



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, December 02, 2018

Meeting - CMO Only
Wednesday, December 05, 2018



Community Based Care Lead Agency Scorecard

For the Quarter of July 01, 2018 to September 30, 2018

CBC Lead Agency Scorecard Performance Table		Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.	
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%	
Reporting Period	8/01/2017 - 7/31/2018	5/01/2018 - 7/31/2018	11/01/2017 - 1/31/2018	7/01/2018 - 9/30/2018	7/01/2017 - 9/30/2017	10/1/2017	7/01/2016 - 9/30/2016	10/01/2017 - 9/30/2018	7/1/2018	7/1/2018	10/1/2017 - 9/30/2018	9/30/2018	
Big Bend CBC (Circuit 2 & 14)	8.29	98.4%	100.0%	99.6%	39.0%	57.8%	88.4%	4.32	98.1%	96.3%	94.1%	63.7%	
Brevard Family Partnership	12.84	97.5%	92.8%	99.7%	51.2%	62.9%	76.2%	3.65	98.1%	94.1%	96.0%	58.0%	
ChildNet Inc	9.04	98.4%	96.7%	99.7%	45.9%	50.6%	87.2%	3.53	96.6%	92.1%	93.5%	61.0%	
ChildNet Palm Beach	8.04	96.7%	96.1%	99.9%	49.4%	59.5%	90.6%	4.70	99.1%	97.5%	95.3%	61.7%	
Children's Network of SW Florida	9.27	97.3%	96.0%	99.9%	47.3%	58.7%	90.5%	4.52	99.1%	98.1%	94.3%	65.1%	
Communities Connected for Kids	6.92	97.3%	99.2%	99.9%	45.8%	60.5%	90.4%	3.50	98.7%	97.2%	85.7%	73.0%	
Community Based Care (Cir #9)	8.76	98.3%	95.8%	99.7%	38.6%	54.7%	90.8%	4.16	97.8%	95.2%	85.0%	64.9%	
Community Based Care (Cir #18)	7.37	98.8%	95.9%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%	
Community Partnership for Childr.	7.15	95.9%	94.2%	99.4%	23.6%	54.1%	85.1%	3.76	97.1%	90.2%	77.1%	56.7%	
Eckerd Community Alternatives	7.20	97.2%	95.9%	99.9%	40.6%	47.2%	91.2%	5.06	98.9%	96.7%	86.8%	63.4%	
Eckerd Community Hillsborough	9.23	98.5%	96.2%	99.8%	31.5%	46.8%	85.1%	7.36	95.3%	85.4%	89.4%	62.1%	
Families First Network	6.09	96.9%	97.6%	99.2%	36.1%	51.1%	73.0%	6.88	95.0%	89.1%	79.1%	58.4%	
Family Integrity Program	8.77	98.4%	95.5%	99.9%	38.4%	71.8%	85.7%	2.55	98.8%	94.6%	80.0%	68.0%	
Family Support Services North Fla	7.34	96.7%	93.9%	99.9%	39.4%	74.6%	100.0%	3.18	96.7%	94.7%	96.7%	69.6%	
Heartland For Children	6.59	97.5%	97.3%	99.9%	43.4%	52.5%	90.1%	3.00	98.8%	94.8%	87.8%	61.1%	
Kids Central, Inc.	8.37	97.1%	94.0%	99.5%	35.6%	39.8%	95.7%	4.06	98.5%	97.2%	94.8%	73.5%	
Kids First of Florida, Inc.	11.77	96.5%	86.7%	99.5%	13.6%	58.0%	100.0%	4.33	95.3%	77.7%	90.9%	73.6%	
Our Kids of Miami-Dade	7.73	97.7%	99.1%	99.3%	31.2%	47.2%	90.3%	6.20	98.5%	94.7%	89.6%	54.9%	
Partnership for Strong Families	7.64	97.3%	96.5%	99.3%	52.3%	62.3%	86.7%	3.95	97.4%	92.4%	92.3%	65.9%	
Sarasota Y/Safe Children Coali...	7.90	96.7%	96.5%	99.6%	39.8%	57.0%	96.7%	4.26	95.2%	89.5%	75.0%	69.8%	
Statewide	8.19	97.4%	96.1%	99.7%	39.6%	53.0%	88.7%	4.67	97.5%	93.4%	89.2%	63.6%	
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%	



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 11/01/18 - 11/30/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00%
DEV	0	100.00%
OHU	4	99.97%
Total	4	99.99%
* Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 12/03/18		

# of Children Not Seen, Month of November 2018	
# Not Seen	Agency
	CHS
	DEV
	OHU
3	CPI
3	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 12/03/18	



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 11/26/18 thru 12/02/18			
Agency	Timely	Un-Timely	Total
CHS		3	3
DEV	7	6	13
OHU	4		4
Total	11	9	20

Scorecard Measure #5 - 10/01/17 to 12/31/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>2nd Qtr</u> as of 12/02/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	12	48	25.0%
DEV	21	83	25.3%
OHU	19	55	34.5%
HFC Total*	64	200	32.0%

Scorecard Measure #6 - 01/01/18 (<i>snapshot</i>) Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>2nd Qtr</u> as of 12/02/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	59	144	41.0%
DEV	60	135	44.4%
OHU	51	106	48.1%
HFC Total*	188	403	46.7%

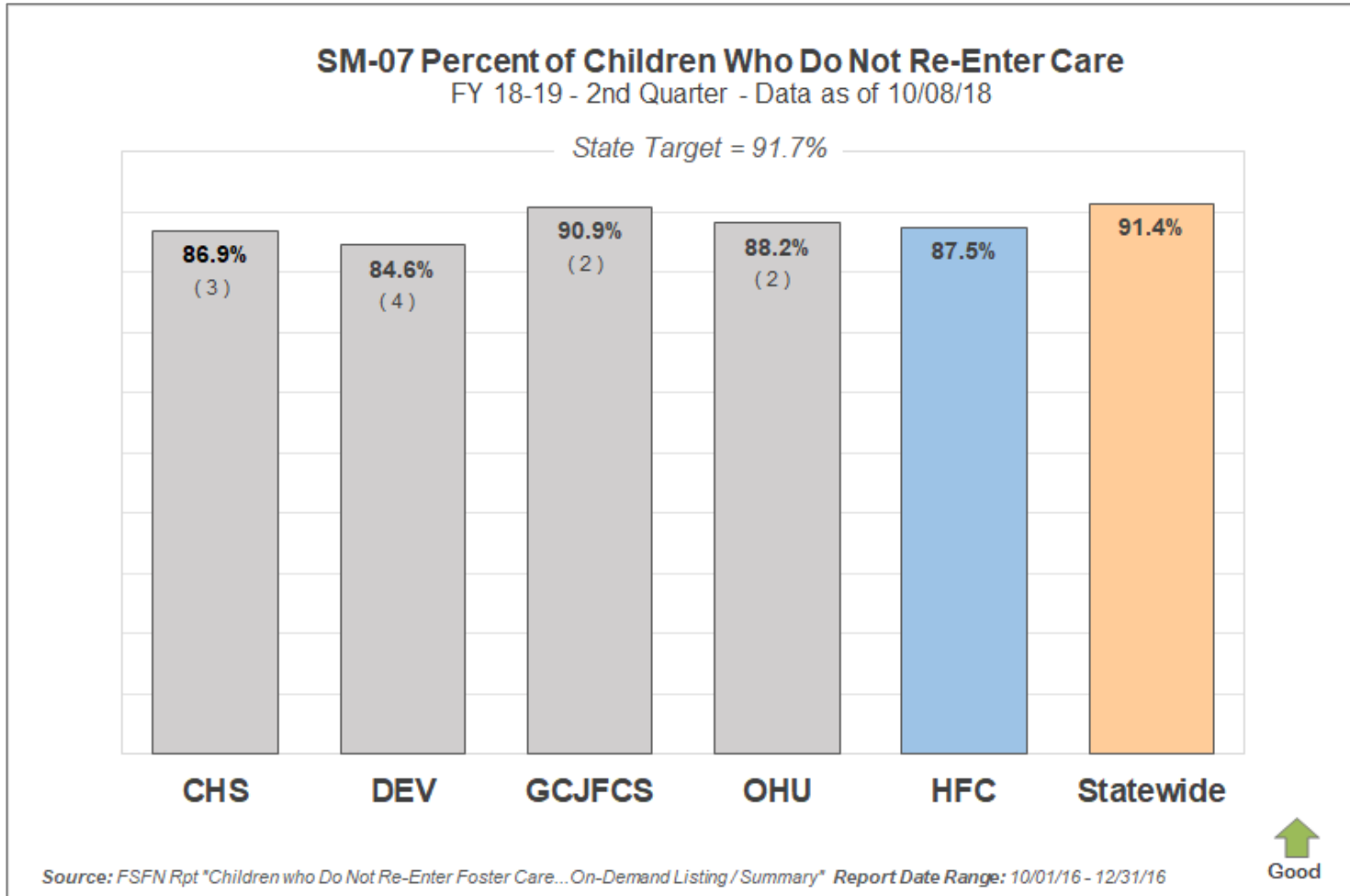
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



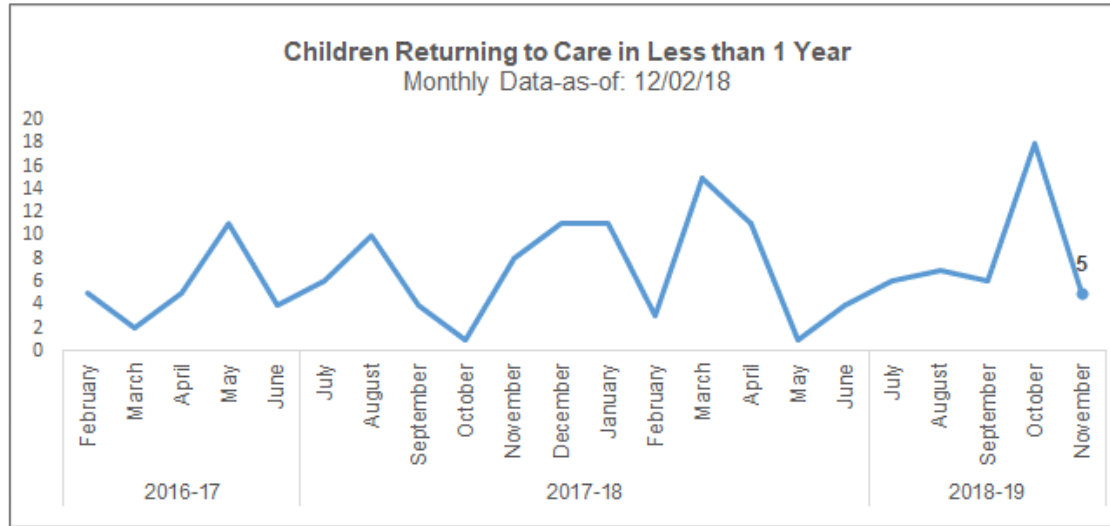
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



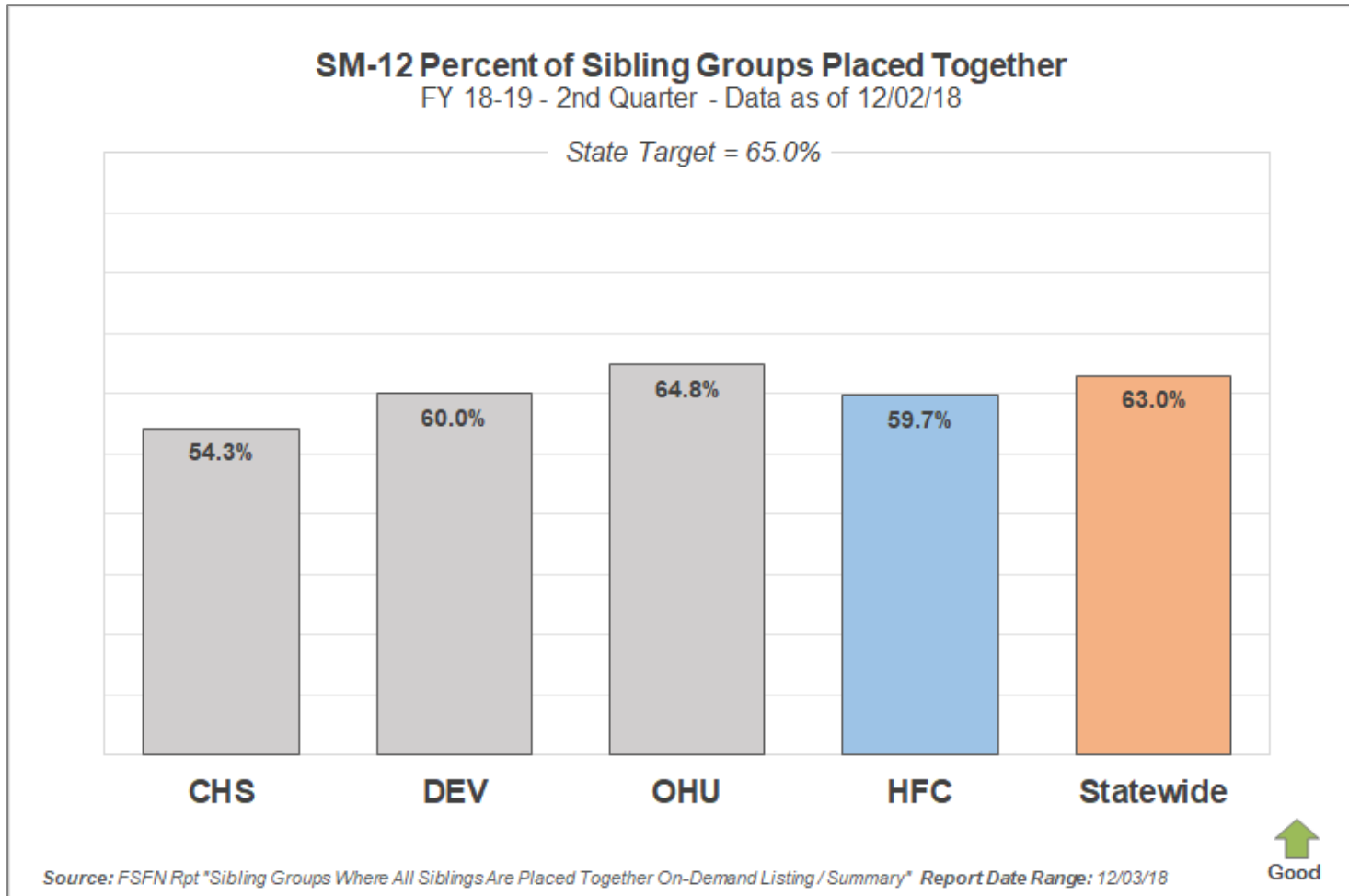
Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 11/26/18 - 12/02/18									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	10/2/2018	141845-DEV	4/6/2016	8/13/2018	28	1	< 1.0 yr	Y	58%
DEV	10/2/2018	141845-DEV	4/6/2016	8/13/2018	28	1	< 1.0 yr	Y	62%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 12/03/18



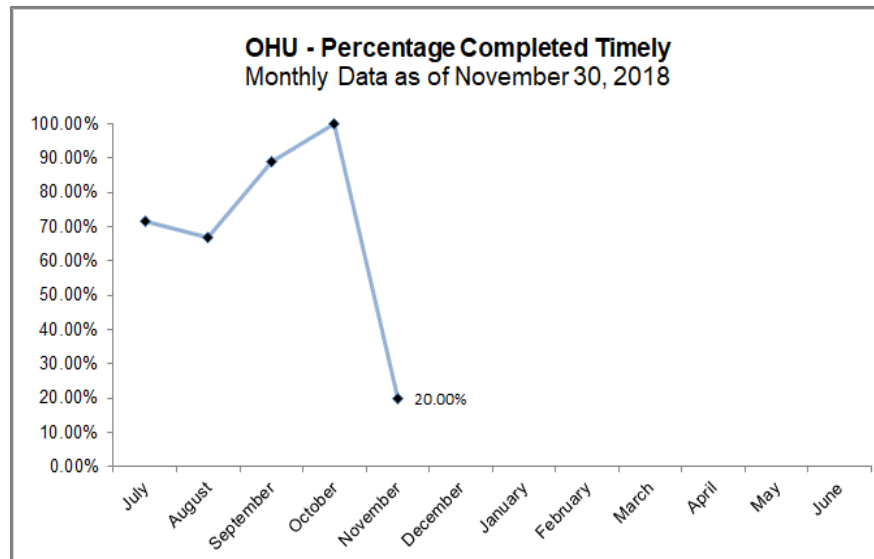
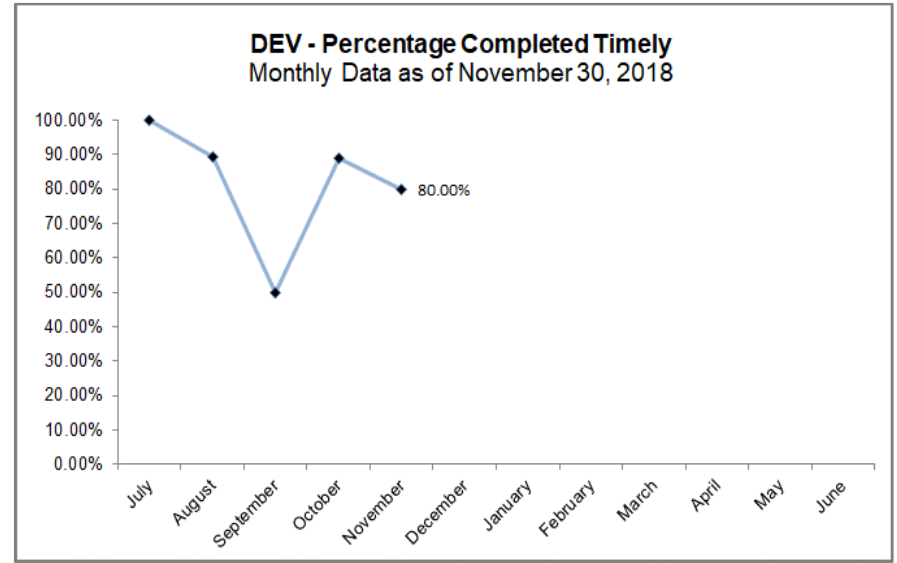
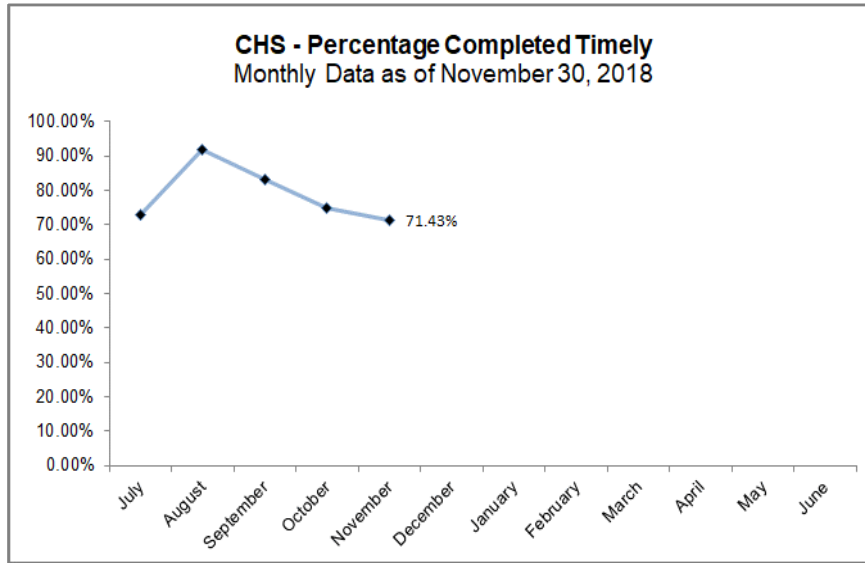
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



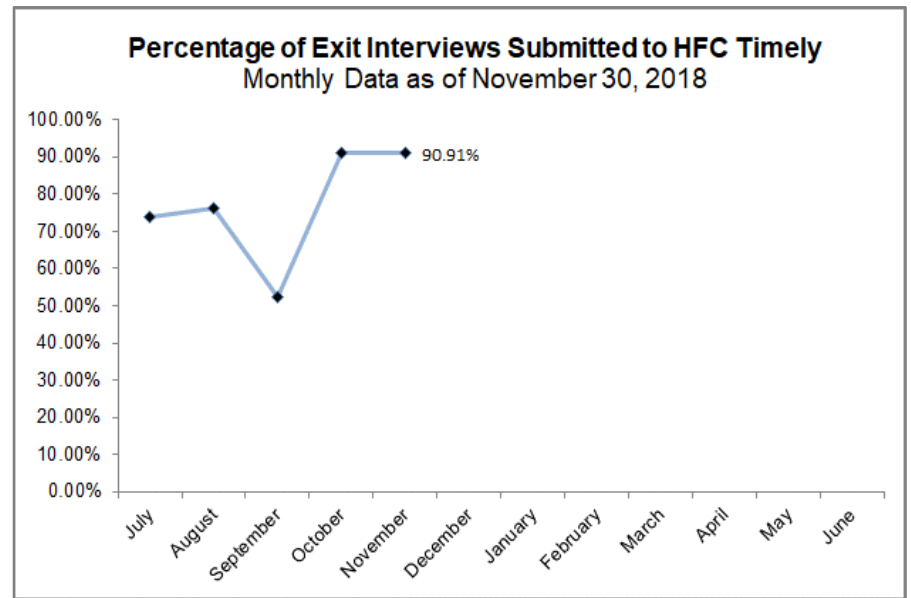
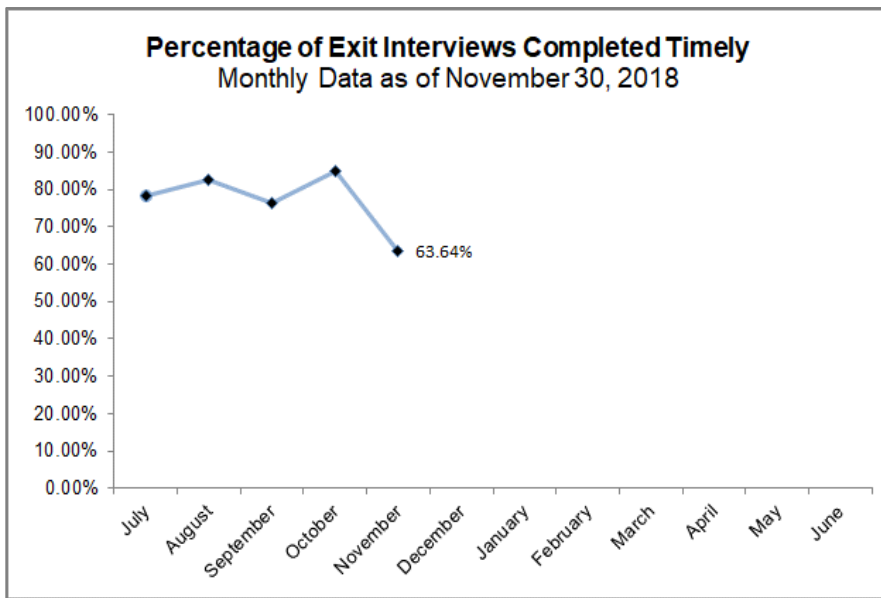
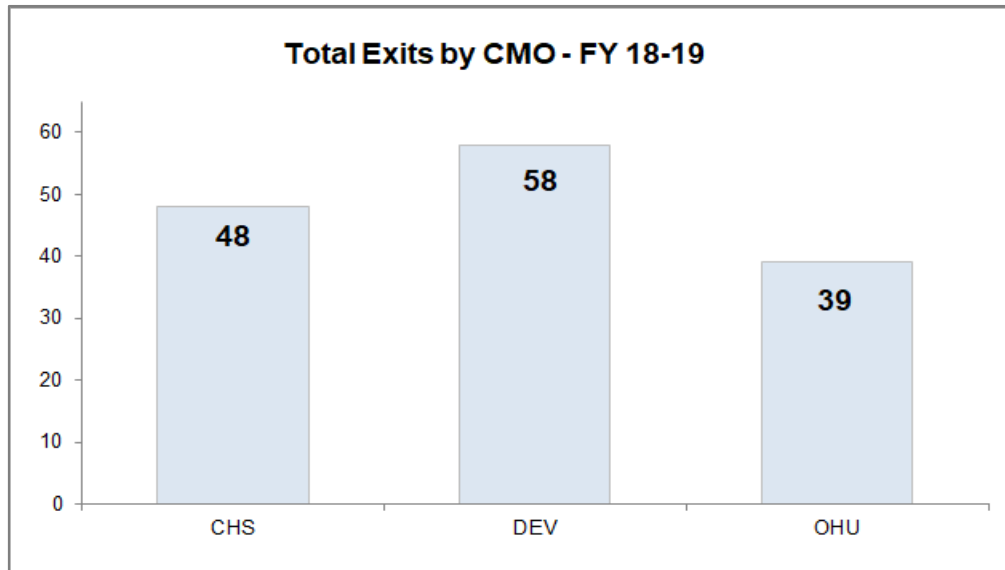
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 78.62%



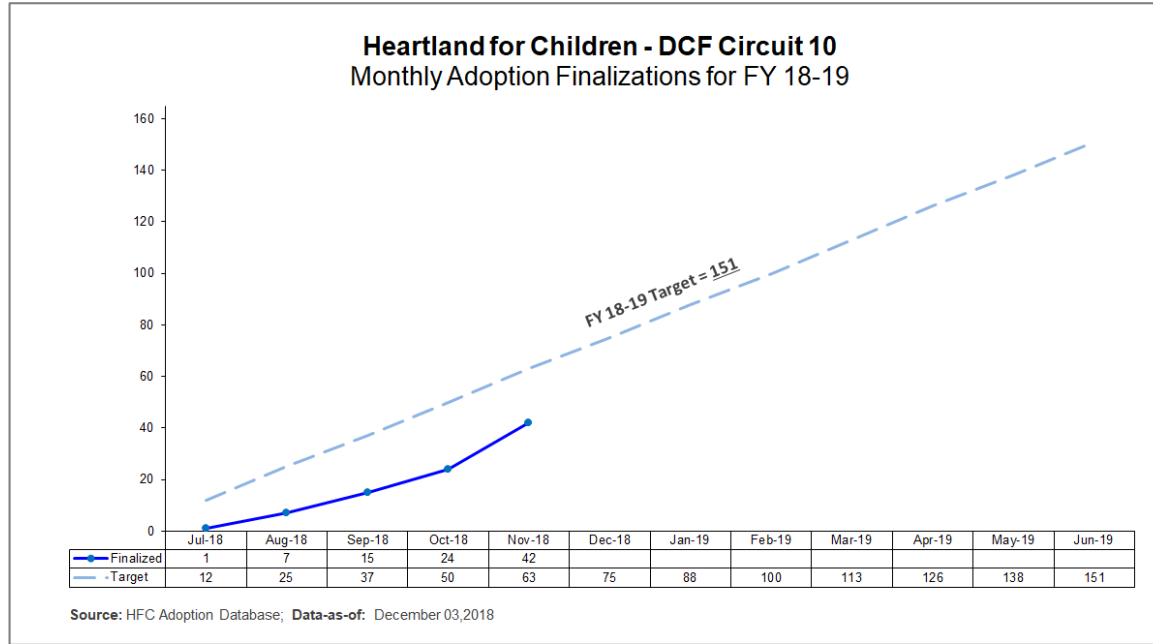
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 78.62%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
December 05, 2018
December 12, 2018

Adoption Finalizations Credited to HFC
18-19 Fiscal Year-to-Date 12/03/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	0	2	45	47	4.3%	0.0%
DEV	3	21	40	61	34.4%	81.0%
OHU	0	19	24	43	44.2%	21.1%
Total	3	42	109	151	27.8%	50.0%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 - Data as of Dec 03, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
# of Shelter Hearings													
Polk	33	42	35	39	27								176
Highlands	4	3	3	6	3								19
Hardee	2	3	1	5	0								11
Total	39	48	39	50	30								206
# Children Removed													
Polk	49	78	59	67	48								301
Highlands	7	6	3	12	5								33
Hardee	8	5	4	6	0								23
Total	64	89	66	85	53								357
Total Children Denied Shelter													
Polk	0	1	0	0	0								1
Highlands	0	0	0	0	0								0
Hardee	0	0	0	0	0								0
Total	0	1	0	0	0								1
# Children Placed with Relative													
Polk	24	43	36	33	21								157
Highlands	2	1	0	8	5								16
Hardee	3	5	1	1	0								10
Total	29	49	37	42	26								183
# Children Placed with Non Relative													
Polk	12	17	13	13	6								61
Highlands	4	0	1	3	0								8
Hardee	0	0	0	2	0								2
Total	16	17	14	18	6								71
# Children Placed in Foster Care													
Polk	13	18	10	21	21								83
Highlands	1	5	2	1	0								9
Hardee	5	0	3	3	0								11
Total	19	23	15	25	21								103

% of Children Sheltered Placed in Foster Care						
Data as of 12/03/2018						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	25.8%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	22.7%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	29.4%
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	39.6%
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
FY Total	37.7%	34.7%	30.1%	25.4%	28.2%	28.9%

Shelter Count for the Week of Nov 27 - Dec 03, 2018			
	Polk	Highlands	Hardee
Shelters	9	1	
Children Removed	13	1	
Placed in Foster Care	5	0	
Placed w/ a Relative	7	1	
Placed w/a Non-Rel	1	0	



Case Transfer Staffing Data

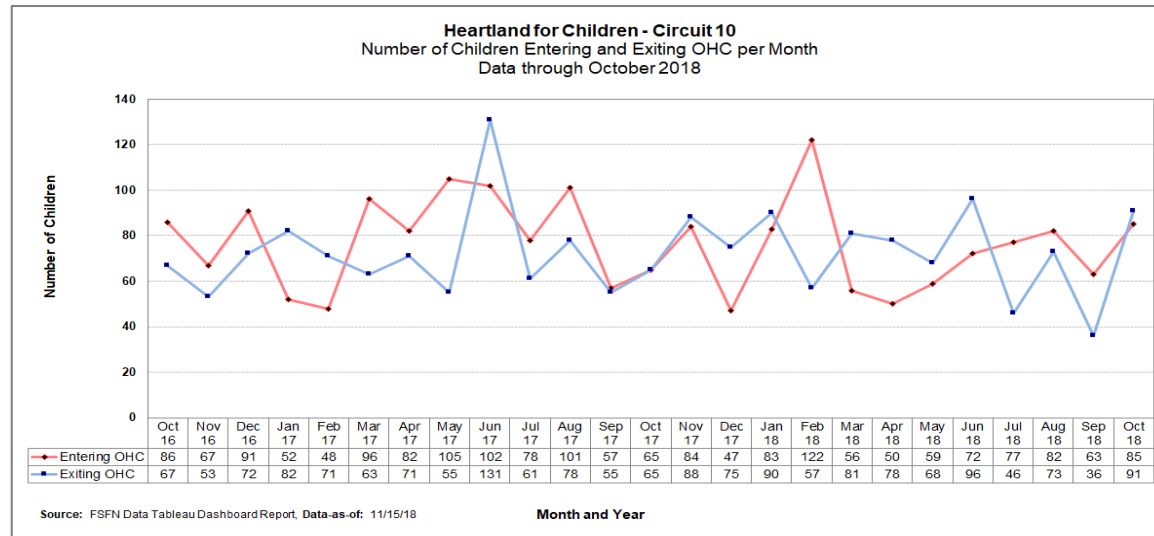
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 12/03/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Number of Children															
CHS	30	36	30	29	39								164	349	416
Devereux	32	25	50	27	32								166	349	442
OHU Polk	26	8	20	22	8								84	253	426
One Hope	36	52	42	56	35								221	527	586
Total	124	121	142	134	114								635	1478	1870
Out of Home Care															
CHS	15	20	15	19	25								94	226	253
Devereux	19	19	39	19	19								115	218	259
OHU Polk	18	7	16	16	10								67	164	265
One Hope	8	17	4	13	10								52	133	136
Total	60	63	74	67	64								328	741	913
In - Home Judicial															
CHS	7	6	2	0	0								15	35	27
Devereux	2	3	3	0	0								8	27	24
OHU Polk	0	0	2	0	0								2	20	29
One Hope	1	0	0	0	0								1	24	22
Total	10	9	7	0	0								26	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Non-Judicial In - Home Services															
CHS	6	7	11	4	13								41	48	102
Devereux	9	1	7	1	8								26	66	119
OHU Polk	8	1	0	4	0								13	44	113
One Hope	1	6	0	3	3								13	49	67
Total	24	15	18	12	24								93	207	401
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0								0	2	1
Devereux	0	0	0	0	0								0	0	2
OHU Polk	0	0	0	0	0								0	0	1
One Hope	26	28	38	40	21								153	313	355
Total	26	28	38	40	21								153	315	359
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	5	0								5	17	17
Devereux	0	0	0	5	2								7	18	20
OHU Polk	0	0	0	0	0								0	10	13
One Hope	0	1	0	0	0								1	2	4
Total	0	1	0	10	2								13	47	54

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





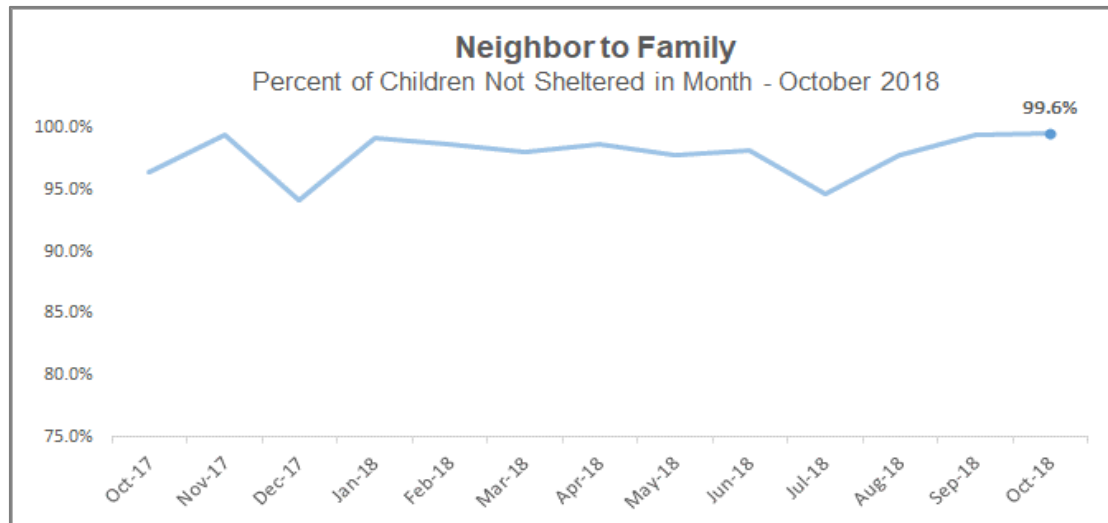
Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **96.6%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 11/27/18 through 12/03/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	29	84
Specialized - Family Support	9	14
Prevention - Comm. Referral	43	99
Special Conditions Report	2	7
Nurturing Parenting	22	44
NTF - Total Services	105	248

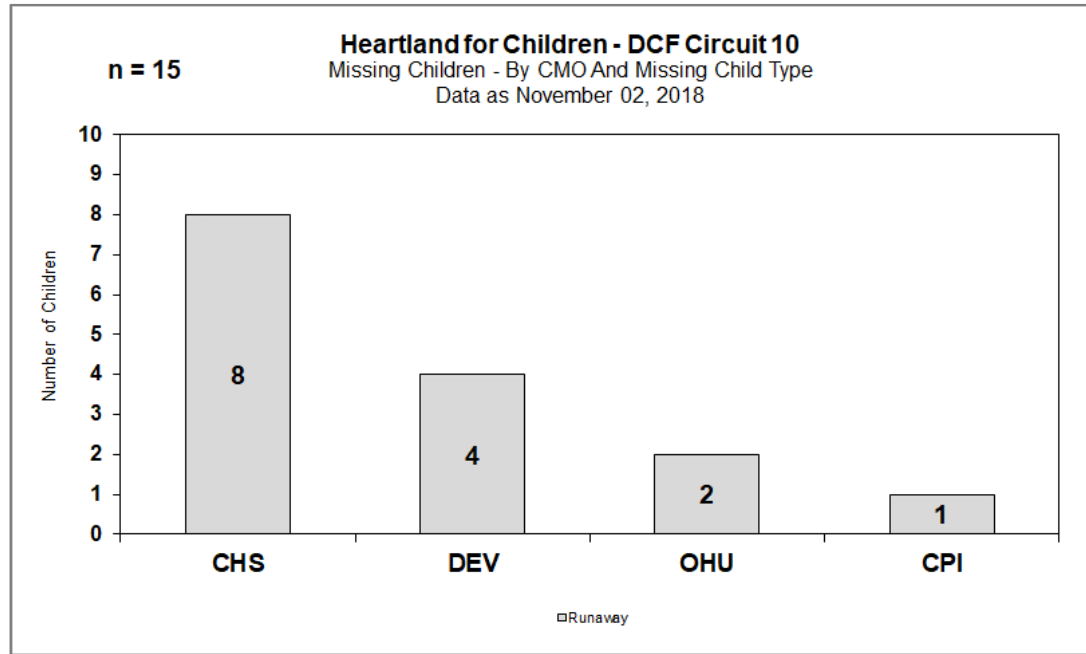
“The way that we met the NTF worker was not great, but we are so glad that we met her!”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

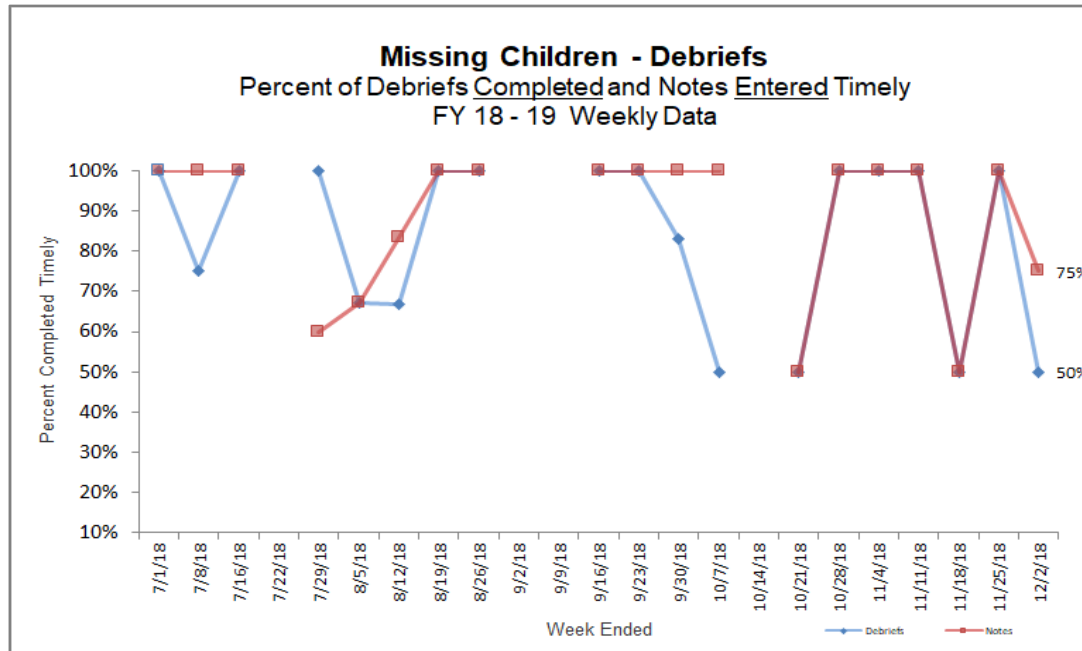


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
July 2018 (m/end)	-	19	-	95%	-	21	-
Aug 2018 (m/end)	-	22	-	95%	-	23	-
Sep 2018 (m/end)	-	13	-	92%	-	14	-
Oct 2018 (m/end)	-	28	-	96%	-	22	-
Nov 2018 (m/end)	-	24	-	100%	-	20	-
12/2/2018	15	3	67%	67%	1	2	DEV



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



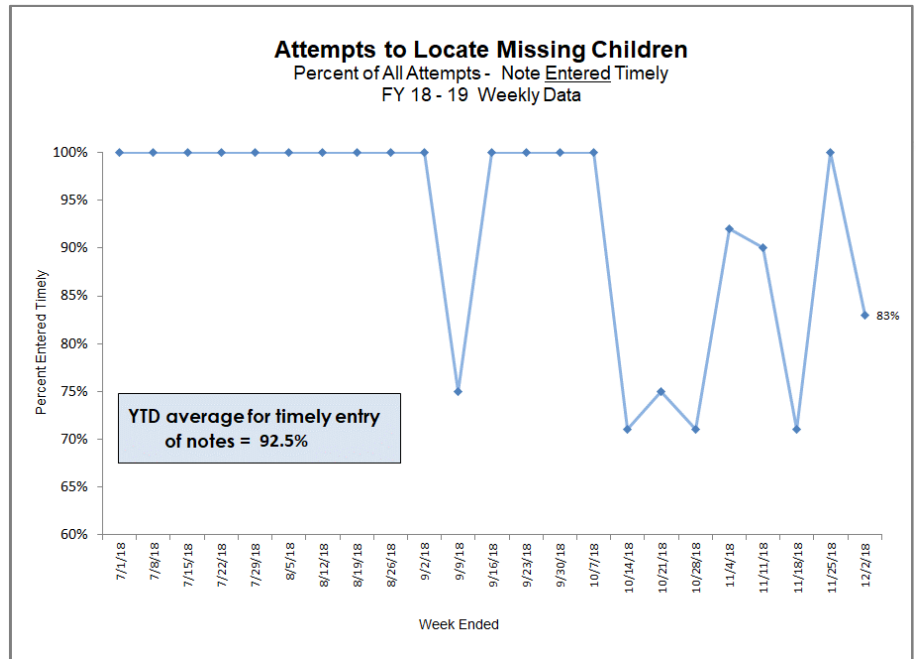
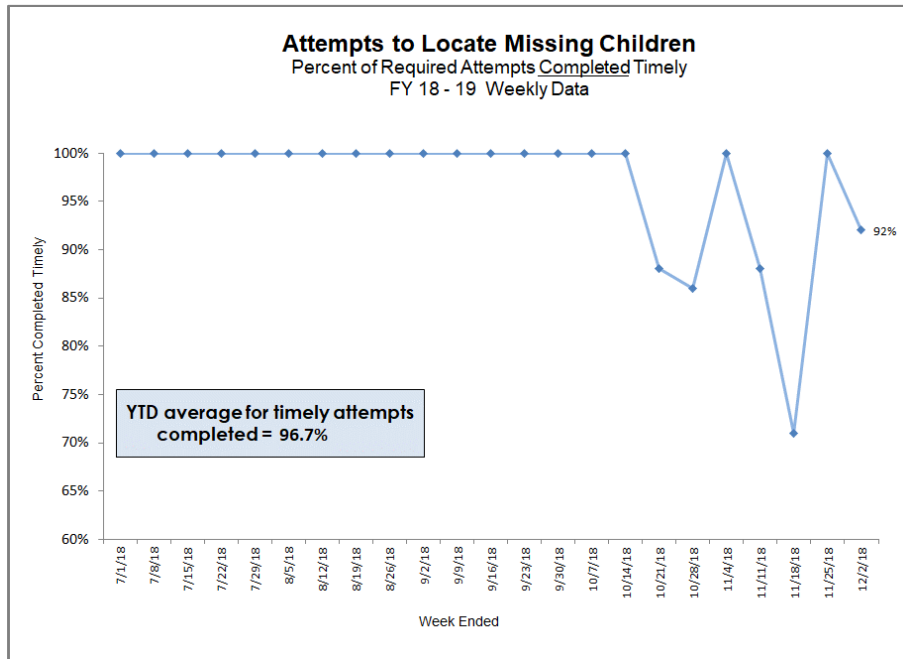
Missing Children - Debriefs								
Week of 11/26/2018 through 12/02/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS								
DEV	3	2	1	33%	3		2	67%
OHU								
PI	1	1	1	100%	1		1	100%
Total	4	3	2	50%	4	0	3	75%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 11/26/2018 through 12/02/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	7	7	7	100%	7		7	100%
DEV	4	4	4	100%	4		3	75%
OHU								
PI	1	0	0	0%	1	0	0	0%
Total	12	11	11	92%	12	0	10	83%

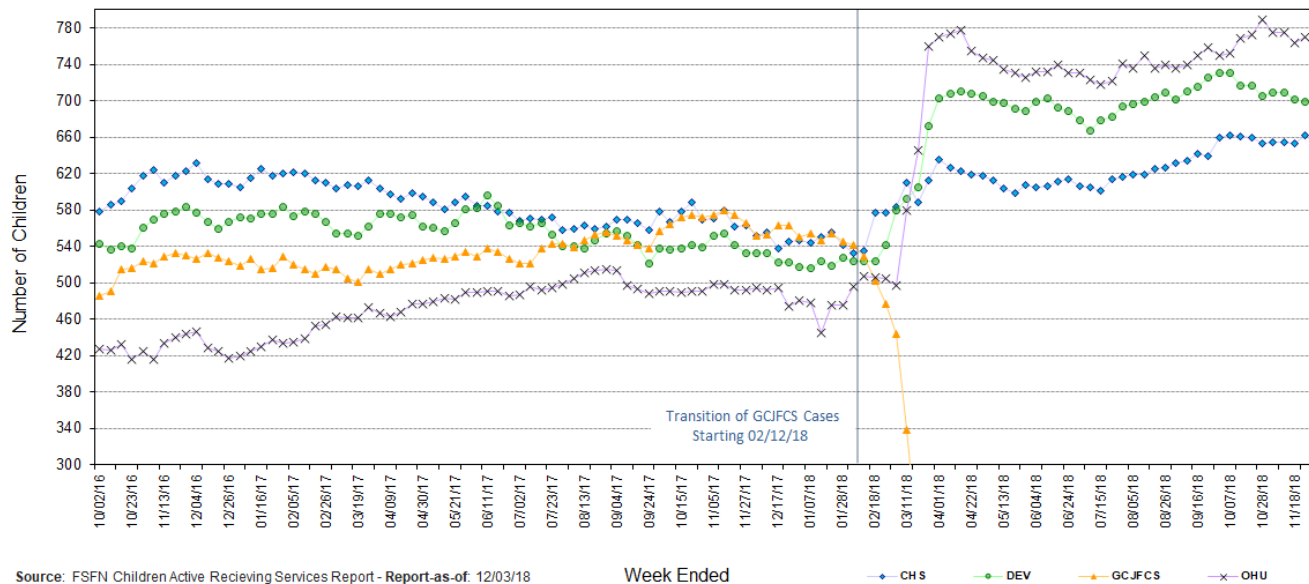


Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	10/28/2018	11/4/2018	11/12/2018	11/18/2018	11/25/2018	12/2/2018
CHS	653	654	654	653	662	652
DEV	705	709	709	701	699	702
OHU	789	775	775	763	770	758
HFC Total	2147	2138	2138	2117	2131	2112

Caseload Census By CMO
Weekly data as of 12/02/18



Source: FSN Children Active Receiving Services Report - Report-as-of: 12/03/18

Week Ended

CHS DEV GCJFCS OHU



Caseload Census by Case Manager and Organization

Data as of 12/02/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Cotto, Sigrid	5
OHU	Evans, Pamela	5
OHU	Bocook, Joseph	5
OHU	Sherwood, Drake	3
OHU	Newton, Kimberly	2
CHS	Beltz, Nicole	1
CHS	Lott, Carmen	1
CHS	Denmark, Sandi	1
DEV	Herrera, Arline	1
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Hoyt, Jenifer	15
DEV	Alward, Jessica	15
DEV	Willix, Zeneka	15
OHU	Cizewski-Baird, Nena	15
CHS	Fairley, Stephanie	14
CHS	Neal, Rachel	13
DEV	Reiter, Victoria	13
OHU	Land, Amanda	13
OHU	Thomas, Taylor	13
OHU	Morgan, Austin	13
CHS	Welk, Stephanie	12
DEV	Coleman, Tangela	12
OHU	Spears, Latasha	12
DEV	Carter, Jana	10
DEV	Blair, Sharon	10
OHU	Souffrant, Katiana	10
OHU	Findley, Angela	10
CHS	Webster, Sabrina	9
CHS	Lopez, Kimberly	8
DEV	Pustolka, Nicole	8
DEV	Johnson, Mykira	7
DEV	Smith, Anika	7

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Collins, Sara	24
DEV	Rossey-Arroyo, Sheila	24
DEV	Morris, Tyrica	24
DEV	Davis, Katelyn	24
DEV	Martinez, Neisha	24
DEV	Lisbon, Ellarie	24
OHU	Mcfadden, Phillisha	24
OHU	Lockwood, Roneshia	24
OHU	Crossen, Monaya	24
DEV	Smith, Codi	23
OHU	Virts, Emily	23
DEV	Pierrissaint, Walner	22
DEV	Pyles, Lisa	22
OHU	Garza, Krystal	22
OHU	Fleurival, Marie	22
OHU	Pinkney, Brittany	22
OHU	Quintero, Mayelin	22
DEV	Bartle, Julie	21
DEV	Spence, India	21
DEV	Hailey, Candice	21
OHU	Tucker, Theron	21
OHU	Sheppard, Kelvin	21
DEV	Gilberry, Yolanda	20
DEV	Williams, Brioni	20
DEV	Colon, Gabriella	20
OHU	Hinkle, Gwen	20
OHU*	Mattison-Reid, Sharon	19
DEV	Desravines, Shedlie	18
OHU	Johnson, Gwendolyn	18
DEV	Stoudemire, Ledesha	17
DEV	Louis, Rachele	17
OHU	Jean, Tamara	17
CHS	Dankowski, Jennifer	16
CHS	Nieves, Carlos	16
DEV	Singleton, Lashawndria	16
OHU	Colon, Lisette	16
OHU	Lopes, Alannah	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	O'Connor, Michelle	28
DEV	Alston-Temple, Tameka	28
OHU	King, Lora	28
CHS	Bishop, Shane	27
OHU*	Frazier, Ernestine	27
OHU*	Calderon, Jose	27
CHS	Raines, Todd	26
CHS	Yates, Michelle	26
CHS	Luebke, Nicole	26
DEV	Hamilton, Shuntia	26
OHU*	Simmons, Shannon	26
OHU	Myers, Julieanne	26
CHS	Headly, Karen	25
DEV	Curtis, Stephanie	25
OHU	Cleveland, Tammy	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Huggins, Ebonye	43
CHS	Ware, Christina	39
CHS	Mills, Ciyatt	37
CHS	Washington, Chastity	36
OHU*	Gonzalez, Jesus	36
CHS	Nettles, Markisha	35
OHU*	Gay, Tony	35
CHS	Weaver, Salisha	34
CHS	Tobie, Shada	33
DEV	Collins, Montel	32
DEV	White, Alfreda	32
OHU*	Baldwin, Chenoa	32
OHU*	Tucker, Raymona	32
CHS	Friday, Michelle	31
CHS	Bankole, Sophia	31
CHS	Humber, John	31
CHS	Davis, Melissa	31
DEV	Gadson, Berlendah	31
CHS	Hiers, Katherine	30
OHU*	Pittard, Deangelo	30

*These OHU case managers contain caseloads that are over 70% OCS cases.
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 12/02/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	6	2	5	12	25	26.1
DEV	1	9	19	4	3	36	19.5
OHU	3	6	16	6	5	36	21.1
# of CMs	4	21	37	15	20	97	21.8

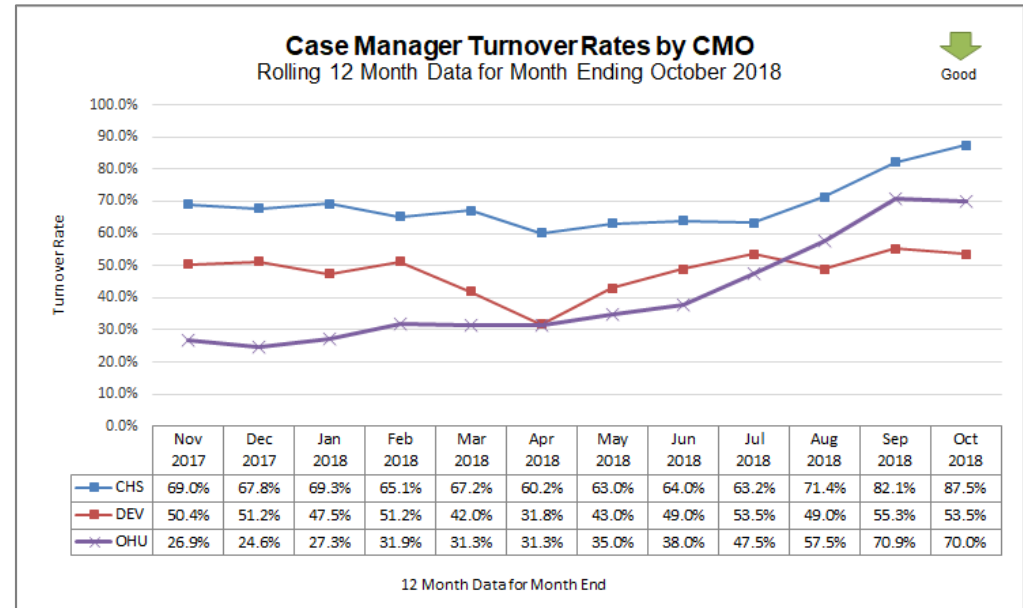
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	6	24.0%
DEV	36	10	27.8%
OHU	36	9	25.0%
HFC	97	25	25.8%

* Data Excludes Supervisor Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended October 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	87.5%	12.5%
DEV	53.5%	9.5%
OHU	70.0%	26.7%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - October 2018		
FSFN Data as of 10/22/18		
Agency	Mom % Completed	Dad % Completed
CHS	33.04%	24.22%
DEV	48.26%	26.95%
OHU	47.68%	24.18%
HFC	42.70%	25.30%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad Source: Mindshare Mother / Father Contacts Dashboard		


Birth Parent Contact Required and Completed - August 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	236	163	69.1%	162	89	54.9%	62.0% ★
DEV	279	222	79.6%	176	89	50.6%	65.1% ★
OHU	165	125	75.8%	96	56	58.3%	67.0% ★
TOTAL	680	510	75.00%	434	234	53.92%	64.5%

Source: Mindshare Mother / Father Contacts Data-as-of: 09/17/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 12/02/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	446	99.8%	97.5%	92.6%	98.9%	96.3%
DEV	481	99.8%	97.3%	96.0% 	96.7%	96.7%
OHU	387	100.0%	96.6%	88.1%	95.6%	93.4%
HFC	1314	99.8%	97.2%	92.6%	97.1%	95.6%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						




Health Information in FSFN as of 12/02/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	11	19	5
DEV	1	13	12	16
OHU	0	13	27	17
Total	2	37	58	38
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%


Scorecard Measure #9 - 10/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 2nd Qtr as of 12/02/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	415	415	100.0% 
DEV	498	502	99.2% 
OHU	352	356	98.9% 
Total	1265	1273	99.37%

Scorecard Measure #10 - 10/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 2nd Qtr as of 12/02/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	243	250	97.2% 
DEV	299	316	94.6% 
OHU	219	228	96.1% 
Total	761	794	95.84%



Family Team Conferences Completed

FY18-19 – 2nd Qtr Target: 55%

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 12/02/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 2nd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	2nd Qtr Caseload	QTD Percentage
CHS	21	8			166	3	307	54.1%
DEV	18	13			174	7	328	53.0%
OHU	16	10			134	0	242	55.4% 
Grand Total	55	31			474	10	877	54.0%

Source : FSN CARS Report - Caseload 2nd Qtr-as-of: 10/01/18



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 12/03/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	4	7	9		20
DEV	5	5	7	1	18
OHU	1	2			3
Total	10	14	16	1	41

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List				
Data as of 11/30/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV			1	1
OHU				
Total			1	1



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 11/25/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			3	3
DEV		2	5	7
OHU		3	2	5
CPI			5	5
NTF			1	1
Total	0	5	16	21

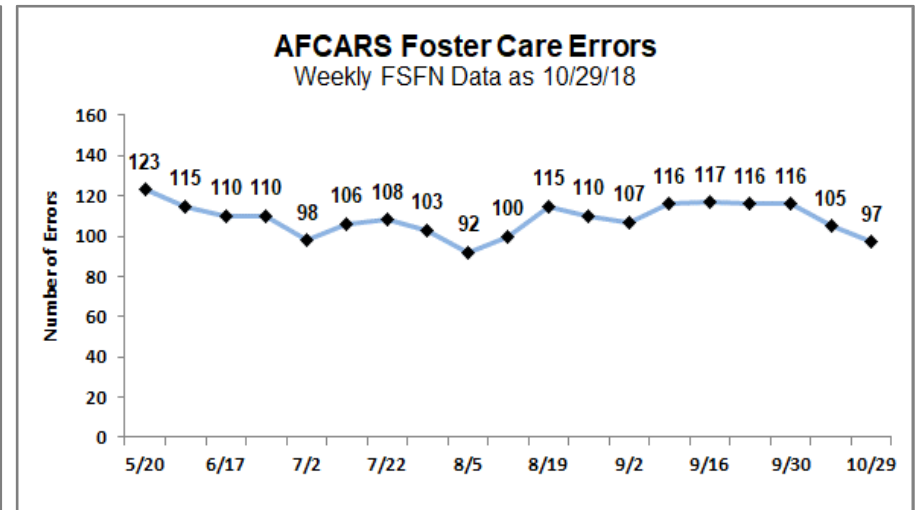
Placement Exceptions Totalled By Agency Last 6 Reporting Periods						
Agency	10/21/2018	10/28/2018	11/4/2018	11/11/2018	11/18/2018	11/25/2018
CHS	12	14	25	15	17	3
DEV	15	12	10	11	15	7
OHU	10	8	6	20	10	5
CPI	25	0	12	11	2	5
NTF	3	3	1	2	0	1
Total	65	37	54	59	44	21

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS			7		23	30
DEV			2		32	34
OHU	1		8		22	31
CPI		1	1			2
Total	1	1	18	0	77	97

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 10/30/18



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	3	
DEV		1		
OHU			2	
HFC TOTAL	0	2	5	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 11/16/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	312	322	96.9%
DEV	7	333	340	97.9%
OHU	12	246	258	95.3%
HFC Total	29	891	920	96.8%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 11/16/18			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	20	23	87.0%
DEV	33	34	97.1% ★
OHU	21	22	95.5% ★
HFC TOTAL	74	79	93.7%

FY 18-19 Target = 95% and above.



Home for Winter Break

CMO Self-Reporting on Projected Number of Children Going Home for Winter Break

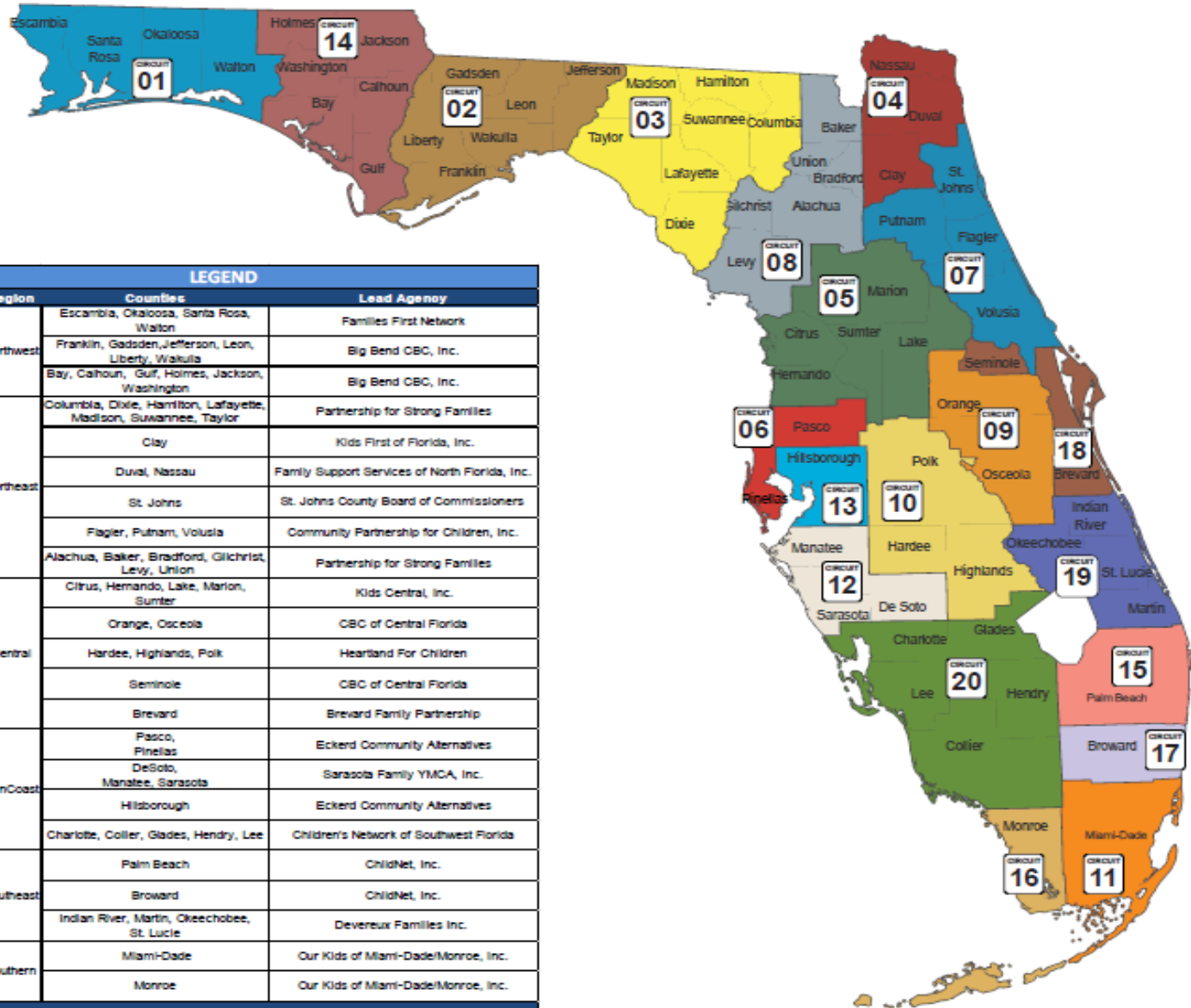


“Only a secure mother can say, ‘Tell me what hurts, sweetheart’ and listen attentively and respectfully to the answer. When an adult is avoiding her own history, entangled in her past, or disorganized about her losses, she can’t accurately assess and respond to a harmed child’s reality. Only a secure mother can find the heart of the highest-risk child.”

- Karyn Purvis, *The Connected Child: Bring Hope and Healing to Your Adoptive Family*



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Southwest	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6	Southeast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.