



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, January 24, 2018 at 10 a.m.

Data for Week Ended
Sunday, January 21, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of July 01, 2017 to September 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	9.61	98.9%	82.7%	99.6%	41.6%	61.7%	88.8%	3.2	98.6%	98.4%	91.1%	68.5%
Brevard Family Partnership	10.51	95.2%	90.6%	99.2%	52.5%	54.4%	81.2%	3.15	95.6%	95.2%	78.5%	59.6%
ChildNet Inc	11.67	95.0%	95.9%	99.8%	41.5%	47.3%	86.5%	3.20	97.5%	91.0%	92.5%	55.9%
ChildNet Palm Beach	10.65	97.3%	99.0%	99.9%	46.7%	45.7%	94.6%	4.02	97.9%	95.4%	96.6%	56.8%
Children's Network of SW Florida	20.71	95.8%	95.6%	99.9%	39.9%	59.3%	96.4%	5.81	96.0%	95.0%	95.0%	60.3%
Community Based Care (Cir #9)	9.53	98.1%	94.5%	99.9%	39.4%	61.2%	95.5%	5.06	97.6%	98.3%	83.6%	65.5%
Community Based Care (Cir #18)	7.57	97.7%	93.7%	99.6%	18.6%	59.6%	88.0%	3.24	94.7%	97.9%	75.0%	57.5%
Community Partnership for Childr.	9.53	96.6%	92.0%	99.1%	26.4%	46.4%	75.0%	3.64	93.4%	82.3%	70.9%	60.5%
Devereux CBC of Okeechobee	12.66	95.7%	97.9%	99.9%	53.3%	61.4%	96.8%	3.79	97.6%	94.5%	83.7%	74.0%
Eckerd Community Alternatives	6.99	97.8%	92.9%	99.9%	36.6%	51.7%	93.6%	4.37	98.3%	96.4%	85.1%	62.7%
Eckerd Community Hillsborough	11.39	97.9%	96.1%	99.9%	41.3%	43.4%	79.8%	5.71	99.2%	96.2%	96.0%	67.4%
Families First Network	8.72	97.0%	94.8%	99.4%	30.7%	48.5%	90.4%	6.19	97.9%	91.4%	81.8%	66.5%
Family Integrity Program	20.82	100.0%	85.7%	99.8%	36.9%	72.9%	80.0%	5.49	98.4%	95.0%	100.0%	67.3%
Family Support Services North Fla	5.9	96.0%	92.3%	99.9%	37.2%	76.0%	85.4%	3.69	98.8%	96.1%	100.0%	69.2%
Heartland For Children	7.08	97.9%	95.8%	99.9%	45.7%	65.9%	84.4%	3.00	99.1%	94.6%	82.1%	62.0%
Kids Central, Inc.	6.07	97.4%	98.4%	99.7%	38.8%	45.0%	84.5%	4.01	95.0%	94.7%	85.1%	68.8%
Kids First of Florida, Inc.	6.38	98.6%	98.2%	99.6%	19.5%	61.1%	90.9%	1.98	98.8%	98.2%	100.0%	71.7%
Our Kids of Miami-Dade	7.65	98.3%	94.9%	99.2%	37.5%	91.1%	91.6%	5.13	97.3%	94.9%	86.2%	57.2%
Partnership for Strong Families	8.65	99.0%	96.0%	99.7%	44.0%	71.0%	86.3%	3.99	98.9%	96.1%	85.7%	64.3%
Sarasota Y/Safe Children Coali...	16.3	96.8%	96.4%	99.4%	36.0%	44.4%	86.6%	4.18	95.4%	66.8%	88.0%	71.6%
Statewide	10.17	97.1%	94.9%	99.7%	39.2%	53.1%	88.1%	4.37	97.4%	93.3%	88.1%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 01/01/18 - 01/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	13	99.65%
DEV	10	99.65%
GCJFCS	3	99.95%
OHU	4	99.27%
Total	30	99.63%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/22/18		

# of Children Not Seen, Month of Jan 2018	
# Not Seen	Agency
74	CHS
53	DEV
40	GCJFCS
45	OHU
10	CPI
222	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 01/22/18	








Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 01/15/18 thru 01/22/18			
Agency	Timely	Un-Timely	Total
CHS	2	1	3
DEV	6	1	7
GCJFCS	5	3	8
OHU	1		1
Total	14	5	19

Scorecard Measure #5 - 01/01/17 to 03/31/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>3rd Qtr</u> as of 01/22/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	17	54	31.5%
DEV	19	68	27.9%
GCJFCS	20	48	41.7% 
OHU	13	23	56.5% 
Total	69	193	35.8%

Scorecard Measure #6 - 04/01/17 to 03/31/18 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>3rd Qtr</u> as of 01/22/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	46	110	41.8%
DEV	53	94	56.4% 
GCJFCS	49	97	50.5% 
OHU	15	19	78.9% 
HFC	163	320	50.9%

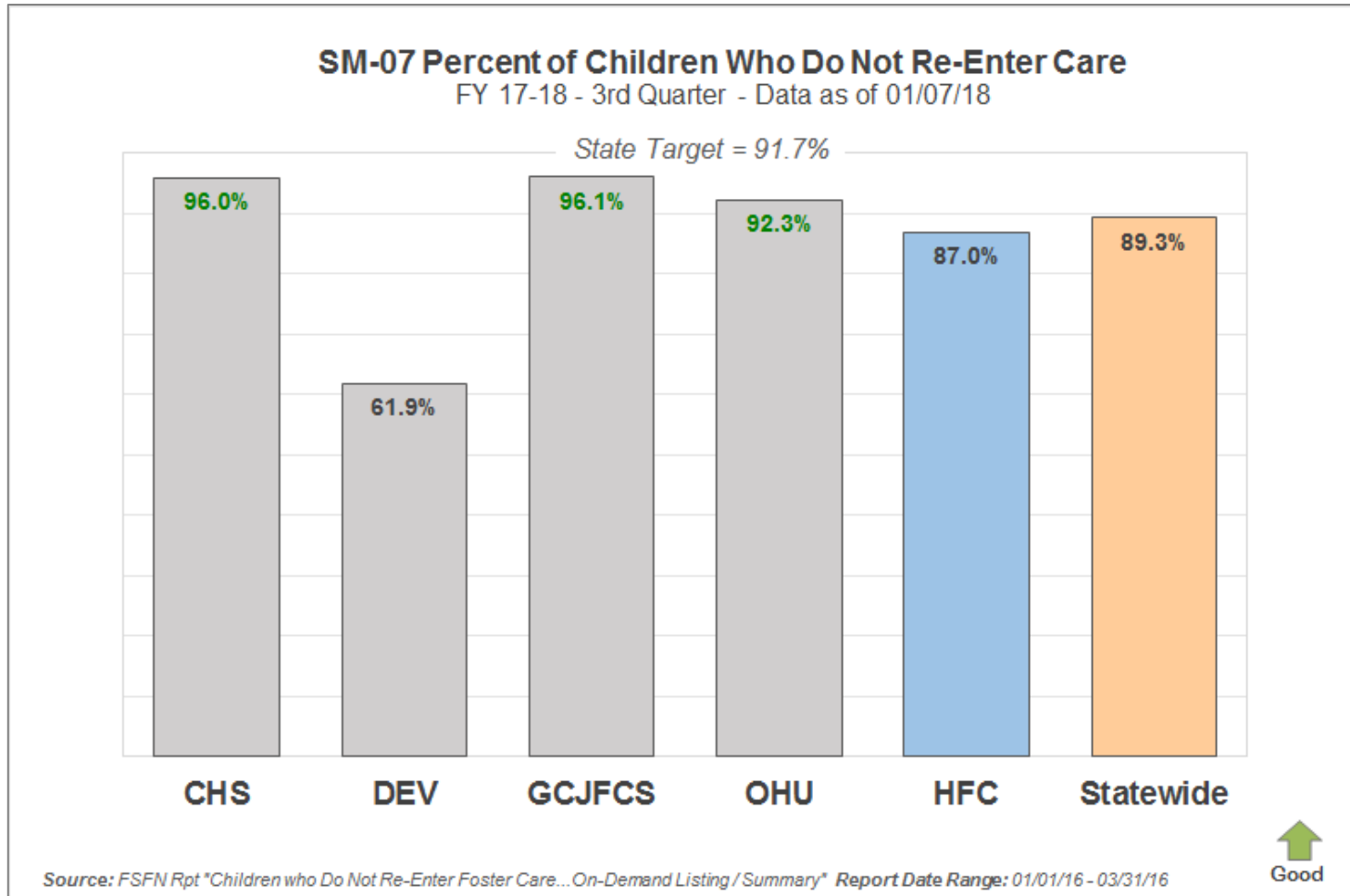
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

CMO Discussion – Unmet Measures #5 & #6



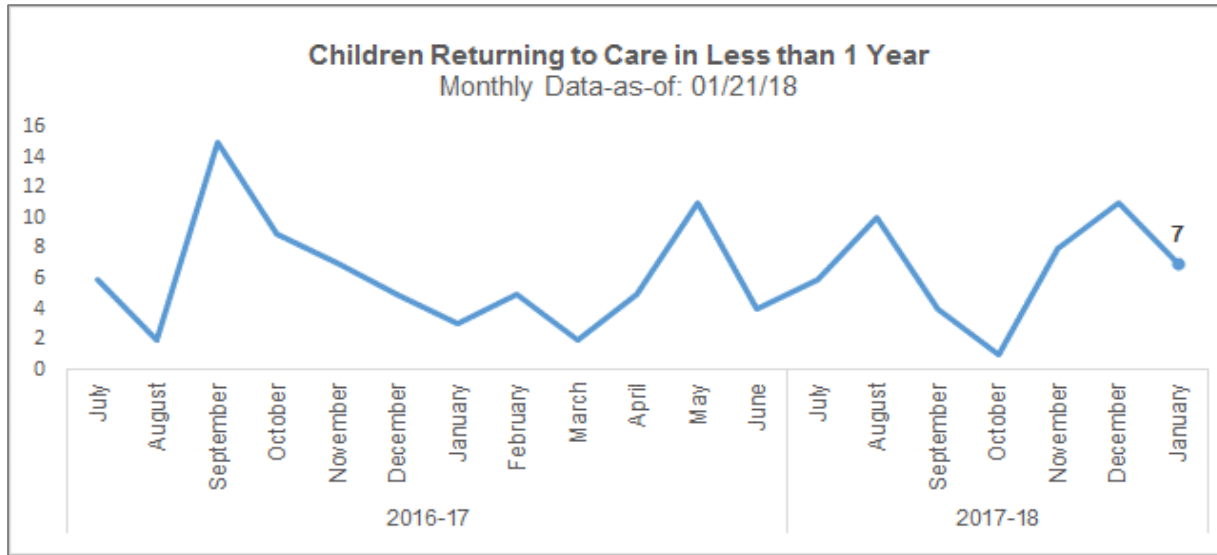
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



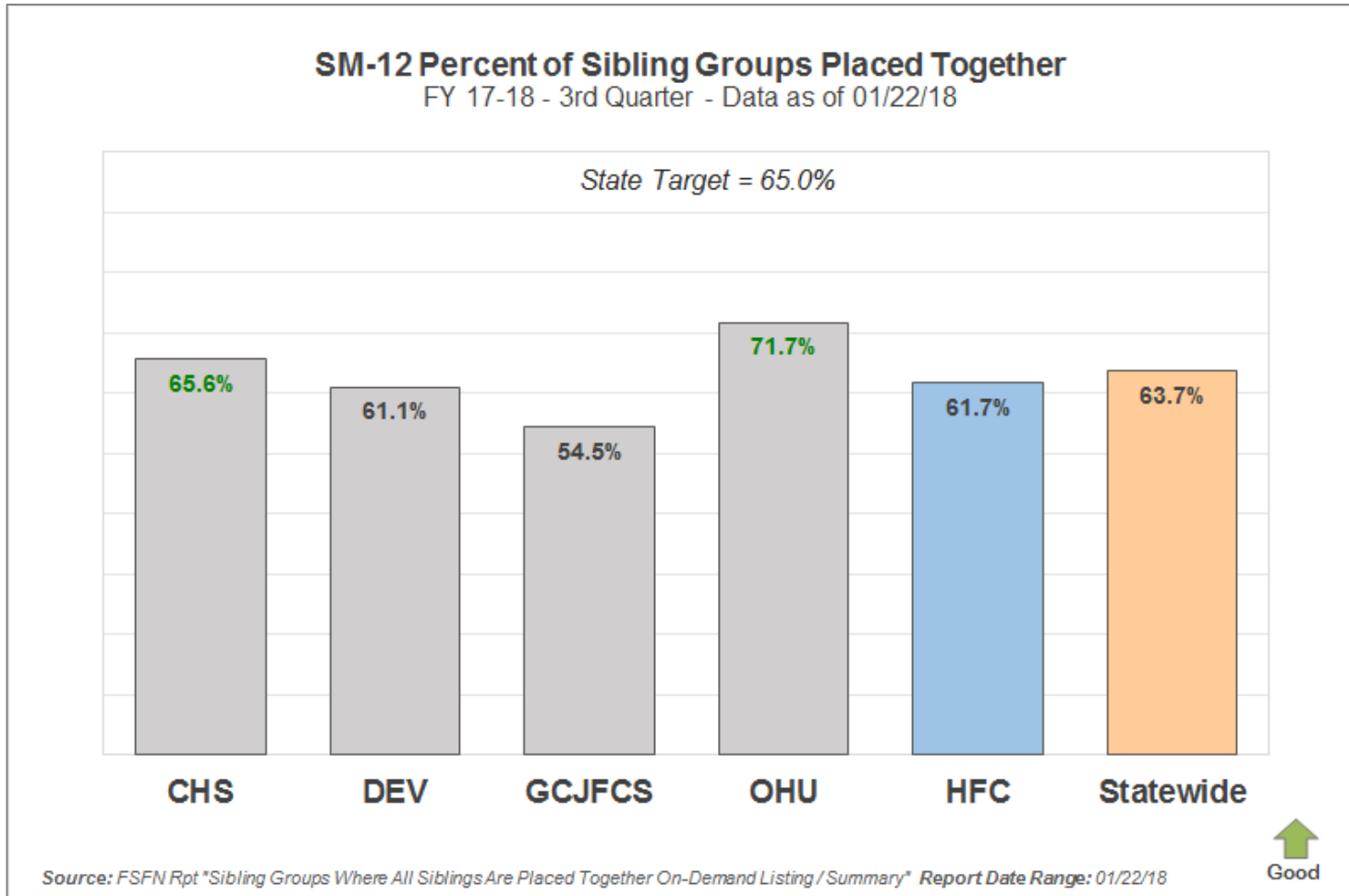
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/15/18 - 01/21/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
12/20/2017	141848-DEV	2/10/2015	6/5/2017	28	6	< 1 yr	Y	63%
12/20/2017	141848-DEV	2/11/2015	4/28/2017	27	7	< 1 yr	Y	60%
12/20/2017	141848-DEV	2/12/2015	4/28/2017	26	7	< 1 yr	Y	63%
12/20/2017	141848-DEV	2/13/2015	4/28/2017	26	7	< 1 yr	Y	58%
1/5/2018	141827-DEV	2/14/2015	2/22/2017	24	10	< 1 yr	N	-
1/15/2018	142855-OHU-HIGHLANDS	2/15/2015	5/21/2015	3	31	btw 3 - 5 yrs	N	-
1/15/2018	142855-OHU-HIGHLANDS	2/16/2015	5/21/2015	3	31	btw 3 - 5 yrs	N	-
9/28/2017	141038-GCCC	2/17/2015	2/8/2017	24	7	< 1 yr	Y	87%
9/28/2017	141038-GCCC	2/18/2015	2/8/2017	24	7	< 1 yr	Y	87%

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 01/22/18



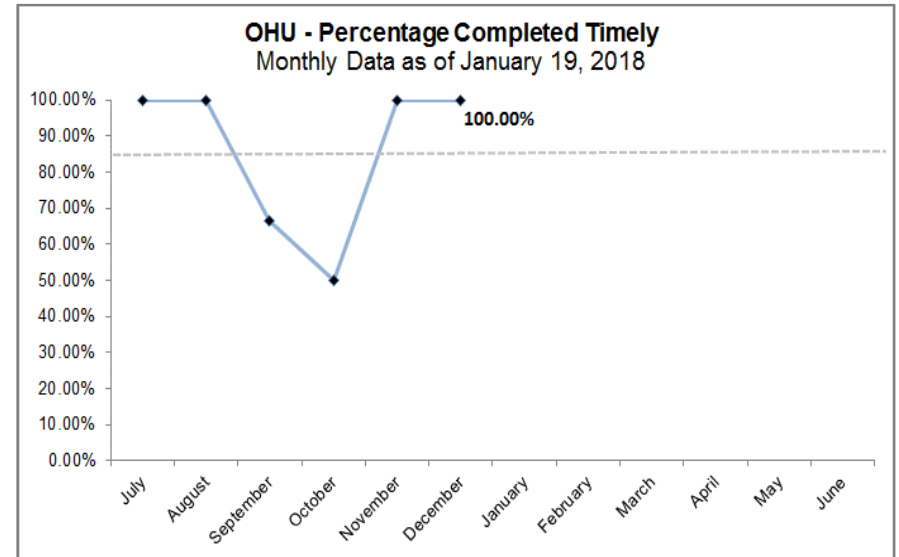
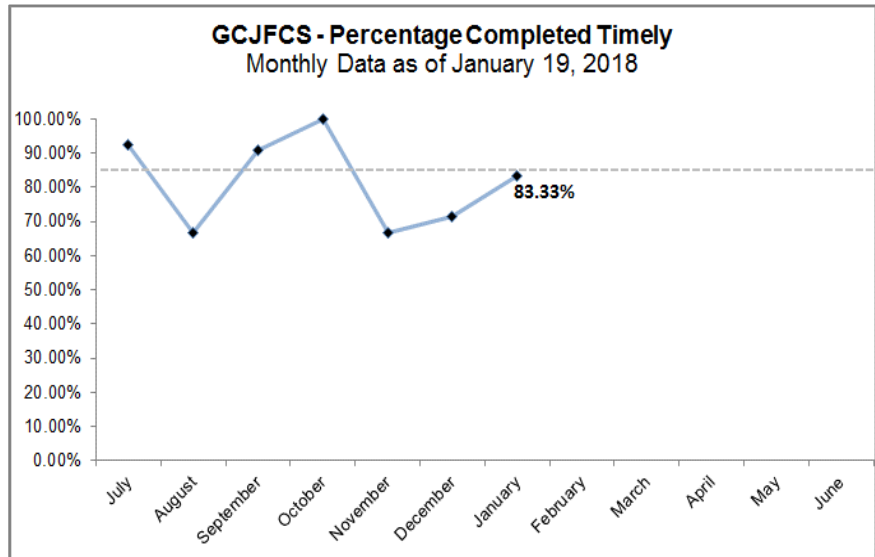
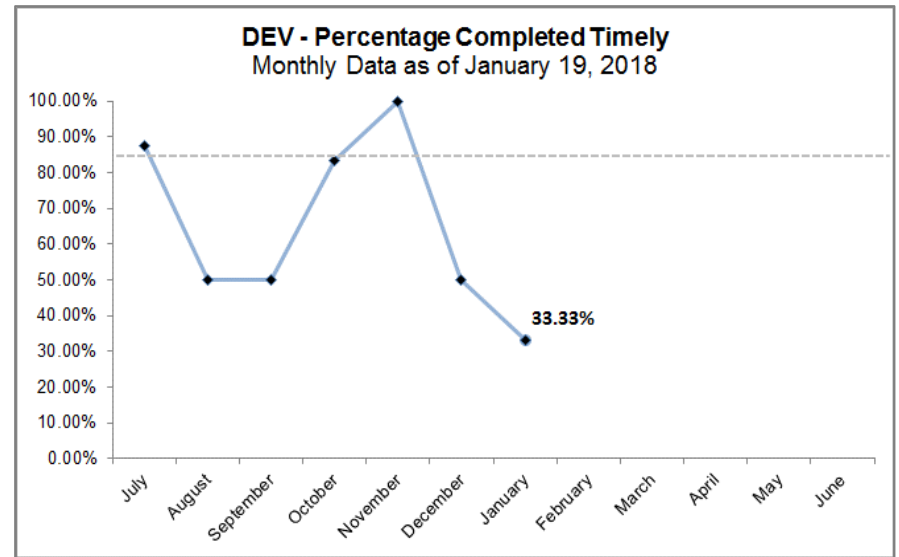
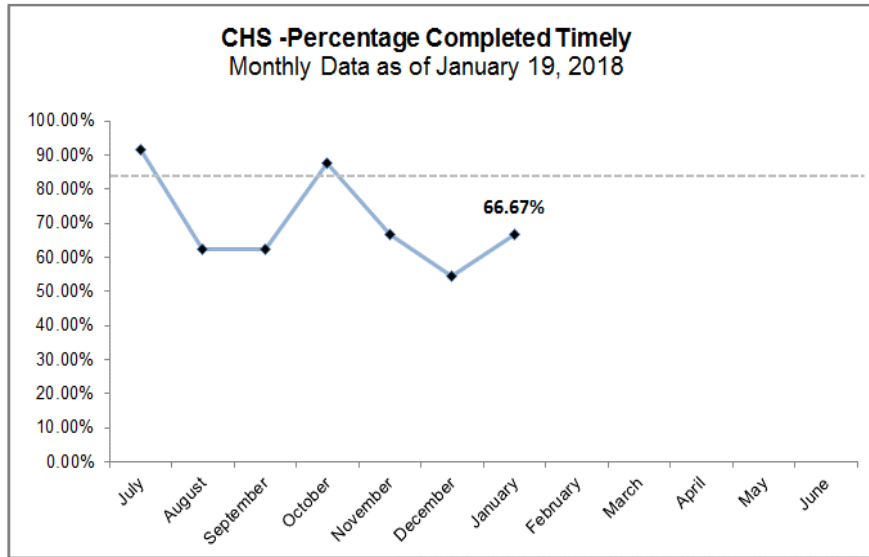
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



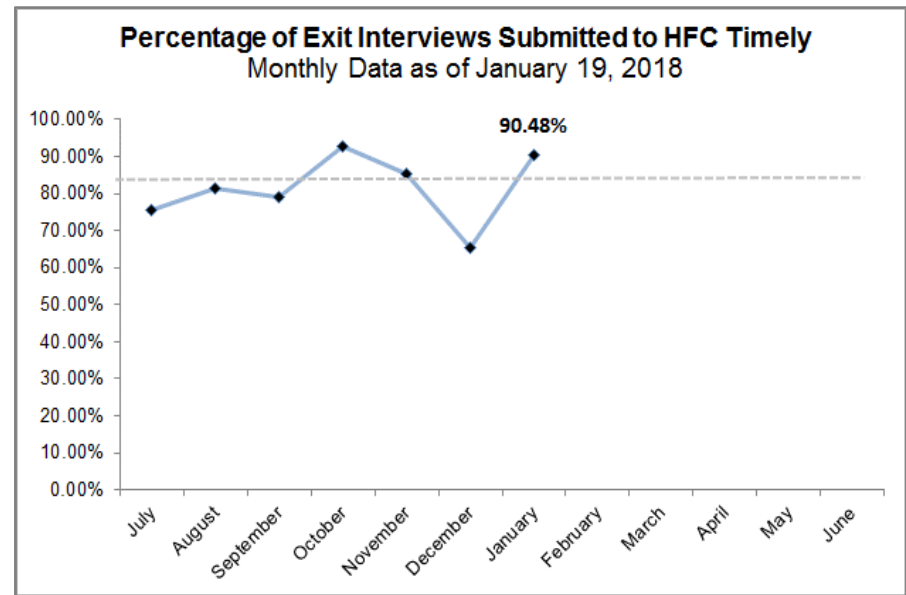
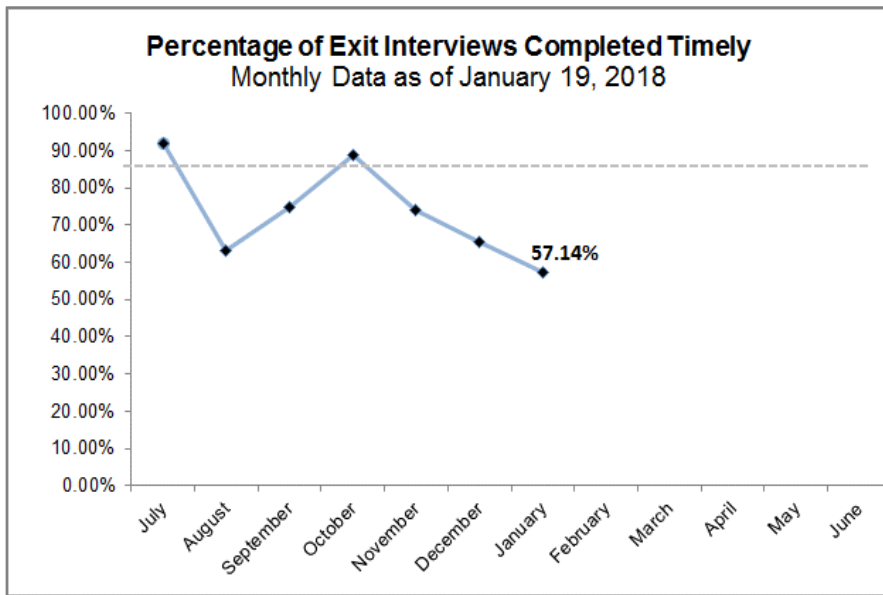
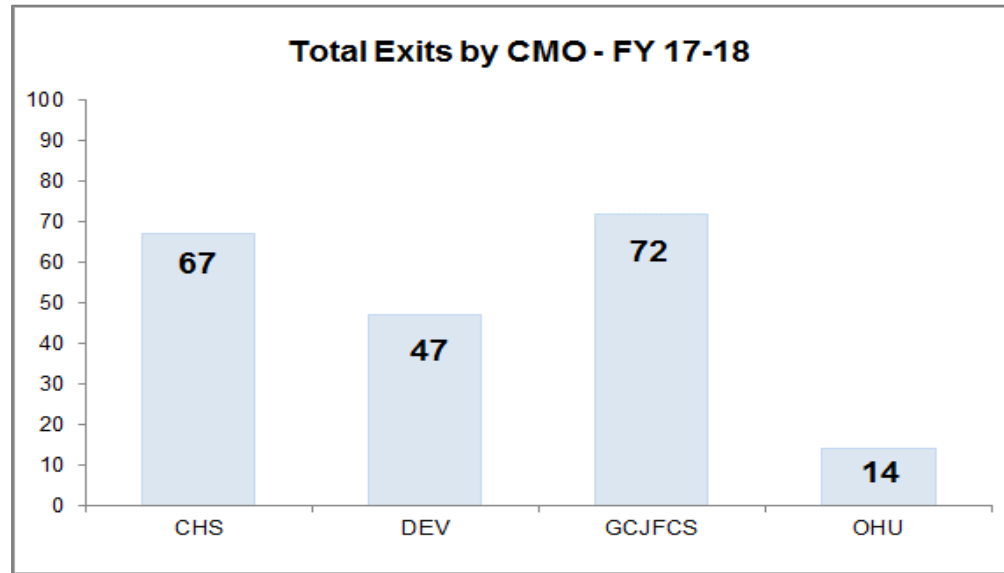
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 74.50%



Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 74.50%

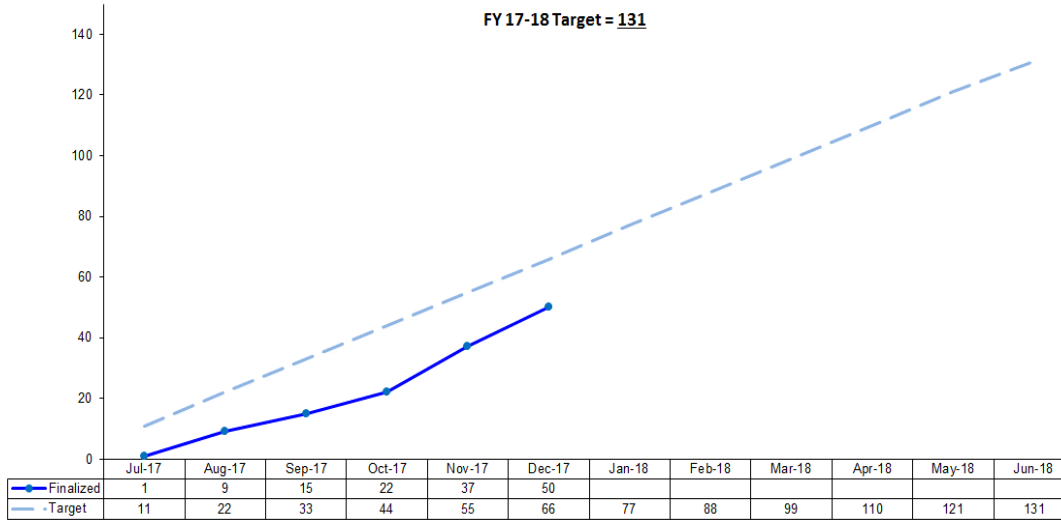


Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



Upcoming Finalization Dates

January 24, 2018

January 31, 2018

Adoption Finalizations Credited to HFC 17-18 Fiscal Year-to-Date 01/22/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	5	16	26	42	61.5%	18.8%
DEV	2	6	26	32	23.1%	33.3%
GCJFCS	4	11	25	36	44.0%	36.4%
OHU	1	17	4	21	81.0%	23.5%
Total	12	50	81	131	38.2%	28.3%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of January 22, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	24						220
Highlands	7	4	5	3	8	2	6						35
Hardee	0	0	2	0	2	1	1						6
Total	47	46	37	32	40	29	31						262
# Children Removed													
Polk	69	76	53	53	51	44	45						391
Highlands	15	5	7	4	17	2	8						58
Hardee	0	0	4	0	3	2	2						11
Total	88	81	64	57	71	48	55						464
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0						1
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	0	1	0	0	0						1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	22						212
Highlands	15	4	5	2	11	0	4						41
Hardee	0	0	4	0	0	2	0						6
Total	54	50	36	33	33	31	26						263
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8						51
Highlands	0	1	0	1	6	0	1						9
Hardee	0	0	0	0	3	0	0						3
Total	8	18	4	5	14	5	9						63
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15						128
Highlands	0	0	2	1	0	2	3						8
Hardee	0	0	0	0	0	0	2						2
Total	26	13	24	19	24	12	20						138

% of Children Sheltered Placed in Foster Care							
Data as of 01/22/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Jan16 - Jan 22, 2018			
	Polk	Highlands	Hardee
Shelters	8	1	1
Children Removed	13	2	2
Placed in Foster Care	5	0	2
Placed w/ a Relative	4	2	0
Placed w/a Non-Rel	4	0	0



Case Transfer Staffing Data

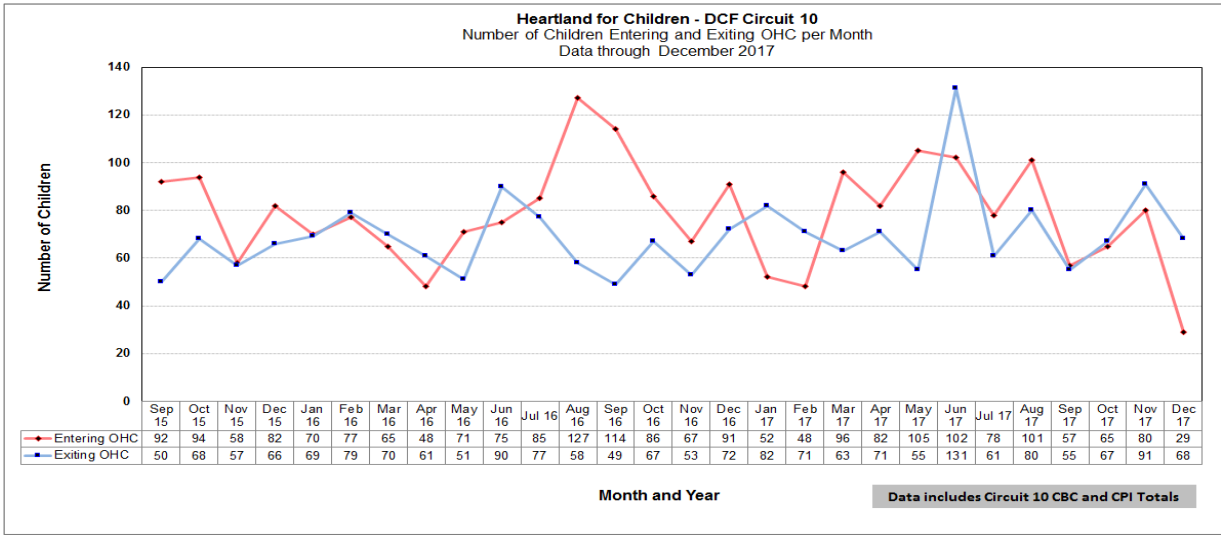
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 01/22/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	8						175	416	391
Devereux	19	45	23	27	30	18	17						179	442	403
GCCC	29	32	24	35	18	24	20						182	426	388
One Hope	58	59	41	42	26	38	28						292	586	358
Total	133	166	122	134	91	109	73						828	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	5						106	253	230
Devereux	15	18	9	15	24	8	10						99	259	218
GCCC	24	25	13	16	10	19	17						124	265	235
One Hope	20	14	7	7	7	18	4						77	136	71
Total	74	74	54	55	49	64	36						406	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	0						17	27	30
Devereux	3	6	2	2	3	0	1						17	24	37
GCCC	0	4	5	0	3	4	1						17	29	11
One Hope	6	0	1	4	4	0	0						15	22	8
Total	11	14	8	7	13	11	2						66	102	86

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	3						38	102	83
Devereux	1	16	8	9	0	4	3						41	119	82
GCCC	3	1	4	14	2	1	0						25	113	89
One Hope	7	6	4	3	1	4	6						31	67	52
Total	19	31	22	30	10	11	12						135	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0						2	1	28
Devereux	0	0	0	0	0	0	0						0	2	40
GCCC	0	0	0	0	0	0	0						0	1	29
One Hope	25	39	28	27	14	16	17						166	355	217
Total	25	39	28	29	14	16	17						168	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0						3	17	7
Devereux	0	2	2	1	0	1	3						9	20	16
GCCC	0	2	0	4	1	0	0						7	13	9
One Hope	0	0	0	0	0	0	0						0	4	9
Total	0	5	2	6	2	1	3						19	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

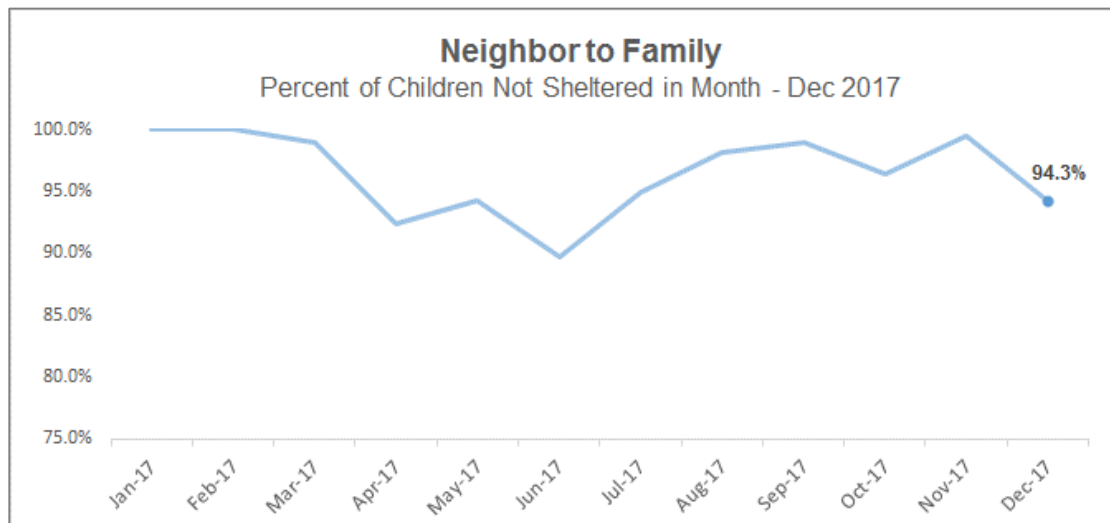
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.3%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/15/18 through 01/21/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	32	88
Specialized - Family Support	12	24
Prevention - Comm. Referral	17	41
Special Conditions Report	3	6
NTF - Total Services	65	160

Q: What did NTF do well?

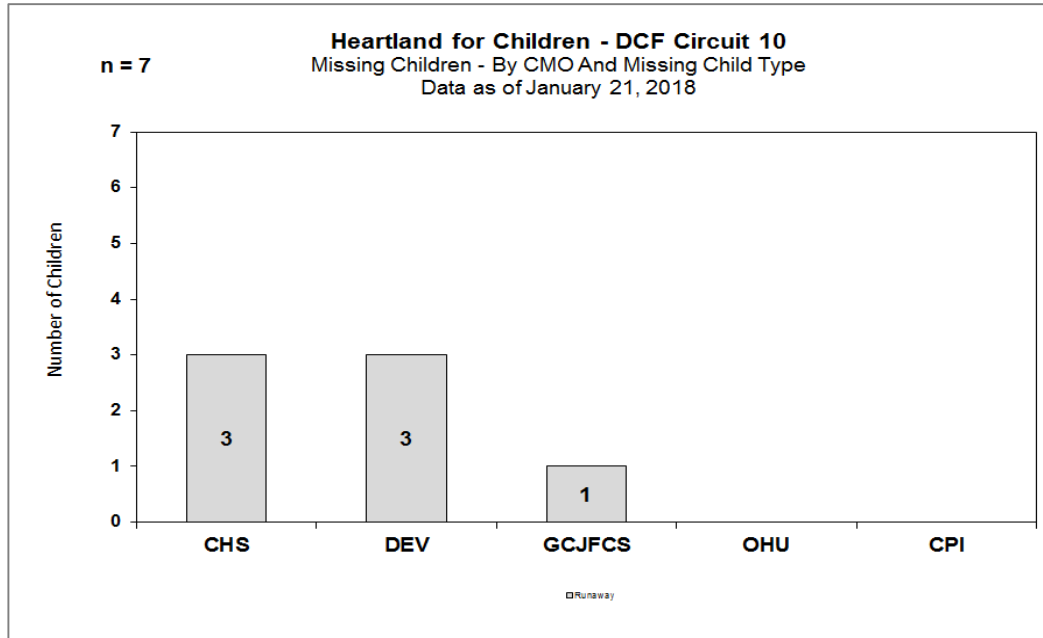
“We felt very comfortable with the NTF staff who came into our home. She was very understanding and knowing.”

- Client Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



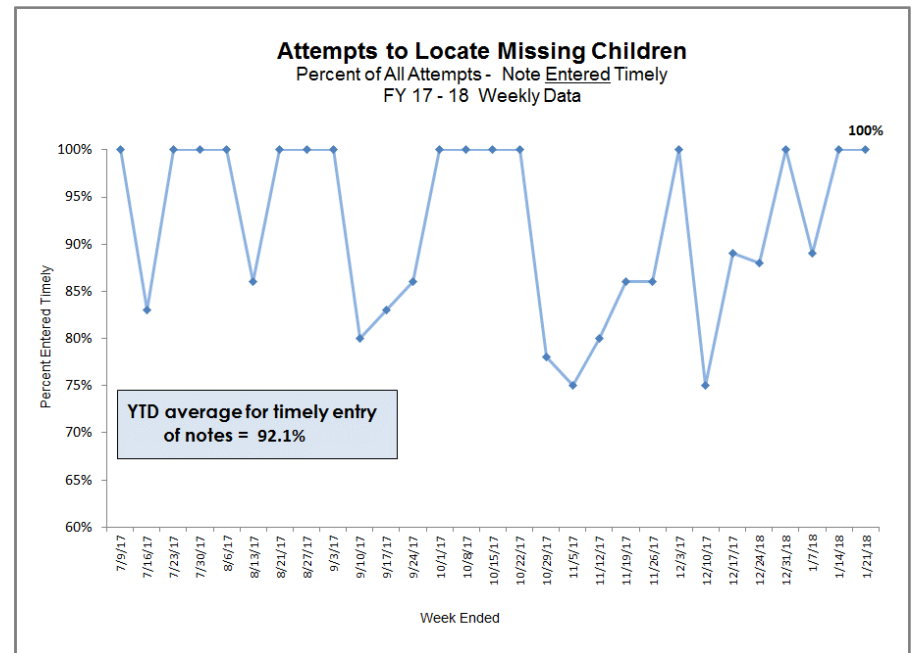
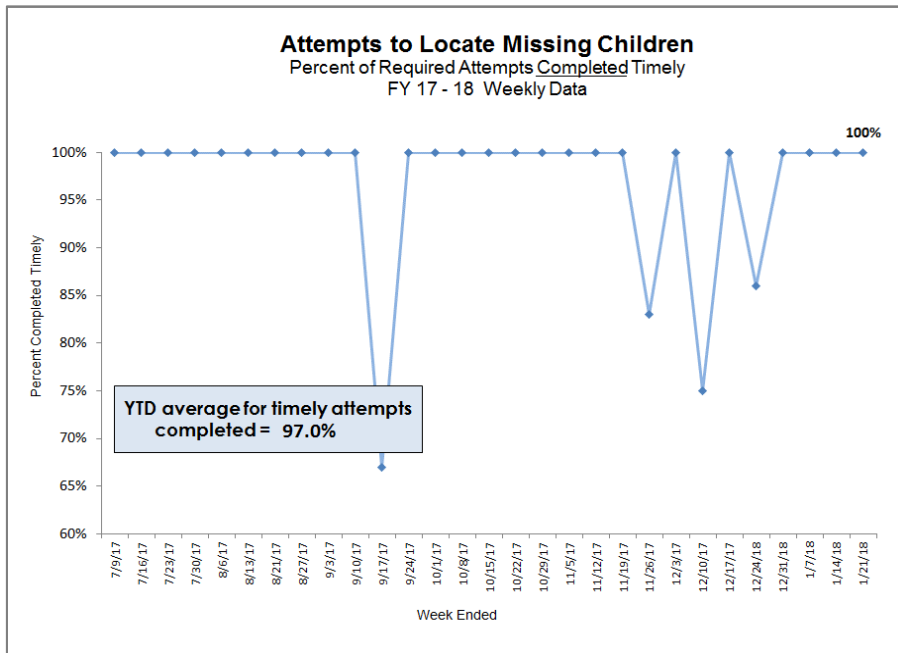
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%	0	
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0	
M/End Sept 2017	7	1	4	1	0	1	37	34		88%	3	
M/End Oct 2017	10	4	2	4	0	0	40	43		100%	0	
M/End Nov 2017	7	3	3	1	0	0	26	26		100%	0	
M/End Dec 2017	8	4	3	1	0	0	18	17		94%	1	
1/7/2018	8	4	3	1	0	0	2	3	100%	100%	0	
1/14/2018	9	5	3	1	0	0	4	5	100%	100%	0	
1/21/2018	7	3	3	1	0	0	11	13	100%	100%	0	



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

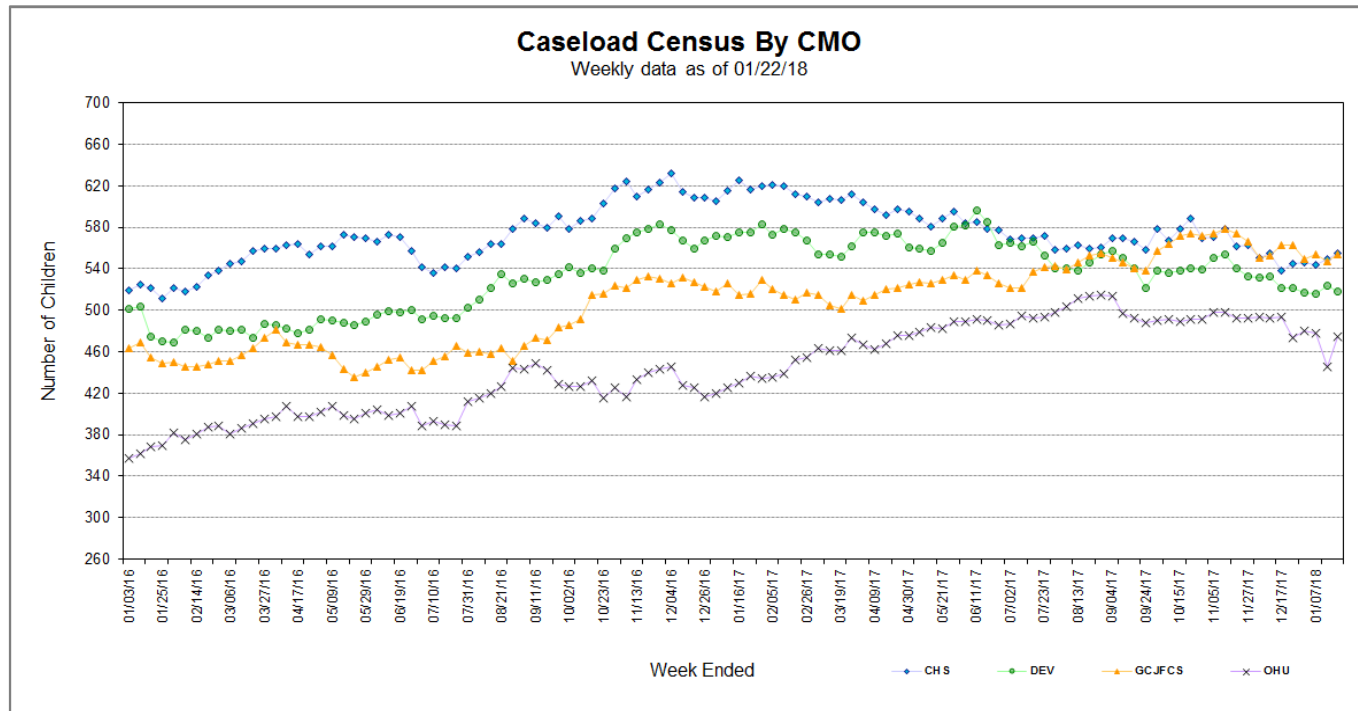
Attempts to Locate								
Week of 01/15/2018 through 01/21/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	3	3	3	100%	3		3	100%
GCJFCS	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
Total	7	7	7	100%	7	0	7	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/17/2017	12/25/2017	1/1/2018	1/7/2018	1/15/2018	1/22/2018
CHS	538	545	546	544	550	555
DEV	522	522	517	516	524	518
GCJFCS	563	563	550	554	547	554
OHU	494	474	480	478	445	475
HFC Total	2117	2104	2093	2092	2066	2102



Caseload Census by Case Manager and Organization

Data as of 01/22/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU	Spears, Latasha	5
GCJFCS	Thompkins, Eureka	4
CHS	Beltz, Nicole	3
CHS	Parrish, Elizabeth	3
OHU	Distler, Rebecca	2
OHU	Kampman, Rebecca	1
CHS	Livesay, Elizabeth	1
CHS	Lott, Carmen	1
OHU	Newton, Kimberly	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Butler, Kiara	24
GCJFCS	Sangster, Kathleen	24
DEV	Daniels, Audrey	23
DEV	Gadson, Berlendah	23
OHU	Howard, Arlina	23
CHS	Jones, Olivia	23
DEV	Rossy-Arroyo, Sheila	23
DEV	Bartle, Julie	22
GCJFCS	Bishop, Shane	22
OHU	Gonzalez, Jesus	22
DEV	Hamilton, Shuntia	22
DEV	Pyles, Lisa	22
DEV	Diaz, Karla	21
OHU	Sherwood, Drake	21
OHU	Simmons, Shannon	21
OHU	Colladay, Diana	20
DEV	Kollment, Florian	20
DEV	Moffitt, Sarah	20
DEV	Pressley, Dante	20
DEV	Spence, India	20
DEV	Morris, Tyrca	19
DEV	O'Connor, Michelle	19
DEV	Alston-Temple, Tameka	18
OHU	Calderon, Jose	18
OHU	Fay, Ashley	18
OHU	Fleurival, Marie	18
OHU	Meinke, Danielle	18
OHU	Tucker, Theron	18
CHS	Dankowski, Jennifer	17
OHU	Freeman, Bonita	17
OHU	Garza, Krystal	17
OHU	Gay, Tony	17
CHS	Gonzalez, Vivian	17
OHU	Mattison-Reid, Sharon	17
OHU	Sipos, Barbara	17

Caseload of 16 - 24 Children, Cont.		
CMO	Case Worker	#
OHU	Cruz, Michelle	16
CHS	Humber, John	16
DEV	Pierrissaint, Walner	16
GCJFCS	Sirard, Jodi	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
GCJFCS	Higginbotham, Hannah	29
CHS	Tobie, Shada	29
OHU	Baldwin, Chenoa	28
GCJFCS	Ford, Bridgette	28
GCJFCS	Grimes, Mary	28
GCJFCS	Hollander, Dylan	28
GCJFCS	Ottesen, Jesse	28
CHS	Reese, Lamar	28
GCJFCS	Montoya, Maria	27
CHS	Nettles, Markisha	27
OHU	Pittard, Deangelo	27
DEV	Riley, Tinisha	27
GCJFCS	Williams, Medericka	27
GCJFCS	Allphin, Cris	26
DEV	Collins, Sara	26
DEV	Curtis, Stephanie	26
GCJFCS	Mcfadden, Phillisha	26
DEV	Collins, Montel	25
GCJFCS	Fengler, Thomas	25
CHS	Huggins, Ebonye	25
GCJFCS	Johnson, Gwendolyn	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Mills, Clyatt	38
CHS	Hiers, Katherine	37
CHS	Ware, Christina	37
CHS	Bjorklund, Kaitlyn	34
OHU	Tucker, Raymona	33
GCJFCS	Flinn, Joanne	32
CHS	Gilmore, Devonta	32
GCJFCS	King, Lora	32
GCJFCS	Martin, Nicole	32
CHS	Washington, Chastity	31
CHS	Bankole, Sophia	30
GCJFCS	Davison, Keila	30
CHS	Duey, Deborah	30
CHS	Friday, Michelle	30
GCJFCS	Perry, Lakezia	30
OHU	Wynn, Christina	30

Caseload of 6 - 15 Children		
CMO	Case Worker	#
OHU	Cleveland, Tammy	15
OHU	Huffman, Jackie	15
DEV	Flores, Mary	14
OHU	Frazier, Ernestine	14
GCJFCS	Mcgough, Charity	14
DEV	Wiggins, Lee	14
CHS	Durr, Amy	13
DEV	Gilberry, Yolanda	13
CHS	Raines, Todd	13
CHS	Wilson, Hellanor	12
GCJFCS	Persinger, Sarah	11
DEV	Pope, Kion	11
CHS	Sims, Victor	11
DEV	Stoudemire, Ledesha	11
CHS	Dehaney, Shanice	10
DEV	Herrera, Arline	10
GCJFCS	King, Harold	10
DEV	White, Alfreda	9
CHS	Simmons, Vereuch	7
OHU	Land, Amanda	6

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/22/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	6	4	4	9	23	24.1
DEV	0	7	16	4	0	27	19.2
GCJFCS	1	3	2	10	5	21	26.4
OHU	2	4	16	2	2	26	18.3
# of Case Managers	3	20	38	20	16	97	21.7

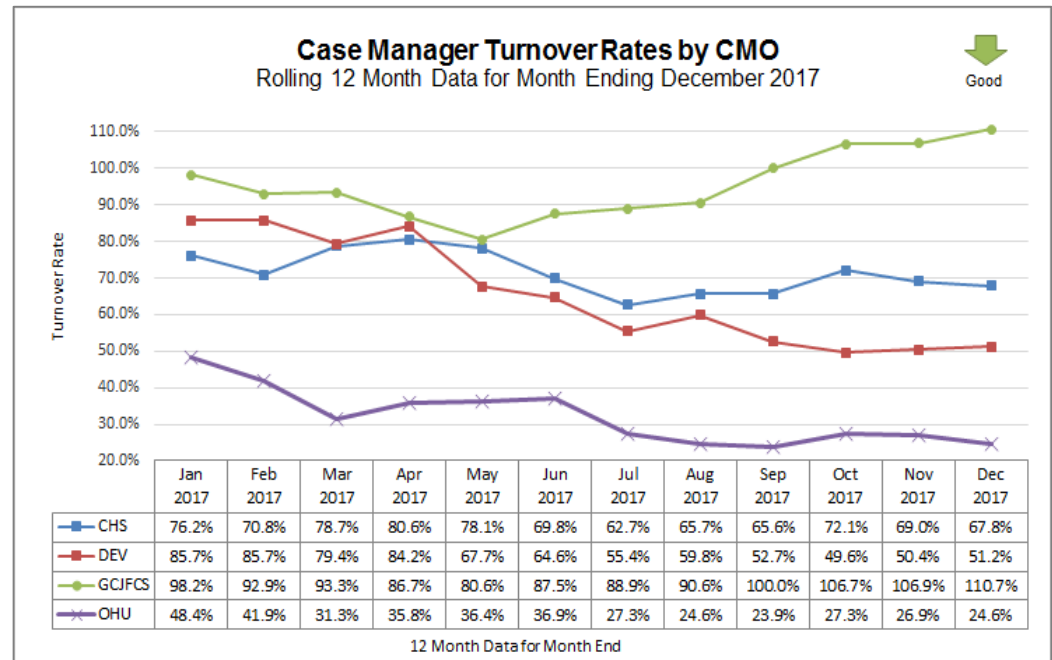
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	23	6	26.1%
DEV	27	7	25.9%
GCJFCS	21	4	19.0%
OHU	26	6	23.1%
HFC	97	23	23.7%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended December 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	67.8%	12.5%
DEV	51.2%	25.0%
GCJFCS	110.7%	71.4%
OHU	24.6%	0.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - January 2018		
FSFN Data as of 01/22/18		
Agency	Mom % Completed	Dad % Completed
CHS	41.60%	21.85%
DEV	42.86%	20.15%
GCJFCS	44.80%	27.54%
OHU	57.14%	31.43%
HFC	44.37%	23.80%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed - December 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	245	166	67.8%	158	86	54.4%	61.1% ★
DEV	216	154	71.3%	134	59	44.0%	57.7%
GCCC	220	168	76.4%	142	69	48.6%	62.5% ★
OHU	66	52	78.8%	31	21	67.7%	73.3% ★
TOTAL	747	540	72.3%	465	235	50.5%	61.4%
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 01/09/18</i>							



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 01/22/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	379	98.4%	96.6%	91.6%	98.4%	95.5%
DEV	369	100.0%	97.6%	97.5%	98.4%	97.8%
GCJFCS	368	99.7%	94.0%	93.2%	97.6%	94.9%
OHU	165	100.0%	99.4%	93.6%	98.2%	97.1%
HFC	1281	99.5%	96.5%	93.9%	98.1%	96.2%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 01/22/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	6	13	20	6
DEV	0	9	5	6
GCJFCS	1	22	16	9
OHU	0	1	6	3
Total	7	45	47	24

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 12/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	908	99.6%	97.4%	95.1%	96.8%	96.4%
Families First Network	1284	99.1%	95.8%	85.5%	83.2%	88.1%
Community Partnership for Children	1085	99.6%	91.1%	74.0%	98.7%	88.0%
Family Integrity Program	194	99.5%	96.4%	86.1%	90.7%	91.0%
Family Support Services of North Fla	909	99.3%	98.1%	91.7%	94.1%	94.6%
Kids First of Florida, Inc.	263	99.2%	95.8%	91.5%	89.4%	92.2%
Partnership for Strong Families	846	99.8%	96.3%	93.3%	92.8%	94.1%
Brevard Family Partnership	643	99.7%	95.5%	85.9%	89.3%	90.2%
CBC of Central Fla (Circuit #9)	1237	100.0%	97.4%	94.8%	97.7%	96.7%
CBC of Central Fla (Circuit #18)	414	100.0%	95.9%	90.8%	92.5%	93.1%
Heartland for Children	1268	99.8%	98.1%	94.8%	99.2%	97.4%
Kids Central, Inc.	1669	99.8%	92.1%	89.8%	94.8%	92.2%
Childrens Network of SW Florida	1523	99.8%	96.6%	95.3%	96.6%	96.2%
Eckerd Community Alternatives	2109	99.7%	98.6%	94.2%	79.1%	90.7%
Eckerd Community Hillsborough	2365	99.9%	98.1%	88.6%	58.0%	81.6%
Sarasota Y/Safe Children Coalition	1122	99.9%	89.0%	51.1%	97.9%	79.3%
ChildNet-Broward	1993	99.8%	97.9%	91.1%	94.4%	94.5%
ChildNet-Palm Beach	1029	97.2%	90.6%	81.7%	89.2%	87.2%
Devereux CBC	648	99.5%	92.6%	90.2%	93.5%	92.1%
Our Kids of Miami-Dade/Monroe, Inc	1867	99.8%	96.7%	94.4%	96.1%	95.7%
Statewide	23376	99.6%	95.8%	88.9%	89.4%	91.4%
HFC Rank in Category			2nd	3rd	1st	1st

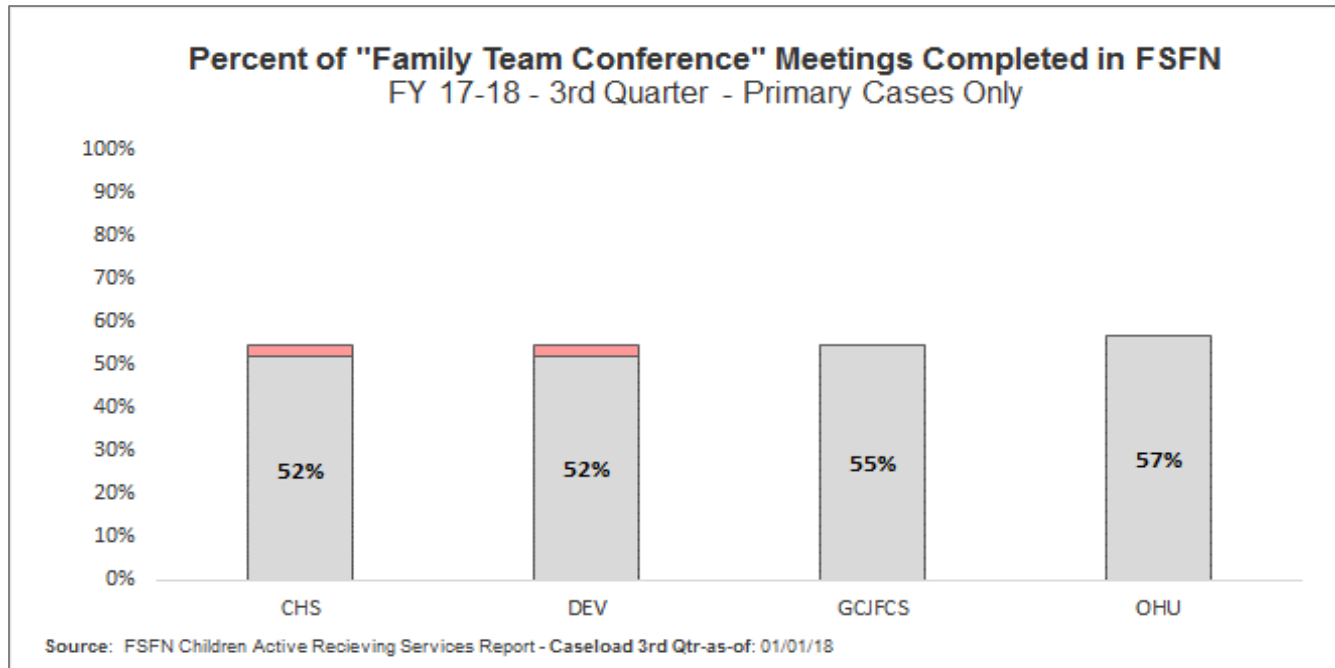


Family Team Conferences Completed

FY17-18 – 3rd Quarter Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 01/22/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 3rd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	3rd Qtr Caseload	QTD Percentage
CHS	11	34	1		134	7	258	52%
DEV	33	11	4		135	6	258	52%
GCJFCS	10*	27	1		146	0	267	55% ★
OHU	9	10	2		63	0	111	57% ★
Grand Total	58	82	8		478	13	894	53%

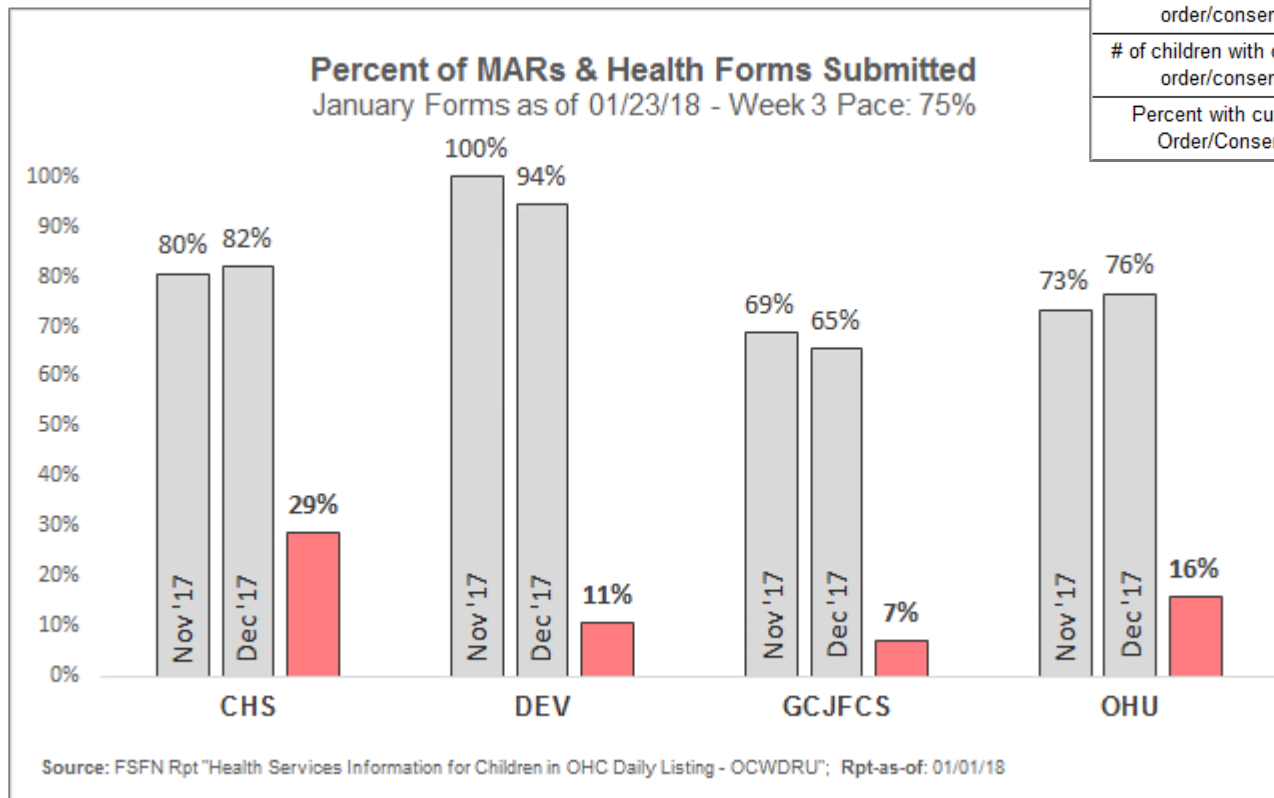
FSFN CARS - Caseload 3rd Qtr-as-of: 01/01/18 ** numbers include out-of-caseload FTCs*



Medication Administration Records and Health Management Forms – January 2018

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month

Percent of Children with a Current Court Order or Consent in FSFN as of 01/23/18				
	CHS	DEV	GCJFCS	OHU
# of children without current order/consent	5	9	10	3
# of children with current order/consent	37	29	47	16
Percent with current Order/Consent	88%	76%	82%	84%



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

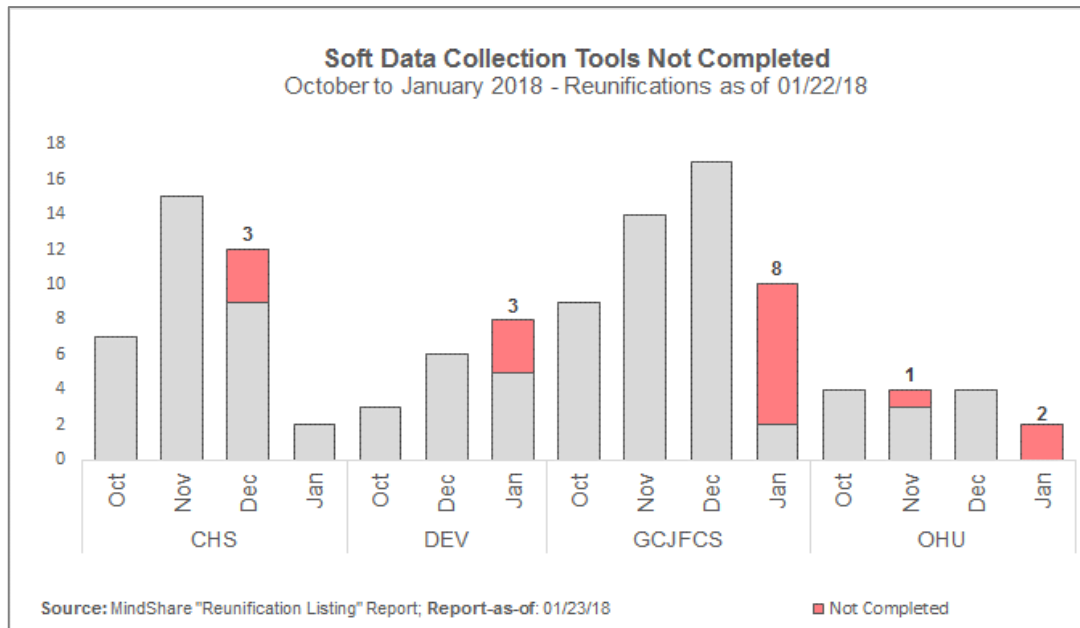


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Jan 2018				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	5	53	58	91.4%
DEV	1	40	41	97.6%
GCJFCS	4	89	93	95.7%
OHU		17	17	100.0% ★
Grand Total	10	199	209	95.2%

Source: MindShare "Reunification Listing" Report; Data-as-of: 01/22/18

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 01/22/2018				
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Total
CHS	5	10	10	25
DEV	2	1	1	4
GCJFCS				0 ★
OHU				0 ★
Total	7	11	11	29

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List Data as of 01/22/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			8	8
DEV	1	1	12	14
GCJFCS				0 ★
OHU			1	1
CPI		1	5	6
Total	3	2	26	29

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/18/2017	12/25/2017	1/1/2018	1/7/2018	1/15/2018	1/22/2018
CHS	14	13	11	6	13	8
DEV	17	9	16	4	7	14
GCJFCS	5	4	11	3	2	0
OHU	10	3	3	0	2	1
CPI	2	9	0	14	17	6
Total	54	38	45	33	44	29

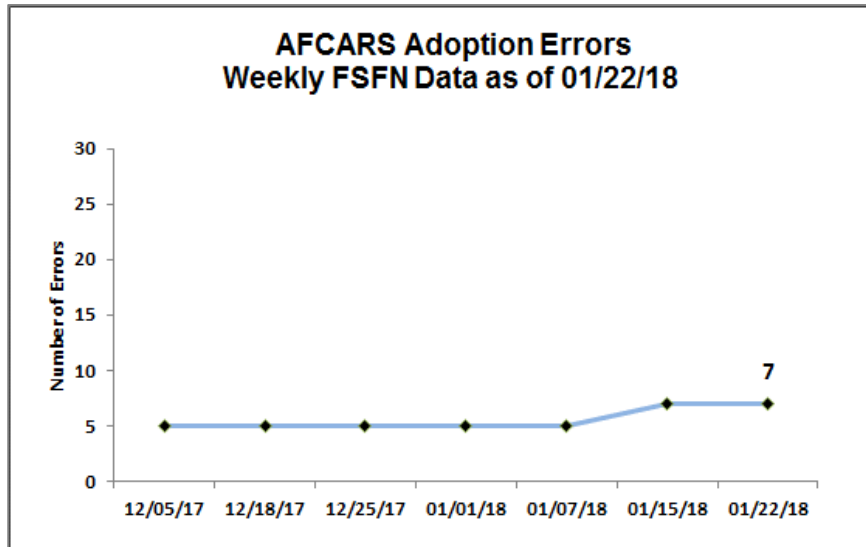
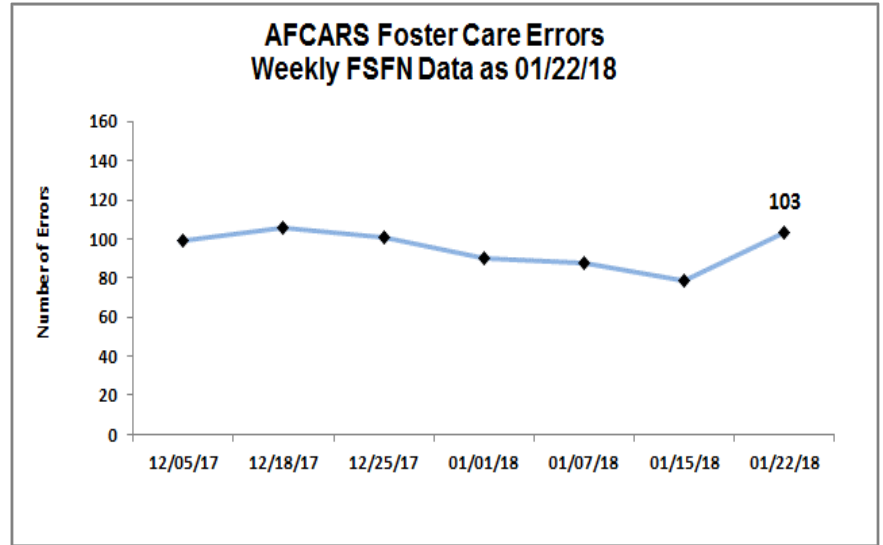


Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			12		11	23
DEV			12		8	20
GCJFCS			22		17	39
OHU			9		9	18
CPI				2	1	3
Total	0	0	55	2	46	103

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 01/22/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					7	7
Total	0	0	0	0	7	7

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 01/22/18



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Data entered into FSFN last week				
Agency	Not Approved (30+ days)	New Child CTS (w/ prior Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ prior Approval)
CHS	1			
DEV				
GCJFCS		1	1	
OHU				
HFC TOTAL	1	1	1	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/22/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	267	273	97.8%
DEV	9	266	275	96.7%
GCJFCS	6	270	276	97.8%
OHU	3	110	113	97.3%
HFC Total	24	913	937	97.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/22/18				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	8	9	88.9%	88.9%
DEV	7	7	100.0%	100.0% ★
GCJFCS	2	2	100.0%	100.0% ★
OHU	5	6	83.3%	100.0% ★
HFC TOTAL	22	24	91.7%	95.8%

FY 17-18 Target = **95% and above.**



People have a hard time letting go of their suffering. Out of a fear of the unknown, they prefer suffering that is familiar.

Thich Nhat Hahn



RESOURCE NEWS FLASH... January 24, 2018

Financial Resources

Free Tax Preparation– The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "Free Tax Prep," at www.uwcf.org.

Community Events

African American Heritage Celebration – The celebration will be held on February 3rd from 10:00am-1:00pm at Explorations V Children's Museum (109 N Kentucky Ave., Lakeland). The event will include Art, Music, Dance, Games, and Fun! Members and children under 2 are FREE!

Young Children Resources

8 Weeks of Winter Fun – Young children have the opportunity to learn and have fun at the Bartow Public Library starting the week of January 10th through the end of February. Activities include stories, finger plays, music, crafts, games, and films. Each Wednesday from 10:00-10:45am is for 3-5 year olds and Book Babies (for 18 months to 2 years) is each Thursday from 10:00-10:30am. For more information, contact the Library at 863-534-0131.

Free Tickets to SeaWorld – Limited Time Offer! Children 5 and younger can enjoy SeaWorld Orlando during 2018 for FREE! A certified copy of the child's birth certificate or a travel passport will have to be presented at the first visit. You must register online at <https://seaworld.com/orlando/tickets/preschool-free-admission/>.

Community Resources

Hardee County Heart to Heart Connection – The Hardee County Local Taskforce for Child Abuse Prevention and Permanency is hosting this event to increase awareness of the services available to Hardee County residents. The event will be held on February 13th from 9:00-11:00am and 4:00-6:00pm at the Train Depot (135 E. Main St.) in Wauchula.

Human Trafficking Awareness Month – January is Human Trafficking Awareness month and January 11th is National Human Trafficking Awareness day. For more information and resources, go to https://www.childwelfare.gov/pubPDFs/trafficking_caseworkers.pdf and <http://www.centerforchildwelfare.org/SexualExploitation.shtml>.

Shelter Resources

"Cold Night" Shelters – The following locations are available on cold nights: Salvation Army in Lakeland (families only) beginning at 5:00pm with morning check-out at 7:30am; Talbot House (single men and women) in Lakeland (814 N. Kentucky Ave.); and Lighthouse Ministries (men only) in Lakeland (117 E. Magnolia St.).

Health Resources

Give Kids A Smile – The 10th Annual "Give Kids A Smile" event will be held on February 9th from 8:00am-2:00pm at the Traviss Career Center. Any child (age 5-18) qualifying and in need of dental care can be seen by a dentist for a full checkup. Services will be provided by the dentists of the Polk County Dental Association and assisted by Traviss Career dental students. For more information and to register, contact the Traviss Career Center at 863-499-2700, ext. 385. Registration deadline is one week prior to the event as space is limited.

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on January 26th from 8:30am-12:00pm at First Baptist Church Lake Alfred (280 E. Pierce St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

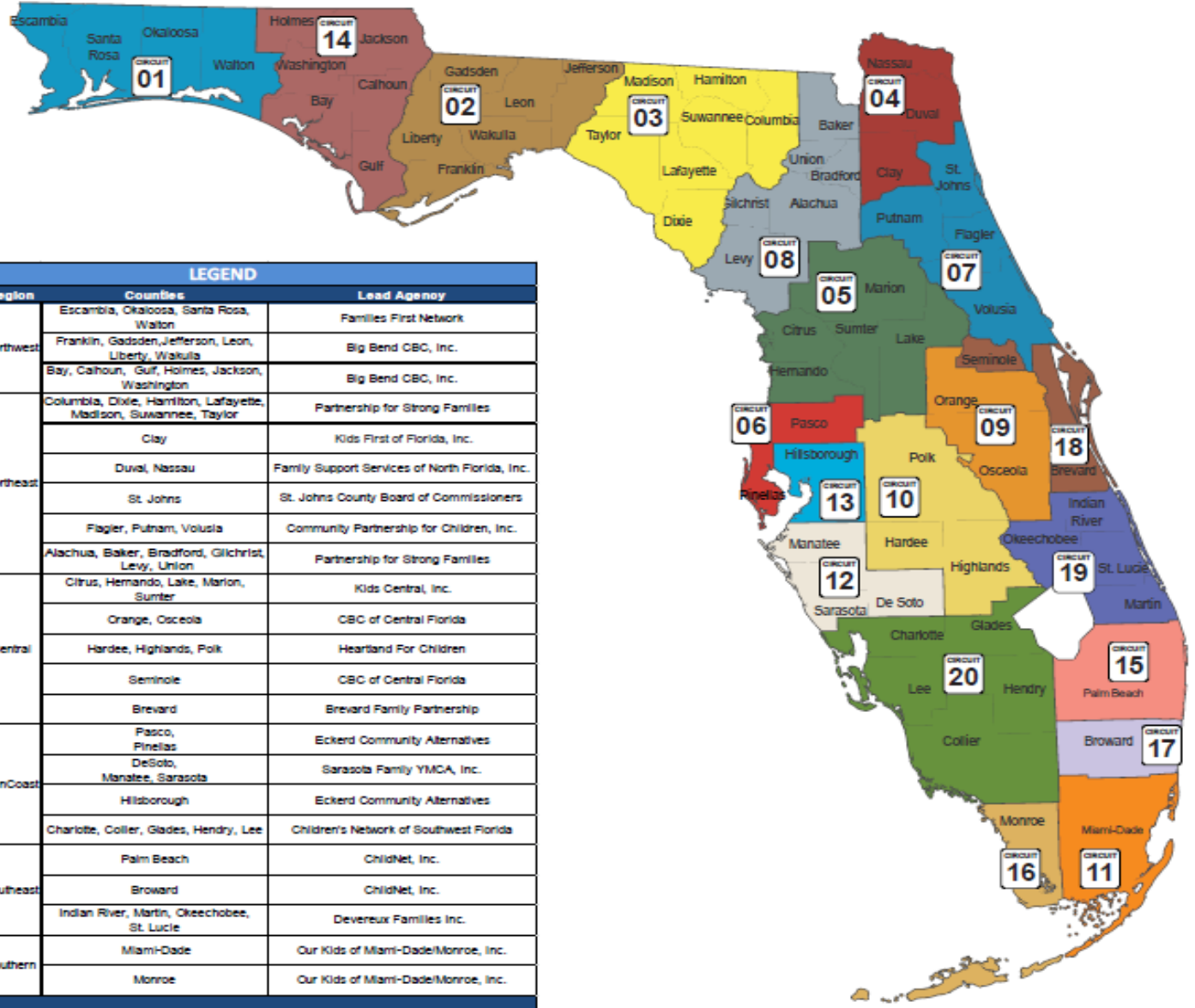
National Radon Action Month - January is National Radon Action Month. This observance aims to educate the community about the dangers of exposure to high levels of indoor radon. All homeowners are encouraged to test for radon. For more information on radon, its health effects, testing and mitigation procedures, call the DOH Hotline at 1-800-543-8279 or visit www.floridahealth.gov.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Central	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Southwest	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6		Pasco, Pinellas	Eckerd Community Alternatives
12	Southeast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.