



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, June 06, 2018 at 10 a.m.

Data for Week Ended
Sunday, June 03, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2018 to March 31, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	6.71	99.5%	90.3%	99.6%	21.0%	62.6%	89.8%	4.33	98.0%	96.1%	100.0%	65.8%
Brevard Family Partnership	9.76	97.1%	96.0%	99.8%	57.3%	56.2%	86.5%	3.64	97.6%	89.4%	92.8%	62.8%
ChildNet Inc	11.91	96.4%	94.1%	99.8%	47.8%	51.6%	84.4%	3.46	97.4%	92.1%	92.1%	55.7%
ChildNet Palm Beach	6.65	98.9%	97.7%	100.0%	53.5%	56.6%	94.9%	4.93	97.8%	95.0%	700.0%	57.7%
Children's Network of SW Florida	11.56	98.0%	97.7%	99.9%	43.7%	54.7%	94.2%	5.11	97.9%	95.4%	94.0%	64.8%
Community Based Care (Cir #9)	10.77	97.4%	93.7%	99.8%	37.6%	58.9%	93.4%	5.18	97.4%	95.3%	89.4%	63.0%
Community Based Care (Cir #18)	6.07	98.9%	94.1%	99.7%	58.9%	60.7%	69.5%	3.85	96.5%	92.8%	66.6%	62.6%
Community Partnership for Childr.	7.48	94.0%	93.4%	99.2%	31.1%	48.8%	77.9%	3.54	94.7%	84.6%	71.4%	59.0%
Devereux CBC of Okeechobee	9.52	96.3%	95.9%	99.9%	44.4%	71.4%	72.9%	3.41	96.5%	92.5%	88.4%	76.8%
Eckerd Community Alternatives	7.48	97.9%	95.5%	99.9%	37.8%	49.1%	91.2%	4.37	99.1%	94.2%	84.0%	65.4%
Eckerd Community Hillsborough	11.58	97.3%	94.6%	99.9%	47.6%	47.0%	90.2%	6.61	98.3%	90.7%	97.5%	64.8%
Families First Network	6.70	95.0%	96.9%	99.5%	44.5%	47.6%	87.5%	6.33	96.5%	88.5%	87.5%	63.2%
Family Integrity Program	18.07	100.0%	90.9%	100.0%	36.6%	75.8%	100.0%	4.81	98.9%	89.3%	83.3%	67.5%
Family Support Services North Fla	7.88	97.7%	97.7%	99.9%	37.8%	75.0%	87.5%	3.11	98.8%	91.3%	100.0%	70.0%
Heartland For Children	7.73	98.3%	98.2%	99.7%	41.4%	55.7%	87.0%	3.27	99.2%	94.9%	94.7%	60.0%
Kids Central, Inc.	7.27	95.4%	98.4%	99.5%	39.6%	46.5%	93.4%	3.88	96.4%	92.0%	91.4%	73.0%
Kids First of Florida, Inc.	1.98	96.5%	96.0%	99.8%	15.6%	67.0%	90.9%	3.73	98.5%	90.4%	100.0%	70.6%
Our Kids of Miami-Dade	7.58	97.5%	95.7%	99.6%	35.0%	42.0%	90.0%	5.20	97.3%	95.3%	86.4%	54.6%
Partnership for Strong Families	7.48	96.6%	96.5%	99.3%	43.1%	68.4%	93.4%	3.71	98.8%	93.7%	78.2%	62.6%
Sarasota Y/Safe Children Coali...	12.33	98.3%	95.2%	99.6%	41.4%	55.7%	92.3%	3.7	95.5%	70.2%	84.3%	71.2%
Statewide	9.0	97.2%	95.8%	99.7%	41.5%	53.7%	89.2%	4.48	97.7%	91.8%	90.1%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 05/01/18 - 05/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	7	99.96%
DEV	8	99.84%
OHU	2	99.83%
Total	17	99.87%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/04/18		

# of Children Not Seen, Month of May 2018	
# Not Seen	Agency
	CHS
	DEV
1	OHU
	CPI
1	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 06/03/18	





Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 05/28/18 thru 06/03/18			
Agency	Timely	Un-Timely	Total
CHS			
DEV			
OHU	1	2	3
Total	1	2	3

Scorecard Measure #5 - 04/01/17 to 06/30/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - 4th Qtr as of 06/04/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	33	74	44.6% 
DEV	36	85	42.4% 
OHU	32	89	36.0%
HFC Total*	133	281	47.3%

Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - 4th Qtr as of 06/04/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	46	114	40.4%
DEV	36	96	37.5%
OHU	24	56	42.9%
HFC Total*	136	297	45.8%

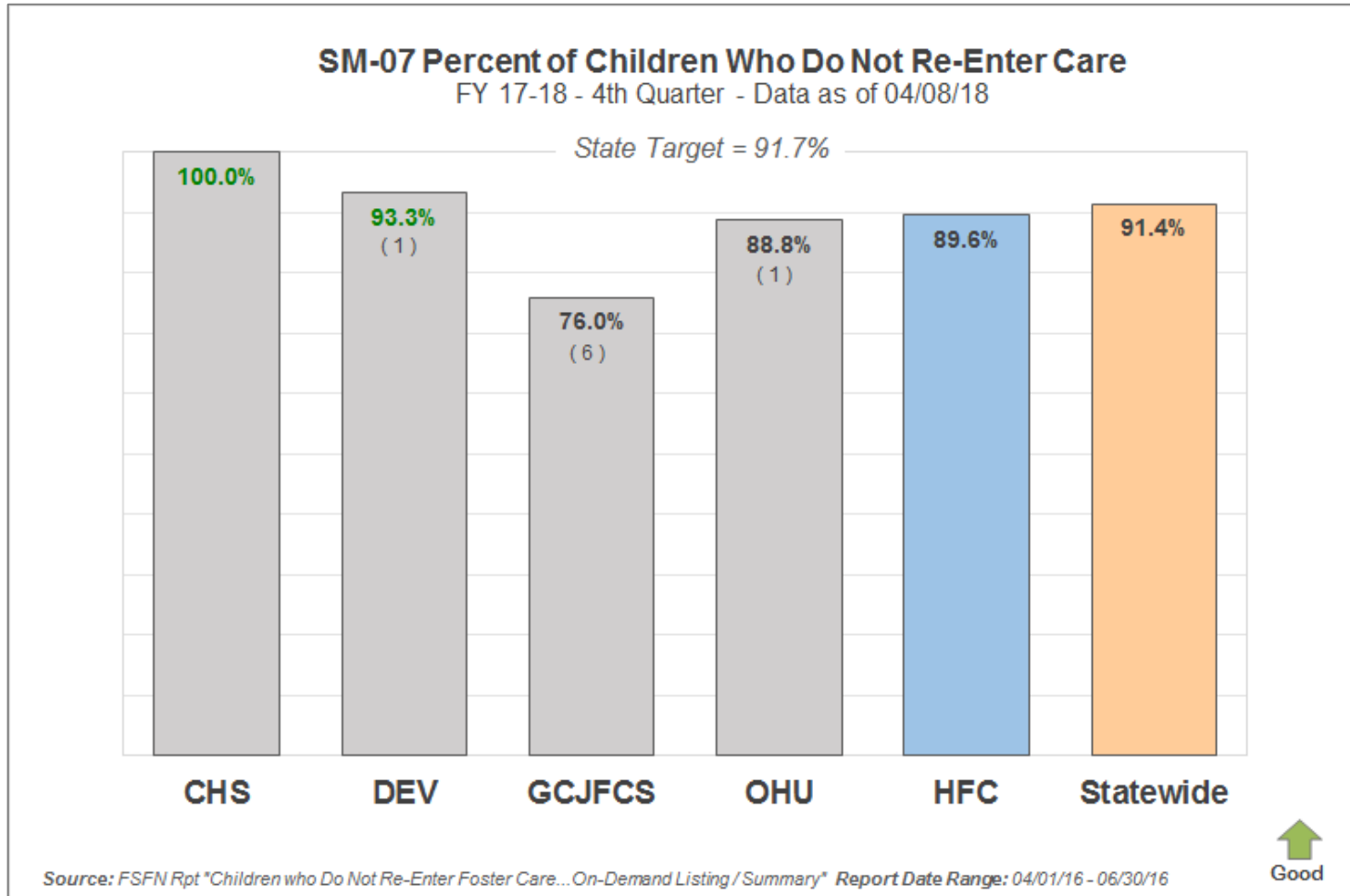
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



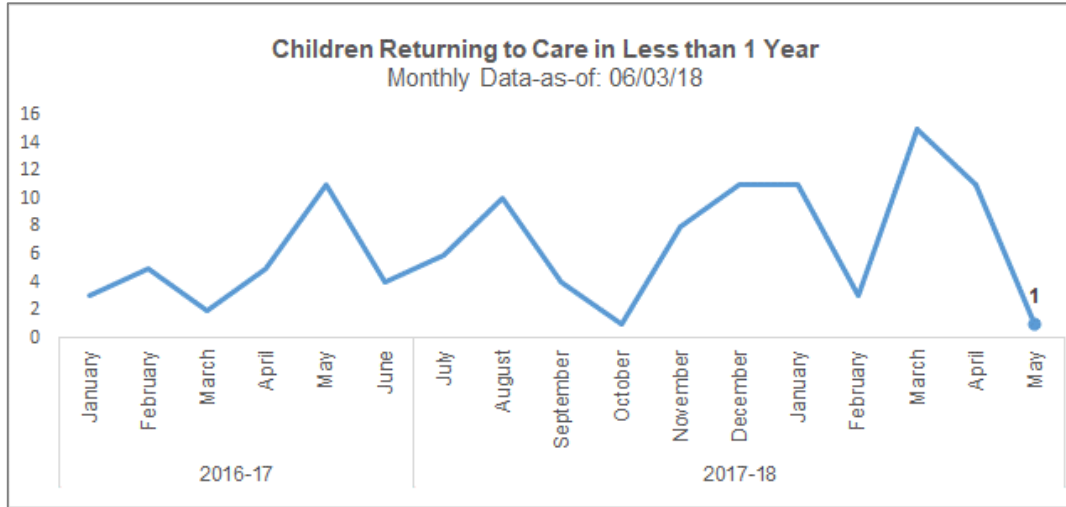
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



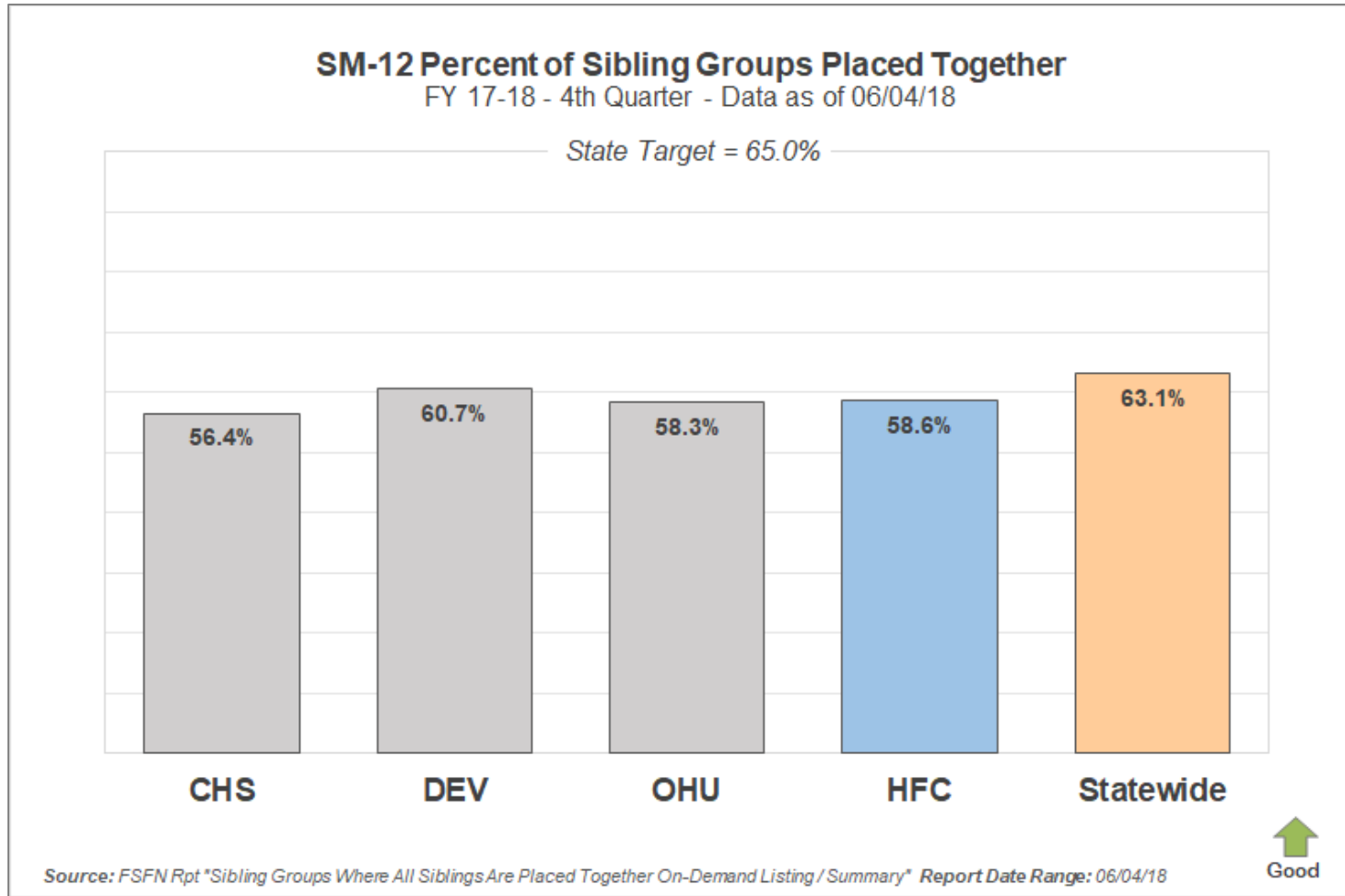
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 05/28/18 - 06/03/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
5/4/2018	141839-CHSFL	6/14/2017	11/14/2017	5	5	< 1.0 yr	Y	54%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/04/18



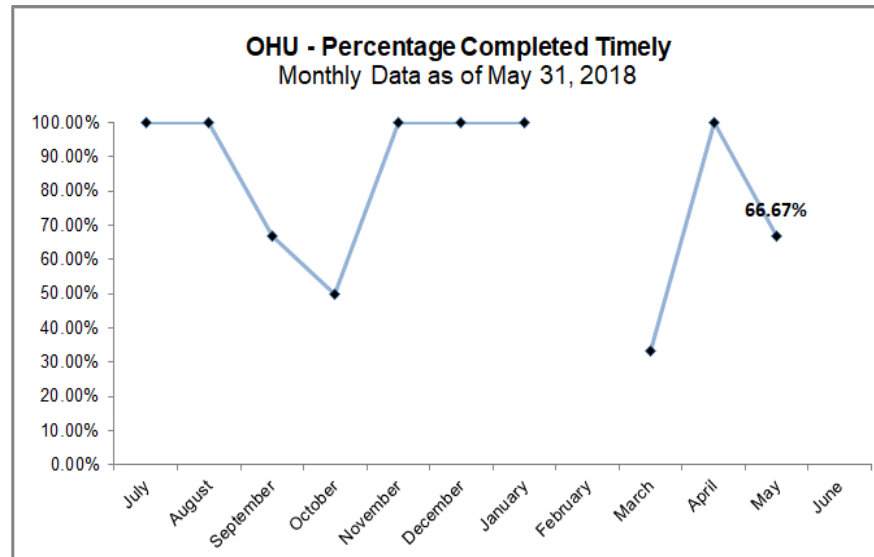
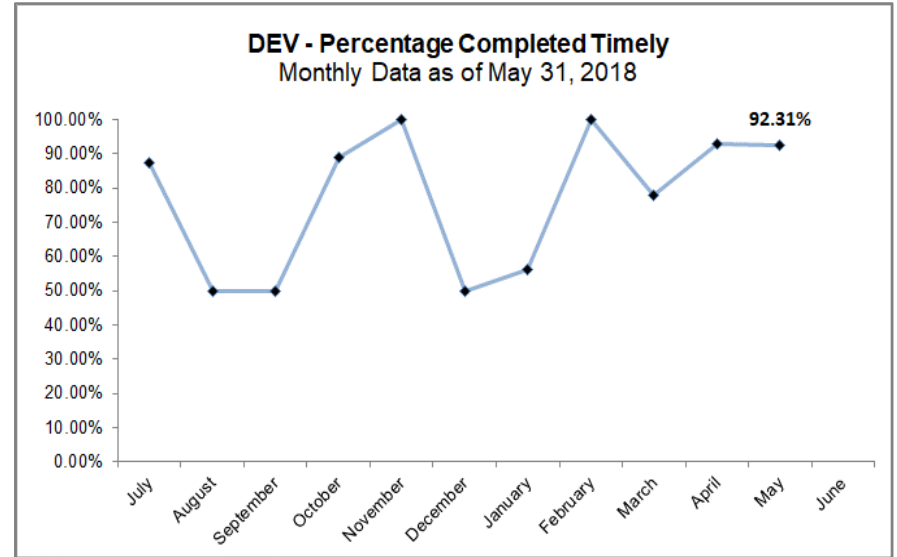
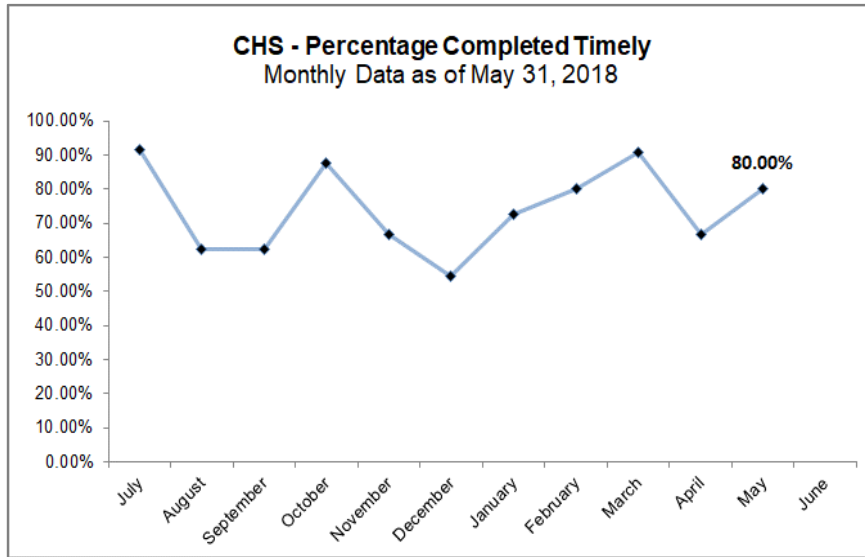
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



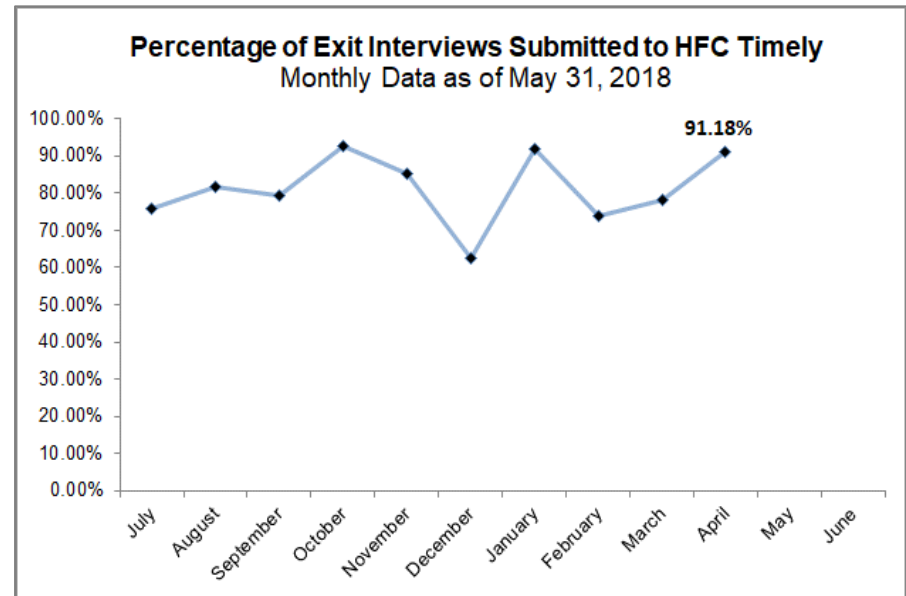
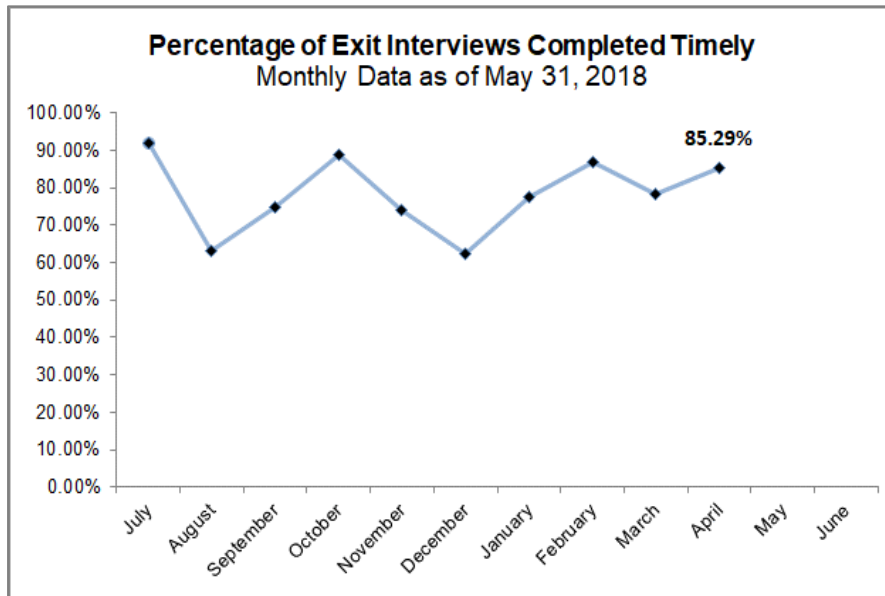
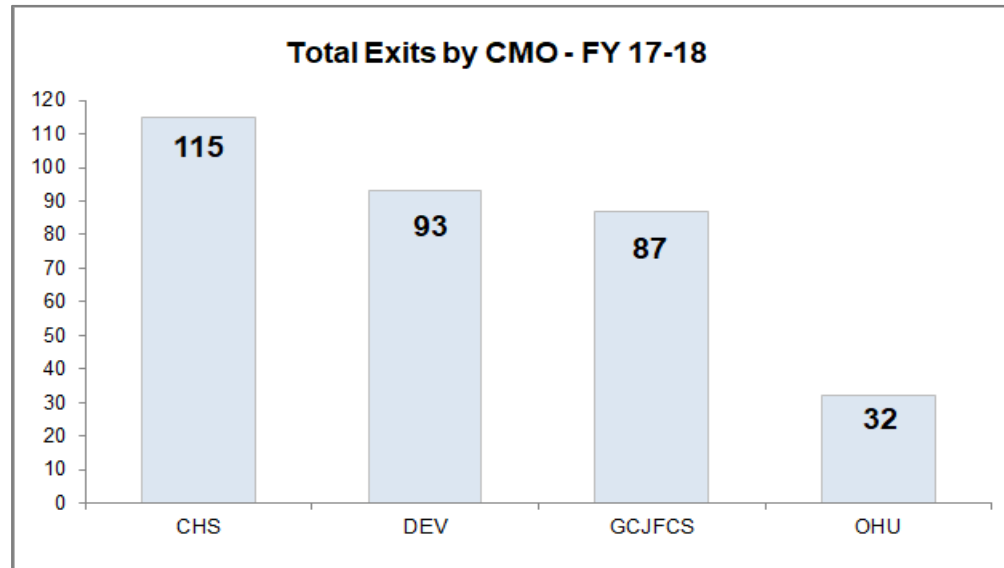
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 78.96%



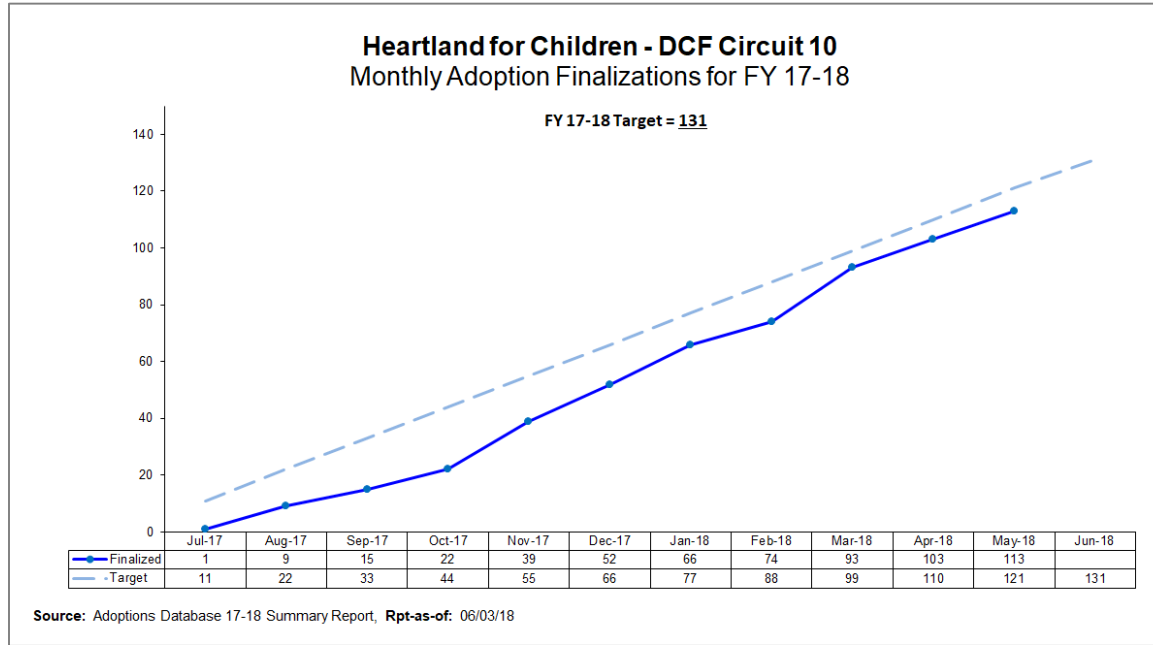
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 78.96%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

June 13, 2018
June 20, 2018

Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 06/03/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	2	34	8	42	81.0%	29.4%
DEV	9	28	4	32	87.5%	28.6%
GCJFCS	-	17	19	36	47.2%	41.2%
OHU	6	31	0	21	147.6%	29.0%
Total	17	113	18	131	86.3%	30.9%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of June 04, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	42	24	21	24	4	343
Highlands	7	4	5	3	8	2	9	6	1	3	2	0	50
Hardee	0	0	2	0	2	1	2	0	1	0	0	0	8
Total	47	46	37	32	40	29	43	48	26	24	26	4	402
# Children Removed													
Polk	69	76	53	53	51	44	62	87	43	32	44	8	622
Highlands	15	5	7	4	17	2	14	19	1	5	4	0	93
Hardee	0	0	4	0	3	2	7	0	1	0	0	0	17
Total	88	81	64	57	71	48	83	106	45	37	48	8	736
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0	0	0	0	0	1
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	1	0	0	0	0	0	0	0	0	1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	58	21	15	24	4	351
Highlands	15	4	5	2	11	0	8	3	0	4	4	0	56
Hardee	0	0	4	0	0	2	0	0	1	0	0	0	7
Total	54	50	36	33	33	31	47	61	22	19	28	4	418
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	9	6	7	5	3	81
Highlands	0	1	0	1	6	0	3	9	1	0	0	0	21
Hardee	0	0	0	0	3	0	5	0	0	0	0	0	8
Total	8	18	4	5	14	5	16	18	7	7	5	3	110
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	20	16	10	15	1	190
Highlands	0	0	2	1	0	2	3	7	0	1	0	0	16
Hardee	0	0	0	0	0	0	2	0	0	0	0	0	2
Total	26	13	24	19	24	12	20	27	16	11	15	1	208

% of Children Sheltered Placed in Foster Care							
Data as of 06/04/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	31.3%
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	12.5%
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of May 29 - June 04, 2018			
	Polk	Highlands	Hardee
Shelters	5	2	
Children Removed	9	4	
Placed in Foster Care	2		
Placed w/ a Relative	4	4	
Placed w/a Non-Rel	3		



Case Transfer Staffing Data

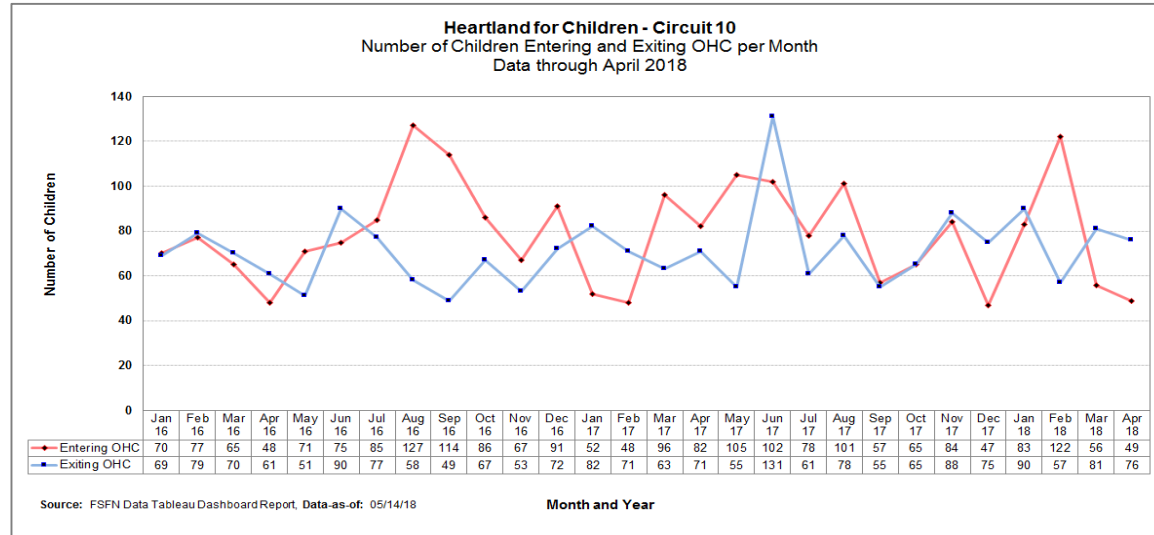
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 06/04/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	43	49	18	17		308	416	391
Devereux	19	45	23	27	30	18	34	23	55	30	28		332	442	403
GC / Polk	29	32	24	35	18	24	21	1	8	17	20		229	426	388
One Hope	58	59	41	42	26	38	45	54	56	36	21		476	586	358
Total	133	166	122	134	91	109	114	121	168	101	86		1345	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	25	43	14	8		199	253	230
Devereux	15	18	9	15	24	8	23	14	42	19	16		203	259	218
GC / Polk	24	25	13	16	10	19	17	0	4	9	15		152	265	235
One Hope	20	14	7	7	7	18	8	11	22	4	5		123	136	71
Total	74	74	54	55	49	64	56	50	111	46	44		677	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	3	4	0	7		32	27	30
Devereux	3	6	2	2	3	0	1	6	3	0	0		26	24	37
GC / Polk	0	4	5	0	3	4	1	0	0	3	0		20	29	11
One Hope	6	0	1	4	4	0	0	0	2	6	1		24	22	8
Total	11	14	8	7	13	11	3	9	9	9	8		102	102	86

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	5	2	1	0		48	102	83
Devereux	1	16	8	9	0	4	7	2	9	2	8		66	119	82
GC / Polk	3	1	4	14	2	1	0	0	4	5	0		34	113	89
One Hope	7	6	4	3	1	4	7	5	4	1	2		44	67	52
Total	19	31	22	30	10	11	19	12	19	9	10		192	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0	0	0		2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0	0		0	2	40
GC / Polk	0	0	0	0	0	0	0	0	0	0	0		0	1	29
One Hope	25	39	28	27	14	16	29	37	28	22	13		278	355	217
Total	25	39	28	29	14	16	29	37	28	22	13		280	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	6	0	1	0		10	17	7
Devereux	0	2	2	1	0	1	3	0	1	7	0		17	20	16
GC / Polk	0	2	0	4	1	0	0	1	0	0	2		10	13	9
One Hope	0	0	0	0	0	0	0	0	0	1	0		1	4	9
Total	0	5	2	6	2	1	3	7	1	9	2		38	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





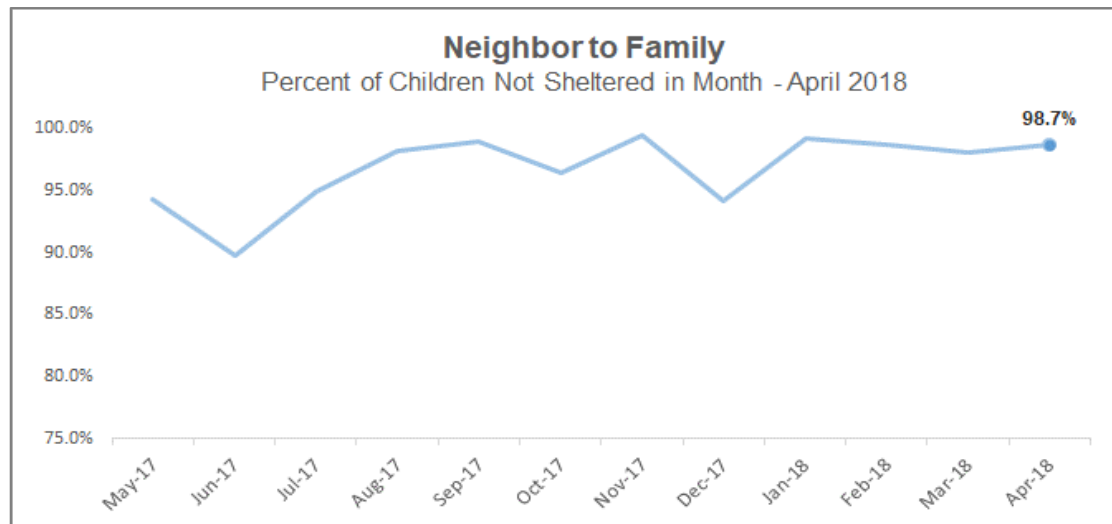
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.1%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 05/29/18 through 06/04/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	33	76
Specialized - Family Support	16	36
Prevention - Comm. Referral	28	80
Special Conditions Report	3	7
Nurturing Parenting	14	31
NTF - Total Services	94	230

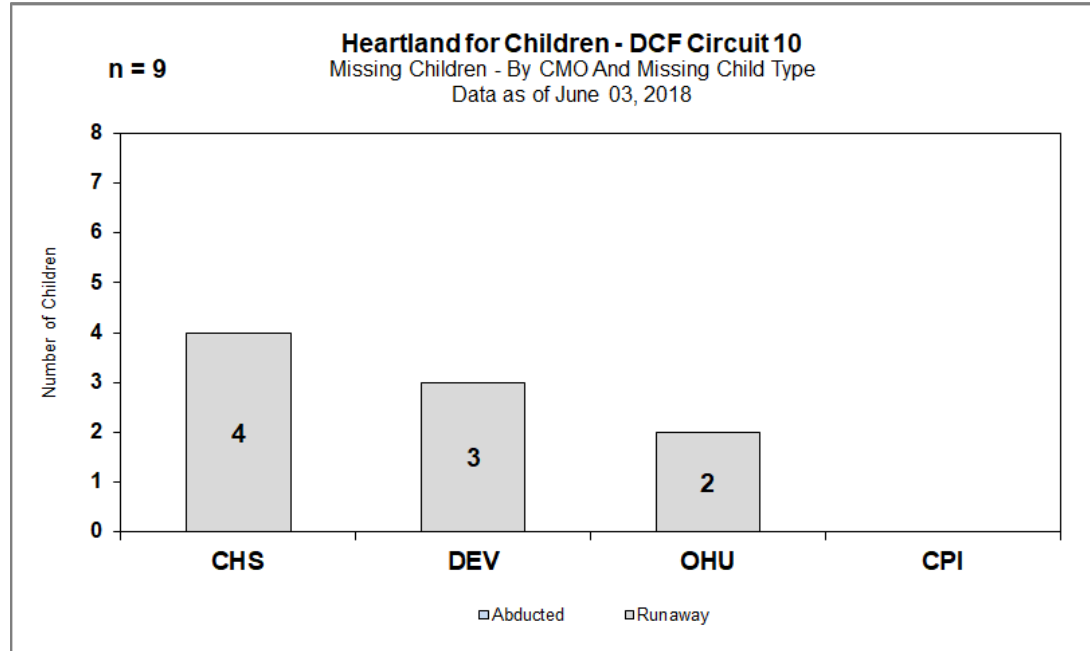
“very well informed”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

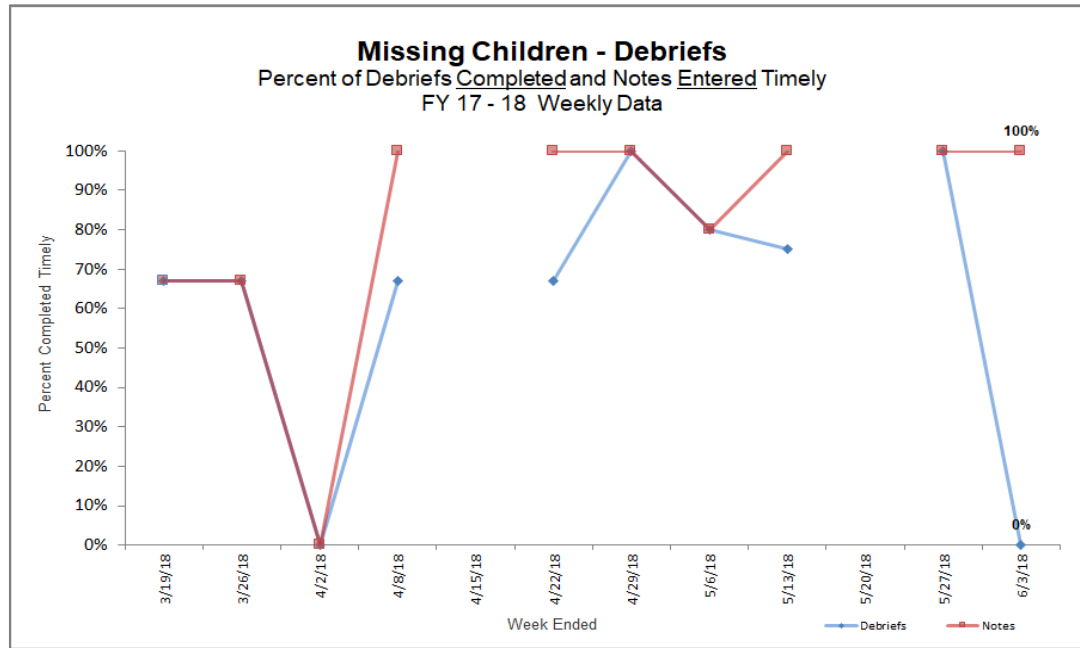


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Jan 2018 (m/end)	-	22	-	95%	-	22	-
Feb 2018 (m/end)	-	27	-	93%	-	30	-
Mar 2018 (m/end)	-	20	-	75%	-	21	-
Apr 2018 (m/end)	-	18	-	89%	-	14	-
May 2018 (m/end)	-	17	-	94%	-	20	-
6/3/2018	9	1	100%	100%	0	1	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



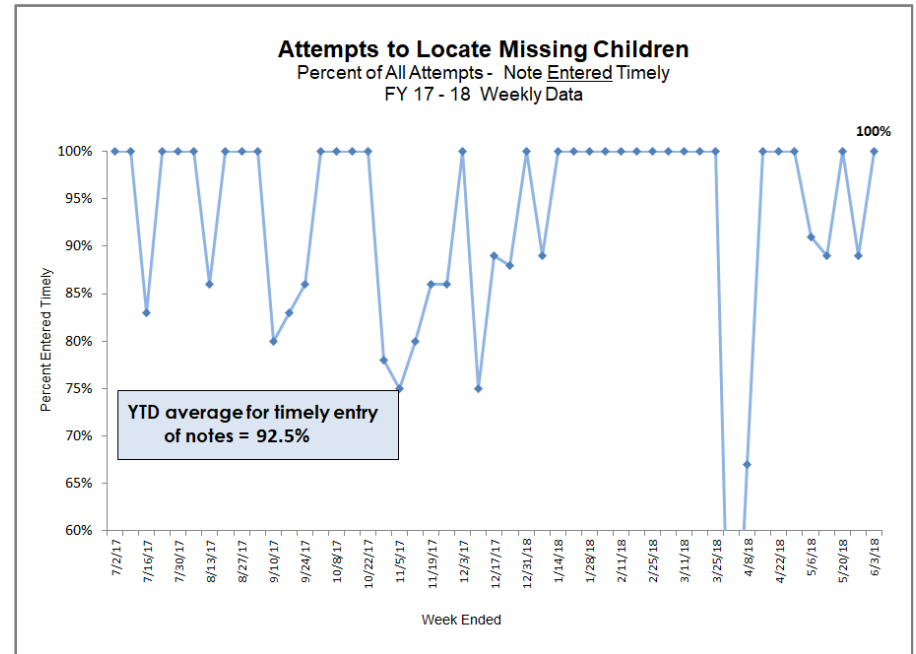
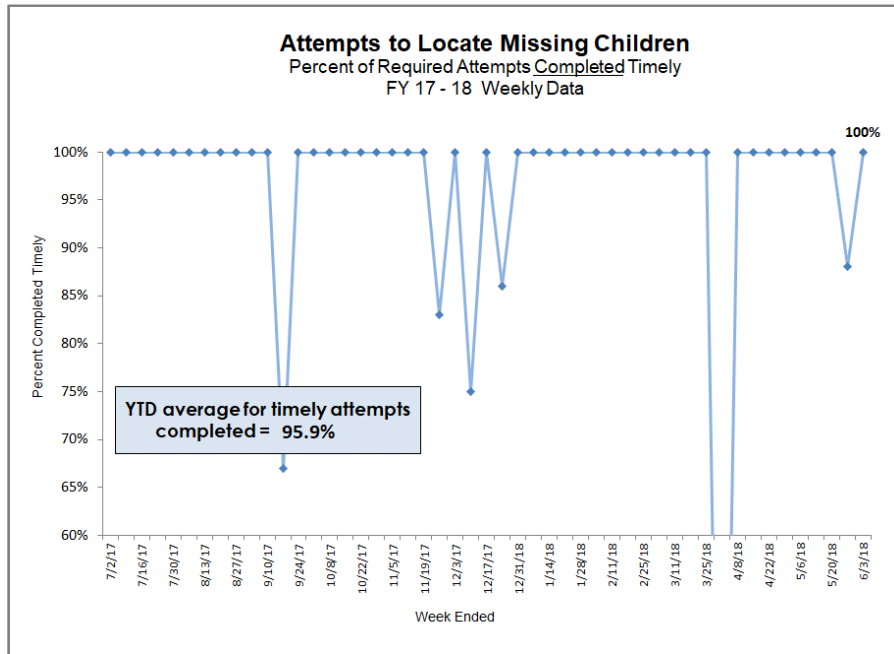
Missing Children - Debriefs								
Week of 05/28/2018 through 06/03/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1	1		0%	1		1	100%
DEV	1	1		0%	1		1	100%
OHU				-				-
Total	2	2	0	0%	2	0	2	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

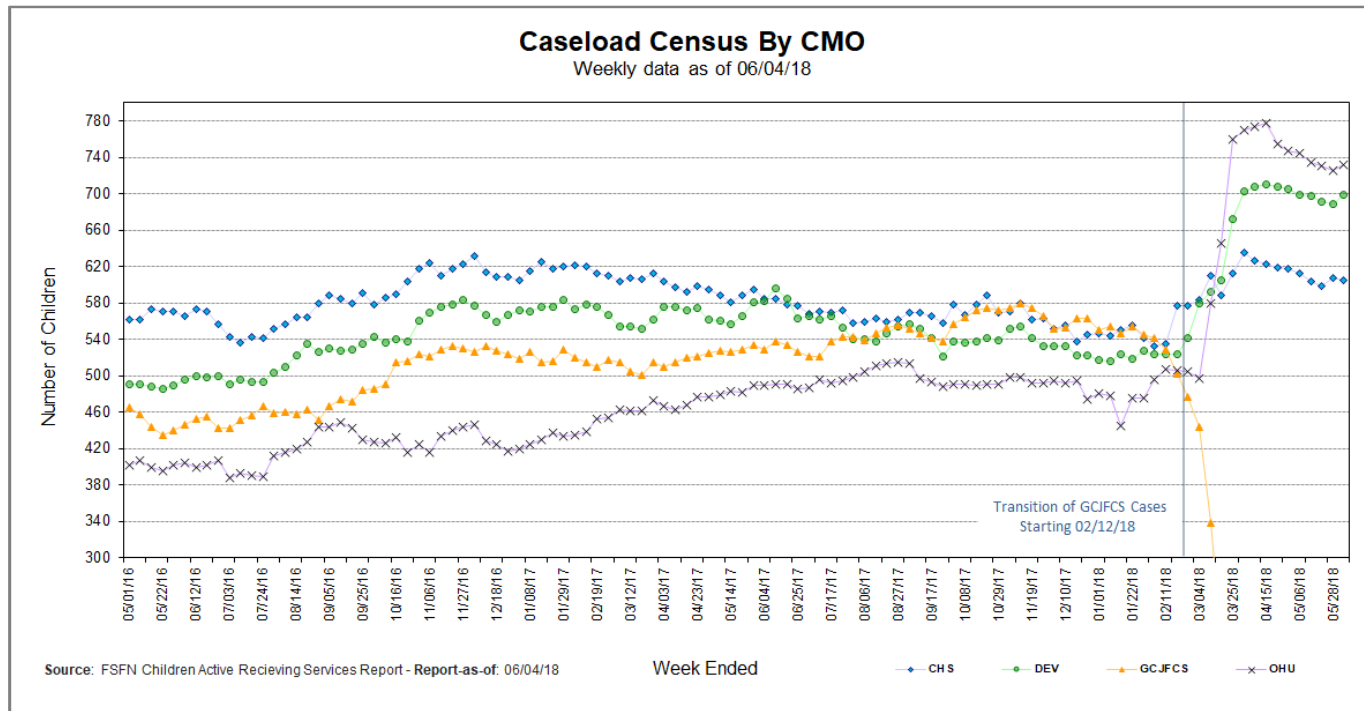
Attempts to Locate								
Week of 05/28/2018 through 06/03/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	3	3	3	100%	3	1	4	100%
OHU	2	2	2	100%	2		2	100%
PI				-				-
Total	8	8	8	100%	8	1	9	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	4/29/2018	5/6/2018	5/13/2018	5/20/2018	5/28/2018	6/4/2018
CHS	617	613	604	598	607	605
DEV	705	699	698	691	688	699
OHU	747	745	734	731	725	732
HFC Total	2069	2057	2036	2020	2020	2036



Caseload Census by Case Manager and Organization

Data as of 06/04/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Cardona, Abdiel	5
DEV	Young, Vanessa	5
OHU	Arnold, Tiffany	5
CHS	Luebke, Nicole	4
DEV	Porter, Ineisha	4
DEV	Reiter, Victoria	4
OHU	Fay, Ashley	4
OHU	Thomas, Taylor	4
OHU	Virts, Emily	4
CHS	Beltz, Nicole	3
CHS	Headly, Karen	3
DEV	Hampton, Sharday	3
DEV	Dethomas, Veronica	3
DEV	Murray, Loeselyn	3
OHU	Land, Amanda	3
OHU	Kampman, Rebecca	3
OHU	Higginbotham, Hannah	3
CHS	Alexander, Bethany	2
CHS	Parish, Elizabeth	1
CHS	Cotto, Sigrid	1
CHS	Livesay, Elizabeth	1
DEV	Martinez, Neisha	1
DEV	Singleton, Lashawndria	1
OHU	Distler, Rebecca	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Wynn, Christina	15
OHU	Crossen, Monaya	14
CHS	Dankowski, Jennifer	13
CHS	Raines, Todd	13
CHS	Wilson, Hellanor	13
DEV	Davis, Katelyn	13
CHS	Bullock, Cornelius	12
OHU	Jean, Tamara	12
DEV	Stoudemire, Ledesha	8
DEV	Herrera, Arline	8
CHS	Bullock, Emily	7
OHU	Newton, Kimberly	7
DEV	Smith, Codi	6
DEV	Louis, Rachelle	6
DEV	Desravines, Shedlie	6
OHU	Colon, Lisette	6

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Bartle, Julie	24
OHU	Mattison-Reid, Sharon	24
OHU	Cleveland, Tammy	24
OHU	Meinke, Danielle	24
OHU	Johnson, Gwendolyn	24
OHU	Mcfadden, Phillisha	24
CHS	Gonzalez, Vivian	23
DEV	Riley, Tinisha	23
OHU	Sherwood, Drake	23
OHU	Garza, Krystal	23
OHU	Fleurival, Marie	23
OHU	Thompkins, Eureka	23
DEV	Brown, Candace	22
OHU	Kamm, Stephanie	22
OHU	Downing, Teneka	22
OHU	Gay, Tony	22
OHU	Freeman, Bonita	22
OHU	Myers, Julieanne	22
DEV	Flores, Mary	21
OHU	Flinn, Joanne	21
OHU	Calderon, Jose	21
OHU	Lockwood, Roneshia	21
DEV	Daniels, Audrey	20
OHU	Tucker, Theron	19
OHU	Spears, Latasha	19
DEV	Gilberry, Yolanda	18
OHU	Frazier, Ernestine	18
CHS	Davis, Melissa	16
CHS	Arrindell, Mikel	16
DEV	Gilberry, Yolanda	16
OHU	Hinkle, Gwen	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Weaver, Salisha	28
DEV	O'Connor, Michelle	27
DEV	Spence, India	27
DEV	Pope, Kion	27
DEV	White, Alfreda	27
DEV	Williams, Brioni	27
CHS	Bjorklund, Kaitlyn	26
DEV	Morris, Tyrca	26
DEV	Curtis, Stephanie	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	45
OHU*	Baldwin, Chenoa	45
CHS	Bankole, Sophia	37
DEV	Gadson, Berleandah	37
CHS	Hiers, Katherine	36
OHU*	Pittard, Deangelo	36
CHS	Washington, Chastity	35
OHU	King, Lora	35
CHS	Tobie, Shada	34
OHU*	Tucker, Raymona	33
CHS	Jones, Olivia	32
DEV	Pierrissaint, Walner	32
CHS	Ware, Christina	31
CHS	Nettles, Markisha	31
CHS	Friday, Michelle	31
CHS	Sims, Victor	31
DEV	Hamilton, Shuntia	31
DEV	Pressley, Dante	31
DEV	Collins, Sara	31
DEV	Pyles, Lisa	31
DEV	Alston-Temple, Tameka	31
CHS	Mills, Clyatt	30
CHS	Bishop, Shane	30
CHS	Reese, Lamar	30
CHS	Humber, John	30
DEV	Collins, Montel	30
DEV	Rossy-Arroyo, Sheila	30
DEV	Diaz, Karla	30

*These OHU case managers contain caseloads that are over 70% OCS cases.
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/04/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	3	5	3	2	13	26	23.2
DEV	7	6	7	7	10	37	18.9
OHU	5	4	21	0	5	35	21.0
# of CMs	15	15	31	9	28	98	20.8

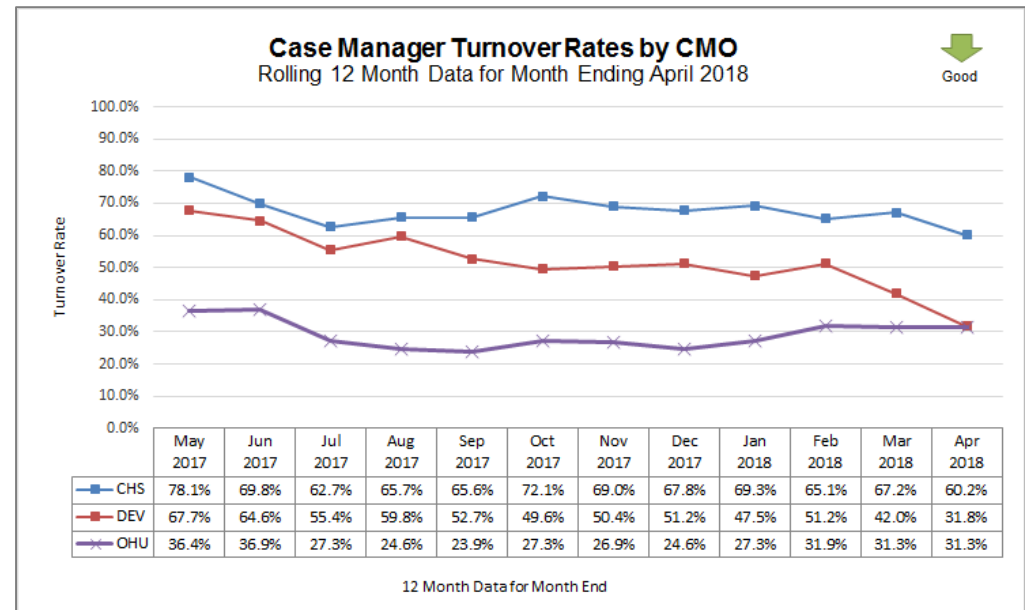
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	26	8	30.8%
DEV	37	13	35.1%
OHU	35	9	25.7%
HFC	98	30	30.6%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	60.2%	0.0%
DEV	31.8%	10.5%
OHU	31.3%	13.3%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - May 2018		
FSFN Data as of 06/04/18		
Agency	Mom % Completed	Dad % Completed
CHS	63.28%	40.49%
DEV	70.03%	41.54%
OHU	60.19%	43.44%
HFC	65.18%	41.67%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p>Source: Mindshare Mother / Father Contacts Dashboard</p>		


Birth Parent Contact Required and Completed - January 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	172	71.7%	153	78	51.0%	61.3% ★
DEV	205	154	75.1%	128	62	48.4%	61.8% ★
GCCC	231	142	61.5%	148	55	37.2%	49.3%
OHU	77	56	71.4%	41	27	65.9%	68.6% ★
TOTAL	753	523	69.5%	470	222	47.2%	58.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



Healthcare Information

Data Entered into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 06/03/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	410	99.8%	97.6%	90.5%	99.3%	95.8%
DEV	495	100.0%	98.8%	90.6%	98.6%	96.0%
OHU	364	100.0%	96.4%	95.8% 	96.4%	96.2%
HFC	1269	99.9%	97.7%	92.2%	98.2%	96.0%
Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 06/03/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	10	24	3
DEV	0	6	26	7
OHU	0	13	10	13
Total	1	29	60	23
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%


Scorecard Measure #9 - 03/31/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 17-18 - 4th Qtr as of 06/04/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	424	428	99.1% 
DEV	496	504	98.4% 
OHU	351	355	98.9% 
Total	1271	1287	98.76%

Scorecard Measure #10 - 03/31/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 17-18 - 4th Qtr as of 06/04/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	241	260	92.7%
DEV	237	262	90.5%
OHU	198	218	90.8%
Total	676	740	91.35%



Family Team Conferences Completed

FY17-18 – 4th Qtr Target: 55%

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 06/03/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 4th Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	11	34	13	9	159	5	300	53%
DEV	33	11	14	10	181	2	335	54%
GCJFCS	10*	27	6	-				
OHU	9	10	3	6	138	0	244	57% 
Grand Total	58	82	36	25	478	7	879	54%

FSFN CARS - Caseload 4th Qtr-as-of: 04/01/18

* numbers include out-of-caseload FTCs



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 06/04/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	1		2
DEV	1	6	1		8
OHU					0
Total	1	7	2	0	10

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 06/03/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	4	7
DEV		8		8
OHU		1	4	5
CPI			10	10
Total	0	12	22	34

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	4/22/2018	4/29/2018	5/6/2018	5/20/2018	5/28/2018	6/3/2018
CHS	8	6	7	17	20	7
DEV	11	5	13	18	31	8
OHU	9	13	19	14	13	5
CPI	11	10	3	2	1	10
NTF	0	0	5	4	0	4
Total	39	34	47	55	65	68

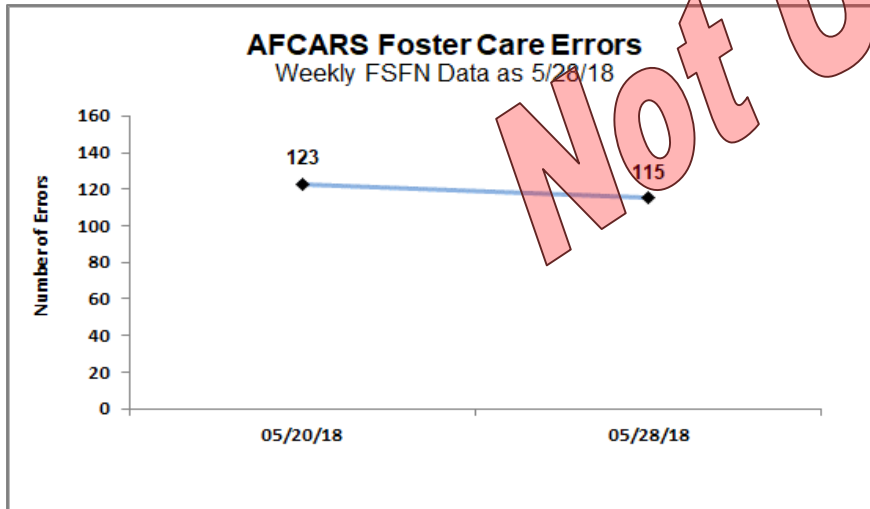
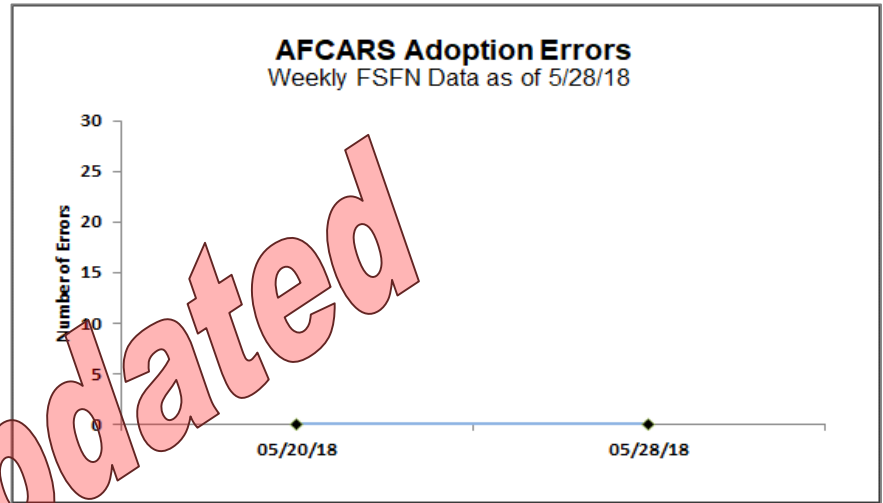


Data Exceptions: AFCARS

Data for Reporting Period - 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS		6	26		4	36
DEV		9	29		1	39
OHU		3	27		4	34
CPI				3	3	6
Total	0	18	82	3	12	115

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 05/28/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
OHU						
HFC						
Total	0	0	0	0	0	0

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 05/28/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			1	
DEV			1	
OHU			1	
HFC TOTAL	0	0	3	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/03/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	5	292	297	98.3%
DEV	7	334	341	97.9%
OHU	7	254	261	97.3%
HFC Total	19	880	899	97.9%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/03/18			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	22	23	95.7% ★
DEV	25	25	100.0% ★
OHU	27	27	100.0% ★
HFC TOTAL	74	75	98.7%

FY 17-18 Target = **95% and above.**



My Services & Independent Living Surveys

Percent of Surveys Received for Ages 18-22 – Data as of: 06/04/18

My Services Survey – Independent Living Survey				
<u>Ages 18-22</u>				
Due Date for Completion is 05/31/2018				
CMO	Total to be Completed	Number Completed	Exclusion Code Provided	Percent Completed
CHS	28	8	7	54%
DEV	25	13	10	92%
OHU	11	8	2	91%
GCJFCS	2	0	2	100%
Total	66	29	21	75.8%



Home for the Holidays – Summer Vacation

CMO Self-Reporting on Projected Number of Children Going Home for Summer Break



Promoting Father Involvement in Child Welfare

- **We must understand the dynamics of intergenerational family**
 - ✓ Child and Family Team Meeting facilitators must have the knowledge and skills necessary to work with intergenerational dynamics
- **Father involvement requires understanding and using life transitions**
 - ✓ Fathers may need help building continuity in relationships that become fragile due to things like physical separation and divorce
 - ✓ Fathers experience difficulty in sustaining emotional ties and social commitments when they experience risk factors like:
 - Substance abuse
 - Poverty
 - Mental health issues
 - Unemployment



“Our universal human quest is to find wholeness. Great leaders understand this as a process of courage, humility, and life-long learning.”

Seeds of Fire, Roots of Hope ~ Dr. Jeffery W. Linkenbach



RESOURCE NEWS FLASH... June 6, 2018

Summer Activity Resources

Free Bowling for Kids - Keep the kids busy this summer with 3 games of FREE bowling per day (through September 3rd) at participating AMF Bowling Centers. Go to <https://bowlsummergames.com/> to register.

Summer Movies – From June 12th through August 2nd every Tuesday, Wednesday, and Thursday, CMX Cinemas (Lakeside 18 at 1650 Town Center Dr., Lakeland) has a free kid's movie starting at 10:00am (Doors open at 9:30am).

Regal Theaters (Eagle Ridge Mall 12 at 955 Eagle Ridge Dr. and Hwy 27, Lake Wales) is offering select summer kid's movies for \$1.00 on Tuesdays and Wednesdays at 10:00am starting June 5th and ending August 1st.

The State Library of Florida Summer Reading Program is for children birth to 12 years old. Visit your local library for more information as well as other free summer programming.

Lakeland Public Library – *Libraries Rock! Music from around the World!* –

Programs held 10:00am-12:00pm, Fridays at the Main Library (100 Lake Morton Dr.)

June 8 – Musical Petting Zoo

June 15 – South America

June 22 – Africa

June 29 – Australia

July 6 – Asia

July 13 – Europe

July 20 – North America

July 27 – Giving Tree Drum Circle

Programs held 2:00-3:00pm, Thursdays at the Jackson Branch (1700 N Florida Ave)
June 7 – Central and South America
June 14 – Africa
June 21 – India
June 28 – Australia
July 5 – China
July 12 – Russia
July 19 – Ireland
July 26 – United States of America

Community Events

Dog Days of Summer - The United Way is hosting this free fun family event on June 22nd from 9:30-10:30am at the Bowling Green Childcare Center (3950 Aurora Ave). Enjoy fun activities, story time, free books, and popcorn! For more information, call (863) 648-1500 x228.

Education Resources

Finish a Degree! - Polk State has a partnership with Complete Florida, a free program funded by the State of Florida, that pairs returning adults with a personal coach to help them complete an online degree (only specific majors available). To be eligible for services, the student must be a Florida resident, completed some college coursework but not a degree, and has had a gap of at least one year since being enrolled in college. If interested, email polk@completeflorida.org, call 1-855-814-8240, or go to www.completefl.org.

Food Resources

Summer BreakSpot – The Florida Department of Agriculture and Consumer Services is providing FREE food and fun all summer long for youth ages 18 and under. Enjoy healthy breakfasts, lunches and snacks! To find a location near you, visit: <http://www.summerfoodflorida.org/>, dial 2-1-1, or text FoodFL to 877-877.

Teen/Young Adult Resources

High School Sports Physical Day - The Watson Clinic sponsored event will be held on June 9th from 8:00am-12:00pm at the Main Clinic (1600 Lakeland Hills Blvd., 1st Floor-Orthopaedic Dept., Lakeland). Athletes need to arrive with their completed pre-participation form which must be signed by a parent. Area high schools have been slotted for specific times during the day. Please call 863-680-7373 for details.

Parenting Resources

Parenting Tips Group - Healthy Families Polk is hosting this free event on June 12th from 11:00am-1:30pm at Christina Park (445 C.R. 540-A, Lakeland). The topic is Water Safety! Enjoy fun activities, crafts, lunch and a Guest Speaker. For more information and to register, call (863) 534-5257.

Safety Resources

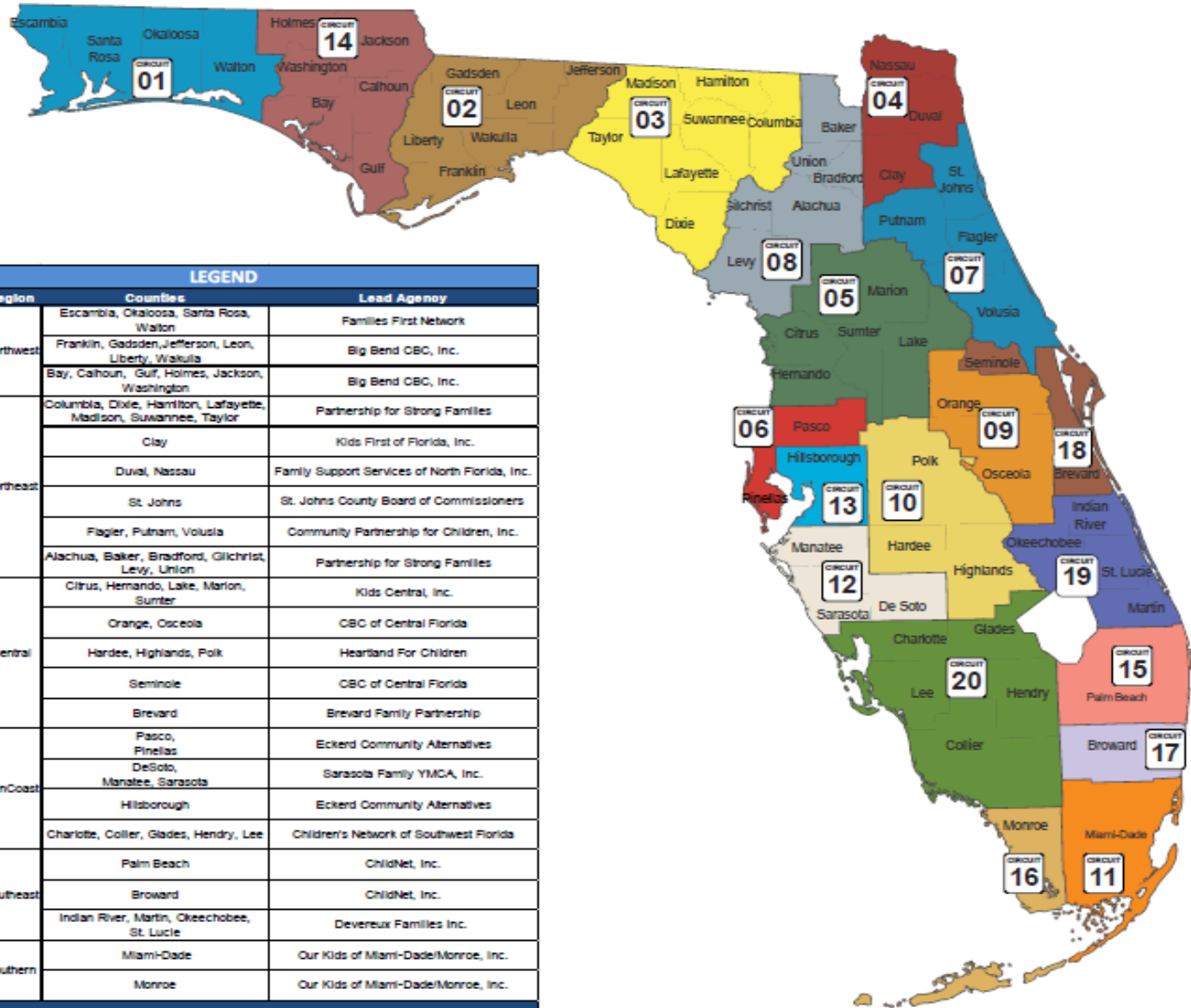
It's Hurricane Season – Are you prepared? - June 1st marks the beginning of hurricane season. Don't wait for a storm to prepare. Here are a few basic preparedness tips from Ready.gov: *Know where to go* - If you are ordered to evacuate, know the local hurricane evacuation routes and have a plan for where to stay. *Put together a disaster supply kit* - including a flashlight, batteries, cash, first aid supplies, and copies of your (and your children's) critical information if you need to evacuate. *Make a family emergency communication plan*. Visit Ready.gov/hurricanes or FloridaDisaster.org for additional tips and detailed information.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Central	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
06	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.