



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, May 02, 2018 at 10 a.m.

Data for Week Ended
Sunday, April 29, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2018 to March 31, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	6.71	99.5%	90.3%	99.6%	21.0%	62.6%	89.8%	4.33	98.0%	96.1%	100.0%	65.8%
Brevard Family Partnership	9.76	97.1%	96.0%	99.8%	57.3%	56.2%	86.5%	3.64	97.6%	89.4%	92.8%	62.8%
ChildNet Inc	11.91	96.4%	94.1%	99.8%	47.8%	51.6%	84.4%	3.46	97.4%	92.1%	92.1%	55.7%
ChildNet Palm Beach	6.65	98.9%	97.7%	100.0%	53.5%	56.6%	94.9%	4.93	97.8%	95.0%	700.0%	57.7%
Children's Network of SW Florida	11.56	98.0%	97.7%	99.9%	43.7%	54.7%	94.2%	5.11	97.9%	95.4%	94.0%	64.8%
Community Based Care (Cir #9)	10.77	97.4%	93.7%	99.8%	37.6%	58.9%	93.4%	5.18	97.4%	95.3%	89.4%	63.0%
Community Based Care (Cir #18)	6.07	98.9%	94.1%	99.7%	58.9%	60.7%	69.5%	3.85	96.5%	92.8%	66.6%	62.6%
Community Partnership for Childr.	7.48	94.0%	93.4%	99.2%	31.1%	48.8%	77.9%	3.54	94.7%	84.6%	71.4%	59.0%
Devereux CBC of Okeechobee	9.52	96.3%	95.9%	99.9%	44.4%	71.4%	72.9%	3.41	96.5%	92.5%	88.4%	76.8%
Eckerd Community Alternatives	7.48	97.9%	95.5%	99.9%	37.8%	49.1%	91.2%	4.37	99.1%	94.2%	84.0%	65.4%
Eckerd Community Hillsborough	11.58	97.3%	94.6%	99.9%	47.6%	47.0%	90.2%	6.61	98.3%	90.7%	97.5%	64.8%
Families First Network	6.70	95.0%	96.9%	99.5%	44.5%	47.6%	87.5%	6.33	96.5%	88.5%	87.5%	63.2%
Family Integrity Program	18.07	100.0%	90.9%	100.0%	36.6%	75.8%	100.0%	4.81	98.9%	89.3%	83.3%	67.5%
Family Support Services North Fla	7.88	97.7%	97.7%	99.9%	37.8%	75.0%	87.5%	3.11	98.8%	91.3%	100.0%	70.0%
Heartland For Children	7.73	98.3%	98.2%	99.7%	41.4%	55.7%	87.0%	3.27	99.2%	94.9%	94.7%	60.0%
Kids Central, Inc.	7.27	95.4%	98.4%	99.5%	39.6%	46.5%	93.4%	3.88	96.4%	92.0%	91.4%	73.0%
Kids First of Florida, Inc.	1.98	96.5%	96.0%	99.8%	15.6%	67.0%	90.9%	3.73	98.5%	90.4%	100.0%	70.6%
Our Kids of Miami-Dade	7.58	97.5%	95.7%	99.6%	35.0%	42.0%	90.0%	5.20	97.3%	95.3%	86.4%	54.6%
Partnership for Strong Families	7.48	96.6%	96.5%	99.3%	43.1%	68.4%	93.4%	3.71	98.8%	93.7%	78.2%	62.6%
Sarasota Y/Safe Children Coali...	12.33	98.3%	95.2%	99.6%	41.4%	55.7%	92.3%	3.7	95.5%	70.2%	84.3%	71.2%
Statewide	9.0	97.2%	95.8%	99.7%	41.5%	53.7%	89.2%	4.48	97.7%	91.8%	90.1%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 04/01/18 - 04/30/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	13	99.77%
DEV	15	99.58%
OHU	3	99.71%
Total	31	99.69%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/29/18		

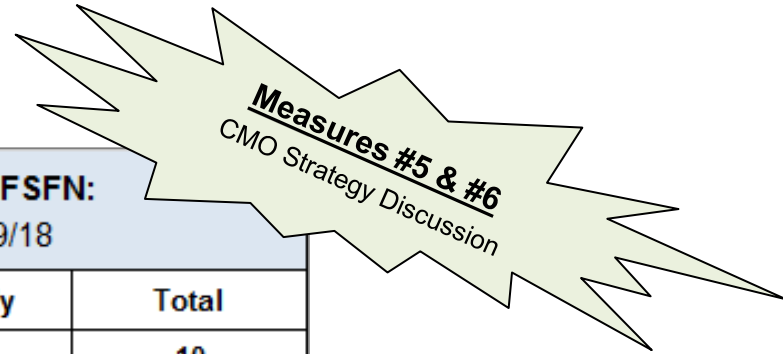
# of Children Not Seen, Month of Apr. 2018	
# Not Seen	Agency
10	CHS
12	DEV
	OHU
11	CPI
33	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 04/29/18	



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**



Reunifications Entered into FSFN: Week of 04/23/18 thru 04/29/18			
Agency	Timely	Un-Timely	Total
CHS	10		10
DEV	2	2	4
OHU	2	2	4
Total	14	4	18

Scorecard Measure #5 - 04/01/17 to 06/30/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - 4th Qtr as of 04/29/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	31	74	41.9%
DEV	31	85	36.5%
OHU	30	89	33.7%
HFC Total*	124	281	44.1%

Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - 4th Qtr as of 04/29/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	42	114	36.8%
DEV	33	96	34.4%
OHU	21	56	37.5%
HFC Total*	126	297	42.4%

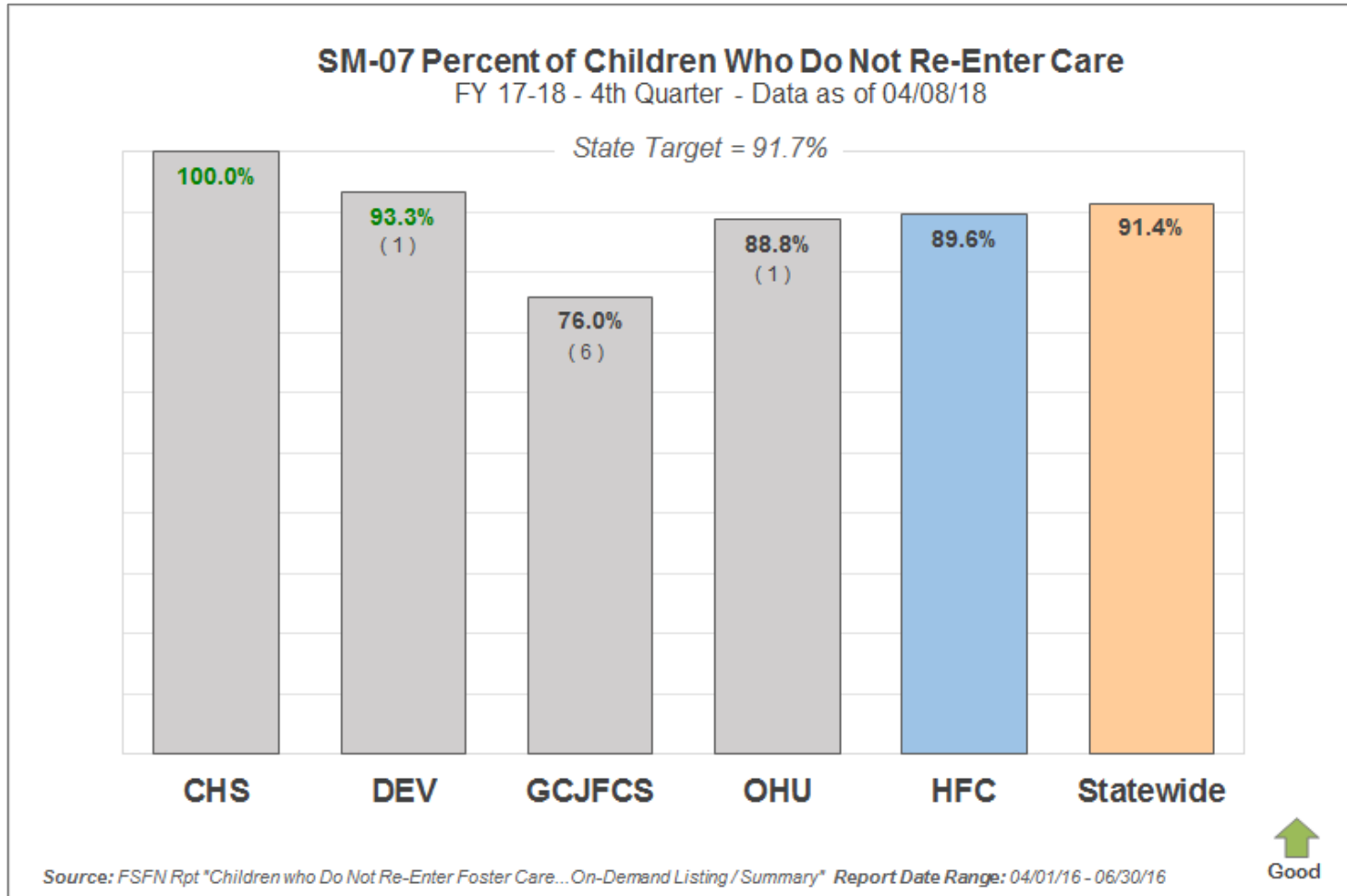
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



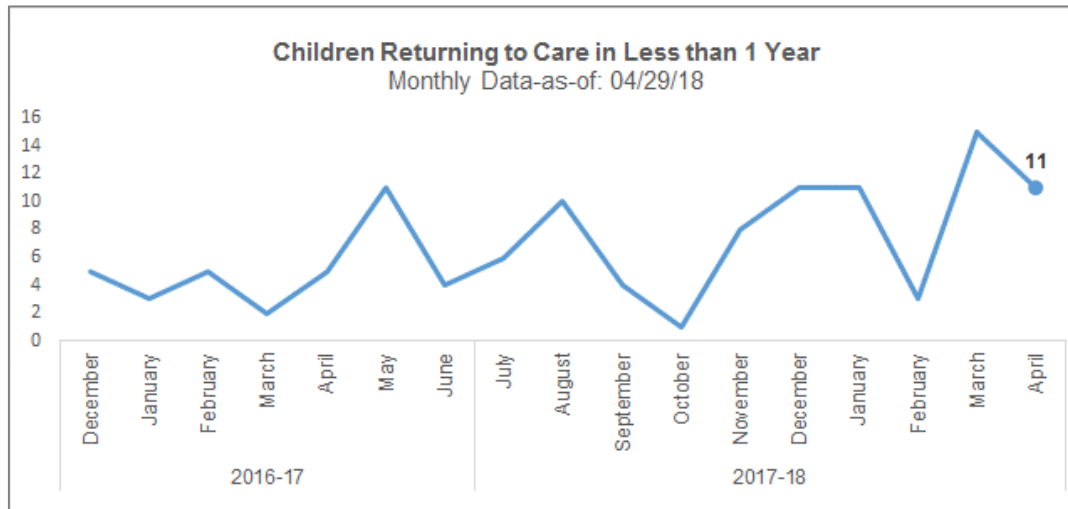
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



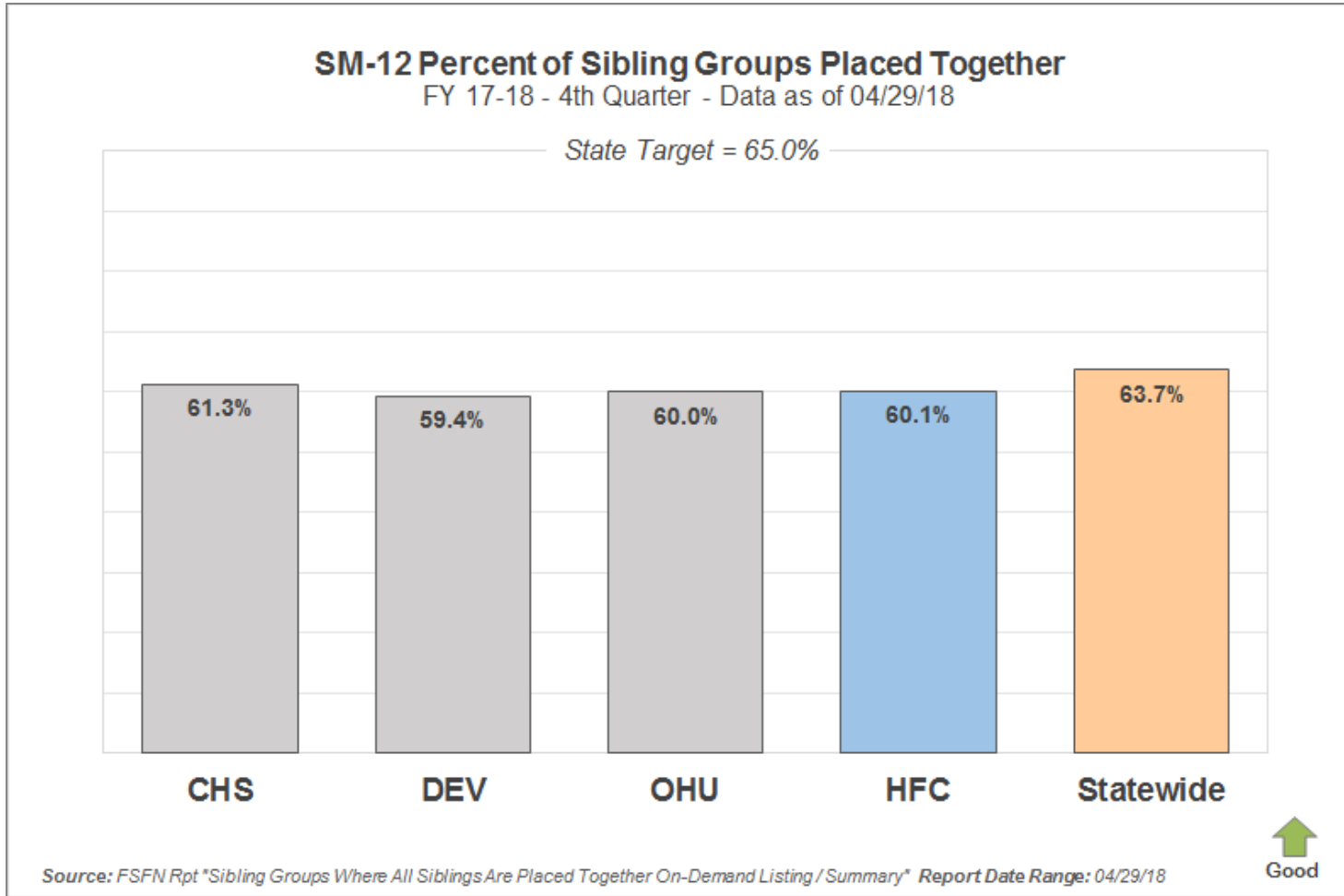
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 04/23/18 - 04/29/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
4/18/2018	141846-CHSFL	6/5/2014	8/21/2017	39	7	< 1.0 yr	N	-
12/15/2017	141832-CHSFL	9/23/2013	9/23/2014	12	38	3.0 - 4.9 yrs	N	-
4/11/2018	141832-CHSFL	4/5/2017	5/25/2017	2	10	< 1.0 yr	Y	56%
4/11/2018	141832-CHSFL	8/31/2015	5/25/2017	21	10	< 1.0 yr	Y	53%
4/11/2018	141832-CHSFL	8/31/2015	5/25/2017	21	10	< 1.0 yr	Y	51%
4/13/2018	141828-DEV	7/19/2013	5/27/2014	10	46	3.0 - 4.9 yrs	N	-
4/6/2018	141836-DEV	6/24/2015	3/28/2016	9	24	1.0 - 2.9 yrs	N	-
4/12/2018	142849-OHU-HIGHLANDS	10/31/2016	6/21/2017	8	9	< 1.0 yr	Y	77%
4/20/2018	142855-OHU-HIGHLANDS	11/30/2016	6/7/2017	6	10	< 1.0 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 04/30/18



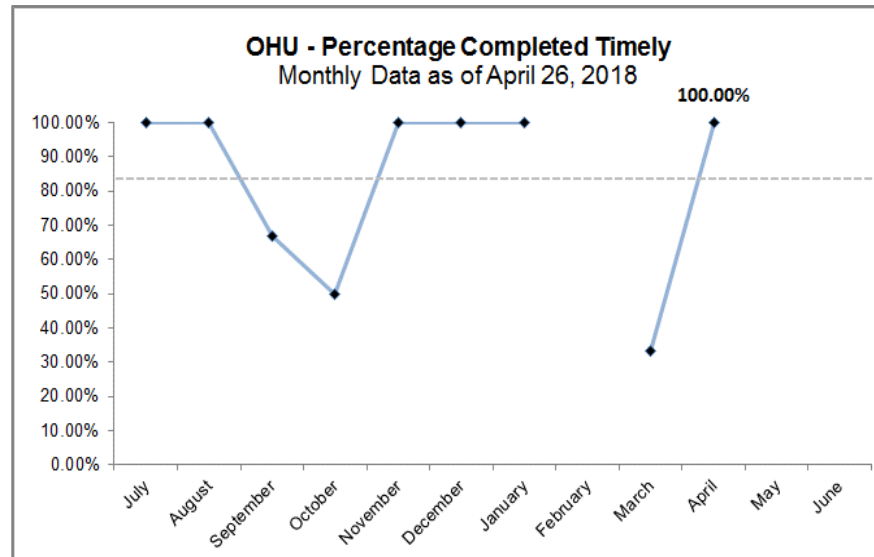
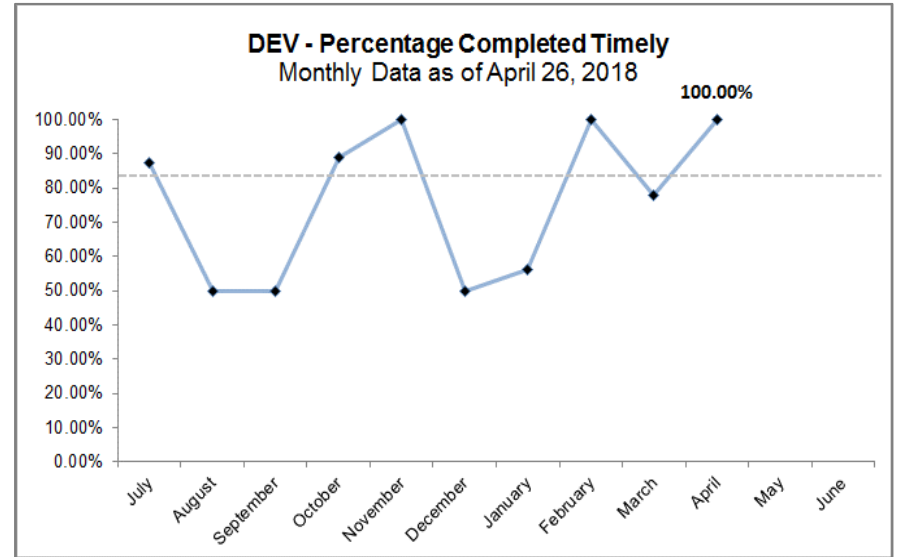
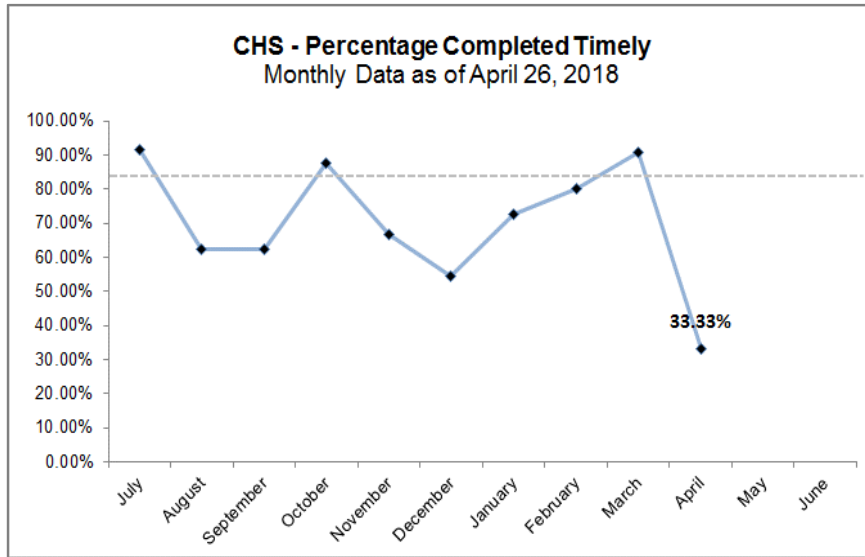
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



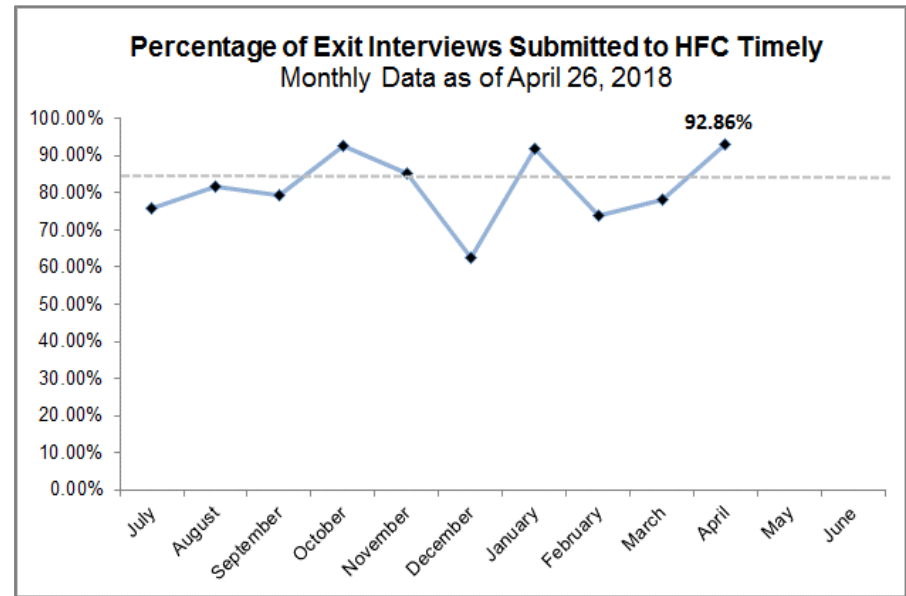
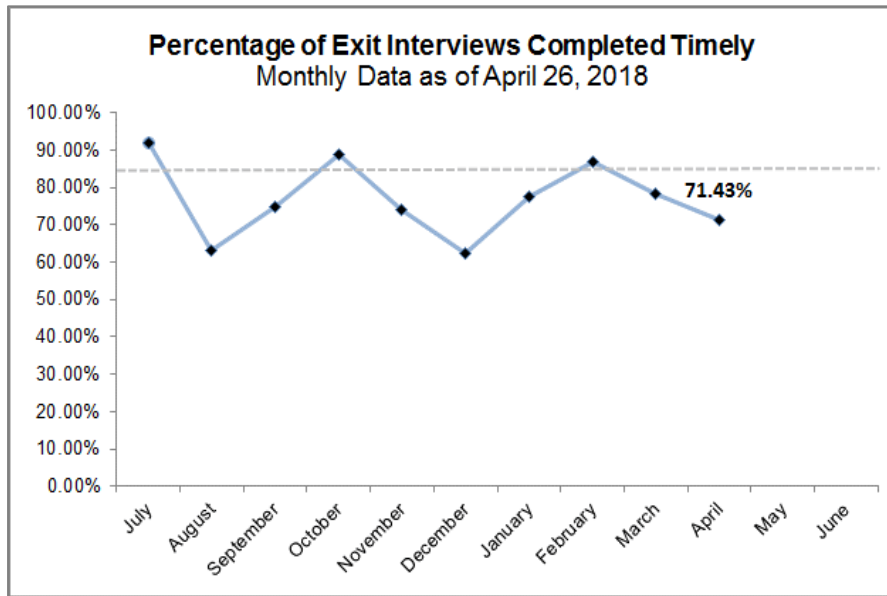
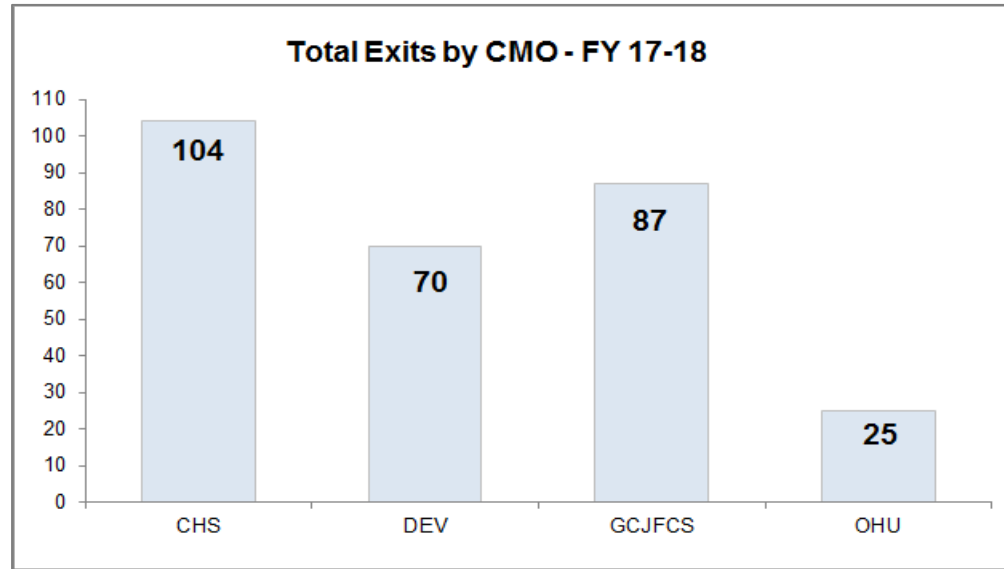
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 77.27%



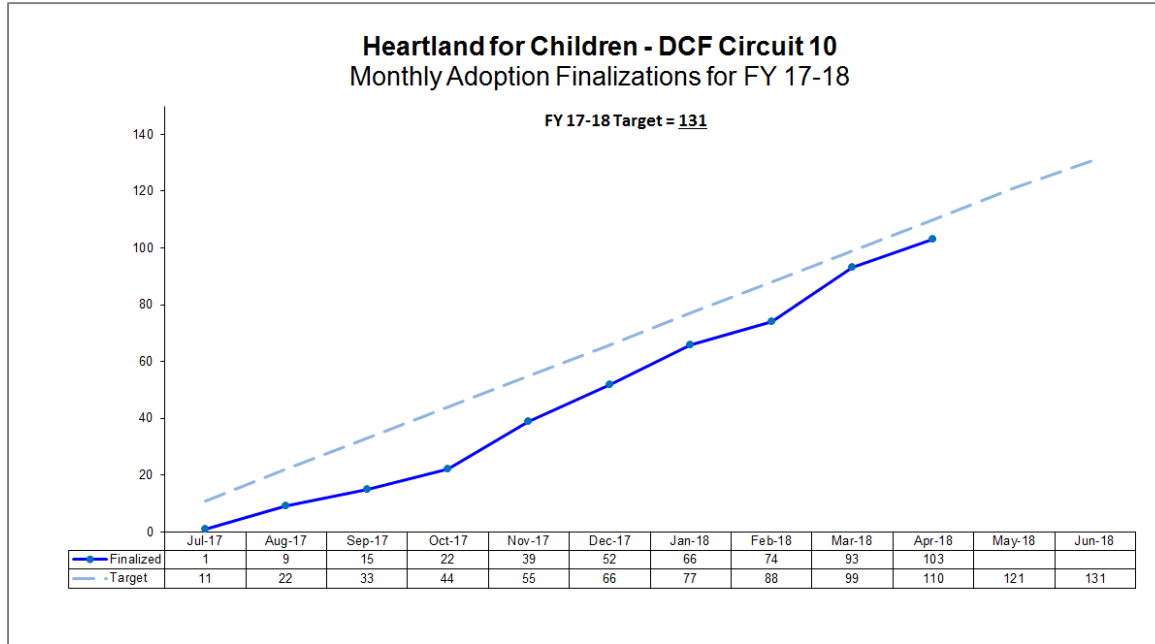
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 77.27%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

May 16, 2018
May 23, 2018

Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 04/28/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	3	30	12	42	71.4%	33.3%
DEV	6	25	7	32	78.1%	32.0%
GCJFCS	-	19	17	36	52.8%	47.4%
OHU	1	26	0	21	123.8%	26.9%
Total	10	103	28	131	78.6%	33.7%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of April 30, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	42	24	21			315
Highlands	7	4	5	3	8	2	9	6	1	3			48
Hardee	0	0	2	0	2	1	2	0	1	0			8
Total	47	46	37	32	40	29	43	48	26	24			372
# Children Removed													
Polk	69	76	53	53	51	44	62	87	43	32			570
Highlands	15	5	7	4	17	2	14	19	1	5			89
Hardee	0	0	4	0	3	2	7	0	1	0			17
Total	88	81	64	57	71	48	83	106	45	37			680
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	0	0	1	0	0	0	0	0	0			1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	58	21	15			323
Highlands	15	4	5	2	11	0	8	3	0	4			52
Hardee	0	0	4	0	0	2	0	0	1	0			7
Total	54	50	36	33	33	31	47	61	22	19			386
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	9	6	7			73
Highlands	0	1	0	1	6	0	3	9	1	0			21
Hardee	0	0	0	0	3	0	5	0	0	0			8
Total	8	18	4	5	14	5	16	18	7	7			102
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	20	16	10			174
Highlands	0	0	2	1	0	2	3	7	0	1			16
Hardee	0	0	0	0	0	0	2	0	0	0			2
Total	26	13	24	19	24	12	20	27	16	11			192

% of Children Sheltered Placed in Foster Care							
Data as of 04/30/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Apr 24 - 30, 2018			
	Polk	Highlands	Hardee
Shelters	6	1	
Children Removed	9	2	
Placed in Foster Care			
Placed w/ a Relative	5	2	
Placed w/a Non-Rel	4	0	



Case Transfer Staffing Data

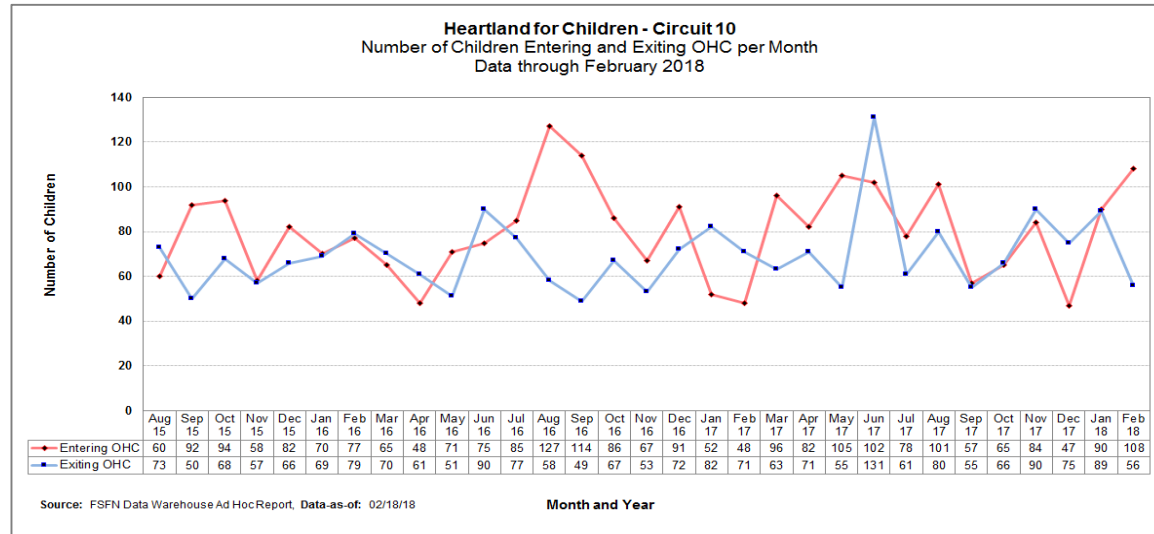
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 04/30/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	43	49	18			291	416	391
Devereux	19	45	23	27	30	18	34	23	55	30			304	442	403
GCCC	29	32	24	35	18	24	21	1	8	17			209	426	388
One Hope	58	59	41	42	26	38	45	54	56	28			447	586	358
Total	133	166	122	134	91	109	114	121	168	93			1251	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	25	43	14			191	253	230
Devereux	15	18	9	15	24	8	23	14	42	19			187	259	218
GCCC	24	25	13	16	10	19	17	0	4	9			137	265	235
One Hope	20	14	7	7	7	18	8	11	22	3			117	136	71
Total	74	74	54	55	49	64	56	50	111	45			632	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	3	4	0			25	27	30
Devereux	3	6	2	2	3	0	1	6	3	0			26	24	37
GCCC	0	4	5	0	3	4	1	0	0	3			20	29	11
One Hope	6	0	1	4	4	0	0	0	2	0			17	22	8
Total	11	14	8	7	13	11	3	9	9	3			88	102	86

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	5	2	1			48	102	83
Devereux	1	16	8	9	0	4	7	2	9	2			58	119	82
GCCC	3	1	4	14	2	1	0	0	4	5			34	113	89
One Hope	7	6	4	3	1	4	7	5	4	0			41	67	52
Total	19	31	22	30	10	11	19	12	19	8			181	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0	0			2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0			0	2	40
GCCC	0	0	0	0	0	0	0	0	0	0			0	1	29
One Hope	25	39	28	27	14	16	29	37	28	22			265	355	217
Total	25	39	28	29	14	16	29	37	28	22			267	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	6	0	1			10	17	7
Devereux	0	2	2	1	0	1	3	0	1	7			17	20	16
GCCC	0	2	0	4	1	0	0	1	0	0			8	13	9
One Hope	0	0	0	0	0	0	0	0	0	1			1	4	9
Total	0	5	2	6	2	1	3	7	1	9			36	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





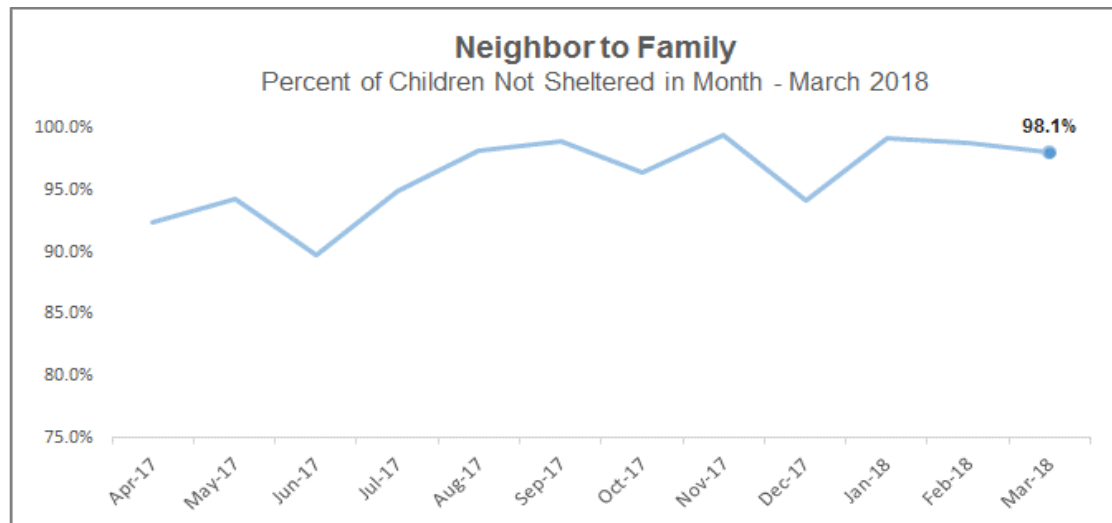
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.1%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/24/18 through 04/30/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	5
CPI - Family Support	40	97
Specialized - Family Support	19	46
Prevention - Comm. Referral	18	56
Special Conditions Report	3	7
Nurturing Parenting	14	27
NTF - Total Services	96	238

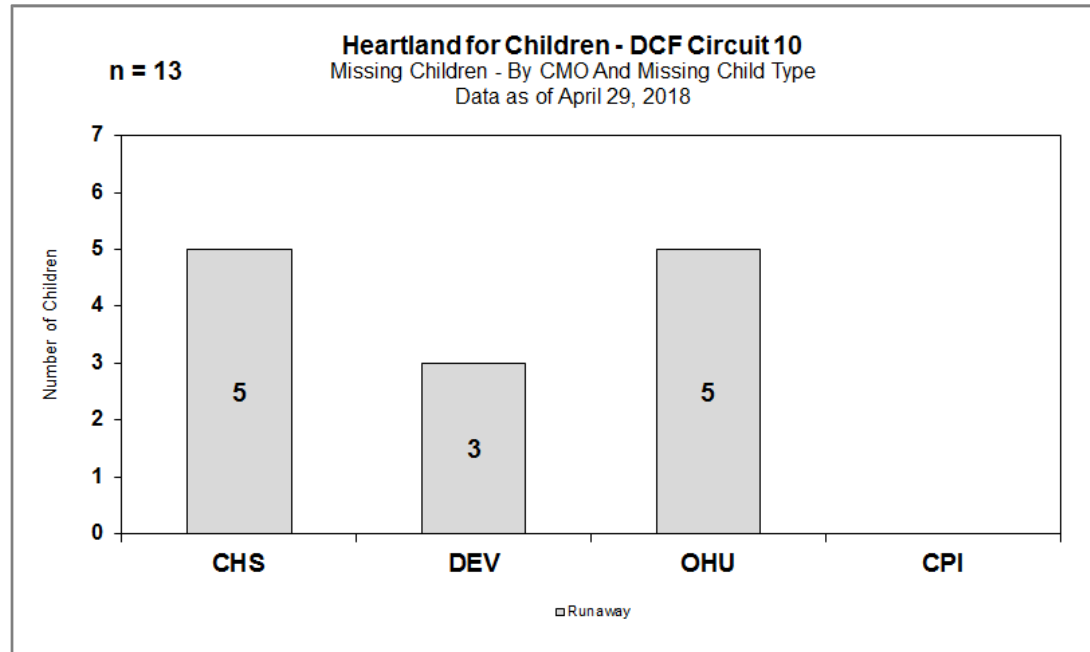
“The counseling I did with her [NTF Clinician] was the biggest help of all the services DCF provided.”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

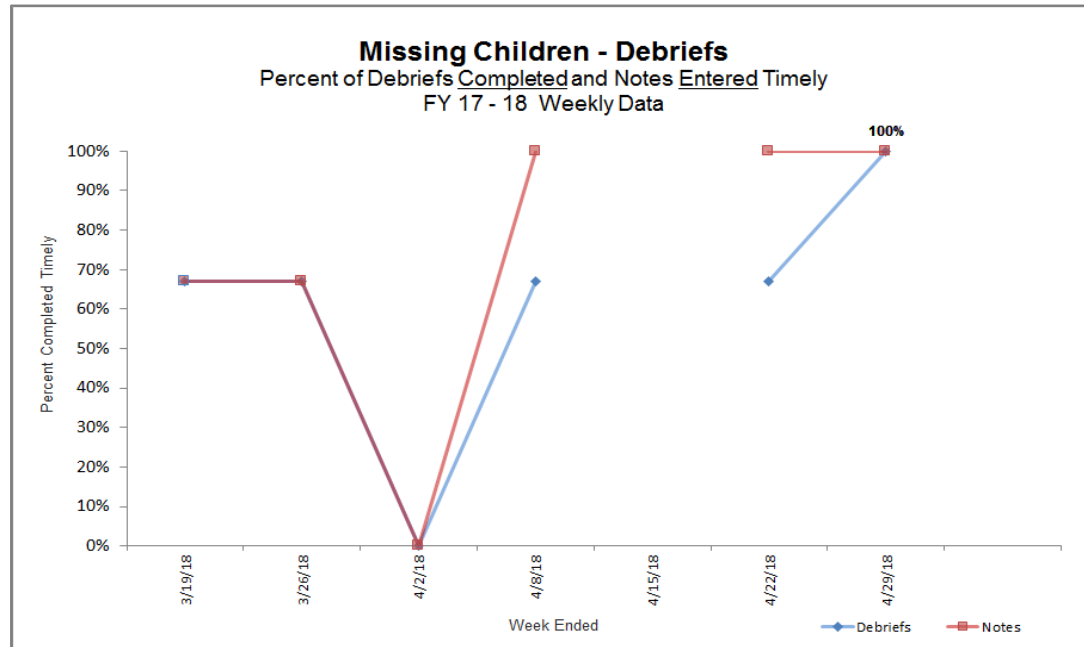


Circuit 10 - Weekly Missing Children Report					
Number of Missing Youth as of Reporting Date					
Reporting Week	Total Weekly Missing Children	Timely Reporting Compliance Misses	Timely Reporting Compliance This Week	Total Recoveries This Week	Agency Responsible for Missed MCR
4/1/2018	4	0	-	1	
4/8/2018	5	1	80%	3	DEV
4/15/2018	7	0	100%	0	
4/22/2018	10	1	67%	0	CPI
4/29/2018	13	0	100%	8	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



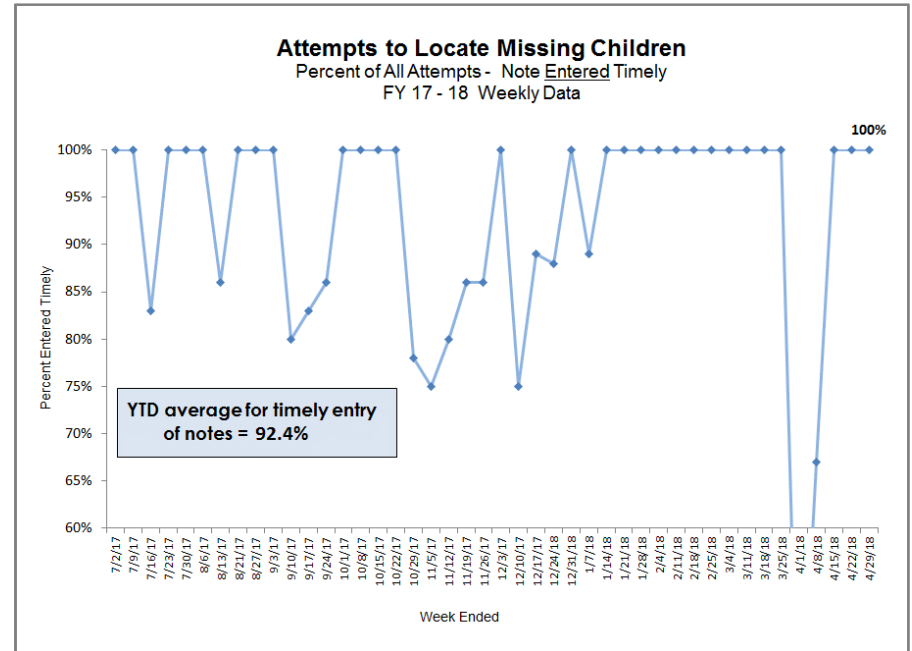
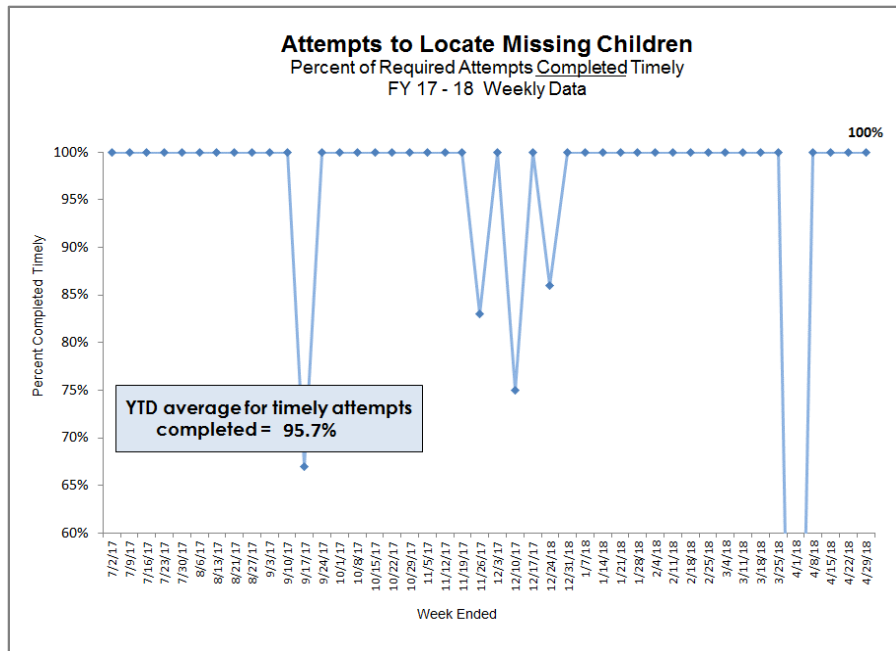
Missing Children - Debriefs								
Week of 04/23/2018 through 04/29/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV				-				-
OHU	1	1	1	100%	1		1	100%
Total	1	1	1	100%	1	0	1	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

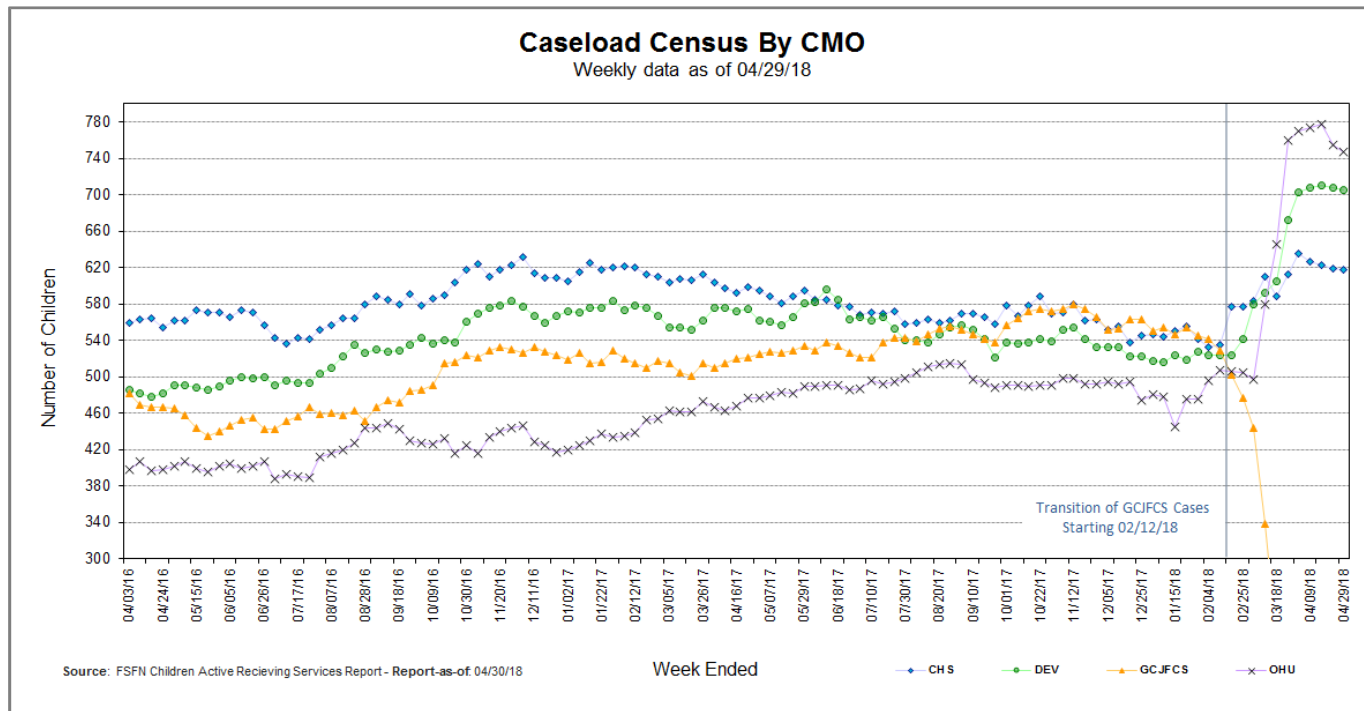
Attempts to Locate								
Week of 04/23/2018 through 04/29/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	1	1	1	100%	1		1	100%
OHU	5	5	5	100%	5		5	100%
PI				-				-
Total	9	9	9	100%	9	0	9	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/25/2018	4/1/2018	4/9/2018	4/15/2018	4/22/2018	4/29/2018
CHS	612	635	627	623	619	617
DEV	672	703	708	710	708	705
GCJFCS	58	0	0	0	0	0
OHU	760	770	774	777	755	747
HFC Total	2102	2108	2109	2110	2082	2069



Caseload Census by Case Manager and Organization

Data as of 04/29/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Denmark, Sandi	5
CHS	Cardona, Abdiel	5
OHU	Crossen, Monaya	5
DEV	Porter, Ineisha	4
DEV	Davis, Katelyn	4
OHU	Fay, Ashley	4
OHU	Colon, Lisette	4
CHS	Alexander, Bethany	3
OHU	Arnold, Tiffany	3
OHU	Jean, Tamara	3
DEV	Hampton, Sharday	2
OHU	Evans, Pamela	2
CHS	Parrish, Elizabeth	1
CHS	Cotto, Sigrid	1
CHS	Livesay, Elizabeth	1
DEV	Jones, Dane	1
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Alston-Temple, Tameka	24
DEV	Flores, Mary	24
OHU	Cleveland, Tammy	24
OHU	Johnson, Gwendolyn	24
OHU	Mcfadden, Phillisha	24
DEV	Brown, Candace	23
OHU	Frazier, Ernestine	23
OHU	Sherwood, Drake	23
OHU	Thompkins, Eureka	23
OHU	Spears, Latasha	23
OHU*	Howard, Arlina	22
OHU*	Pittard, Deangelo	22
OHU	Calderon, Jose	22
OHU	Myers, Julieanne	22
DEV	Daniels, Audrey	21
OHU	Gay, Tony	21
OHU	Meinke, Danielle	21
CHS	Weaver, Salisha	20
OHU*	Colladay, Diana	20
OHU	Downing, Teneka	20
OHU	Mattison-Reid, Sharon	19
OHU	Tucker, Theron	19
OHU	Lockwood, Roneshia	18
OHU	Freeman, Bonita	17
DEV	Gilberry, Yolanda	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Friday, Michelle	29
OHU	Flinn, Joanne	29
CHS	Reese, Lamar	28
DEV	Rossy-Arroyo, Sheila	28
CHS	Humber, John	27
DEV	Curtis, Stephanie	27
DEV	Wiggins, Lee	27
DEV	Morris, Tyrca	27
DEV	White, Alfreda	27
CHS	Gonzalez, Vivian	26
DEV	O'Connor, Michelle	26
DEV	Pope, Kion	26
OHU	Kamm, Stephanie	26
OHU*	Simmons, Shannon	26
CHS	Sims, Victor	25
DEV	Bartle, Julie	25
OHU	Fleurival, Marie	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	38
CHS	Hiers, Katherine	37
DEV	Gadson, Berlendah	37
DEV	Diaz, Karla	37
CHS	Ware, Christina	36
CHS	Tobie, Shada	36
OHU	King, Lora	35
CHS	Washington, Chastity	34
CHS	Gilmore, Devonta	34
CHS	Bjorklund, Kaitlyn	33
CHS	Jones, Olivia	33
DEV	Moffitt, Sarah	33
DEV	Pierrissaint, Walner	33
OHU*	Tucker, Raymona	33
CHS	Mills, Clyatt	32
CHS	Bankole, Sophia	31
DEV	Hamilton, Shuntia	31
DEV	Riley, Tinisha	31
DEV	Collins, Sara	31
DEV	Pyles, Lisa	31
OHU*	Baldwin, Chenoa	31
CHS	Nettles, Markisha	30
CHS	Bishop, Shane	30
DEV	Pressley, Dante	30
DEV	Collins, Montel	30
DEV	Spence, India	30
OHU	Garza, Krystal	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Raines, Todd	14
CHS	Dankowski, Jennifer	13
CHS	Wilson, Hellanor	13
OHU	Hinkle, Gwen	13
OHU	Land, Amanda	12
OHU	Wynn, Christina	12
CHS	Bullock, Cornelius	10
CHS	Arrindell, Mikel	10
DEV	Herrera, Arline	10
DEV	Stoudemire, Ledesha	9
CHS	Beltz, Nicole	7
CHS	Allphin, Cris	7
OHU	Newton, Kimberly	7
CHS	Davis, Melissa	6

*These OHU case managers contain caseloads that are over 70% OCS cases.

On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/29/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	6	1	5	11	24	25.7
DEV	3	2	5	8	11	29	24.3
OHU	6	2	19	4	5	36	20.8
# of CMs	10	10	25	17	27	89	23.2

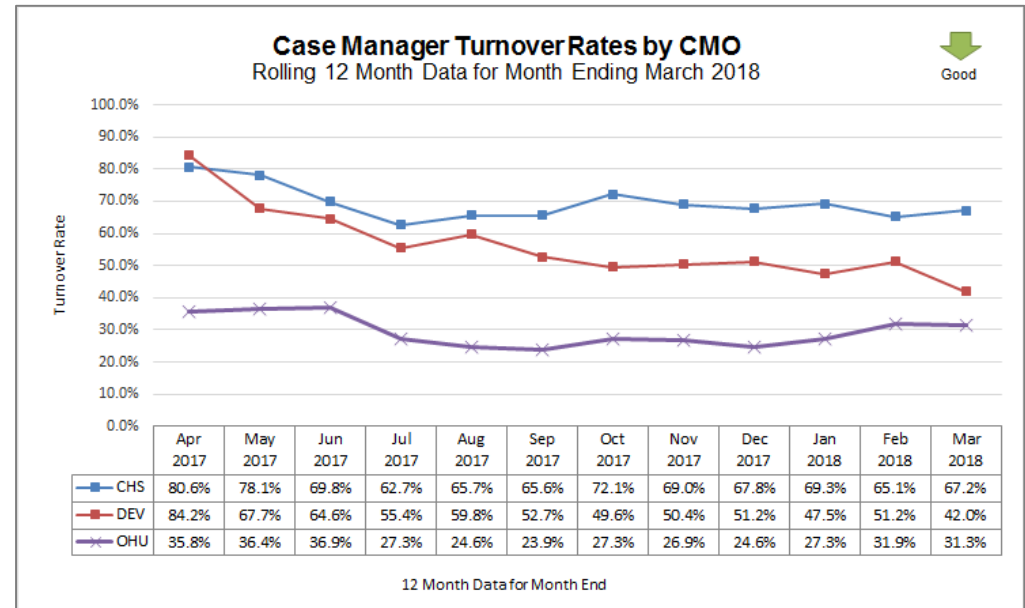
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	7	30.4%
DEV	29	5	17.2%
OHU	37	8	21.6%
HFC	89	20	22.5%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	67.2%	11.1%
DEV	42.0%	22.2%
OHU	31.3%	13.3%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - February 2018		
FSFN Data as of 02/25/18		
Agency	Mom % Completed	Dad % Completed
CHS	51.23%	31.37%
DEV	49.12%	24.11%
GCJFCS	37.14%	21.74%
OHU	53.16%	40.38%
HFC	46.91%	27.48%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = <63% Mom / <45% Dad Source: Mindshare Mother / Father Contacts Dashboard		

Birth Parent Contact Required and Completed - January 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	172	71.7%	153	78	51.0%	61.3% ★
DEV	205	154	75.1%	128	62	48.4%	61.8% ★
GCCC	231	142	61.5%	148	55	37.2%	49.3%
OHU	77	55	71.4%	41	27	65.9%	68.6% ★
TOTAL	753	523	69.5%	470	222	47.2%	58.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/29/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	419	100.0%	98.1%	90.0%	99.8%	96.0%
DEV	511	99.8%	97.5%	89.9%	97.7%	95.0%
OHU	353	99.7%	97.7%	86.8%	95.2%	93.2%
HFC	1283	99.8%	97.7%	89.0%	97.7%	94.8%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 04/29/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	8	25	1
DEV	1	13	27	12
OHU	1	8	29	17
Total	2	29	81	30

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%


Scorecard Measure #9 - 03/31/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 17-18 - 4th Qtr as of 04/29/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	424	428	99.1% 
DEV	496	505	98.2% 
OHU	352	355	99.2% 
Total	1273	1289	98.76%

Scorecard Measure #10 - 03/31/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 17-18 - 4th Qtr as of 04/29/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	239	259	92.3%
DEV	235	259	90.7%
OHU	194	219	88.6%
HFC	668	737	90.64%




Family Team Conferences Completed

FY17-18 – 4th Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 04/29/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 4th Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	11	34	13	7	157	7	300	52%
DEV	33	11	14	7	178	5	335	53%
GCJFCS	10*	27	6	-				
OHU	9	10	3	5	137	0	244	56% 
Grand Total	58	82	36	19	472	12	879	54%
<i>FSFN CARS - Caseload 4th Qtr-as-of: 04/01/18</i>					<i>* numbers include out-of-caseload FTCs</i>			



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 04/29/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	4	5	3		12
DEV	4	1	1		6
OHU					0 
Total	8	6	4	0	18

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 04/29/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	5	6
DEV		1	4	5
OHU		3	10	13
CPI			10	10
Total	0	5	29	34

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	3/25/2018	4/1/2018	4/9/2018	4/15/2018	4/22/2018	4/29/2018
CHS	7	8	17	3	8	6
DEV	22	20	10	16	11	5
OHU	13	2	4	0	9	13
CPI	5	6	5	1	11	10
Total	47	38	38	28	39	34

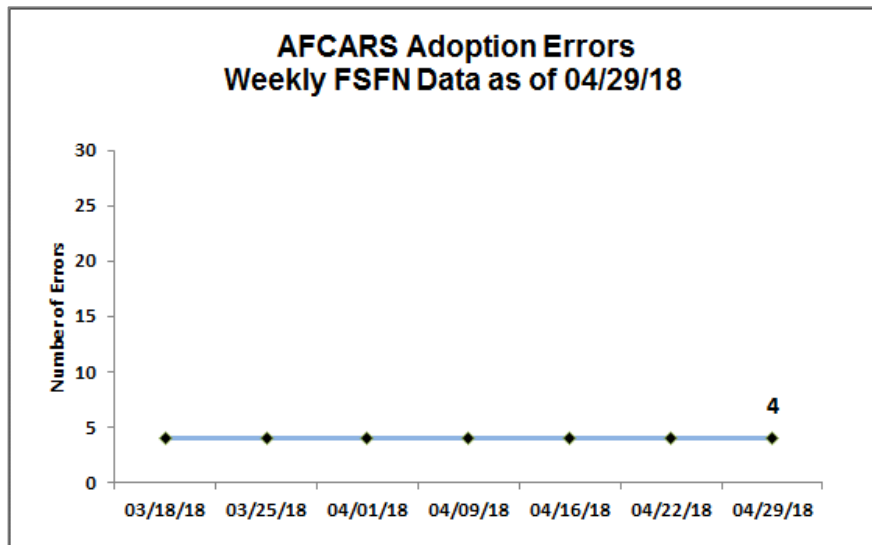
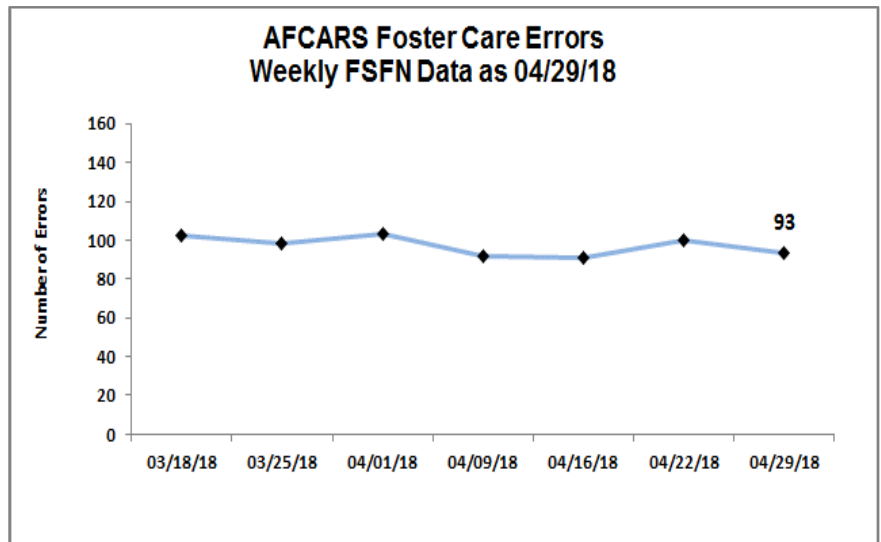


Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			1		26	27
DEV			1		22	23
GCJFCS					17	17
OHU			1		22	23
CPI				3		3
Total	0	0	3	3	87	93

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/29/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					4	4
Total	0	0	0	0	4	4

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/29/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS				1
DEV			1	
OHU			1	
HFC TOTAL	0	0	2	1

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 04/29/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	300	306	98.0%
DEV	6	343	349	98.3%
OHU	5	249	254	98.0%
HFC Total	17	892	909	98.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 04/29/18			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	12	13	92.3%
DEV	15	15	100.0% ★
OHU	13	13	100.0% ★
HFC TOTAL	40	41	97.6%

FY 17-18 Target = **95% and above.**



My Services & Independent Living Surveys

Percent of Surveys Received for Ages 13-17– Data as of: 04/30/18

My Services Survey – Independent Living Survey				
<u>Ages 13-17</u>				
Due Date for Completion is 4/30/2018				
CMO	Total to be Completed	Number Completed	Exclusion Code Provided	Percent Completed
CHS	84	14	47	72.6%
DEV	79	14	15	36.7%
OHU	52	28	14	80.8%
Total	215	56	76	61.4%



Home for the Holidays – Summer Vacation

CMO Self-Reporting on Projected Number of Children Going Home for Summer Break



“The answer to having a better life is not about getting a better life, it’s just about changing how we see the one we have right now.”

~ Angel Kyodo Williams





FRONTLINE HEROES

heartlandforchildren.org/frontline-heroes



RESOURCE NEWS FLASH... May 2, 2018

Teen/Young Adult Resources

2018 Teen Summit – “Step Up Your Game”

sponsored by Healthy Start Coalition and the Teen Pregnancy Prevention Alliance, is a free event for all youth ages 10-19 on May 12th from 10:00am-2:00pm at First Baptist Church Bartow (410 E. Church St.). Music, Drama skits, Food, Giveaways, and more! A registration form must be completed by a parent/guardian for all youth that attend. To register, go to www.healthystarthhp.org/events. Space is Limited!

Teen Summer Challenge - Camp Fire Sunshine has an opportunity for teens entering the 6th-12th grade to earn community service hours starting June 4th through August 3rd. There are many different service project opportunities and the chance to earn 4-8 hours per day. For more info about the challenge and other teen programs available during the summer, call 863-688-5491 or go to www.campfire-sunshine.org.

Summer Camp Resources

Leadership Camp – Are you a student with an IEP or 504 Plan? If so, gain real world work experience and career exploration skills while having fun. Learn to make your voice heard while making friends and discovering hidden talents. The one-week camp cycles begin June 4th and 18th. Polk County students should contact Rosa Gonzalez at 407-623-1070 or email rgonzalez@clorlando.org.

Auburndale Summer Day Camp - Camp will be held June 11th – July 27th from 7:30am-5:30pm. Kid Quest is for students who have completed K-4th grade and Teen Extreme is for students who have completed 5th-7th. For more info, call 863-965-5545 or 863-965-6362.

Polk Museum of Art Summer Art Camp - Camp runs in 2-week sessions from June 4th – July 27th from 8:00am-5:00pm. Students (ages 7-13) may take up to 3 classes per day. The cost is based on the number of classes a student takes. For more

info, call 863-688-5423 or visit www.Polk-MuseumofArt.org/summer-camp-content.

Summer Fun at the Rec 2018 – The Winter Haven Recreational and Cultural Center (801 Ave T NE) is holding a camp for Kindergarten graduates to 13 years old (city residents only) from June 4th – July 27th. Campers will enjoy games, sports, arts and crafts, weekly field trips, and more. Discounts and scholarships are available. For more info, call 863-291-6666.

Discovery Camp 2018 – The City of Winter Haven is holding a camp at the Chain O’ Lakes Complex (210 Cypress Gardens Blvd.) for Kindergarten graduates to 5th Grade from June 4th – July 27th. Campers will enjoy games, sports, arts and crafts, weekly field trips, and more. Discounts and scholarships are available for City residents. For more info, call Parks & Recreation at 863-291-6666.

Envisioners Teen Camp 2018 – The City of Winter Haven is holding a camp at the Chain O’ Lakes Complex (210 Cypress Gardens Blvd.) for 6th to 8th Grade graduates from June 4th – July 27th. Campers will participate in traditional summer camp activities but the camp will highlight learning opportunities in team building, leadership skill development, community service projects and so much more. Discounts and scholarships are available for City residents. For more info, call Parks & Recreation at 863-291-6666.

City of Lake Alfred Camp - Camp will be held June 11th – July 27th for children ages 5-12 at the Lake Alfred Elementary School (550 E Cummings St.) from 7:30am-5:30pm. For more info, call 863-291-5272 or visit the city website at www.mylakealfred.com. The cost is \$450 for the 7 week program – includes field trips, T-shirt, and afternoon snacks. Activities include bowling, skating, movies, fishing, swimming, etc.

2018 Summer Musical Camp Theatre - Theatre Winter Haven camp for children ages 7-17. Camp will be held from June 4th-June 24th. For more info call 863-294-7469, ext. 1 or go to www.theatrewinterhaven.com.

Camp BLAST - The camp, run by the City of Lakeland Parks and Recreation Department, will be held at various city recreation facilities and schools from June 4th – July 27th for children completing kindergarten through 5th grades. For more info, call 863-834-3284.

Bartow Bash Summer Camp - The camp, run by the City of Bartow Parks and Recreation Department, will be held from June 4th – July 27th for children completing kindergarten through age 12 at the Carver Recreation Center from 7:30am-5:30pm. For more info, call 863-534-0120. The cost is \$65/week for city residents.

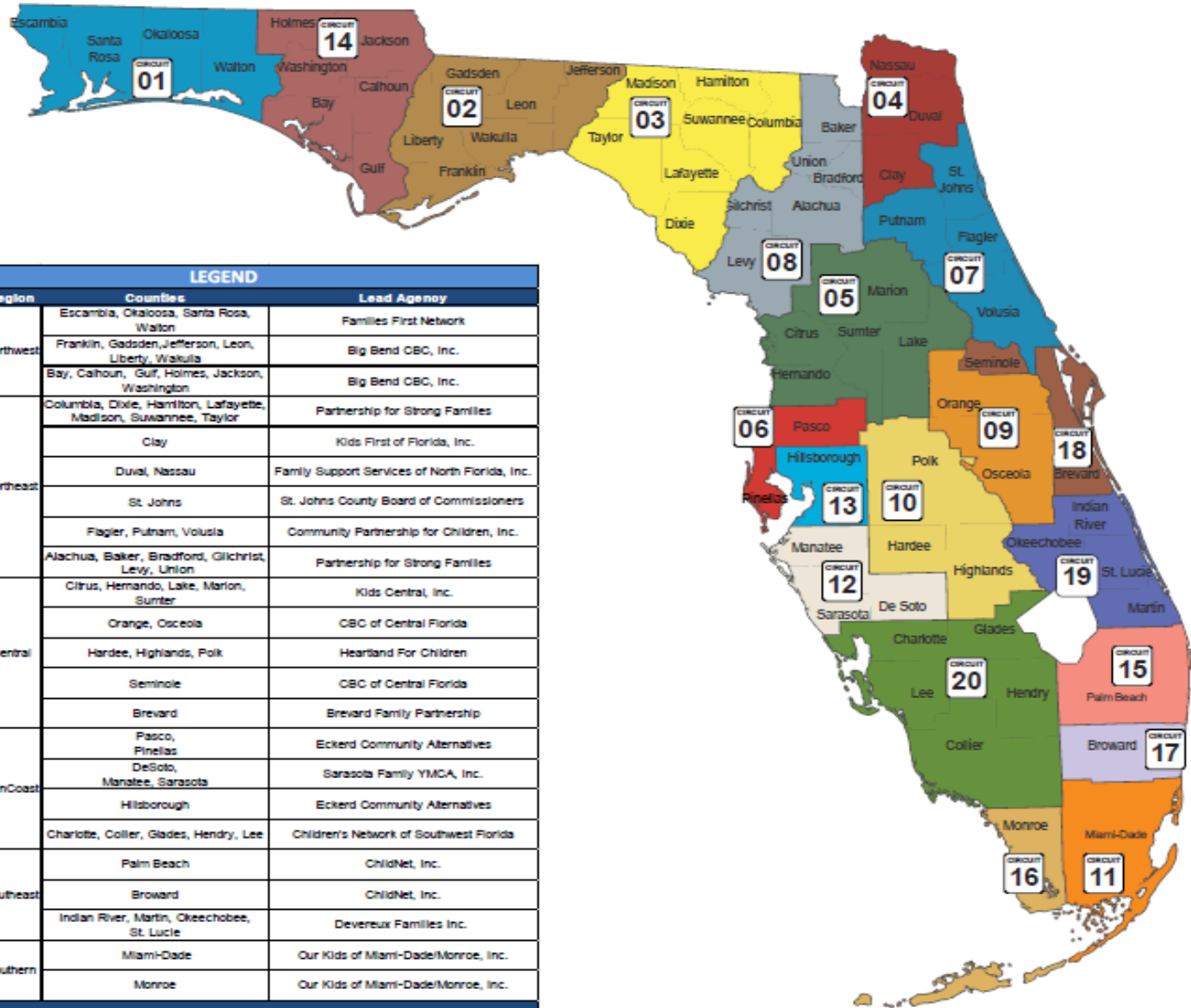
Camp ROCK 2018 - The Summer Recreation Program is available in four two-week sessions from June 11th – August 3rd. Throughout late April and early May, parents are able to register their children (those entering 1st grade through those entering 8th grade in 2018) in any or all sessions on a space available basis. The cost (includes registration fee, t-shirt, and field trips) per two-week session is \$115. Financial assistance is available to qualified families. For more info including registration dates, times and locations, call 863-534-6911 or visit www.parksandrec.polk-county.net.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09	Central	Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18	SunCoast	Brevard	Brevard Family Partnership
06		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.