



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, October 31, 2018 at 10 a.m.

Data for Week Ended  
Sunday, October 28, 2018

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

For the Quarter of July 01, 2018 to September 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	8/01/2017 - 7/31/2018	5/01/2018 - 7/31/2018	11/01/2017 - 1/31/2018	7/01/2018 - 9/30/2018	7/01/2017 - 9/30/2017	10/1/2017	7/01/2016 - 9/30/2016	10/01/2017 - 9/30/2018	7/1/2018	7/1/2018	10/1/2017 - 9/30/2018	9/30/2018
Big Bend CBC (Circuit 2 & 14)	8.29	98.4%	100.0%	99.6%	39.0%	57.8%	88.4%	4.32	98.1%	96.3%	94.1%	63.7%
Brevard Family Partnership	12.84	97.5%	92.8%	99.7%	51.2%	62.9%	76.2%	3.65	98.1%	94.1%	96.0%	58.0%
ChildNet Inc	9.04	98.4%	96.7%	99.7%	45.9%	50.6%	87.2%	3.53	96.6%	92.1%	93.5%	61.0%
ChildNet Palm Beach	8.04	96.7%	96.1%	99.9%	49.4%	59.5%	90.6%	4.70	99.1%	97.5%	95.3%	61.7%
Children's Network of SW Florida	9.27	97.3%	96.0%	99.9%	47.3%	58.7%	90.5%	4.52	99.1%	98.1%	94.3%	65.1%
Communities Connected for Kids	6.92	97.3%	99.2%	99.9%	45.8%	60.5%	90.4%	3.50	98.7%	97.2%	85.7%	73.0%
Community Based Care (Cir #9)	8.76	98.3%	95.8%	99.7%	38.6%	54.7%	90.8%	4.16	97.8%	95.2%	85.0%	64.9%
Community Based Care (Cir #18)	7.37	98.8%	95.9%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.15	95.9%	94.2%	99.4%	23.6%	54.1%	85.1%	3.76	97.1%	90.2%	77.1%	56.7%
Eckerd Community Alternatives	7.20	97.2%	95.9%	99.9%	40.6%	47.2%	91.2%	5.06	98.9%	96.7%	86.8%	63.4%
Eckerd Community Hillsborough	9.23	98.5%	96.2%	99.8%	31.5%	46.8%	85.1%	7.36	95.3%	85.4%	89.4%	62.1%
Families First Network	6.09	96.9%	97.6%	99.2%	36.1%	51.1%	73.0%	6.88	95.0%	89.1%	79.1%	58.4%
Family Integrity Program	8.77	98.4%	95.5%	99.9%	38.4%	71.8%	85.7%	2.55	98.8%	94.6%	80.0%	68.0%
Family Support Services North Fla	7.34	96.7%	93.9%	99.9%	39.4%	74.6%	100.0%	3.18	96.7%	94.7%	96.7%	69.6%
<b>Heartland For Children</b>	<b>6.59</b>	<b>97.5%</b>	<b>97.3%</b>	<b>99.9%</b>	<b>43.4%</b>	<b>52.5%</b>	<b>90.1%</b>	<b>3.00</b>	<b>98.8%</b>	<b>94.8%</b>	<b>87.8%</b>	<b>61.1%</b>
Kids Central, Inc.	8.37	97.1%	94.0%	99.5%	35.6%	39.8%	95.7%	4.06	98.5%	97.2%	94.8%	73.5%
Kids First of Florida, Inc.	11.77	96.5%	86.7%	99.5%	13.6%	58.0%	100.0%	4.33	95.3%	77.7%	90.9%	73.6%
Our Kids of Miami-Dade	7.73	97.7%	99.1%	99.3%	31.2%	47.2%	90.3%	6.20	98.5%	94.7%	89.6%	54.9%
Partnership for Strong Families	7.64	97.3%	96.5%	99.3%	52.3%	62.3%	86.7%	3.95	97.4%	92.4%	92.3%	65.9%
Sarasota Y/Safe Children Coali...	7.90	96.7%	96.5%	99.6%	39.8%	57.0%	96.7%	4.26	95.2%	89.5%	75.0%	69.8%
<b>Statewide</b>	<b>8.19</b>	<b>97.4%</b>	<b>96.1%</b>	<b>99.7%</b>	<b>39.6%</b>	<b>53.0%</b>	<b>88.7%</b>	<b>4.67</b>	<b>97.5%</b>	<b>93.4%</b>	<b>89.2%</b>	<b>63.6%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 10/01/18 - 10/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	<b>2</b>	99.99%
DEV	<b>11</b>	99.87%
OHU	<b>4</b>	99.92%
<b>Total</b>	<b>17</b>	<b>99.92%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 10/28/18		

# of Children Not Seen, Month of September 2018	
# Not Seen	Agency
	CHS
	DEV
	OHU
<b>2</b>	CPI
<b>1</b>	HFC
<b>3</b>	<b>Total</b>
Source: FSN Rpt "Children seen / not seen monthly listing" Data-as-of: 09/27/18	

**No Update**



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 10/22/18 thru 10/28/18			
Agency	Timely	Un-Timely	Total
CHS	4	3	7
DEV	2	8	10
OHU	4		4
<b>Total</b>	<b>10</b>	<b>11</b>	<b>21</b>

Scorecard Measure #5 - 10/01/17 to 12/31/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>2nd Qtr</u> as of 10/28/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	11	48	22.9%
DEV	15	83	18.1%
OHU	16	55	29.1%
<b>HFC Total*</b>	<b>54</b>	<b>200</b>	<b>27.0%</b>

Scorecard Measure #6 - 01/01/18 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>2nd Qtr</u> as of 10/28/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	57	144	39.6%
DEV	54	135	40.0%
OHU	47	106	44.3%
<b>HFC Total*</b>	<b>176</b>	<b>403</b>	<b>43.7%</b>

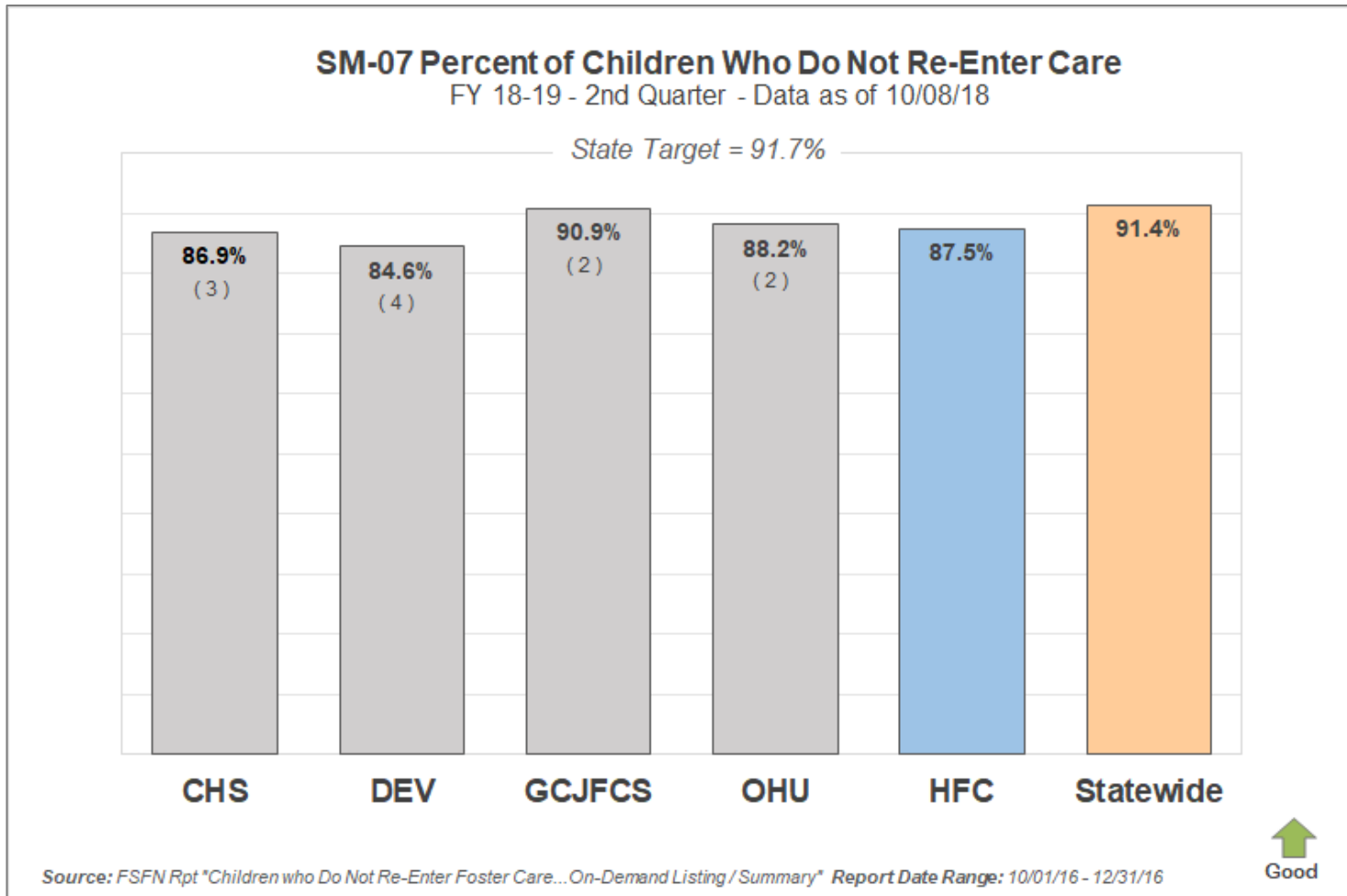
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



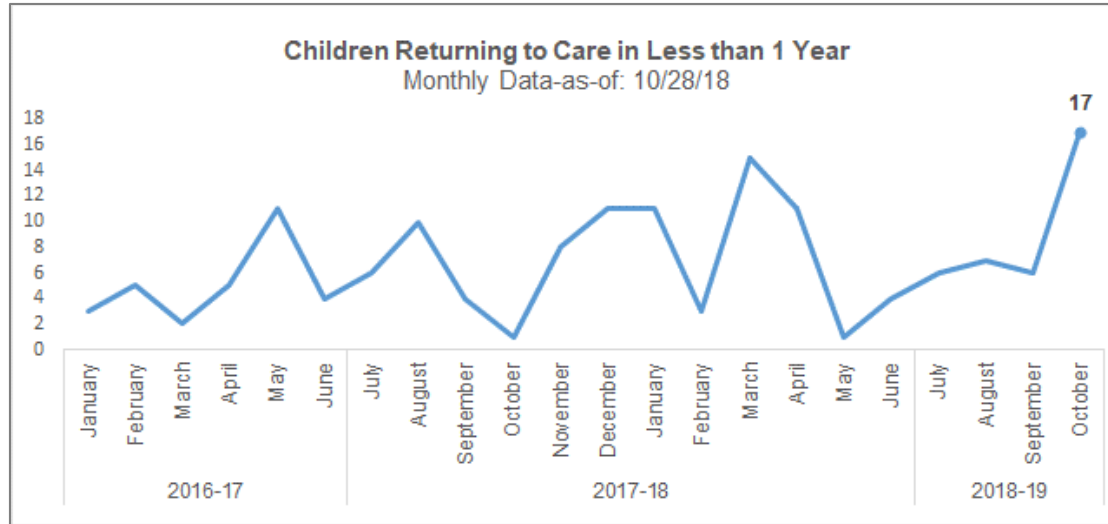
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



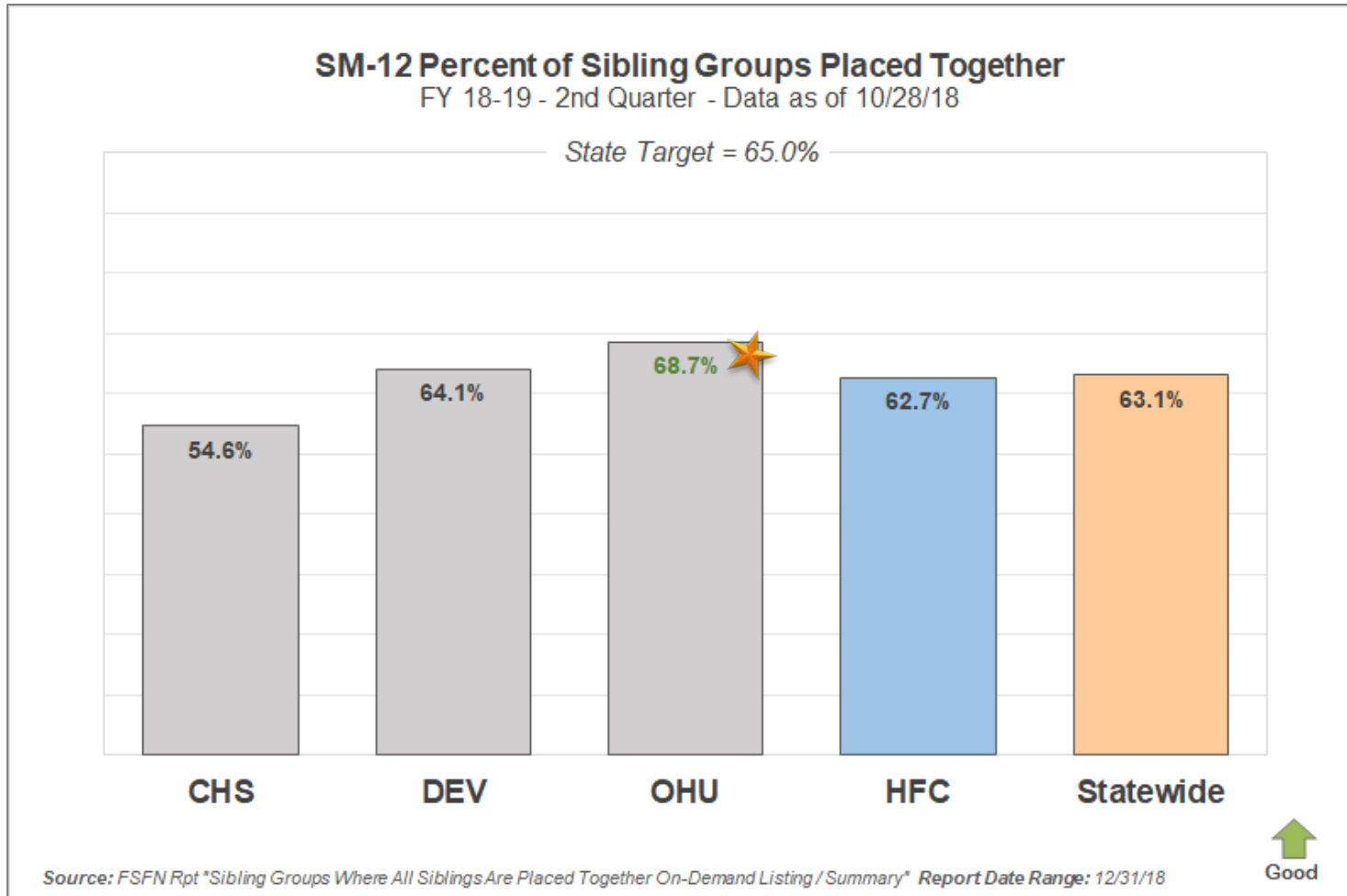
Removal Episodes for Children with a Prior Removal									
Removals entered into FSN between 10/22/18 - 10/28/18									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	10/23/2018	141837-CHSFL	5/23/2015	6/3/2016	12	28	1.0 - 2.9 yrs	Y	69%
DEV	4/3/2018	141849-DEV	9/14/2010	5/24/2011	8	82	> 5.0 yrs	N	-

Source: FSN Data Warehouse Ad Hoc Report, Rpt-as-of: 10/29/18



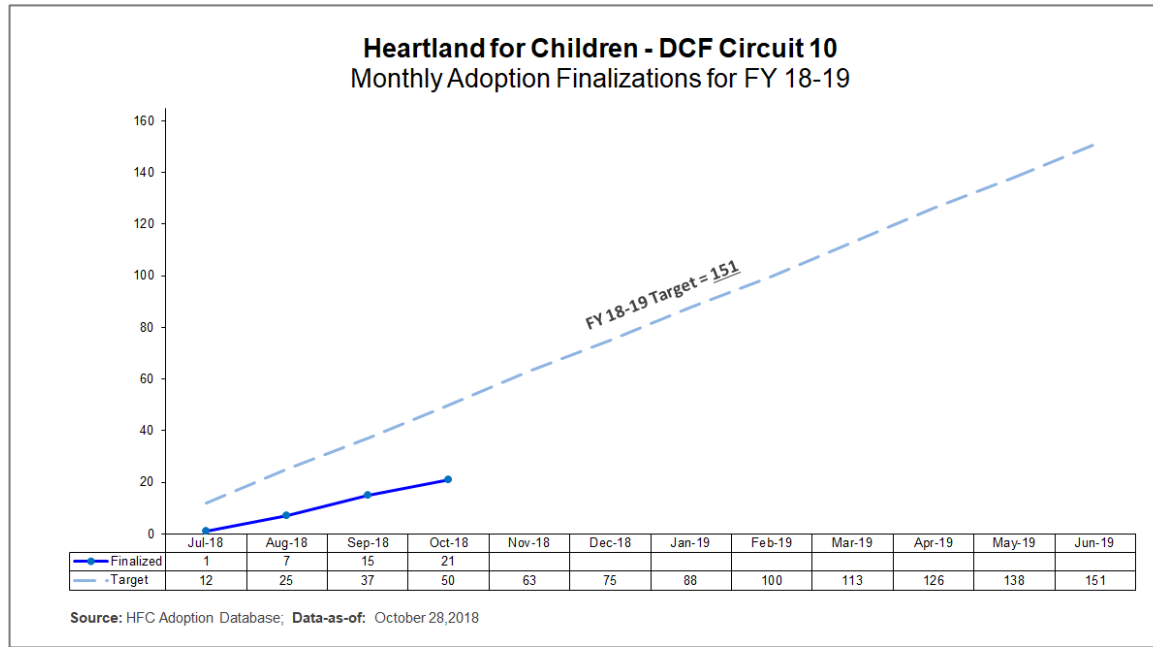
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**

October 31, 2018  
November 07, 2018

**Adoption Finalizations Credited to HFC**  
18-19 Fiscal Year-to-Date 10/28/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	0	2	45	47	4.3%	0.0%
DEV	7	6	55	61	9.8%	50.0%
OHU	2	13	30	43	30.2%	7.7%
<b>Total</b>	9	21	130	151	13.9%	19.0%





# Foster Home Profile



*Devereux*  
ADVANCED BEHAVIORAL HEALTH

DEVEREUX KIDS



**GAP**

Guardians as Parents



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 - Data as of Oct 29, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
<b># of Shelter Hearings</b>													
Polk	33	42	35	33									143
Highlands	4	3	3	6									16
Hardee	2	3	1	5									11
Total	39	48	39	44									170
<b># Children Removed</b>													
Polk	49	78	59	60									246
Highlands	7	6	3	12									28
Hardee	8	5	4	6									23
Total	64	89	66	78									297
<b>Total Children Denied Shelter</b>													
Polk	0	1	0	0									1
Highlands	0	0	0	0									0
Hardee	0	0	0	0									0
Total	0	1	0	0									1
<b># Children Placed with Relative</b>													
Polk	24	43	36	31									134
Highlands	2	1	0	8									11
Hardee	3	5	1	1									10
Total	29	49	37	40									155
<b># Children Placed with Non Relative</b>													
Polk	12	17	13	11									53
Highlands	4	0	1	3									8
Hardee	0	0	0	2									2
Total	16	17	14	16									63
<b># Children Placed in Foster Care</b>													
Polk	13	18	10	18									59
Highlands	1	5	2	1									9
Hardee	5	0	3	3									11
Total	19	23	15	22									79

% of Children Sheltered Placed in Foster Care						
Data as of 10/29/2018						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	25.8%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	22.7%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	<b>28.2%</b>
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
<b>FY Total</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>26.6%</b>

Shelter Count for the Week of Oct 23 - Oct 29, 2018			
	Polk	Highlands	Hardee
Shelters	8	2	3
Children Removed	20	3	4
Placed in Foster Care	6	1	2
Placed w/ a Relative	9	1	0
Placed w/a Non-Rel	5	1	2



# Case Transfer Staffing Data

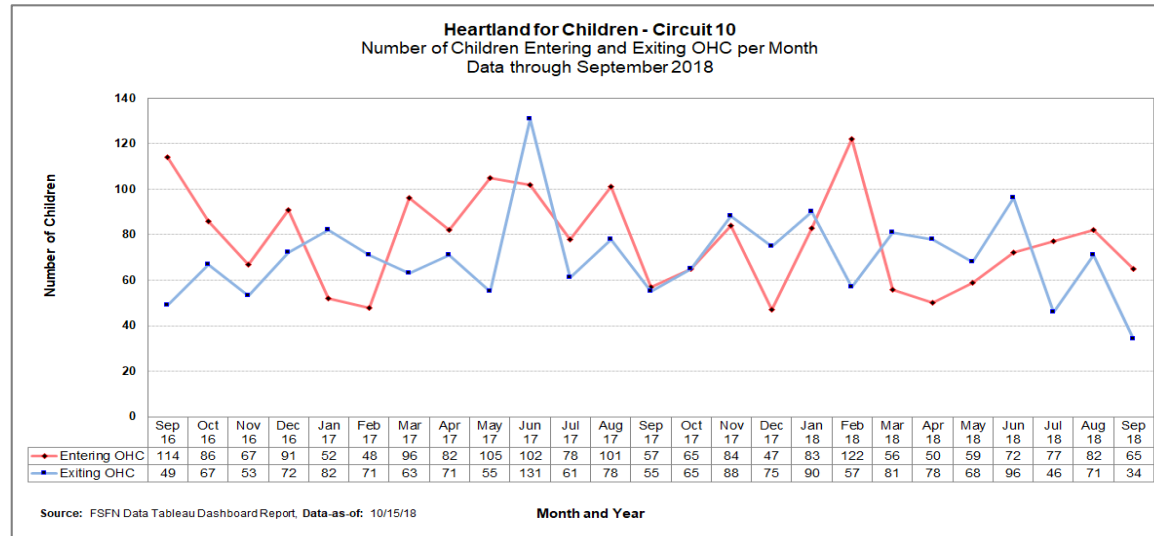
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 10/29/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	30	36	30	22									118	349	416
Devereux	32	25	50	23									130	349	442
OHU Polk	26	8	20	17									71	253	426
One Hope	36	52	42	45									175	527	586
<b>Total</b>	<b>124</b>	<b>121</b>	<b>142</b>	<b>107</b>									<b>494</b>	<b>1478</b>	<b>1870</b>
<b>Out of Home Care</b>															
CHS	15	20	15	13									63	226	253
Devereux	19	19	39	16									93	218	259
OHU Polk	18	7	16	13									54	164	265
One Hope	8	17	4	9									38	133	136
<b>Total</b>	<b>60</b>	<b>63</b>	<b>74</b>	<b>51</b>									<b>248</b>	<b>741</b>	<b>913</b>
<b>In - Home Judicial</b>															
CHS	7	6	2	0									15	35	27
Devereux	2	3	3	0									8	27	24
OHU Polk	0	0	2	0									2	20	29
One Hope	1	0	0	0									1	24	22
<b>Total</b>	<b>10</b>	<b>9</b>	<b>7</b>	<b>0</b>									<b>26</b>	<b>106</b>	<b>102</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	6	7	11	4									28	48	102
Devereux	9	1	7	1									18	66	119
OHU Polk	8	1	0	2									11	44	113
One Hope	1	6	0	3									10	49	67
<b>Total</b>	<b>24</b>	<b>15</b>	<b>18</b>	<b>10</b>									<b>67</b>	<b>207</b>	<b>401</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0									0	2	1
Devereux	0	0	0	0									0	0	2
OHU Polk	0	0	0	0									0	0	1
One Hope	26	28	38	33									125	313	355
<b>Total</b>	<b>26</b>	<b>28</b>	<b>38</b>	<b>33</b>									<b>125</b>	<b>315</b>	<b>359</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	4									4	17	17
Devereux	0	0	0	4									4	18	20
OHU Polk	0	0	0	0									0	10	13
One Hope	0	1	0	0									1	2	4
<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>8</b>									<b>9</b>	<b>47</b>	<b>54</b>

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





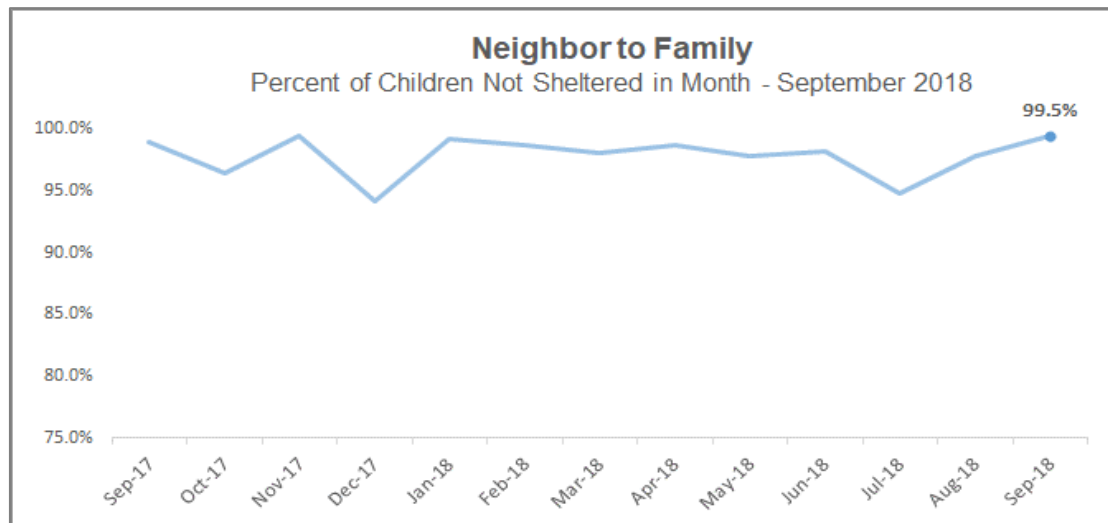
## Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **96.0%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 10/23/18 through 10/29/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	6
CPI - Family Support	30	72
Specialized - Family Support	16	38
Prevention - Comm. Referral	34	72
Special Conditions Report	3	7
Nurturing Parenting	21	23
<b>NTF - Total Services</b>	<b>106</b>	<b>218</b>

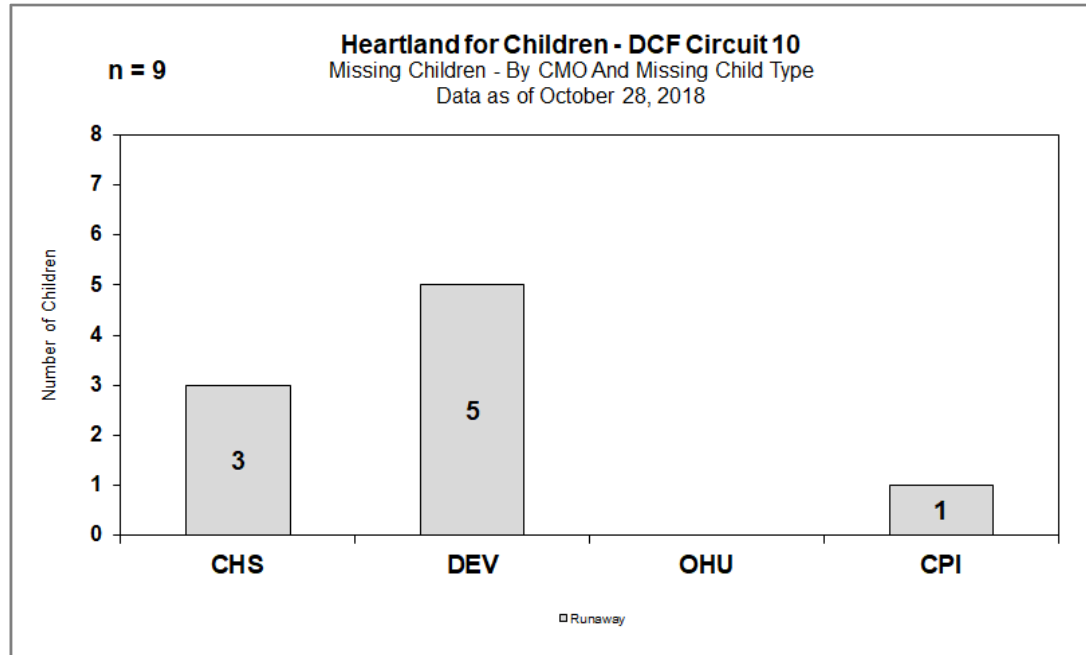
The Family Care Manager always listened and gave me constructive answers back. She was always positive and made me feel better talking to her.”

- Parent Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



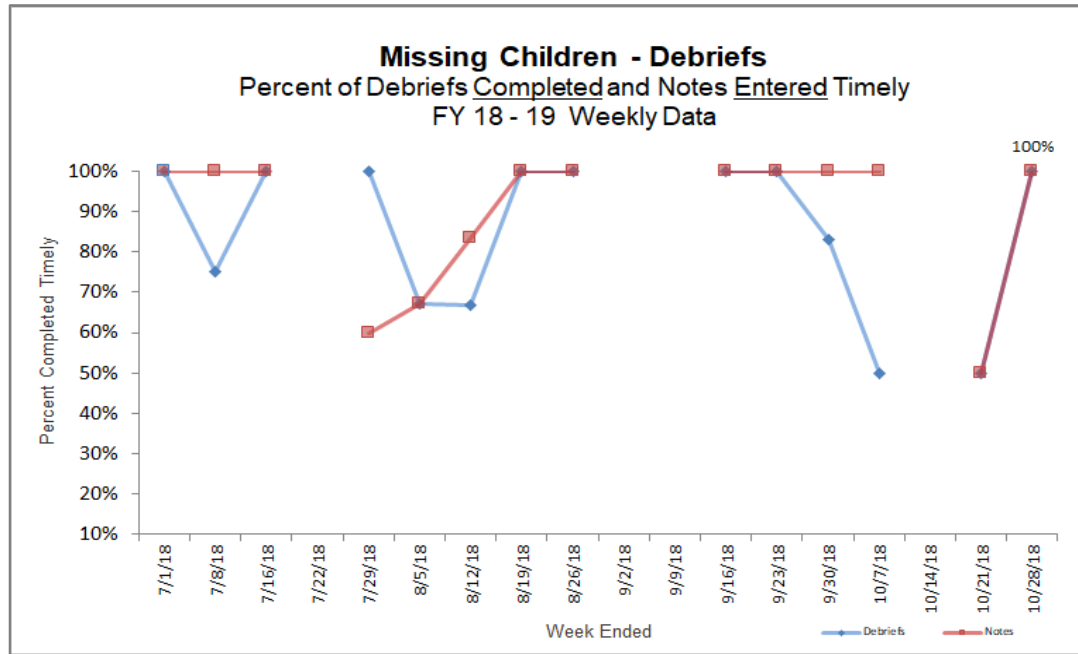
Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
July 2018 (m/end)	-	19	-	95%	-	21	-
Aug 2018 (m/end)	-	22	-	95%	-	23	-
Sep 2018 (m/end)	-	13	-	92%	-	14	-
10/7/2018	6	4	75%	75.0%	1	2	DEV
10/14/2018	8	7	100%	85.7%	0	3	
10/21/2018	9	16	100%	93.8%	0	8	
10/28/2018	9	26	100%	96.2%	0	21	





# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



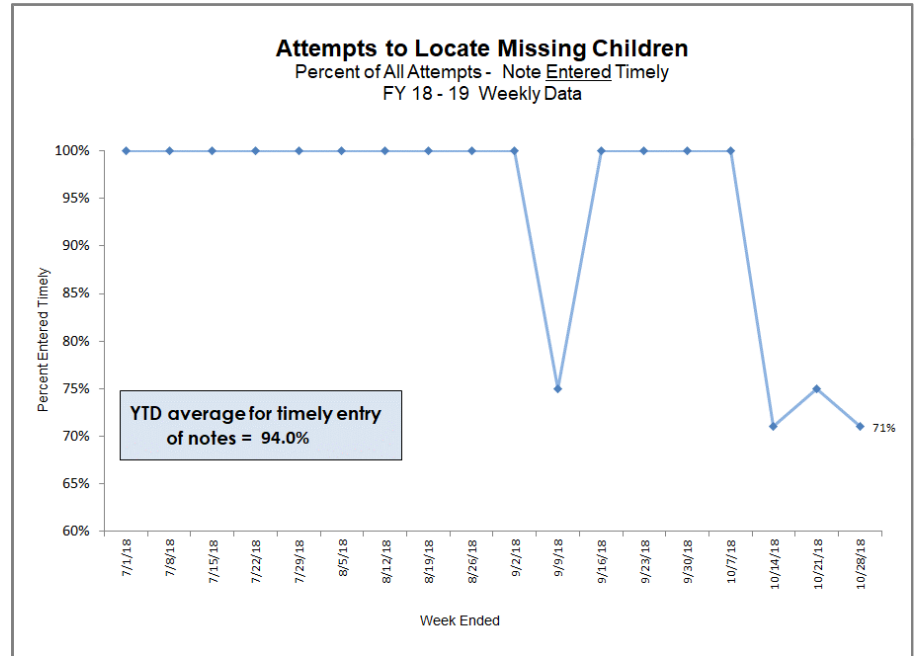
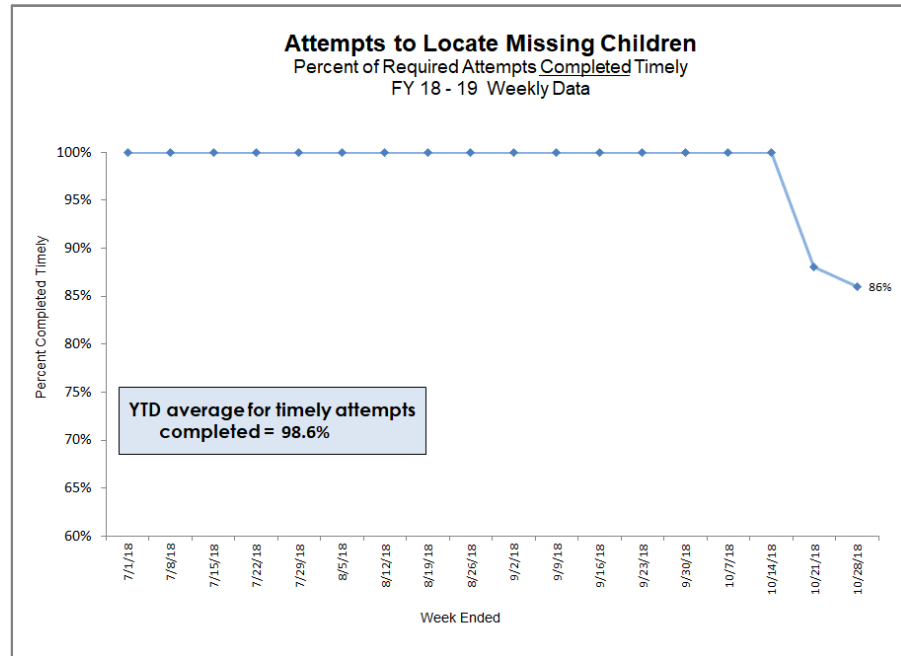
Missing Children - Debriefs								
Week of 10/22/2018 through 10/28/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV	3	3	3	100%	3		3	100%
OHU								
<b>Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>100%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 10/22/2018 through 10/28/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3		2	67%
DEV	3	3	3	100%	3		3	100%
OHU								
PI	1	0	0	100%	1		0	0%
<b>Total</b>	<b>7</b>	<b>6</b>	<b>6</b>	<b>86%</b>	<b>7</b>	<b>0</b>	<b>5</b>	<b>71%</b>



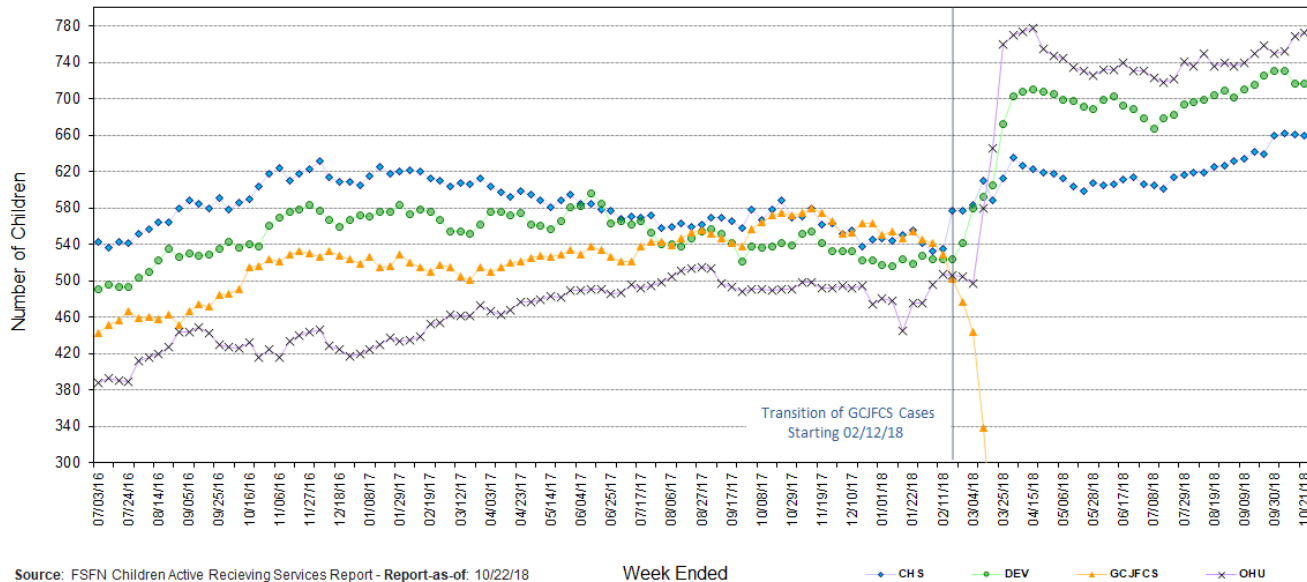


# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	9/23/2018	9/30/2018	10/7/2018	10/14/2018	10/21/2018	10/28/2018
CHS	639	660	662	661	660	653
DEV	726	731	730	716	717	705
OHU	758	750	752	769	772	789
<b>HFC Total</b>	<b>2123</b>	<b>2141</b>	<b>2144</b>	<b>2146</b>	<b>2149</b>	<b>2147</b>

**Caseload Census By CMO**  
Weekly data as of 10/28/18



Source: FSN Children Active Receiving Services Report - Report-as-of: 10/22/18

Week Ended

CHS DEV GCJFCS OHU



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 10/21/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	2	3	7	11	25	26.4
DEV	7	3	15	5	7	37	19.4
OHU	4	7	15	7	6	39	19.8
<b># of CMs</b>	<b>13</b>	<b>12</b>	<b>33</b>	<b>19</b>	<b>24</b>	<b>101</b>	<b>21.3</b>

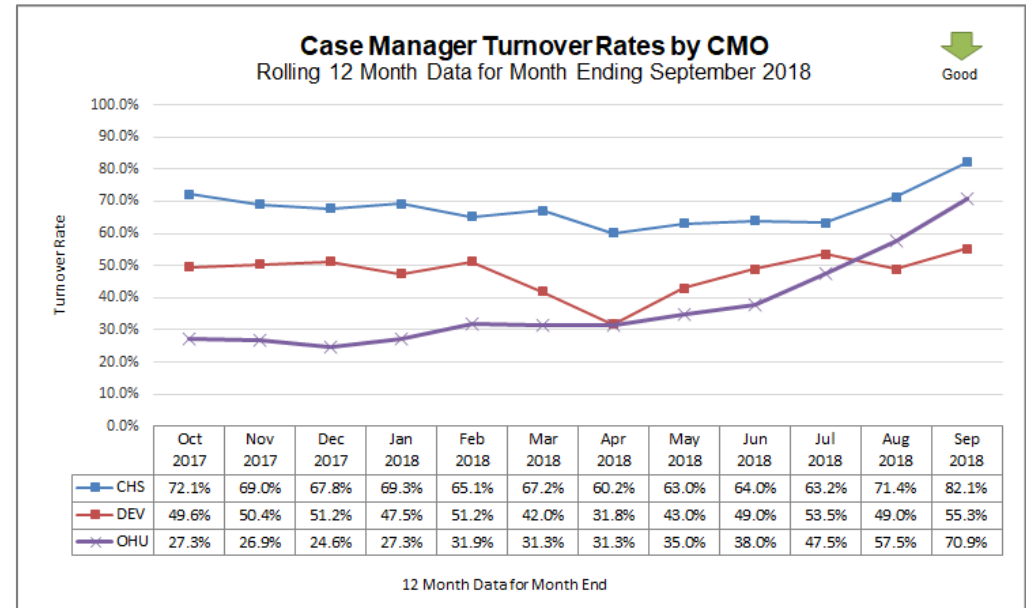
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	4	16.0%
DEV	37	10	27.0%
OHU	39	11	28.2%
<b>HFC</b>	<b>101</b>	<b>25</b>	<b>24.8%</b>

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended September 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	82.1%	0.0%
DEV	55.3%	9.5%
OHU	70.9%	26.7%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - October 2018		
FSFN Data as of 10/22/18		
Agency	Mom % Completed	Dad % Completed
CHS	33.04%	24.22%
DEV	48.26%	26.95%
OHU	47.68%	24.18%
HFC	<b>42.70%</b>	<b>25.30%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad Source: Mindshare Mother / Father Contacts Dashboard		


Birth Parent Contact Required and Completed - August 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	236	163	69.1%	162	89	54.9%	62.0% ★
DEV	279	222	79.6%	176	89	50.6%	65.1% ★
OHU	165	125	75.8%	96	56	58.3%	67.0% ★
<b>TOTAL</b>	<b>680</b>	<b>510</b>	<b>75.00%</b>	<b>434</b>	<b>234</b>	<b>53.92%</b>	<b>64.5%</b>

Source: Mindshare Mother / Father Contacts Data-as-of: 09/17/18



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 10/28/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	432	100.0%	98.8%	93.7%	99.5%	97.4%
DEV	495	100.0%	99.2%	96.5% 	98.4%	98.0%
OHU	383	99.7%	99.2%	93.0%	95.8%	96.0%
<b>HFC</b>	<b>1310</b>	<b>99.9%</b>	<b>99.1%</b>	<b>94.6%</b>	<b>98.0%</b>	<b>97.2%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						




Health Information in FSFN as of 10/28/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	5	16	2
DEV	0	4	11	8
OHU	1	3	16	16
<b>Total</b>	<b>1</b>	<b>12</b>	<b>43</b>	<b>26</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 10/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 2nd Qtr as of 10/28/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	417	417	100.0% 
DEV	497	501	99.2% 
OHU	352	358	98.3% 
<b>Total</b>	<b>1266</b>	<b>1276</b>	<b>99.22%</b>

Scorecard Measure #10 - 10/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 2nd Qtr as of 10/28/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	242	249	97.2% 
DEV	296	312	94.9% 
OHU	218	227	96.0% 
<b>Total</b>	<b>756</b>	<b>788</b>	<b>95.94%</b>



## Family Team Conferences Completed

FY18-19 – 2nd Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 10/28/18								
Agency	FTCs Completed by Quarter Snapshot				FYTD FTCs by 2nd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	2nd Qtr Caseload	QTD Percentage
CHS	21	3			161	8	307	52.4%
DEV	18	4			165	16	328	50.3%
OHU	16	7			131	2	242	54.1%
<b>Grand Total</b>	55	14			457	26	877	52.1%

*Source : FSN CARS Report - Caseload 2nd Qtr-as-of: 10/01/18*



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 10/28/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	2	1	4
DEV		4	1		5
OHU	1	1	1		3
<b>Total</b>	<b>1</b>	<b>6</b>	<b>4</b>	<b>1</b>	<b>12</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 10/28/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV		1	2	3
OHU	3	2	3	8
<b>Total</b>	<b>3</b>	<b>3</b>	<b>7</b>	<b>13</b>



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List  
Data as of 10/28/2018

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		7	7	14
DEV		3	9	12
OHU	1		7	8
CPI				
NTF			3	3
<b>Total</b>	<b>1</b>	<b>10</b>	<b>26</b>	<b>37</b>

Placement Exceptions Totaled By Agency  
Last 6 Reporting Periods

Agency	9/23/2018	9/30/2018	10/7/2018	10/14/2018	10/21/2018	10/28/2018
CHS	8	7	7	19	12	14
DEV	9	11	20	29	15	12
OHU	5	11	15	22	10	8
CPI	2	13	9	2	25	0
NTF	2	0	0	0	3	3
<b>Total</b>	<b>26</b>	<b>42</b>	<b>53</b>	<b>72</b>	<b>65</b>	<b>37</b>

## Data Exceptions: AFCARS

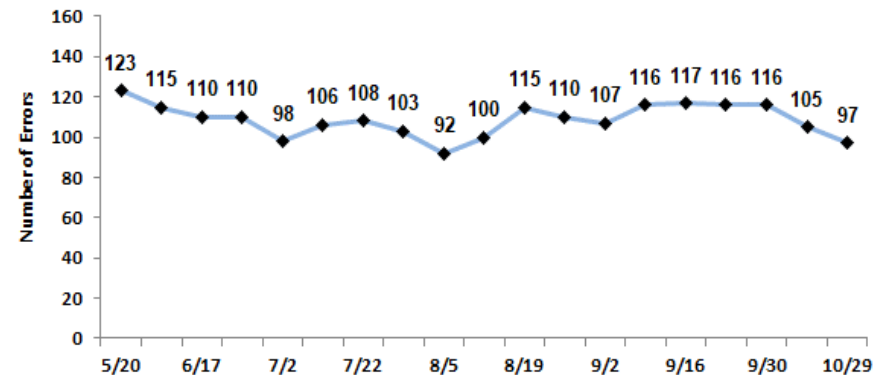
Data for Reporting Period: 04/01/18 – 09/30/18

AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS			7		23	30
DEV			2		32	34
OHU	1		8		22	31
CPI		1	1			2
<b>Total</b>	<b>1</b>	<b>1</b>	<b>18</b>	<b>0</b>	<b>77</b>	<b>97</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 10/30/18

AFCARS Foster Care Errors  
Weekly FSFN Data as 10/29/18



## Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS		1	2	
DEV			2	
OHU		1	1	
HFC TOTAL	0	2	5	0

### CMO Contract Measure 11 – 1<sup>st</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 10/28/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	8	311	319	97.5%
DEV	8	335	343	97.7%
OHU	10	252	262	96.2%
HFC Total	26	898	924	97.2%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 10/28/18			
Agency	Timely ( < 30 Days )	FFA Approvals ( 2nd Qtr )	Completed Timely
CHS	13	14	92.9%
DEV	23	24	95.8%
OHU	13	14	92.9%
HFC TOTAL	49	52	94.2%

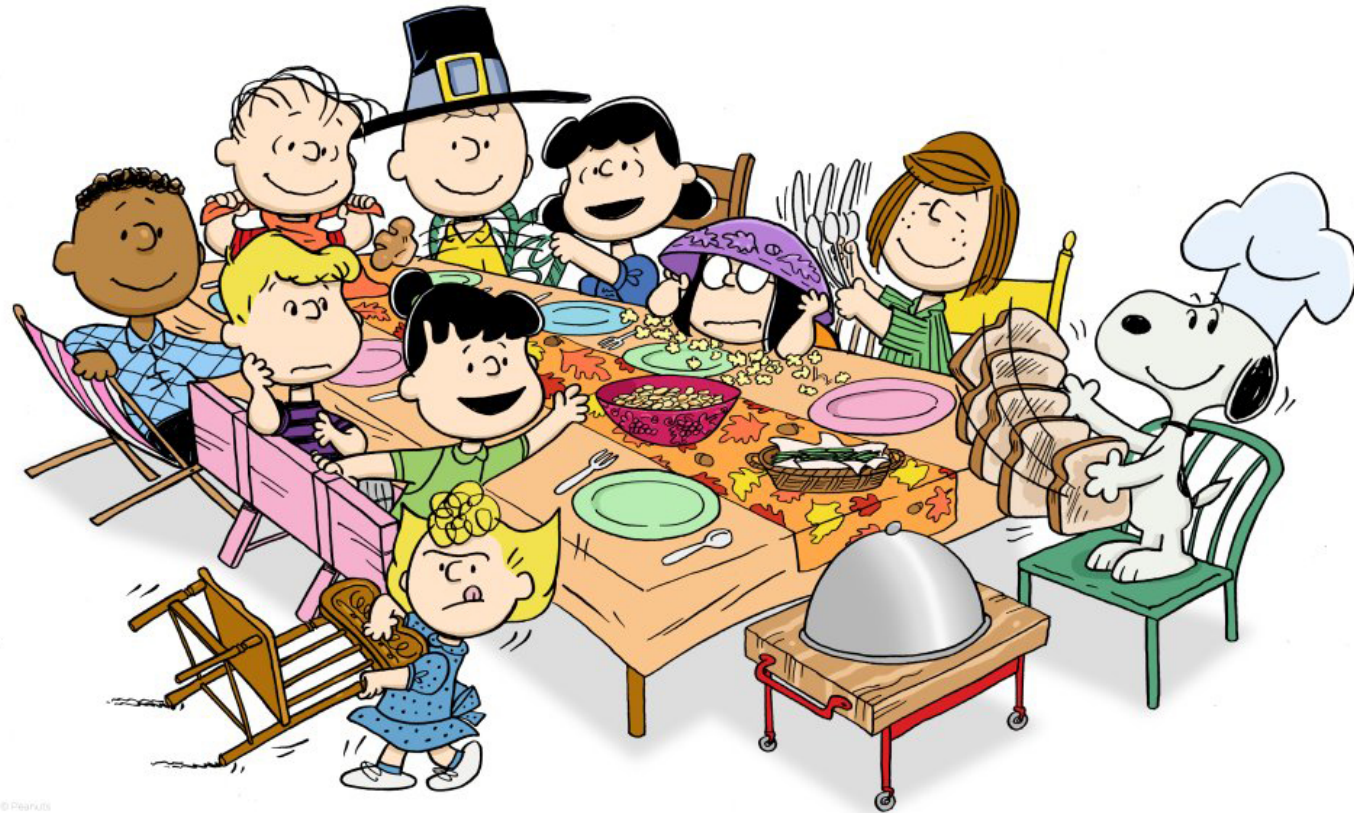
FY 18-19 Target = **95% and above.**





# HOME FOR THANKSGIVING

CMO Self-Reporting on Projected Number of Children Going Home for Thanksgiving Break



© Pearson

“You can not lead a child to a place of healing if you do not know the way yourself.”

Karyn Purvis





# FRONTLINE HEROES

[heartlandforchildren.org/frontline-heroes](http://heartlandforchildren.org/frontline-heroes)



# RESOURCE NEWS FLASH... October 31, 2018

## Pregnancy/New Mom Resources

**Start Smart for your Baby** – Ambetter from Sunshine Health designed this program to customize the support and care needed for a healthy pregnancy and baby. It does not cost a thing if one has health insurance through Sunshine. The program provides information about pregnancy and newborn care; community resources to help get things needed during pregnancy and after the baby is born including food, cribs, housing, and clothing; breastfeeding support and resources; and resources if you are feeling down during or after pregnancy. To get started, you just need to fill out the pregnancy form. Visit [www.SunshineHealth.com](http://www.SunshineHealth.com) or call 877-687-1169.

## Substance Abuse Prevention Resources

**Substance Abuse Prevention Month** – Many families receiving child welfare services are affected by parental substance use. An estimated 12% of children in this country live with a parent who is dependent on or abuses alcohol or other drugs. Substance misuse is not only an issue-affecting adults, it has become a problem with youth as well.

Prevention strategies targeting the root of the problem are essential to curb drug use and help people lead healthier lives. Early intervention helps prevent substance abuse and reduce the negative consequences of addiction before they occur. The following are links to resources:

<http://centerforchildwelfare.org/kb/subabuse/ParentSubAbuseAndCW.pdf>;

<http://centervideo.forest.usf.edu/video/summit18/chaingingthecourse/start.html>; and

<http://www.centerforchildwelfare.org/SubstanceAbuseResources.shtml>.

## Health Resources

**Teaching Kitchen** – Join Central Florida Health Care for a free community cooking class to learn about diabetes and heart health during the holidays. The class will be held on November 8<sup>th</sup> from 5:30-7:00pm at 201 Magnolia Ave SW in Winter Haven. Call 863-444-0492 for more details.

## Mental Health Resources

**Bullying Prevention Awareness Month** – In support of Bullying Prevention Awareness Month, the National Child Traumatic Stress Network (NCTSN) has launched its Bullying Trauma Type section on NCTSN.org. For information on bullying, its effects, and NCTSN resources related to the topic visit <https://www.nctsn.org/what-is-child-trauma/trauma-types/bullying>.

## Holiday Resources

**Toys for Tots** – Marine Toys for Tots is accepting applications for its 2018 campaign. The program serves children birth through 13 years of age who are not receiving toys from any other program and are Polk County residents. To request toys, go to [www.Lakeland-fl.toysfortots.org](http://www.Lakeland-fl.toysfortots.org). Applications must be submitted by November 15<sup>th</sup>.

## Recreation Resources

**Junior Jackets Basketball** for ages 5 to 14. Register now through December 29<sup>th</sup>. The season is from January 12<sup>th</sup> – February 16<sup>th</sup> from 9:00am-1:00pm on Saturdays at the Carver Recreation Center (520 S. Idlewood Ave., Bartow). A clinic will be held on January 12<sup>th</sup>. For more info, call 863-534-0120.

## Teen Resources

**Driver's Ed** – Any youth at least 14 ½ and ready to get their Florida Learner's License (Learner's Permit) can utilize Florida Virtual School (FLVS) to take the Driver Education and Traffic Safety course for FREE! In addition, by successfully completing the course with FLVS, the youth is eligible to take the Florida Learner's License exam online for free!! To learn more and sign up, visit [www.FLVS.net/DriversEd](http://www.FLVS.net/DriversEd).

## Parent Resources

**School's Out Camp** – No place to send your child when school is out? Send them to the Winter Haven Recreational and Cultural Center (801 Avenue T N.E.)! The Rec provides supervised fun during public school holidays and teacher workdays. Activities include arts and crafts, games, sports and more. You may register at any time during the school year. Participants must bring their own lunch and snacks. The children will have a blast and the price can't be beat! The next camp day is November 12<sup>th</sup>. For more info, call 291-5675.

## Community Events

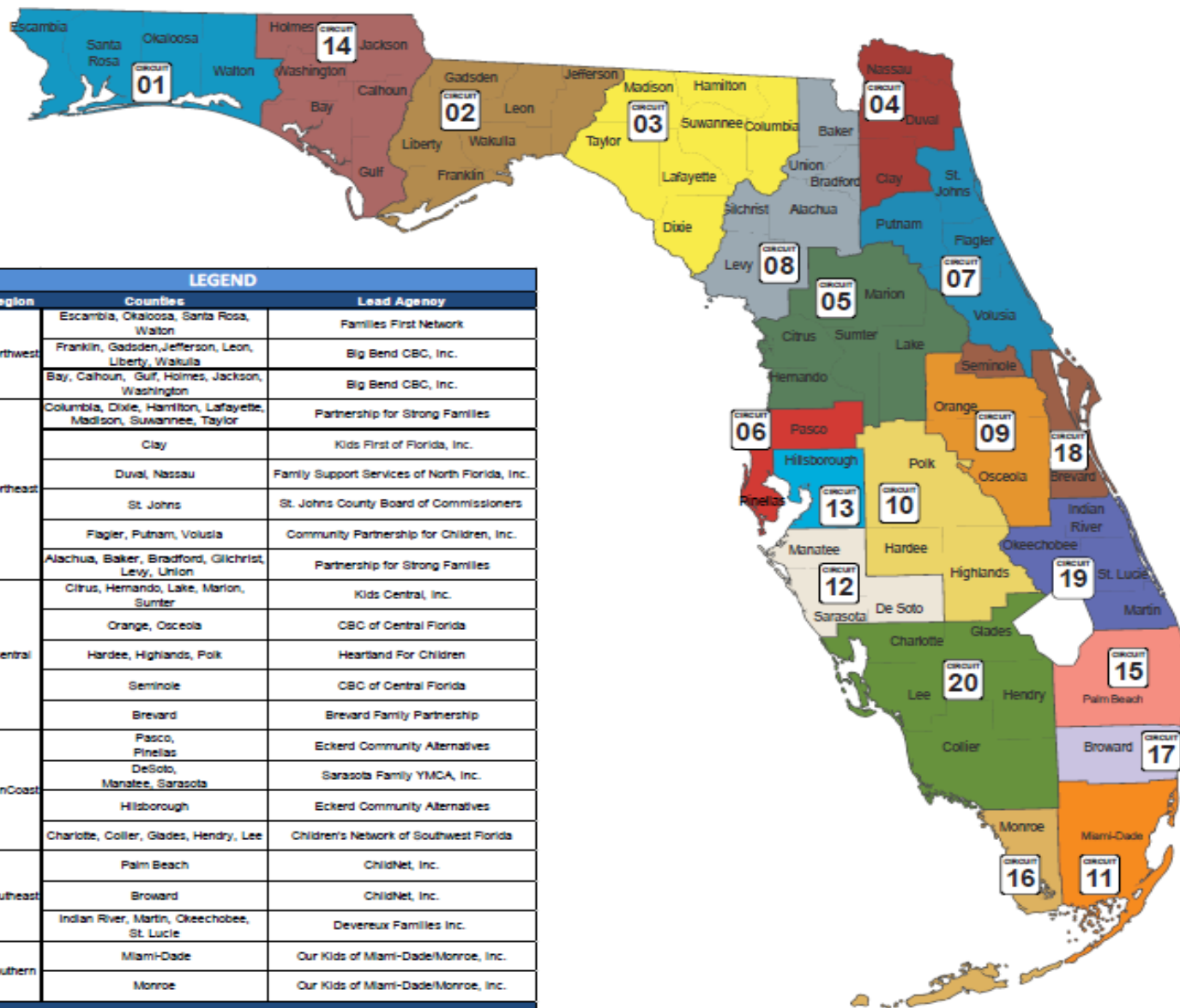
**Fall-O-Ween Fest** – Fall is in the air! Join Polk County Parks and Recreation and the Town of Dundee on November 3<sup>rd</sup> at East Central Park (5555 Lake Trask Rd., Dundee) from 10:00am-2:00pm This FREE family friendly event will feature fun family entertainment and activities. For more details, call 863-534-6911.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09	Central	Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18	SunCoast	Brevard	Brevard Family Partnership
06		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.