



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, January 15, 2020 at 10 a.m.

Data for Week Ended
Sunday, January 12, 2020

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

FY 19-20 – 1st Quarter: July 01, 2019 to September 30, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	7.13	96.5%	98.1%	99.2%	27.5%	50.5%	90.0%	3.79	96.7%	86.3%	100.0%	67.7%
Brevard Family Partnership	13.16	93.1%	94.2%	99.6%	52.4%	61.8%	90.2%	3.25	97.7%	92.5%	92.9%	66.9%
ChildNet - Broward	9.46	95.0%	97.1%	99.9%	36.5%	53.6%	90.4%	3.45	99.1%	97.0%	92.9%	63.8%
ChildNet - Palm Beach	8.77	95.67%	97.4%	99.9%	47.5%	53.1%	92.1%	3.97	97.2%	94.3%	90.4%	59.1%
Children's Network of SW Florida	8.71	95.6%	96.4%	99.9%	46.1%	63.1%	89.6%	4.72	98.5%	98.3%	91.4%	66.2%
Citrus Health Network	8.02	97.6%	97.9%	99.2%	36.1%	54.0%	90.1%	5.73	98.8%	97.0%	83.2%	56.5%
Communities Connected for Kids	10.72	96.4%	97.1%	99.8%	34.6%	53.4%	90.1%	3.81	96.1%	95.1%	80.0%	71.5%
Community Partnership for Childr.	15.77	93.5%	95.3%	99.6%	24.8%	50.3%	83.7%	2.98	97.6%	87.9%	96.8%	60.8%
Eckerd Community Alternatives	9.68	93.8%	95.4%	99.7%	31.0%	43.4%	89.6%	6.27	98.3%	91.0%	85.9%	59.8%
Eckerd Community Hillsborough	9.45	96.3%	97.3%	99.7%	37.9%	44.20%	91.8%	6.41	97.1%	93.8%	86.1%	59.3%
Embrace Families	8.86	94.5%	96.8%	99.6%	40.6%	57.9%	88.1%	3.93	97.6%	94.1%	83.8%	63.4%
Families First Network	10.83	94.4%	96.9%	99.6%	31.9%	47.0%	89.2%	7.63	97.2%	94.6%	78.4%	62.4%
Family Integrity Program	7.39	95.8%	97.1%	100.0%	47.9%	73.1%	100.0%	2.68	100.0%	97.8%	100.0%	62.5%
Family Support Services North Fla	8.79	94.2%	95.9%	99.6%	41.6%	75.9%	94.3%	3.95	93.1%	81.0%	96.2%	64.8%
Heartland For Children	5.23	93.7%	98.1%	99.9%	38.5%	55.2%	89.3%	3.01	96.7%	90.5%	82.9%	61.8%
Kids Central, Inc.	5.75	95.3%	96.6%	99.7%	40.4%	40.0%	93.8%	4.29	97.8%	94.86%	89.5%	71.4%
Kids First of Florida, Inc.	1.8	96.2%	97.8%	100.0%	29.2%	58.8%	88.5%	3.61	86.1%	66.7%	71.4%	60.8%
Partnership for Strong Families	5.66	94.4%	97.0%	99.3%	42.8%	65.9%	92.3%	3.76	98.6%	95.0%	66.7%	63.3%
Sarasota Y/Save Children Coali...	8.85	95.1%	96.7%	99.9%	38.9%	53.9%	89.0%	4.8	98.9%	77.0%	84.9%	63.8%
Statewide	8.94	95.08%	96.6%	99.2%	38.5%	52.5%	90.2%	4.69	96.6%	92.1%	86.7%	63.2%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




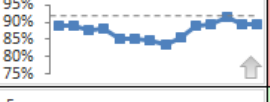
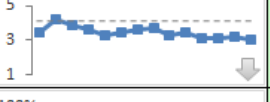


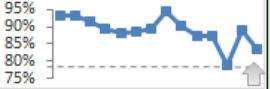


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 19-20 – 2nd Quarter as of Month-End – December 2019

SFY 19-20 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (1st Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Twelve month period ending three months prior to the end of the report quarter.		5.22	2nd Qtr / Dec-19	8.50	6.06	5.99	8.43	2.98
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		18 (PR: 38)	2nd Qtr / Dec-19	153 (Pro-Rated)	69 (PR: 77)	8 (PR: 24)	16 (PR: 28)	43 (PR: 25)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.90%	2nd Qtr / Dec-19	99.5%	99.91%	99.95%	99.94%	99.86%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		38.5%	2nd Qtr / Dec-19	40.5%	39.3%	35.7%	38.1%	44.8%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home. *	Twelve month period ending twenty-four months prior to the end of the report quarter.		89.3%	2nd Qtr / Dec-19	91.7%	90.2%	92.4%	85.1%	94.3%
6 SM08 - Children's placement moves per 1,000 days in foster care.**	Twelve month period ending as of the end of the report quarter.		3.01	2nd Qtr / Dec-19	4.12	2.85	3.18	2.94	2.30
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		96.9%	2nd Qtr / Dec-19	95.0%	96.9%	97.6%	96.0%	97.5%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		90.0%	2nd Qtr / Dec-19	95.0%	87.9%	90.8%	90.0%	87.8%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Twelve month period ending as of the end of the report quarter.		83.3%	2nd Qtr / Dec-19	80.0%	83.3%	85.7%	85.0%	71.4%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen – January Weekly Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 01/01/20 - 01/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	6	99.89%
DEV	5	99.86%
OHU	4	99.71%
Total	15	99.81%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/13/20</i>		

# of Children Not Seen, Month of January 2020	
# Not Seen	Agency
289	CHS
291	DEV
296	OHU
32	CPI
908	Total
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 01/12/20</i>	

Scorecard Measure 4 - Children Seen / Not Seen – December Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Month-End Supervision - December 2019		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	7	99.95%
DEV	4	99.94%
OHU	1	99.86%
Total	12	99.91%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 01/12/20</i>		

# of Children Not Seen, Month of December 2019	
# Not Seen	Agency
	CHS
	DEV
1	OHU
	CPI
1	Total
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 01/12/20</i>	




Scorecard Measures 5 & 6 - Children Achieving Permanency


SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 01/06/20 thru 01/12/20			
Agency	Timely	Un-Timely	Total
CHS	2	1	3
DEV	4	13	17
OHU	1	4	5
Total	7	18	25

Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 3rd Qtr as of 01/12/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	103	289	35.6%
DEV	100	281	35.6%
OHU	132	269	49.1% 
HFC Total	335	839	39.93%

Number of Children to Achieve SM05 Target – 05 Children

Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 3rd Qtr as of 01/12/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	51	120	42.5%
DEV	52	156	33.3%
OHU	50	98	51.0% 
HFC Total	153	374	40.9%

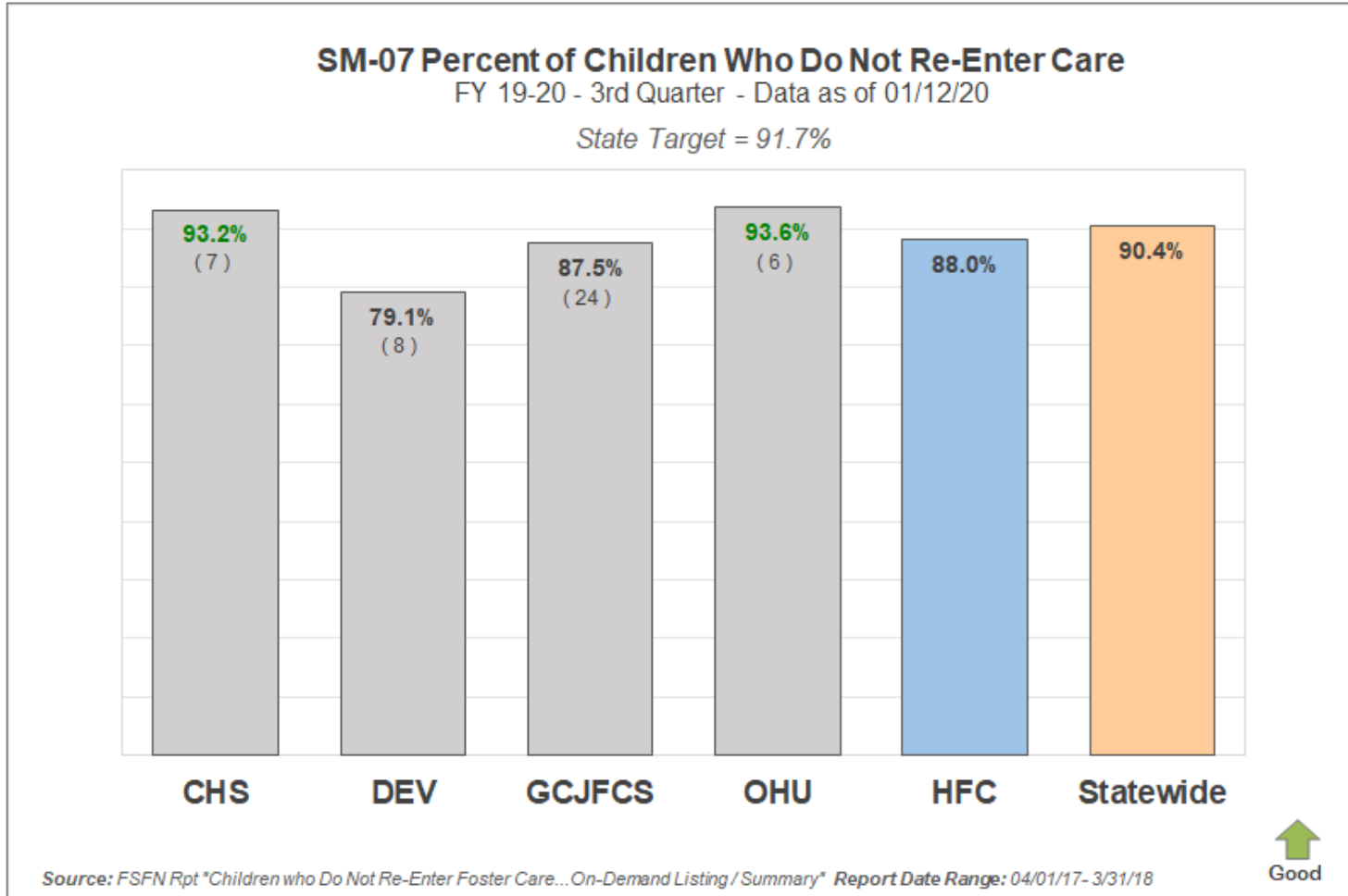
Number of Children to Achieve SM06 Target – 11 Children

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



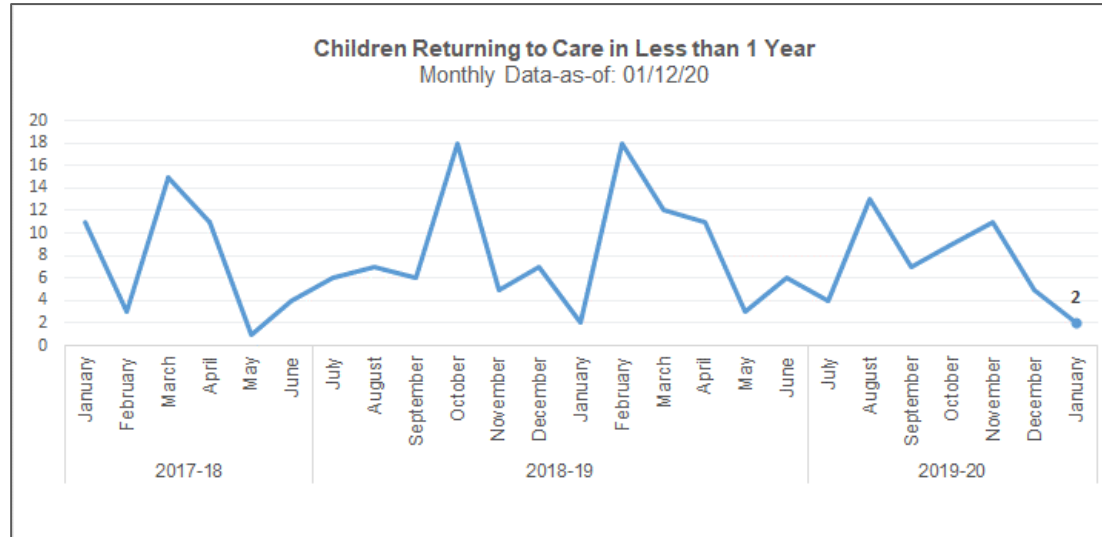
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 01/06/20 - 01/12/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	12/10/2019	141846-CHSFL	1/22/2016	7/17/2017	18	28	1.0 - 2.9 yrs	N	-
DEV	1/3/2020	141836-DEV	1/8/2013	1/18/2013	0	83	> 5.0 yrs	N	-
DEV	1/3/2020	141836-DEV	1/8/2013	1/18/2013	0	83	> 5.0 yrs	N	-
DEV	1/9/2020	141836-DEV	12/23/2017	10/18/2019	22	2	< 1.0 yr	Y	26%

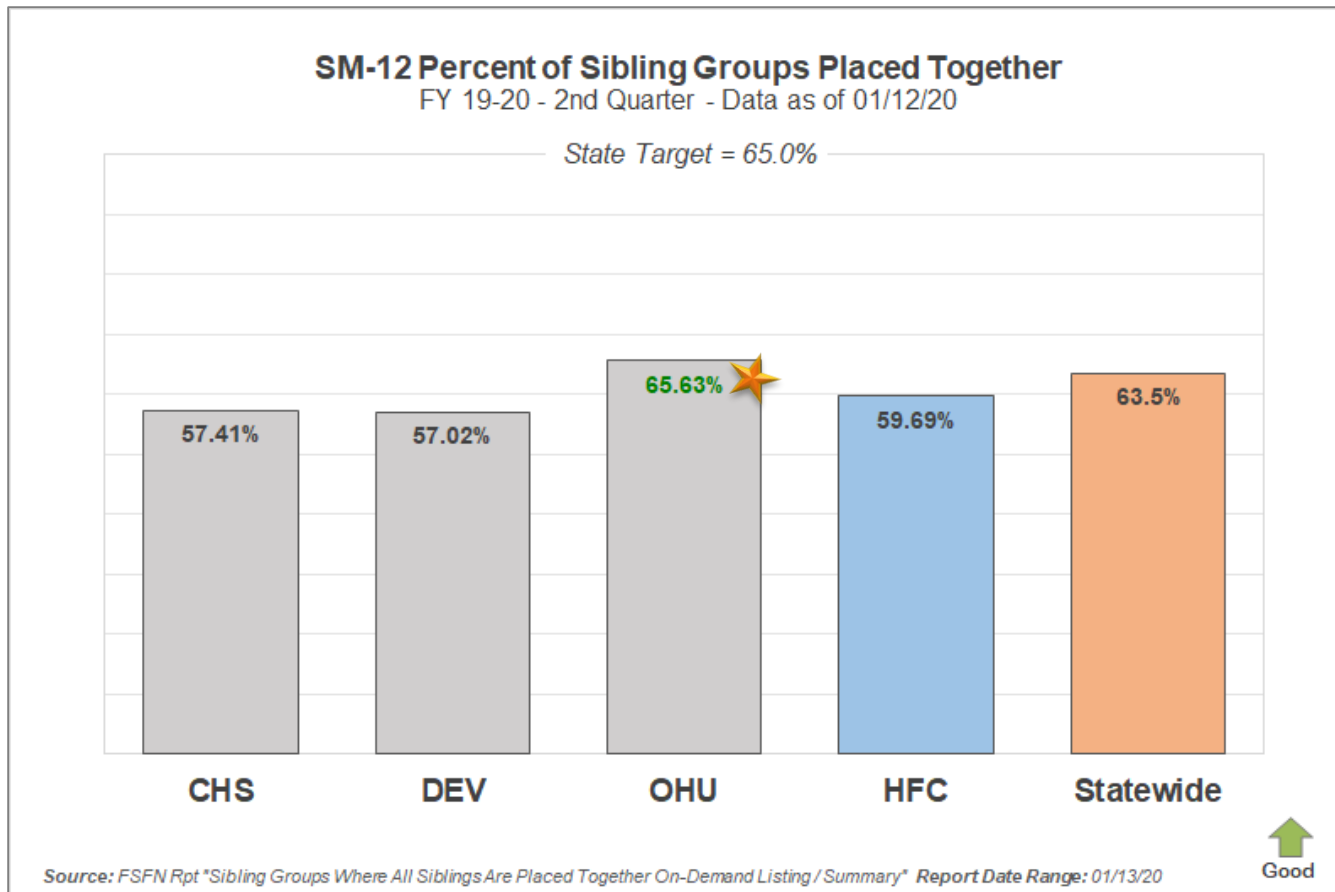
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/13/20



Scorecard Measure 12 – Separated Siblings

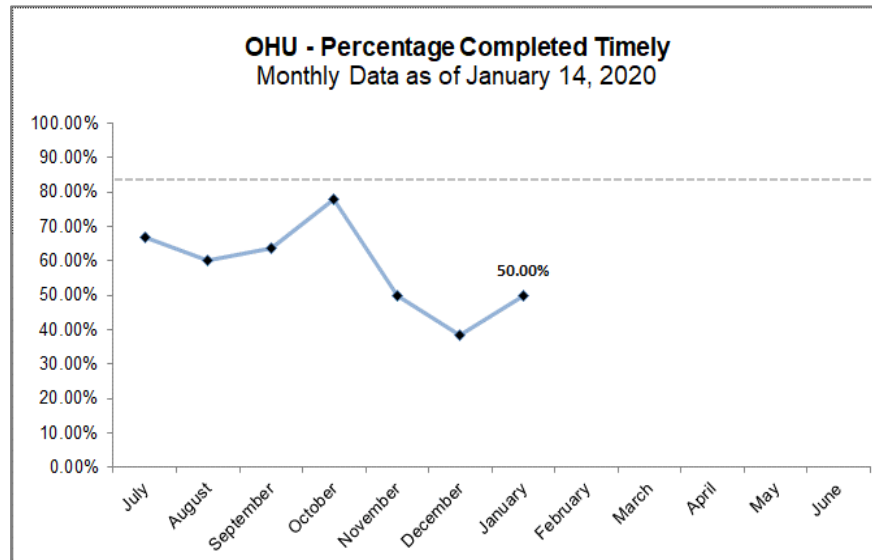
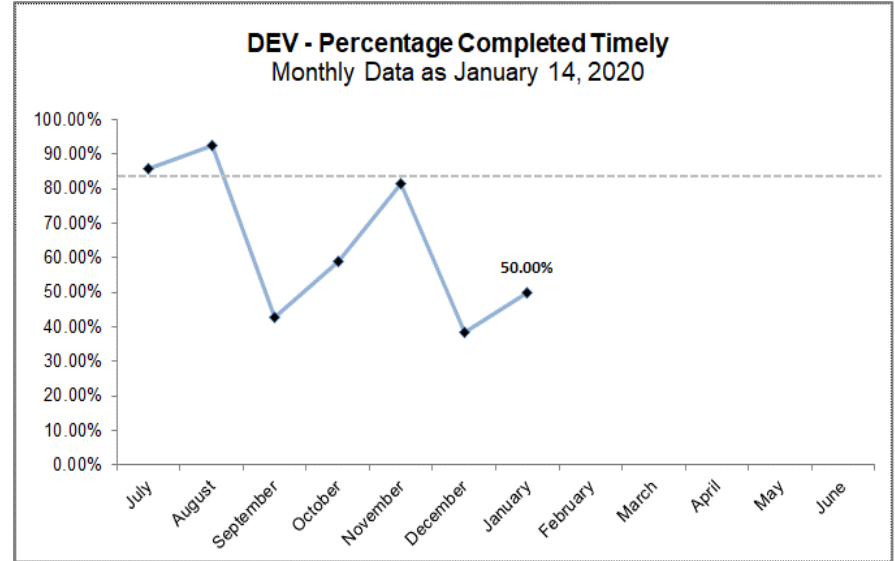
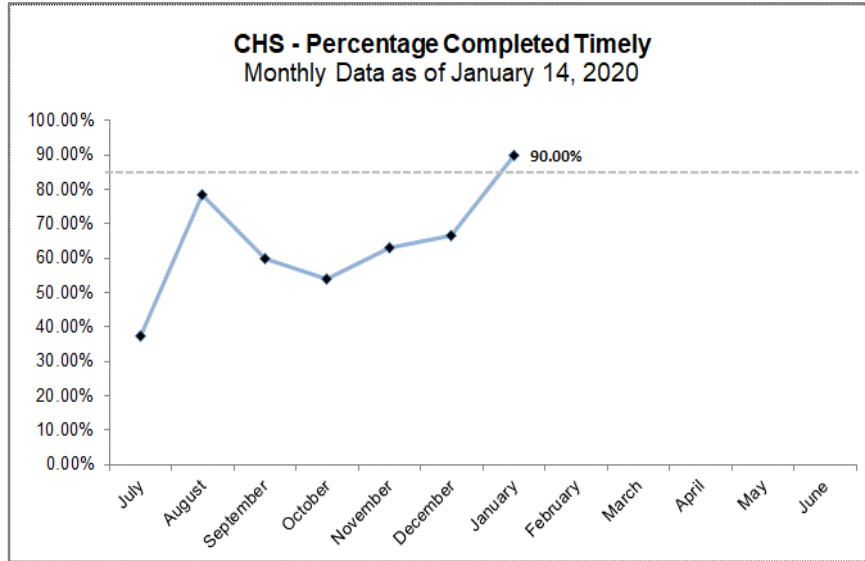
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	62	108	57.41%
DEV	69	121	57.02%
OHU	63	96	65.63%
HFC	194	325	59.69%



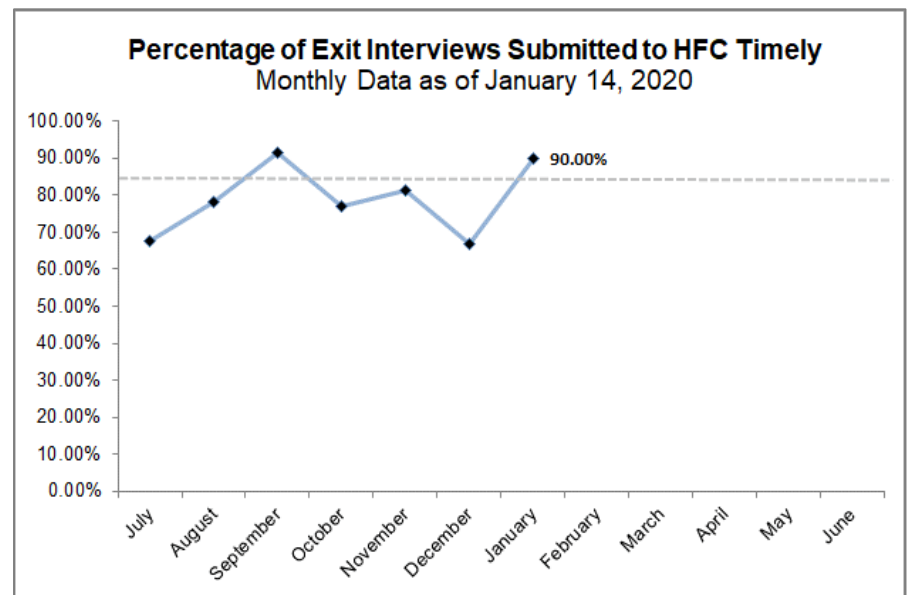
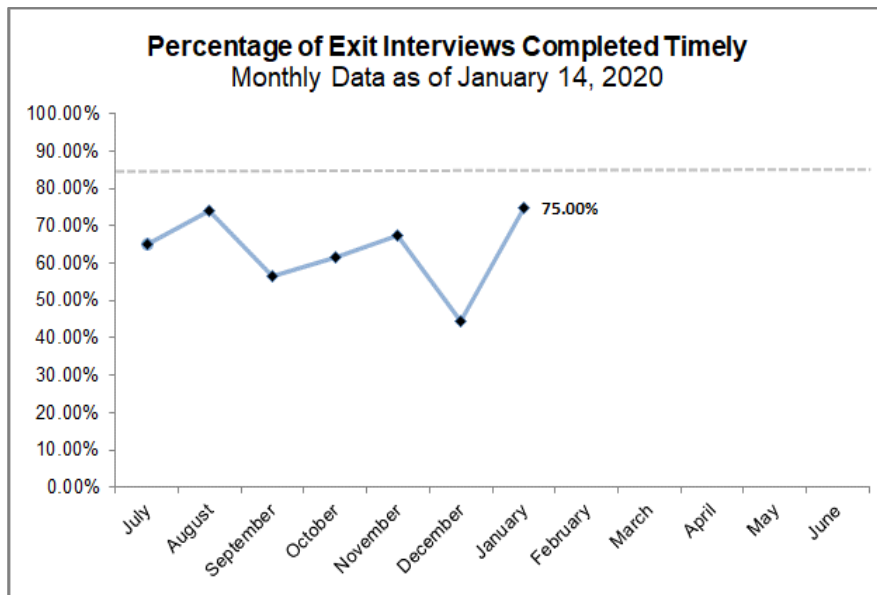
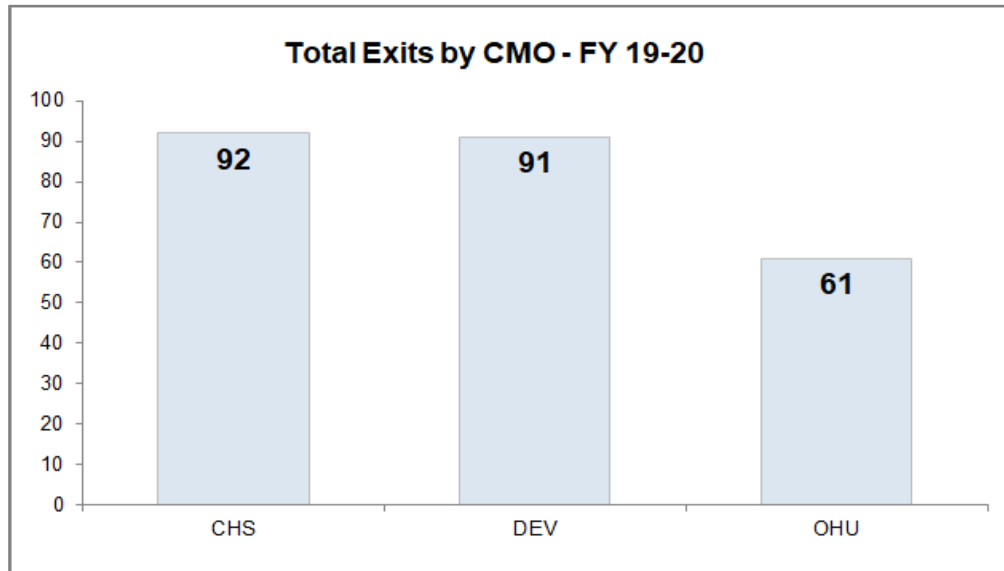
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 64.34%



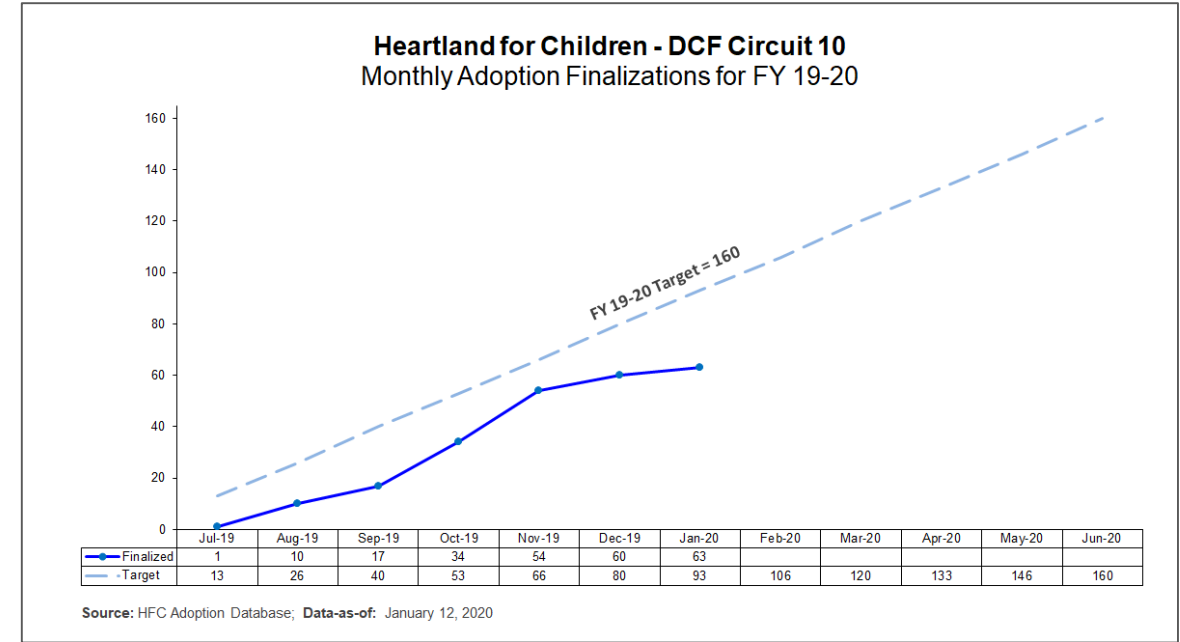
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 64.34%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
January 22, 2020
January 29, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 01/12/20

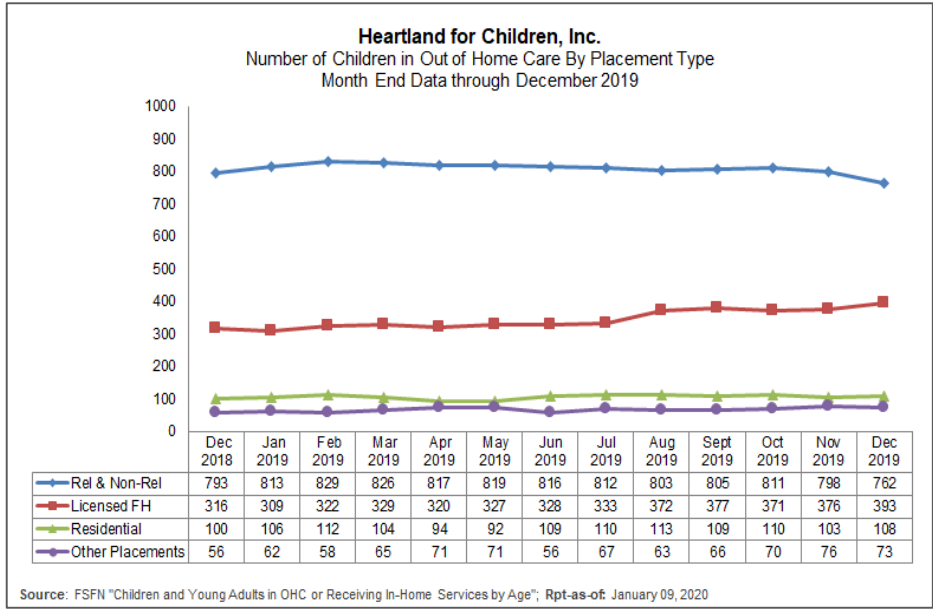
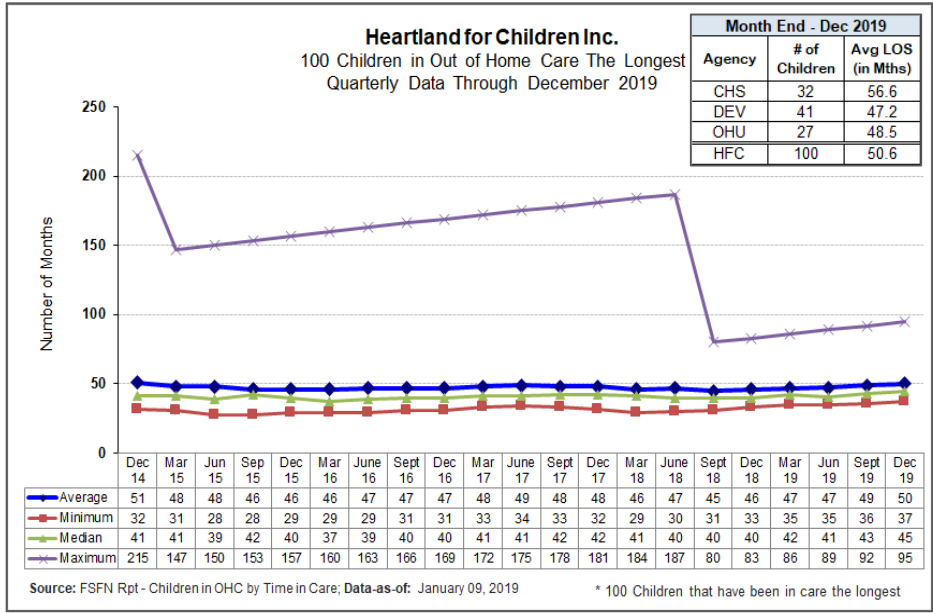
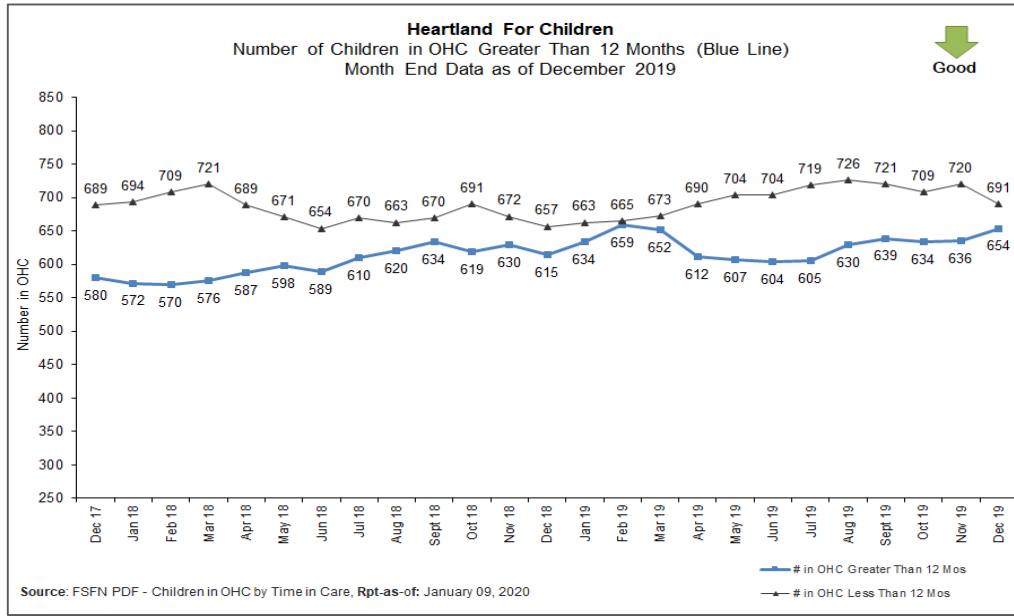
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	5	8	41	49	16.3%	25.0%
DEV	0	15	41	56	26.8%	40.0%
OHU	4	40	15	55	72.7%	20.0%
Total	9	63	97	160	39.4%	25.4%



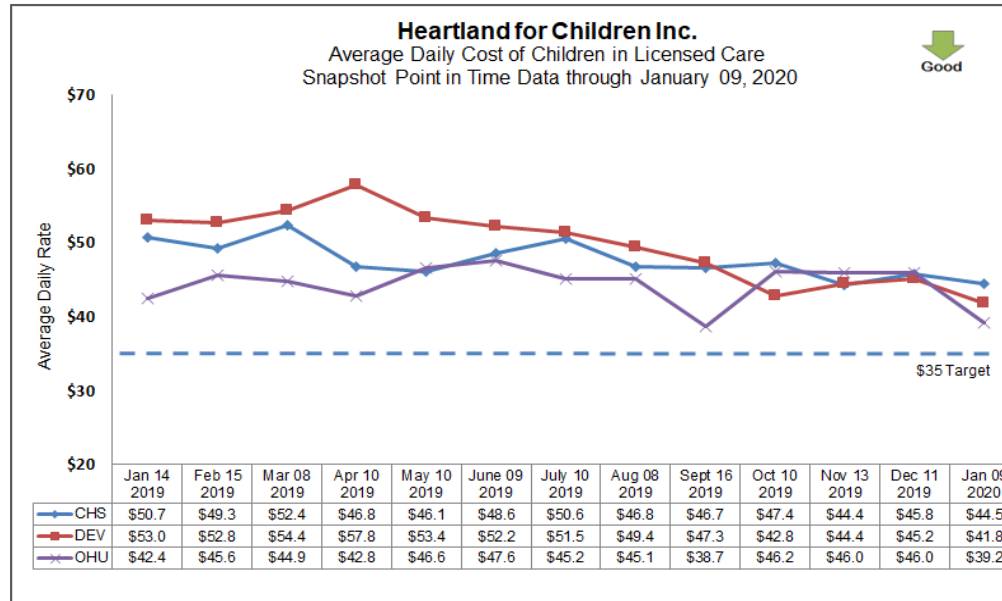
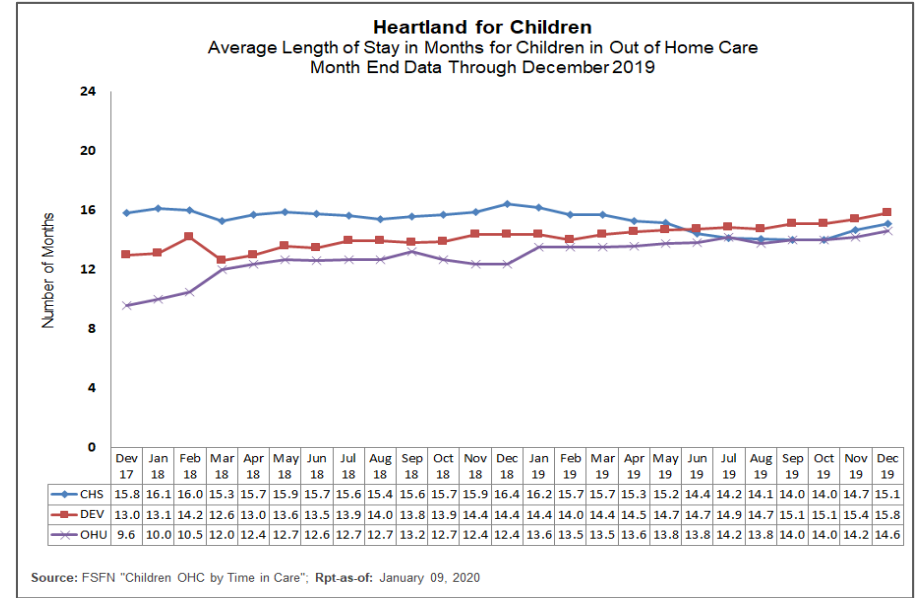
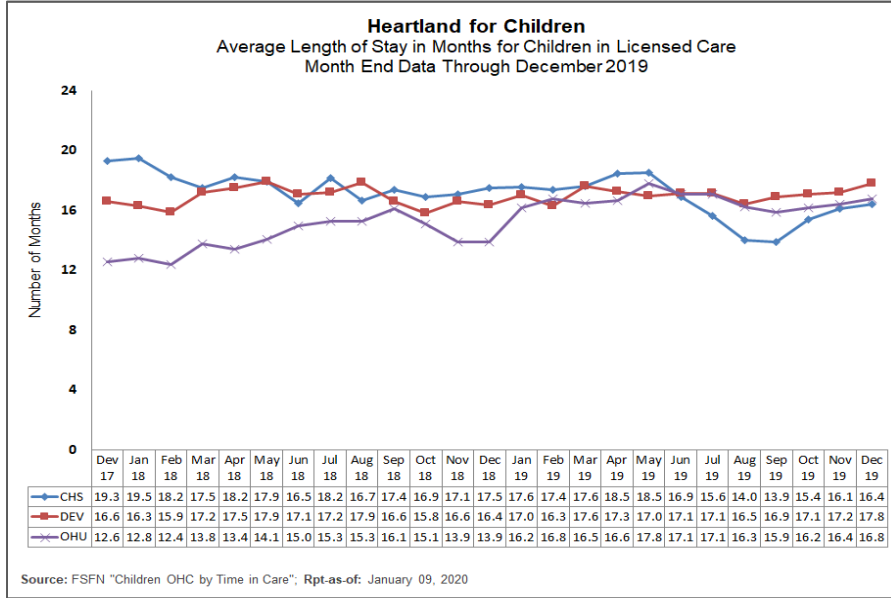
Foster Home Profile



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of January 13, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	13						184
Highlands	2	11	2	5	5	5	3						33
Hardee	1	1	0	3	0	3	1						9
Total	35	57	21	34	27	35	17						226
# Children Removed													
Polk	51	88	31	59	41	58	27						355
Highlands	3	25	2	7	7	10	3						57
Hardee	2	2	0	7	0	6	3						20
Total	56	115	33	73	48	74	33						432
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0						1
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	1	0	0	0	0						1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	19						231
Highlands	1	14	1	5	4	10	2						37
Hardee	1	1	0	3	0	5	0						10
Total	23	76	22	47	32	57	21						278
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	3						44
Highlands	2	2	1	1	0	0	1						7
Hardee	0	0	0	4	0	0	0						4
Total	15	12	6	8	4	6	4						55
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3						7
Highlands	0	0	0	0	3	0	0						3
Hardee	0	0	0	0	0	0	0						0
Total	0	3	0	1	3	0	3						10
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	2						73
Highlands	0	10	0	1	0	0	0						11
Hardee	1	0	0	0	0	1	3						5
Total	18	24	5	17	9	11	5						89

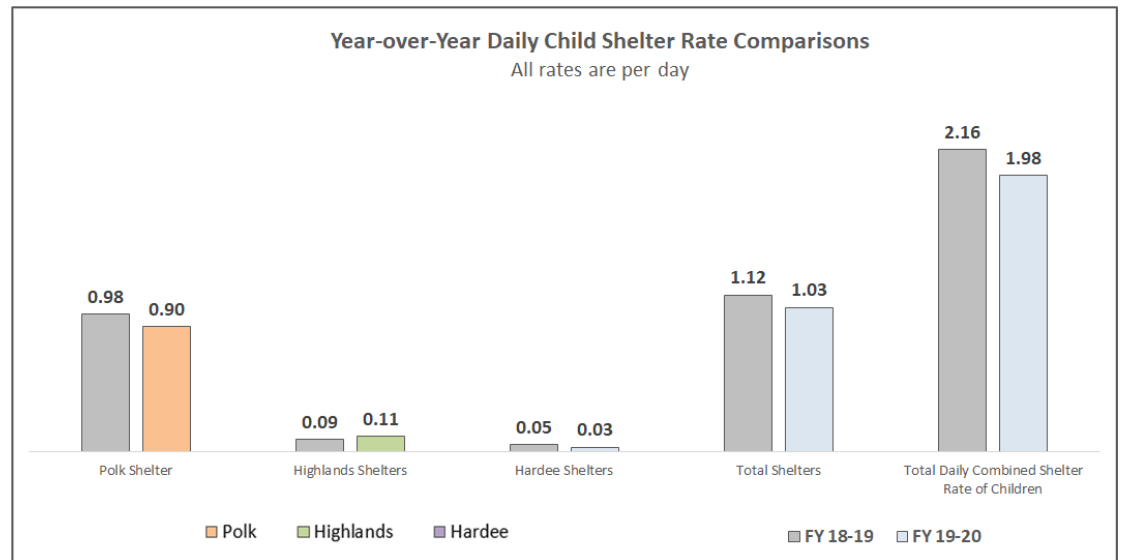
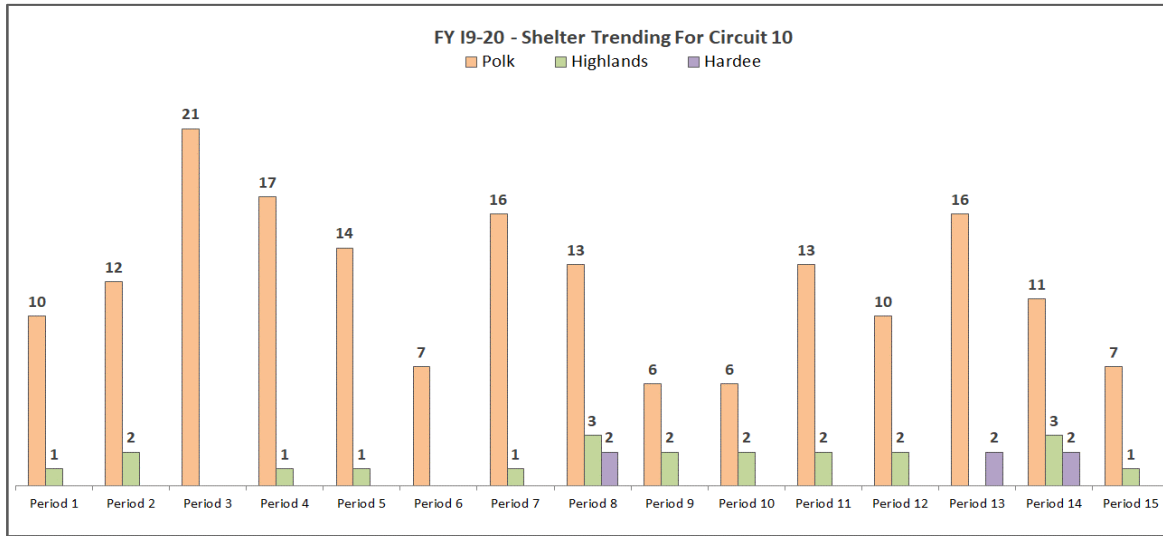
% of Children Sheltered Placed in Foster Care						
Data as of 01/13/2020						
Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	15.2%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.6%

Shelter Count for the Week of January 07 - January 13, 2020			
	Polk	Highlands	Hardee
Shelters	9	2	
Children Removed	18	2	
Placed w/ a Relative	13	2	
Placed w/a Non-Rel	3		
Placed w/a Fictive Kin			
Placed in Foster Care	2		



Shelter Trending for Circuit 10

Number of Shelters Occurring by Period and Removal County



Case Transfer Staffing Data

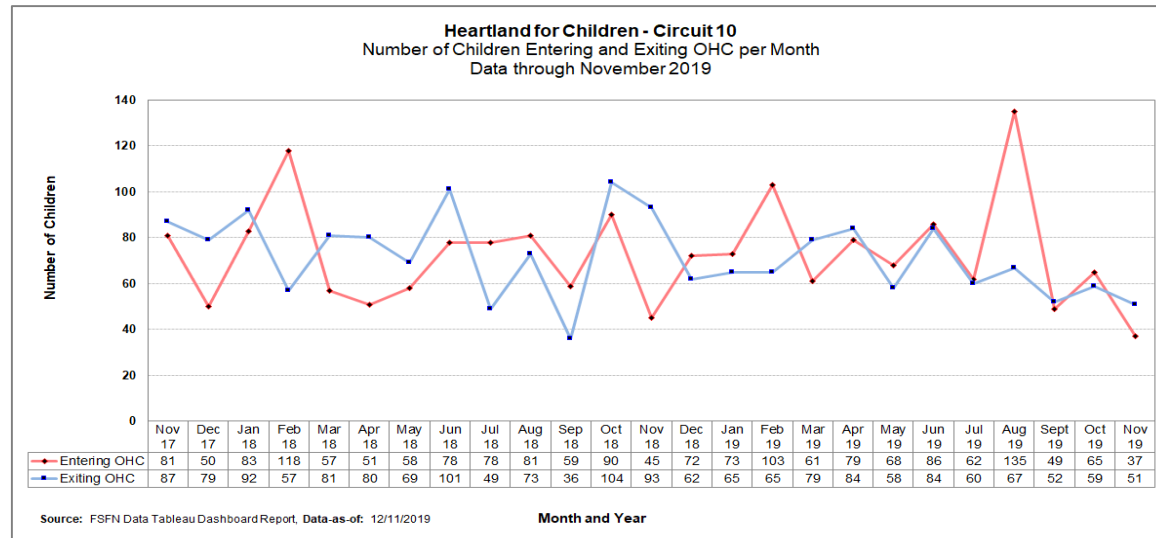
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 01/13/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	40	20	19	0						209	460	349
Devereux	38	48	23	42	21	35	4						211	482	349
OHU Polk	22	14	17	12	17	17	4						103	196	253
One Hope	37	63	38	44	37	39	3						261	548	527
Total	152	153	125	138	95	110	11						784	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	0						117	262	226
Devereux	20	28	12	34	9	17	2						122	291	218
OHU Polk	9	6	8	11	5	3	4						46	116	164
One Hope	5	17	5	12	13	7	0						59	125	133
Total	66	68	56	73	37	38	6						344	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	0						16	48	35
Devereux	2	5	1	2	1	7	0						18	37	27
OHU Polk	6	5	1	0	5	6	0						23	20	20
One Hope	2	2	1	0	0	0	0						5	11	24
Total	14	12	3	5	12	16	0						62	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	12	3	0	0						52	110	48
Devereux	11	13	7	4	6	9	1						51	93	66
OHU Polk	2	3	7	1	5	3	0						21	52	44
One Hope	0	1	5	3	2	0	0						11	41	49
Total	30	23	33	20	16	12	1						135	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0						0	0	2
Devereux	0	0	0	0	0	0	0						0	0	0
OHU Polk	0	0	0	0	0	0	0						0	0	0
One Hope	30	42	27	32	21	31	0						183	363	313
Total	30	42	27	32	21	31	0						183	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0						4	12	17
Devereux	1	0	1	0	3	2	0						7	41	18
OHU Polk	5	0	0	0	0	2	0						7	2	10
One Hope	0	0	0	0	0	0	0						0	7	2
Total	6	0	1	2	3	6	0						18	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



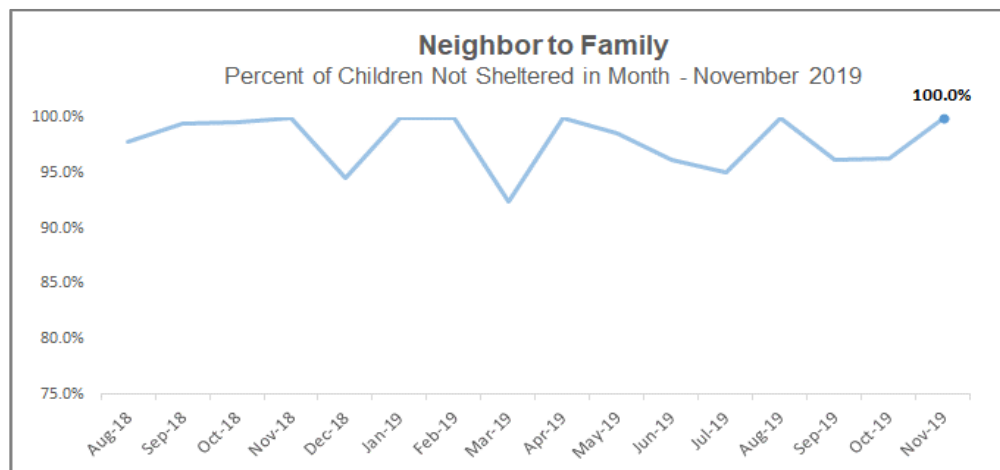


Neighbor to Family – Weekly & Monthly Census

19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.5%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 12/31/19 through 01/06/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	37	86
Specialized - Family Support	10	20
Prevention - Comm. Referral	39	92
Special Conditions Report	2	2
Nurturing Parenting	20	35
NTF - Total Services	108	235

NTF - Housing Resource Numbers	
Data since Inception to 01/13/20	
Referral Agency	Referrals
Children's Home Society (CHS)	8
Devereux (DEV)	7
One Hope United (OHU)	1
Neighbor To Family (NTF)	3
Total Housing Referrals	19

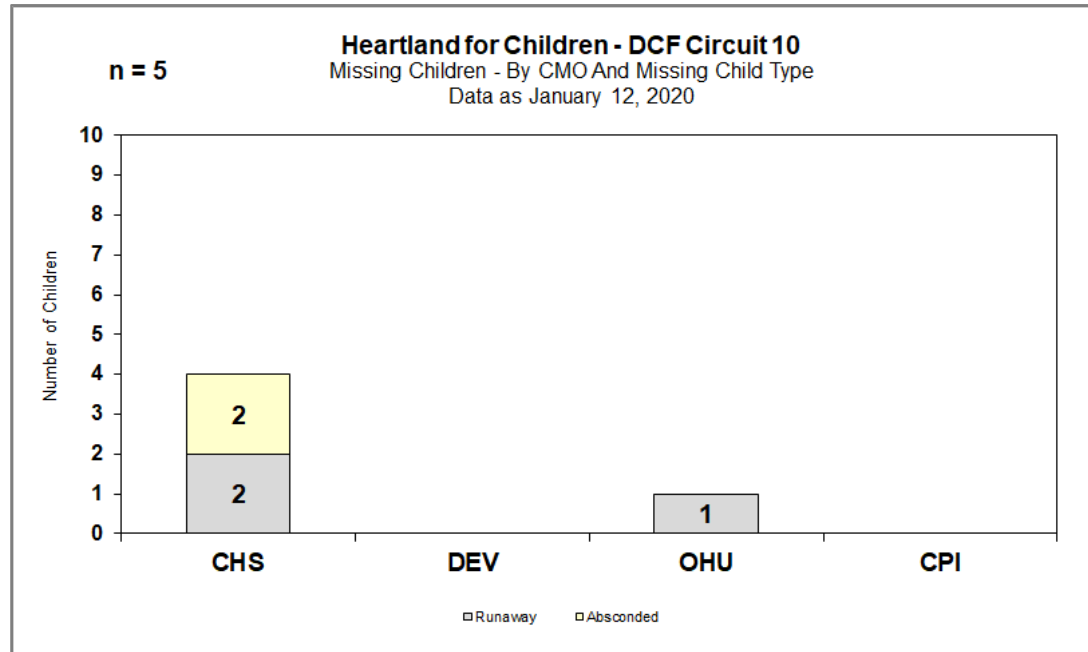


Referral Status and Housing Results	
Referrals - Active	5
Referrals - Closed	14
Total Families Housed	3 Families
Total Children Housed	11 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

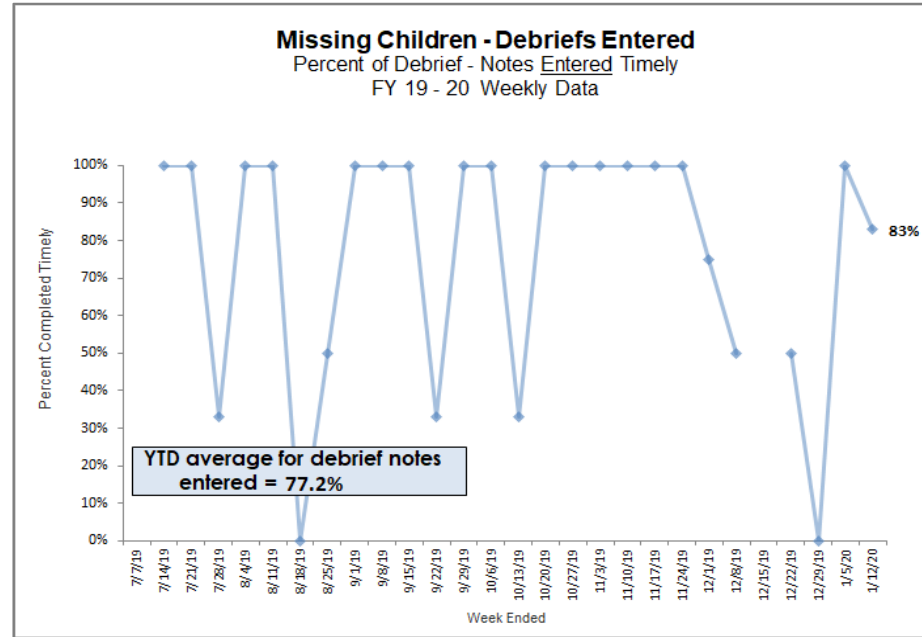
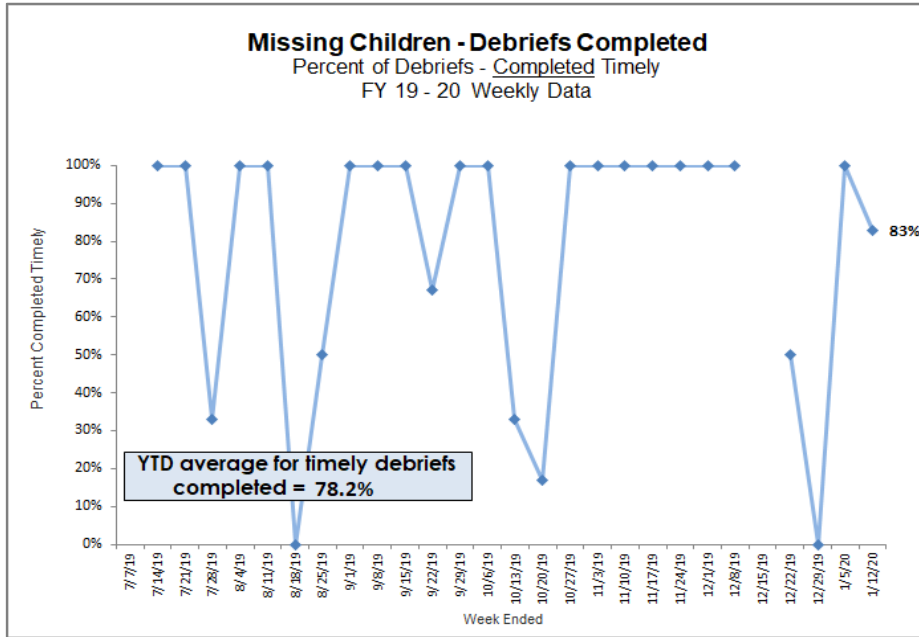


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Sept 2019 (m/end)	-	11	-	100%	-	9	-
Oct 2019 (m/end)	-	21	-	95%	-	21	-
Nov 2019 (m/end)	-	20	-	100%	-	19	-
Dec 2019 (m/end)	-	9	-	89%	-	13	-
1/5/2020	4	1	100%	100%	0	1	
1/12/2020	5	7	100%	100%	0	7	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



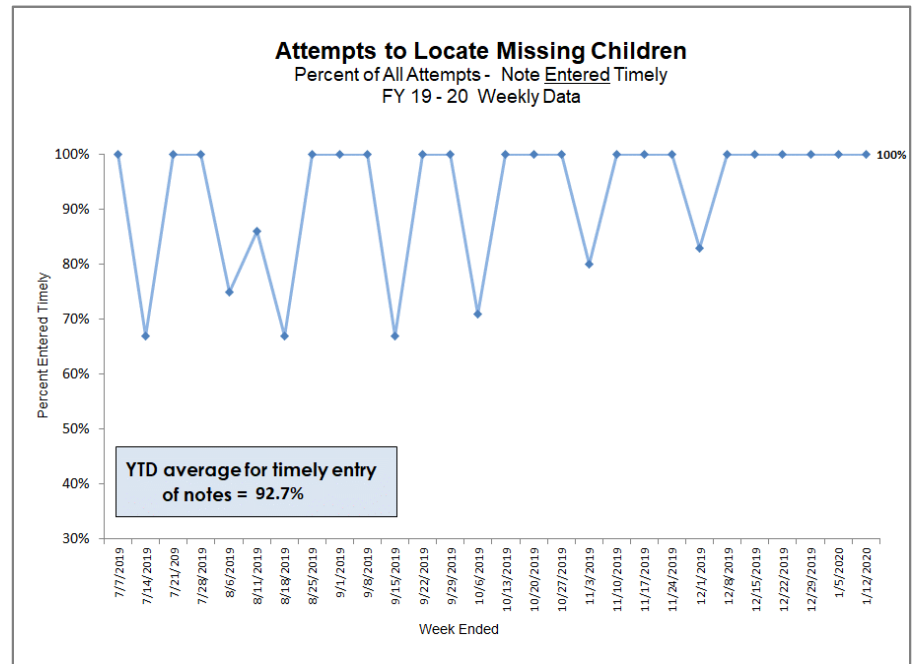
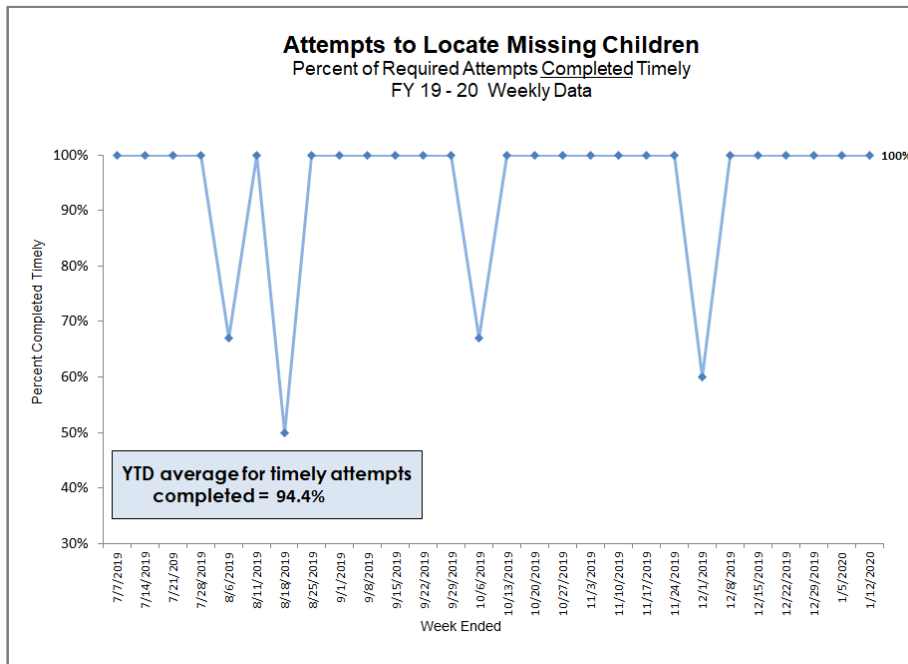
Missing Children - Debriefs								
Week of 01/06/2020 through 01/12/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	3	2	2	67%	3		2	67%
OHU				-				-
PI				-				-
Total	6	5	5	83%	6	0	5	83%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

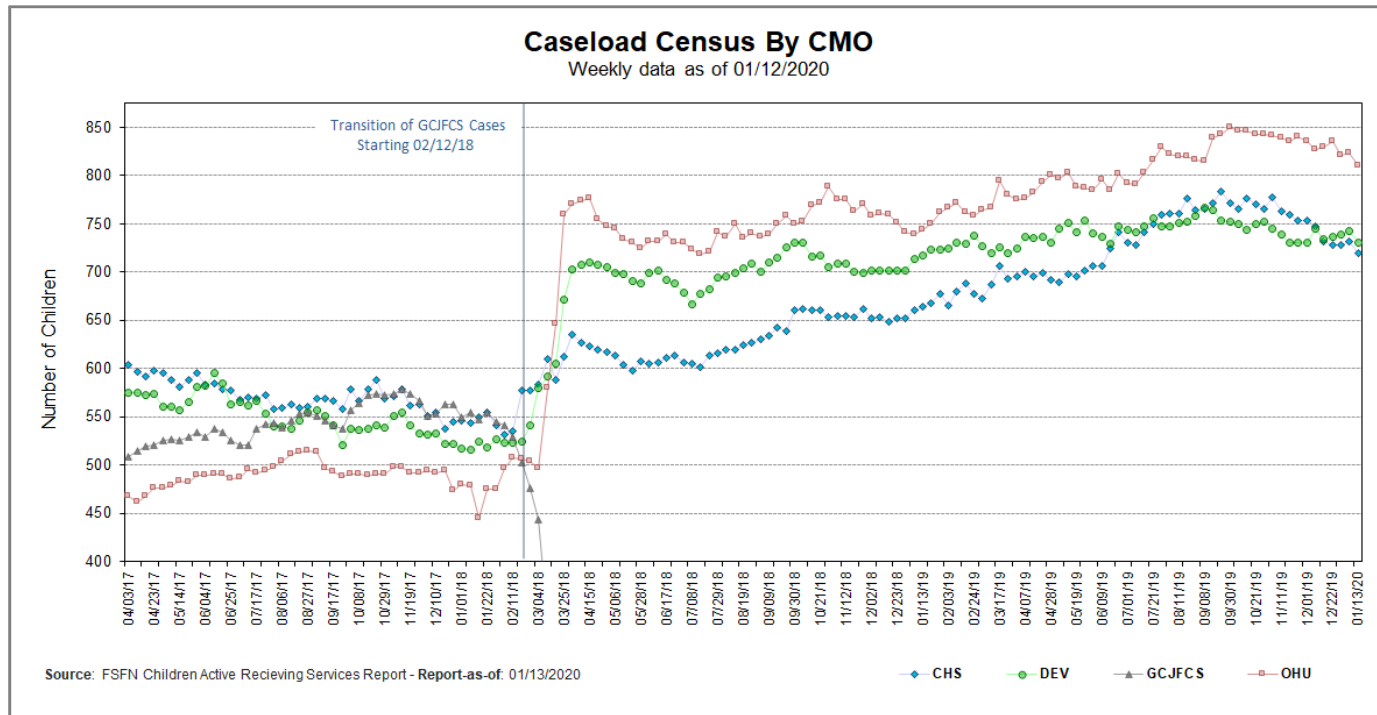
Attempts to Locate								
Week of 01/06/2020 through 01/12/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV				-				-
OHU				-				-
PI				-				-
Total	3	3	3	100%	3	0	3	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/8/2019	12/15/2019	12/22/2019	12/29/2019	1/5/2020	1/13/2020
CHS	748	732	728	728	732	720
DEV	745	734	737	739	743	730
OHU	827	830	835	821	824	810
HFC Total	2320	2296	2300	2288	2299	2260



Caseload Census by Case Manager and Organization

Data as of 01/12/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Ware, Christina	5
DEV	Young, Vanessa	3
OHU	Garza, Krystal	3
OHU	Perez, Vicky	3
OHU	Sanchez-Torres, Christian	3
OHU	Johnson, Randi	3
CHS**	Weaver, Salisha	2
OHU	Sherwood, Drake	2
OHU	Young, Pamela	2

Caseload of 16 - 24 Children		
CMO	Case Workers	#
CHS**	Raines, Todd	24
OHU	Colon, Lisette	24
CHS	Gilmore, Devonta	22
CHS	Nunzio, Nicole	22
OHU	Mcfadden, Phillisha	22
OHU	Shiver, Christa	22
OHU	Crossen, Monaya	21
OHU	Harder, Andrew	21
OHU	Lockwood, Roneshia	20
OHU	Hardin, Natasha	20
OHU	Blanc, Jonathan	20
OHU	Guerrero, Maria	19
CHS	Hiers, Katherine	17
OHU	Jackson, Jenesis	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Yates, Michelle	29
CHS	Humber, John	29
DEV	Gadson, Berlendah	29
DEV	Willix, Amensha	29
OHU	Findley, Angela	29
OHU	Vazquez, Roger	29
DEV	Bickel, Sherry	28
CHS	Anglin, Latoya	27
OHU*	Tucker, Raymona	27
OHU	Meinke, Danielle	27
CHS	Forte, Angela	26
CHS	Thelemague, Fabiola	26
DEV	Robinson, Linda	26
DEV	Khordehpaz, Minoo	26
OHU	Washington, Woodrica	26
CHS	Fairley, Stephanie	25
CHS	Gellibert, Jill	25
DEV	Desravines, Shedlie	25
OHU	Cleveland, Tammy	25
OHU	Southall, Akeva	25

Caseload of 30 - 49 Children		
CMO	Case Worker	#
DEV	Cartagena, Maria	45
DEV	Louis, Rachelle	43
DEV	Sepulveda, Mariel	42
CHS	Nettles, Markisha	38
CHS	Luebke, Nicole	38
CHS	Nieves, Carlos	37
CHS	Harrison, Ammara	37
CHS	Harder, Rachel	36
DEV	Davis, Katelyn	36
CHS	Washington, Chastity	35
DEV	Bartle, Julie	35
DEV	Thompson, Wyshana	35
CHS	Webster, Sabrina	34
OHU*	Calderon, Jose	34
CHS	Bishop, Shane	33
DEV	Collins, Sara	33
DEV	Sheppard, Uniqua	33
OHU*	Simmons, Shannon	33
CHS	Friday, Michelle	32
DEV	Pyles, Lisa	32
DEV	O'Connor, Michelle	32
DEV	Coleman, Tangela	32
DEV	Marini, Kathryn	32
CHS	Owens, Sheltanya	30
DEV	Hailey, Candice	30
DEV	Johnson, Mykira	30
DEV	Williams, Adrianna	30
OHU*	Baldwin, Chenoa	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU*	Montoya, Maria	15
OHU	O'Connor, Chance	15
OHU	Graham, Iyisha	15
OHU	King, Lora	14
OHU*	Spence, India	13
OHU*	Quintero, Mayelin	13
OHU	Stevenson, Trina	13
OHU	Hobby, Susan	13
CHS	Dankowski, Jennifer	12
OHU*	Virts, Emily	12
OHU	Smith, Lorie	12
DEV	White, Alfreda	11
DEV	Howe, Danielle	11
OHU**	Thomas, Taylor	11
OHU	Followell, Amanda	11
OHU	Cumming, Renee	11
OHU	Myers, Julieanne	9
OHU	Gilchrist, Letecia	9
OHU	Boule, Adriana	9
DEV	Brownfield-Salahuddi, Courtney	8
DEV	Felder, Shameka	7
DEV	Brown, Regina	7
OHU	Torres-Hincapie, Lina	7

Red = Supervisors, FTC Facilitators, & Resigned CMs carrying cases

**Independent Living Case Managers

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload of 50+ Children		
CMO	Case Workers	#
OHU*	Gonzalez, Jesus	51
OHU*	Pittard, Deangelo	51



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/12/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	1	4	7	10	23	31.3
DEV	0	5	0	6	14	24	30.4
OHU	4	16	10	7	5	42	19.3
# of CMs	5	22	14	20	29	90	25.1

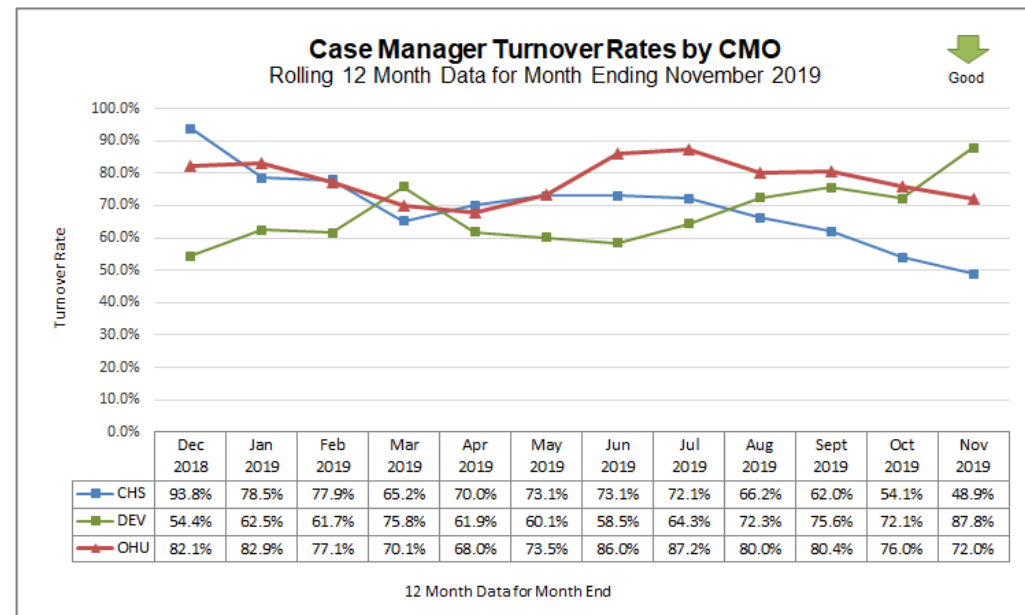
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	2	8.7%
DEV	24	5	20.8%
OHU	42	20	47.6%
HFC	89	27	30.3%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs from "Total Case Managers" Count

Case Management Organization Turnover

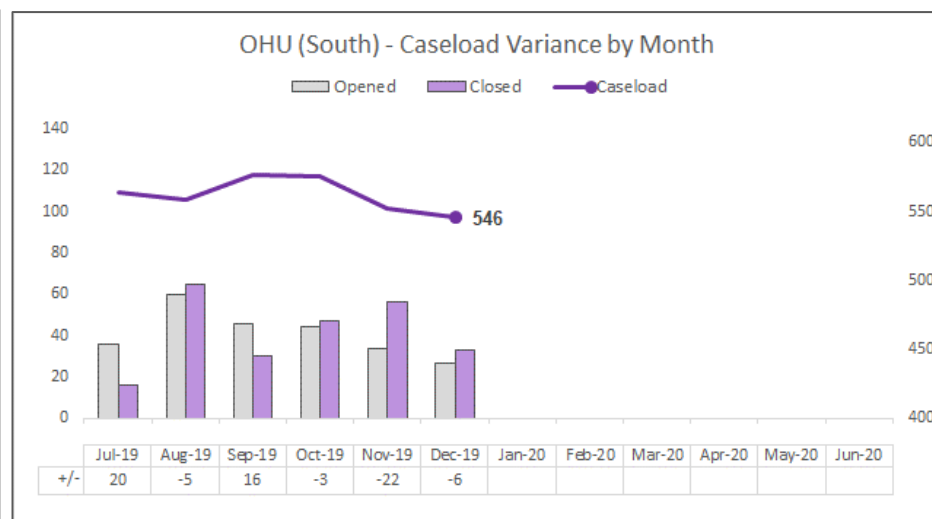
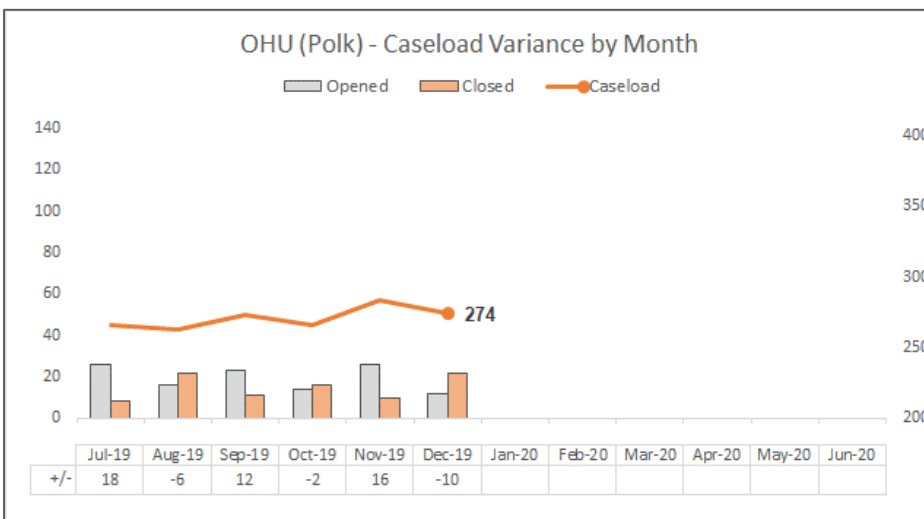
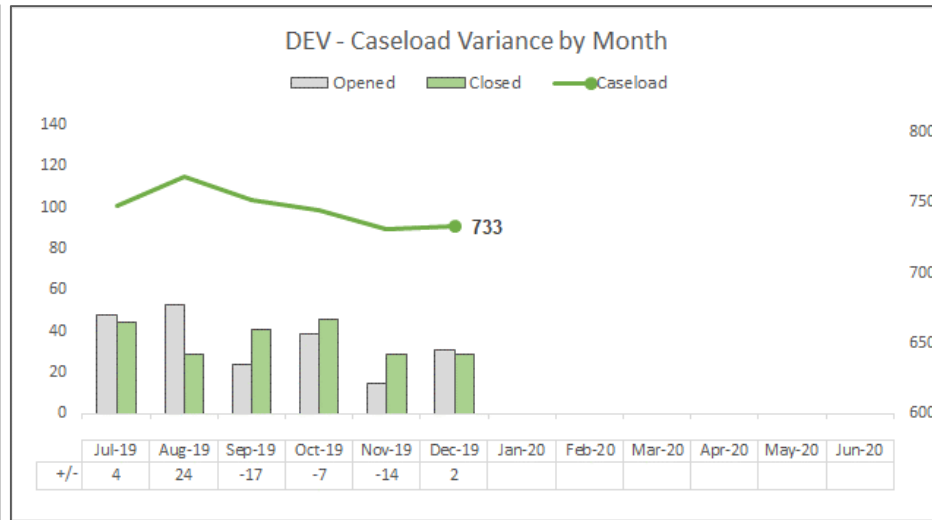
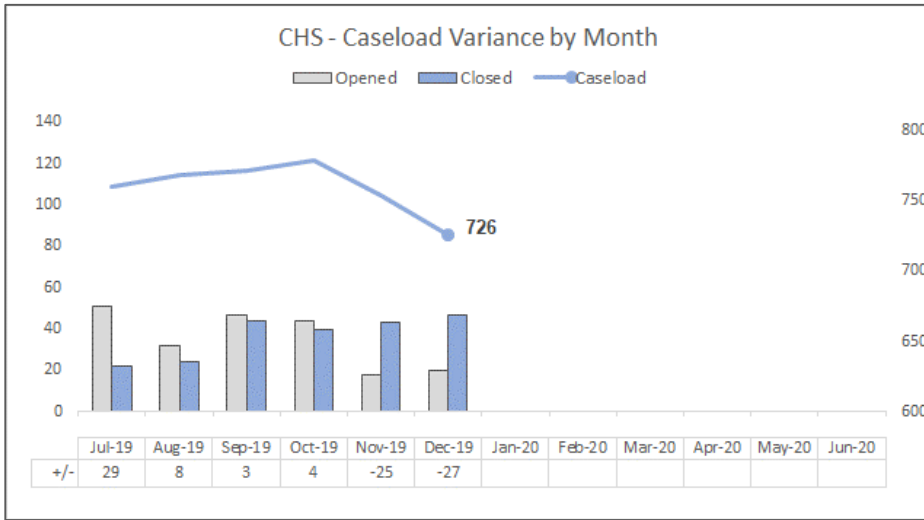
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended November 2019		
CMO	Case Manager	Case Manager Supervisor
CHS	48.9%	47.1%
DEV	87.8%	25.0%
OHU	72.0%	30.0%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 12/31/19)

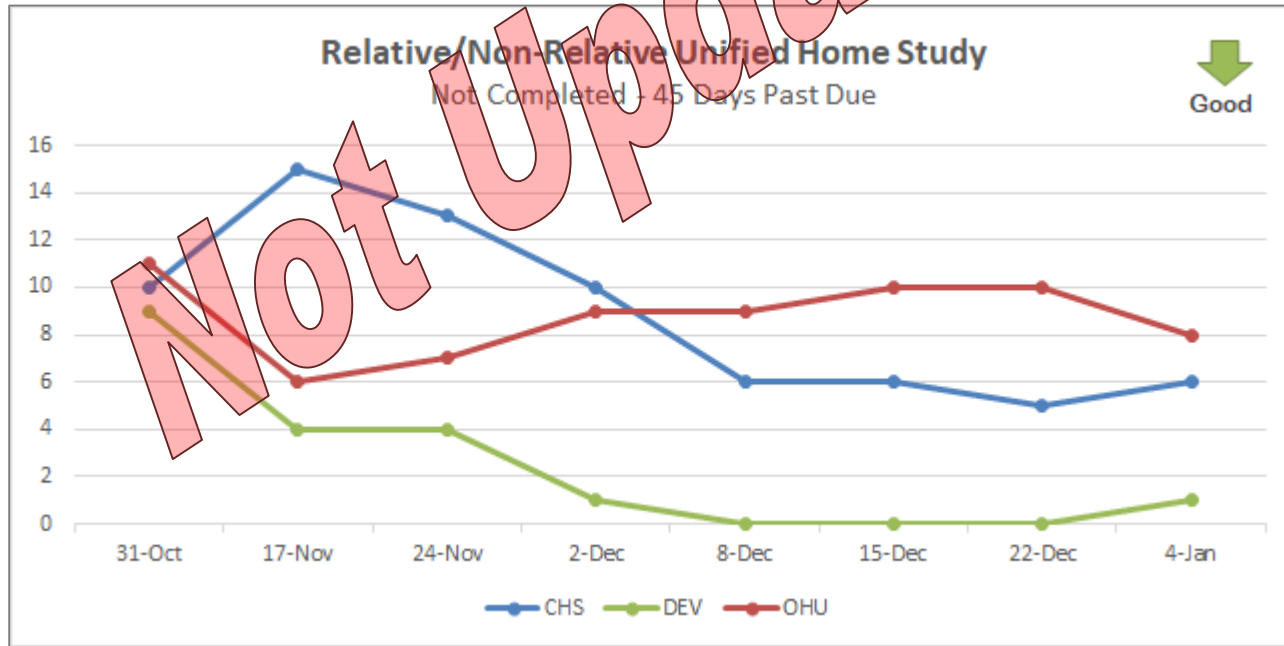


Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 01/04/20

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	6	1	6
DEV	1		1
OHU	8	4	5
Total	15	5	12

Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	9	78
DEV	15	35
OHU	15	97
Grand Total	39	210



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care



Health Information in FSFN for Children in OHC as of 01/12/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	447	100.0%	95.3%	89.4%	100.0%	94.9%
DEV	492	99.8%	94.1%	87.5%	97.8%	93.1%
OHU	371	100.0%	97.3%	86.4%	92.5%	92.1%
HFC	1310	99.9%	95.4%	87.9%	97.0%	93.4%
<i>Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"</i>						

Health Information in FSFN as of 01/12/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	21	29	0
DEV	1	29	37	11
OHU	0	10	27	28
Total	1	60	93	39
<i>Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"</i>				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 01/12/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	426	447	95.3% ★
DEV	463	492	94.1%
OHU	359	369	97.3% ★
Total	1248	1308	95.4%



Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 01/12/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	244	273	89.4%
DEV	258	296	87.2%
OHU	170	197	86.3%
Total	672	766	87.7%

Number of Dental Visits to Achieve SM10 Target – 56 Appointments

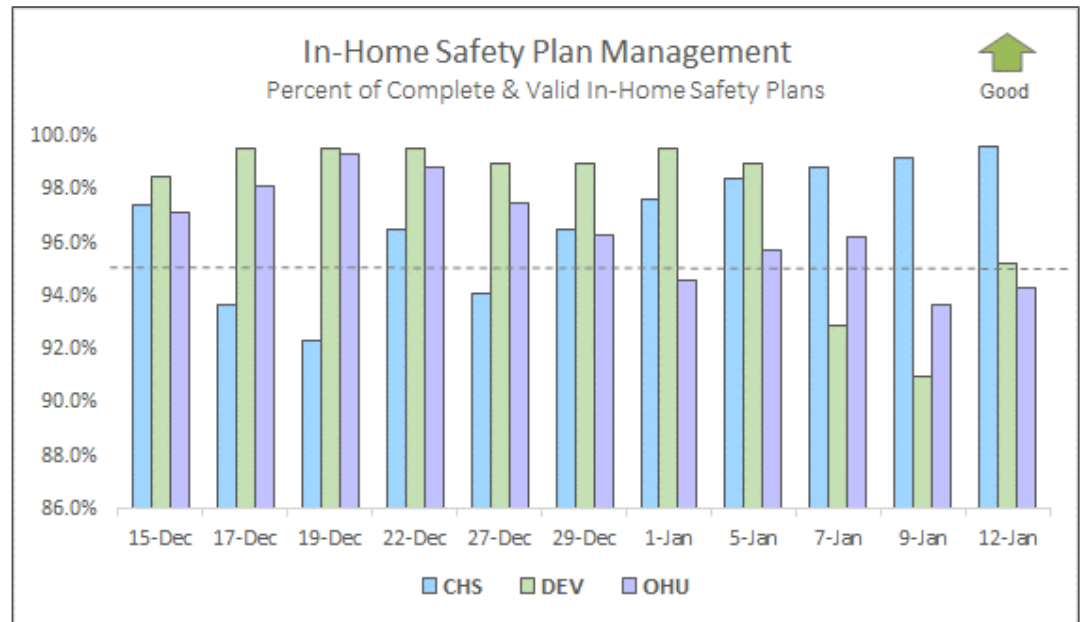


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

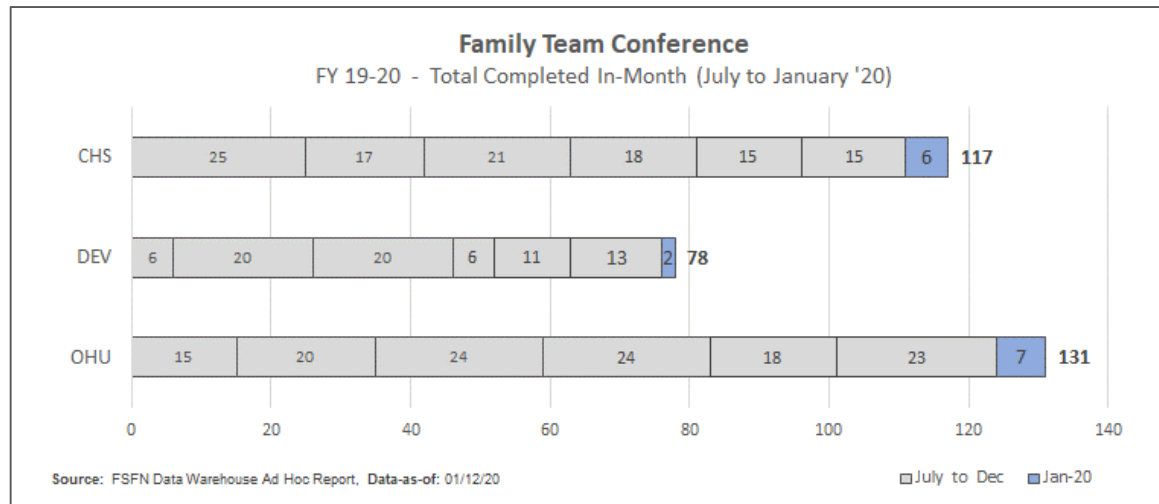
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	1	249	250	99.6% 
DEV	10	200	210	95.2% 
OHU	9	148	157	94.3%
HFC Total*	20	597	617	96.76%

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 01/12/20



Family Team Conferences Completed

FY19-20 – July 2019 to January 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 01/01/20 to 01/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	272	66	24.3%	190	25	13.2%	18.7%
DEV	287	57	19.9%	201	16	8.0%	13.9%
OHU	183	41	22.4%	118	22	18.6%	20.5%
TOTAL	742	164	22.10%	509	63	12.38%	17.2%

Source: FSN "On-Demand Active Children Receiving Services" Report; Data-as-of: 01/13/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 01/14/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	2	1	1	5
DEV	1	1	1	2	5
OHU	1	4	4		9
Total	3	7	6	3	19

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 01/14/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV		1		1
OHU		2	1	3
Total		3	1	4



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 01/12/20				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			9	9
DEV		3	8	11
OHU	1	1	19	21
CPI	1	4	4	9
NTF			3	3
Total	2	8	43	53

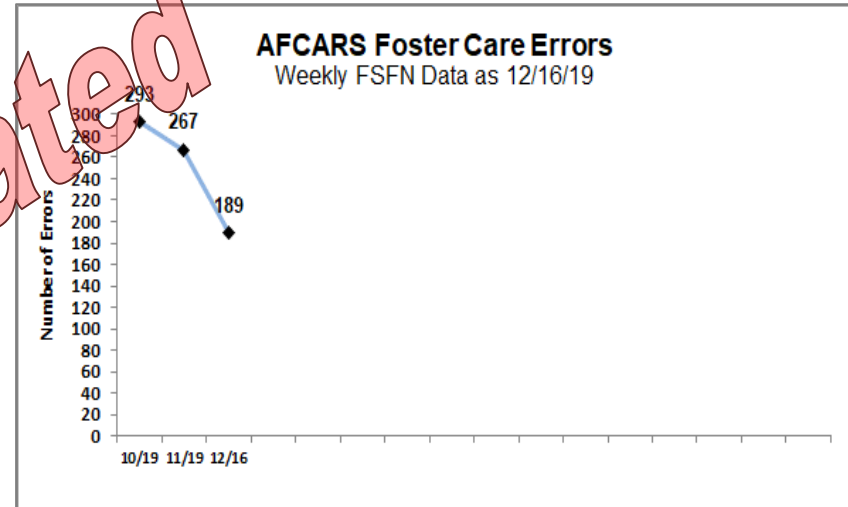
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/8/2019	12/15/2019	12/22/2019	12/29/2019	1/5/2020	1/12/2020
CHS	14	35	17	14	12	9
DEV	5	14	11	3	3	11
OHU	24	23	9	16	15	21
CPI	10	19	20	3	10	9
NTF	0	0	4	0	0	3
Total	53	91	61	36	40	53

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/30/20

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			51		13	11	75
DEV			31		11	9	51
OHU			41			14	55
CPI	6	2					8
Total	6	2	123	0	24	34	189

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 12/16/19



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS	1	1		
DEV				
OHU			2	
HFC TOTAL	1	1	2	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/12/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	5	335	340	98.5%
DEV	5	347	352	98.6%
OHU	5	267	272	98.2%
HFC Total	15	949	964	98.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/12/20			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	3	3	100.0% ★
DEV	5	5	100.0% ★
OHU	4	5	80.0%
HFC TOTAL	12	13	92.3%

FY 19-20 Target = **95% and above.**



“Some people feel the rain. Others just get wet.”

~ Bob Dylan



RESOURCE NEWS FLASH... January 15, 2020

Teen Resources

Health Information for Girls— Girlshealth.gov was created by the Office on Women's Health (OWH) to help girls (ages 10-16) learn about health, growing up, and issues they may face. Girlshealth.gov promotes healthy and positive behaviors in girls, giving them reliable and useful health information in a fun, easy-to-understand way. The website also provides information for parents and educators to help them teach girls about healthy living.

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on January 24th from 8:30am-12:00pm at First Baptist Church Lake Alfred (280 E. Pierce St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

National Radon Action Month - January is National Radon Action Month. This observance aims to educate the community about the dangers of exposure to high levels of indoor radon. All homeowners are encouraged to test for radon. For more information on radon, its health effects, testing and mitigation procedures, call the DOH Hotline at 1-800-543-8279 or visit www.floridahealth.gov.

Young Children Resources

8 Weeks of Winter Fun – Young children have the opportunity to learn and have fun at the Bartow Public Library starting the week of January 6th through the end of February. Activities include stories, finger plays, music, crafts, games, and films. Each Wednesday from 10:00-10:45am is for 3-5 year olds and Book Babies (for 18 months to 2 years) is each Thursday from 10:00-10:30am. For more information, contact the Library at 863-534-0131.

Free Tickets to SeaWorld – Limited Time Offer! Children (Florida residents) 5 and younger can enjoy SeaWorld Orlando during 2020 for FREE! You must register by February 3rd and make the first visit to the park by March 31st. A certified copy of the child's birth certificate or a travel passport will have to be presented at the first visit. To begin the registration process go to <https://seaworld.com/orlando/special-offers/>.

Recreation Resources

Little League Baseball – Lake Wales Little League will begin its Spring season in February. Parents can register their children (ages 4 to 15) online any time at www.lakewalesll.org.

Youth Baseball – Lakeland City Baseball's online registration for the Spring 2020 season is now open for players ages 4 through 15 including LCB Buddy Ball for children with disabilities. Visit www.lakelandcitybaseball.com and click on "online registration." Buddy Ball is free and t-ball players receive a special registration discount! If you prefer to register in person, there will be a walk-up registration on January 11th from 9:00am-2:00pm at the Peterson Park (3700 Cleveland Heights Blvd., Lakeland) concession stand.

Community Resources

Human Trafficking Awareness Month – January is Human Trafficking Awareness month and January 11th is National Human Trafficking Awareness day. For more information and resources, go to https://www.childwelfare.gov/pubPDFs/trafficking_ca_seworkers.pdf and <http://www.centerforchildwelfare.org/SexualExploitation.shtml>.

Education Resources

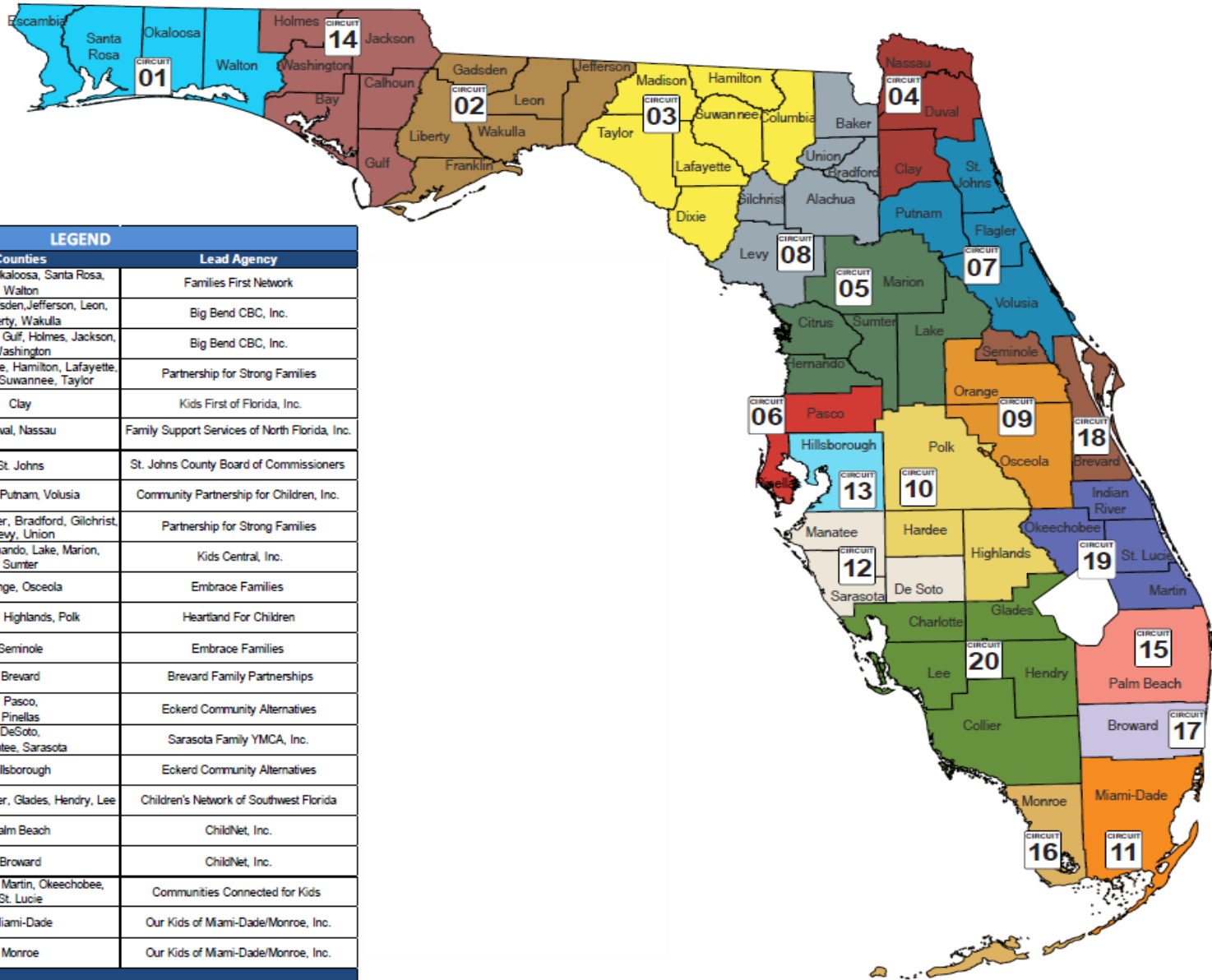
Financial assistance/Scholarships – Help build awareness of the availability of scholarship opportunities to help all students get to and through college. The Florida Center for Child Welfare has collected resources to help youth plan for After High School on its Education Resources Page. Go to www.centerforchildwelfare.org/ChildWellBeing/EducationalResources.shtml.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.