Heartland for Children

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting

No Meeting This Week

Data for Week Ended
Sunday, August 19, 2018

Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	**8.5**	**95.0%**	**95.0%**	**99.5%**	**40.5%**	**43.6%**	**91.7%**	**4.12**	**95.0%**	**95.0%**	**80.0%**	**65.0%**
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 - 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
Heartland For Children	**6.59**	**98.3%**	**91.8%**	**99.8%**	**48.3%**	**50.1%**	**89.6%**	**2.82**	**98.8%**	**90.8%**	**86.0%**	**60.3%**
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali...	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
Statewide	**8.94**	**97.4%**	**95.7%**	**99.7%**	**39.1%**	**52.5%**	**91.5%**	**4.55**	**97.6%**	**92.9%**	**89.4%**	**63.8%**
Red Zone	**8.85**	**92.9%**	**92.9%**	**98.9%**	**36.3%**	**39.2%**	**90.8%**	**4.54**	**89.9%**	**89.9%**	**69.9%**	**60.0%**

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 08/01/18 - 08/30/18		
Agency	**# of Children Not seen in 30 days**	**% of Children seen timely**
CHS	10	99.81%
DEV	14	99.81%
OHU	3	99.78%
Total	**27**	**99.80%**

Source:* *"Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"* ***Data-as-of:* *08/19/18*

# of Children Not Seen, Month of August 2018	
# Not Seen	**Agency**
102	CHS
146	DEV
133	OHU
13	CPI
394	**Total**

Source: *FSFN Rpt "Children seen / not seen daily listing"*
Data-as-of: *08/19/18*

Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**
SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN:
Week of 08/13/18 thru 08/19/18

Agency	Timely	Un-Timely	Total
CHS	2	1	3
DEV		9	9
OHU	2	3	5
Total	**4**	**13**	**17**

Scorecard Measure #5 - 07/01/17 to 09/30/17
Children Achieving Permanency within 0-12 Mths
FY 18-19 - 1st Qtr as of 08/19/18

Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	30	68	44.1%
DEV	20	71	28.2%
OHU	22	67	32.8%
HFC Total*	**94**	**230**	**40.9%**

Scorecard Measure #6 - 10/01/17 *(snapshot)*
Children Achieving Permanency within 12-24 Mths
FY 18-19 - 1st Qtr as of 08/19/18

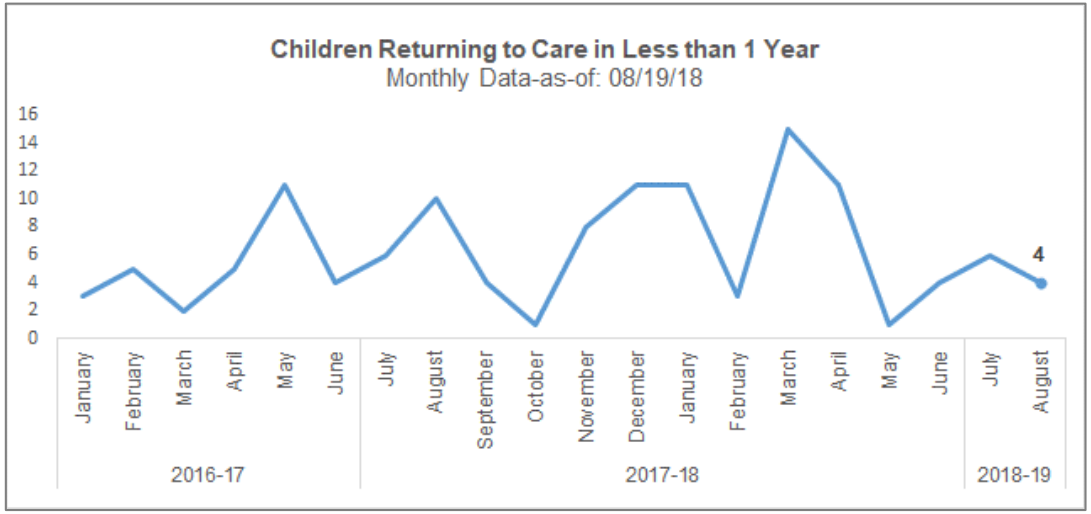
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	74	141	52.5%
DEV	48	130	36.9%
OHU	45	95	47.4%
HFC Total*	**190**	**391**	**48.6%**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

*** HFC Total** includes closed GCJFCS cases but are not presented in the CMO breakdown

Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



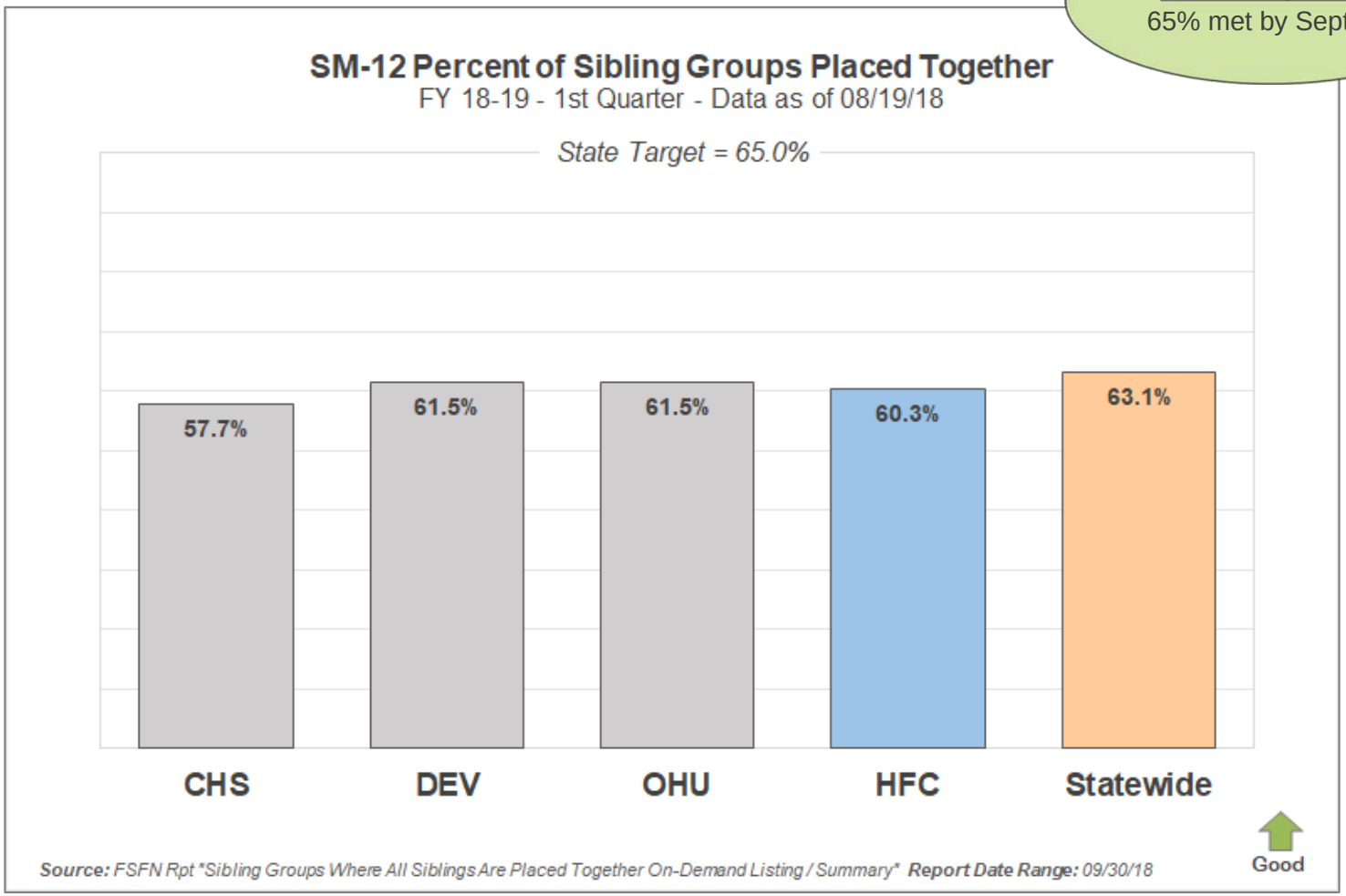
Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 08/13/18 - 08/19/18								
Current Removal Date	**Prior Unit**	**Prior Removal**	**Prior Discharge**	**Length of Stay (months)**	**Length from Prior Discharge (months)**	**LOR Range**	**P. Analytics Listing**	**P. Analytics Percent**
8/15/2018	142853-OHU-HARDEE	3/16/2017	5/31/2018	14	2	< 1.0 yr	Y	-
8/9/2018	141038-GCCC	1/22/2009	3/22/2010	14	100	> 5.0 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 08/20/18

Scorecard Measure 12 – Separated Siblings

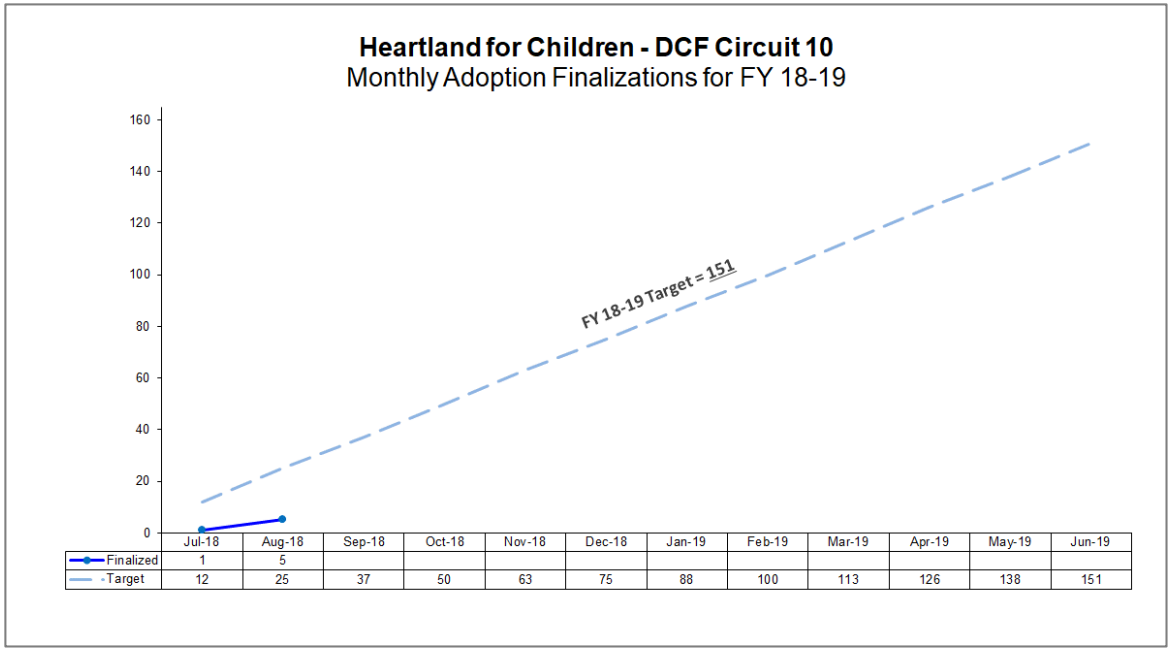
Percentage of siblings groups in out-of-home care where all siblings are placed together.

CMO Projection
65% met by Sept 1st



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

Aug 22, 2018

Sep 12, 2018

Adoption Finalizations Credited to HFC

18-19 Fiscal Year-to-Date 08/20/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	0	47	47	0.0%	-
DEV	2	1	60	61	1.6%	0.0%
OHU		4	39	43	9.3%	0.0%
Total	6	5	146	151	3.3%	0.0%

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of Aug 20, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
# of Shelter Hearings													
Polk	33	19											**52**
Highlands	4	3											**7**
Hardee	2	2											**4**
Total	39	24											**63**
# Children Removed													
Polk	49	33											**82**
Highlands	7	6											**13**
Hardee	8	4											**12**
Total	64	43											**107**
Total Children Denied Shelter													
Polk	0	1											**1**
Highlands	0	0											**0**
Hardee	0	0											**0**
Total	0	1											**1**
# Children Placed with Relative													
Polk	24	20											**44**
Highlands	2	1											**3**
Hardee	3	4											**7**
Total	29	25											**54**
# Children Placed with Non Relative													
Polk	12	6											**18**
Highlands	4	0											**4**
Hardee	0	0											**0**
Total	16	6											**22**
# Children Placed in Foster Care													
Polk	13	7											**20**
Highlands	1	5											**6**
Hardee	5	0											**5**
Total	19	12											**31**

% of Children Sheltered Placed in Foster Care Data as of 08/20/2018						
Month	**13-14**	**14-15**	**15-16**	**16-17**	**17-18**	**18-19**
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	**27.9%**
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
FY Total	**37.7%**	**34.7%**	**30.1%**	**25.4%**	**28.2%**	29.0%

Shelter Count for the Week of Aug 14 - Aug 20, 2018			
	Polk	Highlands	Hardee
Shelters	10	2	
Children Removed	15	4	
Placed in Foster Care	3	3	
Placed w/ a Relative	10	1	
Placed w/a Non-Rel	2		

Case Transfer Staffing Data

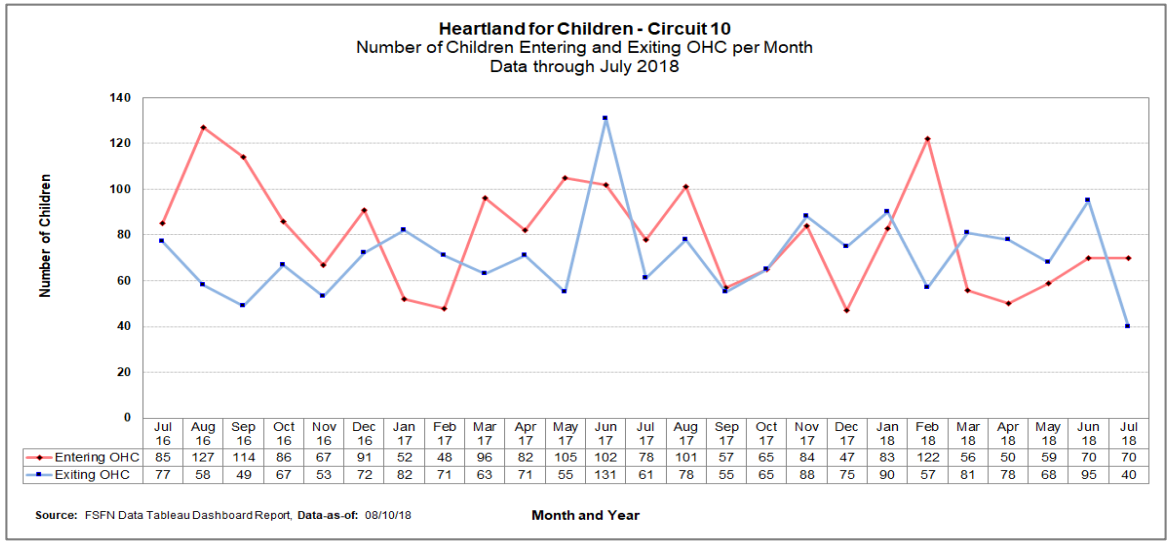
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - **Data as of 08/20/2018**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	**18-19 Totals**	17-18 Totals	16-17 Totals
Number of Children															
CHS	30	18											**48**	349	416
Devereux	32	15											**47**	349	442
OHU Polk	26	1											**27**	253	426
One Hope	36	30											**66**	527	586
Total	124	64											**188**	1478	1870
Out of Home Care															
CHS	15	12											**27**	226	253
Devereux	19	12											**31**	218	259
OHU Polk	18	1											**19**	164	265
One Hope	8	10											**18**	133	136
Total	60	35											**95**	741	913
In - Home Judicial															
CHS	7	3											**10**	35	27
Devereux	2	0											**2**	27	24
OHU Polk	0	0											**0**	20	29
One Hope	1	0											**1**	24	22
Total	10	3											**13**	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	**18-19 Totals**	17-18 Totals	16-17 Totals
Non-Judicial In - Home Services															
CHS	6	0											**6**	48	102
Devereux	9	1											**10**	66	119
OHU Polk	8	0											**8**	44	113
One Hope	1	5											**6**	49	67
Total	24	6											**30**	207	401
OCS / ICPC Courtesy Supervision															
CHS	0	0											**0**	2	1
Devereux	0	0											**0**	0	2
OHU Polk	0	0											**0**	0	1
One Hope	26	14											**40**	313	355
Total	26	14											**40**	315	359
Reinstatement of Protective Services Supervison (Notice of Hearings)															
CHS	0	0											**0**	17	17
Devereux	0	0											**0**	18	20
OHU Polk	0	0											**0**	10	13
One Hope	0	1											**1**	2	4
Total	0	1											**1**	47	54

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



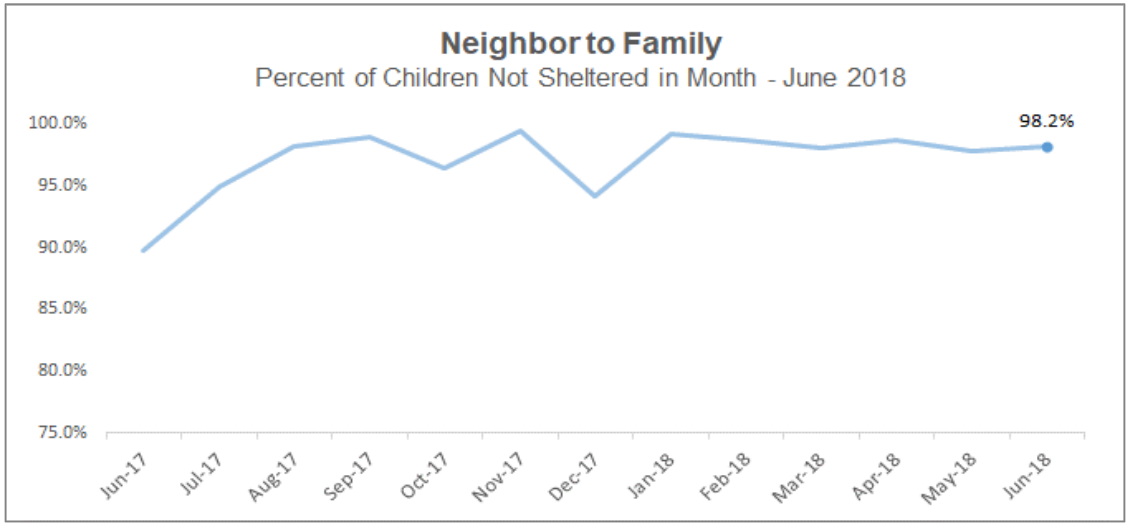
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.5%**

Neighbor To Family - Weekly Census Numbers Weekly Data 08/14/18 through 08/20/18		
Referral Type	**Number of Families**	**Number of Children**
CPI - Safety Management	2	7
CPI - Family Support	41	100
Specialized - Family Support	12	28
Prevention - Comm. Referral	34	84
Special Conditions Report	2	3
Nurturing Parenting	23	54
NTF - Total Services	**114**	**276**

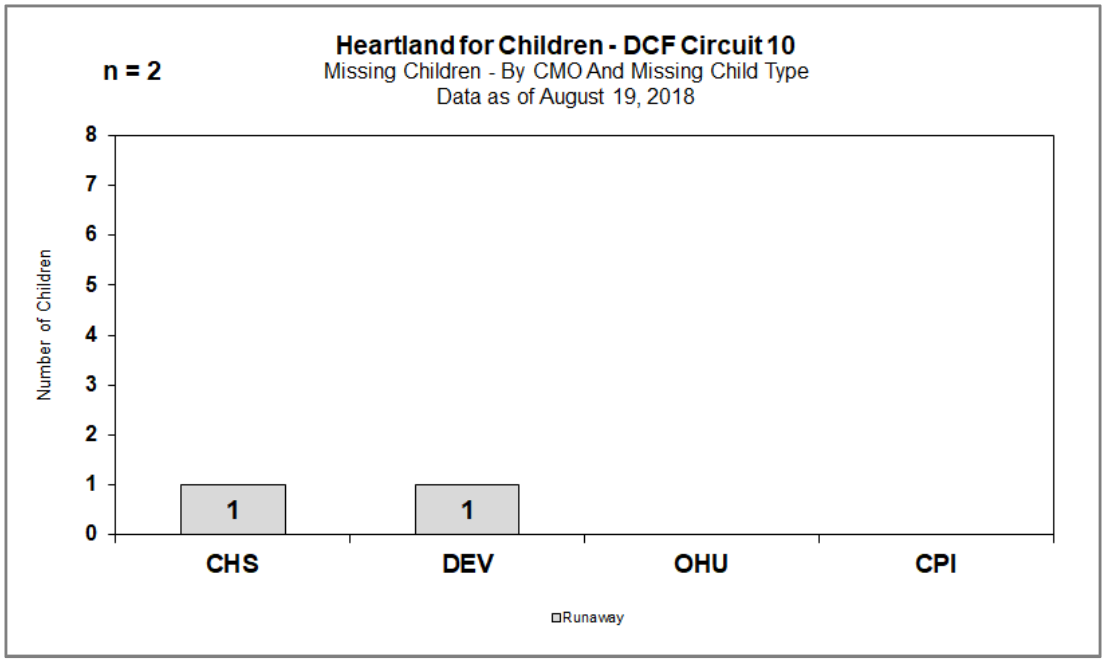
"the Family Care Manager was absolutely amazing!"

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



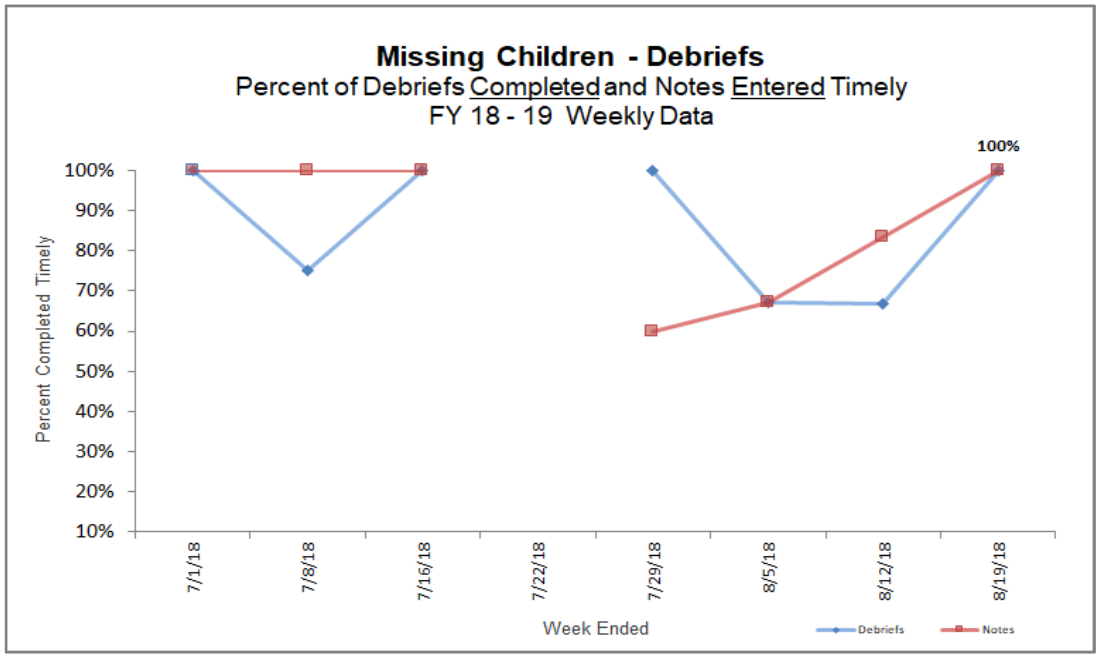
Circuit 10 - Weekly Missing Children Report

Number of Missing Youth as of Reporting Date

Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Mar 2018 (m/end)	-	20	-	75%	-	21	-
Apr 2018 (m/end)	-	18	-	89%	-	14	-
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
July 2018 (m/end)	-	19	-	95%	-	21	-
8/5/2018	5	4	100%	100.0%	0	3	
8/12/2018	5	10	100%	100.0%	0	11	
8/19/2018	**2**	**14**	**100%**	**100.0%**	**0**	**18**	

Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs

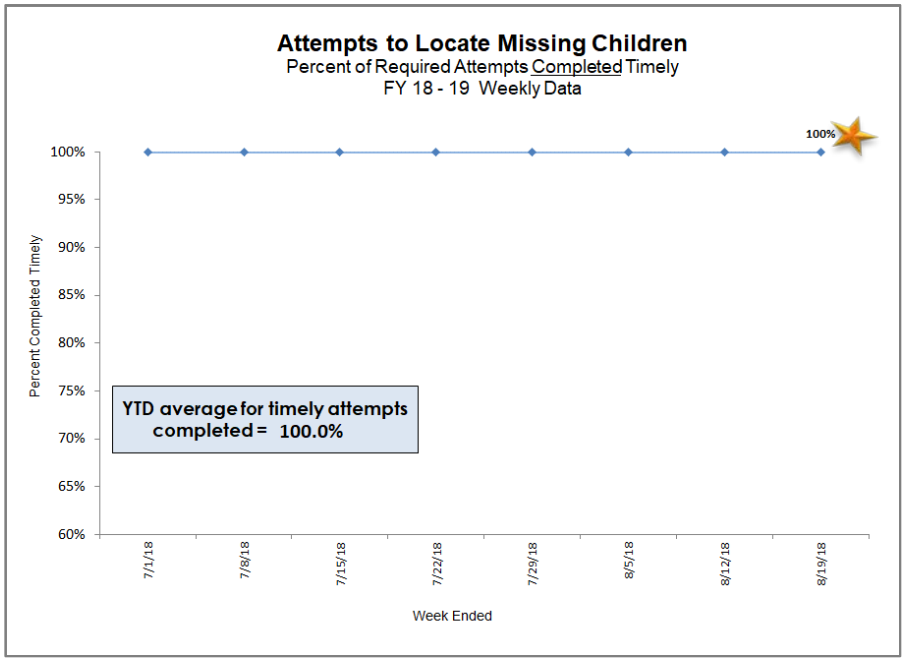
Week of 08/13/2018 through 08/19/2018

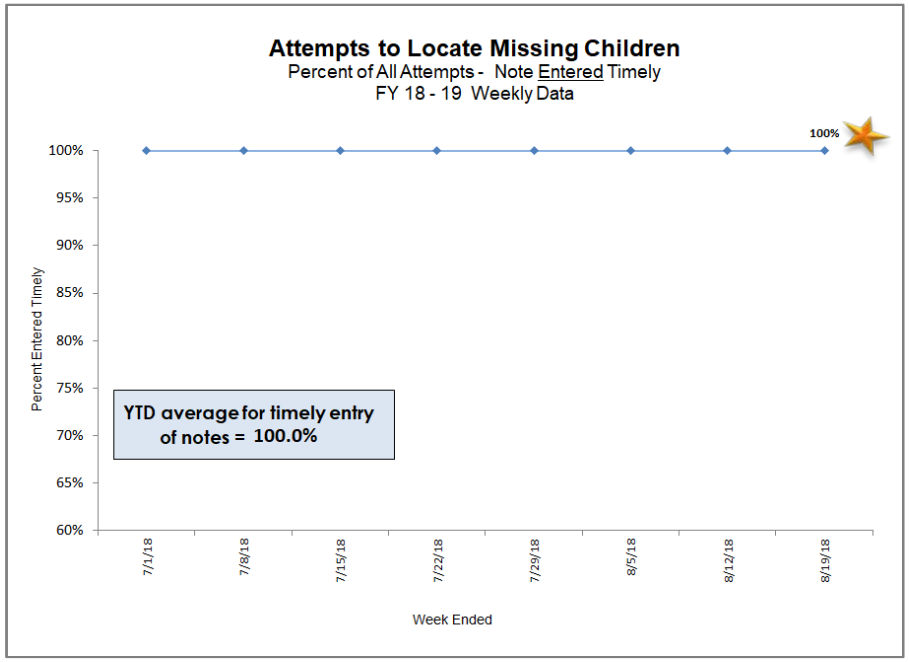
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	3	3	3	**100%**	3		3	**100%**
DEV								
OHU								
Total	**3**	**3**	**3**	**100%**	**3**	**0**	**3**	**100%**

Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate Week of 08/13/2018 through 08/19/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS								
DEV	2	2	2	**100%**	2		2	**100%**
OHU								
PI								
Total	**2**	**2**	**2**	**100%**	**2**	**0**	**2**	**100%**

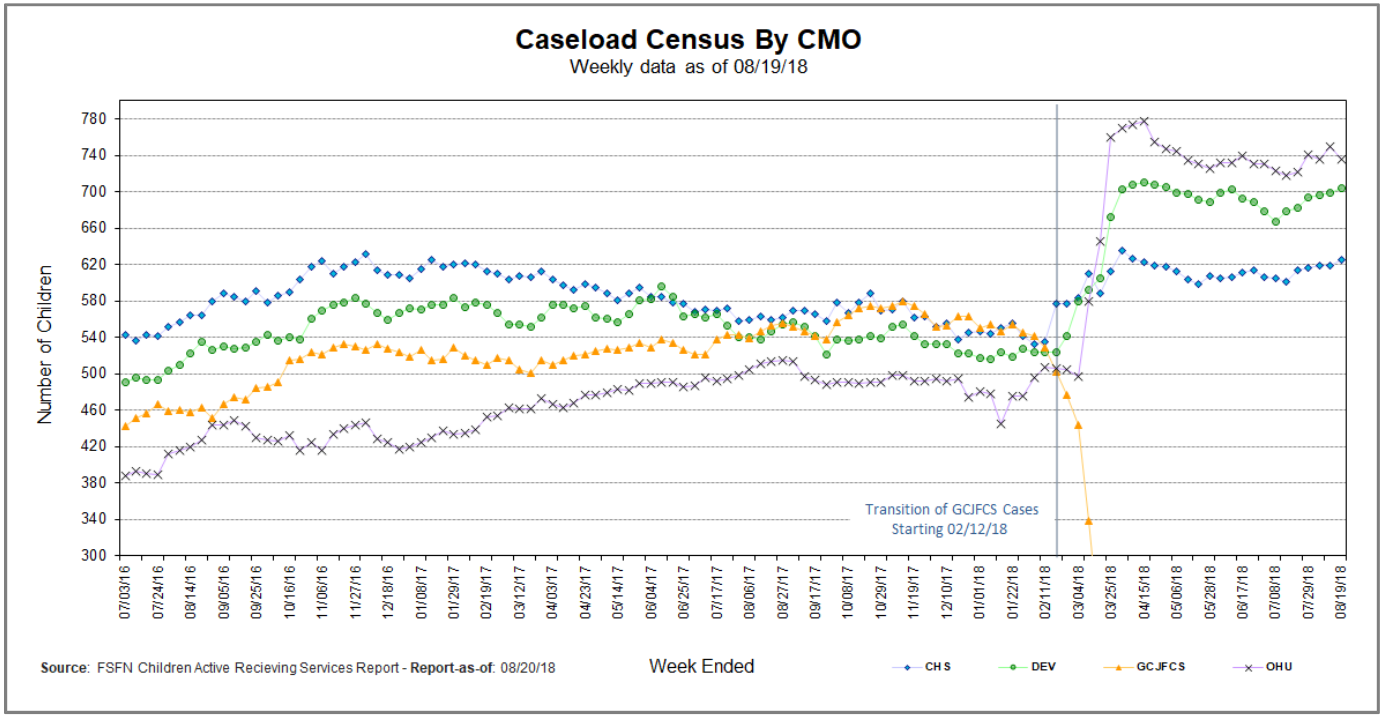




Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	7/15/2018	7/22/2018	7/29/2018	8/5/2018	8/12/2018	**8/19/2018**
CHS	601	614	616	619	619	**625**
DEV	678	682	694	696	699	**704**
OHU	718	721	741	736	750	**735**
HFC Total	1997	2017	2051	2051	2068	**2064**



Caseload Census Information

Case Manager Caseload Breakdown by Agency – **Data as of 08/12/2018**

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	8	3	6	9	26	**23.8**
DEV	4	9	8	9	5	35	**20.0**
OHU	4	8	15	8	4	39	**19.2**
# of CMs	**8**	**25**	**26**	**23**	**18**	**100**	**20.7**

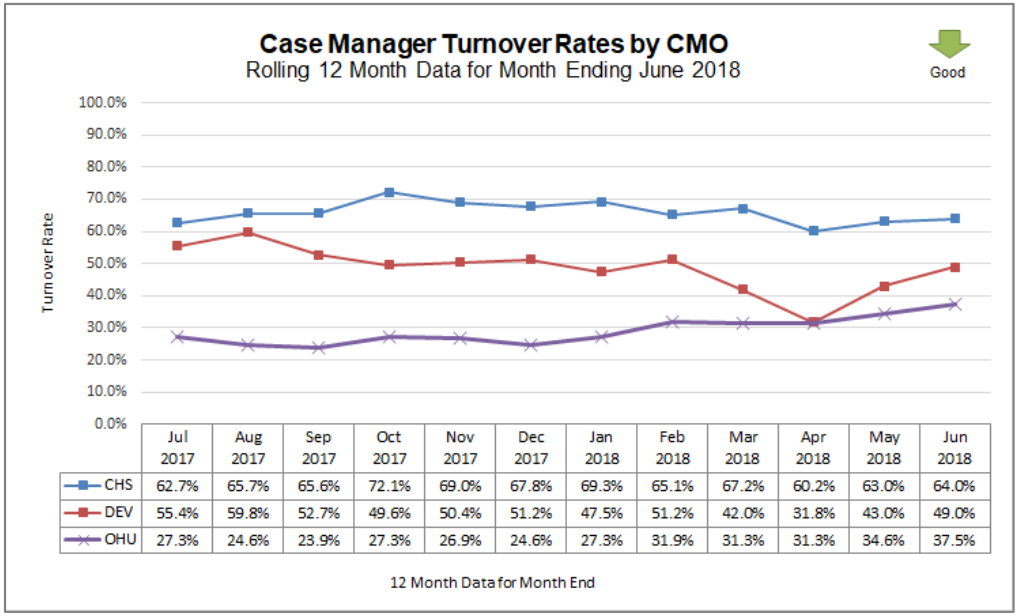
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	26	8	**30.8%**
DEV	35	13	**37.1%**
OHU	39	12	**30.8%**
HFC	**100**	**33**	**33.0%**

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended June 2018		
CMO	**Case Manager**	**Case Manager Supervisor**
CHS	64.0%	0.0%
DEV	49.0%	10.0%
OHU	37.5%	28.6%



	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018
CHS	62.7%	65.7%	65.6%	72.1%	69.0%	67.8%	69.3%	65.1%	67.2%	60.2%	63.0%	64.0%
DEV	55.4%	59.8%	52.7%	49.6%	50.4%	51.2%	47.5%	51.2%	42.0%	31.8%	43.0%	49.0%
OHU	27.3%	24.6%	23.9%	27.3%	26.9%	24.6%	27.3%	31.9%	31.3%	31.3%	34.6%	37.5%

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - August 2018
FSFN Data as of 08/20/18

Agency	Mom % Completed	Dad % Completed
CHS	34.18%	23.60%
DEV	40.36%	14.04%
OHU	36.78%	36.27%
HFC	**37.34%**	**22.68%**

Green = 70% or higher Mom / 50% or higher Dad
Yellow = 63%-69% Mom / 45%-49% Dad
Red = < 63% Mom / < 45% Dad

Source: *Mindshare Mother / Father Contacts Dashboard*

Birth Parent Contact Required and Completed - June 2018

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	247	168	68.0%	159	84	52.8%	**60.4%**
DEV	300	219	73.0%	190	81	42.6%	**57.8%**
OHU	192	136	70.8%	109	66	60.6%	**65.7%**
TOTAL	**739**	**523**	**70.77%**	**458**	**231**	**50.44%**	**60.6%**

Source: *FSFN Mother / Father Contacts* ***Data-as-of:*** *08/14/18*

Not Updated

Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 08/19/18

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	422	100.0%	94.8%	94.6%	99.3%	96.2%
DEV	502	99.8%	99.0%	91.8%	99.8%	96.9%
OHU	351	100.0%	94.6%	96.3%	97.4%	96.1%
HFC	**1275**	**99.9%**	**96.4%**	**94.0%**	**99.0%**	**96.4%**

Source: *FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"*

Health Information in FSFN as of 08/19/18

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	22	14	3
DEV	1	5	25	1
OHU	0	19	8	9
Total	**1**	**46**	**47**	**13**

Source: *"Healthcare Service Information for OHC - Daily Listing - OCWDRU"*

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – **Target = 95.0%**

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – **Target = 95.0%**

Scorecard Measure #9 - 07/01/18 *(snapshot)*
Children Receiving Medical Services Within Last 12 Mths
FY 18-19 - 1st Qtr as of 08/19/18

Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	400	409	97.8%
DEV	473	474	99.8%
OHU	327	331	98.8%
Total	**1200**	**1214**	**98.85%**

Scorecard Measure #10 - 07/01/18 *(snapshot)*
Children Receiving Dental Services Within Last 7 Mths
FY 18-19 - 1st Qtr as of 08/19/18

Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	233	245	95.1%
DEV	251	269	93.3%
OHU	205	215	95.3%
Total	**689**	**729**	**94.51%**

Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%**

Percent of Family Team Conferences Completed Primary Cases with an FTC Meeting Completed as of 08/19/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 1st Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	1st Qtr Caseload	QTD Percentage
CHS	6				145	**14**	288	**50.3%**
DEV	9				168	**9**	321	**52.3%**
OHU	14				138	**0**	247	**55.9%**
Grand Total	29				451	**23**	856	**52.7%**
Source : FSFN CARS Report - Caseload 1st Qtr-as-of: 07/01/18								

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 8/20/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV	1			1
OHU		3	3	6
Total	1	3	5	9

Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 08/19/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			10	10
DEV		1	6	7
OHU		2	6	8
CPI			10	10
NTF				0
Total	0	3	32	35

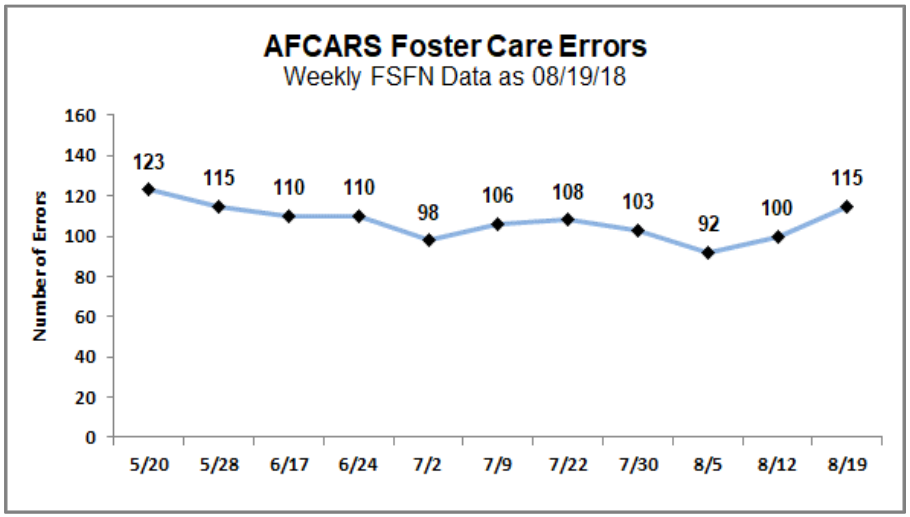
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	7/15/2018	7/22/2018	7/30/2018	8/5/2018	8/12/2018	8/19/2018
CHS	12	10	6	7	4	10
DEV	3	4	15	1	1	7
OHU	6	12	9	8	3	8
CPI	12	8	7	10	17	10
NTF	6	0	2	0	1	0
Total	39	34	40	26	26	35

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/17 – 09/30/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS		3	16		17	36
DEV		4	9		27	40
OHU		3	7		22	32
CPI		4		3		7
Total	0	14	32	3	66	115

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 08/20/18



Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report
Compliance tracking for cases entering care with a Methodology requirement

Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
DEV			1	
OHU		1	1	
HFC TOTAL	0	1	4	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O
Data as of 08/20/18

Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	301	310	97.1%
DEV	8	334	342	97.7%
OHU	7	249	256	97.3%
HFC Total	24	884	908	97.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing
1st Quarter-to-Date as of 08/20/18

Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	25	25	100.0%
DEV	18	18	100.0%
OHU	23	23	100.0%
HFC TOTAL	66	66	100.0%

FY 18-19 Target = ***95% and above.***

RESOURCE NEWS FLASH… August 22, 2018

Family Engagement Resources

Family Safe Summit – This two-day event, hosted by Bethel Baptist Church (3125 W Socrum Loop Rd., Lakeland), is for parents, caregivers and youth (6th grade and up). It will cover topics such as cyberbullying, depression, 5 protective factors for families, and developing healthy relationships. The event will be held on August 24th from 6:30-9:30pm and August 25th from 9:00-11:30am. To register, go to www.tinyurl.com/safesummit. For questions, email familysafesummit@gmail.com or call 863-858-5525.

Youth Engagement Resources

Social Media and Today's Youth – Social media is a big part of social life for many teenagers and children, but social media has risks as well as benefits. By talking with your child and agreeing on some social media rules, you can help your child get the most out of social media. Links to resources regarding social media: Tips for youth in foster care (www.centerforchildwelfare.org/kb/OOHPublications/Social%20Media%20Tips%20for%20Youth%20in%20FC.pdf); Tips for Foster Parents (www.centerforchildwelfare.org/kb/SafePrev/SocialMediaTips-FP.pdf); Cyberbullying (www.centerforchildwelfare.org/kb/parenting/Cyberbullying-Identification-Prevention-Response.pdf); Social Media and Today's Youth Video (www.centervideo.forest.usf.edu/video/qpi/florida/socialmedia/start.html).

After School Resources

Two Businesses – One Great Program! – Some children are sport-active and some like to dance. An after school program in Downtown Lakeland will offer both. A child can pick from various martial arts taught by Sifu Och Wing Chun Kung Fu OR various dance styles offered by Just Dance Studio. Classes are taught by certified instructors; pick up and drop off is available; and Polk County teachers are on staff to assist with homework. The program is located at 116 E. Pine Street. For more details, call 863-800-0171.

Education Resources

Head Start Program – The Polk County Schools have a comprehensive Head Start preschool program for .children ages 3 and 4. In addition to the education component, the program offers meals and snacks, health services, and services for children with disabilities. For more info, call 863-648-3051. Don't delay, apply today!

Youth Sports

Youth Baseball – Lakeland City Baseball's online registration for the Fall 2018 season is now open for players ages 3 through 15 including LCB Buddy Ball for children with disabilities. Visit **www.lakelandcitybaseball.com** and click on "online player registration." Buddy Ball is free and t-ball players receive a special registration discount! Pre-season practices will begin September 4th.

Lakeland Tropics FC – The Lakeland Futbol Club is now the Lakeland Tropics FC. The FC's Rec League for boys and girls ages 3 to 19 is now open for registration. Games are September through December with home games at Lake Parker or Carter Road/Loyce Harpe Park. For more info, go to www.lakelandtropicsfc.com.

Winter Haven Youth Soccer – Registration now open for ages 3-14. The season begins on September 8th at Simmers-Young Park (339 American Spirit Rd.). For more info and to register, go to www.whysa.com.

Bartow Soccer Club – The Fall season begins in September – register now for boys and girls ages 3 to 11. Registration is Tuesday and Thursdays in August (8/7 to 8/21) from 6:00-7:30pm at the Bartow Soccer Fields (Mary Holland Park). For more info, contact the club at 863-589-3305 or bartowsoccerclub@gmail.com.

Health Resources

National Immunization Awareness Month – Immunizations are one of the most important public health advances in our nation's health history. So much so, that August 2018 has been deemed National Immunization Awareness Month by the CDC. For more information, go to www.cdc.gov/vaccines/index.html.

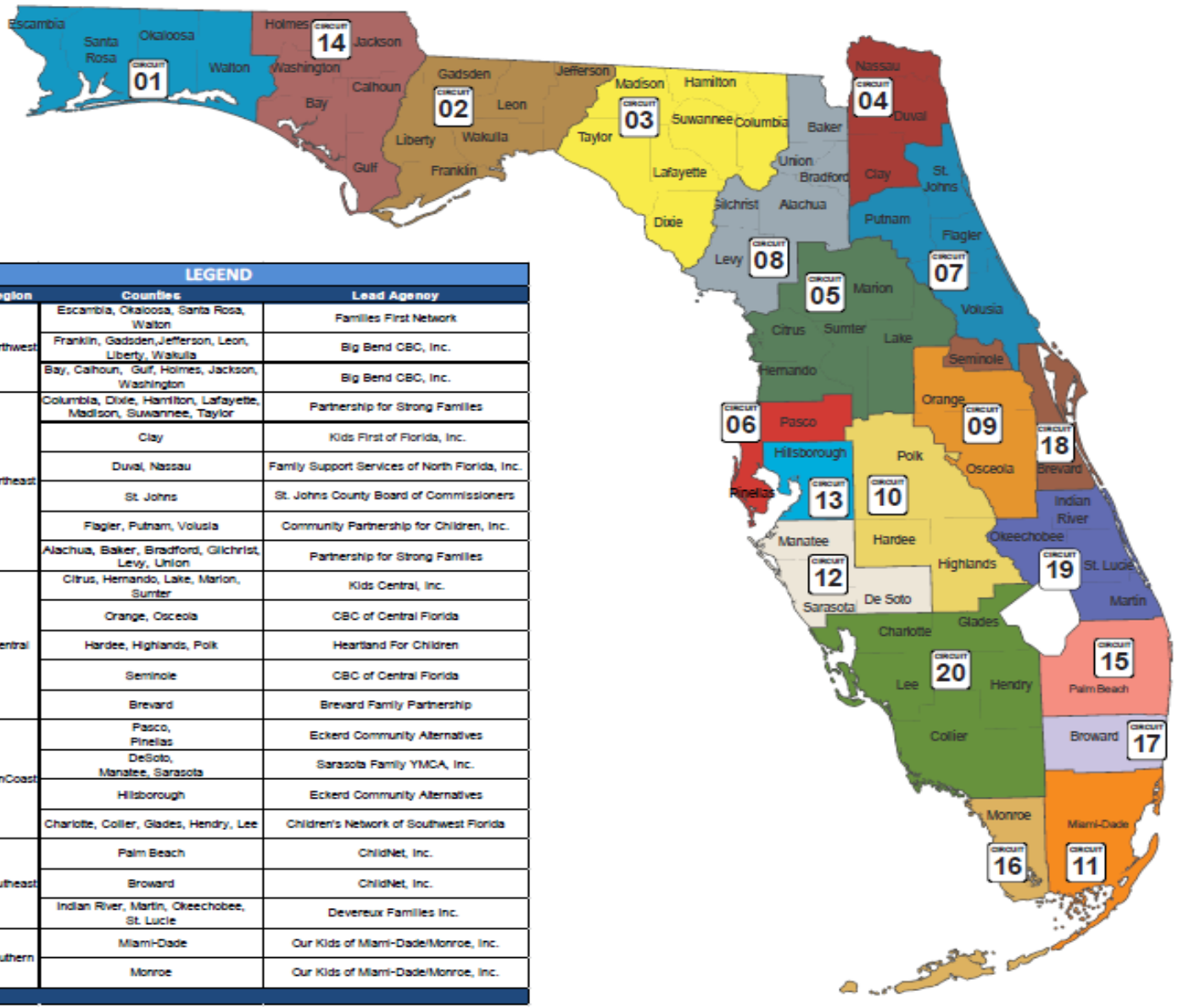
Teaching Kitchen – Join Central Florida Health Care for a **free** community cooking class to learn lifestyle tips and delicious recipes that could help reduce your risk for cancer. There will also be a time with special guest speakers from Winter Haven Hospital and Ovarian Cancer Support Group. The class will be held on September 6th from 5:30-7:00pm at 201 Magnolia Ave SW in Winter Haven. Call 863-444-0492 for more details.

Annual Day of Giving - Giving back one smile at a time! – David E. Willey, DMD, PL and his team will be providing cleanings, fillings, and extractions at no charge to those in need on September 14th from 7:00am-5:00pm at their Sebring office (4741 Lakeview Dr.). No appointments – first come, first served.

Heartland for Children

Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map



LEGEND				
Circuit		Region	Counties	Lead Agency
1		Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2			Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14			Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4			Clay	Kids First of Florida, Inc.
4			Duval, Nassau	Family Support Services of North Florida, Inc.
7			St. Johns	St. Johns County Board of Commissioners
7			Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8			Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9			Orange, Osceola	CBC of Central Florida
10			Hardee, Highlands, Polk	Heartland For Children
18			Seminole	CBC of Central Florida
18			Brevard	Brevard Family Partnership
6		SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12			DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13			Hillsborough	Eckerd Community Alternatives
20			Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Southeast	Palm Beach	ChildNet, Inc.
17			Broward	ChildNet, Inc.
19			Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16			Monroe	Our Kids of Miami-Dade/Monroe, Inc.