



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
No Meeting This Week

Data for Week Ended
Sunday, July 01, 2018



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2018 to March 31, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	6.71	99.5%	90.3%	99.6%	21.0%	62.6%	89.8%	4.33	98.0%	96.1%	100.0%	65.8%
Brevard Family Partnership	9.76	97.1%	96.0%	99.8%	57.3%	56.2%	86.5%	3.64	97.6%	89.4%	92.8%	62.8%
ChildNet Inc	11.91	96.4%	94.1%	99.8%	47.8%	51.6%	84.4%	3.46	97.4%	92.1%	92.1%	55.7%
ChildNet Palm Beach	6.65	98.9%	97.7%	100.0%	53.5%	56.6%	94.9%	4.93	97.8%	95.0%	700.0%	57.7%
Children's Network of SW Florida	11.56	98.0%	97.7%	99.9%	43.7%	54.7%	94.2%	5.11	97.9%	95.4%	94.0%	64.8%
Community Based Care (Cir #9)	10.77	97.4%	93.7%	99.8%	37.6%	58.9%	93.4%	5.18	97.4%	95.3%	89.4%	63.0%
Community Based Care (Cir #18)	6.07	98.9%	94.1%	99.7%	58.9%	60.7%	69.5%	3.85	96.5%	92.8%	66.6%	62.6%
Community Partnership for Childr.	7.48	94.0%	93.4%	99.2%	31.1%	48.8%	77.9%	3.54	94.7%	84.6%	71.4%	59.0%
Devereux CBC of Okeechobee	9.52	96.3%	95.9%	99.9%	44.4%	71.4%	72.9%	3.41	96.5%	92.5%	88.4%	76.8%
Eckerd Community Alternatives	7.48	97.9%	95.5%	99.9%	37.8%	49.1%	91.2%	4.37	99.1%	94.2%	84.0%	65.4%
Eckerd Community Hillsborough	11.58	97.3%	94.6%	99.9%	47.6%	47.0%	90.2%	6.61	98.3%	90.7%	97.5%	64.8%
Families First Network	6.70	95.0%	96.9%	99.5%	44.5%	47.6%	87.5%	6.33	96.5%	88.5%	87.5%	63.2%
Family Integrity Program	18.07	100.0%	90.9%	100.0%	36.6%	75.8%	100.0%	4.81	98.9%	89.3%	83.3%	67.5%
Family Support Services North Fla	7.88	97.7%	97.7%	99.9%	37.8%	75.0%	87.5%	3.11	98.8%	91.3%	100.0%	70.0%
Heartland For Children	7.73	98.3%	98.2%	99.7%	41.4%	55.7%	87.0%	3.27	99.2%	94.9%	94.7%	60.0%
Kids Central, Inc.	7.27	95.4%	98.4%	99.5%	39.6%	46.5%	93.4%	3.88	96.4%	92.0%	91.4%	73.0%
Kids First of Florida, Inc.	1.98	96.5%	96.0%	99.8%	15.6%	67.0%	90.9%	3.73	98.5%	90.4%	100.0%	70.6%
Our Kids of Miami-Dade	7.58	97.5%	95.7%	99.6%	35.0%	42.0%	90.0%	5.20	97.3%	95.3%	86.4%	54.6%
Partnership for Strong Families	7.48	96.6%	96.5%	99.3%	43.1%	68.4%	93.4%	3.71	98.8%	93.7%	78.2%	62.6%
Sarasota Y/Safe Children Coali...	12.33	98.3%	95.2%	99.6%	41.4%	55.7%	92.3%	3.7	95.5%	70.2%	84.3%	71.2%
Statewide	9.0	97.2%	95.8%	99.7%	41.5%	53.7%	89.2%	4.48	97.7%	91.8%	90.1%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/18 - 06/30/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.75%
DEV	2	99.92%
OHU	6	99.94%
Total	22	99.88%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/1/18		

# of Children Not Seen, Month of June 2018	
# Not Seen	Agency
3	CHS
1	DEV
4	OHU
	CPI
8	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 07/1/18	







Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 06/25/18 thru 07/01/18			
Agency	Timely	Un-Timely	Total
CHS	3	2	5
DEV	2		2
OHU	8	6	14
Total	13	8	21

Scorecard Measure #5 - 04/01/17 to 06/30/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - 4th Qtr as of 07/01/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	33	74	44.6% 
DEV	37	85	43.5% 
OHU	33	89	37.1%
HFC Total*	135	281	48.0%

Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - 4th Qtr as of 07/01/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	50	114	43.9% 
DEV	41	96	42.7%
OHU	28	56	50.0% 
HFC Total*	149	297	50.2%

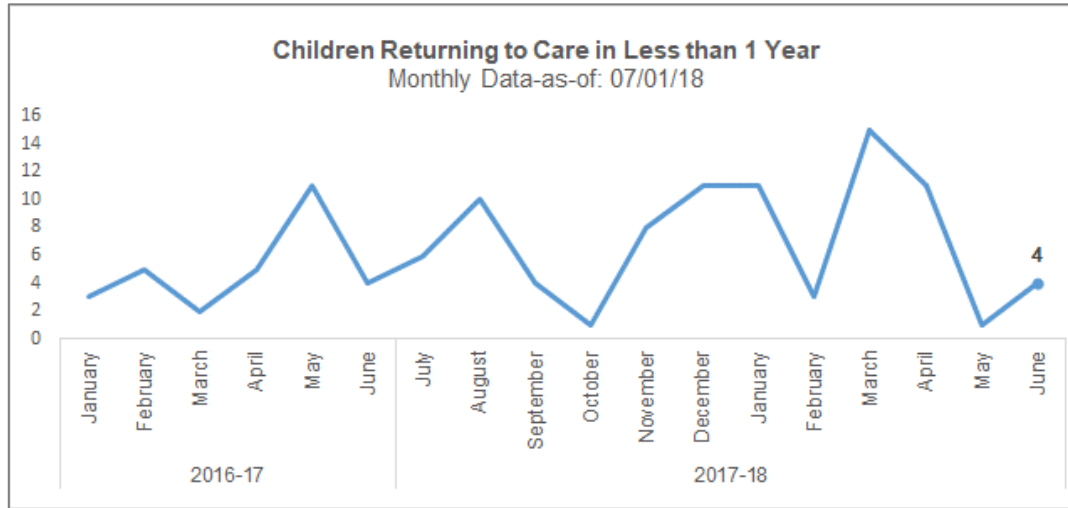
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 06/25/18 - 07/01/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/01/18



Scorecard Measure 12 – Separated Siblings

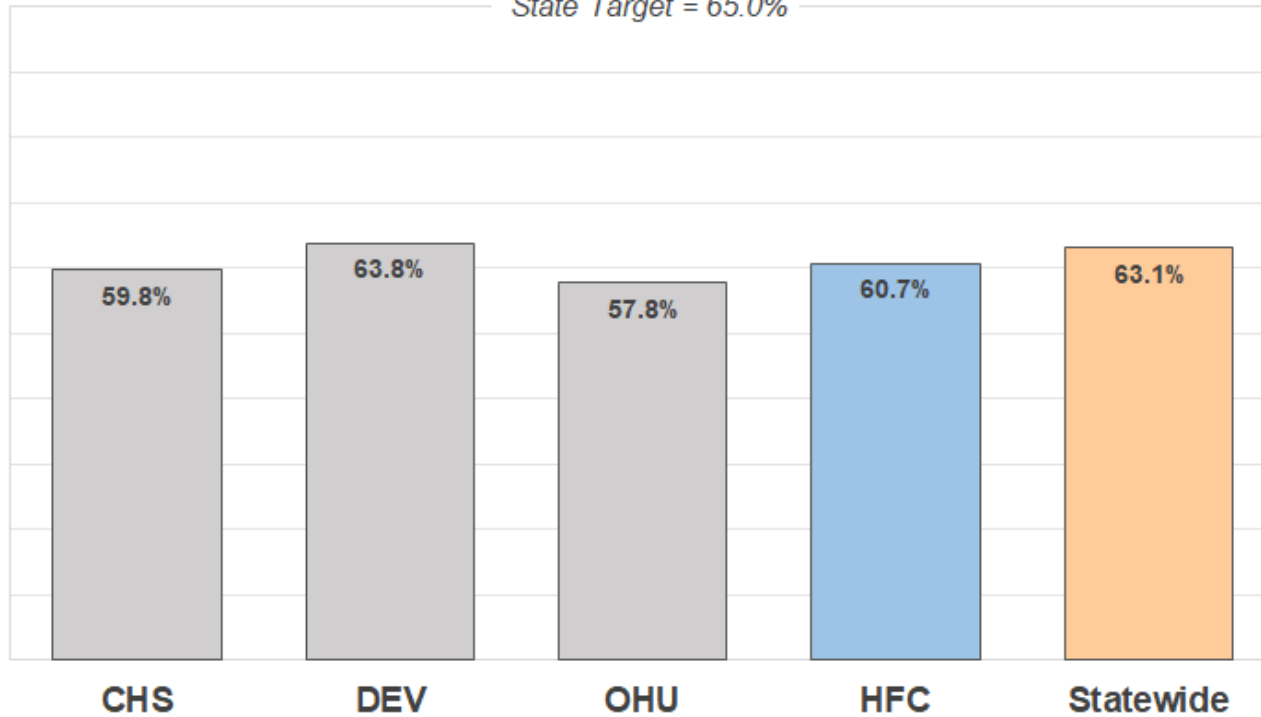
Percentage of siblings groups in out-of-home care where all siblings are placed together.

CMO Projection
65% met by Sept 1st

SM-12 Percent of Sibling Groups Placed Together

FY 17-18 - 4th Quarter - Data as of 07/01/18

State Target = 65.0%



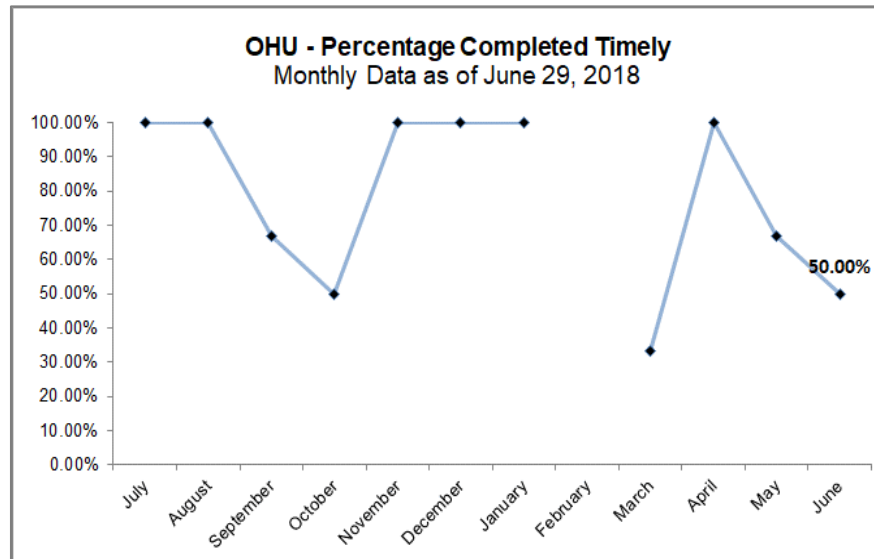
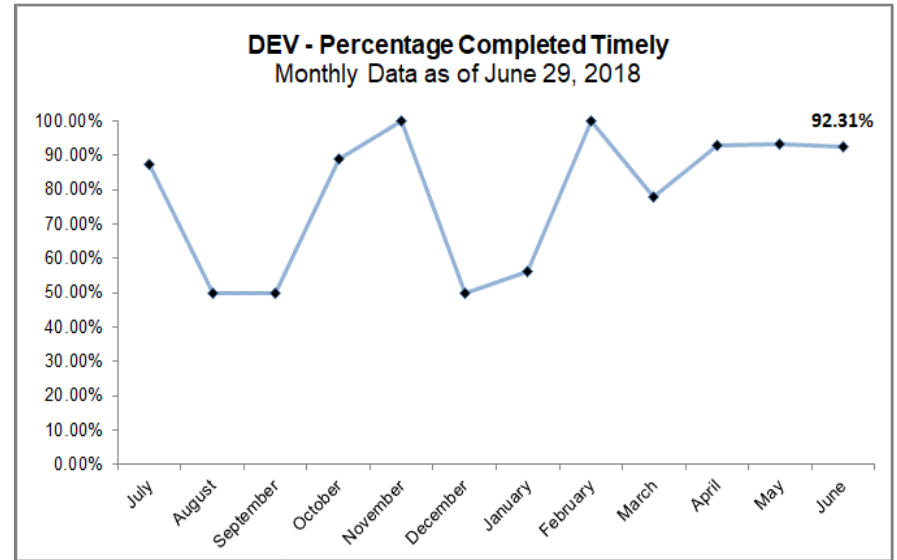
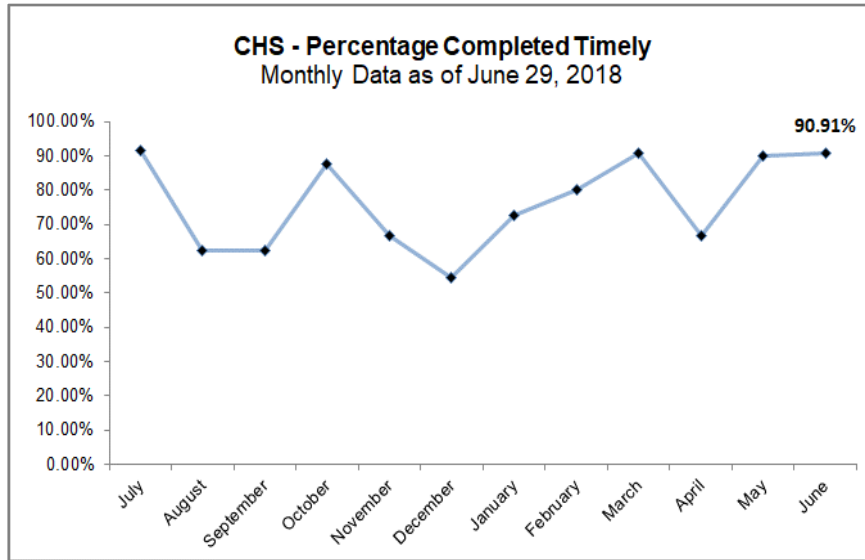
Source: FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" Report Date Range: 07/01/18

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Good



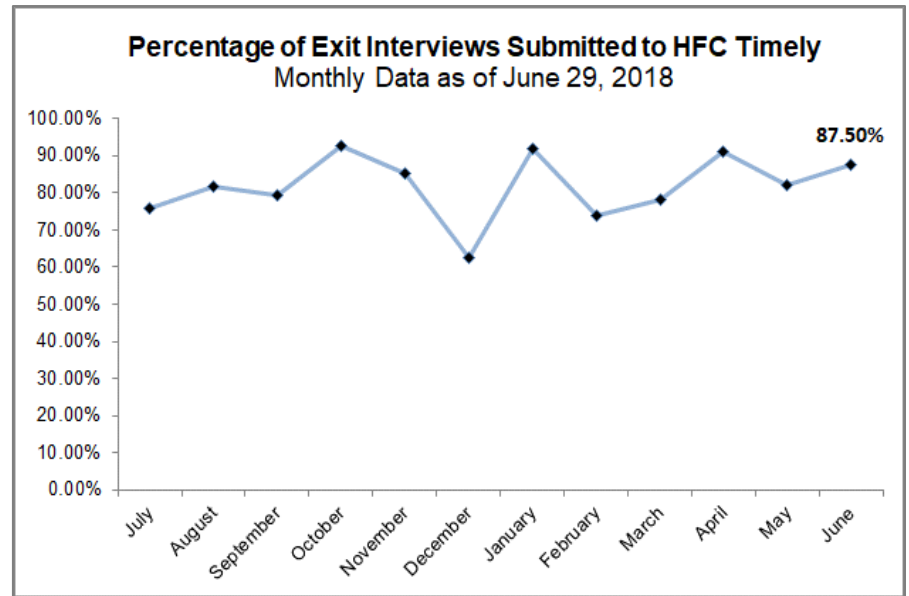
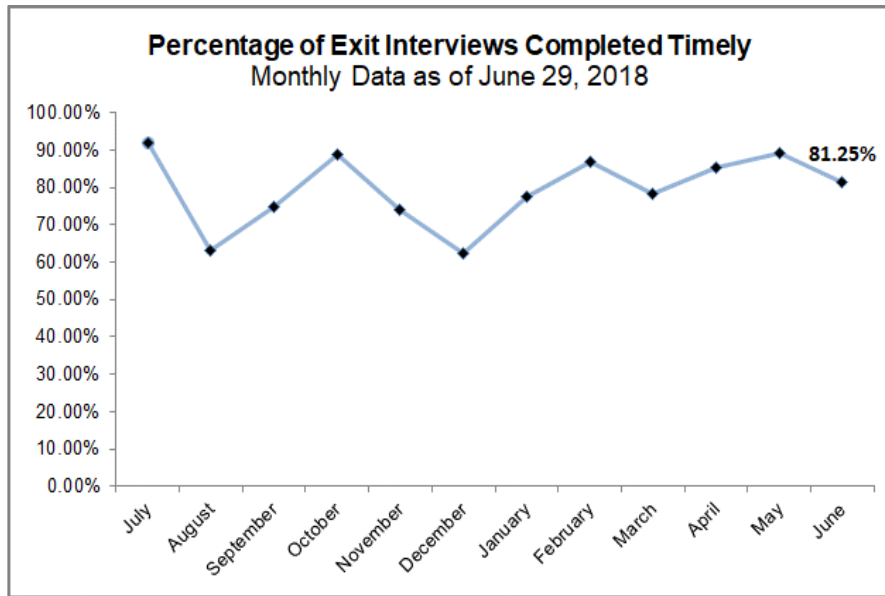
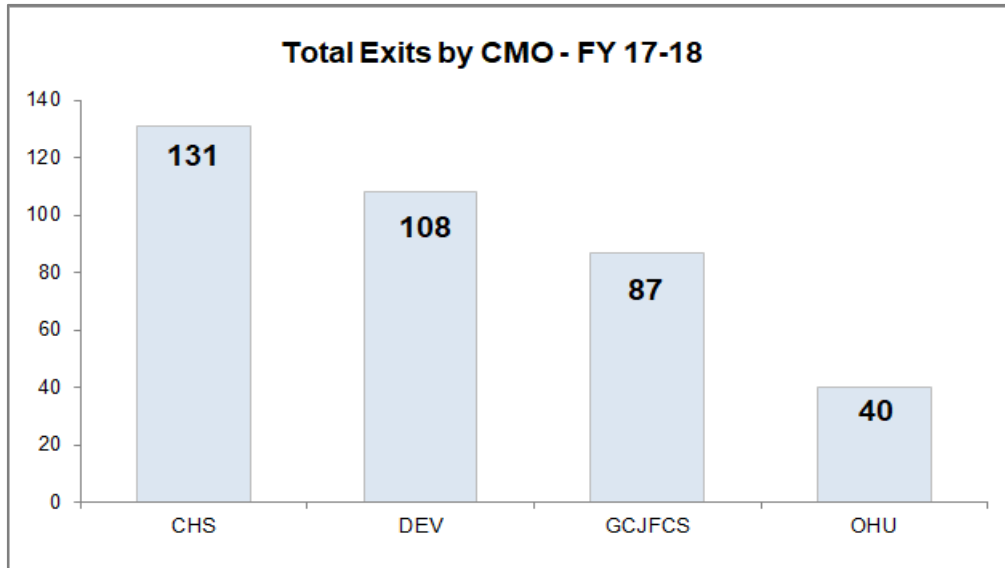
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 79.51%



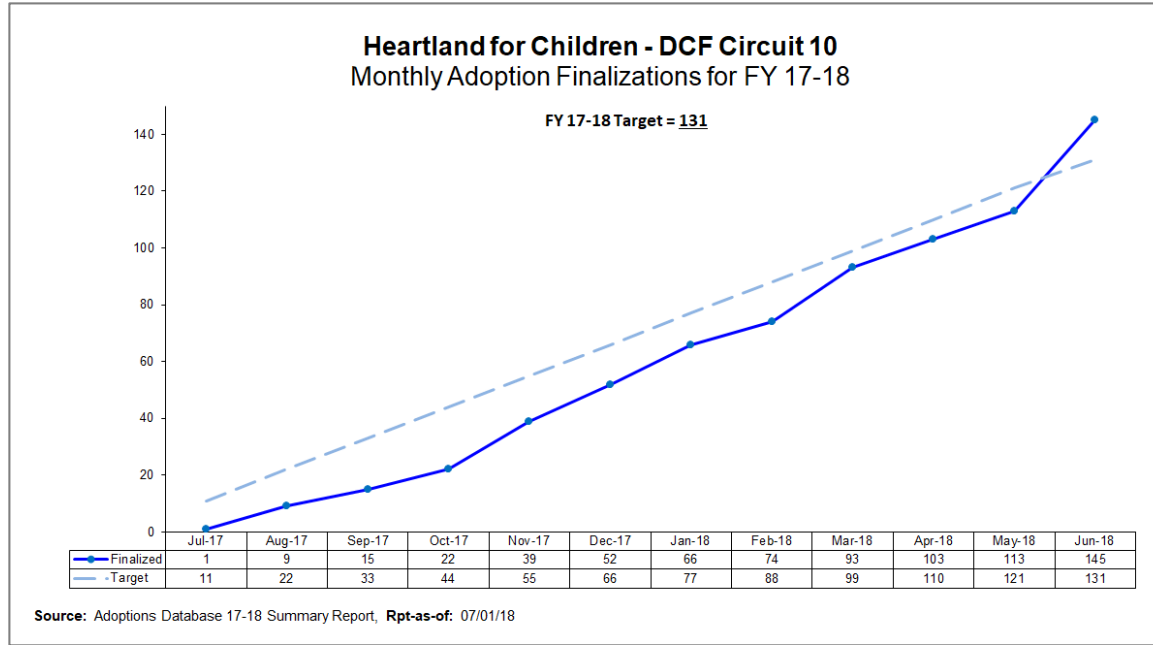
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 79.51%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 07/01/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS		42		42	100.0% ★	31.0%
DEV		35		32	109.4% ★	28.6%
GCJFCS		17	19	36	47.2%	41.2%
OHU		48		21	228.6% ★★	27.1%
Total		145		131	110.7%	30.3%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of July 2, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	42	24	21	24	33	372
Highlands	7	4	5	3	8	2	9	6	1	3	2	4	54
Hardee	0	0	2	0	2	1	2	0	1	0	0	1	9
Total	47	46	37	32	40	29	43	48	26	24	26	38	436
# Children Removed													
Polk	69	76	53	53	51	44	62	87	43	32	44	62	676
Highlands	15	5	7	4	17	2	14	19	1	5	4	7	100
Hardee	0	0	4	0	3	2	7	0	1	0	0	1	18
Total	88	81	64	57	71	48	83	106	45	37	48	70	798
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0	0	0	0	0	1
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	1	0	0	0	0	0	0	0	0	1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	58	21	15	24	30	377
Highlands	15	4	5	2	11	0	8	3	0	4	4	4	60
Hardee	0	0	4	0	0	2	0	0	1	0	0	0	7
Total	54	50	36	33	33	31	47	61	22	19	28	34	448
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	9	6	7	5	17	95
Highlands	0	1	0	1	6	0	3	9	1	0	0	0	21
Hardee	0	0	0	0	3	0	5	0	0	0	0	1	9
Total	8	18	4	5	14	5	16	18	7	7	5	18	125
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	20	16	10	15	15	204
Highlands	0	0	2	1	0	2	3	7	0	1	0	3	19
Hardee	0	0	0	0	0	0	2	0	0	0	0	0	2
Total	26	13	24	19	24	12	20	27	16	11	15	18	225

% of Children Sheltered Placed in Foster Care							
Data as of 07/02/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	31.3%
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	25.7%
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	28.2%

Shelter Count for the Week of June 26 - July 2, 2018			
	Polk	Highlands	Hardee
Shelters	7		1
Children Removed	14		1
Placed in Foster Care	4		0
Placed w/ a Relative	10		0
Placed w/a Non-Rel	0		1



Case Transfer Staffing Data

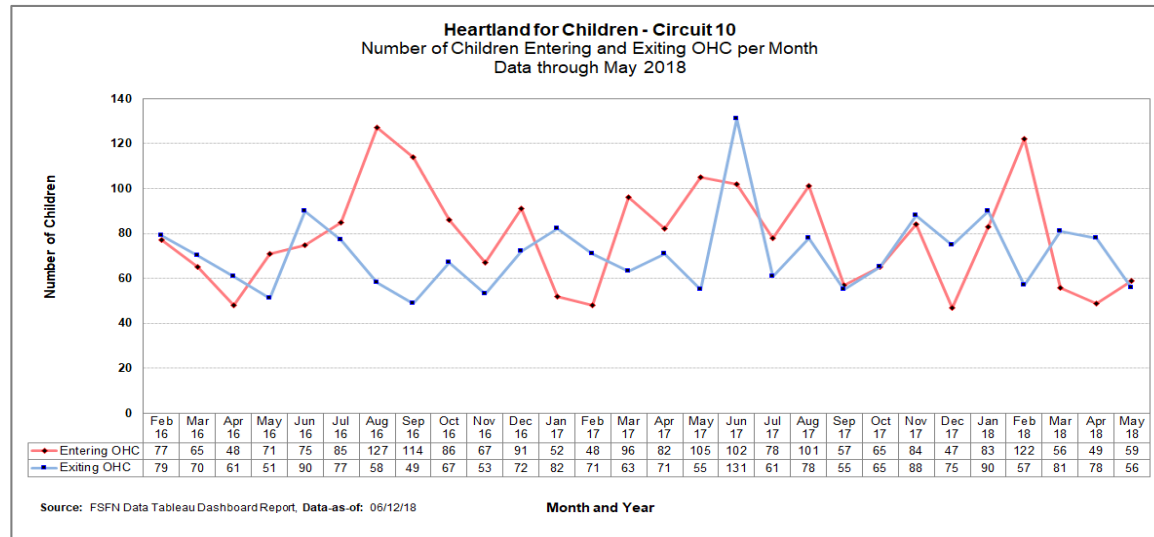
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 07/03/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	43	49	18	17	41	349	416	391
Devereux	19	45	23	27	30	18	34	23	55	30	28	17	349	442	403
GC / Polk	29	32	24	35	18	24	21	1	8	17	20	24	253	426	388
One Hope	58	59	41	42	26	38	45	54	56	36	21	51	527	586	358
Total	133	166	122	134	91	109	114	121	168	101	86	133	1478	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	25	43	14	8	27	226	253	230
Devereux	15	18	9	15	24	8	23	14	42	19	16	15	218	259	218
GC / Polk	24	25	13	16	10	19	17	0	4	9	15	12	164	265	235
One Hope	20	14	7	7	7	18	8	11	22	4	5	10	133	136	71
Total	74	74	54	55	49	64	56	50	111	46	44	64	741	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	3	4	0	7	3	35	27	30
Devereux	3	6	2	2	3	0	1	6	3	0	0	1	27	24	37
GC / Polk	0	4	5	0	3	4	1	0	0	3	0	0	20	29	11
One Hope	6	0	1	4	4	0	0	0	2	6	1	0	24	22	8
Total	11	14	8	7	13	11	3	9	9	9	8	4	106	102	86

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	5	2	1	0	0	48	102	83
Devereux	1	16	8	9	0	4	7	2	9	2	8	0	66	119	82
GC / Polk	3	1	4	14	2	1	0	0	4	5	0	10	44	113	89
One Hope	7	6	4	3	1	4	7	5	4	1	2	5	49	67	52
Total	19	31	22	30	10	11	19	12	19	9	10	15	207	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0	0	0	0	2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	2	40
GC / Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	1	29
One Hope	25	39	28	27	14	16	29	37	28	22	13	35	313	355	217
Total	25	39	28	29	14	16	29	37	28	22	13	35	315	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	6	0	1	0	7	17	17	7
Devereux	0	2	2	1	0	1	3	0	1	7	0	1	18	20	16
GC / Polk	0	2	0	4	1	0	0	1	0	0	2	0	10	13	9
One Hope	0	0	0	0	0	0	0	0	0	1	0	1	2	4	9
Total	0	5	2	6	2	1	3	7	1	9	2	9	47	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





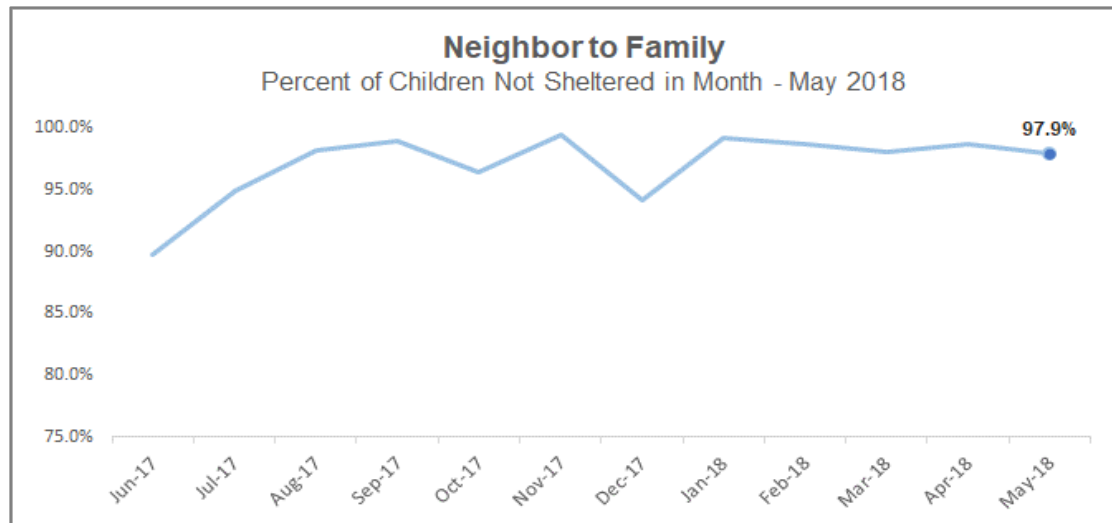
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.5%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 06/26/18 through 07/2/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	3	10
CPI - Family Support	37	88
Specialized - Family Support	14	28
Prevention - Comm. Referral	34	92
Special Conditions Report	2	2
Nurturing Parenting	22	51
NTF - Total Services	112	271

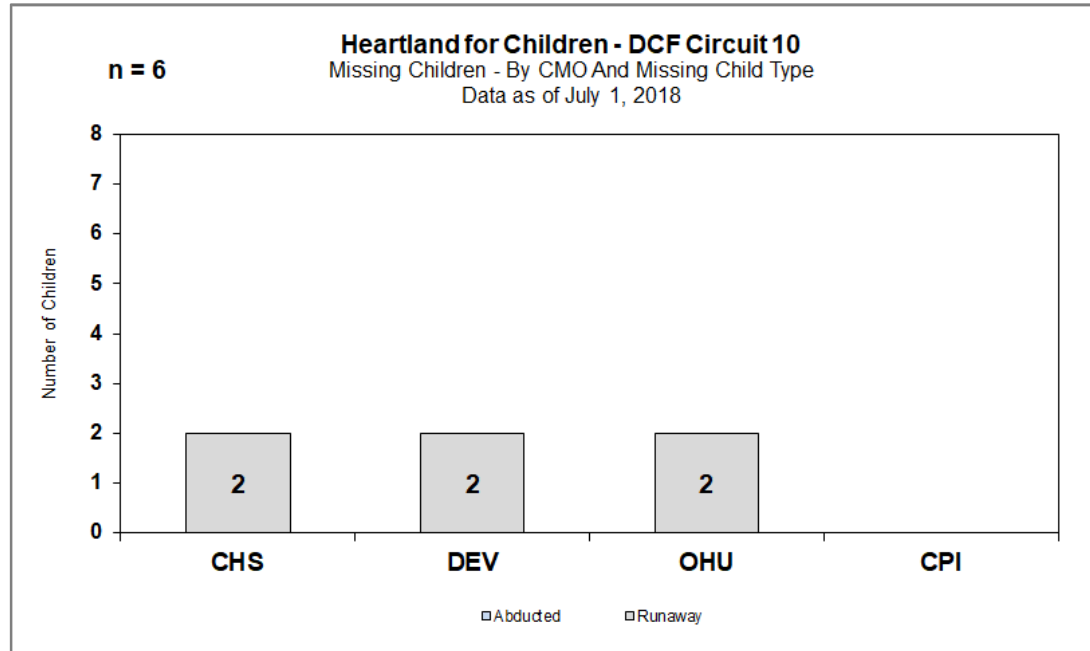
“The Family Care Manager was great. She kept us informed”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

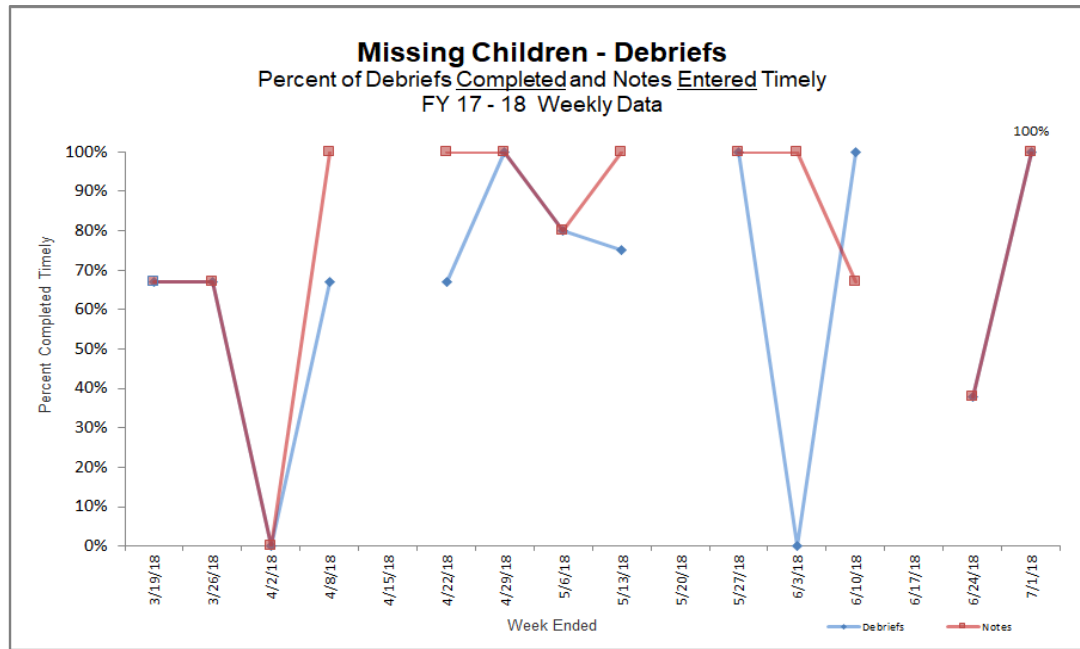


Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Mar 2018 (m/end)	-	20	-	75%	-	21	-
Apr 2018 (m/end)	-	18	-	89%	-	14	-
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	1	1	-	16	
7/1/2018	6	0			0	1	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



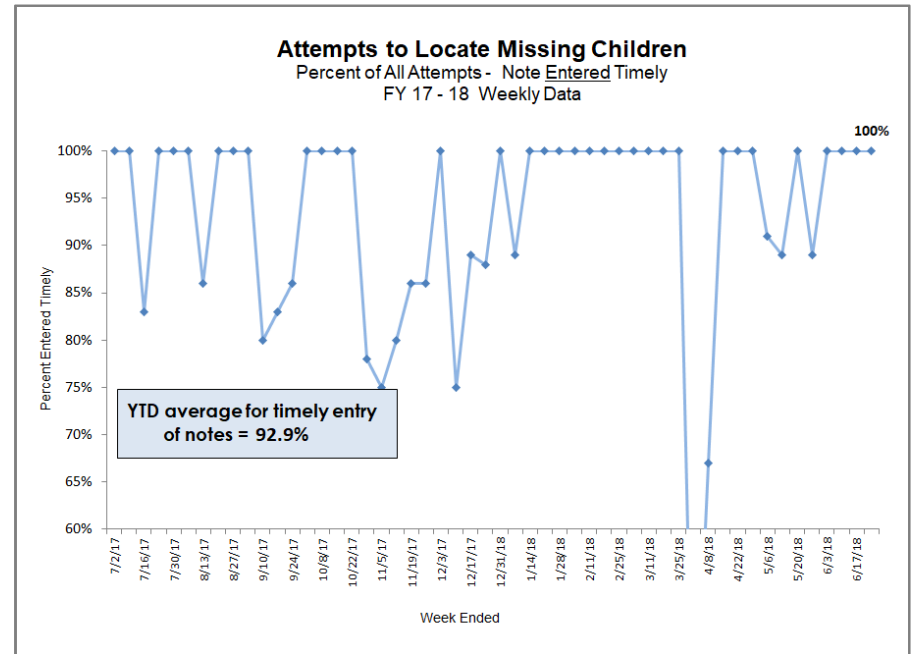
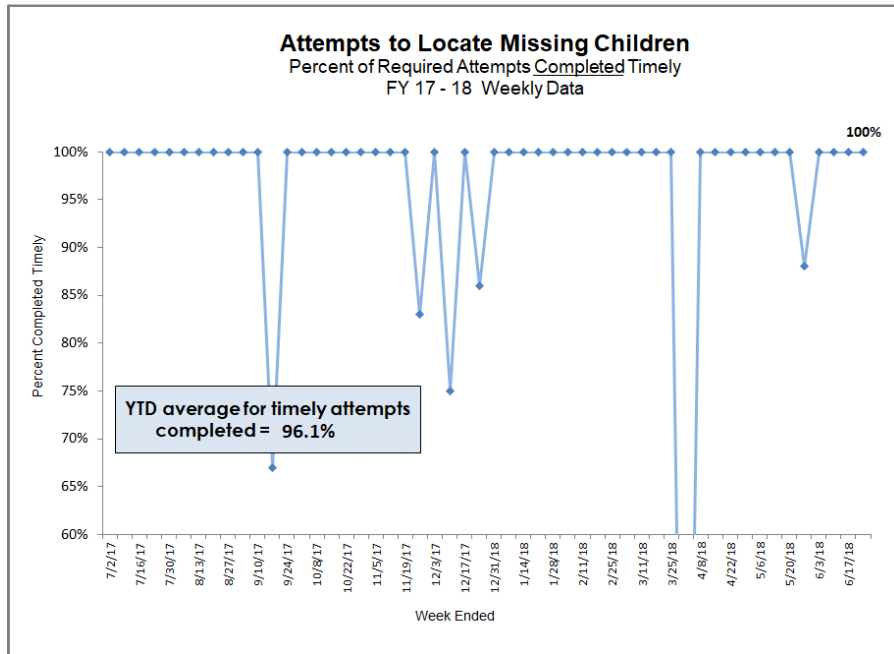
Missing Children - Debriefs								
Week of 06/25/2018 through 07/01/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	2	2	2	100%	2		2	100%
OHU	1	1	1	100%	1		1	100%
Total	4	4	4	100%	4		4	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

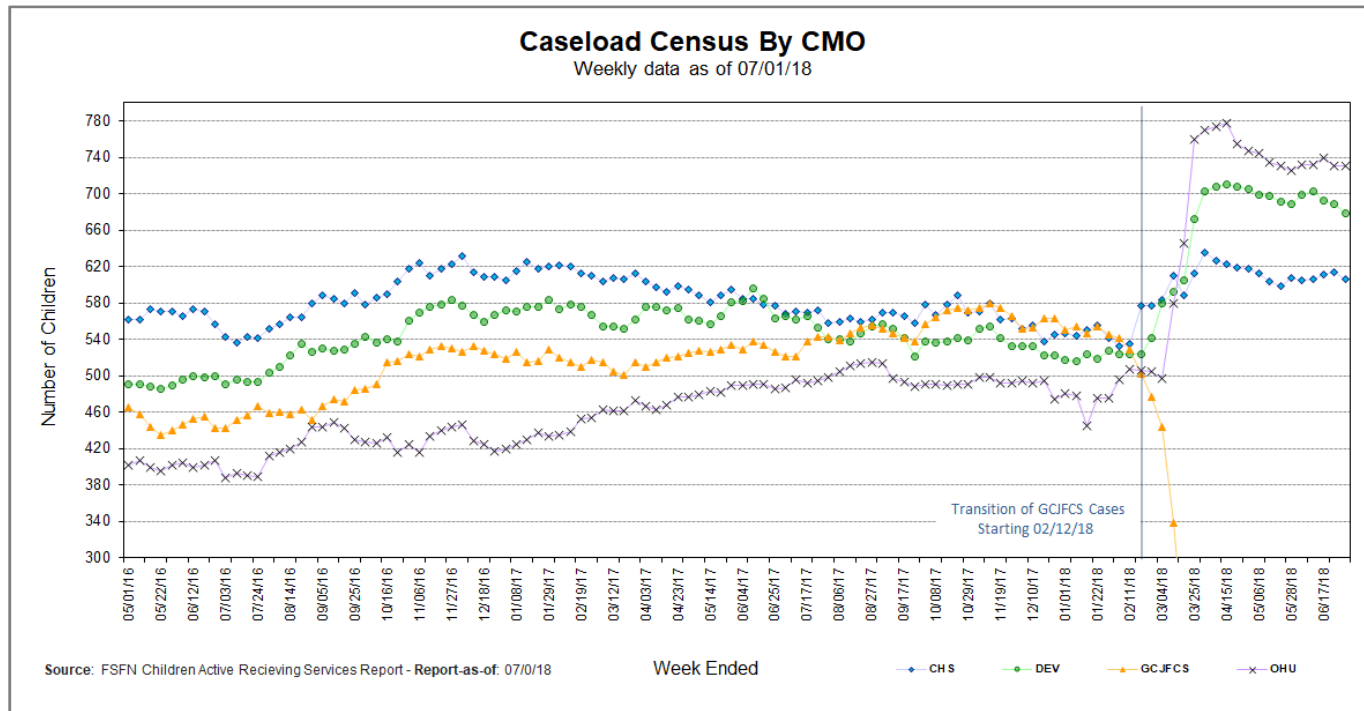
Attempts to Locate								
Week of 06/25/2018 through 07/01/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	2	2	2	100%	2		2	100%
OHU	2	2	2	100%	2	4	6	100%
PI								
Total	4	4	4	100%	4	4	8	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/28/2018	6/4/2018	6/10/2018	6/17/2018	6/24/2018	7/1/2018
CHS	607	605	606	611	614	606
DEV	688	699	702	692	688	679
OHU	725	732	732	739	730	731
HFC Total	2020	2036	2040	2042	2032	2016



Caseload Census by Case Manager and Organization

Data as of 07/01/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU	Sheppard, Kelvin	4
CHS	Beltz, Nicole	3
DEV	Alward, Jessica	3
OHU	Kampman, Rebecca	3
OHU	Higginbotham, Hannah	3
DEV	Hampton, Sharday	2
DEV	Flores, Mary	1
OHU	Newton, Kimberly	1
OHU	Land, Amanda	1
OHU	Distler, Rebecca	1
OHU	Fay, Ashley	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Daniels, Audrey	15
DEV	Smith, Codi	15
CHS	Wilson, Hellanor	14
DEV	Desravines, Shedlie	14
DEV	Murray, Loeselyn	14
OHU	Spears, Latasha	14
OHU	Jean, Tamara	14
CHS	Raines, Todd	13
OHU	Wynn, Christina	13
OHU	Hinkle, Gwen	13
CHS	Dankowski, Jennifer	12
CHS	Bullock, Cornelius	12
CHS	Luebke, Nicole	12
CHS	Bullock, Emily	11
OHU	Virts, Emily	11
DEV	Martinez, Neisha	9
OHU	Colon, Lisette	9
OHU	Thomas, Taylor	9
OHU	Lopes, Alannah	9
CHS	Lott, Carmen	8
DEV	Stoudemire, Ledesha	8
DEV	Reiter, Victoria	8
OHU	Mattison-Reid, Sharon	8
OHU	Pinkney, Brittany	8
CHS	Headly, Karen	7
DEV	Herrera, Arline	7
DEV	Lisbon, Ellarie	7

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Huggins, Ebonye	24
CHS	Gonzalez, Vivian	24
OHU	Fleurival, Marie	24
OHU	Meinke, Danielle	24
OHU	Thompkins, Eureka	24
OHU	Myers, Julieanne	24
DEV	O'Connor, Michelle	23
DEV	Williams, Brioni	23
OHU	Cleveland, Tammy	23
OHU	Mcfadden, Phillisha	23
OHU	Sherwood, Drake	22
OHU	Garza, Krystal	22
DEV	Bartle, Julie	21
OHU	Downing, Teneka	21
OHU	Gay, Tony	21
OHU	Freeman, Bonita	21
OHU	Calderon, Jose	21
OHU	Kamm, Stephanie	20
DEV	Davis, Katelyn	19
OHU	Tucker, Theron	19
DEV	Gilberry, Yolanda	18
DEV	Louis, Rachelle	18
CHS	Davis, Melissa	17
DEV	Singleton, Lashawndria	17
OHU	Johnson, Gwendolyn	17
CHS	Arrindell, Mikel	16
OHU	Frazier, Ernestine	16
OHU	Crossen, Monaya	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Nettles, Markisha	29
CHS	Bjorklund, Kaitlyn	29
CHS	Jones, Olivia	29
DEV	Pressley, Dante	29
DEV	Diaz, Karla	29
DEV	White, Alfreda	29
CHS	Friday, Michelle	27
CHS	Sims, Victor	27
DEV	Curtis, Stephanie	27
DEV	Rossy-Arroyo, Sheila	26
DEV	Spence, India	26
DEV	Morris, Tyrica	26
DEV	Pope, Kion	26
OHU	Lockwood, Roneshia	26
OHU	Flinn, Joanne	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Baldwin, Chenoa	47
OHU*	Tucker, Raymona	42
OHU*	Gonzalez, Jesus	40
OHU*	Pittard, Deangelo	37
CHS	Bankole, Sophia	36
DEV	Gadson, Berlendah	36
CHS	Washington, Chastity	34
CHS	Hiers, Katherine	34
OHU	King, Lora	34
CHS	Ware, Christina	33
CHS	Tobie, Shada	33
CHS	Weaver, Salisha	32
DEV	Collins, Sara	31
DEV	Pyles, Lisa	31
DEV	Alston-Temple, Tameka	31
CHS	Mills, Clyatt	30
CHS	Bishop, Shane	30
CHS	Humber, John	30
DEV	Hamilton, Shuntia	30
DEV	Collins, Montel	30
DEV	Pierrissaint, Walner	30

*These OHU case managers contain caseloads that are over 70% OCS cases.
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 07/01/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	7	3	4	11	25	24.2
DEV	4	8	9	7	8	36	18.9
OHU	7	4	20	2	5	38	19.2
# of CMs	11	19	32	13	24	99	20.4

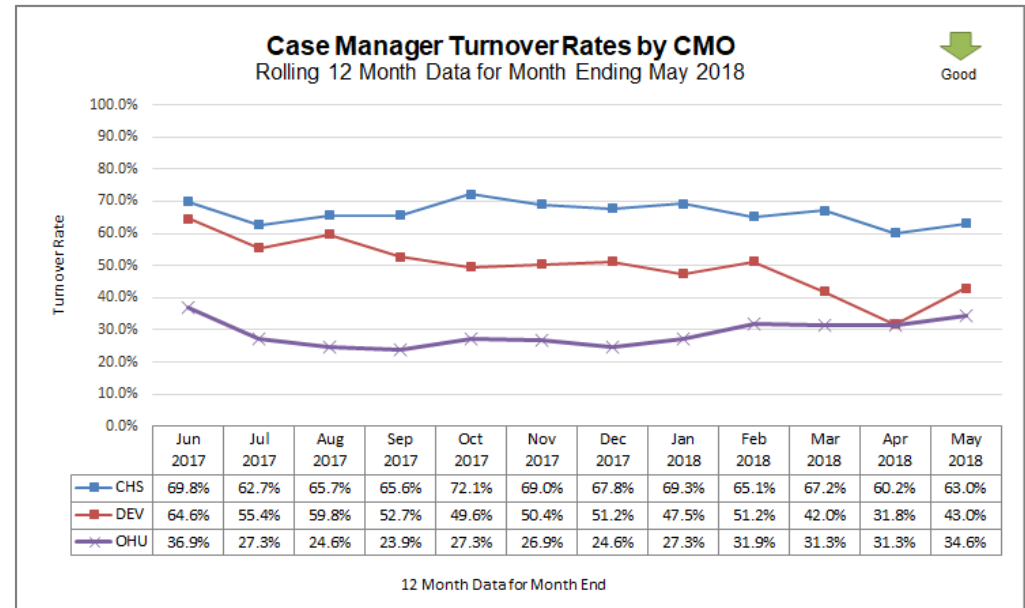
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	7	28.0%
DEV	36	12	33.3%
OHU	38	11	28.9%
HFC	99	30	30.3%

* Data Excludes Supervisor Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	63.0%	0.0%
DEV	43.0%	10.0%
OHU	34.6%	28.6%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - June 2018		
FSFN Data as of 07/02/18		
Agency	Mom % Completed	Dad % Completed
CHS	67.36%	43.39%
DEV	75.00%	43.36%
OHU	72.45%	59.29%
HFC	71.83%	48.34%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p><i>Source: Mindshare Mother / Father Contacts Dashboard</i></p>		

Birth Parent Contact Required and Completed - May 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	258	163	63.2%	166	68	41.0%	52.1%
DEV	317	227	71.6% ★	195	85	43.6%	57.6%
OHU	213	130	61.0%	124	54	43.5%	52.3%
TOTAL	788	520	65.99%	485	207	42.68%	54.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 06/11/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/01/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	421	100.0%	97.1%	94.3%	99.3%	96.9%
DEV	486	99.6%	99.4%	91.6%	98.1%	96.4%
OHU	343	99.7%	97.4%	95.5% ★	97.7%	96.9%
HFC	1250	99.8%	98.1%	93.7%	98.4%	96.7%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 07/01/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	12	14	3
DEV	2	3	23	9
OHU	1	9	10	8
Total	3	24	47	20
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%




Scorecard Measure #9 - 03/31/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 17-18 - 4th Qtr as of 07/01/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	424	428	99.1% ★
DEV	497	505	98.4% ★
OHU	351	355	98.9% ★
Total	1272	1288	98.76%

Scorecard Measure #10 - 03/31/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 17-18 - 4th Qtr as of 07/01/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	242	261	92.7%
DEV	240	265	90.6%
OHU	197	218	90.4%
Total	679	744	91.26%



Family Team Conferences Completed


FY17-18 – 4th Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 07/01/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 4th Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	11	34	13	16	166	0	300	55% 
DEV	33	11	14	13	184	0	335	55% 
GCJFCS	10*	27	6	-				
OHU	9	10	3	8	140	0	244	57% 
Grand Total	58	82	36	37	490	0	879	56%

FSFN CARS - Caseload 4th Qtr-as-of: 04/01/18 ** numbers include out-of-caseload FTCs*



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 7/02/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	1	1		3
DEV					0 
OHU	1	1	1		3
Total	2	2	2	0	6

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 07/01/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			22	22
DEV		2	8	10
OHU		2	7	9
CPI				0
NTF		2		2
Total	0	6	37	43

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	5/28/2018	6/3/2018	6/10/2018	6/18/2018	6/24/2018	7/1/2018
CHS	20	7	22	7	11	22
DEV	31	8	11	12	7	10
OHU	13	5	1	7	7	9
CPI	1	10	0	2	8	0
NTF	0	0	2	1	2	2
Total	65	34	36	29	35	43

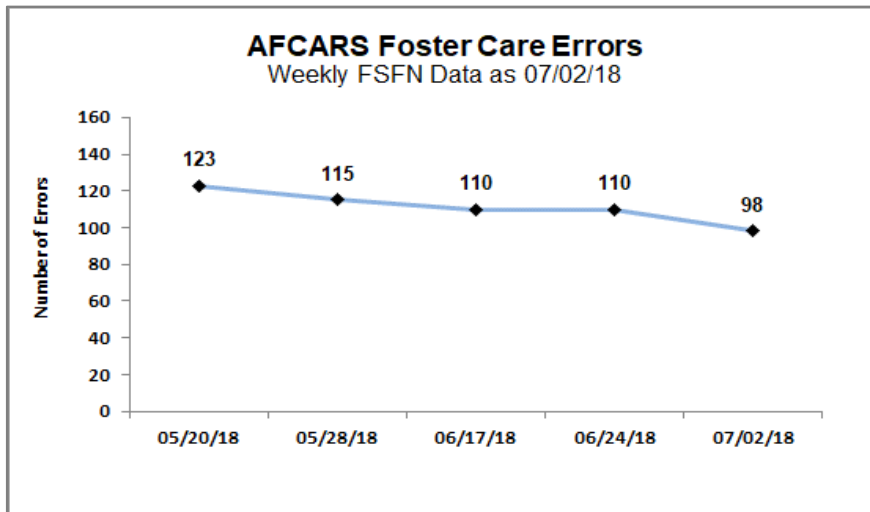
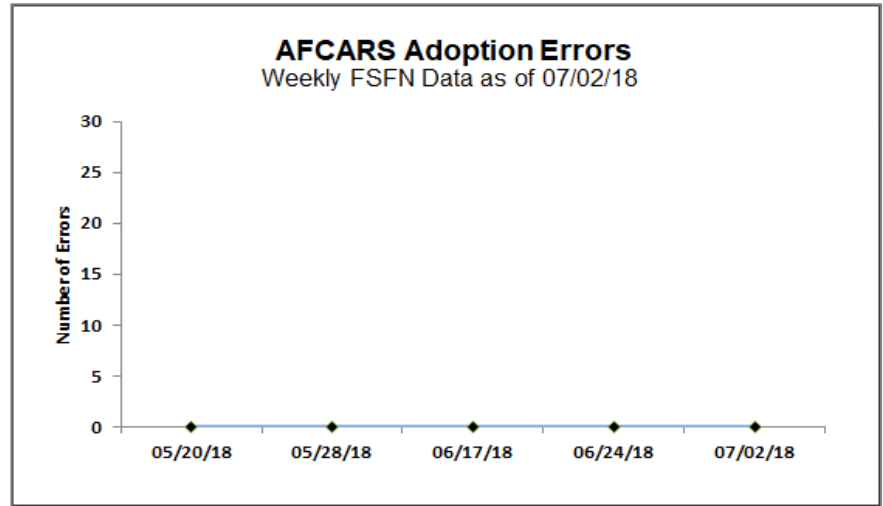


Data Exceptions: AFCARS

Data for Reporting Period - 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			16		5	21
DEV			28		23	51
OHU			18		6	24
CPI		2				2
Total	0	2	62	0	34	98

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 07/03/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
OHU						
HFC						
Total	0	0	0	0	0	0

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 07/03/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	1	
DEV				
OHU		2		
HFC TOTAL	0	3	1	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 07/01/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	289	299	96.7%
DEV	5	329	334	98.5%
OHU	13	247	260	95.0%
HFC Total	28	865	893	96.9%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 07/01/18			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	28	32	87.5%
DEV	37	37	100.0% ★
OHU	39	40	97.5% ★
HFC TOTAL	104	109	95.4%

FY 17-18 Target = **95% and above.**



RESOURCE NEWS FLASH... July 4, 2018

Health Resources

Healthy Summer Living – Join Central Florida Health Care for a free community cooking class to learn the best summer tips for eating healthy, staying fit, and enjoying the sunny weather. The class will be held on July 12th from 5:30-7:00pm at 201 Magnolia Ave SW in Winter Haven. Call 863-444-0492 for more details.

4th of July Celebrations

4th of July Celebration - The City of Bartow's Independence Day celebration will take place at Mosaic Park on July 4th starting at 2:30pm. The event features rides, inflatables, and live entertainment until 9:30pm. Then there will be a fireworks display for all to enjoy!

4th of July Festivities - The City of Lake Wales' Independence Day celebration will take place at Lake Wales Park (33 N Lakeshore Blvd.) on July 4th from 2:00-9:30pm. Come enjoy music, games, bounce houses, fireworks and more!

4th of July Celebration - The City of Davenport's Independence Day celebration will take place at Lewis Mathews Sports Complex (400 Palm St.) on July 4th starting at 3:00pm. The event features live entertainment until 9:15pm. Then there will be a fireworks display for all to enjoy!

4th of July Fireworks - The Lake Placid Jaycees is hosting a fireworks display at the Lake June Ball Fields Park (933 Jackson Road) on July 4th at 9:00pm.

Summer Activity Resources

Free Skating – Kids can skate free at Skate World (911 North Lake Parker Ave., Lakeland)! Simply go to the website, kidsskatefree.com, to enroll in the program and receive 2 free skating passes per week. The program is designed as a fun way to help fight child obesity! For details, go to the website or call Skate World at 863-687-6447.

Resources for Deaf and Hard-of-Hearing

FREE Amplified Phone – A new amplified telephone is available at no cost through Florida Telecommunications Relay, Inc. to Florida residents with a certified hearing loss. The next distribution day is scheduled for July 9th from 9:30-11:30am at the Lake Wales Library (290 Cypress Garden Ln.) and from 1:30-4:30pm at the Winter Haven Public Library (325 Avenue A NW). Additional distribution days are scheduled at other local locations in July. For more info, contact Robyn Yarnell at 863-686-3189 or go to www.ftri.org/events.

Summer Recreation/Athletic Camp Resources

Summer Swim Lessons - Florida Southern College is offering a two-week swimming lessons session starting July 16th. Programs are available to children as young as 3 years old. The two week session is \$70. For more info, go to www.flsouthern.edu/campus-resources/wellness/aquatics/summer-swim-lessons.aspx, or you can contact Allyson Sweeney at 863-680-5040 or asweeney@flsouthern.edu.

Volleyball – Polk State College is offering athletic camps this summer. Elite Volleyball Camp will be held July 27th – 29th for ages 9-18 (ages 15-18 from 9:00am-12:30pm and ages 9-14 from 1:30-5:00pm). Register for the volleyball camp at www.polk.edu/volleyball-camps/. Each camp is at the Polk State College Winter Haven Health Center (999 Avenue H N.E.).

Safety Resources

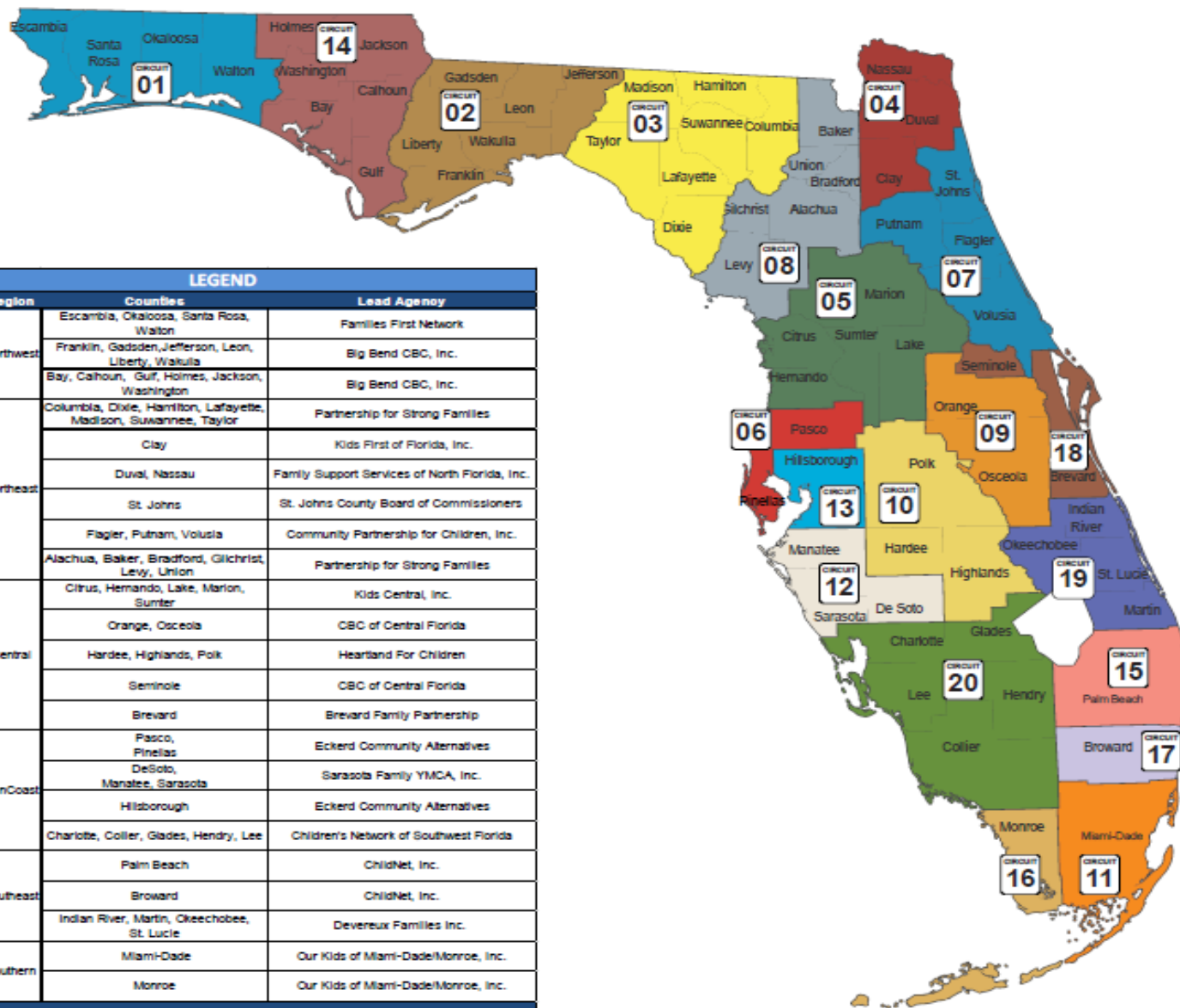
Summer Safety - June 21st marked the first day of summer. With the right tools and preparation, summertime can be a relaxing and safe time for children and families. Be sure to be safe on the 4th of July and leave the fireworks to the professionals. Enjoy the upcoming holiday! For summer safety resources, go to www.myflfamilies.com/service-programs/child-welfare/summer-safety-tips and www.centerforchildwelfare.org/PreventionPublication.shtml.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09	Central	Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18	SunCoast	Brevard	Brevard Family Partnership
06		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.