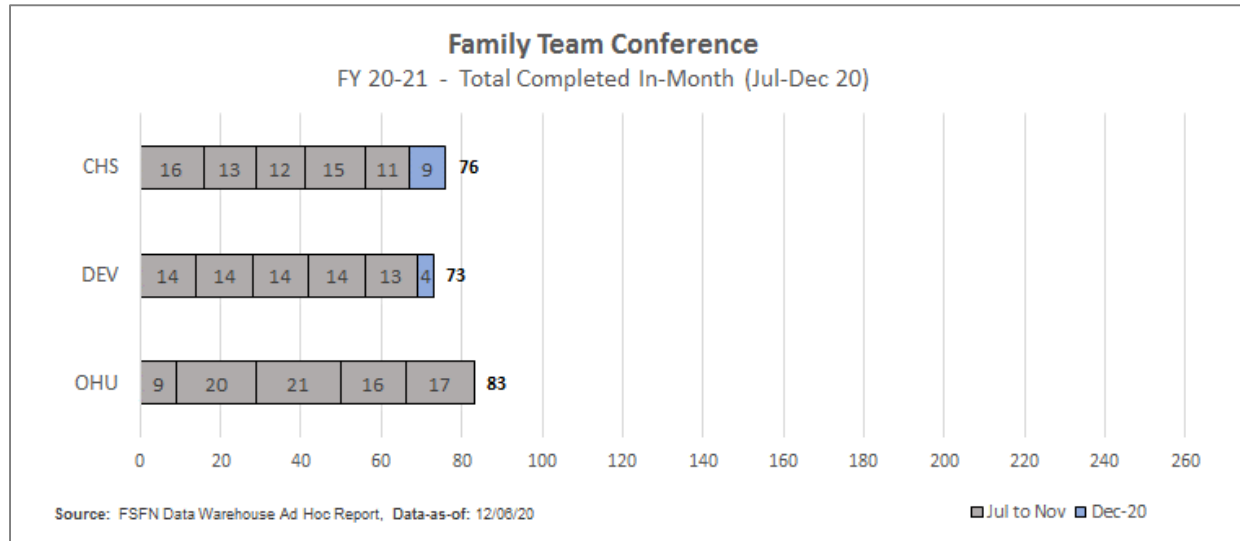


Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 12/07/20



Family Team Conferences Completed

FY20-21 – July to December 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 11/01/20 to 11/30/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	214	163	76.2%	156	97	62.2%	69.2% ★
DEV	249	184	73.9%	151	88	58.3%	66.1% ★
OHU	190	136	71.6%	125	62	49.6%	60.6% ★
TOTAL	653	483	73.97%	432	247	57.18%	65.6%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 12/06/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 12/08/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	3	3	1	9
DEV		2	1		3
OHU	2	3	2		7
Total	4	8	6	1	19

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 11/30/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 12/06/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	2	3
DEV			1	1
OHU			6	6
CPI		1	9	10
NTF				0
SCARF		1		1
Total	0	3	18	21

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	11/2/2020	11/8/2020	11/15/2020	11/22/2020	11/30/2020	12/6/2020
CHS	15	7	8	4	8	3
DEV	3	3	11	9	1	1
OHU	2	2	1	1	2	6
CPI	15	18	1	11	5	10
NTF	0	0	0	0	2	0
SCARF	5	0	6	5	7	1
Total	40	30	27	30	25	21

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/20 – 03/31/21

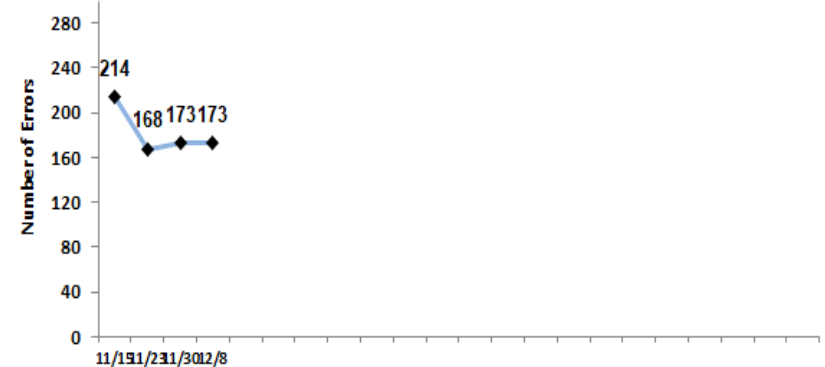
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			38		12	12	62
DEV			35		21	6	62
OHU			30		6	13	49
CPI							0
Total	0	0	103	0	39	31	173

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 12/08/20

AFCARS Foster Care Errors

Weekly FSN Data as 12/07/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
DEV				
OHU				
HFC TOTAL	0	0	2	0

CMO Contract Measure 11 – 2nd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 12/06/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	3	316	319	99.1%
DEV	4	337	341	98.8%
OHU	8	251	259	96.9%
HFC Total	15	904	919	98.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 12/06/20			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	35	40	87.5%
DEV	31	31	100.0% ★
OHU	24	24	100.0% ★
HFC TOTAL	90	95	94.7%

FY 20-21 Target = 95% and above.



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 12/07/20

Service Provider	Available Openings
Peace River - Home to Stay	8 – Polk 2 – Highlands & Hardee
Youth Villages	7 - Polk



Parents As Partners – Upcoming Event

Zoom Meeting on December 17th at 5:30pm

PARENTS AS PARTNERS

When: December 17TH **Time:** 5:30 PM

Via ZOOM: <https://chsfl.zoom.us/j/2921301348>

Meeting ID: 292 130 1348

Call to register and attend to receive your \$20 gift card
Reunified guests will register and receive a Reunification Gift
from CHS/Give Well.

Please R.S.V.P. to **Sandi Denmark – (863) 450-0995 via text or call.**



“You have dealt with so much, and done the best that you can. So, take a moment now to appreciate how strong you are.”

~ Karen Salmansohn



RESOURCE NEWS FLASH... December 9, 2020

Holiday Stress Resources

Children in Care and the Holidays - The end-of-year holiday season is typically associated with joy and family; however this year may seem a bit more stressful due to restrictions arising from the ongoing pandemic. The impact on children may be more than we realize because they might not understand why things are different this year. For children in foster care, the pandemic may be compounding their uneasy feelings and emotions if they are unable to be with their biological family during the holidays. One helpful resource to assist in talking with kids is <https://childmind.org/article/holiday-during-the-pandemic/>.

Supporting Children and Teens during this Holiday Season - The fact sheet via the link below provides tips that parents can use to talk to their children and teens about how they are feeling and about changes to holiday celebrations and traditions. It also shares tips that families can use to make this holiday season feel special, including creative ways in which families can stay connected to loved ones and friends. Ideas for self-care and additional resources are also included in the fact sheet. Go to https://www.nctsn.org/resources/supporting-children-and-teens-during-this-holiday-season?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Managing Stress during the Holidays – While 'tis the season to be merry, for many of us, it's also a season for stress and anxiety. During the holiday, many people tend to experience heightened emotions. The American Psychological Association (APA) found that nearly half of all people in the United States experience heightened stress during the holidays, which can put their health at risk. For ideas on how to help kids cope with stress, go to <https://kidshealth.org/en/parents/kids-stress.html?ref=search>.

Education Resources

School Information –Please check the website for your county regularly for important information and deadlines.

Hardee County: <http://www.hardee.k12.fl.us/>
Highlands County: <https://www2.highlands.k12.fl.us/>
Polk County: <https://polkschoolsfl.com/>

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

Safety Resources

National Safe Toys and Gifts Month – Each year more than 250,000 children are treated at hospitals for toy-related injuries. Most of these injuries affect children under the age of 15, and more than half injure the face; the majority of these injuries can be prevented. December is National Safe Toys and Gifts Month, and with it comes timely reminders for keeping children's toy safety top of mind. Learn how to choose safe toys and gifts for your children this holiday season by going to www.safekids.org/holidays.

Holiday Resources

Food and Toys

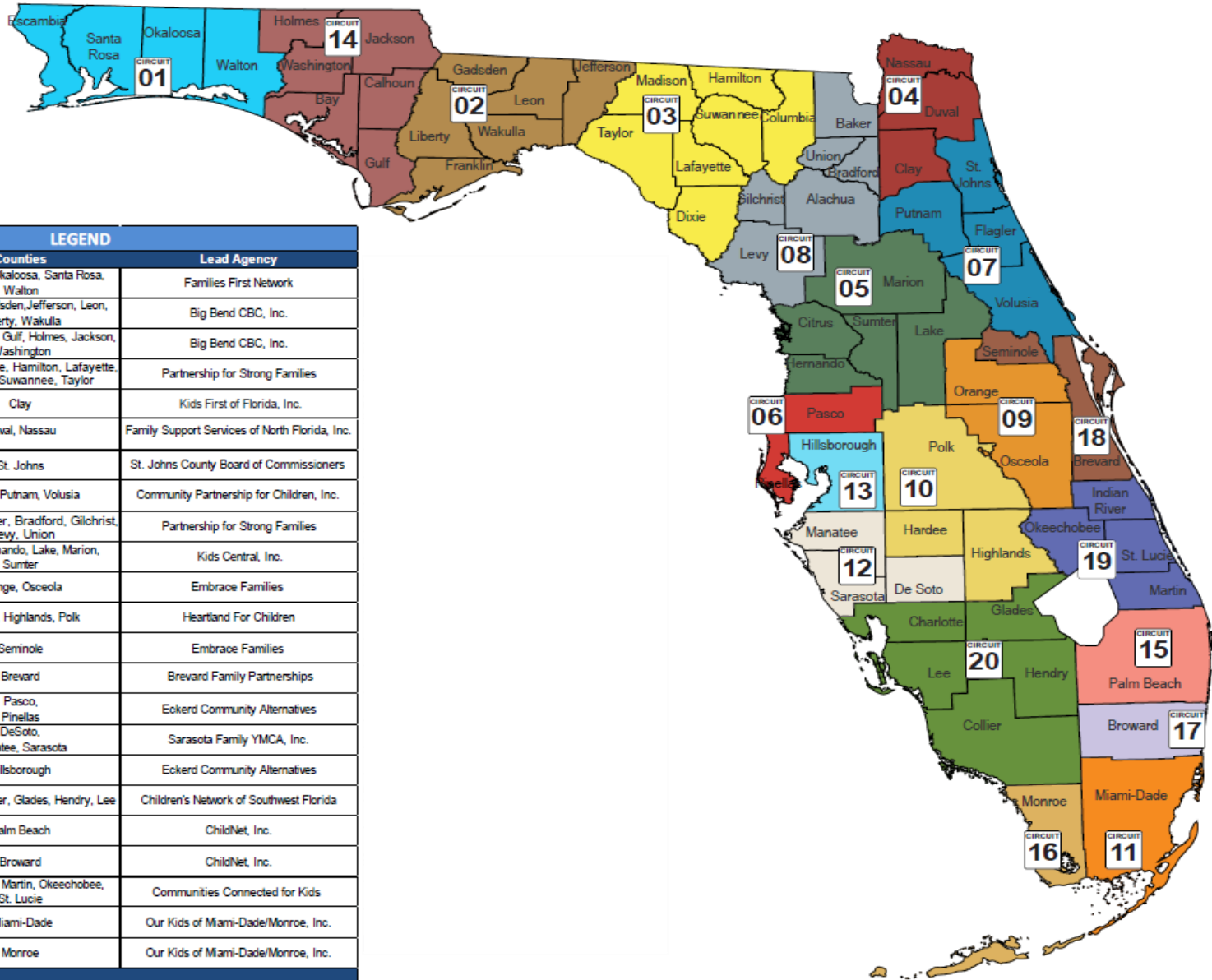
Lake Wales Care Center offers holiday assistance to underprivileged families living in Polk County. Families may register with the center and receive new, unopened toys, food, and other gifts to open on Christmas morning. To receive assistance, please contact the Center's main office at (863) 676-6678 to schedule an appointment with a case manager.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

