



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, May 23, 2021

Video Conference Meeting

Wednesday, May 26, 2021 at 10 a.m.

Conference Call: 866-607-2795

Participant Number: 268 093 102#



Community Based Care Lead Agency Scorecard

FY 20-21, 3rd Quarter: January 01, 2021 to March 31, 2021

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/20 - 12/31/20	01/01/20 - 12/31/20	01/01/20 - 12/31/20	04/01/20 to 03/31/21	04/01/19 to 03/31/20	04/01/20	04/01/18 to 03/31/19	04/01/20 to 03/31/21	03/31/21	03/31/21	04/01/20 to 03/31/21	03/31/21
Brevard Family Partnership	8.25	95.2%	96.6%	99.9%	32.6%	49.7%	82.0%	2.61	98.0%	89.3%	85.7%	69.5%
ChildNet - Broward	6.65	95.6%	97.9%	99.7%	34.6%	51.2%	91.7%	3.27	98.1%	94.6%	93.9%	69.5%
ChildNet - Palm Beach	6.45	96.1%	98.1%	99.4%	42.8%	53.3%	86.0%	2.83	97.4%	94.0%	96.3%	64.7%
Children's Network of SW Florida	8.07	96.0%	96.8%	99.9%	41.1%	60.0%	89.7%	2.83	98.1%	96.2%	92.1%	64.2%
Citrus Health Network	7.06	96.7%	98.3%	99.7%	34.9%	48.7%	89.2%	3.28	97.4%	93.8%	89.0%	60.0%
Communities Connected for Kids	6.43	96.9%	95.3%	99.7%	40.9%	46.3%	85.3%	2.96	99.4%	95.2%	89.4%	61.4%
Community Partnership for Childr.	6.09	94.7%	95.9%	99.0%	28.2%	40.6%	88.2%	2.45	89.7%	69.2%	85.1%	65.2%
Eckerd Community Alternatives	6.72	93.8%	94.2%	99.7%	27.0%	48.1%	87.7%	5.32	96.6%	85.7%	91.8%	61.3%
Eckerd Community Hillsborough	5.07	95.1%	95.9%	99.5%	28.4%	41.3%	89.8%	4.37	95.9%	72.1%	81.9%	60.4%
Embrace Families	6.85	95.7%	97.0%	99.2%	36.8%	48.2%	95.0%	3.41	94.9%	83.6%	90.5%	66.4%
Families First Network	7.84	94.8%	96.7%	99.5%	28.8%	44.1%	89.0%	3.62	96.4%	87.7%	90.2%	62.3%
Family Integrity Program	6.28	96.7%	94.6%	99.9%	39.2%	71.1%	85.5%	2.95	98.7%	90.4%	100.0%	77.2%
Family Support Services North Fla	7.37	95.0%	95.5%	99.7%	40.1%	67.3%	88.8%	3.26	96.9%	92.4%	93.1%	61.2%
Heartland For Children	7.20	96.2%	96.9%	99.9%	33.5%	53.9%	86.0%	2.63	98.4%	95.9%	86.4%	61.9%
Kids Central, Inc.	5.30	93.8%	97.4%	99.7%	38.2%	43.1%	92.4%	4.21	97.7%	89.6%	83.6%	72.5%
Kids First of Florida, Inc.	7.62	96.4%	93.6%	98.0%	31.8%	47.4%	95.8%	2.8	93.2%	53.3%	70.0%	70.5%
Northwest Florida Health Network	5.13	96.6%	95.9%	99.3%	27.6%	50.3%	86.9%	2.95	96.0%	91.1%	86.9%	65.8%
Partnership for Strong Families	3.02	96.2%	97.4%	99.7%	33.4%	55.0%	89.9%	3.91	95.4%	82.2%	81.8%	60.7%
Safe Children Coalition	7.12	96.4%	95.9%	99.6%	32.9%	48.9%	90.9%	3.86	96.6%	88.6%	78.3%	66.1%
Statewide	6.51	95.4%	96.3%	99.4%	34.3%	48.9%	89.2%	3.56	95.6%	86.4%	88.1%	64.6%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




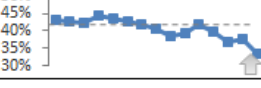
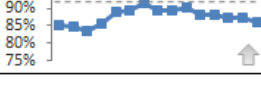
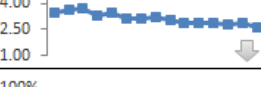





Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 20-21 – 4th Quarter as of Month-End – April 2021

SFY 20-21 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (3rd Quarter)	Current Qtr / Date Ranges	Current Target	Current Qtr Performance	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in out-of-home care.	Twelve month period ending three months prior to the end of the report quarter.		7.20	4th Qtr 4/1/20-3/31/21	8.50	8.77	5.43	6.86	15.22
2 Number of children with finalized adoptions between July 1, 2020 and June 30, 2021.	Performance through the end of the month prior to the report month. Self Reporting		127 (PR:127)	4th Qtr Apr 21	165 (Pro-Rated)	140 (PR 165)	43 (PR:63)	57.5 (PR: 63)	39.5 (PR: 39)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.99%	4th Qtr 4/1/21-4/30/21	99.5%	99.98%	99.97%	100.00%	99.96%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		33.5%	4th Qtr 7/1/20-6/30/20	40.5%	29.3%	34.2%	29.3%	23.4%
5 SM07 - Percentage of children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Twelve month period ending twenty-four months prior to the end of the report quarter.		86.0%	4th Qtr 7/1/18-6/30/19	91.7%	83.9%	84.6%	85.8%	82.0%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Twelve month period ending as of the end of the report quarter.		2.62	4th Qtr 7/1/20-6/30/21	4.12	2.82	3.26	2.82	2.31
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		98.5%	4th Qtr 6/30/21	95.0%	98.2%	96.6%	99.1%	99.0%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		95.9%	4th Qtr 6/30/21	95.0%	94.4%	96.5%	93.3%	93.2%
9 SM11 - Percent of young adults who aged out of foster care who have completed or are enrolled in secondary education, vocational training, and/or adult education.	Twelve month period ending as of the end of the report quarter.		86.5%	4th Qtr 7/1/20-6/30/21	80.0%	91.9%	100.0%	91.7%	77.8%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 05/01/21 - 05/30/21		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	15	99.84%
DEV	0	100.00%
OHU	3	99.93%
Total	18	99.93%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 05/23/21</i>		



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Two Week Period: 05/10/21 thru 05/23/21			
Agency	Timely	Un-Timely	Total
CHS	6	6	12
DEV	5	3	8
OHU		1	1
Total	11	10	21

Service Availabilities Service Snapshot of Availability as of 04/26/21	
Youth Villages	Peace River Home-to-Stay
5 - Polk	15 – Polk 6 – Highlands / Hardee

Strategy
Conversation

Scorecard Measure #5 - 07/01/19 to 06/30/20
Children Achieving Permanency within 0-12 Mths
FY 20-21 - 4th Qtr as of 05/23/21

Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	108	307	35.2%
DEV	83	280	29.6%
OHU	60	256	23.4%
HFC Total	251	843	29.8%

Number of Children to Achieve SM05 Target – **91 Children**

Scorecard Measure #6 - 07/01/20
Children Achieving Permanency within 12-23 Mths
FY 20-21 - 4th Qtr as of 05/23/21

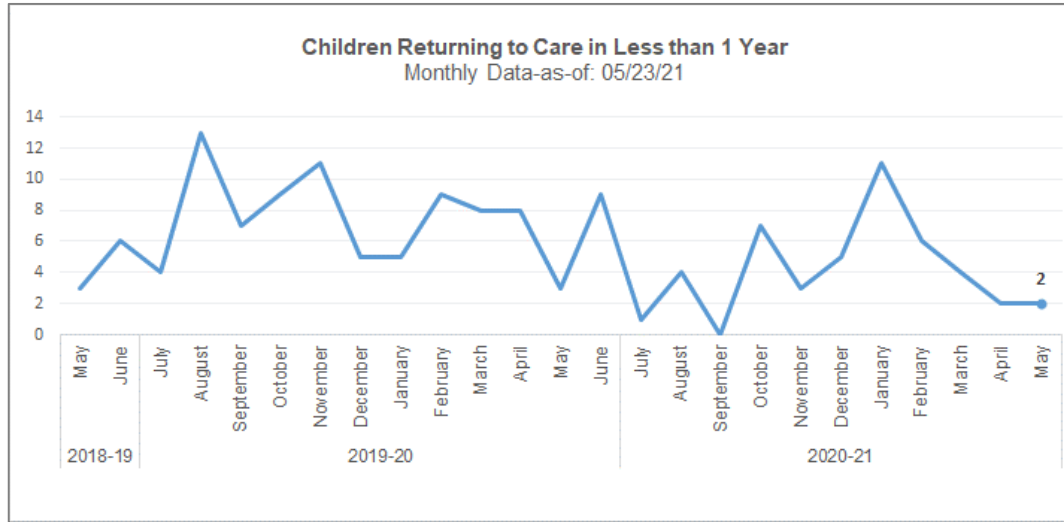
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	63	135	46.7%
DEV	74	140	52.9%
OHU	40	95	42.1%
HFC Total	177	370	47.8%

Number of Children to Achieve SM06 Target – **Achieved**



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal
Removals entered into FSFN between 05/17/21 - 05/23/21

Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent

Prior Weeks' Undiscussed Re-entries

Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay	Length from Prior Discharge	LOR Range	P. Analytics	P. Analytics %
CHS	5/11/2021	141832-CHSFL	2/28/2017	7/11/2019	28	22	1.0 - 2.9 yrs	Y	82%
CHS	5/11/2021	141832-CHSFL	1/16/2018	3/20/2019	14	25	1.0 - 2.9 yrs	Y	64%
CHS	5/5/2021	141834-CHSFL	8/31/2017	10/11/2019	25	18	1.0 - 2.9 yrs	Y	15%
CHS	5/5/2021	141834-CHSFL	8/8/2017	10/11/2019	26	18	1.0 - 2.9 yrs	Y	22%
DEV	4/26/2021	141849-DEV	6/13/2019	9/26/2019	3	18	1.0 - 2.9 yrs	Y	63%
DEV	4/26/2021	141849-DEV	4/18/2017	3/27/2020	35	12	< 1.0 yr	Y	72%
DEV	4/26/2021	141827-DEV	4/18/2017	11/2/2020	43	5	< 1.0 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 05/24/21

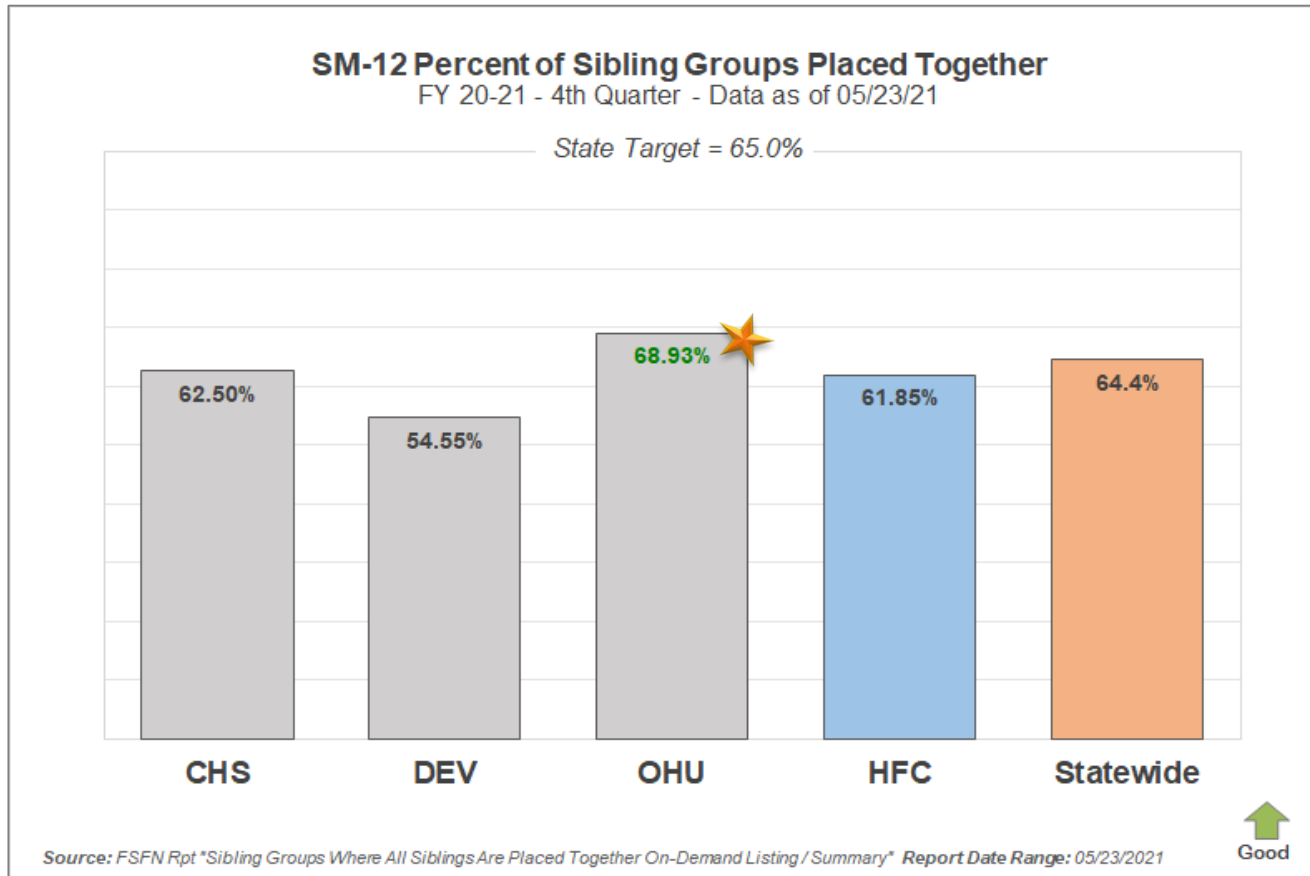


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

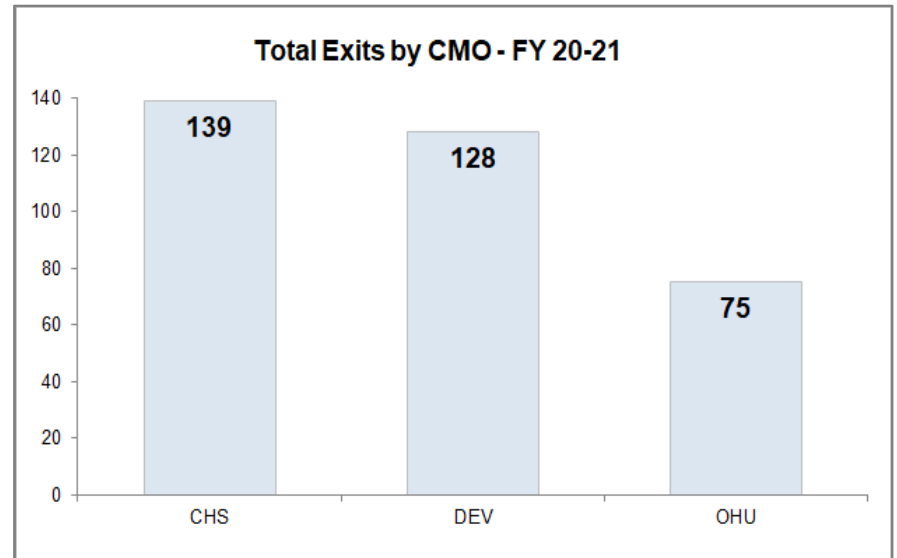
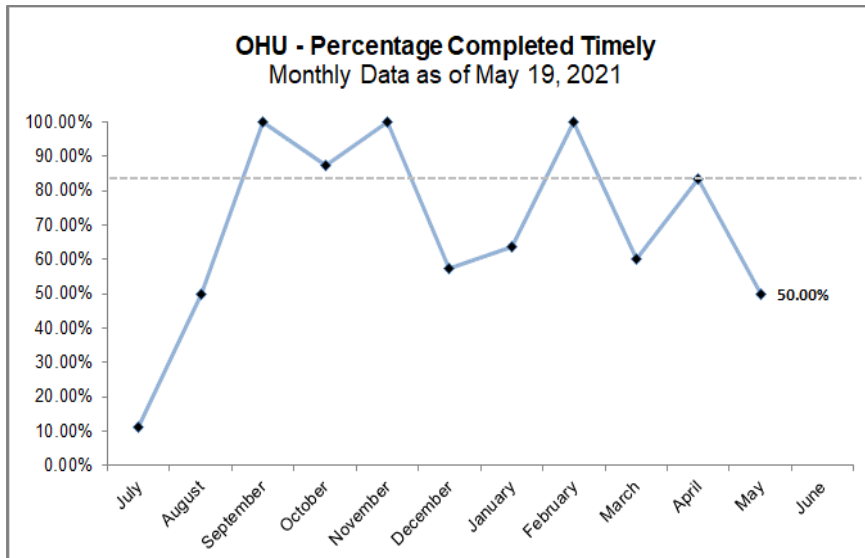
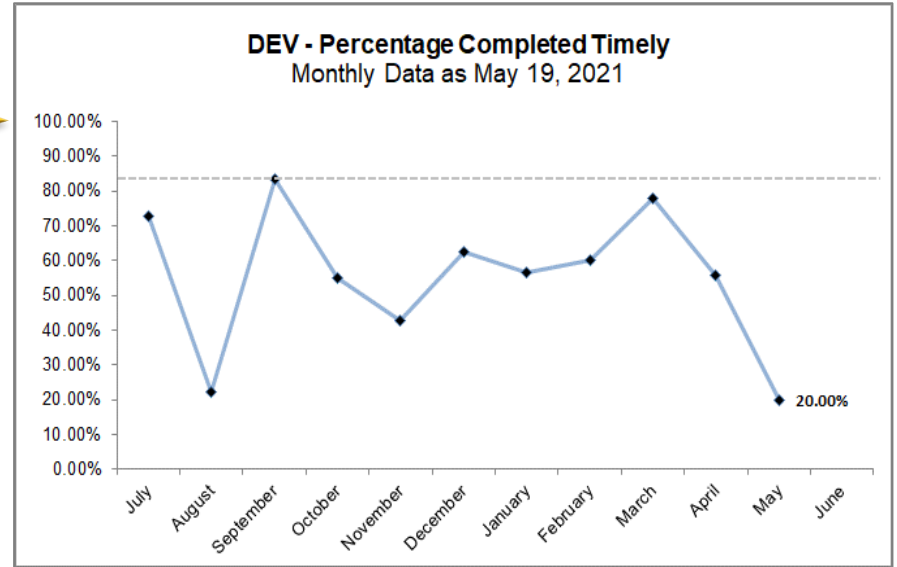
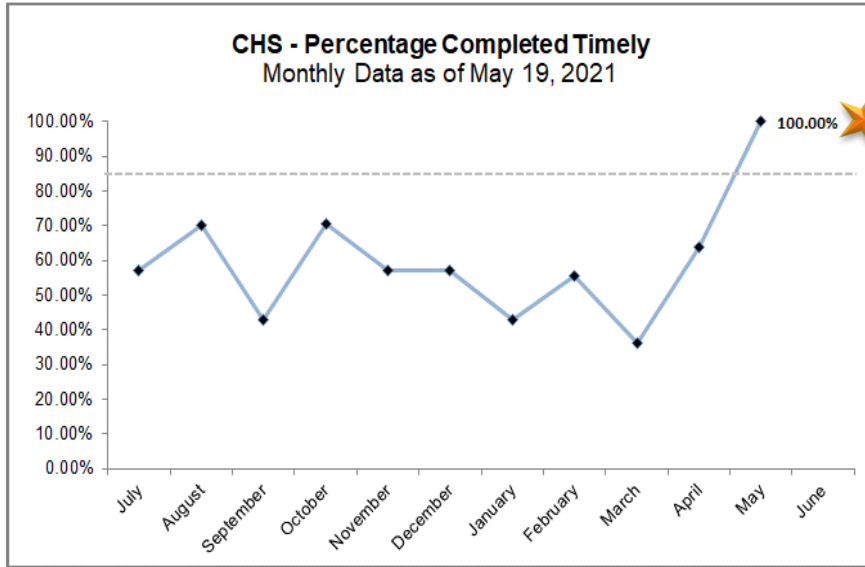
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	70	112	62.50%
DEV	60	110	54.55%
OHU	71	103	68.93%
HFC	201	325	61.85%

Number of sibling groups to Achieve SM12 Target – 11 Sibling Groups



Exit Interview Timeliness by CMO

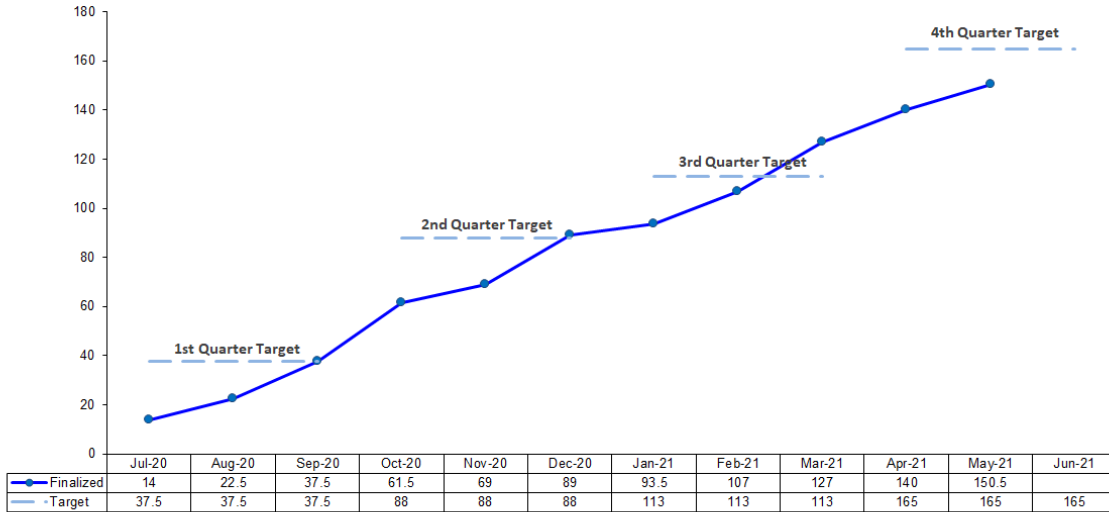
HFC Cumulative YTD Timeliness: 59.12%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: May 24, 2021

FY 20-21 Target = 165

Upcoming Finalization Dates

June 09, 2021
June 16, 2021

DCF ADOPTION COHORT CHANGE

The current data reflects the adjusted adoptive credits as of 1/1/2021

The primary CBC will now split the adoption credit with the Out-of-County CBC effective July 1, 2020

Adoption Finalizations
FY 20-21 - 4th Quarter as of 05/24/21

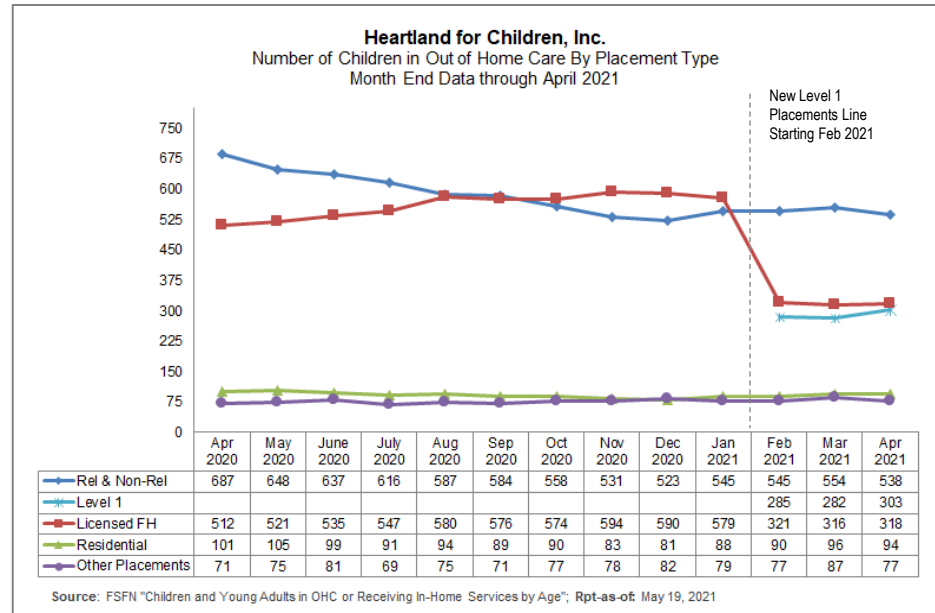
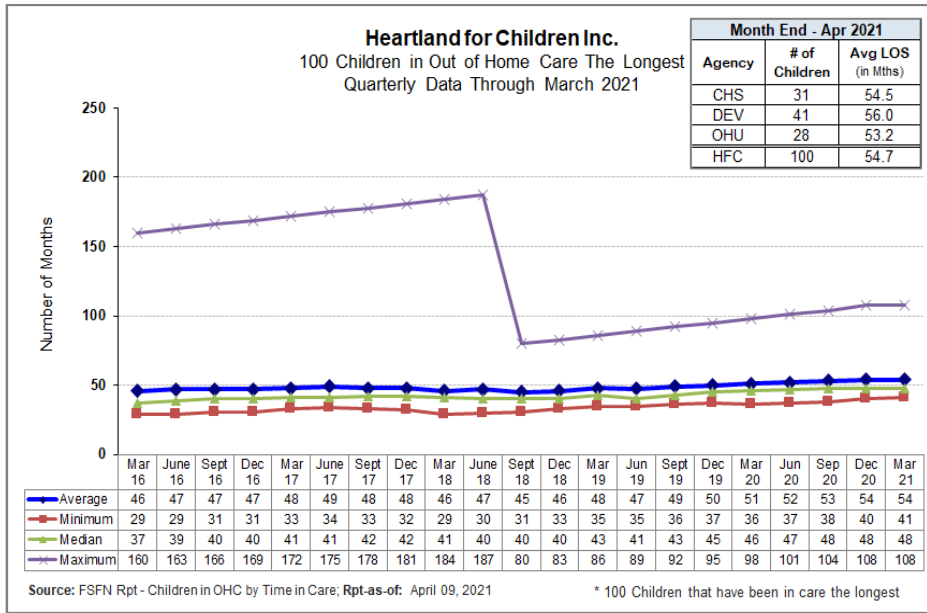
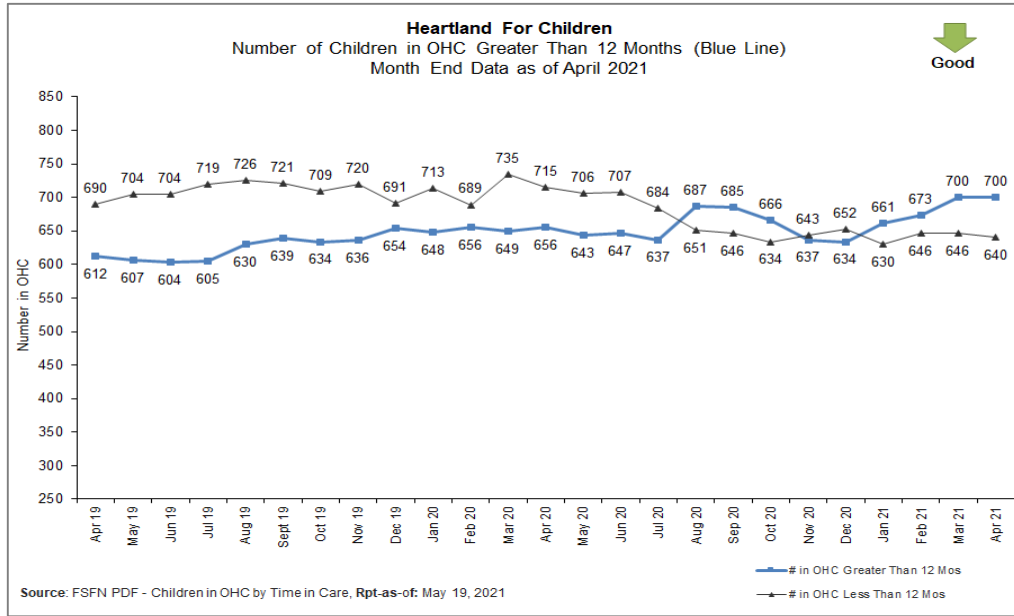
CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	6	4.5	21	21.4%
DEV	5	13.5	13.5	Achieved
OHU	3	4	3.5	Achieved
Total	14	22	38	57.9%

Adoption Finalizations
Total Fiscal Year-to-Date

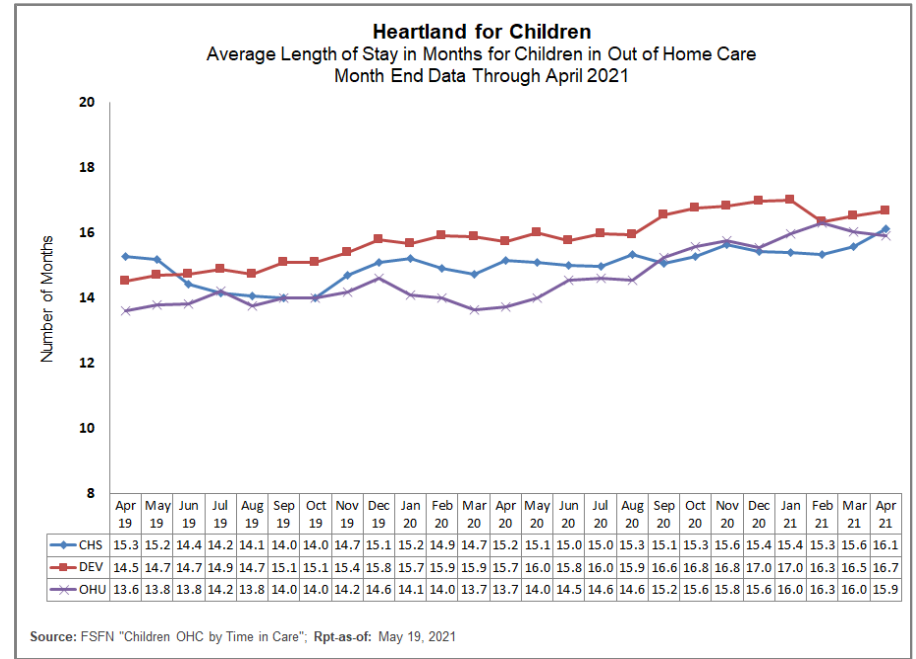
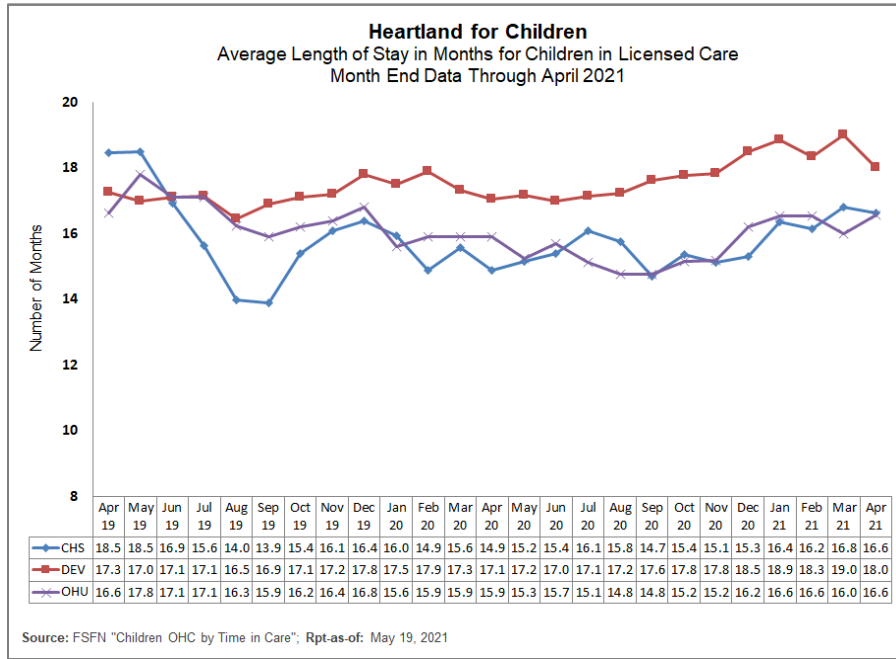
Total Finalized	HFC Target	% Met	% w/in 24 Mths
150.5	165	91.2%	28.7%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of May 17, 2021

CLS WEEKLY SHELTER REPORT - FY 2020-2021													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	44	17	25	34	11	27	38	26	26	22	15		285
Highlands	6	3	3	1	6	3	3	3	6	3	2		39
Hardee	0	1	1	0	1	0	2	0	1	1	0		7
Total	50	21	29	35	18	30	43	29	33	26	17		331
# Children Removed													
Polk	75	25	38	54	27	48	65	39	49	34	28		482
Highlands	9	6	3	4	21	5	7	5	17	7	3		87
Hardee	0	1	3	0	1	0	4	0	3	1	0		13
Total	84	32	44	58	49	53	76	44	69	42	31		582
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0		0
Highlands	0	0	0	0	0	0	0	0	0	0	0		0
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	0	0	0	0	0	0	0	0	0	0	0		0
# Children Placed with Relative													
Polk	52	16	24	35	15	29	43	22	34	24	21		315
Highlands	1	6	1	4	14	4	4	2	10	7	2		55
Hardee	0	0	0	0	1	0	4	0	3	1	0		9
Total	53	22	25	39	30	33	51	24	47	32	23		379
# Children Placed with Non Relative													
Polk	7	2	4	6	2	7	3	8	7	3	3		52
Highlands	0	0	0	0	7	0	3	2	0	0	1		13
Hardee	0	1	3	0	0	0	0	0	0	0	0		4
Total	7	3	7	6	9	7	6	10	7	3	4		69
# Children Placed with Fictive Kin													
Polk	0	0	0	0	0	0	0	1	0	0	0		1
Highlands	0	0	0	0	0	0	0	0	0	0	0		0
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	0	0	0	0	0	0	0	1	0	0	0		1
# Children Placed in Foster Care													
Polk	16	7	10	13	10	12	19	8	8	7	4		114
Highlands	8	0	2	0	0	1	0	1	7	0	0		19
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	24	7	12	13	10	13	19	9	15	7	4		133

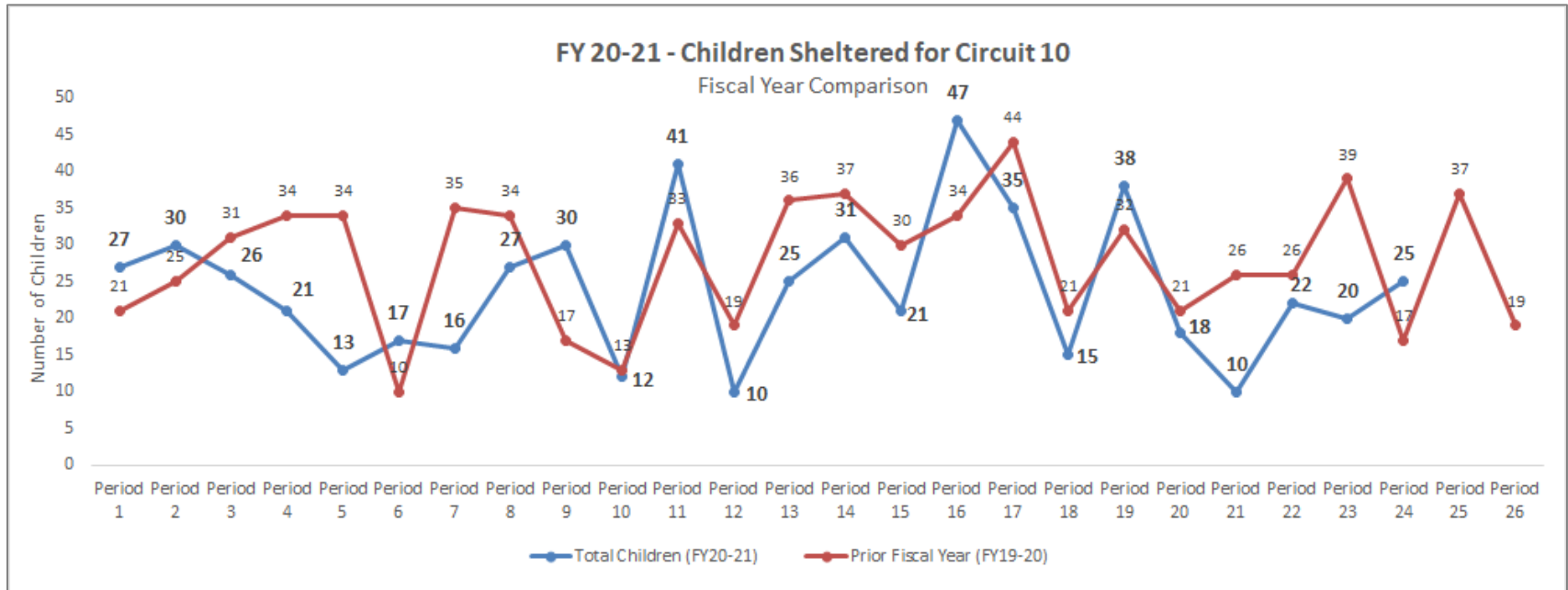
% of Children Sheltered Placed in Foster Care Data as of 05/17/2021			
Month	18-19	19-20	20-21
Jul	29.7%	32.1%	28.6%
Aug	23.3%	20.9%	21.9%
Sep	22.7%	15.2%	27.3%
Oct	28.4%	23.3%	22.4%
Nov	39.6%	18.8%	20.4%
Dec	26.0%	14.9%	24.5%
Jan	13.6%	12.9%	25.0%
Feb	19.8%	14.7%	20.5%
Mar	26.2%	30.6%	21.7%
Apr	10.0%	11.9%	16.7%
May	20.8%	25.0%	
Jun	21.2%	28.3%	
FY Total	23.1%	20.7%	22.9%

Shelter Count for the Week of May 11 - 17, 2021			
	Polk	Highlands	Hardee
Shelters	10	2	
Children Removed	19	3	
Placed w/ a Relative	13	2	
Placed w/a Non-Rel	3	1	
Placed w/a Fictive Kin			
Placed in Foster Care	3		



Shelter Trending for Circuit 10

Number of Children Sheltered - Occurring by 2-Week Period Trending



Case Transfer Staffing Data

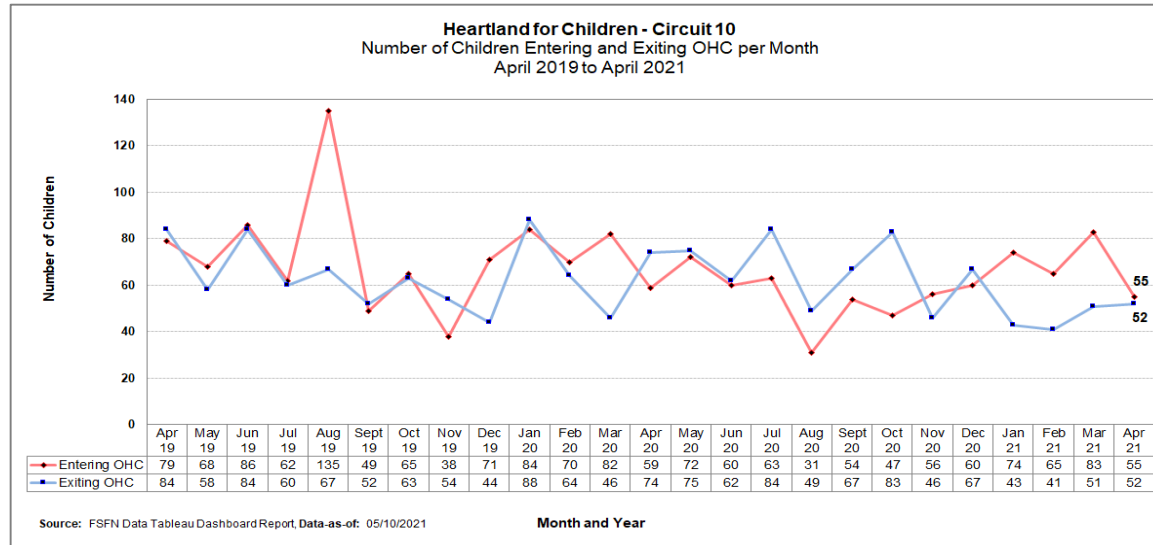
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 05/24/21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	41	32	32	50	24	26	34	44	44	22	30		379	414	460
Devereux	34	60	23	25	21	26	33	43	40	46	16		367	439	482
OHU Polk	12	20	16	11	9	7	10	10	16	6	19		136	177	196
One Hope	44	52	43	29	38	62	56	45	45	32			498	518	548
Total	131	164	114	115	92	121	133	149	145	119	97		1380	1548	1686
Out of Home Care															
CHS	23	15	26	27	5	11	23	23	18	6	14		201	240	262
Devereux	24	38	12	16	13	9	21	31	18	29	8		219	253	291
OHU Polk	6	13	4	6	7	0	2	4	6	3	8		59	91	116
One Hope	11	16	3	2	8	28	11	11	19	12	15		136	106	125
Total	64	82	45	51	33	48	57	69	71	50	45		615	690	794
In - Home Judicial															
CHS	4	5	1	2	0	3	0	0	1	0	0		16	38	48
Devereux	0	5	0	2	5	3	2	2	0	0	0		19	40	37
OHU Polk	0	0	8	1	1	0	0	0	0	0	0		10	40	20
One Hope	0	0	0	0	2	0	1	0	0	0	0		3	8	11
Total	4	10	9	5	8	6	3	2	1	0	0		48	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	12	6	4	15	13	6	7	10	13	12	15		113	90	110
Devereux	7	11	6	7	0	4	9	6	16	10	6		82	112	93
OHU Polk	6	6	4	2	0	7	6	6	10	1	11		59	31	52
One Hope	2	1	9	5	1	4	12	3	3	0	2		42	32	41
Total	27	24	23	29	14	21	34	25	42	23	34		296	265	296
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0	0		0	0	0
Devereux	0	0	2	0	0	0	0	0	0	0	0		2	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0	0		0	0	0
One Hope	31	35	31	22	27	30	32	38	23	33	15		317	360	363
Total	31	35	33	22	27	30	32	38	23	33	15		319	360	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	3	5	5	3	4	1	3	0		25	8	12
Devereux	0	4	1	0	1	10	0	1	6	4	1		28	10	41
OHU Polk	0	4	0	0	0	0	0	0	0	0	0		4	8	2
One Hope	0	0	0	0	0	0	0	0	0	0	0		0	0	7
Total	0	9	1	3	6	15	3	5	7	7	1		57	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

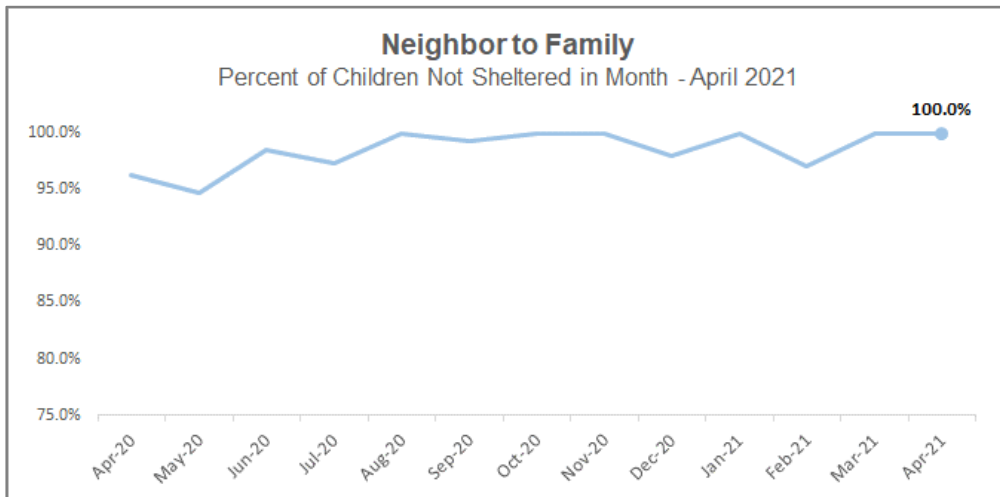
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **98.1%**

"There is nothing I can think of to improve, she was amazing and provided amazing service."

- Parent Satisfaction Survey – Q: "What we are doing well?"

Neighbor To Family - Weekly Census Numbers		
Weekly Data 05/18/21 through 05/24/21		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	40	105
Specialized - Family Support	11	26
Prevention - Comm. Referral	39	87
Special Conditions Report	4	8
Nurturing Parenting	29	51
NTF - Total Services	123	277

NTF - Housing Resource Numbers	
Data since Inception to 05/24/21	
Referral Agency	Referrals
Children's Home Society (CHS)	60
Devereux (DEV)	30
One Hope United (OHU)	23
Neighbor To Family (NTF)	37
Total Housing Referrals	150



Referral Status and Housing Results	
Referrals - Active	7
Referrals - Closed	143
Total Families Housed	18 Families
Total Children Housed	52 Children

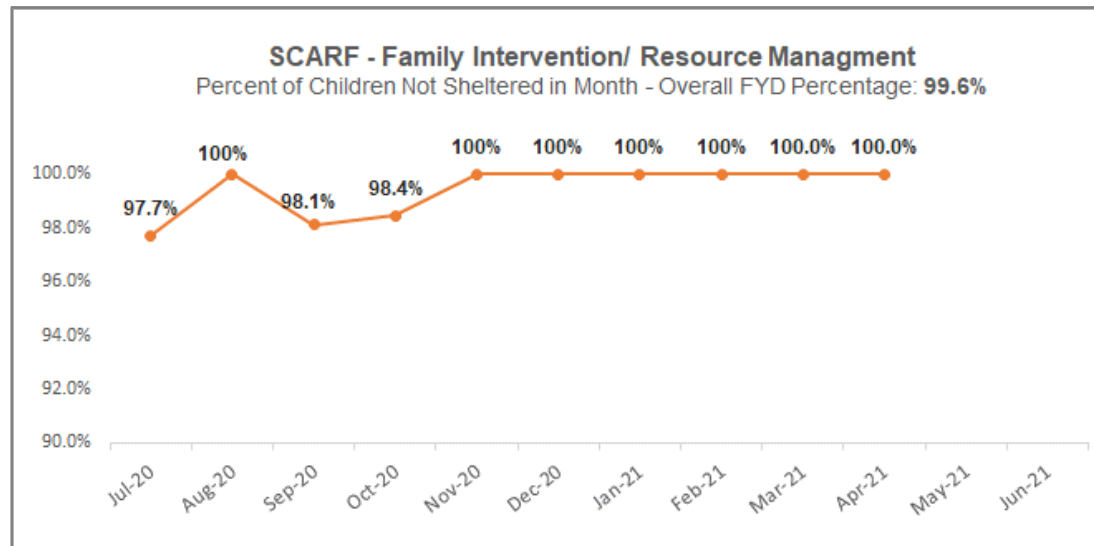


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: April 2021

SCARF - FY 20-21 Census Numbers		
Fiscal Year to Date Report - April 2021		
Referral Type	Number of Families	Number of Children
Legal Referrals	138	273
Non-Legal Referrals	530	1255
Active Families to Date	105	247
Diverted Families	665	1519
Legal Aid Diversion	138	269
Sheltered / Closed	3	9
SCARF - Total FYD Services	668	1528

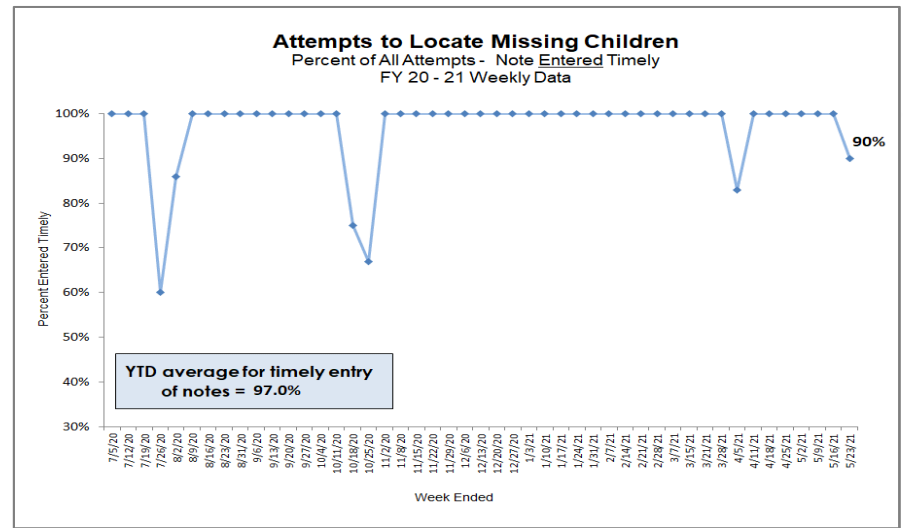
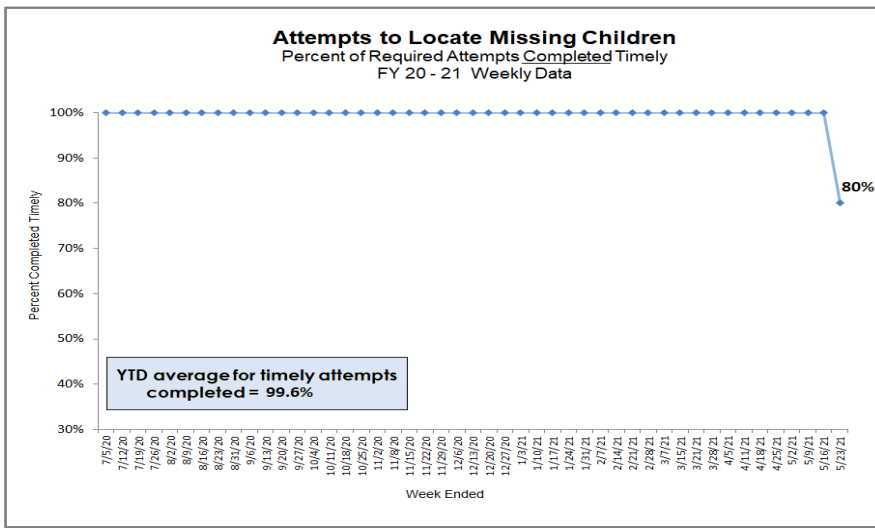
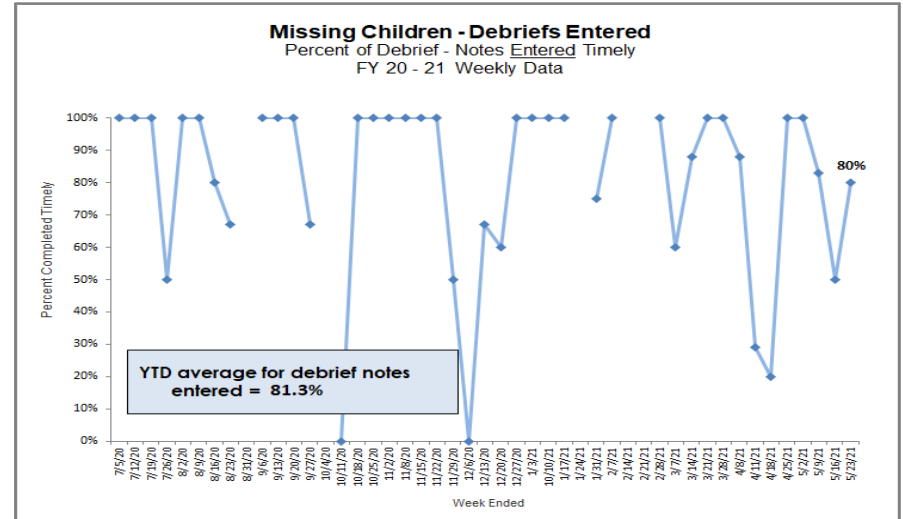
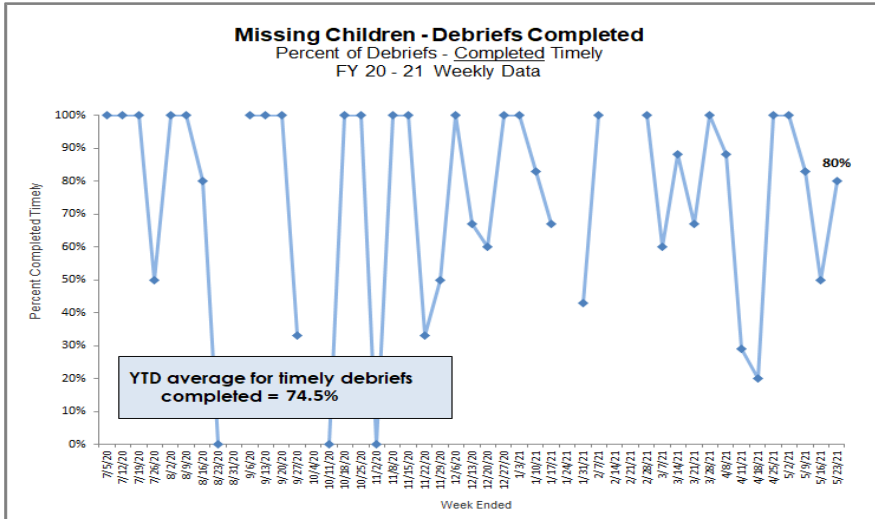
SCARF - Rate of Diversion by Service Center					
Month Performance - April 2021					
Service Center	Number of Referrals	Family Support	Legal Aid Diversions	Families Sheltered	Rate of Diversion
Bartow	22	1	3	0	100.0%
Sebring	0	0	0	0	-
Lake Wales	31	0	1	0	100.0%
Lakeland	27	6	3	0	100.0%
SCARF - Total	80	7	7	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

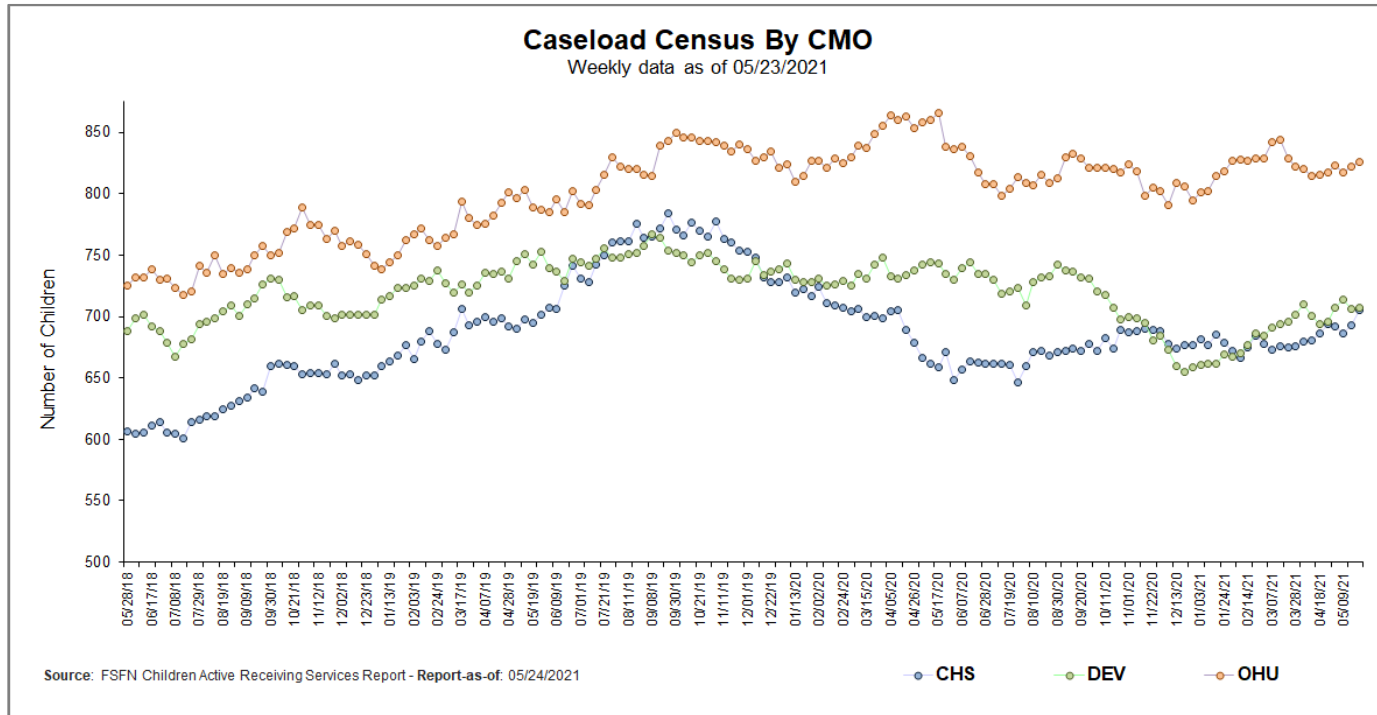
Weekly Data Week ending 05/23/2021					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	3				
DEV	2			4	2
OHU	3				
CPI					
Total	8	0	0		



Caseload Census Information

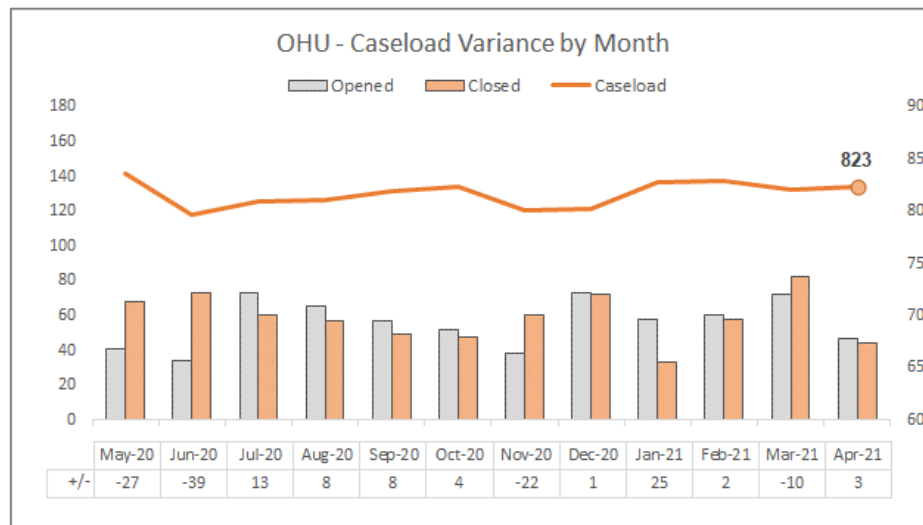
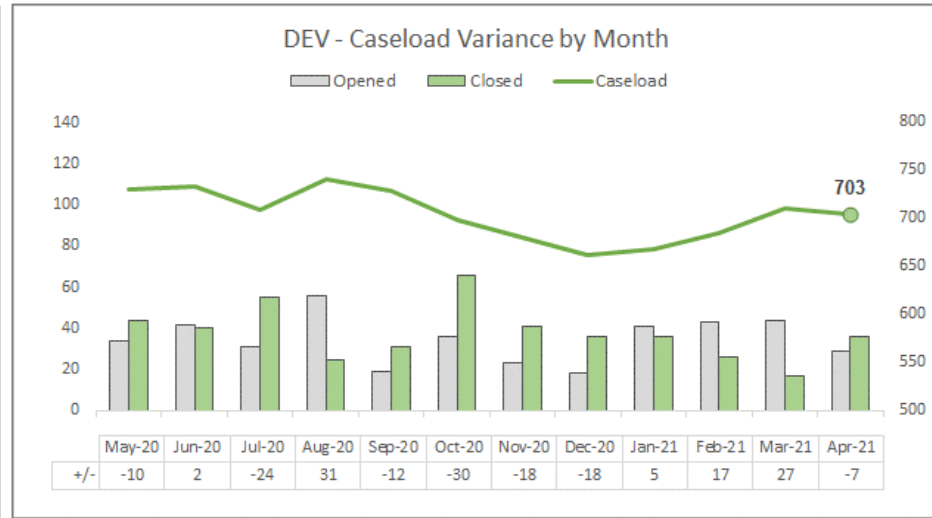
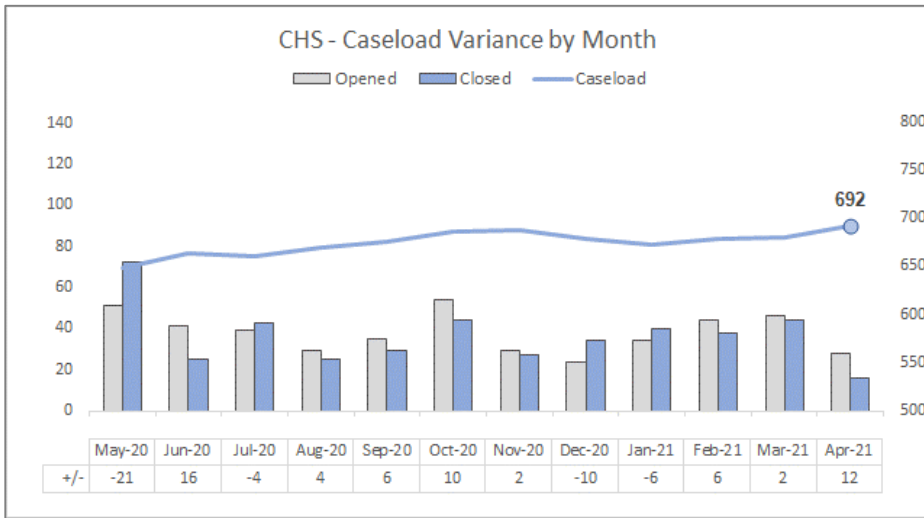
CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	4/18/2021	4/25/2021	5/2/2021	5/9/2021	5/17/2021	5/23/2021
CHS	686	694	692	686	693	705
DEV	694	696	707	714	706	707
OHU	816	817	823	817	822	826
HFC Total	2196	2207	2222	2217	2221	2238



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 04/30/21)



Source: FSN Children Active Receiving Services Report - Report-as-of: 04/30/21



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 05/17/2021

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	2	2	12	8	25	27.7
DEV	4	5	1	6	12	28	25.2
OHU	1	7	9	8	6	31	26.5
# of CMs	6	14	12	26	26	84	26.4

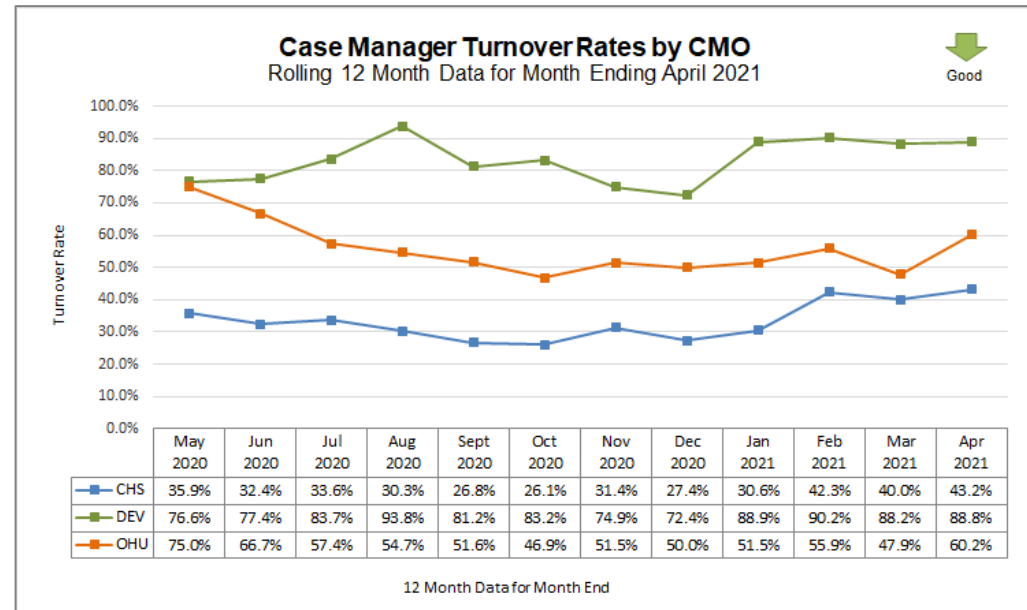
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	3	12.0%
DEV	28	9	32.1%
OHU	31	8	25.8%
HFC	84	20	23.8%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2021		
CMO	Case Manager	Case Manager Supervisor
CHS	43.2%	47.1%
DEV	88.8%	8.7%
OHU	60.2%	31.6%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 05/24/21						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	436	100.0%	96.1%	94.0%	97.5%	95.9%
DEV	455	100.0%	99.8%	89.7%	96.7%	95.4%
OHU	402	100.0%	100.0%	94.0%	99.0%	97.7%
HFC	1293	100.0%	98.6%	92.5%	97.7%	96.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 05/24/21				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	17	16	11
DEV	0	1	27	15
OHU	0	0	15	4
Total	0	18	58	30

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 4th Qtr as of 05/23/21			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	419	436	96.1%
DEV	454	455	99.8%
OHU	404	404	100.0%
Total	1277	1295	98.6%

Number of Medical Visits to Achieve SM09 Target – **Achieved**



Scorecard Measure #10 - 06/30/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 4th Qtr as of 05/23/21			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	252	268	94.0%
DEV	234	261	89.7%
OHU	236	251	94.0%
Total	722	780	92.6%

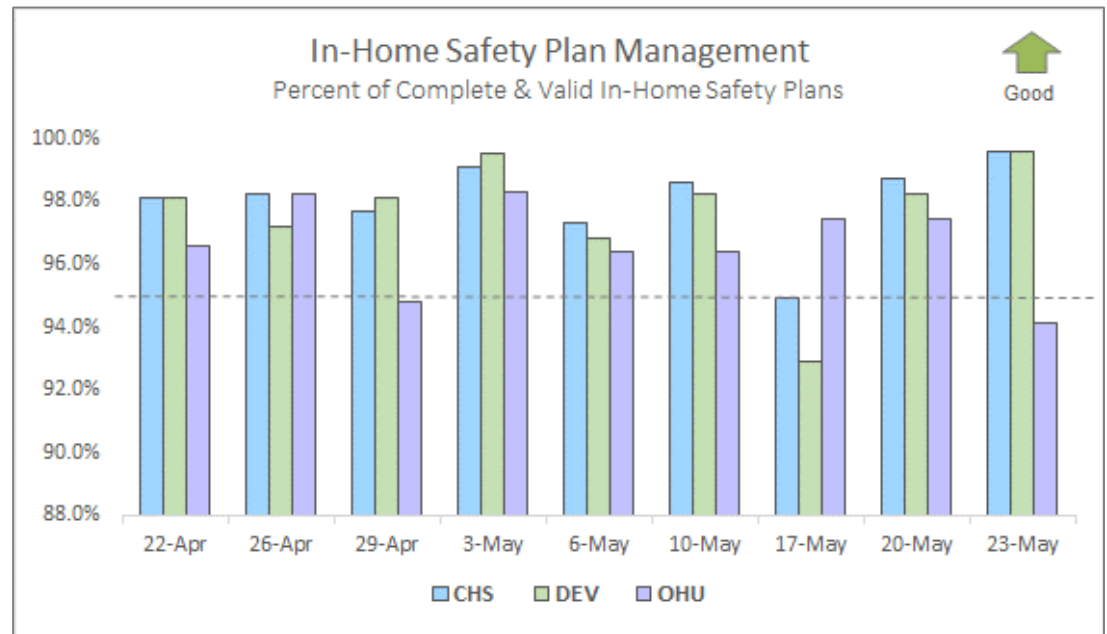
Number of Dental Visits to Achieve SM10 Target – **20 Children**



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	1	242	243	99.6% 
DEV	1	226	227	99.6% 
OHU	7	111	118	94.1%
HFC Total*	9	579	588	98.47%




Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 05/23/21



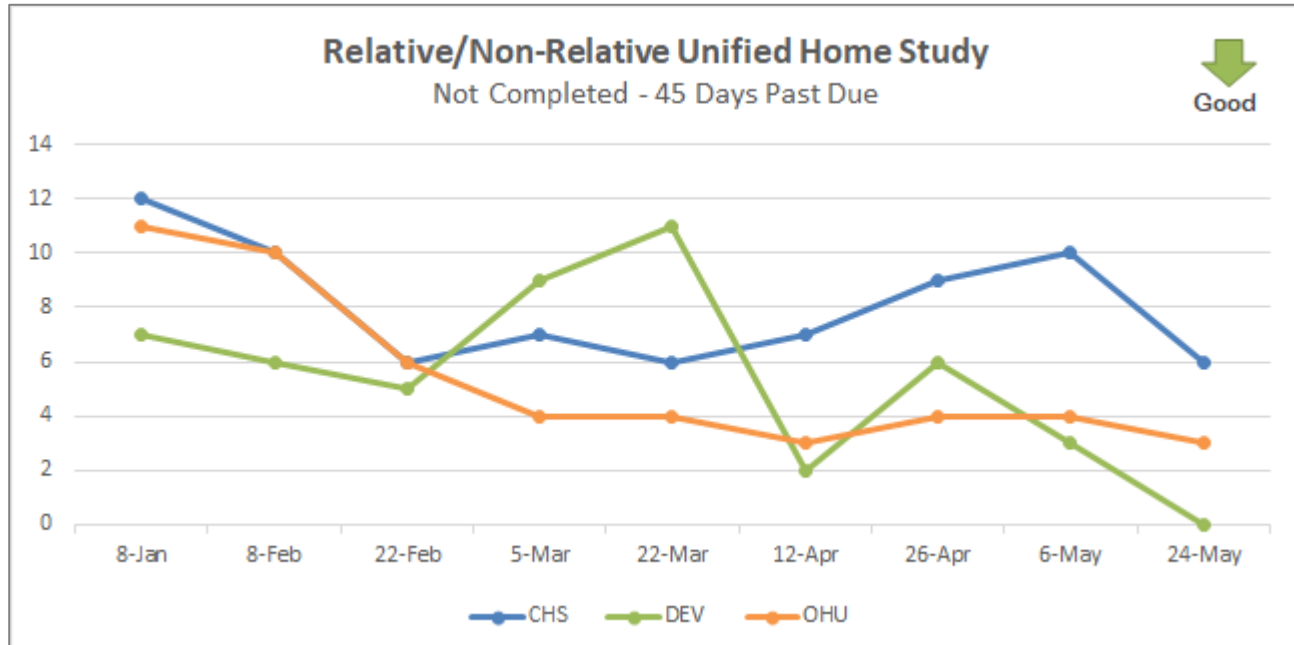
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 05/24/21

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	6	3	3
DEV	0 		
OHU	3		3
Total	9	3	6

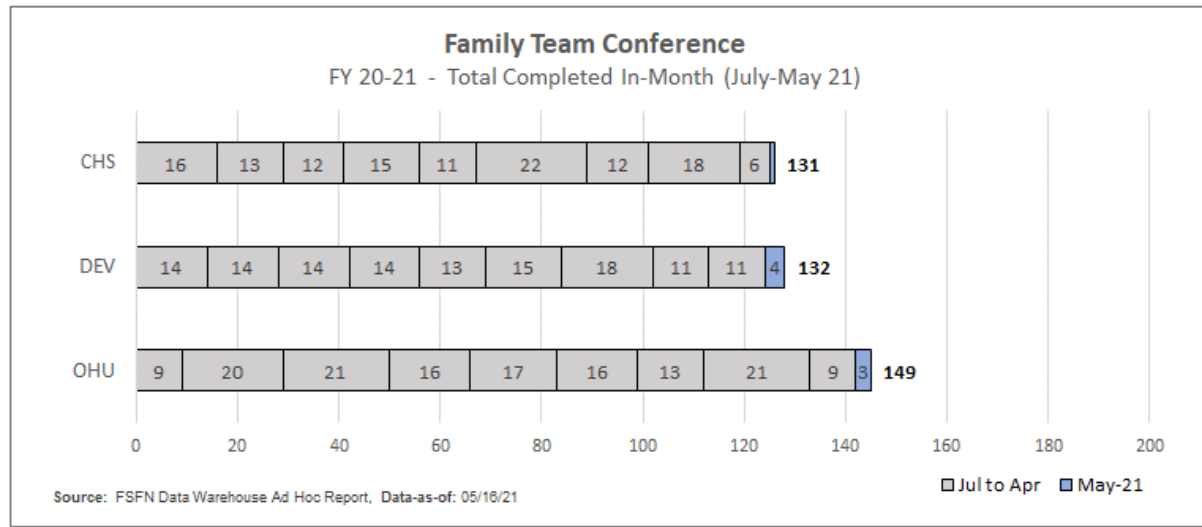
Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	2	
DEV	3	
OHU	2	1
Grand Total	7	1

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 05/25/21



Family Team Conferences Completed

FY20-21 – July 2020 to May 2021



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 05/01/21 to 5/31/21							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	207	80	38.6%	140	35	25.0%	31.8%
DEV	256	150	58.6%	153	67	43.8%	51.2%
OHU	180	107	59.4%	114	45	39.5%	49.5%
TOTAL	643	337	52.41%	407	147	36.12%	44.3%

Source: FSN "On-Demand Active Children Receiving Services" Report; Data-as-of: 05/24/21



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 05/21/2021					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	1			2
DEV	1	3	2		6
OHU				1	1
Total	2	4	2	1	9

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 05/17/2021				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 05/23/21

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		4	5	9
DEV		3	1	4
OHU			3	3
CPI		1	6	7
NTF				0
SCARF				0
Total	0	8	15	23

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	4/18/2021	4/25/2021	5/3/2021	5/9/2021	5/17/2021	5/23/2021
CHS	9	8	4	4	11	9
DEV	1	5	0	4	7	4
OHU	6	4	0	1	4	3
CPI	14	1	4	7	4	7
NTF	4	0	0	1	0	0
SCARF	0	0	0	1	0	0
Total	34	18	8	18	26	23

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/21 – 09/30/21

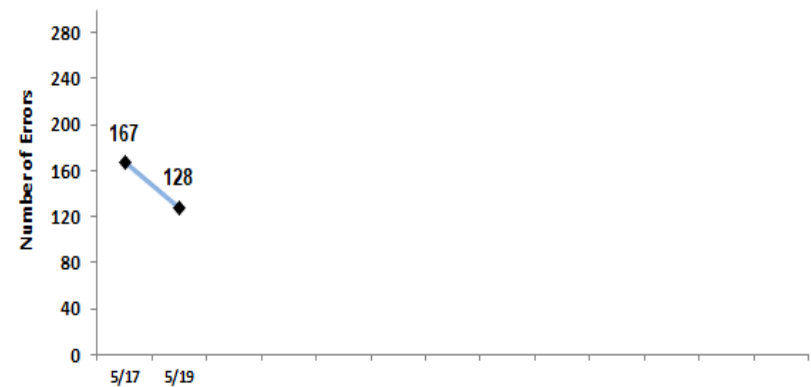
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			33		14	6	53
DEV		1	22		13	3	39
OHU			26		5	5	36
CPI							0
Total	0	1	81	0	32	14	128

Source: FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 05/20/21

AFCARS Foster Care Errors

Weekly FSFN Data as 05/19/21



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 05/23/21

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		2	6	
DEV			2	
OHU		2		
HFC TOTAL	0	4	8	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 05/23/21				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	328	337	97.3%
DEV	13	340	353	96.3%
OHU	12	261	273	95.6%
HFC Total	34	929	963	96.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 05/23/21			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	26	26	100.0% ★
DEV	23	24	95.8% ★
OHU	26	26	100.0% ★
HFC TOTAL	75	76	98.7%

FY 20-21 Target = 95% and above.



Parents As Partners – Upcoming Event

Zoom Meeting on May 27th at 5:30pm

PARENTS AS PARTNERS

When: May 27TH **Time:** 5:30 PM

Via ZOOM: <https://chsfl.zoom.us/j/2921301348>

Meeting ID: 292 130 1348

With Special Guest:

Alretha McKenzie, CHS Therapist

Call to register and attend to receive your \$20 gift card

Reunified guests will register and receive a Reunification Gift from CHS/Give Well.

Please R.S.V.P. to **Sandi Denmark – (863) 450-0995 via text or call.**



“Stop chasing the money and
start chasing the passion.”

~ Tony Hsieh



RESOURCE NEWS FLASH... May 26, 2021

Education Resources

Camp READY! And Camp READY!+ – The Learning Resource Center of Polk County (LRC) offers Camp READY! (rising and struggling kindergartners) and Camp READY!+ (rising and struggling first graders) for academic success. Through hands-on, experiential learning centers, students experience learning that is FUN! With art, music and movement, cooking and reading-readiness centers, Camp READY! builds pre-reading skills while providing a safety net to allow children more time to continue motor, social and cognitive development. On average, LRC's Camp READY! students demonstrate growth of four to seven months from pre- to post-assessment. Camp is offered at one of 10 Polk County sites. Each camp will take place Monday through Friday from 8:30 a.m.-11:30 a.m. for four weeks. Camp start dates vary by site (June 9th, June 30th or July 6th). To register, please email GraceV@lrcpolk.com or call the Learning Resource Center at 863-688-9477.

LRC Programs – In addition to Camp READY!, the Learning Resource Center of Polk County (LRC) offers a variety of educational programs to meet many academic needs. Programs include 1:1 tutoring and SAT/ACT prep. For more info, visit lrcpolk.com or call the Learning Resource Center at 863-688-9477.

School Information – Please check the website for your county regularly for important information and deadlines.

Hardee County: <http://www.hardee.k12.fl.us/>
Highlands County: <https://www2.highlands.k12.fl.us/>
Polk County: <https://polkschoolsfl.com/>

Safety Resources

It's Hurricane Season – Are you prepared? – June 1st marks the beginning of hurricane season. Don't wait for a storm to prepare. Here are a few basic preparedness tips from Ready.gov: *Know where to go* - If you are ordered to evacuate, know the local hurricane evacuation routes and have a plan for where to stay. *Put together a disaster supply kit* - including a flashlight, batteries, cash, first aid supplies, and copies of your (and your children's) critical information if you need to evacuate. *Make a family emergency communication plan*. Visit Ready.gov/hurricanes for additional tips and detailed information.

Water Safety and Activity Resources

Swimming Lessons in Polk County – The City of Winter Haven is offering lessons for all age groups at two different locations beginning June 7th and running through July. For more information, call Aquatics at 863-268-6766 or email nsteele@mywinterhaven.com.

Aqua Fitness – If your child or youth needs more time in the pool, try Aqua Fitness at the Rowdy Gaines Olympic Pool (210 Cypress Gardens Blvd., Winter Haven) on Wednesdays from 9:30-10:30am. For more information, call Aquatics at 863-268-6766.

Mental Health Resources

Children's Mental Health – Due to the Coronavirus Pandemic, children have faced unprecedented challenges, including making sudden and significant changes to their daily routines and dealing with the separation or sudden death of a loved one from afar. The National Child Traumatic Stress Network has resources to help parents, caregivers, child welfare workers, and providers support the mental health of children and help them thrive. Go to www.nctsn.org/resources.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealthcovid19.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

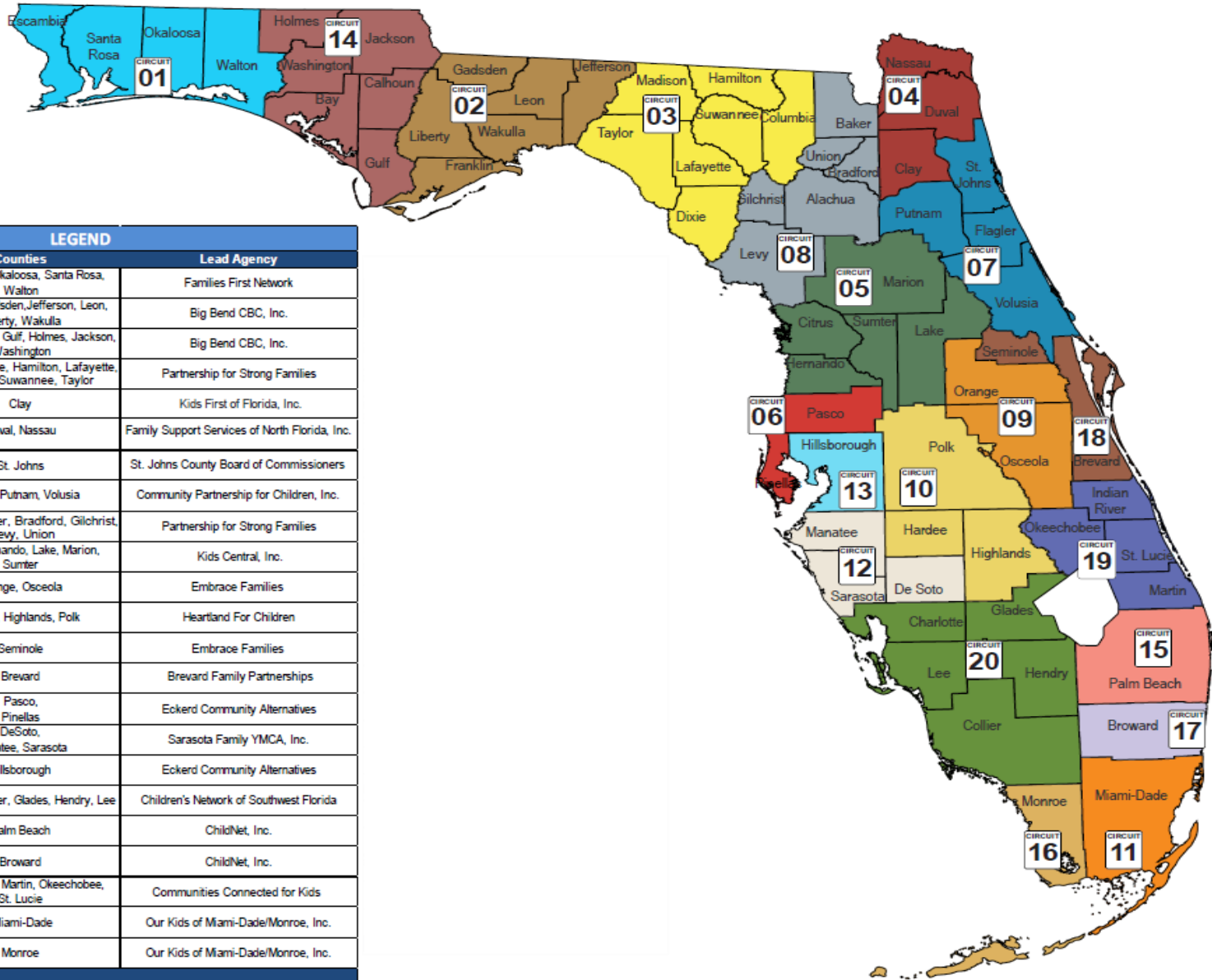
For more information as to vaccines, go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.