



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, April 18, 2021

No Meeting This Week



# Community Based Care Lead Agency Scorecard


## FY 20-21, 3rd Quarter: January 01, 2021 to March 31, 2021

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/20 - 12/31/20	01/01/20 - 12/31/20	01/01/20 - 12/31/20	04/01/20 to 03/31/21	04/01/19 to 03/31/20	04/01/20	04/01/18 to 03/31/19	04/01/20 to 03/31/21	03/31/21	03/31/21	04/01/20 to 03/31/21	03/31/21
Brevard Family Partnership	8.25	95.2%	96.6%	99.9%	32.6%	49.7%	82.0%	2.61	98.0%	89.3%	85.7%	69.5%
ChildNet - Broward	6.65	95.6%	97.9%	99.7%	34.6%	51.2%	91.7%	3.27	98.1%	94.6%	93.9%	69.5%
ChildNet - Palm Beach	6.45	96.1%	98.1%	99.4%	42.8%	53.3%	86.0%	2.83	97.4%	94.0%	96.3%	64.7%
Children's Network of SW Florida	8.07	96.0%	96.8%	99.9%	41.1%	60.0%	89.7%	2.83	98.1%	96.2%	92.1%	64.2%
Citrus Health Network	7.06	96.7%	98.3%	99.7%	34.9%	48.7%	89.2%	3.28	97.4%	93.8%	89.0%	60.0%
Communities Connected for Kids	6.43	96.9%	95.3%	99.7%	40.9%	46.3%	85.3%	2.96	99.4%	95.2%	89.4%	61.4%
Community Partnership for Childr.	6.09	94.7%	95.9%	99.0%	28.2%	40.6%	88.2%	2.45	89.7%	69.2%	85.1%	65.2%
Eckerd Community Alternatives	6.72	93.8%	94.2%	99.7%	27.0%	48.1%	87.7%	5.32	96.6%	85.7%	91.8%	61.3%
Eckerd Community Hillsborough	5.07	95.1%	95.9%	99.5%	28.4%	41.3%	89.8%	4.37	95.9%	72.1%	81.9%	60.4%
Embrace Families	6.85	95.7%	97.0%	99.2%	36.8%	48.2%	95.0%	3.41	94.9%	83.6%	90.5%	66.4%
Families First Network	7.84	94.8%	96.7%	99.5%	28.8%	44.1%	89.0%	3.62	96.4%	87.7%	90.2%	62.3%
Family Integrity Program	6.28	96.7%	94.6%	99.9%	39.2%	71.1%	85.5%	2.95	98.7%	90.4%	100.0%	77.2%
Family Support Services North Fla	7.37	95.0%	95.5%	99.7%	40.1%	67.3%	88.8%	3.26	96.9%	92.4%	93.1%	61.2%
<b>Heartland For Children</b>	<b>7.20</b>	<b>96.2%</b>	<b>96.9%</b>	<b>99.9%</b>	<b>33.5%</b>	<b>53.9%</b>	<b>86.0%</b>	<b>2.63</b>	<b>98.4%</b>	<b>95.9%</b>	<b>86.4%</b>	<b>61.9%</b>
Kids Central, Inc.	5.30	93.8%	97.4%	99.7%	38.2%	43.1%	92.4%	4.21	97.7%	89.6%	83.6%	72.5%
Kids First of Florida, Inc.	7.62	96.4%	93.6%	98.0%	31.8%	47.4%	95.8%	2.8	93.2%	53.3%	70.0%	70.5%
Northwest Florida Health Network	5.13	96.6%	95.9%	99.3%	27.6%	50.3%	86.9%	2.95	96.0%	91.1%	86.9%	65.8%
Partnership for Strong Families	3.02	96.2%	97.4%	99.7%	33.4%	55.0%	89.9%	3.91	95.4%	82.2%	81.8%	60.7%
Safe Children Coalition	7.12	96.4%	95.9%	99.6%	32.9%	48.9%	90.9%	3.86	96.6%	88.6%	78.3%	66.1%
<b>Statewide</b>	<b>6.51</b>	<b>95.4%</b>	<b>96.3%</b>	<b>99.4%</b>	<b>34.3%</b>	<b>48.9%</b>	<b>89.2%</b>	<b>3.56</b>	<b>95.6%</b>	<b>86.4%</b>	<b>88.1%</b>	<b>64.6%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

<b>Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days</b>		
Supervision between 04/01/21 - 04/30/21		
<b>Agency</b>	<b># of Children <u>Not</u> seen in 30 days</b>	<b>% of Children seen timely</b>
CHS	<b>5</b>	99.82%
DEV	0	100.00% 
OHU	<b>4</b>	99.95%
<b>Total</b>	<b>9</b>	<b>99.99%</b>

*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/18/21*

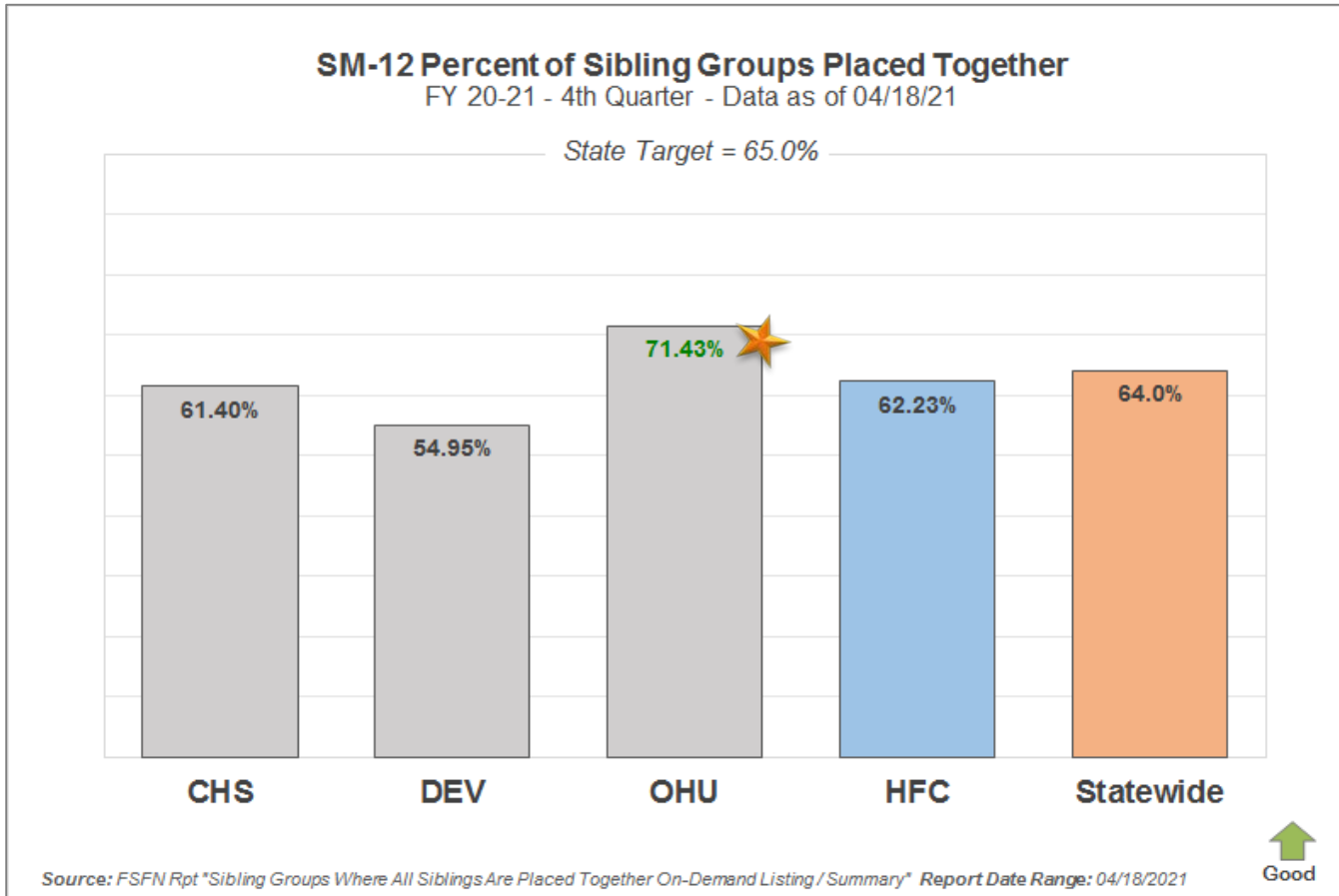


## Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	70	114	61.40%
DEV	61	111	54.95%
OHU	70	98	71.43%
HFC	201	323	62.23%

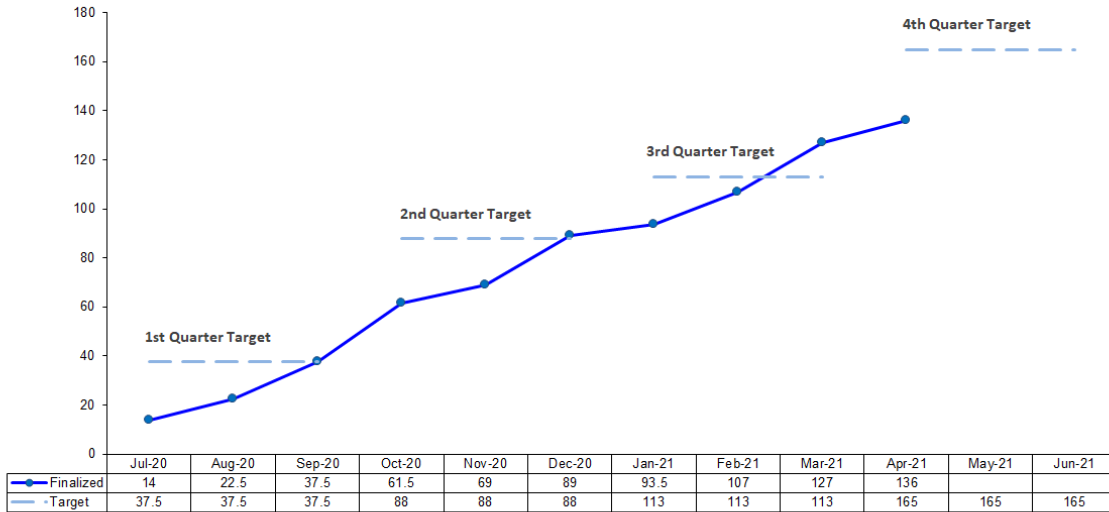
Number of sibling groups to Achieve SM12 Target – 09 Sibling Groups



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

**Heartland for Children - DCF Circuit 10**  
Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: April 19, 2021

FY 20-21 Target = 165

## Upcoming Finalization Dates

April 21, 2021  
May 12, 2021


### DCF ADOPTION COHORT CHANGE

The current data reflects the adjusted adoptive credits as of 1/1/2021

The primary CBC will now split the adoption credit with the Out-of-County CBC effective July 1, 2020

## Adoption Finalizations

FY 20-21 - 4th Quarter as of 04/19/21

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	5	1	21	4.8%
DEV	5	4	13.5	29.6%
OHU	1	4	3.5	100.0% 
<b>Total</b>	<b>11</b>	<b>9</b>	<b>38</b>	<b>23.7%</b>

## Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
136	165	82.4%	29.7%



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of April 12, 2021

## CLS WEEKLY SHELTER REPORT - FY 2020-2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
<b># of Shelter Hearings</b>													
Polk	44	17	25	34	11	27	38	26	26	4			252
Highlands	6	3	3	1	6	3	3	3	6	1			35
Hardee	0	1	1	0	1	0	2	0	1	0			6
<b>Total</b>	<b>50</b>	<b>21</b>	<b>29</b>	<b>35</b>	<b>18</b>	<b>30</b>	<b>43</b>	<b>29</b>	<b>33</b>	<b>5</b>			<b>293</b>
<b># Children Removed</b>													
Polk	75	25	38	54	27	48	65	39	49	6			426
Highlands	9	6	3	4	21	5	7	5	17	1			78
Hardee	0	1	3	0	1	0	4	0	3	0			12
<b>Total</b>	<b>84</b>	<b>32</b>	<b>44</b>	<b>58</b>	<b>49</b>	<b>53</b>	<b>76</b>	<b>44</b>	<b>69</b>	<b>7</b>			<b>516</b>
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	0	0	0	0	0	0	0			0
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			<b>0</b>
<b># Children Placed with Relative</b>													
Polk	52	16	24	35	15	29	43	22	34	5			275
Highlands	1	6	1	4	14	4	4	2	10	1			47
Hardee	0	0	0	0	1	0	4	0	3	0			8
<b>Total</b>	<b>53</b>	<b>22</b>	<b>25</b>	<b>39</b>	<b>30</b>	<b>33</b>	<b>51</b>	<b>24</b>	<b>47</b>	<b>6</b>			<b>330</b>
<b># Children Placed with Non Relative</b>													
Polk	7	2	4	6	2	7	3	8	7	1			47
Highlands	0	0	0	0	7	0	3	2	0	0			12
Hardee	0	1	3	0	0	0	0	0	0	0			4
<b>Total</b>	<b>7</b>	<b>3</b>	<b>7</b>	<b>6</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>10</b>	<b>7</b>	<b>1</b>			<b>63</b>
<b># Children Placed with Fictive Kin</b>													
Polk	0	0	0	0	0	0	0	1	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>			<b>1</b>
<b># Children Placed in Foster Care</b>													
Polk	16	7	10	13	10	12	19	8	8	0			103
Highlands	8	0	2	0	0	1	0	1	7	0			19
Hardee	0	0	0	0	0	0	0	0	0	0			0
<b>Total</b>	<b>24</b>	<b>7</b>	<b>12</b>	<b>13</b>	<b>10</b>	<b>13</b>	<b>19</b>	<b>9</b>	<b>15</b>	<b>0</b>			<b>122</b>

## % of Children Sheltered Placed in Foster Care Data as of 04/12/2021

Month	18-19	19-20	20-21
Jul	29.7%	32.1%	28.6%
Aug	23.3%	20.9%	21.9%
Sep	22.7%	15.2%	27.3%
Oct	29.4%	23.3%	22.4%
Nov	39.6%	18.8%	20.4%
Dec	26.0%	14.9%	24.5%
Jan	13.6%	12.9%	25.0%
Feb	19.8%	14.7%	20.5%
Mar	26.2%	30.6%	21.7%
Apr	10.0%	11.9%	0.0%
May	20.8%	25.0%	
Jun	21.2%	28.3%	
<b>FY Total</b>	<b>23.1%</b>	<b>20.7%</b>	<b>23.6%</b>

## Shelter Count for the Week of April 6 - April 12, 2021

	Polk	Highlands	Hardee
Shelters	4	1	
Children Removed	6	1	
Placed w/ a Relative	5	1	
Placed w/a Non-Rel	1		
Placed w/a Fictive Kin			
Placed in Foster Care			



# Case Transfer Staffing Data

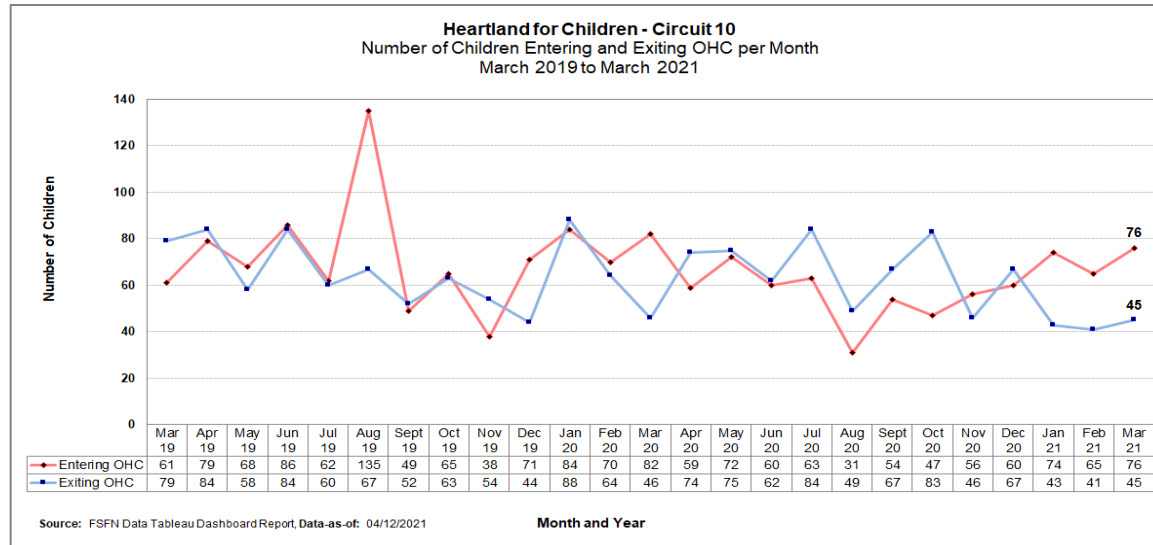
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 04/19/21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
<b>Number of Children</b>															
CHS	41	32	32	50	24	26	34	44	44	3			330	414	460
Devereux	34	60	23	25	21	26	33	43	40	14			319	439	482
OHU Polk	12	20	16	11	9	7	10	10	16	2			113	177	196
One Hope	44	52	43	29	38	62	56	52	45	28			449	518	548
<b>Total</b>	<b>131</b>	<b>164</b>	<b>114</b>	<b>115</b>	<b>92</b>	<b>121</b>	<b>133</b>	<b>149</b>	<b>145</b>	<b>47</b>			<b>1211</b>	<b>1548</b>	<b>1686</b>
<b>Out of Home Care</b>															
CHS	23	15	26	27	5	11	23	23	28	3			184	240	262
Devereux	24	38	12	16	13	9	21	31	18	6			188	253	291
OHU Polk	6	13	4	6	7	0	2	4	6	0			48	91	116
One Hope	11	16	3	2	8	28	11	11	19	11			120	106	125
<b>Total</b>	<b>64</b>	<b>82</b>	<b>45</b>	<b>51</b>	<b>33</b>	<b>48</b>	<b>57</b>	<b>69</b>	<b>71</b>	<b>20</b>			<b>540</b>	<b>690</b>	<b>794</b>
<b>In - Home Judicial</b>															
CHS	4	5	1	2	0	3	0	0	1	0			16	38	48
Devereux	0	5	0	2	5	3	2	2	0	0			19	40	37
OHU Polk	0	0	8	1	1	0	0	0	0	0			10	40	20
One Hope	0	0	0	0	2	0	1	0	0	0			3	8	11
<b>Total</b>	<b>4</b>	<b>10</b>	<b>9</b>	<b>5</b>	<b>8</b>	<b>6</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>			<b>48</b>	<b>126</b>	<b>116</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	12	6	4	15	13	6	7	10	13	0			86	90	110
Devereux	7	11	6	7	0	4	9	6	16	5			71	112	93
OHU Polk	6	6	4	2	0	7	6	6	10	0			47	31	52
One Hope	2	1	9	5	1	4	12	3	3	0			40	32	41
<b>Total</b>	<b>27</b>	<b>24</b>	<b>23</b>	<b>29</b>	<b>14</b>	<b>21</b>	<b>34</b>	<b>25</b>	<b>42</b>	<b>5</b>			<b>244</b>	<b>265</b>	<b>296</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0	0	0			0	0	0
Devereux	0	0	2	0	0	0	0	0	0	0			2	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0			0	0	0
One Hope	31	35	31	22	27	30	32	38	23	17			286	360	363
<b>Total</b>	<b>31</b>	<b>35</b>	<b>33</b>	<b>22</b>	<b>27</b>	<b>30</b>	<b>32</b>	<b>38</b>	<b>23</b>	<b>17</b>			<b>288</b>	<b>360</b>	<b>363</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	1	0	3	5	5	3	4	1	0			22	8	12
Devereux	0	4	1	0	1	10	0	1	6	2			25	10	41
OHU Polk	0	4	0	0	0	0	0	0	0	0			4	8	2
One Hope	0	0	0	0	0	0	0	0	0	0			0	0	7
<b>Total</b>	<b>0</b>	<b>9</b>	<b>1</b>	<b>3</b>	<b>6</b>	<b>15</b>	<b>3</b>	<b>5</b>	<b>7</b>	<b>2</b>			<b>51</b>	<b>26</b>	<b>62</b>

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





## Neighbor to Family – Weekly & Monthly Census

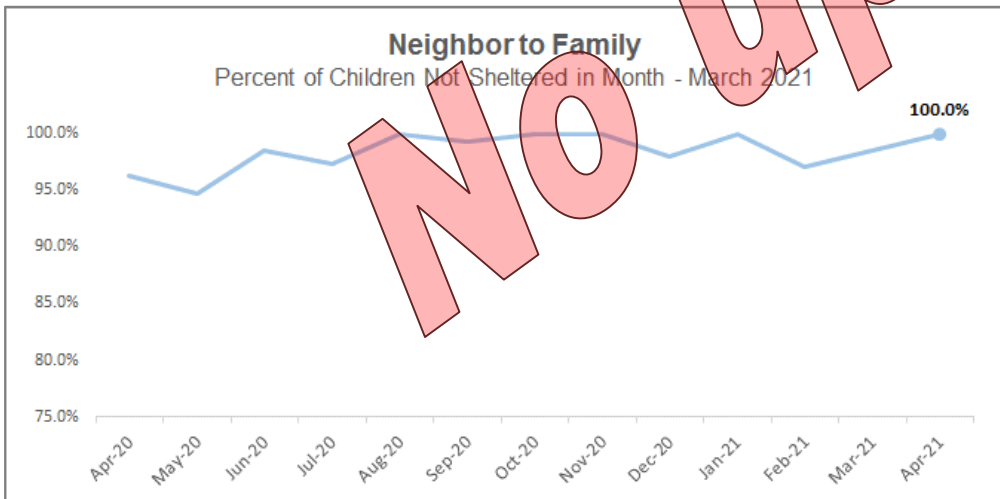
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **98.3%**

*“NTF has provided us with great support and skills that we will be able to take with us for the rest of our lives, thank you for everything.”*

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/06/21 through 04/12/21		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	2
CPI - Family Support	35	83
Specialized - Family Support	11	24
Prevention - Comm. Referral	37	77
Special Conditions Report	6	14
Nurturing Parenting	30	52
<b>NTF - Total Services</b>	<b>121</b>	<b>252</b>

NTF - Housing Resource Numbers	
Data since Inception to 04/12/21	
Referral Agency	Referrals
Children's Home Society (CHS)	57
Devereux (DEV)	30
One Hope United (OHU)	21
Neighbor To Family (NTF)	34
<b>Total Housing Referrals</b>	<b>142</b>



Referral Status and Housing Results	
Referrals - Active	21
Referrals - Closed	121
<b>Total Families Housed</b>	<b>17 Families</b>
<b>Total Children Housed</b>	<b>49 Children</b>

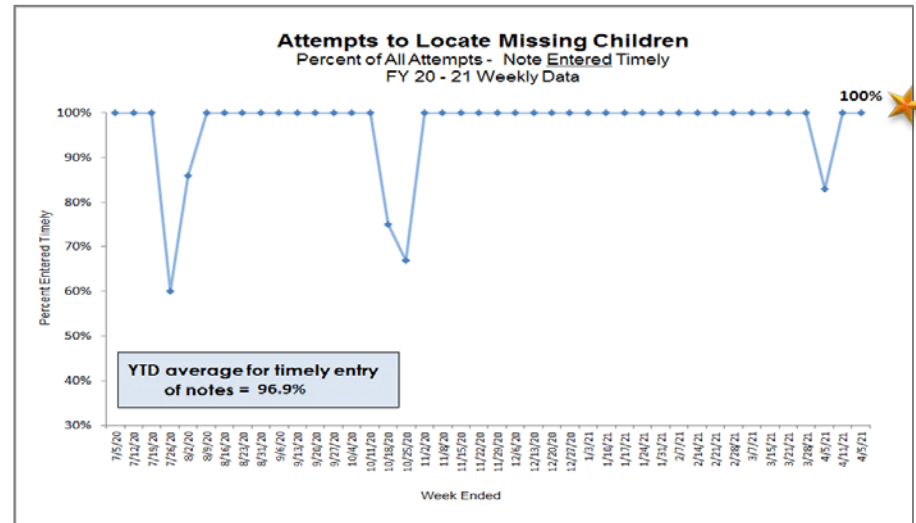
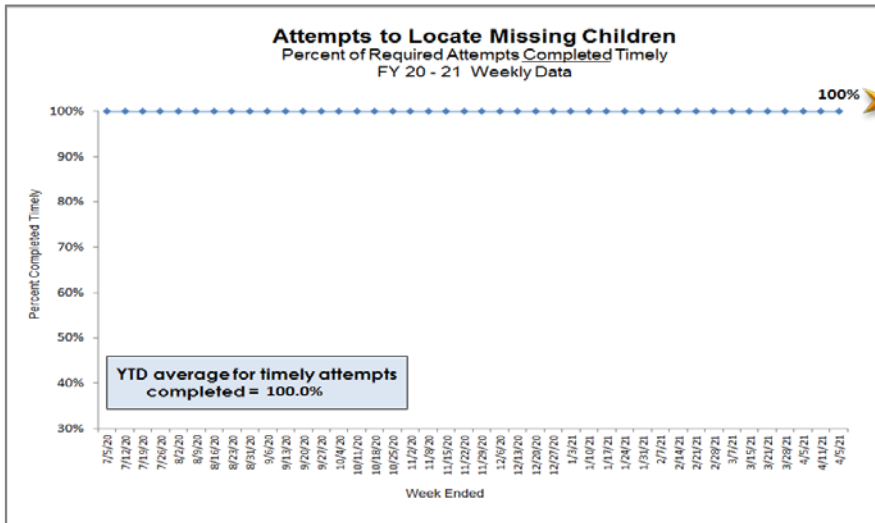
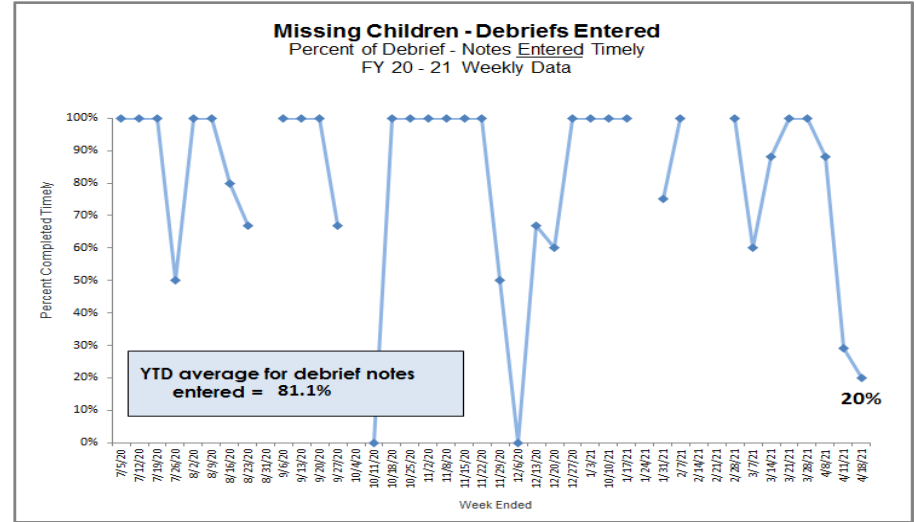
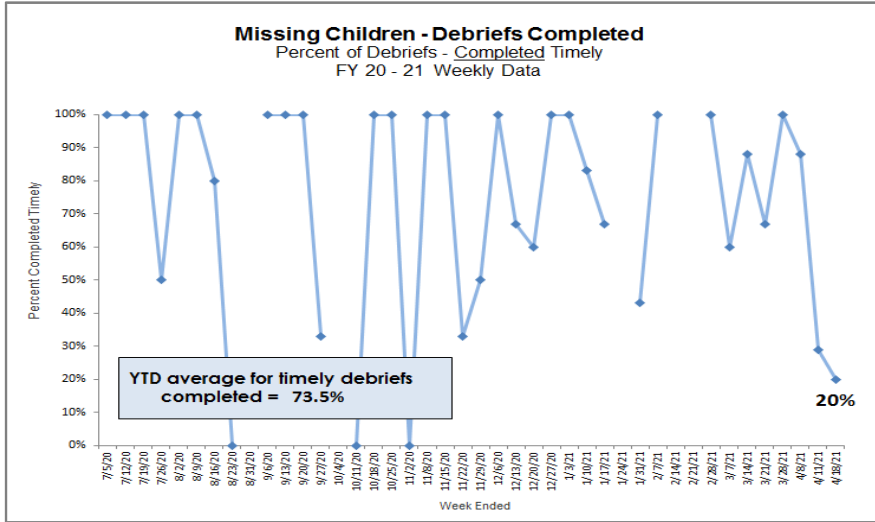




# Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

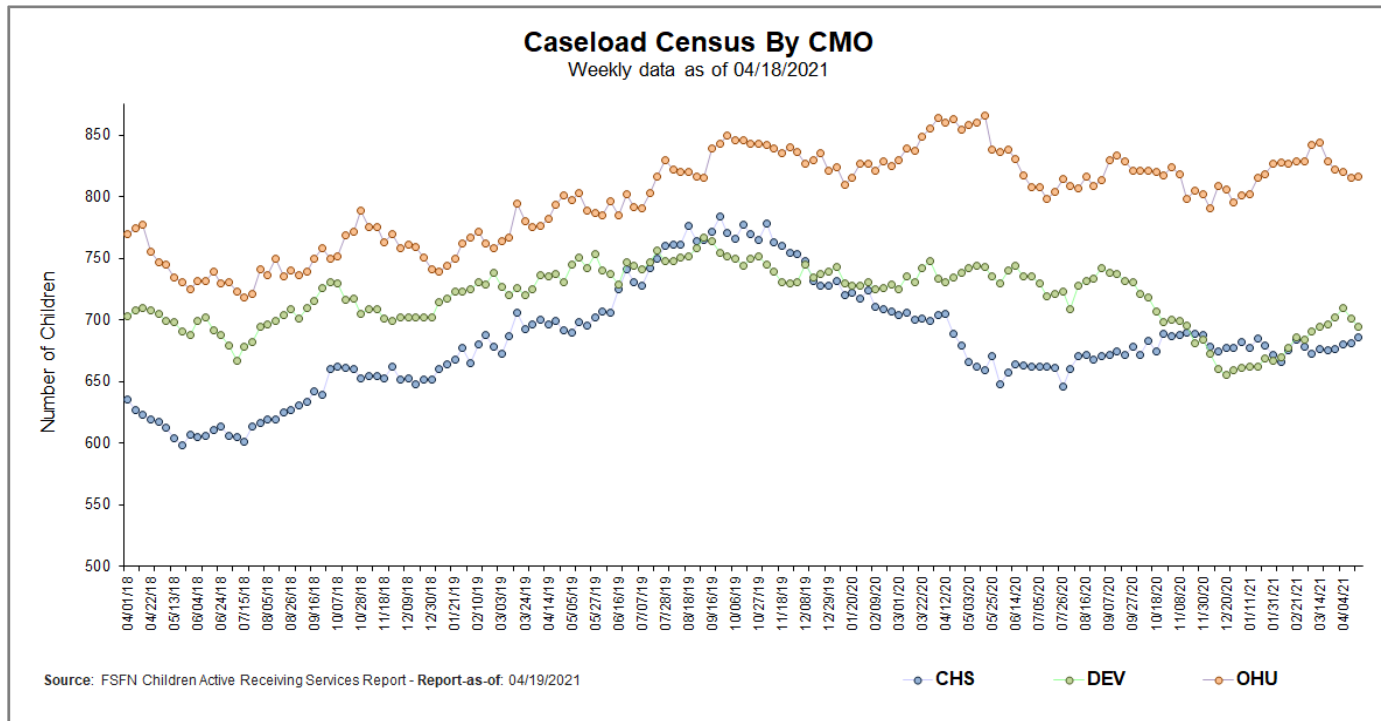
Weekly Data Week of 04/18/2021					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	1				
DEV	3			5	4
OHU	3				
CPI					
<b>Total</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>4</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/14/2021	3/21/2021	3/28/2021	4/4/2021	4/11/2021	4/18/2021
CHS	676	675	676	680	681	686
DEV	694	696	702	710	701	694
OHU	844	829	822	820	815	816
<b>HFC Total</b>	<b>2214</b>	<b>2200</b>	<b>2200</b>	<b>2210</b>	<b>2197</b>	<b>2196</b>



# Caseload Census by Case Manager and Organization

Data as of 04/18/2021

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Cortes, Jennifer	5
DEV	Herrington, Vatonda	3
DEV	Bain, Thamitchlard	3
OHU*	Spence, India	3
DEV	Krieser, Madalynn	2
DEV	Mullis, Felicia	1
DEV	Jones, Barbara	1
OHU*	Montoya, Maria	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Guzman, Maria	15
OHU	Jackson, Jenesis	15
DEV	Toussaint, Marie	15
OHU	Beach-Solmo, Amber	14
DEV	Dedrick, Dawn	14
OHU	Descalso, Megan	13
DEV	Balmaceda, Stephanie	11
OHU	Jones, Alicia	10
OHU	Gilchrist, Letecia	10
OHU	Meinke, Danielle	8
CHS	Bishop, Shane	8
CHS	Copeland, Kiana	8
OHU	Mendez, Natalie	7
OHU	West, Qunisha	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
CHS	Fort, Angela	24
CHS	Vegter, Hope	24
CHS	Hiers, Katherine	23
OHU	Sanchez-Torres, Christian	23
OHU	Torres-Hincapie, Lina	23
OHU	Howe, Danielle	23
OHU	Crossen, Monaya	21
OHU	Jauregui-Garza, Maria	21
CHS	Brooks, Anacia	20
OHU	Smith, Lorie	19
OHU	Young, Pamela	18
OHU	Stevenson, Trina	18
OHU	Johnson, Randi	18
OHU	Boule, Adriana	17

Adoption Specialist ( Non-ICPC Cases )		
CMO	Case Workers	#
OHU	Lockwood, Roneshia	22
OHU*	Spence, India	13
OHU*	Montoya, Maria	12
CHS	Nunzio, Nicole	9
DEV	Collins, Sara	4
DEV	Hampton, Sharday	1

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
CHS	Simmons, Salisha	20
CHS	Parrish, Elizabeth	20
OHU	Lisbon, Ellarie	17
OHU	ownfield-Salahuddi, Courtn	15
OHU	Pustolka, Nicole	3
OHU	Nappier, Tammy	1
CHS	Humber, John	1
OHU	Newton, Kimberly	1

Caseload of 25 - 29 Children		
CMO	Case Workers	#
OHU	King, Lora	29
CHS	Cruz, Cheyleen	29
CHS	Harder, Rachel	29
CHS	Webster, Sabrina	28
CHS	Harris, Michael	28
CHS	Nettles, Markisha	28
CHS	Owens, Sheltanya	28
CHS	Mccalebb, Phalan	28
CHS	Yates, Michelle	28
DEV	Willingham, Jadashia	28
CHS	Johnson, Mariah	28
CHS	Baker, Ayshia	27
CHS	Martell, Raquel	27
CHS	Williamson, Abigail	27
CHS	Sloan, Taylor	27
OHU	Colon, Lisette	26
CHS	Washington, Chastity	26
DEV	Mcnulty, Andriea	26
OHU	Followell, Amanda	26
OHU	Findley, Angela	26
OHU	Cleveland, Tammy	26
CHS	Torres, Alexandra	26
CHS	Anglin, Latoya	26
CHS	Gellibert, Jill	25
OHU	Southall, Akeva	25

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	10

Caseload of 30+ Children		
CMO	Case Workers	#
OHU	Washington, Woodrica	54
OHU*	Pittard, Deangelo	54
OHU*	Gonzalez, Jesus	49
DEV	Bailon, Margarita	39
DEV	Louis, Rachele	38
DEV	Pierce, Pamela	36
DEV	Cartagena, Maria	36
DEV	Johnson, Mykira	35
OHU*	Simmons, Shannon	35
DEV	Boatwright, Tamora	35
OHU*	Tucker, Raymona	34
DEV	Brown, Marnell	33
DEV	Bickel, Sherry	32
CHS	Luebke, Nicole	32
DEV	Coleman, Tangela	32
DEV	Bain, Nehemitchlard	31
DEV	Cottle, Glenasia	31
DEV	Willix, Amensha	31
DEV	Davis, Katelyn	30
OHU	Hobdy, Susan	30
DEV	Cruz, Jasmine	30
DEV	Marini, Kathryn	30
DEV	Lynch, Rodina	30

Independent Living - Young Adults		
CMO	Case Workers	#
DEV	Gadson, Berlendah	24
CHS	Raines, Todd	23
DEV	O'Connor, Michelle	22
OHU	Thomas, Taylor	14
CHS	Nieves, Carlos	4
OHU	Vazquez, Roger	1

\*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/18/2021

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	2	4	17	1	25	27.4
DEV	5	3	0	2	16	26	26.7
OHU	2	9	10	6	6	33	24.7
# of CMs	8	14	14	25	23	84	26.1

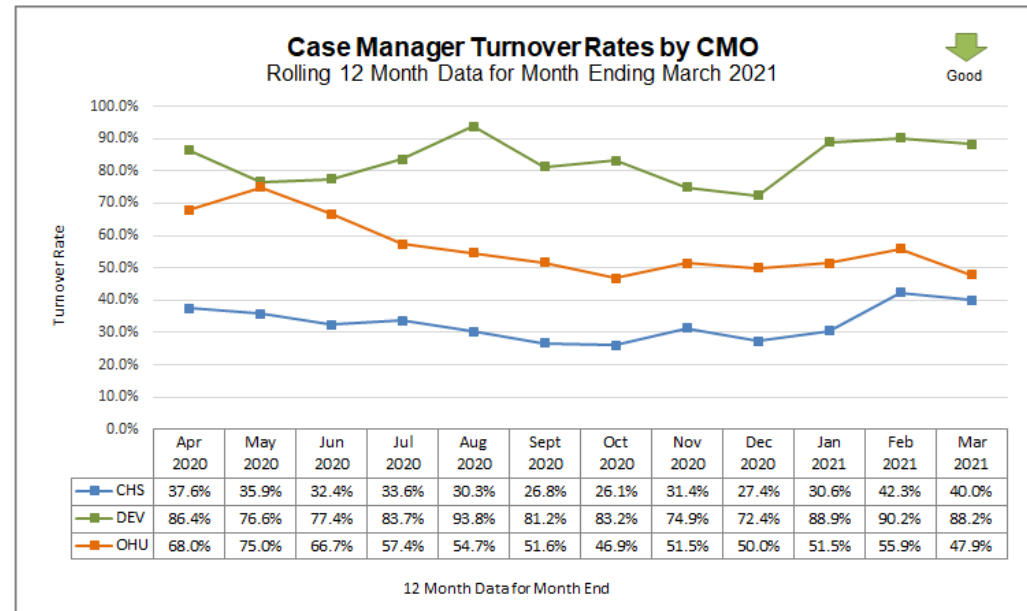
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	3	12.0%
DEV	26	8	30.8%
OHU	33	11	33.3%
HFC	84	22	26.2%

\* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2021		
CMO	Case Manager	Case Manager Supervisor
CHS	40.0%	50.0%
DEV	88.2%	0.0%
OHU	47.9%	31.6%



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/18/21						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	444	100.0%	96.6%	95.1%	97.7%	96.5%
DEV	459	99.8%	97.4%	94.9%	98.3%	96.8%
OHU	394	100.0%	99.7%	95.7%	97.5%	97.6%
<b>HFC</b>	<b>1297</b>	<b>99.9%</b>	<b>97.8%</b>	<b>95.2%</b>	<b>97.8%</b>	<b>97.0%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care - Daily Listing - OCWDRU"




Health Information in FSFN as of 04/18/21				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	15	14	10
DEV	1	12	13	8
OHU	0	1	11	10
<b>Total</b>	<b>1</b>	<b>28</b>	<b>38</b>	<b>28</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"




## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 4th Qtr as of 04/18/21			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	429	444	96.6% 
DEV	447	459	97.4% 
OHU	393	394	99.7% 
<b>Total</b>	<b>1269</b>	<b>1297</b>	<b>97.8%</b>

Number of Medical Visits to Achieve SM09 Target – **Achieved**

Scorecard Measure #10 - 06/30/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 4th Qtr as of 04/18/21			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	273	287	95.1% 
DEV	241	254	94.9% 
OHU	242	253	95.7% 
<b>Total</b>	<b>756</b>	<b>794</b>	<b>95.2%</b>

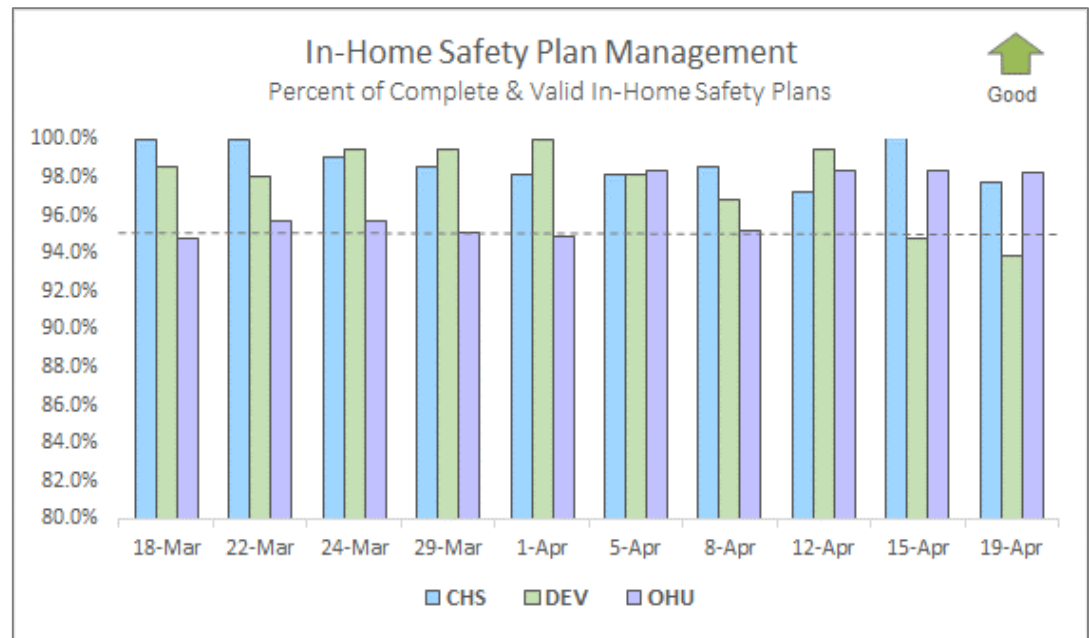
Number of Dental Visits to Achieve SM10 Target – **Achieved**



# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	5	212	217	97.7% ★
DEV	13	199	212	93.9%
OHU	2	118	120	98.3% ★
<b>HFC Total*</b>	<b>20</b>	<b>529</b>	<b>549</b>	<b>96.36%</b>



Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 04/19/21



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 04/01/21 to 04/30/21							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	222	68	30.6%	154	39	25.3%	28.0% ★
DEV	258	138	53.5%	160	57	35.6%	44.6% ★
OHU	191	107	56.0%	120	38	31.7%	43.8% ★
<b>TOTAL</b>	<b>671</b>	<b>313</b>	<b>46.65%</b>	<b>434</b>	<b>134</b>	<b>30.88%</b>	<b>38.8%</b>

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 04/19/21



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 04/19/2021					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		2			2
DEV		2	3		5
OHU		1			1
<b>Total</b>	<b>0</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>8</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 04/19/2021				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				





## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List  
Data-as-of: 04/18/21

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			9	9
DEV	1			1
OHU			6	6
CPI			14	14
NTF			4	4
SCARF				0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>33</b>	<b>34</b>

Placement Exceptions Totaled By Agency  
Last 6 Reporting Periods

Agency	3/14/2021	3/21/2021	3/29/2021	4/5/2021	4/12/2021	4/18/2021
CHS	4	6	7	11	0	9
DEV	4	8	7	10	2	1
OHU	0	5	13	5	1	6
CPI	0	2	25	8	0	14
NTF	0	0	0	2	1	4
SCARF	1	3	0	1	0	0
<b>Total</b>	<b>9</b>	<b>24</b>	<b>52</b>	<b>37</b>	<b>4</b>	<b>34</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 10/01/20 – 03/31/21

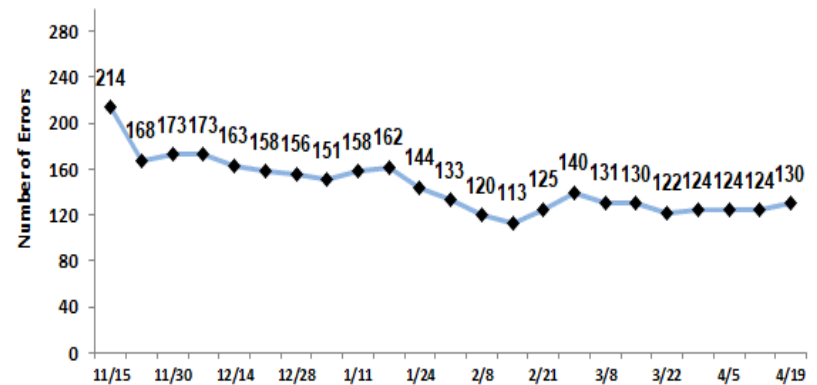
### AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			10		33	8	51
DEV			14		31	11	56
OHU			2		15	6	23
CPI							0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>26</b>	<b>0</b>	<b>79</b>	<b>25</b>	<b>130</b>

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/20/21

### AFCARS Foster Care Errors

Weekly FSNF Data as 04/19/21



## Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 04/18/21

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report				
Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			1	
DEV				
OHU		1	2	
<b>HFC TOTAL</b>	0	1	3	0

### CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O				
Data as of 04/18/21				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	7	320	327	97.9%
DEV	10	342	352	97.2%
OHU	7	262	269	97.4%
<b>HFC Total</b>	<b>24</b>	<b>924</b>	<b>948</b>	<b>97.5%</b>

Percentage of Family Functioning Assessments Approved			
within 30 days of Case Transfer Staffing			
4th Quarter-to-Date as of 04/18/21			
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely
CHS	10	10	100.0% ★
DEV	10	11	90.9%
OHU	12	12	100.0% ★
<b>HFC TOTAL</b>	<b>32</b>	<b>33</b>	<b>97.0%</b>

FY 20-21 Target = **95% and above.**



## Parents As Partners – Upcoming Event

Zoom Meeting on April 30<sup>th</sup> at 5:30pm

# PARENTS AS PARTNERS

**When:** April 30<sup>TH</sup> **Time:** 5:30 PM

**Via ZOOM:** <https://chsfl.zoom.us/j/2921301348>

**Meeting ID:** 292 130 1348

**With Special Guest:**

Heather Hicks-Chauncey, Home To Stay

Call to register and attend to receive your \$20 gift card

Reunified guests will register and receive a Reunification Gift from CHS/Give Well.

Please R.S.V.P. to **Sandi Denmark – (863) 450-0995 via text or call.**



“In other words, don't expect to always be great. Disappointments, failures and setbacks are a normal part of the lifecycle of a unit or a company and what the leader has to do is constantly be up and say we have a problem, let's go and get it.”

~ Collin Powell



# RESOURCE NEWS FLASH... April 21, 2021

## Summer Camp Resources

**Summer Camps** – Below is a list of camps that generally occur every year. A more complete list can be found online at

<https://lakelandmom.com/summer-camp-directory/>.

**Summer Fun at the Rec 2021** – The Winter Haven Recreational and Cultural Center (801 Ave T NE) has availability for its 6<sup>th</sup>-8<sup>th</sup> grades camp (city residents only) which will be held from June 7<sup>th</sup> – July 30<sup>th</sup>. Campers will enjoy games, sports, arts and crafts, weekly field trips, and more. Discounts and scholarships are available. For more info, call 863-291-6666.

**City of Lake Alfred Camp** - Camp will be held June 14<sup>th</sup> – July 30<sup>th</sup> for children ages 6-12 at the Lake Alfred Elementary School (550 E Cummings St.) from 7:30am-5:30pm. For more info, call 863-291-5272 or visit the city website at [www.mylakealfred.com](http://www.mylakealfred.com). The cost is \$400 for the 7 week program – includes field trips, T-shirt, and afternoon snacks. Activities include bowling, skating, movies, fishing, swimming, etc.

**2021 Summer Musical Camp Theatre** - Theatre Winter Haven camp for children ages 7-13. Camps will be held from June 7<sup>th</sup> - June 25<sup>th</sup> and July 12<sup>th</sup> – July 23<sup>rd</sup>. For more info call 863-294-7469, ext. 1 or go to [www.theatrewinterhaven.com](http://www.theatrewinterhaven.com).

**Camp BLAST** - The camp, run by the City of Lakeland Parks and Recreation Department, will be held at various city recreation facilities and schools from June 14<sup>th</sup> – July 30<sup>th</sup> for children completing kindergarten through 5<sup>th</sup> grades. For more info, call 863-834-3284.

**Bartow Bash Summer Camp** - The camp, run by the City of Bartow Parks and Recreation Department, will be held for children completing kindergarten through age 12 at the Carver Recreation Center from 7:30am-5:30pm. The dates

are still to be determined. For more info, call 863-534-0120. The cost is \$65/week for city residents.

## Prevention Awareness Month Activities

**Prevention Awareness Month – Circuit 10** – During April, local agencies and child advocates will be raising awareness about the importance of taking an active role in promoting healthy child development, positive parenting practices and community action so that child abuse and neglect never occur. Hardee, Highlands and Polk Counties will be proudly displaying pinwheels to serve as a reminder that we all have a responsibility to ensure children grow up healthy and safe in our communities.

*For more information on Prevention Awareness Month and the "Pinwheels for Prevention" campaign, go to [www.heartlandforchildren.org](http://www.heartlandforchildren.org).*

**Prevention Awareness Month – State and National** – In addition to local efforts, there are state and national initiatives taking place during the month. Please find links to these and other prevention resources below.

<http://www.centerforchildwelfare.org/ResourceforProfessionals.shtml>

<http://www.preventchildabusefl.org/>

<https://www.childwelfare.gov/topics/preventing/preventionmonth/>

<http://centervideo.forest.usf.edu/video/summit20/buildbetterworld/start.html>

## Health Resources

**COVID-19 Info** – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealthcovid19.gov/>. A call center is available 24/7 – (866) 779-6121 – or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

For more information as to vaccines, go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

## Education Resources

**School Information** – Please check the website for your county regularly for important information and deadlines.

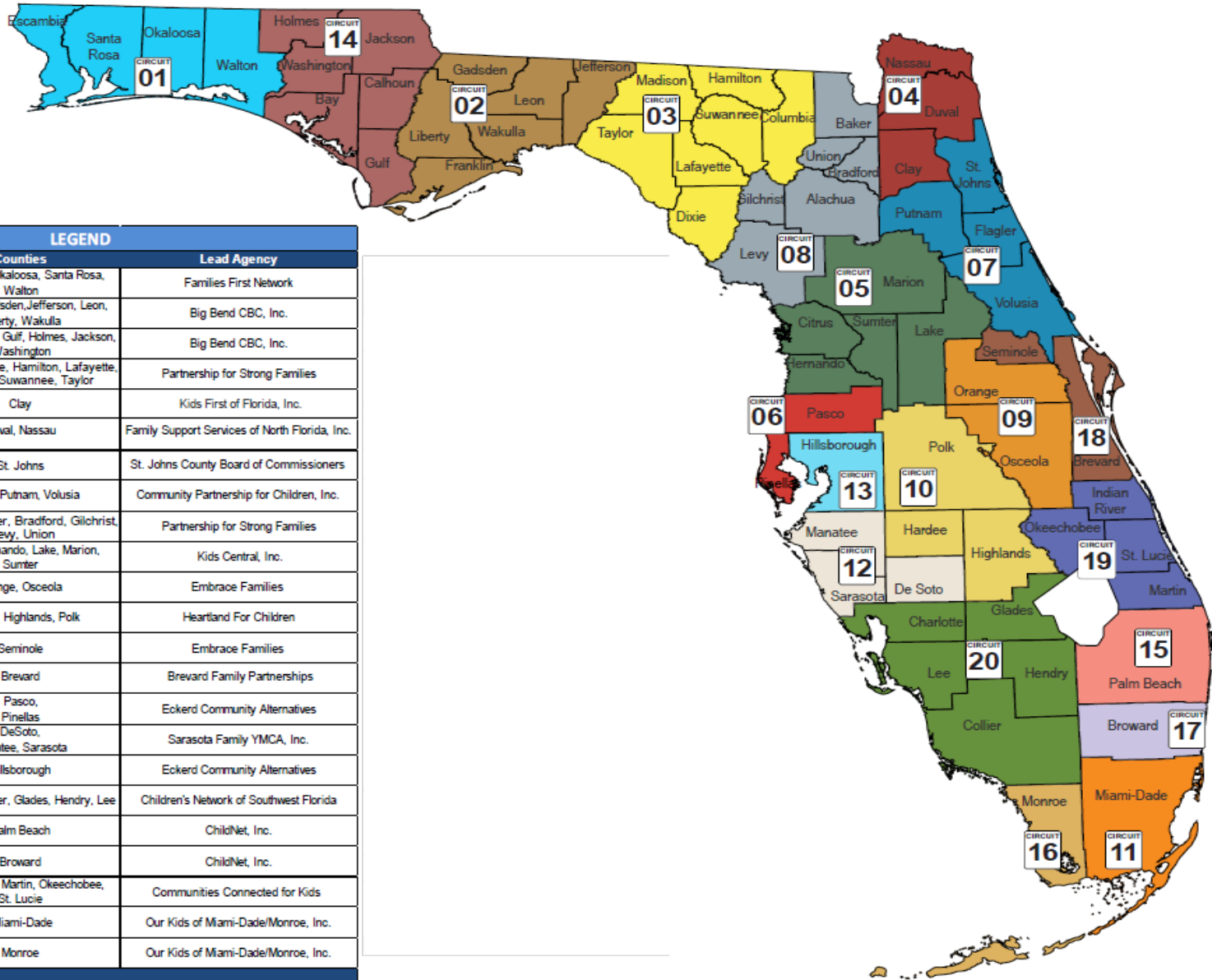
Hardee County: <http://www.hardee.k12.fl.us/>  
Highlands County: <https://www2.highlands.k12.fl.us/>  
Polk County: <https://polkschoolsfl.com/>



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

