

Community Based Care: Hardee, Highlands & Polk Counties

# **CBC Performance and Quality Improvement Meeting**

Data for Week Ended Sunday, October 09, 2022

No Meeting This Week



# **Community Based Care Lead Agency Scorecard**

FY 21-22, 4th Quarter: April 01, 2022 to June 30, 2022

CBC Lead Agency Scorecard Performance Table		Sa	fety			Perma	anency			Well-	Being	
Measures	Rate of Abuse per 100,000 days while in foster care.	who are not neglected	3. Children who are not neglected or abused after closure of services.	Children under supervision who are seen every 30 days.	Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/21 - 03/31/22	04/01/21 - 03/31/22	10/01/20 - 09/30/21	07/01/21 to 06/30/22	07/01/20 to 06/30/21	7/1/21	07/01/20 to 06/30/20	07/01/21 to 06/30/22	6/30/22	6/30/22	07/01/21 to 06/30/22	6/30/22
Brevard Family Partnership	9.84	95.1%	96.6%	99.7%	32.0%	55.6%	92.7%	3.76	96.7%	91.4%	95.0%	61.1%
ChildNet - Broward	8.12	96.5%	95.6%	99.7%	35.7%	51.7%	83.0%	4.39	96.7%	89.4%	93.7%	64.8%
ChildNet - Palm Beach	7.76	95.9%	95.8%	99.6%	33.3%	61.1%	92.7%	3.77	97.8%	91.9%	73.8%	63.3%
Children's Network of SW Florida	7.47	96.5%	97.5%	99.8%	37.3%	60.9%	94.6%	4.66	96.8%	96.5%	89.7%	60.8%
Citrus Health Network	7.38	96.9%	97.3%	98.2%	24.9%	34.8%	89.5%	7.51	92.5%	74.7%	53.5%	58.7%
Communities Connected for Kids	3.39	95.4%	98.4%	99.6%	30.7%	4570.0%	87.5%	3.17	97.7%	96.3%	93.5%	62.3%
Community Partnership for Childr.	6.68	94.4%	98.3%	99.6%	45.0%	77.6%	90.3%	2.97	95.9%	94.2%	85.0%	54.4%
Eckerd Community Hillsborough	3.99	95.6%	97.0%	99.3%	27.0%	50.9%	86.4%	4.10	93.5%	65.9%	92.3%	61.4%
Embrace Families	8.51	95.0%	96.4%	97.6%	30.2%	45.3%	92.1%	8.33	61.2%	32.0%	88.0%	60.6%
Families First Network	6.84	95.1%	97.5%	99.6%	22.8%	37.8%	92.8%	7.33	91.0%	81.4%	83.3%	61.0%
Family Integrity Program	4.06	98.5%	97.1%	99.9%	48.7%	62.2%	88.6%	2.87	98.8%	96.4%	66.6%	59.0%
Family Support Services North Fla	6.64	96.6%	96.5%	99.8%	36.9%	62.3%	86.3%	5.70	95.0%	85.5%	100.0%	56.6%
FSS Suncoast	7.3	93.1%	94.6%	97.0%	26.9%	41.8%	93.4%	5.97	66.3%	36.8%	95.3%	61.4%
Heartland For Children	9.74	95.3%	96.8%	99.8%	34.7%	49.4%	92.0%	3.89	96.8%	91.7%	100.0%	58.8%
Kids Central, Inc.	4.16	95.6%	96.6%	99.3%	33.1%	40.5%	86.2%	6.44	85.9%	65.8%	75.0%	65.5%
Kids First of Florida, Inc.	5.38	96.6%	95.6%	95.2%	30.4%	45.9%	90.7%	2.5	91.1%	77.3%	57.1%	68.3%
Northwest Florida Health Network	5.72	95.8%	97.7%	99.6%	30.6%	49.6%	92.3%	4.76	92.5%	88.3%	86.2%	59.6%
Partnership for Strong Families	4.29	96.7%	98.7%	99.9%	23.3%	61.0%	93.8%	4.56	85.8%	71.0%	81.8%	56.5%
Safe Children Coalition	8.69	97.8%	95.1%	99.3%	38.7%	53.8%	92.3%	5.05	93.2%	82.9%	69.2%	66.5%
Statewide	6.91	95.7%	96.5%	98.8%	31.6%	49.0%	90.6%	5.41	87.1%	73.3%	84.1%	61.1%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## **Scorecard Measure 4 – Children Seen Every Thirty Days**

SM04 - Percent of children under supervision who are required to be seen every 30 days - Target = 99.5%

# Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days

Supervision between 10/01/22 - 10/31/22

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	10	99.68%
LSF	5	99.85%
OHU	2	99.90%
Total	17	99.82%

Source: "Children Under Supervision Who Are Seen Every Thirty Days -Report #1144" Data-as-of: 10/09/22

# Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days

Month-End Supervision - September 2022

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	4	99.94%
LSF	2	99.76%
OHU	6	99.84%
Total	12	99.85%

Source: "Children Under Supervision Who Are Seen Every Thirty Days -Report #1144" Report-as-of: 09/30/22



## **Monthly Birth Parent Contacts**

Target = 70% Mothers and 50% Fathers - seen monthly

	Birth Parent Contact Completed 10/01/22 to 10/31/22						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	196	35	17.9%	123	11	8.9%	13.4%
LSF	205	25	12.2%	147	8	5.4%	8.8%
OHU	162	8	4.9%	111	10	9.0%	7.0%
TOTAL	563	68	12.1%	381	29	7.6%	9.8%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 10/09/22

	Birth Parent Contact Completed  Month-end Data for September 2022							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average	
CHS	195	110	56.4%	129	48	37.2%	46.8%	
LSF	207	93	44.9%	150	56	37.3%	41.1%	
OHU	165	93	56.4%	114	27	23.7%	40.0%	
TOTAL	567	296	52.2%	393	131	33.3%	42.8%	

Source: FSFN Data Warehouse - Ad Hoc Report; Report-as-of: 09/30/22, Data-as-of: 10/09/22

Mother Contact Father Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less



## **Scorecard Measures 5 & 6 - Children Achieving Permanency**

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months - Target = 43.6%

Reunifications Entered into FSFN: Week of 10/03/22 thru 10/09/22						
Agency	Agency Timely Un-Timely Total					
CHS	3	5	8			
LSF	1	10	11			
OHU			0			
Total 4 15 19						

Service Availabilities Service Snapshot of Availability as of 10/04/22					
Youth Villages	Peace River Home-to-Stay				
5 – Polk	3 – Polk 0 – Highlands / Hardee				

Scorecard Measure #5 - 01/01/21 to 12/31/21 Children Achieving Permanency within 0-12 Mths FY 22-23 - 2nd Qtr as of 10/09/22						
Agency	Agency Permanency within 12 mths Total Childrout-of-home ca					
CHS	74	245	30.2%			
LSF	73	273	26.7%			
OHU	103	262	39.3%			
HFC Total	250	780	32.05%			

Scorecard Measure #6 - 01/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 2nd Qtr as of 10/09/22						
Agency	Agency Permanency within 12-23 mths Total Children LOS 12-23 mths					
CHS	34	106	32.1%			
LSF	57	137	41.6%			
OHU	31	82	37.8%			
HFC Total	122	325	37.5%			

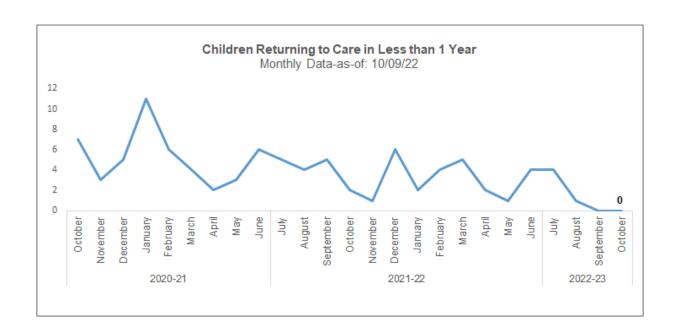
SM05 - Percentage to reach Yellow = 36.5%

SM06 - Percentage to reach Yellow = 39.4%



# **Children Returning to Care**

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



	Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 10/03/22 - 10/09/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort	
CHS	9/22/2022	141837-CHSFL	6/18/2020	12/23/2020	6	20	1.0 - 2.9 yrs	N	

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 10/10/22

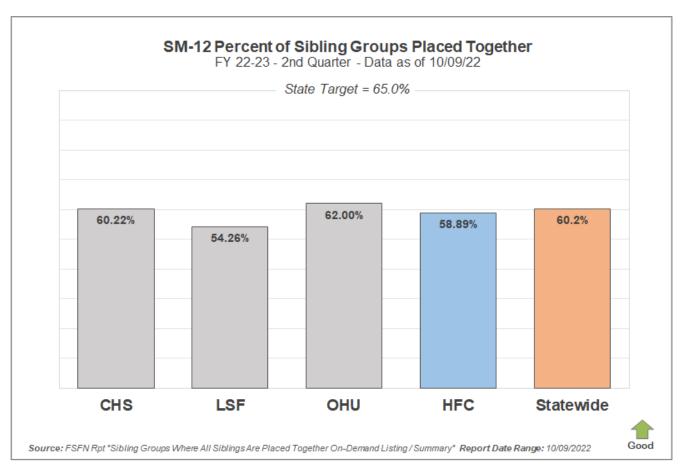


## **Scorecard Measure 12 – Separated Siblings**

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together — **Target = 65.0**%

SM12 - Percent of Sibling Groups Placed Together						
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together			
CHS	56	93	60.22%			
LSF	51	94	54.26%			
OHU	62	100	62.00%			
HFC	169	287	58.89%			

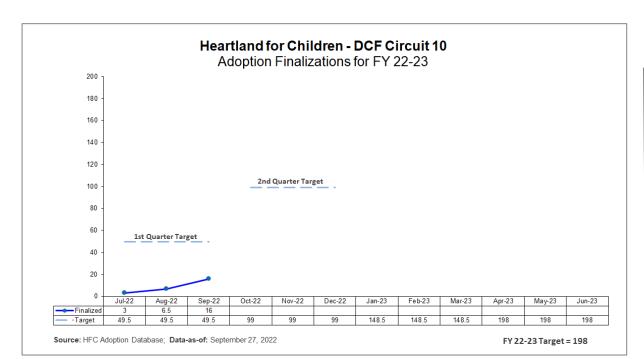
Number of sibling groups to achieve SM12 target – **18 Sibling Groups** 





# **Adoption Finalizations**

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



## **Upcoming Finalization Dates**

October 19, 2022 October 26, 2022

Adoption Finalizations FY 22-23 - 2nd Quarter as of 10/09/22						
СМО	MO Subsidy Files Finalized Quarter Consumption Submitted Adoptions Target Target					
CHS	7	0	29	0.0%		
LSF	11	0	25	0.0%		
OHU	1	0	31	0.0%		
Total	19	0	85	0.0%		

	Adoption Finalizations Total Fiscal Year-to-Date								
Total Finalized	HFC Target	% Met	% w/in 24 Mths						
16	198	8.1%	30.0%						



# **Children's Legal Services- Shelter Report**

CLS Weekly Shelter Report FY 2022-23 as of October 10, 2022

			CL	S WE	EKLY	SHEL.	TER R	EPORT	- FY 2	022-20	23			
													22/23	21/22
	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	Totals
	# of Shelter Hearings													
Polk	29	24	18	12									83	315
Highlands	5	3	2	1									11	44
Hardee	0	0	1	0									1	23
Total	34	27	21	13									95	379
	# Children Removed													
Polk	50	55	29	20									154	551
Highlands	8	9	7	1									25	71
Hardee	0	0	5	0									5	43
Total	58	64	41	21									184	656
		_		1	Tot	tal Child	dren De	nied Sh	elter					_
Polk	0	0	0	0									0	0
Highlands	0	0	0	0									0	0
Hardee	0	0	0	0									0	0
Total	0	0	0	0				L					0	0
					# Cl	nildren	Placed	with Rel	ative					
Polk	28	43	18	12									101	285
Highlands	5	6	5	0									16	55
Hardee	0	0	5	0									5	26
Total	33	49	28	12	" 01 "		L		<u> </u>				122	357
	_				# Child	dren Pla	aced wi	th Non F	Relative					
Polk	5	10	4	3									22	80
Highlands	0	0	2	0									2	6
Hardee	0	0	0	0									0	3
Total	5	10	6	3	# 01-1	I-I D		:0- F:-0	16'				24	89
Polk	4	0	_	0	# Cni	iaren P	iaced w	ith Ficti	ve Kin		Ι		4	c
	1	0	0	0									0	6
Highlands	0	0	_	0										1
Hardee Total	1	0	0	0									0 1	1 8
TOTAL	-	U	U	U	# Ch	ildran [	Dlacad :	n Foster	Coro				1	8
Polk	16	2	7	5	# Cn	naren I	iaced I	ii Foster	Care		T		30	180
Highlands	3	3	0	1									7	111
Hardee	0	0	0	0									0	11
Total	19	5	7	6									37	202
TULAT	19	J	ı	U									JI	202

% of Children Sheltered Placed in Foster Care Data as of 10/10/22										
Month	20-21	21-22	22-23							
Jul	28.6%	22.1%	32.8%							
Aug	21.9%	43.5%	7.8%							
Sep	27.3%	28.2%	17.1%							
Oct	22.4%	28.9%	28.6%							
Nov	20.4%	36.8%								
Dec	24.5%	19.4%								
Jan	25.0%	48.8%								
Feb	20.5%	15.6%								
Mar	21.7%	47.2%								
Apr	17.5%	26.9%								
May	23.4%	27.5%								
Jun	38.5%	32.4%								
FY Total	24.9%	30.8%	20.1%							

Shelter Count for the Week of October 04 - October 10, 2022									
	Polk	Highlands	Hardee						
Shelters	10	1	0						
Children Removed	17	1	0						
Placed w/ a Relative	11	0	0						
Placed w/a Non-Rel	3	0	0						
Placed w/a Fictive Kin	0	0	0						
Placed in Foster Care	3	1	0						



## **Case Transfer Staffing Data**

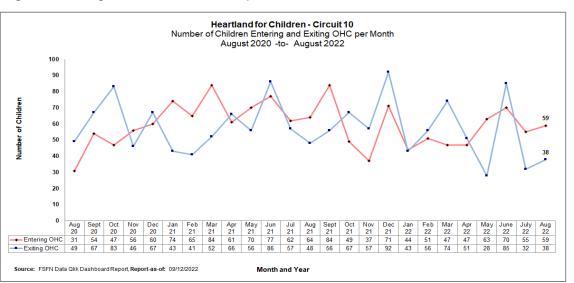
Case Transfer Data For Fiscal Year July 1, 2022 - June 30, 2023 - Data as of 10/10/22

	JUL	ALIG	SED	ОСТ	NOV	DEC	JAN	FEB	MAD	APR	MAY	JUN	22-23	21-22
	JUL	AUG	OLI	001	INOV	DEC	JAIN	FEB	IVIAIN	ALIX	IVIA	3014	Totals	Totals
Number of	Child	dren												
CHS	32	32	19	7									90	358
LSF	31	34	20	4									89	355
OHU Polk	12	18	13	3									46	147
One Hope	37	49	40	2									128	503
Total	112	133	92	16									353	1363
Out of Hor	ne Ca	re												
CHS	19	19	16	5									59	200
LSF	17	15	15	3									50	188
OHU Polk	8	9	12	3									32	103
One Hope	12	8	12	0									32	113
Total	56	51	55	11									173	604
In - Home	Judic	ial												
CHS	5	0	0	0									5	4
LSF	2	1	0	0									3	16
OHU Polk	0	0	0	0									0	2
One Hope	0	2	0	0									2	6
Total	7	3	0	0									10	28

	JUL	ALIG	SEP	ОСТ	NOV	DEC	IAN	EER	MAR	APD	MAY	ILINI	22-23	21-22
	JUL	AUG	SEF	001	INOV	DEC	JAIN	FEB	WIAIN	AFK	IVIAT	3014	Totals	Totals
Non-Judic	ial In	- Hom	e Ser	vices										
CHS	6	8	3	2									19	116
LSF	10	10	5	1									26	95
OHU Polk	4	9	1	0									14	31
One Hope	3	3	0	0									6	35
Total	23	30	9	3									65	277
OCS / ICP	C Cou	irtesy	Supe	rvisio	n									
CHS	0	0	0	0									0	0
LSF	0	0	0	0									0	0
OHU Polk	0	0	0	0									0	0
One Hope	22	29	28	2									81	338
Total	22	29	28	2									81	338
Reinstater	nent o	of Pro	tectiv	e Ser	vices	Super	vison	(Not	ice of	Heari	ngs)			
CHS	0	3	0	0									3	17
LSF	0	6	0	0									6	46
OHU Polk	0	0	0	0									0	2
One Hope	0	4	0	0									4	0
Total	0	13	0	0									13	65

## **Children Entering & Exiting Care**

Number of Children Entering and Exiting Out-of-Home Care per Month







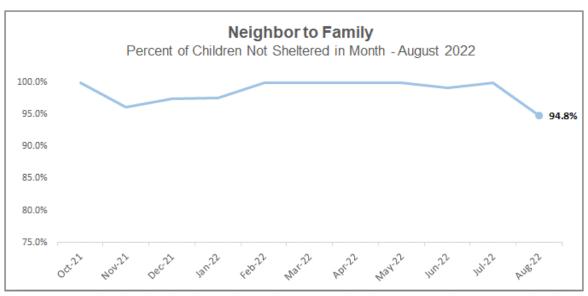
## **Neighbor to Family – Weekly & Monthly Census**

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: 97.1%

"Very good communication."

- NTF Parent Satisfaction Survey- Q: What we are doing well?

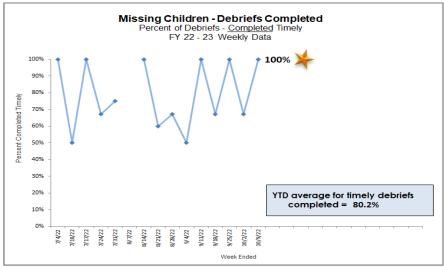
Neighbor To Family - Weekly Census Numbers Weekly Data 10/04/22 through 10/10/22									
Referral Type	Number of Families	Number of Children							
CPI - Safety Management	0	0							
CPI - Family Support	14	29							
Specialized - Family Support	8	20							
Prevention - Comm. Referral	25	59							
Special Conditions Report	5	11							
Nurturing Parenting	18	23							
NTF - Total Services 70 142									

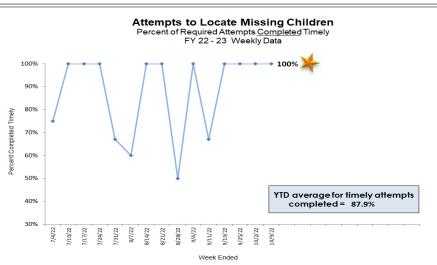


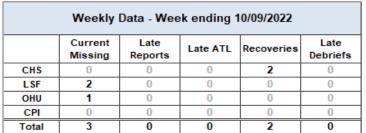


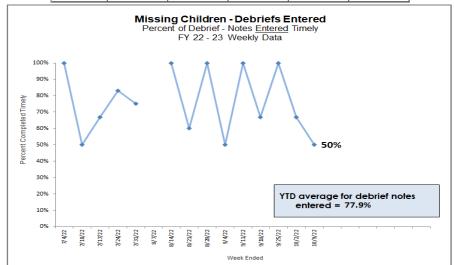
## **Missing Children**

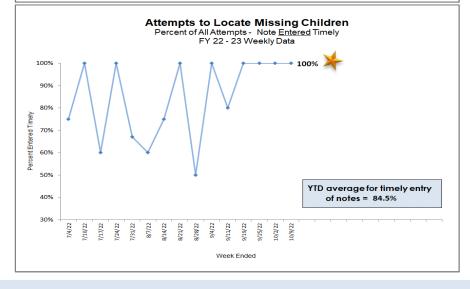
HFC - DCF Circuit 10 Missing Youth Data as of Reporting Date









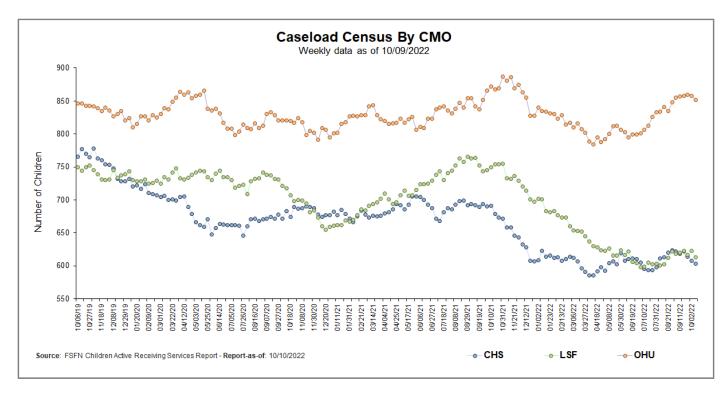




## **Caseload Census Information**

CBC Services Weekly Caseloads By CMO

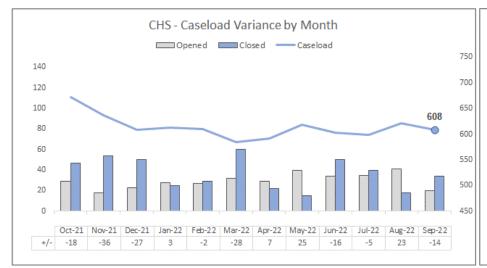
	Number of Children by CMO  Last 6 Reporting Periods										
Agency	9/5/2022	9/11/2022	9/18/2022	9/25/2022	10/2/2022	10/9/2022					
CHS	622	618	622	614	608	603					
LSF	618	620	623	617	623	613					
ОНИ	855	857	858	860	858	852					
HFC Total	2095	2091	2089	2068							

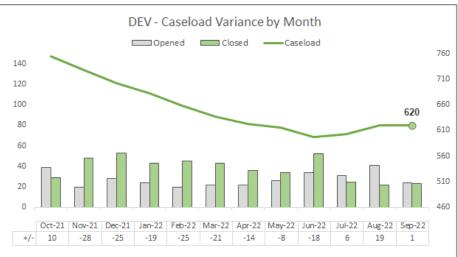


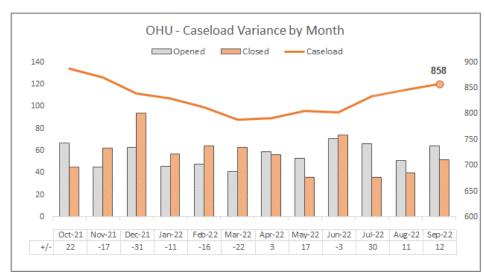


## **Caseload Variance by Month**

Number of Children Opening -vs- Closing to Services during Month (as of 09/30/22)







Source: FSFN Children Active Receiving Services Report - Report-as-of: 10/01/2022



## **Caseload Census Information**

Case Manager Caseload Breakdown by Agency - Data as of 10/02/2022

	Count of Case Managers Within a Caseload Range											
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM					
CHS	2	9	3	0	10	24	25.3					
LSF	6	7	3	7	7	30	20.8					
OHU	3	9	12	5	7	36	23.8					
# of CMs	11	25	18	12	24	90	23.2					

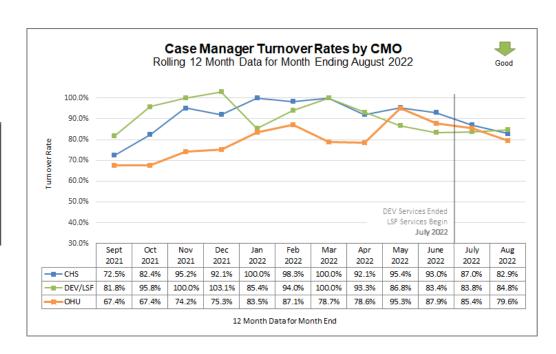
Percent of Case Managers That Are at or Under the National Caseload Standard of 15								
СМО	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower					
CHS	24	11	45.8%					
LSF	30	13	43.3%					
OHU	36	12	33.3%					
HFC	90	36	40.0%					

# **Case Management Organization Turnover**

12 Month Case Manager Turnover Rates by Agency

	Employee Turnover Rates By CMO 12 Month Data for Month Ended August 2022									
CMO Case Manager Case Manager Supervisor										
CHS	82.9%	75.0%								
DEV/LSF*	84.8%	32.0%								
OHU	79.6%	76.2%								

<sup>\* 7/2/22 -</sup> Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" is a combined performance.





<sup>\*</sup> Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

## **Healthcare Information**

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 10/09/22											
Agency # of Children in OHC   With a Medical Record in FSFN   With Medical Service in last 12 Months   With Dental Service in Last 7 months   With Dental Immunizations Up to Date   Overall Performance											
CHS	418	100.0%	98.6%	93.8%	96.4%	96.3%					
LSF	416	100.0%	97.3%	83.2%	99.8%	93.4%					
OHU	396	100.0%	98.5%	93.5%	94.9%	95.6%					
HFC											
Source:	FSFN report "H	lealthcare Servic	e Information for Chi	ildren in Out-of-hom	e Care Daily Listing	- OCWDRU"					

	Health Information in FSFN as of 10/09/22					
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update		
CHS	0	6	16	15		
LSF	0	11	46	1		
OHU	0	6	17	20		
Total 0 23 79 36						
Source	: "Healthcare S	ervice Information f	or OHC - Daily Listin	g - OCWDRU"		

# **Scorecard Measures 9 & 10 - Children Receiving Healthcare Services**

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months - Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months - Target = 95.0%

Scorecard Measure #9 - 12/31/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 2nd Qtr as of 10/09/22					
Agency Appointment within last 12 mths Total Children out-of-home care Percent Medica Services Received					
CHS	412	418	98.6%		
LSF	403	414	97.3%		
OHU	390	396	98.5%		
Total	1205	1228	98.1%		

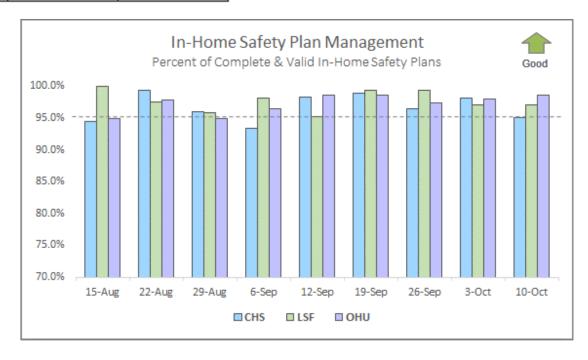
Scorecard Measure #10 - 12/31/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 2nd Qtr as of 10/09/22					
Agency Appointment within last 7 mths Total Children out-of-home care Percent Dental Services Received					
CHS	241	257	93.7%		
LSF	228	274	83.2%		
OHU	244	261	93.5%		
Total	713	792	90.0%		



# **In-Home Safety Plan Management**

Percent of Completed In-Home Safety Plans under 180 Effective Days - Target: 95.0%

In-Home Safety Plan Management Percent of Completed In-Home Safety Plans under 180 Effective Days					
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete	
CHS	8	155	163	95.1% 🎠	
LSF	5	166	171	97.1% ⊁	
OHU	2	144	146	98.6% ⊁	
HFC Total*	15	465	480	96.88%	



Source: FSFN Report "Case Management Safety Management Listing", Report-as-of: 10/10/22



# **Data Exceptions: Placements**

	Placement Exceptions by Number of Weeks on List Data-as-of: 10/09/22				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total	
CHS				0	
LSF				0	
OHU				0	
СРІ	1	5	17	23	
NTF				0	
SCARF				0	
Total	1	5	17	23	

	Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	9/5/2022	9/11/2022	9/18/2022	9/25/2022	10/2/2022	10/9/2022	
CHS	0	1	0	0	2	0	
LSF	0	0	2	0	6	0	
ОНИ	0	0	0	0	1	0	
СРІ	33	5	17	12	23	23	
NTF	0	0	0	1	0	0	
SCARF	0	0	0	0	0	0	
Total	33	6	19	13	32	23	

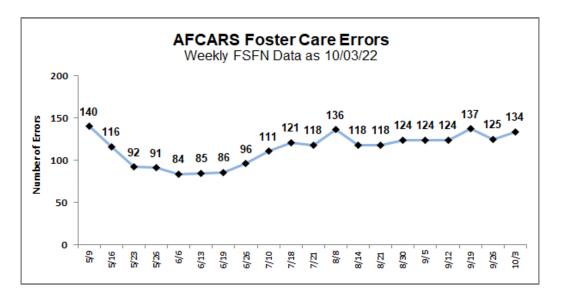
# **Child Placement Agreement** – Current Errors

Child Placement Agreement Errors  Data as of 10/10/2022					
Agency	New CPA Need to Upload Need Supervisor Need to Close Signed Agreement Approval CPA Total				
CHS		2	1		3
LSF					0 🌟
OHU					0 🚁
Total	0	2	1	0	3



# **Data Exceptions: AFCARS**

Data for Reporting Period: 04/01/22 – 09/30/22



	AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS		2	12		29	4	47
LSF			6		33	3	42
OHU			6		26	5	37
CPI		8					8
Total	0	10	24	0	88	12	134
Source : FSF	ource : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 10/04/22						



# Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases, Data-as-of: 10/09/22

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			3	
LSF				
OHU	1			
HFC TOTAL	1	0	3	0

## CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 10/09/22					
Agency	Not Approved	Approved	Grand Total	Percent Approved	
CHS	9	305	314	97.1%	
LSF	9	304	313	97.1%	
OHU	5	254	259	98.1%	
HFC Total	23	863	886	97.4%	

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 10/09/22				
Agency Timely FFA Approvals Completed ( < 30 Days ) ( 2nd Qtr ) Timely				
CHS	4	4	100.0% 🧡	
LSF	2	2	100.0% 袶	
OHU	3	3	100.0% 💥	
HFC TOTAL	9	9	100.0%	

FY 22-23 Target = **95% or higher** 





# Resource News Flash | October 2022

# AWARENESS FOR OCTOBER

October: Safe Sleep Awareness Month, Domestic Violence Awareness Month, National Principal's Month

11h/12h/13h – End of 1±9 week grading period

31# - Halloween

## **HEALTH RESOURCES**

For more COVID information specific to Florida, go to <u>floridahealthcovid19.gov</u>

> Call Center is available 24/7 [866] 779-6121 or email COVID-19@fihealth.gov.

For more vaccine information go to https://floridahealthcovid19.gov/covid-19vaccines-in-florida/

## **SAFETY RESOURCES**

Internet Safety and Tips

NetSmartz Home missingkids.org

Safe Sleep https://www.ounce.org/safe\_sleep.html

Swim Safety Tips mousercontent.com

## COMMUNITY RESOURCES

## Housing and Utility Assistance

www.ourflorida.com

OUR Florida provides renters who qualify with relief on unpaid bills.

- Do you rent your home?
- Did you lose your job or wages due to COVID-19?
- Are you behind on your rent or facing eviction?
- Did you receive a shutoff notice from your utility?
   YOU MAY BE ELIGIBLE FOR HELP WITH RENT AND UTILITIES BILLS.

### United Way's 211

Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

#### Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and nonrelative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond

## Find Help (Previously Aunt Bertha)

https://www.findhelp.org/

Find local resources for food, health, housing, employment programs & other community resources in seconds.

#### Circuit 10 Children's Mental & Behavioral Health Resources

https://sites.aooale.com/view/floridac10 mhbhresources/home

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- National Aliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida A Pathway to Prosperity

#### Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

https://uwcf.org/initiatives/endhunger/sch edule/

#### Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

Healthy Families Florida - Find a Local Project (healthyfamiliesfla.org)

#### Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

### 24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167 Polk 863.413.2700

Victim Services Office Line 863.413.2708

#### Victim Services Office - Polk

County1860 South Crystal Lake Drive, Lakeland, FL 33801

Victim Services Office – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

## HFC EVENTS

### Rudolph Round-Up

- Host a toy drive
- Make a Monetary Donation
- Purchase from Rudolph Toy Registry https://heartlandforchildren.org/rudolph

HFC's "Let's Talk About it" Podcast where we provide education and resources for family matters in Polk,

Highlands and Hardee Counties

<u>Apple Podcasts</u> / <u>Anchor</u> / <u>Spotify</u> /

YouTube

#### Hurricane Resources and Relief

Recovery resources and emergency updates for Polk, Highlands, and Hardee County

https://heartlandforchildren.org/hurricanerelief





# Resource News Flash | October 2022

## POLK COUNTY

### Projecthoco of Polk County

FREE Dresses and Suits for Homecoming Store Dates: Oct-1,8 and 22 Time: 11am – 4:00pm 3800 US 98 N Lakeland, FL Questions: (863) 802-0777

#### Page Center for Girls

Mission: Pace provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Currently Accepting Student Application:

Contact: <u>Jesilynn.Pfeffer@pacecenter.org</u> (863) 688-5596 Ext. 5516

#### **FREE Health Services**

Polk HealthCare Plan and the Florida Department of Health partner to provide free health services to members of the community and provide Polk HealthCare Plan education and enrollment assistance.

August Health Services Events

#### Jack-o Lantern Jamboree

Simmers Young Park
339 American Spirit Rd. Winter Haven, FL
Saturday, October 15<sup>th</sup>, 2022
12pm-4pm
Entrance: \$5/pp – Children under 2 are free
Cash Only
2pm Costume Contest

<u>Lakeland Mom: Kids Activities & Things to Do in</u> <u>Lakeland, FL</u>

More Information: (863) 534-6911

## HIGHLANDS COUNTY

#### Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

> 419 East Center Avenue Sebring, FL 33870 Office: (863) 382-2905

https://www.championforchildren.org/

### Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr.
Sebring, Florida
(863) 451-5385
(contact museum for updated hours)

## Sebring Rundown

Highlands County Fall Festivals Fall Festivals – Sebring Rundown

## HARDEE COUNTY

#### Hardee Help Center

A Christ-centered community service
organization bringing hope & healing to Hardee
County families in difficult
seasons of life.
713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
Tel: 863-773-0034

#### Main Street Wauchula Fall Festival

October 29th 4pm-7pm
Costume Competition at 5:30pm
Heritage Park
209 W. Main Street
Wauchula, FL 33873

#### Visit Hardee

Website for upcoming events, community Updates and resources Events — VISIT HARDEE



For additional resources and county events, check out our most recent Parent's Corner Newsletter.





# Community Based Care Lead Agency Map



01		-	LEGEND	
Cir	rcuit	Region	Counties Escambia, Okaloosa, Santa Rosa,	Lead Agency
	1		Walton	Families First Network
	2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
	14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
	3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
	4		Clay	Kids First of Florida, Inc.
	4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
	7	Northeast	St. Johns	St. Johns County Board of Commissioners
	7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
	8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
	5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
	9		Orange, Osceola	Embrace Families
	10	Central	Hardee, Highlands, Polk	Heartland For Children
	18		Seminole	Embrace Families
	18		Brevard	Brevard Family Partnerships
	6		Pasco, Pinellas	Family Support Services of SunCoast
	12	SunCoast	DeSoto, Manatee, Sarasota	Safe Children Coalition
	13		Hillsborough	Children's Network of Hillsborough
	20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
	15		Palm Beach	ChildNet, Inc.
	17	Southeast	Broward	ChildNet, Inc.
	19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
	11	Southern	Miami-Dade	Citrus Family Care Network
	16	Countrie	Monroe	Citrus Family Care Network

