



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, July 19, 2020

No Meeting This Week



# Community Based Care Lead Agency Scorecard


## FY 19-20, 3rd Quarter: January 01, 2020 to March 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/19 - 12/31/19	01/01/19 - 12/31/19	01/01/19 - 12/31/19	04/01/19 to 03/31/20	04/01/18 to 03/31/19	04/01/19	04/01/17 to 03/31/18	04/01/19 to 03/31/20	03/31/20	03/31/20	04/01/19 to 03/31/20	03/31/20
Big Bend CBC (Circuit 2 & 14)	4.49	95.9%	98.4%	99.4%	27.0%	46.1%	89.2%	4.08	96.7%	87.5%	87.0%	64.9%
Brevard Family Partnership	5.69	93.1%	94.1%	99.9%	41.3%	63.4%	89.7%	2.93	97.8%	93.9%	100.0%	66.1%
ChildNet - Broward	6.83	95.1%	97.2%	99.9%	40.7%	58.6%	89.1%	3.42	98.0%	95.8%	96.8%	65.3%
ChildNet - Palm Beach	5.34	95.6%	97.0%	99.9%	42.7%	60.0%	90.6%	3.18	97.1%	94.0%	95.3%	61.5%
Children's Network of SW Florida	10.48	96.5%	96.5%	99.9%	46.4%	61.6%	86.7%	4.61	98.5%	95.4%	90.4%	70.3%
Citrus Health Network	6.23	97.2%	98.0%	99.46%	34.8%	55.4%	89.7%	5.26	97.5%	95.8%	79.4%	59.7%
Communities Connected for Kids	6.1	95.8%	98.0%	99.5%	36.6%	60.3%	92.2%	3.27	95.9%	94.0%	88.0%	65.0%
Community Partnership for Childr.	9.56	94.0%	94.0%	99.8%	31.8%	55.8%	82.0%	3.01	96.3%	88.6%	96.4%	67.1%
Eckerd Community Alternatives	10.36	94.9%	96.3%	99.7%	28.9%	44.0%	89.2%	5.26	93.2%	81.1%	86.9%	61.4%
Eckerd Community Hillsborough	6.37	96.1%	97.2%	99.6%	34.8%	38.5%	91.3%	6.2	95.4%	83.9%	79.3%	60.7%
Embrace Families	7.44	93.8%	96.3%	99.4%	36.5%	50.5%	90.0%	3.83	92.7%	87.4%	87.6%	63.8%
Families First Network	7.14	95.6%	95.7%	99.4%	31.9%	45.8%	91.0%	5.96	95.4%	87.8%	78.8%	64.2%
Family Integrity Program	6.47	92.6%	98.1%	99.6%	52.5%	70.0%	97.2%	3.77	100.0%	94.3%	100.0%	69.4%
Family Support Services North Fla	9.16	95.2%	95.33%	99.7%	44.0%	72.5%	94.3%	3.7	96.2%	89.4%	89.5%	66.1%
<b>Heartland For Children</b>	<b>3.95</b>	<b>92.9%</b>	<b>96.9%</b>	<b>99.9%</b>	<b>41.9%</b>	<b>50.9%</b>	<b>88.1%</b>	<b>2.83</b>	<b>98.0%</b>	<b>87.1%</b>	<b>88.2%</b>	<b>60.4%</b>
Kids Central, Inc.	6.02	96.7%	96.5%	99.9%	41.1%	42.6%	91.3%	3.72	98.1%	93.33%	87.5%	73.6%
Kids First of Florida, Inc.	3.99	93.3%	96.0%	99.9%	24.4%	68.6%	100.0%	3.41	86.1%	64.2%	85.7%	62.2%
Partnership for Strong Families	2.94	95.3%	98.1%	99.7%	43.3%	64.9%	92.7%	3.35	96.9%	92.8%	88.2%	65.5%
Sarasota Y/Safe Children Coali...	5.86	93.9%	97.0%	99.8%	41.7%	53.2%	89.5%	4.03	97.1%	86.5%	88.2%	64.7%
<b>Statewide</b>	<b>6.98</b>	<b>95.26%</b>	<b>96.4%</b>	<b>99.4%</b>	<b>38.0%</b>	<b>51.7%</b>	<b>89.9%</b>	<b>4.23</b>	<b>95.2%</b>	<b>88.8%</b>	<b>87.4%</b>	<b>64.5%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 07/01/20 - 07/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	4	99.96%
DEV	0	100.00% 
OHU	2	99.99%
<b>Total</b>	<b>6</b>	<b>99.98%</b>
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/19/20</i>		

# of Children Not Seen, Month of July 2020	
# Not Seen	Agency
79	CHS
108	DEV
170	OHU
8	CPI
<b>365</b>	<b>Total</b>
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 07/19/20</i>	





## Scorecard Measures 5 & 6 - Children Achieving Permanency



SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 07/13/20 thru 07/19/20			
Agency	Timely	Un-Timely	Total
CHS	1	1	2
DEV	1		1
OHU		1	1
<b>Total</b>	<b>2</b>	<b>2</b>	<b>4</b>

Scorecard Measure #5 - 10/01/18 to 09/30/19 Children Achieving Permanency within 0-12 Mths FY 20-21 - <u>1st Qtr</u> as of 07/19/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	139	343	40.5% 
DEV	79	302	26.2%
OHU	113	274	41.2% 
<b>HFC Total</b>	<b>331</b>	<b>919</b>	<b>36.02%</b>

Number of Children to Achieve SM05 Target – **42 Children**

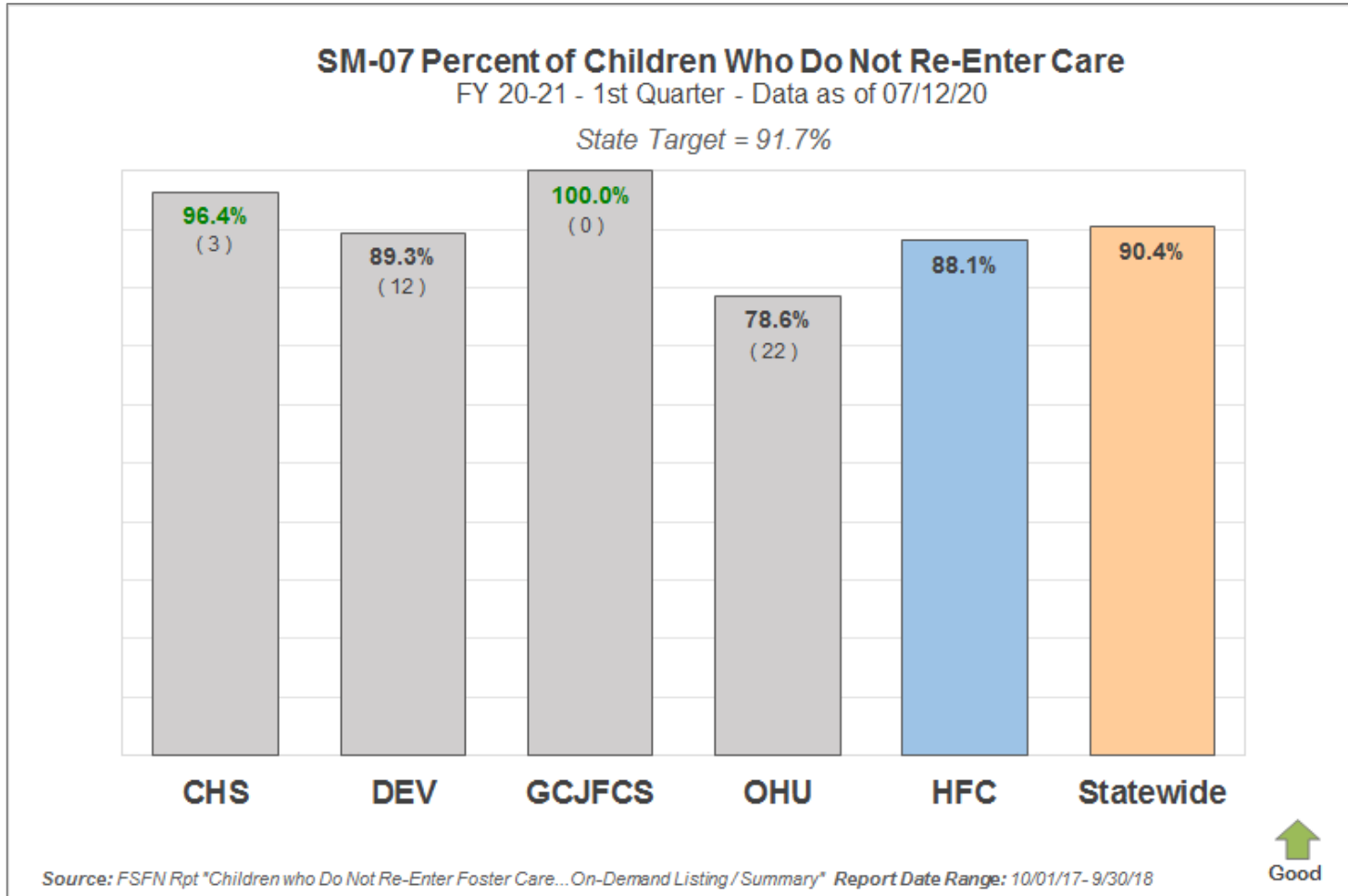
Scorecard Measure #6 - 10/01/19 Children Achieving Permanency within 12-23 Mths FY 20-21 - <u>1st Qtr</u> as of 07/19/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	59	125	47.2% 
DEV	64	126	50.8% 
OHU	43	104	41.3%
<b>HFC Total</b>	<b>166</b>	<b>355</b>	<b>46.8%</b>

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

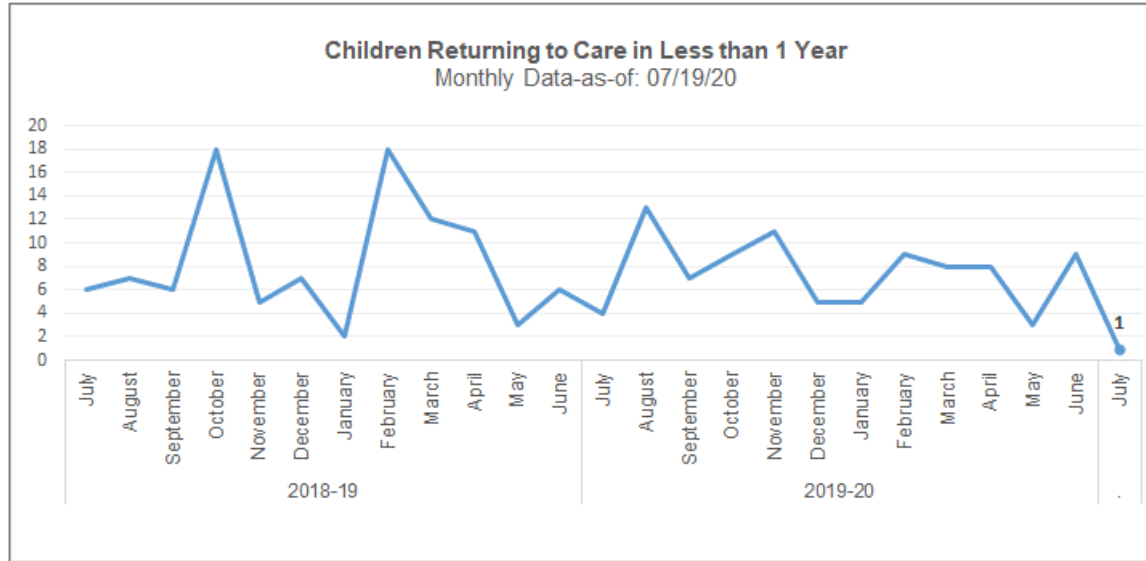
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 07/13/20 - 07/19/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
OHU	6/30/2020	142856-OHU-POLK	5/3/2019	12/20/2019	8	6	< 1.0 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/20/20



## Scorecard Measure 12 – Separated Siblings

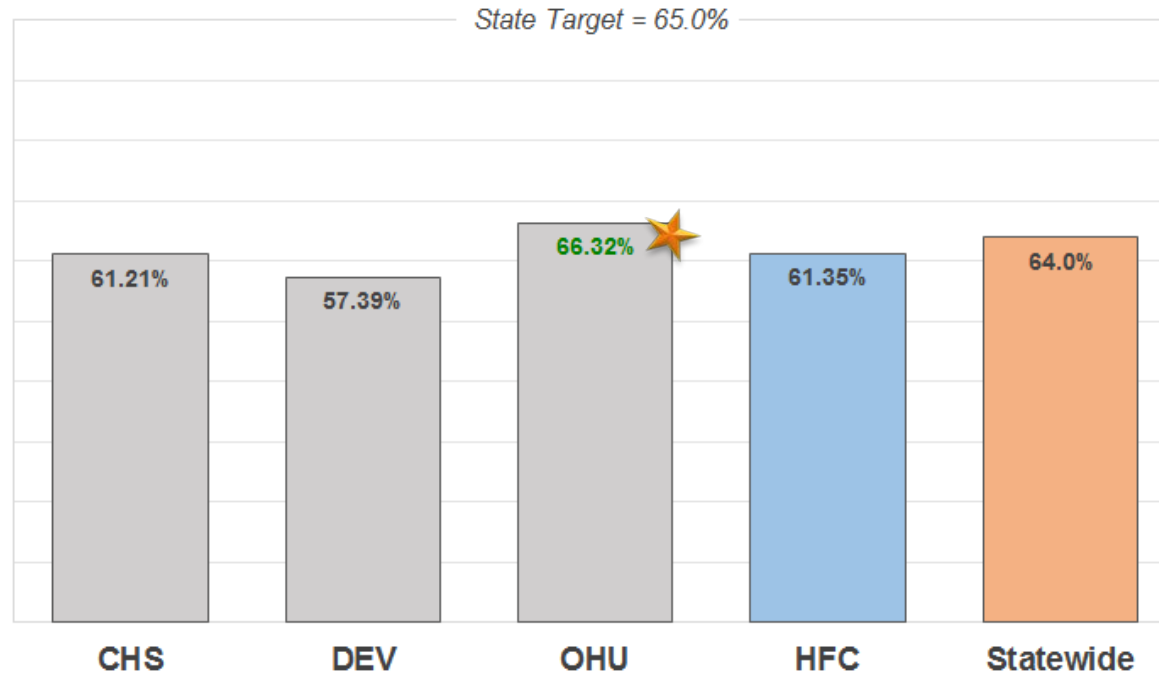
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	71	116	61.21%
DEV	66	115	57.39%
OHU	63	95	66.32%
HFC	200	326	61.35%

### SM-12 Percent of Sibling Groups Placed Together

FY 20-21 - 1st Quarter - Data as of 07/19/20



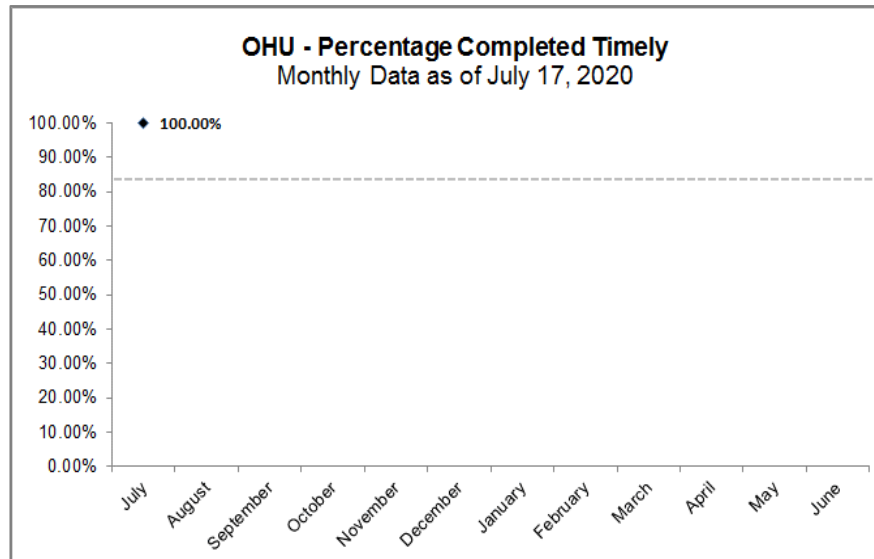
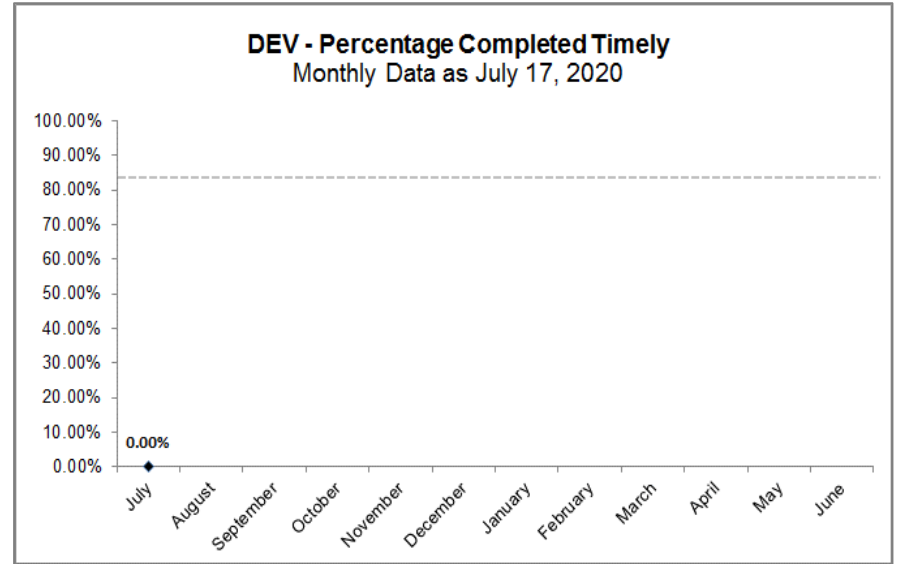
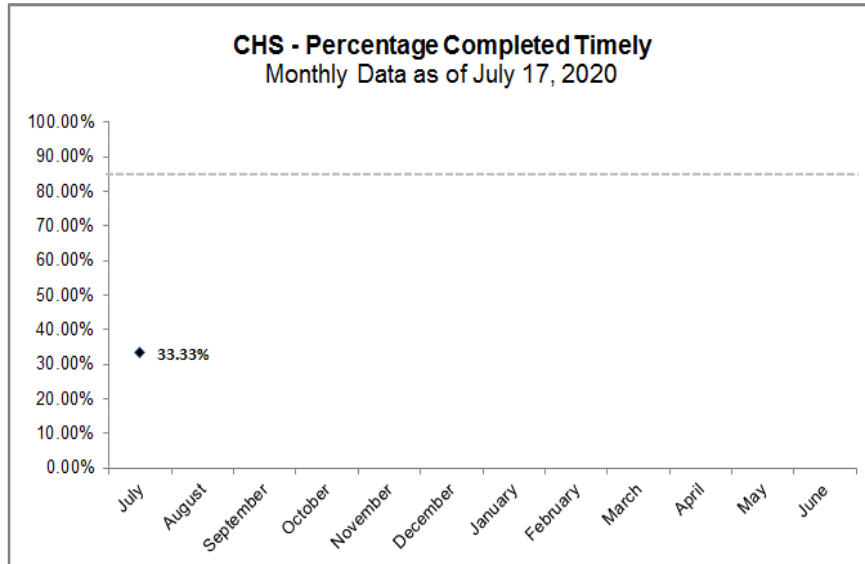
Source: FSN Rpt \*Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary\* Report Date Range: 07/20/20

Good



# Exit Interview Timeliness by CMO

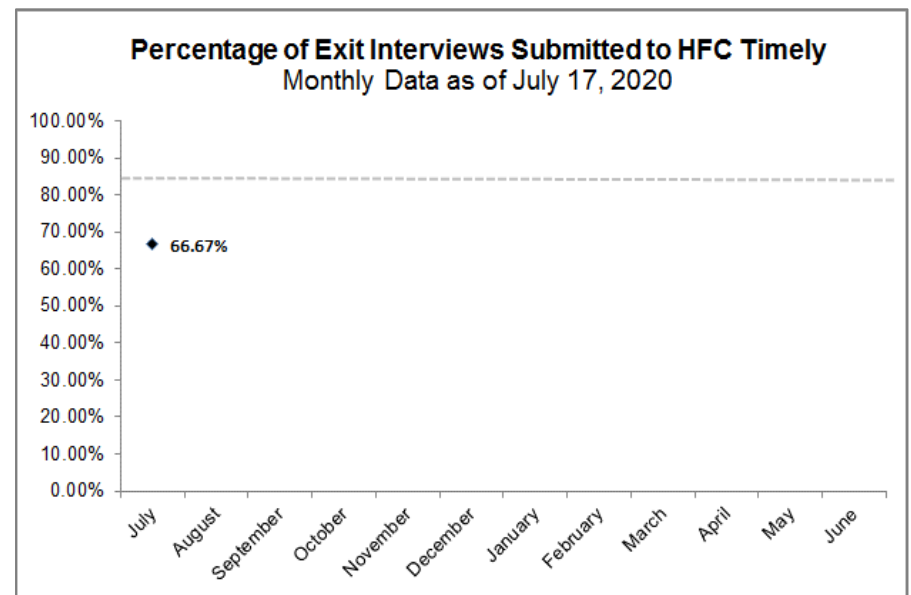
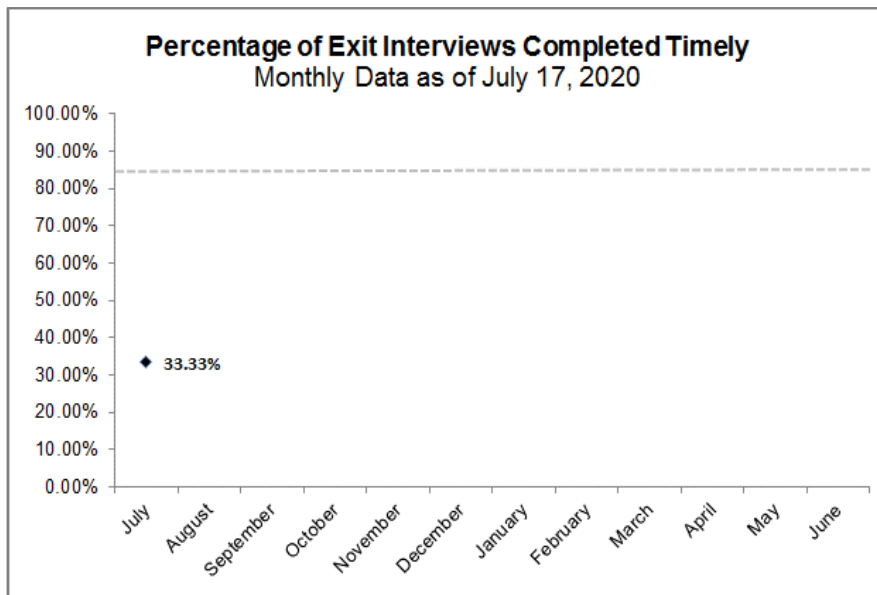
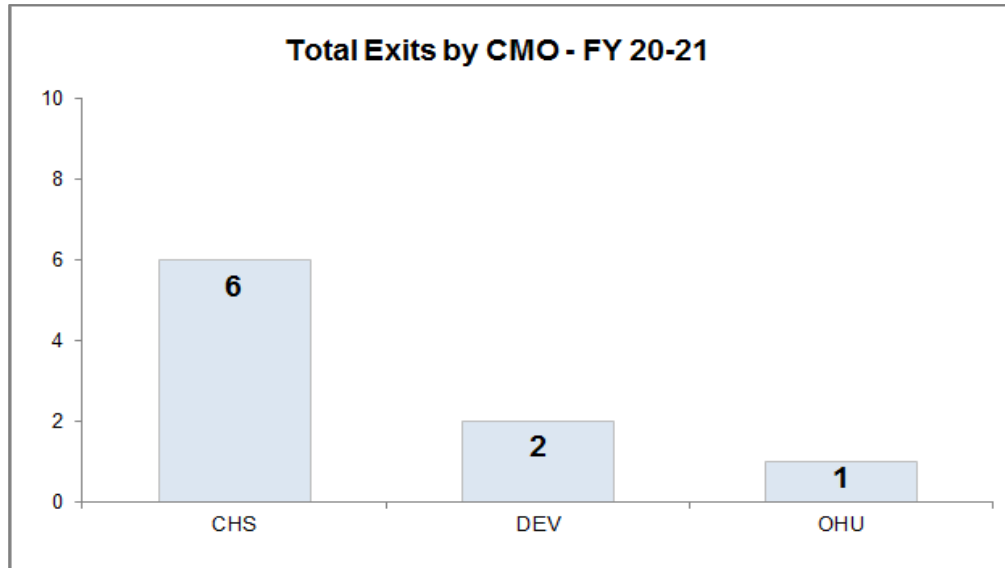
HFC Cumulative YTD Timeliness: 33.33%





# Exit Interviews Trending by CMO

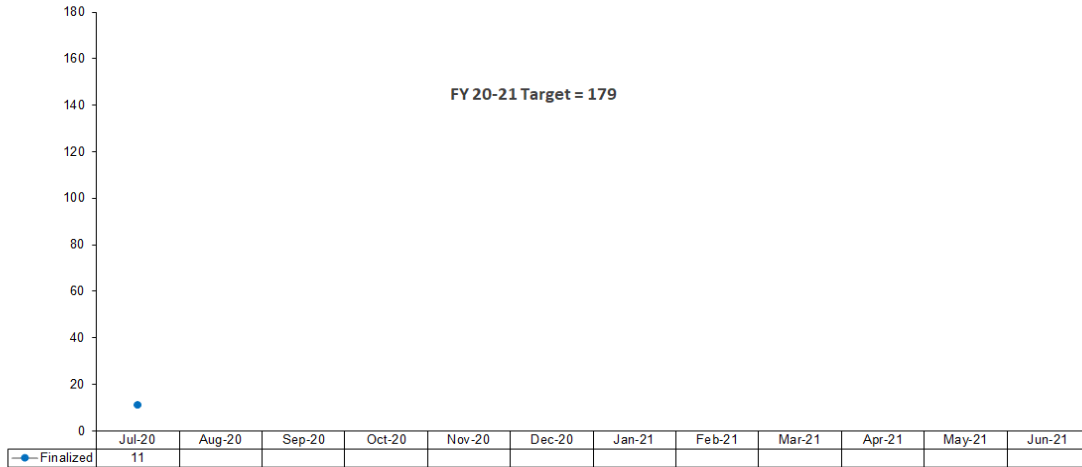
HFC Cumulative YTD Timeliness: 33.33%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

## Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: July 20, 2020

### Upcoming Finalization Dates

July 22, 2020  
August 19, 2020

### Adoption Finalizations Credited to HFC

FY 20-21 - 1st Quarter as of 7/20/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarterly Target	% of Quarterly Target Met
CHS	2	6	TBD	TBD
DEV	0	2	TBD	TBD
OHU	1	3	TBD	TBD
<b>Total</b>	<b>3</b>	<b>11</b>	<b>TBD</b>	<b>TBD</b>

### Adoption Finalizations Credited to HFC

20-21 Fiscal Year-to-Date 7/20/20

Finalized Adoptions	# Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
11	168	179	6.1%	9.1%



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of July 20, 2020

CLS WEEKLY SHELTER REPORT - FY 2020-2021													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
<b># of Shelter Hearings</b>													
Polk	21												21
Highlands	5												5
Hardee	0												0
Total	26												26
<b># Children Removed</b>													
Polk	45												45
Highlands	7												7
Hardee	0												0
Total	52												52
<b>Total Children Denied Shelter</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed with Relative</b>													
Polk	39												39
Highlands	1												1
Hardee	0												0
Total	40												40
<b># Children Placed with Non Relative</b>													
Polk	3												3
Highlands	0												0
Hardee	3												3
Total	6												6
<b># Children Placed with Fictive Kin</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed in Foster Care</b>													
Polk	3												3
Highlands	6												6
Hardee	0												0
Total	9												9

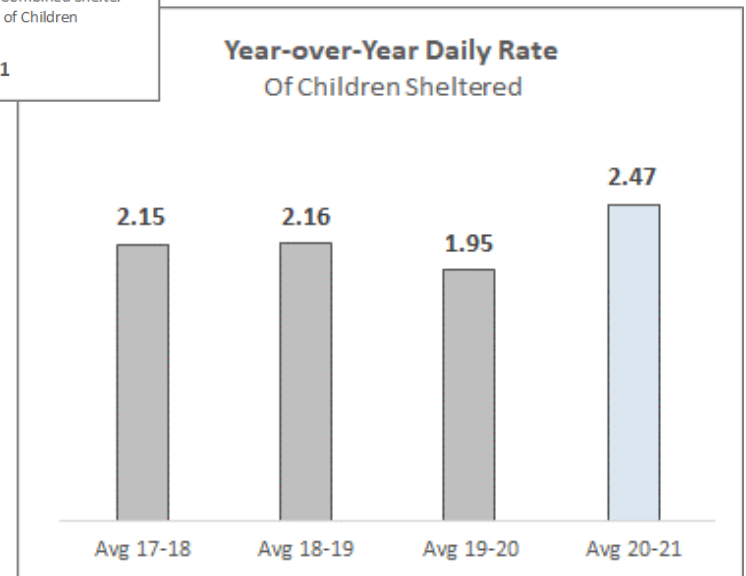
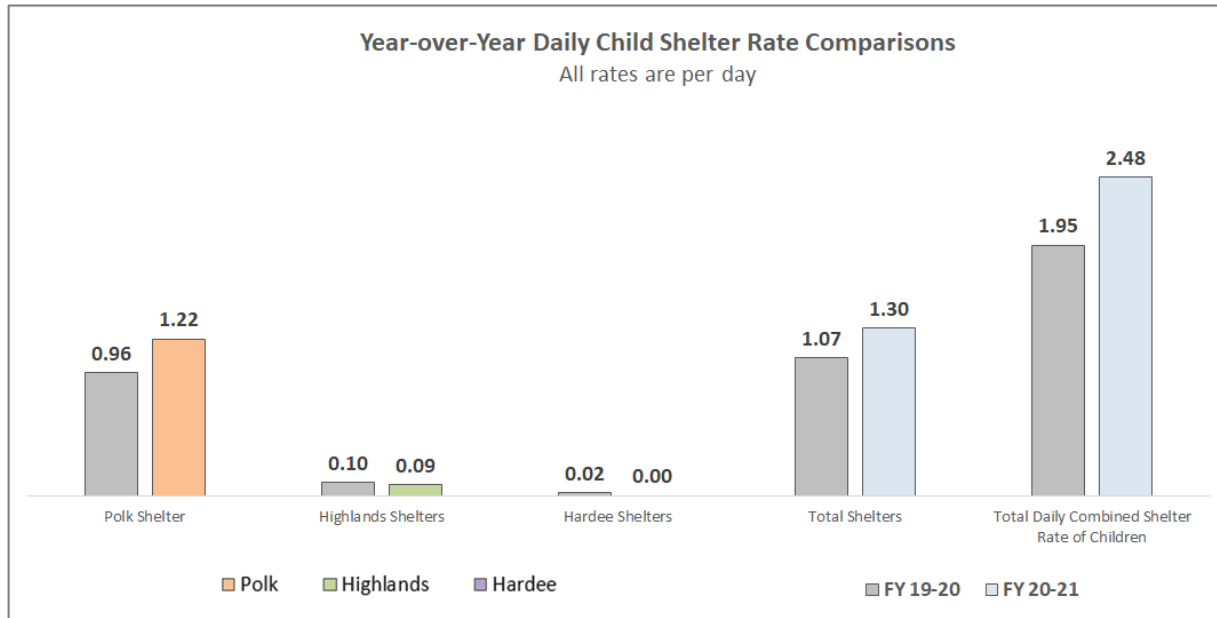
% of Children Sheltered Placed in Foster Care						
Data as of 07/20/2020						
Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	17.3%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	21.2%	23.9%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
<b>FY Total</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>23.1%</b>	<b>20.7%</b>	<b>17.3%</b>

Shelter Count for the Week of July 14 - July 20, 2020			
	Polk	Highlands	Hardee
Shelters	13	4	
Children Removed	26	6	
Placed w/ a Relative	21	1	
Placed w/a Non-Rel	2		
Placed w/a Fictive Kin			
Placed in Foster Care	3	5	



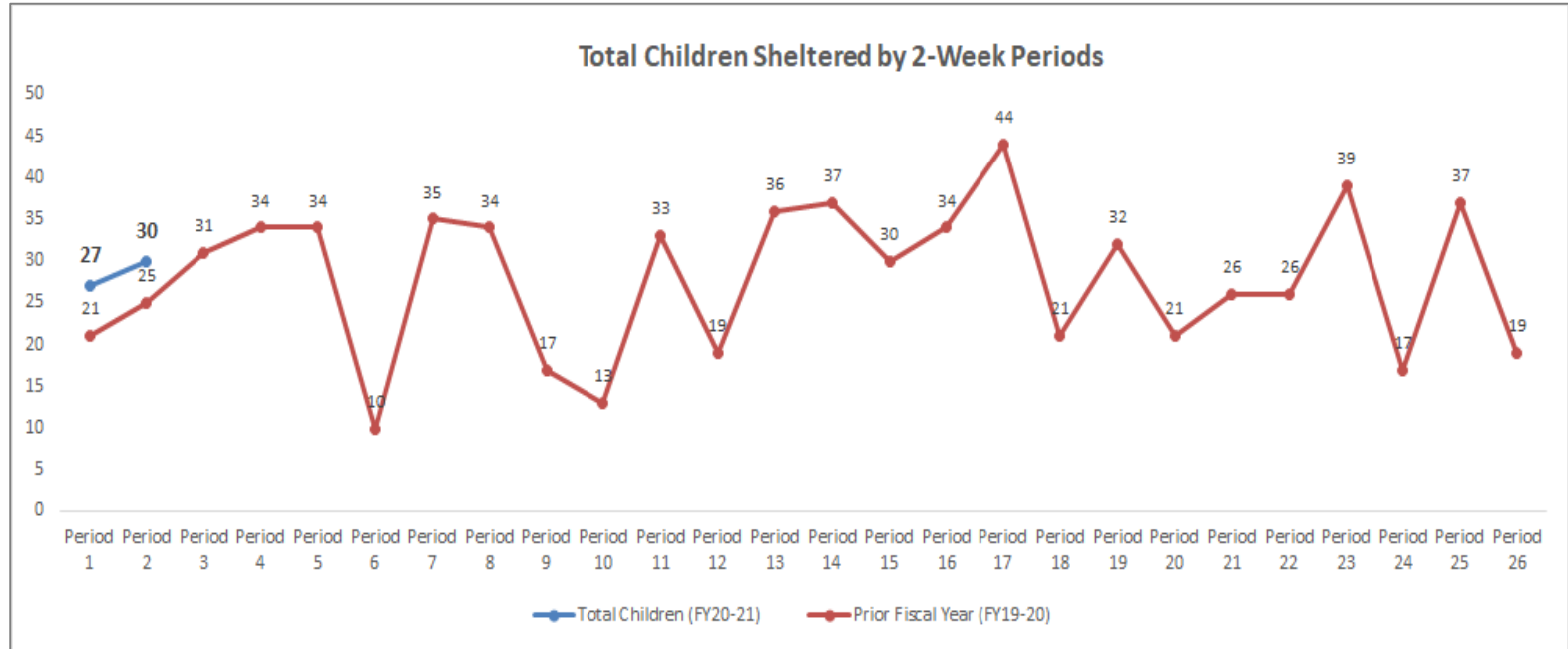
# Shelter Trending for Circuit 10 (Year-over-Year)

Rate of Shelters Occurring in Fiscal Year Comparisons



# Shelter Trending for Circuit 10

Number of Shelters Occurring by 2-Week Period Trending



# Case Transfer Staffing Data

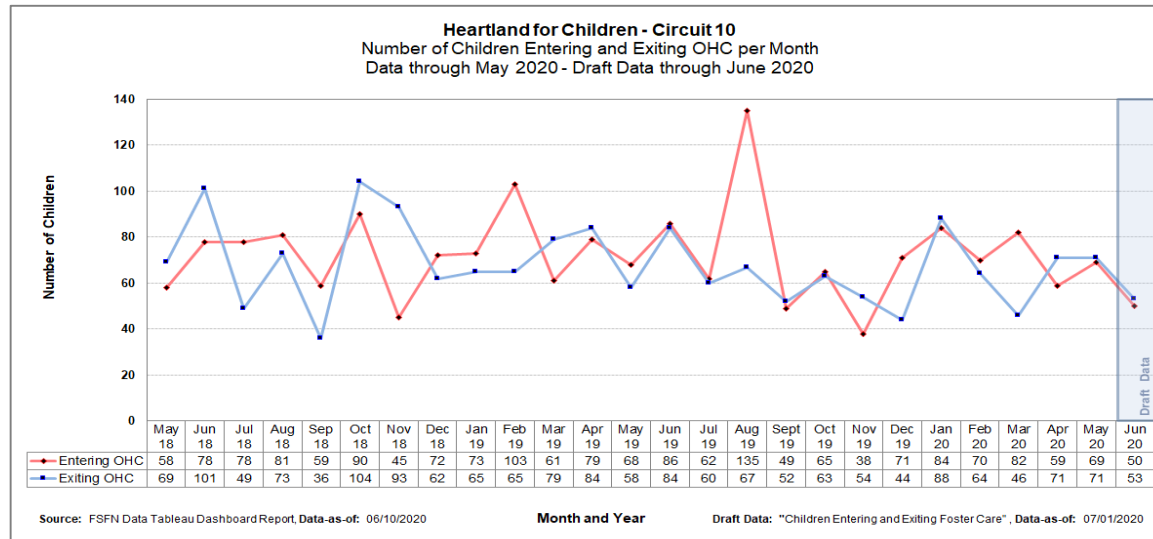
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 07/20/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
<b>Number of Children</b>															
CHS	18												18	414	460
Devereux	20												20	439	482
OHU Polk	7												7	177	196
One Hope	25												25	518	548
Total	70												70	1548	1686
<b>Out of Home Care</b>															
CHS	7												7	240	262
Devereux	18												18	253	291
OHU Polk	3												3	91	116
One Hope	2												2	106	125
Total	30												30	690	794
<b>In - Home Judicial</b>															
CHS	1												1	38	48
Devereux	0												0	40	37
OHU Polk	0												0	40	20
One Hope	0												0	8	11
Total	1												1	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	9												9	90	110
Devereux	1												1	112	93
OHU Polk	4												4	31	52
One Hope	2												2	32	41
Total	16												16	265	296
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0												0	0	0
Devereux	0												0	0	0
OHU Polk	0												0	0	0
One Hope	22												22	360	363
Total	22												22	360	363
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0												0	8	12
Devereux	0												0	10	41
OHU Polk	0												0	8	2
One Hope	0												0	0	7
Total	0												0	26	62

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





## Neighbor to Family – Weekly & Monthly Census

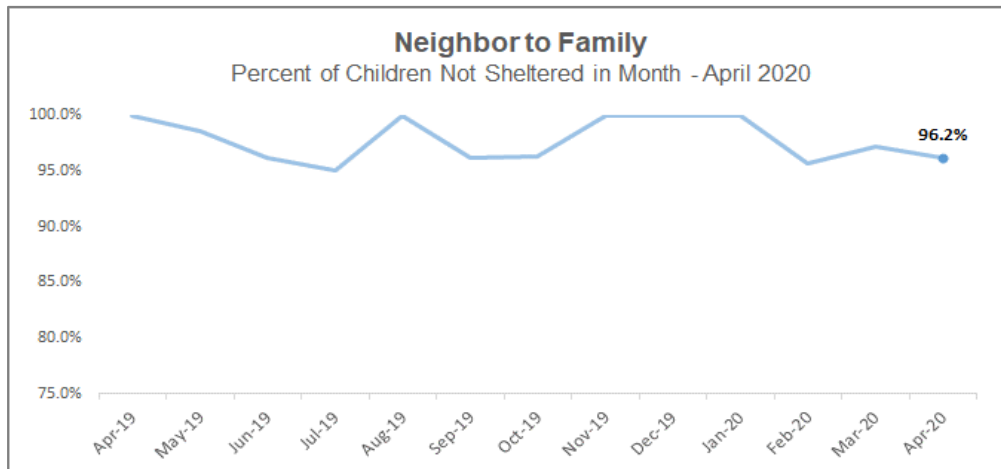
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

*"I think the NTF worker was professional and outgoing. I was comfortable. Thank you."*

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/14/20 through 07/20/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	35	82
Specialized - Family Support	11	27
Prevention - Comm. Referral	17	43
Special Conditions Report	6	11
Nurturing Parenting	30	57
<b>NTF - Total Services</b>	<b>99</b>	<b>220</b>

NTF - Housing Resource Numbers	
Data since Inception to 07/20/20	
Referral Agency	Referrals
Children's Home Society (CHS)	34
Devereux (DEV)	15
One Hope United (OHU)	3
Neighbor To Family (NTF)	7
<b>Total Housing Referrals</b>	<b>59</b>

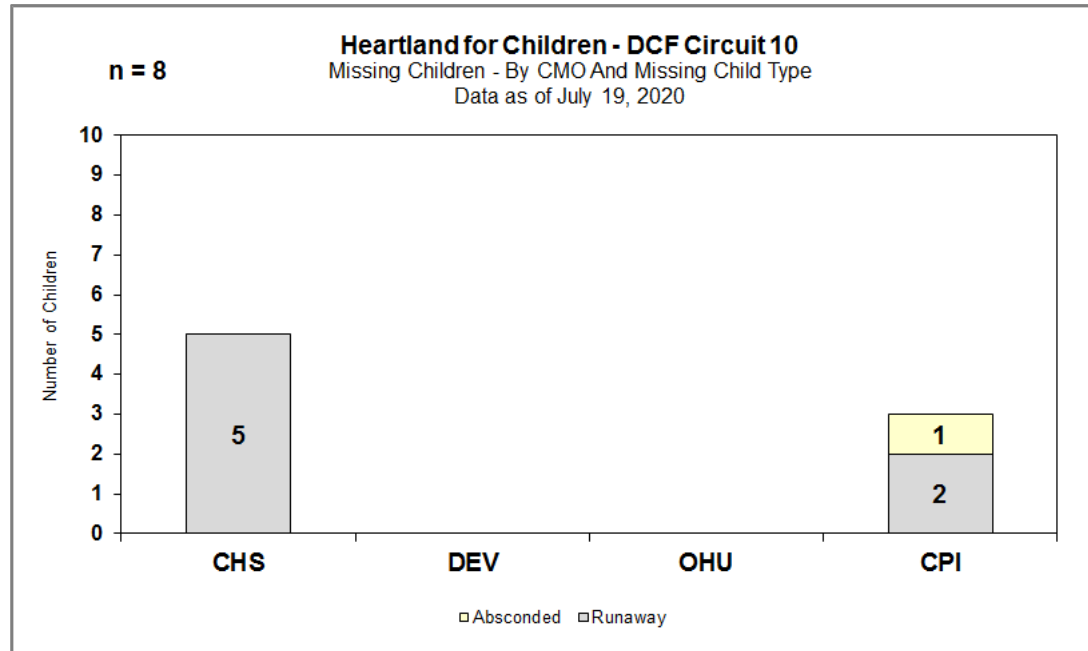


Referral Status and Housing Results	
Referrals - Active	9
Referrals - Closed	50
<b>Total Families Housed</b>	<b>11 Families</b>
<b>Total Children Housed</b>	<b>29 Children</b>



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



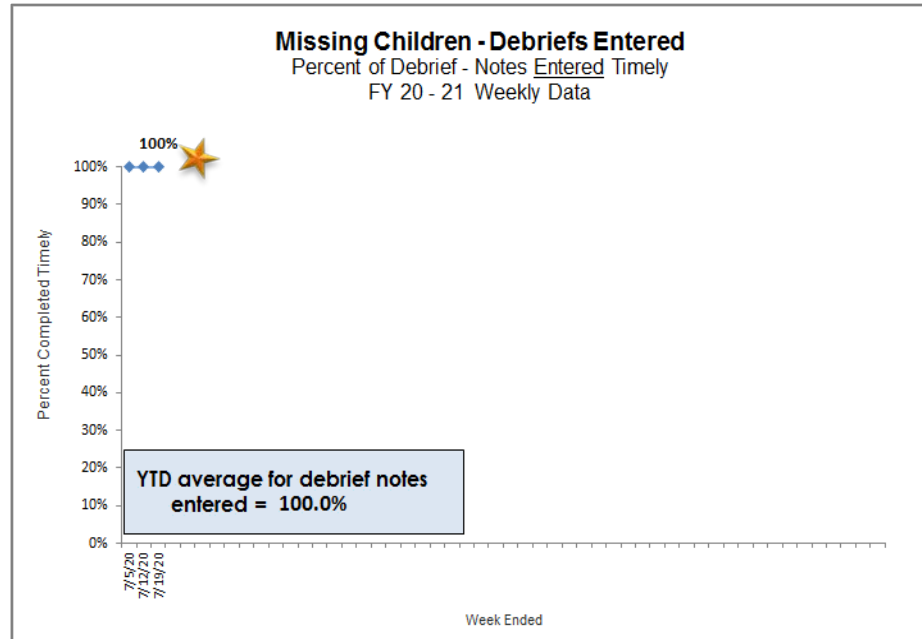
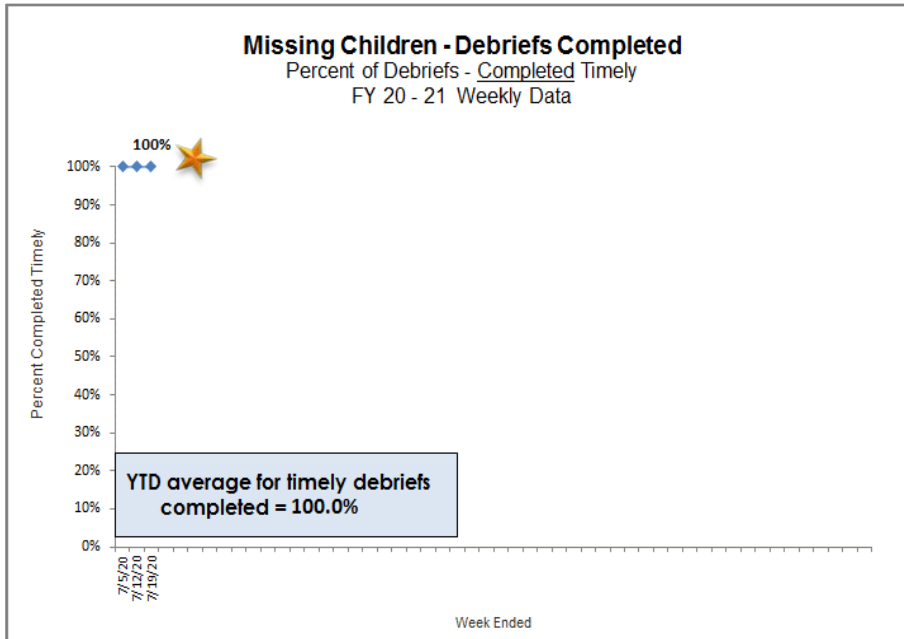
Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Mar 2020 (m/end)	-	25	-	100%	-	17	
Apr 2020 (m/end)	-	33	-	100%	-	33	-
May 2020 (m/end)	-	28	-	96%	-	28	-
Jun 2020 (m/end)	-	22	-	95%	-	20	CPI
7/5/2020	6	2	100%	100%	0	4	
7/12/2020	9	5	100%	100%	0	4	
7/19/2020	8	8	100%	100%	0	4	





# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 07/13/2020 through 07/19/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV	1	1	1	100%	1		1	100%
OHU	1	1	1	100%	1		1	100%
PI				-				-
<b>Total</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>100%</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>100%</b>

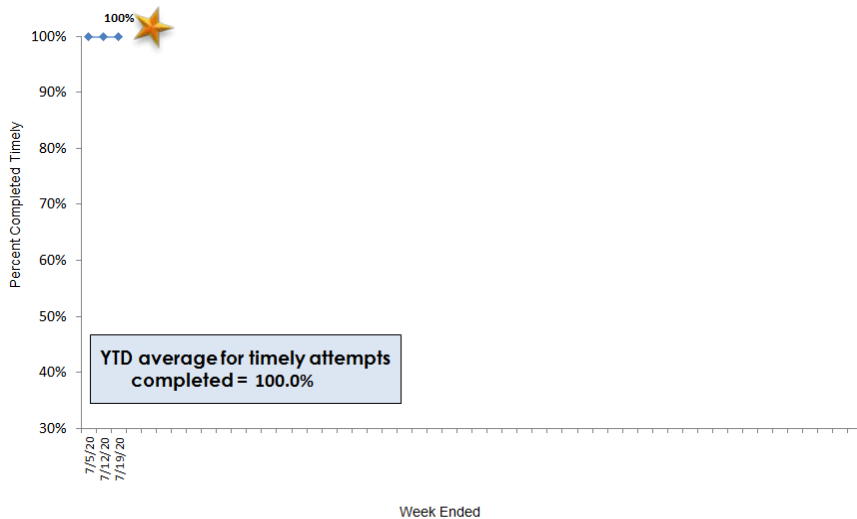


# Missing Children – Attempts to Locate

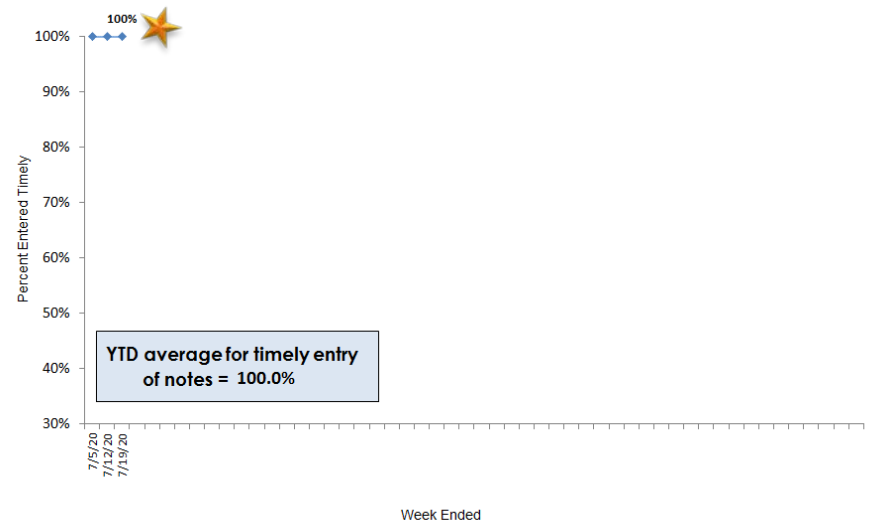
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 07/13/2020 through 07/19/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	4	4	4	100%	4		4	100%
DEV				-				-
OHU				-				-
PI	2	2	2	100%	2		2	100%
<b>Total</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>100%</b>	<b>6</b>	<b>0</b>	<b>6</b>	<b>100%</b>

**Attempts to Locate Missing Children**  
Percent of Required Attempts Completed Timely  
FY 20 - 21 Weekly Data




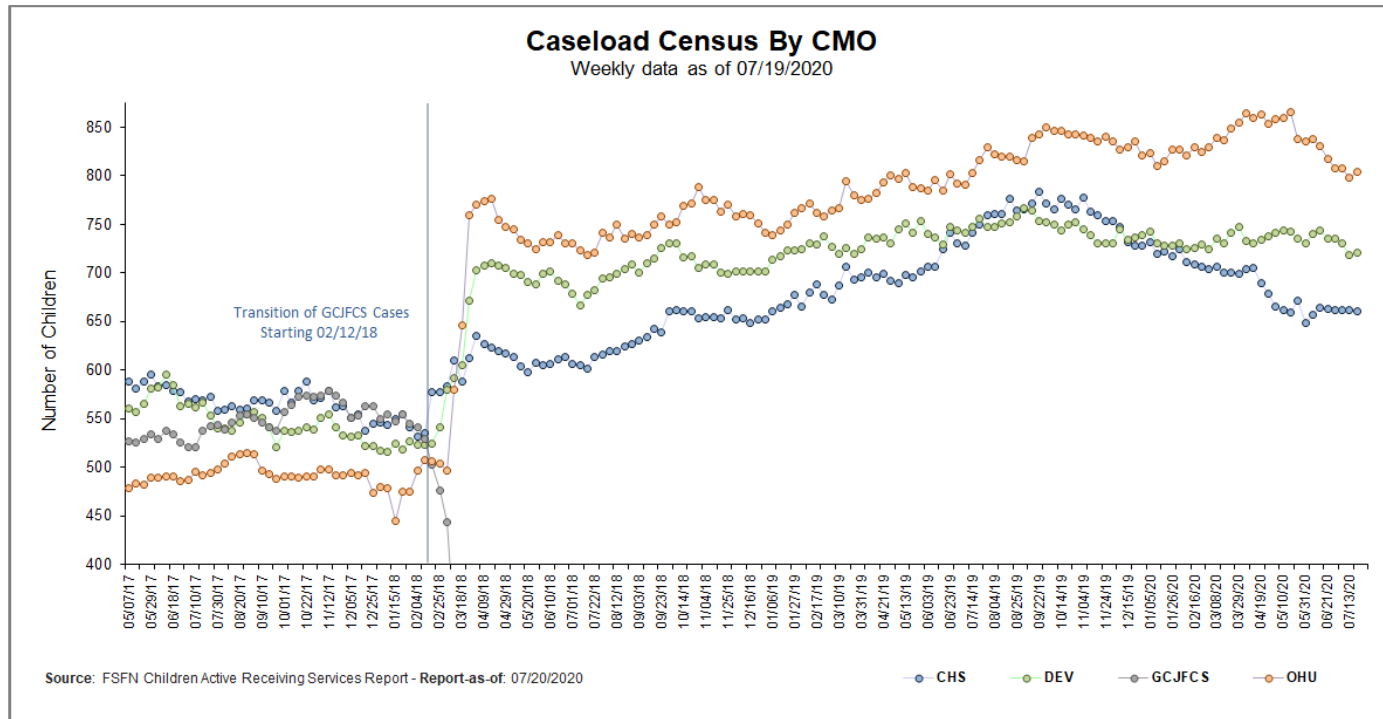
**Attempts to Locate Missing Children**  
Percent of All Attempts - Note Entered Timely  
FY 20 - 21 Weekly Data



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/14/2020	6/21/2020	6/28/2020	7/5/2020	7/13/2020	7/19/2020
CHS	664	663	662	662	662	661 
DEV	744	735	735	730	719	721
OHU	831	817	808	808	798	804
<b>HFC Total</b>	<b>2239</b>	<b>2215</b>	<b>2205</b>	<b>2200</b>	<b>2179</b>	<b>2186</b>



## Caseload Census by Case Manager and Organization

Data as of 07/19/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Wilson, Audranay	5
DEV	Harman, Cassie	5
CHS	Nunzio, Nicole	5
OHU*	Spence, India	4
OHU*	Montoya, Maria	4
CHS	Johnson, Mariah	4
CHS	Taylor, Abigail	4
CHS	Cruz, Cheyleen	4
DEV	Willingham, Jadashia	2
DEV	Hamilton, Shuntia	1
OHU*	Virts, Emily	1

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Southall, Akeva	24
OHU	Jackson, Jenesis	24
DEV	Magee-Chytrus, Elaina	24
CHS	Owens, Sheltonya	23
OHU	Hobdy, Susan	23
CHS	Harder, Rachel	23
CHS	Mena, Susie	23
OHU	King, Lora	23
CHS	Anglin, Latoya	22
DEV	Sumner, Cassandra	22
OHU	Stevenson, Trina	22
DEV	Scott, Christine	22
CHS	Thelemague, Fabiola	22
DEV	Willix, Amensha	22
DEV	Cartagena, Maria	22
DEV	Cottle, Glenasia	21
OHU	Sanchez-Torres, Christian	20
CHS	Vegter, Hope	20
CHS	Harris, Michael	20
OHU	Followell, Amanda	20
CHS	Gellibert, Jill	19
OHU	Gilchrist, Letecia	19
OHU	Cleveland, Tammy	19
CHS	Hiers, Katherine	19
DEV	Hernandez, Carmen	19
DEV	Collins, Sara	19
OHU	Young, Pamela	18
CHS	Poole, Angela	18
OHU	ownfield-Salahuddi, Courtn	18
CHS	Sloan, Taylor	18
DEV	Charles, Laura	18
CHS	Mccalebb, Phalan	18
CHS	Humber, John	17
OHU	Washington, Woodrica	17
OHU	Smith, Lorie	17
CHS	Baker, Ayshia	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Yates, Michelle	29
DEV	Balmaceda, Stephanie	29
DEV	Thompson, Wyshana	28
CHS	Bishop, Shane	28
OHU	Hardin, Natasha	27
CHS	Washington, Chastity	27
CHS	Fairley, Stephanie	27
OHU	Howe, Danielle	27
CHS	Webster, Sabrina	26
CHS	Nettles, Markisha	26
DEV	Bickel, Sherry	26
OHU	Findley, Angela	26
CHS	Fort, Angela	26
CHS	Luebke, Nicole	26
OHU	Meinke, Danielle	26
CHS	Caswell, Jordan	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	50
OHU*	Baldwin, Chenoa	48
OHU*	Simmons, Shannon	47
DEV	Sepulveda, Mariel	42
OHU	Mcfadden, Phillisha	39
OHU*	Calderon, Jose	39
CHS	Friday, Michelle	38
OHU*	Tucker, Raymona	36
DEV	Pyles, Lisa	35
DEV	Marini, Kathryn	34
DEV	Louis, Rachelle	34
OHU	Crossen, Monaya	33
DEV	Sheppard, Uniqua	33
DEV	Khordehpaz, Minoo	33
DEV	Brown, Regina	32
DEV	Johnson, Mykira	31
DEV	Coleman, Tangelo	31
DEV	Davis, Katelyn	31
OHU	Colon, Lisette	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Lynch, Rodina	15
CHS	Jenkins, Lekeilah	15
CHS	Gilmore, Devonta	15
OHU	Christie, Alyssa	15
CHS	Torres, Alexandra	13
OHU	Boule, Adriana	13
OHU	Johnson, Randi	12
OHU	Torres-Hincapie, Lina	12
DEV	Pierce, Pamela	10
DEV	Speed, Sammie	10
DEV	Latorre-Perez, Yohara	8
OHU	Jauregui-Garza, Maria	7
CHS	Dume, Raquel	7

Adoption Specialist ( Non-ICPC Cases )		
CMO	Case Workers	#
OHU*	Montoya, Maria	13
CHS	Dankowski, Jennifer	12
OHU	Lockwood, Roneshia	11
OHU*	Spence, India	6

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
DEV	Jones, Dane	5
DEV	White, Alfreda	5
OHU	Nappier, Tammy	4

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	8

Independent Living - Young Adults		
CMO	Case Workers	#
CHS	Raines, Todd	21
DEV	O'Connor, Michelle	21
DEV	Gadson, Berlendah	18
OHU	Thomas, Taylor	10
CHS	Nieves, Carlos	5

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

\*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 07/19/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	4	4	14	9	1	32	20.7
DEV	4	4	9	3	10	30	24.0
OHU	3	5	13	4	8	33	24.4
# of CMs	11	13	36	16	19	95	23.0

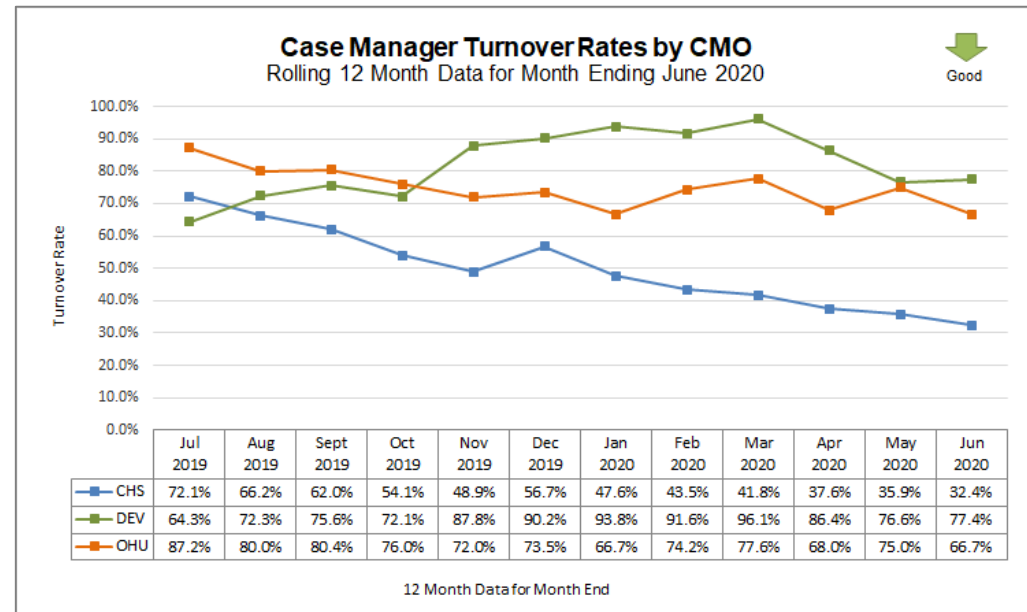
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	32	8	25.0%
DEV	30	8	26.7%
OHU	33	8	24.2%
HFC	95	24	25.3%

\* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended June 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	32.4%	58.8%
DEV	77.4%	26.1%
OHU	66.7%	30.0%

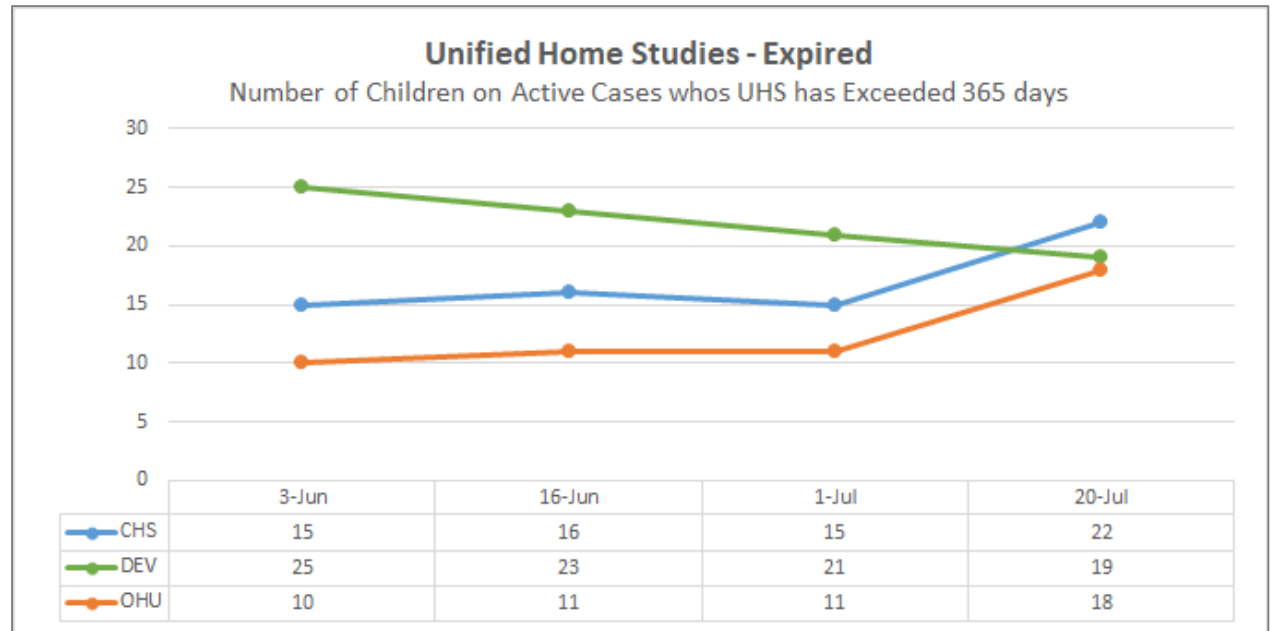


## Unified Home Studies – Expired and 90 Day Renewal Status

Active Children with an Expired UHS or Due to Expire in 90 Days; **Data-as-of:** 07/20/20

Expired or Due to Expire Unified Home Studies based on last Approved UHS in FSN		
Agency	UHS - Expired	90-Day Renewal
CHS	22	3
DEV	19	23
OHU	18	25
<b>HFC Total</b>	<b>59</b>	<b>51</b>

Source: FSN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 07/21/20



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/19/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	450	100.0%	96.0%	85.9%	99.3%	93.8%
DEV	487	100.0%	96.3%	76.1%	95.7%	89.4%
OHU	372	100.0%	98.9%	91.4%	97.8%	96.1%
<b>HFC</b>	<b>1309</b>	<b>100.0%</b>	<b>96.9%</b>	<b>84.0%</b>	<b>97.6%</b>	<b>92.8%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 07/19/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	18	37	3
DEV	0	18	68	21
OHU	0	4	20	8
<b>Total</b>	<b>0</b>	<b>40</b>	<b>125</b>	<b>32</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 1st Qtr as of 07/19/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	432	450	96.0% ★
DEV	470	487	96.5% ★
OHU	368	372	98.9% ★
<b>Total</b>	<b>1270</b>	<b>1309</b>	<b>97.0%</b>

Scorecard Measure #10 - 09/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 1st Qtr as of 07/19/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	226	263	85.9%
DEV	217	285	76.1%
OHU	212	232	91.4%
<b>Total</b>	<b>655</b>	<b>780</b>	<b>84.0%</b>

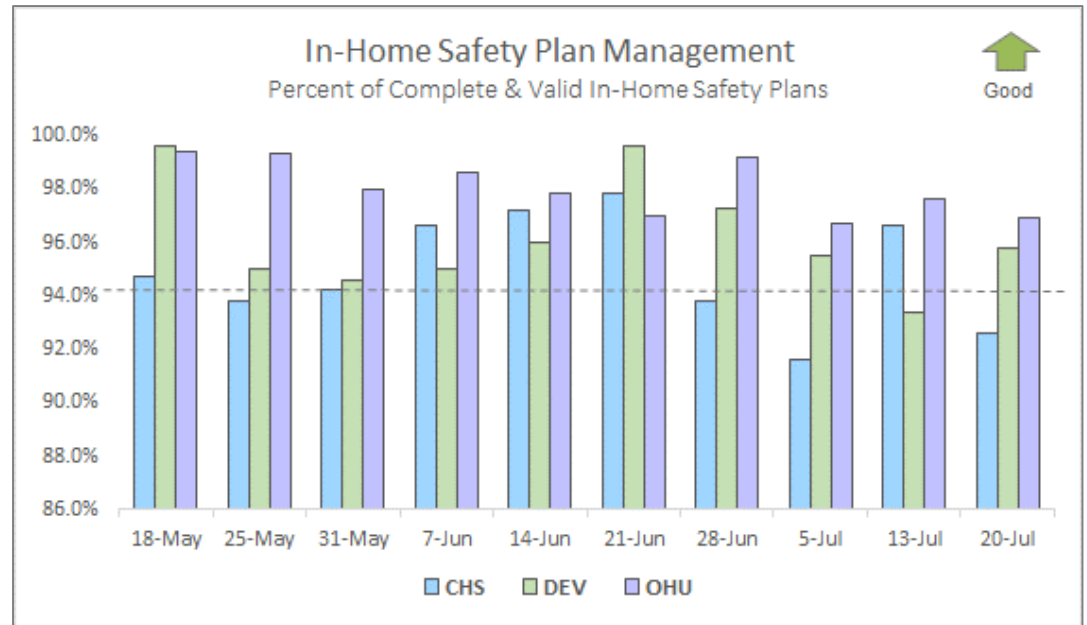
Number of Dental Visits to Achieve SM10 Target – 86 Appointments



# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1<sup>st</sup>)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	14	175	189	92.6%
DEV	9	203	212	95.8% ★
OHU	4	124	128	96.9% ★
<b>HFC Total*</b>	<b>27</b>	<b>502</b>	<b>529</b>	<b>94.90%</b>



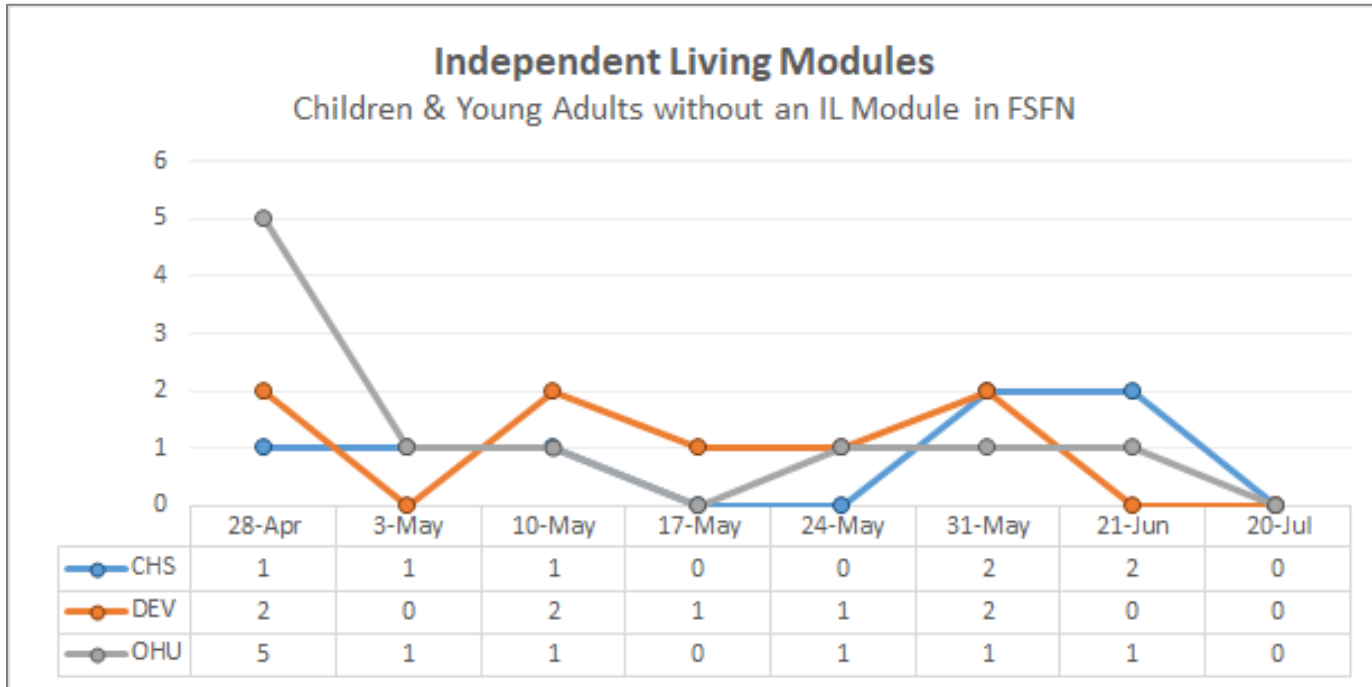
Source: FSFN Report “Case Management Safety Management Listing”, Data-as-of: 07/20/20





## Independent Living Modules

Number of children and young adults (ages 13-23) who require an IL Module in FSFN

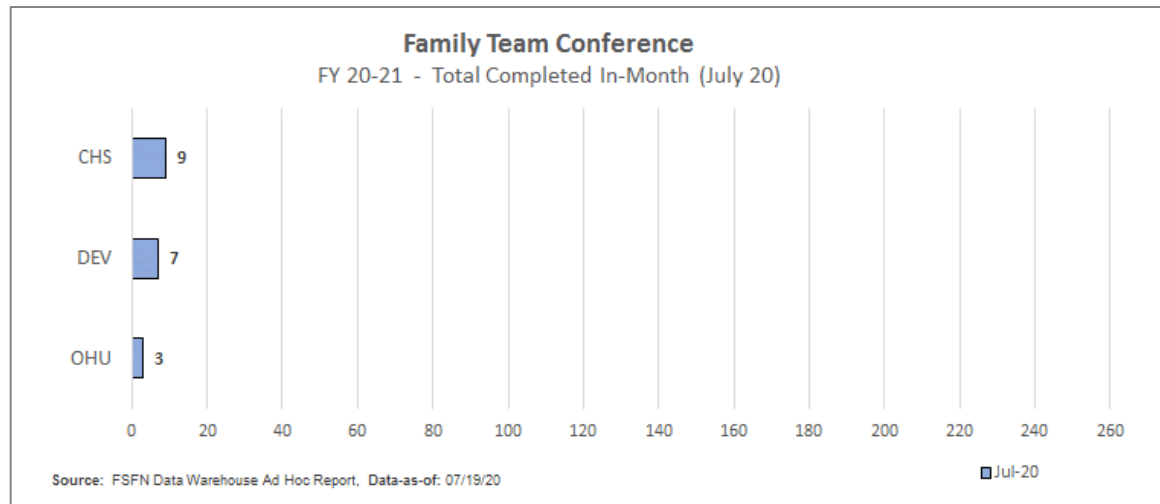


Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/21/20



## Family Team Conferences Completed

FY20-21 – July 2020 to Reporting Date



## Monthly Birth Parent Contacts


Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 07/01/20 to 07/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	219	103	47.0%	157	34	21.7%	34.3%
DEV	213	81	38.0%	140	29	20.7%	29.4%
OHU	181	90	49.7%	110	34	30.9%	40.3%
<b>TOTAL</b>	<b>613</b>	<b>274</b>	<b>44.70%</b>	<b>407</b>	<b>97</b>	<b>23.83%</b>	<b>34.3%</b>

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 07/19/20



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 07/20/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	5	1		7
DEV	1	4	4	2	11
OHU					0 
<b>Total</b>	<b>2</b>	<b>9</b>	<b>5</b>	<b>2</b>	<b>18</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 07/20/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List  
Data-as-of: 07/19/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		5	3	8
DEV		1	1	2
OHU		5		5
CPI		5	1	6
NTF		6		6
SCARF		4	3	7
<b>Total</b>	<b>0</b>	<b>26</b>	<b>8</b>	<b>34</b>

Placement Exceptions Totaled By Agency  
Last 6 Reporting Periods

Agency	6/8/2020	6/14/2020	6/21/2020	6/28/2020	7/13/2020	7/19/2020
CHS	2	2	2	2	11	8
DEV	13	4	3	4	3	2
OHU	3	2	8	3	5	5
CPI	0	2	15	6	8	6
NTF	0	0	2	0	0	6
SCARF	1	3	3	3	9	7
<b>Total</b>	<b>19</b>	<b>13</b>	<b>33</b>	<b>18</b>	<b>36</b>	<b>34</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

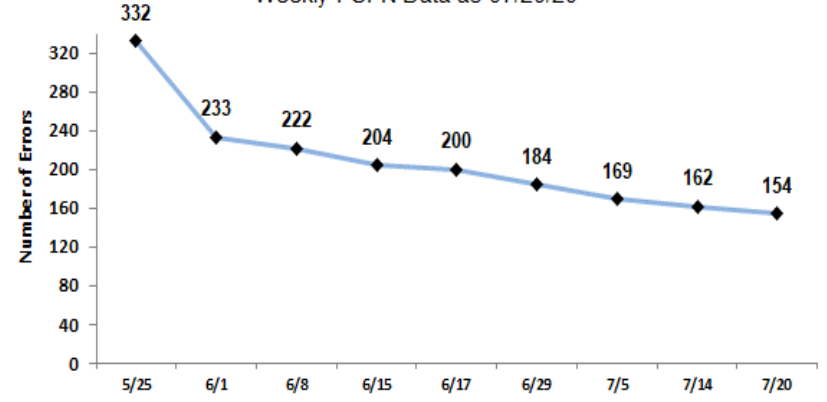
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			18		19	13	50
DEV			24		20	14	58
OHU			29		4	12	45
CPI	1						1
<b>Total</b>	<b>1</b>	<b>0</b>	<b>71</b>	<b>0</b>	<b>43</b>	<b>39</b>	<b>154</b>

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 07/20/20

AFCARS Foster Care Errors

Weekly FSN Data as 07/20/20



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			1	
DEV			2	
OHU			2	
<b>HFC TOTAL</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>

## CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 07/19/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	300	310	96.8%
DEV	12	342	354	96.6%
OHU	5	247	252	98.0%
<b>HFC Total</b>	<b>27</b>	<b>889</b>	<b>916</b>	<b>97.1%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 07/19/20			
Agency	Timely ( < 30 Days )	FFA Approvals ( 1st Qtr )	Completed Timely
CHS	7	9	77.8%
DEV	13	13	100.0% ★
OHU	6	6	100.0% ★
<b>HFC TOTAL</b>	<b>26</b>	<b>28</b>	<b>92.9%</b>

FY 20-21 Target = **95% and above.**



## Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 7/20/20

Service Provider	Available Openings
Peace River - Home to Stay	13 – Polk 2 – Highlands & Hardee
Youth Villages	2 - Polk



“If a problem is fixable, if a situation is such that you can do something about it, then there is no need to worry. If it’s not fixable, then there is no help in worrying. There is no benefit in worrying whatsoever.”

~ The Dalai Lama



# RESOURCE NEWS FLASH... July 22, 2020

## Education Resources

**Upcoming Deadlines regarding School Options –**  
The three county school boards are busy planning the 2020-2021 school year. Please check the website for your county regularly for important information and deadlines.

Hardee County: <http://www.hardee.k12.fl.us/>  
Highlands County: <https://www2.highlands.k12.fl.us/>  
Polk County: <https://polkschoolsfl.com/>

## Parenting Resources

**Simple Activities for Children and Adolescents –**  
For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

Go to  
[www.nctsn.org/resources/simple-activities-children-and-adolescents?utm\\_source=ebulletin&utm\\_medium=email&utm\\_campaign=nctsn-ebulletin](http://www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin).

## Domestic Violence Victim Resources

**Staying Safe during COVID-19 –** Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and  
<https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

## Mental Health Resources

**The Impact of Trauma on Youth with Intellectual and Developmental Disabilities –** The fact sheet in the link below provides information on the effect that trauma may have on youth with intellectual and developmental disabilities (IDD). This fact sheet offers providers information on IDD and trauma, communication and trauma-related behavior, IDD and systems of care, screening and assessment for youth with IDD, diagnostic criteria, treatment, and resilience and recovery for youth with IDD who have experienced trauma.

Go to  
[www.nctsn.org/resources/the-impact-of-trauma-on-youth-with-intellectual-and-developmental-disabilities-a-fact-sheet-for-providers?utm\\_source=ebulletin&utm\\_medium=email&utm\\_campaign=nctsn-ebulletin](http://www.nctsn.org/resources/the-impact-of-trauma-on-youth-with-intellectual-and-developmental-disabilities-a-fact-sheet-for-providers?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin).

**Family Support Warm Line –** Children Home Society of Florida's *Family Support Warm Line* is completely free, confidential, and available 24/7. The Family Support Warm Line is open to everyone – families, adults, teens and kids. Whether you need a confidential outlet or greater mental health support, CHS is here – and it's never been easier to get the support you're looking for. Their compassionate counselors are just a phone call or text away – whenever you need them. With decades of experience (more than 100 years!), they understand what you're going through – and they can help. Call or text 1-888-733-6303, or visit [www.chsfl.org/support](http://www.chsfl.org/support).

## Health Resources

**Polk County Testing Sites –** When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County.  
[www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites](http://www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites)

**COVID-19 Info –** The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.  
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

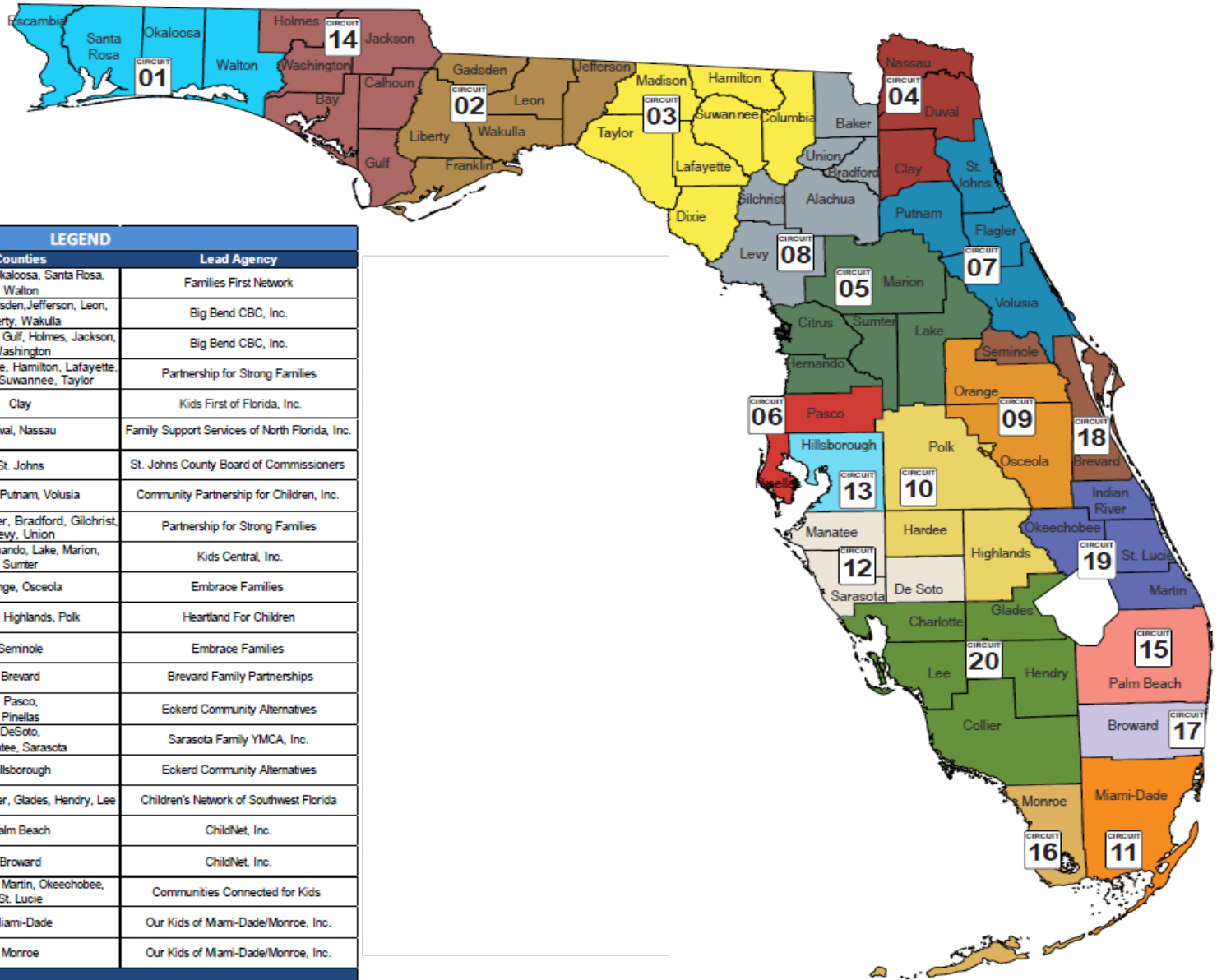


Community Based Care: Hardee, Highlands & Polk Counties





# Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
4		Clay	Kids First of Florida, Inc.	
4		Duval, Nassau	Family Support Services of North Florida, Inc.	
7		St. Johns	St. Johns County Board of Commissioners	
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
9		Orange, Osceola	Embrace Families	
10		Hardee, Highlands, Polk	Heartland For Children	
18		Seminole	Embrace Families	
18		Brevard	Brevard Family Partnerships	
6		SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12			Sarasota	Sarasota Family YMCA, Inc.
13			Hillsborough	Eckerd Community Alternatives
20			Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.	
17		Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	

