



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, July 18, 2018 at 10 a.m.

Data for Week Ended
Sunday, July 15, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 and 4/30/2018	2/01/2018 and 4/30/2018	8/0/2017 and 10/31/2017	4/01/2018 and 6/30/2018	4/01/2017 and 6/30/2017	7/1/2017	4/1/2016 and 6/30/2016	7/01/2017 and 6/30/2018	4/1/2018	4/1/2018	7/1/2017 and 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.0%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
Heartland For Children	6.59	98.3%	91.8%	99.8%	48.3%	50.1%	89.6%	2.82	98.8%	90.8%	86.0%	60.3%
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali...	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
Statewide	8.94	97.4%	95.7%	99.7%	39.1%	52.5%	91.5%	4.55	97.6%	92.9%	89.4%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 07/01/18 - 07/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	10	99.69%
DEV	7	99.70%
OHU	4	99.96%
Total	21	99.80%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/15/18		

# of Children Not Seen, Month of July 2018	
# Not Seen	Agency
208	CHS
208	DEV
204	OHU
9	CPI
629	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 07/15/18	





Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 07/09/18 thru 07/15/18			
Agency	Timely	Un-Timely	Total
CHS		4	4
DEV	1		1
OHU	1	2	3
Total	2	6	8

Scorecard Measure #5 - 07/01/17 to 09/30/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>1st Qtr</u> as of 07/15/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	29	68	42.6% 
DEV	20	71	28.2%
OHU	20	67	29.9%
HFC Total*	91	230	39.6%

Scorecard Measure #6 - 10/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>1st Qtr</u> as of 07/15/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	68	141	48.2% 
DEV	40	130	30.8%
OHU	41	95	43.2%
HFC Total*	172	391	44.0%

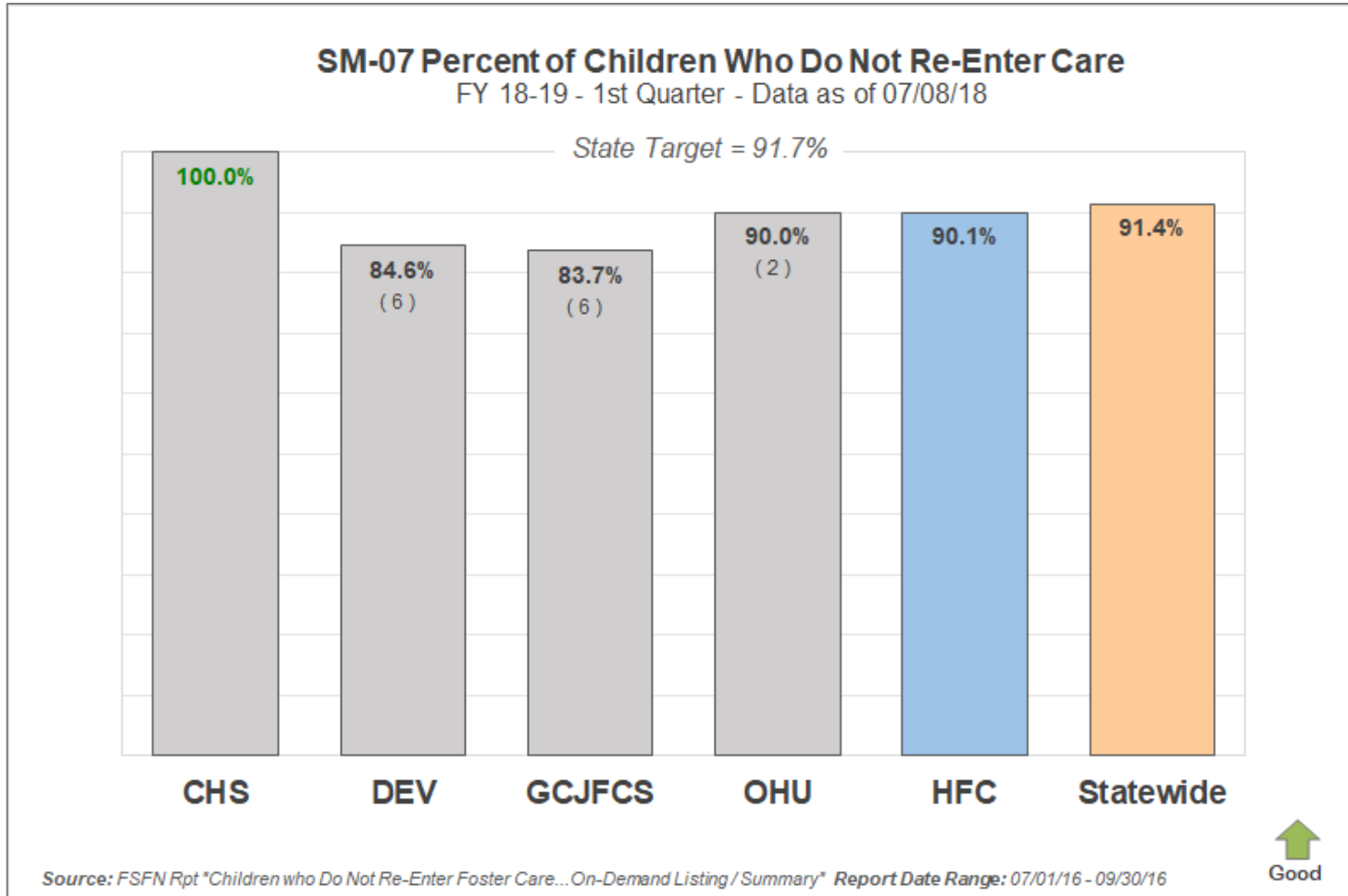
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



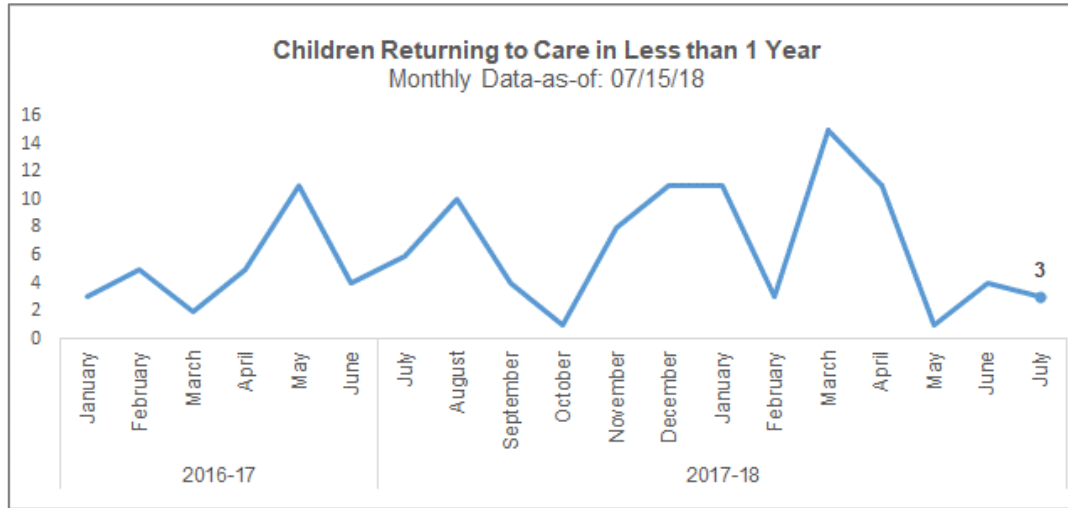
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 07/09/18 - 07/15/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
7/8/2018	141832-CHSFL	11/7/2015	8/29/2016	10	22	1.0 - 2.9 yrs	Y	72%
7/6/2018	142856-OHU-POLK	3/7/2017	5/14/2018	14	1	< 1.0 yr	Y	-
7/6/2018	142856-OHU-POLK	4/6/2017	5/14/2018	13	1	< 1.0 yr	Y	-
6/26/2018	142853-OHU-HARDEE	1/6/2017	1/26/2017	1	16	1.0 - 2.9 yrs	Y	67%
6/26/2018	142853-OHU-HARDEE	1/6/2017	1/26/2017	1	16	1.0 - 2.9 yrs	Y	55%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/15/18



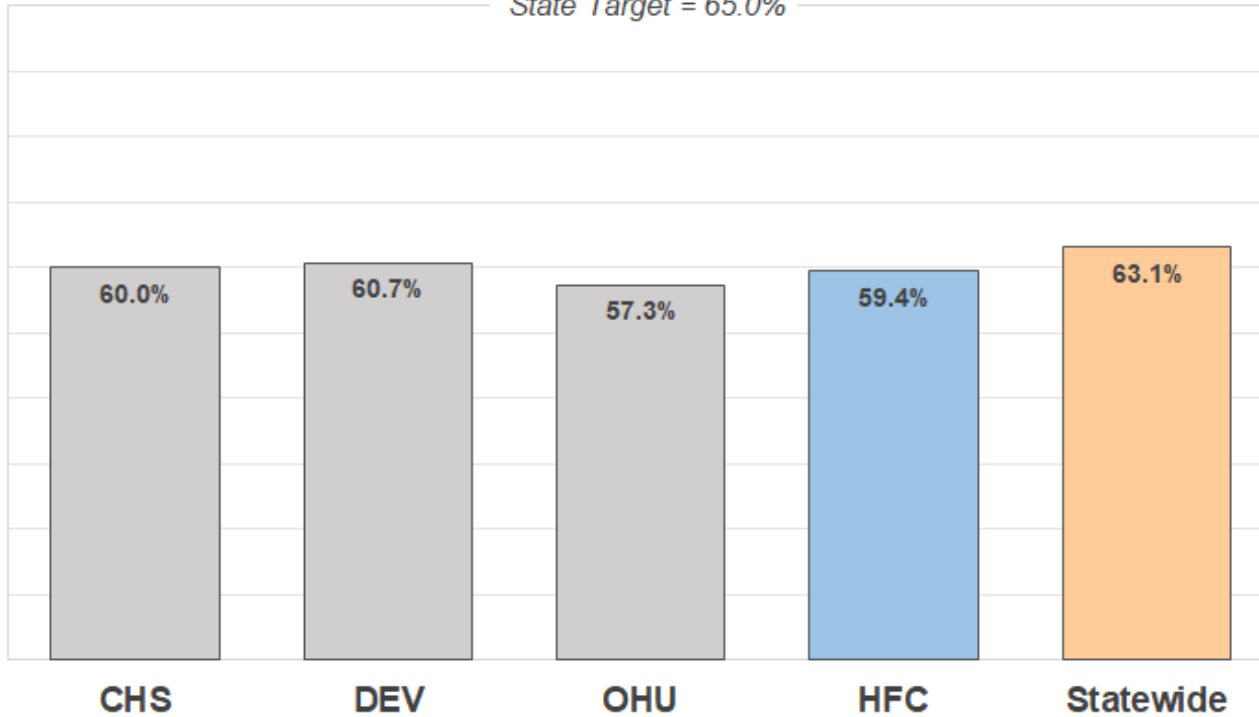
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

CMO Projection
65% met by Sept 1st

SM-12 Percent of Sibling Groups Placed Together
FY 18-19 - 1st Quarter - Data as of 07/15/18

State Target = 65.0%



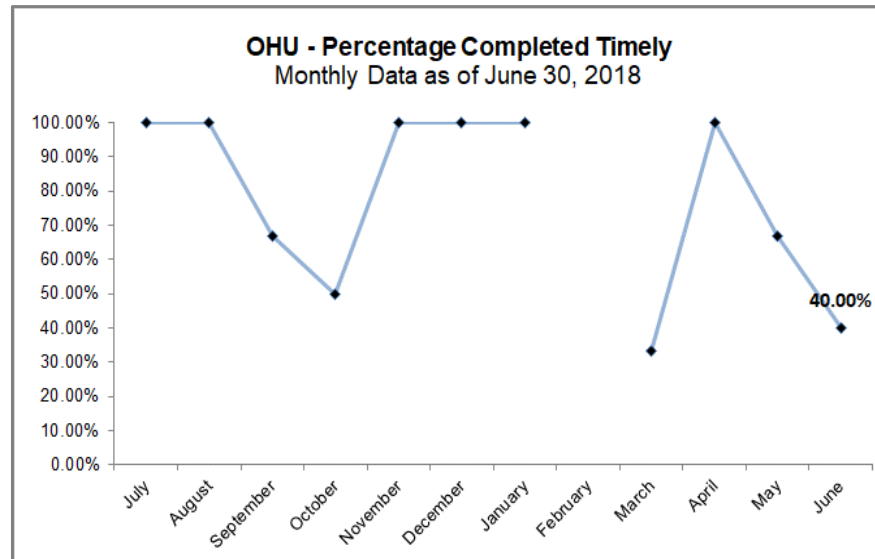
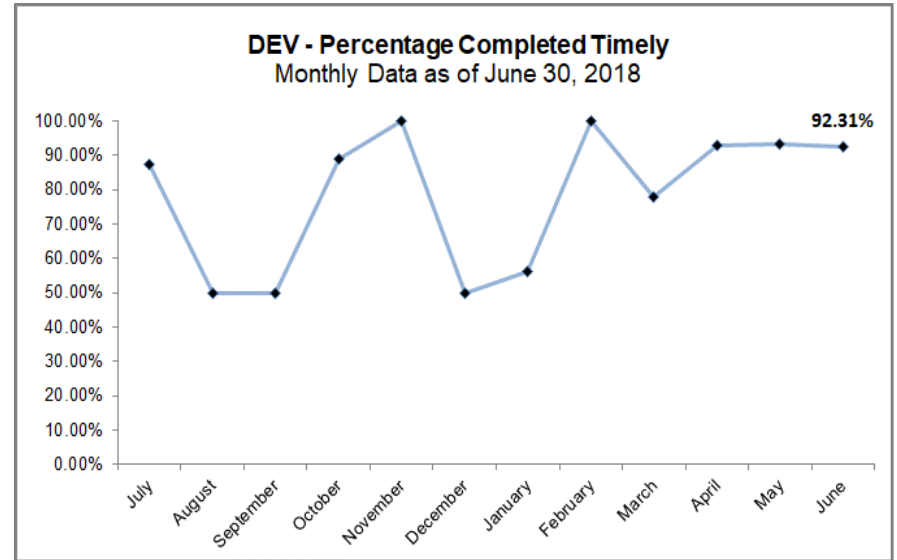
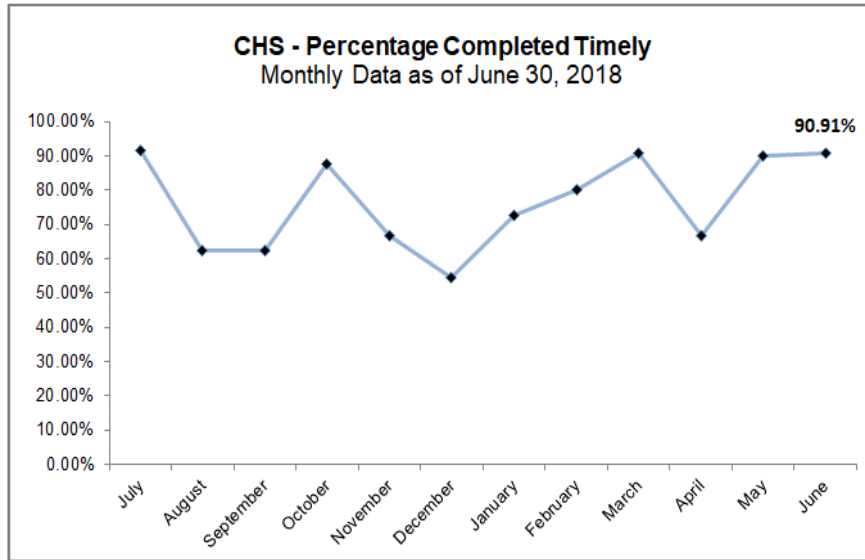
Source: FSN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" Report Date Range: 09/30/18

↑
Good



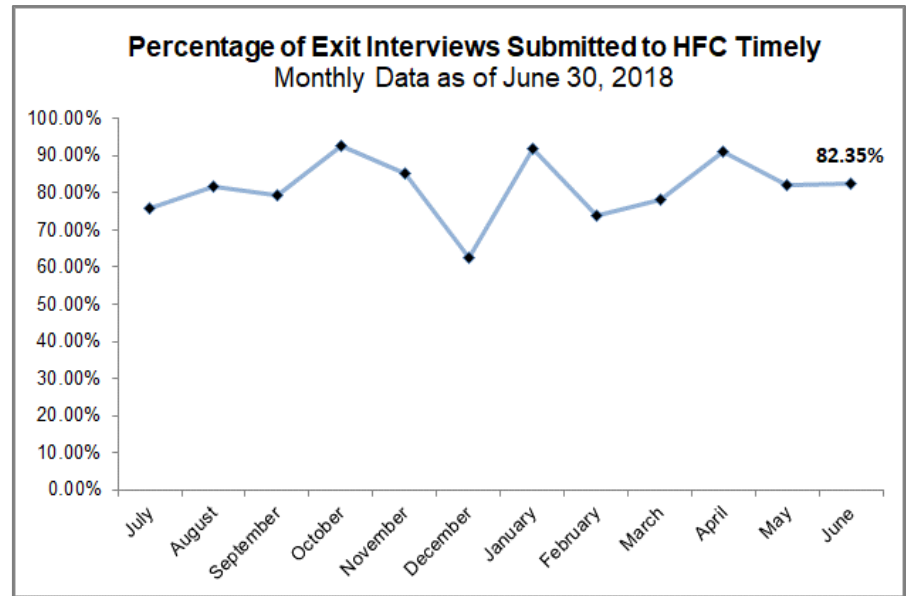
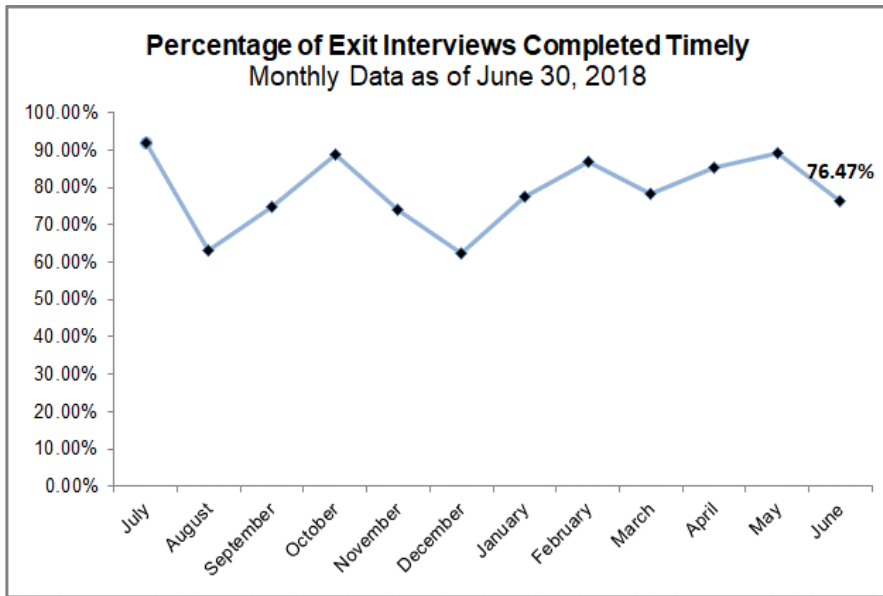
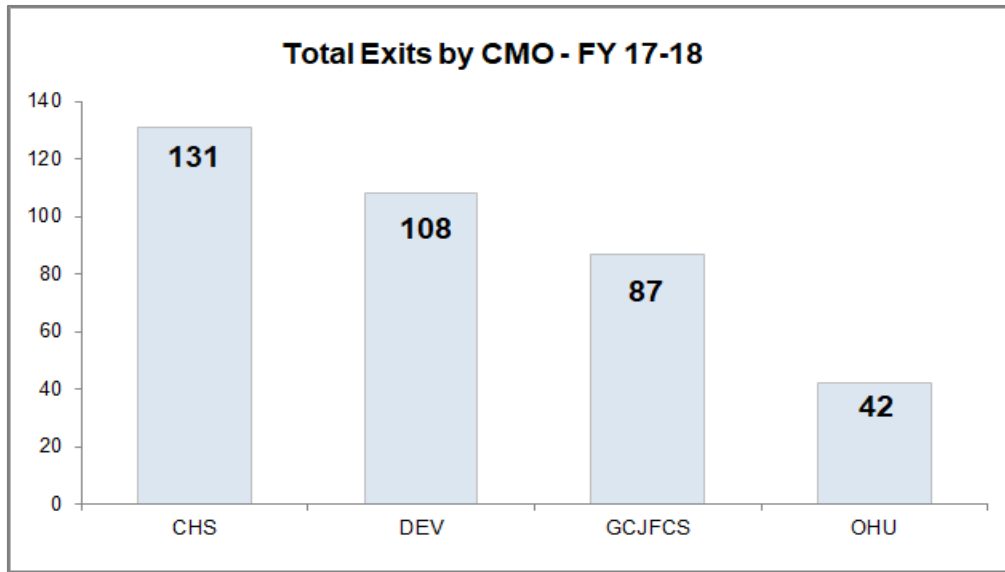
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 79.68%



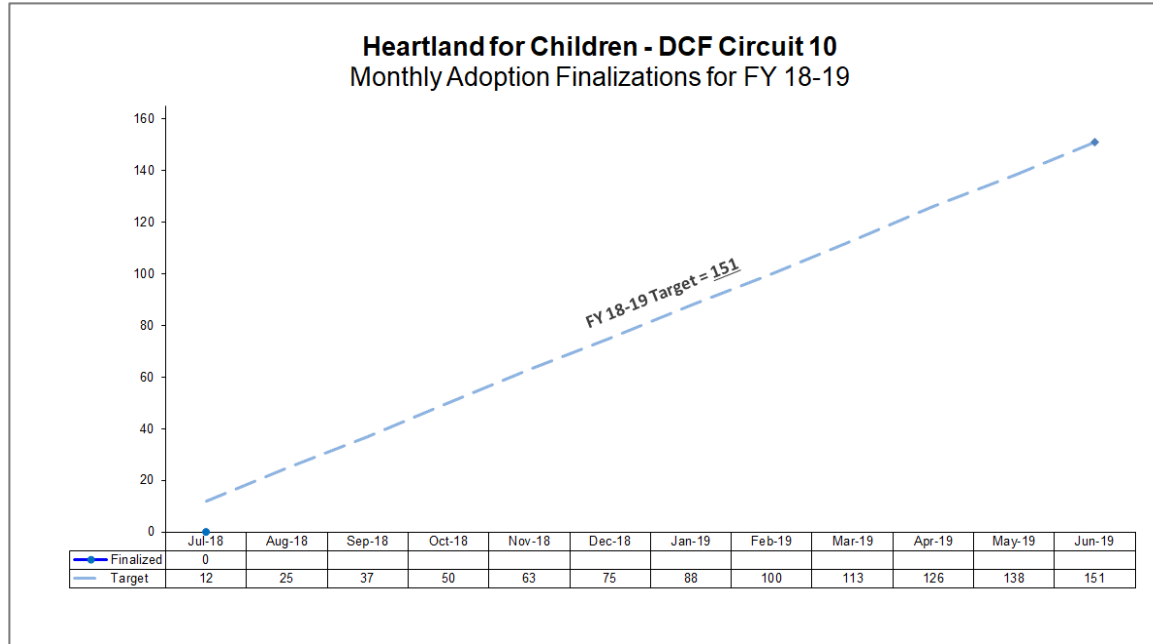
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 79.68%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

July 18, 2018

July 25, 2018

Adoption Finalizations Credited to HFC
18-19 Fiscal Year-to-Date 07/15/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS		0	47	47	0.0%	
DEV		0	61	61	0.0%	
OHU	1	0	43	43	0.0%	
Total		0	151	151	0.0%	



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of July 16, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
# of Shelter Hearings													
Polk	18												18
Highlands	4												4
Hardee	0												0
Total	22												22
# Children Removed													
Polk	25												25
Highlands	7												7
Hardee	0												0
Total	32												32
Total Children Denied Shelter													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
# Children Placed with Relative													
Polk	14												14
Highlands	2												2
Hardee	0												0
Total	16												16
# Children Placed with Non Relative													
Polk	2												2
Highlands	4												4
Hardee	0												0
Total	6												6
# Children Placed in Foster Care													
Polk	9												9
Highlands	1												1
Hardee	0												0
Total	10												10

% of Children Sheltered Placed in Foster Care							
Data as of 07/16/2018							
Month	12-13	13-14	14-15	15-16	16-17	17-18	18-19
Jul	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%	31.3%
Aug	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%	
Sep	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%	
Oct	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%	
Nov	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%	
May	27.3%	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	19.0%	31.3%	33.3%	41.0%	32.0%	25.5%	
FY Total	34.3%	37.7%	34.7%	30.1%	25.4%	28.2%	

Shelter Count for the Week of July 10 - July 16, 2018			
	Polk	Highlands	Hardee
Shelters	11	2	
Children Removed	16	3	
Placed in Foster Care	5	0	
Placed w/ a Relative	9	2	
Placed w/a Non-Rel	2	1	



Case Transfer Staffing Data

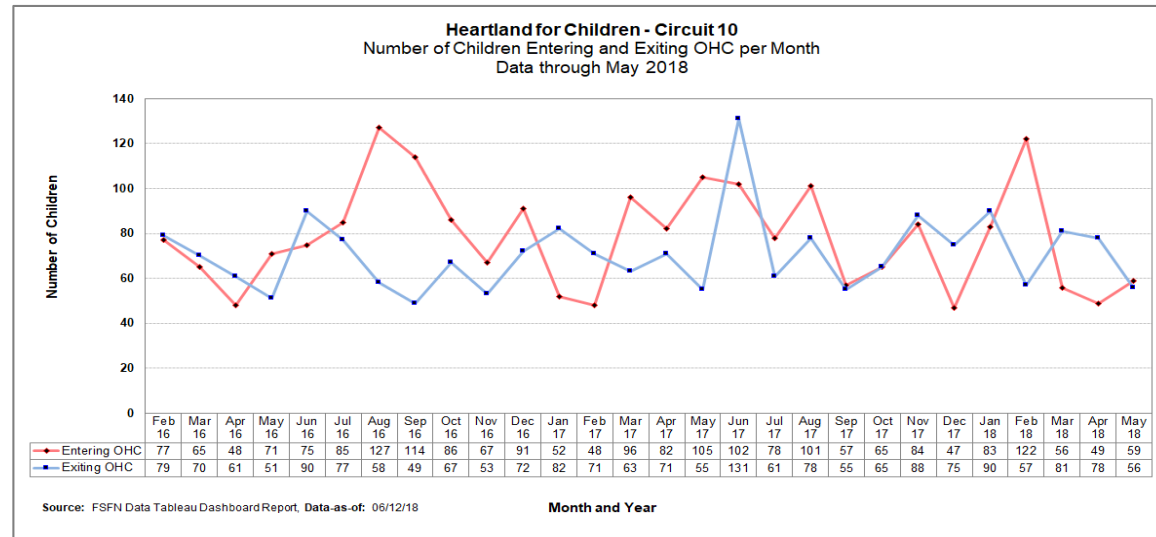
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 07/17/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
Number of Children															
CHS	10												10	349	416
Devereux	4												4	349	442
OHU Polk	1												1	253	426
One Hope	14												14	527	586
Total	29												29	1478	1870
Out of Home Care															
CHS	1												1	226	253
Devereux	1												1	218	259
OHU Polk	1												1	164	265
One Hope	2												2	133	136
Total	5												5	741	913
IN - HOME JUDICIAL															
CHS	3												3	35	27
Devereux	0												0	27	24
OHU Polk	0												0	20	29
One Hope	1												1	24	22
Total	4												4	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	5												5	48	102
Devereux	3												3	66	119
OHU Polk	0												0	44	113
One Hope	1												1	49	67
Total	9												9	207	401
OCS / ICPC Courtesy Supervision															
CHS	0												0	2	1
Devereux	0												0	0	2
OHU Polk	0												0	0	1
One Hope	10												10	313	355
Total	10												10	315	359
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0												0	17	17
Devereux	0												0	18	20
OHU Polk	0												0	10	13
One Hope	0												0	2	4
Total	0												0	47	54

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





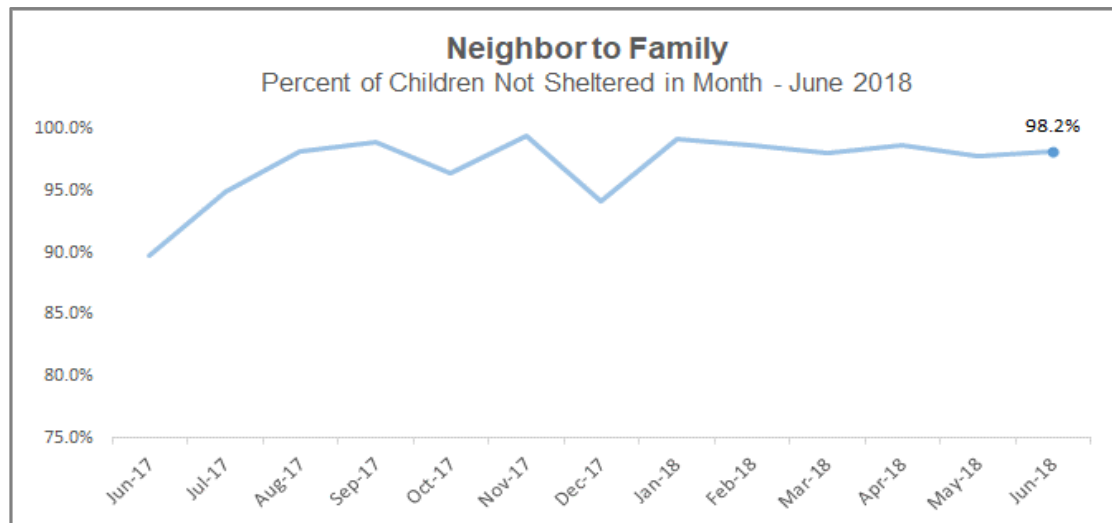
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **98.2%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/10/18 through 07/16/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	36	88
Specialized - Family Support	11	20
Prevention - Comm. Referral	32	77
Special Conditions Report	4	12
Nurturing Parenting	18	43
NTF - Total Services	101	240

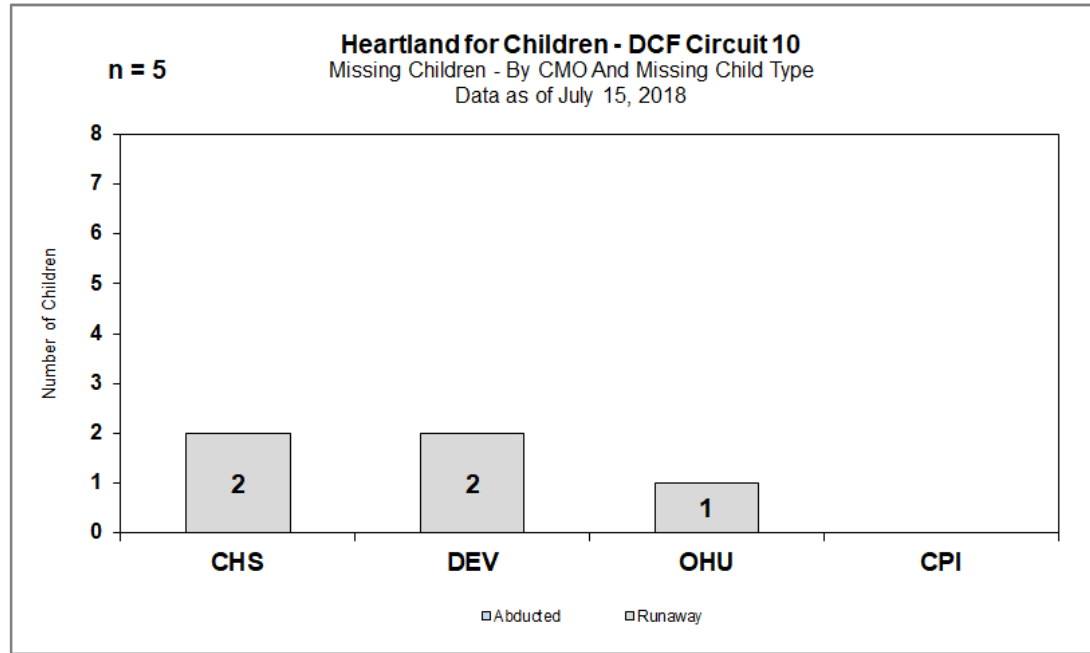
“helped me through my most troubling time successfully”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

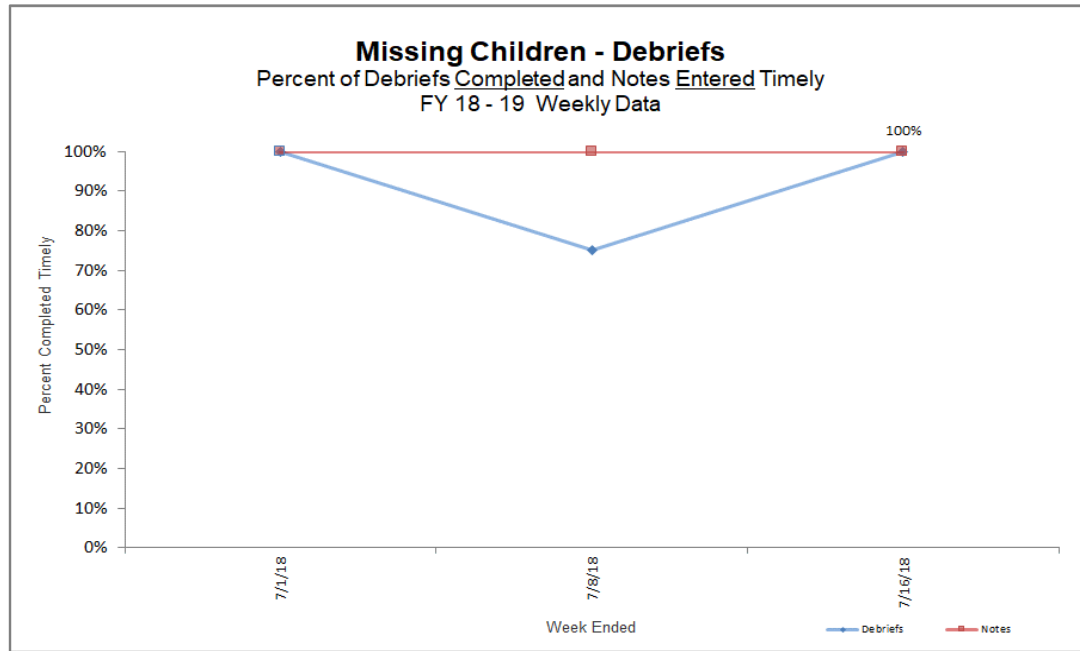


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Mar 2018 (m/end)	-	20	-	75%	-	21	-
Apr 2018 (m/end)	-	18	-	89%	-	14	-
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
7/1/2018	6	0	100%	100%	0	1	
7/8/2018	5	7	86%	86%	1	8	DEV
7/15/2018	5	10	100%	90%	0	12	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



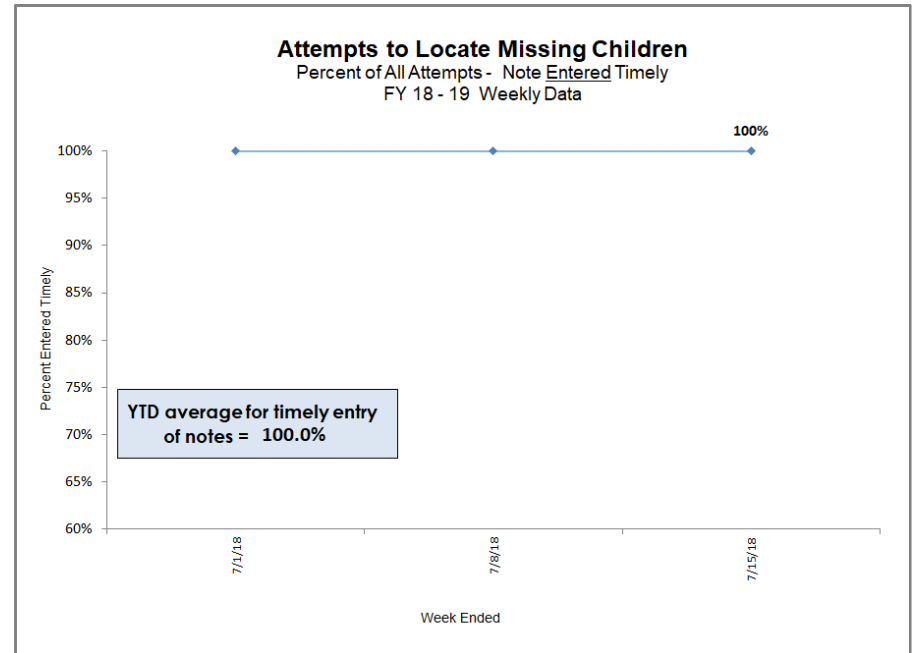
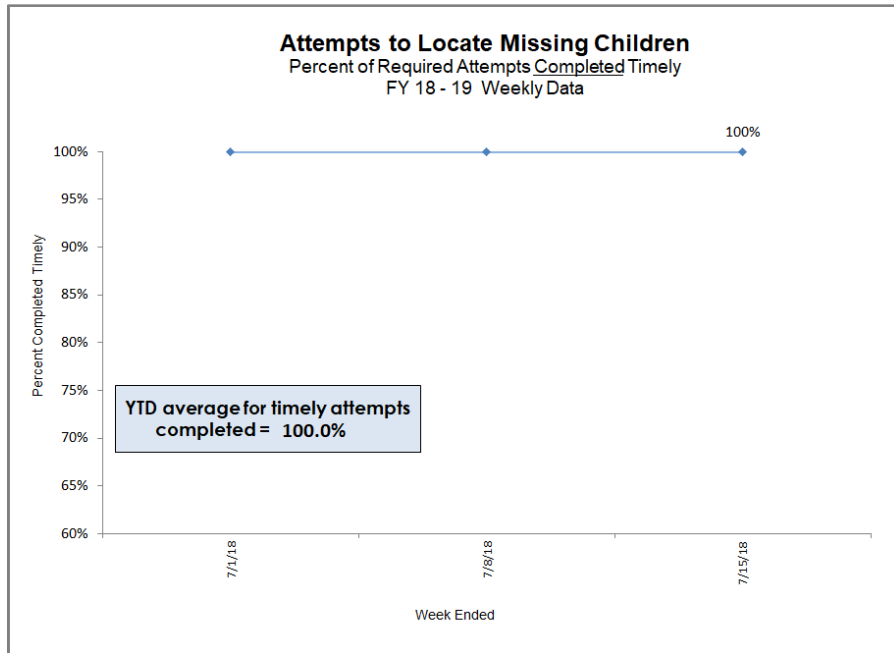
Missing Children - Debriefs								
Week of 07/09/2018 through 07/15/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV								
OHU								
Total	1	1	1	100%	1		1	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

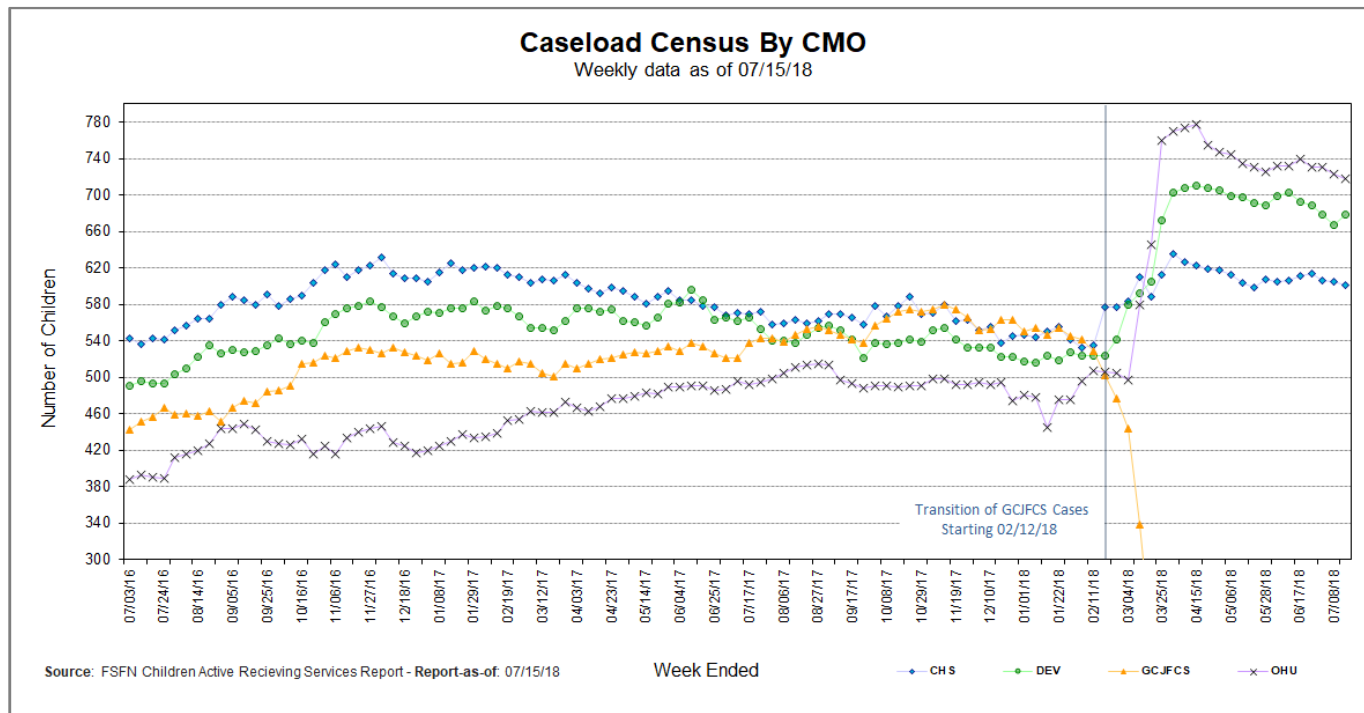
Attempts to Locate								
Week of 07/09/2018 through 07/15/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS								
DEV	2	2	2	100%	2		2	100%
OHU	1	1	1	100%	1		1	100%
PI								
Total	3	3	3	100%	3		3	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/10/2018	6/17/2018	6/24/2018	7/1/2018	7/8/2018	7/15/2018
CHS	606	611	614	606	605	601
DEV	702	692	688	679	667	678
OHU	732	739	730	731	723	718
HFC Total	2040	2042	2032	2016	1995	1997



Caseload Census by Case Manager and Organization

Data as of 07/15/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Lott, Carmen	5
OHU	Sheppard, Kelvin	4
OHU	Kampman, Rebecca	3
CHS	Beltz, Nicole	2
CHS	Denmark, Sandi	2
DEV	Hampton, Sharday	2
OHU	Land, Amanda	1
OHU	Distler, Rebecca	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Rossey-Arroyo, Sheila	24
DEV	O'Connor, Michelle	24
DEV	Williams, Brioni	24
OHU	Fleurival, Marie	24
OHU	Thompkins, Eureka	24
OHU	Frazier, Ernestine	23
OHU	Cleveland, Tammy	23
OHU	Downing, Teneka	23
OHU	Garza, Krystal	22
OHU	Myers, Julieanne	22
CHS	Gonzalez, Vivian	21
DEV	Bartle, Julie	21
OHU	Sherwood, Drake	21
OHU	Gay, Tony	21
OHU	Mcfadden, Phillisha	21
DEV	Davis, Katelyn	19
OHU	Kamm, Stephanie	19
DEV	Louis, Rachelle	18
OHU	Tucker, Theron	18
CHS	Davis, Melissa	17
DEV	Singleton, Lashawndria	17
OHU	Freeman, Bonita	17
OHU	Johnson, Gwendolyn	17
CHS	Arrindell, Mikel	16
DEV	Gilberry, Yolanda	16
OHU	Crossen, Monaya	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Nettles, Markisha	29
CHS	Bjorklund, Kaitlyn	29
CHS	Jones, Olivia	29
DEV	Pressley, Dante	29
DEV	Diaz, Karla	29
DEV	White, Alfreda	29
OHU*	Simmons, Shannon	29
CHS	Humber, John	28
OHU	King, Lora	28
CHS	Huggins, Ebonye	27
CHS	Friday, Michelle	27
CHS	Bishop, Shane	27
CHS	Sims, Victor	27
DEV	Curtis, Stephanie	27
DEV	Spence, India	26
DEV	Morris, Tyrca	26
DEV	Pope, Kion	26
OHU	Lockwood, Roneshia	26
OHU	Meinke, Danielle	25
OHU	Flinn, Joanne	25
OHU	Calderon, Jose	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Bankole, Sophia	37
CHS	Weaver, Salisha	36
OHU*	Tucker, Raymona	36
DEV	Gadson, Berlendah	35
CHS	Ware, Christina	33
CHS	Hiers, Katherine	33
OHU*	Pittard, Deangelo	33
DEV	Pierrissaint, Walner	32
CHS	Tobie, Shada	31
DEV	Collins, Sara	31
DEV	Pyles, Lisa	31
DEV	Alston-Temple, Tameka	31
CHS	Washington, Chastity	30
CHS	Mills, Clyatt	30
DEV	Hamilton, Shuntia	30
DEV	Collins, Montel	30
OHU*	Gonzalez, Jesus	30
OHU*	Baldwin, Chenoa	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Smith, Codi	15
DEV	Murray, Loeselyn	15
CHS	Wilson, Hellanor	14
DEV	Desravines, Shedlie	14
OHU	Spears, Latasha	14
CHS	Dankowski, Jennifer	13
CHS	Raines, Todd	13
CHS	Bullock, Cornelius	13
OHU	Wynn, Christina	13
OHU	Hinkle, Gwen	13
OHU	Jean, Tamara	13
CHS	Luebke, Nicole	12
DEV	Stoudemire, Ledesha	12
OHU	Mattison-Reid, Sharon	12
CHS	Bullock, Emily	11
DEV	Reiter, Victoria	11
OHU	Virts, Emily	11
DEV	Lisbon, Ellarie	10
CHS	Headly, Karen	9
DEV	Martinez, Neisha	9
OHU	Colon, Lisette	9
OHU	Thomas, Taylor	9
OHU	Lopes, Alannah	9
DEV	Alward, Jessica	8
OHU	Pinkney, Brittany	8
DEV	Herrera, Arline	7

*These OHU case managers contain caseloads that are over 70% OCS cases.
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 07/15/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	7	3	8	7	25	24.0
DEV	1	9	8	7	7	32	21.2
OHU	2	10	15	6	4	37	19.4
# of CMs	3	26	26	21	18	94	21.2

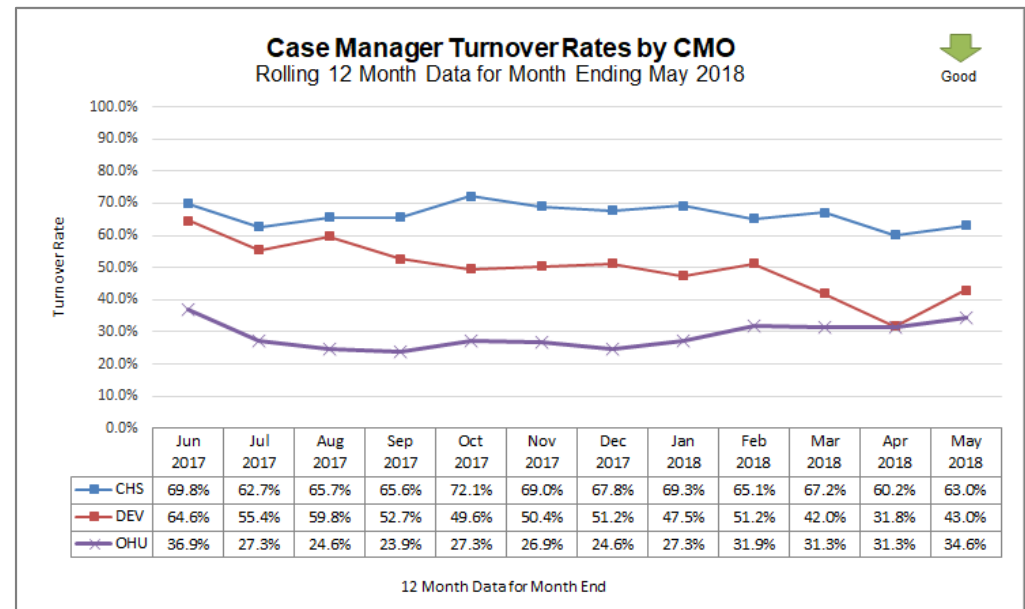
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	7	28.0%
DEV	32	10	31.3%
OHU	37	12	32.4%
HFC	94	29	30.9%

* Data Excludes Supervisor Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	63.0%	0.0%
DEV	43.0%	10.0%
OHU	34.6%	28.6%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - July 2018		
FSFN Data as of 07/16/18		
Agency	Mom % Completed	Dad % Completed
CHS	26.42%	10.49%
DEV	35.42%	19.89%
OHU	35.08%	21.36%
HFC	32.28%	16.82%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p><i>Source: Mindshare Mother / Father Contacts Dashboard</i></p>		

Birth Parent Contact Required and Completed - June 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	247	168	68.0%	159	84	52.8%	60.4% ★
DEV	300	219	73.0%	190	81	42.6%	57.8%
OHU	192	136	70.8%	109	66	60.6%	65.7% ★
TOTAL	739	523	70.77%	458	231	50.44%	60.6%

Source: FSFN Mother / Father Contacts Data-as-of: 07/09/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/15/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	416	99.8%	96.6%	95.0% ★	99.5%	97.0%
DEV	485	100.0%	99.6%	92.0%	98.4%	96.7%
OHU	339	100.0%	97.1%	94.6%	98.5%	96.7%
HFC	1240	99.9%	97.9%	93.8%	98.8%	96.8%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 07/15/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	14	13	2
DEV	0	2	23	8
OHU	0	10	12	5
Total	1	26	48	15
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 07/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 1st Qtr as of 07/15/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	403	413	97.6% ★
DEV	477	478	99.8% ★
OHU	326	332	98.2% ★
Total	1206	1223	98.61%

Scorecard Measure #10 - 07/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 1st Qtr as of 07/15/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	232	244	95.1% ★
DEV	246	265	92.8%
OHU	207	215	96.3% ★
Total	685	724	94.61%



Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 07/15/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 1st Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	1st Qtr Caseload	QTD Percentage
CHS	1				140	19	288	48.6%
DEV	1				160	17	321	49.8%
OHU	8				132	4	247	53.4%
Grand Total	10				432	40	856	50.5%

Source : FSFN CARS Report - Caseload 1st Qtr-as-of: 07/01/18



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 7/16/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		3	3		6
DEV					0
OHU	1	2	1		4
Total	1	5	4	0	10

FSFN Data Exceptions – Placements

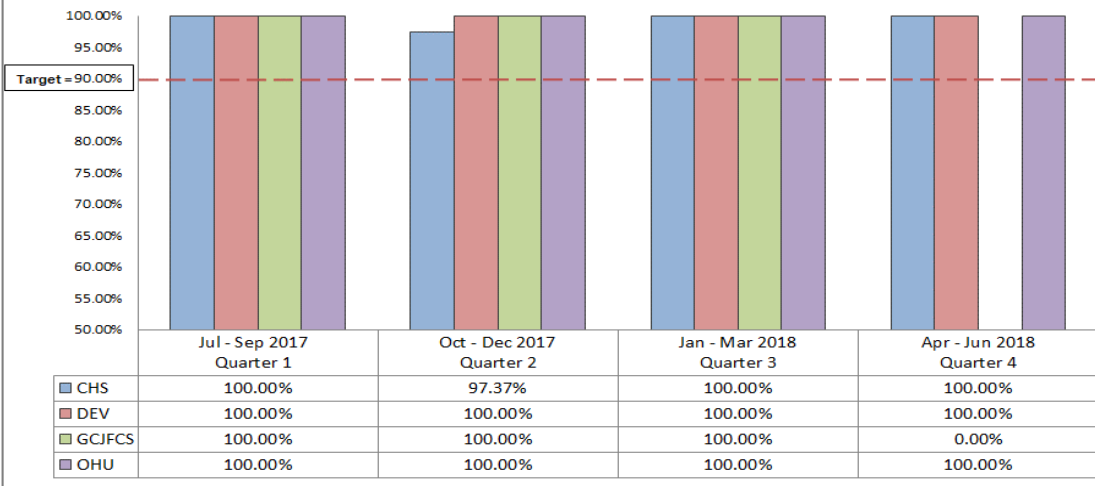
Placement Exceptions by Number of Weeks on List				
Data as of 07/15/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	11	12
DEV		1	2	3
OHU		1	5	6
CPI		2	10	12
NTF			6	6
Total	0	5	34	39

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	6/10/2018	6/18/2018	6/24/2018	7/1/2018	7/8/2018	7/15/2018
CHS	22	7	11	22	8	12
DEV	11	12	7	10	8	3
OHU	1	7	7	9	2	6
CPI	0	2	8	0	10	12
NTF	2	1	2	2	0	6
Total	36	29	35	43	28	39



FY 17-18 Quarterly Mandatory Training Requirements - Data-as-of: 07/13/2018

Percentage of CMO Staff Meeting Training Requirements
Quarterly Training Requirement FY 17-18



Data Source: CMO Training Reports submitted quarterly to the HFC Training Coordinator. This chart shows the percentage of staff who met/exceeded the 6.0 hours of training per quarter.

The target rate is 90% or above.

Specialized Human Trafficking Training by Agency
CMO Quarterly Training Report FY 17-18

Agency	Specialized Supervisors and Program Managers	Specialized Case Managers	Total
CHS	8	20	28
DEV	8	37	45
OHU	7	37	44

Percentage of CMO Staff Meeting the HFC Mandatory Training Requirement

FY 17-18 Mandatory Trainings - Target 95%

Agency	Case Manager's Responsibility for Safety Management Services (Qtr) (Quarters 1)	Conditions for Return (Quarters 1)	2017 Child Passenger Safety (Quarters 1 & 2)	DCF's 2017 Serving Our Customers who are Deaf or Hard-of-Hearing (Quarter 2)	Florida's Child Welfare Customer Service Model (Quarter 2)	Safety & Risk (Quarter 3)	Strengthening the Permanency Process (Quarter 3)	An Interagency Approach to Improving Outcomes for Crossover Youth (Quarter 3)	FSFN Unified Home Study (Quarter 4)	DCF 2018 Security Awareness & Agreement Form (Quarter 4)	DCF 2018 HIPAA (Quarter 4)	Pre-Service Labs for Supervisors (Quarter 4)
CHS	100.0%	100.0%	94.4%	100.0%	87.5%	100.0%	100.0%	100.0%	94.7%	100.0%	100.0%	100.0%
DEV	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
GCJFCS	100.0%	100.0%	91.9%	97.2%	93.1%	100.0%	100.0%	100.0%	N/A	N/A	N/A	N/A
OHU	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.0%	100.0%	100.0%	100.0%

Fiscal Year 17-18 Training Pre-Service Class Outcomes

	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage
C-10 Case Managers	10	0	10	100%	5	0	5	100%	9	0	9	100%	42	1	41	98%
C-10 Licensing													0	0	0	N/A
C-10 Total	10	0	10	100%	5	0	5	100%	9	0	9	100%	42	1	41	98%
Out of Circuit CMs	0		0	-	2		2	100%	0		0	-	2	0	2	100%
Class 1: Aug 14, 2017 - Nov 2, 2017				Class 2: Nov 06, 2017 - Jan 30, 2018				Class 3: Jan 29, 2018 - Apr 12, 2018				Class 4: Mar 12, 2018 - May 21, 2018				



“Study after study shows that having a good support network constitutes the single most powerful protection against becoming traumatized. Safety and terror are incompatible.”

The Body Keeps the Score by Bessel Van Der Kolk



RESOURCE NEWS FLASH... July 18, 2018

Financial Education Resources

Money Smart for Families – The Winter Haven Housing Authority is sponsoring a financial education class at the Wilfred Smith Resource Center (135 Avenue Y NE) on July 27th at 9:00am. Join them to learn ways to budget, save, plan and restore your credit. Participants will also be able to win gas and food gift cards! Please call 863-294-7369 x123 or 124 to reserve your seat.

Education Resources

Bullying: 13 Reasons to Initiate a Conversation – Peace River Center is conducting this free workshop for parents and caretakers of middle and high school youth at the Lakeland Public Library on August 6th from 2:30-4:00pm. Join them to learn skills to help a child confidently and safely manage bullying. For questions or to register, please call Cristina Marchand at 863-413-2708 x6219. You may also register online at www.peacrivercenter.org/events.

Summer Activity Resources

Free Skating – Kids can skate free at Skate World (911 North Lake Parker Ave., Lakeland)! Simply go to the website, kidsskatefree.com, to enroll in the program and receive 2 free skating passes per week. The program is designed as a fun way to help fight child obesity! For details, go to the website or call Skate World at 863-687-6447.

Summer Recreation/Athletic Camp Resources

Volleyball – Polk State College is offering athletic camps this summer. Elite Volleyball Camp will be held July 27th – 29th for ages 9-18 (ages 15-18 from 9:00am-12:30pm and ages 9-14 from 1:30-5:00pm). Register for the volleyball camp at www.polk.edu/volleyball-camps/. Each camp is at the Polk State College Winter Haven Health Center (999 Avenue H N.E.).

Back To School Events

Back to School Bash: School Supply Giveaway – MadeMentors and FourLife Promotions is hosting its 11th Annual Back to School Bash: School Supply Giveaway with T-Mobile on July 28th starting at 10:00am at Simpson Park (1725 Martin L King Ave., Lakeland). In addition to food, this free event will have supplies for 600+ kids grades K-8. For more info, visit www.madementors.org.

Back to School Health Fair – Good Health is the best back-to-school supply your child can have! Heart of Florida Regional Medical Center (40100 US Hwy 27, Davenport) is hosting a free Back-to-School Health Fair on July 28th from 10:00am-1:00pm. In addition to health and safety presentations, there will also be face painting, crafts, school supplies, and much more!

MidFlorida and St. Leo University Lakeland Education Center's Back to School Bash – This "Back to School Bash" celebrates the last hurrah of summer vacation and gives a pat on the back to our educators with drawings and activities. There will be fun activities for the kids. The event will be held on August 3rd from 6:00-9:00pm as part of First Friday in Downtown Lakeland (100 S. Kentucky).

Back to School Bash – Polk County Parks & Recreation is holding a Back to School Bash on August 4th from 10:00am-12:00pm at Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven). This free event is aimed at preparing children (grades K-5) in the community for the new school year by providing free school supplies – there will also be activities for the whole family!

Summer Palooza – This free event, hosted by New Beginnings High School, will be held on August 4th from 10:00am-3:00pm at Simpson Park (1725 Martin Luther King Jr Ave, Lakeland). There will be food giveaways including groceries and hot meals as well as toiletries. For more info, go to www.summerpalooza.org.

Mulberry's Back to School Bash! – This free event is being held on August 4th from 11:00am-2:00pm at the Mulberry High School Gym (1 Panther Place). You must register in advance for school supplies. Call the Mulberry Community Service Center at 863-427-2290 for details.

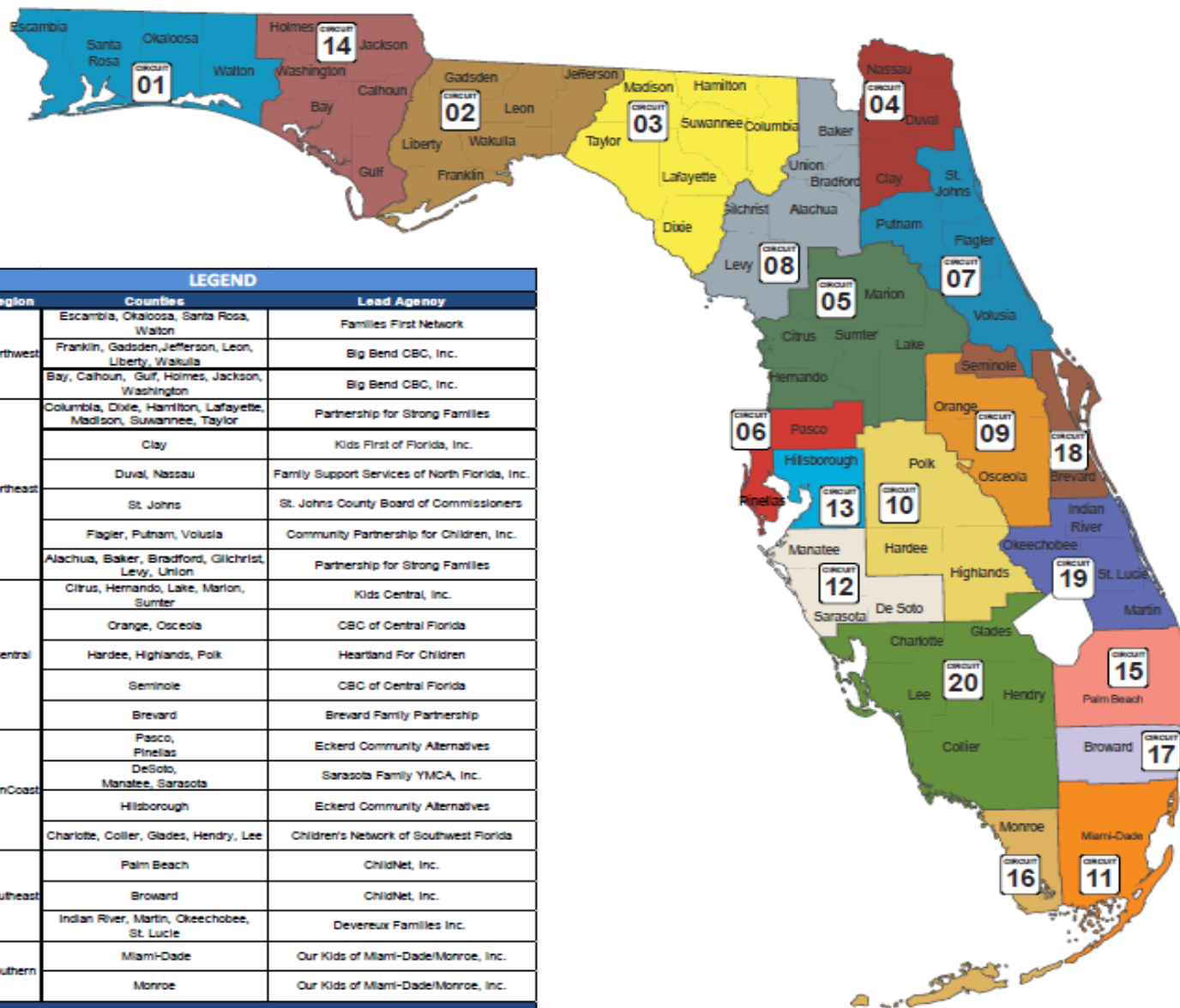
Rock the Block Back to School Bash – The Bash will be held at The Harvest Church Lakeland (2120 Airport Rd.) this year on three nights (8/10, 8/11, and 8/12) beginning at 6:00pm. 500 backpacks will be given away each night!



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	1	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02	2	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04	4	Clay	Kids First of Florida, Inc.
04	4	Duval, Nassau	Family Support Services of North Florida, Inc.
07	7	St. Johns	St. Johns County Board of Commissioners
07	7	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05	5	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09	9	Orange, Osceola	CBC of Central Florida
10	10	Hardee, Highlands, Polk	Hearthland For Children
18	18	Seminole	CBC of Central Florida
18	18	Brevard	Brevard Family Partnership
06	6	Pasco, Pinellas	Eckerd Community Alternatives
12	12	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	13	Hillsborough	Eckerd Community Alternatives
20	20	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	15	Palm Beach	ChildNet, Inc.
17	17	Broward	ChildNet, Inc.
19	19	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	11	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	16	Monroe	Our Kids of Miami-Dade/Monroe, Inc.