



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, April 7, 2019

No Meeting This Week



# Community Based Care Lead Agency Scorecard

## For the Quarter of October 01, 2018 to December 31, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/17 - 09/30/18	10/01/17 - 09/30/18	10/01/17 - 09/30/18	01/01/18 to 12/31/18	01/01/17 to 12/31/17	01/01/18	01/01/16 to 12/31/16	01/01/18 to 12/31/18	12/31/18	12/31/18	01/01/18 to 12/31/18	12/31/18
Big Bend CBC (Circuit 2 & 14)	9.26	97.7%	97.4%	99.47%	31.3%	63.2%	92.7%	3.84	97.3%	84.3%	93.9%	67.1%
Brevard Family Partnership	13.72	93.1%	95.7%	99.1%	54.7%	63.7%	88.8%	3.7	94.6%	89.2%	85.7%	58.0%
ChildNet Inc	9.35	92.7%	97.0%	99.6%	44.1%	51.0%	88.5%	3.61	94.7%	84.1%	92.1%	60.9%
ChildNet Palm Beach	9.14	95.2%	96.9%	99.8%	48.1%	56.7%	93.8%	4.47	94.8%	91.1%	96.0%	61.9%
Children's Network of SW Florida	9.7	94.1%	96.2%	99.4%	45.2%	58.2%	90.7%	4.43	99.0%	96.2%	94.6%	65.7%
Communities Connected for Kids	9.21	94.5%	96.3%	99.9%	43.9%	58.3%	84.7%	4.06	97.8%	91.5%	92.3%	73.3%
Community Based Care (Cir #9)	8.59	94.4%	95.8%	99.47%	41.7%	59.1%	91.8%	4.28	97.7%	95.3%	82.7%	64.7%
Community Partnership for Childr.	8.54	91.3%	94.8%	99.2%	25.7%	56.5%	82.2%	4.01	96.5%	84.2%	83.3%	61.7%
Eckerd Community Alternatives	6.82	93.7%	95.3%	99.8%	37.5%	49.3%	91.1%	5.65	99.1%	93.7%	88.5%	60.4%
Eckerd Community Hillsborough	10.43	94.9%	95.8%	99.7%	36.6%	43.55%	90.6%	7.24	97.4%	89.5%	81.2%	61.3%
Families First Network	4.84	90.8%	96.5%	99.4%	36.6%	54.8%	83.2%	7.04	93.9%	80.9%	88.4%	59.5%
Family Integrity Program	3.01	96.1%	92.6%	99.9%	37.3%	72.1%	94.6%	2.66	98.5%	97.4%	50.0%	74.5%
Family Support Services North Fla	6.05	94.9%	96.9%	99.6%	40.0%	70.8%	94.8%	3.63	96.2%	83.7%	94.1%	69.3%
<b>Heartland For Children</b>	<b>4.99</b>	<b>94.9%</b>	<b>96.7%</b>	<b>99.7%</b>	<b>42.9%</b>	<b>51.5%</b>	<b>89.4%</b>	<b>3.12</b>	<b>98.3%</b>	<b>90.8%</b>	<b>87.5%</b>	<b>61.2%</b>
Kids Central, Inc.	7.61	93.6%	97.6%	99.6%	40.4%	40.9%	93.7%	3.85	97.6%	94.96%	98.0%	72.2%
Kids First of Florida, Inc.	10.01	93.9%	94.8%	99.2%	21.0%	50.0%	93.6%	4.39	91.7%	86.8%	83.3%	71.2%
Our Kids of Miami-Dade	8.33	96.0%	98.0%	99.2%	33.5%	51.5%	90.6%	6.03	97.8%	95.2%	91.6%	54.7%
Partnership for Strong Families	7.83	95.2%	96.8%	98.7%	41.9%	68.9%	93.3%	4.1	96.4%	93.8%	92.0%	67.9%
Sarasota Y/SAFE Children Coali...	10.10	95.2%	96.9%	99.48%	39.2%	61.7%	91.67%	4.41	94.2%	90.8%	79.0%	70.2%
<b>Statewide</b>	<b>8.47</b>	<b>94.3%</b>	<b>96.4%</b>	<b>98.9%</b>	<b>40.3%</b>	<b>54.0%</b>	<b>90.3%</b>	<b>4.8</b>	<b>95.9%</b>	<b>90.2%</b>	<b>88.2%</b>	<b>64.0%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 03/01/19 - 03/31/19		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99%
DEV	3	99.98%
OHU	1	100.00%
<b>Total</b>	<b>5</b>	<b>99.99%</b>
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/07/19</i>		

# of Children Not Seen, Month of March 2019	
# Not Seen	Agency
	CHS
	DEV
	OHU
	CPI
<b>0</b>	<b>Total</b>
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 04/07/19</i>	



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 04/01/19 thru 04/07/19			
Agency	Timely	Un-Timely	Total
CHS	5	3	8
DEV	3	6	9
OHU	6	2	8
<b>Total</b>	<b>14</b>	<b>11</b>	<b>25</b>

Scorecard Measure #5 - 04/01/17 to 03/31/18 Children Achieving Permanency within 0-12 Mths FY 18-19 - 3rd Qtr as of 04/07/19			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	105	273	38.5%
DEV	126	339	37.2%
OHU	99	266	37.2%
<b>HFC Total*</b>	<b>396</b>	<b>949</b>	<b>41.7%</b>

Scorecard Measure #6 - 04/01/18 Children Achieving Permanency within 12-24 Mths FY 18-19 - 3rd Qtr as of 04/07/19			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	69	129	53.5%
DEV	80	147	54.4%
OHU	52	101	51.5%
<b>HFC Total</b>	<b>201</b>	<b>377</b>	<b>53.3%</b>

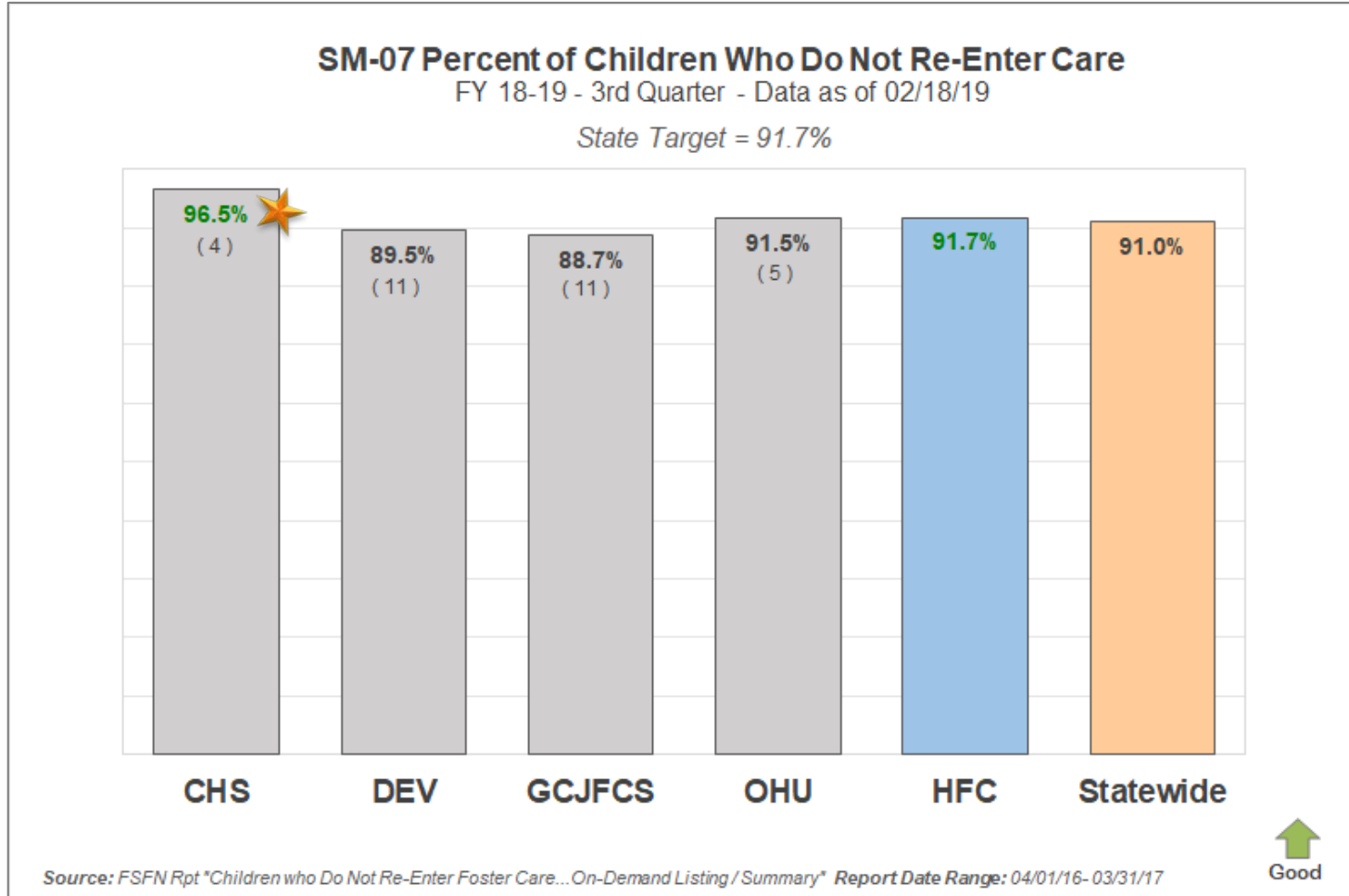
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown

## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.

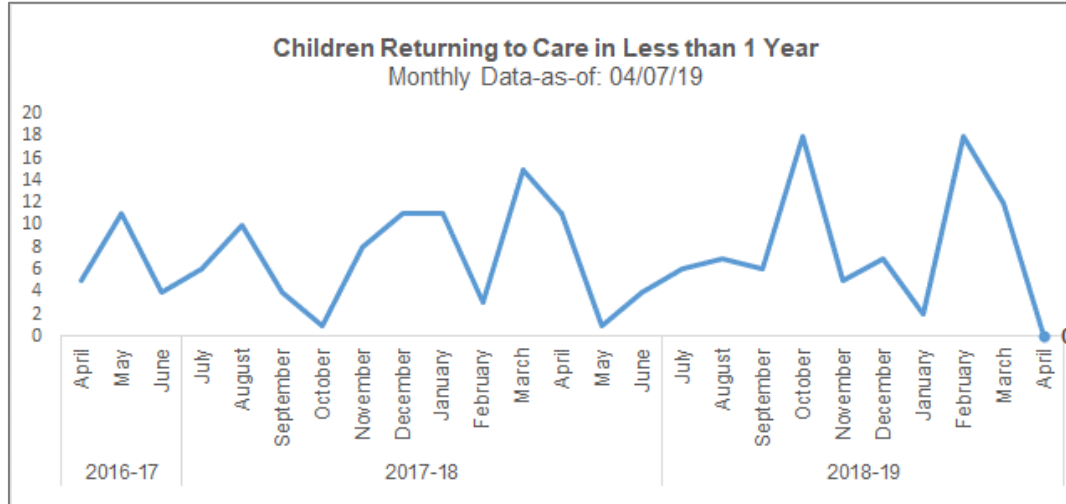


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



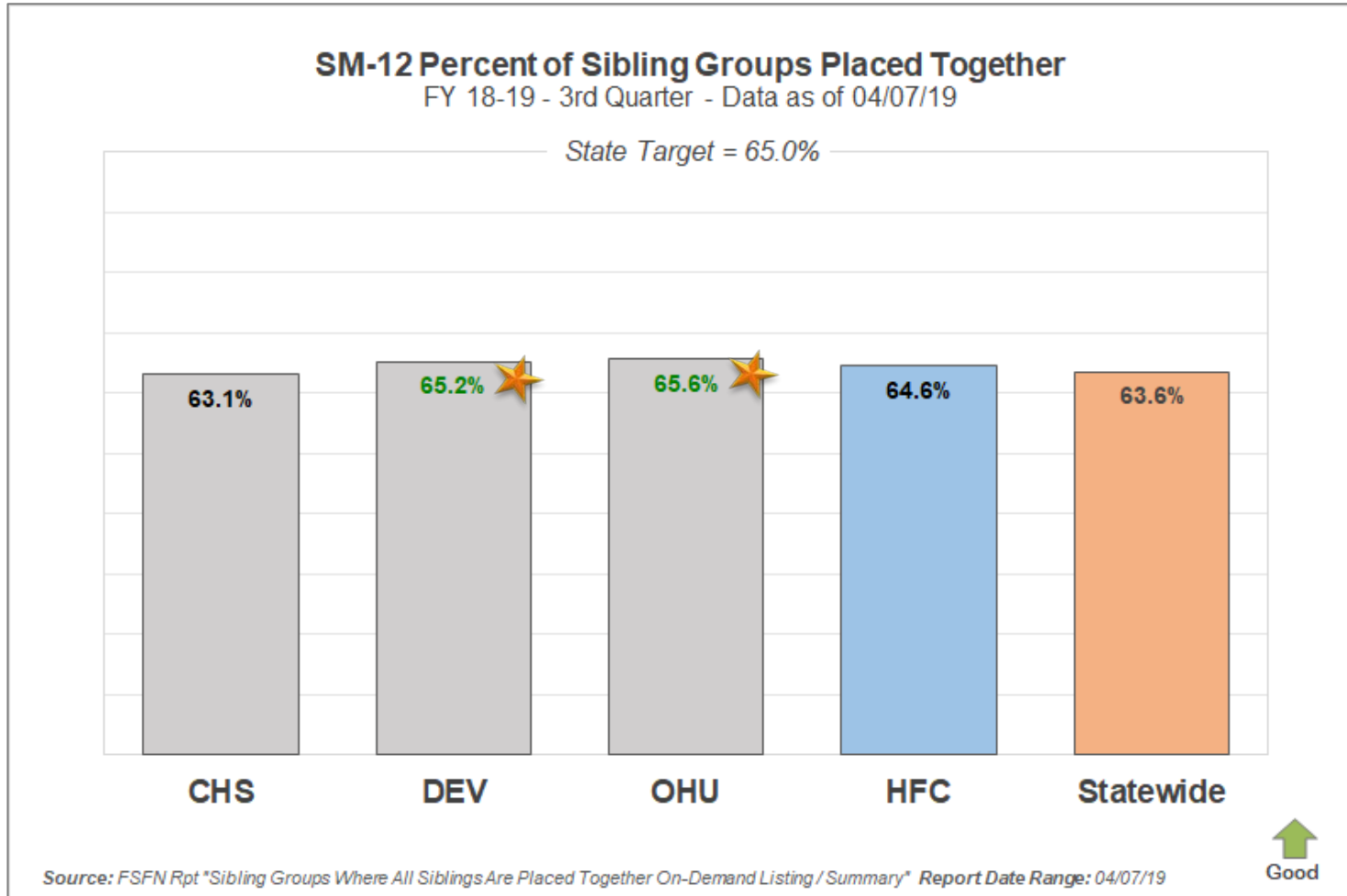
Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 04/01/19 - 04/07/19									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
OHU-POLK	3/30/2019	141040-GCCC	9/21/2016	10/27/2016	1	29	1.0 - 2.9 yrs	Y	32%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 04/08/19



## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

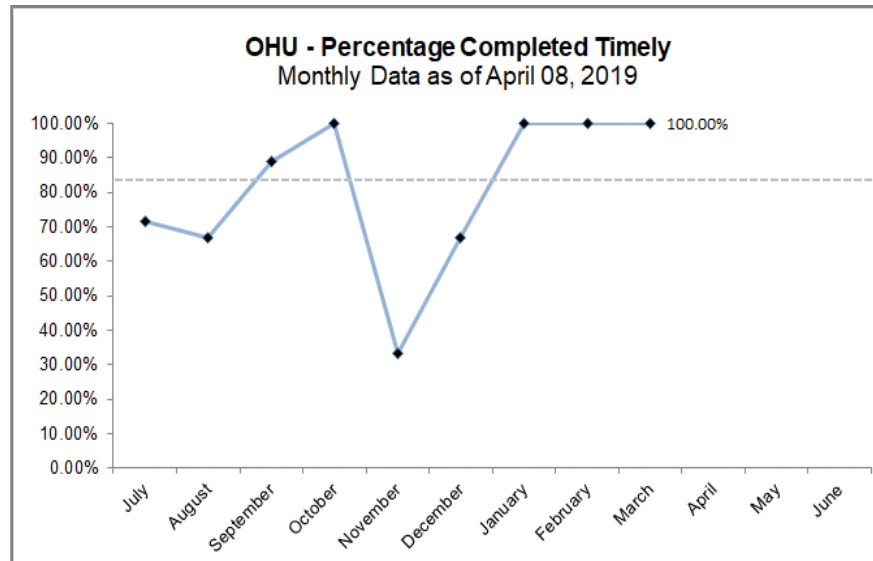
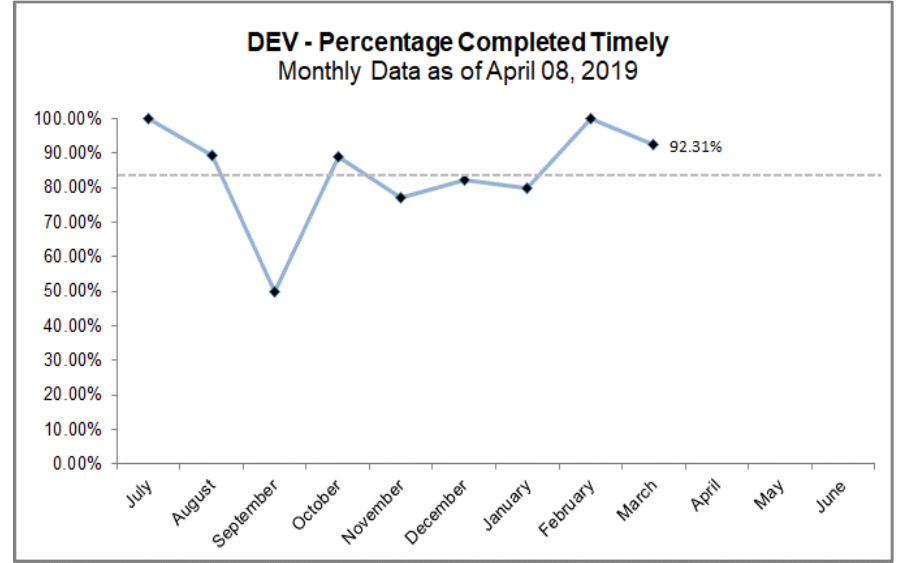
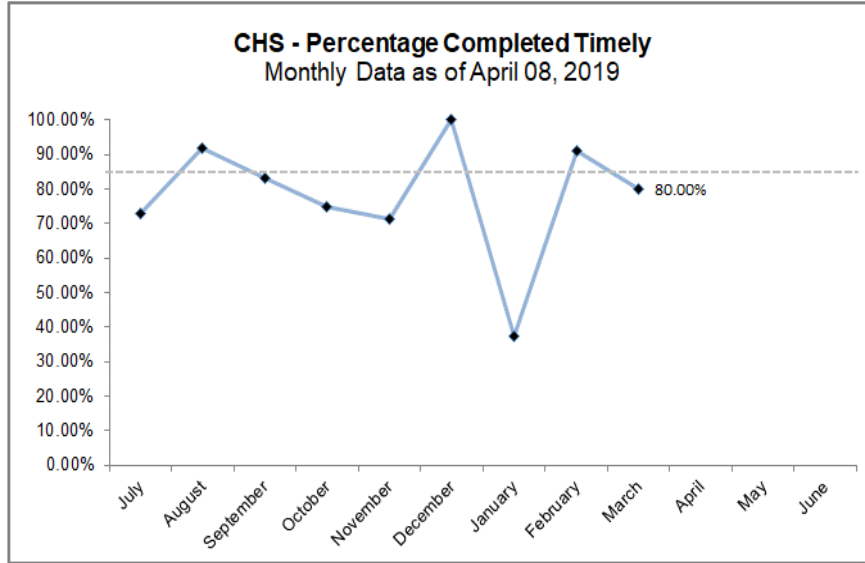


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



# Exit Interview Timeliness by CMO

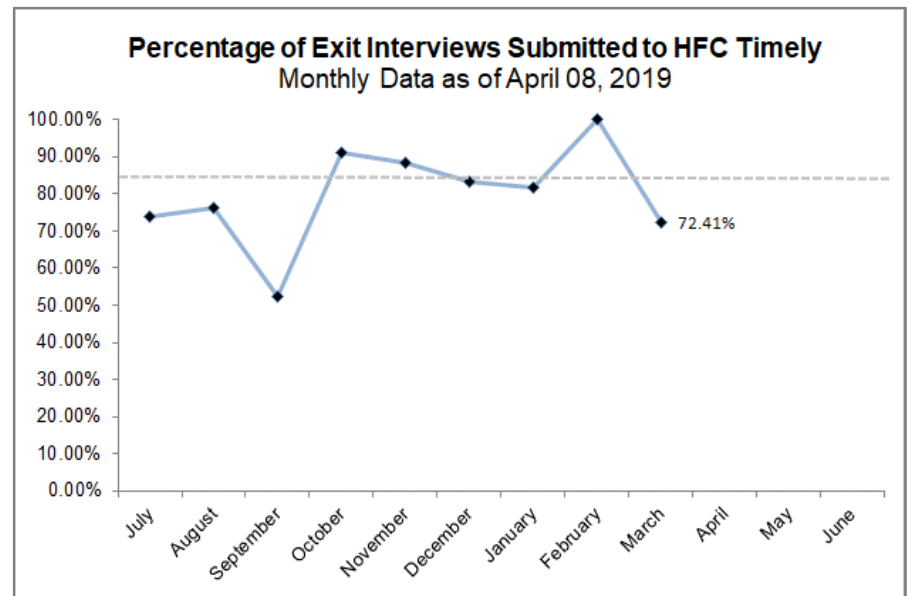
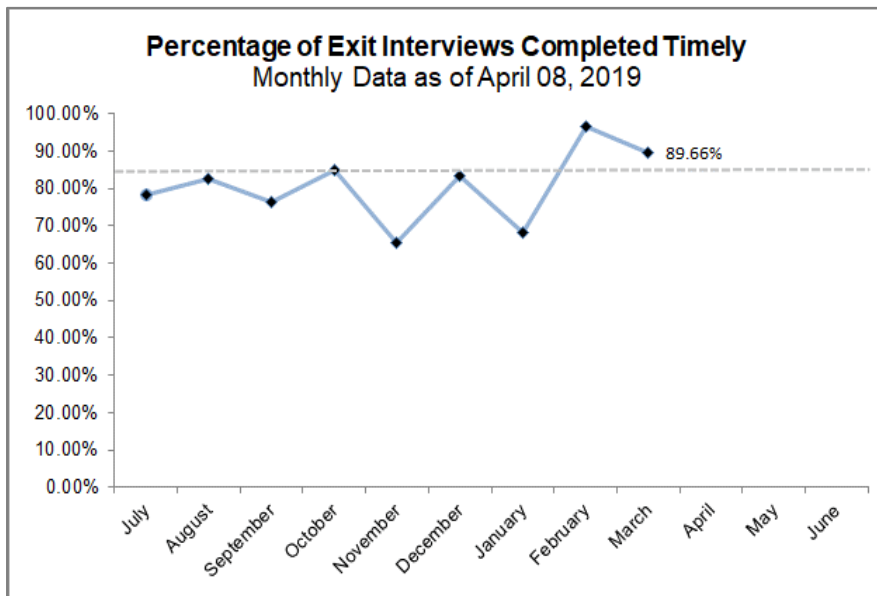
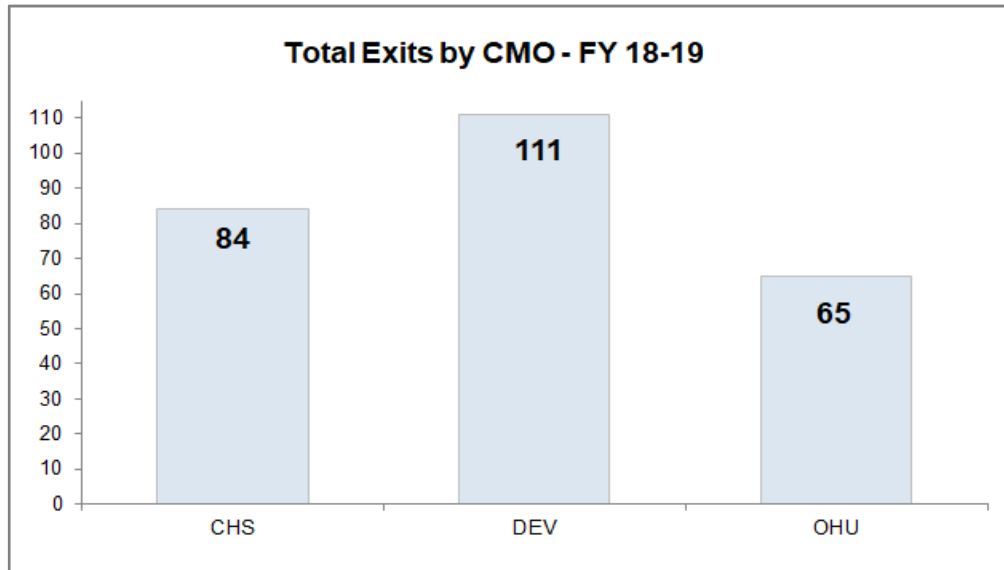
HFC Cumulative YTD Timeliness: 81.54%





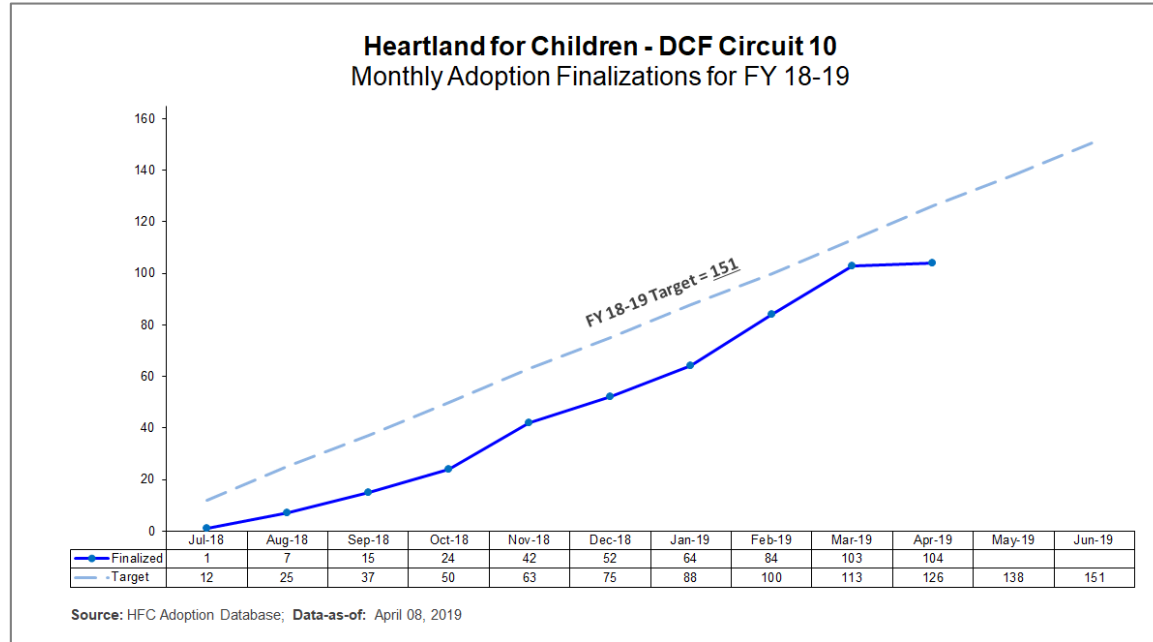
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 81.54%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
April 10, 2019  
April 17, 2019

**Adoption Finalizations Credited to HFC**  
18-19 Fiscal Year-to-Date 04/08/19

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	8	16	31	47	34.0%	12.5%
DEV	6	39	22	61	63.9%	56.4%
OHU	4	49	-	43	114.0%	44.9%
<b>Total</b>	<b>18</b>	<b>104</b>	<b>47</b>	<b>151</b>	<b>68.9%</b>	<b>44.2%</b>



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of April 8, 2019

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
<b># of Shelter Hearings</b>													
Polk	33	42	35	39	27	30	27	34	27	12			306
Highlands	4	3	3	6	3	1	2	7	7	2			38
Hardee	2	3	1	5	0	2	2	3	1	0			19
Total	39	48	39	50	30	33	31	44	35	14			363
<b># Children Removed</b>													
Polk	49	75	59	67	48	66	46	68	52	24			554
Highlands	7	6	3	12	5	2	5	10	12	6			68
Hardee	8	5	4	6	0	5	8	3	1	0			40
Total	64	86	66	85	53	73	59	81	65	30			662
<b>Total Children Denied Shelter</b>													
Polk	0	1	0	0	0	0	1	0	0	0			2
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	1	0	0	0	0	1	0	0	0			2
<b># Children Placed with Relative</b>													
Polk	24	43	36	33	21	46	28	41	33	19			324
Highlands	2	1	0	8	5	2	4	2	6	0			30
Hardee	3	5	1	1	0	5	5	1	1	0			22
Total	29	49	37	42	26	53	38	44	40	19			377
<b># Children Placed with Non Relative</b>													
Polk	12	17	13	13	6	1	9	18	3	5			97
Highlands	4	0	1	3	0	0	1	2	5	3			19
Hardee	0	0	0	2	0	0	3	1	0	0			6
Total	16	17	14	18	6	1	13	21	8	8			122
<b># Children Placed in Foster Care</b>													
Polk	13	15	10	21	21	19	8	9	15	0			131
Highlands	1	5	2	1	0	0	0	6	2	3			20
Hardee	5	0	3	3	0	0	0	1	0	0			12
Total	19	20	15	25	21	19	8	16	17	3			163

% of Children Sheltered Placed in Foster Care						
Data as of 04/08/2019						
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	23.3%
Sep	26.2%	63.6%	27.1%	22.8%	37.5%	22.7%
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	29.4%
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	39.6%
Dec	30.9%	52.7%	21.3%	16.0%	25.0%	26.0%
Jan	37.5%	26.3%	21.2%	23.9%	25.0%	13.6%
Feb	47.6%	39.4%	17.6%	16.3%	25.5%	19.8%
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	26.2%
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
<b>FY Total</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>24.6%</b>

Shelter Count for the Week of Apr 02 - Apr 08, 2019			
	Polk	Highlands	Hardee
Shelters	12	2	
Children Removed	24	6	
Placed in Foster Care		3	
Placed w/ a Relative	19		
Placed w/a Non-Rel	5	3	



# Case Transfer Staffing Data

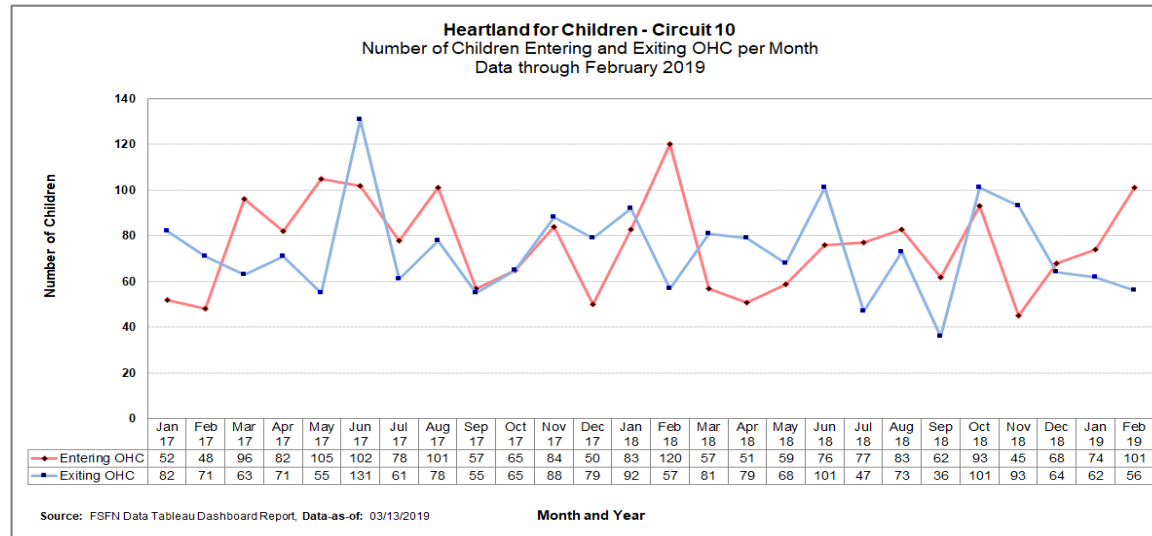
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 04/09/2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	30	36	30	29	39	26	49	33	41	12			325	349	416
Devereux	32	25	50	27	32	33	45	44	46	11			345	349	442
OHU Polk	26	11	20	22	8	7	19	12	9	3			137	253	426
One Hope	36	49	42	56	35	24	59	54	58	11			424	527	586
Total	124	121	142	134	114	90	172	143	154	37			1231	1478	1870
<b>Out of Home Care</b>															
CHS	15	20	15	19	25	10	22	25	22	9			182	226	253
Devereux	19	19	39	19	19	27	35	21	21	8			227	218	259
OHU Polk	18	7	16	16	10	2	5	9	8	2			93	164	265
One Hope	8	17	4	13	10	3	9	18	16	1			99	133	136
Total	60	63	74	67	64	42	71	73	67	20			601	741	913
<b>In - Home Judicial</b>															
CHS	7	6	2	0	0	5	6	0	4	0			30	35	27
Devereux	2	3	3	0	0	1	0	9	9	0			27	27	24
OHU Polk	0	0	2	0	0	4	1	1	0	1			9	20	29
One Hope	1	0	0	0	0	0	5	0	0	3			9	24	22
Total	10	9	7	0	0	10	12	10	13	4			75	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	6	7	11	4	13	7	19	8	12	1			88	48	102
Devereux	9	1	7	1	8	2	9	10	9	3			59	66	119
OHU Polk	8	4	0	4	0	1	13	2	0	0			32	44	113
One Hope	1	3	0	3	3	0	4	4	10	0			28	49	67
Total	24	15	18	12	24	10	45	24	31	4			207	207	401
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0	0	0			0	2	1
Devereux	0	0	0	0	0	0	0	0	0	0			0	0	2
OHU Polk	0	0	0	0	0	0	0	0	0	0			0	0	1
One Hope	26	28	38	40	21	21	37	29	32	7			279	313	355
Total	26	28	38	40	21	21	37	29	32	7			279	315	359
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	5	0	0	1	0	3	0			9	17	17
Devereux	0	0	0	5	2	0	1	2	5	0			15	18	20
OHU Polk	0	0	0	0	0	0	0	0	0	0			0	10	13
One Hope	0	1	0	0	0	0	4	2	0	0			7	2	4
Total	0	1	0	10	2	0	6	4	8	0			31	47	54

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





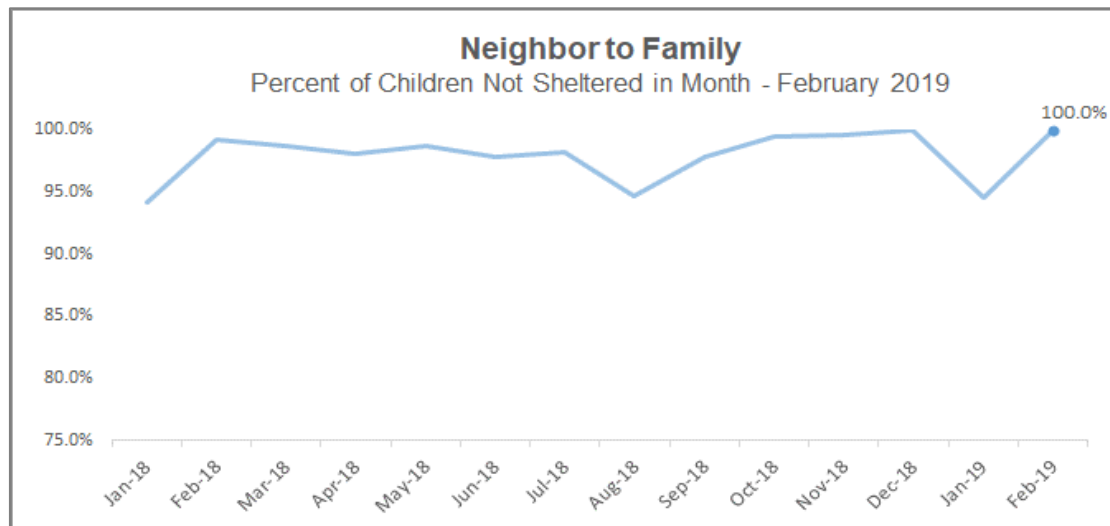
## Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **97.0%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/02/19 through 04/08/19		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	4
CPI - Family Support	42	96
Specialized - Family Support	10	13
Prevention - Comm. Referral	38	80
Special Conditions Report	1	1
Nurturing Parenting	30	60
<b>NTF - Total Services</b>	<b>123</b>	<b>254</b>

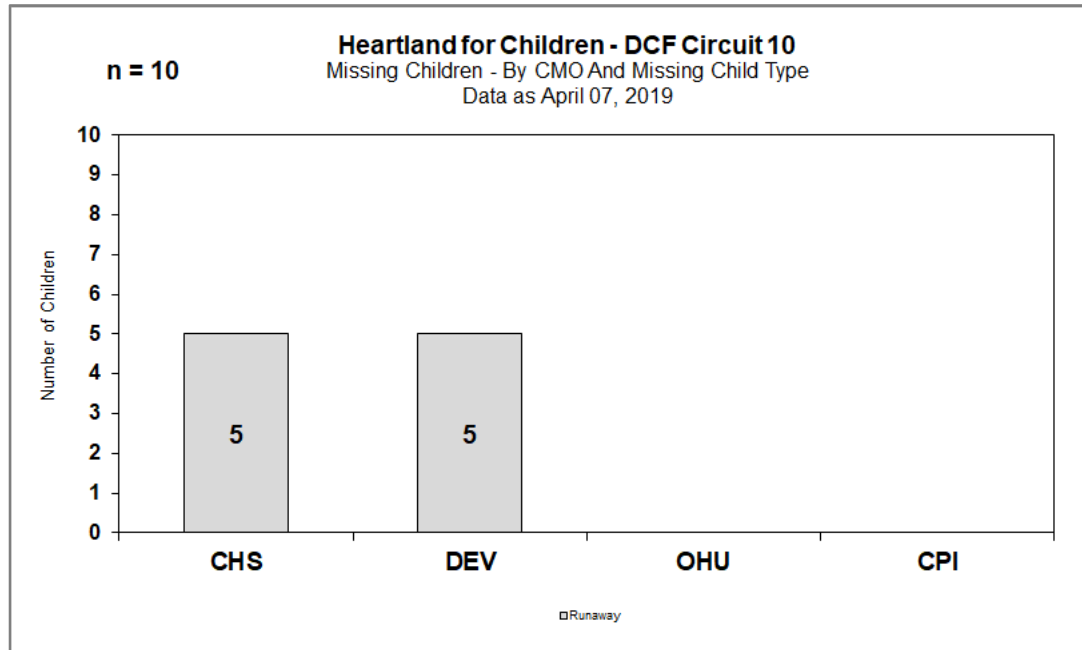
“What NTF did well – being able to open up to my worker.”

- Parent Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

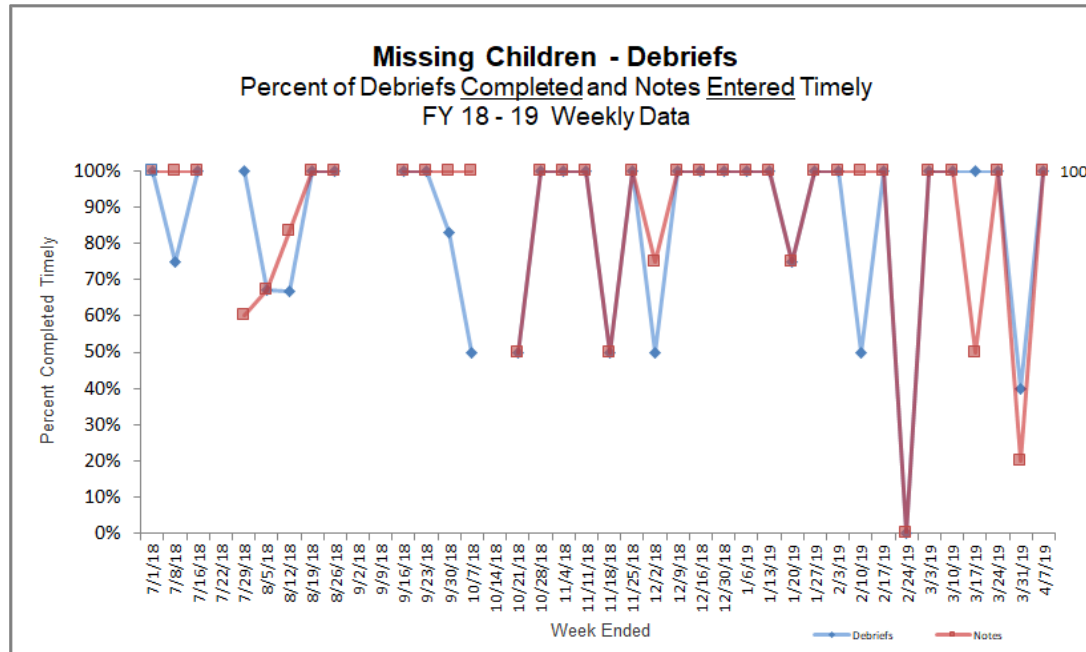


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Dec 2018 (m/end)	-	8	-	88%	-	12	-
Jan 2019 (m/end)	-	16	-	94%	-	18	-
Feb 2019 (m/end)	-	16	-	100%	-	15	-
Mar 2019 (m/end)	-	25	-	88%	-	22	-
<b>4/7/2019</b>	<b>10</b>	<b>6</b>	<b>100%</b>	<b>100%</b>	<b>0</b>	<b>7</b>	



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



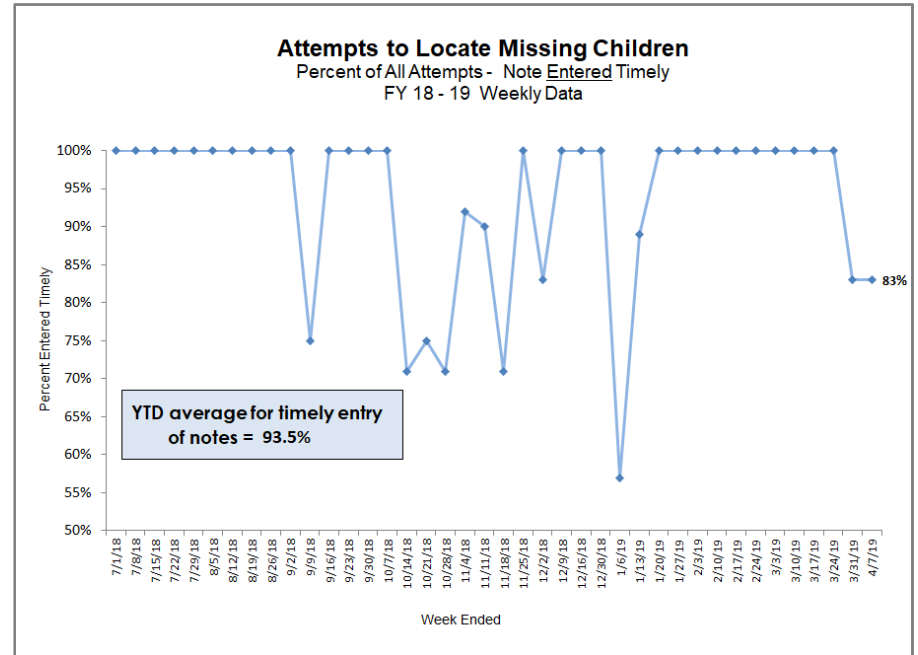
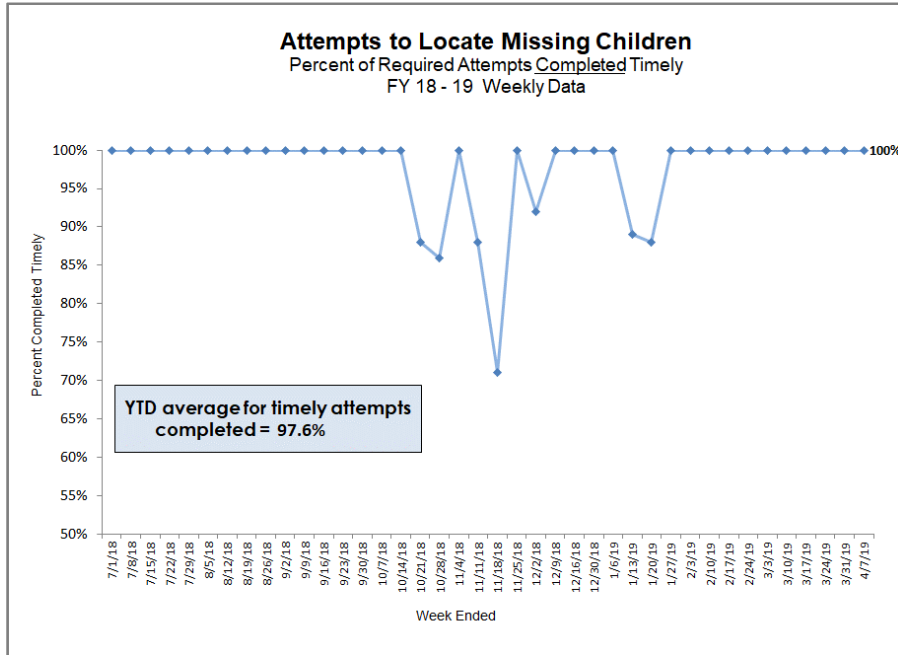
Missing Children - Debriefs								
Week of 04/01/2019 through 04/07/2019								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV	4	4	4	100%	4		4	100%
OHU				-				-
PI				-				-
<b>Total</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>100%</b>	<b>6</b>	<b>0</b>	<b>6</b>	<b>100%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 04/01/2019 through 04/07/2019								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	4	4	4	100%	4	1	5	100%
DEV	1	1	1	100%	1		0	0%
OHU				-				-
PI				-				-
<b>Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>5</b>	<b>1</b>	<b>5</b>	<b>83%</b>



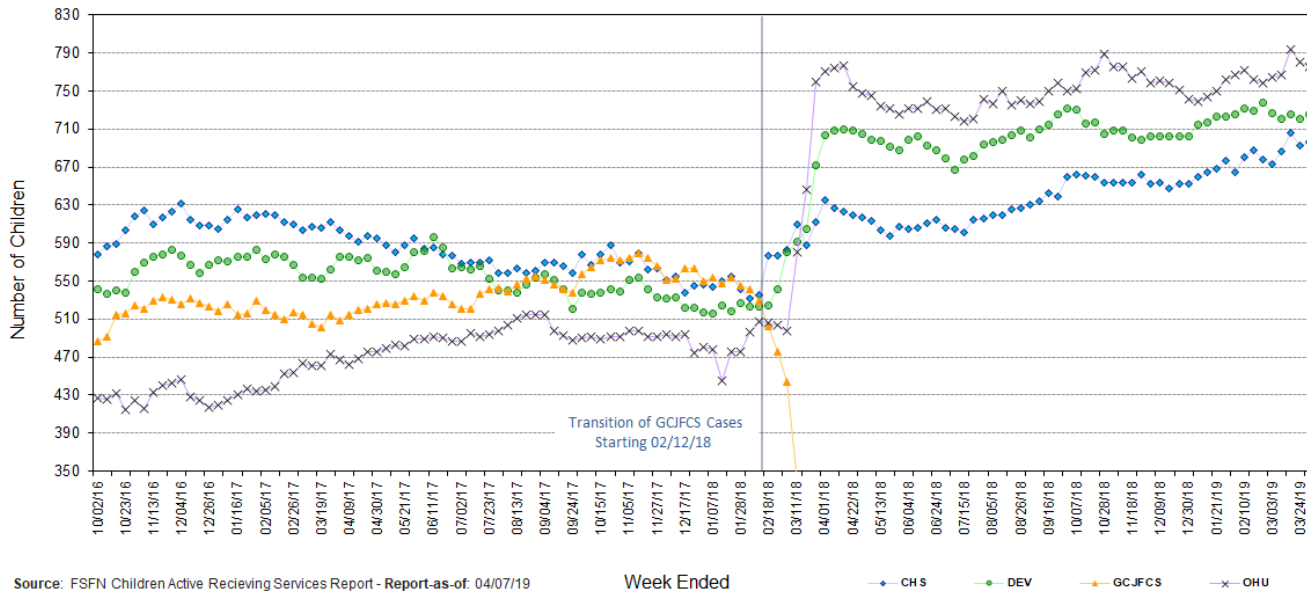


# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/3/2019	3/10/2019	3/17/2019	3/24/2019	3/31/2019	4/7/2019
CHS	673	687	706	693	696	700
DEV	727	720	726	720	725	736
OHU	764	767	794	780	775	776
<b>HFC Total</b>	<b>2164</b>	<b>2174</b>	<b>2226</b>	<b>2193</b>	<b>2196</b>	<b>2212</b>

**Caseload Census By CMO**  
Weekly data as of 04/07/19



Source: FSN Children Active Receiving Services Report - Report-as-of: 04/07/19

Week Ended

◆ CHS    ● DEV    ▲ GCJFCS    × OHU



## Caseload Census by Case Manager and Organization

Data as of 04/07/2019

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Diacheysn, Jordan	5
CHS	Thelemague, Fabiola	5
CHS	Owens, Sheltanya	4
CHS	Reed, Ciera	4
CHS	Anglin, Latoya	4
OHU	Werley, Gail	4
OHU*	Gay, Tony	4
CHS	Forte, Angela	3
OHU	Helmick, Kimberly	3
OHU	Hester, Barbara	3
CHS	Dimichele, Maria	2
OHU	Montoya, Maria	2
CHS	Huggins, Ebonye	1
CHS	Gellibert, Jill	1
DEV	Willix, Amensha	1
OHU	Land, Amanda	1
OHU	Distler, Rebecca	1
OHU	Williams, Andrea	1
OHU	Shiver, Christa	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Morgan, Austin	15
OHU	Hardin, Natasha	15
CHS	Raines, Todd	14
CHS	Spencer, Codi	14
OHU	Vazquez, Roger	14
DEV	Stoudemire, Ledesha	11
OHU	Virts, Emily	10
CHS	Dankowski, Jennifer	9
CHS	Ware, Christina	9
OHU	Sherwood, Drake	9
OHU	Stevenson, Trina	9
OHU	Mitchell, Angel	9
OHU	O'Connor, Chance	9
CHS	Alvarez, Kiara	8

Caseload of 16 - 24 Children cont.		
CMO	Case Worker	#
CHS	Webster, Sabrina	24
DEV	Curtis, Stephanie	24
DEV	Collins, Sara	24
DEV	Louis, Rachelle	24
OHU	Meinke, Danielle	24
OHU	Crossen, Monaya	24
CHS	Nieves, Carlos	23
DEV	Rossey-Arroyo, Sheila	23
OHU	Mcfadden, Phillisha	23
OHU	Lockwood, Roneshia	23
DEV	Spence, India	22
DEV	Johnson, Mykira	22
CHS	Nunzio, Nicole	21
CHS	Harder, Rachel	21
OHU	Myers, Julieanne	21
OHU	Cizewski-Baird, Nena	21
OHU	Findley, Angela	21
CHS	Hiers, Katherine	20
CHS	Weaver, Salisha	18
DEV	Gilberry, Yolanda	18
OHU	Pinkney, Brittany	18
OHU	Evans, Pamela	17
OHU	Spears, Latasha	16
OHU	Thomas, Taylor	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Tobie, Shada	29
DEV	Gadson, Berlendah	29
DEV	Pyles, Lisa	29
DEV	Alward, Jessica	29
DEV	Carter, Jana	29
DEV	Coleman, Tangela	29
OHU	Colon, Lisette	29
DEV	O'Connor, Michelle	28
DEV	Williams, Brioni	28
OHU	Cleveland, Tammy	28
CHS	Yates, Michelle	27
CHS	Friday, Michelle	27
DEV	Colon, Gabriella	27
DEV	Hailey, Candice	27
OHU*	Gonzalez, Jesus	27
OHU*	Mattison-Reid, Sharon	27
CHS	Welk, Stephanie	26
DEV	Pierrissaint, Walner	26
DEV	Willix, Zeneka	26
OHU*	Simmons, Shannon	26
OHU	King, Lora	26
CHS	Fairley, Stephanie	25
CHS	Harrison, Ammara	25
DEV	Morris, Tyrica	25
DEV	Desravines, Shedlie	25
DEV	Smith, Anika	25
DEV	Huggins, Joan	25
OHU	Johnson, Gwendolyn	25
OHU	Quintero, Mayelin	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Gilmore, Devonta	41
CHS	Mills, Clyatt	36
OHU*	Baldwin, Chenoa	36
OHU*	Pittard, Deangelo	36
CHS	Luebke, Nicole	35
CHS	Washington, Chastity	34
DEV	Davis, Katelyn	34
DEV	Williams, Danielle	34
OHU*	Calderon, Jose	34
CHS	Humber, John	33
OHU*	Frazier, Ernestine	33
CHS	Bankole, Sophia	31
CHS	Bishop, Shane	31
DEV	Hamilton, Shuntia	31
DEV	White, Alfreda	31
CHS	Nettles, Markisha	30
CHS	Davis, Melissa	30
CHS	Headley, Karen	30
DEV	Bartle, Julie	30
OHU*	Tucker, Raymona	30
OHU	Garza, Krystal	30
OHU	Pustolka, Nicole	30

\*These OHU case managers contain caseloads that are over 70% OCS cases.  
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/07/2019

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	9	5	6	6	10	36	19.4
DEV	1	1	7	15	5	29	25.4
OHU	6	8	10	8	7	39	19.9
<b># of CMs</b>	<b>16</b>	<b>14</b>	<b>23</b>	<b>29</b>	<b>22</b>	<b>104</b>	<b>21.3</b>

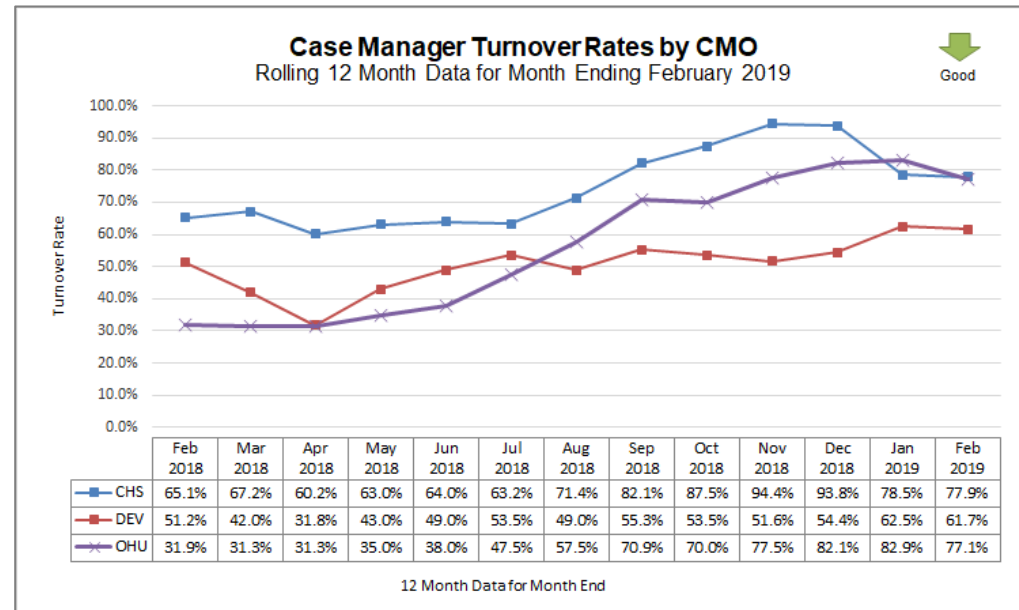
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	36	14	38.9%
DEV	29	2	6.9%
OHU	39	14	35.9%
<b>HFC</b>	<b>104</b>	<b>30</b>	<b>28.8%</b>

\* Data Excludes Supervisor Count

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2019		
CMO	Case Manager	Case Manager Supervisor
CHS	77.9%	44.4%
DEV	61.7%	0.0%
OHU	77.1%	11.8%



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 04/07/19						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	453	100.0%	94.9%	87.4%	99.8%	94.0%
DEV	480	100.0%	97.7%	92.8%	96.5%	95.7%
OHU	372	100.0%	99.2%	89.2%	97.0%	95.2%
<b>HFC</b>	<b>1305</b>	<b>100.0%</b>	<b>97.2%</b>	<b>89.9%</b>	<b>97.8%</b>	<b>95.0%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 04/07/19				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	23	33	1
DEV	0	11	21	17
OHU	0	3	25	11
<b>Total</b>	<b>0</b>	<b>37</b>	<b>79</b>	<b>29</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/19 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 3rd Qtr as of 04/07/19			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	434	455	95.4% 
DEV	471	476	98.9% 
OHU	371	374	99.2% 
<b>Total</b>	<b>1276</b>	<b>1305</b>	<b>97.78%</b>




Scorecard Measure #10 - 03/31/19 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 3rd Qtr as of 04/07/19			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	234	261	89.7%
DEV	271	290	93.4%
OHU	212	231	91.8%
<b>Total</b>	<b>717</b>	<b>782</b>	<b>91.69%</b>

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



## Family Team Conferences Completed

FY 18-19 – 3rd Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 04/07/19								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 3rd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	3rd Qtr Caseload	QTD Percentage
CHS	21	12	20		173	0	306	56.5% 
DEV	18	20	21		182	0	330	55.2% 
OHU	16	13	18		137	0	236	58.1% 
<b>Grand Total</b>	55	45	59		492	0	872	56.4%

*Source : FSN CARS Report - Caseload 3rdQtr-as-of: 01/01/19*



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 04/09/2019					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	3	3	3		9
DEV	3	3	4		10
OHU			2		2
<b>Total</b>	<b>6</b>	<b>6</b>	<b>9</b>	<b>0</b>	<b>21</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 04/08/2019				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 04/07/19				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	14	16
DEV	2	10	8	20
OHU		10	3	13
CPI		1		1
NTF				0
<b>Total</b>	<b>2</b>	<b>23</b>	<b>25</b>	<b>50</b>

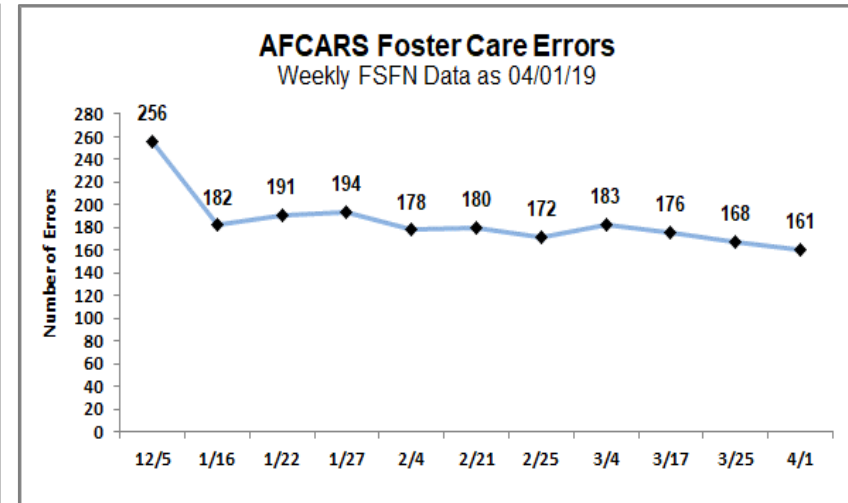
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	2/24/2019	3/3/2019	3/10/2019	3/17/2019	4/1/2019	4/7/2019
CHS	11	5	13	8	16	16
DEV	21	20	25	24	31	20
OHU	3	10	14	6	17	13
CPI	12	8	4	5	17	1
NTF	1	3	0	2	0	0
<b>Total</b>	<b>48</b>	<b>46</b>	<b>56</b>	<b>45</b>	<b>81</b>	<b>50</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 10/01/18 – 03/31/19

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			31		21	10	62
DEV			20		13	7	40
OHU			24		8	9	41
CPI	3	15					18
<b>Total</b>	<b>3</b>	<b>15</b>	<b>75</b>	<b>0</b>	<b>42</b>	<b>26</b>	<b>161</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/02/19



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			4	
DEV			4	
OHU			2	
<b>HFC TOTAL</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>0</b>

## CMO Contract Measure 11 – 4<sup>th</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 04/08/19				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	331	341	97.1%
DEV	13	340	353	96.3%
OHU	14	255	269	94.8%
<b>HFC Total</b>	<b>37</b>	<b>926</b>	<b>963</b>	<b>96.2%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 04/08/19			
Agency	Timely ( < 30 Days )	FFA Approvals ( 1st Qtr )	Completed Timely
CHS	6	6	100.0% ★
DEV	2	2	100.0% ★
OHU	2	2	100.0% ★
<b>HFC TOTAL</b>	<b>10</b>	<b>10</b>	<b>100.0%</b>

FY 18-19 Target = **95% and above.**



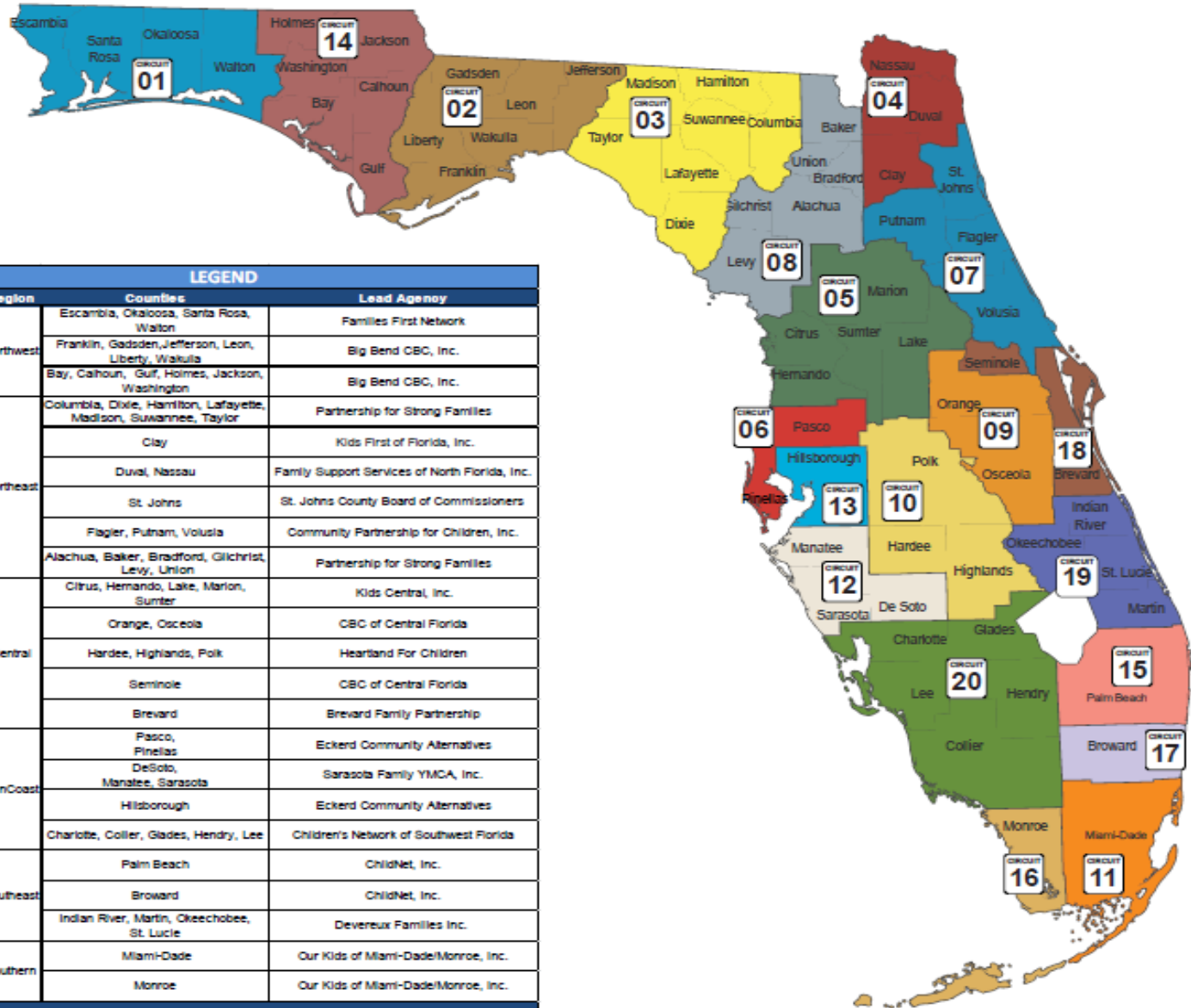


“Don’t count the days; make the days count.”

~ Muhammed Ali



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northwest	Duval, Nassau	Family Support Services of North Florida, Inc.
7	Northwest	St. Johns	St. Johns County Board of Commissioners
7	Northwest	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10	Central	Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19	Southeast	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.