



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, September 26, 2018 at 10 a.m.

Data for Week Ended  
Sunday, September 23, 2018

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 - 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
<b>Heartland For Children</b>	<b>6.59</b>	<b>98.3%</b>	<b>91.8%</b>	<b>99.8%</b>	<b>48.3%</b>	<b>50.1%</b>	<b>89.6%</b>	<b>2.82</b>	<b>98.8%</b>	<b>90.8%</b>	<b>86.0%</b>	<b>60.3%</b>
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali...	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
<b>Statewide</b>	<b>8.94</b>	<b>97.4%</b>	<b>95.7%</b>	<b>99.7%</b>	<b>39.1%</b>	<b>52.5%</b>	<b>91.5%</b>	<b>4.55</b>	<b>97.6%</b>	<b>92.9%</b>	<b>89.4%</b>	<b>63.8%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 09/01/18 - 09/30/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	6	99.93%
DEV	4	99.87%
OHU	6	99.93%
<b>Total</b>	<b>16</b>	<b>99.91%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 09/23/18		

# of Children Not Seen, Month of September 2018	
# Not Seen	Agency
208	CHS
216	DEV
257	OHU
15	CPI
696	<b>Total</b>
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 09/16/18	

Not Updated






## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 09/17/18 thru 09/23/18			
Agency	Timely	Un-Timely	Total
CHS			
DEV	4	1	5
OHU	2	1	3
<b>Total</b>	<b>6</b>	<b>2</b>	<b>8</b>

Scorecard Measure #5 - 07/01/17 to 09/30/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - 1st Qtr as of 09/23/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	30	68	44.1% 
DEV	24	71	33.8%
OHU	23	67	34.3%
<b>HFC Total*</b>	<b>99</b>	<b>230</b>	<b>43.0%</b>

Scorecard Measure #6 - 10/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - 1st Qtr as of 09/23/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	77	140	55.0% 
DEV	53	131	40.5%
OHU	49	95	51.6% 
<b>HFC Total*</b>	<b>202</b>	<b>391</b>	<b>51.7%</b>

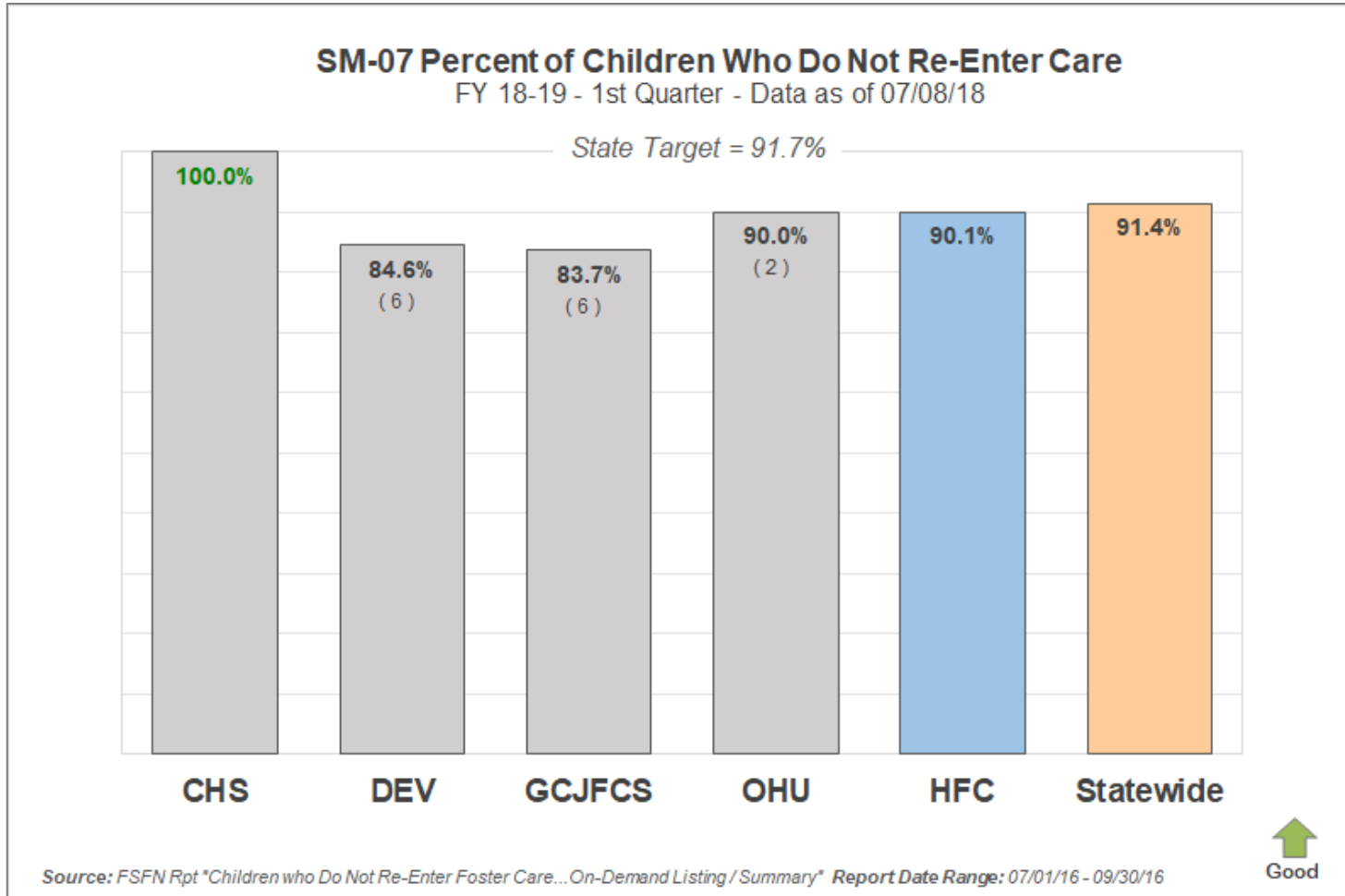
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



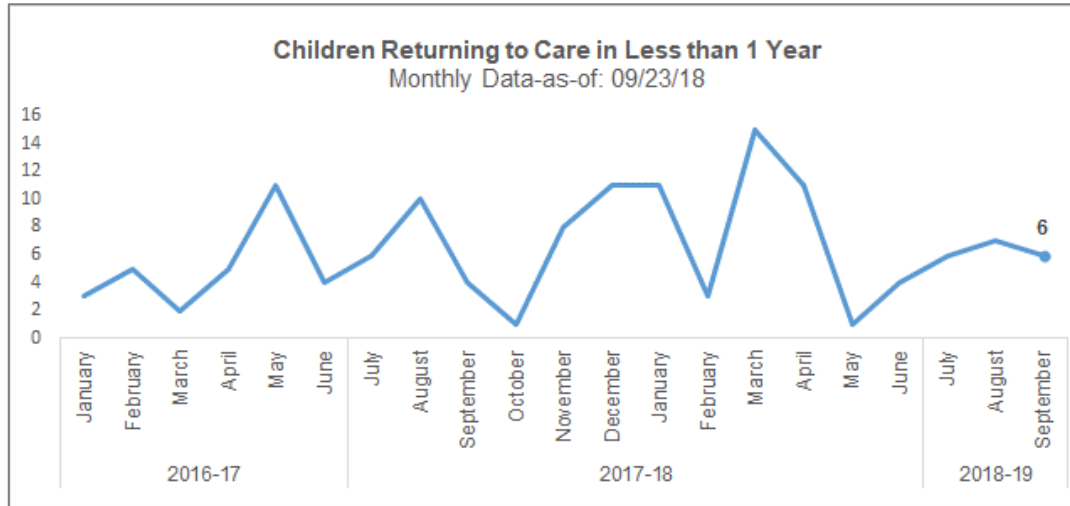
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



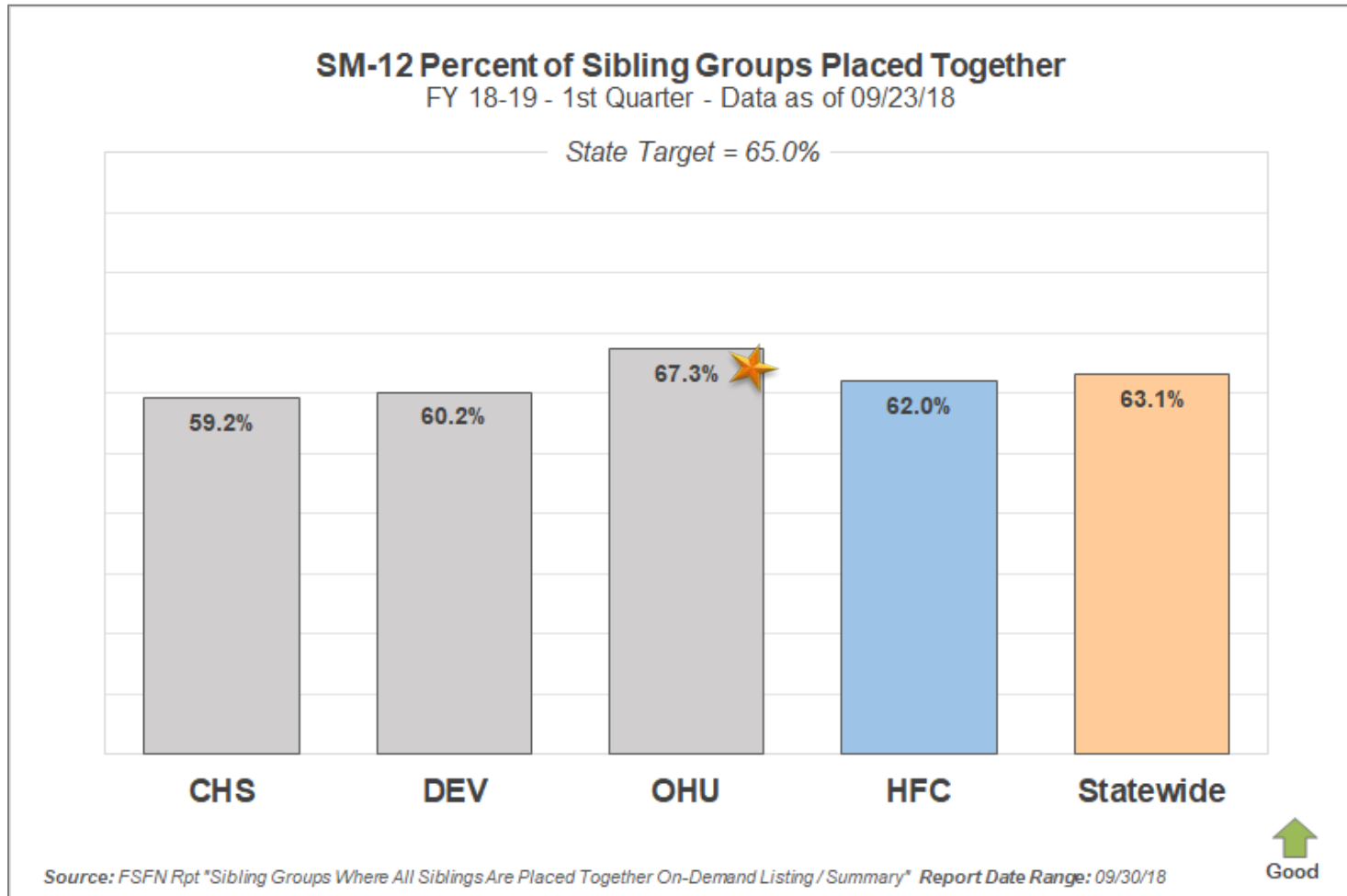
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 09/17/18 - 09/23/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
9/11/2018	141836-DEV	1/24/2018	1/30/2018	0	7	< 1.0 yr	Y	77%
9/11/2018	141836-DEV	1/24/2018	5/18/2018	4	3	< 1.0 yr	Y	69%
9/17/2018	141039-GCCC	3/3/2015	5/3/2016	14	28	1.0 - 2.9 yrs	Y	30%
9/17/2018	141039-GCCC	3/3/2015	5/3/2016	14	28	1.0 - 2.9 yrs	Y	30%
9/17/2018	141039-GCCC	3/3/2015	5/3/2016	14	28	1.0 - 2.9 yrs	Y	30%
8/31/2018	141827-DEV	1/30/2017	4/18/2018	15	4	< 1.0 yr	Y	74%
9/17/2018	141839-CHSFL	9/21/2016	10/28/2016	1	22	1.0 - 2.9 yrs	Y	16%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 09/24/18



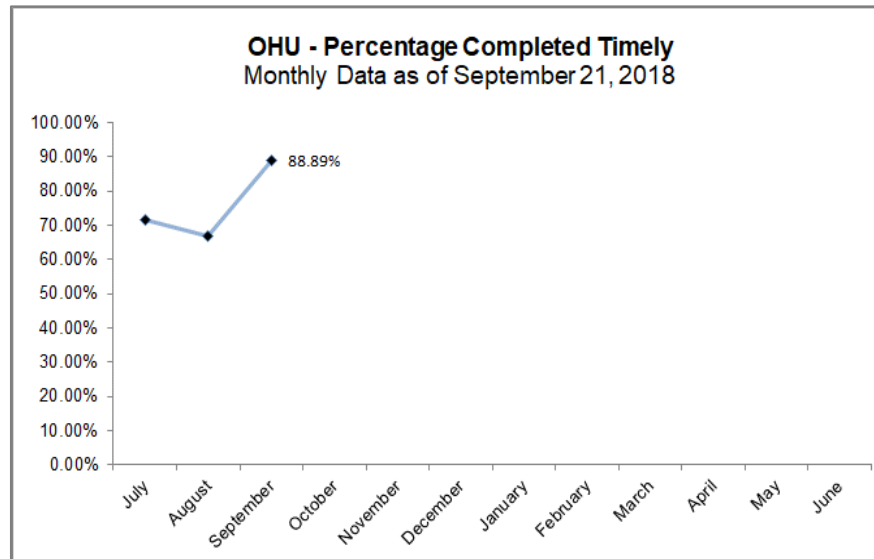
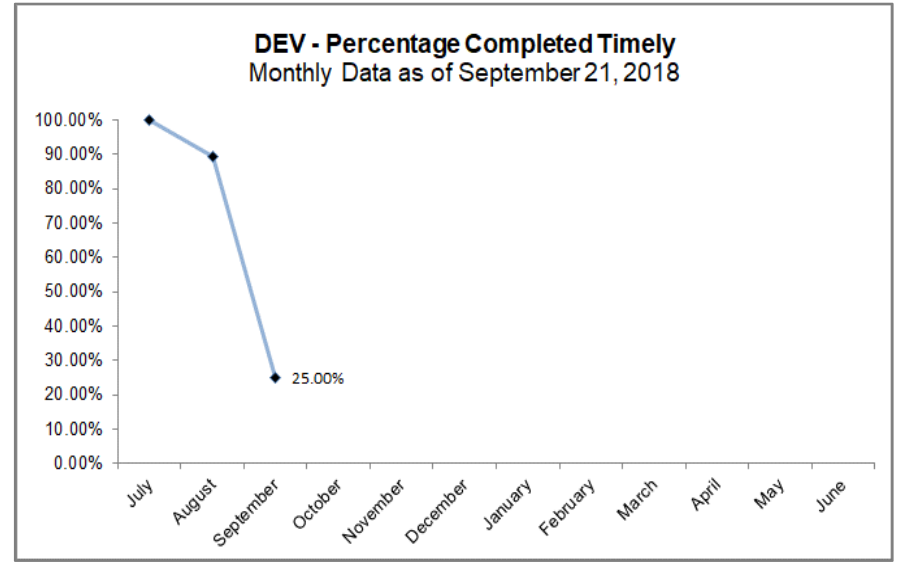
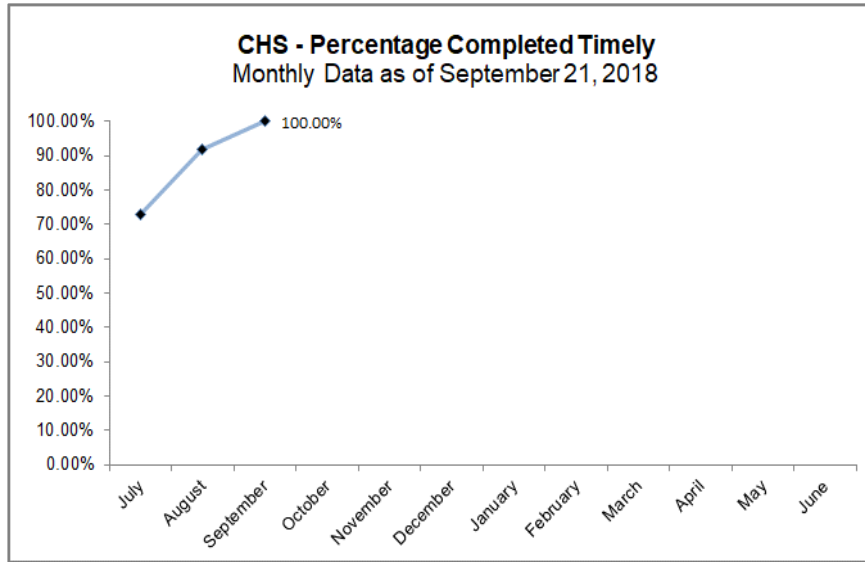
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Exit Interview Timeliness by CMO

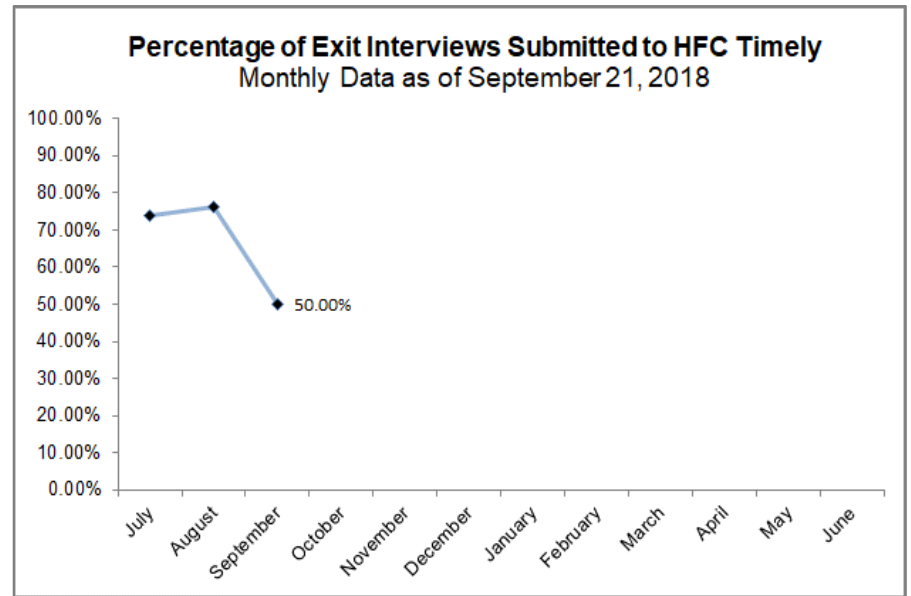
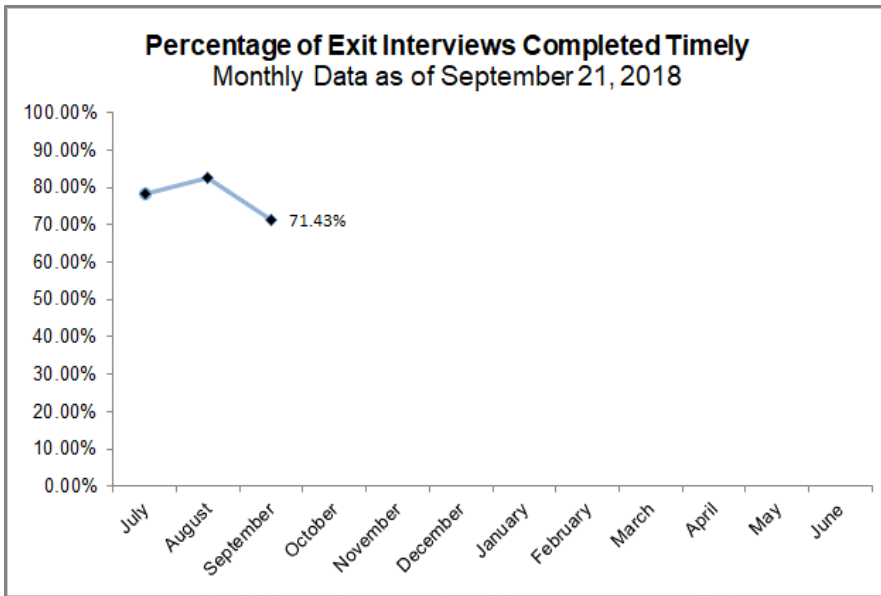
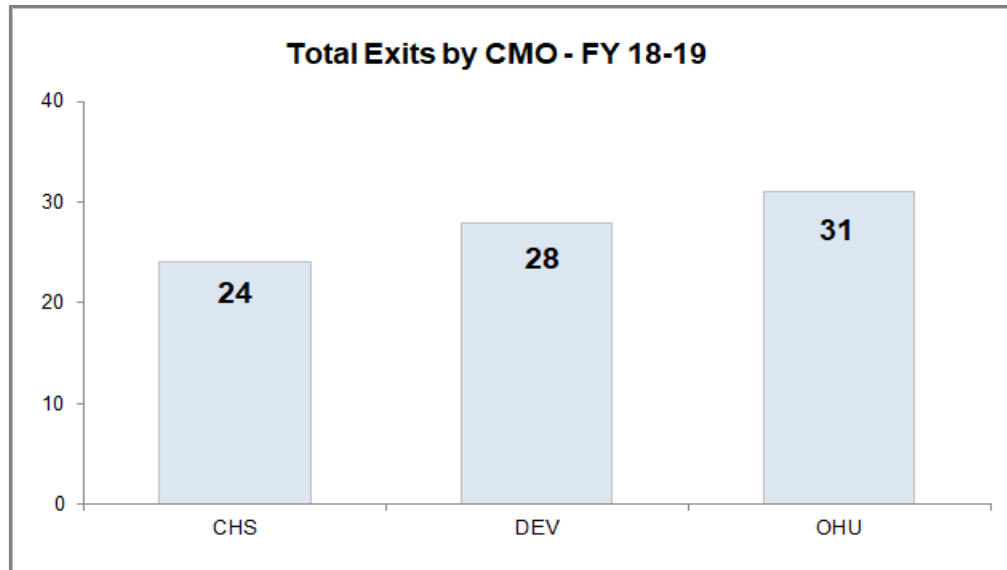
HFC Cumulative YTD Timeliness: 79.52%





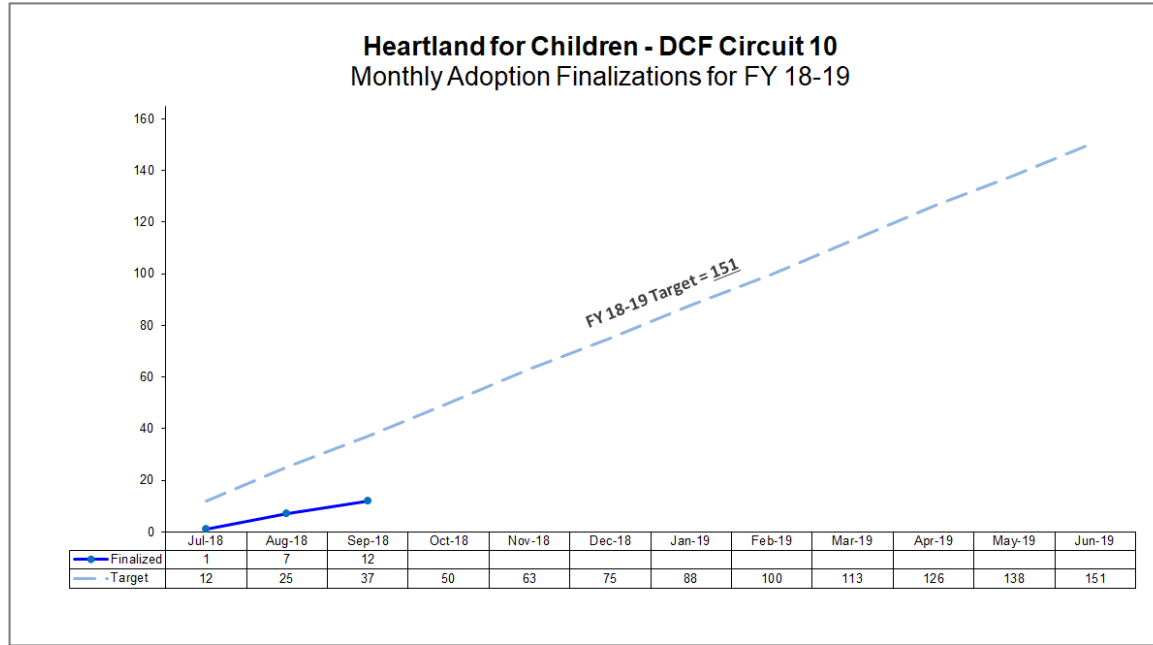
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 79.52%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
Sept 27, 2018  
Oct 10, 2018

**Adoption Finalizations Credited to HFC**  
18-19 Fiscal Year-to-Date 09/24/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	6	0	47	47	0.0%	-
DEV	4	4	57	61	6.6%	50.0%
OHU	5	8	35	43	18.6%	12.5%
<b>Total</b>	15	12	139	151	7.9%	25.0%



# Foster Home Profile





**GAP**

Guardians as Parents

# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 - Data as of Sept 17, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
<b># of Shelter Hearings</b>													
Polk	33	42	19										94
Highlands	4	3	2										9
Hardee	2	3	0										5
Total	39	48	21										108
<b># Children Removed</b>													
Polk	49	78	32										159
Highlands	7	6	2										15
Hardee	8	5	0										13
Total	64	89	34										187
<b>Total Children Denied Shelter</b>													
Polk	0	1	0										1
Highlands	0	0	0										0
Hardee	0	0	0										0
Total	0	1	0										1
<b># Children Placed with Relative</b>													
Polk	24	43	16										83
Highlands	2	1	0										3
Hardee	3	5	0										8
Total	29	49	16										94
<b># Children Placed with Non Relative</b>													
Polk	12	17	9										38
Highlands	4	0	1										5
Hardee	0	0	0										0
Total	16	17	10										43
<b># Children Placed in Foster Care</b>													
Polk	13	18	7										38
Highlands	1	5	1										7
Hardee	5	0	0										5
Total	19	23	8										50

% of Children Sheltered Placed in Foster Care						
Data as of 09/17/2018						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	25.8%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	23.5%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
<b>FY Total</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>26.7%</b>

Shelter Count for the Week of Sept 11 - Sept 17, 2018			
	Polk	Highlands	Hardee
Shelters	13	1	
Children Removed	24	1	
Placed in Foster Care	6	1	
Placed w/ a Relative	11		
Placed w/a Non-Rel	7		

Not Updated



# Case Transfer Staffing Data

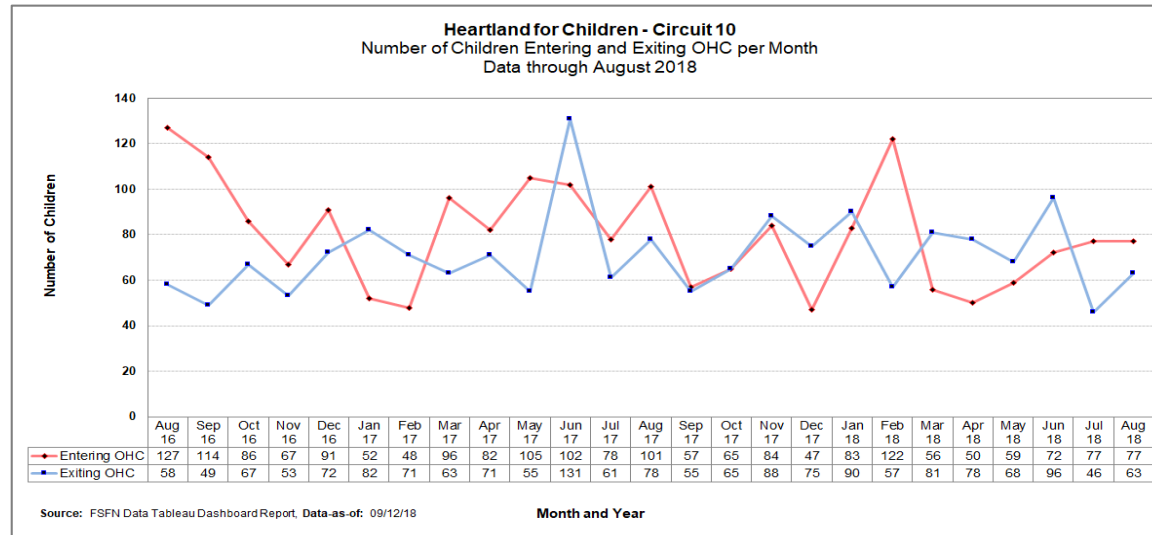
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 09/25/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	30	36	24										90	349	416
Devereux	32	25	38										95	349	442
OHU Polk	26	8	20										54	253	426
One Hope	36	52	31										119	527	586
<b>Total</b>	<b>124</b>	<b>121</b>	<b>113</b>										<b>358</b>	<b>1478</b>	<b>1870</b>
<b>Out of Home Care</b>															
CHS	15	20	10										45	226	253
Devereux	19	19	31										69	218	259
OHU Polk	18	7	16										41	164	265
One Hope	8	17	4										29	133	136
<b>Total</b>	<b>60</b>	<b>63</b>	<b>61</b>										<b>184</b>	<b>741</b>	<b>913</b>
<b>In - Home Judicial</b>															
CHS	7	6	2										15	35	27
Devereux	2	3	3										8	27	24
OHU Polk	0	0	2										2	20	29
One Hope	1	0	0										1	24	22
<b>Total</b>	<b>10</b>	<b>9</b>	<b>7</b>										<b>26</b>	<b>106</b>	<b>102</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	6	7	10										23	48	102
Devereux	9	1	3										13	66	119
OHU Polk	8	1	0										9	44	113
One Hope	1	6	0										7	49	67
<b>Total</b>	<b>24</b>	<b>15</b>	<b>13</b>										<b>52</b>	<b>207</b>	<b>401</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0										0	2	1
Devereux	0	0	0										0	0	2
OHU Polk	0	0	0										0	0	1
One Hope	26	28	27										81	313	355
<b>Total</b>	<b>26</b>	<b>28</b>	<b>27</b>										<b>81</b>	<b>315</b>	<b>359</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0										0	17	17
Devereux	0	0	0										0	18	20
OHU Polk	0	0	0										0	10	13
One Hope	0	1	0										1	2	4
<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>										<b>1</b>	<b>47</b>	<b>54</b>

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month







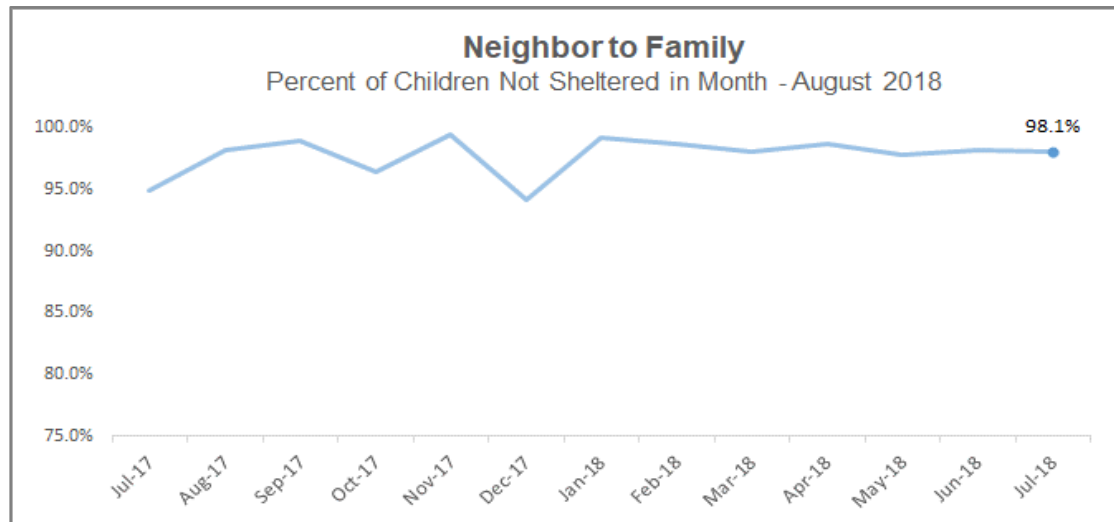
## Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.3%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 09/18/18 through 09/24/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	3
CPI - Family Support	38	93
Specialized - Family Support	11	39
Prevention - Comm. Referral	26	57
Special Conditions Report	5	10
Nurturing Parenting	21	42
<b>NTF - Total Services</b>	<b>102</b>	<b>244</b>

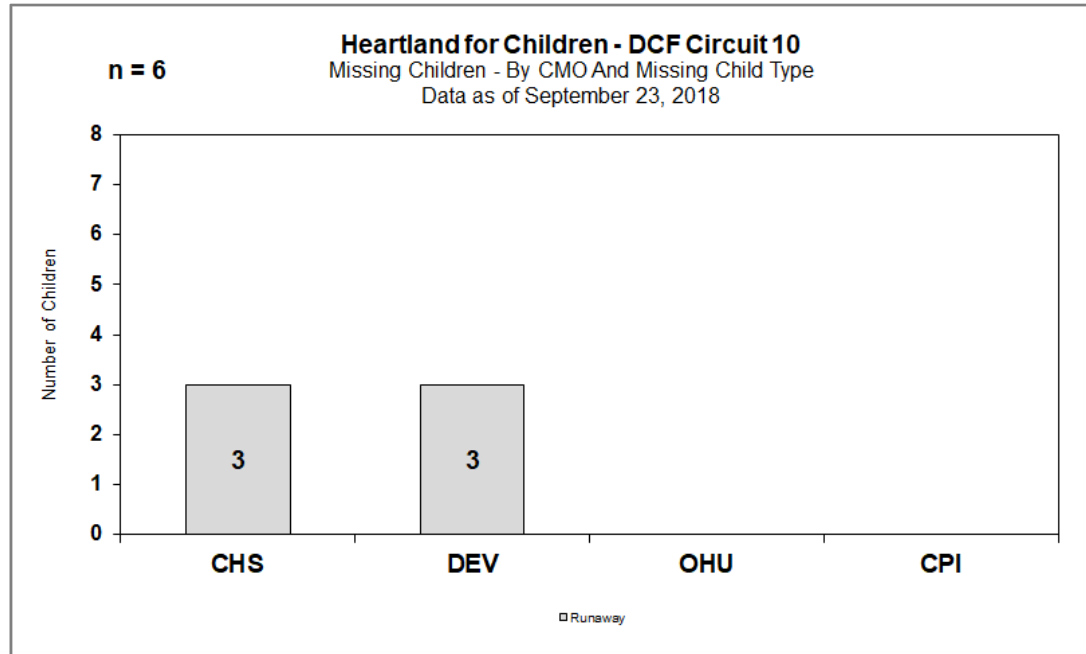
“Susan (Family Care Manager) is one special person and cares so much. I fee very fortunate to know her.”

- Nurturing Parent Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



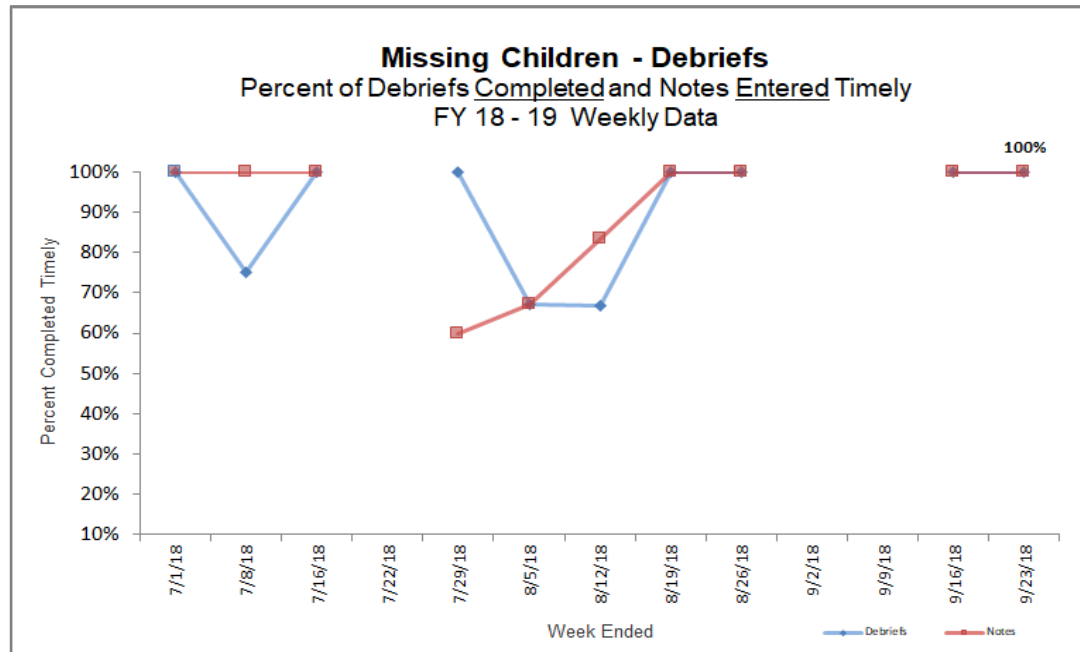
Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
July 2018 (m/end)	-	19	-	95%	-	21	-
Aug 2018 (m/end)	-	22	-	95%	-	23	-
9/2/2018	1	1			0	1	
9/9/2018	5	4	100%	100.0%	0	4	
9/16/2018	6	6	100%	100.0%	0	5	
9/23/2018	6	9	100%	100.0%	0	8	





# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



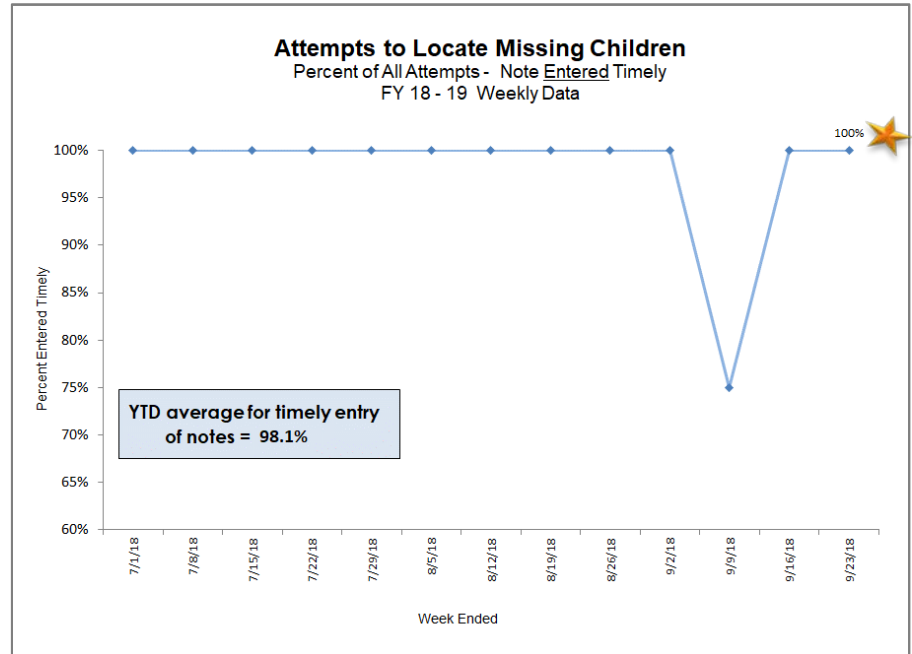
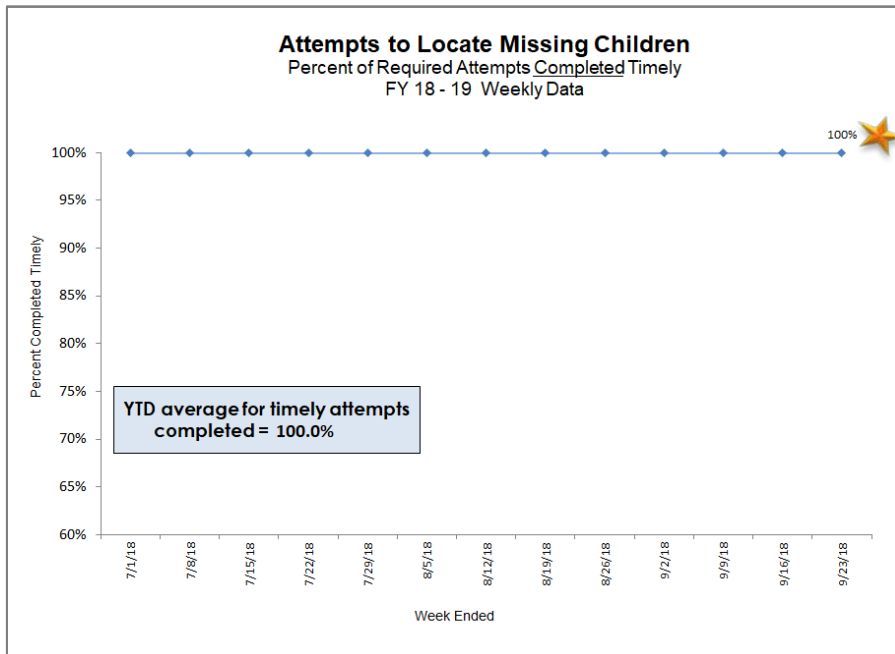
Missing Children - Debriefs								
Week of 09/17/2018 through 09/23/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV								
OHU								
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>100%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 09/17/2018 through 09/23/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	3	3	3	100%	3	1	4	100%
OHU								
PI								
<b>Total</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>100%</b>	<b>4</b>	<b>1</b>	<b>5</b>	<b>100%</b>

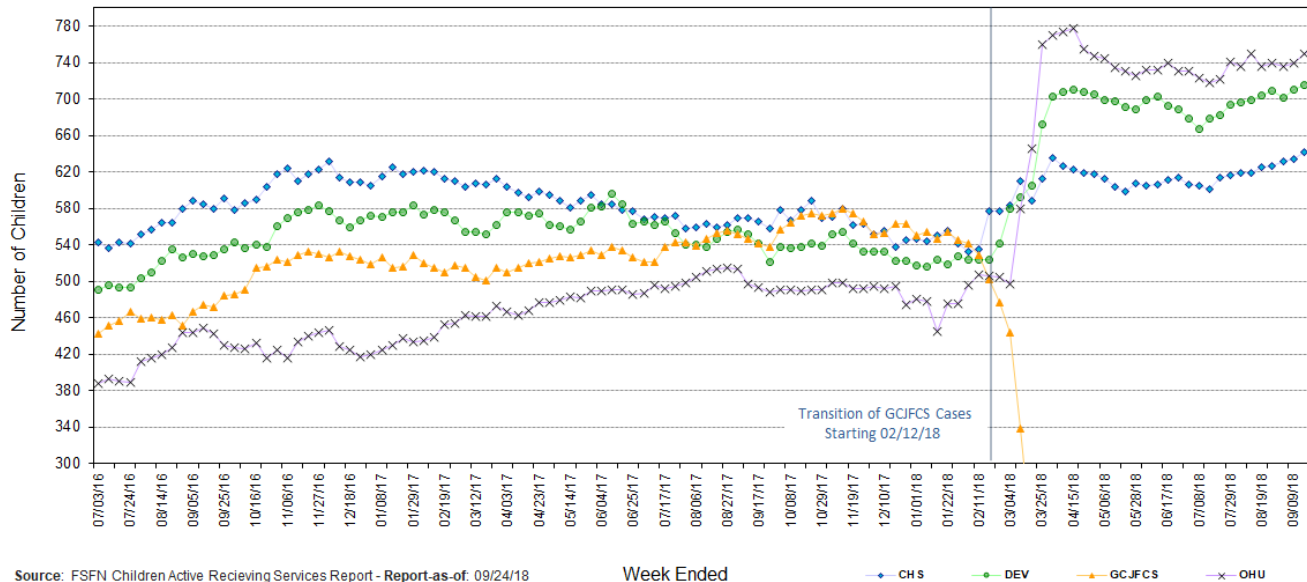


# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	8/19/2018	8/26/2018	9/3/2018	9/9/2018	9/16/2018	9/23/2018
CHS	625	627	631	634	642	639
DEV	704	709	701	710	715	726
OHU	735	740	736	739	750	758
<b>HFC Total</b>	<b>2064</b>	<b>2076</b>	<b>2068</b>	<b>2083</b>	<b>2107</b>	<b>2123</b>

**Caseload Census By CMO**  
Weekly data as of 09/23/18



Source: FSN Children Active Receiving Services Report - Report-as-of: 09/24/18

Week Ended

CHS DEV GCJFCS OHU



## Caseload Census by Case Manager and Organization

Data as of 09/23/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Beltz, Nicole	4
DEV	Herrera, Arline	4
DEV	Diaz, Karla	4
OHU	Newton, Kimberly	3
OHU	Kampman, Rebecca	3
CHS	Livesay, Elizabeth	2
DEV	Hampton, Sharday	2
OHU	Distler, Rebecca	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Davis, Melissa	24
CHS	Headly, Karen	24
DEV	Williams, Brioni	24
OHU	Garza, Krystal	24
OHU	Gay, Tony	24
CHS	Luebke, Nicole	23
DEV	Bartle, Julie	23
DEV	Spence, India	23
DEV	Morris, Tyrica	23
DEV	Pope, Kion	23
OHU	Mcfadden, Phillisha	23
OHU	Myers, Julieanne	23
CHS	Arrindell, Mikel	22
DEV	Davis, Katelyn	22
OHU	Johnson, Gwendolyn	22
OHU	Fleurival, Marie	21
OHU	Jean, Tamara	21
OHU	Virts, Emily	21
DEV	Louis, Rachelle	20
OHU	Crossen, Monaya	20
OHU	Copeland, Kiana	20
DEV	Martinez, Neisha	19
DEV	Singleton, Lashawndria	19
DEV	Lisbon, Ellarie	19
OHU	Cleveland, Tammy	19
OHU	Spears, Latasha	19
CHS	Dankowski, Jennifer	18
DEV	Gilberry, Yolanda	18
DEV	Desravines, Shedlie	18
OHU	Meinke, Danielle	18

Caseload of 16 - 24 Children		
CMO	Case Worker	#
OHU	Tucker, Theron	17
CHS	Raines, Todd	16
DEV	Stoudemire, Ledesha	16
DEV	Smith, Codi	16
OHU	Hinkle, Gwen	16

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Huggins, Ebonye	41
CHS	Bankole, Sophia	37
OHU	Calderon, Jose	37
CHS	Jones, Olivia	36
DEV	Gadson, Berlendah	35
CHS	Nettles, Markisha	34
CHS	Mills, Clyatt	34
DEV	Collins, Montel	34
CHS	Washington, Chastity	33
CHS	Weaver, Salisha	33
CHS	Ware, Christina	33
DEV	White, Alfreda	33
OHU*	Baldwin, Chenoa	33
OHU*	Tucker, Raymona	33
CHS	Hiers, Katherine	32
DEV	Pierrissaint, Walner	32
DEV	Pyles, Lisa	32
CHS	Tobie, Shada	31
DEV	O'Connor, Michelle	31
CHS	Bishop, Shane	30
DEV	Alston-Temple, Tameka	30
OHU*	Pittard, Deangelo	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Alward, Jessica	15
DEV	Colon, Gabriella	15
CHS	Hoyt, Jenifer	14
CHS	Wilson, Hellanor	14
DEV	Reiter, Victoria	14
OHU	Colon, Lisette	14
OHU	Pinkney, Brittany	14
CHS	Perry, Melissa	13
DEV	Hailey, Candice	13
OHU	Lopes, Alannah	13
DEV	Willix, Zeneka	12
OHU	Morgan, Austin	12
OHU	Sheppard, Kelvin	11
CHS	Allphin, Cris	10
OHU	Thomas, Taylor	9
OHU	Souffrant, Katiana	9
OHU	Cizewski-Baird, Nena	8
OHU	Sherwood, Drake	7

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Humber, John	29
DEV	Curtis, Stephanie	29
OHU*	Gonzalez, Jesus	29
DEV	Hamilton, Shuntia	28
OHU	King, Lora	28
CHS	Friday, Michelle	27
DEV	Pressley, Dante	27
DEV	Rossy-Arroyo, Sheila	27
OHU	Thompkins, Eureka	27
OHU	Lockwood, Roneshia	27
DEV	Collins, Sara	26
OHU	Frazier, Ernestine	26
OHU	Mattison-Reid, Sharon	26
CHS	Yates, Michelle	25
OHU	Downing, Teneka	25
OHU*	Simmons, Shannon	25

\*These OHU case managers contain caseloads that are over 70% OCS cases.

On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 09/23/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	3	6	3	11	23	27.8
DEV	3	5	14	5	7	34	21.4
OHU	1	9	15	8	4	37	20.5
<b># of CMs</b>	<b>4</b>	<b>17</b>	<b>35</b>	<b>16</b>	<b>22</b>	<b>94</b>	<b>22.6</b>

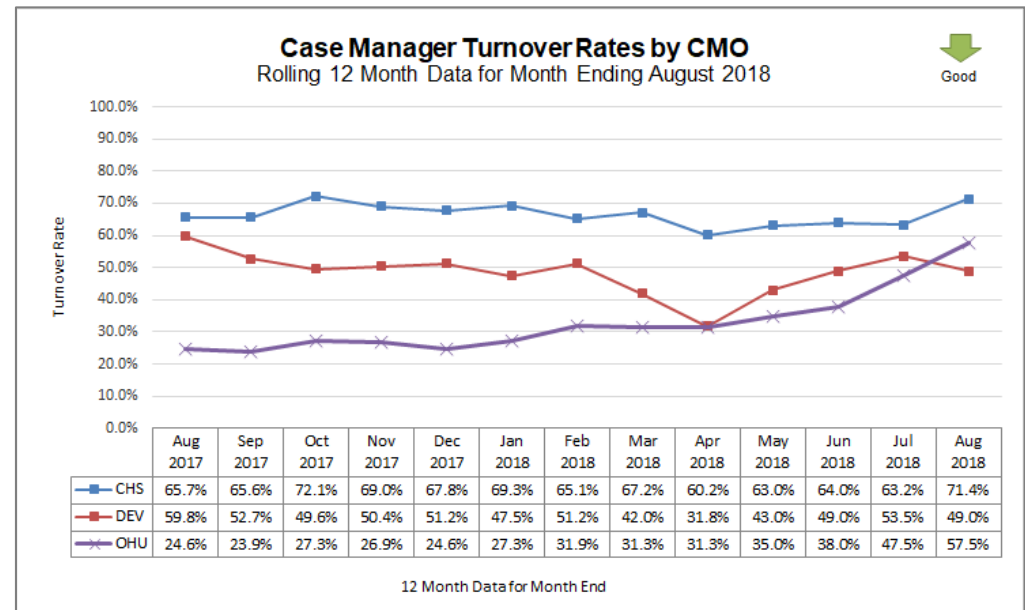
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	3	13.0%
DEV	34	8	23.5%
OHU	37	10	27.0%
<b>HFC</b>	<b>94</b>	<b>21</b>	<b>22.3%</b>

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended August 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	71.4%	0.0%
DEV	49.0%	9.5%
OHU	57.5%	26.7%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - September 2018		
FSFN Data as of 09/24/18		
Agency	Mom % Completed	Dad % Completed
CHS	36.91%	22.70%
DEV	44.04%	14.94%
OHU	49.06%	43.62%
HFC	<b>42.75%</b>	<b>24.13%</b>
<p>Green = 70% or higher Mom / 50% or higher Dad            Yellow = 63%-69% Mom / 45%-49% Dad            Red = &lt; 63% Mom / &lt; 45% Dad</p> <p>Source: Mindshare Mother / Father Contacts Dashboard</p>		


Birth Parent Contact Required and Completed - August 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	236	163	69.1%	162	89	54.9%	62.0% ★
DEV	279	222	79.6%	176	89	50.6%	65.1% ★
OHU	165	125	75.8%	96	56	58.3%	67.0% ★
<b>TOTAL</b>	<b>680</b>	<b>510</b>	<b>75.00%</b>	<b>434</b>	<b>234</b>	<b>53.92%</b>	<b>64.5%</b>

Source: Mindshare Mother / Father Contacts Data-as-of: 09/17/18



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 09/23/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	433	100.0%	98.2%	95.0% 	99.8%	97.7%
DEV	511	99.8%	99.4%	93.6%	98.0%	97.0%
OHU	365	100.0%	97.0%	93.1%	97.5%	95.9%
<b>HFC</b>	<b>1309</b>	<b>99.9%</b>	<b>98.3%</b>	<b>93.9%</b>	<b>98.5%</b>	<b>96.9%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						



Health Information in FSFN as of 09/23/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	8	13	1
DEV	1	3	20	10
OHU	0	11	15	9
<b>Total</b>	<b>1</b>	<b>22</b>	<b>48</b>	<b>20</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%



Scorecard Measure #9 - 07/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 1st Qtr as of 09/23/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	400	409	97.8% 
DEV	473	474	99.8% 
OHU	327	331	98.8% 
<b>Total</b>	<b>1200</b>	<b>1214</b>	<b>98.85%</b>

Scorecard Measure #10 - 07/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 1st Qtr as of 09/23/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	239	251	95.2% 
DEV	255	273	93.4%
OHU	206	216	95.4% 
<b>Total</b>	<b>700</b>	<b>740</b>	<b>94.59%</b>



## Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 09/23/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 1st Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	1st Qtr Caseload	QTD Percentage
CHS	19				158	1	288	54.9%
DEV	18				177	0	321	55.1% 
OHU	16				140	0	247	56.7% 
<b>Grand Total</b>	53				475	1	856	55.5%

*Source : FSN CARS Report - Caseload 1st Qtr-as-of: 07/01/18*





## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 9/23/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	4	5	1	12
DEV		2	2	1	5
OHU					0
<b>Total</b>	<b>2</b>	<b>6</b>	<b>7</b>	<b>2</b>	<b>17</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 9/24/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS	1			1
DEV	3			3
OHU				
<b>Total</b>	<b>4</b>			<b>4</b>



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 09/23/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		4	4	8
DEV			9	9
OHU	1	2	2	5
CPI			2	2
NTF			2	2
<b>Total</b>	<b>1</b>	<b>6</b>	<b>19</b>	<b>26</b>

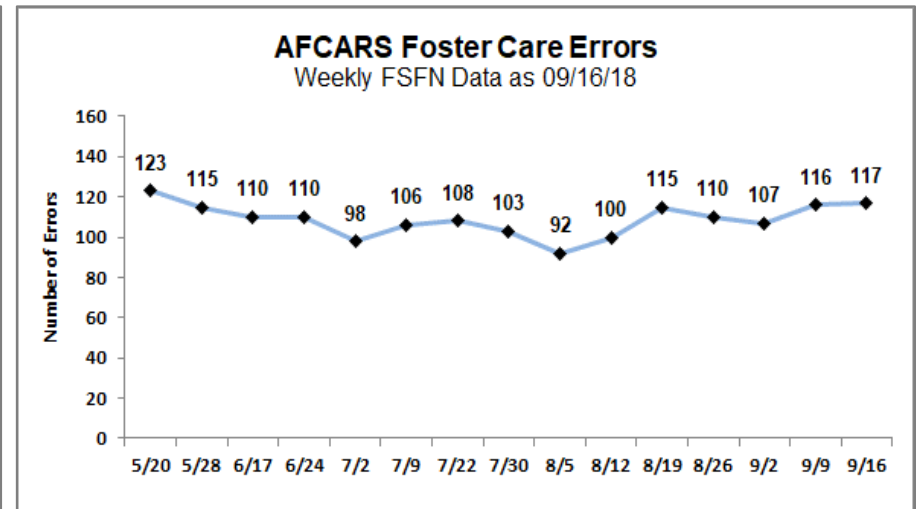
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	8/19/2018	8/26/2018	9/3/2018	9/9/2018	9/16/2018	9/23/2018
CHS	10	13	6	6	5	8
DEV	7	14	19	8	4	9
OHU	8	13	14	20	13	5
CPI	10	4	3	5	7	2
NTF	0	0	3	0	0	2
<b>Total</b>	<b>35</b>	<b>44</b>	<b>45</b>	<b>39</b>	<b>29</b>	<b>26</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS		1	9		21	31
DEV		1	2		31	34
OHU	2	1	10		23	36
CPI		16				16
<b>Total</b>	<b>2</b>	<b>19</b>	<b>21</b>	<b>0</b>	<b>75</b>	<b>117</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 09/16/18



## Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS		2	1	
DEV		1	5	
OHU		2		
HFC TOTAL	0	5	6	0

### CMO Contract Measure 11 – 1<sup>st</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 09/23/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	8	306	314	97.5%
DEV	10	337	347	97.1%
OHU	9	255	264	96.6%
HFC Total	27	898	925	97.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 09/23/18			
Agency	Timely ( < 30 Days )	FFA Approvals ( 1st Qtr )	Completed Timely
CHS	39	44	88.6%
DEV	31	33	93.9%
OHU	37	37	100.0% ★
HFC TOTAL	107	114	93.9%

FY 18-19 Target = **95% and above.**





“It is possible to live happily in the here and now.  
So many conditions of happiness are available –  
more than enough for you to be happy right now.  
You don’t have to run into the future in order to get  
more.”

Thich Nhat Hahn



# RESOURCE NEWS FLASH... September 26, 2018

## Housing Resources

**Housing Assistance** – Homeless? Need assistance finding housing? The Homeless Coalition of Polk County can help. For assistance, visit one of their Coordinated Entry Centers. They can be found in Lakeland (Talbot House Ministries – 814 N. Kentucky Ave.), Winter Haven (Women's Resource Center – 165 Avenue A NW), Haines City (Women and Youth Center), and Lake Wales (Lake Wales Care Center – 140 E Park Ave.). If you are currently fleeing domestic violence, please call the Domestic Violence Hotline at 863-413-2700.

## Beds for Children in Need

**Free Beds for Children in Need** – *Sleep In Heavenly Peace* is a charity that builds and delivers hand-made single and bunk beds along with mattresses, sheets, blankets and pillows to children aged 3-17 who have no bed of their own in which to sleep. The mission and motto of SHP is one and the same "No Kid Sleeps On The Floor In Our Town!" Although their primary service area is defined as west and north of I-4 (including Lake county and portions of Orange, Seminole and Polk counties), they are willing to go beyond those boundaries to deliver to children in need as supplies and resources allow because they are the only chapter of SHP currently established in the Orlando area. For more info, please contact the Chapter President, Bill Carleton, at 407-267-7254 or [bill.carleton@shpbeds.org](mailto:bill.carleton@shpbeds.org).

## Mental Health Resources

**Suicide Prevention Awareness Month** – September was first declared as National Suicide Prevention Awareness Month in 2008. Since then, September has been a time to acknowledge those affected by suicide, raise awareness, and connect individuals with suicidal ideation to treatment services. Suicide is the 2<sup>nd</sup> leading cause of death among people aged 10-24 in the US. In support of Suicide Prevention Awareness Month, the National Child Traumatic Stress Network (NCTSN) has compiled a list of helpful resources for families and caregivers, children and teens, mental health providers, educators and school staff, and policy makers. Visit [www.nctsn.org/resources/public-awareness/national-suicide-prevention-awareness-month](http://www.nctsn.org/resources/public-awareness/national-suicide-prevention-awareness-month).

**National Depression Screening Day** – National Depression Screening Day is October 11<sup>th</sup>. On-line screening tools can be found at [www.HelpYourselfHelpOthers.org](http://www.HelpYourselfHelpOthers.org). For more info about mental health screenings, go to [www.mentalhealthscreening.org](http://www.mentalhealthscreening.org).

## Teen Resources

**Project Hoco** – UthMpack teen leaders are proud to present the fourth year of Project Homecoming to offer FREE dresses and suits to teens who promise to make smart, healthy, and safe choices on the night of Homecoming. Student Shopping Days for Project Hoco will be held on Saturdays September 29<sup>th</sup> and October 13<sup>th</sup> from 10:00am-4:00pm; October 6<sup>th</sup> from 10:00am-12:00pm; and October 20<sup>th</sup> and 27<sup>th</sup> from 10:00am-2:00pm at Lakeland Square Mall in the Sears wing. Students with a Polk County School ID can sign a Project Hoco Pledge to celebrate drug-free and receive their dresses and suits for FREE! For further information, please call (863) 802-0777.

## Community Events

**Halloween Boo-gie Night Party** – Polk County Parks & Recreation is hosting the Halloween Boo-gie Night Party on October 5<sup>th</sup> from 6:00-9:00pm at the Medulla Resource Center (1049 Parker Rd., Lakeland). This is a **free** community Halloween event for the entire family featuring costume contests, coloring contests, and of course - CANDY! For more details, call 863-679-4335.

**Halloween Bash** – Polk County Parks & Recreation is hosting the Halloween Bash on October 5<sup>th</sup> from 6:00-8:00pm at the Mary Norma Campbell Resource Center (2226 Karen St., Lake Wales). This is a **free** community Halloween event. For more info, call the Resource Center at 863-647-4035.

**Trick or Treat Party** – Polk County Parks & Recreation is hosting a "Trick or Treat" Party on October 12<sup>th</sup> at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven) from 6:00-8:00pm. For more details, call 863-679-4335.

## Youth Sports

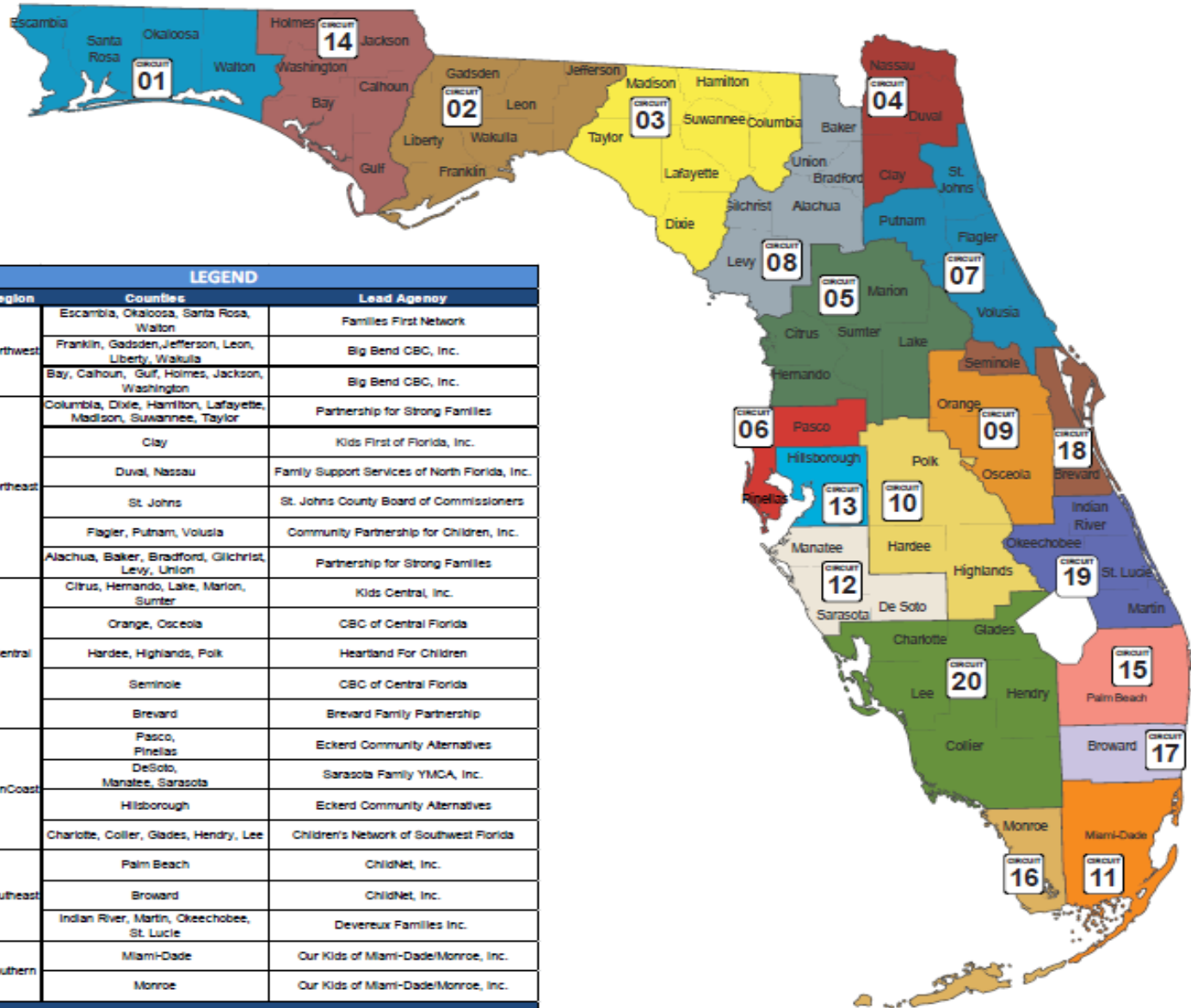
**Youth Basketball Leagues** – The City of Lakeland's Youth Basketball leagues at Kelly Recreation and Simpson Park are holding registrations through November 1<sup>st</sup> – season starts in December. Call Kelly Recreation at 863-834-3284 and/or Simpson Park at 863-834-2577.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09	SunCoast	Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18	Southern	Brevard	Brevard Family Partnership
06		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	Southwest	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.