



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, September 09, 2018

No Meeting - Conference Call Only
Wednesday, September 12, 2018 at 10 a.m.

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 - 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
Heartland For Children	6.59	98.3%	91.8%	99.8%	48.3%	50.1%	89.6%	2.82	98.8%	90.8%	86.0%	60.3%
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali...	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
Statewide	8.94	97.4%	95.7%	99.7%	39.1%	52.5%	91.5%	4.55	97.6%	92.9%	89.4%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

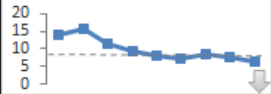



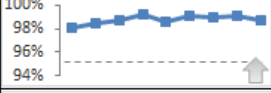




Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 18-19 – 1st Quarter as of Month-End – August 2018

SFY 18-19 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (4th Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		6.59	1st Qtr / Aug-18	8.50	6.18	6.30	3.34	9.35
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		148 (PR: 131)	1st Qtr / Aug-18	151 (Pro-Rated)	5 (PR: 25)	0 (PR: 8)	1 (PR: 10)	4 (PR: 7)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.82%	1st Qtr / Aug-18	99.5%	99.99%	100.00%	99.96%	100.00%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		48.0%	1st Qtr / Aug-18	40.5%	43.0%	44.1%	33.8%	34.3%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		89.6%	1st Qtr / Aug-18	91.7%	90.1%	100.0%	84.6%	90.0%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		2.83	1st Qtr / Aug-18	4.12	3.05	2.94	2.76	3.50
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		98.7%	1st Qtr / Aug-18	95.0%	98.9%	97.8%	99.8%	98.8%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		90.4%	1st Qtr / Aug-18	95.0%	94.6%	95.2%	93.4%	95.4%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		86.0%	1st Qtr / Aug-18	80.0%	87.5%	83.3%	89.5%	100.0%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 09/01/18 - 09/30/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	15	99.38%
DEV	8	99.69%
OHU	6	99.90%
Total	29	99.68%
* Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 09/09/18		

# of Children Not Seen, Month of September 2018	
# Not Seen	Agency
396	CHS
424	DEV
480	OHU
35	CPI
1335	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 09/09/18	






Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 09/03/18 thru 09/09/18			
Agency	Timely	Un-Timely	Total
CHS	3		3
DEV	3	2	5
OHU	1	5	6
Total	7	7	14

Scorecard Measure #5 - 07/01/17 to 09/30/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - 1st Qtr as of 09/09/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	30	68	44.1% 
DEV	24	71	33.8%
OHU	23	67	34.3%
HFC Total*	99	230	43.0%

Scorecard Measure #6 - 10/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - 1st Qtr as of 09/09/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	77	141	54.6% 
DEV	50	131	38.2%
OHU	49	95	51.6% 
HFC Total*	199	392	50.8%

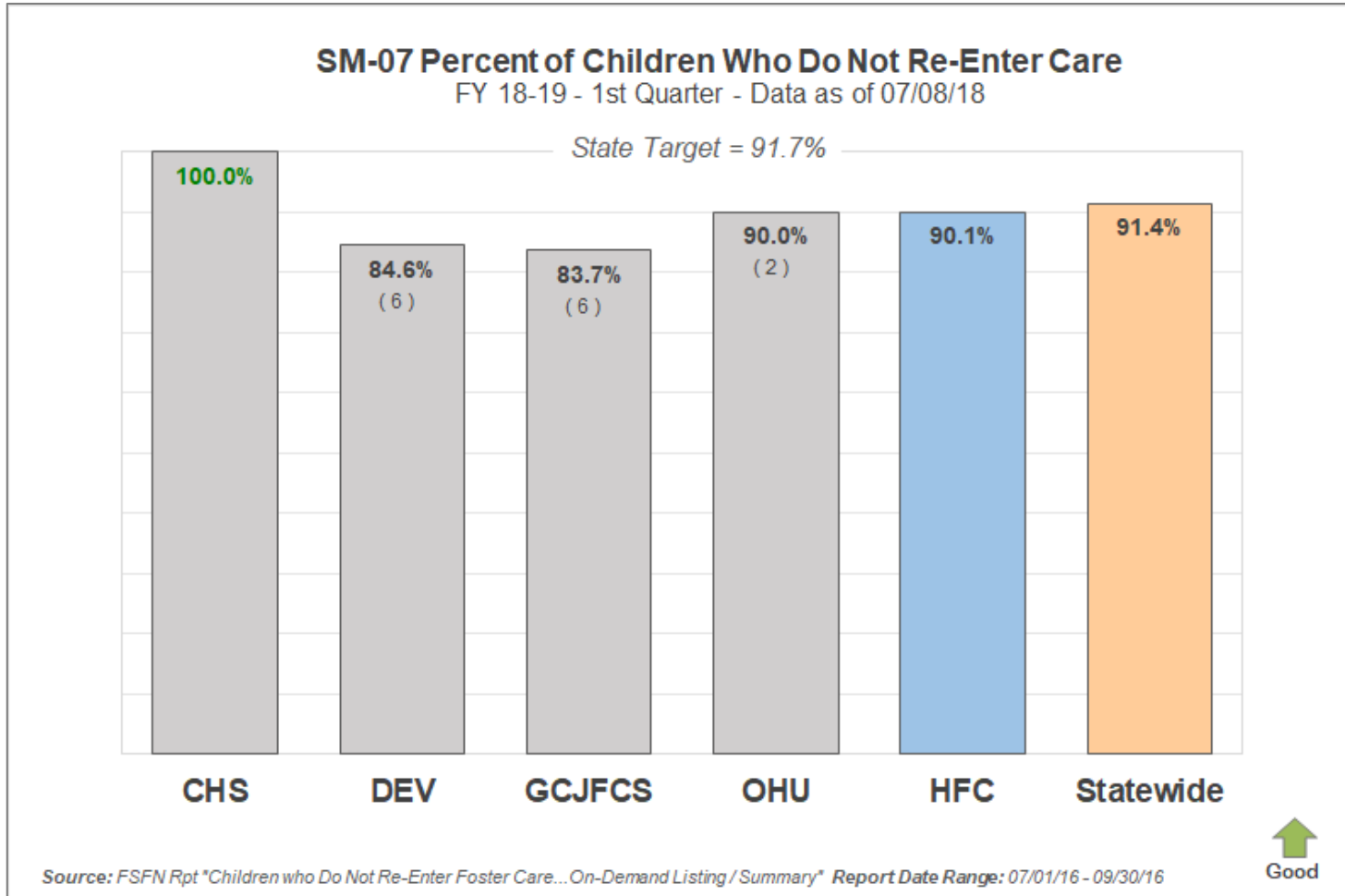
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



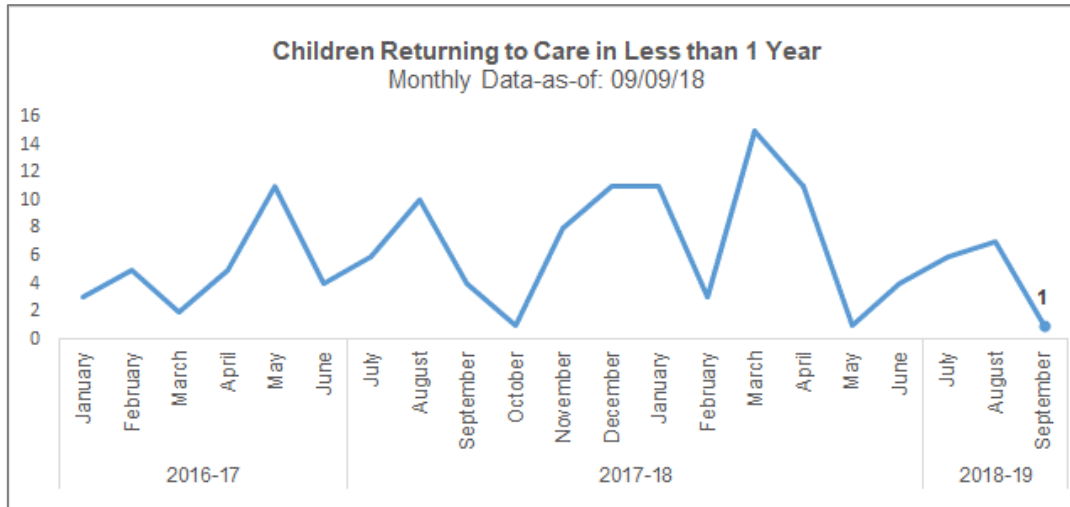
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 09/03/18 - 09/09/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
9/4/2018	141837-CHSFL	6/28/2018	8/1/2018	1	1	< 1.0 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 09/10/18



Scorecard Measure 12 – Separated Siblings

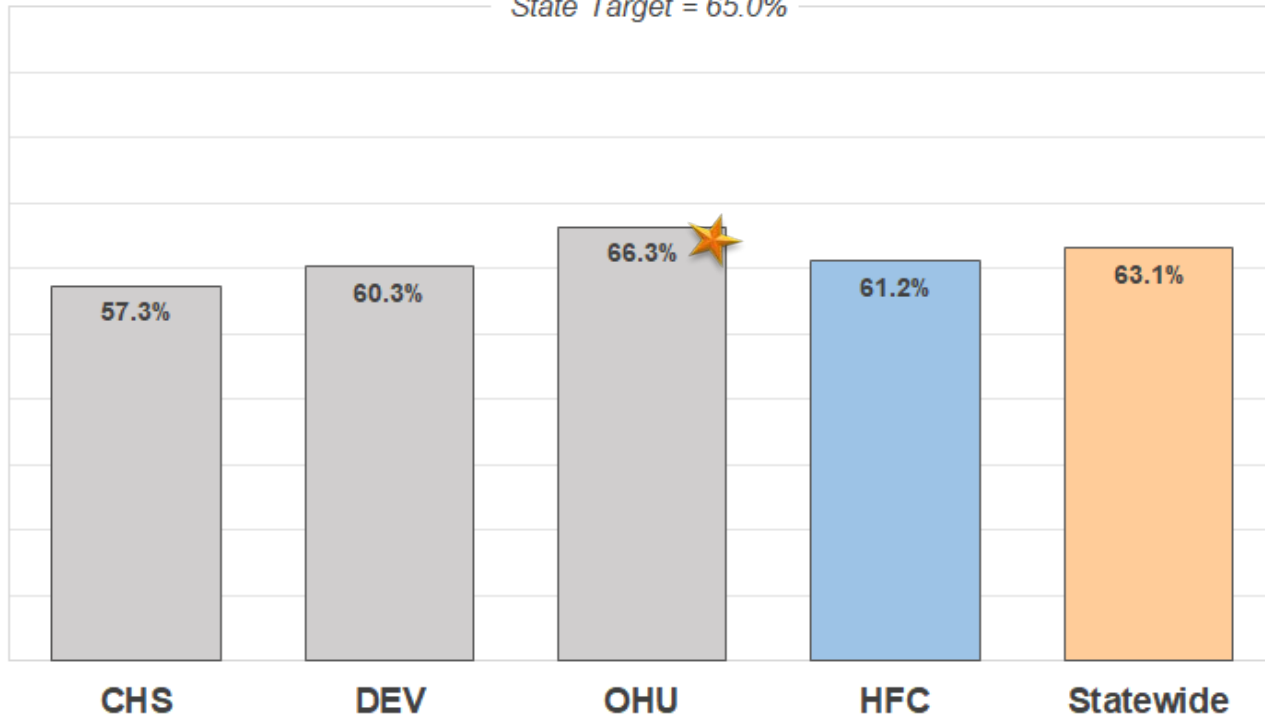
Percentage of siblings groups in out-of-home care where all siblings are placed together.

CMO Projection
65% met by Sept 1st

SM-12 Percent of Sibling Groups Placed Together

FY 18-19 - 1st Quarter - Data as of 09/09/18

State Target = 65.0%



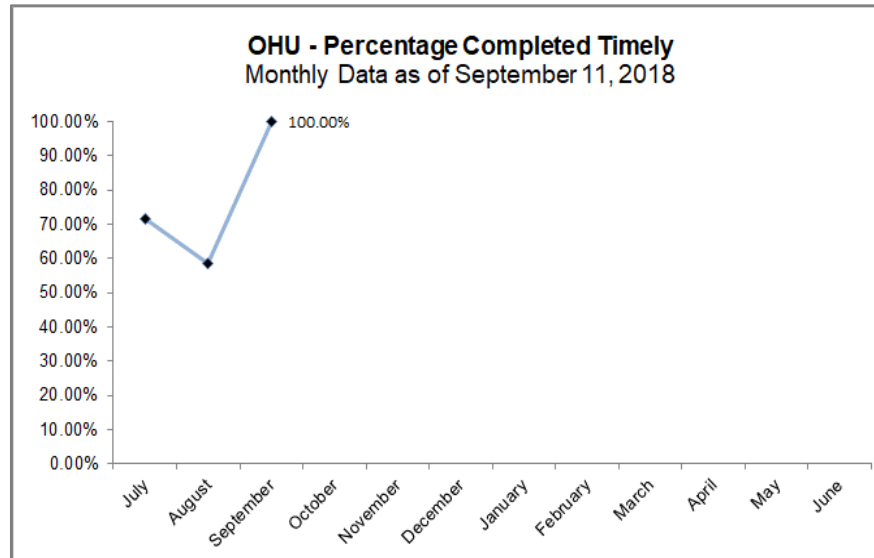
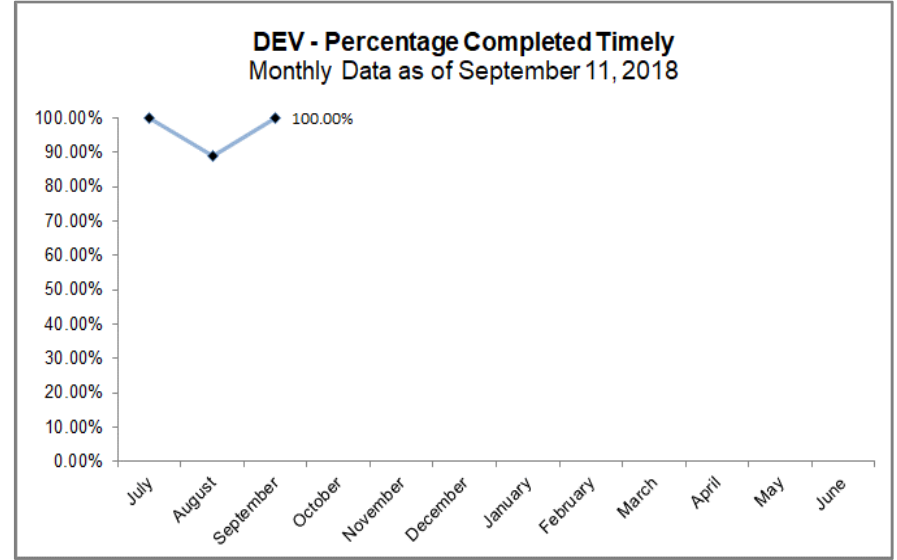
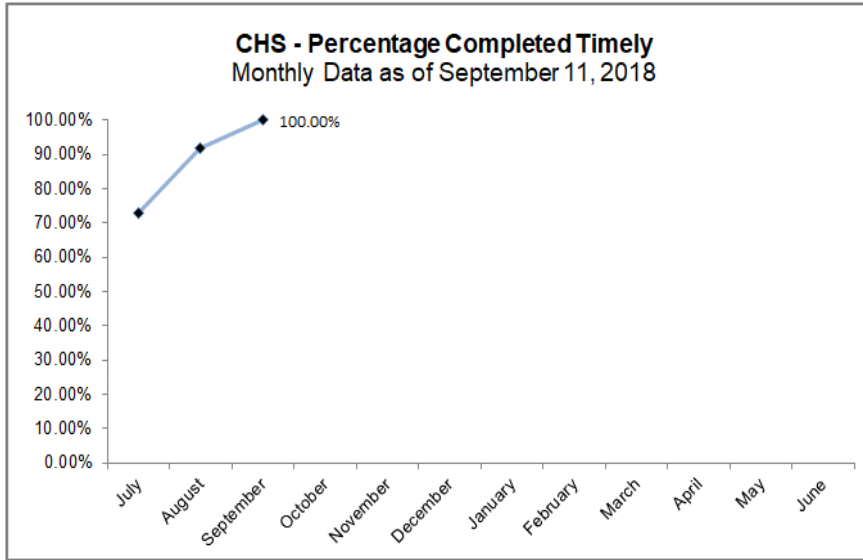
Source: FSN Rpt *Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary* Report Date Range: 09/30/18


Good



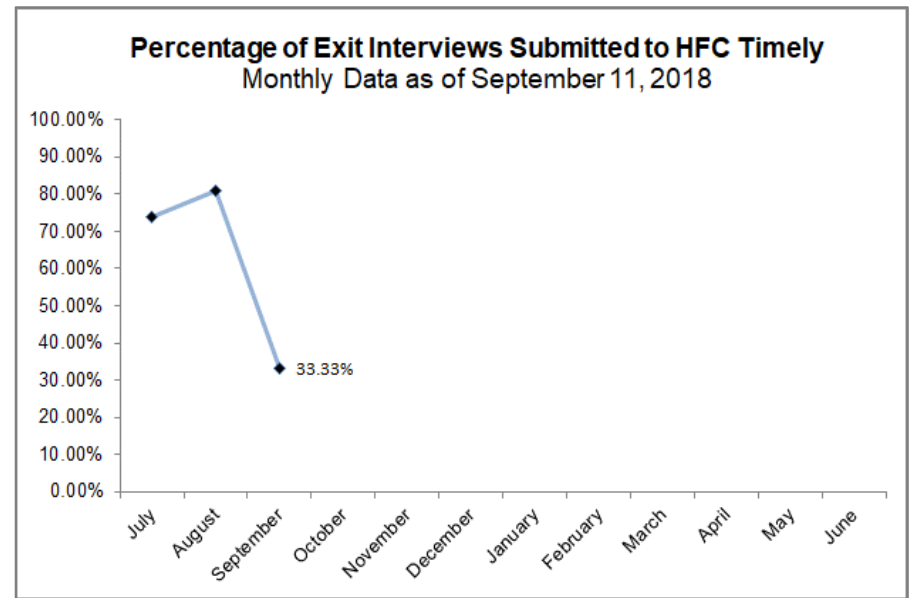
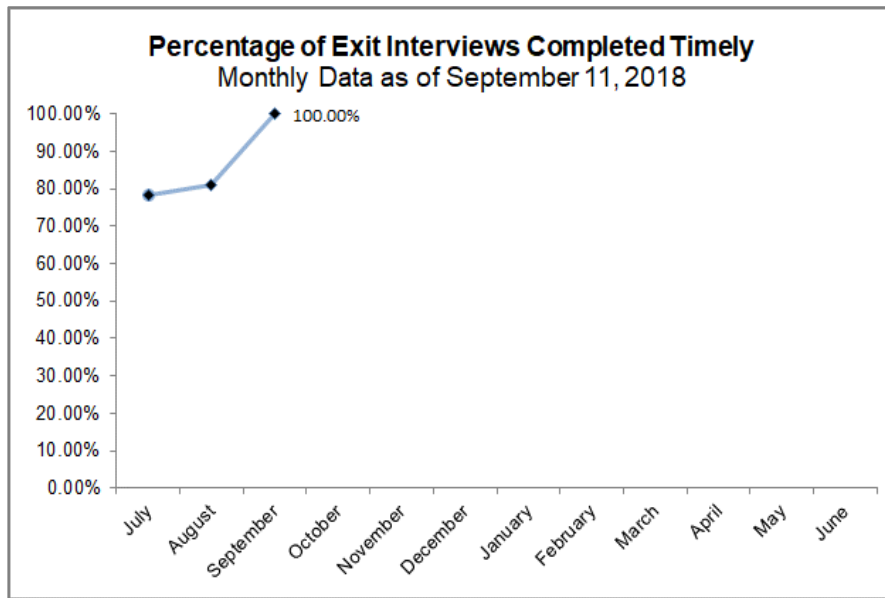
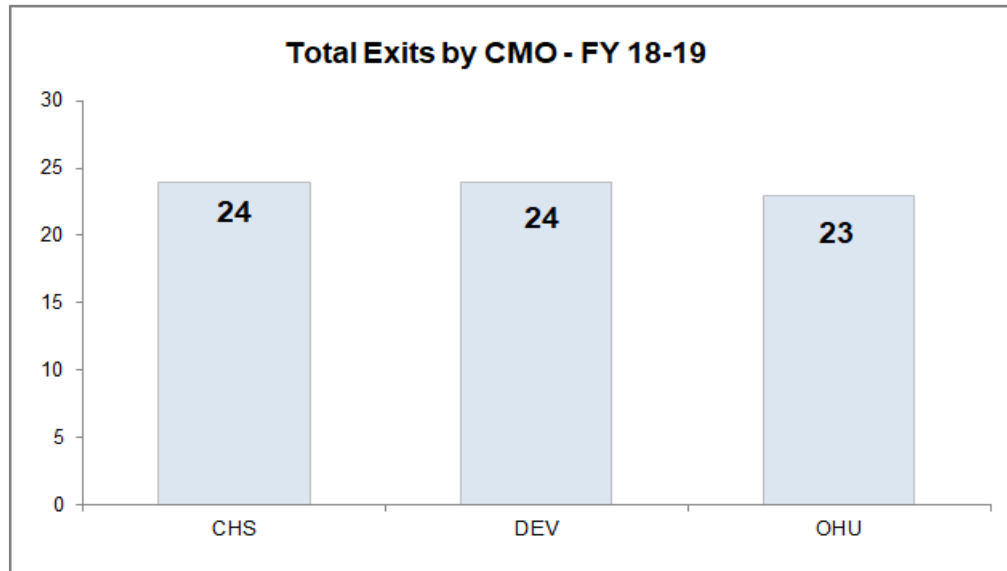
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 81.69%



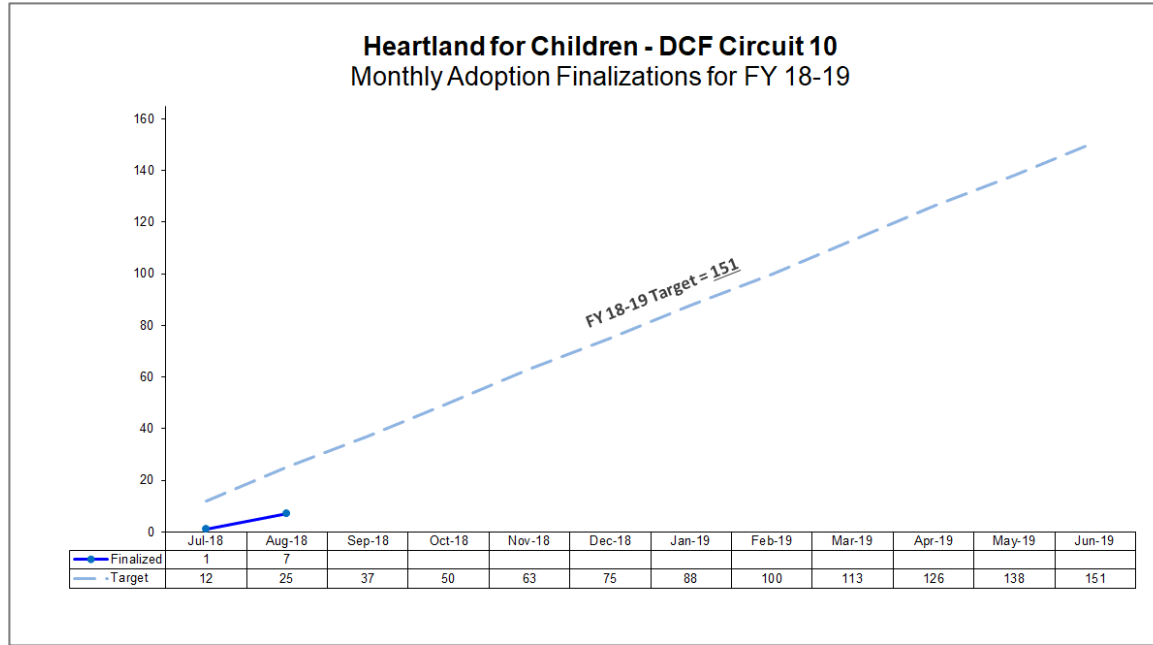
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 81.69%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



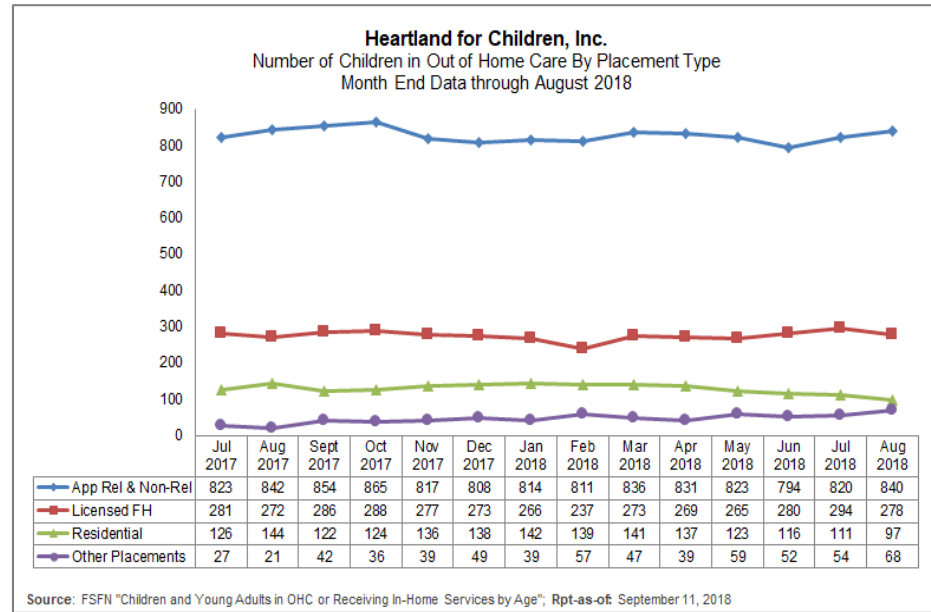
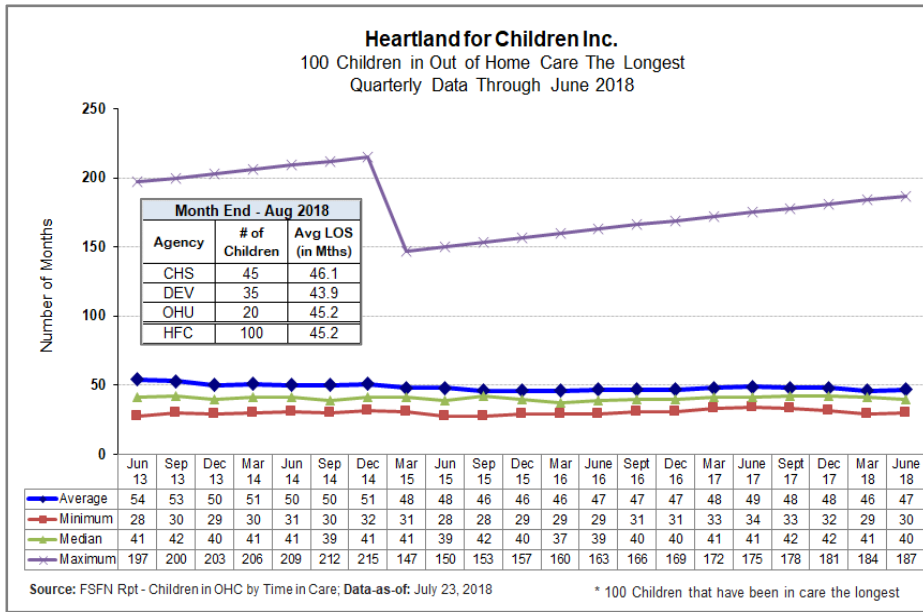
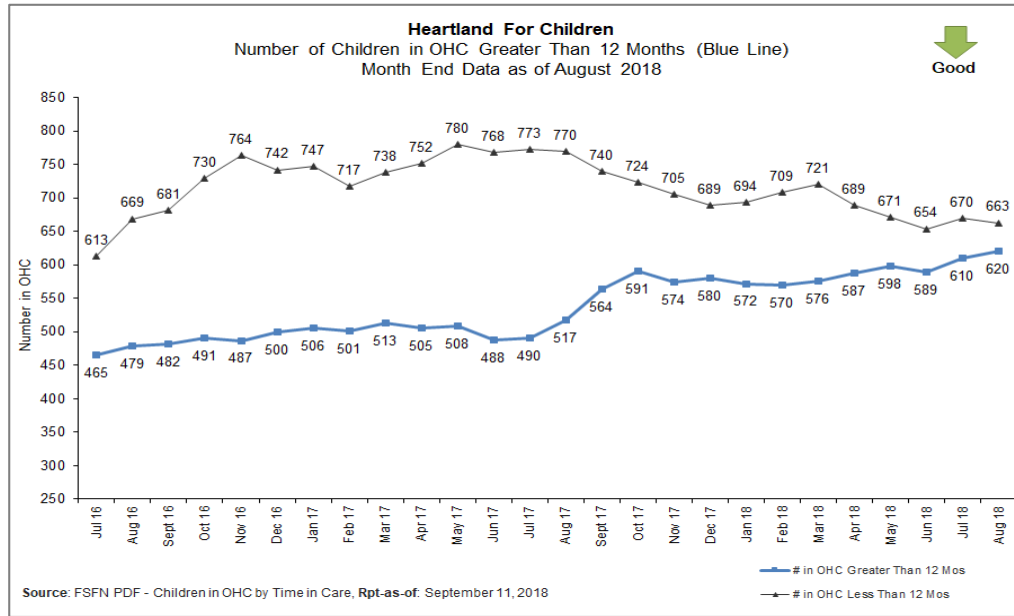
Upcoming Finalization Dates
 Sept 12, 2018
 Sept 26, 2018

Adoption Finalizations Credited to HFC
18-19 Fiscal Year-to-Date 09/11/18

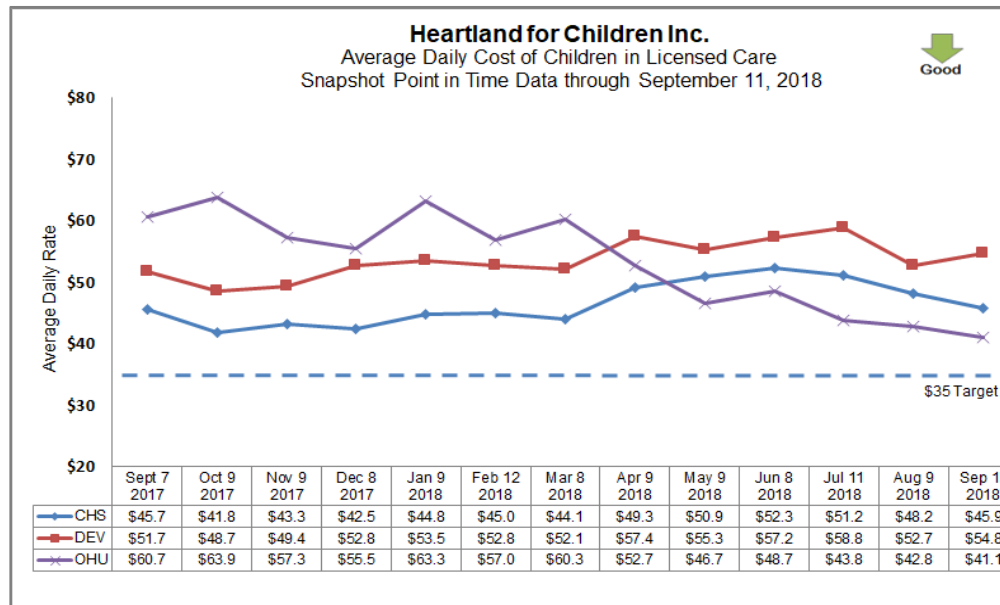
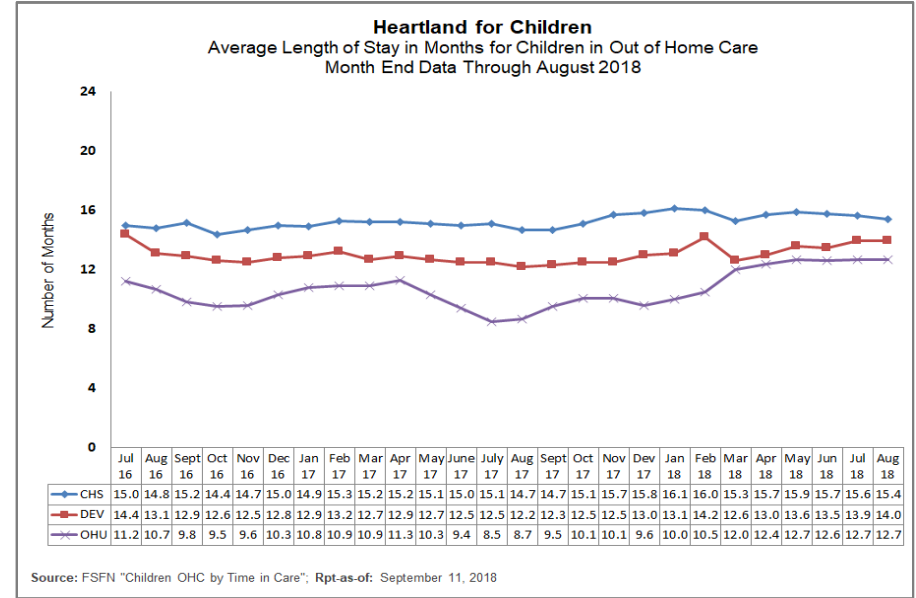
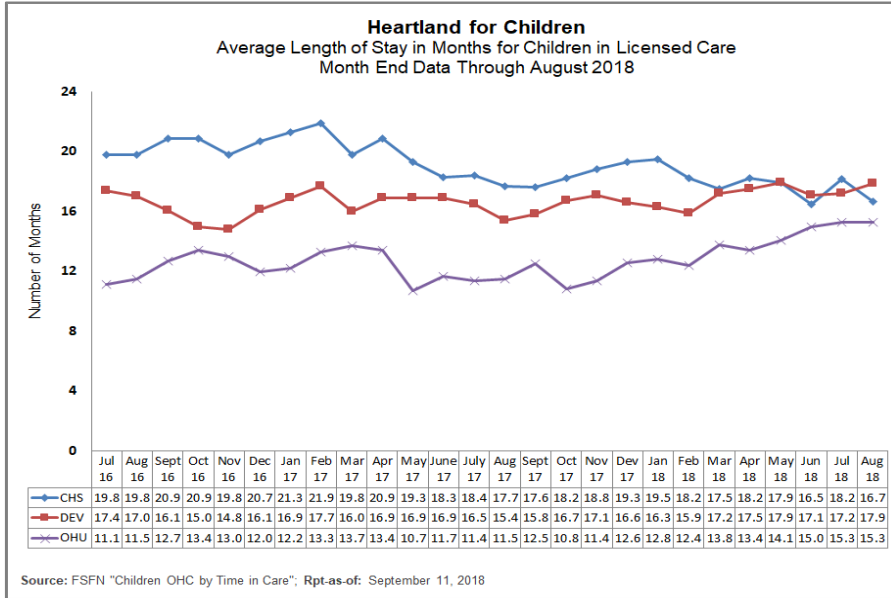
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	0	47	47	0.0%	-
DEV	4	1	60	61	1.6%	0.0%
OHU	1	6	37	43	14.0%	0.0%
Total	9	7	144	151	4.6%	0.0%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of Sept 10, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
# of Shelter Hearings													
Polk	33	42	6										81
Highlands	4	3	1										8
Hardee	2	3	0										5
Total	39	48	7										94
# Children Removed													
Polk	49	78	8										135
Highlands	7	6	1										14
Hardee	8	5	0										13
Total	64	89	9										162
Total Children Denied Shelter													
Polk	0	1	0										1
Highlands	0	0	0										0
Hardee	0	0	0										0
Total	0	1	0										1
# Children Placed with Relative													
Polk	24	43	5										72
Highlands	2	1	0										3
Hardee	3	5	0										8
Total	29	49	5										83
# Children Placed with Non Relative													
Polk	12	17	2										31
Highlands	4	0	1										5
Hardee	0	0	0										0
Total	16	17	3										36
# Children Placed in Foster Care													
Polk	13	18	1										32
Highlands	1	5	0										6
Hardee	5	0	0										5
Total	19	23	1										43

% of Children Sheltered Placed in Foster Care						
Data as of 09/10/2018						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	25.8%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	11.1%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
FY Total	37.7%	34.7%	30.1%	25.4%	28.2%	26.5%

Shelter Count for the Week of Sept 04 - Sept 10, 2018			
	Polk	Highlands	Hardee
Shelters	6	1	
Children Removed	8	1	
Placed in Foster Care	1		
Placed w/ a Relative	5		
Placed w/a Non-Rel	2	1	



Case Transfer Staffing Data

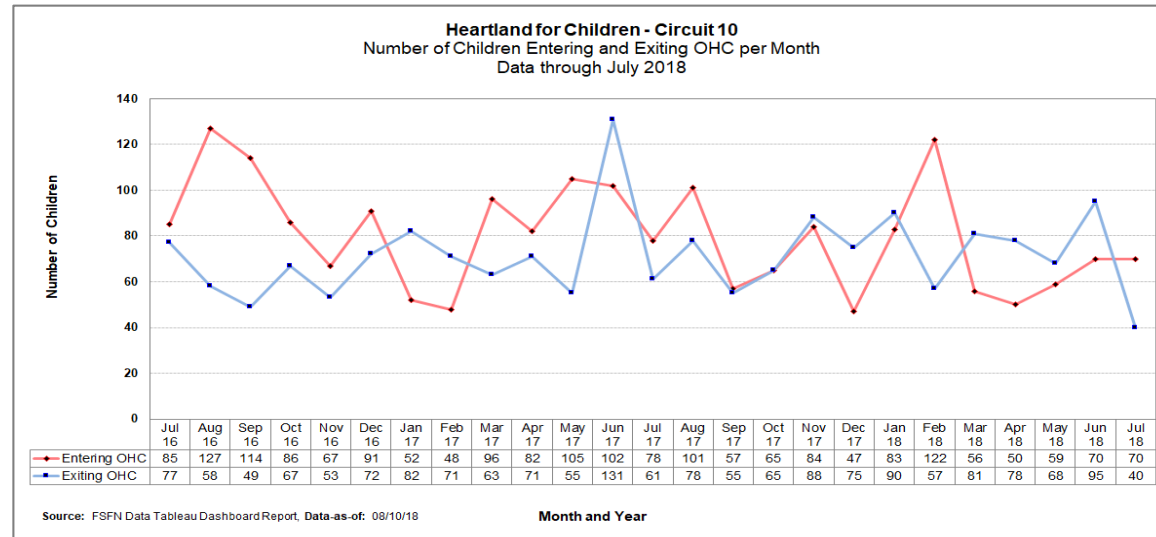
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 09/07/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Number of Children															
CHS	30	36	3										69	349	416
Devereux	32	25	14										71	349	442
OHU Polk	26	8	2										36	253	426
One Hope	36	52	11										99	527	586
Total	124	121	30										275	1478	1870
Out of Home Care															
CHS	15	20	1										36	226	253
Devereux	19	19	13										51	218	259
OHU Polk	18	7	0										25	164	265
One Hope	8	17	3										28	133	136
Total	60	63	17										140	741	913
In - Home Judicial															
CHS	7	6	0										13	35	27
Devereux	2	3	0										5	27	24
OHU Polk	0	0	2										2	20	29
One Hope	1	0	0										1	24	22
Total	10	9	2										21	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Non-Judicial In - Home Services															
CHS	6	7	2										15	48	102
Devereux	9	1	0										10	66	119
OHU Polk	8	1	0										9	44	113
One Hope	1	6	0										7	49	67
Total	24	15	2										41	207	401
OCS / ICPC Courtesy Supervision															
CHS	0	0	0										0	2	1
Devereux	0	0	0										0	0	2
OHU Polk	0	0	0										0	0	1
One Hope	26	28	8										62	313	355
Total	26	28	8										62	315	359
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0										0	17	17
Devereux	0	0	0										0	18	20
OHU Polk	0	0	0										0	10	13
One Hope	0	1	0										1	2	4
Total	0	1	0										1	47	54

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





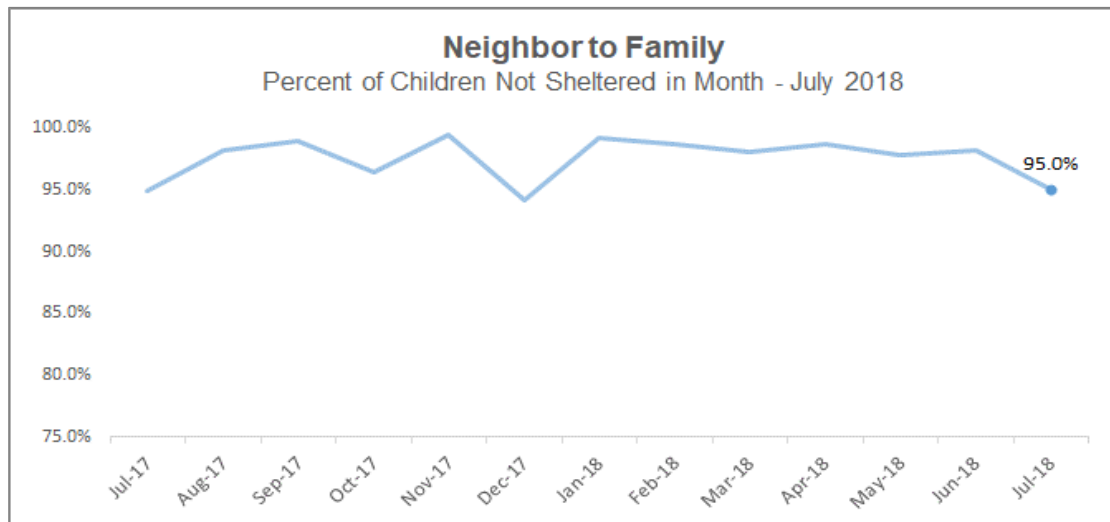
Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.7%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 09/05/18 through 09/10/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	37	92
Specialized - Family Support	11	27
Prevention - Comm. Referral	25	62
Special Conditions Report	4	6
Nurturing Parenting	20	47
NTF - Total Services	97	234

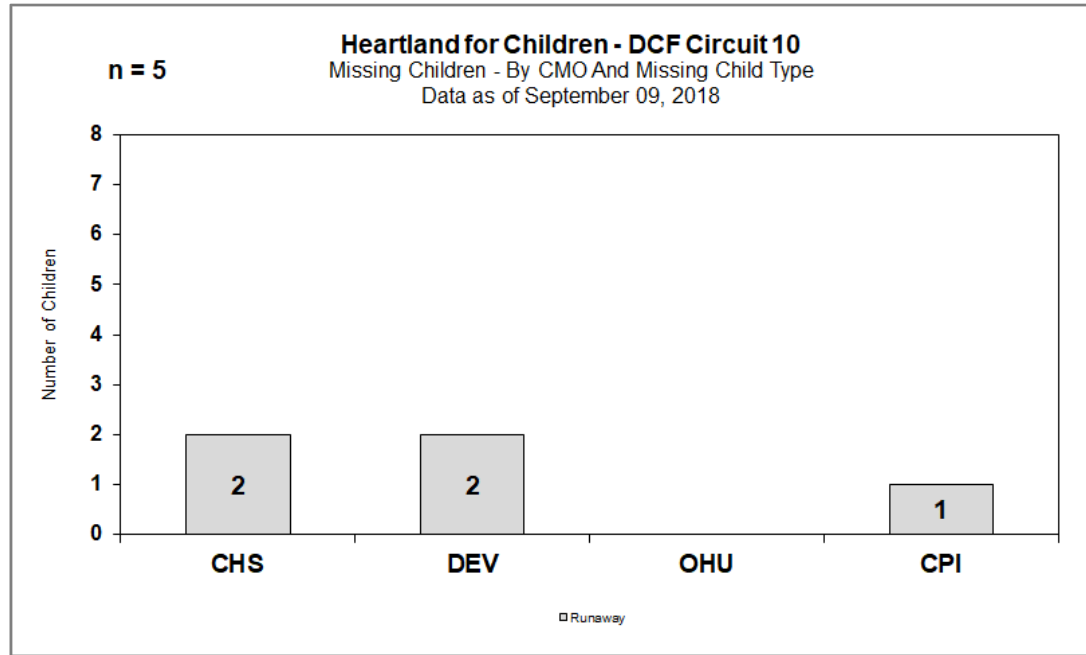
“They are very good people and they are very informed and sure of what they do to help people. They are truly professionals.”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

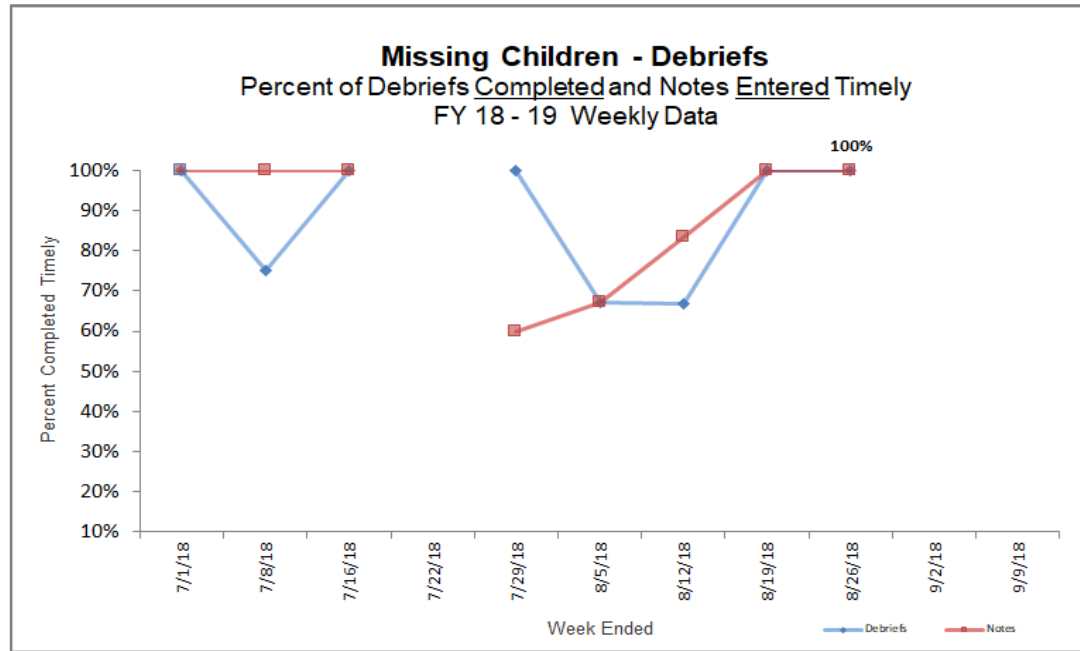


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
July 2018 (m/end)	-	19	-	95%	-	21	-
Aug 2018 (m/end)	-	22	-	95%	-	23	-
9/2/2018	1	1			0	1	
9/9/2018	5	4	100%	100.0%	0	4	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



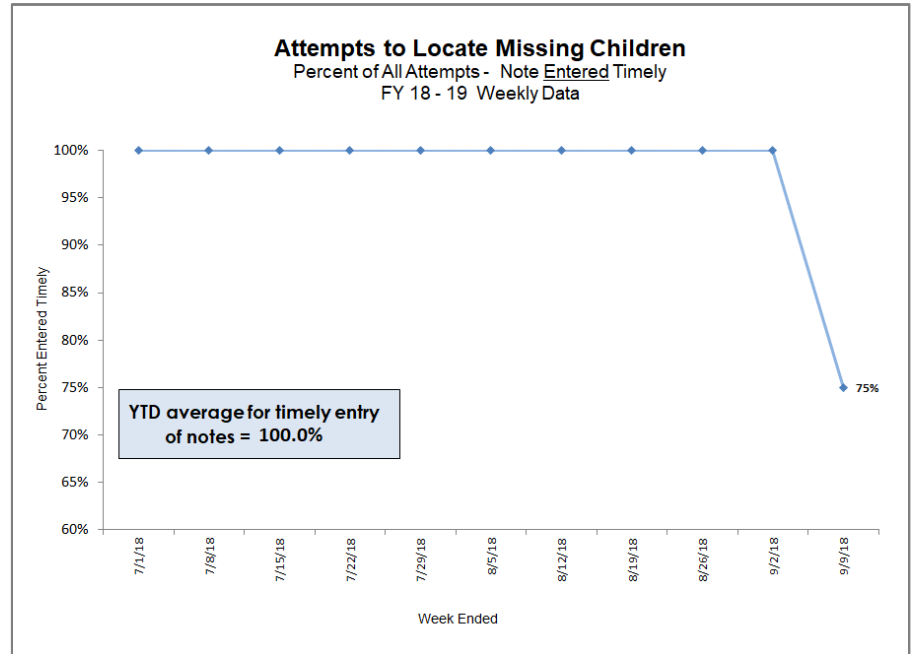
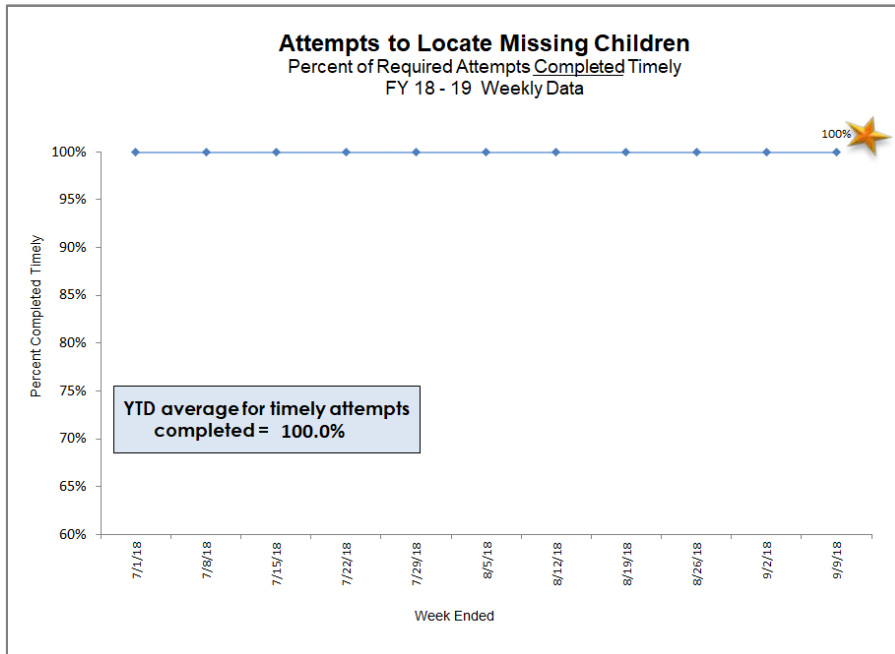
Missing Children - Debriefs								
Week of 09/03/2018 through 09/09/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS								
DEV								
OHU								
Total				-%				-%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 09/03/2018 through 09/09/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	1	1	1	100%	1			0%
DEV	2	2	2	100%	2		2	100%
OHU								
PI	1	1	1	100%	1		1	100%
Total	4	4	4	100%	4	0	3	75%

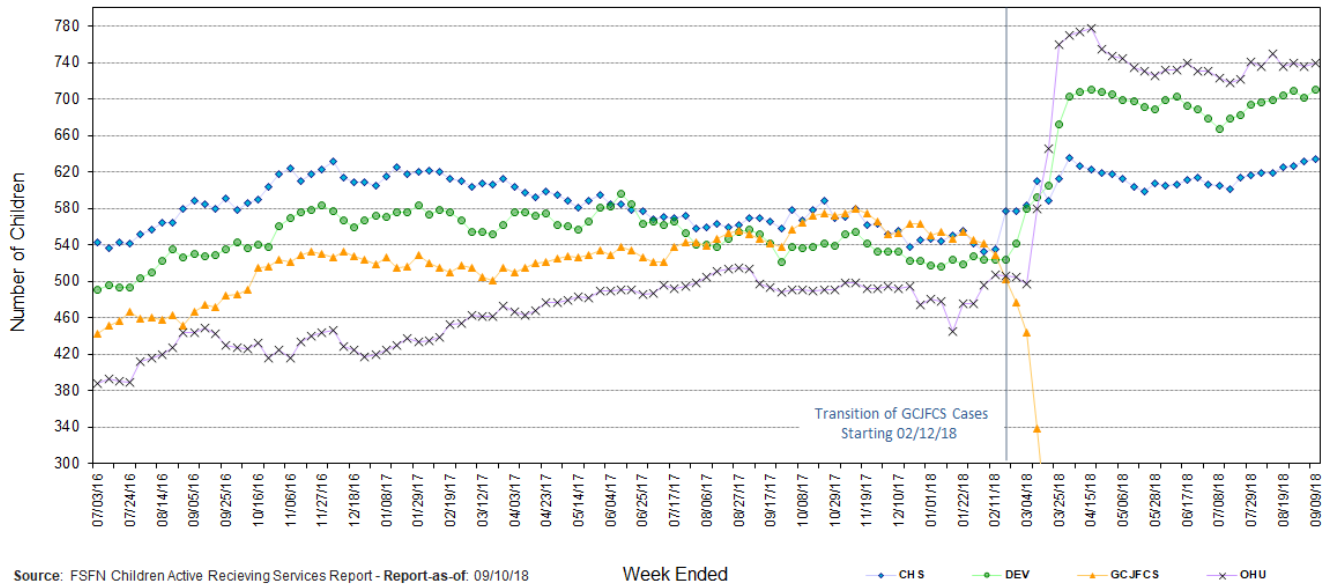


Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	8/5/2018	8/12/2018	8/19/2018	8/26/2018	9/3/2018	9/9/2018
CHS	619	619	625	627	631	634
DEV	696	699	704	709	701	710
OHU	736	750	735	740	736	739
HFC Total	2051	2068	2064	2076	2068	2083

Caseload Census By CMO
Weekly data as of 09/09/18



Source: FSN Children Active Receiving Services Report - Report-as-of: 09/10/18

Week Ended

◆ CHS ● DEV ▲ GCJFCS × OHU



Caseload Census by Case Manager and Organization

Data as of 09/09/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Grant, Crystal	5
OHU	Kampman, Rebecca	5
OHU	Cizewski-Baird, Nena	5
OHU	Souffrant, Katiana	5
CHS	Beltz, Nicole	4
CHS	Livesay, Elizabeth	2
DEV	Hampton, Sharday	2
OHU	Hampton, Sharday	2
OHU	Distler, Rebecca	1
OHU	Cotto, Sigrid	1
OHU	Distler, Rebecca	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Headly, Karen	24
DEV	Williams, Brioni	24
OHU	Garza, Krystal	24
OHU	Fleurival, Marie	24
OHU	Thompkins, Eureka	24
DEV	Bartle, Julie	23
DEV	Spence, India	23
OHU*	Simmons, Shannon	23
OHU	Mcfadden, Phillisha	23
OHU	Myers, Julieanne	23
OHU	Owen, Cynthia	23
CHS	Davis, Melissa	22
CHS	Arrindell, Mikel	22
DEV	Rossy-Arroyo, Sheila	22
DEV	Pope, Kion	22
OHU	Downing, Teneka	22
OHU	Johnson, Gwendolyn	22
OHU	Sherwood, Drake	21
CHS	Luebke, Nicole	20
OHU	Meinke, Danielle	20
CHS	Bullock, Cornelius	19
DEV	Davis, Katelyn	19
DEV	Singleton, Lashawndria	19
OHU	Cleveland, Tammy	19
OHU	Gay, Tony	19
OHU	Virts, Emily	19
DEV	Gilberry, Yolanda	18
DEV	Louis, Rachelle	18
OHU	Tucker, Theron	18
OHU	Spears, Latasha	18
OHU	Crossen, Monaya	18
CHS	Yates, Michelle	17
CHS	Bullock, Emily	17
OHU	Hinkle, Gwen	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Friday, Michelle	29
DEV	Curtis, Stephanie	29
DEV	White, Alfreda	29
OHU*	Tucker, Raymona	29
OHU	Calderon, Jose	29
DEV	Hamilton, Shuntia	28
DEV	Pressley, Dante	28
OHU*	Gonzalez, Jesus	28
OHU	King, Lora	28
CHS	Humber, John	27
DEV	Diaz, Karla	27
OHU	Frazier, Ernestine	27
OHU	Mattison-Reid, Sharon	27
OHU	Lockwood, Roneshia	27
CHS	Bishop, Shane	26
DEV	Collins, Sara	26
DEV	Morris, Tyrica	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Huggins, Ebonye	38
CHS	Bankole, Sophia	35
CHS	Jones, Olivia	35
DEV	Gadson, Berlendah	35
CHS	Ware, Christina	34
CHS	Mills, Clyatt	34
CHS	Weaver, Salisha	33
CHS	Hiers, Katherine	33
CHS	Tobie, Shada	33
DEV	Pierrissaint, Walner	33
OHU*	Baldwin, Chenoa	33
CHS	Nettles, Markisha	32
CHS	Washington, Chastity	31
DEV	Collins, Montel	31
OHU*	Pittard, Deangelo	31
DEV	Pyles, Lisa	30
DEV	O'Connor, Michelle	30
DEV	Alston-Temple, Tameka	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Dankowski, Jennifer	15
DEV	Stoudemire, Ledesha	15
DEV	Martinez, Neisha	15
DEV	Desravines, Shedlie	15
CHS	Raines, Todd	14
DEV	Smith, Codi	14
DEV	Reiter, Victoria	14
DEV	Lisbon, Ellarie	14
OHU	Colon, Lisette	14
OHU	Jean, Tamara	14
OHU	Pinkney, Brittany	14
CHS	Hoyt, Jenifer	13
CHS	Wilson, Hellanor	13
CHS	Perry, Melissa	12
DEV	Alward, Jessica	12
OHU	Sheppard, Kelvin	11
OHU	Lopes, Alannah	11
DEV	Hailey, Candice	10
DEV	Willix, Zeneka	10
OHU	Copeland, Kiana	10
DEV	Colon, Gabriella	9
OHU	Morgan, Austin	8
DEV	Herrera, Arline	6
OHU	Thomas, Taylor	6

*These OHU case managers contain caseloads that are over 70% OCS cases.

On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 09/09/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	5	7	3	10	25	25.4
DEV	2	11	9	7	6	35	20.3
OHU	5	8	18	7	2	40	18.5
# of CMs	7	24	34	17	18	100	20.8

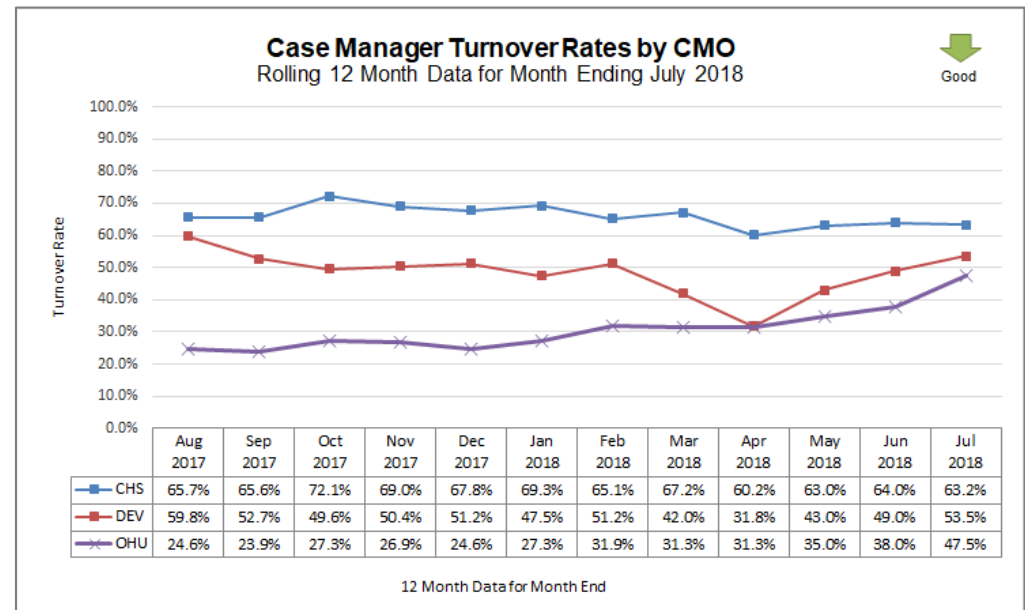
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	27	9	33.3%
DEV	35	11	31.4%
OHU	38	11	28.9%
HFC	100	31	31.0%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	63.2%	0.0%
DEV	53.5%	10.0%
OHU	47.5%	26.7%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - August 2018		
FSFN Data as of 09/10/18		
Agency	Mom % Completed	Dad % Completed
CHS	69.07%	54.94%
DEV	79.57%	50.57%
OHU	75.76%	58.33%
HFC	75.00%	53.92%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p><i>Source: Mindshare Mother / Father Contacts Dashboard</i></p>		



Birth Parent Contact Required and Completed - July 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	249	194	77.9%	170	95	55.9%	66.9% ★
DEV	281	210	74.7%	178	97	54.5%	64.6% ★
OHU	184	134	72.8%	107	69	64.5%	68.7% ★
TOTAL	714	538	75.35%	455	261	57.36%	66.4%

Source: Mindshare Mother / Father Contacts Data-as-of: 08/22/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 09/09/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	425	100.0%	98.3%	96.1% 	100.0%	98.1%
DEV	505	99.8%	97.2%	92.1%	97.2%	95.5%
OHU	364	99.7%	96.7%	96.7% 	93.1%	95.5%
HFC	1294	99.8%	97.4%	94.7%	97.0%	96.4%

Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 09/09/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	7	10	0
DEV	1	14	24	14
OHU	1	12	7	25
Total	2	33	41	39



Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%


Scorecard Measure #9 - 07/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 1st Qtr as of 09/09/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	400	409	97.8% 
DEV	473	474	99.8% 
OHU	327	331	98.8% 
Total	1200	1214	98.85%

Scorecard Measure #10 - 07/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 1st Qtr as of 09/09/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	238	250	95.2% 
DEV	253	271	93.4%
OHU	206	216	95.4% 
Total	697	737	94.57%



Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 09/09/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 1st Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	1st Qtr Caseload	QTD Percentage
CHS	10				149	10	288	51.7%
DEV	15				174	3	321	54.2%
OHU	15				139	0	247	56.3% 
Grand Total	40				462	13	856	54.0%

Source : FSN CARS Report - Caseload 1st Qtr-as-of: 07/01/18



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 9/09/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		4	2	2	8
DEV		3	2	1	6
OHU	5	12	7	1	25
Total	5	19	11	4	39

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 9/04/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	2	3
DEV			4	4
OHU		4	2	6
Total		5	8	13



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 09/09/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			6	6
DEV		2	6	8
OHU	2	10	8	20
CPI			5	5
NTF				0
Total	2	12	25	39

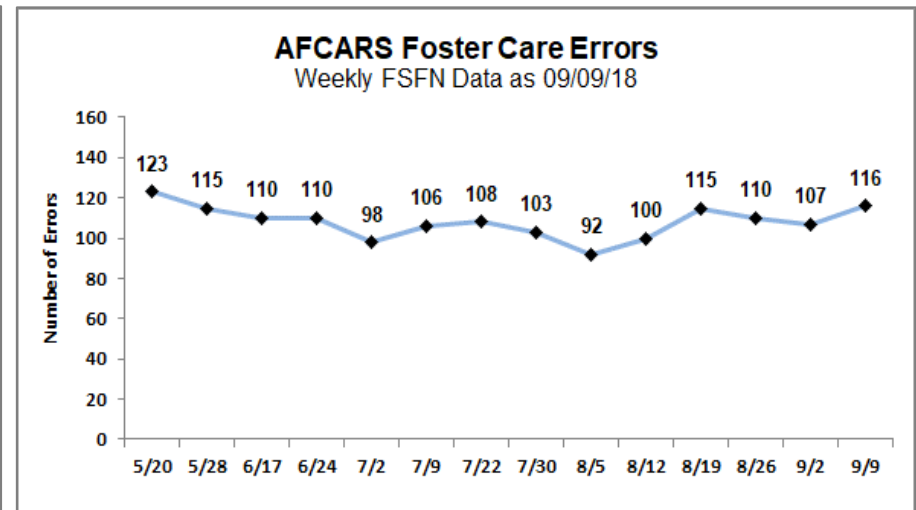
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	8/5/2018	8/12/2018	8/19/2018	8/26/2018	9/3/2018	9/9/2018
CHS	7	4	10	13	6	6
DEV	1	1	7	14	19	8
OHU	8	3	8	13	14	20
CPI	10	17	10	4	3	5
NTF	0	1	0	0	3	0
Total	26	26	35	44	45	39

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS		1	8		22	31
DEV		1			37	38
OHU		1	9		24	34
CPI		11		2		13
Total	0	14	17	2	83	116

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 09/10/18



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS				
DEV	1	2		
OHU		1		
HFC TOTAL	1	3	0	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 09/09/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	306	315	97.1%
DEV	9	328	337	97.3%
OHU	9	251	260	96.5%
HFC Total	27	885	912	97.0%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 09/09/18			
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	34	39	87.2%
DEV	26	26	100.0% ★
OHU	30	30	100.0% ★
HFC TOTAL	90	95	94.7%

FY 18-19 Target = 95% and above.



RESOURCE NEWS FLASH... September 12, 2018

Job Training Resources

MedTech Training - The Winter Haven Housing Authority will be offering *Medication Technician Training* on Thursday, September 20th from 9:00am-1:00pm at the Wilfred Smith Resource Center (135 Ave Y NE, Winter Haven). The cost for the training/certification is \$50.00. You will also need to bring a copy of your driver license and social security card on the day of training. Please call to register (Registration is required) and receive detailed information at 863-294-7369, ext. 123 or 124.

Health Resources

Annual Day of Giving - Giving back one smile at a time! – David E. Willey, DMD, PL and his team will be providing cleanings, fillings, and extractions at no charge to those in need on September 14th from 7:00am-5:00pm at their Sebring office (4741 Lakeview Dr.). No appointments – first come, first served.

Community Events

Family Fun Night – Polk County Parks and Recreation presents this free event on September 14th from 6:00-8:00pm at the Mary Norma Campbell Resource Center (2226 Karen St., Lake Wales). Come out to enjoy games, snacks, drinks, and entertainment. For more info, call 863-679-4335.

Youth Engagement Resources

Social Media and Today's Youth – Social media is a big part of social life for many teenagers and children, but social media has risks as well as benefits. By talking with your child and agreeing on some social media rules, you can help your child get the most out of social media. Links to resources regarding social media: Tips for youth in foster care (www.centerforchildwelfare.org/kb/OOHPublications/Social%20Media%20Tips%20for%20Youth%20in%20FC.pdf); Tips for Foster Parents (www.centerforchildwelfare.org/kb/SafePrev/SocialMediaTips-FP.pdf); Cyberbullying (www.centerforchildwelfare.org/kb/parenting/Cyberbullying-Identification-Prevention-Response.pdf); Social Media and Today's Youth Video (www.centervideo.forest.usf.edu/video/qpi/florida/socialmedia/start.html).

Mental Health Resources

Suicide Prevention Awareness Month – September was first declared as National Suicide Prevention Awareness Month in 2008. Since then, September has been a time to acknowledge those affected by suicide, raise awareness, and connect individuals with suicidal ideation to treatment services. Suicide is the 2nd leading cause of death among people aged 10-24 in the US. In support of Suicide Prevention Awareness Month, the National Child Traumatic Stress Network (NCTSN) has compiled a list of helpful resources for families and caregivers, children and teens, mental health providers, educators and school staff, and policy makers. Visit www.nctsn.org/resources/public-awareness/national-suicide-prevention-awareness-month.

Community Resources

Lowry Park Zoo – Tampa's Lowry Park Zoo is offering a wallet-friendly deal that parents might like. It is the "Pay for a Day, Come Back All Year" Deal - Buy one regular priced ticket and come back the rest of the year (through 12/31/18 for Free. For more details, go to www.zootampa.org/tickets/.

Youth Sports

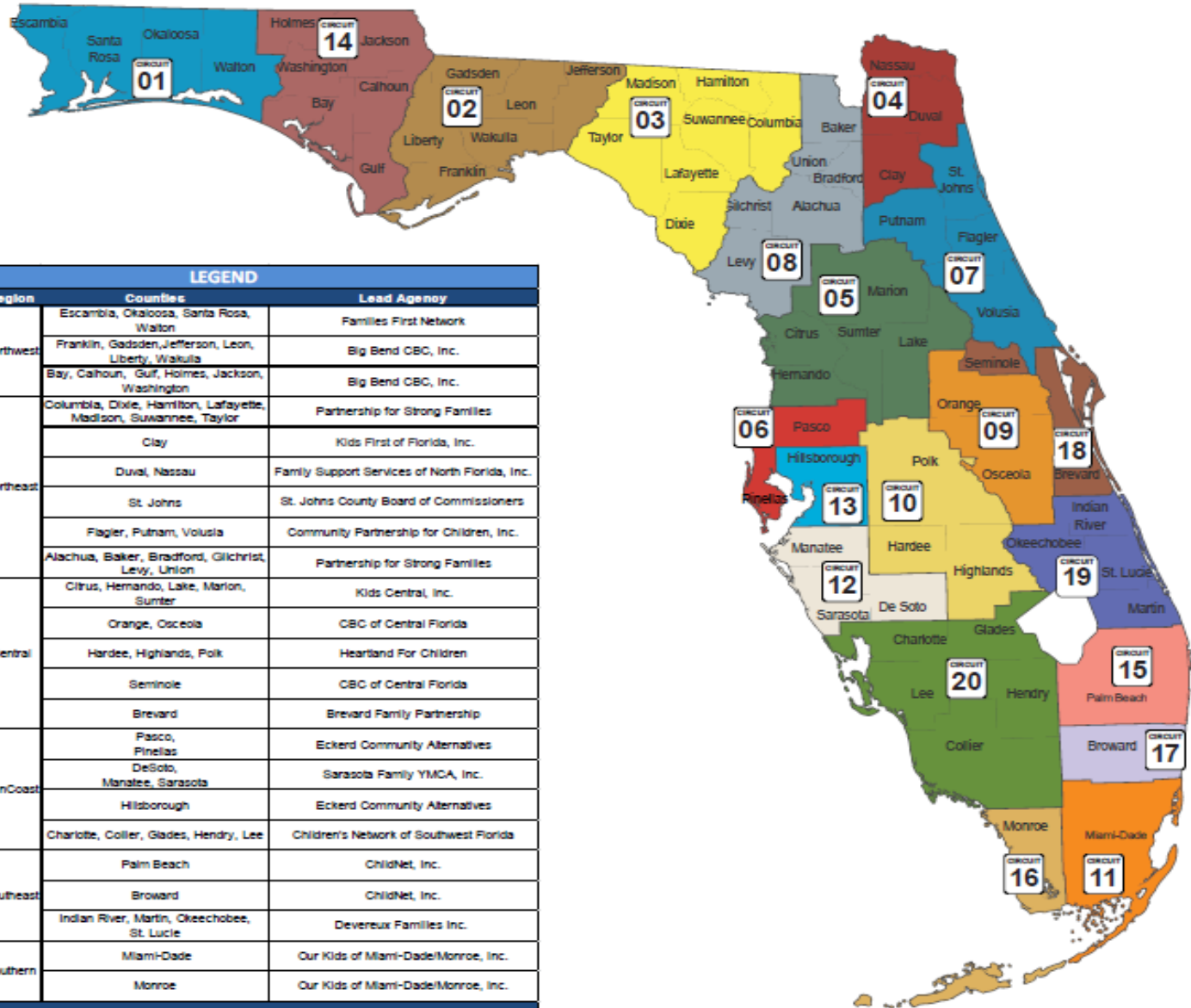
Youth Basketball Leagues – The City of Lakeland's Youth Basketball leagues at Kelly Recreation and Simpson Park are holding registrations through November 1st – season starts in December. Call Kelly Recreation at 863-834-3284 and/or Simpson Park at 863-834-2577.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Countries	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14	Northwest	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4	Northeast	Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7	Northeast	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Central	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southeast	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.