



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, July 24, 2022

Video Conference Meeting
Wednesday, July 27, 2022 at 9 a.m.

Conference Call: 866-607-2795
Participant Number: 830 755 402#



Community Based Care Lead Agency Scorecard

FY 21-22, 4th Quarter: April 01, 2022 to June 30, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/21 - 03/31/22	04/01/21 - 03/31/22	10/01/20 - 09/30/21	07/01/21 to 06/30/22	07/01/20 to 06/30/21	7/1/21	07/01/20 to 06/30/20	07/01/21 to 06/30/22	6/30/22	6/30/22	07/01/21 to 06/30/22	6/30/22
Brevard Family Partnership	9.84	95.1%	96.6%	99.7%	32.0%	55.6%	92.7%	3.76	96.7%	91.4%	95.0%	61.1%
ChildNet - Broward	8.12	96.5%	95.6%	99.7%	35.7%	51.7%	83.0%	4.39	96.7%	89.4%	93.7%	64.8%
ChildNet - Palm Beach	7.76	95.9%	95.8%	99.6%	33.3%	61.1%	92.7%	3.77	97.8%	91.9%	73.8%	63.3%
Children's Network of SW Florida	7.47	96.5%	97.5%	99.8%	37.3%	60.9%	94.6%	4.66	96.8%	96.5%	89.7%	60.8%
Citrus Health Network	7.38	96.9%	97.3%	98.2%	24.9%	34.8%	89.5%	7.51	92.5%	74.7%	53.5%	58.7%
Communities Connected for Kids	3.39	95.4%	98.4%	99.6%	30.7%	4570.0%	87.5%	3.17	97.7%	96.3%	93.5%	62.3%
Community Partnership for Childr.	6.68	94.4%	98.3%	99.6%	45.0%	77.6%	90.3%	2.97	95.9%	94.2%	85.0%	54.4%
Eckerd Community Hillsborough	3.99	95.6%	97.0%	99.3%	27.0%	50.9%	86.4%	4.10	93.5%	65.9%	92.3%	61.4%
Embrace Families	8.51	95.0%	96.4%	97.6%	30.2%	45.3%	92.1%	8.33	61.2%	32.0%	88.0%	60.6%
Families First Network	6.84	95.1%	97.5%	99.6%	22.8%	37.8%	92.8%	7.33	91.0%	81.4%	83.3%	61.0%
Family Integrity Program	4.06	98.5%	97.1%	99.9%	48.7%	62.2%	88.6%	2.87	98.8%	96.4%	66.6%	59.0%
Family Support Services North Fla	6.64	96.6%	96.5%	99.8%	36.9%	62.3%	86.3%	5.70	95.0%	85.5%	100.0%	56.6%
FSS Suncoast	7.3	93.1%	94.6%	97.0%	26.9%	41.8%	93.4%	5.97	66.3%	36.8%	95.3%	61.4%
Heartland For Children	9.74	95.3%	96.8%	99.8%	34.7%	49.4%	92.0%	3.89	96.8%	91.7%	100.0%	58.8%
Kids Central, Inc.	4.16	95.6%	96.6%	99.3%	33.1%	40.5%	86.2%	6.44	85.9%	65.8%	75.0%	65.5%
Kids First of Florida, Inc.	5.38	96.6%	95.6%	95.2%	30.4%	45.9%	90.7%	2.5	91.1%	77.3%	57.1%	68.3%
Northwest Florida Health Network	5.72	95.8%	97.7%	99.6%	30.6%	49.6%	92.3%	4.76	92.5%	88.3%	86.2%	59.6%
Partnership for Strong Families	4.29	96.7%	98.7%	99.9%	23.3%	61.0%	93.8%	4.56	85.8%	71.0%	81.8%	56.5%
Safe Children Coalition	8.69	97.8%	95.1%	99.3%	38.7%	53.8%	92.3%	5.05	93.2%	82.9%	69.2%	66.5%
Statewide	6.91	95.7%	96.5%	98.8%	31.6%	49.0%	90.6%	5.41	87.1%	73.3%	84.1%	61.1%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 07/01/22 - 07/31/22		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	7	99.85%
LSF	9	99.88%
OHU	13	99.75%
Total	29	99.82%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/24/22</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed 07/01/22 to 07/31/22							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	180	48	26.7%	116	18	15.5%	21.1%
LSF	207	40	19.3%	132	16	12.1%	15.7%
OHU	157	31	19.7%	102	9	8.8%	14.3%
TOTAL	544	119	21.88%	350	43	12.29%	17.1%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 07/24/22



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 07/18/22 thru 07/24/22			
Agency	Timely	Un-Timely	Total
CHS	3	3	6
LSF	1	3	4
OHU	4	7	11
Total	8	13	21

Service Availabilities Service Snapshot of Availability as of 07/25/22	
Youth Villages	Peace River Home-to-Stay
4 – Polk	6 – Polk 1 – Highlands / Hardee

Scorecard Measure #5 - 10/01/20 to 09/30/21 Children Achieving Permanency within 0-12 Mths FY 22-23 - <u>1st Qtr</u> as of 07/24/22			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	83	238	34.9%
LSF	87	291	29.9%
OHU	90	256	35.2%
HFC Total	260	785	33.12%

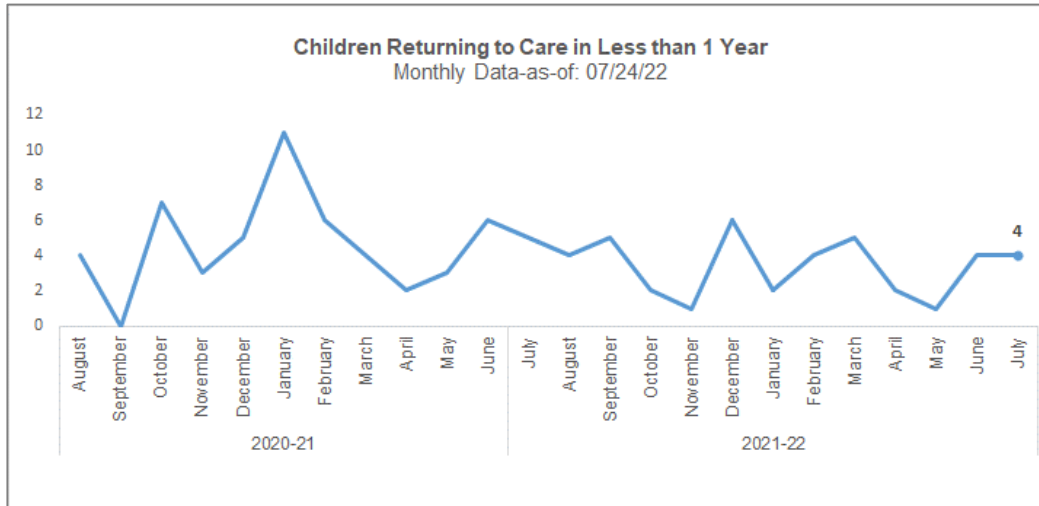
Percentage to reach Yellow = 36.5%

Scorecard Measure #6 - 10/01/21 Children Achieving Permanency within 12-23 Mths FY 22-23 - <u>1st Qtr</u> as of 07/24/22			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	42	111	37.8%
LSF	60	137	43.8% 
OHU	30	88	34.1%
HFC Total	132	336	39.3%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSN between 07/18/22 - 07/24/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	2/1/2022	141834-CHSFL	2/21/2019	9/11/2020	19	16	1.0 - 2.9 yrs	N
CHS	2/1/2022	141834-CHSFL	2/21/2019	9/11/2020	19	16	1.0 - 2.9 yrs	N
CHS	7/14/2022	141846-CHSFL	1/26/2021	7/1/2021	5	12	< 1.0 yr	Y

Source: FSN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/25/22

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSN between 07/11/22 - 07/17/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
OHU	7/11/2022	142853-OHU-HARDEE	11/12/2020	2/17/2022	15	4	< 1.0 yr	N
OHU	7/11/2022	142853-OHU-HARDEE	11/12/2020	2/17/2022	15	4	< 1.0 yr	N
OHU	7/11/2022	142853-OHU-HARDEE	11/12/2020	2/17/2022	15	4	< 1.0 yr	N

Source: FSN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/18/22

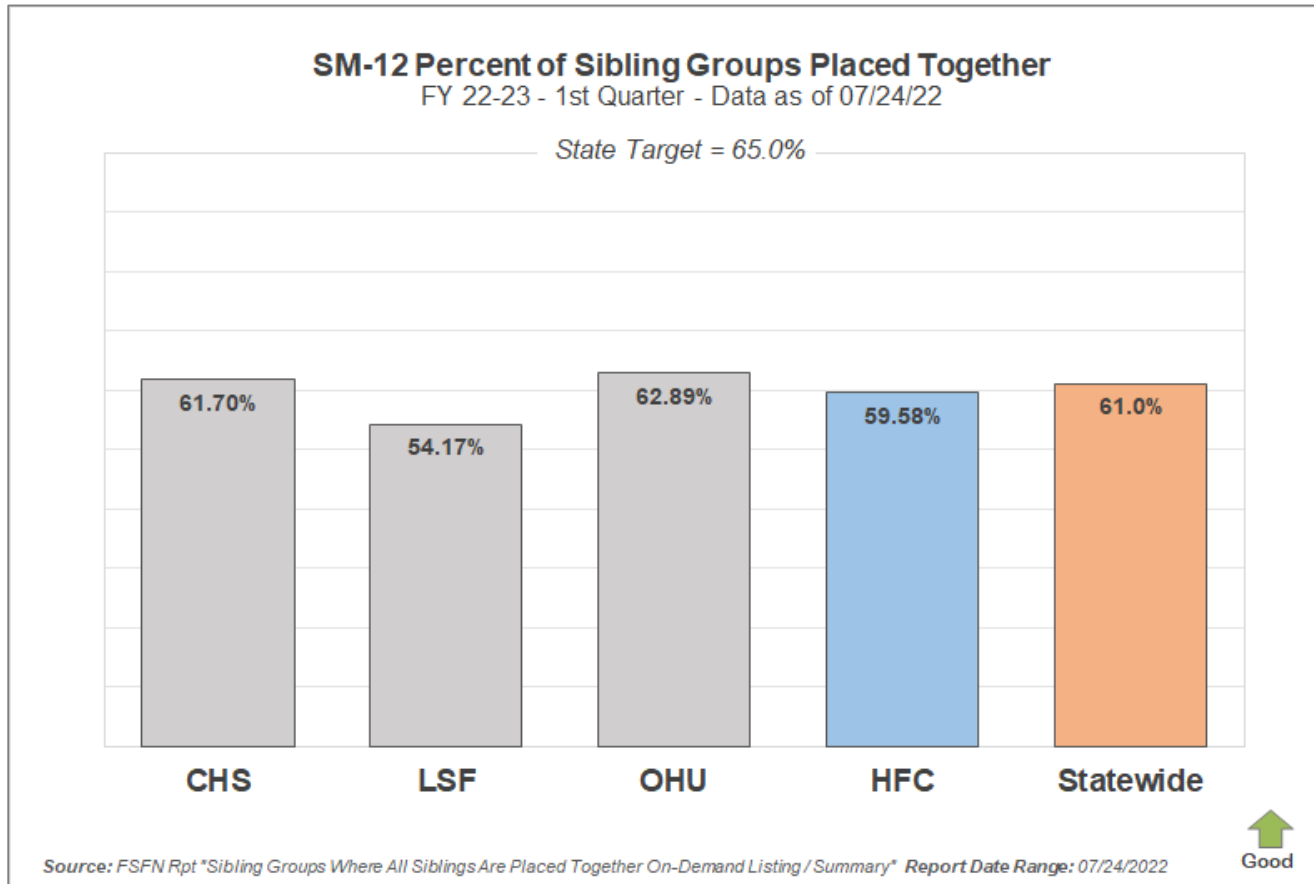


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	58	94	61.70%
LSF	52	96	54.17%
OHU	61	97	62.89%
HFC	171	287	59.58%

Number of sibling groups to achieve SM12 target – 16 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 22-23



Source: HFC Adoption Database; Data-as-of: July 11, 2022

FY 22-23 Target = 198

Upcoming Finalization Dates

July 20, 2022

July 27, 2022

Adoption Finalizations

FY 22-23 - 1st Quarter as of 07/18/22

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	0	0	15	0.0%
LSF	4	0	17	0.0%
OHU	0	0	19	0.0%
Total	4	0	51	0.0%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
0	198	0.0%	0.0%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of July 25, 2022

CLS WEEKLY SHELTER REPORT - FY 2022-2023														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22/23 Totals	21/22 Totals
# of Shelter Hearings														
Polk	24												24	315
Highlands	3												3	44
Hardee	0												0	23
Total	27												27	379
# Children Removed														
Polk	39												39	551
Highlands	5												5	71
Hardee	0												0	43
Total	44												44	656
Total Children Denied Shelter														
Polk	0												0	0
Highlands	0												0	0
Hardee	0												0	0
Total	0												0	0
# Children Placed with Relative														
Polk	21												21	285
Highlands	4												4	55
Hardee	0												0	26
Total	25												25	357
# Children Placed with Non Relative														
Polk	5												5	80
Highlands	0												0	6
Hardee	0												0	3
Total	5												5	89
# Children Placed with Fictive Kin														
Polk	1												1	6
Highlands	0												0	1
Hardee	0												0	1
Total	1												1	8
# Children Placed in Foster Care														
Polk	12												12	180
Highlands	1												1	11
Hardee	0												0	11
Total	13												13	202

% of Children Sheltered Placed in Foster Care Data as of 07/25/22			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	29.5%
Aug	21.9%	43.5%	
Sep	27.3%	28.2%	
Oct	22.4%	28.9%	
Nov	20.4%	36.8%	
Dec	24.5%	19.4%	
Jan	25.0%	48.8%	
Feb	20.5%	15.6%	
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	29.5%

Shelter Count for the Week of July 19 - July 25, 2022			
	Polk	Highlands	Hardee
Shelters	4	1	0
Children Removed	6	2	0
Placed w/ a Relative	3	2	0
Placed w/a Non-Rel	2	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	1	0	0



Case Transfer Staffing Data

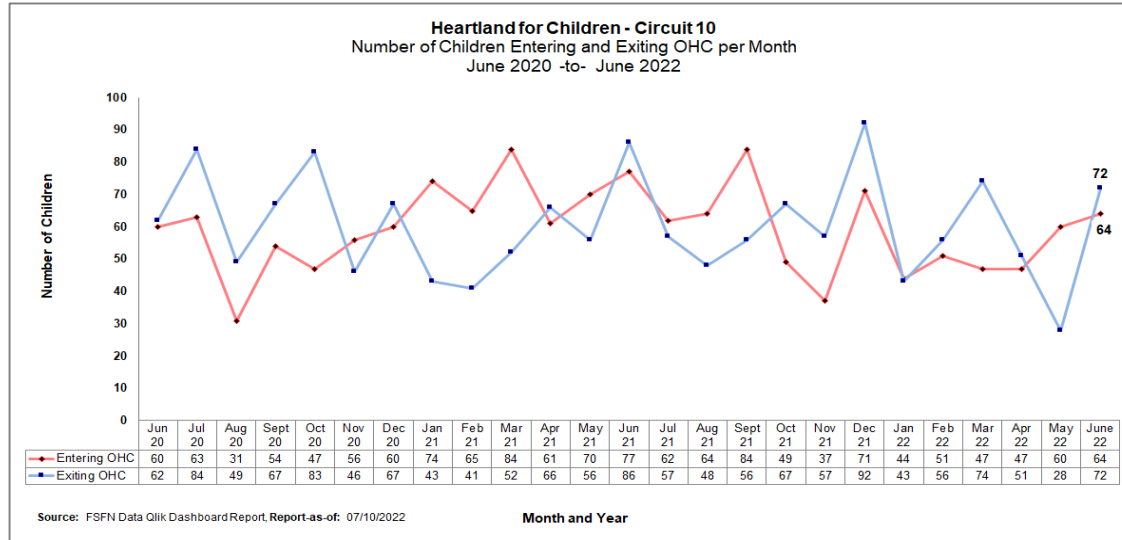
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 07/24/22

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	23												23	358
LSF	26												26	355
OHU Polk	10												10	147
One Hope	29												29	503
Total	88												88	1363
Out of Home Care														
CHS	13												13	200
LSF	13												13	188
OHU Polk	6												6	103
One Hope	12												12	113
Total	44												44	604
In - Home Judicial														
CHS	5												5	4
LSF	1												1	16
OHU Polk	0												0	2
One Hope	0												0	6
Total	6												6	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	3												3	116
LSF	10												10	95
OHU Polk	4												4	31
One Hope	0												0	35
Total	17												17	277
OCS / ICPC Courtesy Supervision														
CHS	0												0	0
LSF	0												0	0
OHU Polk	0												0	0
One Hope	17												17	338
Total	17												17	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0												0	17
LSF	0												0	46
OHU Polk	0												0	2
One Hope	0												0	0
Total	0												0	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





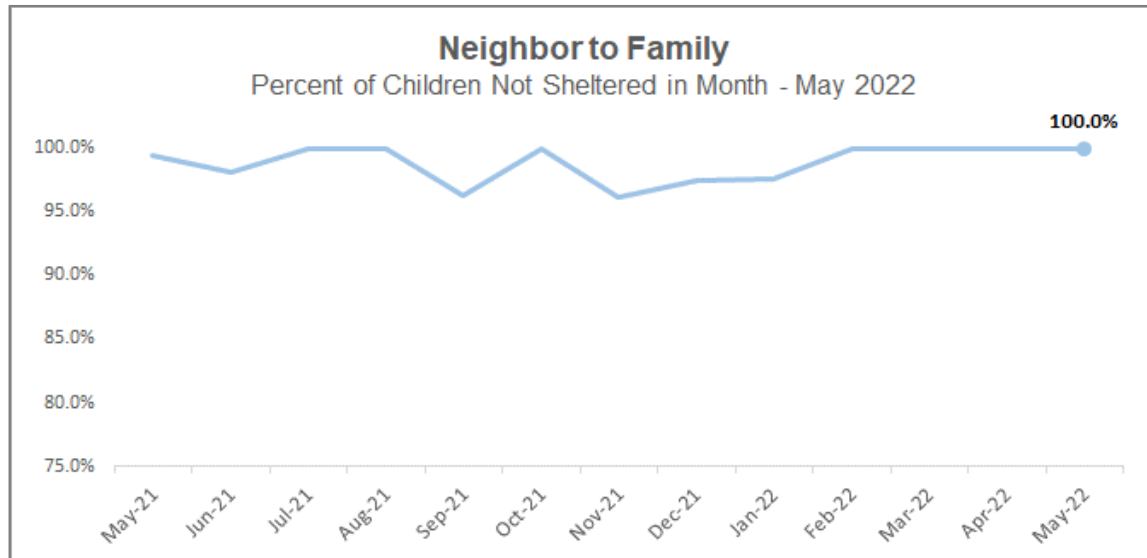
Neighbor to Family – Weekly & Monthly Census

21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: **97.5%**

“Everything was just what I needed.”

- NTF Parent Satisfaction Survey– Q: What we are doing well?

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/19/22 through 07/25/22		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	27	85
Specialized - Family Support	9	23
Prevention - Comm. Referral	33	65
Special Conditions Report	2	2
Nurturing Parenting	13	20
NTF - Total Services	84	195

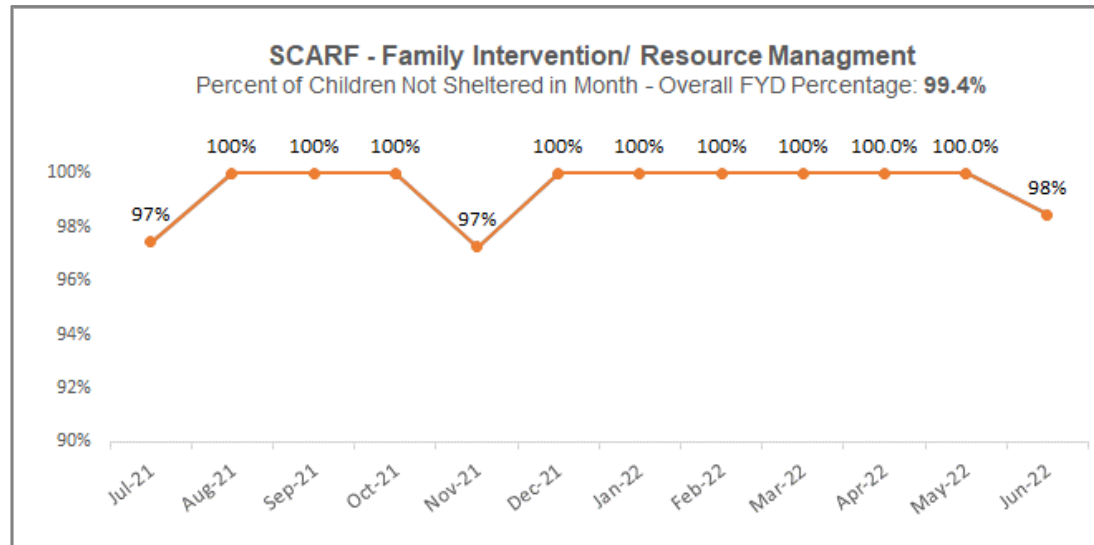


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **June 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - June 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	145	257
Non-Legal Referrals	745	1724
Active Families as of Date	144	320
Discharged Diversion	741	1647
Sheltered / Closed	5	14
SCARF - Total FYD Services	890	1981

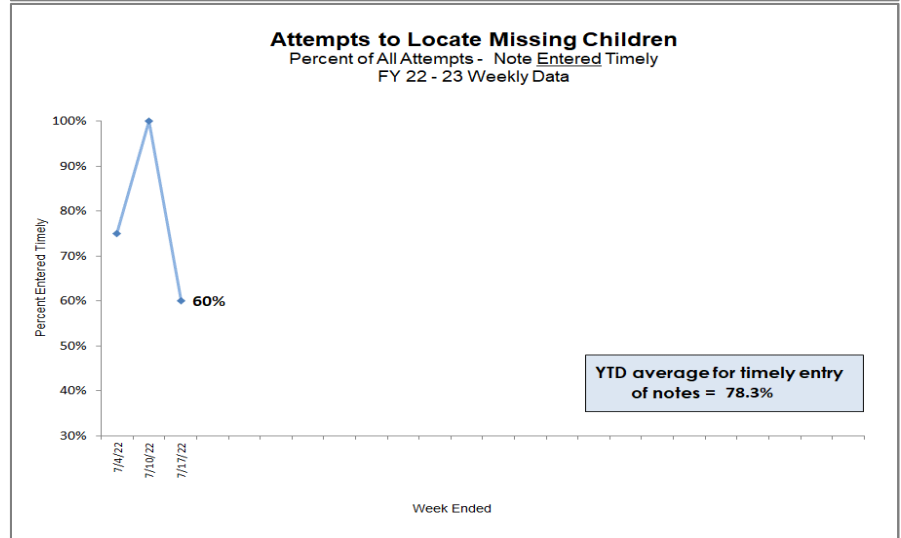
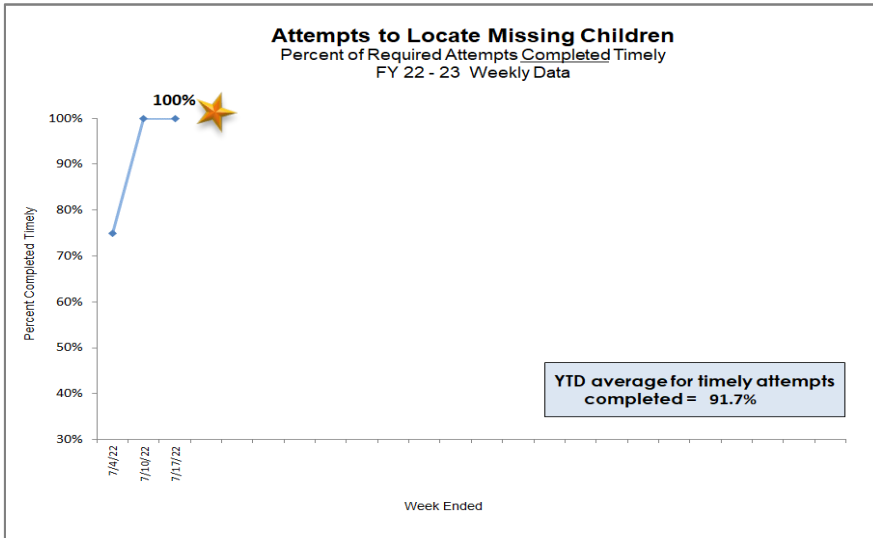
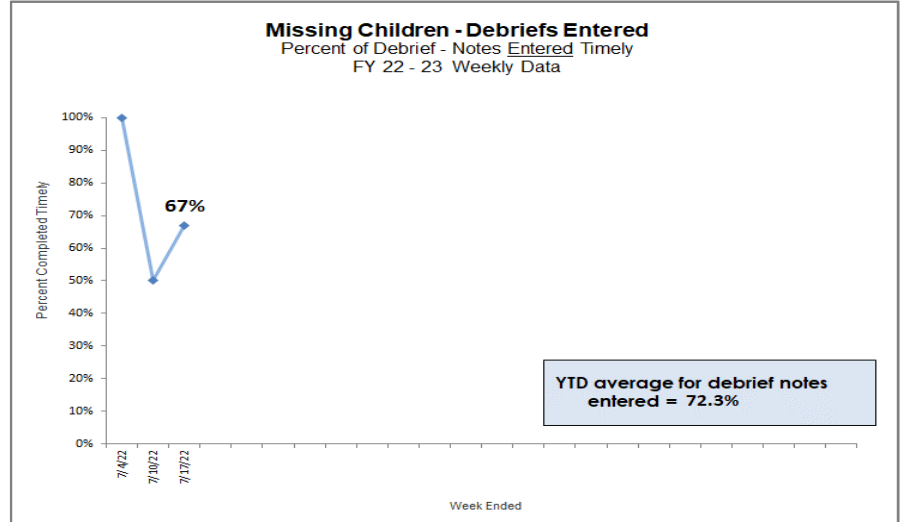
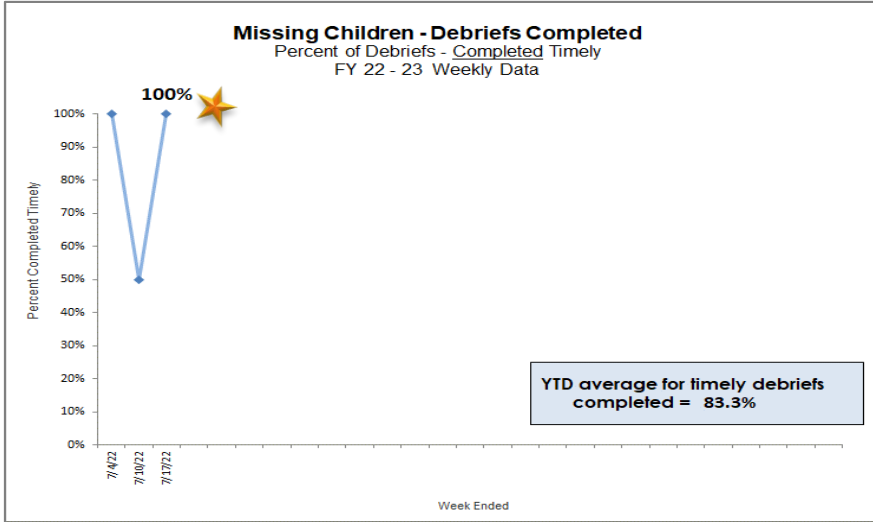
SCARF - Rate of Diversion by Service Center					
Month Performance - June 2022					
Service Center	Number of Referrals	Family Support	Legal Aid Divisions	Families Sheltered	Rate of Diversion
Bartow	16	0	5	0	100.0%
Lake Wales - Highlands	29	0	6	0	100.0%
Lakeland	20	0	2	1	95.0%
SCARF - Total	65	0	13	1	98.5%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

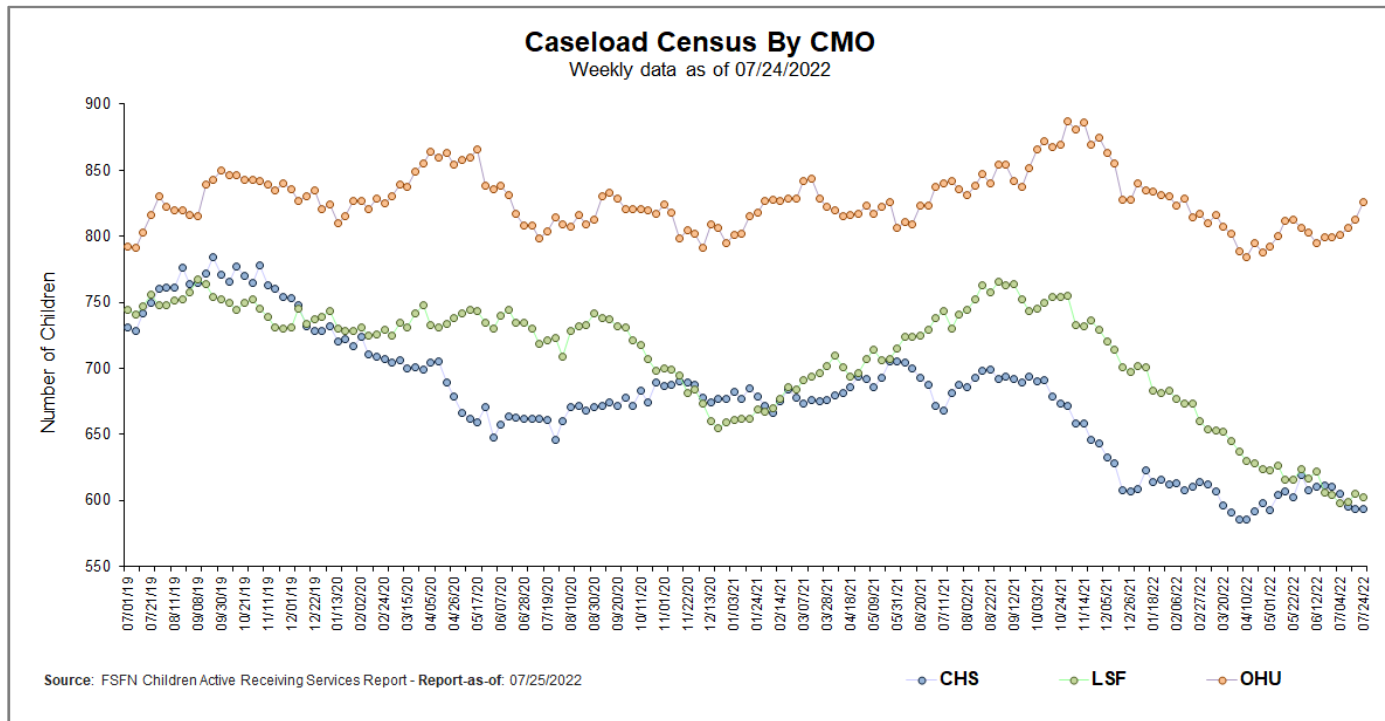
Weekly Data - Week ending 07/17/2022					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	3	0	0	3	0
LSF	4	0	0	0	0
OHU	2	0	0	0	0
CPI	0	0	0	0	0
Total	9	0	0	3	0



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/19/2022	6/26/2022	7/4/2022	7/10/2022	7/17/2022	7/24/2022
CHS	611	610	605	595	594	594
LSF	606	604	598	599	605	602
OHU	799	799	801	806	813	826
HFC Total	2016	2013	2004	2000	2012	2022



Caseload Census by Case Manager and Organization

Data as of 07/24/2022

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Campbell, Elaine	5
OHU	Nizamoff, Tori	4
OHU	Findley, Angela	3
OHU	Daniel, Peyton	2
OHU	Mendez, Natalie	1

Caseload of 16 - 24 Children		
CMO	Case Workers	#
LSF	Nunez, Anthony	19
LSF	Ramnaugh, Shan	19
LSF	Renfro, Andrew	19
OHU	Willix, Amensha	16

Caseload of 30+ Children		
CMO	Case Workers	#
LSF	Pierce, Pamela	35
OHU*	Villegas, Anna	35
LSF	Cruz, Veronica	35
LSF	Boatwright, Tamora	35
LSF	Louis, Rachelle	33
OHU	Kohn, Ludessa	33
LSF	Mcnulty, Andriea	33
LSF	Willingham, Jadashia	33
LSF	Morris, Alundrea	32
LSF	Coleman, Tangela	32
CHS	Fort, Angela	31
LSF	Lynch, Rodina	31
OHU	Nettles, Markisha	30
OHU	Mccoy, Ariana	30
LSF	Davis, Katelyn	30
OHU	Willis, Markeisha	30
LSF	Gosling, Loleta	30

Caseload of 30+ Children (cont.)		
CMO	Case Workers	#
OHU*	Gonzalez, Jesus	52
OHU*	Washington, Woodrica	49
OHU*	Simmons, Shannon	47
OHU*	Fuentes, Norma	44
CHS	Hiers, Katherine	44
CHS	Mcphail, Allissa	43
OHU*	Smith, Lorie	43
CHS	Luebke, Nicole	42
CHS	Luskey, Taylor	42
CHS	Supanich, Lauren	39
LSF	Bickel, Sherry	39
CHS	Bain, Claire	39
CHS	Williamson, Abigail	37
CHS	Sisk, Sarah	37
CHS	Palmieri, Nicole	37
CHS	Anglin, Latoya	36

Caseload of 6 - 15 Children		
CMO	Case Workers	#
LSF	Pamphile, Emmanuella	15
CHS	Dawes, Dominique	14
OHU	Reid, Jemima	14
OHU	Bailon, Margarita	13
CHS	Sackey, Rashayla	12
CHS	Austin, Alyana	8
CHS	Cruz, Cheyleen	8
CHS	Mcbride, Hannah	8
OHU	Meinke, Danielle	8
CHS	Whiting, Kari	8
CHS	Gellibert, Jill	6
CHS	Saimplice, Sherby	6
OHU	Colon, Lisette	6

Caseload of 25 - 29 Children		
CMO	Case Workers	#
OHU	Violette, Patricia	29
OHU	Bello, Bianca	29
OHU	Southall, Akeva	29
LSF	Bannon, Clervia	28
OHU	Johnson, Randi	28
LSF	Lott, Carla	28
OHU	Cleveland, Tammy	27
OHU	Santos, Frances	27
OHU	Brutus, Marie	26
OHU	Wall, Tasha	26
OHU	Kinney, Deborah	26

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
LSF	Bernardi, Welda	27
OHU	Shackleford, India	25
OHU	Followell, Amanda	22
CHS	Owens, Sheltonya	20
CHS	Mccalebb, Phalan	19
CHS	Cortes, Jennifer	11
OHU	Gadson, Berlendah	11
OHU	Newton, Kimberly	7
LSF	Grant, Christina	4
OHU	Lopes, Alannah	3
OHU	Beach-Solmo, Amber	2
LSF	O'Connor, Michelle	1

Transition Age Youth - Young Adults		
CMO	Case Workers	#
LSF	Peralta, Joshua	24
OHU	Vazquez, Roger	22
CHS	Nieves, Carlos	18
CHS	Humber, John	11
OHU	Sandbrook, Mary	4

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU	Mendez, Natalie	23
LSF	Collins, Sara	8
LSF	Hampton, Sharday	6

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
CHS	Denmark, Sandi	7
CHS	Mills, Clyatt	6
LSF	Porter, Ineisha	6

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

*These OHU case managers contain caseloads that are over 60% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 07/24/2022

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	8	0	0	11	20	29.7
LSF	0	1	3	2	12	18	33.4
OHU	4	4	1	9	10	28	29.5
# of CMs	5	13	4	11	33	66	30.6

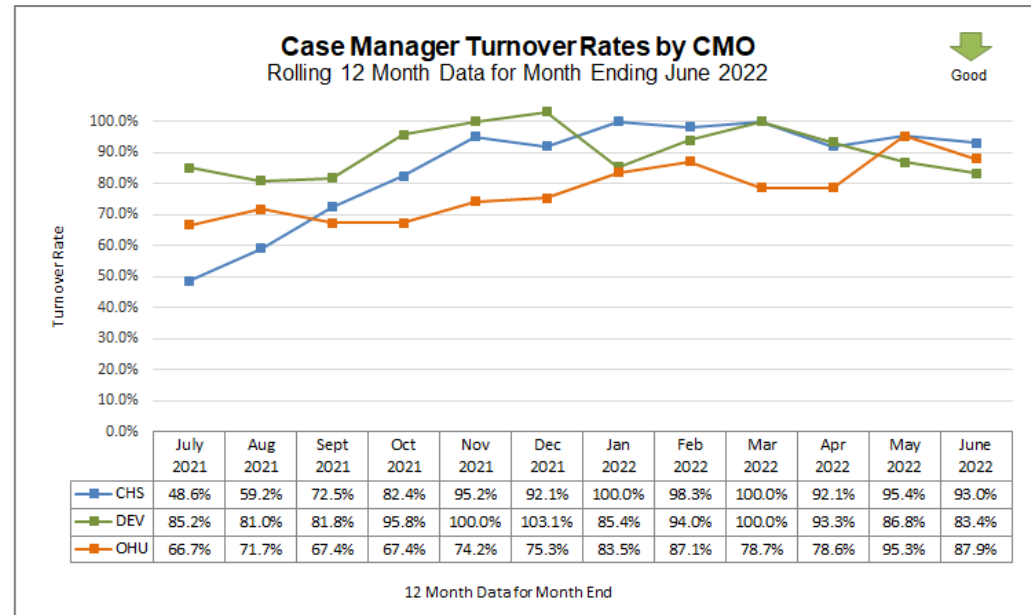
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	20	9	45.0%
LSF	18	1	5.6%
OHU	28	8	28.6%
HFC	66	18	27.3%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended June 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	93.0%	70.6%
DEV	83.4%	38.1%
OHU	87.9%	80.0%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/24/22						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	425	100.0%	97.4%	93.3%	97.6%	96.1%
LSF	424	100.0%	92.2%	82.0%	95.0%	89.8%
OHU	382	100.0%	97.4%	92.4%	96.6%	95.5%
HFC	1231	100.0%	95.6%	88.9%	96.4%	93.7%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"



Health Information in FSFN as of 07/24/22				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	11	17	10
LSF	0	33	50	21
OHU	0	10	18	13
Total	0	54	85	44

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 1st Qtr as of 07/24/22			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	414	425	97.4% 
LSF	391	424	92.2%
OHU	372	382	97.4% 
Total	1177	1231	95.6%

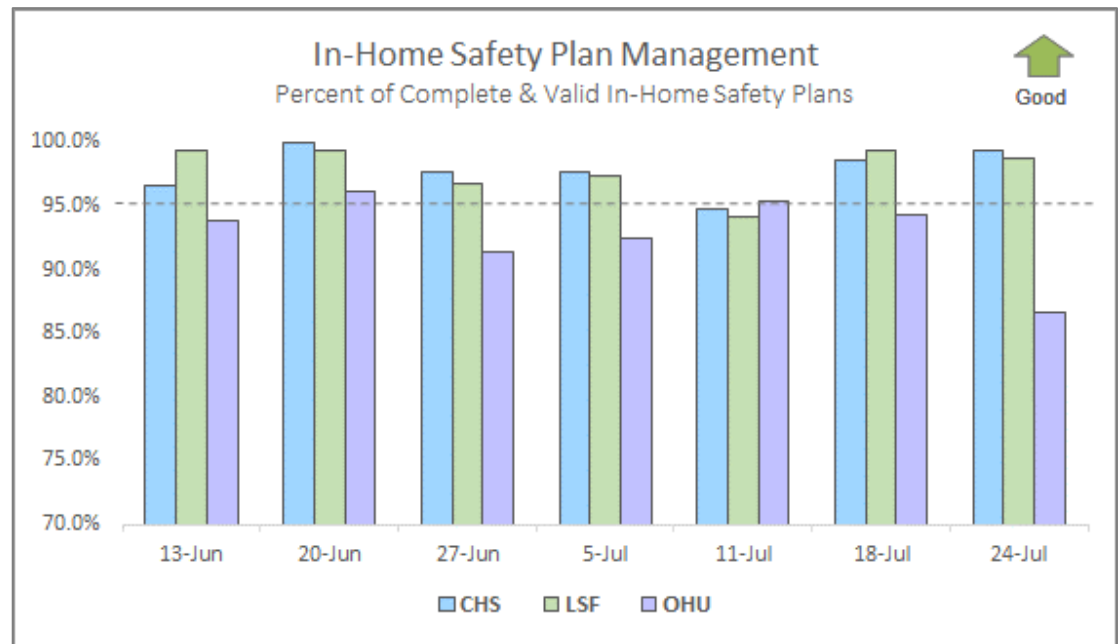
Scorecard Measure #10 - 09/30/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 1st Qtr as of 07/24/22			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	236	253	93.3%
LSF	228	278	82.0%
OHU	219	237	92.4%
Total	683	768	88.9%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	1	145	146	99.3% ★
LSF	2	149	151	98.7% ★
OHU	18	117	135	86.7%
HFC Total*	21	411	432	95.14%



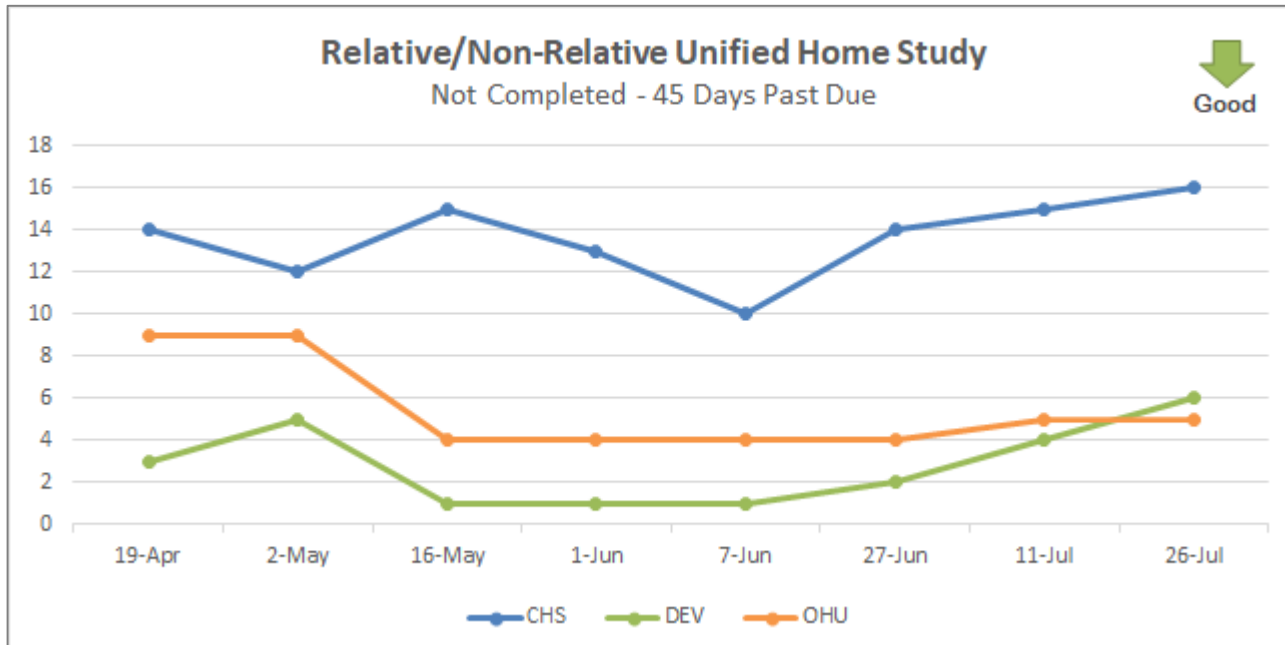
Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 07/25/22



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 07/26/22**

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	16	6	10
LSF	6	1	5
OHU	5	3	2
Total	27	10	17



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 07/21/22				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
LSF				0
OHU				0
CPI	5	21	26	52
NTF				0
SCARF				0
Total	5	21	26	52

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	6/19/2022	6/26/2022	7/4/2022	7/10/2022	7/17/2022	7/21/2022
CHS	0	0	0	1	0	0
LSF	0	0	0	0	0	0
OHU	4	1	1	1	1	0
CPI	21	9	16	16	22	26
NTF	0	0	0	1	0	0
SCARF	0	0	1	0	0	0
Total	25	10	18	19	23	26

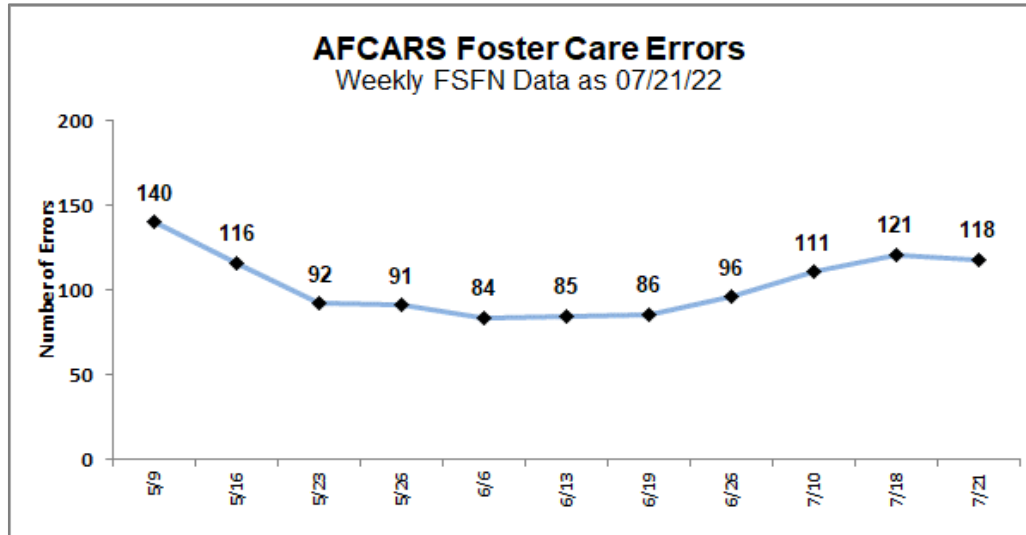
Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 07/22/2022					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	1		2
LSF	2	3	2		7
OHU	4	5	6		15
Total	6	9	9	0	24



Data Exceptions: AFCARS

Data for Reporting Period: 04/01/22 – 09/30/22



AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			22		23	4	49
LSF					31		31
OHU			5		23	4	32
CPI	5	1					6
Total	5	1	27	0	77	8	118

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 07/22/22



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 07/24/22

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
LSF				
OHU			3	
HFC TOTAL	0	0	5	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 07/24/22				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	11	300	311	96.5%
LSF	11	299	310	96.5%
OHU	9	246	255	96.5%
HFC Total	31	845	876	96.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 07/24/22			
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	11	12	91.7%
LSF	13	14	92.9%
OHU	9	11	81.8%
HFC TOTAL	33	37	89.2%

FY 22-23 Target = 95% or higher



AWARENESS FOR JULY

July – UV Safety Awareness Month

4th – Independence Day

12 – 13th – Amazon Prime Days

25th – Aug 7th – FL tax free back to school

HEALTH RESOURCES

COVID-19 Info

It's now possible to order four (4) free at-home COVID-19 tests that are being made available by the federal government. Every household in the U.S. is eligible to order four (4) tests.

[COVIDTests.gov](https://www.covidtests.gov)

For more COVID information specific to Florida, go to [floridahealthcovid19.gov](https://www.floridahealth.gov/covid-19)

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://www.floridahealth.gov/covid-19/vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

NetSmartz Home
[missingkids.org](https://www.missingkids.org)

Safe Sleep
https://www.ounce.org/safe_sleep.html

Swim Safety Tips
[mcusercontent.com](https://www.mcusercontent.com)

COMMUNITY RESOURCES

Housing and Utility Assistance

www.ourflorida.com

OUR Florida provides renters who qualify with relief on unpaid bills.

- Do you rent your home?
 - Did you lose your job or wages due to COVID-19?
 - Are you behind on your rent or facing eviction?
 - Did you receive a shutoff notice from your utility?
- YOU MAY BE ELIGIBLE FOR HELP WITH RENT AND UTILITIES BILLS.

United Way's 211

Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.echoministries.org)

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

HFC Guide to Summer Break in Polk, Highlands and Hardee Counties

<https://www.heartlandforchildren.org/community/blog/post/561/breakguide>

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

[Healthy Families Florida - Find a Local Project \(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org)

2022 BACK TO SCHOOL BASHES

<https://www.heartlandforchildren.org/community/blog/post/579/backtoschool2022>

HFC EVENTS

Rudolph Round-Up in July!

- Host a toy drive
- Make a Monetary Donation
- Purchase from Rudolph Toy Registry
<https://www.heartlandforchildren.org/rudolph>

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts / Anchor / Spotify / YouTube](https://www.heartlandforchildren.org/podcast/)

For additional resources, check out our most recent
Parent's Corner Newsletter
<https://www.heartlandforchildren.org/parentscorner>

Community Based Care Lead Agency Map

