

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, March 29, 2017 at 10 a.m.


Data for Week Ended
Sunday, March 26, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
Heartland For Children	11.35	98.5%	93.8%	99.9%	42.0%	53.7%	84.9%	3.43	98.7%	95.7%	83.3%	61.3%
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
Statewide	11.07	96.8%	94.7%	99.8%	42.8%	55.3%	88.7%	4.35	97.0%	92.8%	87.1%	64.3%
Red Zone:	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

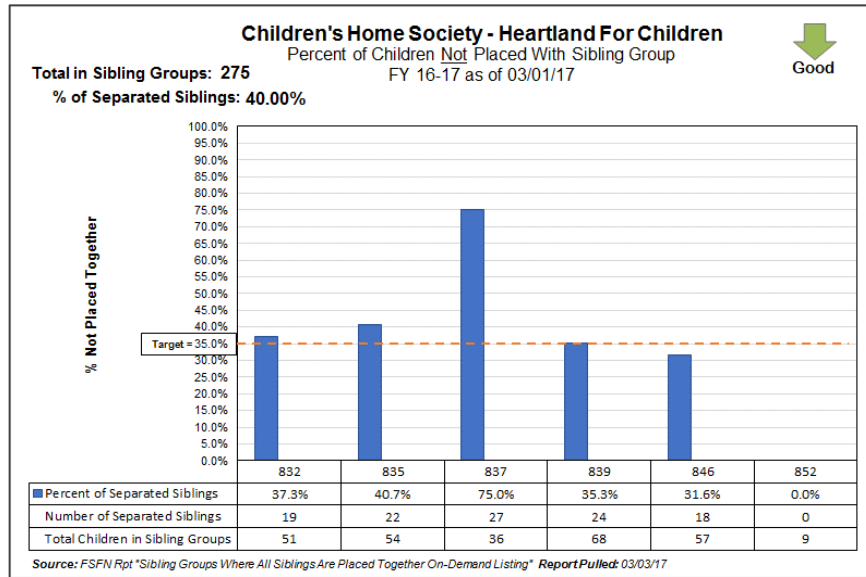
Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 02/28/17

FY 16-17 Target: 35.0%

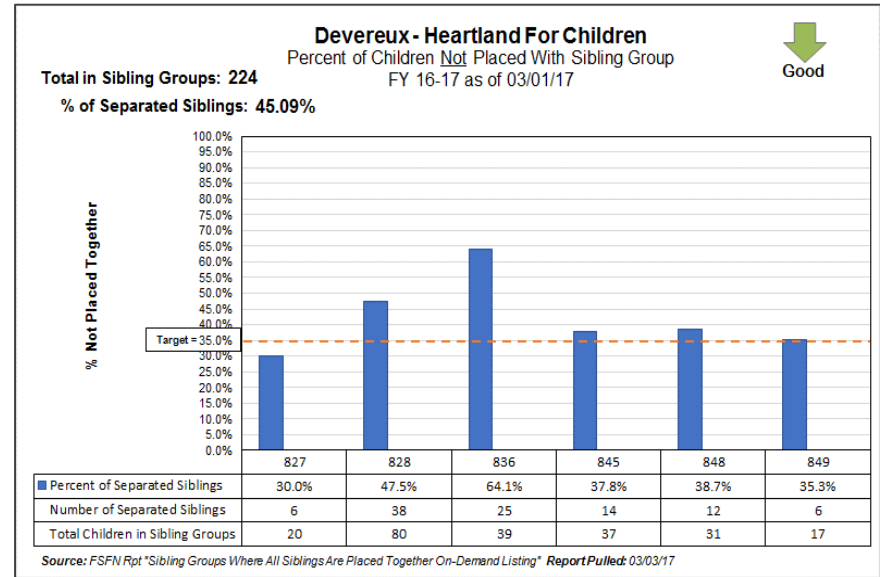
Children in Sibling Groups: 843

Percent of Separated Siblings: 40.69%

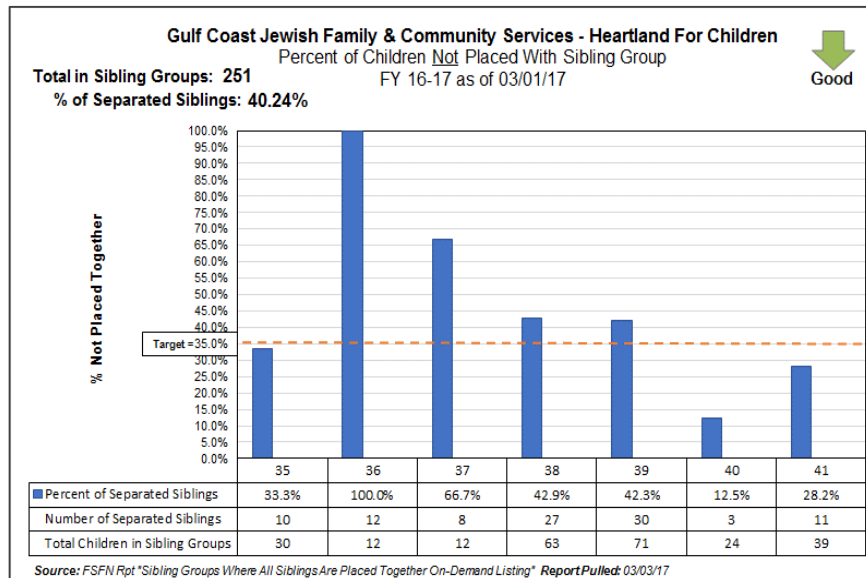
Total Separated Siblings: 343



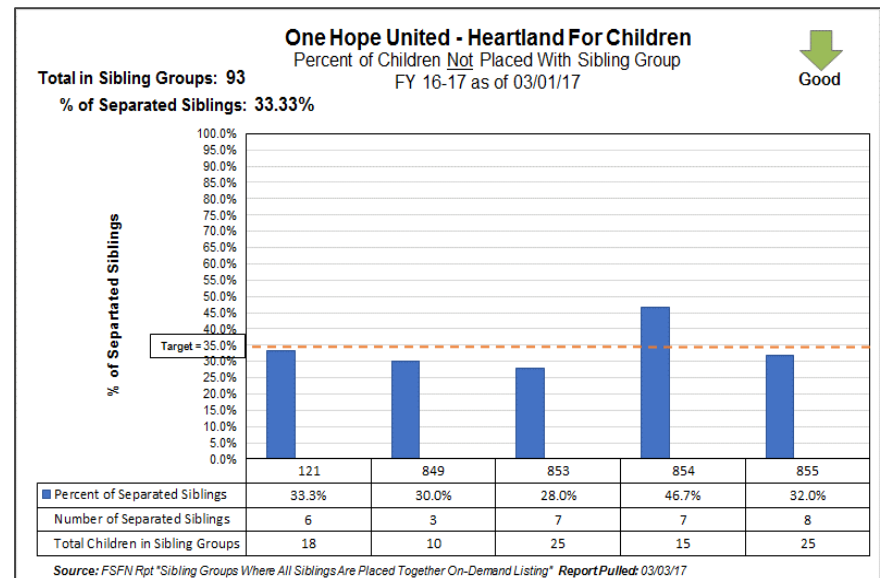
Good



Good



Good



Good

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 03/01/17 - 03/31/17			
Agency	# of Children <u>Not</u> seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	20	12785 / 12810	99.80%
DEV	4	11809 / 11815	99.95%
GCJFCS	4	10781 / 10786	99.95%
OHU	0	10784 / 10784	100.00%
Total	28	46159 / 46195	99.92%
*Source: *Children Under Supervision Who Are Seen Every Thirty Days - Report #1144* Data-as-of: 03/26/17			

# of Children Not Seen, Month of March 2017	
# Not Seen	Agency
40	CHS
17	DEV
30	GCJFCS
4	OHU
12	CPI
103	Grand Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 3/26/17	

Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 19
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 19
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

Scorecard Measures 5 & 6 - Children Achieving Permanency

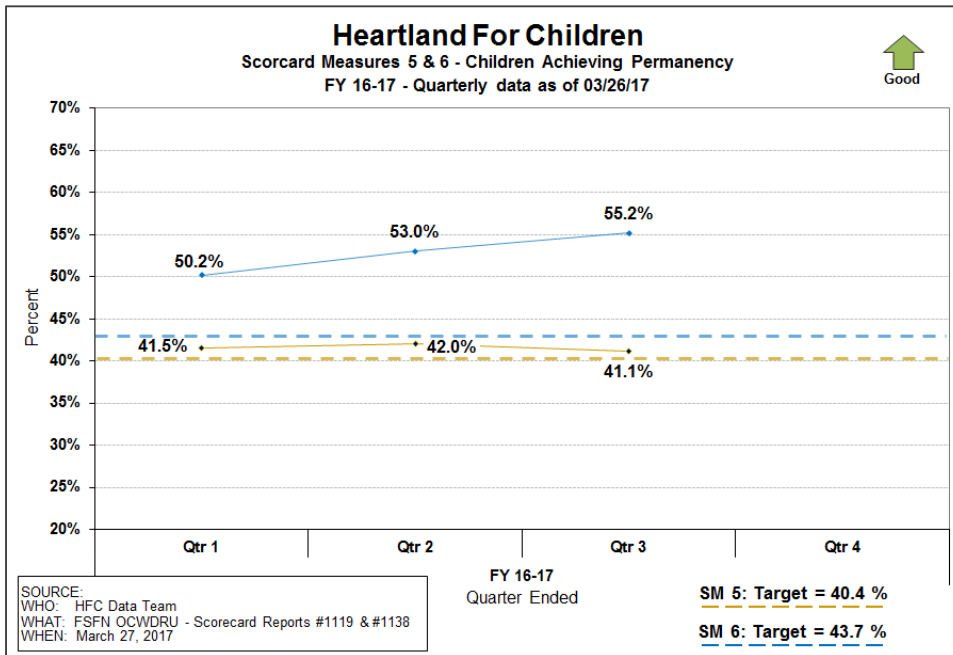
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 01/01/16 to 03/31/16 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 3</u> as of 03/26/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	26	74	35.1%
DEV	21	59	35.6%
GCJFCS	26	55	47.3%
OHU	13	21	61.9%
Total	86	209	41.1%

Scorecard Measure #6 - 04/01/16 to 03/31/17 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 3</u> as of 03/26/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	54	98	55.1%
DEV	14	49	28.6%
GCJFCS	56	82	68.3%
OHU	30	50	60.0%
HFC	154	279	55.2%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

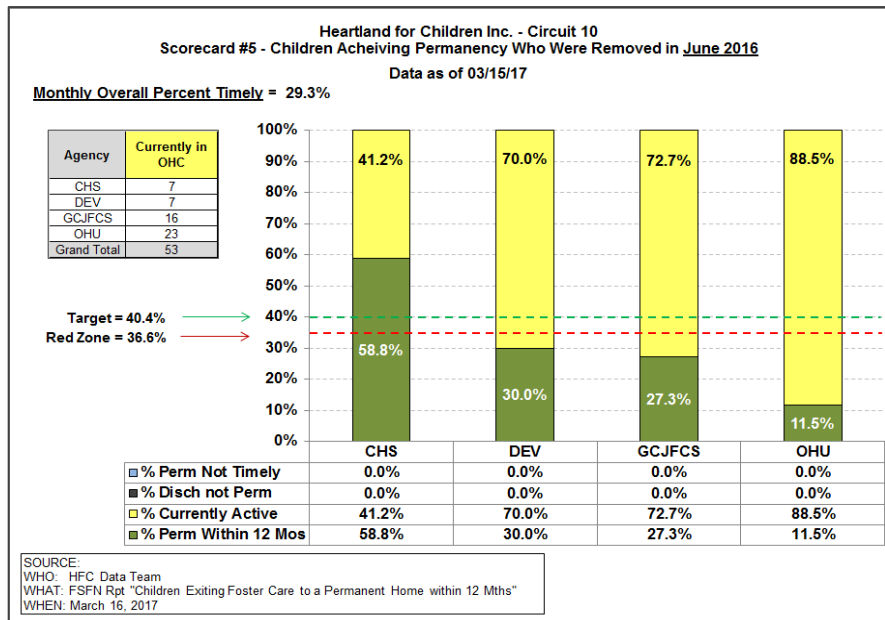
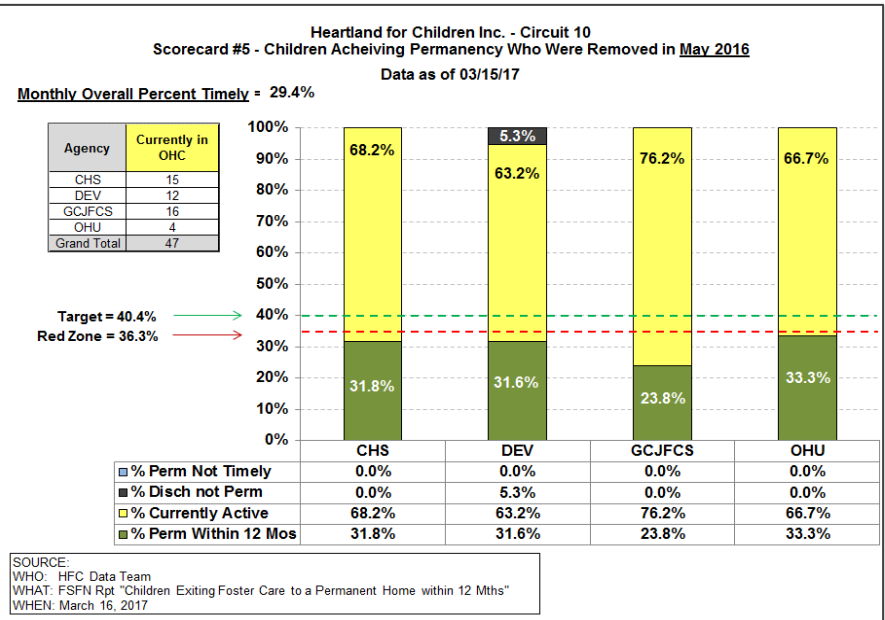
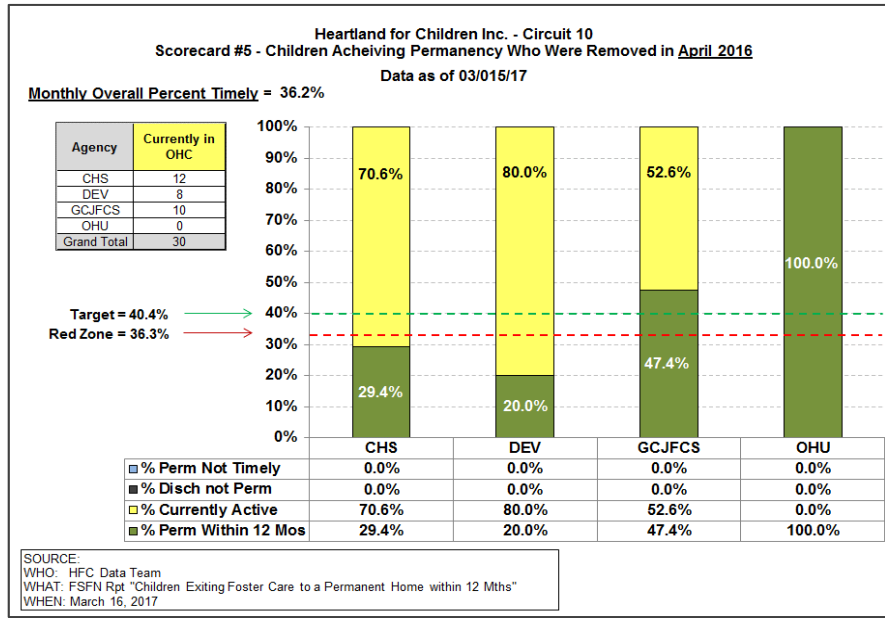
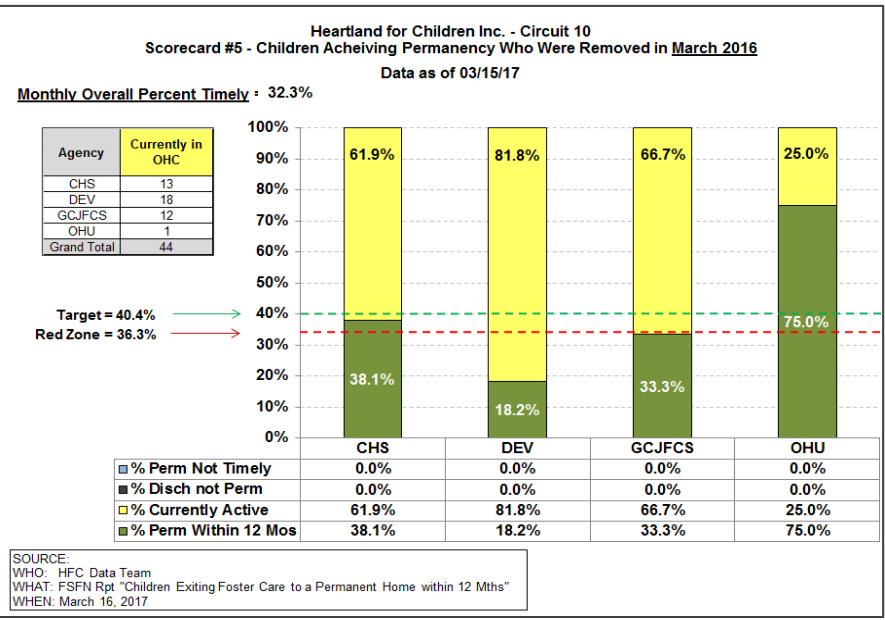


Reunifications Entered into FSN: Week of 03/20/17 thru 03/26/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	2	1	3	1	1
DEV	2	0	2	0	0
GCJFCS	0	0	0	0	0
OHU	0	0	0	0	0
Total	4	1	5	1	1

Soft Data Collection Tool
Dec to Mar 2017 – 81.6% Completed

Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Mar 2016 – June 2016



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
March Removals as of 03/26/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	1	0	0	1	2
DEV	0	0	0	0	0
GCJFCS	0	0	2	0	2
OHU	0	0	3	4	7
Total	1	0	5	5	11

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 03/20/17 - 03/26/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
3/14/2017	141035-GCCC	12/11/2012	2/14/2013	2	48	btw 3 - 5 yrs	N	-

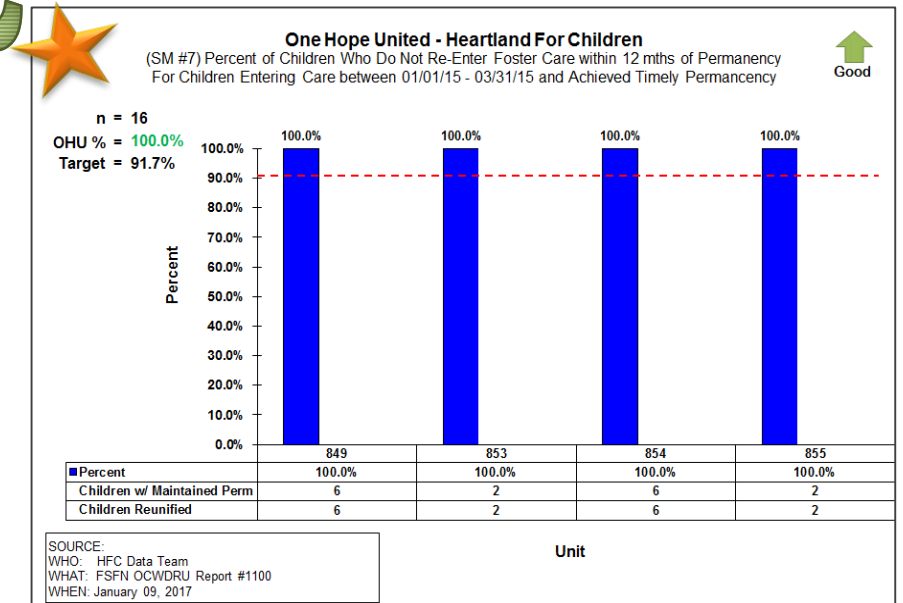
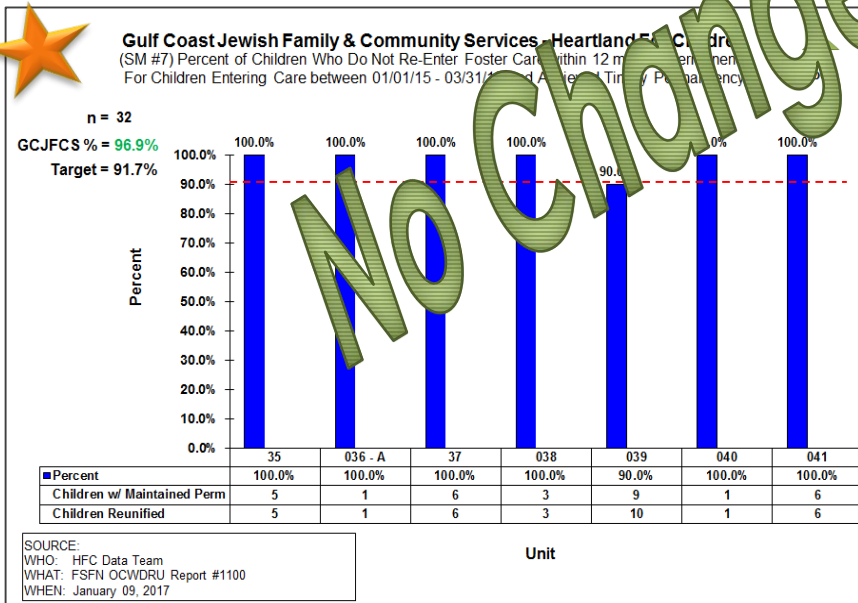
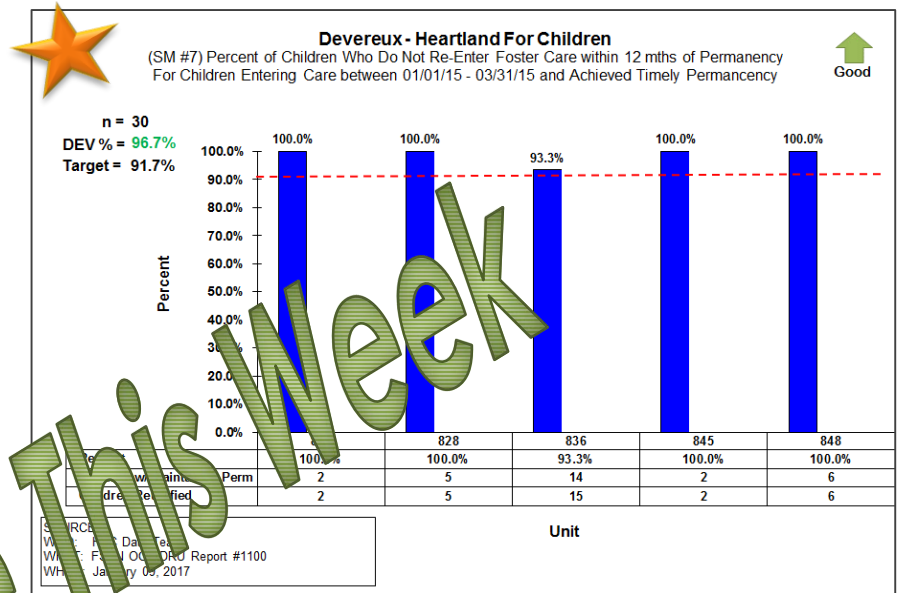
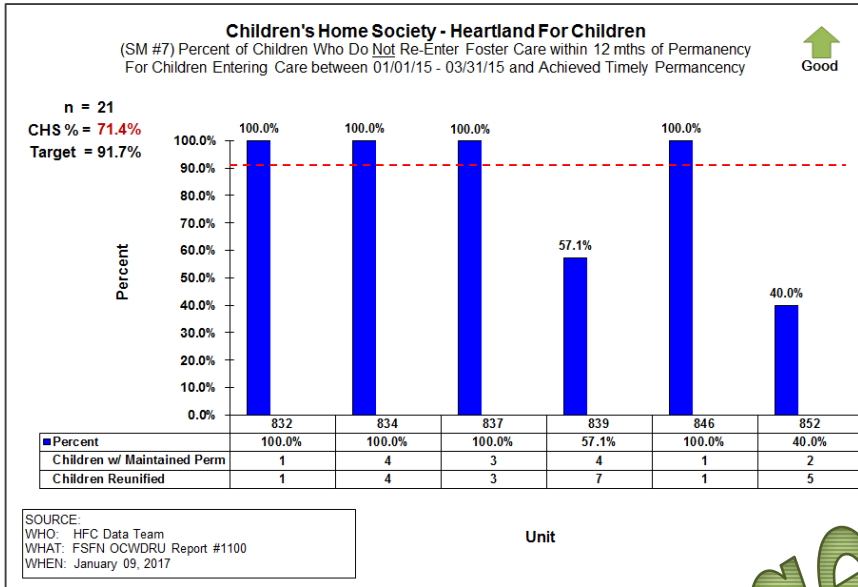
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 03/27/17

Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 3rd Qtr. Performance: **91.9%**

Children who Maintained Permanency: **91**

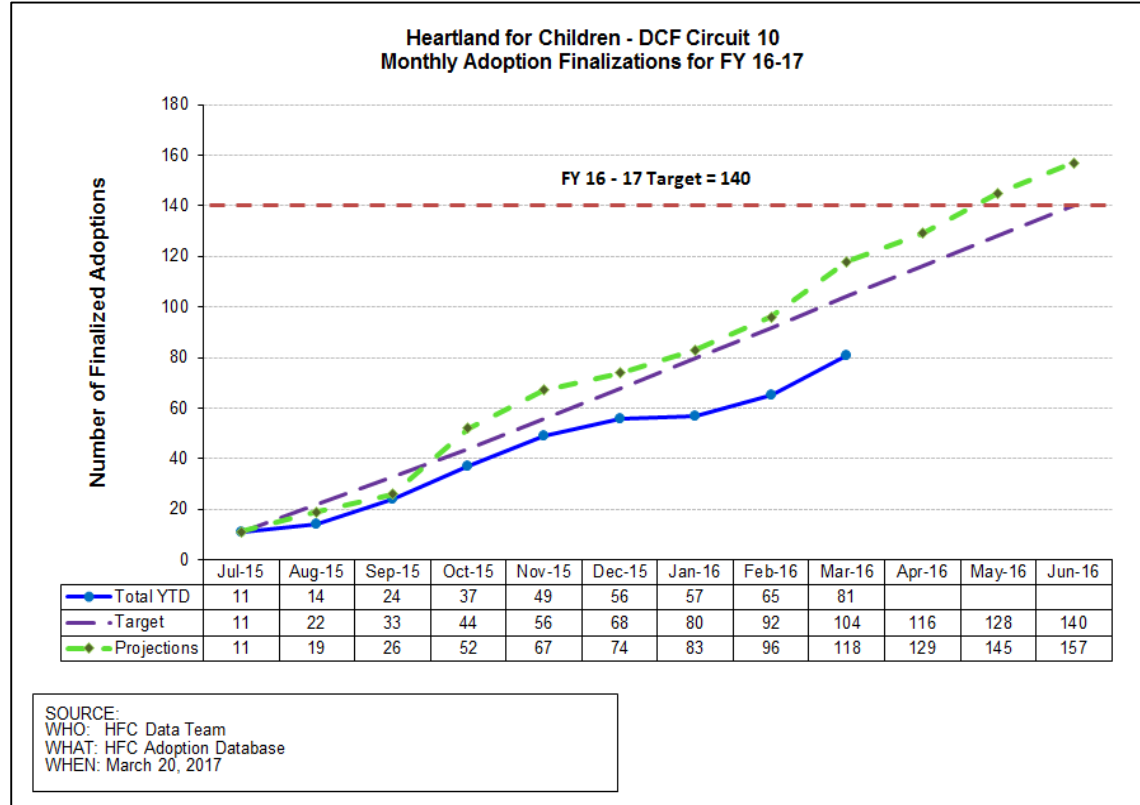
Children Entering Care between 01/01/15 – 03/31/15 and Achieved Timely Permanency: **99**



No Change This Week

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



FY 16-17 Upcoming Finalization Dates

April 05, 2017
April 12, 2017

Percent of Adoptions Finalized Within 24 Months of Removal

Target is 36.6%
TPR Database shows: 34.6%

Manually Reported Adoption Data for FY 16-17 through March 28, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
CMO	Number of Adoptions Finalized																								Total				
	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met	
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual					
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	2	7	5	3	0	9	0	7	0	22	36.4%	44	50.0%	
DEV	0	0	5	0	3	3	4	3	4	0	2	2	1	1	2	3	9	7	3	0	3	0	2	0	19	10.5%	32	59.4%	
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	4	4	0	4	0	3	0	21	47.6%	39	53.8%	
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	0	0	0	0	0	19	42.1%	25	76.0%	
Total	11	11	8	3	7	10	26	13	15	12	7	7	9	1	13	8	22	16	11	0	16	0	12	0	81	34.6%	140	57.9%	
Source: HFC TPR Database																													
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						

Foster Home Profile



Devereux

Inspiring hope. Empowering lives. For 100 years

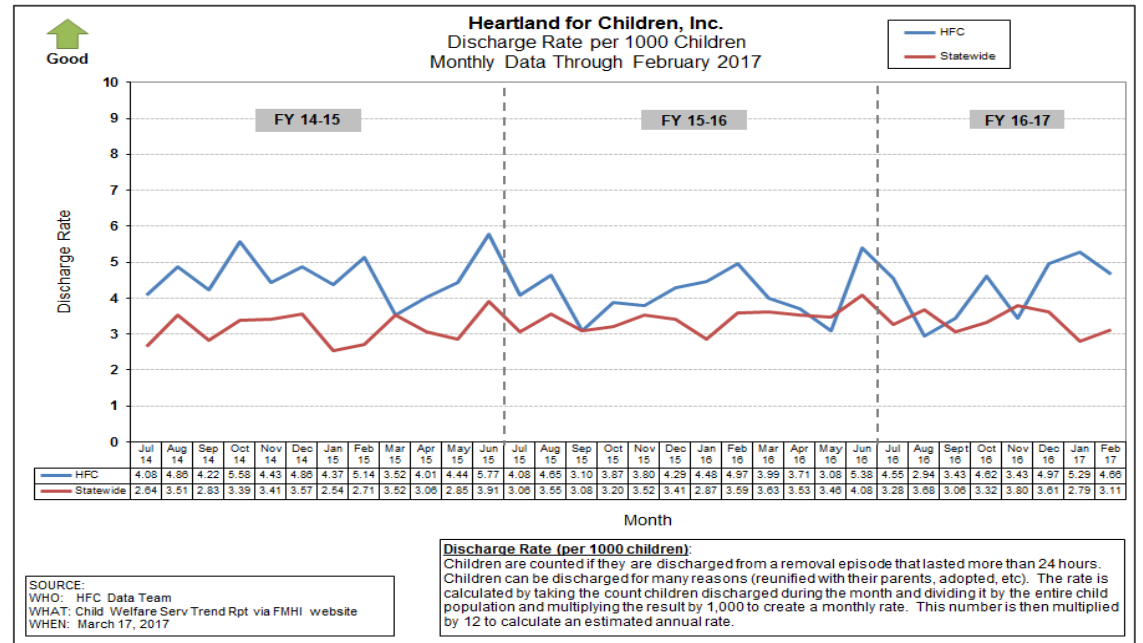
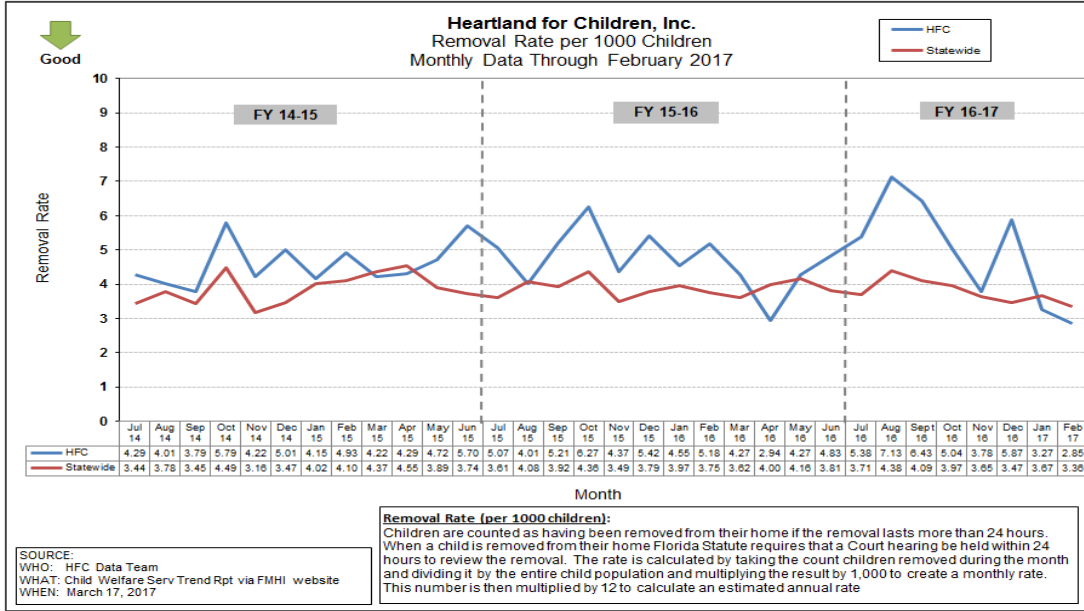


GAP

Guardians as Parents

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of February 2017

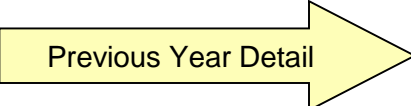


Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of March 26, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
# Of Shelter Hearings													
Polk	35	47	56	44	29	48	24	19	39	0	0	0	341
Highlands	1	3	4	10	2	5	3	2	2	0	0	0	32
Hardee	3	2	1	1	1	3	1	1	2	0	0	0	15
Total	39	52	61	55	32	56	28	22	43	0	0	0	388
# Children Removed													
Polk	64	93	93	73	50	86	39	44	79	0	0	0	621
Highlands	4	10	7	9	4	9	5	4	3	0	0	0	55
Hardee	7	5	1	2	2	5	2	1	4	0	0	0	29
Total	75	108	101	84	56	100	46	49	86	0	0	0	705
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
# Children Placed with Relative													
Polk	36	59	51	41	21	66	25	31	51	0	0	0	381
Highlands	4	2	5	5	0	3	4	4	2	0	0	0	29
Hardee	1	3	0	2	2	5	2	0	2	0	0	0	17
Total	41	64	56	48	23	74	31	35	55	0	0	0	427
# Children Placed with Non Relative													
Polk	5	13	19	13	13	9	3	5	13	0	0	0	93
Highlands	0	0	2	0	4	1	1	0	1	0	0	0	9
Hardee	5	0	1	0	0	0	0	1	2	0	0	0	9
Total	10	13	22	13	17	10	4	6	16	0	0	0	111
# Children Placed in Foster Care													
Polk	23	21	23	19	16	11	11	8	15	0	0	0	147
Highlands	0	8	0	4	0	5	0	0	0	0	0	0	17
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	16	11	8	15	0	0	0	167

Shelter Count for the Week of March 20 - March 26, 2017			
	Polk	Highlands	Hardee
Shelters	6	0	0
Children Removed	10	0	0
Placed in Foster Care	3	0	0
Placed w/ a Relative	7	0	0
Placed w/a Non-Rel	0	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 03/26/17							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	17.4%
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
FY Total	32.0%	38.0%	34.3%	37.7%	34.7%	30.1%	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																			
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals	
# Of Shelter Hearings																			
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403	
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47	56
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18	
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477	
# Children Removed																			
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665	
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81	
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29	
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775	
Total Children Denied Shelter																			
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6	
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7	
# Children Placed with Relative																			
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401	
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34	
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21	
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456	
# Children Placed with Non Relative																			
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57	
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13	
Hardee	0	0	0	0	0	0	0	3	0	0	0	0	3	11	4	0	2	1	
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71	
# Children Placed in Foster Care																			
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207	
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34	
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7	
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248	

Case Transfer Staffing Data

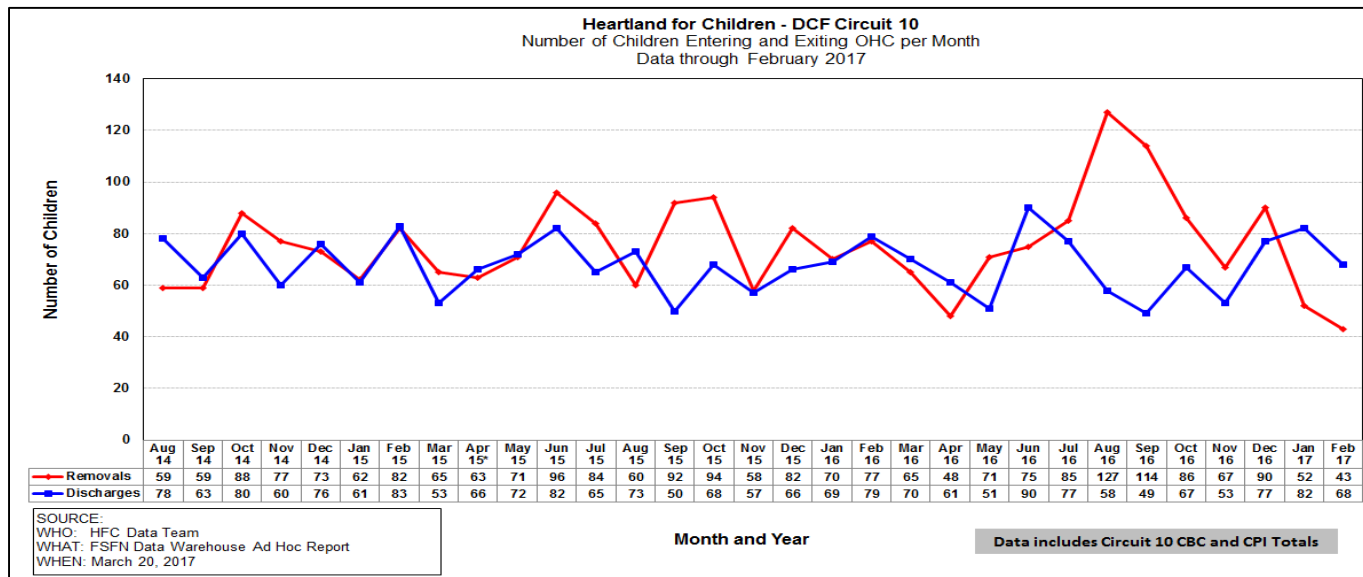
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 03/28/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	40	24	43	23	22	0	0	0	327	391	259
Devereux	25	75	41	26	42	35	34	21	22	0	0	0	321	403	251
GCCC	31	49	49	43	35	34	40	18	23	0	0	0	322	388	253
One Hope	65	65	36	38	58	37	43	41	45	0	0	0	428	358	460
Total	158	238	161	161	175	130	160	103	112	0	0	0	1398	1540	1223
Out of Home Care															
CHS	23	24	22	39	21	9	25	11	19	0	0	0	193	230	176
Devereux	6	40	22	19	29	20	19	15	9	0	0	0	179	218	165
GCCC	15	39	24	34	22	23	20	10	17	0	0	0	204	235	175
One Hope	18	14	13	7	10	6	13	6	8	0	0	0	95	71	130
Total	62	117	81	99	82	58	77	42	53	0	0	0	671	754	646
IN - HOME JUDICIAL															
CHS	1	2	0	2	5	2	3	3	0	0	0	0	18	30	41
Devereux	2	2	0	0	3	0	2	5	1	0	0	0	15	37	23
GCCC	3	0	0	0	3	2	2	0	1	0	0	0	11	11	12
One Hope	0	2	0	1	0	0	8	1	1	0	0	0	13	8	19
Total	6	6	0	3	11	4	15	9	3	0	0	0	57	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	13	15	9	12	14	11	8	7	1	0	0	0	90	83	13
Devereux	17	22	18	5	8	9	8	1	12	0	0	0	100	82	16
GCCC	12	10	23	8	9	7	18	7	4	0	0	0	98	89	44
One Hope	14	7	8	6	10	0	0	10	0	0	0	0	55	52	23
Total	56	54	58	31	41	27	34	25	17	0	0	0	343	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	24	36	0	0	0	259	217	277
Total	30	44	16	24	38	29	22	24	36	0	0	0	263	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	5	2	2	0	0	0	15	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	1	0	0	0	0	4	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	3	2	0	0	0	38	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month

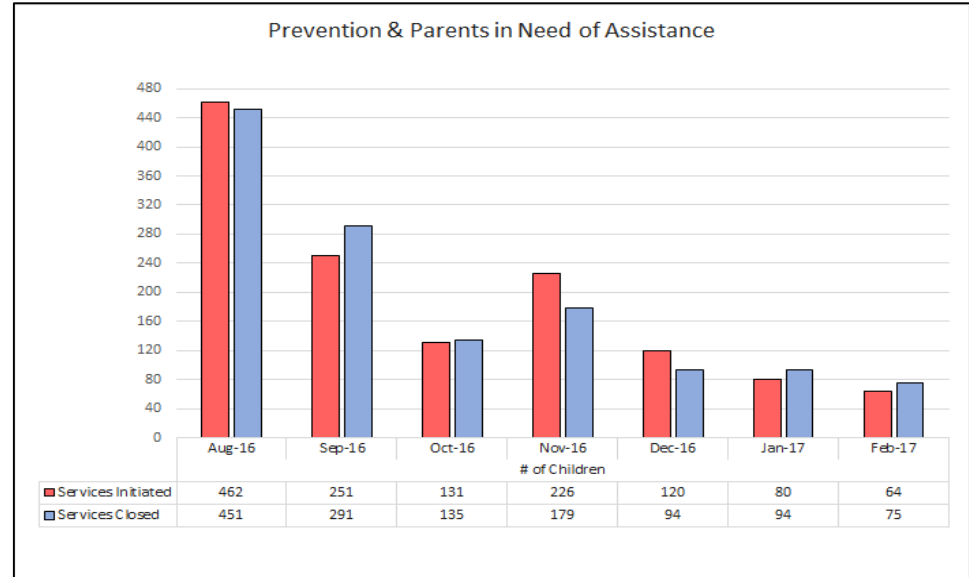
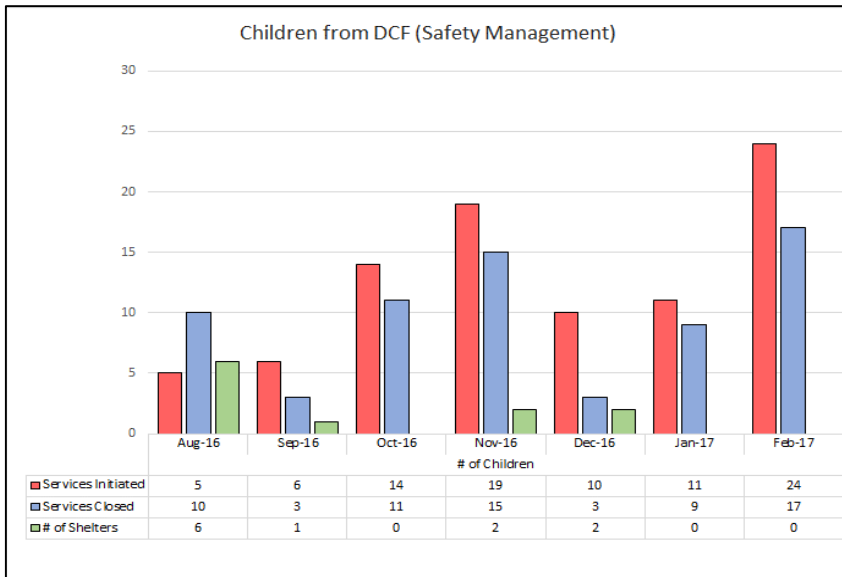
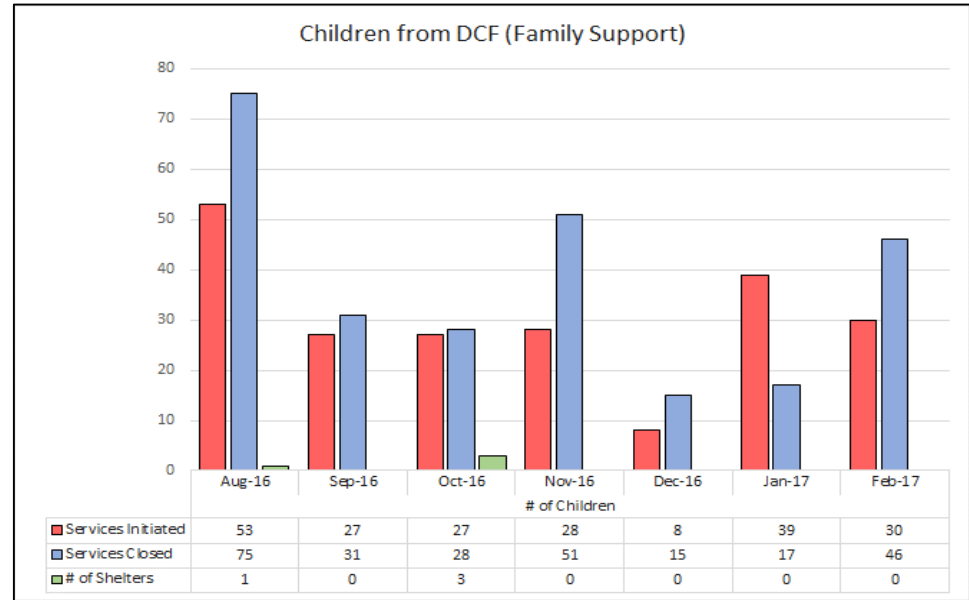




Neighbor to Family – Weekly & Monthly Census

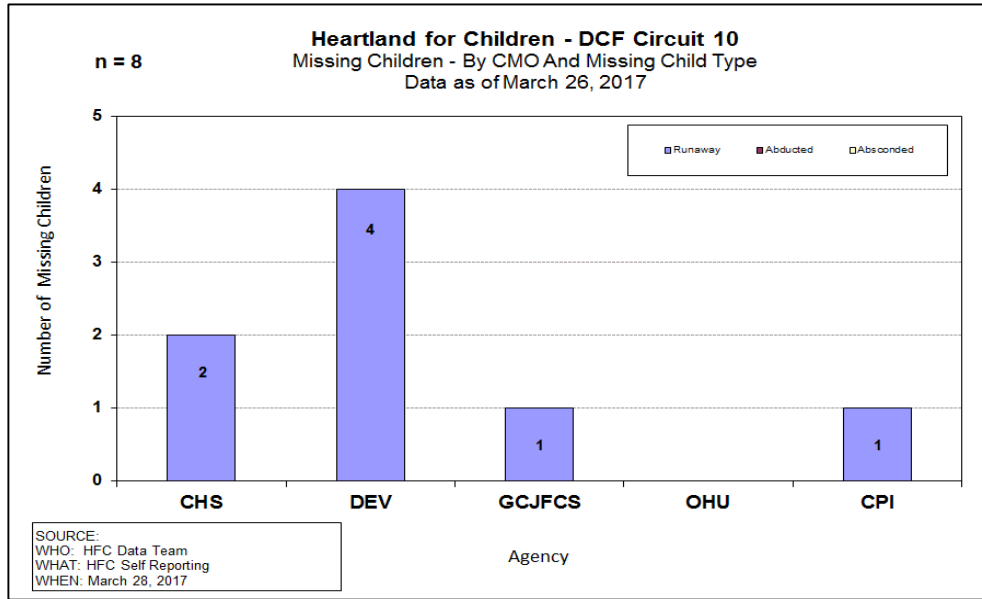
Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers						
Weekly Data 03/20/17 through 03/26/17						
Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	2	4	0	2	0	0
CPI- Family Support Services	34	80	5	5	8	0
Specialized - Family Support Services	25	45	9	1	2	0
Prevention - Community Referral	16	48	1	8		
Special Conditions Report	3	8	3	0		
Nurturing Parent	30	55	0	0		



Missing Children

Number of Missing Youth as of Reporting Date

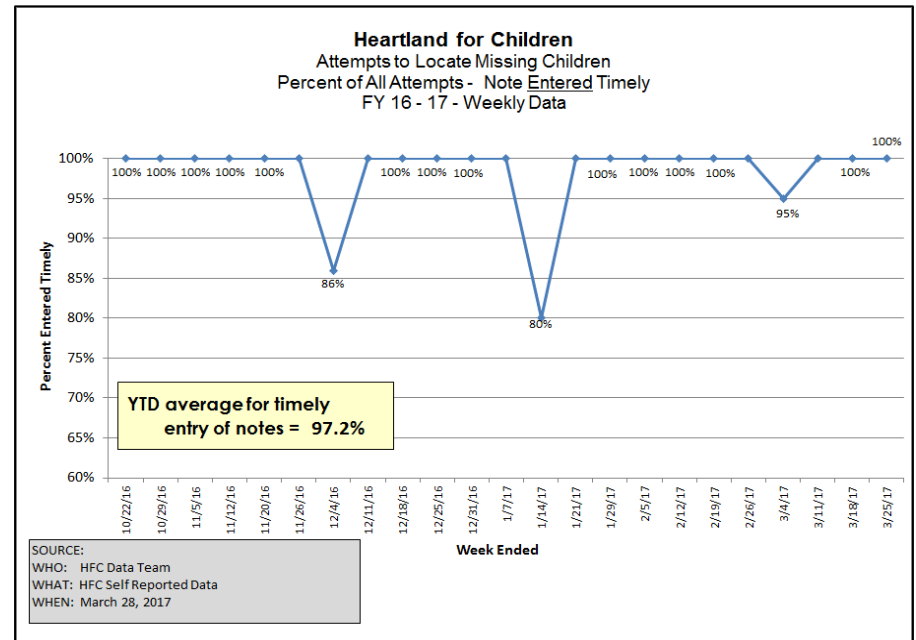
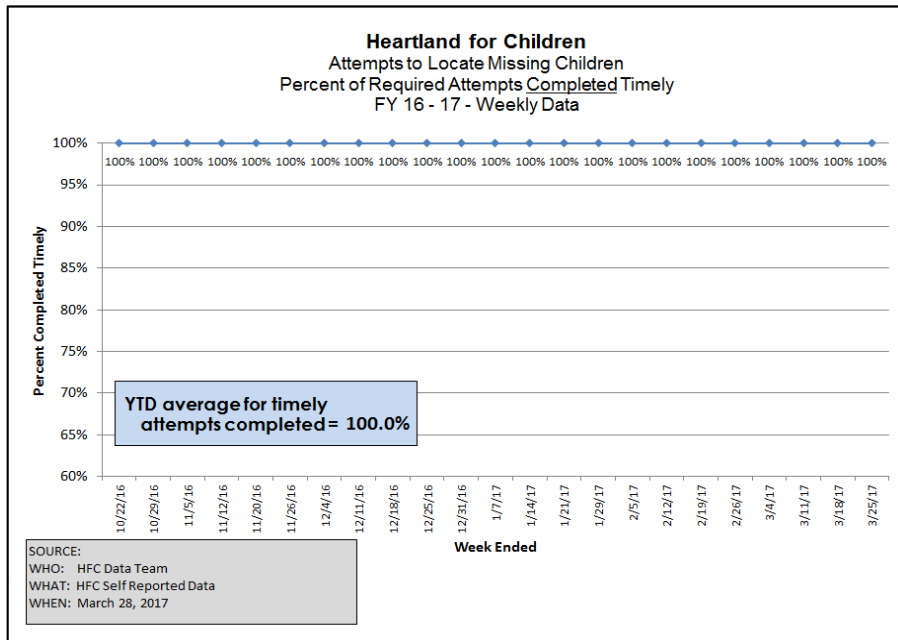


Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0	
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0	
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0	
M/End Feb 2017	5	1	2	1	1	0	23	19		87%	3	
3/5/2017	6	2	3	0	1	0	4	7	100%	100%	0	
3/12/2017	7	2	3	0	1	1	5	8	100%	100%	0	
3/19/2017	6	1	3	1	1	0	10	15	80%	90%	1	GCJFCS
3/26/2017	8	2	4	1	0	1	16	22	100%	94%	0	

Missing Children – Attempts to Locate

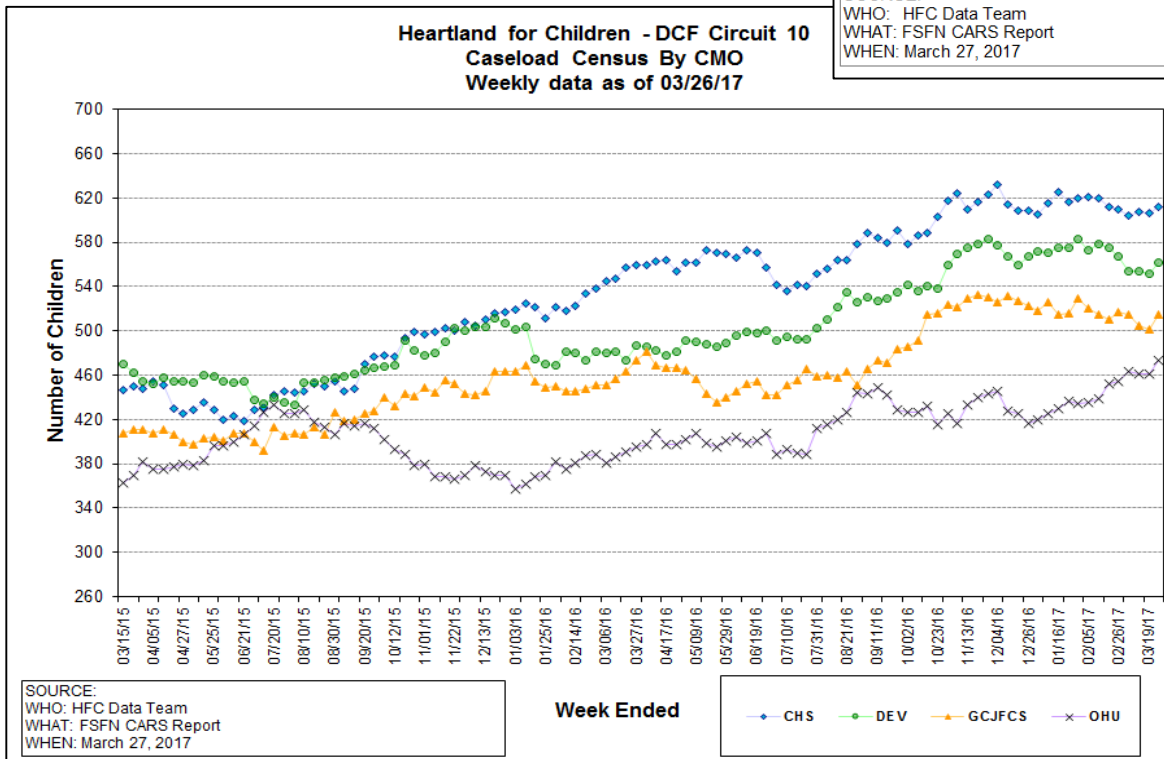
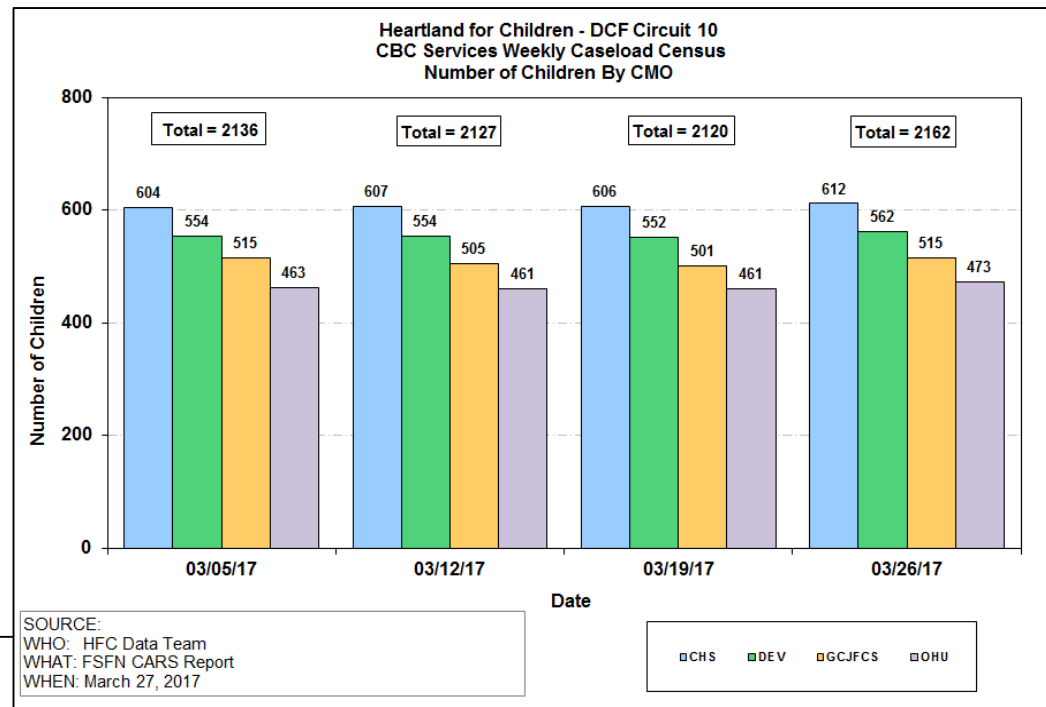
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 03/19/2017 through 03/25/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1	0	1	100%
DEV	1	1	1	100%	1	0	1	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	3	3	3	100%	3	0	3	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 03/19/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	2	4	8	8	24	25.3
DEV	2	4	6	5	7	24	23.0
GCJFCS	5	0	1	4	11	21	23.9
OHU	3	7	15	0	3	28	16.5
# of Case Managers	12	13	26	17	29	97	21.9

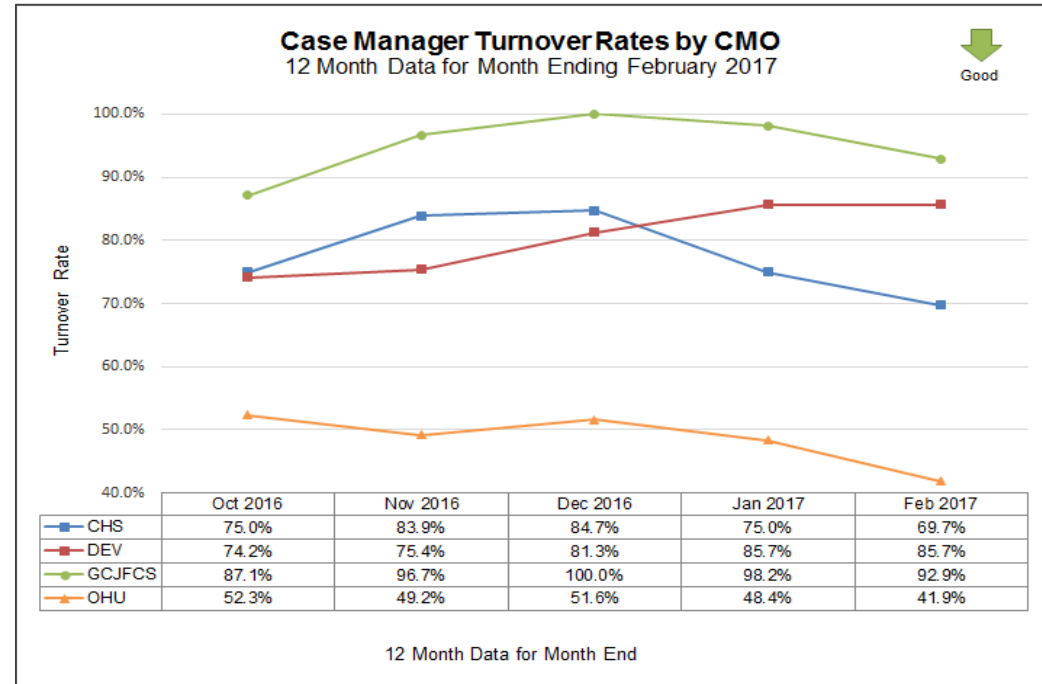
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 03/19/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	24	4	16.7%
DEV	24	6	25.0%
GCJFCS	21	5	23.8%
OHU	28	10	35.7%
HFC	97	25	25.8%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended February 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	69.7%	25.0%
DEV	85.7%	37.5%
GCJFCS	92.9%	12.5%
OHU	41.9%	40.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed February 2017

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	251	189	75.3%	152	81	53.3%	64.3% ★
DEV	180	130	72.2%	98	46	46.9%	59.6%
GCCFCS	236	169	71.6%	150	77	51.3%	61.5% ★
OHU	78	61	78.2%	40	22	55.0%	66.6% ★
TOTAL	745	549	73.7%	440	226	51.4%	62.5%

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 03/09/17

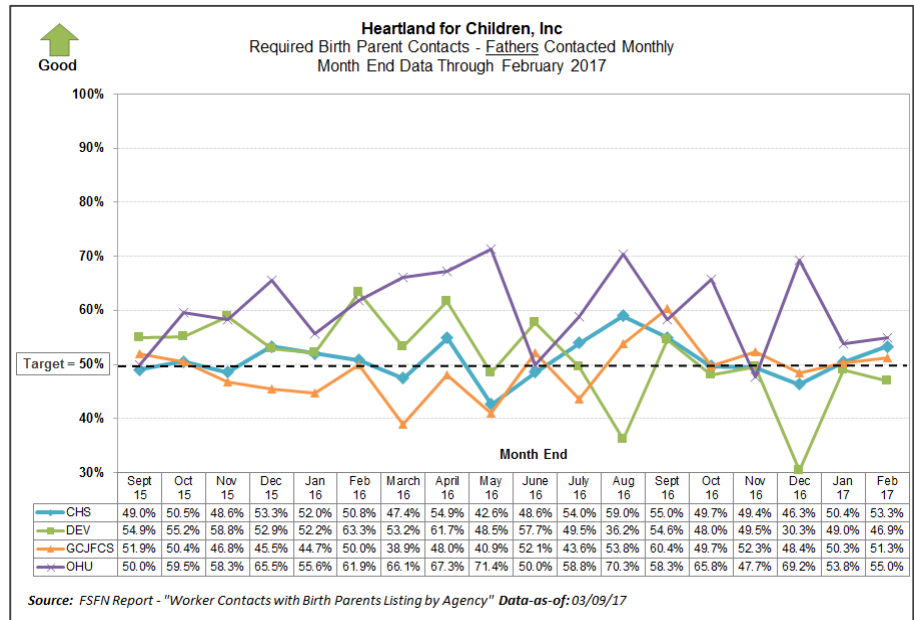
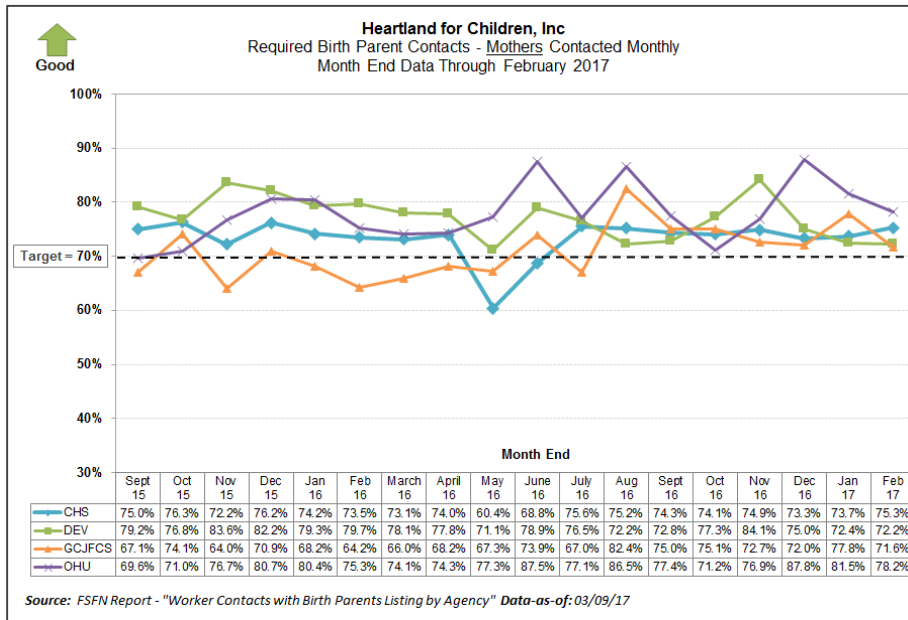
Birth Parent Contacts made in the month of March 2017 by CMO

FSFN Data as of 03/26/17

AGENCY	Mom % Completed	Dad % Completed
CHS	39.84%	27.27%
DEV	50.56%	34.02%
GCFJCS	44.16%	26.39%
OHU	59.46%	47.22%
HFC	45.74%	30.16%

Green = 70% or higher Mom / 50% or higher Dad
 Yellow = 63%-69% Mom / 45%-49% Dad
 Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

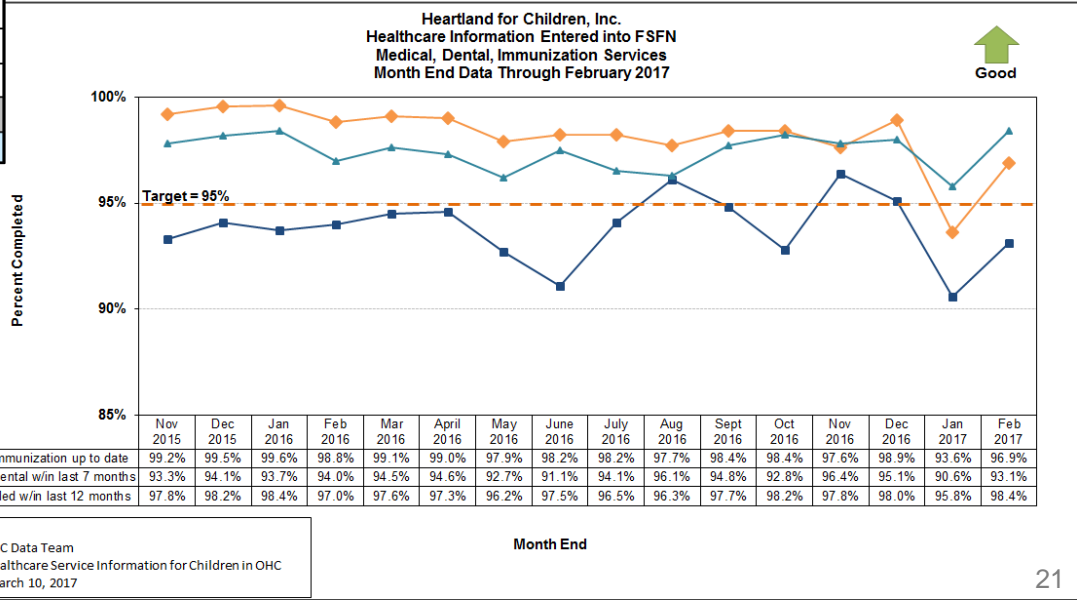
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 03/26/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	406	99.8%	98.0%	96.6% ★	97.3%	97.3%
DEV	326	99.7%	97.9%	93.0%	97.9%	96.2%
GCJFCS	362	100.0%	96.7%	91.9%	97.0%	95.2%
OHU	140	99.3%	94.3%	90.3%	95.0%	93.2%
HFC	1234	99.8%	97.2%	93.5%	97.1%	95.9%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 03/26/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	8	9 ★	11
DEV	1	7	13	7
GCJFCS	0	12	20	11
OHU	1	8	9 ★	7
Total	3	35	51	36

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 2/28/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	814	100.0%	99.0%	95.7%	99.8%	98.2%
Families First Network	1383	99.5%	95.8%	85.7%	90.4%	90.6%
Community Partnership for Children	1144	99.6%	90.7%	75.9%	95.3%	87.3%
Family Integrity Program	190	100.0%	91.1%	84.0%	95.8%	90.3%
Family Support Services of North Fla	875	100.0%	98.4%	97.2%	96.7%	97.4%
Kids First of Florida, Inc.	274	99.6%	97.4%	94.9%	99.3%	97.2%
Partnership for Strong Families	899	99.8%	97.3%	94.3%	96.1%	95.9%
Brevard Family Partnership	719	98.9%	97.5%	96.9%	96.1%	96.8%
CBC of Central Florida	1228	100.0%	98.0%	96.2%	99.1%	97.8%
CBC of Central Florida (Seminole)	386	100.0%	95.3%	92.5%	97.1%	95.0%
Heartland for Children	1215	99.9%	98.4%	93.1%	99.2%	96.9%
Kids Central, Inc.	1526	100.0%	96.3%	89.8%	98.6%	94.9%
Childrens Network of SW Florida	1437	99.8%	86.0%	85.6%	92.4%	88.0%
Eckerd Community Alternatives	1974	99.9%	99.4%	96.7%	88.0%	94.7%
Eckerd Community Hillsborough	2314	99.8%	99.1%	97.1%	64.8%	87.0%
Sarasota Y/Safe Children Coalition	1069	99.9%	93.8%	67.5%	99.4%	86.9%
ChildNet-Broward	2262	100.0%	93.8%	89.6%	95.2%	92.9%
ChildNet-Palm Beach	1053	100.0%	96.8%	80.3%	99.9%	92.3%
Devereux CBC	585	100.0%	96.7%	93.9%	96.7%	95.8%
Our Kids of Miami-Dade/Monroe, Inc	1877	99.9%	96.8%	95.9%	97.8%	96.8%
Statewide	23224	99.8%	96.0%	90.6%	92.8%	93.1%
HFC Rank in Category			4th	11th	5th	5th

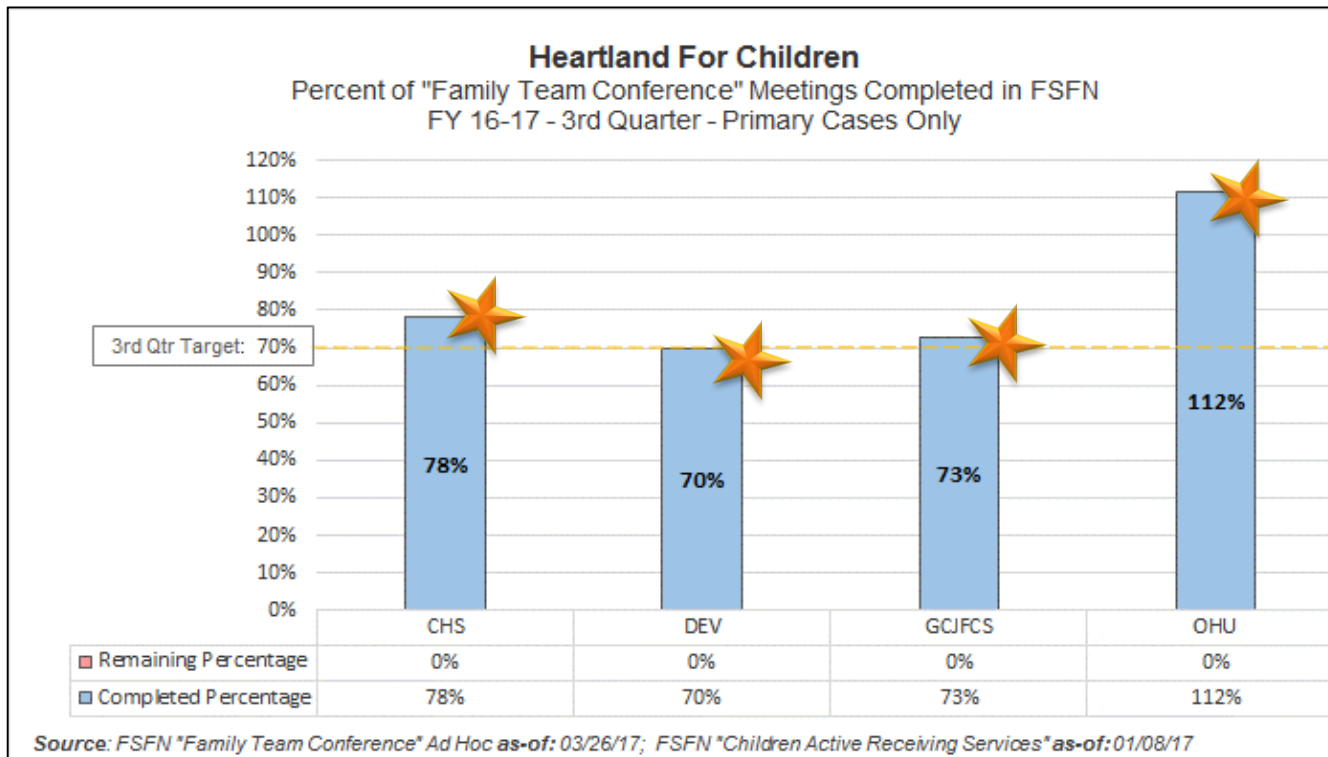


Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 3rd Qtr Target: **70%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 03/26/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 3rd Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	3rd Qtr Caseload	FYD Percentage
CHS	15%	11%	10%		119	96	0	275	78%
DEV	5%	9%	5%		132	48	0	258	70%
GCJFCS	13%	9%	7%		117	68	0	254	73%
OHU	20%	11%	7%		66	39	0	94	112%
Grand Total	53%	40%	29%		434	251	0	881	78%

Source: FSFN Ad Hoc - FTCs-as-of: 03/26/17; FSFN CARS - Caseload 3rd Qtr-as-of: 01/08/17



Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 03/26/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS	1	1	3	5
DEV		6	3	9
GCJFCS		2	7	9
OHU			5	5
CPI			13	13
NTF			4	4
Grand Total	1	9	35	45

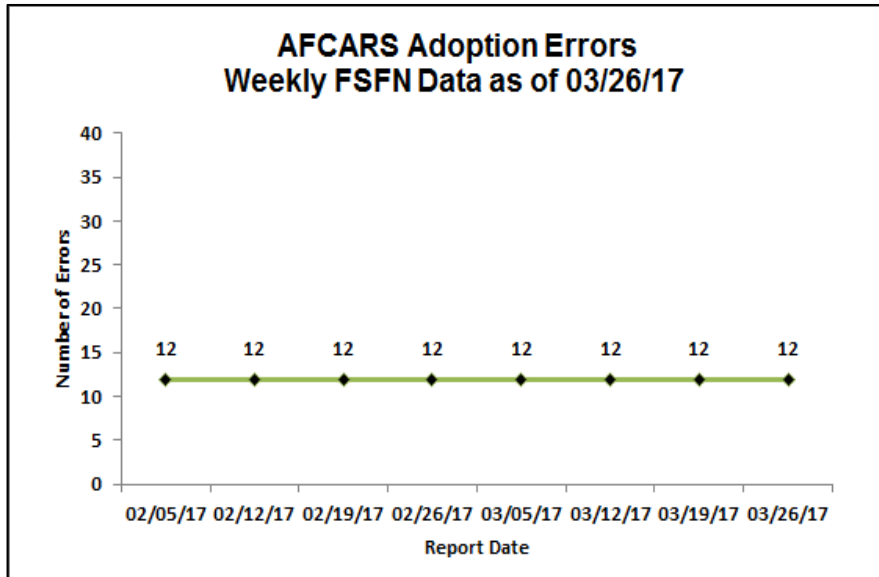
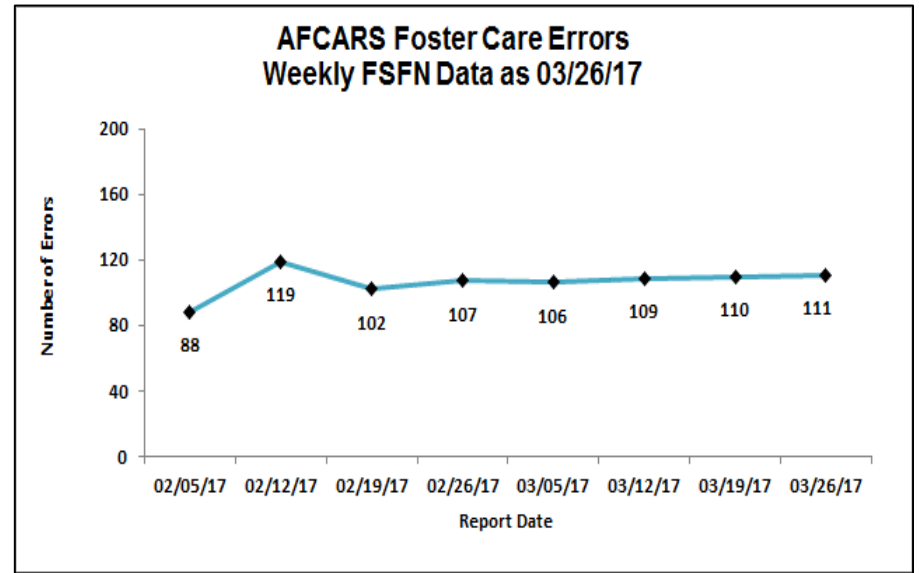
Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	2/19/2017	2/26/2017	3/5/2017	3/12/2017	3/19/2017	3/26/2017
CHS	6	8	12	9	6	5
DEV	1	11	8	3	8	9
GCJFCS	12	3	8	15	27	9
OHU	1	1	2	0	1	5
CPI	29	2	3	13	18	13
NTF	2	0	9	3	5	4
District Total	51	25	42	43	65	45

Data Exceptions: AFCARS

Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	5	0	24	29
DEV	0	0	7	0	24	31
GCJFCS	0	0	8	0	25	33
OHU	0	0	4	0	8	12
CPI	1	3	0	2	0	6
Total	1	3	24	2	81	111

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 03/26/17



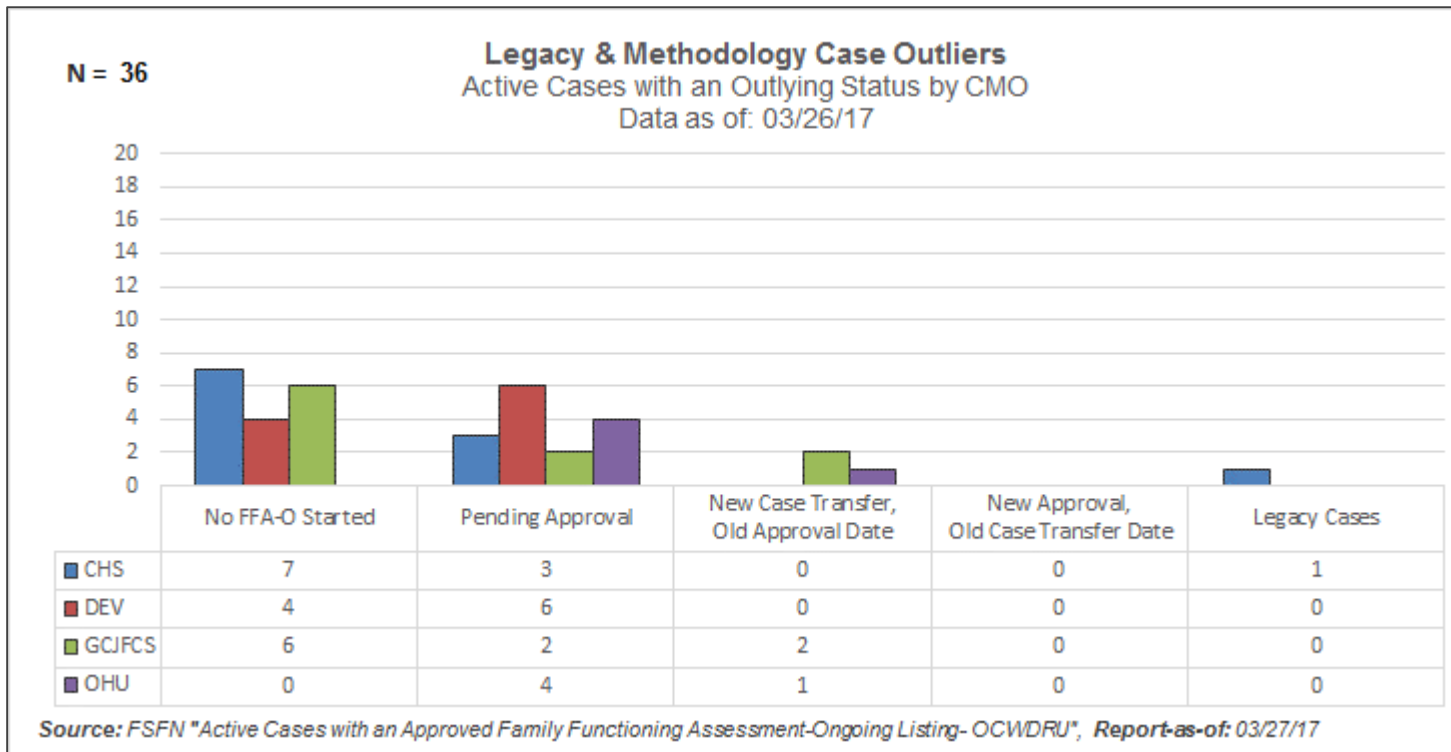
AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
Total	0	0	0	0	12	12

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 03/26/17

Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 03/26/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	297	1	0.3%	296	99.7%
DEV	272	0	0.0%	272	100.0%
GCJFCS	255	0	0.0%	255	100.0%
OHU	111	0	0.0%	111	100.0%
HFC Total	935	1	0.1%	934	99.9%



Family Functioning Assessment – Methodology Cases

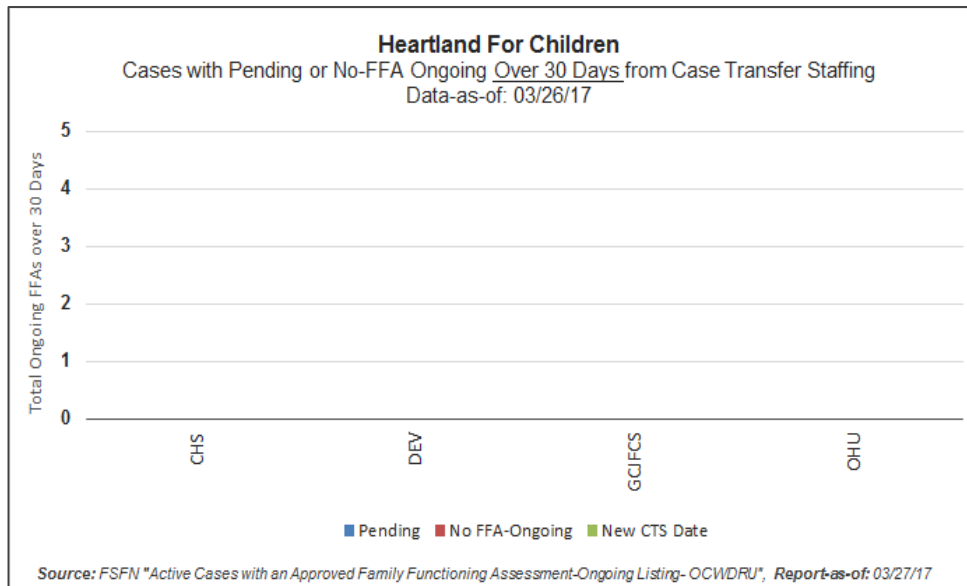
Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 03/26/17				
Agency	No FFA	Pending	Approved	Total
CHS	7	3	286	296
DEV	4	6	262	272
GCJFCS	6	2	247	255
OHU	0	4	107	111
Total	17	15	902	934

CMO Contract Measure 11 – 3rd Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 03/26/17				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	28	34	82.4%	85.3%
DEV	38	38	100.0%	100.0% ★
GCJFCS	27	31	87.1%	87.1%
OHU	18	18	100.0%	100.0% ★
HFC TOTAL	111	121	91.7%	92.6%

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 03/26/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	0	3	7	0	0	0	0	0	0	3	7
DEV	0	6	4	0	0	0	0	0	0	6	4
GCJFCS	2	2	6	0	0	0	0	0	0	2	6
OHU	1	4	0	0	0	0	0	0	0	4	0
TOTALS	3	15	17	0	0	0	0	0	0	15	17
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				

KNOWLEDGE TO **ACTION**

KNOWLEDGE Concurrent Case Planning

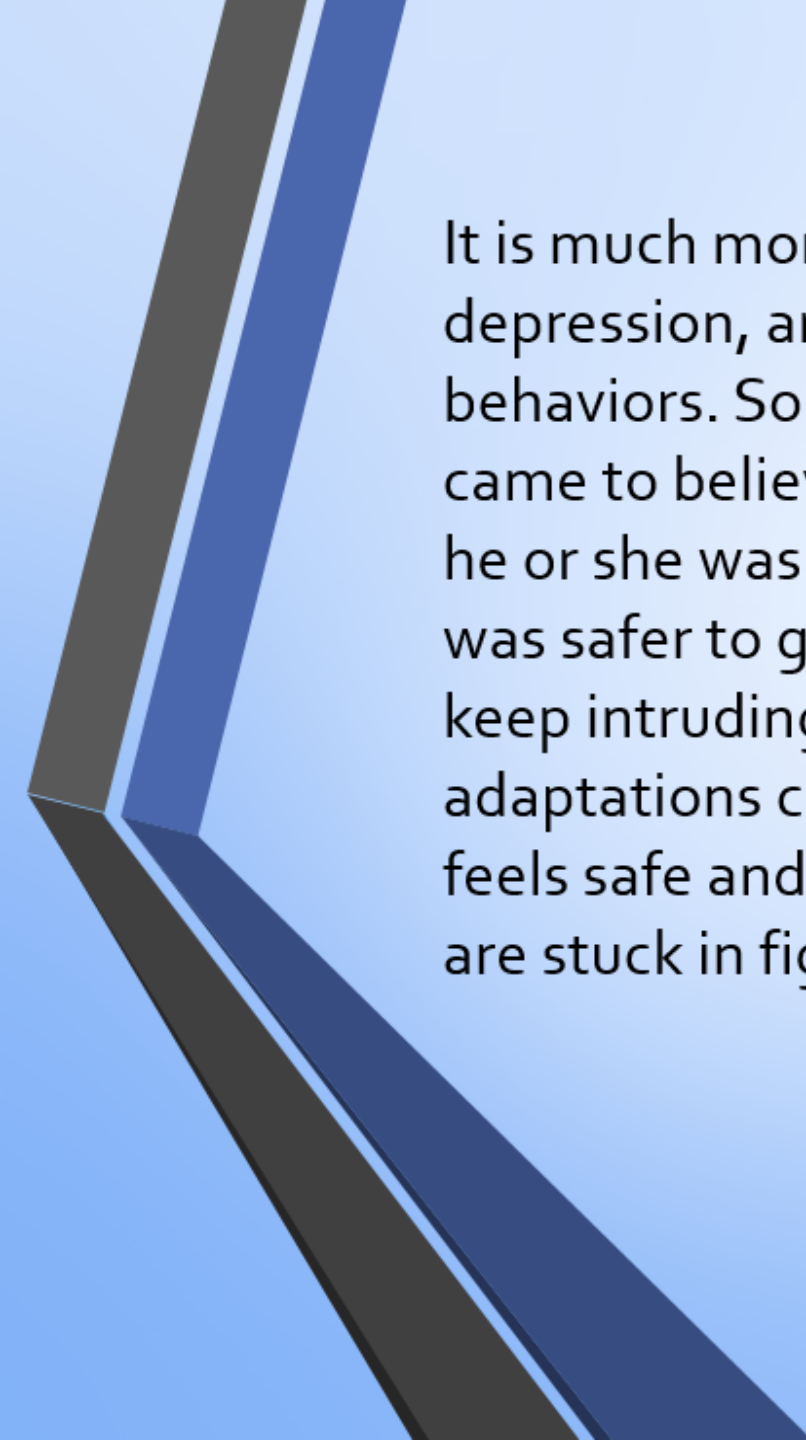
- Concurrent planning is an approach that seeks to eliminate delays in attaining permanent families for children in the foster care system
 - Concurrent planning involves considering all reasonable options for permanency at the earliest possible point following a child's entry into foster care & concurrently pursuing those options that will best serve the child's needs.
- It involves a mix of family centered casework & legal strategies aimed at achieving timely reunification, while at the same time establishing a concurrent permanency plan if reunification cannot be accomplished.
 - When pursued respectfully & professionally, concurrent planning can enhance child safety, prevent excessive moves while in care, strengthen family relationships, & create a sense of urgency for the parents.

ACTION

Take the right steps:

1. Differential assessment and prognostic case review.
2. Full disclosure to all participants in the case planning process.
3. Family search and engagement
4. Family group conferencing
5. Parent-child visiting during out-of-home care
6. Setting clear time limits for permanency decisions.
7. Transparent written agreements and documentation
8. Committed collaboration between child welfare, the courts, and service providers
9. Focused support for resource families
10. Most importantly, the concurrent plan must be actively pursued during the entire life of the case.

Source: Child Welfare Information Gateway



It is much more productive to see aggression or depression, arrogance or passivity as learned behaviors. Somewhere along the line, the patient came to believe that he or she could only survive if he or she was tough, invisible, or absent, or that it was safer to give up. Like traumatic memories that keep intruding until they are laid to rest, traumatic adaptations continue until the human organism feels safe and integrates all the parts of itself that are stuck in fighting or warding off the trauma.

The Body Keeps the Score by Bessel Van Der Kolk, MD



Pinwheels

IN THE PARK

April 8th 2017

PUBLIX FIELD - LAKELAND
(at Joker Marchant Stadium)

GATES OPEN @ 4:30PM

GAME @ 6PM

LAKELAND FLYING TIGERS

vs. TAMPA YANKEES

Join us for fun family activities all evening!

DOOR PRIZES • RAFFLE • BALLOON ART
FACE PAINTING • PHOTO BOOTH
BOUNCE HOUSES • PINWHEEL PARADE • *more!*

Tickets

Adv. Tickets: \$7; At the Gate: \$10

Purchase tickets online at:
www.lakelandflyingtigers.com or at the gate.



Catch the Lakeland

Flying Tigers

wearing their
"Pinwheel" jerseys!

Join the *Lakeland Flying Tigers* & *Heartland for Children* in recognizing April as
CHILD ABUSE PREVENTION MONTH



Publix Field at Joker Marchant Stadium • 2301 Lakeland Hills Blvd
Lakeland, FL 33805 • heartlandforchildren.org/pinwheels

RESOURCE NEWS FLASH... March 29, 2017

Prevention Awareness Month Activities

Pinwheels in the Park – Publix Field at Joker Marchant Stadium (2301 Lakeland Hills Blvd., Lakeland) on April 8th at 6:00pm – gates open at 5:00pm. In addition to the baseball game, there will also be a Family Fun Fair! The fair will include a dunk tank, bounce house, balloon art, face painting, fireworks and much more!

Pinwheels for Prevention Run – The Healthy Families Pinwheels for Prevention Run is April 22nd from 8:00-11:00am at McLaughlin Middle School (800 S. 4th St., Lake Wales).

World of Reading Festival - The free event, hosted by Junior League of Greater Lakeland, will be held on April 22nd from 9:00am-1:00pm at Barnett Family Park (730 E. Orange St., Lakeland). Kids will receive a free scholastic book! In addition to live performance readings, there will be a rock wall, bounce house, face painting, and more to excite a child's imagination!

For more information on Prevention Awareness Month and the "Pinwheels for Prevention" campaign, go to www.heartlandforchildren.org.

Mental Health Resources

National Brain Injury Awareness Month - 2.4 million children and adults in the United States sustain a traumatic brain injury (TBI) with another 795,000 individuals sustaining an acquired brain injury (ABI) from non-traumatic causes. TBIs can affect the functionality of the brain—thinking, reasoning, and memory. Whether the victim is an adult, a child, or an infant, all family members are subject to distress. The National Child Traumatic Stress Network offers resources on traumatic brain injury for families, medical professionals, and military families. Go to www.nctsn.org/resources/public-awareness/national-brain-injury-awareness-month.

Community Events

Good Ol' Days Festival – Polk County Parks & Recreation's annual Good Ol' Days Festival at Homeland Heritage Park (249 Church Ave., Homeland) is a free family event on April 1st from 10:00am-2:00pm. This event invites all members of the family to celebrate the local history of Florida. The Festival will feature vendors, historical interpretation, demonstrators, re-enactors of the early 1900's, live entertainment and much more!

Children's Musical Festival – The festival will be held on April 8th from 10:00am-3:00pm at Munn Park (201 E. Main St., Lakeland) and Explorations V Children's Museum. The Ribbon Cutting Ceremony for the Grand Opening of the Music and Sound Stage Studio will be at 11:00am. Activities include a bounce house and all day entertainment!

Jellybean Jubilee 2017 – The event, for children 10 years old and younger, will be held on April 8th from 5:00-8:00pm at Simpson Park Community Center (1725 Martin Luther King, Jr. Blvd., Lakeland). Activities will include an Eggstra Special Egg Hunt, Story Time, Jellybean Guessing, and Arts & Crafts!

Annual Easter Egg Hunts – Polk County Parks & Recreation will be holding identical egg hunts throughout the county on April 15th (five various locations) starting at 9:00am sharp. The hunts are for children ages 2-9 who must bring their own basket to collect eggs. For specific locations, call 863-534-6911 or go to www.polk-county.net.

Young Children Resources

National Developmental Disabilities Awareness Month - Over 6 million individuals in the United States have developmental disabilities. Learn how to ensure infants and toddlers with disabilities and developmental delays, and their families, receive the supports necessary to meet their developmental outcomes. Go to www.centerforchildwelfare.org/ChildWellBeing/ChildDevelopment.shtml for information and resources.

Simple Activities for Children and Adolescents – Whether stuck somewhere due to weather conditions, relocated away from home, or sheltering-in-place with or without electricity, you will want to engage your children in activities in order to help them stay calm or keep them from being bored. The National Child Traumatic Stress Network has various resources to help. Go to www.nctsn.org/sites/default/files/assets.

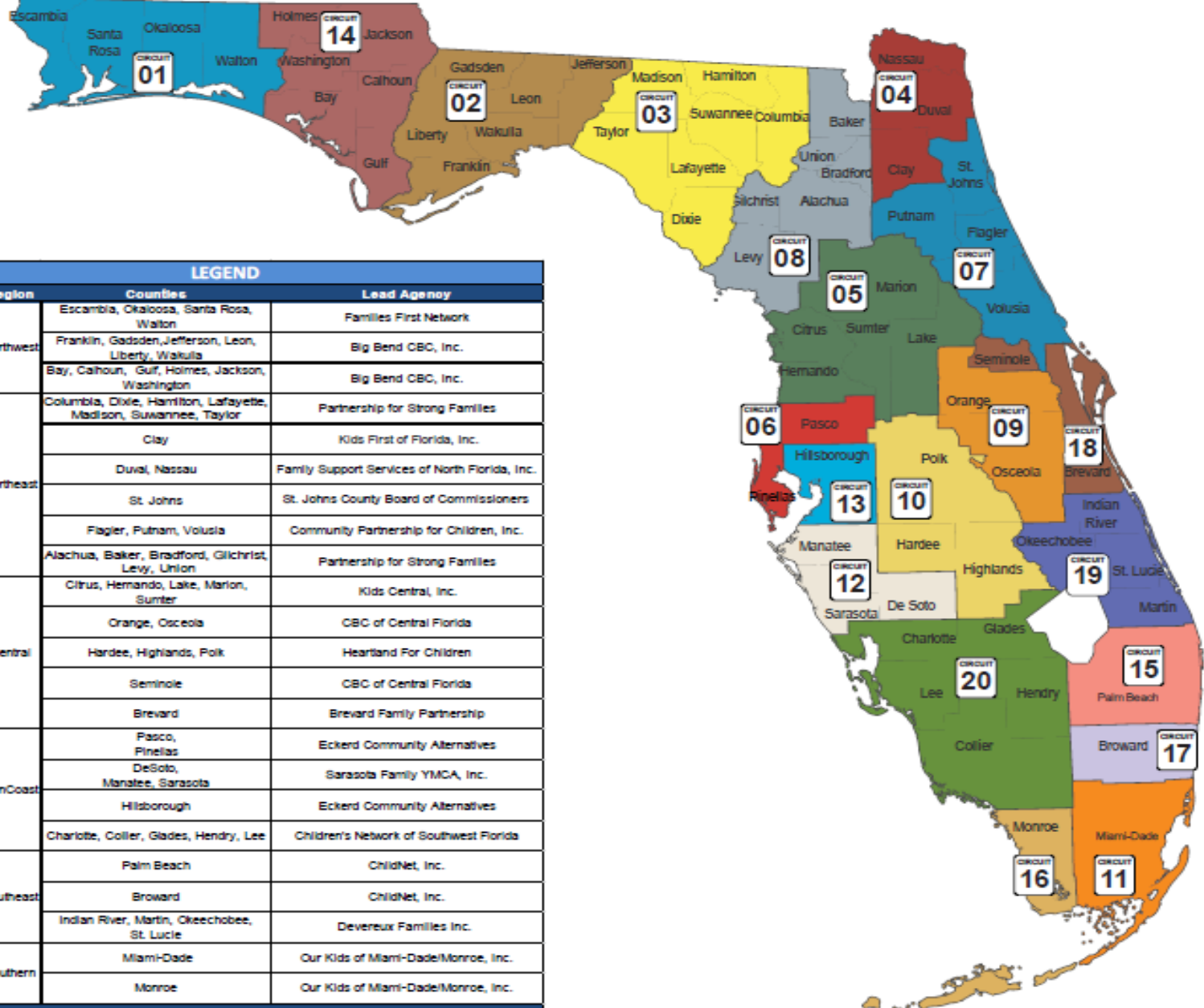
Training Resources

Engaging Fathers Podcast Series - Children with a caring father figure in their lives are at less risk for behavioral problems, substance use, teen pregnancy, and incarceration than their peers who lack positive paternal involvement. Learn how you can engage fathers and paternal family members in your everyday casework and improve outcomes for the children and families you serve in Child Welfare Information Gateway's new 3-part podcast series, *Engaging Fathers*. Go to www.acf.hhs.gov/cb/capacity/child-welfare-podcast-series to access this valuable resource.





Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
01		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
02	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
04		Clay	Kids First of Florida, Inc.	
04		Duval, Nassau	Family Support Services of North Florida, Inc.	
07		St. Johns	St. Johns County Board of Commissioners	
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
09	Central	Orange, Osceola	CBC of Central Florida	
10		Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18	SunCoast	Brevard	Brevard Family Partnership	
06		Pasco, Pinellas	Eckerd Community Alternatives	
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17		Broward	ChildNet, Inc.	
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	