



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
**No Meeting This Week**

Data for Week Ended  
Sunday, May 11, 2017



# Community Based Care Lead Agency Scorecard

## For the Quarter of January 01, 2017 to March 31, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	02/01/16 - 01/31/17	11/01/16 - 01/31/17	05/01/16 - 07/31/16	01/01/17 - 03/31/17	01/01/16 - 03/31/16	4/1/2016	01/01/15 - 03/31/15	04/01/16 - 03/31/17	12/31/2016	12/31/2016	04/01/16 - 03/31/17	3/31/2017
Big Bend CBC (Circuit 2 & 14)	9.13	97.0%	96.4%	99.8%	38.6%	52.0%	91.8%	3.64	99.1%	95.8%	78.7%	68.6%
Brevard Family Partnership	14.86	98.3%	92.5%	99.8%	35.8%	45.5%	91.0%	3.66	96.8%	93.8%	86.2%	69.6%
ChildNet Inc	10.55	96.3%	95.6%	99.9%	33.8%	54.6%	88.2%	3.36	96.8%	95.9%	89.6%	56.8%
ChildNet Palm Beach	12.67	99.8%	94.7%	99.9%	49.4%	55.8%	92.8%	3.62	97.9%	93.4%	91.1%	57.7%
Children's Network of SW Florida	22.58	98.0%	93.6%	99.7%	42.0%	48.9%	91.3%	6.21	93.8%	89.6%	87.7%	61.7%
Community Based Care (Cir #9)	10.78	97.5%	95.6%	99.7%	46.7%	55.9%	93.9%	4.13	96.6%	93.1%	85.0%	63.7%
Community Based Care (Cir #18)	10.84	95.6%	100.0%	99.9%	31.9%	62.0%	86.2%	3.41	94.6%	90.9%	75.0%	63.1%
Community Partnership for Childr.	9.18	95.6%	95.3%	99.5%	33.6%	52.0%	82.6%	3.42	94.9%	80.9%	73.5%	58.9%
Devereux CBC of Okeechobee	8.82	95.9%	97.4%	99.9%	44.1%	65.7%	97.8%	4.02	98.7%	93.3%	85.0%	68.4%
Eckerd Community Alternatives	8.52	97.7%	98.0%	99.9%	47.6%	51.0%	91.0%	4.13	99.1%	95.8%	91.8%	65.5%
Eckerd Community Hillsborough	10.44	96.3%	96.7%	99.9%	42.6%	49.8%	93.3%	5.33	99.0%	97.2%	95.7%	65.2%
Families First Network	8.3	97.8%	93.0%	99.8%	33.7%	51.3%	93.3%	6.02	93.4%	84.0%	80.4%	61.5%
Family Integrity Program	8.16	96.5%	88.8%	100.0%	35.2%	54.7%	100.0%	3.13	93.4%	78.7%	75.0%	77.5%
Family Support Services North Fla	7.81	96.0%	91.9%	99.9%	44.0%	69.9%	88.0%	4.01	98.6%	96.0%	96.6%	69.6%
<b>Heartland For Children</b>	<b>9.34</b>	<b>98.6%</b>	<b>95.1%</b>	<b>99.8%</b>	<b>41.6%</b>	<b>55.9%</b>	<b>91.9%</b>	<b>3.04</b>	<b>99.2%</b>	<b>95.8%</b>	<b>89.6%</b>	<b>63.4%</b>
Kids Central, Inc.	10.4	97.6%	94.4%	99.7%	38.0%	47.1%	83.5%	4.07	96.9%	90.7%	83.6%	69.8%
Kids First of Florida, Inc.	12.45	96.2%	95.4%	99.9%	32.4%	55.1%	78.5%	1.67	96.3%	93.1%	100.0%	68.9%
Our Kids of Miami-Dade	8.91	99.3%	98.6%	99.5%	42.3%	53.1%	92.3%	5.38	98.0%	94.8%	87.2%	57.5%
Partnership for Strong Families	10.31	98.6%	96.8%	99.8%	52.4%	58.0%	95.0%	3.48	98.4%	92.5%	95.2%	65.5%
Sarasota Y/Safe Children Coali...	12.19	96.1%	97.8%	99.8%	47.4%	50.5%	93.5%	4.43	96.6%	76.6%	91.6%	70.9%
<b>Statewide</b>	<b>10.83</b>	<b>97.3%</b>	<b>95.5%</b>	<b>99.8%</b>	<b>41.4%</b>	<b>53.4%</b>	<b>90.9%</b>	<b>4.33</b>	<b>97.2%</b>	<b>92.2%</b>	<b>87.6%</b>	<b>63.9%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




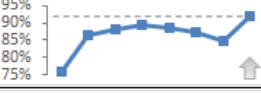
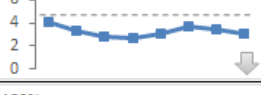

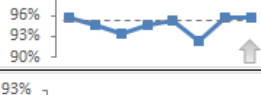



# Contract Measures at a Glance

## CBC Contract Measures – HFC Performance with CMO Breakdown

### CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 16-17 – 4th Quarter as of Month-End – May 2017

SFY 16-17 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (3rd Quarter)	Current Qtr / Mth	Current Target	Current Performance	CHS	DEV	GCJFCS	OHU
1 SM01 - Rate of abuse per day while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		9.34	4th Qtr / May-17	8.50	8.24	15.48	5.03	5.40	1.94
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		81	4th Qtr / May-17	140 (Pro-Rated)	108 (PR: 128)	26 (PR: 40)	26 (PR: 29)	24 (PR: 36)	28 (PR: 23)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.8%	4th Qtr / May-17	99.5%	99.99%	99.99%	99.99%	100.00%	100.00%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		41.6%	4th Qtr / May-17	40.5%	40.0%	50.0%	41.0%	40.3%	21.2%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		91.9%	4th Qtr / May-17	91.7%	82.6%	75.0%	93.1%	84.0%	77.8%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.04	4th Qtr / May-17	4.12	2.61	2.53	3.52	2.19	1.91
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		99.2%	4th Qtr / May-17	95.0%	98.8%	97.8%	100.0%	98.9%	99.3%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		95.8%	4th Qtr / May-17	95.0%	95.3%	96.5%	96.0%	95.0%	91.2%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		89.6%	4th Qtr / May-17	80.0%	87.0%	90.0%	80.0%	83.3%	100.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 06/01/17 - 06/30/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	18	99.38%
DEV	4	99.58%
GCJFCS	4	99.92%
OHU	0	100.00%
<b>Total</b>	<b>26</b>	<b>99.70%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/11/17		

# of Children Not Seen, Month of June 2017	
# Not Seen	Agency
268	CHS
261	DEV
249	GCJFCS
210	OHU
27	CPI
<b>1015</b>	<b>Total</b>
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 6/11/17	



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Reunifications Entered into FSFN: Week of 06/05/17 thru 06/11/17			
Agency	Timely	Un-Timely	Total
CHS			
DEV	1	1	2
GCJFCS		5	5
OHU	3		3
<b>Total</b>	<b>4</b>	<b>6</b>	<b>10</b>

Scorecard Measure #5 - 04/01/16 to 06/30/16 Children Achieving Permanency within 0 - 12 Mths FY 16-17 - <u>4th Qtr</u> as of 06/11/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	28	56	50.0%
DEV	16	39	41.0%
GCJFCS	25	62	40.3%
OHU	7	33	21.2%
<b>Total</b>	<b>76</b>	<b>190</b>	<b>40.0%</b>

Scorecard Measure #6 - 07/01/16 to 06/30/17 Children Achieving Permanency within 12 - 24 Mths FY 16-17 - <u>4th Qtr</u> as of 06/11/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	35	81	43.2%
DEV	28	73	38.4%
GCJFCS	38	66	57.6%
OHU	30	43	69.8%
<b>HFC</b>	<b>131</b>	<b>263</b>	<b>49.8%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



## Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
June Removals as of 06/11/17					
Agency	Length of Reunification				Total
	< 1 yr	1 - 2 yrs	3 - 5 yrs	5 yrs +	
CHS					0
DEV		1			1
GCJFCS	2				2
OHU					0
<b>Total</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>

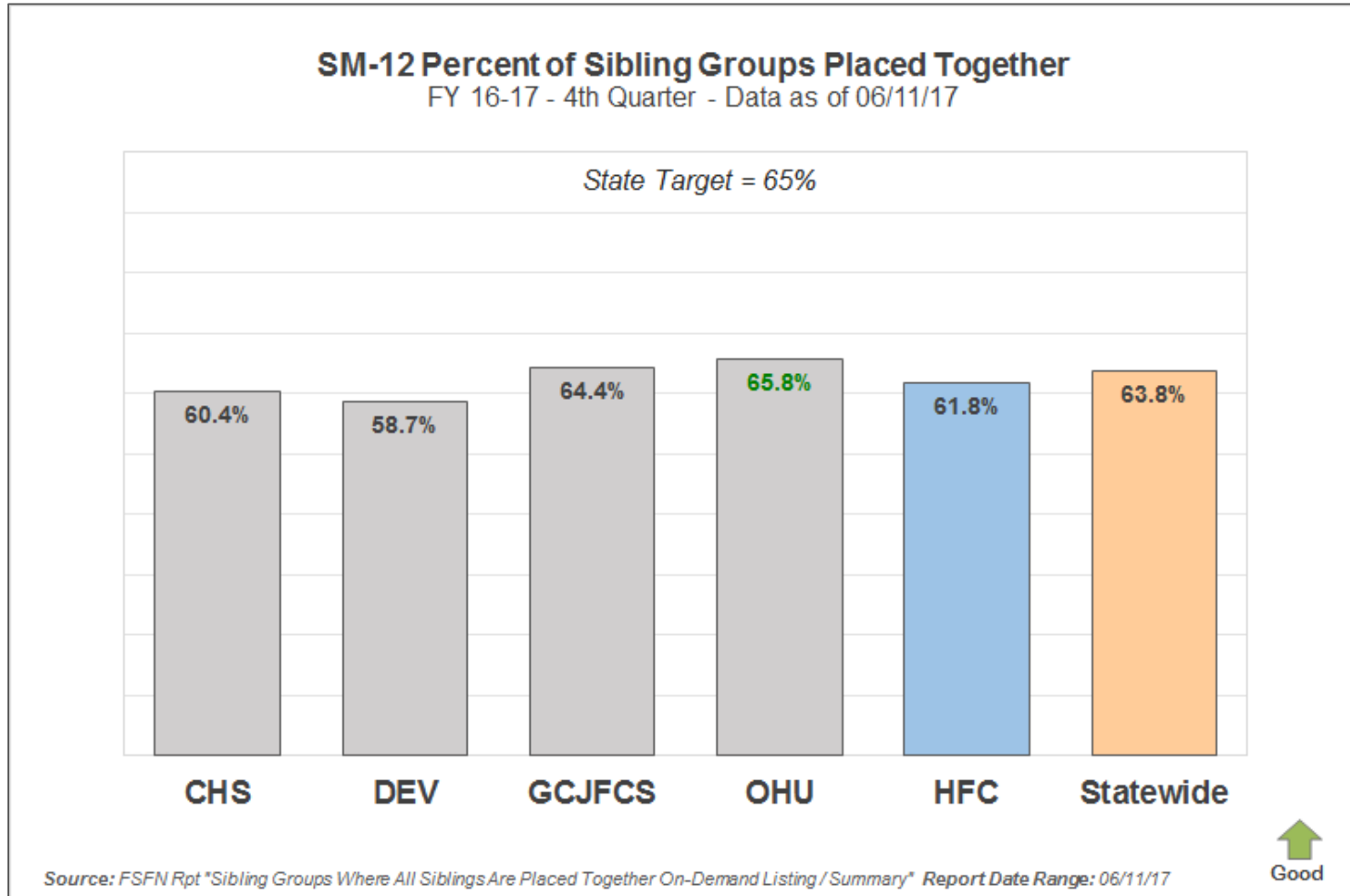
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 6/05/17 - 6/11/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
5/24/2017	141836-DEV	11/6/2014	1/4/2016	14	16	btw 1 - 2 yrs	N	-
4/20/2017	141038-GCCC	10/19/2015	2/7/2017	16	2	< 1 yr	N	-
4/20/2017	141038-GCCC	10/19/2015	2/7/2017	16	2	< 1 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 06/12/17



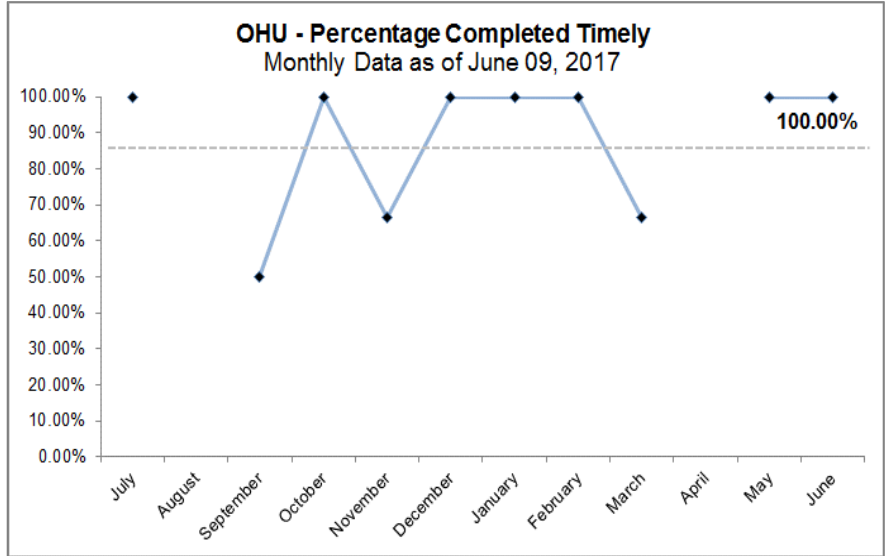
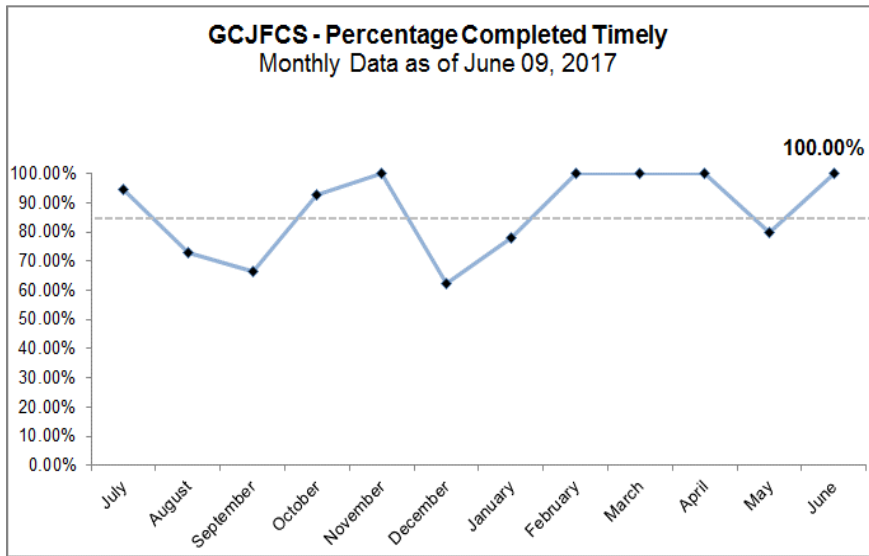
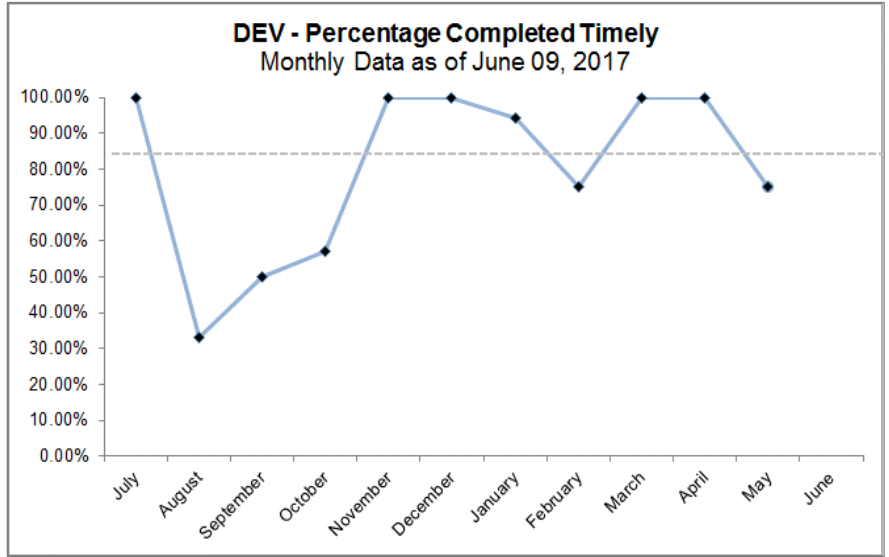
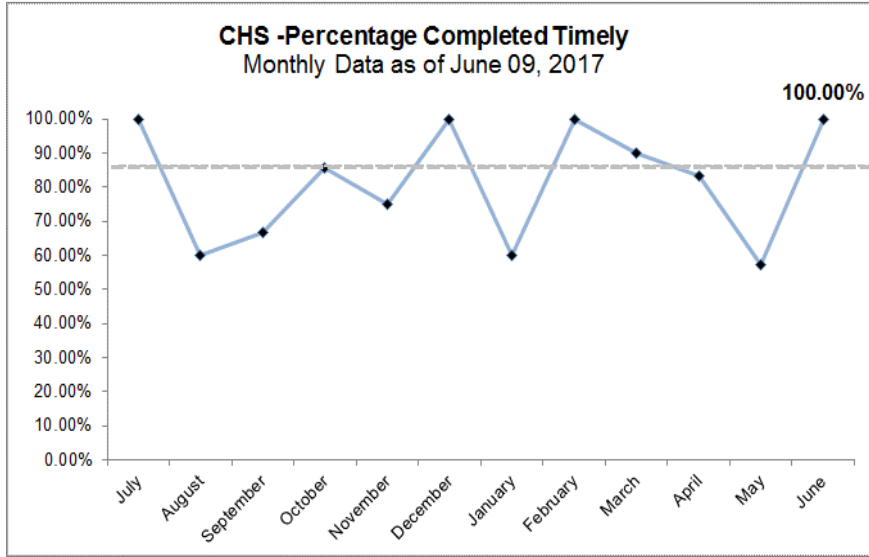
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Exit Interview Timeliness by CMO

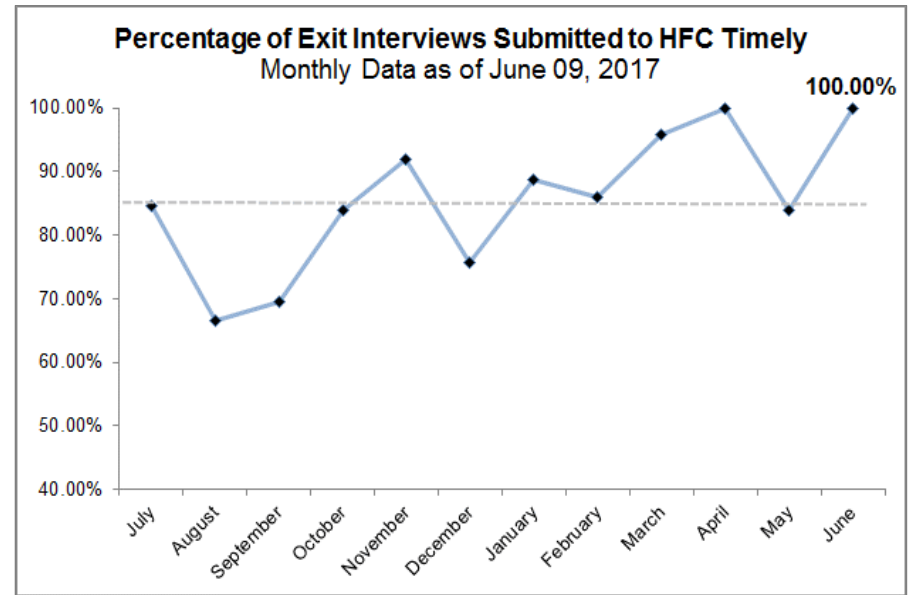
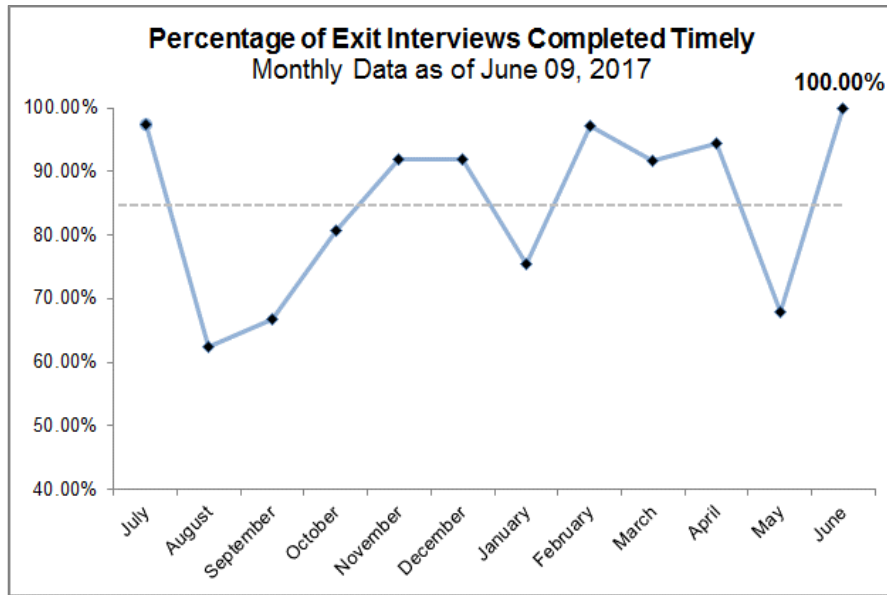
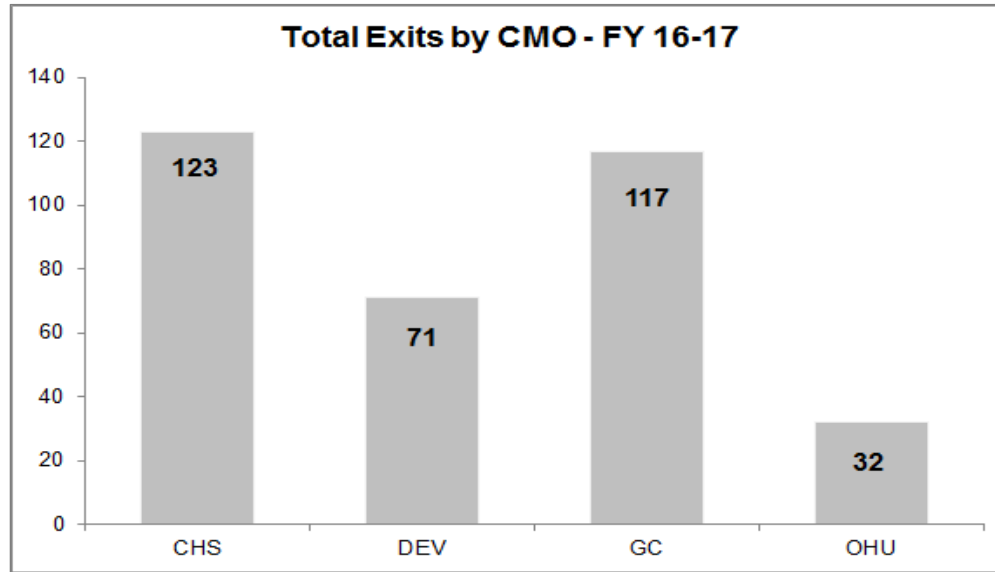
HFC Cumulative YTD Timeliness: 83.80%





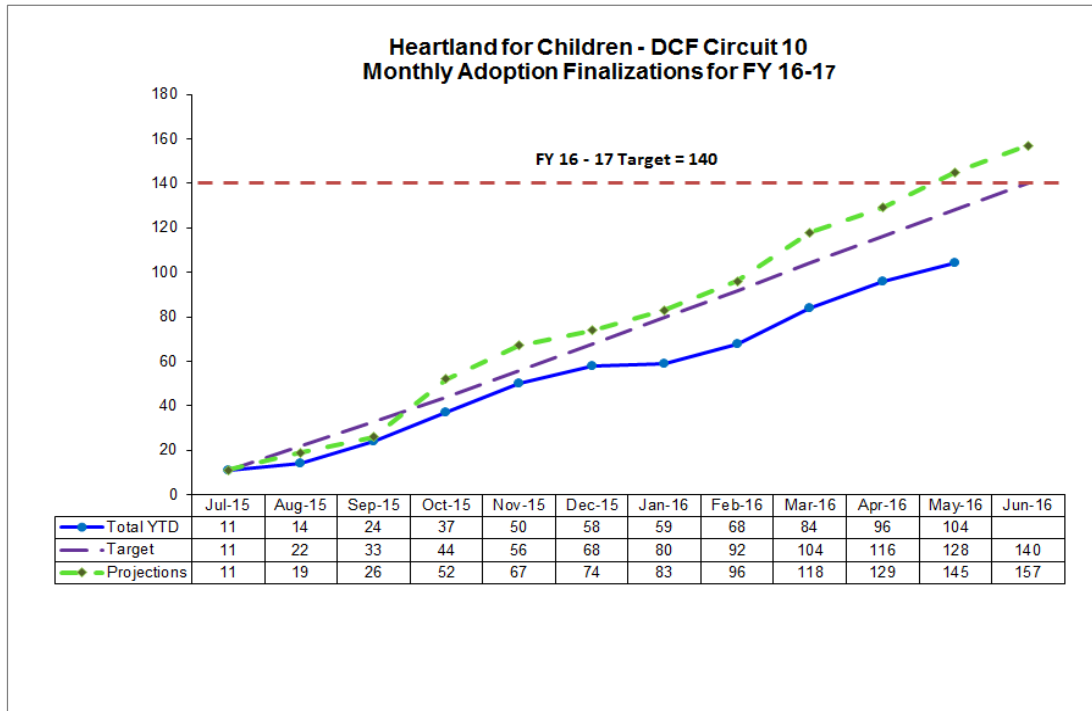
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 83.80%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
 June 14, 2017  
 June 21, 2017

## Manually Reported Adoption Data for FY 16-17 through June 12, 2017:

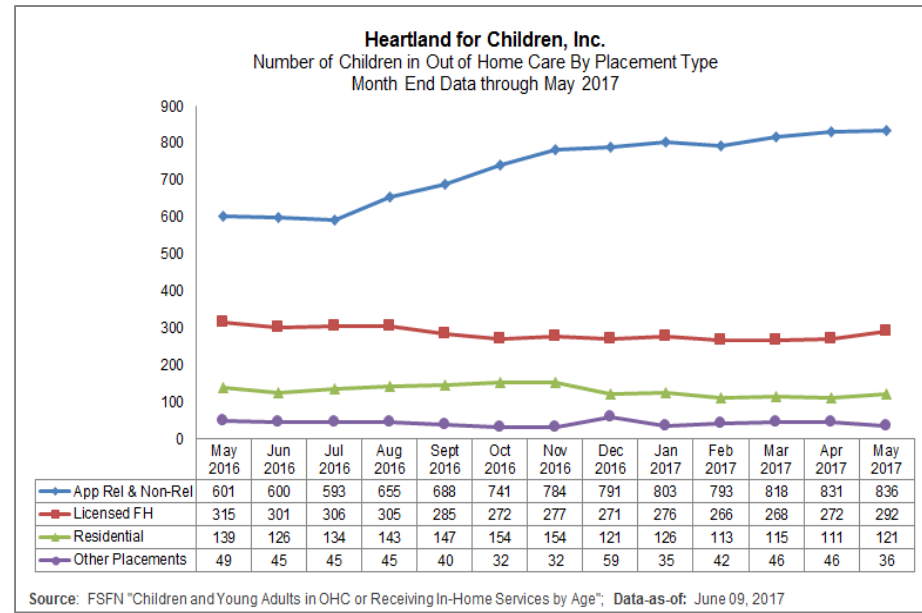
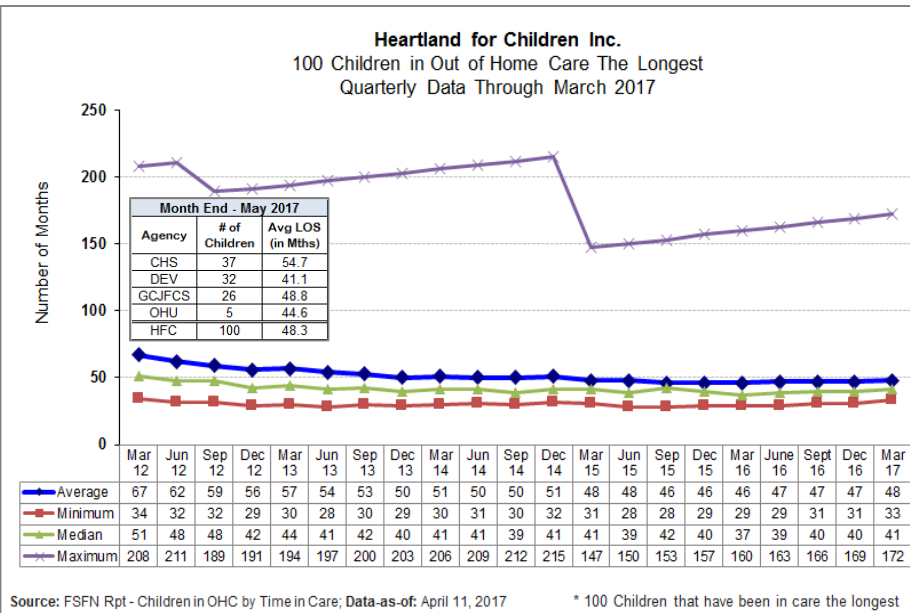
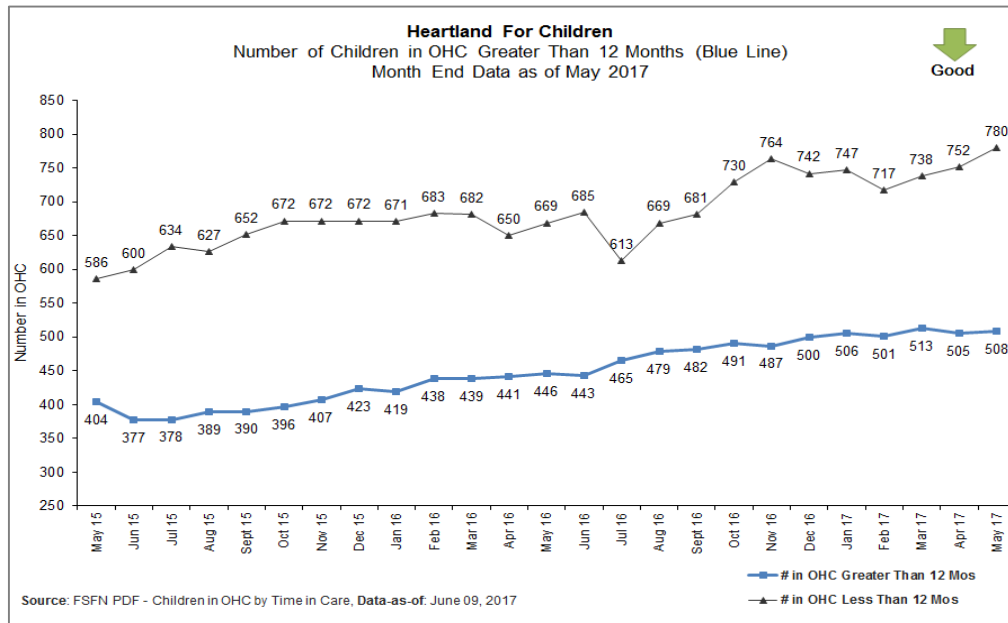
		Adoption Finalizations Credited to HFC Fiscal YTD 16-17																								Total			
		Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met
CMO		Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual				
CHS		7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	3	7	5	3	2	9	1	7		26	34.6%	44	59.1%
DEV		0	0	5	0	3	3	4	3	4	1	2	3	1	1	2	3	9	7	3	4	3	0	2		25	24.0%	32	78.1%
GCJFCS		4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	4	4	3	4	0	3		24	54.2%	39	61.5%
OHU		0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	3	0	7	0		29	44.8%	25	116.0%
<b>Total</b>		11	11	8	3	7	10	26	13	15	13	7	8	9	1	13	9	22	16	11	12	16	8	12	0	104	39.4%	140	74.3%

Source: HFC TPR Database

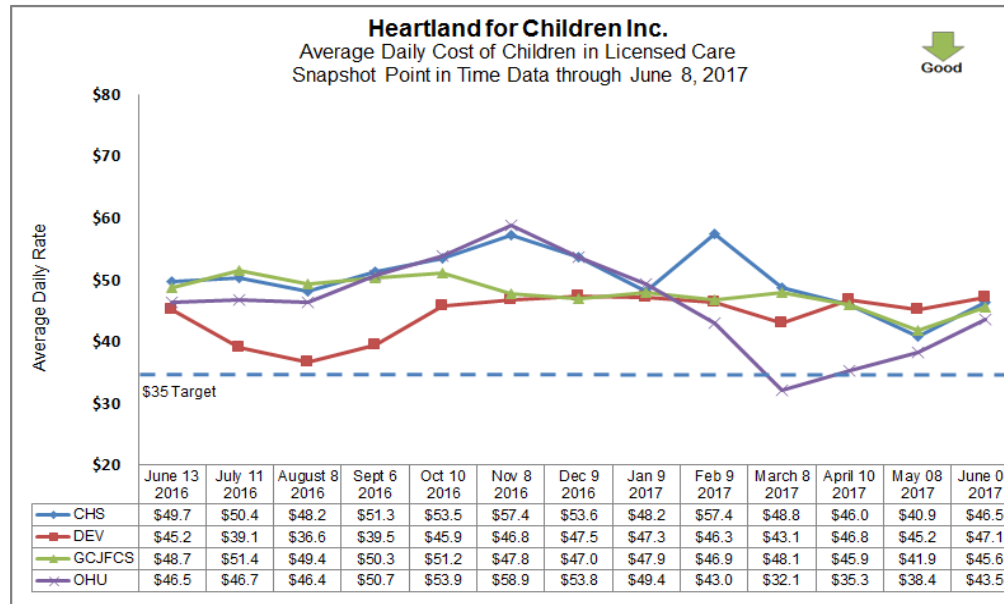
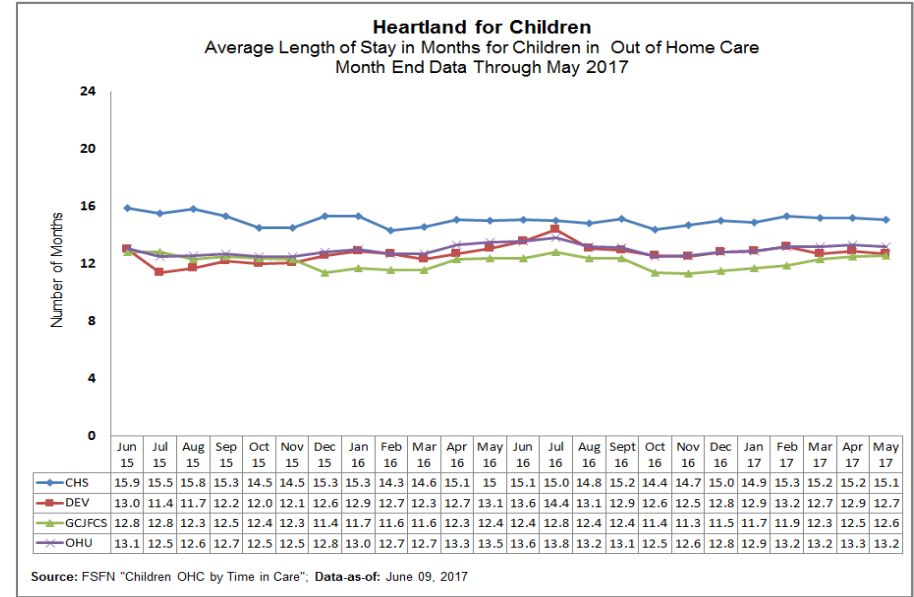
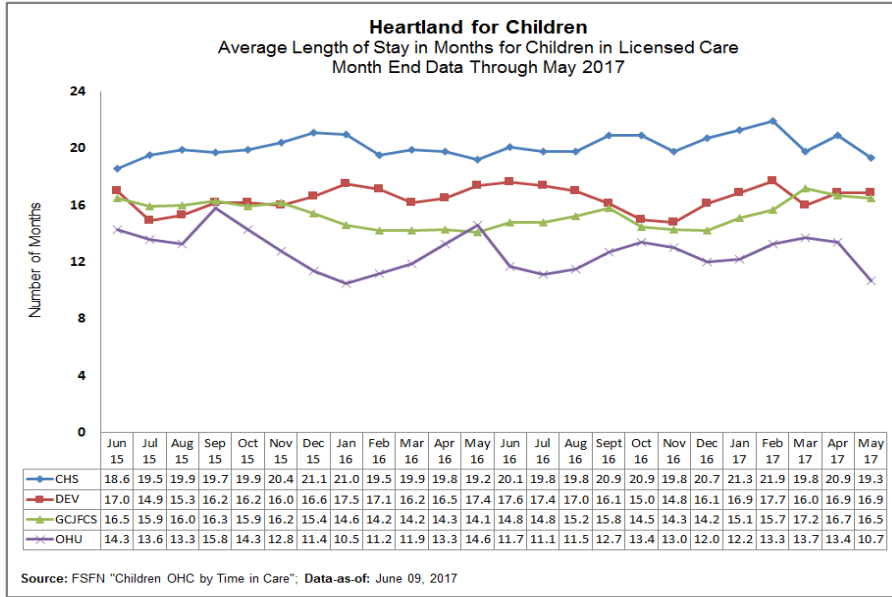
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						
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# Permanency for Children in Out of Home Care



# Average Cost and Length of Stay for Children by Case Management Organization



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of June 12, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
<b># Of Shelter Hearings</b>													
Polk	35	47	56	44	29	48	24	19	43	37	48	5	435
Highlands	1	3	4	10	2	5	3	2	2	3	9	1	45
Hardee	3	2	1	1	1	3	1	1	2	3	0	1	19
Total	39	52	61	55	32	56	28	22	47	43	57	7	499
<b># Children Removed</b>													
Polk	64	93	93	73	50	86	39	44	88	58	82	11	781
Highlands	4	10	7	9	4	9	5	4	3	6	13	1	75
Hardee	7	5	1	2	2	5	2	1	4	7	0	1	37
Total	75	108	101	84	56	100	46	49	95	71	95	13	893
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
<b># Children Placed with Relative</b>													
Polk	36	59	51	41	21	66	25	31	60	34	49	10	483
Highlands	4	2	5	5	0	3	4	4	2	0	11	1	41
Hardee	1	3	0	2	2	5	2	0	2	5	0	0	22
Total	41	64	56	48	23	74	31	35	64	39	60	11	546
<b># Children Placed with Non Relative</b>													
Polk	5	13	19	13	13	9	3	5	13	7	8	0	108
Highlands	0	0	2	0	4	1	1	0	1	1	1	0	11
Hardee	5	0	1	0	0	0	0	1	2	0	0	0	9
Total	10	13	22	13	17	10	4	6	16	8	9	0	128
<b># Children Placed in Foster Care</b>													
Polk	23	21	23	19	16	11	11	8	15	17	25	1	190
Highlands	0	8	0	4	0	5	0	0	0	5	1	0	23
Hardee	1	2	0	0	0	0	0	0	0	2	0	1	6
Total	24	31	23	23	16	16	11	8	15	24	26	2	219

% of Children Sheltered Placed in Foster Care							
Data as of 6/12/2017							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	15.4%
<b>FY Total</b>	<b>32.0%</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	

Shelter Count for the Week of June 06 - June 12, 2017			
	Polk	Highlands	Hardee
Shelters	3		1
Children Removed	7		1
Placed in Foster Care	1		1
Placed w/ a Relative	6		
Placed w/a Non-Rel			



# Case Transfer Staffing Data

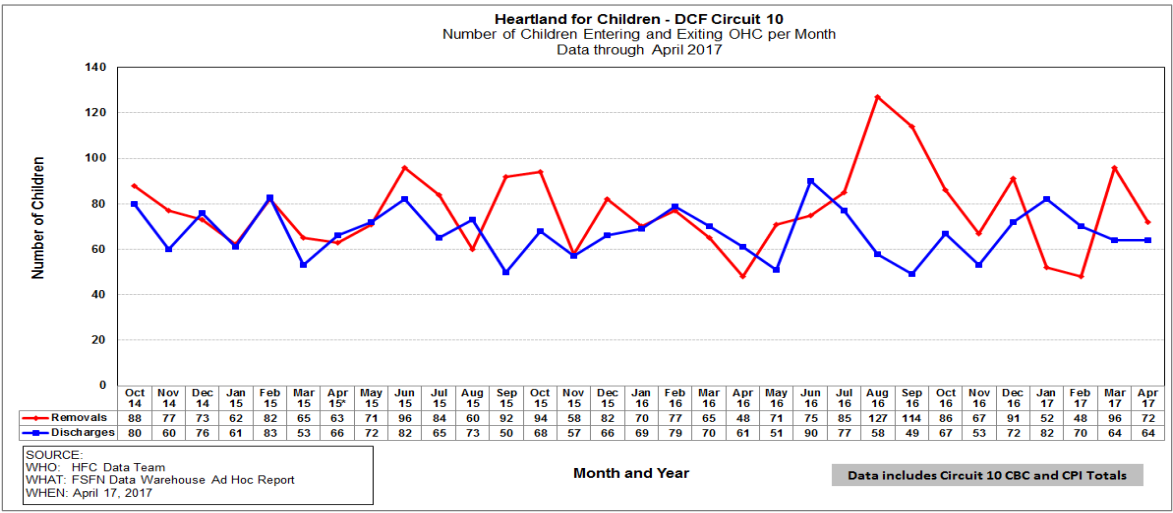
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 06/12/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>Number of Children</b>															
CHS	37	49	35	54	40	24	43	23	27	20	37	8	397	391	259
Devereux	25	75	41	26	42	35	34	21	48	17	46	11	421	403	251
GCCC	31	49	49	43	35	34	40	18	31	31	24	12	397	388	253
One Hope	65	65	36	38	58	37	43	41	49	44	58	17	551	358	460
Total	158	238	161	161	175	130	160	103	155	112	165	48	1766	1540	1223
<b>Out of Home Care</b>															
CHS	23	24	22	39	21	9	25	11	21	14	28	5	242	230	176
Devereux	6	40	22	19	29	20	19	15	29	10	28	6	243	218	165
GCCC	15	39	24	34	22	23	20	10	19	18	14	10	248	235	175
One Hope	18	14	13	7	10	6	13	6	8	10	15	8	128	71	130
Total	62	117	81	99	82	58	77	42	77	52	85	29	861	754	646
<b>IN - HOME JUDICIAL</b>															
CHS	1	2	0	2	5	2	3	3	0	2	1	1	22	30	41
Devereux	2	2	0	0	3	0	2	5	2	4	0	4	24	37	23
GCCC	3	0	0	0	3	2	2	0	4	5	5	0	24	11	12
One Hope	0	2	0	1	0	0	8	1	1	7	1	1	22	8	19
Total	6	6	0	3	11	4	15	9	7	18	7	6	92	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	13	15	9	12	14	11	8	7	2	3	7	1	102	83	13
Devereux	17	22	18	5	8	9	8	1	16	0	14	0	118	82	16
GCCC	12	10	23	8	9	7	18	7	7	2	5	1	109	89	44
One Hope	14	7	8	6	10	0	0	10	0	3	5	0	63	52	23
Total	56	54	58	31	41	27	34	25	25	8	31	2	392	306	96
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	24	40	24	37	8	332	217	277
Total	30	44	16	24	38	29	22	24	40	24	37	8	336	314	278
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	5	1	0	0	0	5	2	3	0	0	1	17	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	4	0	19	16	17
GCCC	1	0	1	0	1	0	0	1	0	0	0	1	5	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	3	3	0	4	2	45	41	50

# Children Entering & Exiting Care

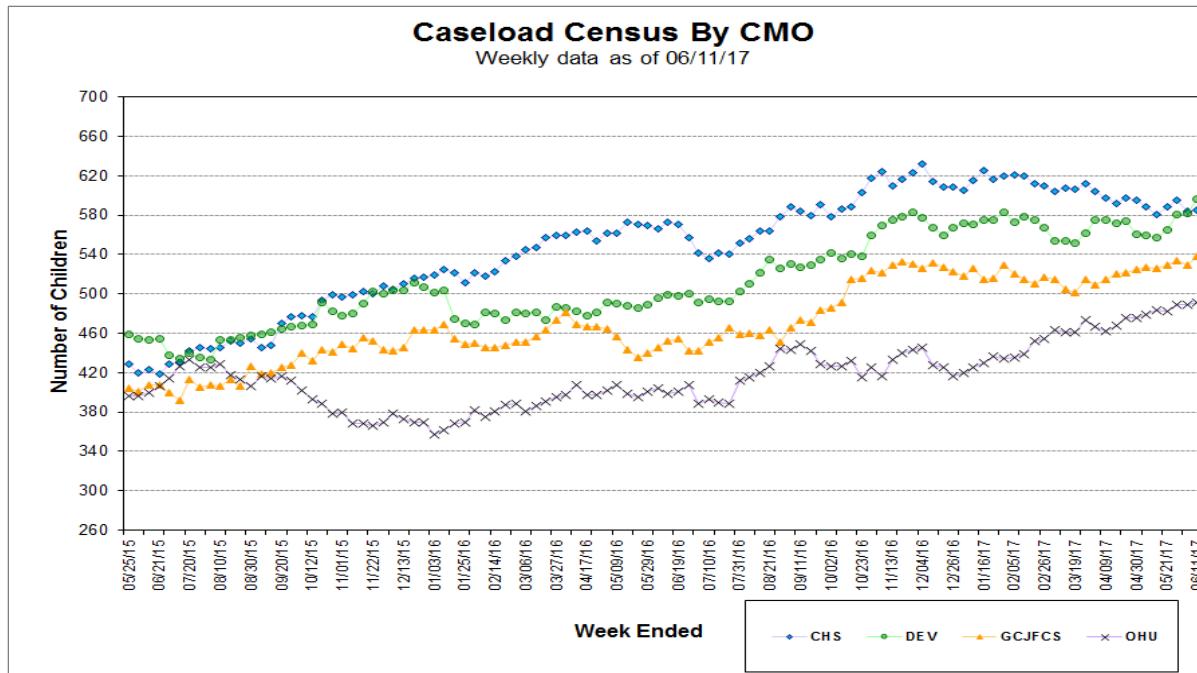
Number of Children Entering and Exiting Out-of-Home Care per Month



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/7/2017	5/14/2017	5/21/2017	5/29/2017	6/4/2017	6/11/2017
CHS	588	581	588	595	584	585
DEV	560	557	565	581	582	596
GCJFCS	527	526	529	534	529	538
OHU	479	483	482	489	489	491
<b>HFC Total</b>	<b>2154</b>	<b>2147</b>	<b>2164</b>	<b>2199</b>	<b>2184</b>	<b>2210</b>





## Caseload Census by Case Manager and Organization

Data as of 06/11/2017

Caseload of 1-5 Children		
CMO	Case Workers	#
GCJFCS	Bishop, Shane	5
DEV	Diaz, Karla	5
DEV	Hampton, Sharday	5
OHU	Cruz, Michelle	4
CHS	Dodd, Skye	4
CHS	Livesay, Elizabeth	4
CHS	Blake, Shakimah	3
CHS	Lott, Carmen	3
DEV	Novembre, Eugenie	3
GCJFCS	Williams, Patricia	3
OHU	Calderon, Jose	2
GCJFCS	Helmick, Kimberly	1
GCJFCS	Woods, Kimberly	1

Caseload of 16-24 Children		
CMO	Case Worker	#
DEV	Hawkins, Gardner	23
DEV	Pyles, Lisa	23
GCJFCS	Bradley, Billie	22
OHU	Colladay, Diana	22
OHU	Distler, Rebecca	22
GCJFCS	Brathwaite, Lakesha	21
DEV	Pierrissaint, Walner	21
GCJFCS	Thompkins, Eureka	21
OHU	Baldwin, Chenoa	20
OHU	Fleurival, Marie	19
OHU	Freeman, Bonita	19
OHU	Sherwood, Drake	19
CHS	Alexander, Bethany	17
GCJFCS	Coleman, Christopher	17
OHU	Garza, Krystal	17
OHU	Gay, Tony	17
DEV	Gilberry, Yolanda	17
OHU	Land, Amanda	17
CHS	Sackett, Brandi	17
OHU	Meinke, Danielle	16
OHU	Tucker, Theron	16

Caseload of 25-29 Children		
CMO	Case Worker	#
DEV	Curtis, Stephanie	29
DEV	Escalera, Karina	29
CHS	Huggins, Ebonye	29
GCJFCS	King, Lora	29
OHU	Pittard, Deangelo	29
GCJFCS	Bennett, Hannah	28
GCJFCS	Edwards, Sara	28
DEV	Gadson, Berlendah	28
OHU	Mattison-Reid, Sharon	28
DEV	Parker, Christopher	28
GCJFCS	Yates, Michelle	28
DEV	Bartle, Julie	27
GCJFCS	Butterfield, Samantha	27
OHU	Fay, Ashley	27
DEV	Hamilton, Shuntia	27
DEV	Bowker, Cynthia	26
DEV	Collins, Montel	26
DEV	Collins, Sara	26
DEV	Daniels, Audrey	26
DEV	Kollment, Florian	26
GCJFCS	Ottesen, Jesse	26
DEV	Rossy-Arroyo, Sheila	26
OHU	Frazier, Ernestine	25
GCJFCS	Montoya, Maria	25
OHU	Simmons, Shannon	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Washington, Chastity	38
CHS	Duey, Deborah	37
CHS	Ware, Christina	37
DEV	Moffitt, Sarah	36
CHS	Friday, Michelle	35
GCJFCS	Allphin, Cris	34
CHS	Bjorklund, Kaitlyn	34
CHS	Mills, Clyatt	34
CHS	Simmons, Vereuch	34
CHS	Ervin, Chuana	33
OHU	Gonzalez, Jesus	33
CHS	Hiers, Katherine	33
OHU	Wynn, Christina	33
CHS	Larson, Brianna	32
DEV	Riley, Tinisha	32
CHS	Saitta, Alexis	32
OHU	Tucker, Raymona	32
GCJFCS	Williams, Medericka	32
DEV	Butler, Kiara	31
GCJFCS	Davis, Tiffany	31
CHS	Nettles, Markisha	31
GCJFCS	Sirard, Jodi	31
GCJFCS	Mcgough, Charity	30
GCJFCS	Perry, Lakezia	30
DEV	Pressley, Dante	30
GCJFCS	Velez, Jose	30

Caseload of 6-15 Children		
CMO	Case Worker	#
OHU	Cleveland, Tammy	15
GCJFCS	Flinn, Joanne	15
CHS	Gilmore, Devonta	15
CHS	Cruz, Gina	14
GCJFCS	Sangster, Kathleen	14
CHS	Raines, Todd	13
DEV	Stoudemire, Ledesha	12
DEV	Brown, Candace	11
OHU	Huffman, Jackie	11
CHS	Wilson, Hellanor	11
CHS	Dankowski, Jennifer	10
CHS	Parrish, Elizabeth	10
CHS	Williams, Curlene	10
GCJFCS	Carmon, Ashley	9
CHS	Powell, Jessica	9
OHU	Pulsifer, Angela	9
DEV	Spence, India	9
OHU	Farris, Blair	8
DEV	Herrera, Arline	8
CHS	Bankole, Sophia	6
DEV	O'Connor, Michelle	6
OHU	Sipos, Barbara	6

Red = Supervisors carrying cases





## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/11/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	4	9	0	0	13	26	22.5
DEV	3	4	6	11	3	27	22.1
GCJFCS	3	2	3	4	10	22	24.5
OHU	3	7	10	4	3	27	18.2
# of Case Managers	13	22	19	19	29	102	21.7

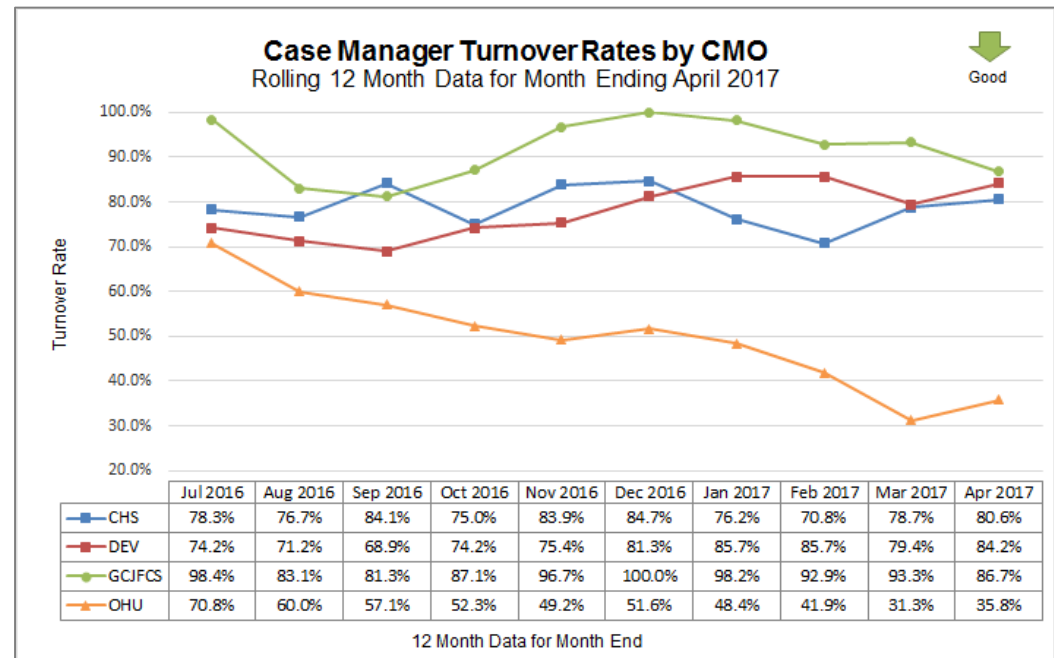
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	26	13	50.0%
DEV	27	7	25.9%
GCJFCS	22	5	22.7%
OHU	27	10	37.0%
HFC	102	35	34.3%

## Case Management Organization Turnover

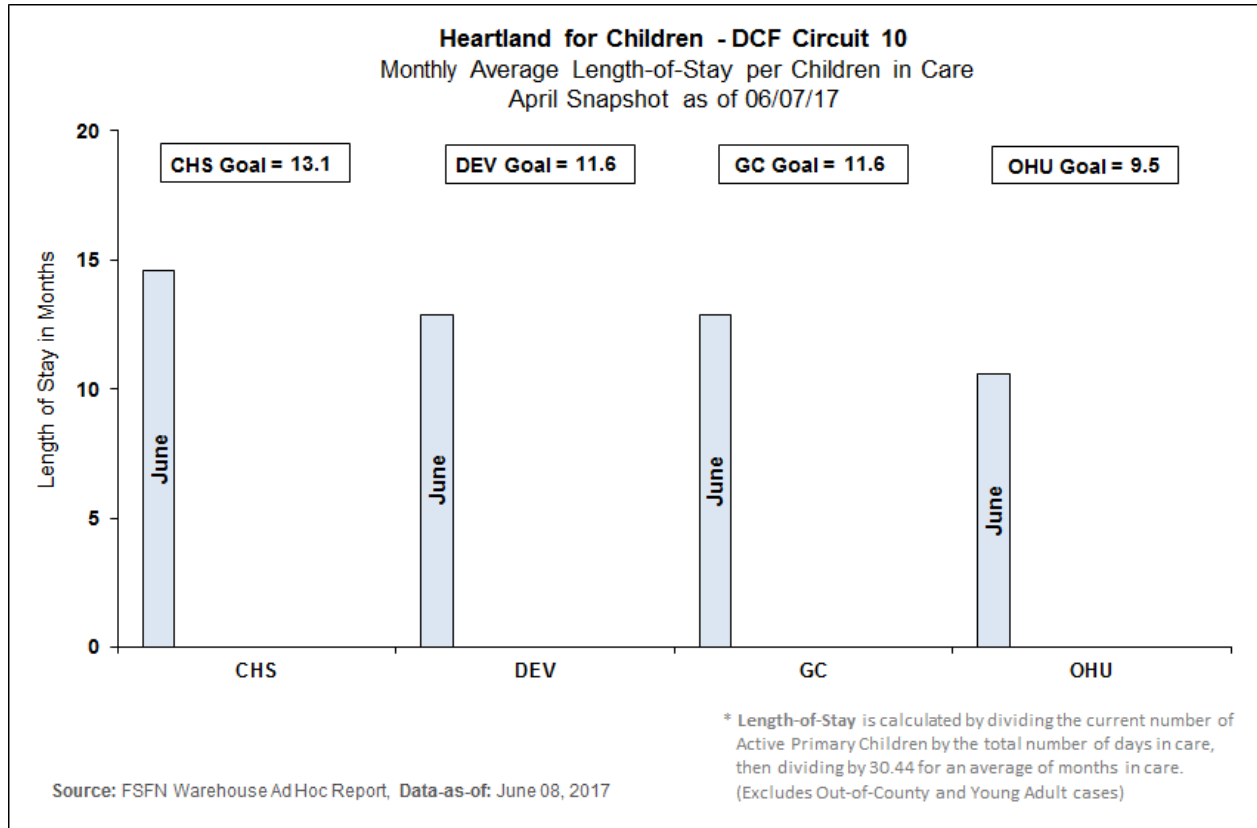
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	80.6%	37.5%
DEV	84.2%	40.0%
GCJFCS	86.7%	12.5%
OHU	35.8%	20.0%



# Monthly Average Length-of-Stay

10% Reduction in Overall Caseload LOS within 6 months – Data as of 06/07/17



10% Reduction in Overall Caseload Length-of-Stay within 6 Months								
Monthly Average Length-of-Stay as of 06/07/17								
CMO	Jun	Jul	Aug	Sep	Oct	Nov	-10%	6 Mth Goal
CHS	14.6						-1.46	13.1
DEV	12.9						-1.29	11.6
GC	12.9						-1.29	11.6
OHU	10.6						-1.06	9.5



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts made in the month of May 2017 by CMO FSFN Data as of 06/12/17		
AGENCY	Mom % Completed	Dad % Completed
CHS	28.17%	29.73%
DEV	19.69%	9.01%
GCJFCS	25.43%	10.19%
OHU	25.00%	11.54%
HFC	<b>24.83%</b>	<b>16.52%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad  <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed May 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	261	186	71.3%	149	74	49.7%	60.5% ★
DEV	200	143	71.5%	114	63	55.3%	63.4% ★
GCCC	241	177	73.4%	163	92	56.4%	64.9% ★
OHU	68	56	82.4%	29	18	62.1%	72.2% ★
<b>TOTAL</b>	<b>770</b>	<b>562</b>	<b>73.0%</b>	<b>455</b>	<b>247</b>	<b>54.3%</b>	<b>63.6%</b>
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 06/09/17</i>							



# Healthcare Information

## Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 06/11/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	408	100.0%	96.3%	89.3%	99.3%	95.0%
DEV	361	99.2%	98.3%	90.9%	96.7%	95.3%
GCJFCS	382	99.7%	99.2%	91.5%	98.4%	96.4%
OHU	150	99.3%	94.0%	88.6%	94.0%	92.2%
<b>HFC</b>	<b>1301</b>	<b>99.6%</b>	<b>97.5%</b>	<b>90.3%</b>	<b>97.7%</b>	<b>95.2%</b>

Source: "FSFN report 'Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU'"

Health Information in FSFN as of 06/11/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	15	26	3
DEV	3	6	17	12
GCJFCS	1	3	21	6
OHU	1	9	10	9
<b>Total</b>	<b>5</b>	<b>33</b>	<b>74</b>	<b>30</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 5/30/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	842	100.0%	98.1%	97.8%	99.3%	98.4%
Families First Network	1356	99.7%	97.3%	91.4%	88.7%	92.5%
Community Partnership for Children	1181	99.7%	92.8%	79.8%	94.9%	89.2%
Family Integrity Program	194	99.5%	94.8%	90.9%	93.8%	93.2%
Family Support Services of North Fla	897	100.0%	98.5%	95.3%	97.1%	97.0%
Kids First of Florida, Inc.	268	99.6%	95.9%	94.1%	98.1%	96.0%
Partnership for Strong Families	877	99.9%	98.1%	97.2%	97.9%	97.7%
Brevard Family Partnership	727	99.9%	98.3%	94.9%	95.9%	96.4%
Community Based Care of Central Fla	1297	100.0%	95.9%	97.2%	98.1%	97.1%
Community Based Care of Central Fla (Seminole)	393	100.0%	92.6%	98.5%	94.9%	95.3%
Heartland for Children	<b>1287</b>	<b>99.9%</b>	<b>97.7%</b>	<b>92.4%</b>	<b>98.4%</b>	<b>96.2%</b>
Kids Central, Inc.	1570	99.9%	94.5%	93.9%	98.3%	95.6%
Childrens Network of SW Florida	1533	99.7%	92.0%	91.5%	96.9%	93.5%
Eckerd Community Alternatives	2006	99.9%	99.1%	95.9%	87.3%	94.1%
Eckerd Community Hillsborough	2406	99.9%	99.3%	98.0%	63.0%	86.8%
Sarasota Y/Safe Children Coalition	1064	99.8%	92.3%	54.5%	99.3%	82.0%
ChildNet-Broward	2269	99.9%	94.7%	86.6%	95.4%	92.2%
ChildNet-Palm Beach	1007	100.0%	95.6%	80.6%	99.2%	91.8%
Devereux CBC	600	99.8%	96.3%	93.4%	96.2%	95.3%
Our Kids of Miami-Dade/Monroe, Inc	1882	99.8%	96.8%	94.4%	99.1%	96.8%
<b>Statewide</b>	<b>23656</b>	<b>99.9%</b>	<b>96.3%</b>	<b>91.1%</b>	<b>92.6%</b>	<b>93.3%</b>
<b>HFC Rank in Category</b>			<b>7th</b>	<b>13th</b>	<b>5th</b>	<b>7th</b>

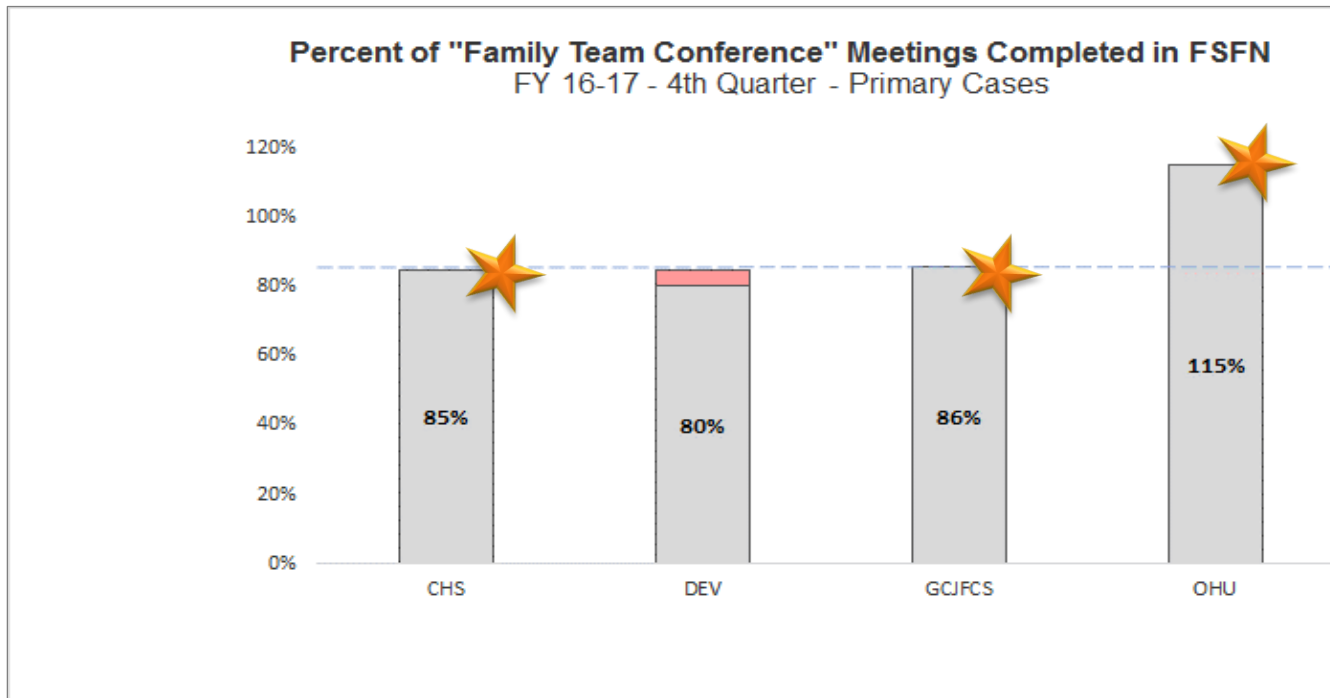


## Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 4th Qtr Target: **85%**

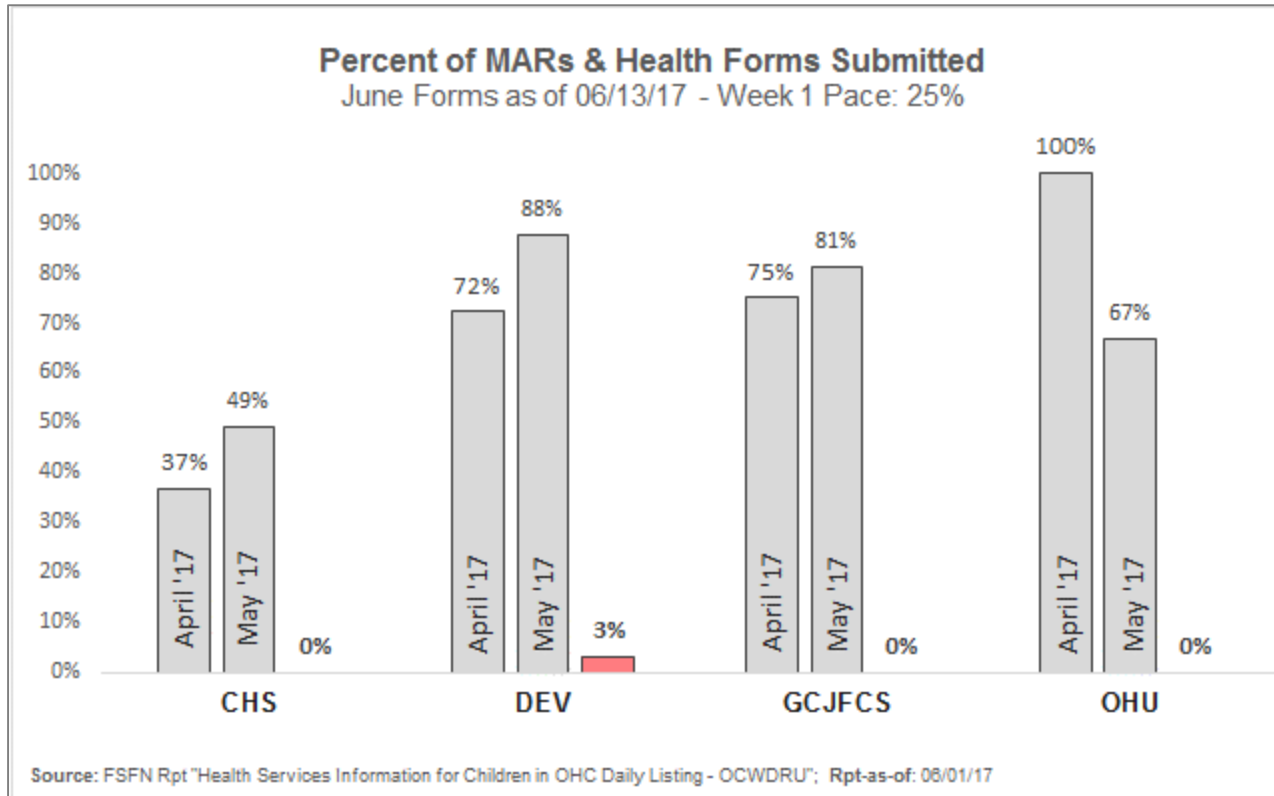
Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 06/11/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 4th Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	4th Qtr Caseload	FYD Percentage
CHS	15%	11%	16%	6%	119	114	0	275	85%
DEV	5%	9%	17%	12%	132	82	12	267	80%
GCJFCS	13%	9%	18%	7%	117	92	0	244	86%
OHU	20%	11%	16%	9%	66	48	0	99	115%
<b>Grand Total</b>	<b>53%</b>	<b>40%</b>	<b>67%</b>	<b>35%</b>	<b>434</b>	<b>336</b>	<b>12</b>	<b>885</b>	<b>88%</b>

*FSFN CARS - Caseload 3rd Qtr-as-of: 04/09/17*



# Medication Administration Records and Health Management Forms – June 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

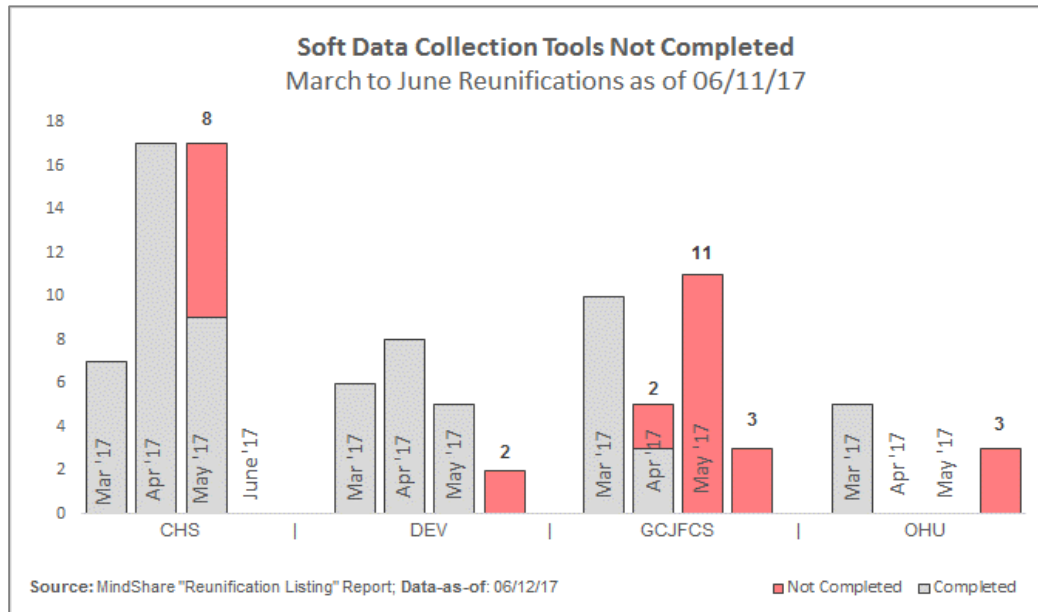


## MindShare Predictive Analytics – Re-Entry Risk Assessments Not Completed

Re-Entry Risk Assessment Report - June 2017				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	5	24	29	82.8%
DEV	7	19	26	73.1%
GCJFCS	8	16	24	66.7%
OHU	3		3	0.0%
<b>Grand Total</b>	<b>23</b>	<b>59</b>	<b>82</b>	<b>72.0%</b>

Source: MindShare "Reunification Listing" Report; Data-as-of: 06/12/17

## MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List				
Data as of 06/11/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			4	4
DEV		1	3	4
GCJFCS		8	11	19
OHU			9	9
CPI		2	8	10
<b>Grand Total</b>	<b>0</b>	<b>11</b>	<b>35</b>	<b>46</b>

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	5/7/2017	5/14/2017	5/21/2017	5/29/2017	6/4/2017	6/11/2017
CHS	15	20	12	6	12	4
DEV	3	7	3	4	5	4
GCJFCS	6	10	3	7	13	19
OHU	2	3	5	9	6	9
CPI	25	43	18	19	14	10
NTF		2	1	8	3	
<b>District Total</b>	<b>51</b>	<b>85</b>	<b>42</b>	<b>53</b>	<b>53</b>	<b>46</b>





## Data Exceptions: AFCARS

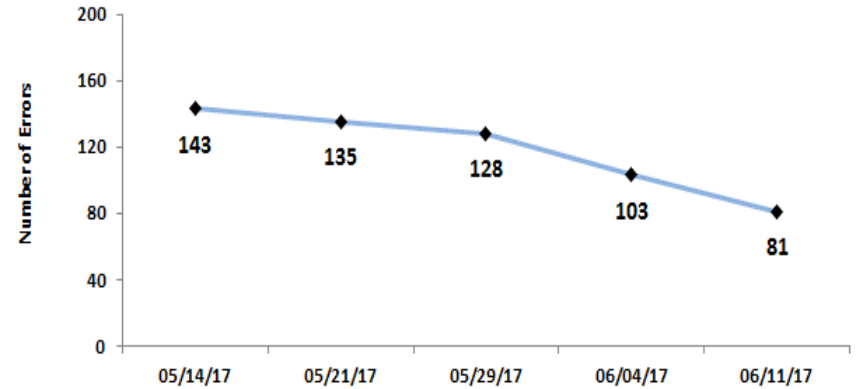
Data for Reporting Period - 04/01/17 – 09/30/17

### AFCARS Foster Care Report

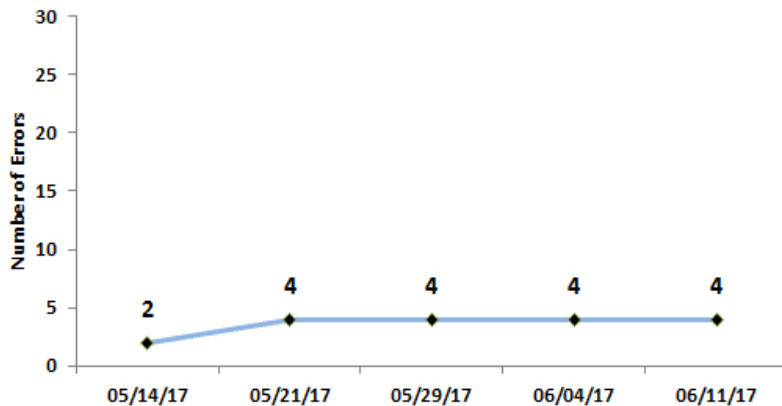
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			13		21	34
DEV			12		27	39
GCJFCS			1		14	15
OHU			3		6	9
CPI	2	8		1		11
<b>Total</b>	2	8	29	1	68	<b>108</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 06/11/17

### AFCARS Foster Care Errors Weekly FSFN Data as 06/11/17



### AFCARS Adoption Errors Weekly FSFN Data as of 06/11/17



### AFCARS Adoption Errors

Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					4	4
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 06/11/17



# Family Functioning Assessment – Methodology Cases

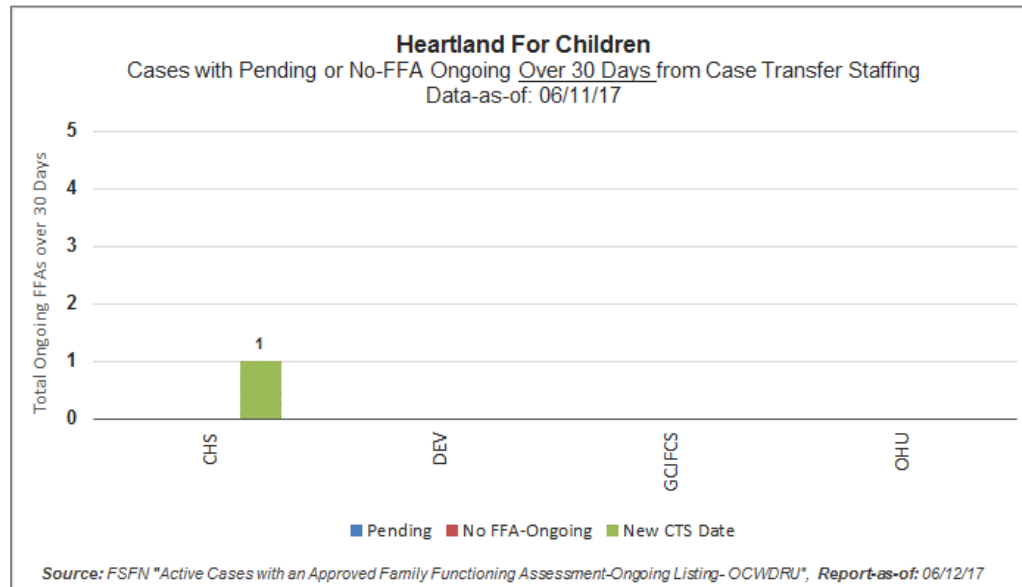
Timeliness of FFA “Approval” on Methodology Cases

CMO Contract Measure 11 – 4<sup>th</sup> Quarter

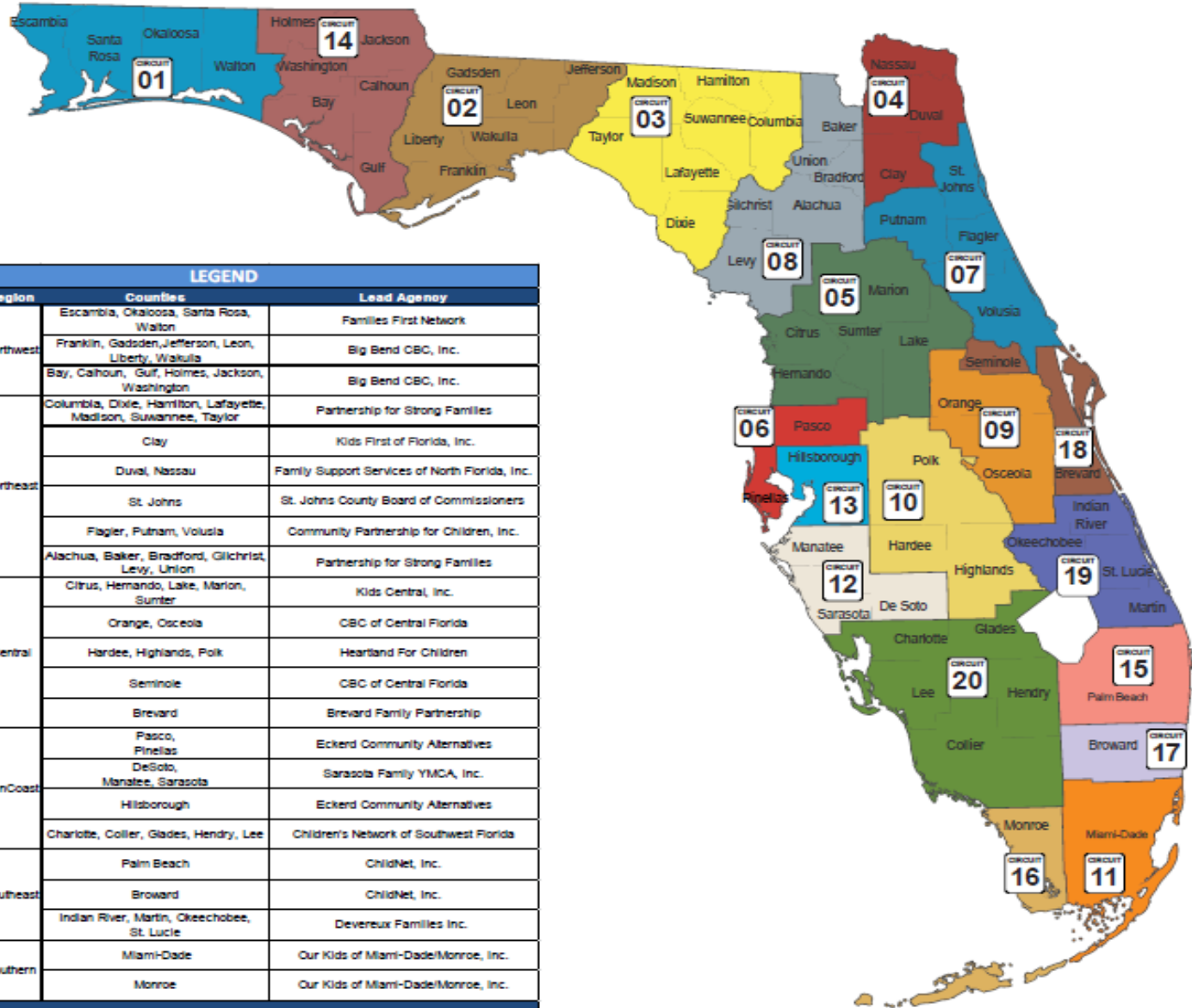
Active Methodology Cases by FFA-Ongoing Status Data as of 06/11/17				
Agency	No FFA	Pending	Approved	Total
CHS	8	0	288	296
DEV	7	13	271	291
GCJFCS	7	3	257	267
OHU	2	1	111	114
<b>Total</b>	<b>24</b>	<b>17</b>	<b>927</b>	<b>968</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/11/17			
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely
CHS	31	34	91.2%
DEV	35	35	100.0% ★
GCJFCS	31	35	88.6%
OHU	20	20	100.0% ★
<b>HFC TOTAL</b>	<b>117</b>	<b>124</b>	<b>94.4%</b>

FY 16-17 Target = 95% and above.



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Northeast	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10	Central	Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.