

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting

Scheduled for Wednesday, June 06, 2018 at 10 a.m.

Data for Week Ended Sunday, June 03, 2018

Conference Call: 866-946-1739 Participant Number: 7936917#



Community Based Care Lead Agency Scorecard For the Quarter of January 01, 2018 to March 31, 2018

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1		,				,					
1. Rate of Abuse per 100,000 days while in foster care.	 Percent of children who are not neglected or abused during in- home services. 		 Children under supervision who are seen every 30 days. 	5. Children exiting foster care to a permanent home within 12 months of entering care.	permanency in 12	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	moves per 1,000 days in foster care.	9. Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
6.71	99.5%	90.3%	99.6%	21.0%	62.6%	89.8%	4.33	98.0%	96.1%	100.0%	65.8%
9.76	97.1%	96.0%	99.8%	57.3%	56.2%	86.5%	3.64	97.6%	89.4%	92.8%	62.8%
11.91	96.4%	94.1%	99.8%	47.8%	51.6%	84.4%	3.46	97.4%	92.1%	92.1%	55.7%
6.65	98.9%	97.7%	100.0%	53.5%	56.6%	94.9%	4.93	97.8%	95.0%	700.0%	57.7%
11.56	98.0%	97.7%	99.9%	43.7%	54.7%	94.2%	5.11	97.9%	95.4%	94.0%	64.8%
10.77	97.4%	93.7%	99.8%	37.6%	58.9%	93.4%	5.18	97.4%	95.3%	89.4%	63.0%
6.07	98.9%	94.1%	99.7%	58.9%	60.7%	69.5%	3.85	96.5%	92.8%	66.6%	62.6%
7.48	94.0%	93.4%	99.2%	31.1%	48.8%	77.9%	3.54	94.7%	84.6%	71.4%	59.0%
9.52	96.3%	95.9%	99.9%	44.4%	71.4%	72.9%	3.41	96.5%	92.5%	88.4%	76.8%
7.48	97.9%	95.5%	99.9%	37.8%	49.1%	91.2%	4.37	99.1%	94.2%	84.0%	65.4%
11.58	97.3%	94.6%	99.9%	47.6%	47.0%	90.2%	6.61	98.3%	90.7%	97.5%	64.8%
6.70	95.0%	96.9%	99.5%	44.5%	47.6%	87.5%	6.33	96.5%	88.5%	87.5%	63.2%
18.07	100.0%	90.9%	100.0%	36.6%	75.8%	100.0%	4.81	98.9%	89.3%	83.3%	67.5%
7.88	97.7%	97.7%	99.9%	37.8%	75.0%	87.5%	3.11	98.8%	91.3%	100.0%	70.0%
7.73	98.3%	98.2%	99.7%	41.4%	55.7%	87.0%	3.27	99.2%	94.9%	94.7%	60.0%
7.27	95.4%	98.4%	99.5%	39.6%	46.5%	93.4%	3.88	96.4%	92.0%	91.4%	73.0%
1.98	96.5%	96.0%	99.8%	15.6%	67.0%	90.9%	3.73	98.5%	90.4%	100.0%	70.6%
7.58	97.5%	95.7%	99.6%	35.0%	42.0%	90.0%	5.20	97.3%	95.3%	86.4%	54.6%
7.48	96.6%	96.5%	99.3%	43.1%	68.4%	93.4%	3.71	98.8%	93.7%	78.2%	62.6%
12.33	98.3%	95.2%	99.6%	41.4%	55.7%	92.3%	3.7	95.5%	70.2%	84.3%	71.2%
9.0	97.2%	95.8%	99.7%	41.5%	53.7%	89.2%	4.48	97.7%	91.8%	90.1%	63.7%
8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	<mark>69.9%</mark>	60.0%
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Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under \$	Supervision
Seen Who Are Seen Every Thirty I	Days

Supervision between 05/01/18 - 05/31/18

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely							
CHS	7	99.96%							
DEV	8	99.84%							
OHU	2	99.83%							
Total	17	99.87%							
	*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/04/18								

# of Children Not Seen, Month of May 2018						
# Not Seen	Agency					
	CHS					
DEV						
1	OHU					
	CPI					
1	Total					
Source: FSFN Rpt "Children seen /						
not seen daily listing"						
Data-as-oj	t 06/03/18					



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%** SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 05/28/18 thru 06/03/18								
Agency	Timely Un-Timely Total							
CHS								
DEV								
OHU	OHU 1 2 3							
Total	1	2	3					

Scorecard Measure #5 - 04/01/17 to 06/30/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>4th Qtr</u> as of 06/04/18								
Agency	Agency Permanency within 12 mths Out-of-home care Reunification							
CHS	33	74	44.6%					
DEV	36	85	42.4% 🎽					
OHU	OHU 32 89 36.0%							
HFC Total*	133	281	47.3%					

Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>4th Qtr</u> as of 06/04/18

Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	46	114	40.4%
DEV	36	96	37.5%
OHU	24	56	42.9%
HFC Total*	136	297	45.8%

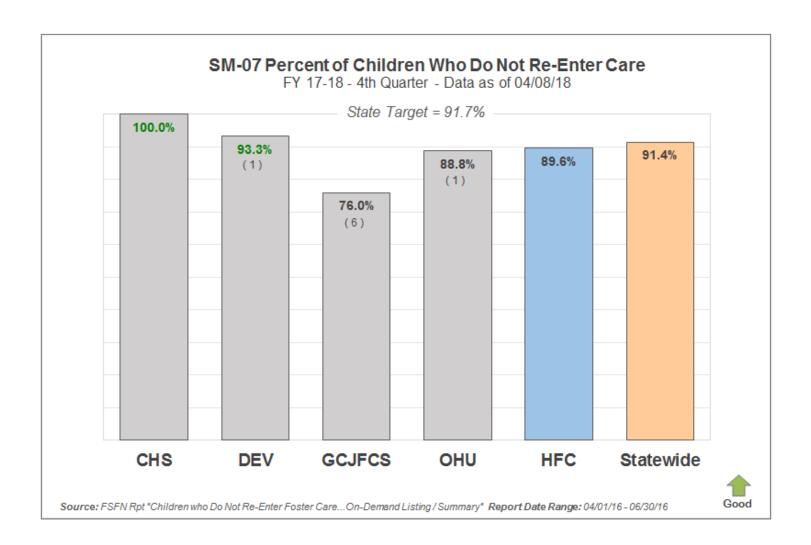
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 7 – Children Who Do Not Re-Enter Care

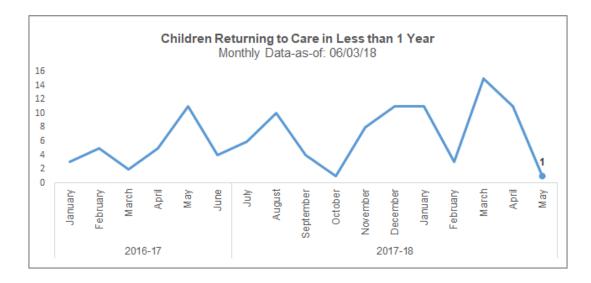
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.





Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



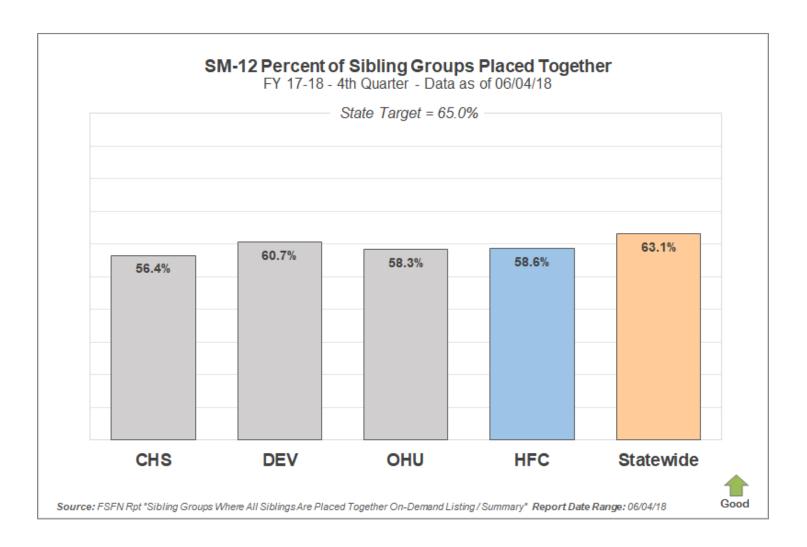
	Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 05/28/18 - 06/03/18									
Current Removal Date	Prior Unit Prior Removal Prior Discharge Prior Discharge I OR Range									
5/4/2018	141839-CHSFL	6/14/2017	11/14/2017	5	5	< 1.0 yr	Y	54%		

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/04/18



Scorecard Measure 12 – Separated Siblings

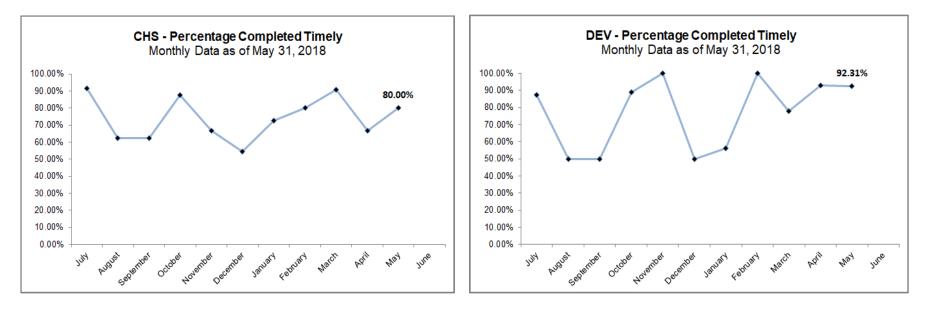
Percentage of siblings groups in out-of-home care where all siblings are placed together.

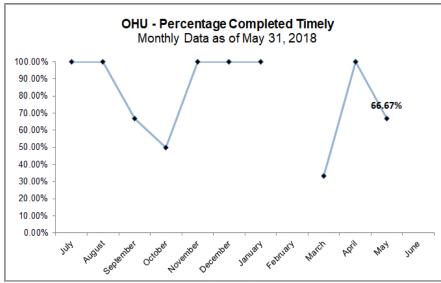




Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 78.96%

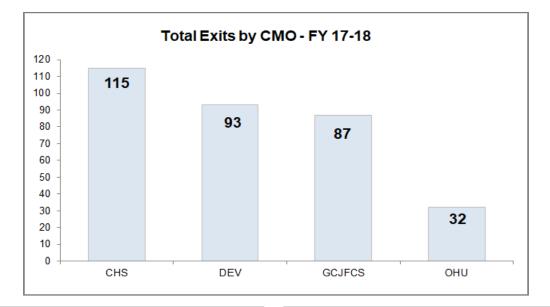


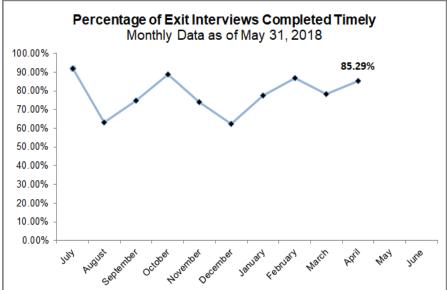


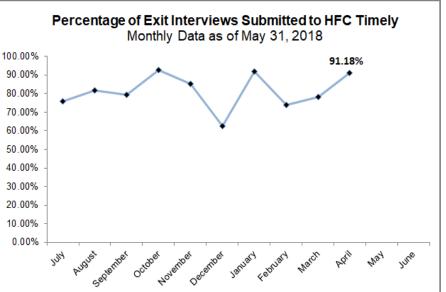


Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 78.96%



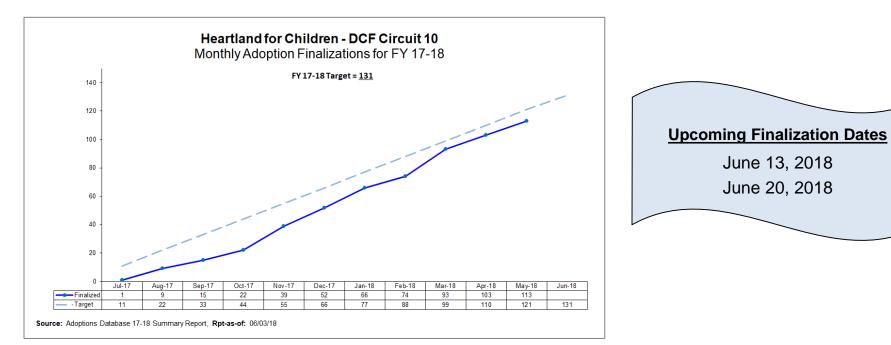






Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



	Adoption Finalizations Credited to HFC 17-18 Fiscal Year-to-Date 06/03/18										
СМО	Subsidy Files Submitted Finalized Adoptions Number Needed to Meet Target CMO Target % % Completed w/in 24 Mths										
CHS	2	34	8	42	81.0%	29.4%					
DEV	9	28	4	32	87.5%	28.6%					
GCJFC S	-	17	19	36	47.2%	41.2%					
OHU	6	31	31 0 21 147.6% 29.0%								
Total	17	113	18	131	86.3%	30.9%					













Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of June 04, 2018

	CLS WEEKLY SHELTER REPORT - FY 2017-2018												
													17/18
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals
		40				Shelter		-					
Polk	39	42	30	29	30	26	32	42	24	21	24	4	343
Highlands	7	4	5	3	8	2	9	6	1	3	2	0	50
Hardee	0	0	2	0	2	1	2	0	1	0	0	0	8
Total	47	46	37	32	40	29	43	48	26	24	26	4	402
		70	50	50		hildren			40	00		0	
Polk	69	76	53	53	51	44	62	87	43	32	44	8	622
Highlands	15	5	7	4	17	2	14	19	1	5	4	0	93
Hardee	0	0	4	0	3	2	7	0	1	0	0	0	17
Total	88	81	64	57	71	48	83	106	45	37	48	8	736
Polk	0	0	0		1	ildren [0	0		0	0	0	0	4
	0	0	0	1	0	0	0	0	0	0	0	0	1 0
Highlands	0	-	0	0	0	0	0	0	0	0	0	0	0
Hardee	-	0	-	1	0	0	~	~	~			~	-
Total	0	0	0	•		n Place	0	0	0	0	0	0	1
Dalla	35	40	07	# 31						45	24		254
Polk		46	27 5	2	22 11	29 0	39	58 3	21	15	24	4	351
Highlands Hardee	15 0	4	э 4	0	0	2	8	0	0	4	4	0	56 7
Total	54	50	4 36	33	33	31	47	61	22	19	28	4	418
Total	34	50	- 30			Placed				19	20	4	418
Polk	8	17	4	4	5	5	8	9	6	7	5	3	81
Highlands	0	1	4	4	6	0	3	9	1	0	0	0	21
Hardee	0	0	0	0	3	0	5	0	0	0	0	0	8
Total	8	18	4	5	14	5	5 16	18	7	7	5	3	110
Total	0	10	4	-		າ Placeo				1	5	3	110
Polk	26	13	22	18	24	10	15	20	c 16	10	15	1	190
Highlands	20	0	22	10	0	2	3	20	0	10	0	0	190
Hardee	0	0	0	0	0	0	2	0	0	0	0	0	2
Total	26	13	24	19	24	12	20	27	16	11	15	1	208
Total	20	10	24	19	24	12	20	21	10		10		200

	% of Children Sheltered Placed in Foster Care Data as of 06/04/2018											
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18					
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%					
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%					
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%					
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%					
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%					
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%					
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%					
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%					
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%					
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%					
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	31.3%					
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	12.5%					
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%						

Shelter Count for the Week of May 29 - June 04, 2018									
Polk Highlands Hardee									
Shelters	5	2							
Children Removed	9	4							
Placed in Foster Care	2								
Placed w/ a Relative	4	4							
Placed w/a Non-Rel	3								



Case Transfer Staffing Data

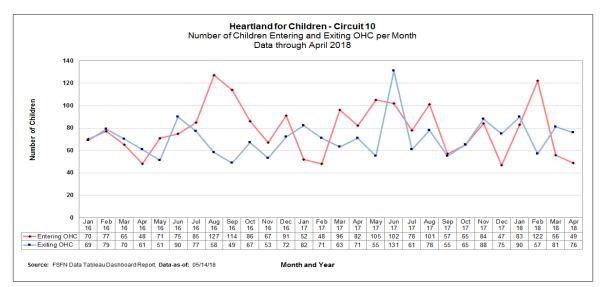
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 06/04/2018

	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals		15-16 Totals		
Number of	f Chilo	dren	1											Totalo	Totalo		NON-JUD
CHS	27	30	34	30	17	29	14	43	49	18	17		308	416	391	1	CHS
Devereux	19	45	23	27	30	18	34	23	55	30	28		332	442	403	1	Devereux
GC / Polk	29	32	24	35	18	24	21	1	8	17	20		229	426	388	1	GC / Polk
One Hope	58	59	41	42	26	38	45	54	56	36	21		476	586	358	1	One Hope
Total	133	166	122	134	91	109	114	121	168	101	86		1345	1870	1540	1	Total
Out of Hor	Dut of Home Care										OCS / ICP						
CHS	15	17	25	17	8	19	8	25	43	14	8		199	253	230	1	CHS
Devereux	15	18	9	15	24	8	23	14	42	19	16		203	259	218	1	Devereux
GC / Polk	24	25	13	16	10	19	17	0	4	9	15		152	265	235	1	GC / Polk
One Hope	20	14	7	7	7	18	8	11	22	4	5		123	136	71	1	One Hope
Total	74	74	54	55	49	64	56	50	111	46	44		677	913	754	1	Total
IN - HOME	JUD	ICIAL														1	Reinstater
CHS	2	4	0	1	3	7	1	3	4	0	7		32	27	30	1	CHS
Devereux	3	6	2	2	3	0	1	6	3	0	0		26	24	37	1	Devereux
GC / Polk	0	4	5	0	3	4	1	0	0	3	0		20	29	11	1	GC / Polk
One Hope	6	0	1	4	4	0	0	0	2	6	1		24	22	8		One Hope
Total	11	14	8	7	13	11	3	9	9	9	8		102	102	86	1	Total

000000000000000000000000000000000000000			1	1	1	1		1	1	1					
	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR		MAY	JUN	17-18	16-17	15-16
	JUL	700	JLI	001	1101	DLU		I LD	IVI/ALX		IN/AT	3011	Totals	Totals	Totals
NON-JUDI	CIAL	IN HO	ME S	ERVIC	ES										
CHS	8	8	6	4	7	2	5	5	2	1	0		48	102	83
Devereux	1	16	8	9	0	4	7	2	9	2	8		66	119	82
GC / Polk	3	1	4	14	2	1	0	0	4	5	0		34	113	89
One Hope	7	6	4	3	1	4	7	5	4	1	2		44	67	52
Total	19	31	22	30	10	11	19	12	19	9	10		192	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0	0	0		2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0	0		0	2	40
GC / Polk	0	0	0	0	0	0	0	0	0	0	0		0	1	29
One Hope	25	39	28	27	14	16	29	37	28	22	13		278	355	217
Total	25	39	28	29	14	16	29	37	28	22	13		280	359	314
Reinstater	nent o	of Pro	tectiv	e Ser	vices	Super	vison	(Not	ice of	Heari	ngs)				
CHS	0	1	0	1	1	0	0	6	0	1	0		10	17	7
Devereux	0	2	2	1	0	1	3	0	1	7	0		17	20	16
GC / Polk	0	2	0	4	1	0	0	1	0	0	2		10	13	9
One Hope	0	0	0	0	0	0	0	0	0	1	0		1	4	9
Total	0	5	2	6	2	1	3	7	1	9	2		38	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





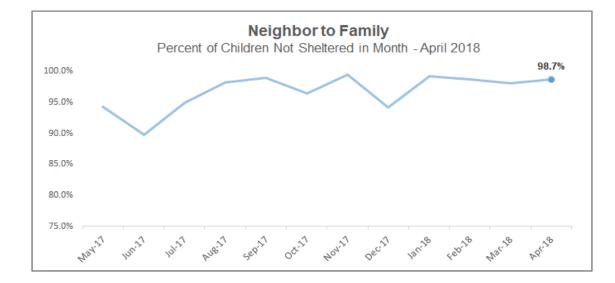


Neighbor to Family – Weekly & Monthly Census 17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.1%**

Neighbor To Family - Weekly Census Numbers Weekly Data 05/29/18 through 06/04/18									
Referral Type	Number of Families	Number of Children							
CPI - Safety Management	0	0							
CPI - Family Support	33	76							
Specialized - Family Support	16	36							
Prevention - Comm. Referral	28	80							
Special Conditions Report	3	7							
Nurturing Parenting	14	31							
NTF - Total Services	94	230							

"very well informed"

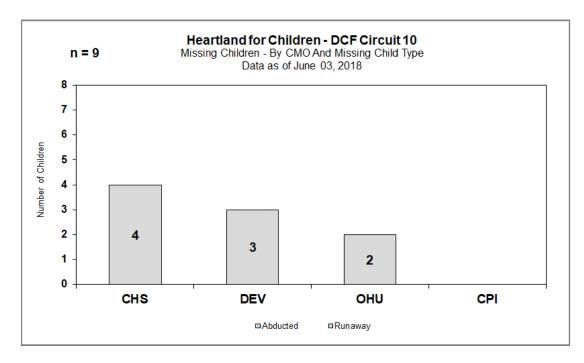
- Parent Satisfaction Survey





Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



	Circuit 10 - Weekly Missing Children Report									
	Number of Missing Youth as of Reporting Date									
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible			
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date			
Jan 2018 (m/end)	-	22	-	95%	-	22	-			
Feb 2018 (m/end)	-	27	-	93%	-	30	-			

-

-

-

100%

75%

89%

94%

100%

20

18

17

1

-

-

-

9

C	2	4	
		7	

Mar 2018 (m/end)

Apr 2018 (m/end)

May 2018 (m/end)

6/3/2018

-

-

-

21

14

20

1

-

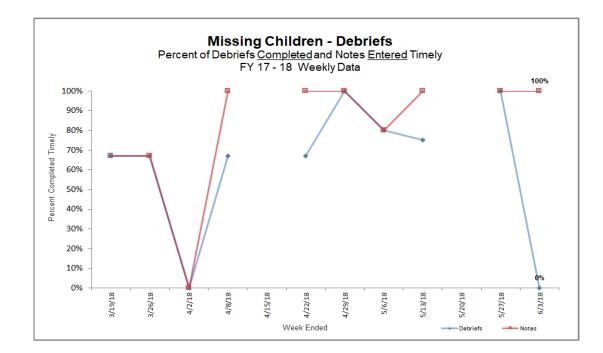
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Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



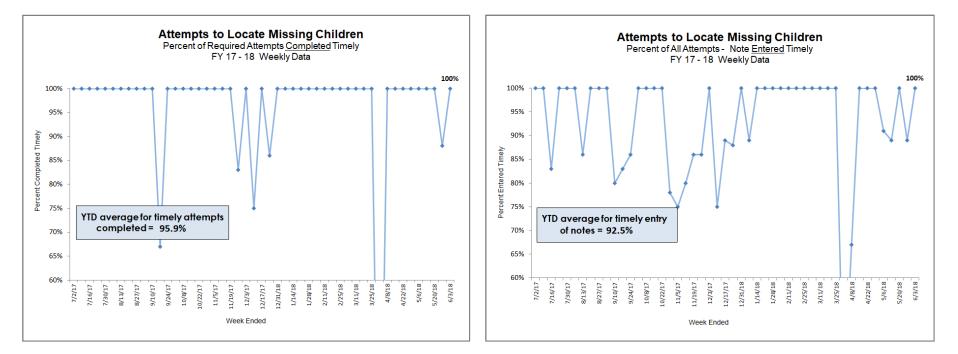
	Missing Children - Debriefs Week of 05/28/2018 through 06/03/2018									
Agency	ency Debriefs Required Completed Timely Completed Timely Notes Voluntarily Entered Debriefs entered within 24 hours									
CHS	1	1		0%	1		1	100%		
DEV	1	1		0%	1		1	100%		
OHU				-				-		
Total	2	2	0	0%	2	0	2	100%		



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

	Attempts to Locate Week of 05/28/2018 through 06/03/2018									
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours		
CHS	3	3	3	100%	3		3	100%		
DEV	3	3	3	100%	3	1	4	100%		
OHU	2	2	2	100%	2		2	100%		
PI				-				-		
Total	8	8	8	100%	8	1	9	100%		

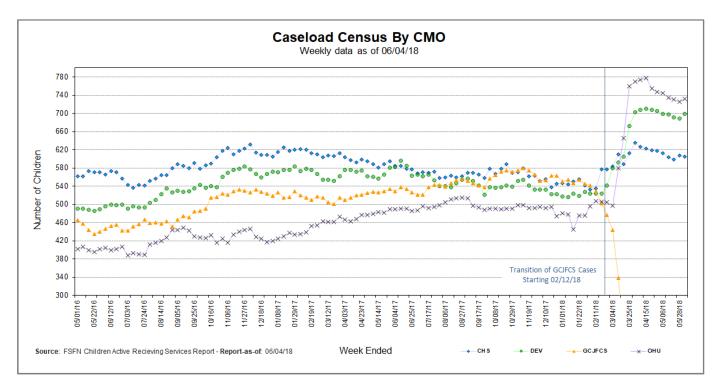




Caseload Census Information

CBC Services Weekly Caseloads By CMO

	Number of Children by CMO Last 6 Reporting Periods									
Agency	4/29/2018	5/6/2018	5/13/2018	5/20/2018	5/28/2018	6/4/2018				
CHS	617	613	604	598	607	605				
DEV	705	699	698	691	688	<mark>699</mark>				
ОНИ	747	745	734	731	725	732				
HFC Total	2069	2057	2036	2020	2020	2036				





Caseload Census by Case Manager and Organization Data as of 06/04/2018

Caseload of 1 - 5 Children						
смо	Case Workers	#				
CHS	Cardona, Abdiel	5				
DEV	Young, Vanessa	5				
OHU	Arnold, Tiffany	5				
CHS	Luebke, Nicole	4				
DEV	Porter, Ineisha	4				
DEV	Reiter, Victoria	4				
OHU	Fay, Ashley	4				
OHU	Thomas, Taylor	4				
OHU	Virts, Emily	4				
CHS	Beltz, Nicole	3				
CHS	Headly, Karen	3				
DEV	Hampton, Sharday	3				
DEV	Dethomas, Veronica	3				
DEV	Murray, Loeselyn	3				
OHU	Land, Amanda	3				
OHU	Kampman, Rebecca	3				
OHU	Higginbotham, Hannah	3				
CHS	Alexander, Bethany	2				
CHS	Parrish, Elizabeth	1				
CHS	Cotto, Sigrid	1				
CHS	Livesay, Elizabeth	1				
DEV	Martinez, Neisha	1				
DEV	Singleton, Lashawndria	1				
OHU	Distler, Rebecca	1				

С	Caseload of 6 - 15 Children								
СМО	Case Workers	#							
OHU	Wynn, Christina	15							
OHU	Crossen, Monaya	14							
CHS	Dankowski, Jennifer	13							
CHS	Raines, Todd	13							
CHS	Wilson, Hellanor	13							
DEV	Davis, Katelyn	13							
CHS	Bullock, Cornelius	12							
OHU	Jean, Tamara	12							
DEV	Stoudemire, Ledesha	8							
DEV	Herrera, Arline	8							
CHS	Bullock, Emily	7							
OHU	Newton, Kimberly	7							
DEV	Smith, Codi	6							
DEV	Louis, Rachelle	6							
DEV	Desravines, Shedlie	6							
OHU	Colon, Lisette	6							

Caseload of 16 - 24 Children								
смо	Case Worker	#						
DEV	Bartle, Julie	24						
OHU	Mattison-Reid, Sharon	24						
OHU	Cleveland, Tammy	24						
OHU	Meinke, Danielle	24						
OHU	Johnson, Gwendolyn	24						
OHU	Mcfadden, Phillisha	24						
CHS	Gonzalez, Vivian	23						
DEV	Riley, Tinisha	23						
OHU	Sherwood, Drake	23						
OHU	Garza, Krystal	23						
OHU	Fleurival, Marie	23						
OHU	Thompkins, Eureka	23						
DEV	Brown, Candace	22						
OHU	Kamm, Stephanie	22						
OHU	Downing, Teneka	22						
OHU	Gay, Tony	22						
OHU	Freeman, Bonita	22						
OHU	Myers, Julieanne	22						
DEV	Flores, Mary	21						
OHU	Flinn, Joanne	21						
OHU	Calderon, Jose	21						
OHU	Lockwood, Roneshia	21						
DEV	Daniels, Audrey	20						
OHU	Tucker, Theron	19						
OHU	Spears, Latasha	19						
DEV	Gilberry, Yolanda	18						
OHU	Frazier, Ernestine	18						
CHS	Davis, Melissa	16						
CHS	Arrindell, Mikel	16						
DEV	Gilberry, Yolanda	16						
OHU	Hinkle, Gwen	16						

Ca	Caseload of 25 - 29 Children							
смо	Case Worker	#						
CHS	Weaver, Salisha	28						
DEV	O'Connor, Michelle	27						
DEV	Spence, India	27						
DEV	Pope, Kion	27						
DEV	White, Alfreda	27						
DEV	Williams, Brioni	27						
CHS	Bjorklund, Kaitlyn	26						
DEV	Morris, Tyrica	26						
DEV	25							

	Caseload of 30+ Children							
смо	Case Worker	#						
OHU*	Gonzalez, Jesus	45						
OHU*	Baldwin, Chenoa	45						
CHS	Bankole, Sophia	37						
DEV	Gadson, Berlendah	37						
CHS	Hiers, Katherine	36						
OHU*	Pittard, Deangelo	36						
CHS	Washington, Chastity	35						
OHU	King, Lora	35						
CHS	Tobie, Shada	34						
OHU*	Tucker, Raymona	33						
CHS	Jones, Olivia	32						
DEV	Pierrissaint, Walner	32						
CHS	Ware, Christina	31						
CHS	Nettles, Markisha	31						
CHS	Friday, Michelle	31						
CHS	Sims, Victor	31						
DEV	Hamilton, Shuntia	31						
DEV	Pressley, Dante	31						
DEV	Collins, Sara	31						
DEV	Pyles, Lisa	31						
DEV	Alston-Temple, Tameka	31						
CHS	Mills, Clyatt	30						
CHS	Bishop, Shane	30						
CHS	Reese, Lamar	30						
CHS	Humber, John	30						
DEV	Collins, Montel	30						
DEV	Rossy-Arroyo, Sheila	30						
DEV	Diaz, Karla	30						

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/04/2018

	Count of Case Managers Within a Caseload Range											
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM					
CHS	3	5	3	2	13	26	23.2					
DEV	7	6	7	7	10	37	18.9					
OHU	5	4	21	0	5	35	21.0					
# of CMs	15	15	31	9	28	98	20.8					

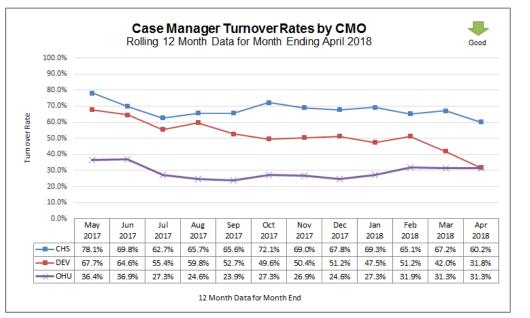
Percent of Case Managers That Are at or Under the National Caseload Standard of 15								
СМО	# Case # with Caseload Percent at 19 Managers at 15 or lower or lower							
CHS	26	8	30.8%					
DEV	37	13	35.1%					
OHU	OHU 35 9 25.7%							
HFC	98	30	30.6%					

* Data Excludes Supervisor Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

	Employee Turnover Rates By CMO								
12 Month Data for Month Ended April 2018									
CMO	CMO Case Manager Case Manager Supervisor								
CHS	60.2%	0.0%							
DEV	31.8%	10.5%							
OHU	OHU 31.3% 13.3%								





Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - May 2018 FSFN Data as of 06/04/18									
Agency	Mom % Completed	Dad % Completed							
CHS	63.28%	40.49%							
DEV	70.03%	41.54%							
OHU	60.19%	43.44%							
HFC	65.18%	41.67%							
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad									
	= < 63% Mom / < 45% are Mother / Father Cont								

Birth Parent Contact Required and Completed - January 2018										
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Sompleted	Dad % Completed	Combined Average			
CHS	240	172	71.7%	(1)52()	78	51.0%	61.3% 🎽			
DEV	205	154	75.1%	128	62	48.4%	61.8% 🖌			
GCCC	231	142	61,5%	148	55	37.2%	49.3%			
OHU	77	55	71.4%	41	27	65.9%	68.6% 💥			
TOTAL	753	0 693	69.5%	470	222	47.2%	58.3%			

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

	Health Information in FSFN for Children in OHC as of 06/03/18								Health Inf	ormation in F	SFN as of 06/03	3/18
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance		Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	410	99.8%	97.6%	90.5%	99.3%	95.8%		CHS	1	10	24	3
DEV	495	100.0%	98.8%	90.6%	98.6%	96.0%		DEV	0	6	26	7
OHU	364	100.0%	96.4%	95.8% 🔀	96.4%	96.2%		OHU	0	13	10	13
HFC	1269	99.9%	97.7%	92.2%	98.2%	96.0%		Total	1	29	60	23
Source:	FSFN report "H	ealthcare Servic	e Information for Chi	ldren in Out-of-hom	e Care Daily Listing	- OCWDRU"	Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"					

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

	Scorecard Measure #9 - 03/31/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 17-18 - <u>4th Qtr</u> as of 06/04/18					ren Receiving Dental	#10 - 03/31/18 (snaps Services Within Lasi <u>Qtr</u> as of 06/04/18	· · · · · · · · · · · · · · · · · · ·
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received		Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	424	428	99.1% 🧡		CHS	241	260	92.7%
DEV	496	504	98.4% 🎽		DEV	237	262	90.5%
OHU	351	355	98.9% 🎽		OHU	198	218	90.8%
Total	1271	1287	98.76%		Total	676	740	91.35%



Family Team Conferences Completed

FY17-18 – 4th Qtr Target: **55%**

	Percent of Family Team Conferences Completed										
Primary Cases with an FTC Meeting Completed as of 06/03/18											
	FTC's C	Completed b	y Quarter S	napshot	F	YTD FTCs by 4	th Qtr Caseloa	d			
Agency	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs	FTCs	4th Qtr	QTD			
	Quri			QII 4	Completed	Remaining	Caseload	Percentage			
CHS	11	34	13	9	159	5	300	53%			
DEV	33	11	14	10	181	2	335	54%			
GCJFCS	10*	27	6	-							
OHU	9	10	3	6	138	0	244	57% ≽			
Grand Total	Grand Total 58 82 36 25 478 7 879 54%										
FSFN CARS - Caselo	FSFN CARS - Caseload 4th Qtr-as-of: 04/01/18 * numbers include out-of-caseload FTCs										



	Child Placement Agreement Errors Data as of 06/04/2018									
Agency	Agency New CPA Needed Need to Upload Signed Agreement Need Supervisor Appproval Need to Close CPA Total									
CHS		1	1		2					
DEV	1	6	1		8					
OHU	HU 0									
Total	1	7	2	0	10					

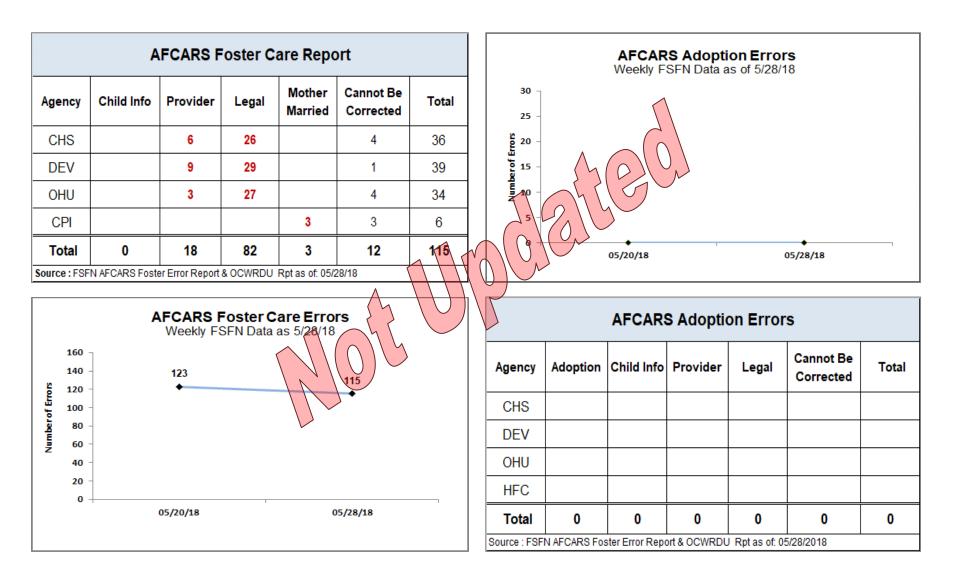
FSFN Data Exceptions - Placements

Plac	Placement Exceptions by Number of Weeks on List Data as of 06/03/2018				Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	Greater than 2	1 - 2 weeks	Less than	Grand Total	Agency	4/22/2018	4/29/2018	5/6/2018	5/20/2018	5/28/2018	6/3/2018
	weeks		1 week		CHS	8	6	7	17	20	7
CHS		3	4	7	DEV	11	5	13	18	31	8
DEV		8		8	они	9	13	19	14	13	5
OHU		1	4	5	СРІ	11	10	3	2	1	10
CPI			10	10	NTF	0	0	5	4	0	4
Total	0	12	22	34	Total	39	34	47	55	65	68



Data Exceptions: AFCARS

Data for Reporting Period - 04/01/18 - 09/30/18





Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement									
Agency	Not Approved (30+ days) New Child CTS (w/ active Approval) New FFA-O Needed (w/ prior Approval) Incorrect App (w/ active Approval)								
CHS			1						
DEV			1						
OHU			1						
HFC TOTAL	0	0	3	0					

CMO Contract Measure $11 - 4^{th}$ Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/03/18					
Agency	Not Approved	Approved	Grand Total	Percent Approved	
CHS	5	292	297	98.3%	
DEV	7	334	341	97.9%	
OHU	7	254	261	97.3%	
HFC Total	19	880	899	97.9%	

	ge of Family Functio within 30 days of Ca 4th Quarter-to-Da	-	
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	22	23	95.7% 🦄
DEV	25	25	100.0% 🎽
OHU	27	27	100.0% ⊁
HFC TOTAL	74	75	98.7%

FY 17-18 Target = 95% and above.



My Services & Independent Living Surveys Percent of Surveys Received for Ages 18-22 – Data as of: 06/04/18

My Ser	My Services Survey – Independent Living Survey Ages 18-22				
	Due Date f	or Completic	on is 05/31/2018		
СМО	Total to be Completed	Number Completed	Exclusion Code Provided	Percent Completed	
CHS	28	8	7	54%	
DEV	25	13	10	92%	
OHU	11	8	2	91%	
GCJFCS	2	0	2	100%	
Total	66	29	21	75.8%	



Home for the Holidays – Summer Vacation

CMO Self-Reporting on Projected Number of Children Going Home for Summer Break





Promoting Father Involvement in Child Welfare

- We must understand the dynamics of intergenerational family
 - Child and Family Team Meeting facilitators must have the knowledge and skills necessary to work with intergenerational dynamics
- Father involvement requires understanding and using life transitions
 - Fathers may need help building continuity in relationships that become fragile due to things like physical separation and divorce
 - ✓ Fathers experience difficulty in sustaining emotional ties and social commitments when they experience risk factors like:
 - Substance abuse
 - Poverty
 - Mental health issues
 - Unemployment

Northern California Training Academy. Reaching Out: Current Issues For Child Welfare Practice In Rural Communities. Winter 2010



"Our universal human quest is to find wholeness. Great leaders understand this as a process of courage, humility, and life-long learning."

Seeds of Fire, Roots of Hope ~ Dr. Jeffery W. Linkenbach



RESOURCE NEWS FLASH... .

Summer Activity Resources

Free Bowling for Kids - Keep the kids busy this summer with 3 games of FREE bowling per day (through September 3rd) at participating AMF Bowling Centers. Go to <u>https://bowlsummergames.com/</u> to register.

Summer Movies – From June 12th through August 2nd every Tuesday, Wednesday, and Thursday, CMX Cinemas (Lakeside 18 at 1650 Town Center Dr., Lakeland) has a free kid's movie starting at 10:00am (Doors open at 9:30am).

Regal Theaters (Eagle Ridge Mall 12 at 955 Eagle Ridge Dr. and Hwy 27, Lake Wales) is offering select summer kid's movies for \$1.00 on Tuesdays and Wednesdays at 10:00am starting June 5th and ending August 1st.

The State Library of Florida Summer Reading Program is for children birth to 12 years old. Visit your local library for more information as well as other free summer programming.

Lakeland Public Library – Libraries Rock! Music from around the World! – Programs held 10:00am-12:00pm, Fridays at the Main Library (100 Lake Morton Dr.) June 8 – Musical Petting Zoo June 15 – South America June 22 – Africa June 29 – Australia July 6 – Asia July 13 – Europe July 20 – North America July 27 – Giving Tree Drum Circle Programs held 2:00-3:00pm, Thursdays at the Jackson Branch (1700 N Florida Ave) June 7 – Central and South America June 14 – Africa June 21 – India June 28 – Australia July 5 – China July 12 – Russia July 19 – Ireland July 26 – United States of America

Community Events

Dog Days of Summer - The United Way is hosting this free fun family event on June 22nd from 9:30-10:30am at the Bowling Green Childcare Center (3950 Aurora Ave). Enjoy fun activities, story time, free books, and popcorn! For more information, call (863) 648-1500 x228.

Education Resources

Finish a Degree! - Polk State has a partnership with Complete Florida, a free program funded by the State of Florida, that pairs returning adults with a personal coach to help them complete an online degree (only specific majors available). To be eligible for services, the student must be a Florida resident, completed some college coursework but not a degree, and has had a gap of at least one year since being enrolled in college. If interested, email polk@completeflorida.org, call 1-855-814-8240, or go to www.completefl.org.

Food Resources

Summer BreakSpot – The Florida Department of Agriculture and Consumer Services is providing FREE food and fun all summer long for youth ages 18 and under. Enjoy healthy breakfasts, lunches and snacks! To find a location near you, visit: <u>http://www.summerfoodflorida.org/</u>, dial 2-1-1, or text FoodFL to 877-877.

June 6, 2018

Teen/Young Adult Resources

High School Sports Physical Day - The Watson Clinic sponsored event will be held on June 9th from 8:00am-12:00pm at the Main Clinic (1600 Lakeland Hills Blvd., 1st Floor-Orthopaedic Dept., Lakeland). Athletes need to arrive with their completed preparticipation form which must be signed by a parent. Area high schools have been slotted for specific times during the day. Please call 863-680-7373 for details.

Parenting Resources

Parenting Tips Group - Healthy Families Polk is hosting this free event on June 12th from 11:00am-1:30pm at Christina Park (445 C.R. 540-A, Lakeland). The topic is Water Safety! Enjoy fun activities, crafts, lunch and a Guest Speaker. For more information and to register, call (863) 534-5257.

Safety Resources

It's Hurricane Season – Are you prepared? -June 1st marks the beginning of hurricane season. Don't wait for a storm to prepare. Here are a few basic preparedness tips from Ready.gov: *Know* where to go - If you are ordered to evacuate, know the local hurricane evacuation routes and have a plan for where to stay. *Put together a disaster supply kit* - including a flashlight, batteries, cash, first aid supplies, and copies of your (and your children's) critical information if you need to evacuate. *Make a family emergency communication plan.* Visit <u>Ready.gov/hurricanes</u> or FloridaDisaster.org for additional tips and detailed information.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



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