



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, February 07, 2021

Video Conference Meeting

Wednesday, February 10, 2021 at 10 a.m.

Conference Call: 866-607-2795
Participant Number: 887 612 961#



Community Based Care Lead Agency Scorecard



FY 20-21, 2nd Quarter: October 01, 2020 to December 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/19 - 09/30/20	10/01/19 - 09/30/20	10/01/19 - 09/30/20	01/01/20 to 12/31/20	01/01/19 to 12/31/19	01/01/20	01/01/18 to 12/31/18	01/01/20 to 12/31/20	12/31/20	12/31/20	01/01/20 to 12/31/20	12/31/20
Big Bend CBC (Circuit 2 & 14)	5.51	96.6%	96.7%	99.2%	25.7%	48.5%	85.9%	3.1	95.9%	89.9%	73.7%	66.0%
Brevard Family Partnership	8.22	95.4%	96.3%	99.9%	35.6%	49.4%	86.6%	2.61	97.8%	90.1%	90.5%	67.0%
ChildNet - Broward	4.58	95.5%	98.2%	99.7%	38.1%	61.7%	89.4%	3.11	98.1%	93.3%	90.3%	67.6%
ChildNet - Palm Beach	6.88	95.9%	97.5%	99.5%	42.3%	52.8%	86.9%	2.62	97.3%	92.2%	98.4%	63.7%
Children's Network of SW Florida	7.61	96.2%	96.5%	99.97%	40.8%	63.8%	89.1%	2.96	98.0%	96.6%	88.9%	64.7%
Citrus Health Network	6.87	97.1%	99.0%	99.8%	36.3%	59.9%	88.5%	3.44	98.4%	96.3%	84.6%	58.0%
Communities Connected for Kids	5.71	97.1%	96.1%	99.7%	42.7%	50.0%	85.3%	3.12	98.0%	95.5%	88.9%	64.8%
Community Partnership for Childr.	5.27	94.4%	96.0%	99.0%	29.4%	45.3%	87.3%	2.61	95.0%	72.4%	80.0%	66.6%
Eckerd Community Alternatives	8.55	95.0%	95.5%	99.8%	28.8%	47.7%	89.4%	5.10	96.2%	86.0%	91.1%	59.9%
Eckerd Community Hillsborough	5.83	94.9%	96.1%	99.7%	29.9%	41.6%	88.8%	3.76	95.2%	77.4%	84.1%	61.5%
Embrace Families	7.58	95.3%	97.1%	99.2%	37.2%	43.5%	91.5%	3.37	94.5%	90.6%	88.3%	66.7%
Families First Network	5.56	95.8%	96.2%	99.5%	32.3%	43.0%	90.6%	3.42	92.6%	84.7%	71.8%	62.1%
Family Integrity Program	4.8	95.2%	96.2%	99.99%	49.2%	69.4%	89.2%	3.1	97.0%	86.6%	100.0%	68.9%
Family Support Services North Fla	8.01	95.3%	96.6%	99.8%	41.4%	62.0%	88.4%	3.18	97.2%	88.2%	93.2%	62.0%
Heartland For Children	4.85	95.3%	96.5%	99.91%	37.7%	57.0%	87.5%	2.80	98.6%	96.6%	86.5%	63.5%
Kids Central, Inc.	6.14	94.8%	97.7%	99.8%	40.9%	46.8%	92.1%	3.94	98.2%	93.1%	83.7%	72.5%
Kids First of Florida, Inc.	8.9	94.7%	95.6%	99.4%	33.8%	50.5%	97.5%	2.76	89.2%	76.5%	87.5%	67.5%
Partnership for Strong Families	3.83	96.5%	97.9%	99.7%	35.7%	54.1%	92.4%	3.76	96.6%	85.1%	83.3%	62.3%
Sarasota Y/Save Children Coali...	6.82	96.4%	96.4%	99.7%	34.7%	46.4%	91.3%	4.11	96.9%	90.3%	77.5%	68.7%
Statewide	6.53	95.56%	96.69%	99.52%	35.98%	50.33%	89.24%	3.49	95.92%	88.18%	86.47%	64.85%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 01/01/21 - 01/31/21		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% 
DEV	0	100.00% 
OHU	1	99.99%
Total	1	99.99%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/07/21</i>		



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 02/01/21 thru 02/07/21			
Agency	Timely	Un-Timely	Total
CHS	1	4	5
DEV	5	1	6
OHU		1	1
Total	6	6	12

Scorecard Measure #5 - 04/01/19 to 03/31/20 Children Achieving Permanency within 0-12 Mths FY 20-21 - <u>3rd Qtr</u> as of 02/07/21			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	115	310	37.1%
DEV	92	283	32.5%
OHU	76	278	27.3%
HFC Total	283	871	32.5%

Number of Children to Achieve SM05 Target – **70 Children**

Scorecard Measure #6 - 04/01/20 Children Achieving Permanency within 12-23 Mths FY 20-21 - <u>3rd Qtr</u> as of 02/07/21			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	56	126	44.4%
DEV	79	137	57.7%
OHU	32	84	38.1%
HFC Total	167	347	48.1%

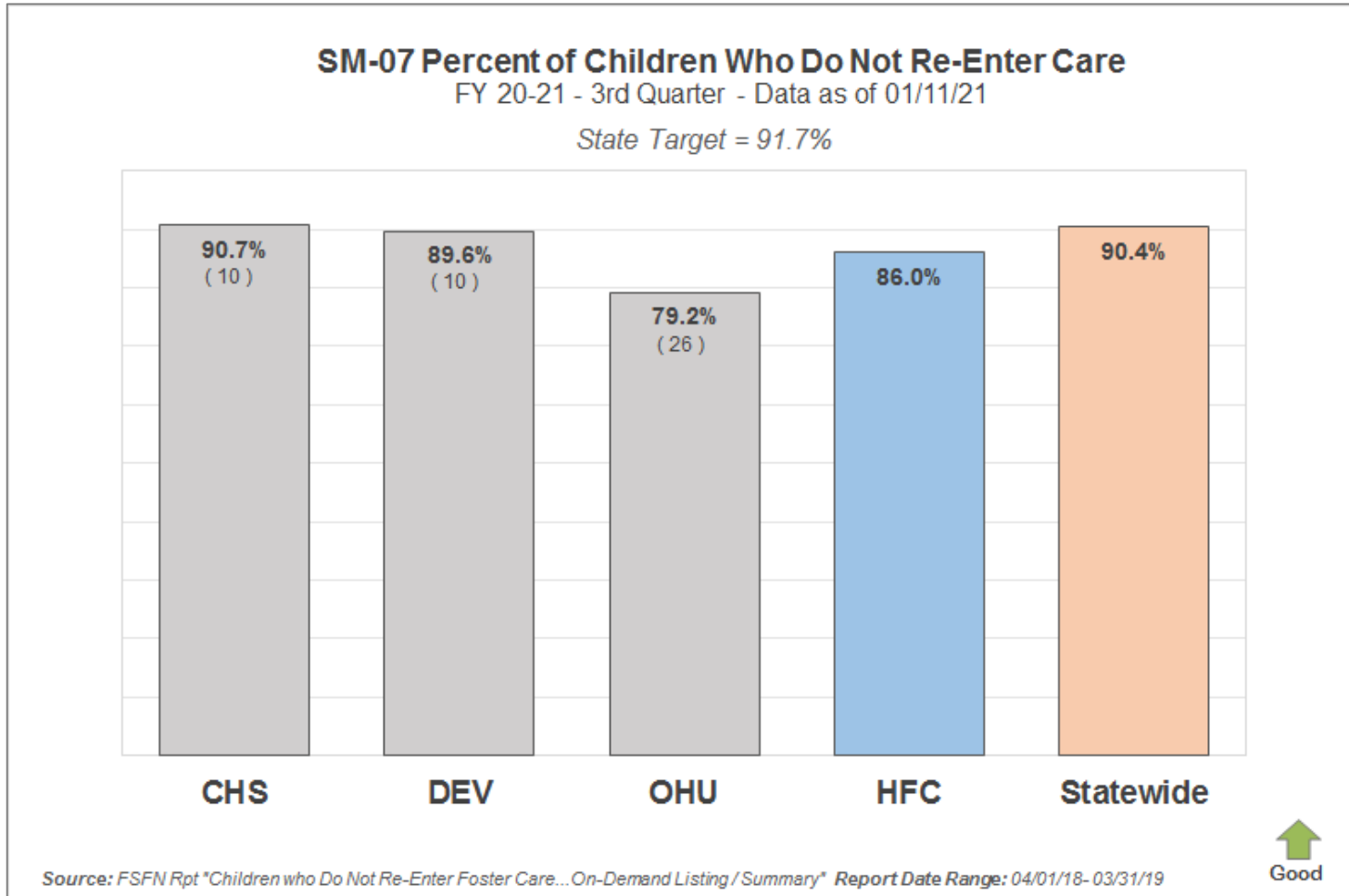
Number of Children to Achieve SM06 Target – **Achieved**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



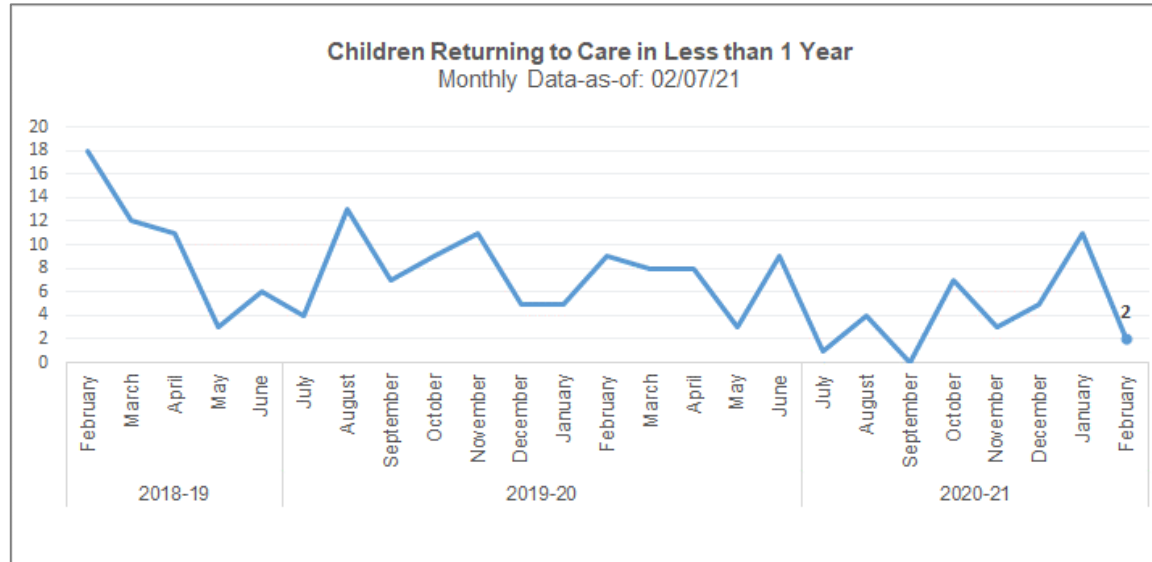
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

SM-07 Percentage of children who do not re-enter foster care within 12 months – Target = 91.7%



Children Returning to Care

Number of Children in a New Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 02/01/21 - 02/07/21									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	1/19/2021	141832-CHSFL	11/20/2011	7/9/2012	8	102	> 5.0 yrs	N	-
DEV	1/1/2021	141850-DEV	2/19/2018	6/30/2020	28	6	< 1.0 yr	Y	58%
DEV	1/1/2021	141850-DEV	2/19/2018	6/30/2020	28	6	< 1.0 yr	Y	58%

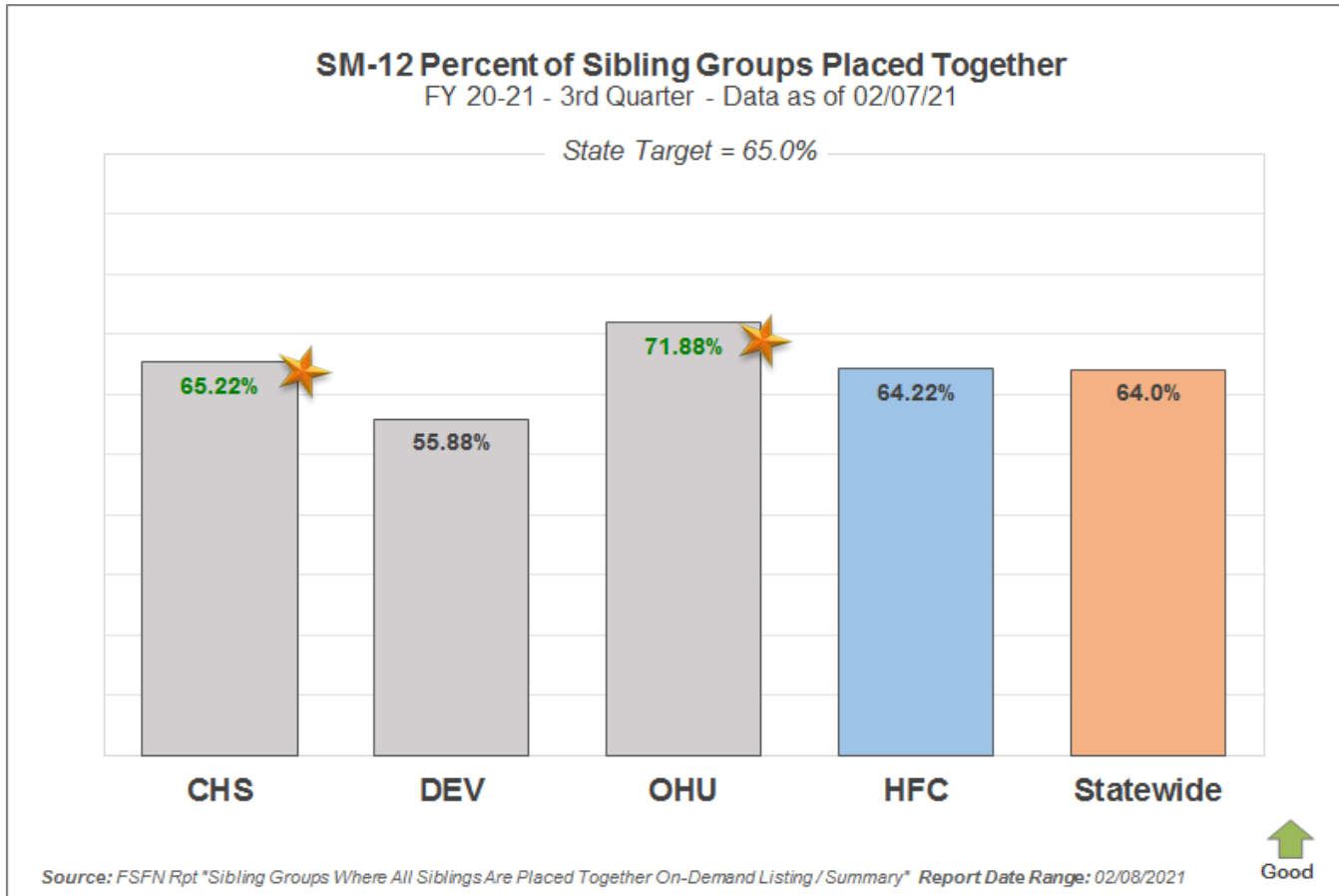
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 02/08/21



Scorecard Measure 12 – Separated Siblings

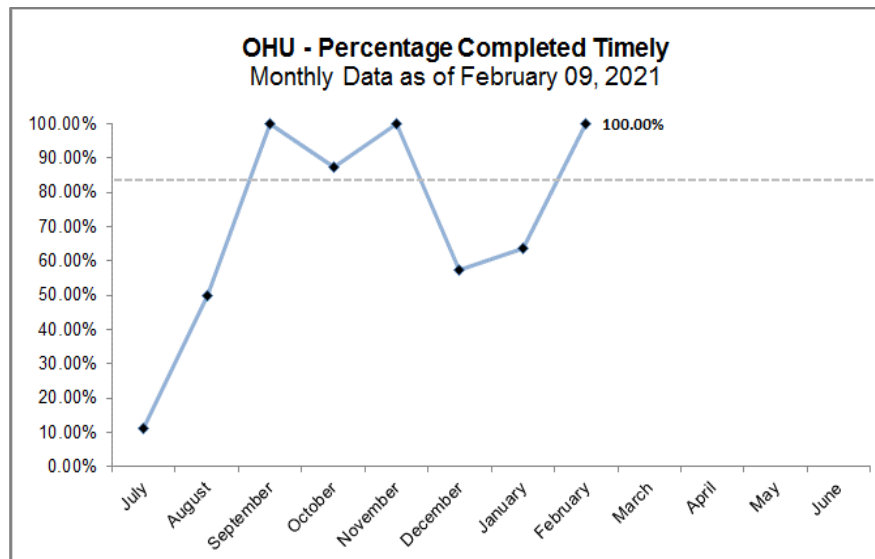
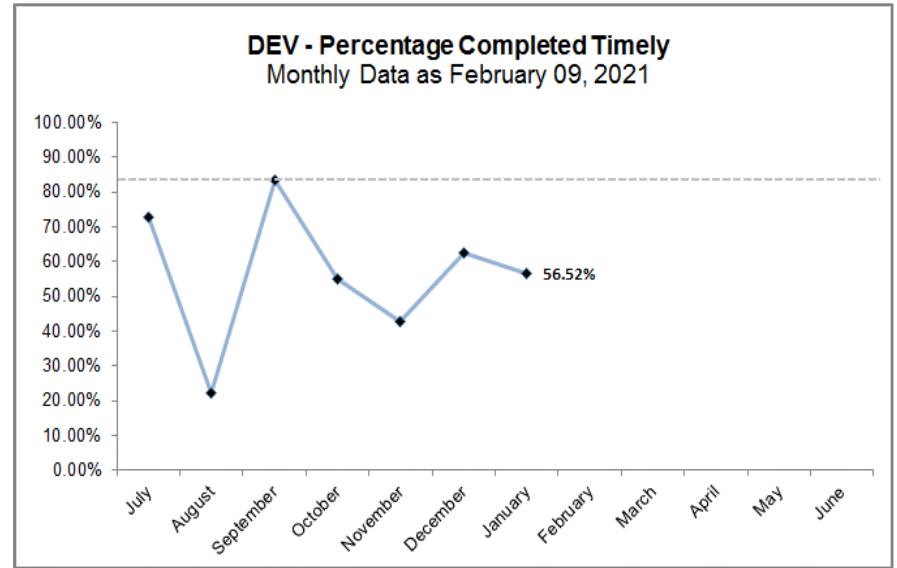
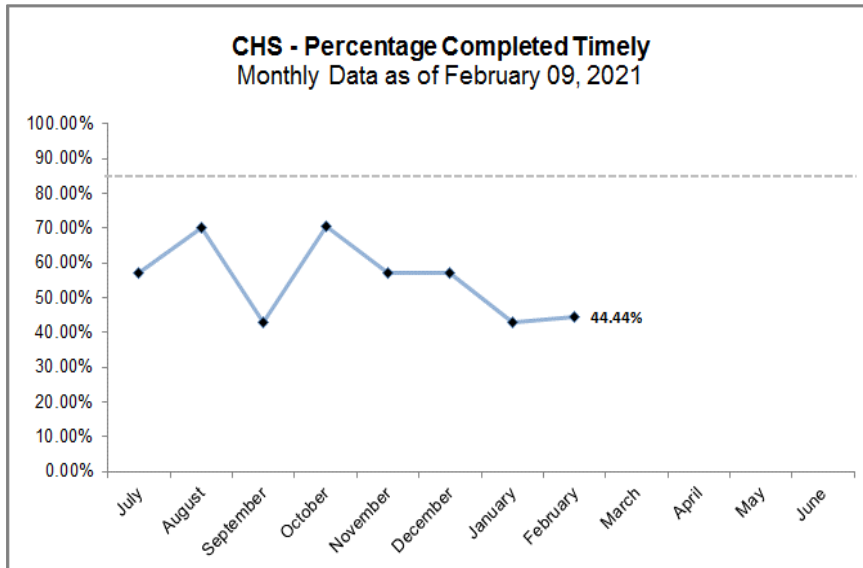
SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	75	115	65.22%
DEV	57	102	55.88%
OHU	69	96	71.88%
HFC	201	313	64.22%



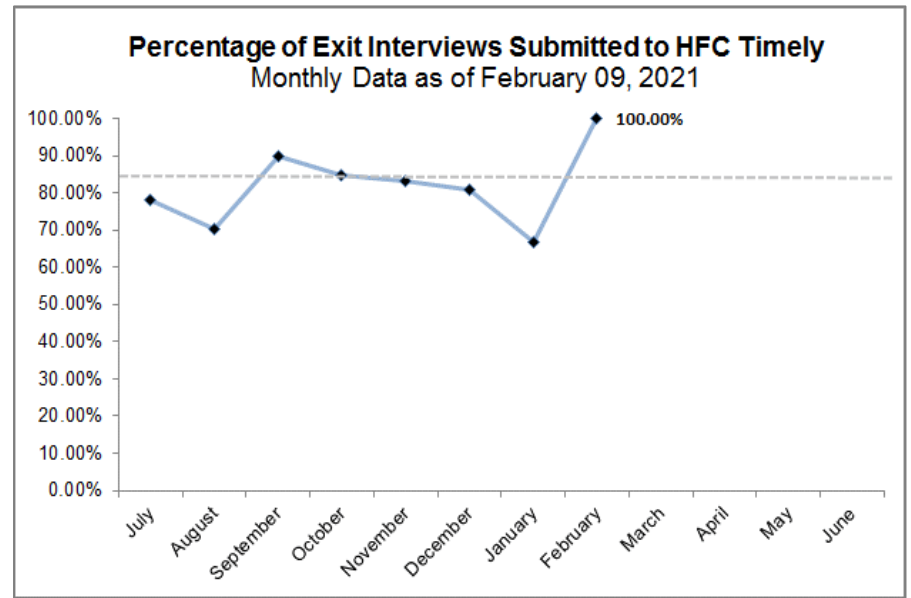
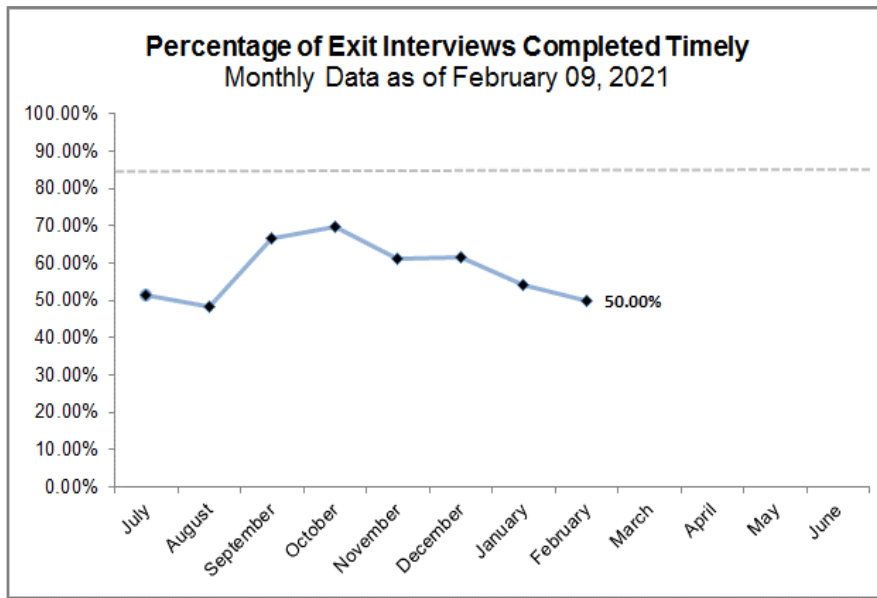
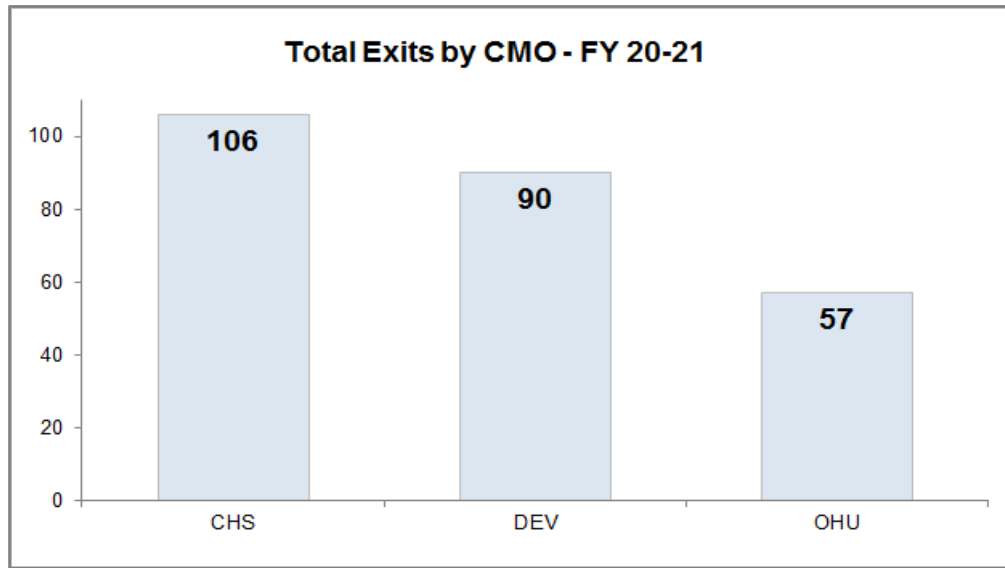
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 58.89%



Exit Interviews Trending by CMO

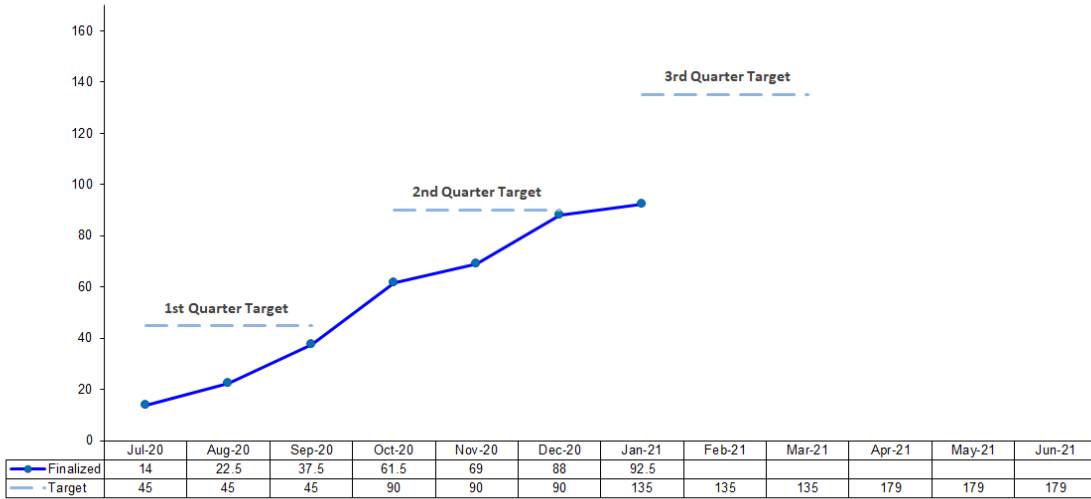
HFC Cumulative YTD Timeliness: 58.89%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: February 09, 2021

FY 20-21 Target = 179

Upcoming Finalization Dates

February 17, 2021

February 24, 2021

DCF ADOPTION COHORT CHANGE

The current data reflects the adjusted adoptive credits as of 1/1/2021

The primary CBC will now split the adoption credit with the Out-of-County CBC effective July 1, 2020

Adoption Finalizations

FY 20-21 - 3rd Quarter as of 02/09/21

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	2	3	24	12.5%
DEV	7	0	13.5	0.0%
OHU	2	1.5	9	16.7%
Total	11	4.5	46.5	9.7%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met
92.5	179	51.7%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of February 08, 2021

CLS WEEKLY SHELTER REPORT - FY 2020-2021													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	44	17	25	34	11	27	38	11					207
Highlands	6	3	3	1	6	3	3	1					26
Hardee	0	1	1	0	1	0	2	0					5
Total	50	21	29	35	18	30	43	12					238
# Children Removed													
Polk	75	25	38	54	27	48	65	21					353
Highlands	9	6	3	4	21	5	7	3					58
Hardee	0	1	3	0	1	0	4	0					9
Total	84	32	44	58	49	53	76	24					420
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0					0
Highlands	0	0	0	0	0	0	0	0					0
Hardee	0	0	0	0	0	0	0	0					0
Total	0	0	0	0	0	0	0	0					0
# Children Placed with Relative													
Polk	52	16	24	35	15	29	43	13					227
Highlands	1	6	1	4	14	4	4	1					35
Hardee	0	0	0	0	1	0	4	0					5
Total	53	22	25	39	30	33	51	14					267
# Children Placed with Non Relative													
Polk	7	2	4	6	2	7	3	6					37
Highlands	0	0	0	0	7	0	3	2					12
Hardee	0	1	3	0	0	0	0	0					4
Total	7	3	7	6	9	7	6	8					53
# Children Placed with Fictive Kin													
Polk	0	0	0	0	0	0	0	0					0
Highlands	0	0	0	0	0	0	0	0					0
Hardee	0	0	0	0	0	0	0	0					0
Total	0	0	0	0	0	0	0	0					0
# Children Placed in Foster Care													
Polk	16	7	10	13	10	12	19	2					89
Highlands	8	0	2	0	0	1	0	0					11
Hardee	0	0	0	0	0	0	0	0					0
Total	24	7	12	13	10	13	19	2					100

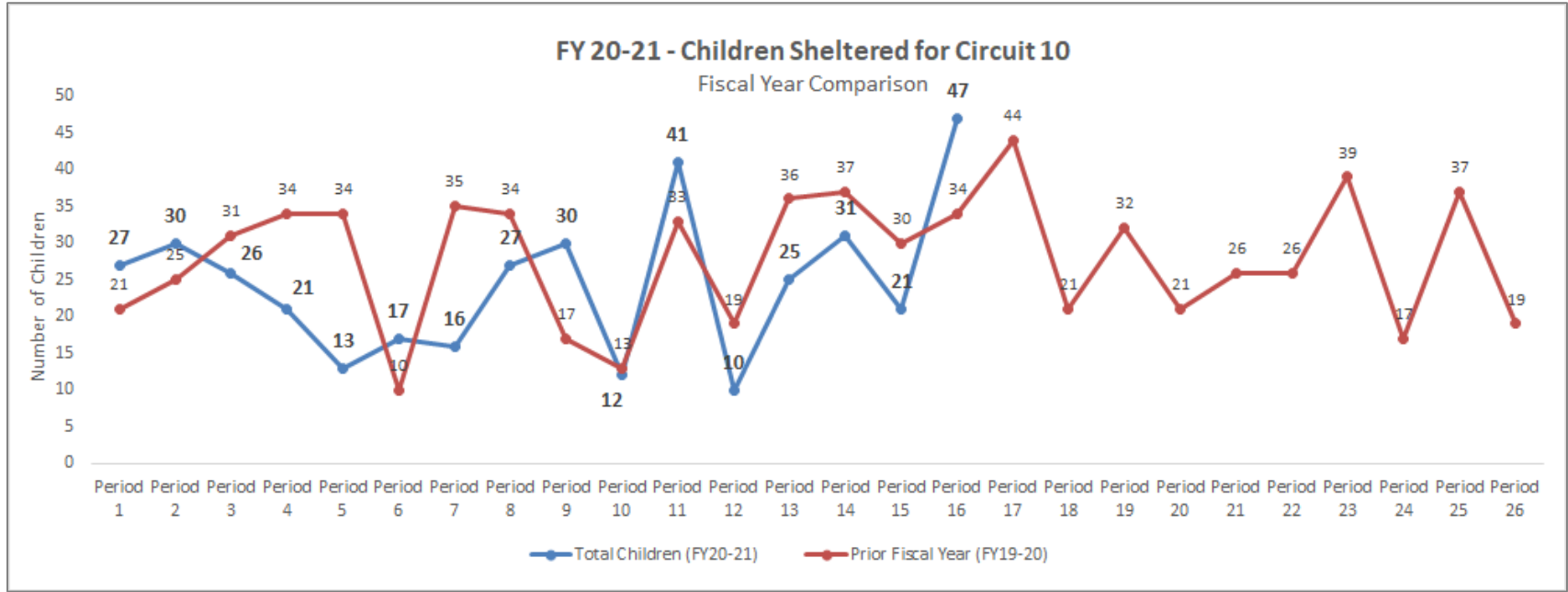
% of Children Sheltered Placed in Foster Care						
Data as of 02/08/2021						
Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	28.6%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	21.9%
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	27.3%
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	22.4%
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	20.4%
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	24.5%
Jan	21.2%	23.9%	25.0%	13.6%	12.9%	25.0%
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	8.3%
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	23.8%

Shelter Count for the Week of February 02 - February 08, 2021			
	Polk	Highlands	Hardee
Shelters	11	1	
Children Removed	21	3	
Placed w/ a Relative	13	1	
Placed w/a Non-Rel	6	2	
Placed w/a Fictive Kin			
Placed in Foster Care	2		



Shelter Trending for Circuit 10

Number of Children Sheltered - Occurring by 2-Week Period Trending



Case Transfer Staffing Data

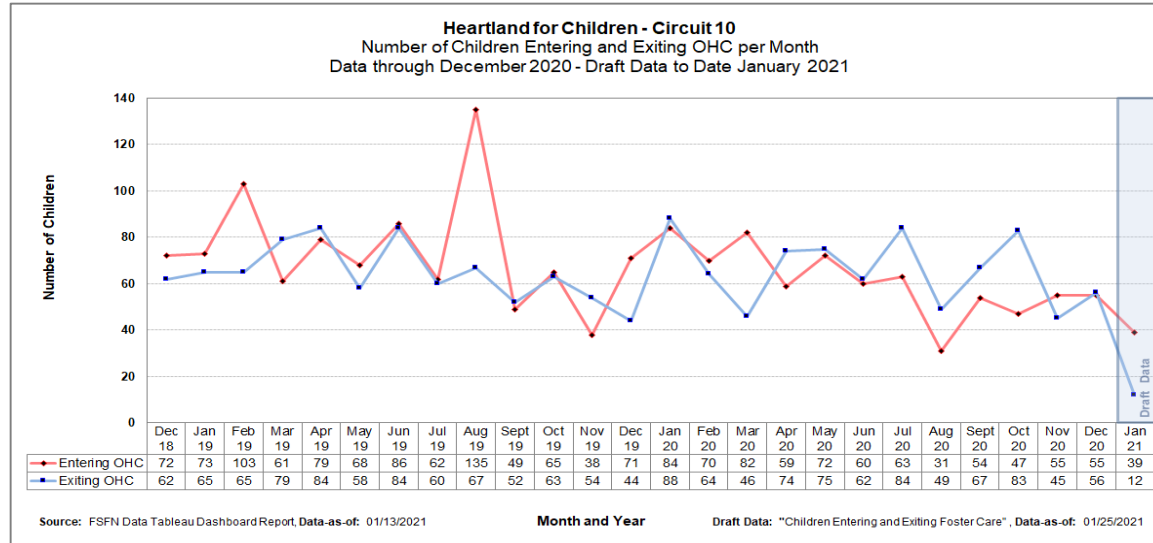
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 02/08/21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	41	32	32	50	24	26	34	6					245	414	460
Devereux	34	60	23	25	21	26	33	9					231	439	482
OHU Polk	12	20	16	11	9	7	10	5					90	177	196
One Hope	44	52	43	29	38	62	56	13					337	518	548
Total	131	164	114	115	92	121	133	33					903	1548	1686
Out of Home Care															
CHS	23	15	26	27	5	11	23	5					135	240	262
Devereux	24	38	12	16	13	9	21	3					136	253	291
OHU Polk	6	13	4	6	7	0	2	3					41	91	116
One Hope	11	16	3	2	8	28	11	4					83	106	125
Total	64	82	45	51	33	48	57	15					395	690	794
In - Home Judicial															
CHS	4	5	1	2	0	3	0	0					15	38	48
Devereux	0	5	0	2	5	3	2	2					19	40	37
OHU Polk	0	0	8	1	1	0	0	0					10	40	20
One Hope	0	0	0	0	2	0	1	0					3	8	11
Total	4	10	9	5	8	6	3	2					47	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	12	6	4	15	13	6	7	0					63	90	110
Devereux	7	11	6	7	0	4	9	3					47	112	93
OHU Polk	6	6	4	2	0	7	6	0					31	31	52
One Hope	2	1	9	5	1	4	12	0					34	32	41
Total	27	24	23	29	14	21	34	3					175	265	296
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0					0	0	0
Devereux	0	0	2	0	0	0	0	0					2	0	0
OHU Polk	0	0	0	0	0	0	0	0					0	0	0
One Hope	31	35	31	22	27	30	32	9					217	360	363
Total	31	35	33	22	27	30	32	9					219	360	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	3	5	5	3	0					17	8	12
Devereux	0	4	1	0	1	10	0	0					16	10	41
OHU Polk	0	4	0	0	0	0	0	0					4	8	2
One Hope	0	0	0	0	0	0	0	0					0	0	7
Total	0	9	1	3	6	15	3	0					37	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



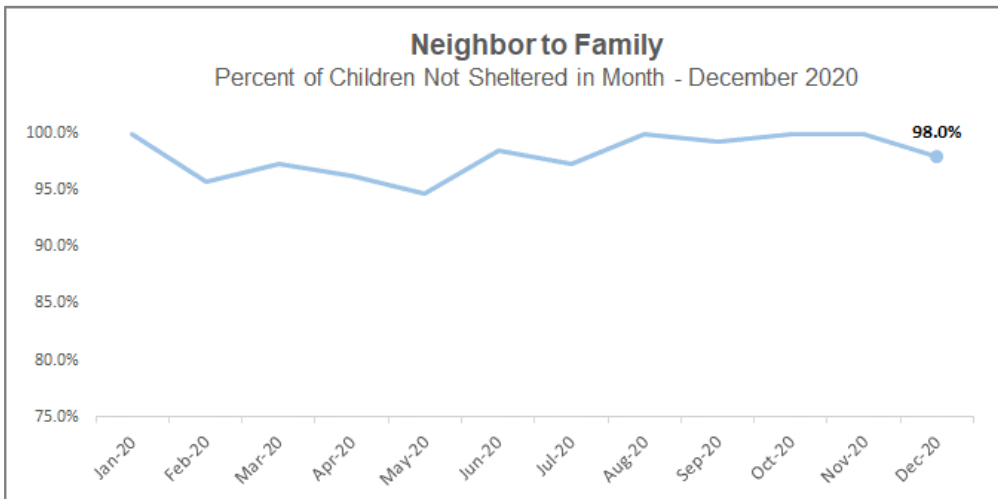


Neighbor to Family – Weekly & Monthly Census

20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **99.1%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/02/21 through 02/08/21		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	3
CPI - Family Support	41	72
Specialized - Family Support	13	23
Prevention - Comm. Referral	27	71
Special Conditions Report	6	15
Nurturing Parenting	34	46
NTF - Total Services	123	230

NTF - Housing Resource Numbers	
Data since Inception to 02/08/21	
Referral Agency	Referrals
Children's Home Society (CHS)	54
Devereux (DEV)	26
One Hope United (OHU)	18
Neighbor To Family (NTF)	23
Total Housing Referrals	121

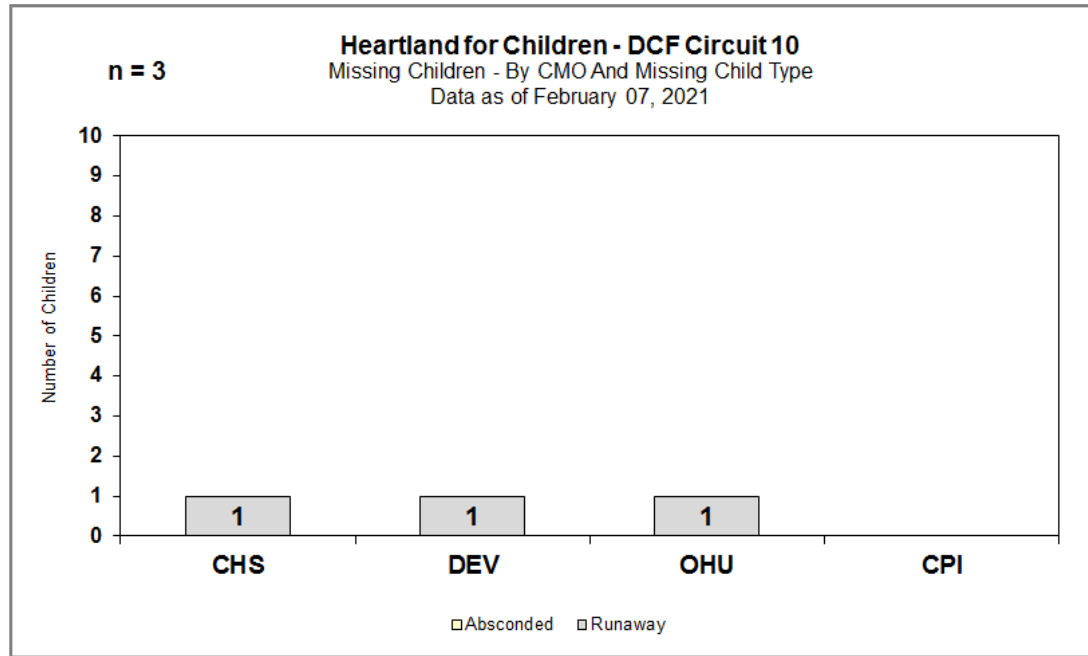


Referral Status and Housing Results	
Referrals - Active	15
Referrals - Closed	106
Total Families Housed	17 Families
Total Children Housed	49 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

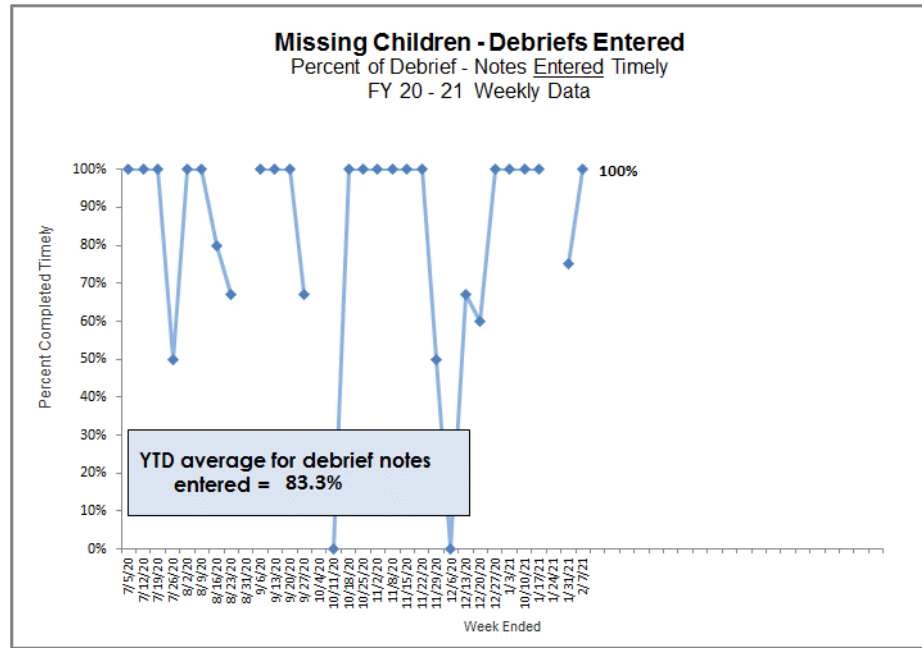
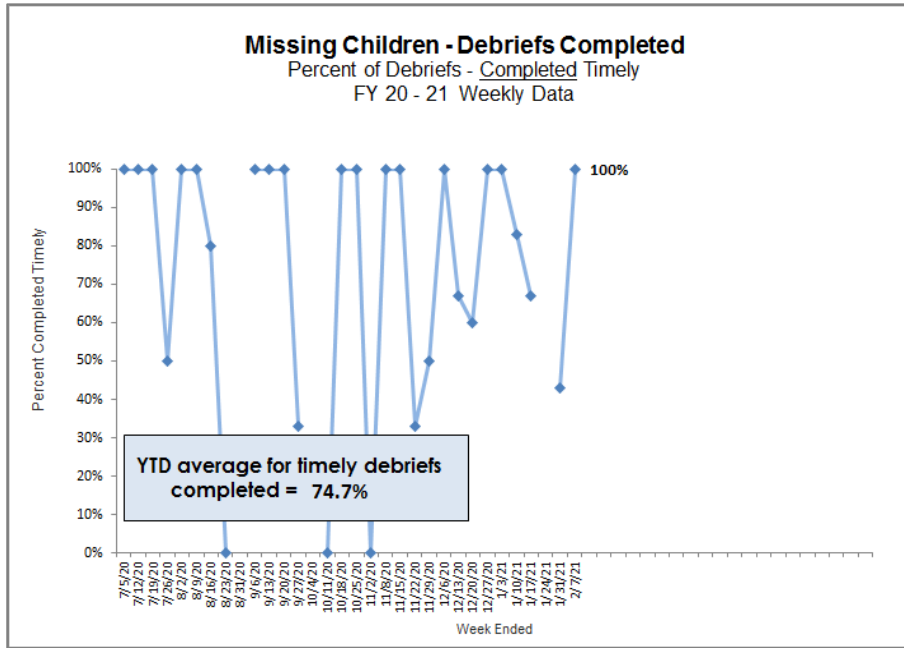


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Nov 2020 (m/end)	-	16	-	25%	-	15	
Dec 2020 (m/end)	-	17	-	82%	-	17	CPI
Jan 2021 (m/end)	-	19	-	11%	-	22	OHU/DEV
2/7/2021	3	1	100%	100%	0	2	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



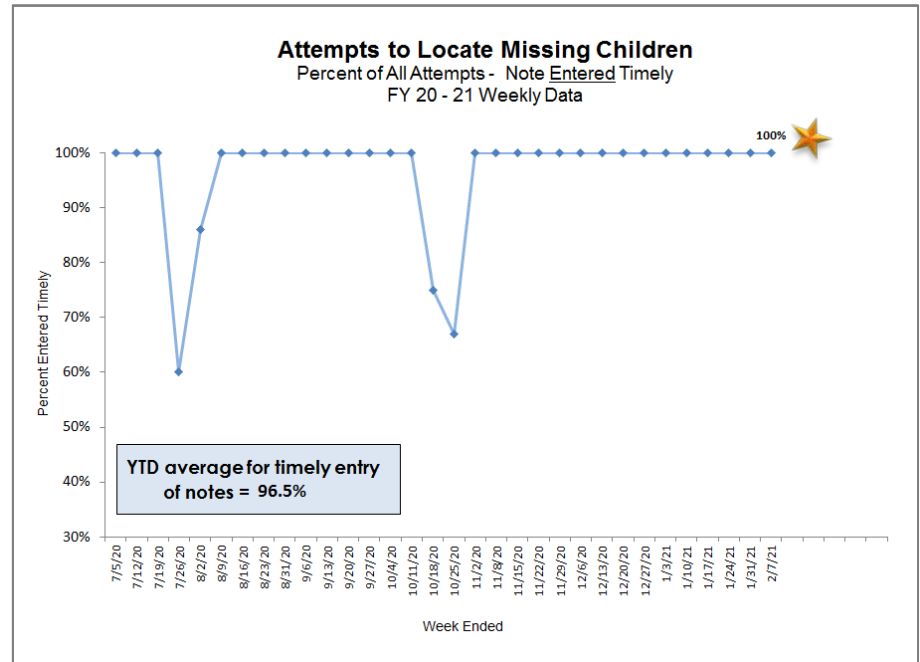
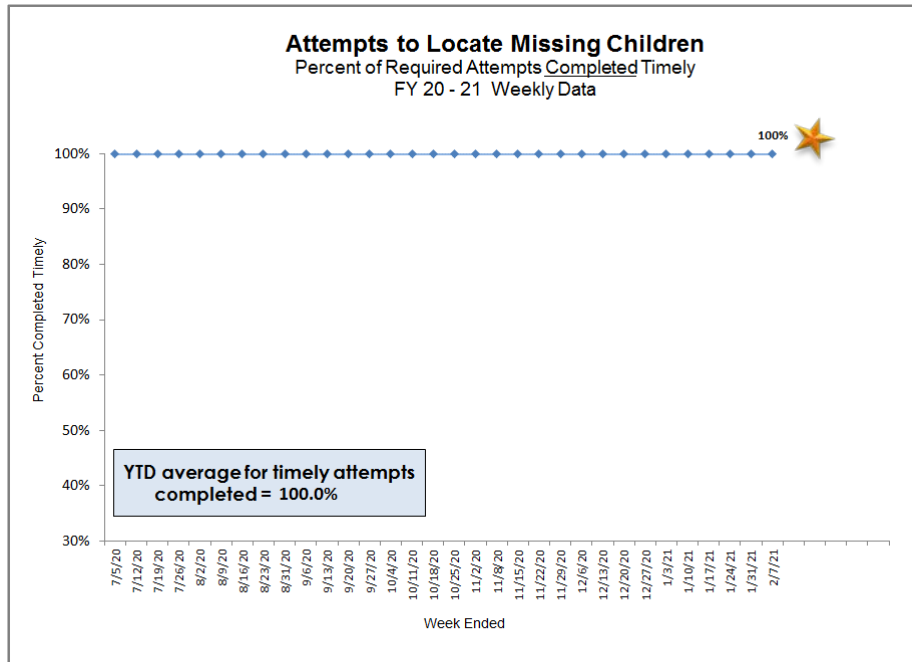
Missing Children - Debriefs								
Week of 02/01/2021 through 2/07/2021								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 1 business day
CHS				-				-
DEV	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
Total	1	1	1	100%	1	0	1	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

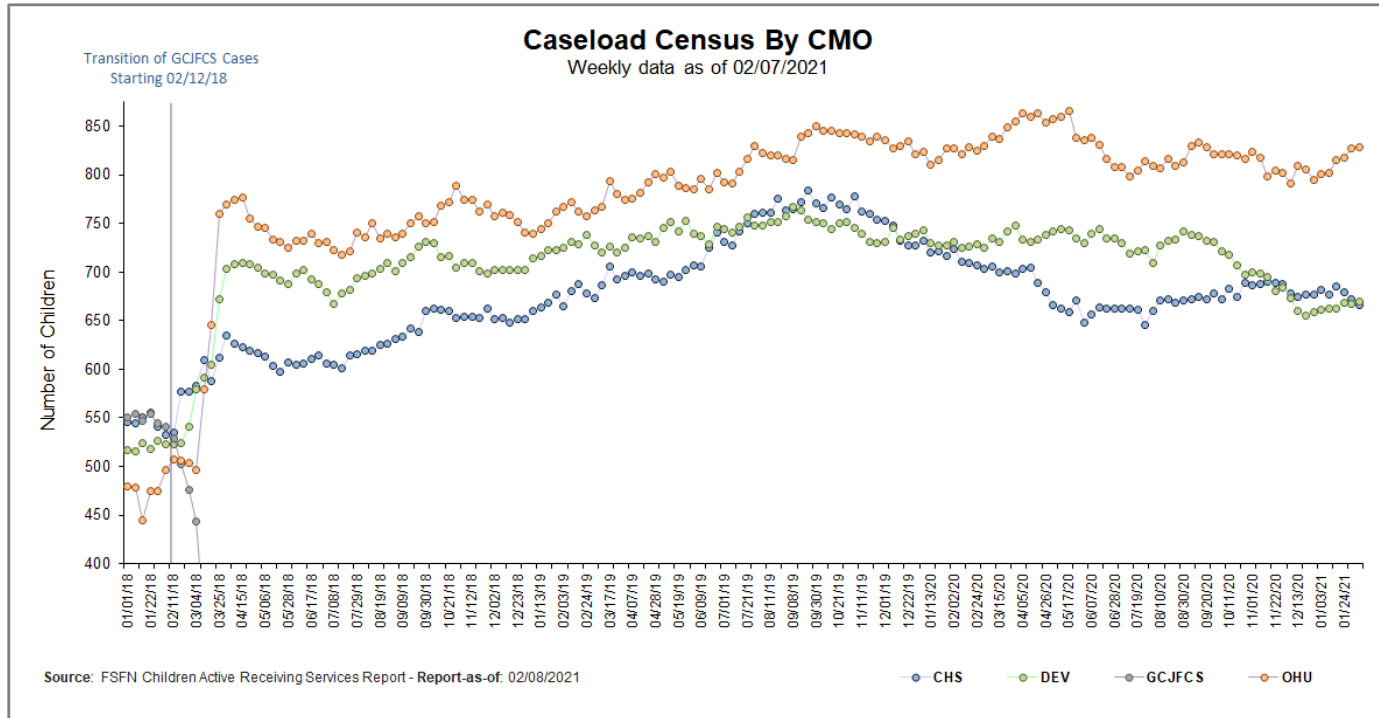
Attempts to Locate								
Week of 02/01/2021 through 02/07/2021								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered w/in 2 business days
CHS				-				-
DEV	1	1	1	100%	1		1	100%
OHU	1	1	1	100%	1		1	100%
PI				-				-
Total	4	4	4	100%	4	2	6	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/3/2021	1/11/2021	1/18/2021	1/24/2021	1/31/2021	2/7/2021
CHS	682	677	685	679	672	666
DEV	661	662	662	669	667	670
OHU	801	802	815	818	827	828
HFC Total	2144	2141	2162	2166	2166	2164



Caseload Census by Case Manager and Organization

Data as of 02/07/2021

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Williams Charlton, Jennifer	4
OHU*	Spence, India	3
OHU	Meinke, Danielle	3
OHU*	Montoya, Maria	2
CHS	Copeland, Kiana	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Thelemague, Fabiola	24
CHS	Baker, Ayshia	24
CHS	Anglin, Latoya	24
CHS	Mena, Susie	24
CHS	Friday, Michelle	24
OHU	Colon, Lisette	24
CHS	Webster, Sabrina	23
CHS	Washington, Chastity	23
DEV	Willingham, Jadashia	23
OHU	King, Lora	23
CHS	Harris, Michael	23
OHU	Howe, Danielle	23
OHU	Johnson, Randi	22
DEV	Balmaceda, Stephanie	22
OHU	Hobdy, Susan	22
DEV	Pierce, Pamela	22
OHU	Torres-Hincapie, Lina	21
OHU	Boule, Adriana	21
CHS	Johnson, Mariah	21

Caseload of 16 - 24 Children (cont...)		
CMO	Case Workers	#
DEV	Hernandez, Carmen	21
CHS	Jenkins, Lekeilah	21
OHU	Gilchrist, Letecia	21
CHS	Mccalebb, Phalan	21
CHS	Torres, Alexandra	20
CHS	Cruz, Cheyleen	20
OHU	Cleveland, Tammy	20
OHU	Perez, Vicky	19
OHU	Southall, Akeva	19
OHU	Followell, Amanda	19
OHU	Jauregui-Garza, Maria	19
DEV	Brown, Marnell	18
OHU	Bentancourt, Madelyn	18
OHU	Crossen, Monaya	18
CHS	Hiers, Katherine	18
CHS	Martell, Raquel	17
CHS	Williamson, Abigail	17
DEV	Mcnulty, Andriea	16
OHU	Jackson, Jenesis	16
OHU	wnfield-Salahuddi, Cour	15
OHU	Young, Pamela	15
DEV	Dedrick, Dawn	14
DEV	Bain, Nehemitchlard	14
OHU	Stevenson, Trina	13
OHU	Descalso, Megan	12
OHU	Guzman, Maria	10
OHU	Beach-Solmo, Amber	8
CHS	Brooks, Anacia	8

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	10

Caseload of 25 - 29 Children		
CMO	Case Workers	#
CHS	Owens, Sheltanya	29
DEV	Bailon, Margarita	29
CHS	Harder, Rachel	29
DEV	Louis, Rachelle	29
OHU	Sanchez-Torres, Christian	28
DEV	Willix, Amensha	28
CHS	Nettles, Markisha	28
CHS	Luebke, Nicole	27
CHS	Fort, Angela	27
DEV	Bickel, Sherry	27
CHS	Gellibert, Jill	27
OHU	Findley, Angela	27
OHU	Hardin, Natasha	27
DEV	Cottle, Glenasia	27
DEV	Kaburu, Pauline	26
CHS	Sloan, Taylor	26
CHS	Yates, Michelle	26
OHU	Smith, Lorie	25
CHS	Bishop, Shane	25
CHS	Vegter, Hope	25
OHU*	Pittard, Deangelo	25

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Lisbon, Ellarie	29
CHS	Ware, Christina	2
OHU	Newton, Kimberly	1

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Simmons, Shannon	46
OHU*	Gonzalez, Jesus	46
OHU	Mcfadden, Phillisha	44
OHU	Washington, Woodrica	42
OHU*	Tucker, Raymona	40
DEV	Cartagena, Maria	36
DEV	Boatwright, Tamora	35
DEV	Griffin, Angel	34
DEV	Cruz, Jasmine	32
DEV	Velez, Jose	31
DEV	Davis, Katelyn	31
DEV	Coleman, Tangela	30
DEV	Lynch, Rodina	30
DEV	Marini, Kathryn	30

Independent Living - Young Adults		
CMO	Case Workers	#
DEV	Gadson, Berlendah	23
CHS	Raines, Todd	22
DEV	O'Connor, Michelle	22
OHU	Thomas, Taylor	13
CHS	Nieves, Carlos	4
OHU	Vazquez, Roger	3

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU	Lockwood, Roneshia	13
CHS	Nunzio, Nicole	9
CHS	Dankowski, Jennifer	7
OHU*	Montoya, Maria	7
OHU*	Spence, India	6
DEV	Quinones, Balby	5
DEV	Collins, Sara	1

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/07/2021

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	1	16	10	0	28	23.8
DEV	1	2	6	6	9	24	27.9
OHU	3	6	16	5	5	35	23.7
# of CMs	5	9	38	21	14	87	24.9

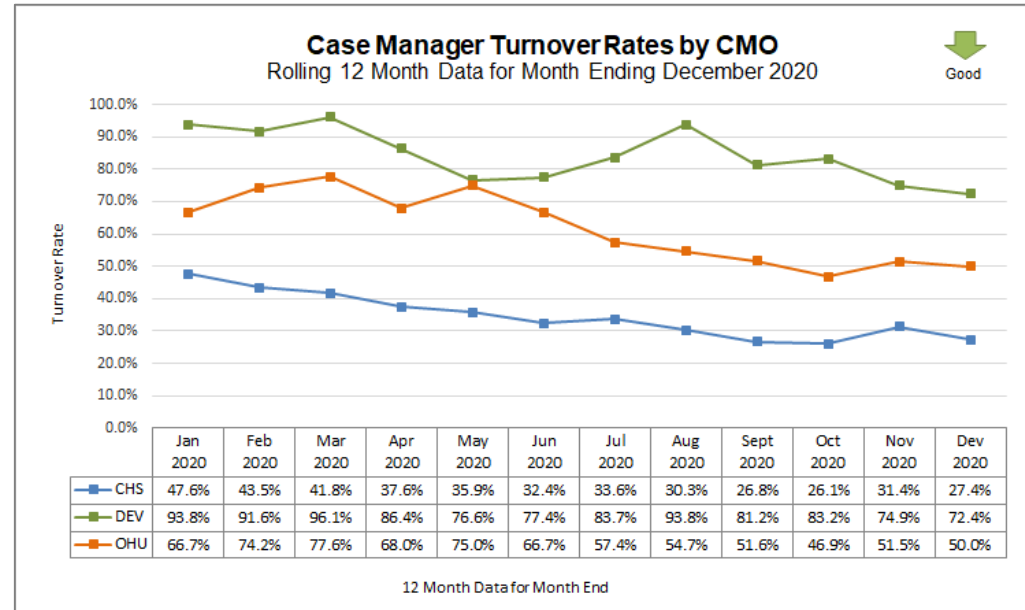
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	2	7.1%
DEV	24	3	12.5%
OHU	35	9	25.7%
HFC	87	14	16.1%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	27.4%	58.8%
DEV	72.4%	8.3%
OHU	50.0%	38.1%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 02/07/21						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	437	99.8%	99.1%	92.9%	98.2%	96.7%
DEV	439	99.5%	98.4%	92.2%	96.4%	95.7%
OHU	382	99.7%	99.0%	92.1%	97.6%	96.2%
HFC	1258	99.7%	98.8%	92.4%	97.4%	96.2%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 02/07/21				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	4	20	8
DEV	2	7	20	16
OHU	1	4	19	9
Total	4	15	59	33

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 3rd Qtr as of 02/07/21			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	432	437	98.9% 
DEV	431	439	98.2% 
OHU	378	382	99.0% 
Total	1241	1258	98.6%

Number of Medical Visits to Achieve SM09 Target – **Achieved**




Scorecard Measure #10 - 03/31/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 3rd Qtr as of 02/07/21			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	260	280	92.9%
DEV	237	257	92.2%
OHU	222	241	92.1%
Total	719	778	92.4%

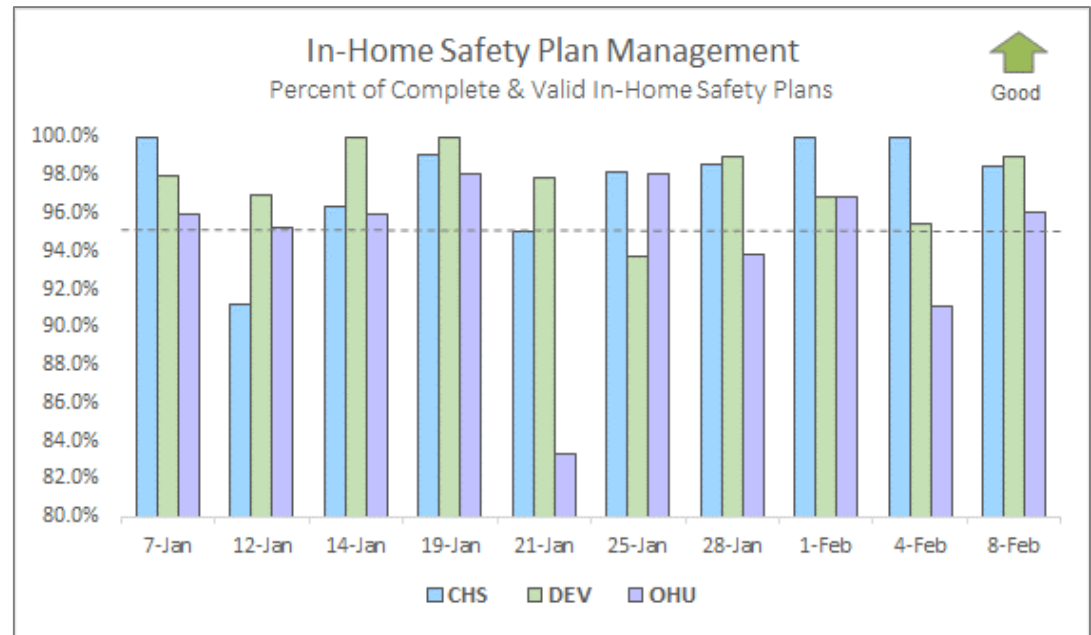
Number of Dental Visits to Achieve SM10 Target – **21**



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	203	206	98.5% 
DEV	2	200	202	99.0% 
OHU	6	144	150	96.0% 
HFC Total*	11	547	558	98.03%

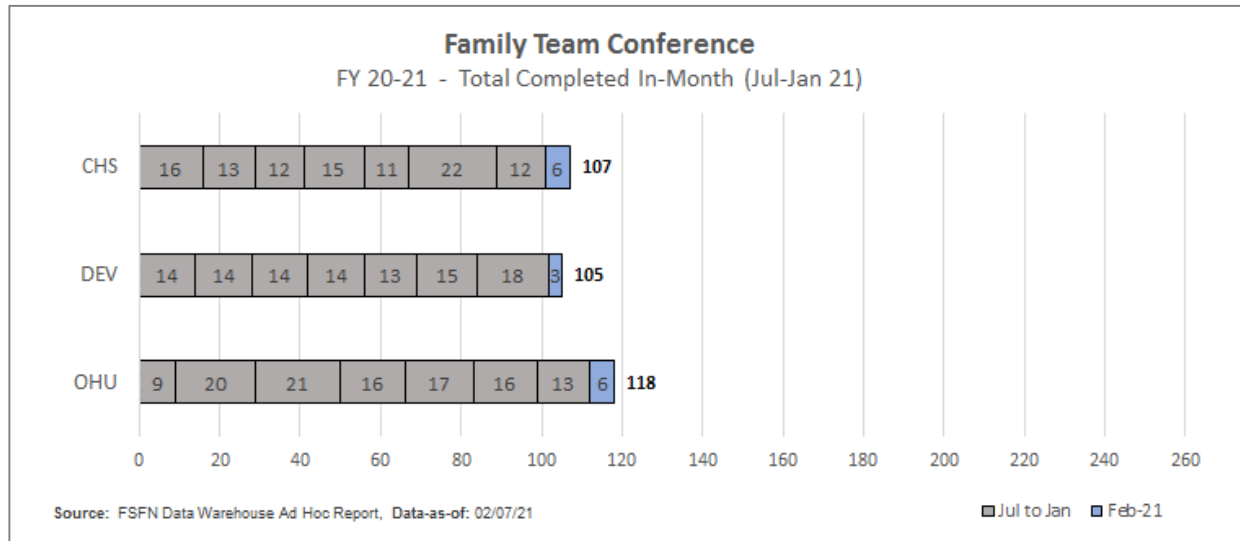


Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 02/08/21



Family Team Conferences Completed

FY20-21 – July to January 2021



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 01/01/21 to 01/31/21							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	222	153	68.9%	159	93	58.5%	63.7% ★
DEV	219	169	77.2%	137	77	56.2%	66.7% ★
OHU	205	170	82.9%	131	76	58.0%	70.5% ★
TOTAL	646	492	76.16%	427	246	57.61%	66.9%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 02/07/21



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 02/09/2021					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		2	1		3
DEV	2	4	3	1	10
OHU					0
Total	2	6	4	1	13

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 02/08/2021				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			1	1
DEV				
OHU		1	1	2
Total		1	2	3



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 02/07/21

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			9	9
DEV	1	1	4	6
OHU			3	3
CPI			7	7
NTF				0
SCARF			7	7
Total	1	1	30	32

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	1/3/2021	1/11/2021	1/18/2021	1/24/2021	2/1/2021	2/7/2021
CHS	4	3	5	3	3	9
DEV	16	10	9	10	6	6
OHU	0	5	7	7	6	3
CPI	2	15	5	1	5	7
NTF	0	7	0	0	0	0
SCARF	0	2	1	1	2	7
Total	22	42	27	22	22	32

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/20 – 03/31/21

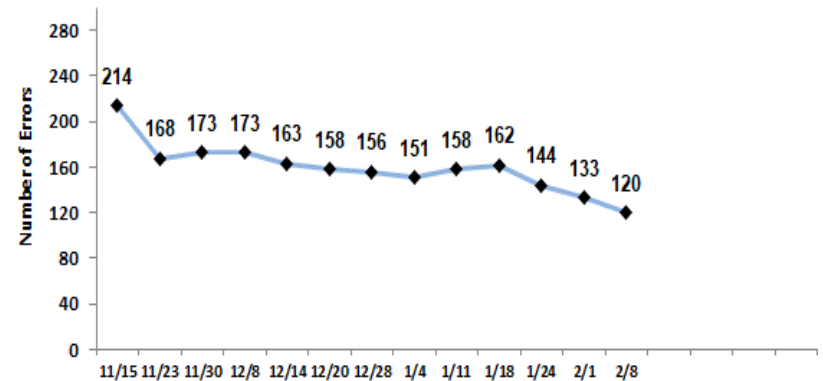
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			15		15	7	37
DEV			14		26	16	56
OHU			2		10	15	27
CPI							0
Total	0	0	31	0	51	38	120

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 02/09/21

AFCARS Foster Care Errors

Weekly FSN Data as 02/08/21



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 02/07/21

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
DEV			4	
OHU				
HFC TOTAL	0	0	6	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 02/07/21				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	309	319	96.9%
DEV	8	331	339	97.6%
OHU	14	254	268	94.8%
HFC Total	32	894	926	96.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/07/21			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	17	17	100.0% ★
DEV	15	15	100.0% ★
OHU	12	12	100.0% ★
HFC TOTAL	44	44	100.0%

FY 20-21 Target = **95% and above.**



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 02/08/21

Service Provider	Available Openings
Peace River - Home to Stay	13 – Polk 3 – Highlands & Hardee
Youth Villages	4 - Polk



“You miss 100 percent of the shots you
don’t take.”

~ Wayne Gretsky



RESOURCE NEWS FLASH... February 10, 2021

Teen Resources

Teen Dating Violence Awareness Month – Teen Dating Violence Awareness Month is a national effort to raise awareness and protect teens from violence. Teen dating violence can be physical, emotional, or sexual, and includes stalking. It can occur in person or electronically, which includes texting, social media, and other online applications. Victims of teen dating violence are more likely to experience symptoms of depression and anxiety. They might also engage in unhealthy behaviors, such as using tobacco, drugs, and alcohol. Teens who are victims in high school are at higher risk for victimization during college and throughout their lifetimes. Visit www.centerforchildwelfare.org/DomesticViolence.shtml.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealthcovid19.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

For more information as to vaccines, go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

Community Resources

MyFloridaMyFamily – MyFloridaMyFamily.com is a website that acts as a gateway to family support services to pair those in need of assistance with local faith institutions and community organizations eager to help. It also serves as a landing site for foster and adoptive parent recruitment in Florida. Features include an online directory that allows anyone to search for verified social services providers for things like food, housing, transit, healthcare, legal aid, and more by zip code. It's easy to get started! Just visit MyFloridaMyFamily.com and choose "I Need Help" to get connected to the free resource directory.

Financial Resources

Free Tax Preparation– The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for locations in Polk County that will help prepare your taxes for free. This year, you bring your tax paperwork to the location you choose. Then a tax volunteer will prepare your tax return in a "bubble". Afterwards, the tax volunteer will call you to pick up your completed tax return and receive your authorization to file the return electronically. For more details, go to <https://uwcf.org/free-tax-prep/>.

Education Resources

School Information –Please check the website for your county regularly for important information and deadlines.

Hardee County: <http://www.hardee.k12.fl.us/>
Highlands County: <https://www2.highlands.k12.fl.us/>
Polk County: <https://polkschoolsfl.com/>

Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree (kembree@heartlandforchildren.org or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit www.ftri.org.

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit www.cfshc.org.

Florida Association of the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit www.fadcentral.org.

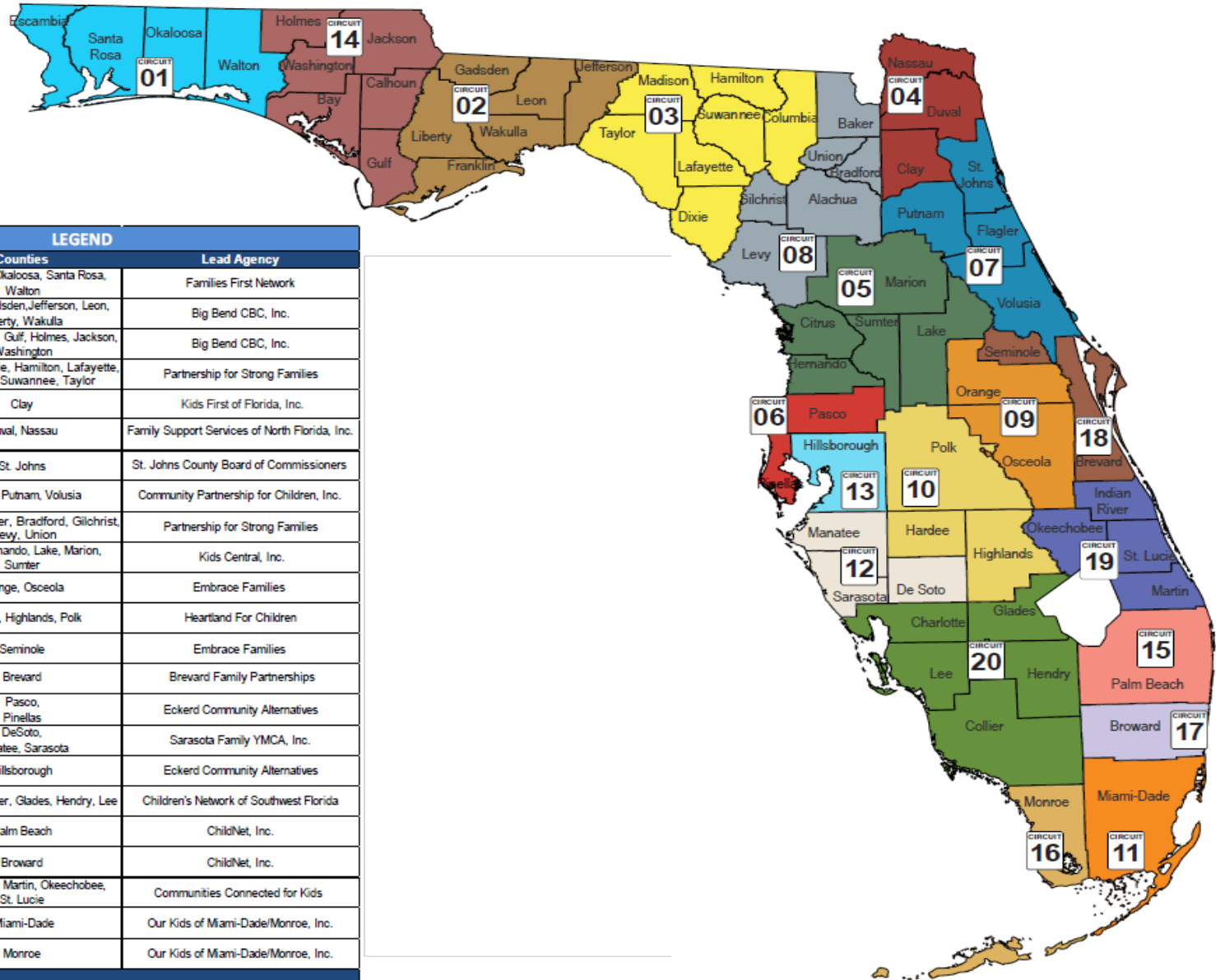
The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit www.ectacenter.org/families.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12	SunCoast	Manatee, Sarasota, DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.