



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, April 12, 2020

Conference Call Only

Wednesday, April 15, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



Community Based Care Lead Agency Scorecard

FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	6.06	93.7%	97.0%	99.9%	39.4%	47.9%	90.3%	2.85	97.2%	89.9%	83.0%	60.2%
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/Safe Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	7.59	95.07%	96.6%	99.3%	38.5%	53.2%	90.4%	4.48	96.0%	91.2%	87.9%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

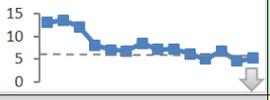
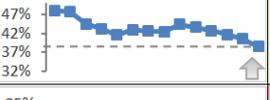
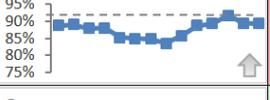
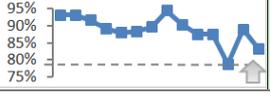


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 19-20 – 3rd Quarter as of Month-End – March 2020

SFY 19-20 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (2nd Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Twelve month period ending three months prior to the end of the report quarter.		6.06	3rd Qtr / Mar-20	8.50	3.95	3.53	5.54	2.30
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		69 (PR: 77)	3rd Qtr / Mar-20	153 (Pro-Rated)	105 (PR: 115)	23 (PR: 36)	20 (PR: 41)	60 (PR: 38)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.91%	3rd Qtr / Mar-20	99.5%	99.97%	100.00%	99.93%	99.97%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		39.3%	3rd Qtr / Mar-20	40.5%	41.9%	37.7%	37.4%	51.1%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home. *	Twelve month period ending twenty-four months prior to the end of the report quarter.		90.2%	3rd Qtr / Mar-20	91.7%	88.0%	93.2%	79.1%	93.6%
6 SM08 - Children's placement moves per days in foster care.**	Twelve month period ending as of the end of the report quarter.		2.85	3rd Qtr / Mar-20	4.12	2.83	3.47	2.74	2.20
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		96.9%	3rd Qtr / Mar-20	95.0%	98.0%	97.6%	98.4%	97.9%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		87.9%	3rd Qtr / Mar-20	95.0%	87.1%	87.2%	87.9%	85.8%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Twelve month period ending as of the end of the report quarter.		83.3%	3rd Qtr / Mar-20	80.0%	88.2%	82.4%	85.7%	100.0%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen – April Weekly Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 04/01/20 - 04/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	2	99.94%
DEV	0	100.00%
OHU	2	99.97%
Total	4	99.97%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/12/20</i>		

# of Children Not Seen, Month of April 2020	
# Not Seen	Agency
261	CHS
231	DEV
321	OHU
9	CPI
822	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 04/12/20</i>	

Scorecard Measure 4 - Children Seen / Not Seen – March Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Month-End Supervision - March 2020		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00%
DEV	6	99.93%
OHU	3	99.97%
Total	9	99.97%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 04/09/20</i>		

# of Children Not Seen, Month of March 2020	
# Not Seen	Agency
	CHS
	DEV
	OHU
	CPI
0	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 04/09/20</i>	



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSN: Week of 04/06/20 thru 04/12/20			
Agency	Timely	Un-Timely	Total
CHS			0
DEV	1	1	2
OHU	3	5	8
Total	4	6	10

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 4th Qtr as of 04/12/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	111	311	35.7%
DEV	91	310	29.4%
OHU	130	265	49.1% 
HFC Total	332	886	37.47%

Number of Children to Achieve SM05 Target – **27 Children**

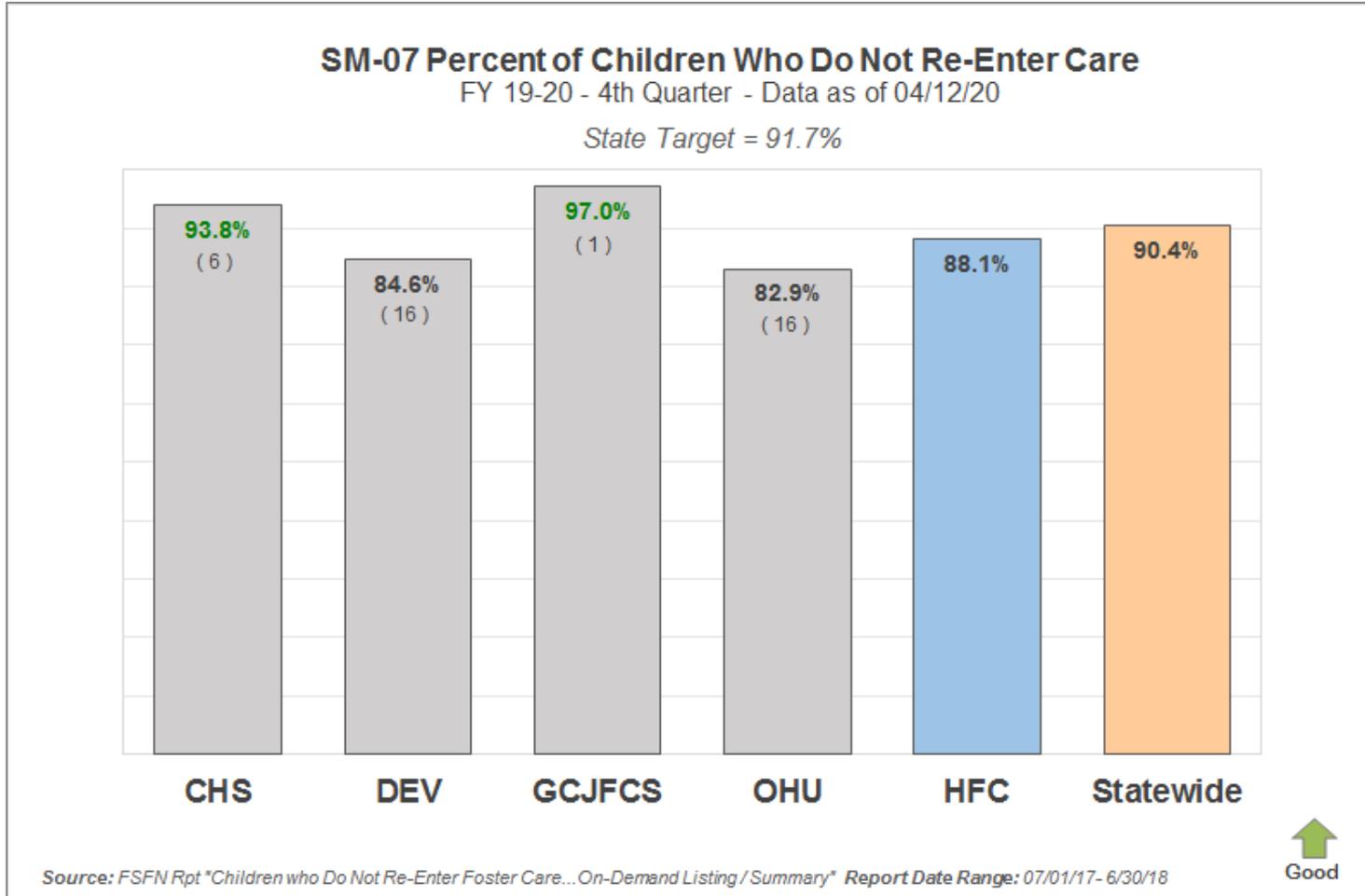
Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 4th Qtr as of 04/12/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	47	114	41.2%
DEV	42	124	33.9%
OHU	34	92	37.0%
HFC Total	123	330	37.3%

Number of Children to Achieve SM06 Target – **21 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

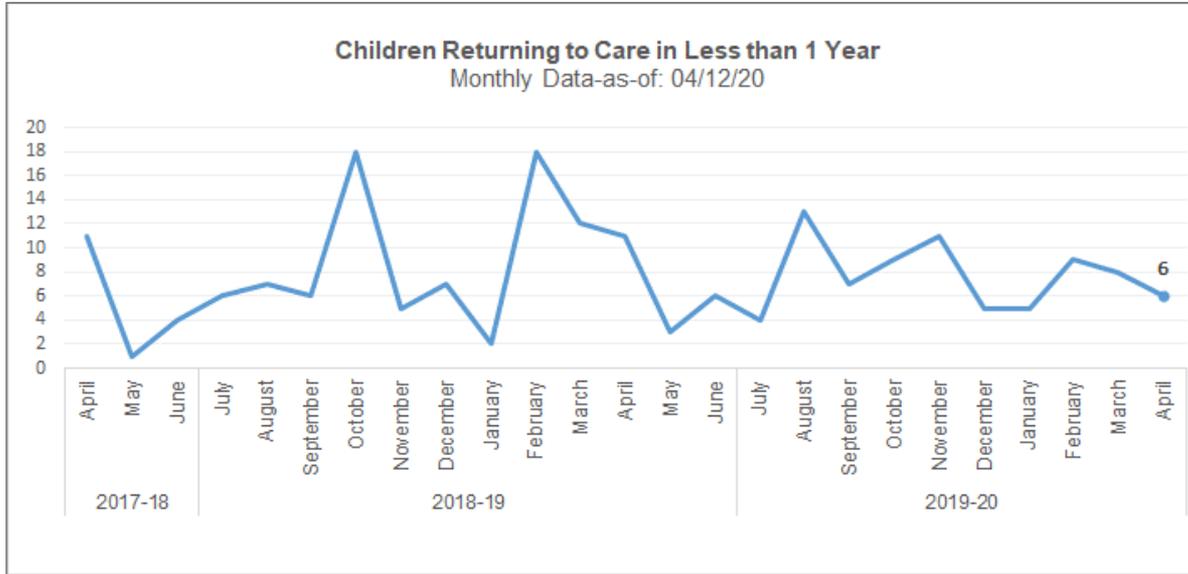
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 04/06/20 - 04/12/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
OHU	4/7/2020	142858 OHU-POLK	7/10/2017	10/5/2018	15	18	1.0 - 2.9 yrs	Y	77%
OHU	4/7/2020	142858 OHU-POLK	7/10/2017	10/5/2018	15	18	1.0 - 2.9 yrs	Y	81%
OHU	4/7/2020	142854-OHU-HIGHLANDS	11/28/2018	8/28/2019	9	7	< 1.0 yr	N	-
DEV	4/3/2020	141849-DEV	4/25/2019	4/26/2019	0	11	< 1.0 yr	Y	79%

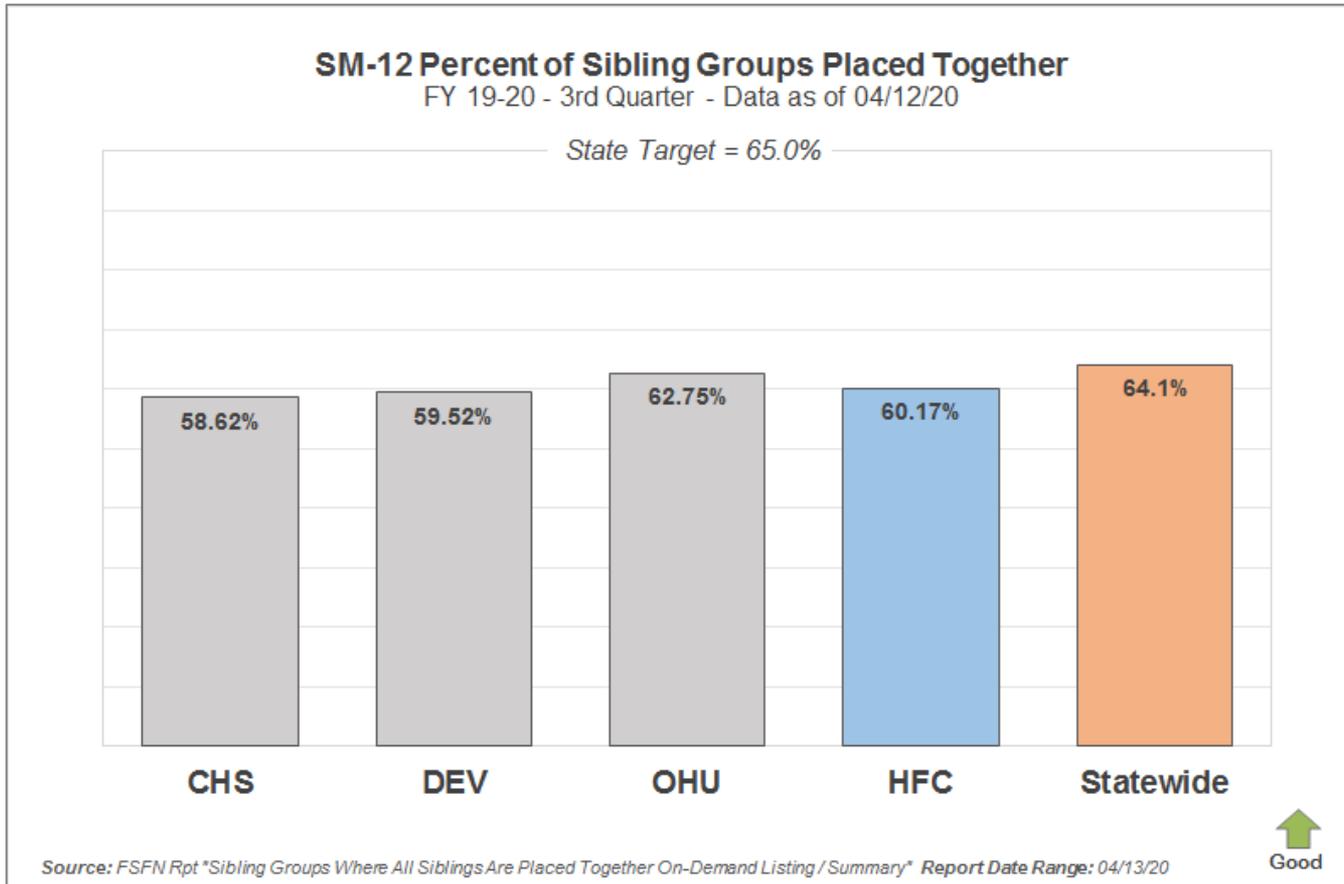
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 04/13/20



Scorecard Measure 12 – Separated Siblings

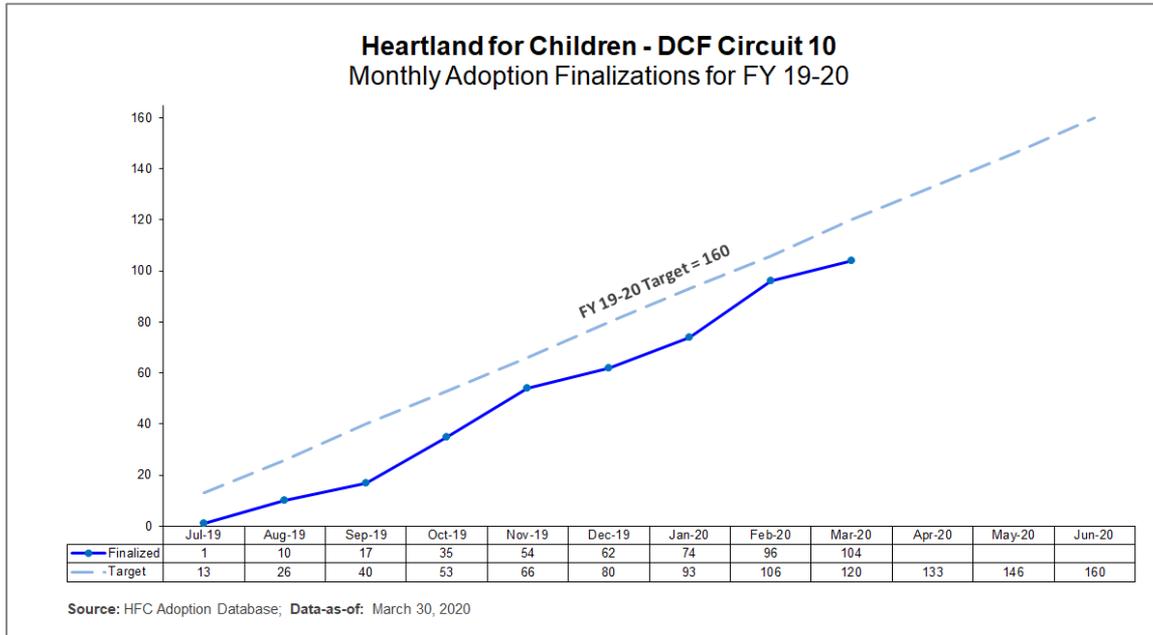
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	68	116	58.62%
DEV	75	126	59.52%
OHU	64	102	62.75%
HFC	207	344	60.17%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



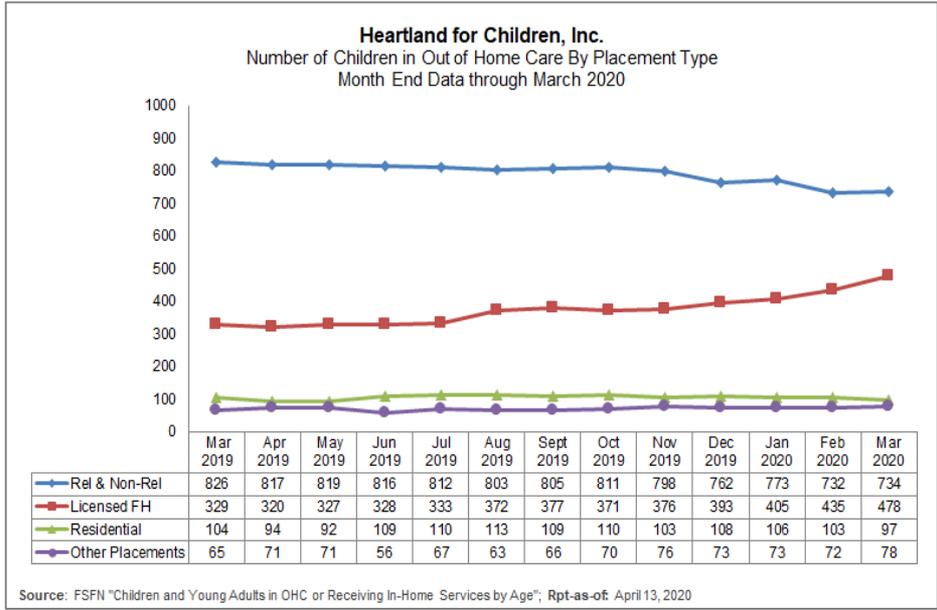
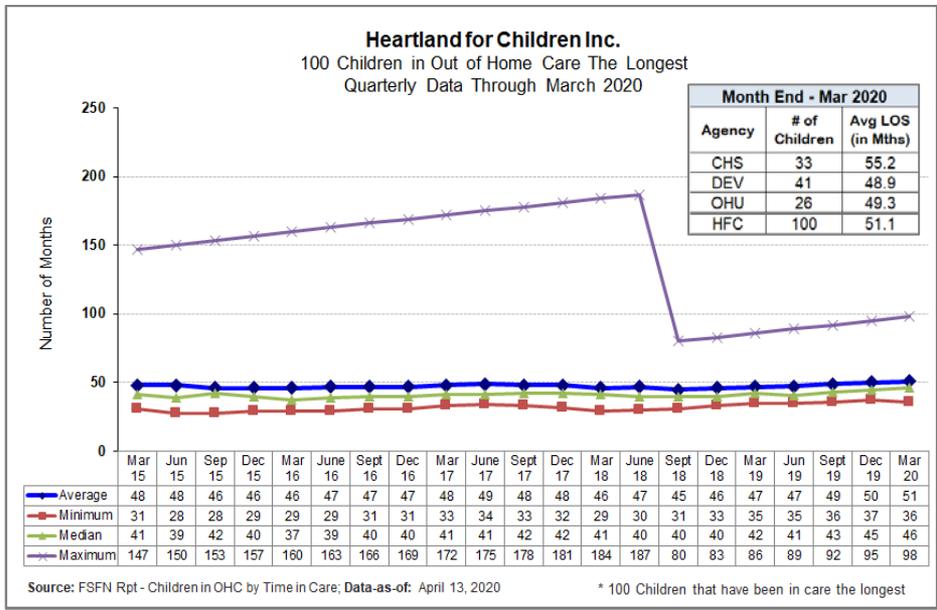
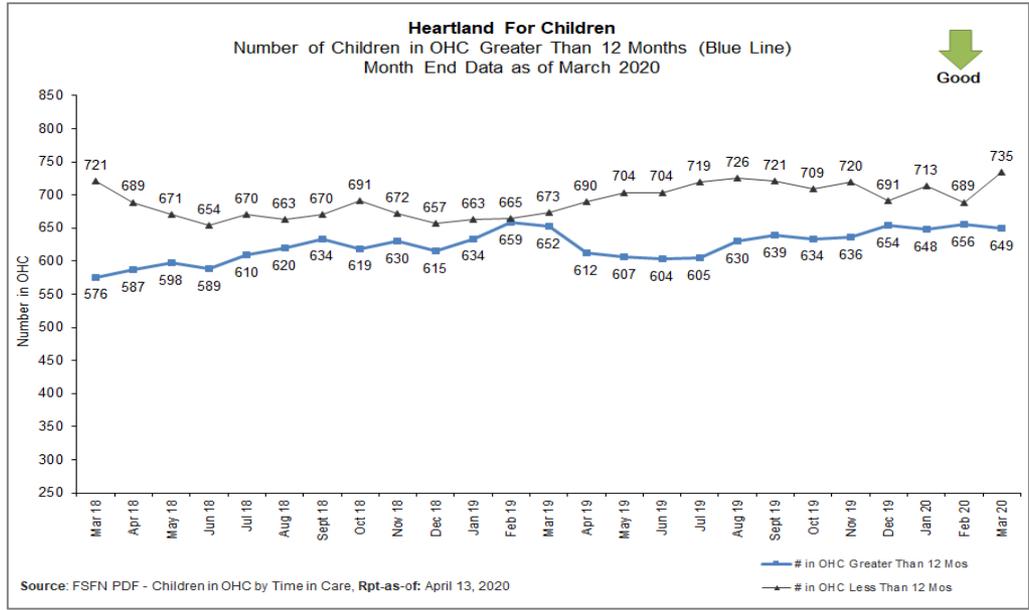
Upcoming Finalization Dates
April 15, 2020
April 22, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 04/12/20

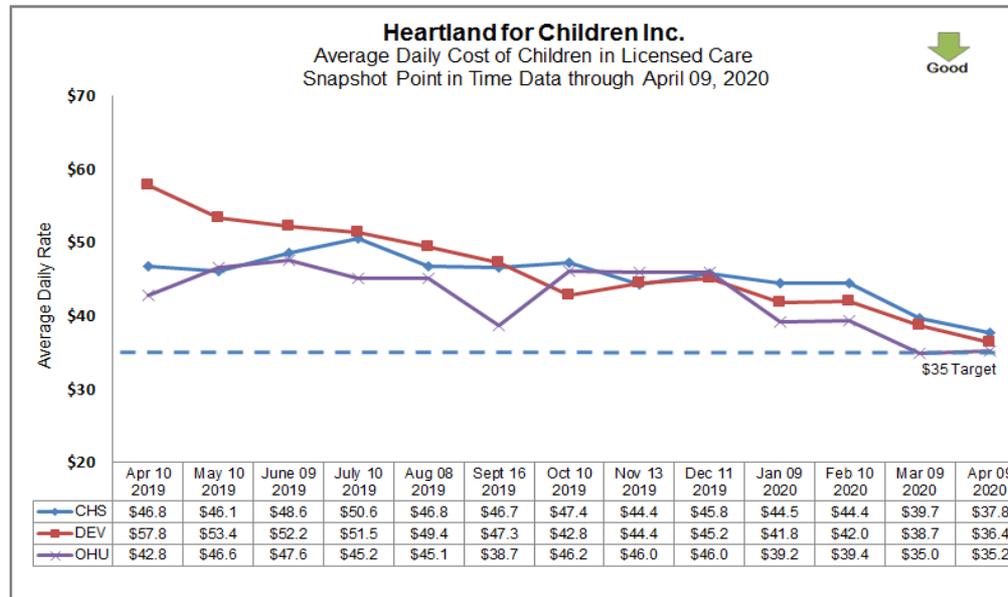
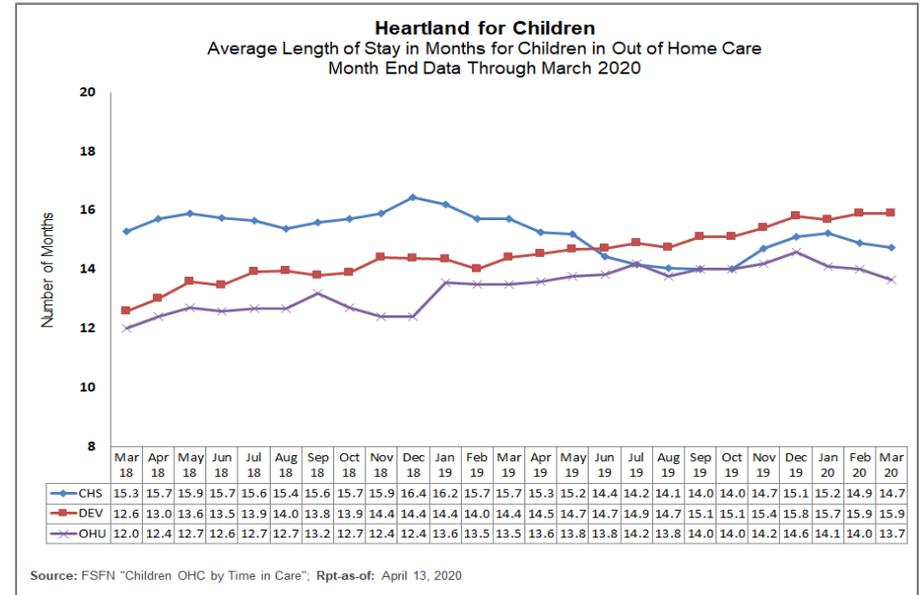
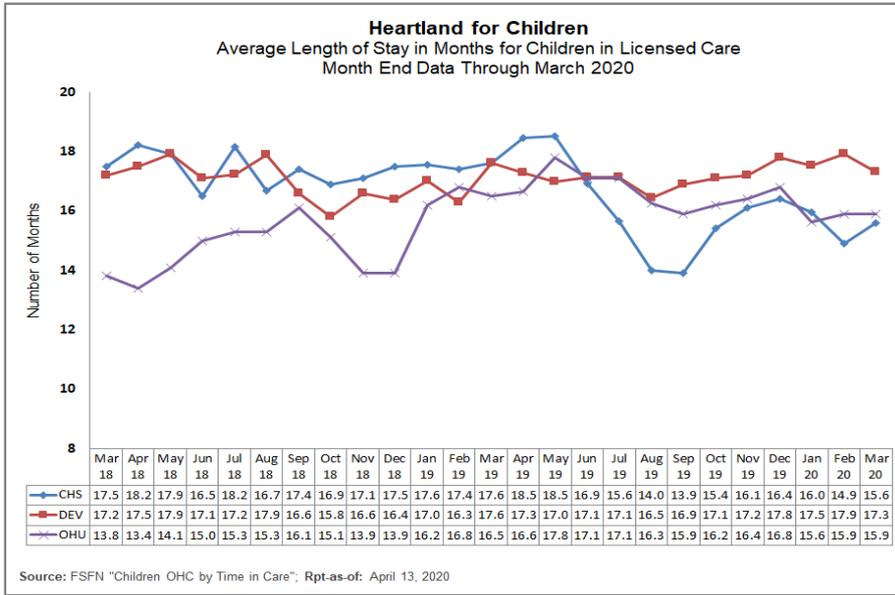
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	6	23	26	49	46.9%	21.7%
DEV	13	20	36	56	35.7%	40.0%
OHU	3	61	0	55	110.9%	18.0%
Total	22	104	56	160	65.0%	23.1%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of April 13, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	14			280
Highlands	2	11	2	5	5	5	5	4	3	1			43
Hardee	1	1	0	3	0	3	1	1	2	0			12
Total	35	57	21	34	27	35	37	34	40	15			335
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	17			522
Highlands	3	25	2	7	7	10	5	15	4	2			80
Hardee	2	2	0	7	0	6	3	1	2	0			23
Total	56	115	33	73	48	74	70	75	62	19			625
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	0	1	0			1						
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	11			324
Highlands	1	14	1	5	4	10	2	14	3	2			56
Hardee	1	1	0	3	0	5	0	1	2	0			13
Total	23	76	22	47	32	57	41	54	28	13			393
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	7	14	2			78
Highlands	2	2	1	1	0	0	2	1	0	0			9
Hardee	0	0	0	4	0	0	0	0	0	0			4
Total	15	12	6	8	4	6	16	8	14	2			91
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2	1	0			10
Highlands	0	0	0	0	3	0	1	0	0	0			4
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	3	0	1	3	0	4	2	1	0			14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	4			110
Highlands	0	10	0	1	0	0	0	0	1	0			12
Hardee	1	0	0	0	0	1	3	0	0	0			5
Total	18	24	5	17	9	11	9	11	19	4			127

% of Children Sheltered Placed in Foster Care						
Data as of 04/13/2020						
Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	21.1%
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.3%

Shelter Count for the Week of April 07 - April 13, 2020			
	Polk	Highlands	Hardee
Shelters	8	1	
Children Removed	10	2	
Placed w/ a Relative	5	2	
Placed w/a Non-Rel	2		
Placed w/a Fictive Kin			
Placed in Foster Care	3		



Case Transfer Staffing Data

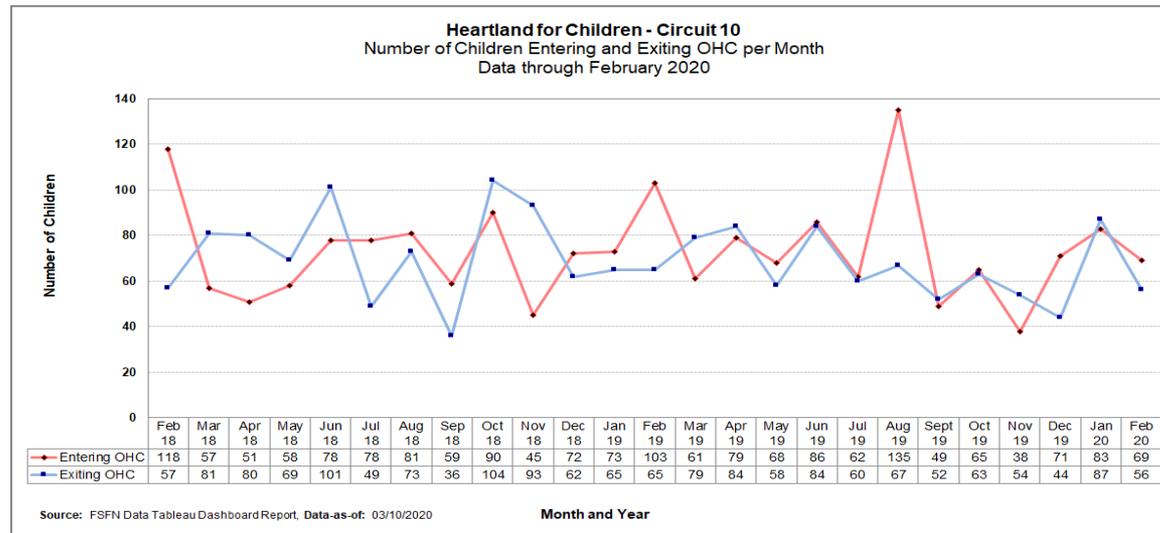
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 04/12/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	13			318	460	349
Devereux	38	48	23	42	21	35	41	35	43	5			331	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	3			139	196	253
One Hope	37	63	38	44	37	39	41	52	64	9			424	548	527
Total	152	153	125	142	95	110	110	130	165	30			1212	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	7			184	262	226
Devereux	20	28	12	34	9	17	28	21	24	5			198	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	2			66	116	164
One Hope	5	17	5	12	13	7	11	12	14	5			101	125	133
Total	66	68	56	73	37	38	63	57	72	19			549	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	5			32	48	35
Devereux	2	5	1	2	1	7	4	5	5	0			32	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	1			33	20	20
One Hope	2	2	1	0	0	0	0	0	0	0			5	11	24
Total	14	12	3	5	12	16	6	7	21	6			102	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2	1			66	110	48
Devereux	11	13	7	4	6	9	6	3	13	0			72	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	0			25	52	44
One Hope	0	1	5	3	2	0	0	6	9	0			26	41	49
Total	30	23	33	24	16	12	6	20	24	1			189	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0			0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0			0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0			0	0	0
One Hope	30	42	27	32	21	31	25	33	38	4			283	363	313
Total	30	42	27	32	21	31	25	33	38	4			283	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1	0			8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0			10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0			8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0			0	7	2
Total	6	0	1	2	3	6	0	7	1	0			26	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

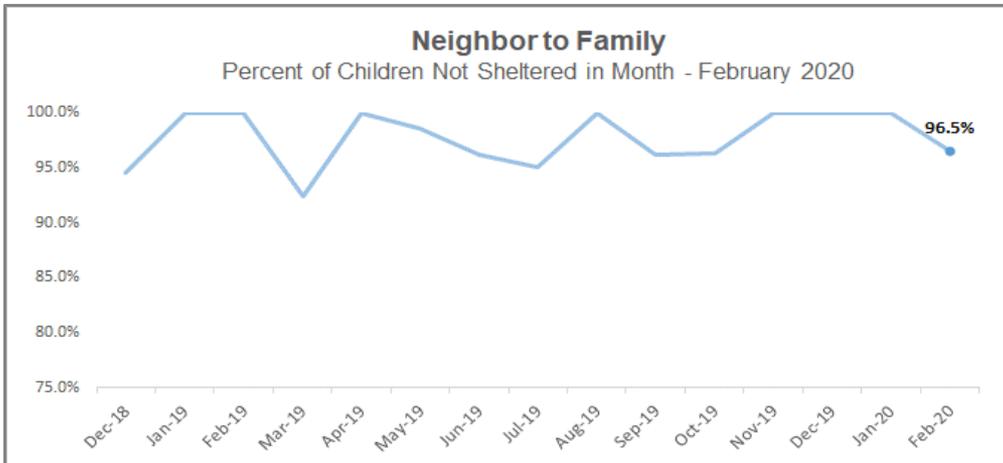
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.5%**

"She was respectful and understanding. My family was comfortable and at ease during her visits."

- Customer Service Questionnaire

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/07/20 through 04/12/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	24	73
Specialized - Family Support	11	25
Prevention - Comm. Referral	28	59
Special Conditions Report	3	5
Nurturing Parenting	28	63
NTF - Total Services	94	225

NTF - Housing Resource Numbers	
Data since Inception to 04/12/20	
Referral Agency	Referrals
Children's Home Society (CHS)	23
Devereux (DEV)	9
One Hope United (OHU)	3
Neighbor To Family (NTF)	4
Total Housing Referrals	39

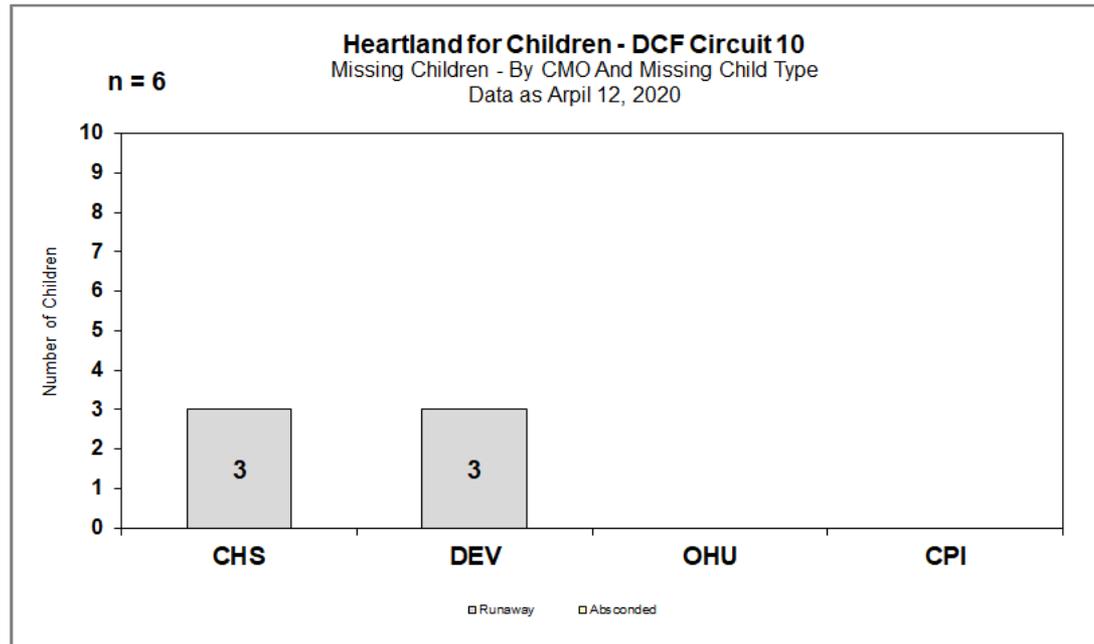


Referral Status and Housing Results	
Referrals - Active	12
Referrals - Closed	27
Total Families Housed	5 Families
Total Children Housed	16 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

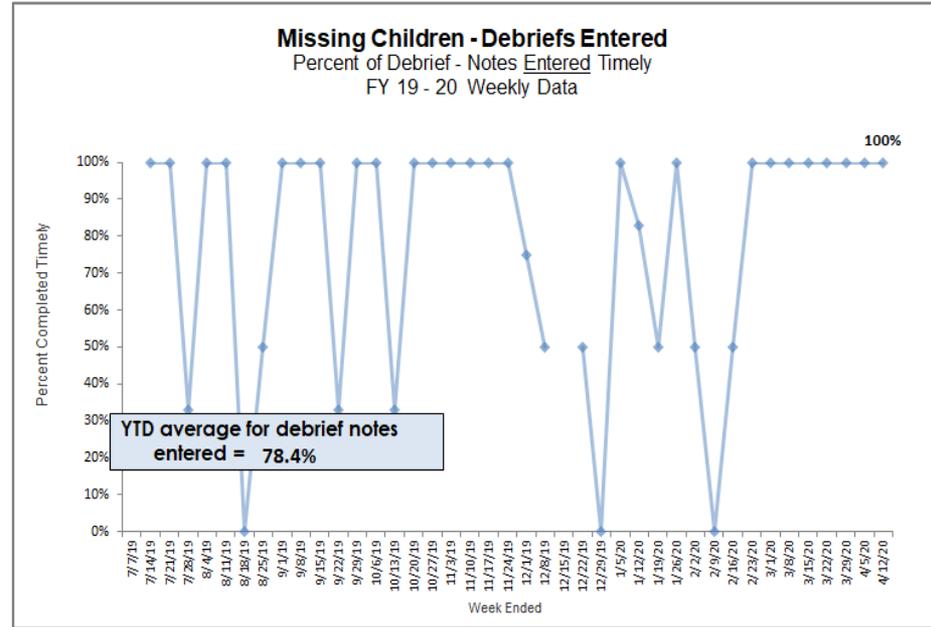
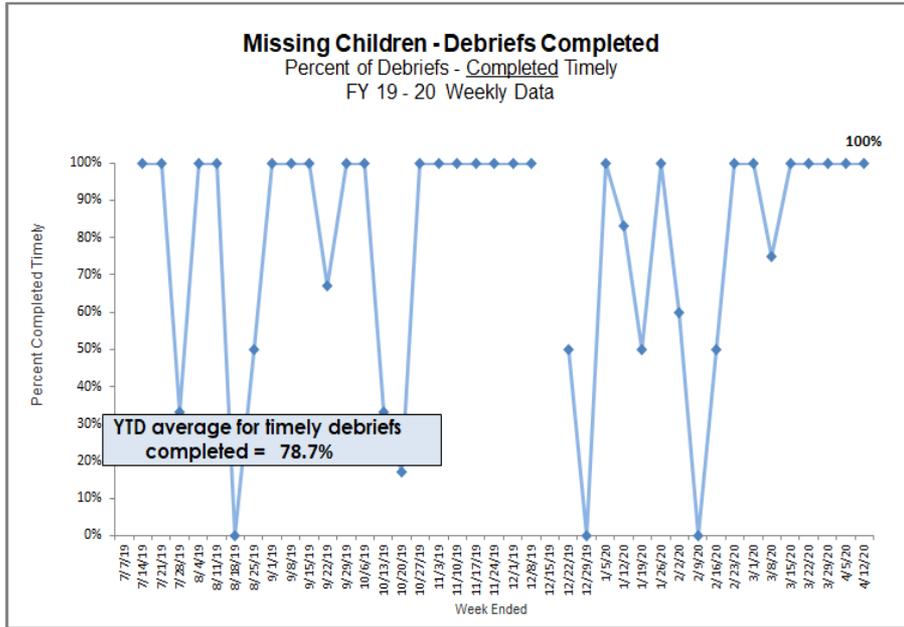


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Jan 2020 (m/end)	-	24	-	100%	-	17	-
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	-
4/5/2020	7	3	100%	100%	0	2	
4/12/2020	6	9	100%	100%	0	9	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



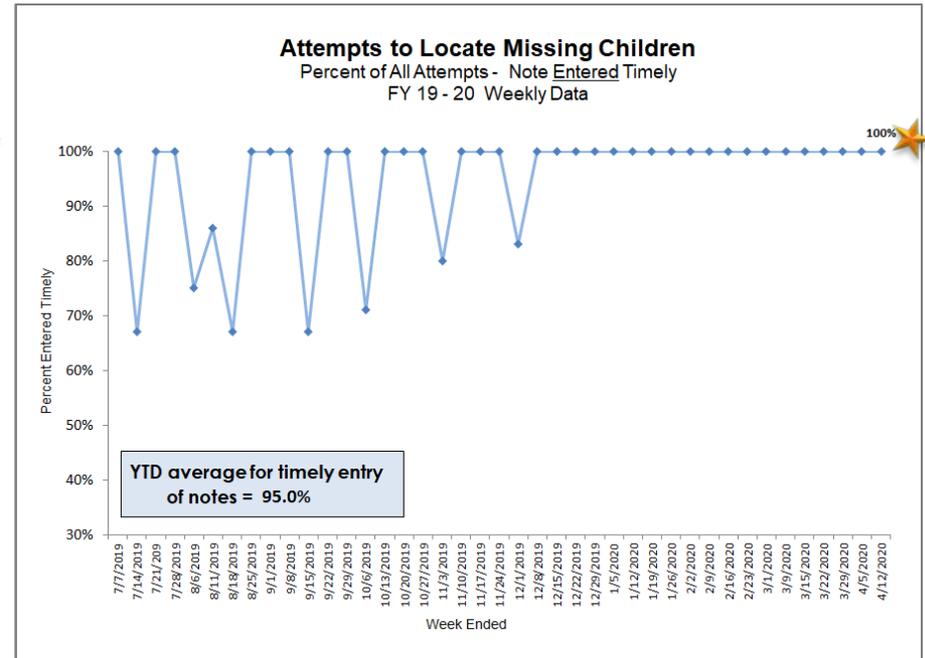
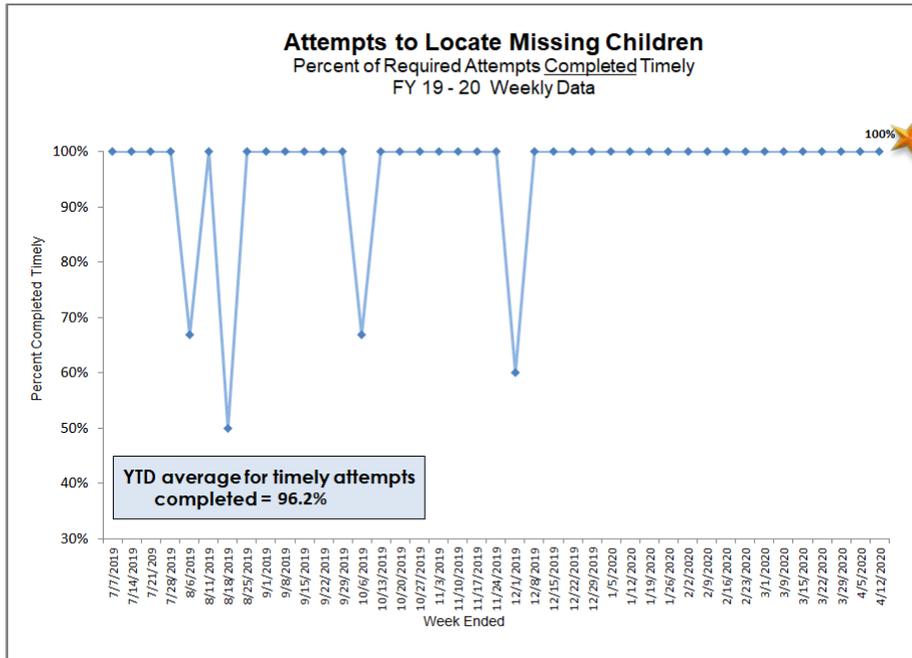
Missing Children - Debriefs								
Week of 04/06/2020 through 04/12/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	5	5	5	100%	5		5	100%
DEV	2	2	2	100%	2		2	100%
OHU				-				-
PI				-				-
Total	7	7	7	100%	7	0	7	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

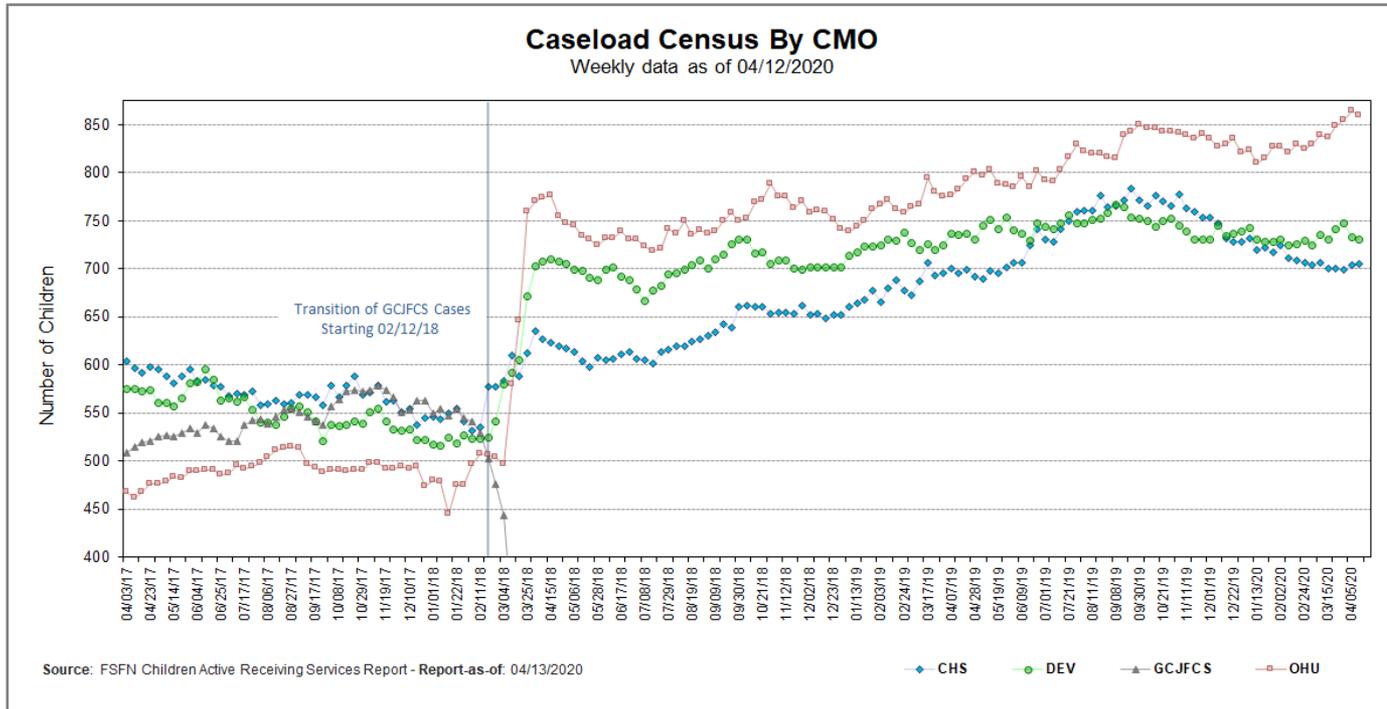
Attempts to Locate								
Week of 4/06/2020 through 04/12/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	2	2	2	100%	2	4	6	100%
DEV				-				-
OHU	2	2	2	100%	2	2	4	100%
PI				-				-
Total	4	4	4	100%	4	6	10	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/1/2020	3/8/2020	3/15/2020	3/29/2020	4/5/2020	4/12/2020
CHS	704	706	700	699	704	705
DEV	725	735	731	748	733	731
OHU	830	839	837	855	864	860
HFC Total	2259	2280	2268	2302	2301	2296



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/05/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	6	7	7	8	28	25.1
DEV	6	1	1	0	16	24	30.5
OHU	3	9	12	5	7	36	24.0
# of CMs	9	16	20	12	31	88	26.1

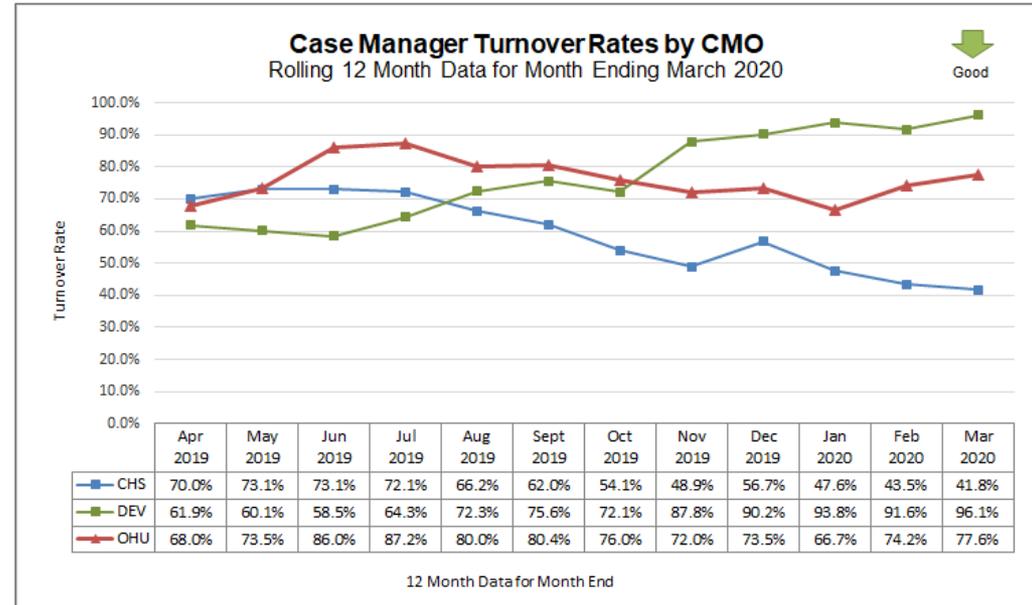
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	6	21.4%
DEV	24	7	29.2%
OHU	36	12	33.3%
HFC	88	25	28.4%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

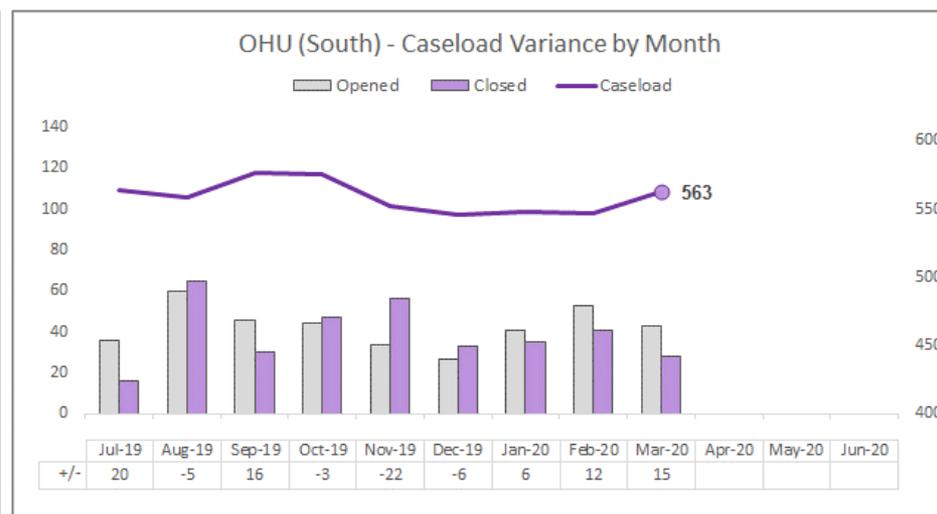
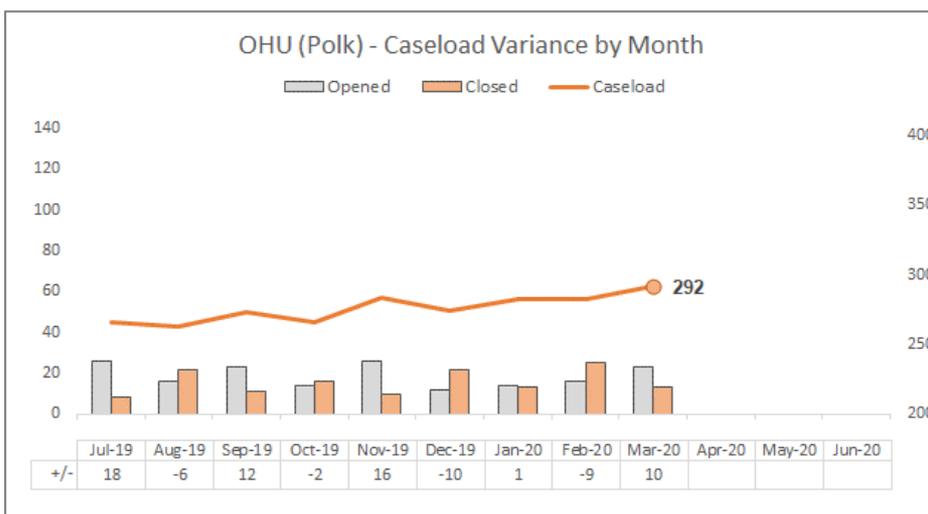
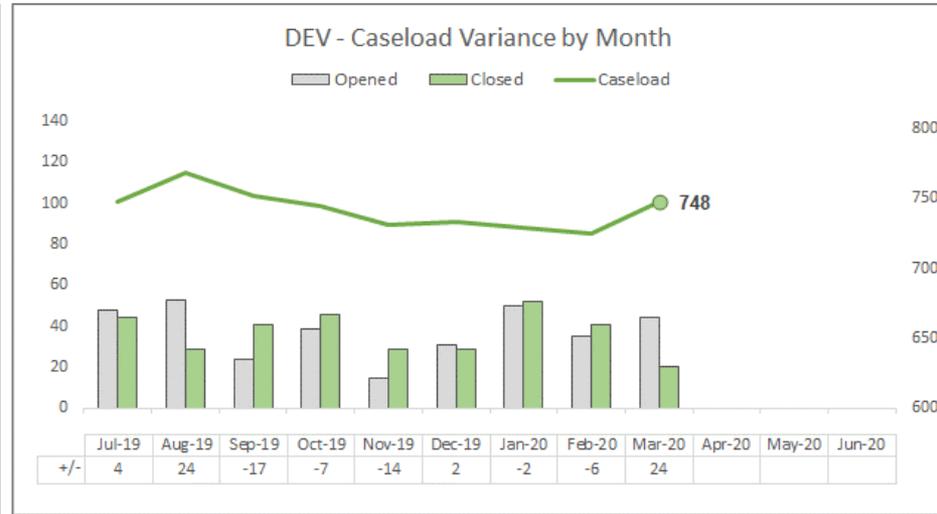
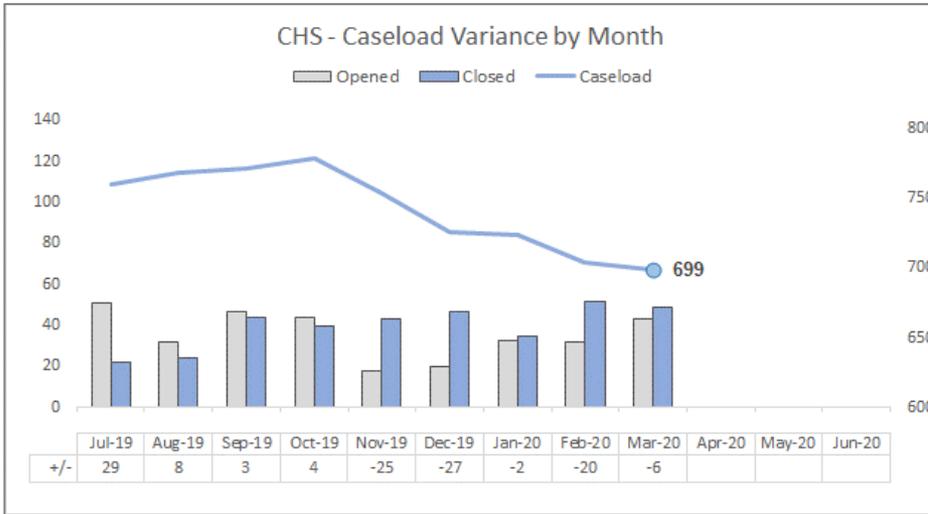
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	41.8%	35.3%
DEV	96.1%	34.8%
OHU	77.6%	63.2%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 03/31/20)

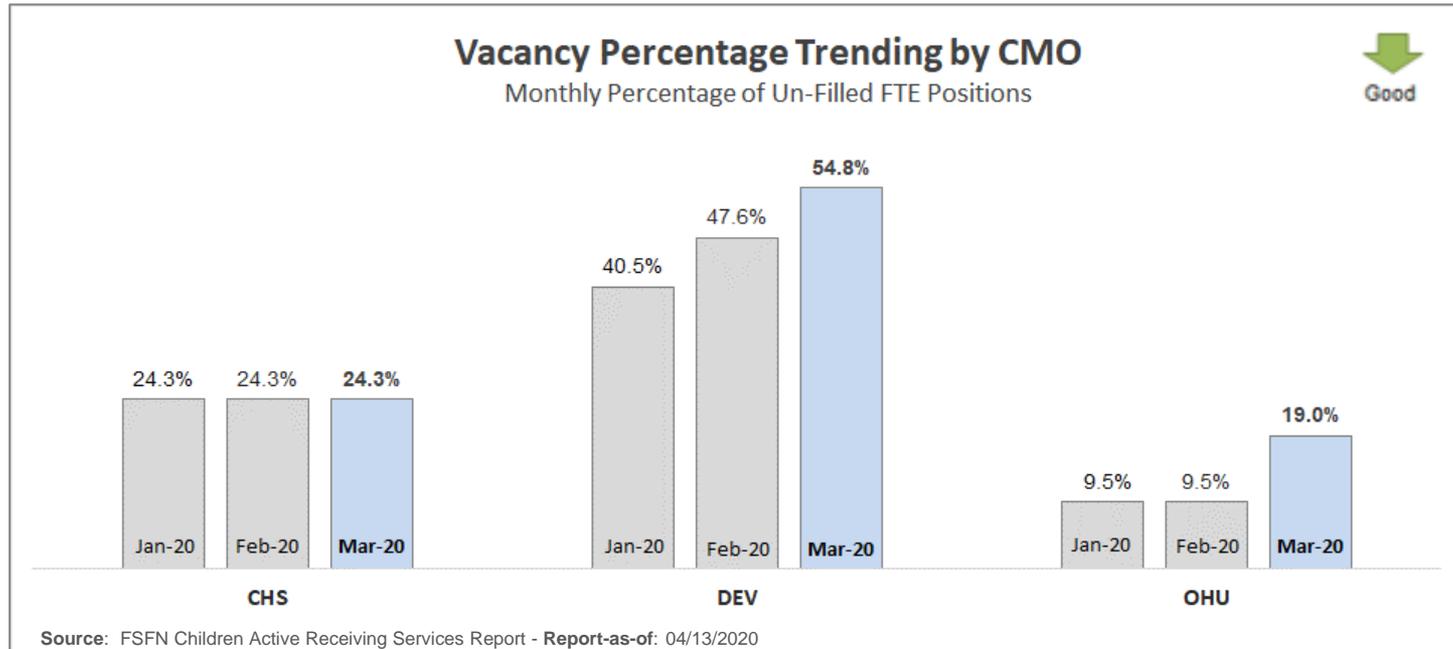


Source: FSFN Children Active Receiving Services Report - Report-as-of: 04/05/2020



Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fulfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	28	75.68%	24.32%
DEV	42	19	45.24%	54.76%
OHU	42	34	80.95%	19.05%
HFC Total*	121	81	66.94%	33.06%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/13/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	467	99.8%	96.8%	82.1%	99.1%	92.7%
DEV	511	100.0%	97.8%	84.6%	97.8%	93.4%
OHU	376	99.5%	96.3%	84.2%	94.4%	91.6%
HFC	1354	99.8%	97.0%	83.6%	97.3%	92.7%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 04/13/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	15	50	4
DEV	0	11	48	11
OHU	2	14	34	21
Total	3	40	132	36
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 04/12/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	452	467	96.8% 
DEV	503	511	98.4% 
OHU	476	491	96.9% 
Total	1431	1469	97.4%

Scorecard Measure #10 - 06/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 4th Qtr as of 04/12/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	233	280	83.2%
DEV	269	315	85.4%
OHU	181	216	83.8%
Total	683	811	84.2%

Number of Dental Visits to Achieve SM10 Target – 88 Appointments

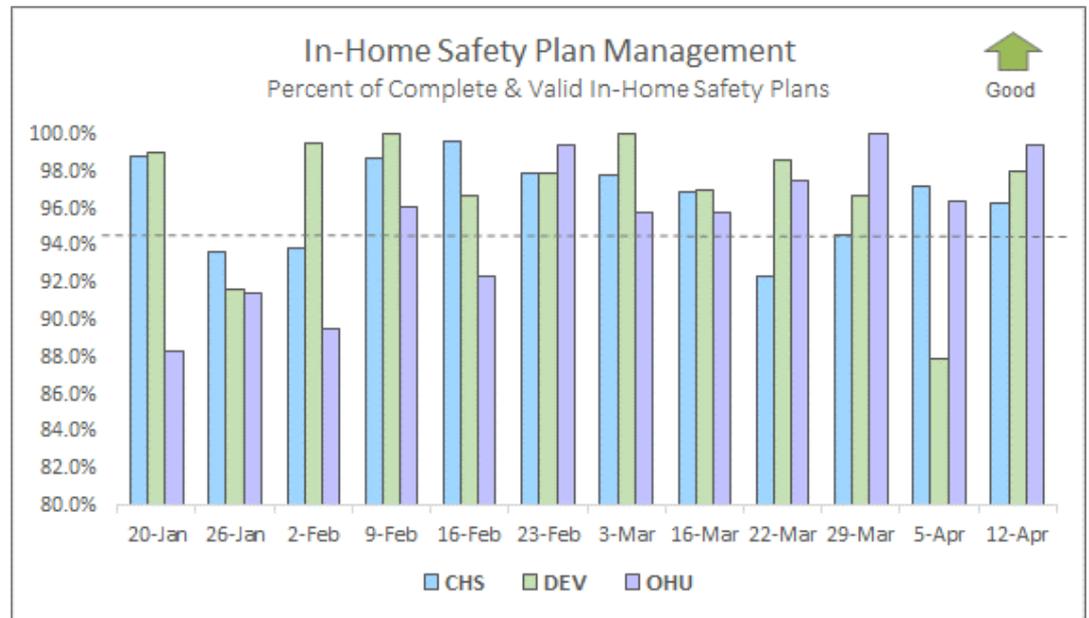


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

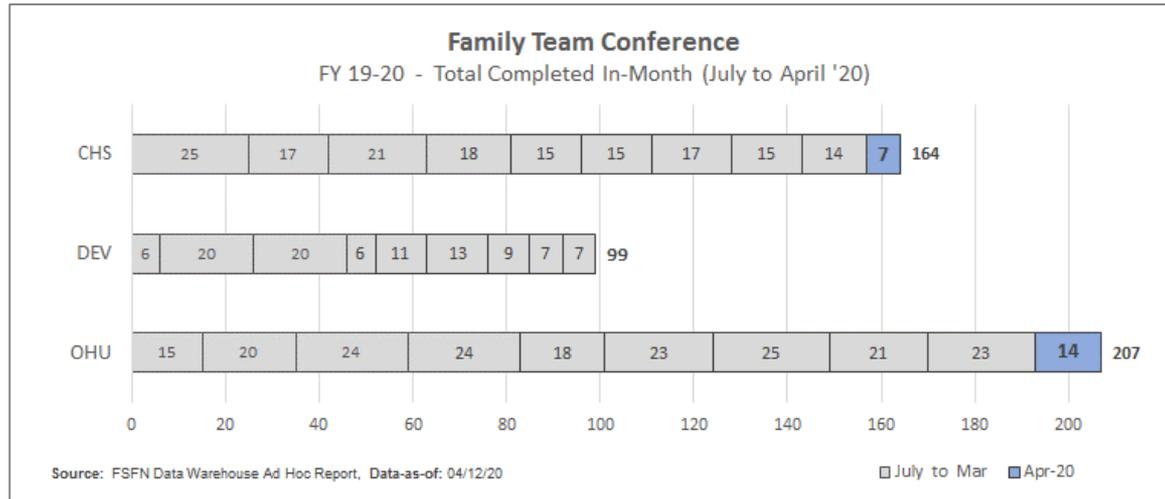
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	8	208	216	96.3% 
DEV	4	192	196	98.0% 
OHU	1	166	167	99.4% 
HFC Total	13	566	579	97.75%

Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 04/12/20



Family Team Conferences Completed

FY19-20 – July 2019 to April 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 04/01/20 to 04/30/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	267	28	10.5%	187	7	3.7%	7.1%
DEV	261	36	13.8%	171	11	6.4%	10.1%
OHU	191	23	12.0%	119	7	5.9%	9.0%
TOTAL	719	87	12.10%	477	25	5.24%	8.7%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 04/12/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 04/13/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		3			3
DEV					0
OHU		1			1
Total	0	4	0	0	4

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 04/13/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 04/12/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	6	7
DEV		4	2	6
OHU			8	8
CPI			10	10
NTF				0
SCARF		1	74	75
Total	0	6	100	106

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	3/1/2020	3/8/2020	3/15/2020	3/29/2020	4/5/2020	4/13/2020
CHS	23	4	11	19	15	7
DEV	3	6	4	4	10	6
OHU	9	12	6	4	3	8
CPI	3	7	0	8	5	10
NTF	0	1	2	0	0	0
SCARF	6	14	46	59	1	75
Total	44	44	69	94	34	106

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/31/20

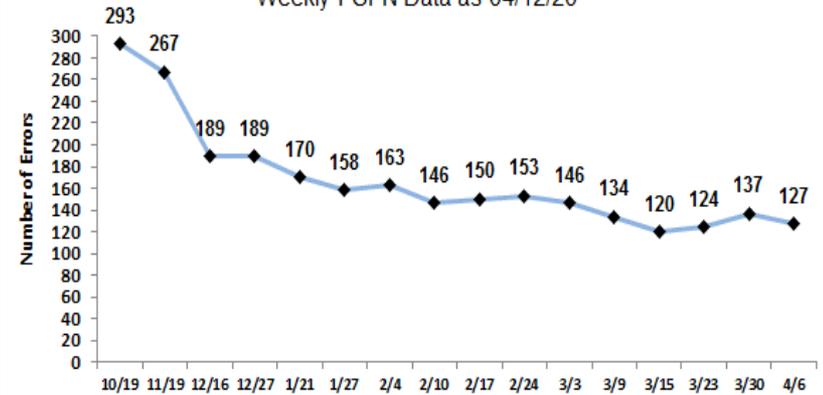
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			17		23	17	57
DEV			5		18	10	33
OHU			12		4	21	37
CPI							0
Total	0	0	34	0	45	48	127

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/13/20

AFCARS Foster Care Errors

Weekly FSFN Data as 04/12/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			4	
DEV		2	3	
OHU			2	
HFC TOTAL	0	2	9	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 04/12/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	328	338	97.0%
DEV	11	342	353	96.9%
OHU	7	263	270	97.4%
HFC Total	28	933	961	97.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 04/12/20			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	9	9	100.0% ★
DEV	7	7	100.0% ★
OHU	4	4	100.0% ★
HFC TOTAL	20	20	100.0%

FY 19-20 Target = **95% and above.**



“The woods are lovely dark and deep,
but I have promises to keep,
and miles to go before I sleep.”

~ Robert Frost



RESOURCE NEWS FLASH... April 15, 2020

Parenting Resources

Simple Activities for Children and Adolescents –

For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

Go to

www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Trauma Informed Parenting Tips to use during this “Staycation” – Check out this series of short (few minute) videos on the Attachment & Trauma Network website to remind you and re-energize you during these trying times!

Go to

<https://www.attachmenttraumanetwork.org/trauma-informed-resources-available-during-covid-19-quarantine/>.

Food Resources

United Way Food Distribution – Below is the link for the UWCF End Hunger food distribution schedule. These are great opportunities for families to get good quality food. Pick-up locations are throughout Polk County.

Go to

<https://uwcf.org/initiatives/endhunger/schedule/>.

Domestic Violence Victim Resources

Eagles Wings Sanctuary – Eagles Wings offers an array of intervention services to women and their children impacted by Domestic Violence. The services provided assist survivors in regaining a sense of normalcy, increased self-sufficiency, and support the healing process. One service is the support group, Emerge. The support group is held weekly in Lakeland and is meant to help participants in healing from the trauma of the violence they have experienced.

Go to www.eagleswingsanctuary.org.

Education Resources

PACE Center for Girls – Please consider PACE for your middle and high school girls. We will continue the delivery of virtual academic and counseling services and support to our girls, and every Pace girl is being provided the resources they might need to stay connected with us. Be assured that our Pace team remains available and committed to each and every girl as well as their families and caregivers to ensure they get the help and support they need.

Go to www.pacecenter.org.

Mental Health Resources

Helping Families Cope with Coronavirus 2019 - Knowing important information about the outbreak and learning how to be prepared can reduce stress and help calm likely anxieties. This resource will help parents and caregivers think about how an infectious disease outbreak might affect their family— both physically and emotionally—and what they can do to help their family cope. Go to

www.nctsn.org/resources/parent-caregiver-guide-to-helping-families-cope-with-the-coronavirus-disease-2019?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

COVID-19 Info Resources

DCF Office of Child Welfare Guidance Relating to COVID-19 – In light of the COVID-19 pandemic, Child Welfare professionals are facing a myriad of challenges and have adjusted their practices to continue to service children and families. Go to the website below for information regarding how these professionals will conduct visits and other duties.

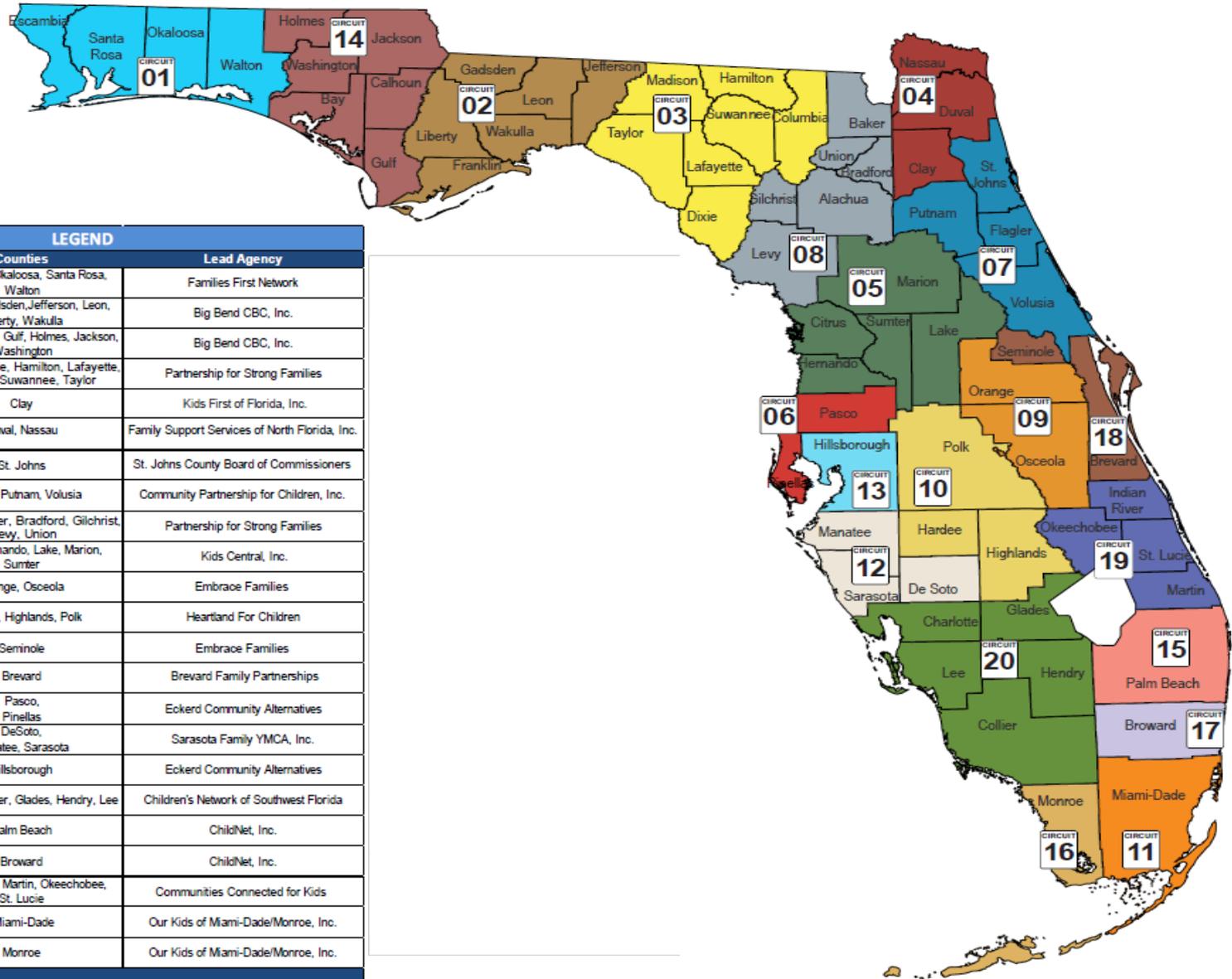
<http://www.centerforchildwelfare.org/>.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.