



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, October 14, 2018

No Meeting - Conference Call Only
Wednesday, October 17, 2018 at 10 a.m.

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 - 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
Heartland For Children	6.59	98.3%	91.8%	99.8%	48.3%	50.1%	89.6%	2.82	98.8%	90.8%	86.0%	60.3%
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali...	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
Statewide	8.94	97.4%	95.7%	99.7%	39.1%	52.5%	91.5%	4.55	97.6%	92.9%	89.4%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




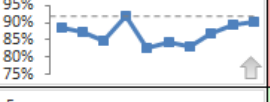


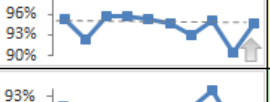



Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 18-19 – 1st Quarter as of Month-End – September 2018

SFY 18-19 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (1st Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		6.18	1st Qtr / Sep-18	8.50	6.60	6.30	3.34	9.35
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		5 (PR: 25)	1st Qtr / Sep-18	151 (Pro-Rated)	13 (PR: 38)	1 (PR: 12)	5 (PR: 15)	7 (PR: 11)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.99%	1st Qtr / Sep-18	99.5%	99.95%	99.96%	99.90%	99.99%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		43.0%	1st Qtr / Sep-18	40.5%	43.5%	44.1%	35.2%	34.3%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		90.1%	1st Qtr / Sep-18	91.7%	90.1%	100.0%	84.6%	90.0%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.05	1st Qtr / Sep-18	4.12	3.00	2.97	2.77	3.25
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		98.9%	1st Qtr / Sep-18	95.0%	98.8%	97.8%	99.8%	98.8%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		94.6%	1st Qtr / Sep-18	95.0%	94.6%	95.2%	94.1%	95.4%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		87.5%	1st Qtr / Sep-18	80.0%	87.8%	83.3%	89.5%	100.0%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 10/01/18 - 10/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99%
DEV	12	99.49%
OHU	6	99.85%
Total	19	99.77%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 10/14/18		

# of Children Not Seen, Month of September 2018	
# Not Seen	Agency
	CHS
	DEV
	OHU
2	CPI
1	HFC
3	Total
Source: FSN Rpt "Children seen / not seen monthly listing" Data-as-of: 09/27/18	

No Update




Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 10/08/18 thru 10/14/18			
Agency	Timely	Un-Timely	Total
CHS	5	5	10
DEV	4	3	7
OHU	1		1
Total	10	8	18

Scorecard Measure #5 - 10/01/17 to 12/31/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>2nd Qtr</u> as of 10/14/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	7	48	14.6%
DEV	15	84	17.9%
OHU	16	55	29.1%
HFC Total*	50	201	24.9%

Scorecard Measure #6 - 01/01/18 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>2nd Qtr</u> as of 10/14/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	57	144	39.6%
DEV	52	135	38.5%
OHU	47	106	44.3% 
HFC Total*	174	403	43.2%

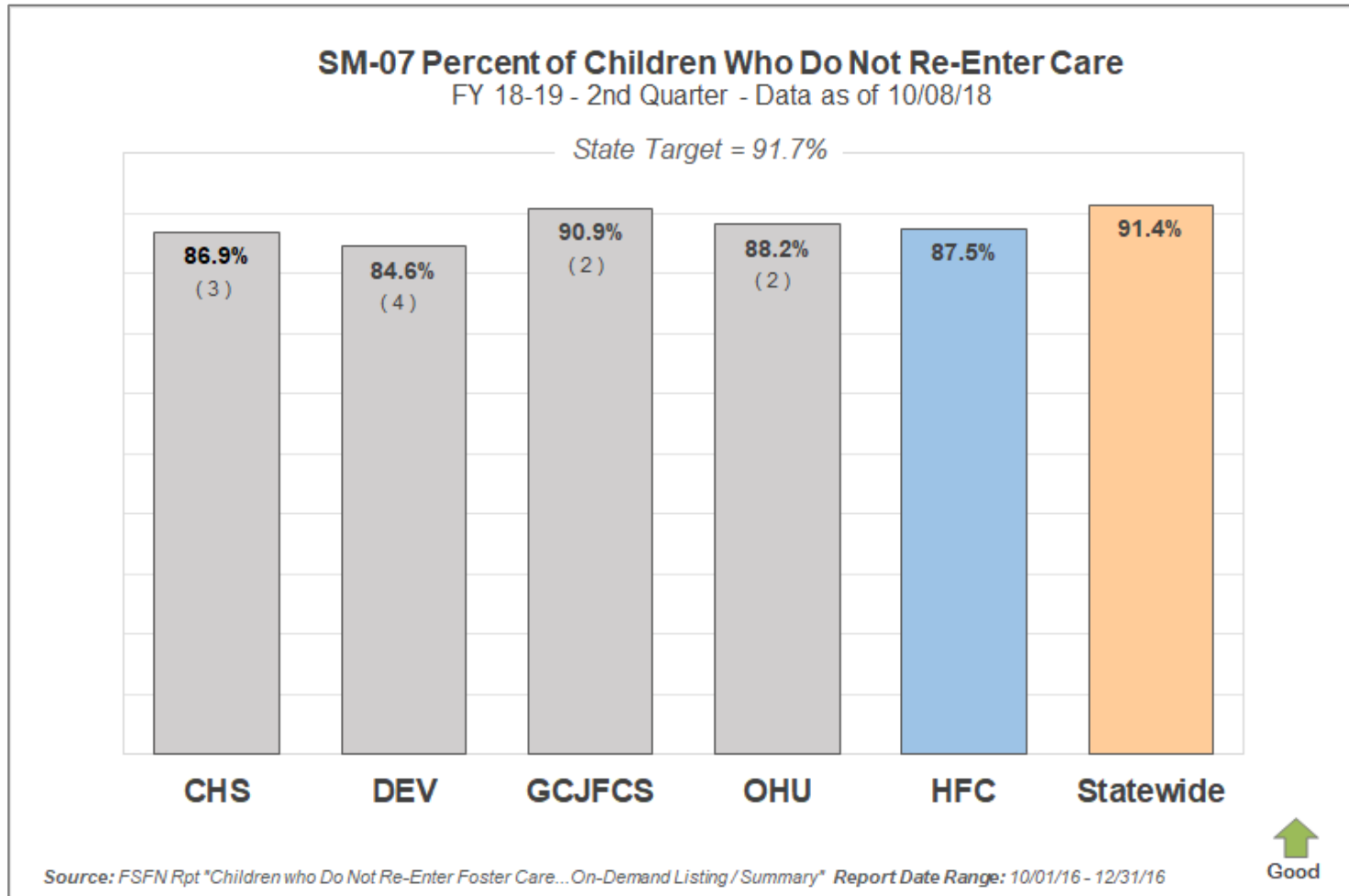
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



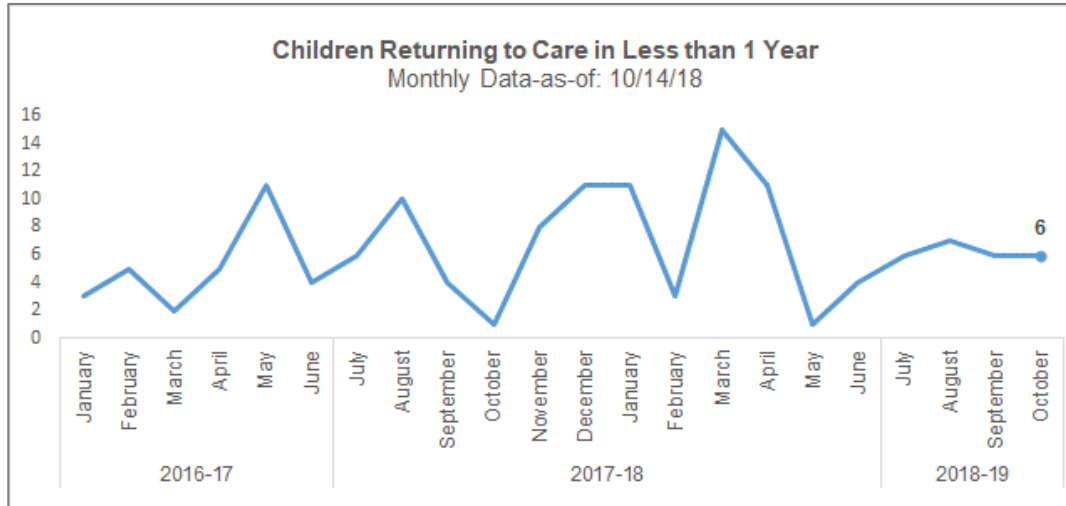
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



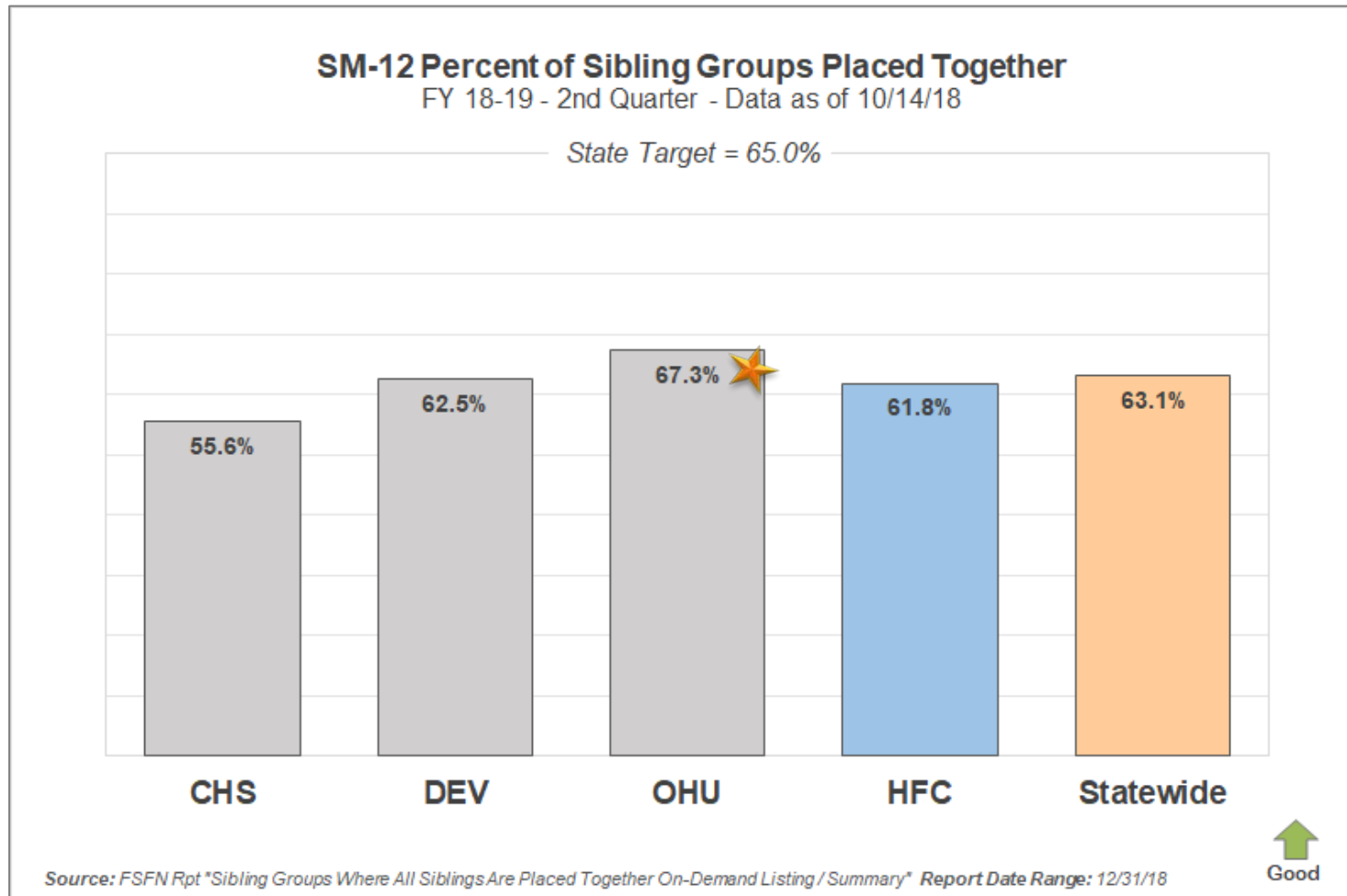
Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 10/08/18 - 10/14/18									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
OHU	4/12/2018	141038-GCCC	9/23/2016	12/1/2017	14	4	< 1.0 yr	Y	73%
OHU	4/12/2018	141038-GCCC	9/23/2016	12/1/2017	14	4	< 1.0 yr	Y	74%
DEV	9/28/2018	141836-DEV	8/24/2017	1/25/2018	5	8	< 1.0 yr	Y	42%
DEV	9/28/2018	141836-DEV	6/13/2017	1/25/2018	7	8	< 1.0 yr	Y	48%
DEV	9/28/2018	141836-DEV	6/13/2017	1/25/2018	7	8	< 1.0 yr	Y	46%
DEV	9/28/2018	141836-DEV	6/13/2017	1/25/2018	7	8	< 1.0 yr	Y	46%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 10/15/18



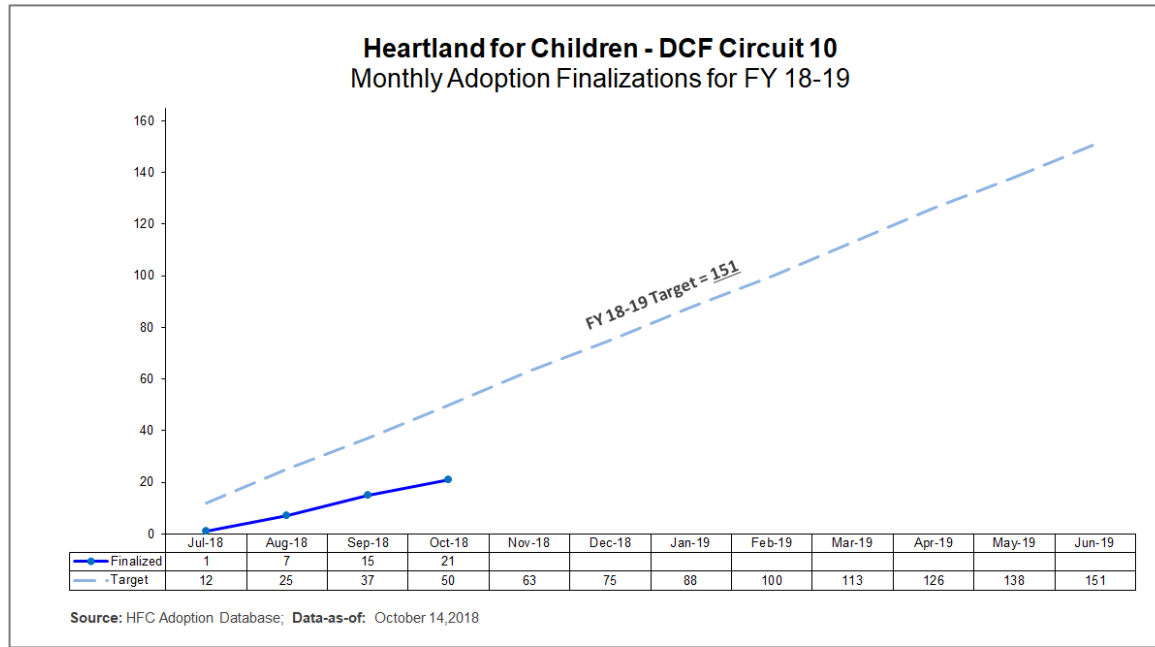
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

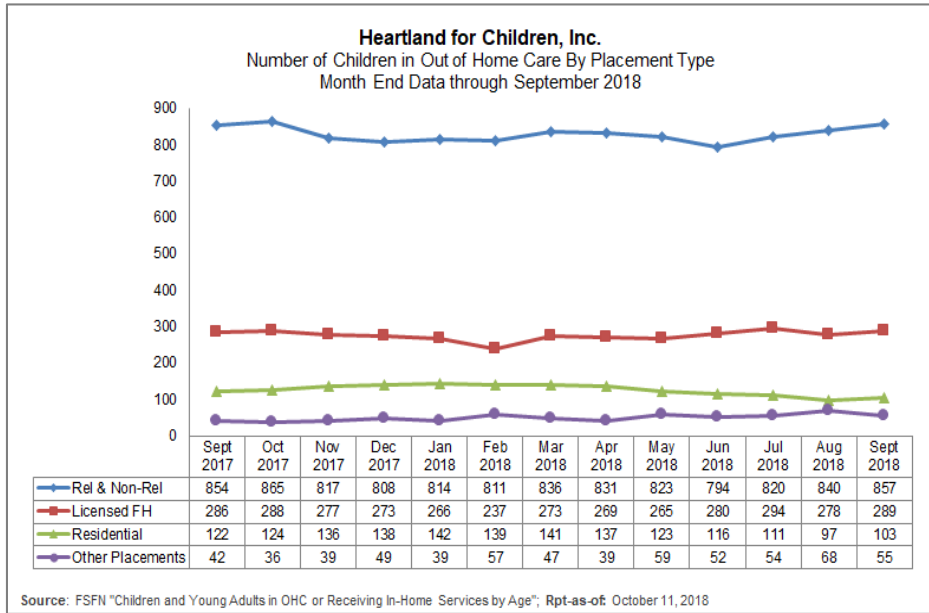
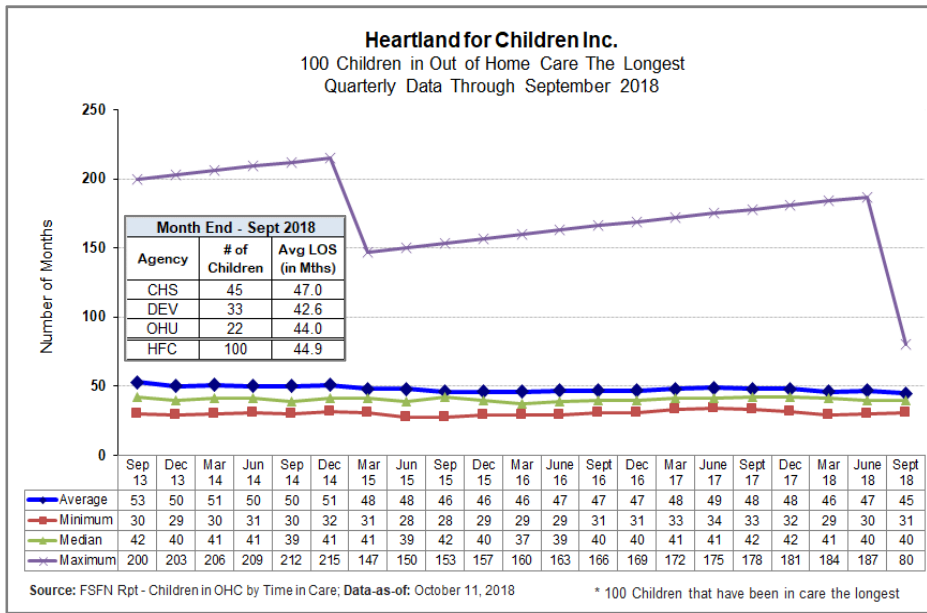
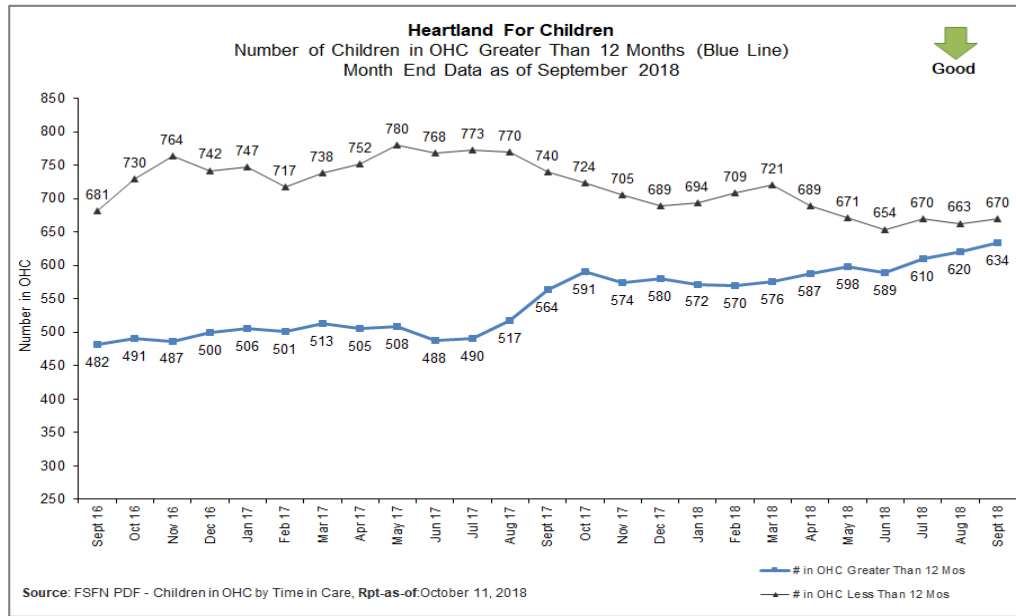
October 31, 2018
November 07, 2018

Adoption Finalizations Credited to HFC
18-19 Fiscal Year-to-Date 10/14/18

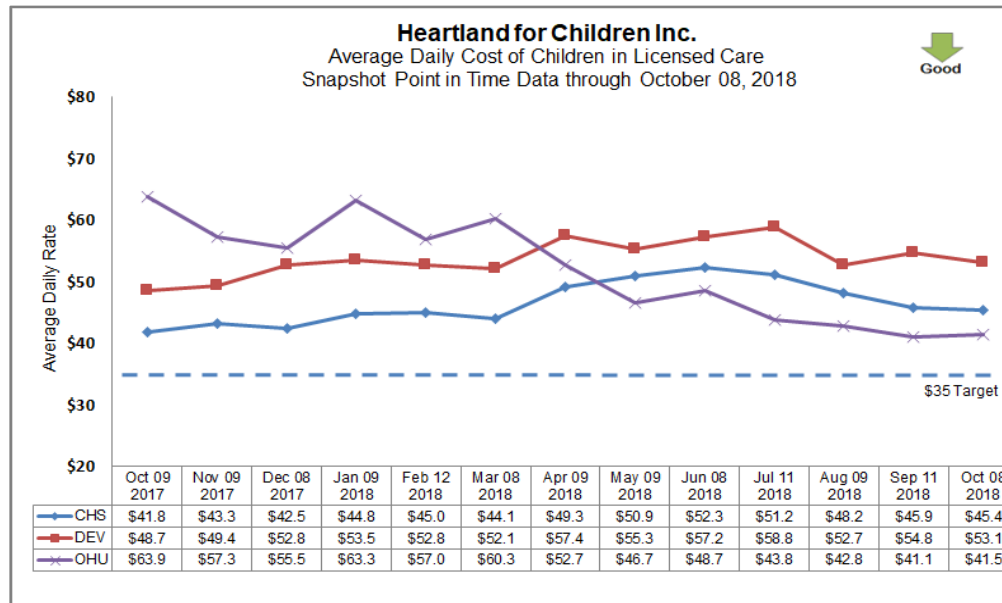
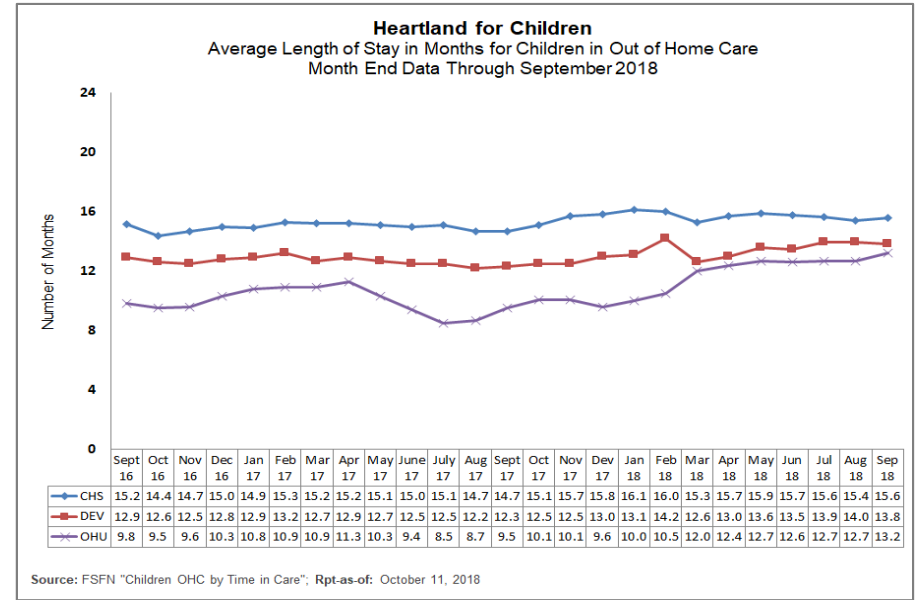
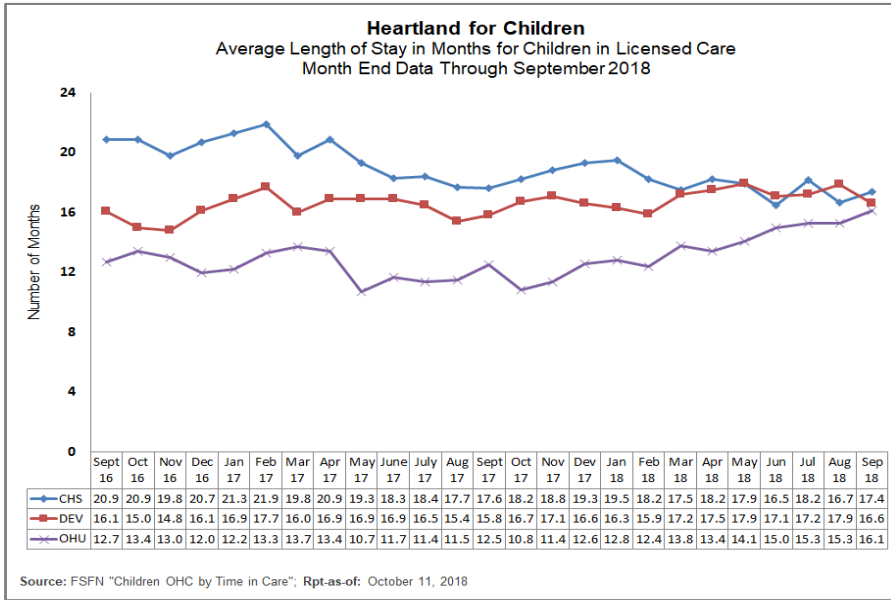
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	0	2	45	47	4.3%	0.0%
DEV	4	6	55	61	9.8%	50.0%
OHU	1	13	30	43	30.2%	7.7%
Total	5	21	130	151	13.9%	19.0%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 - Data as of Oct 15, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
# of Shelter Hearings													
Polk	33	42	35	21									131
Highlands	4	3	3	3									13
Hardee	2	3	1	0									6
Total	39	48	39	24									150
# Children Removed													
Polk	49	78	59	33									219
Highlands	7	6	3	7									23
Hardee	8	5	4	0									17
Total	64	89	66	40									259
Total Children Denied Shelter													
Polk	0	1	0	0									1
Highlands	0	0	0	0									0
Hardee	0	0	0	0									0
Total	0	1	0	0									1
# Children Placed with Relative													
Polk	24	43	36	16									119
Highlands	2	1	0	7									10
Hardee	3	5	1	0									9
Total	29	49	37	23									138
# Children Placed with Non Relative													
Polk	12	17	13	6									48
Highlands	4	0	1	0									5
Hardee	0	0	0	0									0
Total	16	17	14	6									53
# Children Placed in Foster Care													
Polk	13	18	10	11									52
Highlands	1	5	2	0									8
Hardee	5	0	3	0									8
Total	19	23	15	11									68

% of Children Sheltered Placed in Foster Care						
Data as of 10/15/2018						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	25.8%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	22.7%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	27.5%
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
FY Total	37.7%	34.7%	30.1%	25.4%	28.2%	26.3%

Shelter Count for the Week of Oct 09 - Oct 15, 2018			
	Polk	Highlands	Hardee
Shelters	10	2	
Children Removed	16	4	
Placed in Foster Care	6	0	
Placed w/ a Relative	9	4	
Placed w/a Non-Rel	1	0	



Case Transfer Staffing Data

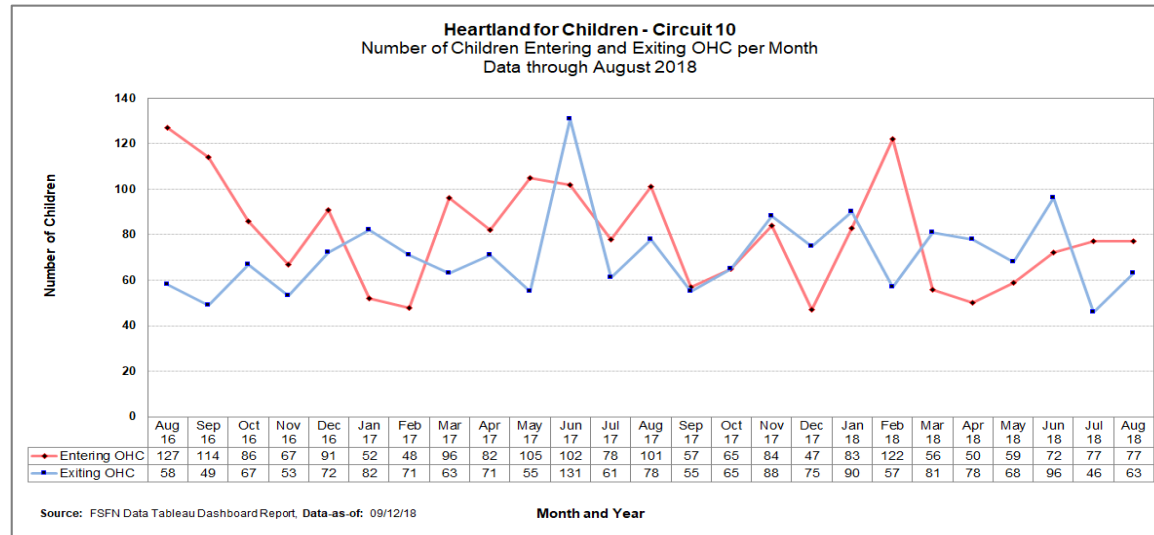
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 10/15/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Number of Children															
CHS	30	36	30	14									110	349	416
Devereux	32	25	50	11									118	349	442
OHU Polk	26	8	20	13									67	253	426
One Hope	36	52	42	23									153	527	586
Total	124	121	142	61									448	1478	1870
Out of Home Care															
CHS	15	20	15	12									62	226	253
Devereux	19	19	39	10									87	218	259
OHU Polk	18	7	16	10									51	164	265
One Hope	8	17	4	2									31	133	136
Total	60	63	74	34									231	741	913
In - Home Judicial															
CHS	7	6	2	0									15	35	27
Devereux	2	3	3	0									8	27	24
OHU Polk	0	0	2	0									2	20	29
One Hope	1	0	0	0									1	24	22
Total	10	9	7	0									26	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Non-Judicial In - Home Services															
CHS	6	7	11	0									24	48	102
Devereux	9	1	7	0									17	66	119
OHU Polk	8	1	0	2									11	44	113
One Hope	1	6	0	3									10	49	67
Total	24	15	18	5									62	207	401
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0									0	2	1
Devereux	0	0	0	0									0	0	2
OHU Polk	0	0	0	0									0	0	1
One Hope	26	28	38	18									110	313	355
Total	26	28	38	18									110	315	359
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2									2	17	17
Devereux	0	0	0	0									0	18	20
OHU Polk	0	0	0	0									0	10	13
One Hope	0	1	0	0									1	2	4
Total	0	1	0	2									3	47	54

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month

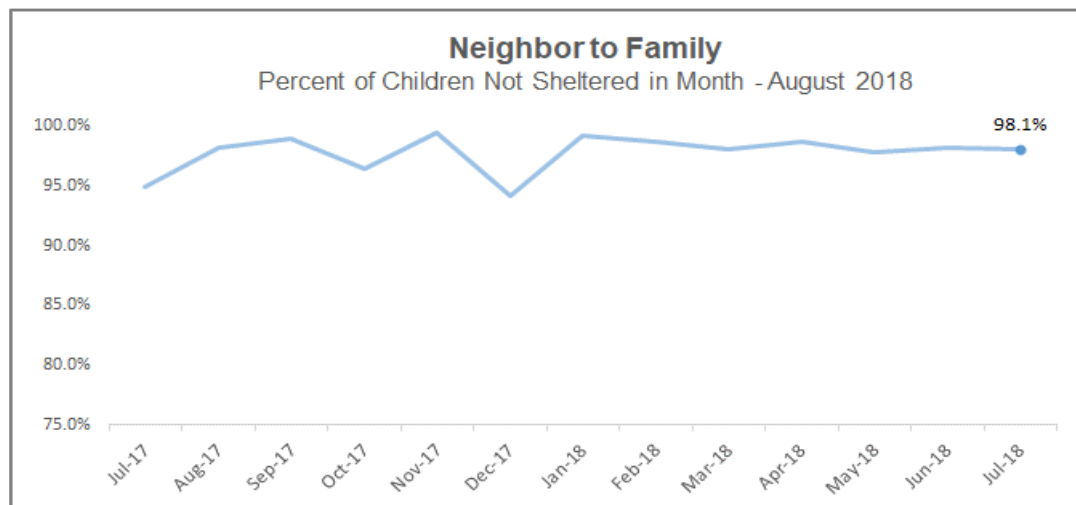




Neighbor to Family – Weekly & Monthly Census

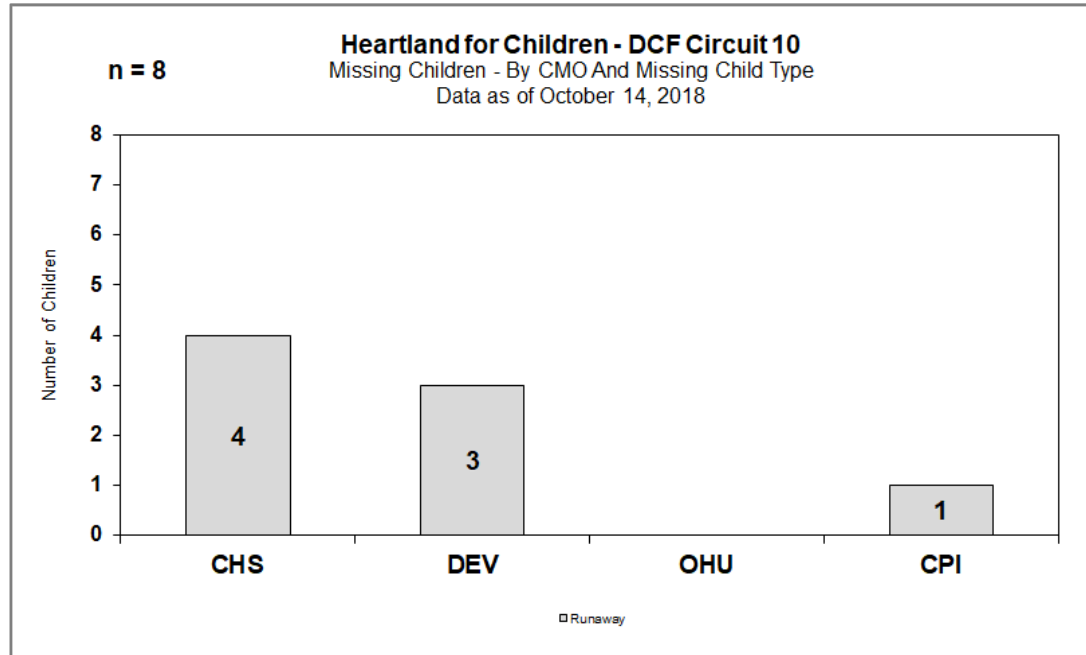
18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.3%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 10/09/18 through 10/15/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	2
CPI - Family Support	33	74
Specialized - Family Support	19	48
Prevention - Comm. Referral	34	78
Special Conditions Report	4	9
Nurturing Parenting	19	40
NTF - Total Services	110	251



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

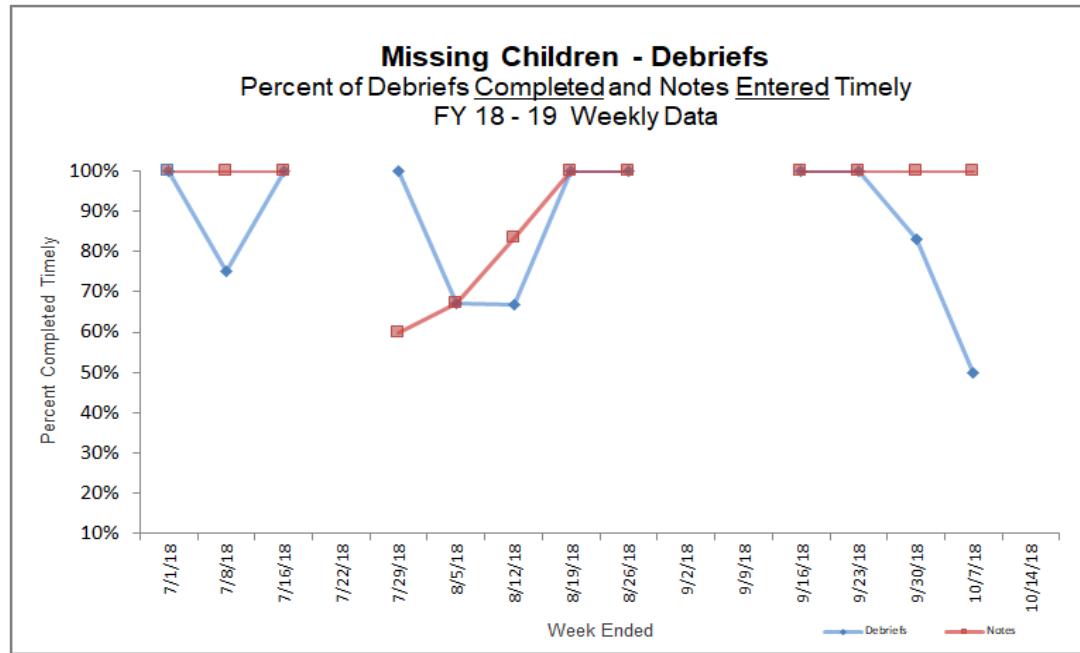


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
July 2018 (m/end)	-	19	-	95%	-	21	-
Aug 2018 (m/end)	-	22	-	95%	-	23	-
Sep 2018 (m/end)	-	13	-	92%	-	14	-
10/7/2018	6	4	75%	75.0%	1	2	DEV
10/14/2018	8	7	100%	85.7%	0	3	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



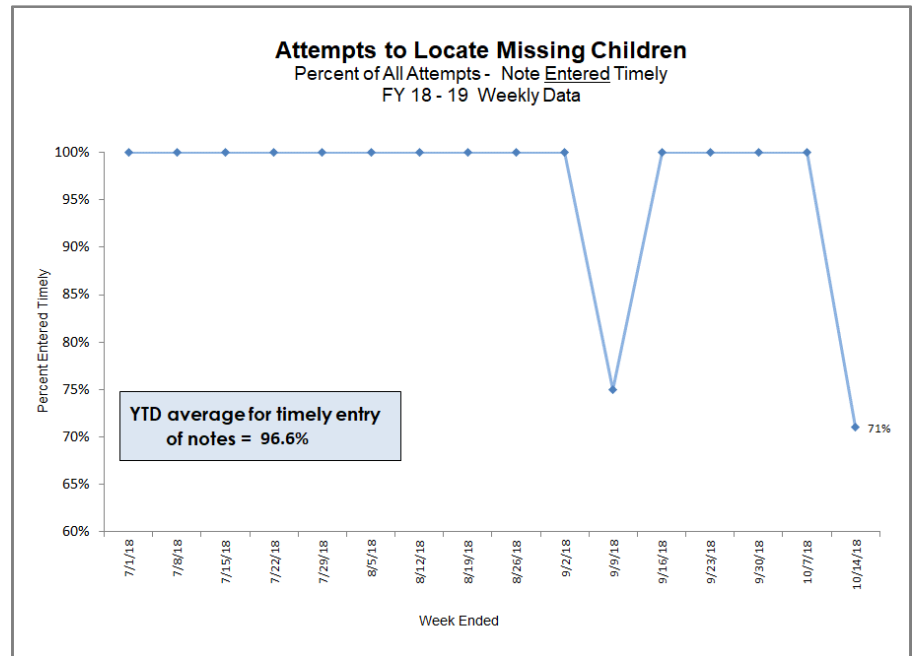
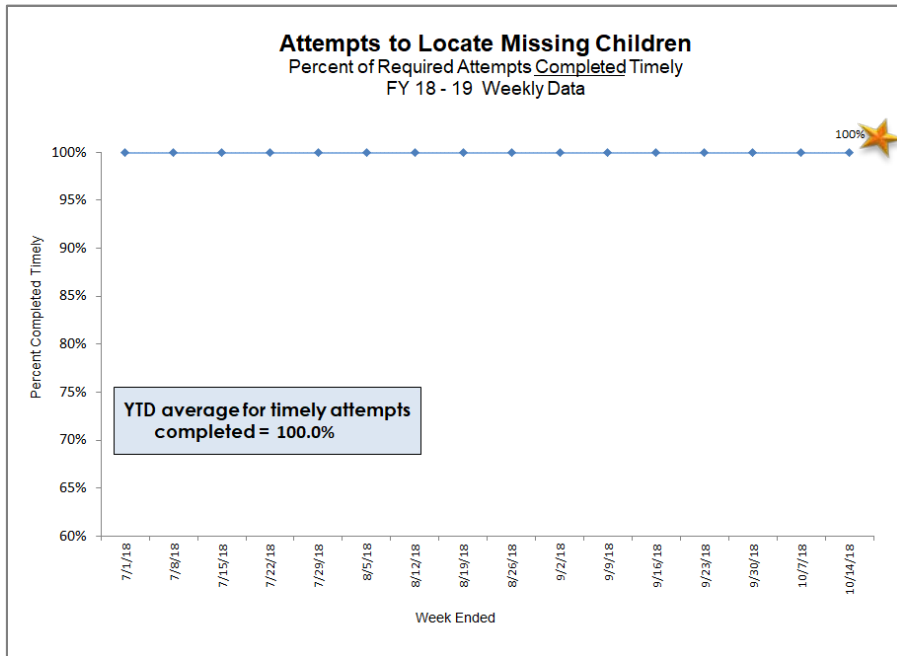
Missing Children - Debriefs								
Week of 10/08/2018 through 10/14/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS								
DEV								
OHU								
Total				-%				-%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 10/08/2018 through 10/14/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	2	2	2	100%	2		2	100%
OHU								
PI	1	1	1	100%	1	1	0	0%
Total	6	6	6	100%	6	1	5	71%



Human Trafficking – Verification and Management

Labor Trafficking & Commercial Sexual Exploitation of Children (CSEC)

Human Trafficking							
Tracking Information for Children Flagged as of 10/15/2018							
Age	Gender	Date Verified (HT)	HT type	Agency	Unit	Case Manager	Placement
17	Female	3/22/2018	CSEC	OHU	142855-OHU-HIGHLANDS	Krystal Garza	Parents
17	Female	9/11/2018	CSEC	OHU	142855-OHU-HIGHLANDS	Latasha Spears	Non relative
17	Female	9/15/2017	CSEC	DEV	141845-DEV	Sheila Rossy-Arroyo	Runaway
17	Female	2/17/2017	CSEC	CHS	141846-CHSFL	Salisha Weaver	Group Home
17	Female	9/15/2014	CSEC	CHS	141846-CHSFL	Salisha Weaver	Safehouse
17	Female	6/26/2017	CSEC	CHS	141852-CHSFL	Sophia Bankhole	Safehouse
17	Female	3/15/2018	CSEC	DEV	141845-DEV	Sheila Rossy-Arroyo	Non relative
17	Male	3/1/2018	Labor	DEV	141827-DEV	Gilberry, Yolanda	DJJ
16	Female	9/7/2017	CSEC	OHU	142852-OHU-POLK	Brittany Pinkney	DJJ
16	Female	4/25/2018	CSEC	DEV	141828-DEV	Kion Pope	Group Home
16	Female	4/6/2017	CSEC	CHS	141837-CHSFL	Nicole Beltz	DJJ
16	Female	11/8/2017	CSEC	CHS	141846-CHSFL	Melissa Davis	Parents
16	Female	10/14/2013	CSEC	CHS	141835-CHSFL	Chastity Washington	Group Home
16	Female	2/27/2018	CSEC	CHS	141835-CHSFL	Chastity Washington	Group Home
16	Female	6/6/2018	Labor	OHU	142858-OHU-POLK	Phillisha McFadden	One Parent
16	Female	6/7/2018	CSEC	CHS	141837-CHSFL	Karen Headly	Runaway
16	Male	3/6/2017	Labor	CHS	141832-CHSFL	Ebonye Huggins	DJJ
15	Female	9/7/2017	CSEC	CHS	141846-CHSFL	Katherine Heirs	DJJ
14	Female	11/22/2017	CSEC	CHS	141846-CHSFL	Nicole Luebke	Relative

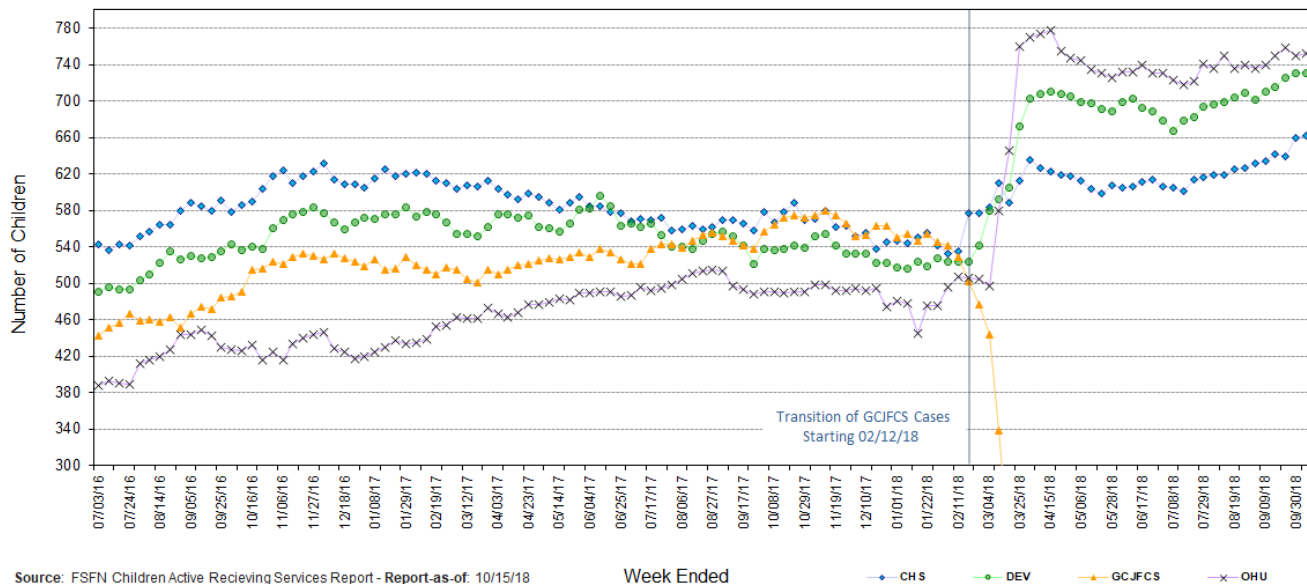


Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	9/9/2018	9/16/2018	9/23/2018	9/30/2018	10/7/2018	10/14/2018
CHS	634	642	639	660	662	661
DEV	710	715	726	731	730	716
OHU	739	750	758	750	752	769
HFC Total	2083	2107	2123	2141	2144	2146

Caseload Census By CMO
Weekly data as of 10/14/18



Source: FSN Children Active Receiving Services Report - Report-as-of: 10/15/18

Week Ended

◆ CHS ● DEV ▲ GCJFCS × OHU



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 10/07/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	0	4	5	12	22	30.1
DEV	3	1	16	6	7	33	22.1
OHU	3	7	15	7	5	37	20.3
# of CMs	7	8	35	18	24	92	23.3

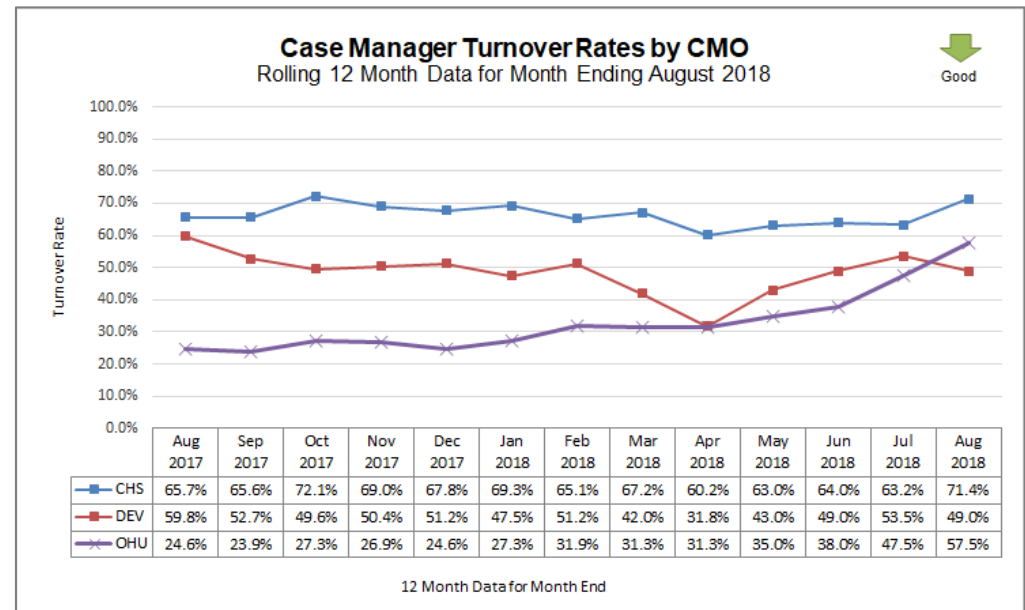
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	22	1	4.5%
DEV	33	4	12.1%
OHU	37	10	27.0%
HFC	92	15	16.3%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended August 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	71.4%	0.0%
DEV	49.0%	9.5%
OHU	57.5%	26.7%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - October 2018		
FSFN Data as of 10/15/18		
Agency	Mom % Completed	Dad % Completed
CHS	22.08%	25.57%
DEV	38.15%	15.95%
OHU	24.18%	18.28%
HFC	29.90%	20.37%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p>Source: Mindshare Mother / Father Contacts Dashboard</p>		


Birth Parent Contact Required and Completed - August 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	236	163	69.1%	162	89	54.9%	62.0% ★
DEV	279	222	79.6%	176	89	50.6%	65.1% ★
OHU	165	125	75.8%	96	56	58.3%	67.0% ★
TOTAL	680	510	75.00%	434	234	53.92%	64.5%

Source: Mindshare Mother / Father Contacts Data-as-of: 09/17/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 10/14/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	437	100.0%	100.0%	93.8%	100.0%	97.9%
DEV	508	99.6%	98.2%	95.9% 	97.8%	97.3%
OHU	370	99.7%	96.2%	94.0%	94.6%	94.9%
HFC	1315	99.8%	98.2%	94.7%	97.6%	96.9%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						




Health Information in FSFN as of 10/14/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	0	16	0
DEV	2	9	13	11
OHU	1	14	13	20
Total	3	23	42	31
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 10/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 2nd Qtr as of 10/14/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	421	421	100.0% 
DEV	497	502	99.0% 
OHU	349	356	98.0% 
Total	1267	1279	99.06%

Scorecard Measure #10 - 10/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 2nd Qtr as of 10/14/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	243	250	97.2% 
DEV	294	311	94.5% 
OHU	208	218	95.4% 
Total	745	779	95.64%



Family Team Conferences Completed



FY18-19 – 2nd Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 10/14/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 2nd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	2nd Qtr Caseload	QTD Percentage
CHS	21	1			159	10	307	51.8%
DEV	18	1			162	19	328	49.4%
OHU	16	4			128	5	242	52.9%
Grand Total	55	6			449	34	877	51.2%

Source : FSFN CARS Report - Caseload 2nd Qtr-as-of: 10/01/18


Updated Enrollment for 2018-19 School Year

New school year information entered into FSFN for children in-care - August 2018 (*snapshot*)

School Enrollment Updated in FSFN for 18-19 School Year				
Agency	Not Updated	Updated	Grand Total	% Completed
CHS		326	326	100.0% 
DEV	3	328	331	99.1%
OHU		251	251	100.0% 
HFC - Total	3	905	908	99.7%



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 10/14/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	3	3		8
DEV	1	2	2		5
OHU					0 
Total	3	5	5	0	13

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 10/15/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU		11		11
Total		11		11



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 10/14/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	18	19
DEV	1	14	14	29
OHU	1	10	11	22
CPI		1	1	2
Total	2	26	44	72

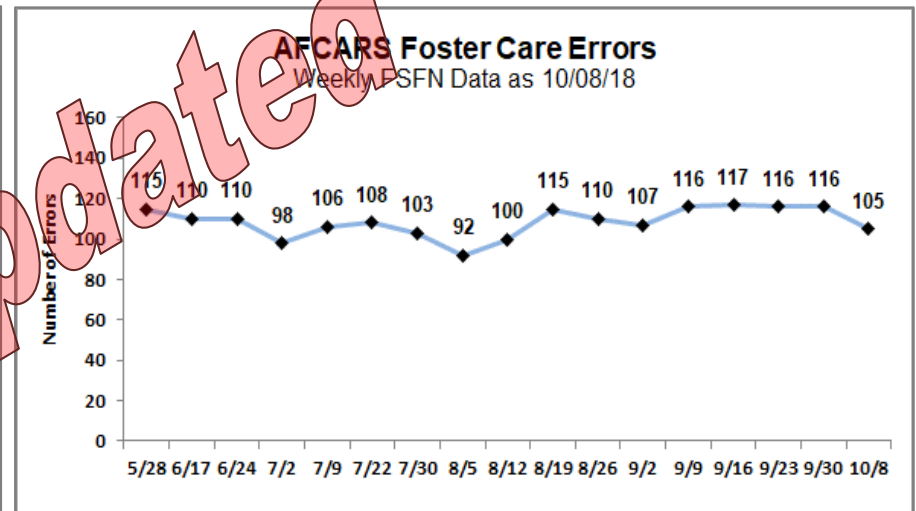
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	9/9/2018	9/16/2018	9/23/2018	9/30/2018	10/7/2018	10/14/2018
CHS	6	5	8	7	7	19
DEV	8	4	9	11	20	29
OHU	20	13	5	11	15	22
CPI	5	7	2	13	9	2
Total	39	29	26	42	53	72

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS			9		23	32
DEV	1		2		32	35
OHU	1		12		22	35
CPI	1	1	1			3
Total	3	1	24	0	77	105

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 10/08/18



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	1	
DEV			3	
OHU		2	2	
HFC TOTAL	0	3	6	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 10/15/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	12	312	324	96.3%
DEV	17	330	347	95.1%
OHU	11	250	261	95.8%
HFC Total	40	892	932	95.7%

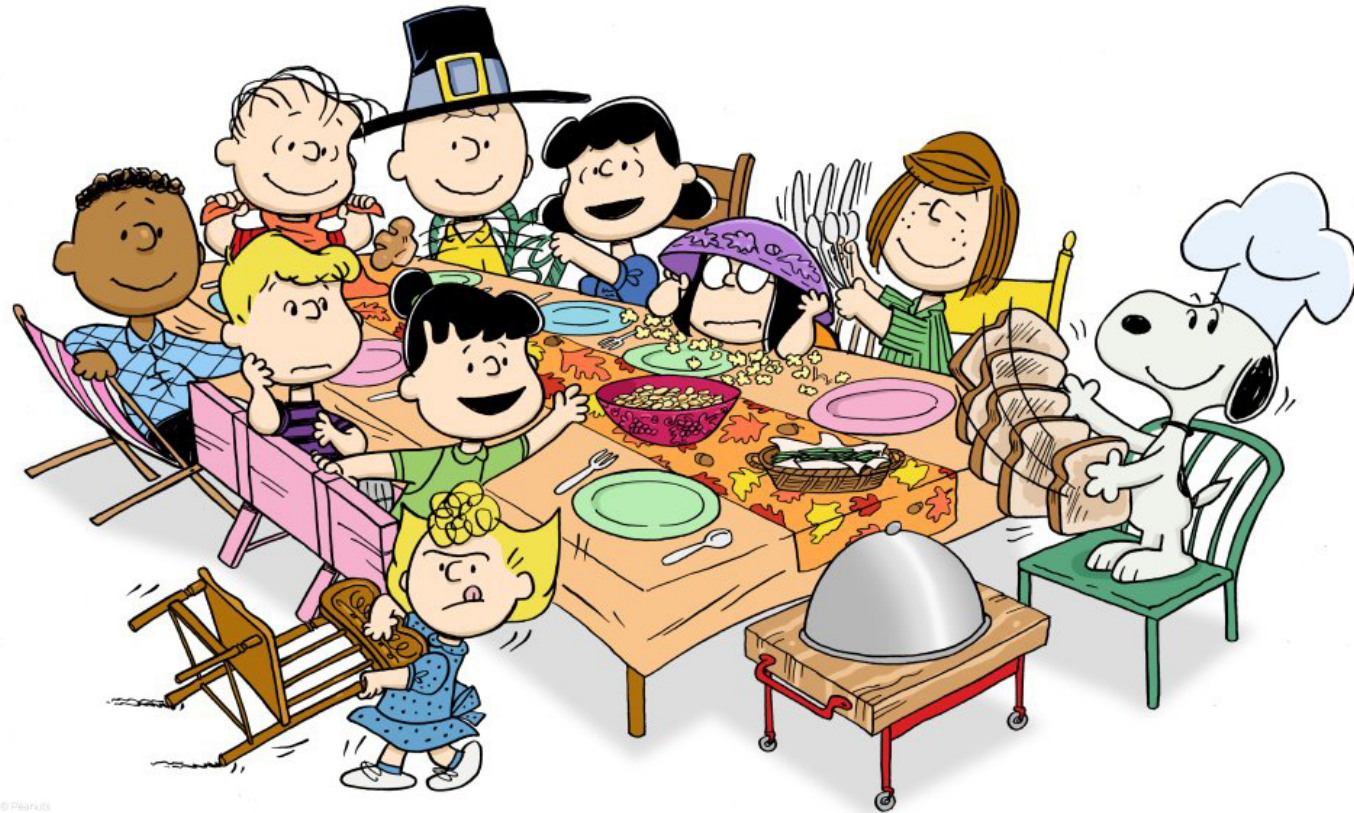
Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 10/15/18			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	6	7	85.7%
DEV	9	10	90.0%
OHU	5	5	100.0% ★
HFC TOTAL	20	22	90.9%

FY 18-19 Target = **95% and above.**



HOME FOR THANKSGIVING

CMO Self-Reporting on Projected Number of Children Going Home for Thanksgiving Break



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Rudolph
ROUND-UP
TOY DRIVE



BUILDING UP GIRLS

LIFE SKILLS TRAINING
& FASHION SHOW

OCTOBER 20/
9AM – 1PM

+ SPOKEN
WORD

18



SESSIONS & SPEAKERS

BUDGETING & FINANCE // Jeannie Harrison
MidFlorida Credit Union

HEALTH & WELLNESS // Kirstin Czemek & Ruthie Tait
Balance Culture

'YOUR SUNSHINE IS ENOUGH' // Lisa D. Kirk
Blended Family Foundation

HAUS 820

820 N MASSACHUSETTS AVENUE
LAKELAND, FL 33801



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THIS IS A FREE EVENT! For sponsorship information or to RSVP, please contact Emily@topbuttons.org



“We have moved past the question of whether children are ‘better off’ in kinship care or foster care to questions about how we can best support our families.”

Child Welfare League of America - CWLA



RESOURCE NEWS FLASH... October 17, 2018

Caregiver Support Event

TLC Meeting – The next TLC (Tender Loving Caregivers) meeting will be held Thursday, October 18th at Grace Lutheran Church – Trinity Hall (327 Avenue B SE, Winter Haven) from 6:00-8:30 PM. A free light dinner will be served with the opportunity to earn training hours. Our training will be All Things Sunshine. This training will be an informative overview of Sunshine Insurance and the many benefits. We look forward to you joining us! If needed, childcare must be reserved in advance. The cost is \$4.00 for non-members and \$2.00 for members per child. This covers supervision and activities for children ages 2-12. Childcare space is limited to the first 25 slots so if you find you cannot attend after RSVPing please let us know as there will be a wait list. You must RSVP attendance even if you do not need childcare (for food and certificates). RSVP attendance and/or childcare by email Cyndy.Strickland@gmail.com or text (863)412-0083. Please include first name, age, and gender for each child. Visit the website at www.tlcfamilies.org.

Domestic Violence Awareness Resources

1st Annual Domestic Violence Convening – Peace River Center's Victim Services will be hosting this event on October 27th from 4:00-8:00pm at 925 Bartow Rd., Lakeland. This is a FREE event to bring awareness to our community, recognize our community partners, and to honor survivors. Attire is casual. Wearing any shade of Purple is appreciated, but not required. This event is for adults 18 years of age and older. Registration is required at: <https://www.eventbrite.com/e/peace-river-center-1st-annual-domestic-violence-convening-tickets-1937072837>

Teen Resources

Building Up Girls – Top Buttons is excited to be offering this Life Skill Training and Educational Session as it's our mission to build up girls by building self-image and self-worth so that they might be less vulnerable to conditions within any given context or environment. We want to help each young lady not only recognize her gifts and potential, but equip her to be able to fulfill her unique purpose! The free event is being held on October 20th from 9:00am-1:00pm at Haus 820 (820 N. Massachusetts Ave., Lakeland). For more info and to RSVP, contact Emily Trivette at emily@topbuttons.org.

Mental Health Resources

Bullying Prevention Awareness Month – In support of Bullying Prevention Awareness Month, the National Child Traumatic Stress Network (NCTSN) has launched its Bullying Trauma Type section on NCTSN.org. For information on bullying, its effects, and NCTSN resources related to the topic visit <https://www.nctsn.org/what-is-child-trauma/trauma-types/bullying>.

Grief Seminar – Dr. Alan D. Wolfelt, noted author and grief counselor, will be presenting the program, "An Evening of Hope and Healing." The program will be held on October 30th from 6:00-9:00pm at Victory Church (1401 Griffin Rd., Lakeland). The event, sponsored by Gentry-Morrison Funeral Homes, is free, but registration is required. To register, call 863-688-7679 or go online to www.gentry-morrison.com.

Holiday Resources

Toys for Tots – Marine Toys for Tots is accepting applications for its 2018 campaign. The program serves children birth through 13 years of age who are not receiving toys from any other program and are Polk County residents. To request toys, go to www.Lakeland-fl.toysfortots.org. Applications must be submitted by November 15th.

Community Events

Fall Festival of Fun – Winter Haven Recreational and Cultural Center (801 Avenue T N.E.) is hosting the event on October 19th from 6:00-8:00pm for children, ages 6-13. A safe place for your child with planned activities that includes costume contests, crafts, music, games and much more.

Haunted Halloween Hayride & Happenings – Polk County Parks & Recreation presents the Haunted Halloween Hayride & Happening on October 20th from 5:00-10:00pm at Loyce E. Harpe Park (500 W. Carter Rd., Mulberry). The event features a haunted hayride, carnival games, inflatable bounce houses, live entertainment, a trick-or-treat-village, and more! Tickets are \$5 each.

Spooktoberfest – This free family event on October 26th at the Eloise Resource Center (710 Snively Ave., Eloise) from 6:00-8:00pm will feature a DJ, Trick or Treat Village, dance contests, and more! For more details, call 863-298-4485.

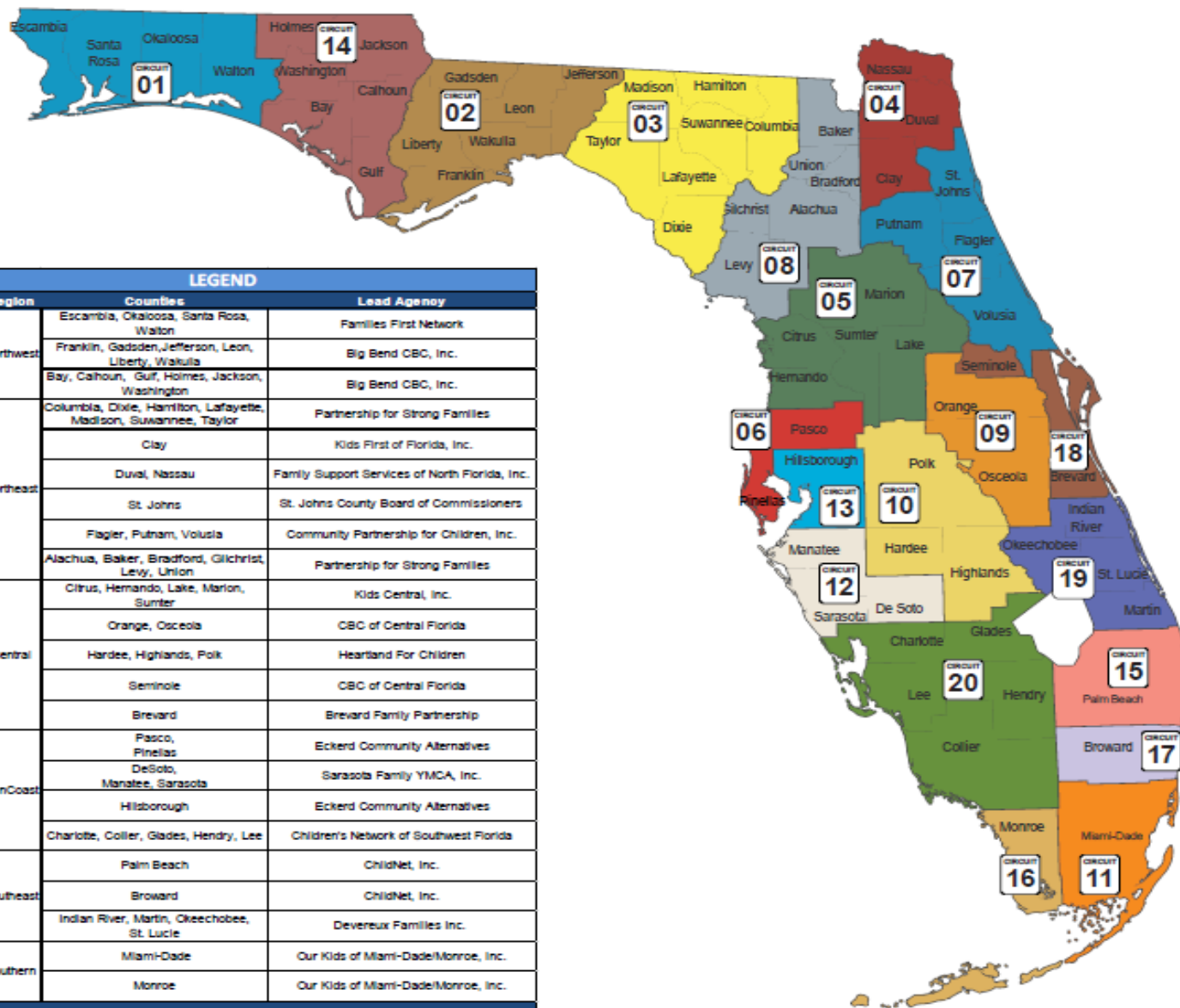
Halloween Spooktacular – This free family event on October 26th at the Wabash Community Center (1230 Southern Ave., Lakeland) from 6:00-8:00pm will feature arts & crafts, a coloring contest, a costume contest and candy! For more details, call 863-284-4223.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Southeast	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6	Southern	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.