



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, May 03, 2020

Conference Call Only

Wednesday, May 06, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



Community Based Care Lead Agency Scorecard

FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	6.06	93.7%	97.0%	99.9%	39.4%	47.9%	90.3%	2.85	97.2%	89.9%	83.0%	60.2%
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/Safe Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	7.59	95.07%	96.6%	99.3%	38.5%	53.2%	90.4%	4.48	96.0%	91.2%	87.9%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 04/01/20 - 04/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	4	99.95%
DEV	0	100.00%
OHU	1	99.98%
Total	5	99.98%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 05/03/20</i>		

# of Children Not Seen, Month of April 2020	
# Not Seen	Agency
	CHS
	DEV
	OHU
	CPI
0	Total
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 05/04/20</i>	




Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 04/27/20 thru 05/03/20			
Agency	Timely	Un-Timely	Total
CHS	5		5
DEV	5		5
OHU		6	6
Total	10	6	16

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 4th Qtr as of 05/03/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	113	311	36.3%
DEV	96	310	31.0%
OHU	130	265	49.1% 
HFC Total	339	886	38.26%

Number of Children to Achieve SM05 Target – **20 Children**

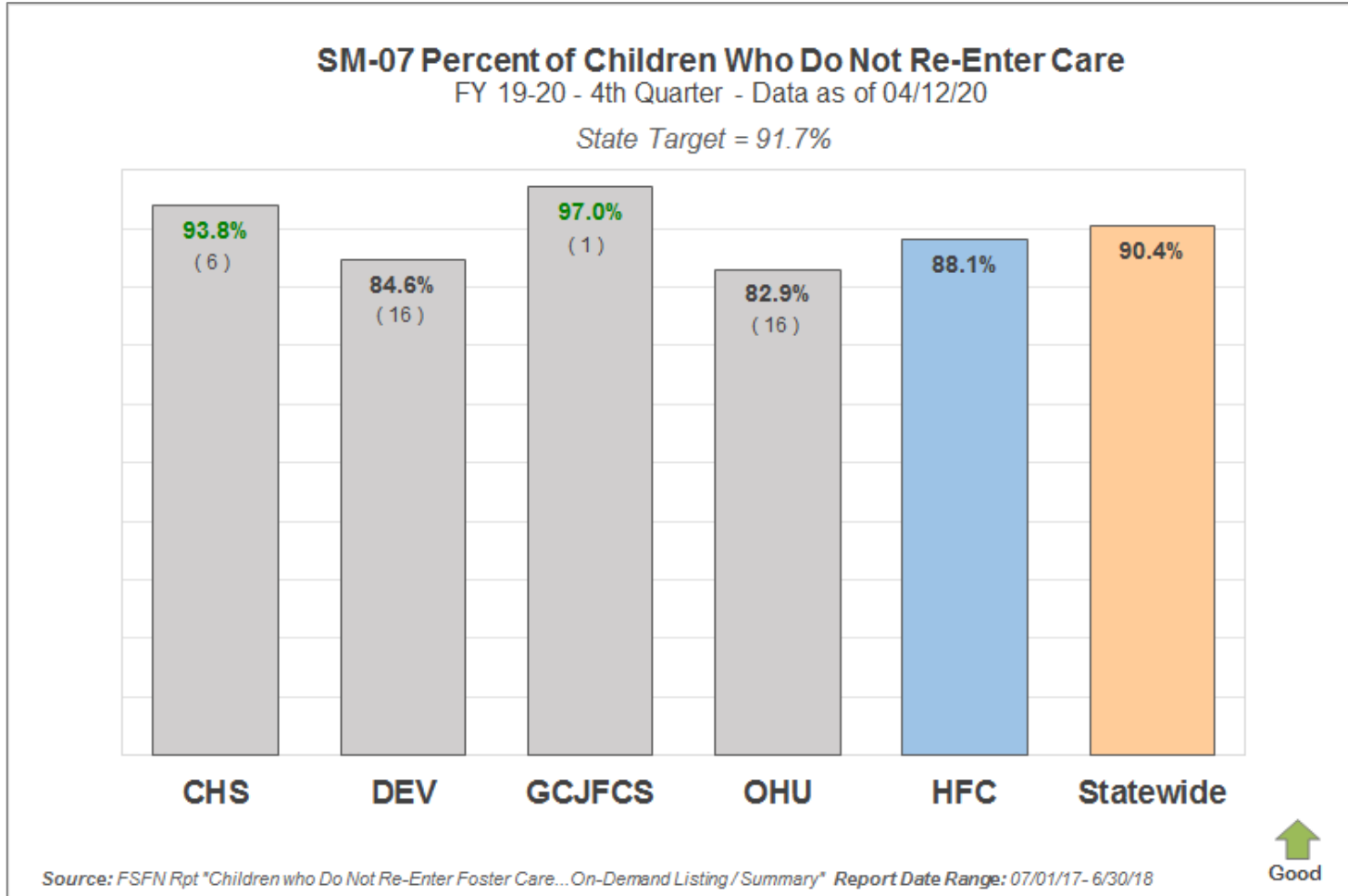
Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 4th Qtr as of 05/03/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	65	117	55.6% 
DEV	84	152	55.3% 
OHU	58	108	53.7% 
HFC Total	207	377	54.9%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

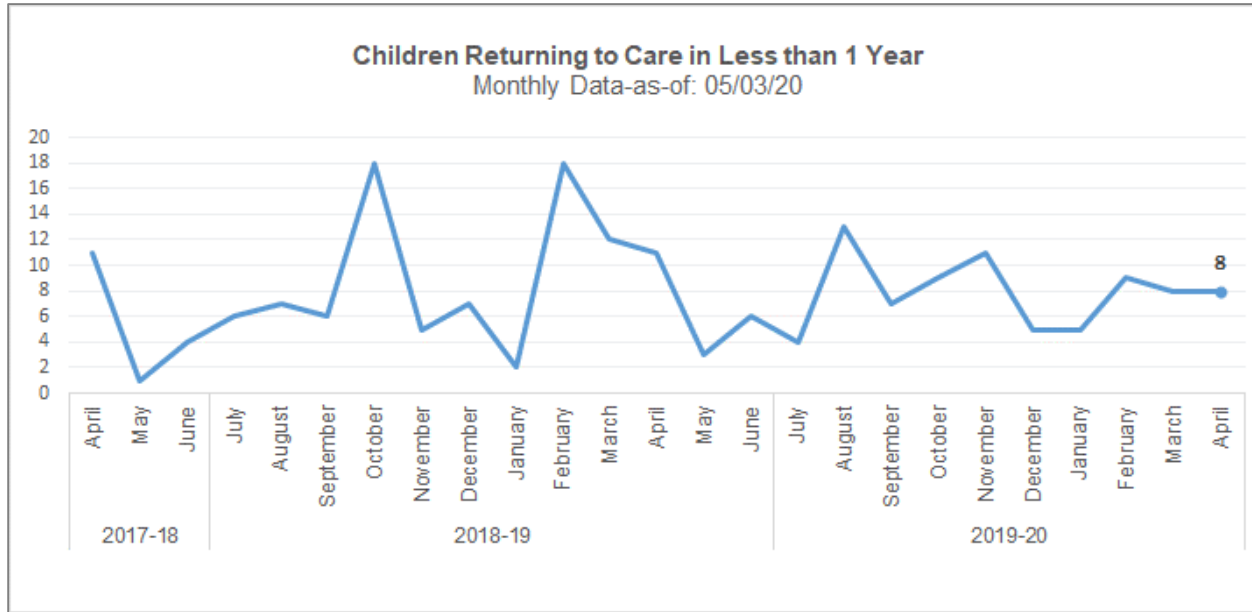
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 04/27/20 - 05/03/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
Not Assigned	4/23/2020	141035-GCCC	10/4/2013	4/8/2014	6	72	> 5.0 yrs	N	-
Not Assigned	4/23/2020	141035-GCCC	10/4/2013	4/8/2014	6	72	> 5.0 yrs	N	-
Not Assigned	4/23/2020	141035-GCCC	10/4/2013	4/8/2014	6	72	> 5.0 yrs	N	-

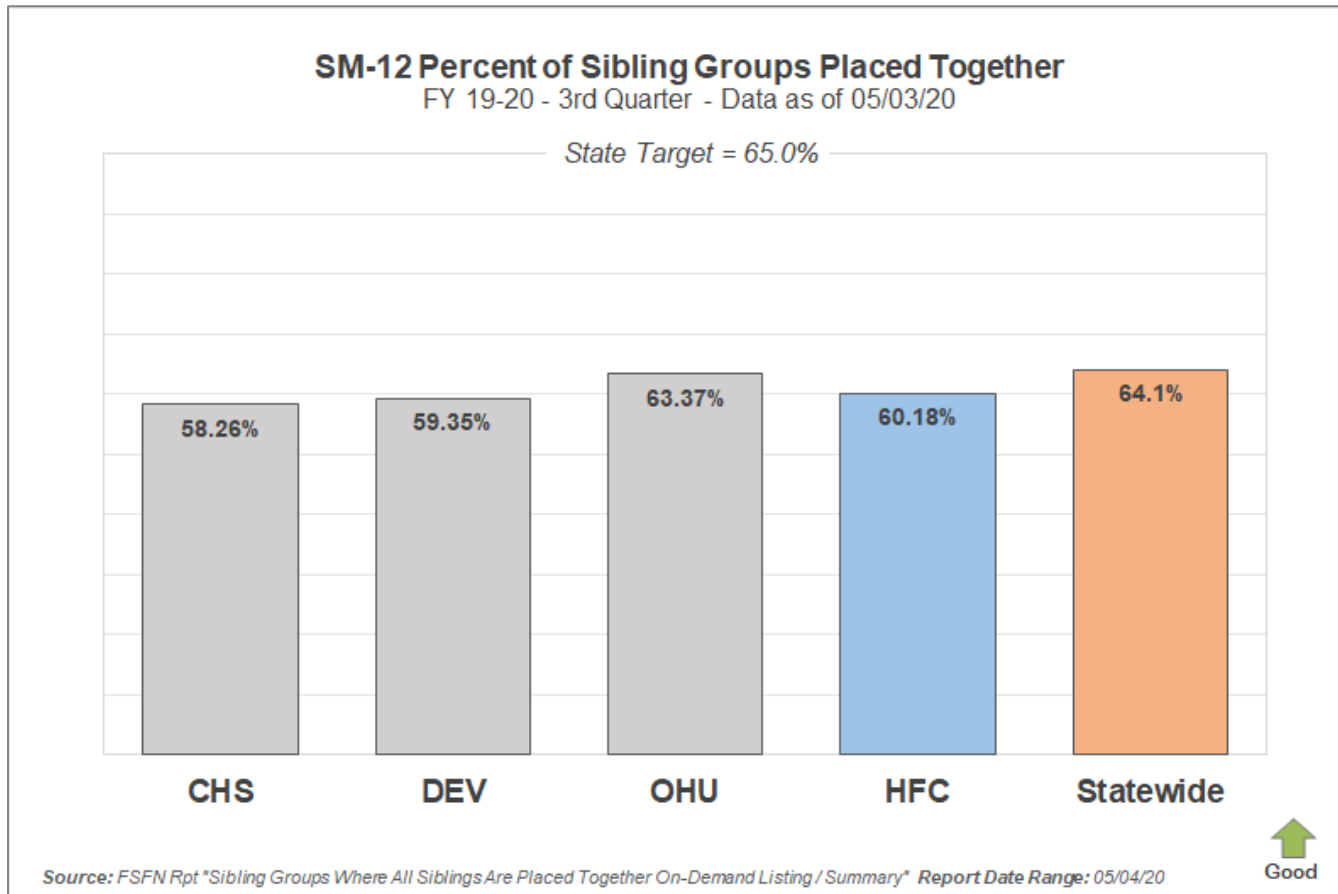
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 05/04/20



Scorecard Measure 12 – Separated Siblings

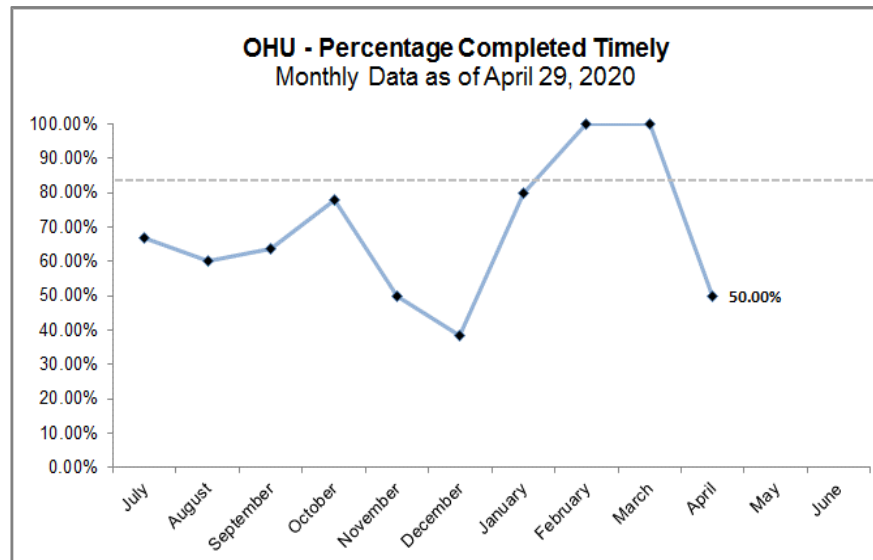
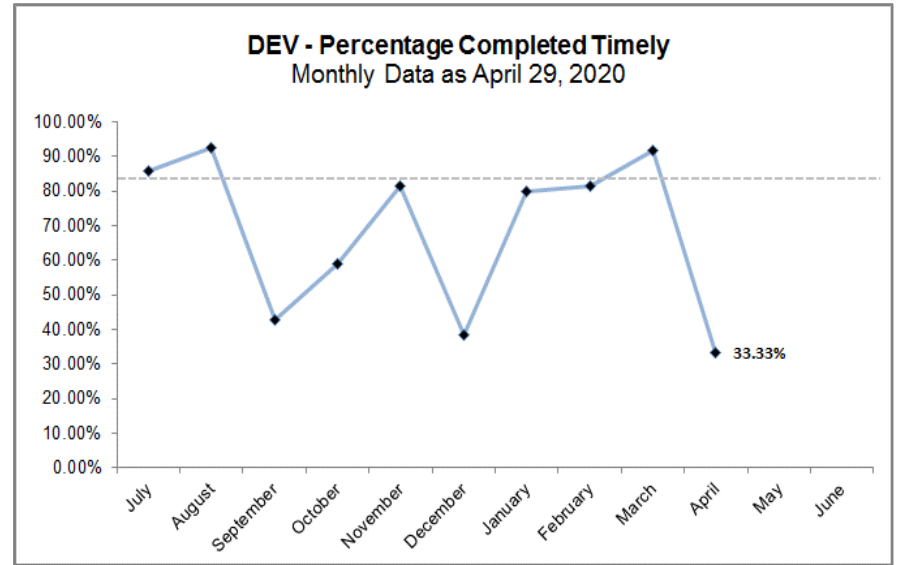
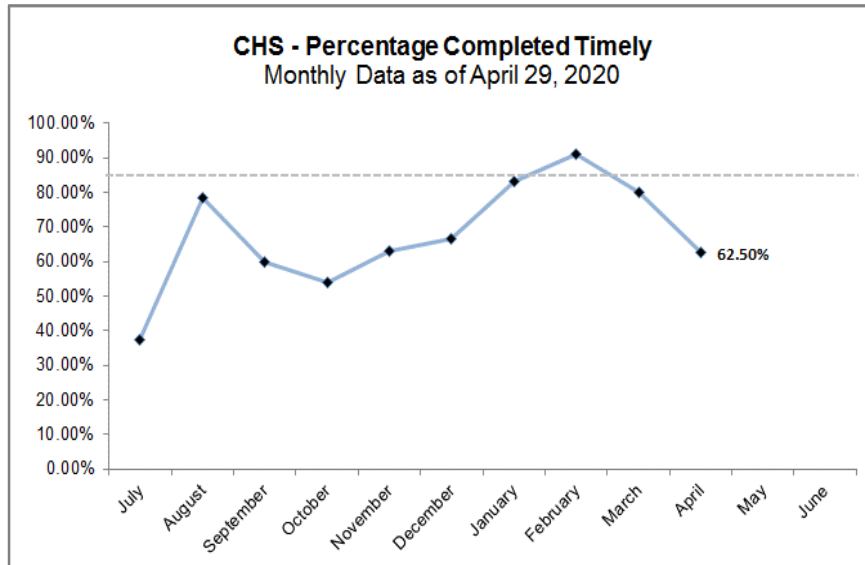
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	67	115	58.26%
DEV	73	123	59.35%
OHU	64	101	63.37%
HFC	204	339	60.18%



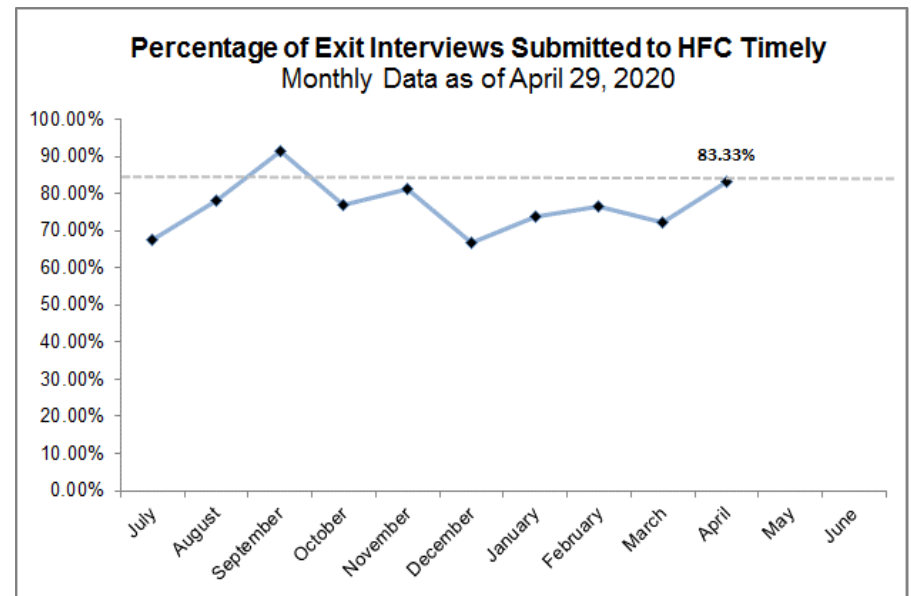
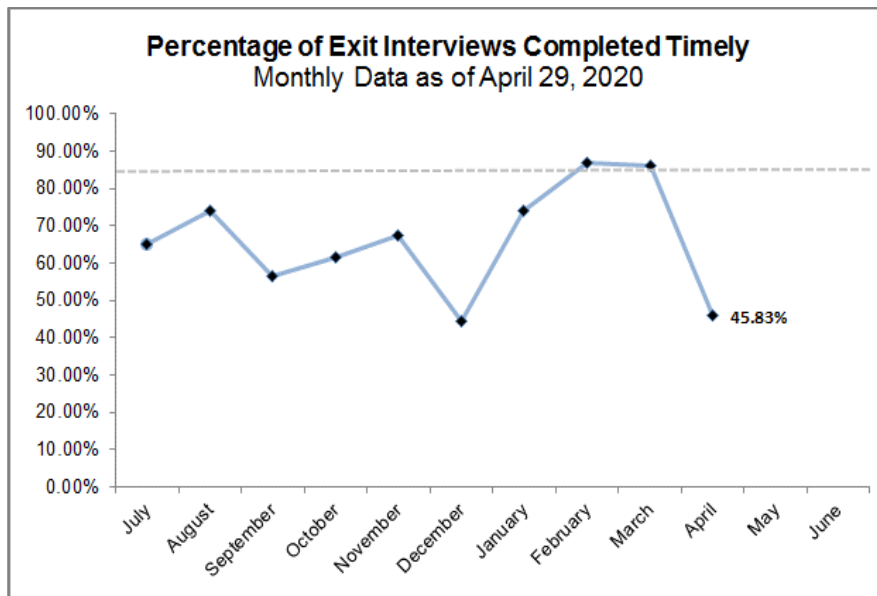
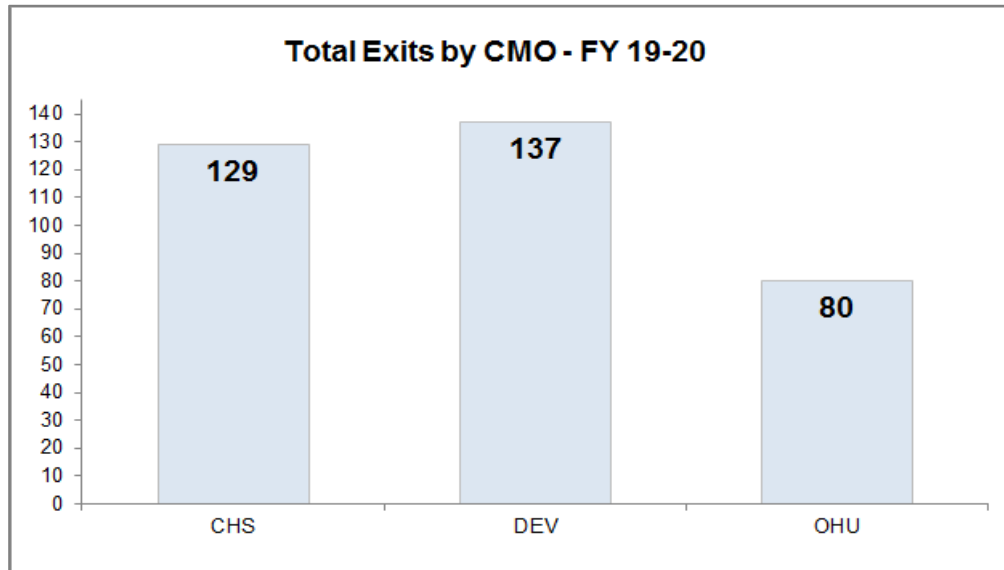
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 67.34%



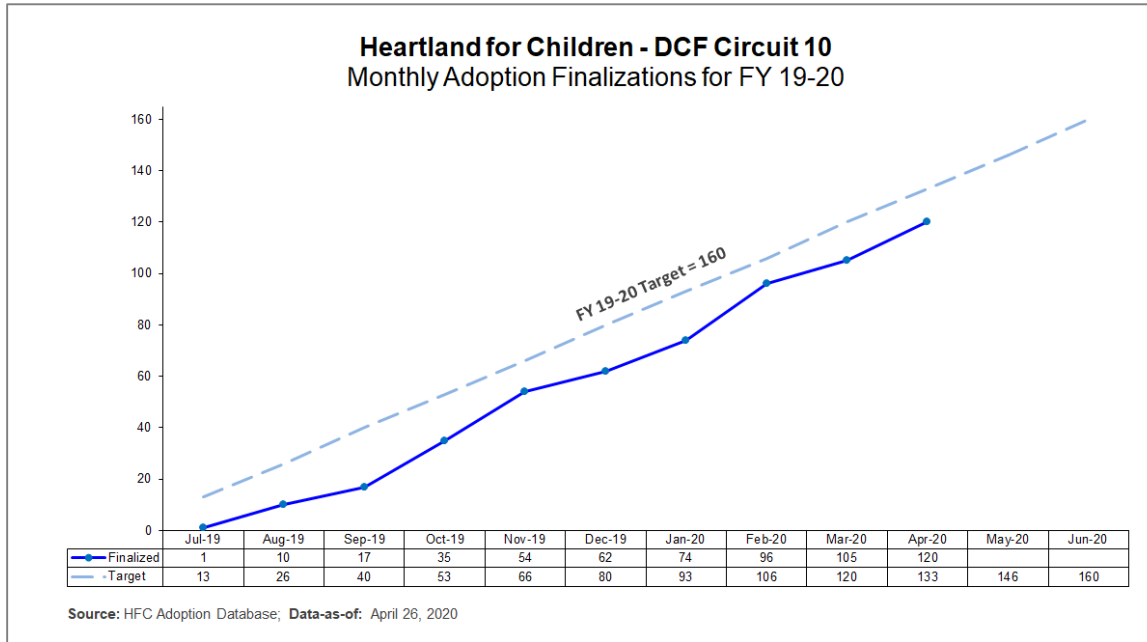
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 67.34%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
May 20, 2020
May 27, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 05/04/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	11	26	23	49	53.1%	23.1%
DEV	6	27	29	56	48.2%	33.3%
OHU	4	67	0	55	121.8%	20.9%
Total	21	120	40	160	75.0%	24.2%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of April 27, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	31			297
Highlands	2	11	2	5	5	5	5	4	3	2			44
Hardee	1	1	0	3	0	3	1	1	2	0			12
Total	35	57	21	34	27	35	37	34	40	33			353
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	50			555
Highlands	3	25	2	7	7	10	5	15	4	3			81
Hardee	2	2	0	7	0	6	3	1	2	0			23
Total	56	115	33	73	48	74	70	75	62	53			659
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	0	1	0	0	0	0	0	0	0			1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	35			348
Highlands	1	14	1	5	4	10	2	14	3	3			57
Hardee	1	1	0	3	0	5	0	1	2	0			13
Total	23	76	22	47	32	57	41	54	28	38			418
# Children Placed with Non-Relative													
Polk	13	10	5	3	4	6	14	7	14	9			85
Highlands	2	2	1	1	0	0	2	1	0	0			9
Hardee	0	0	0	4	0	0	0	0	0	0			4
Total	15	12	6	8	6	6	16	8	14	9			98
# Children Placed in Fictive Kin													
Polk	0	3	0	1	0	0	2	1	0	0			10
Highlands	0	0	0	0	3	0	0	0	0	0			4
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	3	0	1	3	0	4	2	1	0			14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	6			112
Highlands	0	10	0	1	0	0	0	0	1	0			12
Hardee	1	0	0	0	0	1	3	0	0	0			5
Total	18	24	5	17	9	11	9	11	19	6			129

% of Children Sheltered Placed in Foster Care

Data as of 04/27/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	57.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	26.3%	27.4%	33.3%	29.4%	23.3%
Nov	52.1%	71.9%	23.6%	33.8%	39.6%	18.8%
Dec	26.3%	21.2%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	26.3%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	11.3%
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	19.6%

Shelter Count for the Week of April 21 - April 27, 2020

	Polk	Highlands	Hardee
Shelters	7		
Children Removed	15		
Placed w/ a Relative	8		
Placed w/a Non-Rel	6		
Placed w/a Fictive Kin			
Placed in Foster Care	1		



Case Transfer Staffing Data

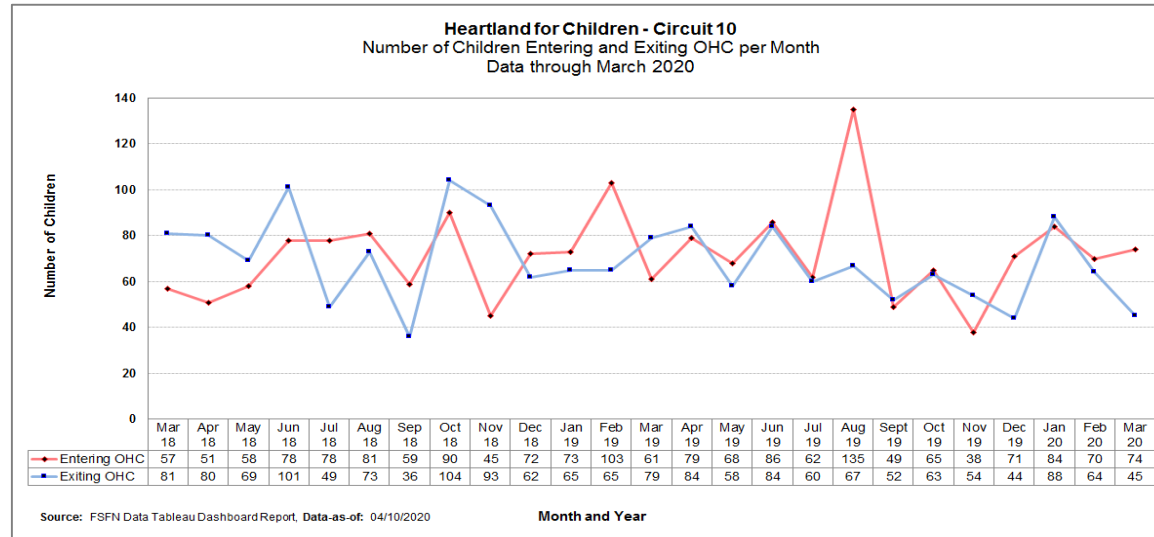
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 05/04/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	25			330	460	349
Devereux	38	48	23	42	21	35	41	36	43	42			369	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	24			160	196	253
One Hope	37	63	38	44	37	39	41	52	64	41			456	548	527
Total	152	153	125	142	95	110	110	131	165	132			1315	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	13			190	262	226
Devereux	20	28	12	34	9	17	28	21	24	19			212	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	13			77	116	164
One Hope	5	17	5	12	13	7	11	12	14	6			102	125	133
Total	66	68	56	73	37	38	63	57	72	51			581	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	9			36	48	35
Devereux	2	5	1	2	1	7	4	6	5	1			34	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	7			39	20	20
One Hope	2	2	1	0	0	0	0	0	0	3			8	11	24
Total	14	12	3	5	12	16	6	8	21	20			117	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2	2			67	110	48
Devereux	11	13	7	4	6	9	6	3	13	19			91	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	4			29	52	44
One Hope	0	1	5	3	2	0	0	6	9	2			28	41	49
Total	30	23	33	24	16	12	6	20	24	27			215	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0			0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0			0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0			0	0	0
One Hope	30	42	27	32	21	31	25	33	38	30			309	363	313
Total	30	42	27	32	21	31	25	33	38	30			309	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1	0			8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0			10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0			8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0			0	7	2
Total	6	0	1	2	3	6	0	7	1	0			26	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

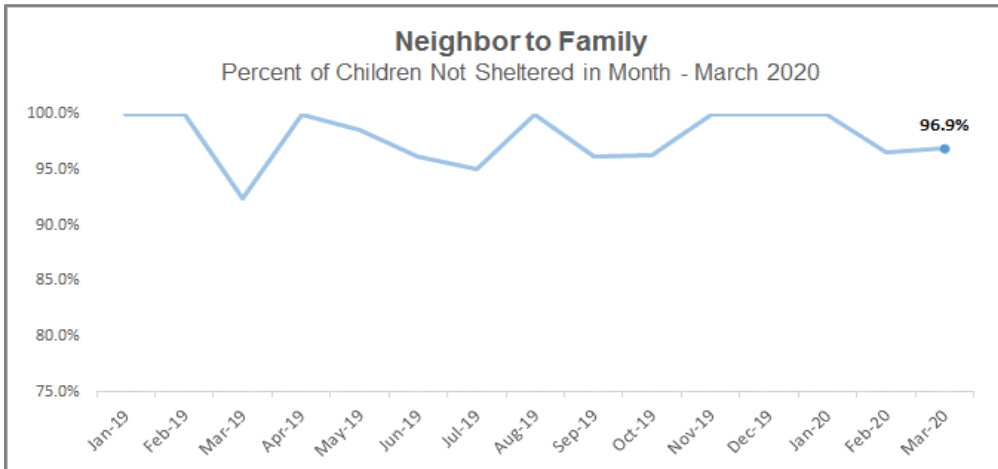
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.4%**

“ I learned a lot from our sessions and am grateful for her time and service. ”

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/28/20 through 05/04/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	26	66
Specialized - Family Support	12	25
Prevention - Comm. Referral	25	45
Special Conditions Report	3	4
Nurturing Parenting	27	72
NTF - Total Services	93	212

NTF - Housing Resource Numbers	
Data since Inception to 05/04/20	
Referral Agency	Referrals
Children's Home Society (CHS)	25
Devereux (DEV)	10
One Hope United (OHU)	3
Neighbor To Family (NTF)	5
Total Housing Referrals	43

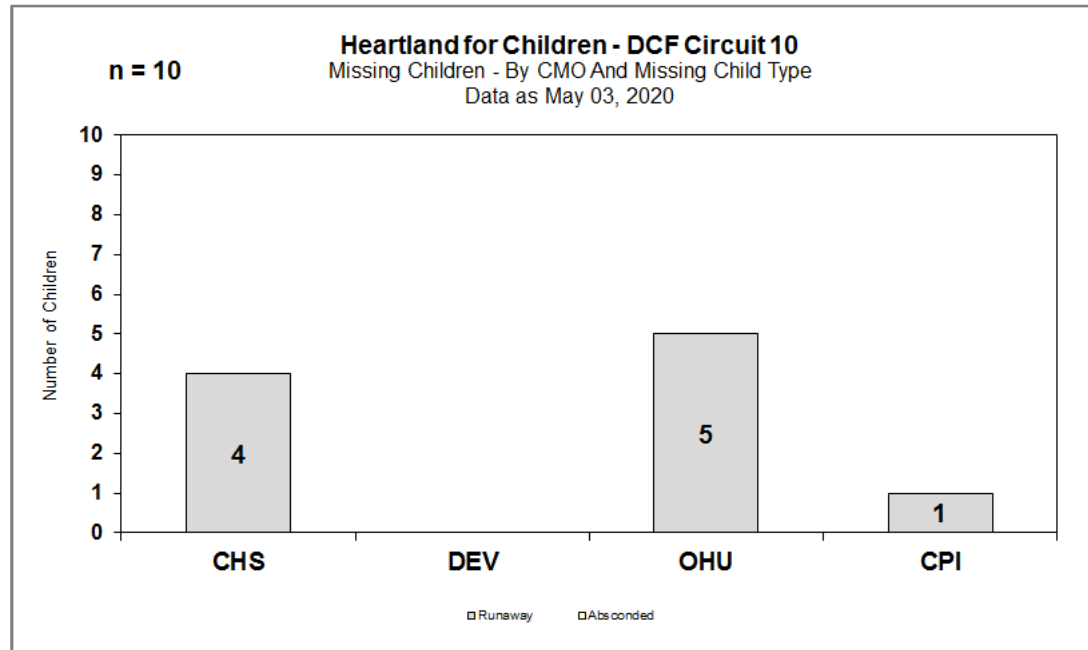


Referral Status and Housing Results	
Referrals - Active	13
Referrals - Closed	30
Total Families Housed	5 Families
Total Children Housed	16 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

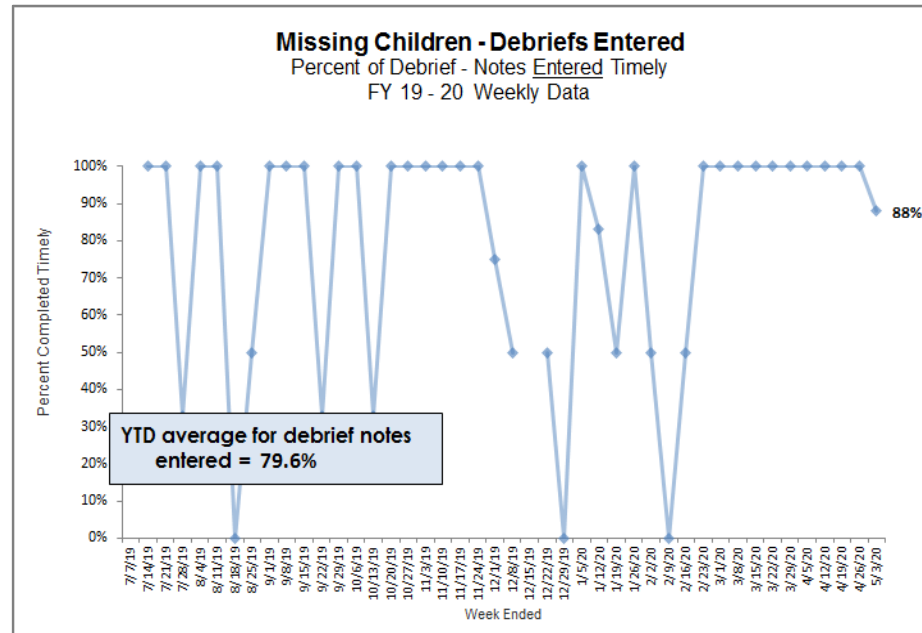
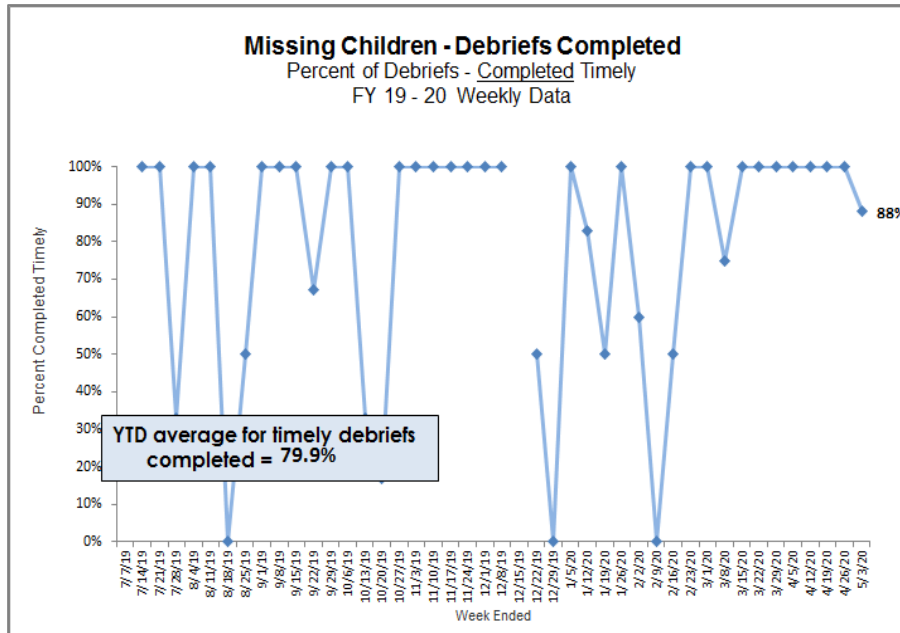


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Jan 2020 (m/end)	-	24	-	100%	-	17	-
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	-
Apr 2020 (m/end)	-	33	-	100%	-	33	-
5/4/2020	10	6	80%	80%	1	2	CPI



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 04/27/2020 through 05/03/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	7	6	6	86%	7		6	86%
DEV				-				-
OHU	1	1	1	100%	1		1	100%
PI				-				-
Total	8	7	7	88%	8	0	7	88%

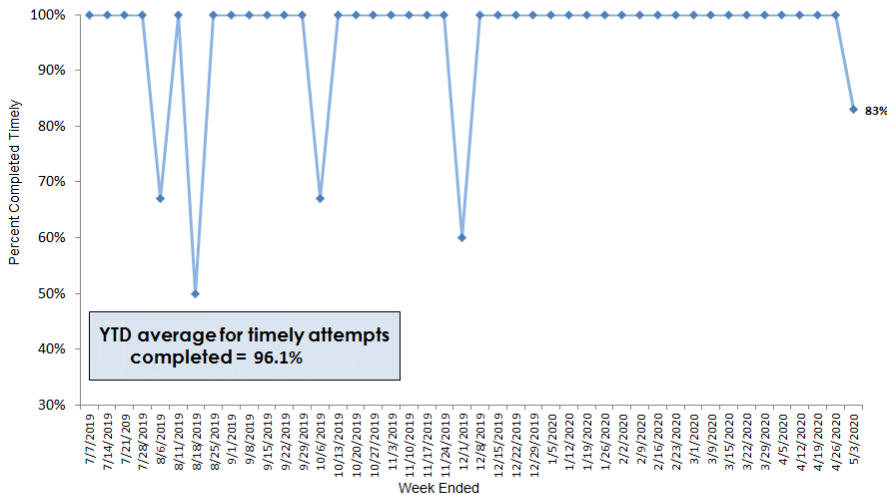


Missing Children – Attempts to Locate

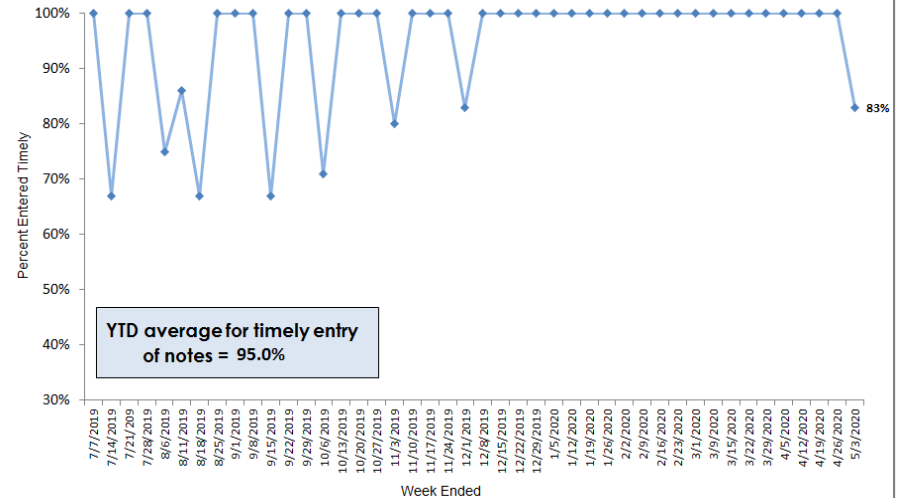
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 4/27/2020 through 05/03/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV				-				-
OHU	4	3	3	75%	4		3	75%
PI				-				-
Total	6	5	5	83%	6	0	5	83%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 19 - 20 Weekly Data



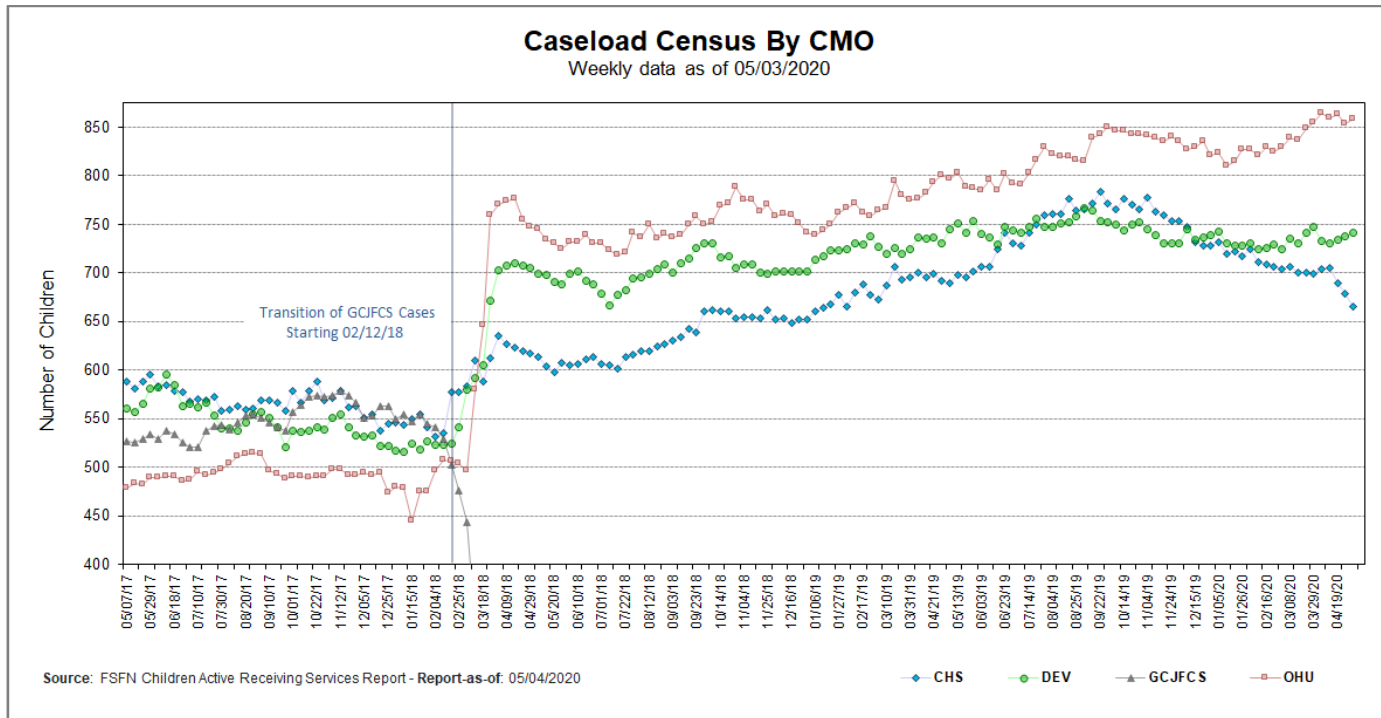
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 19 - 20 Weekly Data



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/29/2020	4/5/2020	4/12/2020	4/19/2020	4/26/2020	5/3/2020
CHS	699	704	705	689	679	666
DEV	748	733	731	734	738	742
OHU	855	864	860	863	854	858
HFC Total	2302	2301	2296	2286	2271	2266



Caseload Census by Case Manager and Organization

Data as of 05/03/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Torres, Alexandra	5
DEV	Charles, Laura	5
CHS	Baker, Ayshia	4
OHU*	Spence, India	4
OHU	Lockwood, Roneshia	3
OHU*	Montoya, Maria	2
OHU*	Virts, Emily	1
DEV	Hamilton, Shuntia	1
OHU	Jauregui-Garza, Maria	1

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Southall, Akeva	24
OHU	Mcfadden, Phillisha	24
CHS	Mena, Susie	23
OHU	Washington, Woodrica	23
OHU	Hardin, Natasha	23
CHS	Anglin, Latoya	22
OHU	Hobdy, Susan	22
OHU	Stevenson, Trina	22
OHU	Cleveland, Tammy	22
CHS	Humber, John	22
OHU	O'Connor, Chance	22
CHS	Harris, Michael	22
OHU	Colon, Lisette	21
CHS	Gellibert, Jill	21
OHU	Guerrero, Maria	21
CHS	Caswell, Jordan	21
CHS	Friday, Michelle	20
OHU	ownfield-Salahuddi, Court	19
CHS	Hiers, Katherine	18
OHU	Smith, Lorie	18
OHU	King, Lora	18
OHU	Followell, Amanda	18
OHU	Jackson, Jenesis	17
CHS	Sloan, Taylor	17
DEV	Cartagena, Maria	17
CHS	Jenkins, Lekeilah	16
CHS	Vegter, Hope	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Harrison, Ammara	29
CHS	Washington, Chastity	29
CHS	Luebke, Nicole	29
OHU	Meinke, Danielle	29
CHS	Yates, Michelle	28
OHU*	Quintero, Mayelin	28
CHS	Fairley, Stephanie	28
CHS	Owens, Sheltonya	28
OHU	Howe, Danielle	27
OHU	Crossen, Monaya	27
CHS	Bishop, Shane	27
CHS	Fort, Angela	26
OHU	Fay, Ashley	26
OHU	Findley, Angela	26
CHS	Harder, Rachel	25
CHS	Webster, Sabrina	25
CHS	Thelemague, Fabiola	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	50
OHU*	Baldwin, Chenoa	43
OHU*	Tucker, Raymona	42
DEV	Khordehpaz, Minoo	41
DEV	Marini, Kathryn	40
DEV	Bickel, Sherry	39
DEV	Coleman, Tangela	38
DEV	Sepulveda, Mariel	38
DEV	Thompson, Wyshana	37
OHU*	Simmons, Shannon	37
DEV	Louis, Rachelle	37
DEV	Desravines, Shedlie	36
DEV	Pyles, Lisa	36
DEV	Collins, Sara	36
DEV	Sheppard, Uniqua	36
DEV	Brown, Regina	35
DEV	Davis, Katelyn	34
OHU*	Calderon, Jose	33
DEV	Balmaceda, Stephanie	33
DEV	Johnson, Mykira	33
CHS	Nettles, Markisha	32
DEV	Willix, Amensha	31
CHS	Nieves, Carlos	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Felder, Shameka	15
OHU	Boule, Adriana	15
OHU	Sanchez-Torres, Christian	14
CHS	Poole, Angela	14
DEV	Sumner, Cassandra	13
CHS	Mccalebb, Phalan	12
DEV	Willingham, Jadashia	12
OHU	Johnson, Randi	12
OHU	Gilchrist, Letecia	12
OHU	Young, Pamela	11
DEV	Lynch, Rodina	11
OHU	Christie, Alyssa	10
OHU	Perez, Vicky	10
DEV	Magee-Chytrus, Elaina	9
CHS	Gilmore, Devonta	8
DEV	Scott, Christine	8
OHU	Torres-Hincapie, Lina	8
CHS	Nunzio, Nicole	7
DEV	Cordero-Martinez, Blankita	7
DEV	Hernandez, Carmen	6
DEV	Cottle, Glenasia	6

Independent Living - Young Adults		
CMO	Case Workers	#
DEV	O'Connor, Michelle	26
DEV	Gadson, Berlendirah	24
CHS	Raines, Todd	22
OHU	Thomas, Taylor	10

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Nappier, Tammy	7
OHU	Myers, Julieanne	3

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	10
CHS	Ware, Christina	3

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU*	Montoya, Maria	18
OHU	Lockwood, Roneshia	14
CHS	Dankowski, Jennifer	12
DEV	White, Alfreda	7
OHU*	Spence, India	6

All CHS case managers are supported by Case-Aim. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 05/03/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	2	4	11	11	2	30	22.2
DEV	2	8	1	0	16	27	27.5
OHU	5	9	15	6	5	40	21.5
# of CMs	9	21	27	17	23	97	23.4

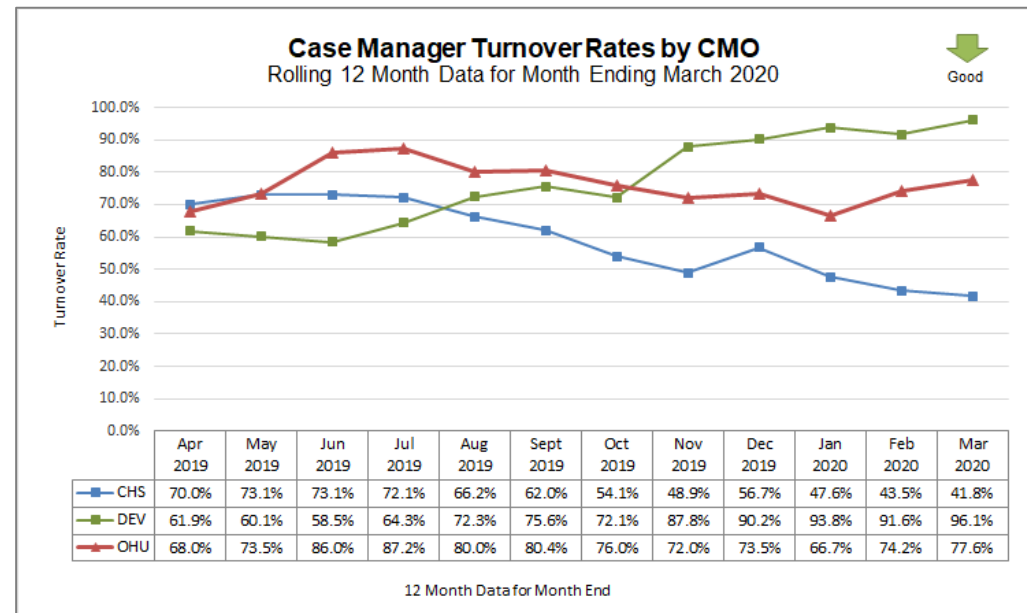
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	30	6	20.0%
DEV	27	10	37.0%
OHU	40	14	35.0%
HFC	97	30	30.9%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

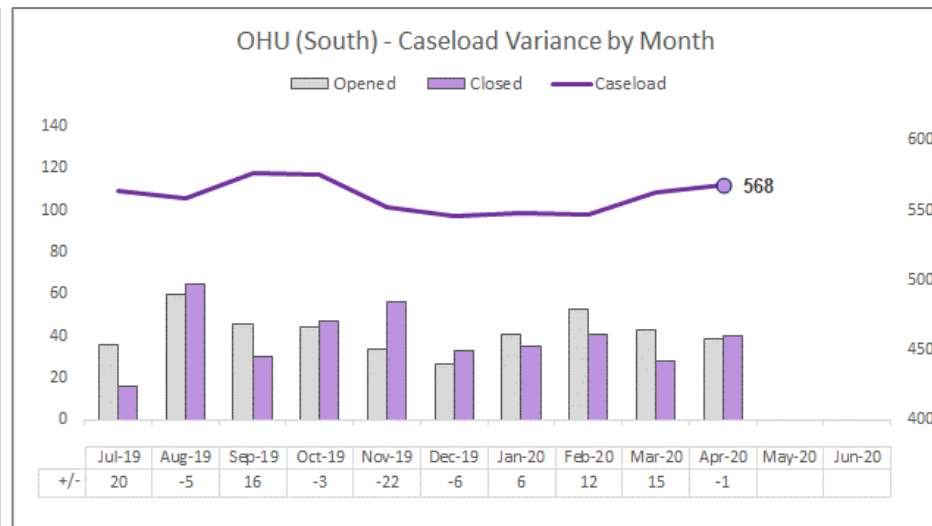
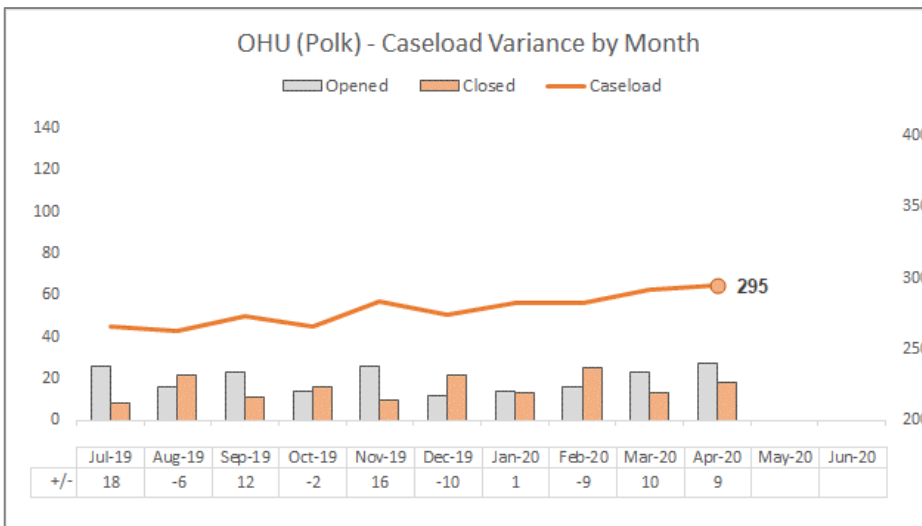
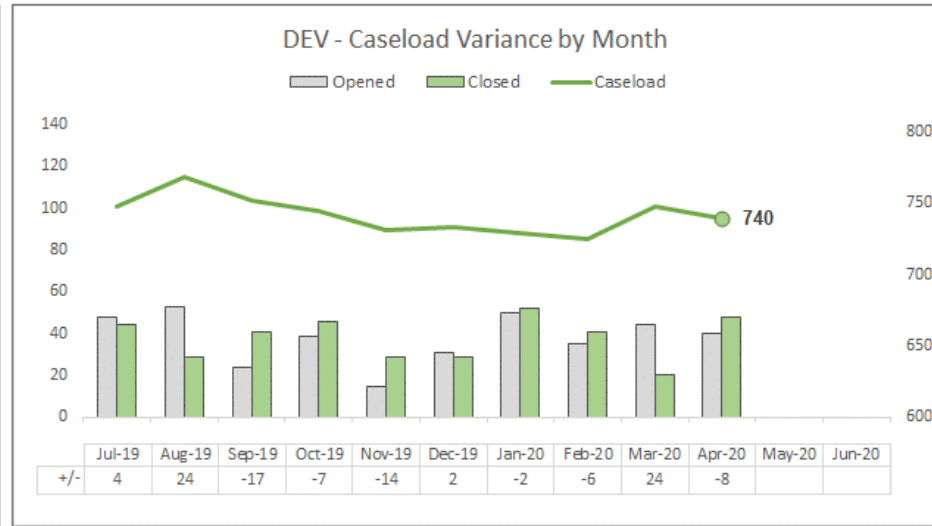
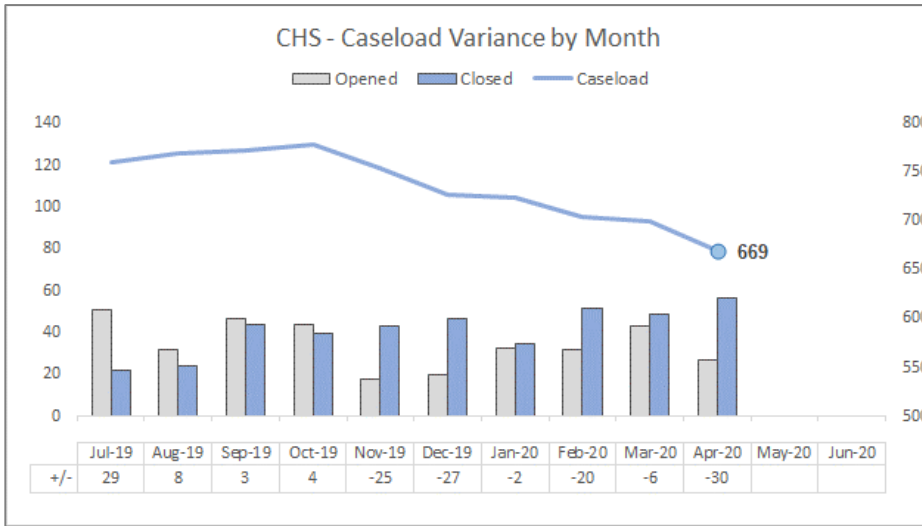
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	41.8%	35.3%
DEV	96.1%	34.8%
OHU	77.6%	63.2%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 04/30/20)

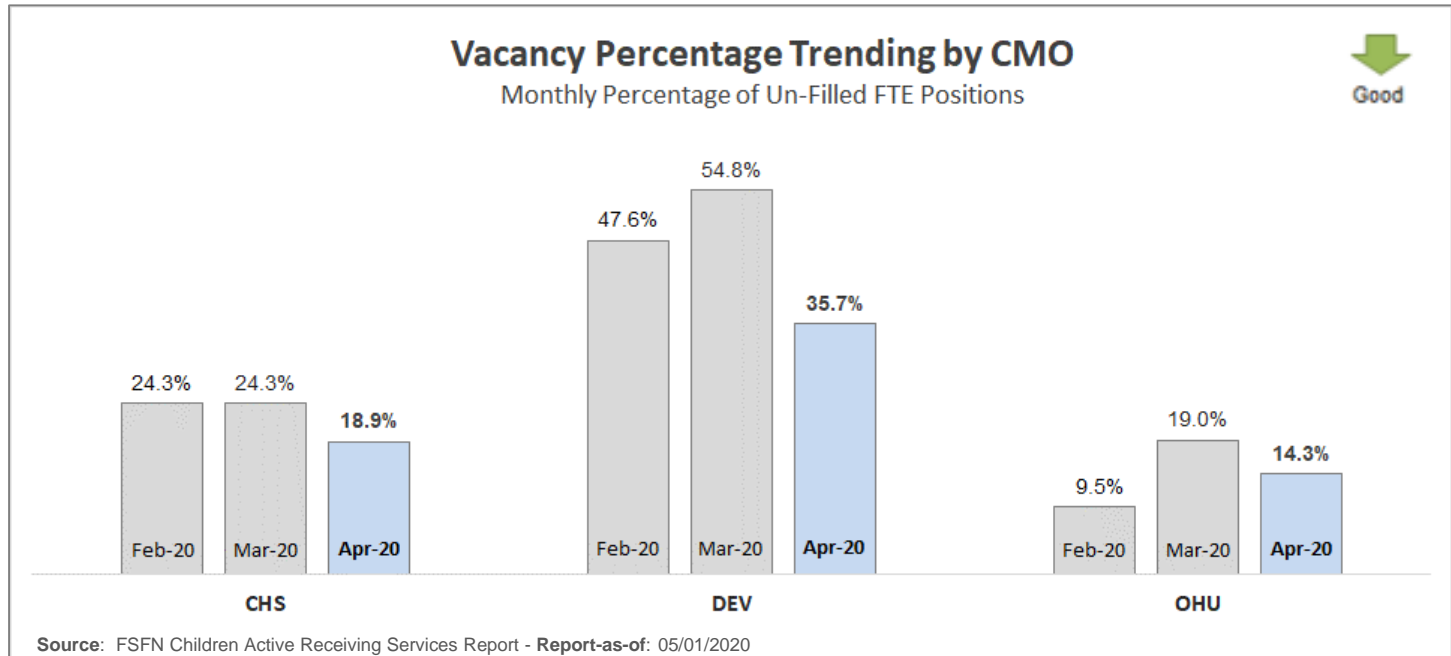


Source: FSFN Children Active Receiving Services Report - Report-as-of: 05/01/2020



Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	30	81.08%	18.92%
DEV	42	27	64.29%	35.71%
OHU	42	36	85.71%	14.29%
HFC Total*	121	93	76.86%	23.14%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count

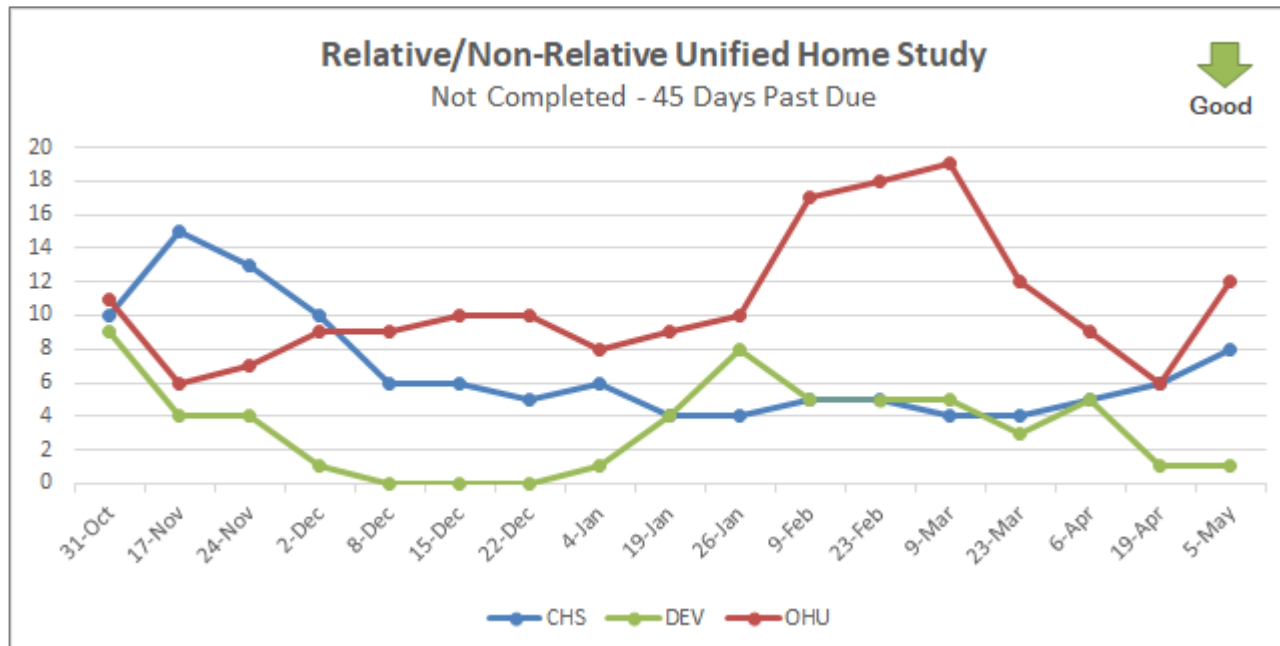


Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 05/03/20**

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	8	3	6
DEV	1		1
OHU	12	2	11
Total	21	5	18

Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	18	79
DEV	7	10
OHU	12	45
Grand Total	37	134



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 05/03/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	460	99.8%	96.3%	74.7%	99.3%	90.1%
DEV	495	100.0%	95.2%	74.5%	96.0%	88.5%
OHU	383	100.0%	97.7%	79.8%	96.6%	91.4%
HFC	1338	99.9%	96.3%	76.0%	97.3%	89.9%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 05/03/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	17	70	3
DEV	0	24	77	20
OHU	0	9	42	13
Total	1	50	189	36
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 05/03/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	442	460	96.1% ★
DEV	470	495	94.9%
OHU	374	383	97.7% ★
Total	1286	1338	96.1%




Scorecard Measure #10 - 06/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 4th Qtr as of 05/03/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	207	277	74.7%
DEV	225	302	74.5%
OHU	166	208	79.8%
Total	598	787	76.0%

Number of Dental Visits to Achieve SM10 Target – 150 Appointments

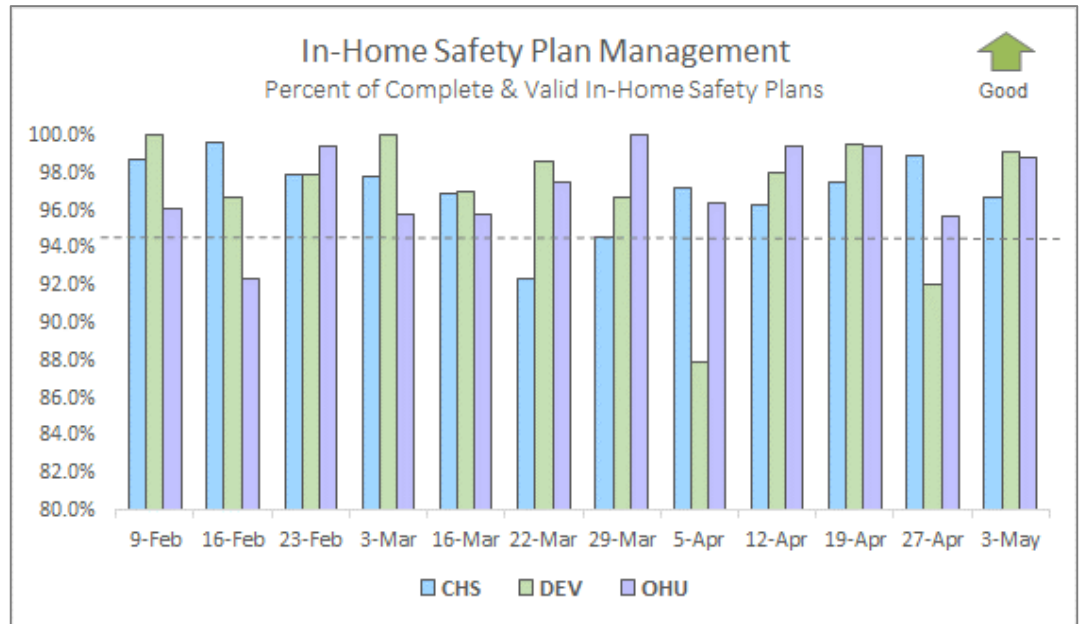


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

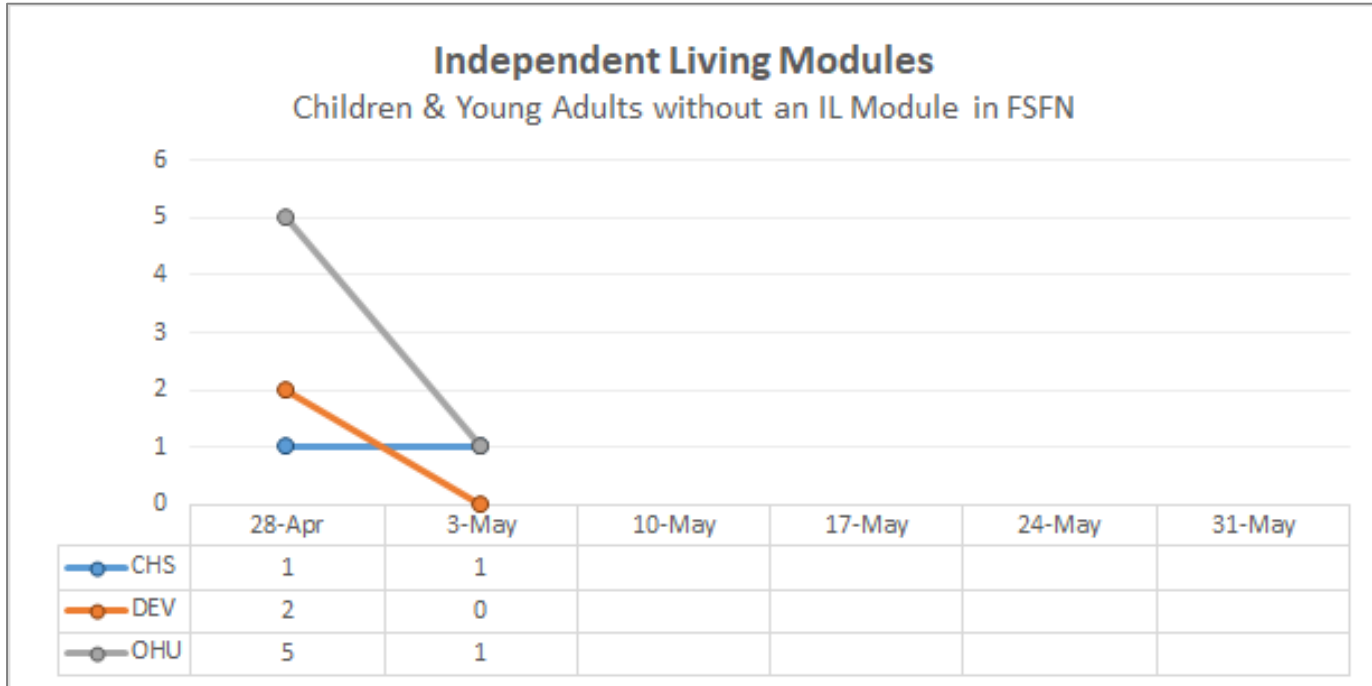
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	6	176	182	96.7% 
DEV	2	220	222	99.1% 
OHU	2	164	166	98.8% 
HFC Total	10	560	570	98.25%

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 05/03/20



Independent Living Modules

Number of children and young adults (ages 13-23) who require an IL Module in FSFN

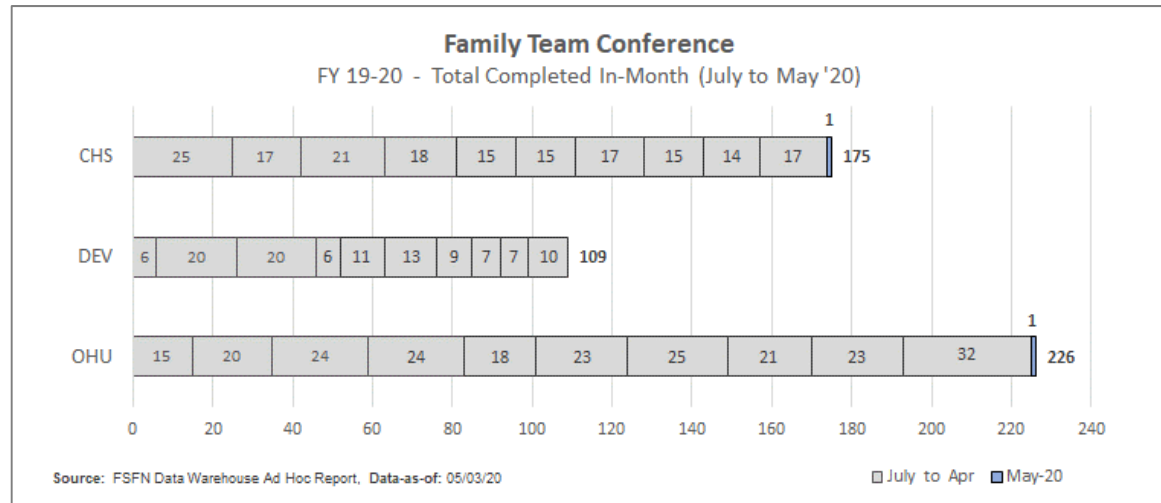


Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 05/04/20



Family Team Conferences Completed

FY19-20 – July 2019 to May 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 04/01/20 to 04/30/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	262	143	54.6%	184	57	31.0%	42.8%
DEV	241	172	71.4% ★	161	66	41.0%	56.2%
OHU	186	98	52.7%	115	42	36.5%	44.6%
TOTAL	689	413	59.94%	460	165	35.87%	47.9%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 05/03/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 05/04/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		3	4	1	8
DEV	1	2	1		4
OHU				1	1
Total	1	5	5	2	13

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 05/04/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 05/03/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	11	14
DEV		2	5	7
OHU			2	2
CPI		1	4	5
NTF			1	1
SCARF			3	3
Total	0	6	26	32

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	3/29/2020	4/5/2020	4/13/2020	4/19/2020	4/26/2020	5/3/2020
CHS	19	15	7	14	13	14
DEV	4	10	6	2	4	7
OHU	4	3	8	2	11	2
CPI	8	5	10	7	6	5
NTF	0	0	0	0	1	1
SCARF	59	1	75	65	8	3
Total	94	34	106	90	43	32

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/31/20

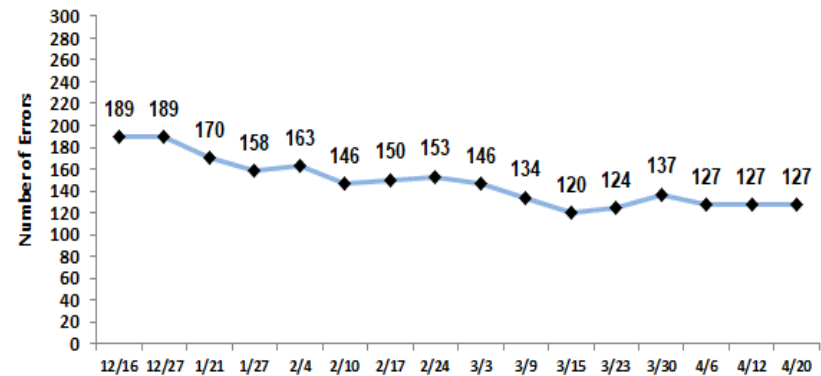
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			15		23	18	56
DEV			5		18	10	33
OHU			10		4	24	38
CPI							0
Total	0	0	30	0	45	52	127

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/20/20

AFCARS Foster Care Errors

Weekly FSN Data as 04/19/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			1	
DEV			4	
OHU		1	3	
HFC TOTAL	0	1	8	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 05/03/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	12	313	325	96.3%
DEV	12	343	355	96.6%
OHU	10	261	271	96.3%
HFC Total	34	917	951	96.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 05/03/20			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	19	19	100.0% ★
DEV	17	17	100.0% ★
OHU	13	13	100.0% ★
HFC TOTAL	49	49	100.0%

FY 19-20 Target = **95% and above.**



“You simply have to put one foot in front of the other and keep going. Put blinders on and plow right ahead.”

~ Margaret Drabble



RESOURCE NEWS FLASH...

May 6, 2020

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and
<https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

Eagles Wings Sanctuary – Eagles Wings offers an array of intervention services to women and their children impacted by Domestic Violence. The services provided assist survivors in regaining a sense of normalcy, increased self-sufficiency, and support the healing process. One service is the support group, Emerge. The support group is held weekly in Lakeland and is meant to help participants in healing from the trauma of the violence they have experienced.

Go to www.eagleswingssanctuary.org.

Food Resources

United Way Food Distribution – Below is the link for the UWCF End Hunger food distribution schedule. These are great opportunities for families to get good quality food. Pick-up locations are throughout Polk County.

Go to <https://uwcf.org/initiatives/endhunger/schedule/>.

Parenting Resources

Simple Activities for Children and Adolescents – For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

Go to
www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Trauma Informed Parenting Tips to use during this “Staycation” – Check out this series of short (few minute) videos on the Attachment & Trauma Network website to remind you and re-energize you during these trying times!

Go to
<https://www.attachmenttraumanetwork.org/trauma-informed-resources-available-during-covid-19-quarantine/>.

Mental Health Resources

Helping Families Cope with Coronavirus 2019 - Knowing important information about the outbreak and learning how to be prepared can reduce stress and help calm likely anxieties. This resource will help parents and caregivers think about how an infectious disease outbreak might affect their family— both physically and emotionally—and what they can do to help their family cope. Go to

www.nctsn.org/resources/parent-caregiver-guide-to-helping-families-cope-with-the-coronavirus-disease-2019?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

COVID-19 Info Resources

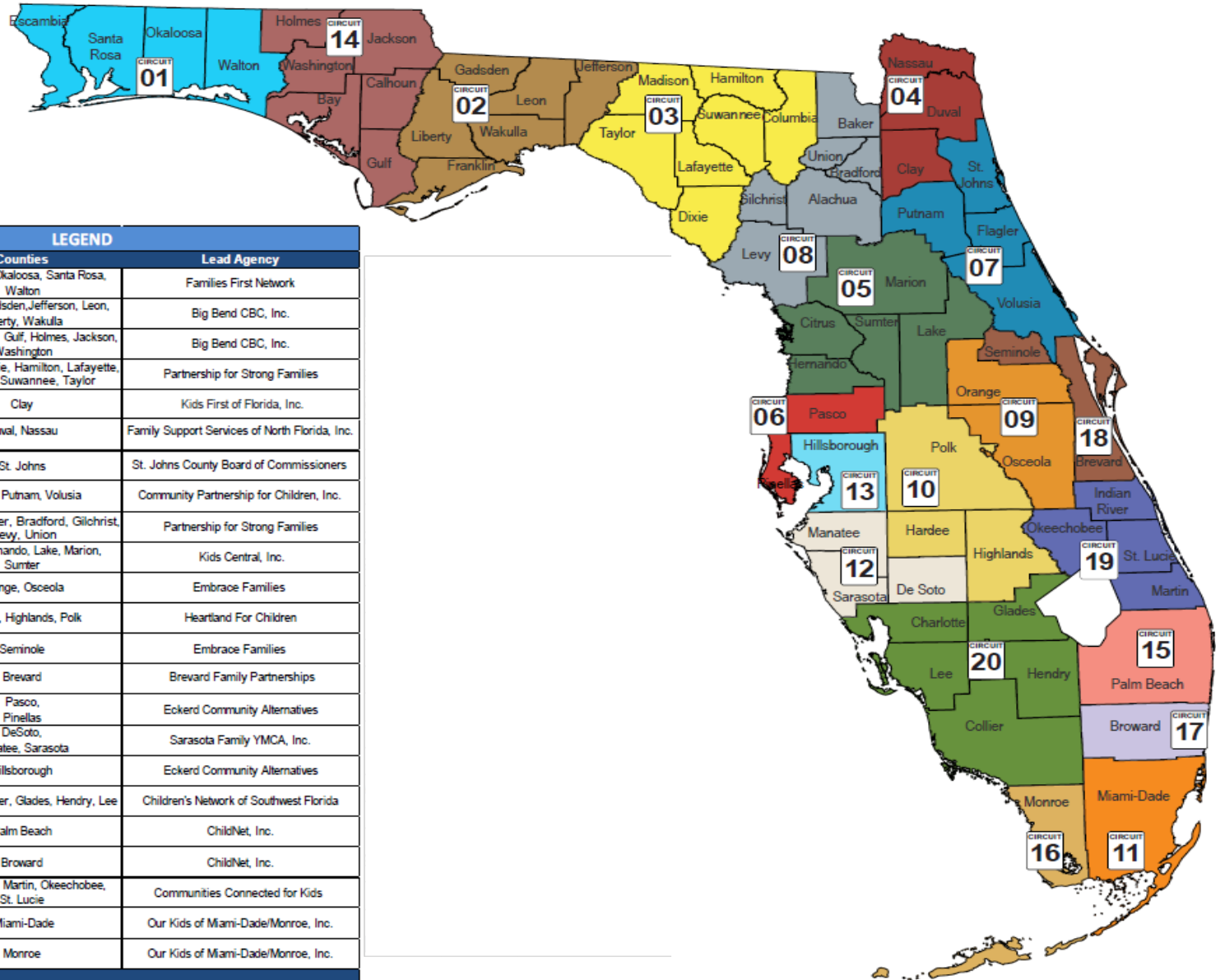
DCF Office of Child Welfare Guidance Relating to COVID-19 – In light of the COVID-19 pandemic, Child Welfare professionals are facing a myriad of challenges and have adjusted their practices to continue to service children and families. Go to the website below for information regarding how these professionals will conduct visits and other duties.
<http://www.centerforchildwelfare.org/>.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.