



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, April 10, 2022

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 21-22, 2nd Quarter: October 01, 2021 to December 31, 2021

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/20 - 09/30/21	10/01/20 - 09/30/21	10/01/20 - 09/30/21	01/01/21 to 12/31/21	01/01/20 to 12/31/20	01/01/21	01/01/19 to 12/31/19	01/01/21 to 12/31/21	12/31/21	12/31/21	01/01/21 to 12/31/21	12/31/21
Brevard Family Partnership	9.74	95.1%	96.4%	99.8%	27.7%	57.8%	88.8%	3.32	98.0%	92.3%	95.4%	63.9%
ChildNet - Broward	5.55	96.7%	95.9%	99.8%	34.8%	55.1%	87.6%	4.58	95.3%	90.4%	96.6%	65.3%
ChildNet - Palm Beach	4.40	96.1%	95.5%	99.6%	38.4%	65.1%	92.1%	3.99	95.6%	91.7%	88.8%	66.8%
Children's Network of SW Florida	9.78	95.7%	96.9%	99.8%	42.4%	60.5%	91.3%	4.27	98.1%	96.4%	89.4%	62.0%
Citrus Health Network	6.33	96.6%	96.8%	99.6%	35.7%	44.5%	86.9%	3.61	98.5%	96.1%	92.0%	61.0%
Communities Connected for Kids	6.53	96.0%	98.1%	99.6%	44.0%	69.3%	90.2%	3.14	97.8%	93.5%	91.3%	59.2%
Community Partnership for Childr.	6.49	96.1%	96.5%	99.5%	28.1%	37.4%	87.0%	3.04	96.9%	66.1%	89.6%	64.4%
Eckerd Community Alternatives	6.22	94.2%	93.1%	98.6%	25.7%	44.6%	92.0%	6.25	87.0%	60.9%	95.0%	62.1%
Eckerd Community Hillsborough	7.36	96.0%	96.3%	99.0%	26.7%	39.8%	89.7%	5.60	95.6%	71.6%	73.2%	59.8%
Embrace Families	7.74	95.5%	95.8%	98.4%	31.7%	45.8%	91.5%	6.61	82.7%	55.9%	91.2%	66.1%
Families First Network	6.83	93.1%	98.1%	99.5%	25.2%	41.0%	89.9%	5.98	92.8%	86.5%	81.0%	61.4%
Family Integrity Program	6.87	97.8%	97.1%	99.9%	34.4%	51.2%	72.2%	1.72	98.3%	94.5%	100.0%	77.7%
Family Support Services North Fla	9.29	96.2%	95.8%	99.7%	34.4%	63.3%	85.7%	4.72	96.4%	88.8%	97.8%	63.0%
Heartland For Children	9.53	96.4%	97.0%	99.8%	30.1%	50.2%	83.6%	2.89	99.0%	94.6%	100.0%	63.6%
Kids Central, Inc.	4.07	95.3%	96.2%	99.5%	34.7%	35.4%	89.4%	6.64	94.7%	72.6%	88.8%	69.9%
Kids First of Florida, Inc.	2.61	95.4%	93.6%	94.2%	28.0%	48.6%	89.8%	2.79	80.1%	45.4%	81.2%	69.2%
Northwest Florida Health Network	3.39	95.2%	98.2%	99.5%	31.3%	47.8%	90.2%	3.75	89.5%	75.7%	100.0%	62.2%
Partnership for Strong Families	6.30	95.7%	97.4%	99.8%	27.0%	64.6%	94.1%	4.84	91.4%	75.9%	86.3%	58.6%
Safe Children Coalition	12.08	97.4%	95.8%	99.3%	34.3%	38.0%	88.4%	4.21	95.8%	83.7%	80.0%	67.8%
Statewide	7.09	95.6%	96.1%	99.2%	32.2%	48.4%	89.4%	4.90	92.5%	78.2%	89.0%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%





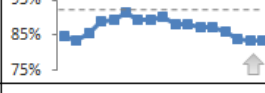
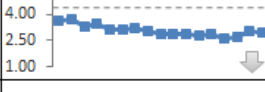

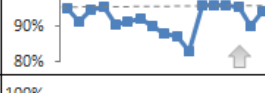


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 21-22 – 3rd Quarter as of Month-End – March 2022

SFY 21-22 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (2nd Quarter)	Current Qtr / Date Ranges	Current Target	Current Qtr Performance	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in out-of-home care.	Twelve month period ending three months prior to the end of the report quarter.		9.53	3rd Qtr 1/1/21-12/31/21	8.50	8.61	9.79	7.42	8.79
2 Number of children with finalized adoptions between July 1, 2021 and June 30, 2022.	Performance through the end of the month prior to the report month. Self Reporting		85 (PR 109.5)	3rd Qtr March 22	180 (Pro-Rated)	127.5 (PR: 160.5)	44.5 (PR:50.5)	35.5 (PR: 54.5)	47.5 (PR: 55.5)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.98%	3rd Qtr 3/1/22-3/31/22	99.5%	99.76%	99.55%	99.99%	99.72%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		30.1%	3rd Qtr 4/1/21-3/31/21	40.5%	33.2%	38.3%	30.0%	30.5%
5 SM07 - Percentage of children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Twelve month period ending twenty-four months prior to the end of the report quarter.		83.6%	3rd Qtr 4/1/19-3/31/20	91.7%	86.5%	84.8%	91.6%	83.3%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Twelve month period ending as of the end of the report quarter.		2.92	3rd Qtr 4/1/21-3/31/22	4.12	3.43	4.38	3.33	2.70
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		99.1%	3rd Qtr 3/31/22	95.0%	97.0%	94.9%	97.8%	98.4%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		94.5%	3rd Qtr 3/31/22	95.0%	91.1%	93.3%	88.4%	92.3%
9 SM11 - Percent of young adults who aged out of foster care who have completed or are enrolled in secondary education, vocational training, and/or adult education.	Twelve month period ending as of the end of the report quarter.		97.2%	3rd Qtr 4/1/21-3/31/22	80.0%	97.2%	100.0%	91.7%	100.0%



Scorecard Measure 4 - April Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 04/01/22 - 04/30/22		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	43	97.06%
DEV	4	99.92%
OHU	16	99.48%
Total	63	98.92%

Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/10/22

Scorecard Measure 4 - March Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Month-End Supervision - March 2022		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.55%
DEV	1	99.99%
OHU	19	99.72%
Total	34	99.76%

Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 04/11/22



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 04/04/22 thru 04/10/22			
Agency	Timely	Un-Timely	Total
CHS	2	3	5
DEV	2	10	12
OHU	3	2	5
Total	7	15	22

Service Availabilities Service Snapshot of Availability as of 04/11/22	
Youth Villages	Peace River Home-to-Stay
4 – Polk	0 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 07/01/20 to 06/30/21 Children Achieving Permanency within 0-12 Mths FY 21-22 - 4th Qtr as of 04/10/22			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	86	248	34.7%
DEV	80	270	29.6%
OHU	77	215	35.8%
HFC Total	243	733	33.15%

Percentage to reach Yellow = 36.5%

Scorecard Measure #6 - 07/01/21 Children Achieving Permanency within 12-23 Mths FY 21-22 - 4th Qtr as of 04/10/22			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	59	132	44.7% 
DEV	45	127	35.4%
OHU	48	115	41.7%
HFC Total	152	374	40.6%

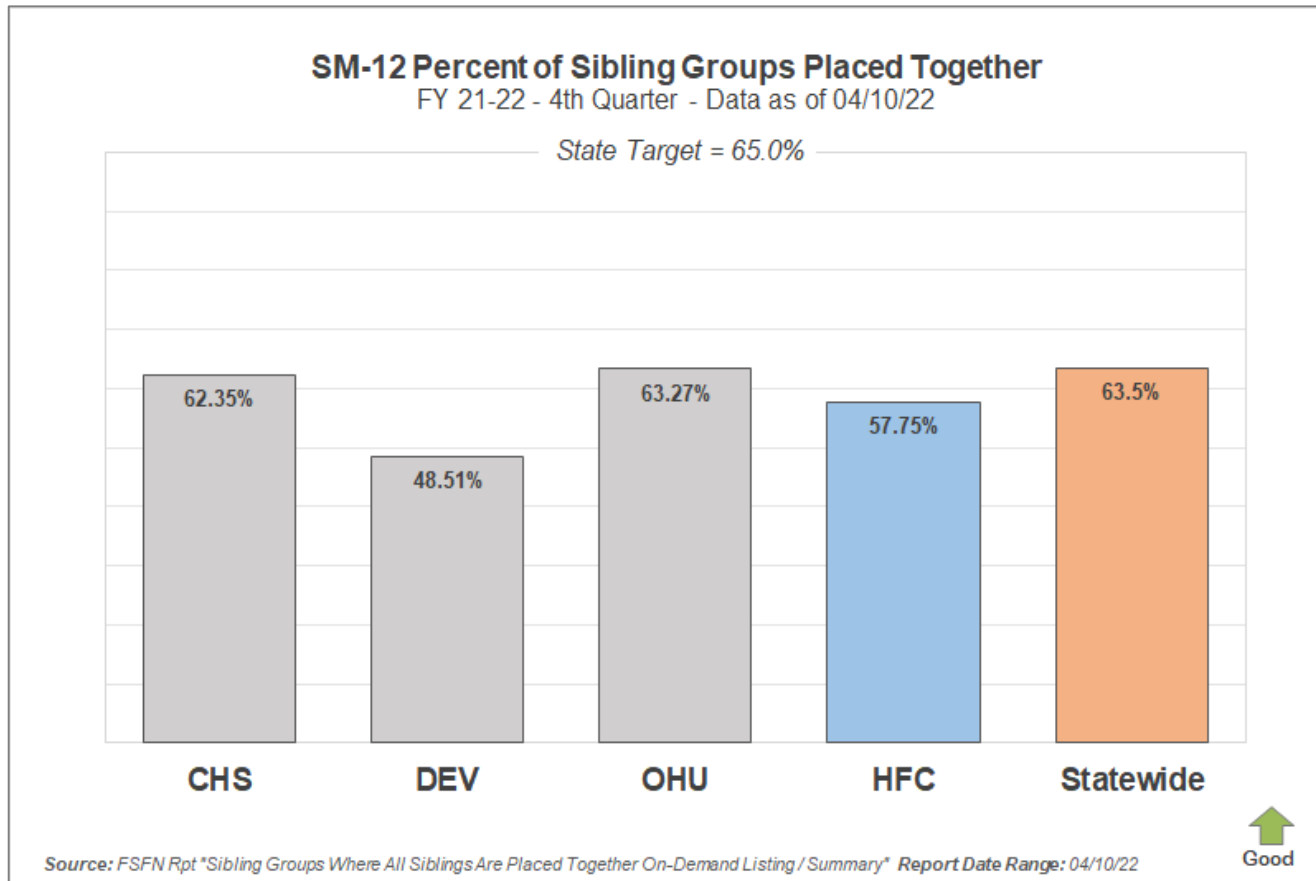


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

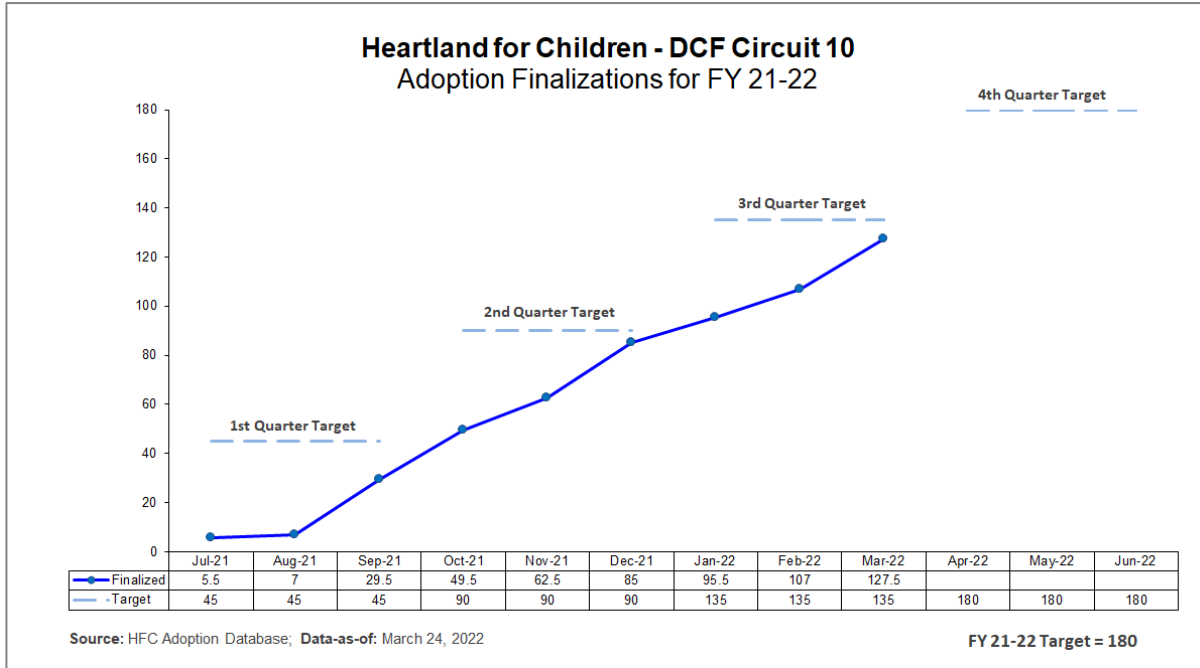
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	53	85	62.35%
DEV	49	101	48.51%
OHU	62	98	63.27%
HFC	164	284	57.75%

Number of sibling groups to achieve SM12 target – 19 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

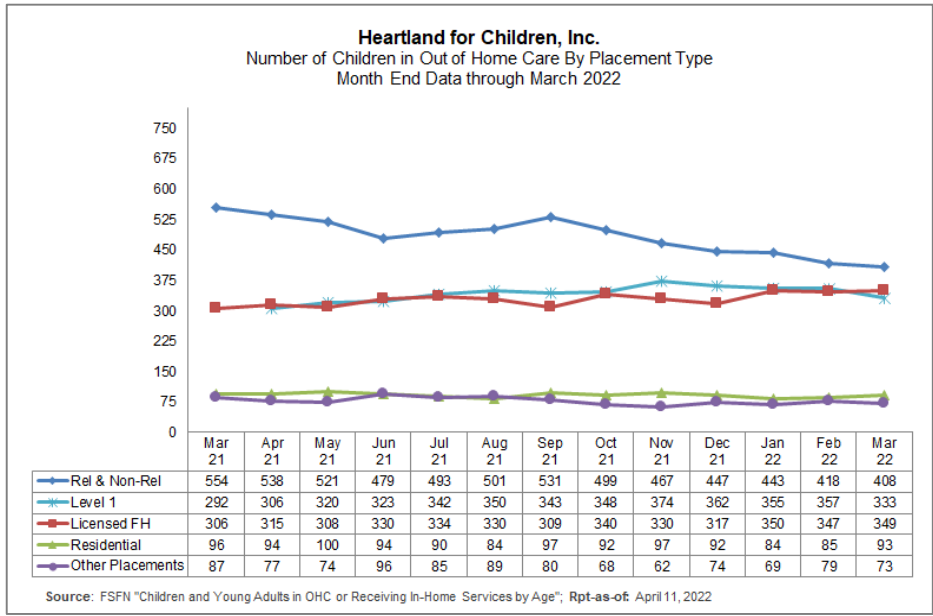
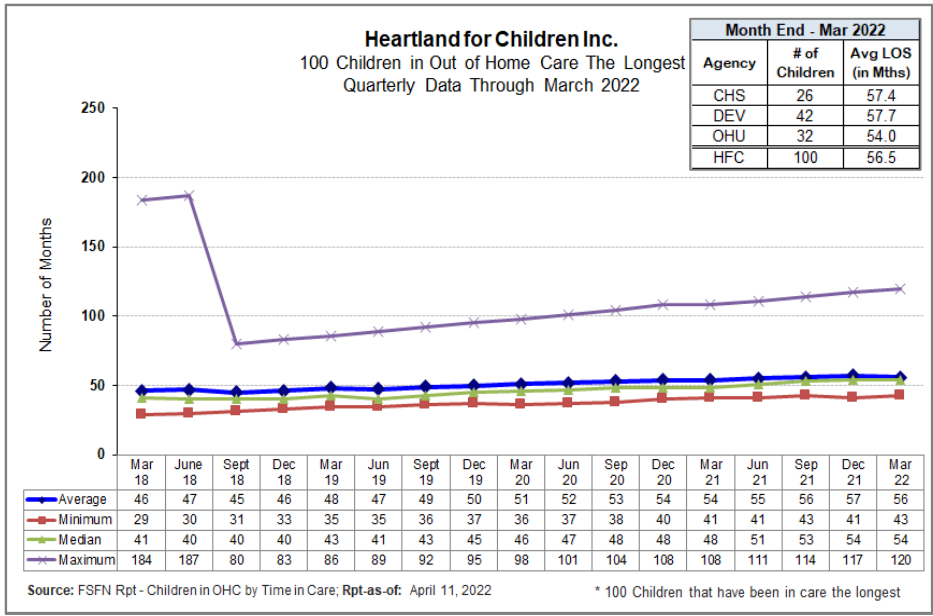
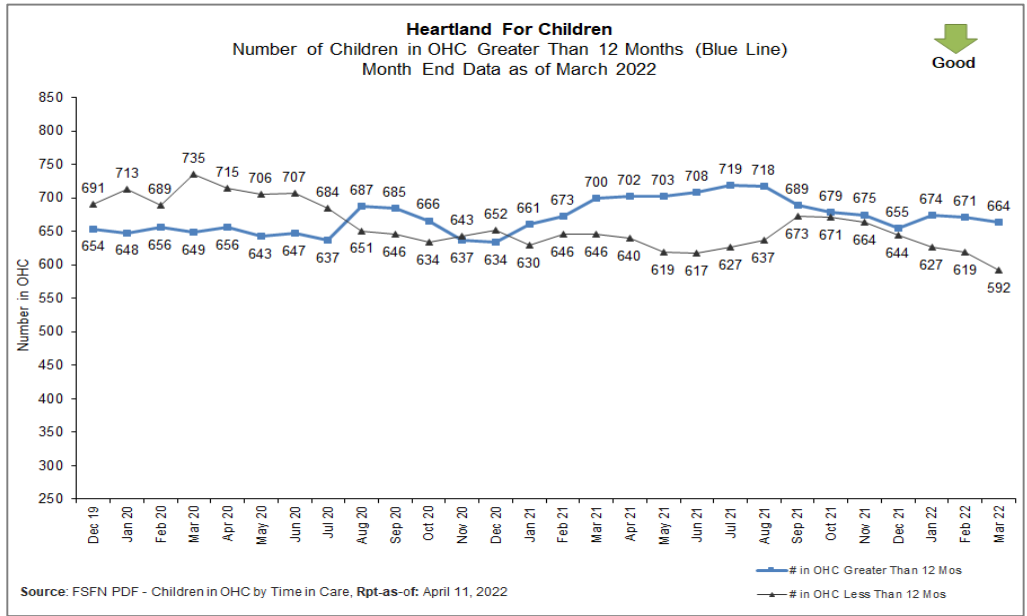
April 13, 2022
April 20, 2022

Adoption Finalizations				
FY 21-22 - <u>4th Quarter</u> as of 04/11/22				
CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	4	0	12.5	0.0%
DEV	9	0	22.5	0.0%
OHU	2	0	17.5	0.0%
Total	15	0	52.5	0.0%

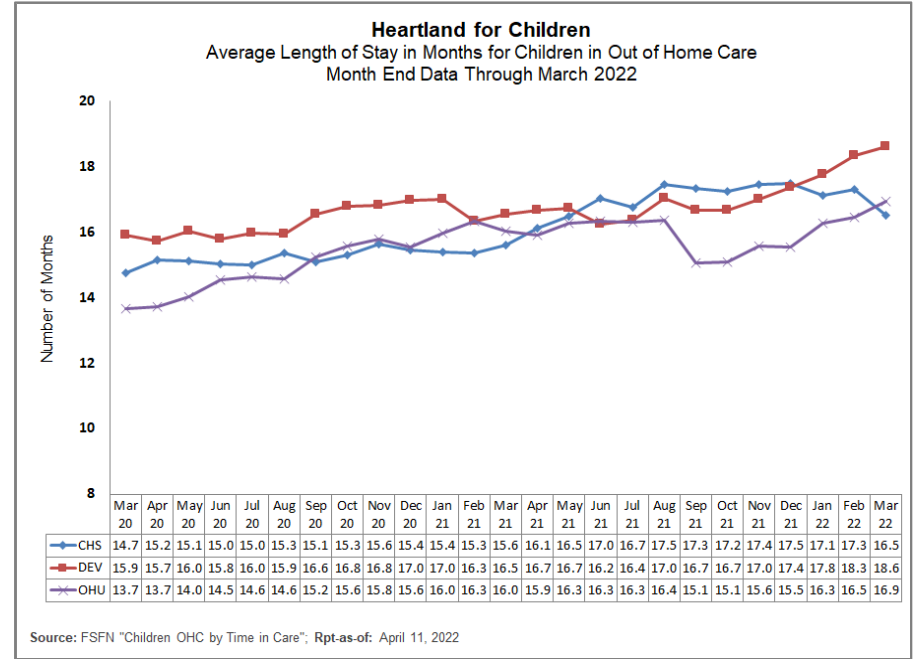
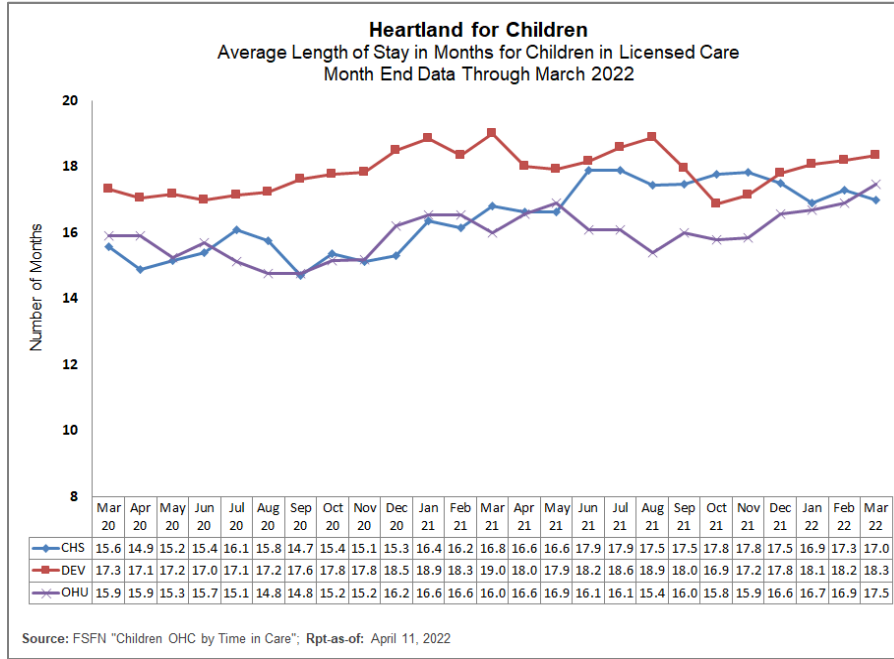
Adoption Finalizations			
Total Fiscal Year-to-Date			
Total Finalized	HFC Target	% Met	% w/in 24 Mths
127.5	180	70.8%	27.5%



Permanency for Children in Out of Home Care



Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2021-22 as of April 11, 2022

CLS WEEKLY SHELTER REPORT - FY 2021-2022														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21/22 Totals	20/21 Totals
# of Shelter Hearings														
Polk	28	34	41	27	10	24	23	16	30	11			244	334
Highlands	4	1	2	4	2	7	4	6	3	0			33	46
Hardee	2	4	2	3	1	1	3	4	1	0			21	9
Total	34	39	45	34	10	32	30	26	34	11			295	389
# Children Removed														
Polk	59	54	76	36	24	46	34	26	47	15			417	563
Highlands	5	1	6	4	3	15	5	10	4	0			53	98
Hardee	4	7	3	5	1	1	4	9	2	0			36	17
Total	68	62	85	45	19	62	43	45	53	15			497	678
Total Children Denied Shelter														
Polk	0	0	0	0	0	0	0	0	0	0			0	0
Highlands	0	0	0	0	0	0	0	0	0	0			0	0
Hardee	0	0	0	0	0	0	0	0	0	0			0	0
Total	0	0	0	0	0	0	0	0	0	0			0	0
# Children Placed with Relative														
Polk	27	28	48	14	16	34	12	18	18	8			223	353
Highlands	4	2	4	4	2	11	4	8	4	0			43	58
Hardee	4	1	3	2	1	0	2	7	0	0			20	9
Total	35	31	55	20	10	45	18	33	22	8			277	420
# Children Placed with Non Relative														
Polk	13	2	4	12	2	3	3	4	6	2			51	70
Highlands	0	1	2	0	0	1	0	0	0	0			4	13
Hardee	0	1	0	0	0	0	1	1	0	0			3	5
Total	13	4	6	12	2	4	4	5	6	2			58	88
# Children Placed with Fictive Kin														
Polk	4	0	0	0	0	0	0	0	0	0			4	1
Highlands	1	0	0	0	0	0	0	0	0	0			1	0
Hardee	0	0	0	0	0	1	0	0	0	0			1	0
Total	5	0	0	0	0	1	0	0	0	0			6	1
# Children Placed in Foster Care														
Polk	15	24	24	10	6	9	19	4	23	5			139	139
Highlands	0	0	0	0	1	3	1	2	0	0			7	27
Hardee	0	3	0	3	0	0	1	1	2	0			10	3
Total	15	27	24	13	7	12	21	7	25	5			156	169

% of Children Sheltered Placed in Foster Care Data as of 04/11/22			
Month	19-20	20-21	21-22
Jul	32.1%	28.6%	22.1%
Aug	20.9%	21.9%	43.5%
Sep	15.2%	27.3%	28.2%
Oct	23.3%	22.4%	28.9%
Nov	18.8%	20.4%	36.8%
Dec	14.9%	24.5%	19.4%
Jan	12.9%	25.0%	48.8%
Feb	14.7%	20.5%	15.6%
Mar	30.6%	21.7%	47.2%
Apr	11.9%	17.5%	33.3%
May	25.0%	23.4%	
Jun	28.3%	38.5%	
FY Total	20.7%	24.9%	31.4%

Shelter Count for the Week of April 05 - April 11, 2022			
	Polk	Highlands	Hardee
Shelters	7	0	0
Children Removed	10	0	0
Placed w/ a Relative	3	0	0
Placed w/a Non-Rel	2	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	5	0	0



Case Transfer Staffing Data

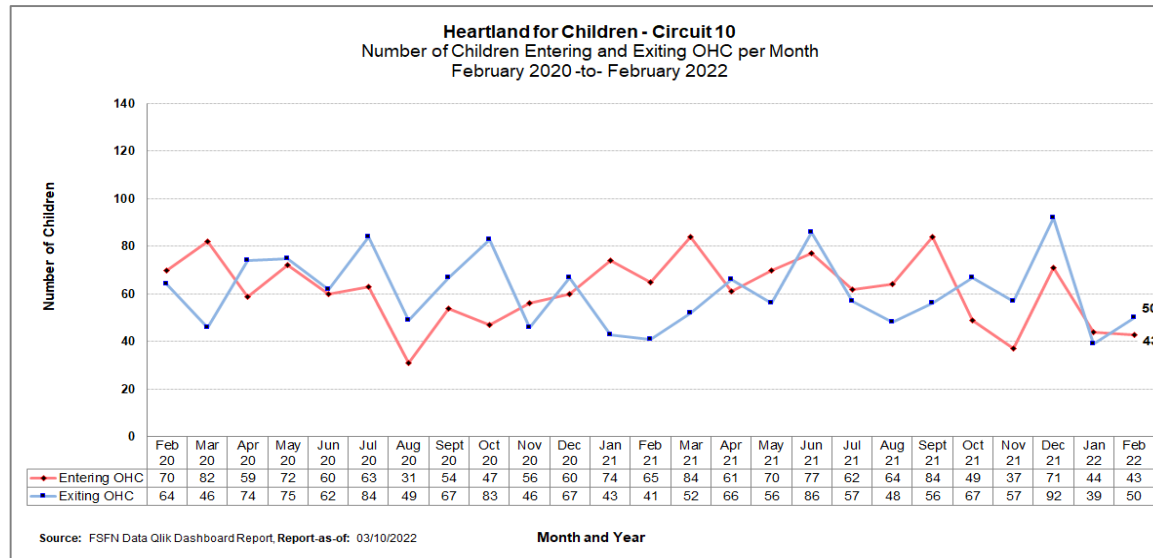
Case Transfer Data For Fiscal Year July 1, 2021 – June 30, 2022 - Data as of 04/11/22

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Number of Children														
CHS	43	25	35	33	21	15	26	24	37	5			264	426
Devereux	37	43	50	42	13	25	28	17	19	6			280	443
OHU Polk	12	18	26	11	12	12	7	10	8	4			120	162
One Hope	36	51	42	55	26	57	32	42	38	3			382	550
Total	128	137	153	141	72	109	93	93	102	18			1046	1581
Out of Home Care														
CHS	22	5	15	20	12	9	20	16	17	2			138	220
Devereux	21	14	25	22	11	14	16	6	11	4			144	267
OHU Polk	7	17	20	7	11	5	4	6	0	0			82	75
One Hope	6	19	15	11	10	17	2	15	6	1			102	150
Total	56	55	75	60	44	45	43	41	40	7			466	712
In - Home Judicial														
CHS	0	2	1	0	1	0	0	0	0	0			4	17
Devereux	2	5	0	3	0	3	0	0	0	0			13	23
OHU Polk	0	0	0	0	0	0	0	1	0	0			1	10
One Hope	0	0	0	3	0	0	1	0	0	0			4	4
Total	2	7	1	6	1	3	1	1	0	0			22	54

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Non-Judicial In - Home Services														
CHS	21	15	17	6	3	4	4	7	16	0			93	136
Devereux	6	16	14	13	2	8	5	9	5	0			78	97
OHU Polk	4	0	3	4	0	7	0	3	0	4			25	65
One Hope	0	3	3	1	0	9	3	7	0	3			29	45
Total	31	34	37	24	5	28	12	26	21	4			222	343
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0	0	0	0			0	0
Devereux	0	0	0	0	0	0	0	0	0	0			0	2
OHU Polk	0	0	0	0	0	0	0	0	0	0			0	0
One Hope	28	29	24	38	16	30	24	18	31	2			240	351
Total	28	29	24	38	16	30	24	18	31	2			240	353
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	1	1	4	4	0	1	0	3	0			14	26
Devereux	8	6	10	4	0	6	2	1	2				39	36
OHU Polk	0	0	1	0	0	0	1	0	0	0			2	7
One Hope	0	0	0	0	0	0	0	0	0	0			0	0
Total	8	7	12	8	4	0	8	2	4	2			55	69

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





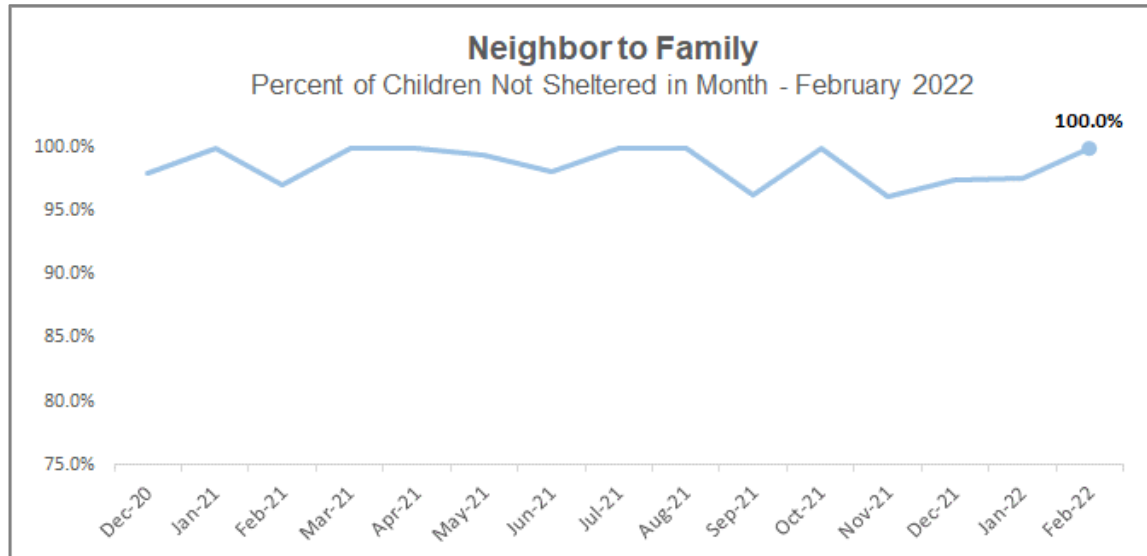
Neighbor to Family – Weekly & Monthly Census

21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: **96.4%**

“She was very kind, honest and knowledgeable.”

- Parent Satisfaction Survey – Q: “What we are doing well?”

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/05/22 through 04/11/22		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	20	42
Specialized - Family Support	12	22
Prevention - Comm. Referral	18	34
Special Conditions Report	4	10
Nurturing Parenting	18	39
NTF - Total Services	73	148

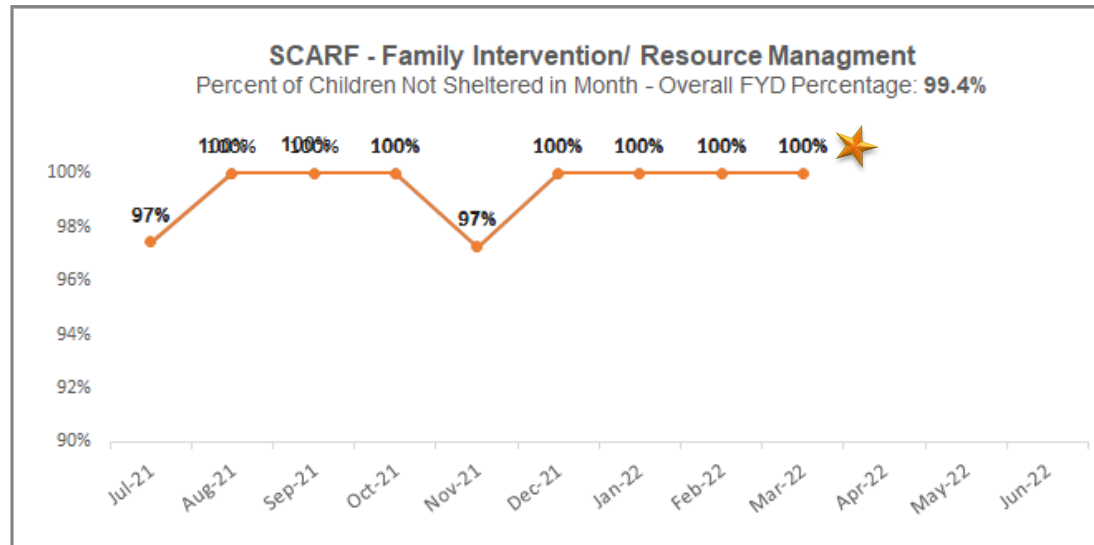


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **March 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - March 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	107	188
Non-Legal Referrals	575	1328
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Active Families as of Date	148	326
Discharged Diversion	525	1169
Refer to TCM / Other	5	9
Sheltered / Closed	4	12
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SCARF - Total FYD Services	682	1516

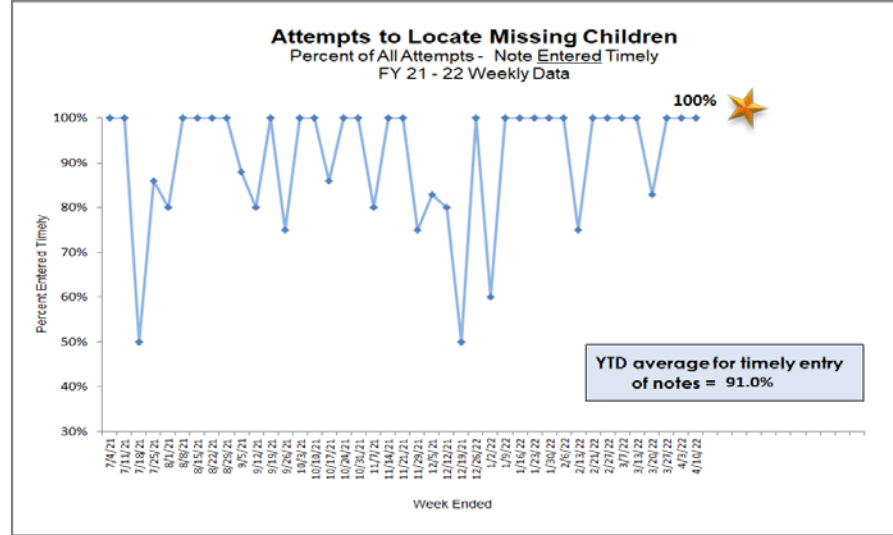
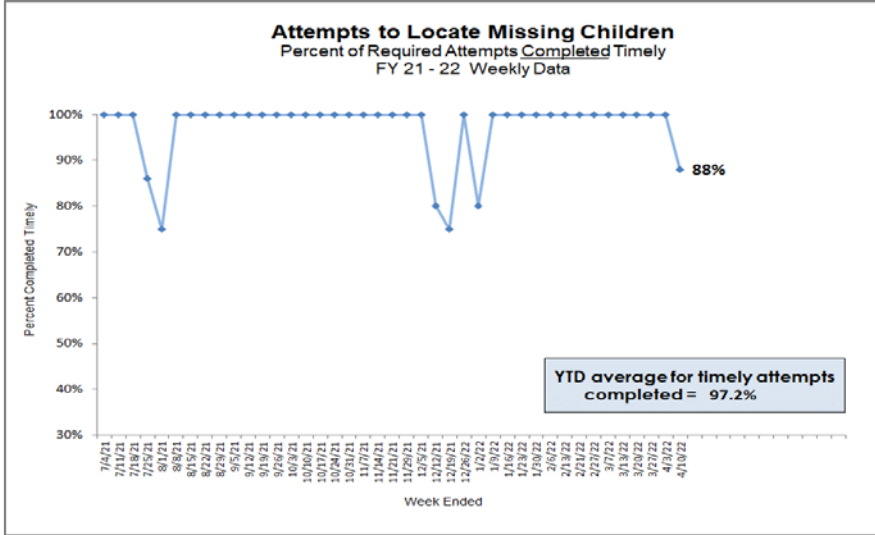
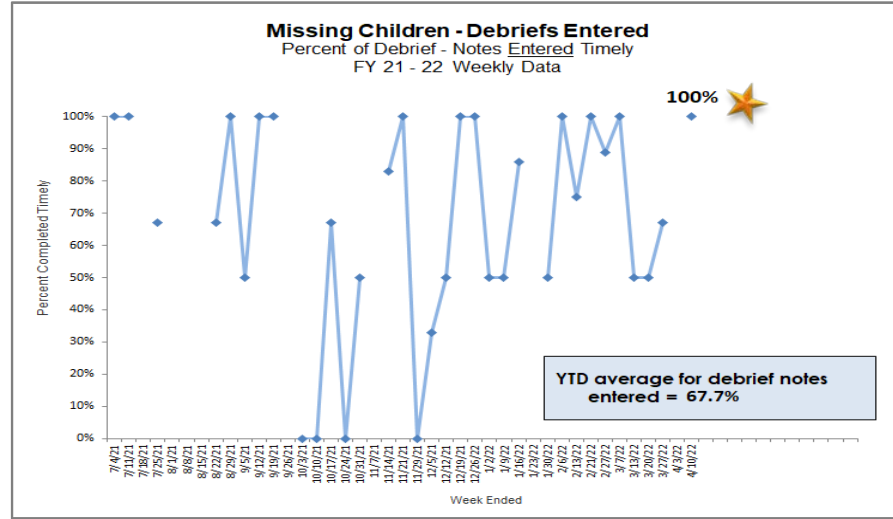
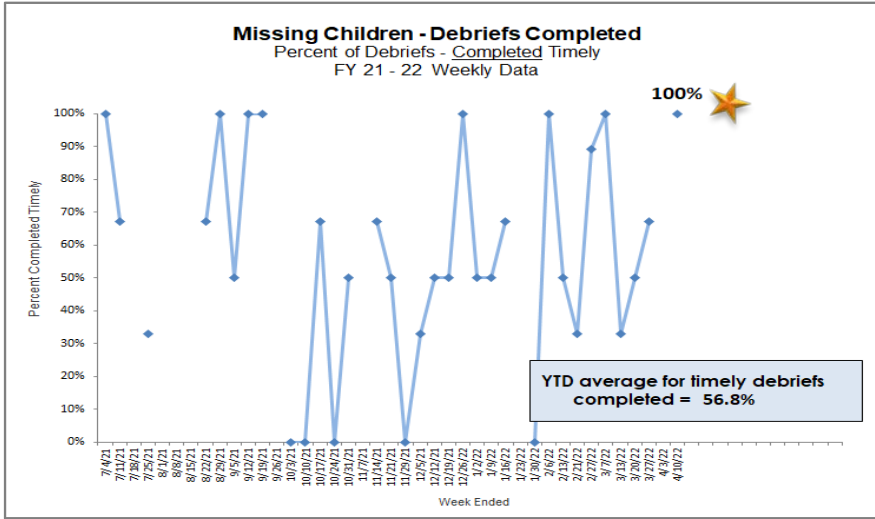
SCARF - Rate of Diversion by Service Center					
Month Performance - March 2022					
Service Center	Number of Referrals	Family Support	Legal Aid Divisions	Families Sheltered	Rate of Diversion
Bartow	23	0	3	0	100.0%
Lake Wales - Highlands	29	0	3	0	100.0%
Lakeland	31	0	6	0	100.0%
SCARF - Total	83	0	12	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

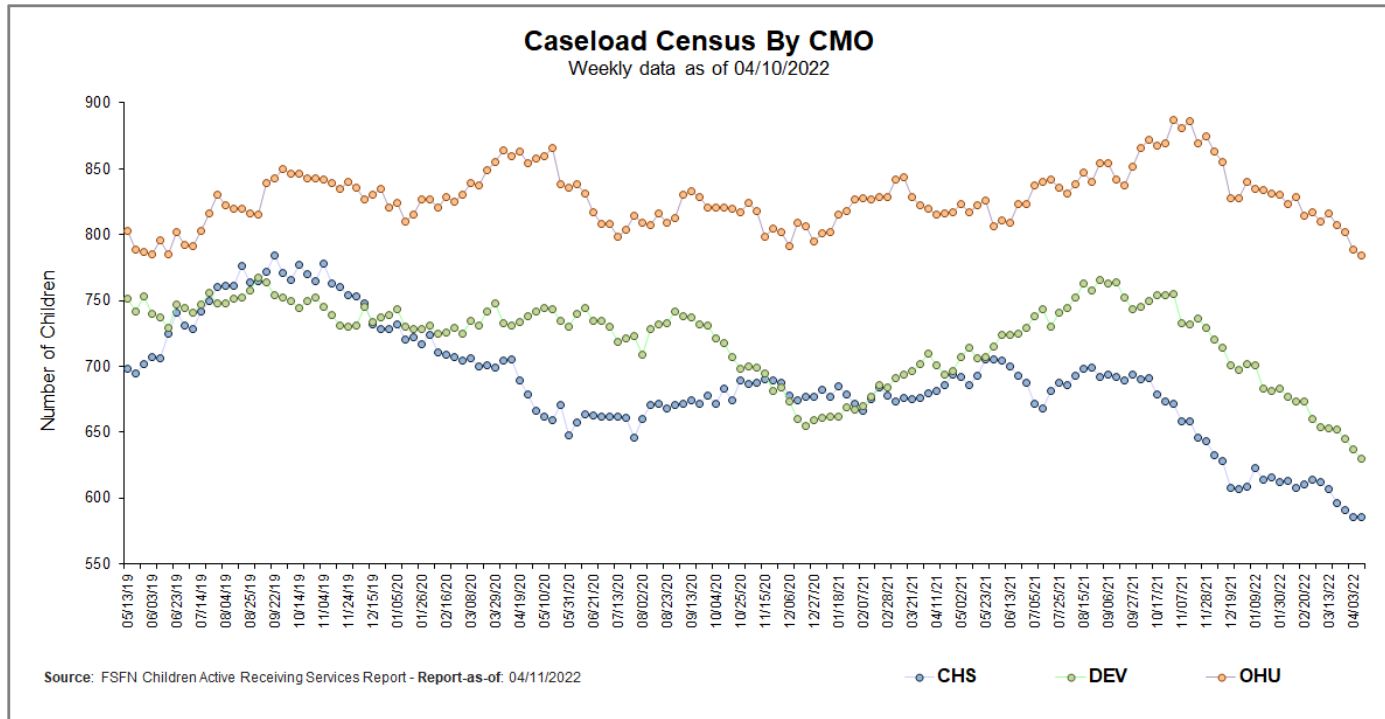
Weekly Data - Week ending 04/10/2022					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	2	0	0	1	0
DEV	5	1	1	1	0
OHU	1	0	0	0	0
CPI	3	0	0	1	0
Total	11	1	1	3	0



Caseload Census Information

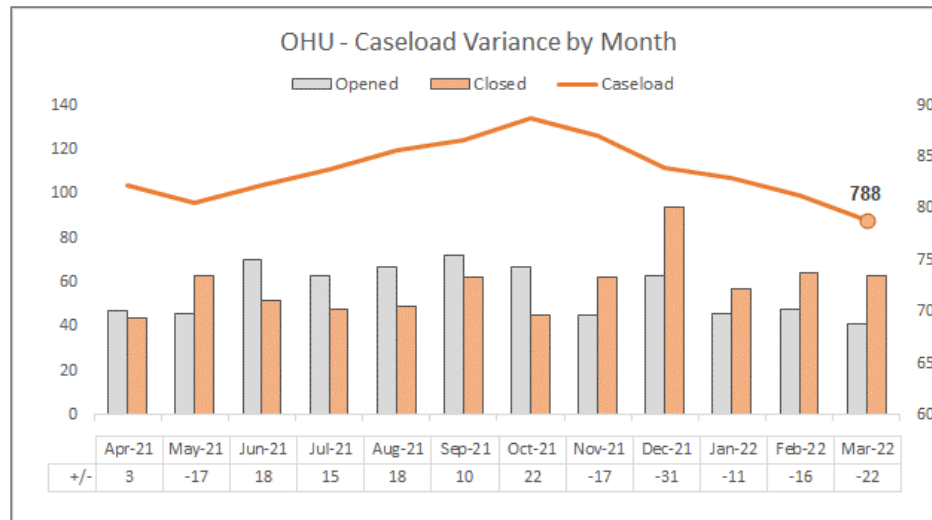
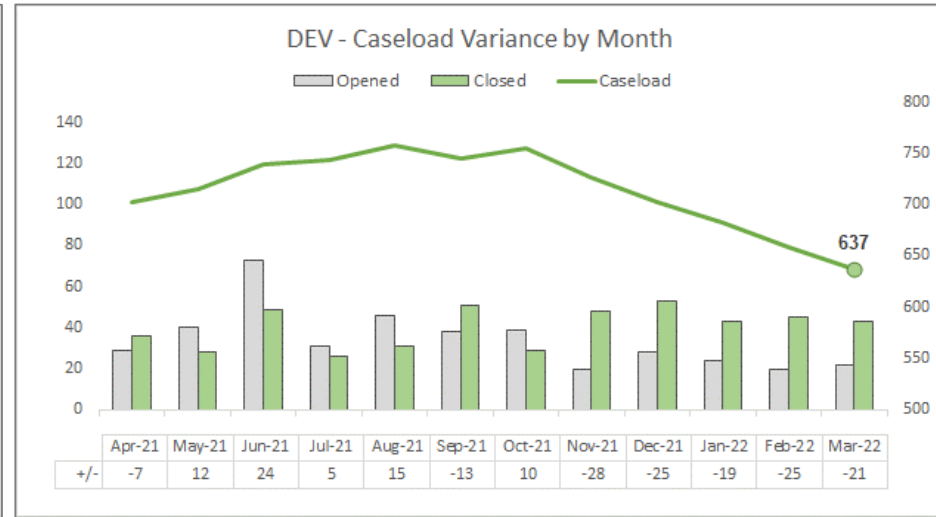
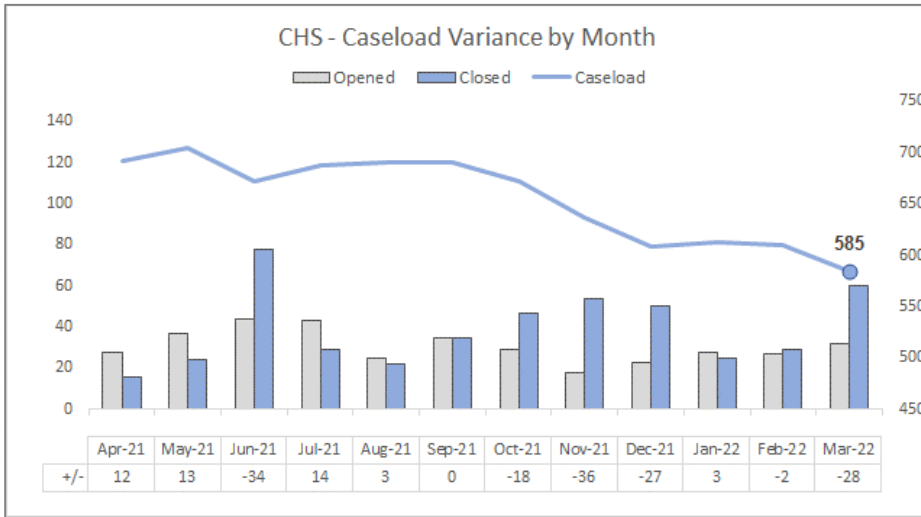
CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/6/2022	3/13/2022	3/20/2022	3/27/2022	4/3/2022	4/10/2022
CHS	612	607	596	591	586	586
DEV	654	653	652	645	637	630
OHU	810	816	807	802	789	784
HFC Total	2076	2076	2055	2038	2012	2000



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 03/31/22)



Source: FSFN Children Active Receiving Services Report - Report-as-of: 04/01/2022



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/03/2022

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	2	3	2	9	17	34.5
DEV	1	0	2	8	9	20	31.9
OHU	0	4	14	5	6	29	27.2
# of CMs	2	6	19	15	24	66	30.5

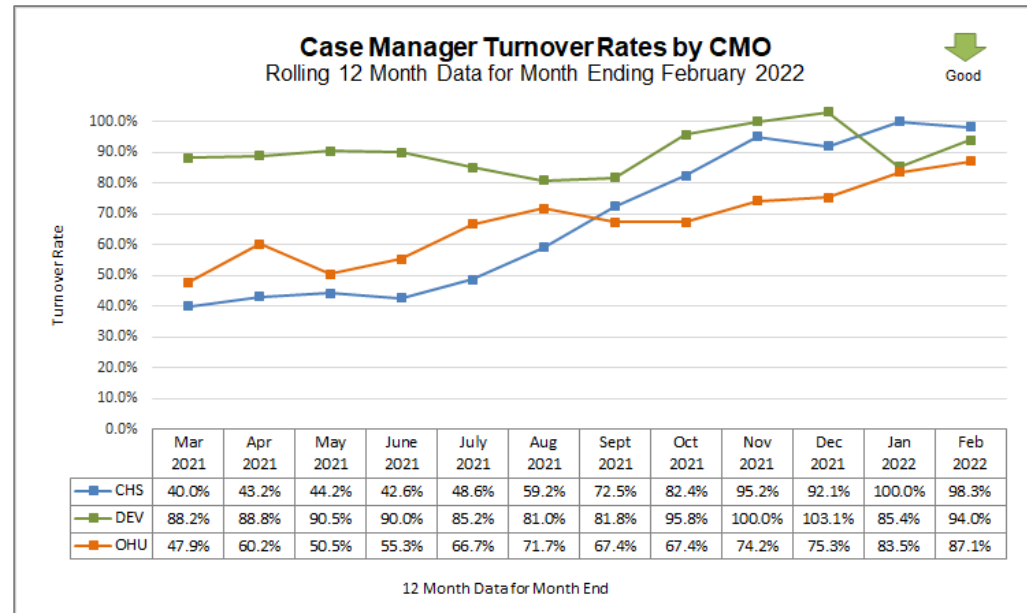
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	17	3	17.6%
DEV	20	1	5.0%
OHU	29	4	13.8%
HFC	66	8	12.1%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	98.3%	80.0%
DEV	94.0%	38.1%
OHU	87.1%	21.1%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/10/22						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	393	100.0%	94.9%	91.2%	95.9%	94.0%
DEV	440	100.0%	97.0%	83.9%	98.6%	93.2%
OHU	377	100.0%	97.9%	89.4%	97.9%	95.0%
HFC	1210	100.0%	96.6%	87.8%	97.5%	94.0%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 04/10/22				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	20	21	16
DEV	0	13	49	6
OHU	0	8	26	8
Total	0	41	96	30

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 21-22 - 4th Qtr as of 04/10/22			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	373	393	94.9%
DEV	428	440	97.2%
OHU	369	377	97.8%
Total	1170	1210	96.6%

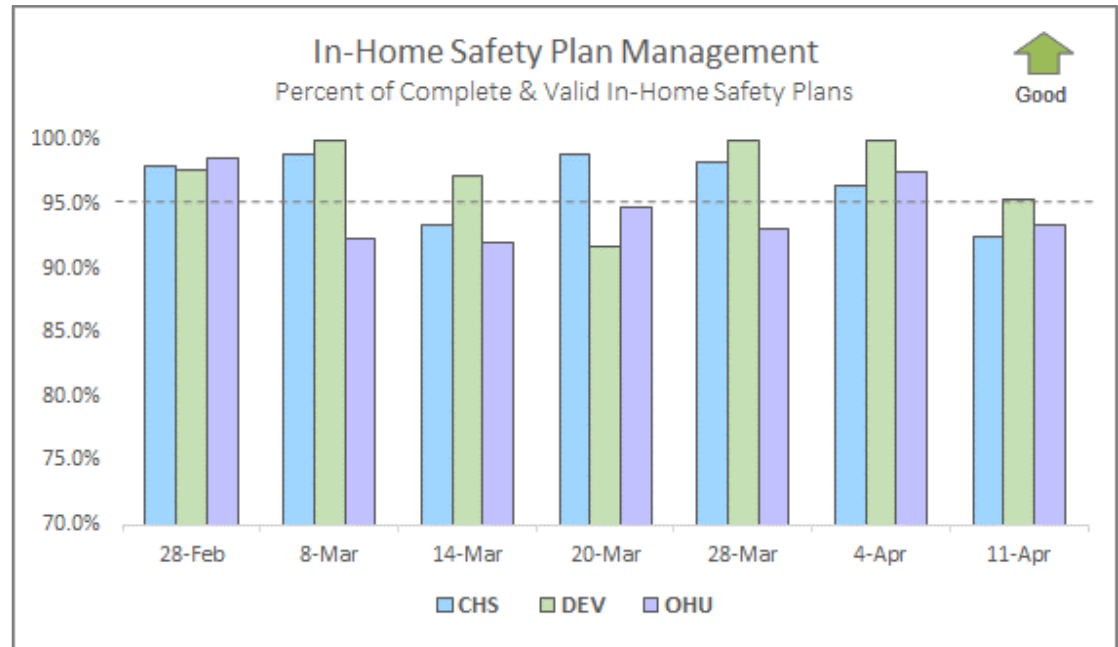
Scorecard Measure #10 - 06/30/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 21-22 - 4th Qtr as of 04/10/22			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	218	239	91.2%
DEV	255	304	83.8%
OHU	219	245	89.3%
Total	692	788	87.8%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	13	158	171	92.4%
DEV	8	162	170	95.3% ★
OHU	8	114	122	93.4%
HFC Total*	29	434	463	93.74%



Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 04/11/22




Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
04/01/22 to 04/30/22							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	177	20	11.3%	127	10	7.9%	9.6%
DEV	225	29	12.9%	144	6	4.2%	8.5%
OHU	149	11	7.4%	85	8	9.4%	8.4%
TOTAL	551	60	10.89%	356	24	6.74%	8.8%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 04/10/22

Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 04/11/2022					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	3	4	5		12
DEV	1	1	2		4
OHU					0 
Total	4	5	7	0	16



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 04/10/22				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
DEV				0
OHU				0
CPI		2	10	12
NTF		1	1	2
SCARF				0
Total	0	3	11	14

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	3/6/2022	3/13/2022	3/18/2022	3/27/2022	4/3/2022	4/10/2022
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
OHU	0	0	0	0	0	0
CPI	3	1	2	2	3	12
NTF	0	0	1	0	11	2
SCARF	0	0	0	0	0	0
Total	3	1	3	2	14	14

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/21 – 03/31/22

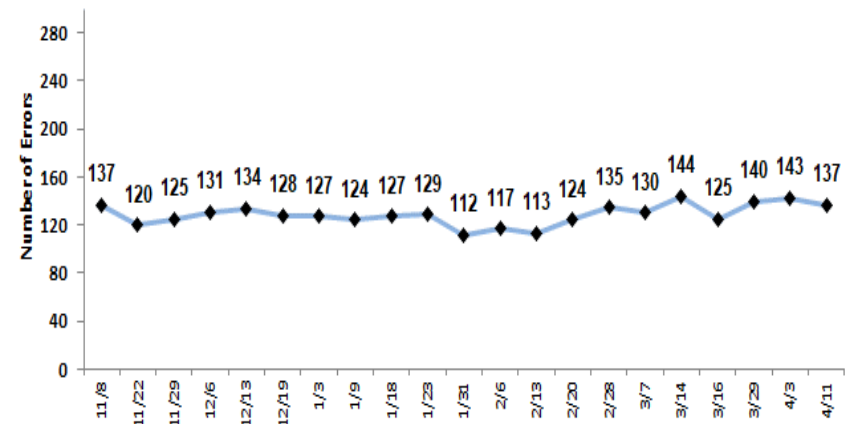
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			10		19	8	37
DEV			14		36	7	57
OHU			7		20	16	43
CPI							0
Total	0	0	31	0	75	31	137

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/12/22

AFCARS Foster Care Errors

Weekly FSFN Data as 04/11/22



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 04/10/22

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report				
Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS	1		1	
DEV				
OHU			1	
HFC TOTAL	1	0	2	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O				
Data as of 04/10/22				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	12	296	308	96.1%
DEV	8	319	327	97.6%
OHU	2	249	251	99.2%
HFC Total	22	864	886	97.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing			
3rd Quarter-to-Date as of 04/10/22			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	26	26	100.0% ★
DEV	30	31	96.8% ★
OHU	32	32	100.0% ★
HFC TOTAL	88	89	98.9%

FY 21-22 Target = 95% or higher





Awareness for April

April – Child Abuse Prevention Month

2nd – Autism Awareness Month

17th - Easter

HEALTH RESOURCES

COVID-19 Info

It's now possible to order four (4) free at-home COVID-19 tests that are being made available by the federal government. Every household in the U.S. is eligible to order four (4) tests.

[COVIDTests.gov](https://www.cdc.gov/covid19/testing/index.html)

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7 (866) 779-6121 or email COVID-19@flhealth.gov.

For more vaccine information go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

COMMUNITY RESOURCES

Housing and Utility Assistance
www.ourflorida.com

OUR Florida provides renters who qualify with relief on unpaid bills.

- Do you rent your home?
- Did you lose your job or wages due to COVID-19?
- Are you behind on your rent or facing eviction?
- Did you receive a shutoff notice from your utility?

YOU MAY BE ELIGIBLE FOR HELP WITH RENT AND UTILITIES BILLS.

United Way's 211
Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](https://www.ourflorida.com)

AuntBertha

www.Heartland.auntbertha.com
Find local resources for food, health, housing, employment programs & other community resources in seconds.

Food Distribution Schedule
Polk, Highlands and Hardee Counties Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

T.A.S.S.E.L Project
Polk County Public School
Social Work Services
(863) 298-5619
tassel@polk-fl.net

HFC Events

April is Child Abuse Prevention Month

Join the Manicure Movement, a grassroots effort designed to raise awareness of child abuse.

Join the movements education series to provoke discussion on adverse childhood experiences while preparing parents, educators, first responders and child advocates.

<https://p2p.onecause.com/manicure/removal>

SAFETY RESOURCES

Internet Safety and Tips
[NetSmartz Home \(missingkids.org\)](https://www.net-smartz.com/missingkids)

Safe Sleep
[Ounce of Prevention Fund of Florida Safe Sleep](https://www.ounceofprevention.org/safe-sleep)

Swim Safety Tips
[Swimming Safety.pdf \(mcusercontent.com\)](https://www.mcusercontent.com/swimming-safety)

For additional resources, check out our most recent Parent's Corner Newsletter
<https://heartlandforchildren.org/parentscorner>



www.heartlandforchildren.org



Community Based Care Lead Agency Map

