



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, June 16, 2019

No Meeting This Week



# Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2019 to March 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/18 - 12/31/18	01/01/18 - 12/31/18	01/01/18 - 12/31/18	04/01/18 to 03/31/19	04/01/17 to 03/31/18	04/01/18	04/01/16 to 03/31/17	04/01/18 to 03/31/19	03/31/19	03/31/19	04/01/18 to 03/31/19	03/31/19
Big Bend CBC (Circuit 2 & 14)	9.55	97.7%	99.6%	99.47%	30.5%	54.6%	92.9%	3.82	96.9%	92.1%	92.6%	64.9%
Brevard Family Partnership	12.99	93.7%	95.6%	99.2%	57.3%	59.2%	90.8%	3.36	95.3%	91.1%	83.3%	61.1%
ChildNet Inc	9.61	93.9%	97.5%	99.8%	39.8%	55.4%	90.8%	3.39	95.5%	90.8%	93.6%	62.5%
ChildNet Palm Beach	11.56	93.6%	97.1%	100.0%	47.0%	49.5%	93.0%	4.23	95.6%	87.7%	95.4%	62.1%
Children's Network of SW Florida	8.79	93.6%	96.1%	99.6%	45.5%	59.4%	91.4%	4.09	97.7%	96.7%	94.2%	67.6%
Communities Connected for Kids	9.03	96.2%	96.5%	99.9%	42.6%	55.0%	87.9%	4.06	95.5%	93.1%	83.3%	74.1%
Community Based Care (Cir #9)	7.87	93.5%	96.3%	99.64%	43.3%	57.4%	90.8%	3.57	97.4%	94.7%	81.8%	64.0%
Community Partnership for Childr.	11.91	92.5%	95.9%	99.4%	25.1%	54.5%	84.4%	3.17	96.3%	85.4%	85.7%	62.7%
Eckerd Community Alternatives	6.77	93.4%	95.5%	99.8%	36.8%	48.5%	91.2%	5.41	97.6%	90.4%	87.9%	55.6%
Eckerd Community Hillsborough	10.37	96.3%	96.3%	99.8%	33.9%	44.68%	90.7%	6.79	95.8%	86.5%	89.7%	58.4%
Families First Network	6.48	91.9%	96.3%	99.5%	36.1%	51.7%	83.8%	7.57	94.8%	89.7%	87.1%	61.1%
Family Integrity Program	7.59	95.5%	94.5%	100.0%	39.2%	77.6%	95.2%	2.26	98.9%	97.3%	100.0%	71.7%
Family Support Services North Fla	5.75	94.8%	96.4%	99.8%	41.4%	72.4%	94.6%	3.36	94.4%	80.9%	96.7%	67.8%
<b>Heartland For Children</b>	<b>6.68</b>	<b>94.4%</b>	<b>97.0%</b>	<b>99.9%</b>	<b>41.6%</b>	<b>53.5%</b>	<b>91.8%</b>	<b>3.12</b>	<b>97.9%</b>	<b>91.7%</b>	<b>78.1%</b>	<b>65.3%</b>
Kids Central, Inc.	7.16	95.1%	97.4%	99.7%	39.9%	39.0%	94.2%	3.54	98.2%	96.18%	97.8%	71.5%
Kids First of Florida, Inc.	9.74	94.7%	95.7%	99.7%	28.1%	49.1%	85.7%	3.28	95.9%	82.1%	88.9%	69.9%
Our Kids of Miami-Dade	8.01	96.7%	98.6%	99.2%	34.2%	52.8%	90.8%	5.81	96.9%	94.5%	89.9%	56.5%
Partnership for Strong Families	8.22	95.4%	97.0%	98.9%	43.3%	70.9%	93.0%	4.15	98.2%	94.2%	91.3%	66.0%
Sarasota Y/SAFE Children Coali...	9.48	94.8%	96.7%	99.69%	37.8%	63.8%	91.1%	3.95	97.7%	86.2%	88.5%	64.7%
<b>Statewide</b>	<b>8.84</b>	<b>94.58%</b>	<b>96.6%</b>	<b>99.0%</b>	<b>39.8%</b>	<b>53.6%</b>	<b>90.7%</b>	<b>4.5</b>	<b>95.9%</b>	<b>90.7%</b>	<b>88.8%</b>	<b>63.3%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/19 - 06/30/19		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	<b>8</b>	99.86%
DEV	<b>1</b>	99.99%
OHU	<b>3</b>	99.91%
<b>Total</b>	<b>12</b>	<b>99.92%</b>
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/16/19</i>		

# of Children Not Seen, Month of June 2019	
# Not Seen	Agency
<b>246</b>	CHS
<b>177</b>	DEV
<b>178</b>	OHU
<b>5</b>	CPI
<b>606</b>	<b>Total</b>
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 06/16/19</i>	



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSN: Week of 06/10/19 thru 06/16/19			
Agency	Timely	Un-Timely	Total
CHS	4		4
DEV			0
OHU	7		7
<b>Total</b>	<b>11</b>	<b>0</b>	<b>11</b>

Scorecard Measure #5 - 07/01/17 to 06/30/18 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>4th Qtr</u> as of 06/17/19			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	99	266	37.2%
DEV	117	304	38.5%
OHU	99	255	38.8%
<b>HFC Total*</b>	<b>349</b>	<b>863</b>	<b>40.44%</b>

Scorecard Measure #6 - 07/01/18 Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>4th Qtr</u> as of 06/17/19			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	62	117	53.0%
DEV	77	153	50.3%
OHU	55	108	50.9%
<b>HFC Total</b>	<b>194</b>	<b>378</b>	<b>51.3%</b>

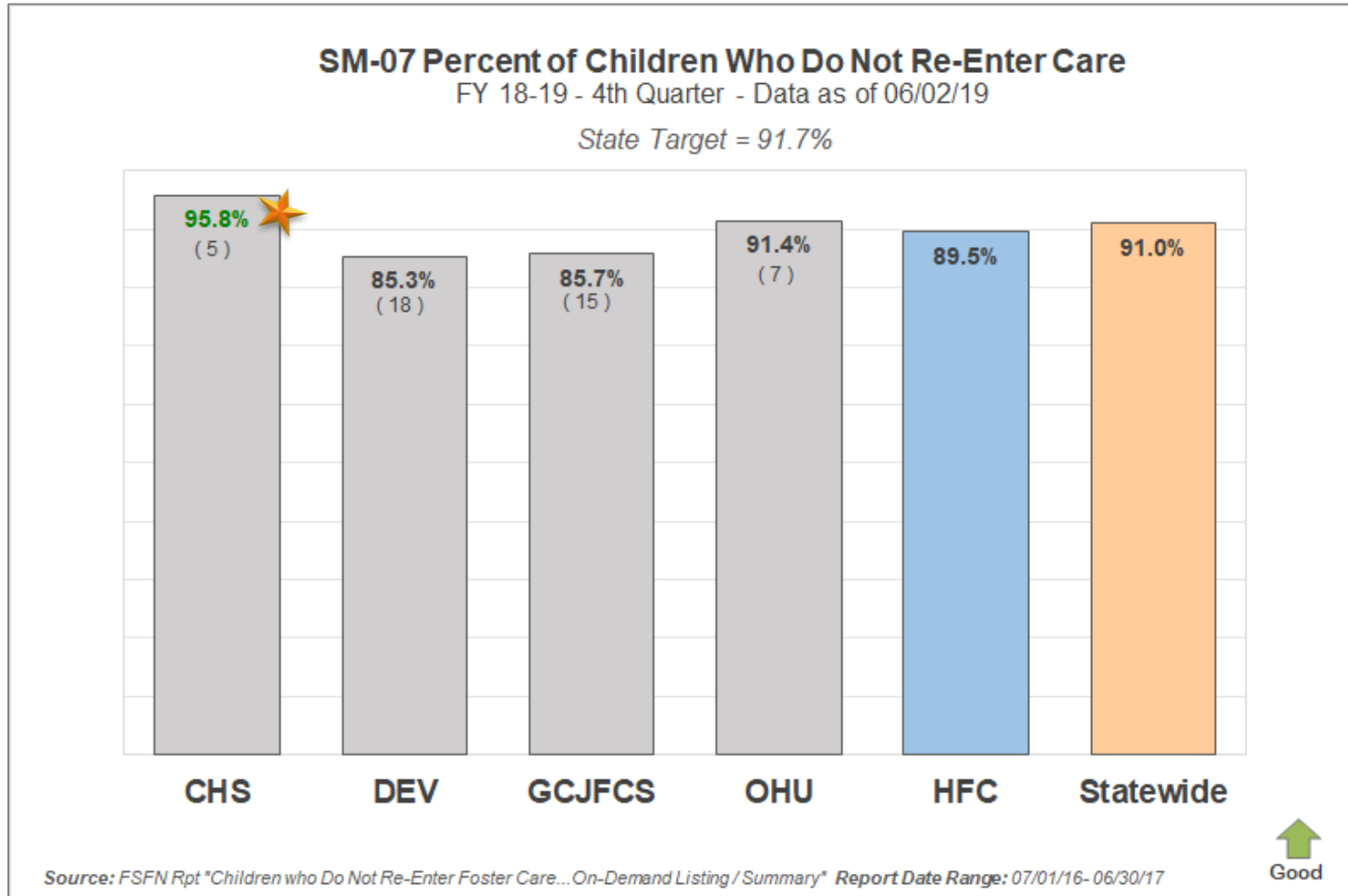
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown

## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.

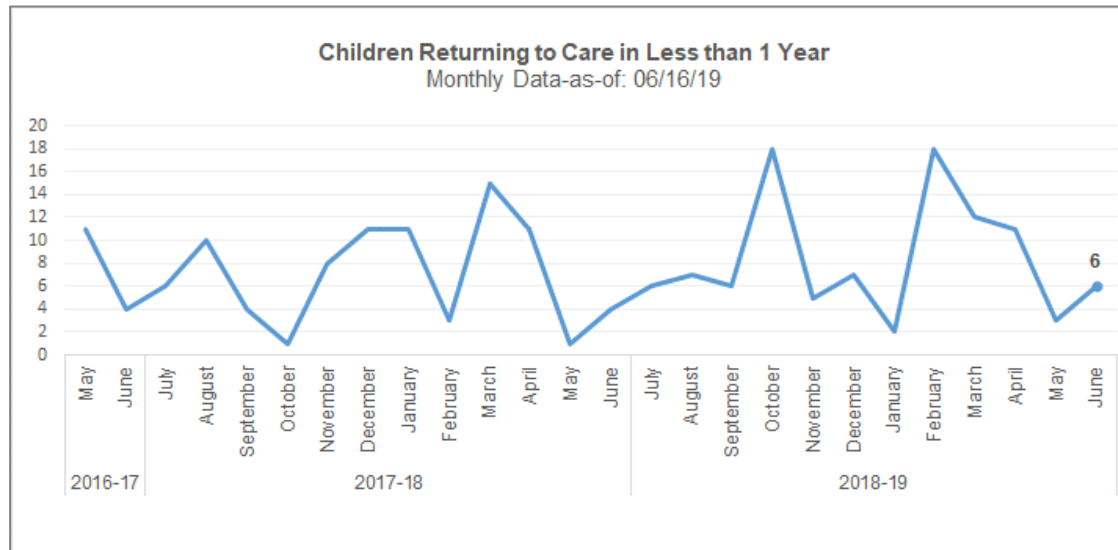


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



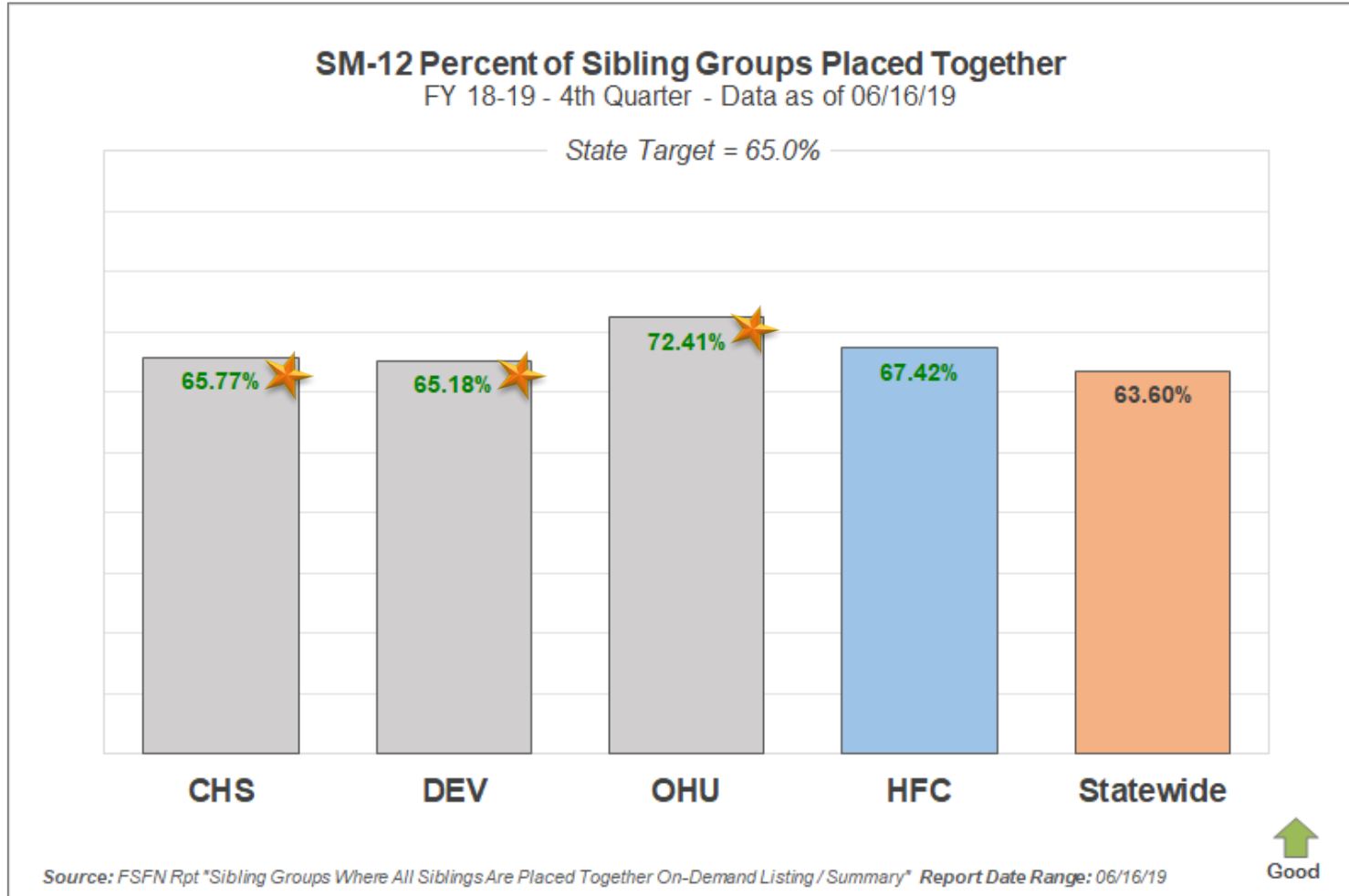
Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 06/10/19 - 06/16/19									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
OHU	6/11/2019	141035-GCCC	1/6/2017	9/15/2017	8	20	1.0 - 2.9 yrs	Y	50%
OHU	6/11/2019	141035-GCCC	1/6/2017	9/15/2017	8	20	1.0 - 2.9 yrs	Y	58%
OHU	6/11/2019	141035-GCCC	1/6/2017	9/15/2017	8	20	1.0 - 2.9 yrs	Y	65%
CHS	6/7/2019	141846-CHSFL	1/18/2017	6/6/2017	5	24	1.0 - 2.9 yrs	Y	71%
CHS	6/7/2019	141846-CHSFL	1/18/2017	3/4/2019	25	3	< 1.0 yr	Y	53%
CHS	6/6/2019	141846-CHSFL	10/9/2016	1/7/2019	27	4	< 1.0 yr	N	-
CHS	6/6/2019	141846-CHSFL	10/9/2016	1/7/2019	27	4	< 1.0 yr	N	-
CHS	6/6/2019	141846-CHSFL	10/9/2016	1/7/2019	27	4	< 1.0 yr	N	-
CHS	6/6/2019	141846-CHSFL	10/9/2016	1/7/2019	27	4	< 1.0 yr	N	-
CHS	6/6/2019	141846-CHSFL	10/9/2016	1/7/2019	27	4	< 1.0 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/17/19



## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

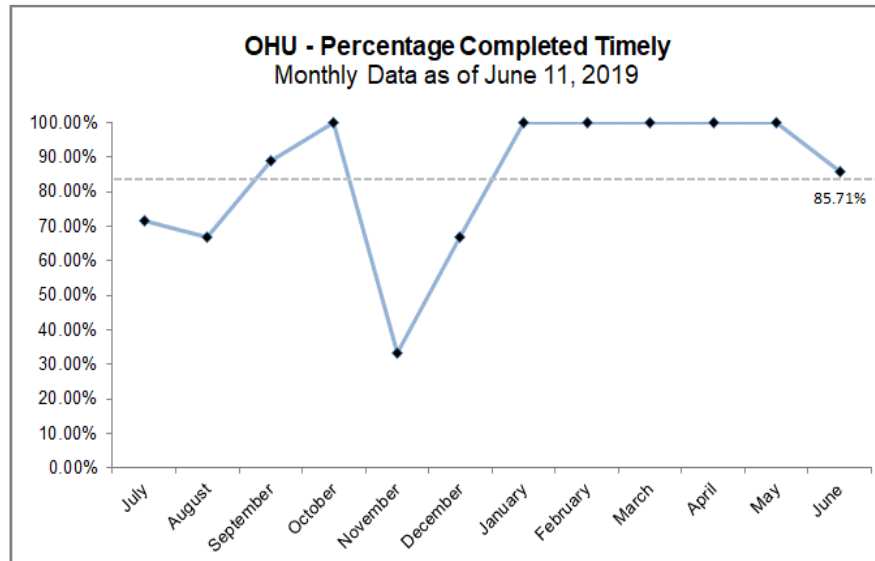
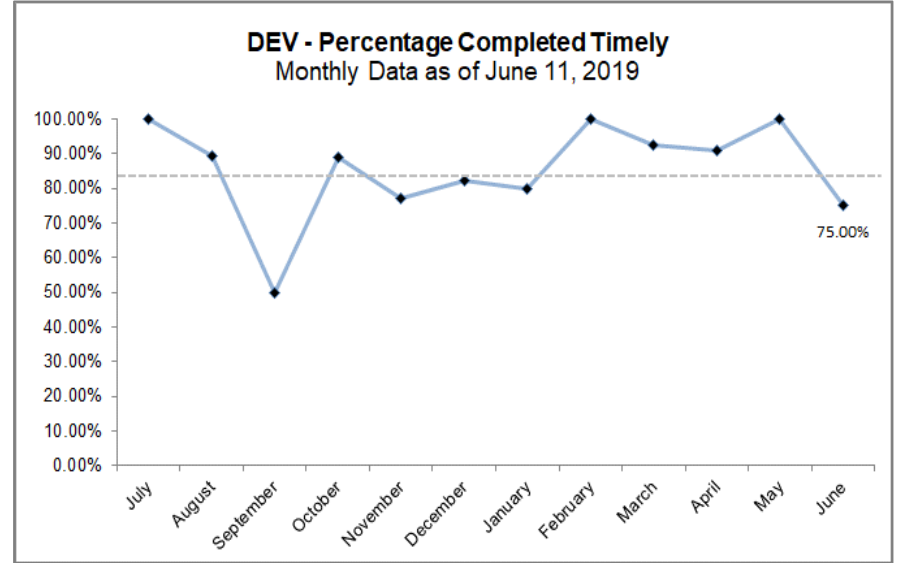
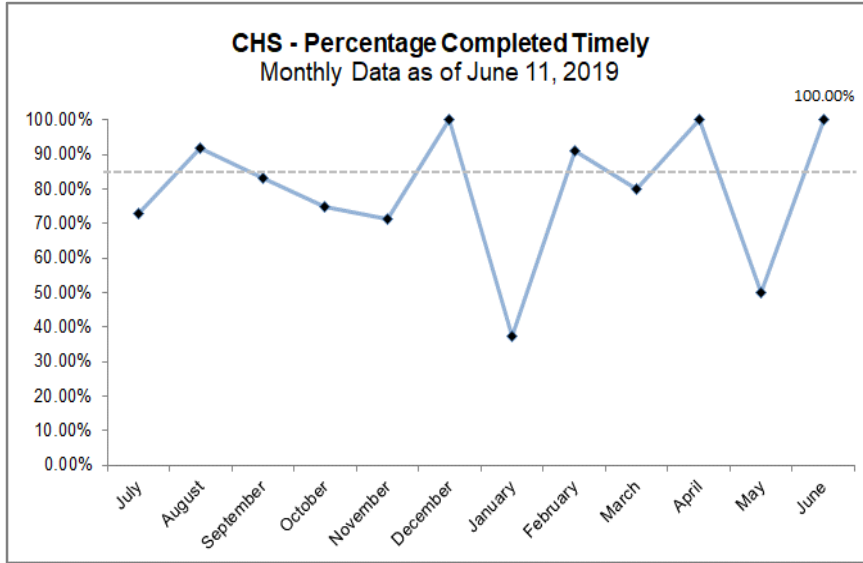


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# Exit Interviews Timeliness by CMO

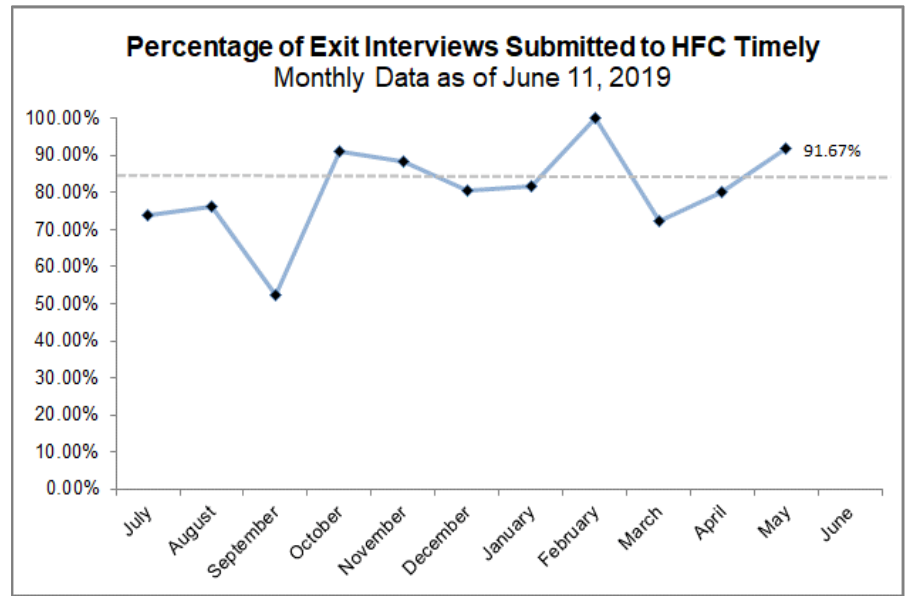
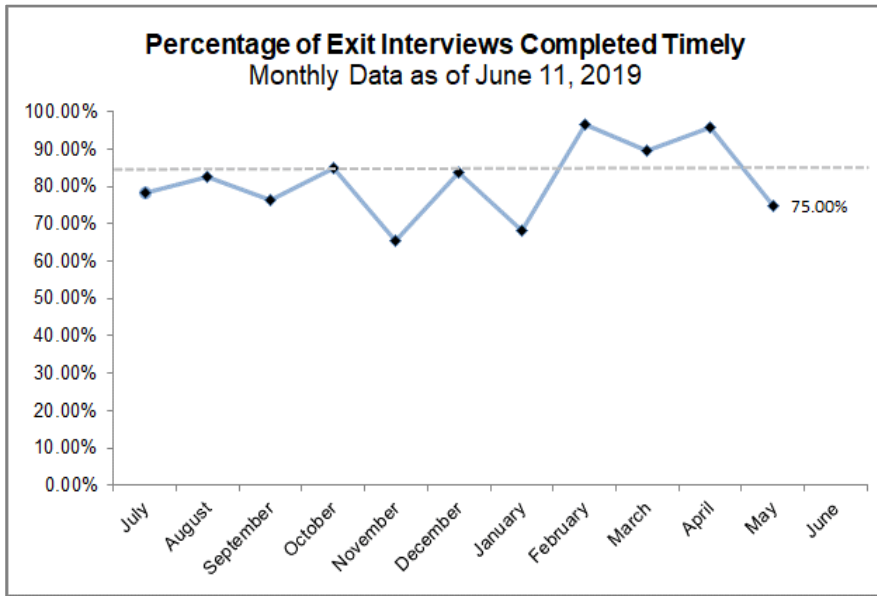
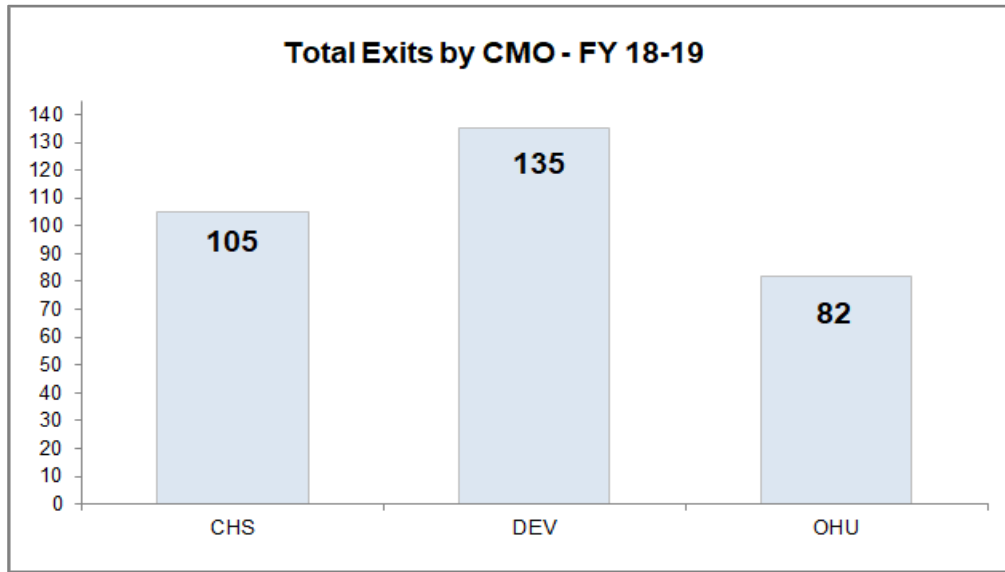
HFC Cumulative YTD Timeliness: 82.30%





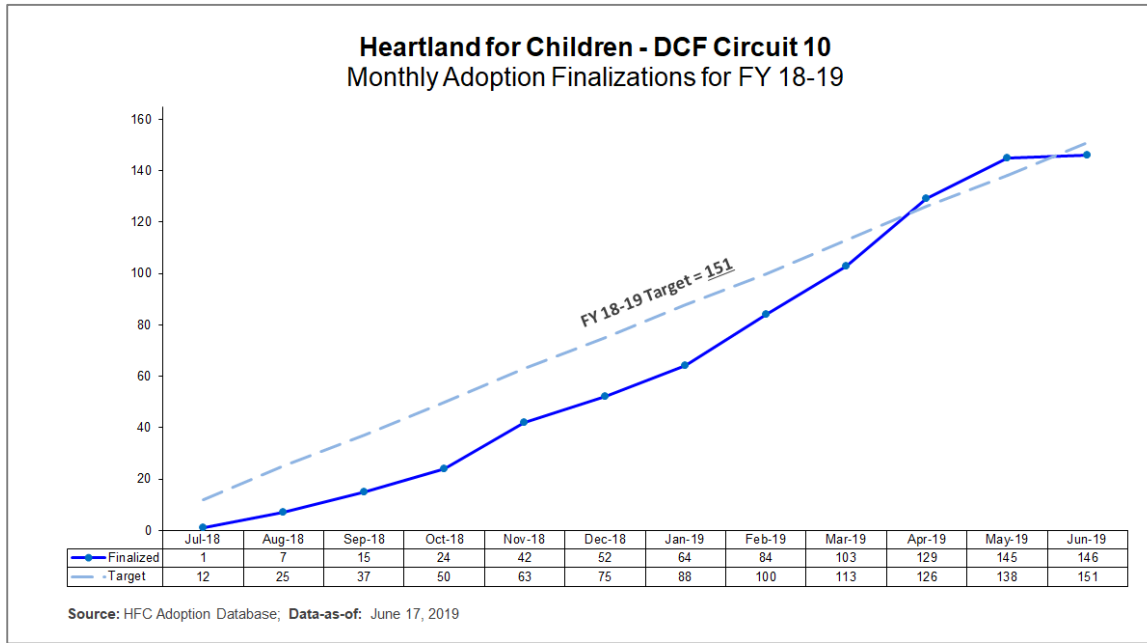
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 82.30%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
June 19, 2019  
June 26, 2019

**Adoption Finalizations Credited to HFC**  
18-19 Fiscal Year-to-Date 06/17/19

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	22	28	19	47	59.6%	10.7%
DEV	8	55	6	61	90.2%	50.9%
OHU	4	63	-	43	146.5%	47.6%
<b>Total</b>	<b>34</b>	<b>146</b>	<b>5</b>	<b>151</b>	<b>96.7%</b>	<b>41.8%</b>



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of June 17, 2019

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
<b># of Shelter Hearings</b>													
Polk	33	42	35	39	27	30	27	34	27	38	41	19	<b>392</b>
Highlands	4	3	3	6	3	1	2	7	7	5	5	3	<b>49</b>
Hardee	2	3	1	5	0	2	2	3	1	0	1	1	<b>21</b>
Total	39	48	39	50	30	33	31	44	35	43	47	23	<b>462</b>
<b># Children Removed</b>													
Polk	49	75	59	67	48	66	46	68	52	69	67	37	<b>703</b>
Highlands	7	6	3	12	5	2	5	10	12	11	9	6	<b>88</b>
Hardee	8	5	4	6	0	5	8	3	1	0	1	4	<b>45</b>
Total	64	86	66	85	53	73	59	81	65	80	77	47	<b>836</b>
<b>Total Children Denied Shelter</b>													
Polk	0	1	0	0	0	0	1	0	0	0	0	0	<b>2</b>
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Total	0	1	0	0	0	0	1	0	0	0	0	0	<b>2</b>
<b># Children Placed with Relative</b>													
Polk	24	43	36	33	21	46	28	41	33	48	44	24	<b>421</b>
Highlands	2	1	0	8	5	2	4	2	6	5	9	3	<b>47</b>
Hardee	3	5	1	1	0	5	5	1	1	0	1	4	<b>27</b>
Total	29	49	37	42	26	53	38	44	40	53	54	31	<b>496</b>
<b># Children Placed with Non Relative</b>													
Polk	12	17	13	13	6	1	9	18	3	16	6	1	<b>115</b>
Highlands	4	0	1	3	0	0	1	2	5	3	1	3	<b>23</b>
Hardee	0	0	0	2	0	0	3	1	0	0	0	0	<b>6</b>
Total	16	17	14	18	6	1	13	21	8	19	7	4	<b>144</b>
<b># Children Placed in Foster Care</b>													
Polk	13	15	10	21	21	19	8	9	15	5	16	12	<b>164</b>
Highlands	1	5	2	1	0	0	0	6	2	3	0	0	<b>20</b>
Hardee	5	0	3	3	0	0	0	1	0	0	0	0	<b>12</b>
Total	19	20	15	25	21	19	8	16	17	8	16	12	<b>196</b>

% of Children Sheltered Placed in Foster Care						
Data as of 06/17/2019						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	23.3%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	22.7%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	29.4%
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	39.6%
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	26.0%
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	13.6%
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	19.8%
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	26.2%
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	10.0%
May	28.8%	27.5%	56.3%	27.4%	31.3%	20.8%
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	<b>25.5%</b>
<b>FY Total</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>23.4%</b>

Shelter Count for the Week of June 11 - June 17, 2019			
	Polk	Highlands	Hardee
Shelters	9	2	
Children Removed	17	5	
Placed in Foster Care	7		
Placed w/ a Relative	9	3	
Placed w/a Non-Rel	1	2	



# Case Transfer Staffing Data

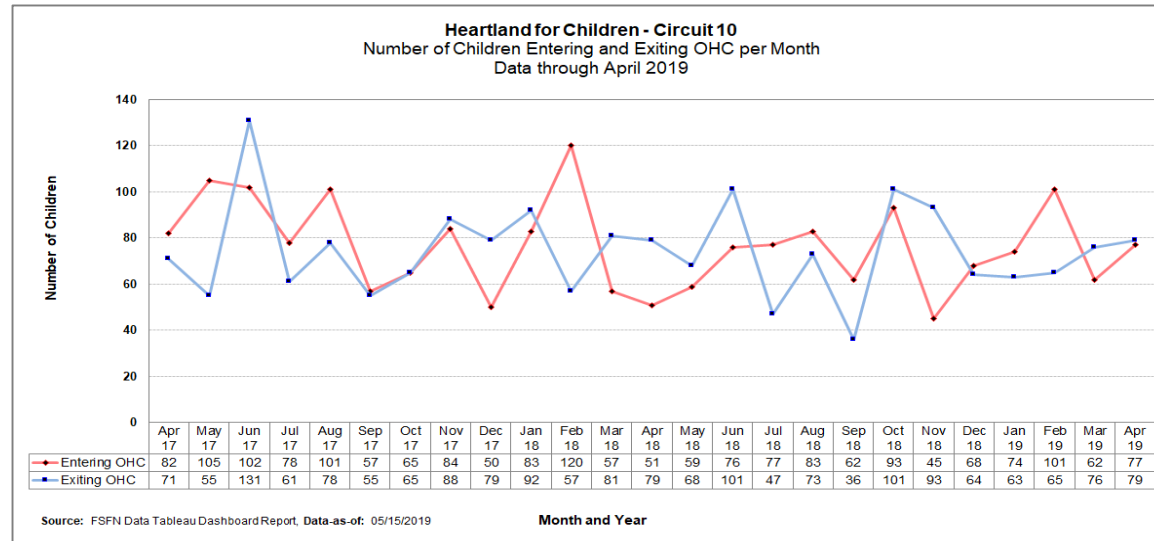
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 06/17/2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	30	36	30	29	39	26	49	33	41	42	45	32	432	349	416
Devereux	32	25	50	27	32	33	45	48	46	36	52	30	456	349	442
OHU Polk	26	11	20	22	8	7	19	12	9	20	28	11	193	253	426
One Hope	36	49	42	56	35	24	59	54	58	51	35	25	524	527	586
Total	124	121	142	134	114	90	172	147	154	149	160	98	1605	1478	1870
<b>Out of Home Care</b>															
CHS	15	20	15	19	25	10	22	25	22	33	29	18	253	226	253
Devereux	19	19	39	19	19	27	35	21	21	18	30	16	283	218	259
OHU Polk	18	7	16	16	10	2	5	9	8	8	14	2	115	164	265
One Hope	8	17	4	13	10	3	9	18	16	9	6	7	120	133	136
Total	60	63	74	67	64	42	71	73	67	68	79	43	771	741	913
<b>In - Home Judicial</b>															
CHS	7	6	2	0	0	5	6	0	4	3	4	1	38	35	27
Devereux	2	3	3	0	0	1	0	9	9	2	3	0	32	27	24
OHU Polk	0	0	2	0	0	4	1	1	0	9	3	0	20	20	29
One Hope	1	0	0	0	0	0	5	0	0	3	2	0	11	24	22
Total	10	9	7	0	0	10	12	10	13	17	12	1	101	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	6	7	11	4	13	7	19	8	12	4	8	2	101	48	102
Devereux	9	1	7	1	8	2	9	10	9	12	12	8	88	66	119
OHU Polk	8	4	0	4	0	1	13	2	0	3	9	8	52	44	113
One Hope	1	3	0	3	3	0	4	4	10	9	3	0	40	49	67
Total	24	15	18	12	24	10	45	24	31	28	32	18	281	207	401
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
One Hope	26	28	38	40	21	21	37	29	32	30	24	19	345	313	355
Total	26	28	38	40	21	21	37	29	32	30	24	19	345	315	359
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	5	0	0	1	0	3	0	3	0	12	17	17
Devereux	0	0	0	5	2	0	1	6	5	3	6	5	33	18	20
OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	10	13
One Hope	0	1	0	0	0	0	4	2	0	0	0	0	7	2	4
Total	0	1	0	10	2	0	6	8	8	3	9	5	52	47	54

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





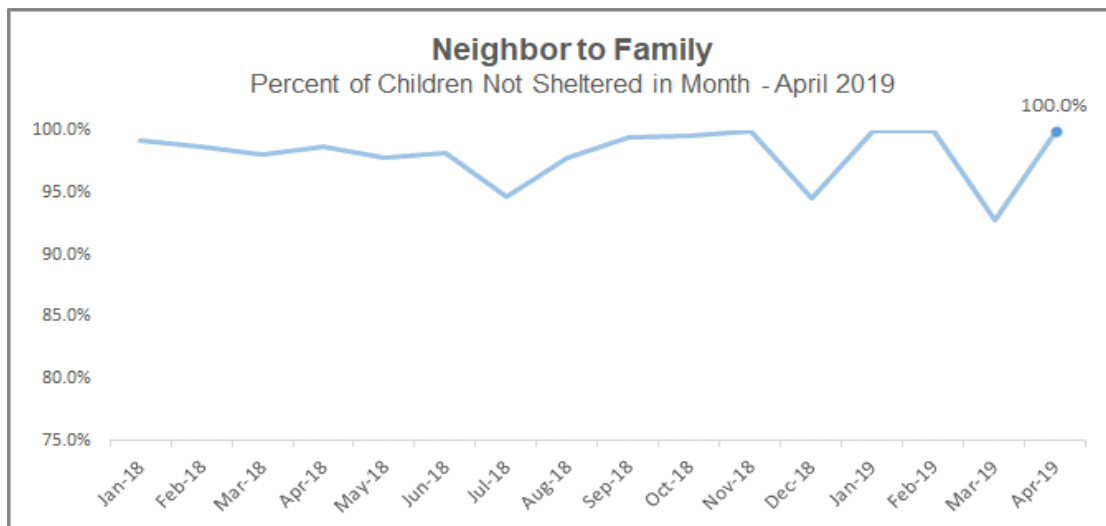
## Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **96.3%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 06/11/19 through 06/17/19		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	3	3
CPI - Family Support	26	67
Specialized - Family Support	9	19
Prevention - Comm. Referral	30	74
Special Conditions Report	4	9
Nurturing Parenting	27	60
<b>NTF - Total Services</b>	<b>99</b>	<b>232</b>

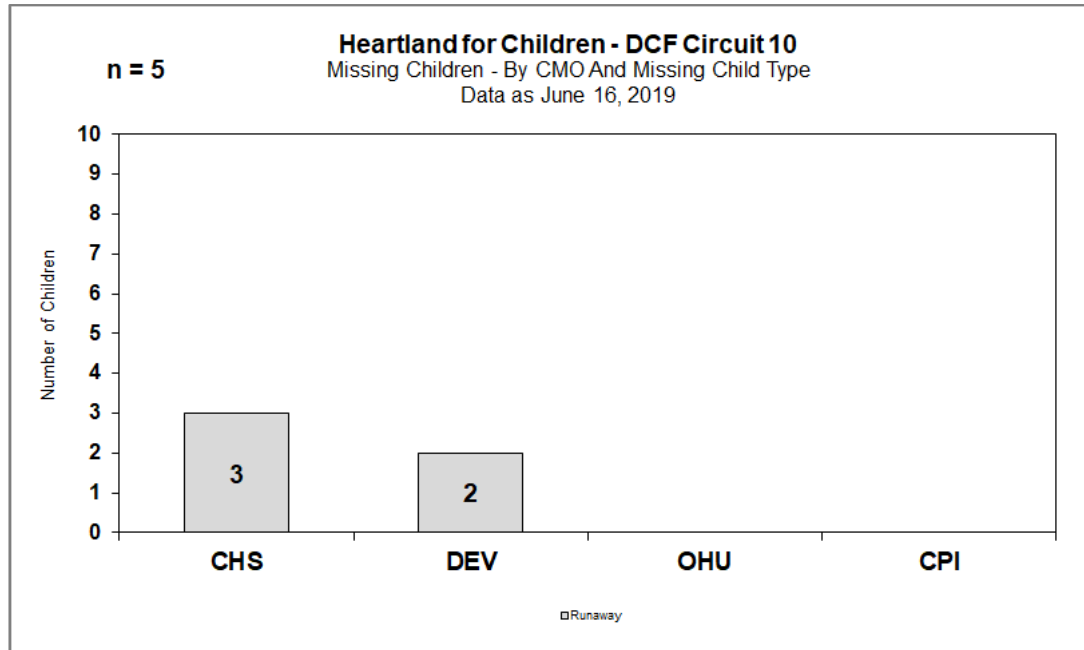
"The Family Care Manager was a shining light during our darkest hour. Thank you so very much."

- Family Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

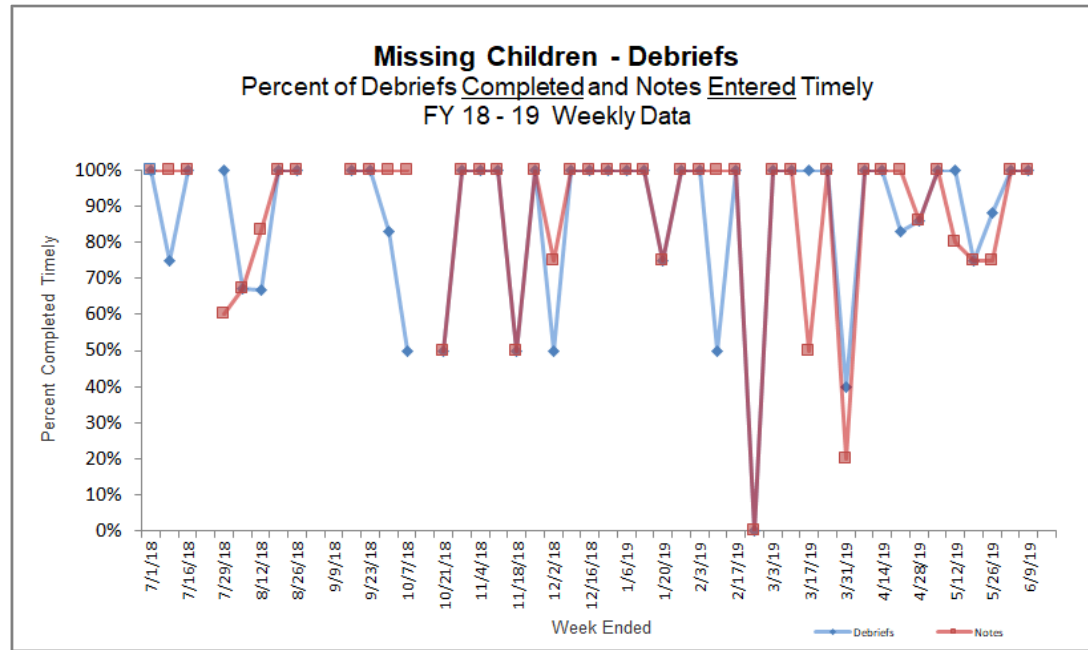


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
<b>Feb 2019</b> (m/end)	-	16	-	100%	-	15	-
<b>Mar 2019</b> (m/end)	-	25	-	88%	-	22	-
<b>Apr 2019</b> (m/end)	-	28	-	96%	-	27	-
<b>May 2019</b> (m/end)	-	26	-	100%	-	33	-
6/2/2019	7	0	100%	100%	0	0	
6/9/2019	5	3	100%	100%	0	10	
<b>6/16/2019</b>	<b>5</b>	<b>0</b>	<b>100%</b>	<b>100%</b>	<b>0</b>	<b>0</b>	



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



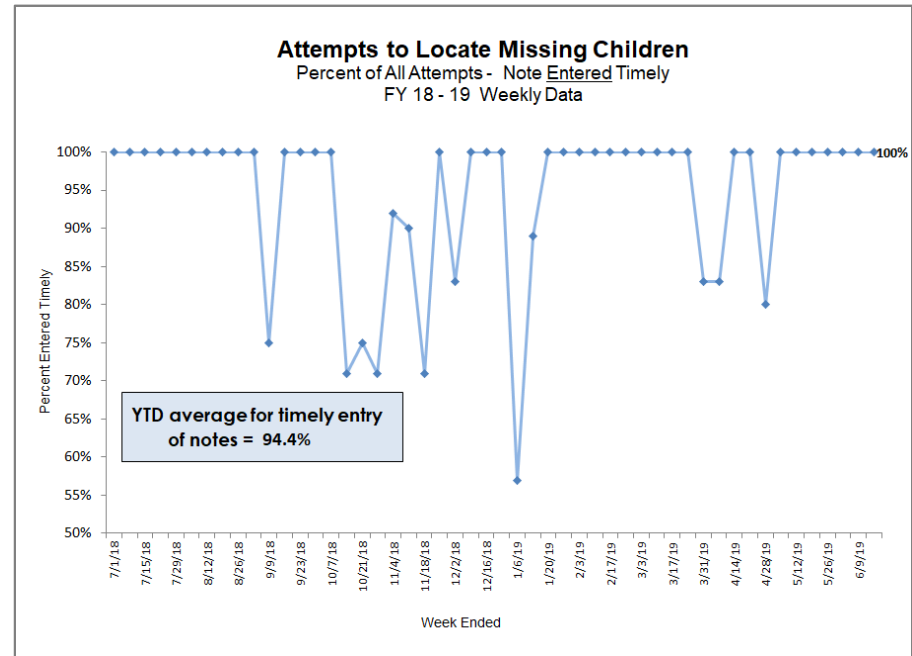
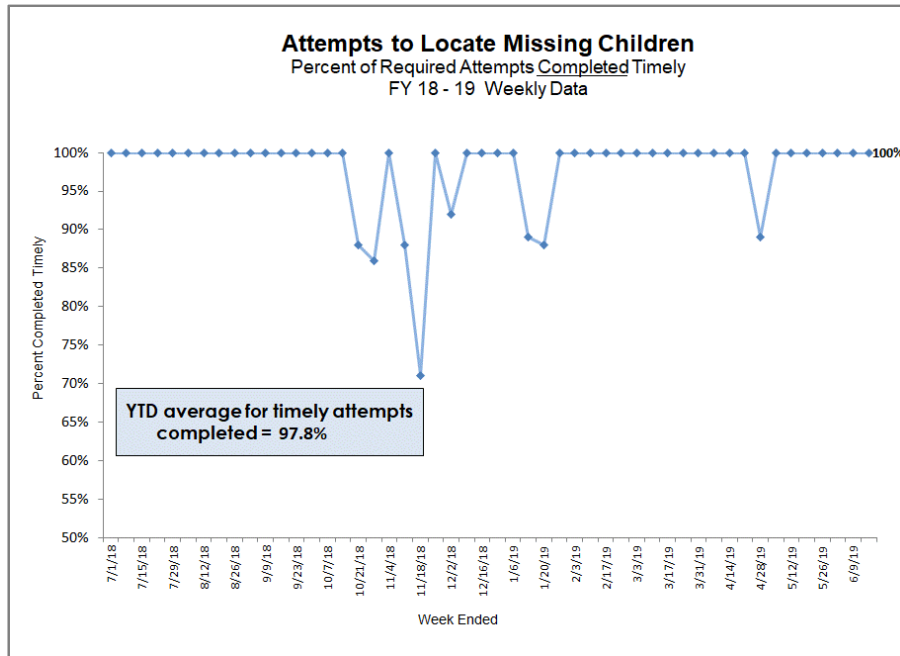
Missing Children - Debriefs								
Week of 06/10/2019 through 06/16/2019								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	0			-				-
DEV	0			-				-
OHU	0			-				-
PI	0			-				-
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 06/10/2019 through 06/16/2019								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	2	2	2	100%	2		2	100%
OHU				-				-
PI				-				-
<b>Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>100%</b>

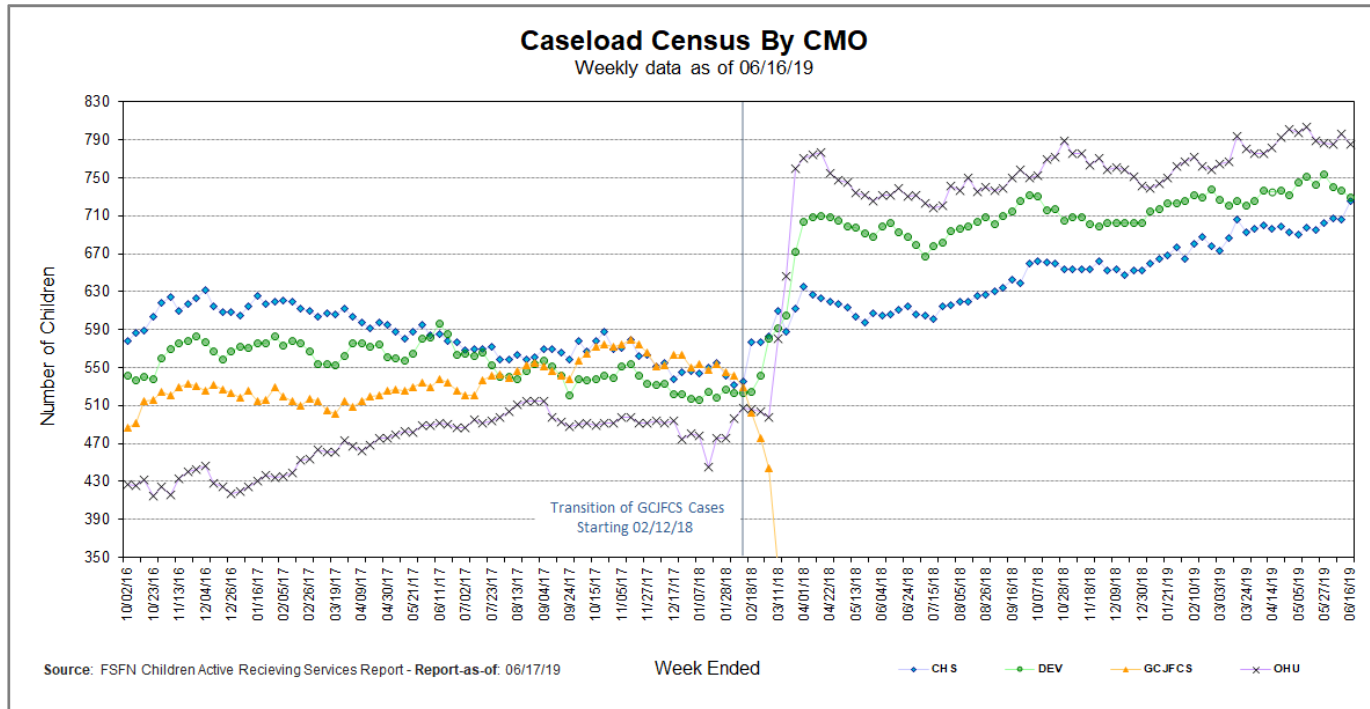




# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/13/2019	5/19/2019	5/27/2019	6/3/2019	6/9/2019	6/16/2019
CHS	698	695	702	707	706	725
DEV	751	742	753	740	737	729
OHU	803	789	787	785	796	785
<b>HFC Total</b>	<b>2252</b>	<b>2226</b>	<b>2242</b>	<b>2232</b>	<b>2239</b>	<b>2239</b>



## Caseload Census by Case Manager and Organization

Data as of 06/16/2019

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Ware, Christina	5
CHS	Joseph, Monache	3
OHU	<b>Newton, Kimberly</b>	3
OHU	<b>Werley, Gail</b>	3
OHU	Distler, Rebecca	1
OHU	Statham-Walker, Dorcas	1

Caseload of 16 - 24 Children		
CMO	Case Workers	#
CHS	Nieves, Carlos	24
CHS	Nunzio, Nicole	24
DEV	Williams, Brioni	24
OHU	Cleveland, Tammy	24
DEV	Collins, Sara	23
DEV	Alward, Jessica	23
OHU	Johnson, Gwendolyn	23
DEV	Hamilton, Shuntia	22
DEV	Willix, Amensha	22
OHU	Meinke, Danielle	22
OHU	King, Lora	22
OHU	Spears, Latasha	22
OHU	Lockwood, Roneshia	22
OHU	Cizewski-Baird, Nena	22
CHS	Anglin, Latoya	21
OHU	Montoya, Maria	21
OHU	Mcfadden, Phillisha	21
OHU	Pinkney, Brittany	21
OHU	Quintero, Mayelin	21
OHU	Findley, Angela	21
CHS	Alvarez, Kiara	20
OHU	Crossen, Monaya	19
OHU	Lisbon, Ellarie	19
CHS	Hiers, Katherine	18
CHS	Gellibert, Jill	17
CHS	Reed, Ciera	17
OHU	Virts, Emily	17
OHU	Vazquez, Roger	17
OHU	Southall, Akeva	17
CHS	Forte, Angela	16
DEV	Cartagena, Maria	16
OHU	Hardin, Natasha	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Yates, Michelle	29
DEV	O'Connor, Michelle	29
DEV	Hailey, Candice	29
OHU*	Gonzalez, Jesus	29
CHS	Webster, Sabrina	28
DEV	Hamilton, Shuntia	28
DEV	Spence, India	28
DEV	Louis, Rachele	28
DEV	Desravines, Shedlie	28
DEV	Coleman, Tangela	28
CHS	Gilmore, Devonta	27
DEV	Carter, Jana	27
DEV	Sepulveda, Mariel	27
OHU	Garza, Krystal	27
OHU*	Calderon, Jose	27
CHS	Nettles, Markisha	26
CHS	Welk, Stephanie	26
CHS	Harder, Rachel	26
DEV	Johnson, Mykira	26
DEV	Smith, Anika	26
OHU	Meinke, Danielle	26
OHU	Colon, Lisette	26
OHU	Pustolka, Nicole	26
CHS	Bankole, Sophia	25
CHS	Harrison, Ammara	25
DEV	Gadson, Berlendah	25
DEV	Bartle, Julie	25
DEV	Curtis, Stephanie	25
DEV	Rosy-Arroyo, Sheila	25
DEV	Morris, Tyrice	25
OHU	Cizewski-Baird, Nena	25
OHU	Quintero, Mayelin	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Pittard, Deangelo	38
OHU*	Tucker, Raymona	37
CHS	Luebke, Nicole	35
CHS	Headley, Karen	35
DEV	Williams, Danielle	34
OHU*	Gonzalez, Jesus	34
CHS	Friday, Michelle	33
CHS	Humber, John	33
OHU*	Baldwin, Chenoa	33
CHS	Washington, Chastity	32
CHS	Mills, Clyatt	31
CHS	Bishop, Shane	31
DEV	Spence, India	31
CHS	Yates, Michelle	30
DEV	Pyles, Lisa	30
DEV	White, Alfreda	30
DEV	Davis, Katelyn	30
DEV	Colon, Gabriella	30
OHU*	Calderon, Jose	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Owens, Sheltanya	15
CHS	Dimichele, Maria	15
OHU	Guerrero, Maria	15
CHS	Weaver, Salisha	14
CHS	Diacheysn, Jordan	14
DEV	<b>King, Aneka</b>	14
OHU	Shiver, Christa	14
CHS	Thelemague, Fabiola	13
CHS	Dankowski, Jennifer	12
CHS	Raines, Todd	12
OHU	Stevenson, Trina	12
OHU	Harder, Andrew	12
OHU	O'Connor, Chance	11
OHU	Williams, Andrea	10
OHU	Graham, Iyisha	10
DEV	Stoudemire, Ledesha	9
OHU	Sherwood, Drake	9
OHU*	Gay, Tony	7
OHU	Morgan, Austin	7

\*These OHU case managers contain caseloads that are over 70% OCS cases.  
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/03/2019

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	7	8	8	8	33	22.2
DEV	0	1	6	15	6	28	26.4
OHU	2	10	18	5	5	40	19.8
# of CMs	4	18	32	28	19	101	22.4

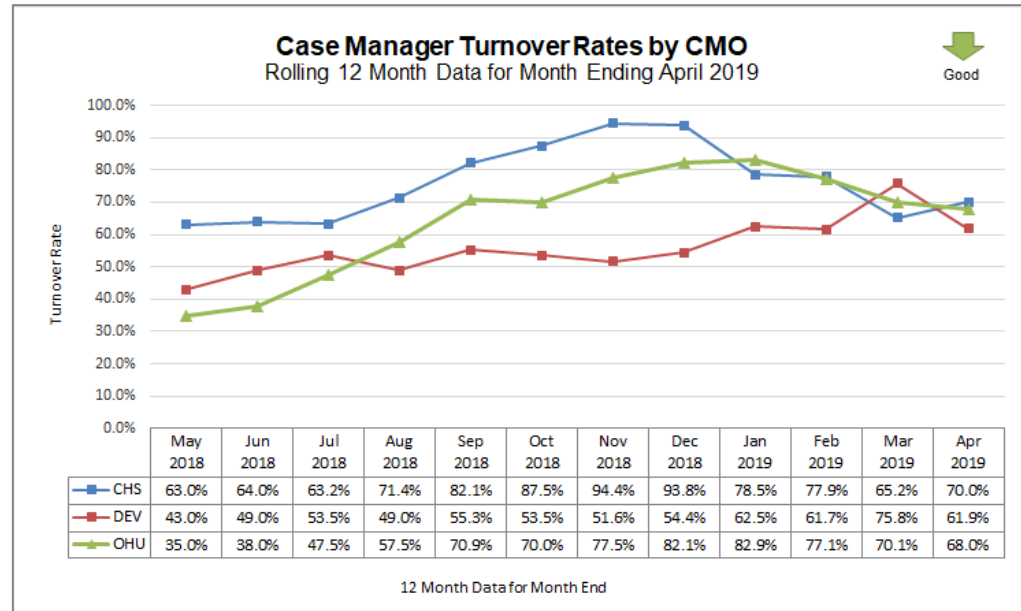
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	33	9	27.3%
DEV	28	1	3.6%
OHU	40	12	30.0%
HFC	101	22	21.8%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2019		
CMO	Case Manager	Case Manager Supervisor
CHS	70.0%	44.4%
DEV	61.9%	9.1%
OHU	68.0%	10.0%



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 06/17/19						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	472	99.8%	92.2%	88.1%	98.7%	93.0%
DEV	487	100.0%	97.9%	91.3%	97.5%	95.6%
OHU	369	98.6%	95.4%	89.0%	95.1%	93.2%
<b>HFC</b>	<b>1328</b>	<b>99.5%</b>	<b>95.2%</b>	<b>89.6%</b>	<b>97.3%</b>	<b>94.0%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care - Daily Listing - OCWDRU"						

Health Information in FSFN as of 06/17/19				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	37	31	6
DEV	0	10	26	12
OHU	5	17	25	18
<b>Total</b>	<b>6</b>	<b>64</b>	<b>82</b>	<b>36</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/19 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 4th Qtr as of 06/17/19			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	435	472	92.2%
DEV	476	486	97.9%
OHU	351	368	95.4%
<b>Total</b>	<b>1262</b>	<b>1326</b>	<b>95.17%</b>


Scorecard Measure #10 - 06/30/19 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 4th Qtr as of 06/17/19			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	230	263	87.5%
DEV	271	298	90.9%
OHU	201	226	88.9%
<b>Total</b>	<b>702</b>	<b>787</b>	<b>89.20%</b>

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



## Family Team Conferences Completed

FY 18-19 – 4th Qtr Target: **55.0%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 06/16/19								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by Current Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	21	12	19	12	182	1	332	54.8%
DEV	18	20	21	28	186	1	339	54.9%
OHU	16	13	16	9	142	0	256	55.5% 
<b>Grand Total</b>	55	45	56	49	510	2	927	55.0%

*Source : FSN CARS Report - Caseload 4th Qtr-as-of: 04/01/19*



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 06/17/2019					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	1	1		3
DEV					0 ★
OHU					0 ★
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>3</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List				
Data as of 06/10/2019				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 06/16/19				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	7	9
DEV	5	6	4	15
OHU		3	8	11
CPI			2	2
NTF			1	1
<b>Total</b>	<b>5</b>	<b>11</b>	<b>22</b>	<b>38</b>

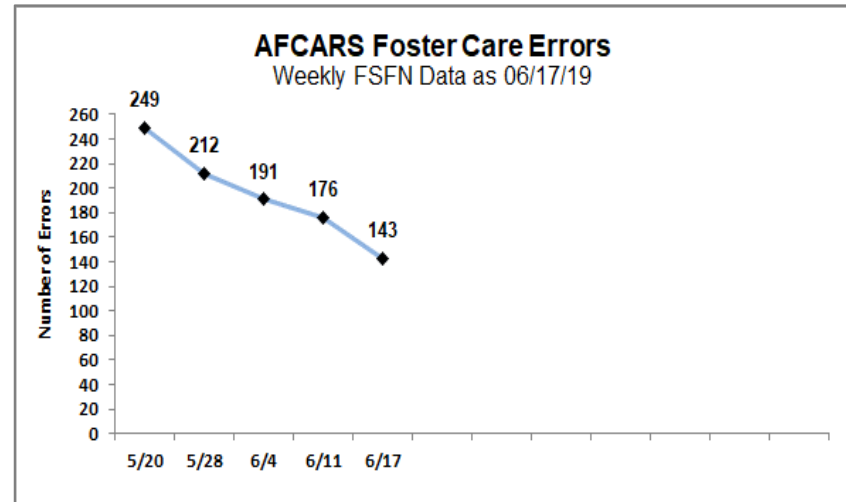
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	5/5/2019	5/12/2019	5/19/2019	6/2/2019	6/9/2019	6/16/2019
CHS	14	10	10	17	17	9
DEV	13	9	14	26	20	15
OHU	7	3	13	15	19	11
CPI	0	3	0	5	3	2
NTF	0	2	0	0	0	1
<b>Total</b>	<b>34</b>	<b>27</b>	<b>37</b>	<b>63</b>	<b>59</b>	<b>38</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 04/01/19 – 09/30/19

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS		1	12		14	14	41
DEV		1	21		10	6	38
OHU		2	41		10	7	60
CPI	2	2					4
<b>Total</b>	<b>2</b>	<b>6</b>	<b>74</b>	<b>0</b>	<b>34</b>	<b>27</b>	<b>143</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 06/17/19



# Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			1	
DEV		1		
OHU		2		
<b>HFC TOTAL</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>0</b>

## CMO Contract Measure 11 – 4<sup>th</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/17/19				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	16	340	356	95.5%
DEV	14	346	360	96.1%
OHU	13	264	277	95.3%
<b>HFC Total</b>	<b>43</b>	<b>950</b>	<b>993</b>	<b>95.7%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/17/19			
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely
CHS	44	47	93.6%
DEV	53	53	100.0% ★
OHU	41	44	93.2%
<b>HFC TOTAL</b>	<b>138</b>	<b>144</b>	<b>95.8%</b>

FY 18-19 Target = **95% and above.**





# Home for the Holidays – Summer Vacation

CMO Self-Reporting on Projected Number of Children Going Home for Summer Break



“Do the things you believe in, in the name  
of love. And know that, you aren’t alone.  
We all have doubts and fears.”

~ Carole King



# RESOURCE NEWS FLASH... June 19, 2019

## Mental Health Resources

**PTSD Awareness Day** – National PTSD Awareness Day is recognized on June 27<sup>th</sup>. The National Center for PTSD promotes awareness of PTSD and effective treatments throughout the year. Greater understanding and awareness of PTSD will help Veterans and others recognize symptoms, and seek and obtain needed care. For more info, visit [www.ptsd.va.gov/about/ptsd-awareness/ptsd\\_awareness\\_month.asp](http://www.ptsd.va.gov/about/ptsd-awareness/ptsd_awareness_month.asp).

## Teen/Young Adult Resources

**Free Transportation** – The "Summer of Safety" program is for students 12-18 years old who can utilize this service to get out and visit family and friends, engage in recreational activities, grab a bite to eat or even take on a part-time job. Enrollment in the program is simple. Children must show their valid Polk County student identification to the bus driver upon boarding the vehicle. Bus service times and route information are available at [www.findmyroutes.com](http://www.findmyroutes.com). For youth with smart phones, all bus stops are equipped with QR codes that lead directly to the Citrus Connection website. For more information, please contact 1-855-POLK-BUS.

## Summer Activity Resources

**Free Bowling for Kids** - Keep the kids busy this summer with 3 games of FREE bowling per day (through September 2<sup>nd</sup>) at participating AMF Bowling Centers. Go to <https://bowlsummergames.com/> to register.

**Summer Movies** – From June 11<sup>th</sup> through August 1<sup>st</sup> every Tuesday, Wednesday, and Thursday, CMX Cinemas (Lakeside 18 at 1650 Town Center Dr., Lakeland) has a free kid's movie starting at 10:00am (Doors open at 9:30am).

Regal Theaters (Eagle Ridge Mall 12 at 955 Eagle Ridge Dr. and Hwy 27, Lake Wales) is offering select summer kid's movies for \$1.00 on Tuesdays and Wednesdays at 10:00am starting June 4<sup>th</sup> and ending July 31<sup>st</sup>.

The *State Library of Florida* Summer Reading Program is for children birth to 12 years old. Visit your local library for more information as well as other free summer programming.

**Lakeland Public Library** – *A Universe of Stories* – Programs held 10:00am-12:00pm, Fridays at the Main Library (100 Lake Morton Dr.). The Launch Schedule:

June 21 – Star Wars Mini Light Sabers  
June 28 – Moon Rocks  
July 5 – Telescopes  
July 12 – Space Slime  
July 19 – Straw Rockets  
July 26 – Cakepop Aliens

Programs held 2:00-3:00pm, Thursdays at the **Jackson Branch** (1700 N Florida Ave). Out of this World Activities include:  
June 20 – Solar System  
June 27 – Constellations  
July 11 – Moon Rocks  
July 18 – Aliens  
July 25 – Galaxies

## Summer Recreation/Athletic Camp Resources

**Volleyball** – Polk State College is offering a Volleyball Camp to be held July 29<sup>th</sup>-31<sup>st</sup> for ages 9-18 (ages 15-18 from 9:00am-12:30pm and ages 9-14 from 1:30-5:00pm). Register for the volleyball camp at [www.polk.edu/volleyball-camps/](http://www.polk.edu/volleyball-camps/). The camp is at the Polk State College Winter Haven Health Center (999 Avenue H N.E.).

**Basketball Camp** – Polk State College is offering a basketball camp to be held June 24<sup>th</sup>-27<sup>th</sup> from 9:00am-4:00pm for boys and girls in grades 1-12. For more details, go to <https://www.brandongilesskillscamps.com/camp-info.cfm>.

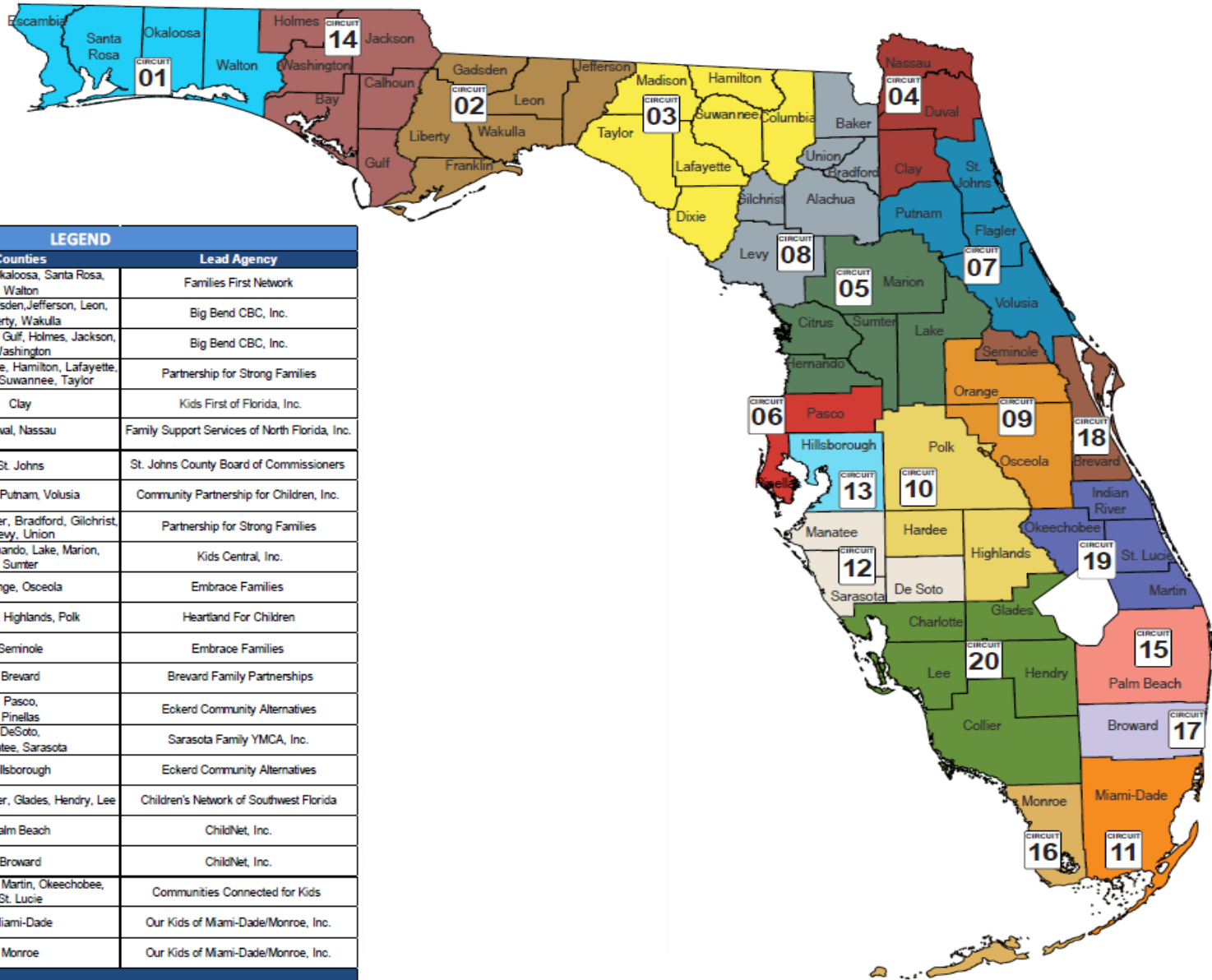
**Summer Swim Lessons** - Florida Southern College is offering swimming lessons in two 2-week sessions starting June 24<sup>th</sup> and July 15<sup>th</sup>. Programs are available to children as young as 3 years old. The two week session is \$70. For more info, go to [www.flsouthern.edu/campus-resources/wellness/aquatics/summer-swim-lessons.aspx](http://www.flsouthern.edu/campus-resources/wellness/aquatics/summer-swim-lessons.aspx), or you can contact Kendal Casey at 863-680-5040 or [kcasey@flsouthern.edu](mailto:kcasey@flsouthern.edu).



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

