



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, January 10, 2021

Video Conference Meeting

Wednesday, January 13, 2021 at 10 a.m.

Conference Call: 866-607-2795
Participant Number: 314 492 634#



Community Based Care Lead Agency Scorecard

FY 20-21, 1st Quarter: July 01, 2020 to September 30, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/19 to 06/30/20	07/01/19 to 06/30/20	07/01/19 to 06/30/20	10/01/19 to 09/30/20	10/01/18 to 09/30/19	10/01/19	10/01/17 to 09/30/18	10/01/19 to 09/30/20	09/30/20	09/30/20	10/01/19 to 09/30/20	09/30/20
Big Bend CBC (Circuit 2 & 14)	3.92	96.7%	98.4%	99.6%	26.8%	48.2%	87.6%	3.39	96.4%	85.4%	73.7%	65.7%
Brevard Family Partnership	6.95	93.3%	97.0%	99.9%	39.0%	49.0%	90.4%	2.64	98.9%	91.4%	95.7%	62.9%
ChildNet - Broward	5.11	96.1%	98.4%	99.8%	42.9%	63.0%	91.0%	3.09	97.2%	89.8%	90.0%	67.1%
ChildNet - Palm Beach	5.05	95.8%	97.3%	99.7%	40.8%	57.9%	89.0%	2.83	96.4%	82.6%	96.5%	64.7%
Children's Network of SW Florida	8.18	96.6%	96.4%	99.96%	42.6%	60.9%	90.1%	3.42	97.7%	95.6%	90.4%	68.4%
Citrus Health Network	7.27	97.0%	98.8%	99.8%	35.4%	59.6%	87.9%	3.74	97.3%	90.3%	86.3%	60.1%
Communities Connected for Kids	2.75	96.1%	95.9%	99.7%	40.0%	55.4%	87.7%	3.35	98.3%	91.3%	88.5%	63.5%
Community Partnership for Childr.	5.33	94.6%	94.5%	99.5%	32.9%	53.2%	87.5%	2.69	93.7%	55.7%	88.5%	66.7%
Eckerd Community Alternatives	9.24	94.8%	95.2%	99.8%	29.6%	45.6%	91.0%	4.54	94.3%	68.3%	86.3%	60.4%
Eckerd Community Hillsborough	5.39	95.6%	97.0%	99.7%	29.6%	44.5%	89.0%	4.13	98.1%	78.3%	87.0%	60.9%
Embrace Families	7.49	94.6%	96.6%	99.2%	36.9%	45.4%	91.7%	3.37	94.7%	77.0%	88.0%	64.9%
Families First Network	4.81	96.4%	95.8%	99.5%	34.6%	44.0%	91.8%	3.97	92.0%	78.1%	72.2%	63.4%
Family Integrity Program	5.03	93.2%	95.6%	99.95%	53.9%	65.4%	91.8%	2.83	97.8%	62.6%	100.0%	65.3%
Family Support Services North Fla	8.76	94.8%	95.9%	99.7%	44.6%	64.2%	89.4%	3.44	94.9%	80.6%	93.5%	64.8%
Heartland For Children	5.05	94.2%	95.5%	99.96%	38.3%	52.8%	88.1%	2.79	99.1%	91.4%	84.8%	59.6%
Kids Central, Inc.	6.02	95.9%	97.2%	99.8%	39.7%	45.0%	92.2%	3.56	97.8%	89.3%	81.5%	71.1%
Kids First of Florida, Inc.	8.51	94.8%	94.8%	99.7%	29.8%	56.7%	97.7%	3.34	82.0%	62.3%	100.0%	67.4%
Partnership for Strong Families	3.96	96.1%	98.2%	99.8%	37.5%	60.5%	94.1%	3.3	95.6%	86.2%	84.2%	61.8%
Sarasota Y/Safe Children Coali...	6.58	94.5%	97.4%	99.8%	37.5%	53.9%	90.6%	4.16	96.6%	71.7%	82.1%	63.5%
Statewide	6.30	95.45%	96.51%	99.52%	36.90%	51.71%	90.30%	3.53	95.31%	80.75%	86.71%	64.21%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




Scorecard Measure 4 - January Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 10/01/20 - 10/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	2	99.86%
DEV	1	99.96%
OHU	30	98.06%
Total	33	99.21%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 10/12/20</i>		

Scorecard Measure 4 - December Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 09/01/20 - 09/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% 
DEV	2	99.99%
OHU	1	99.95%
Total	3	99.99%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 10/04/20</i>		



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 01/04/21 thru 01/10/21			
Agency	Timely	Un-Timely	Total
CHS	7	3	10
DEV	3	0	3
OHU	1	0	1
Total	11	3	14

Scorecard Measure #5 - 04/01/19 to 03/31/20 Children Achieving Permanency within 0-12 Mths FY 20-21 - 3rd Qtr as of 01/11/21			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	110	310	35.5%
DEV	81	280	28.9%
OHU	76	278	27.3%
HFC Total	267	868	30.8%

Number of Children to Achieve SM05 Target – **85 Children**

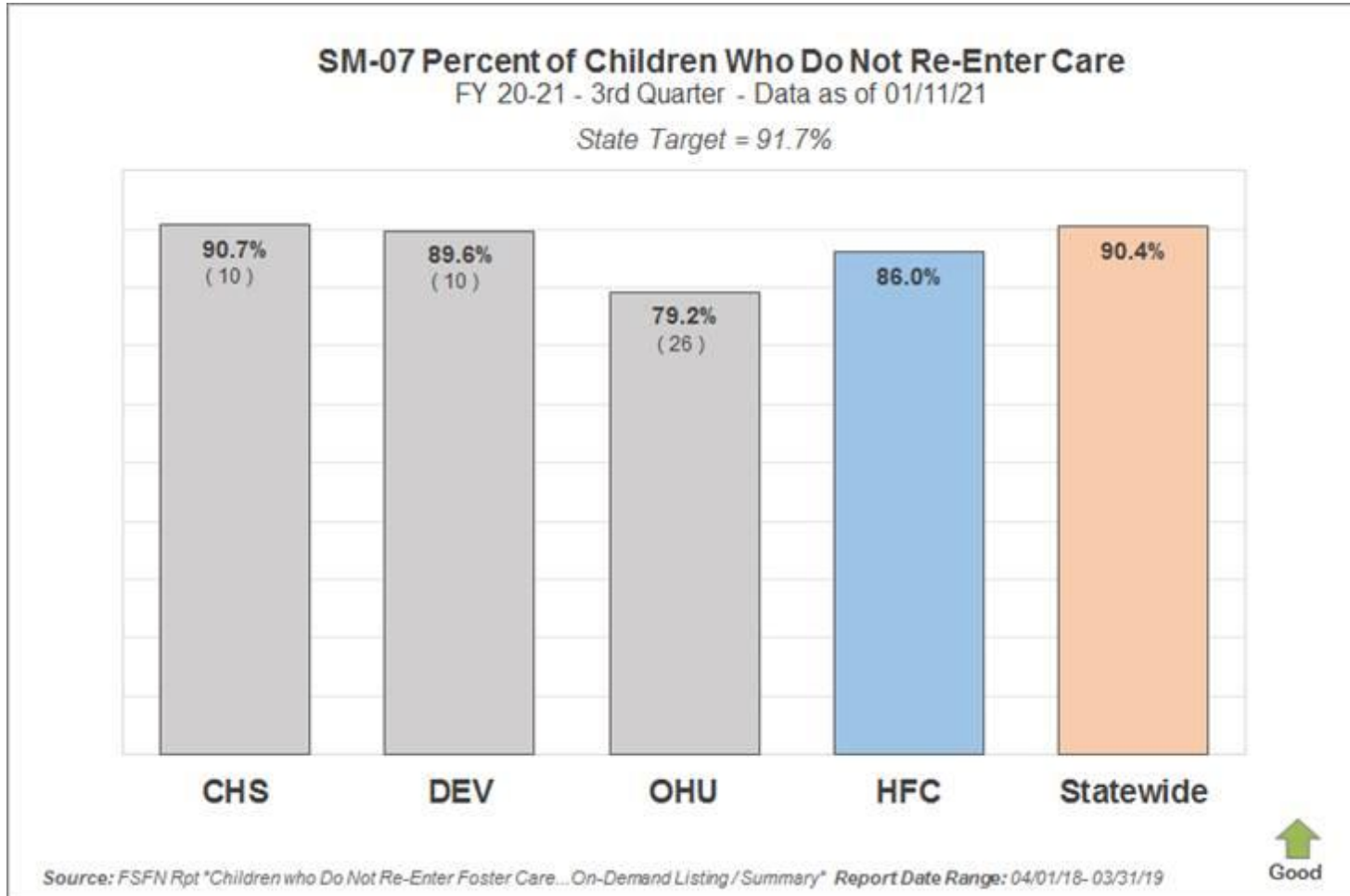
Scorecard Measure #6 - 04/01/20 Children Achieving Permanency within 12-23 Mths FY 20-21 - 3rd Qtr as of 01/11/21			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	51	126	40.5%
DEV	78	137	56.9%
OHU	30	87	34.5%
HFC Total	159	350	45.4%

Number of Children to Achieve SM06 Target – **Achieved**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

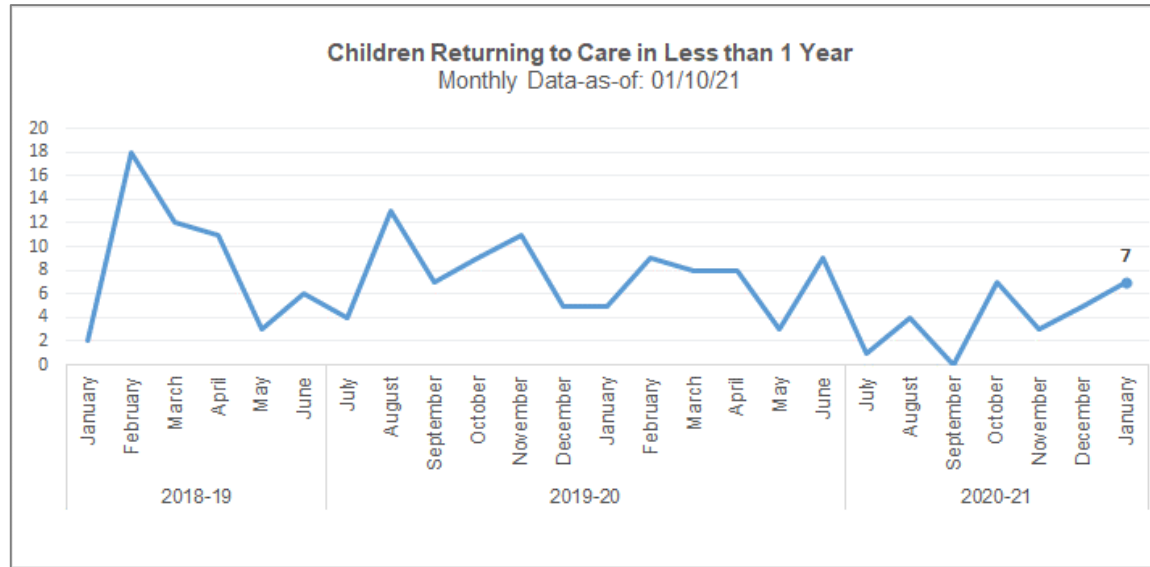
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

SM-07 Percentage of children who do not re-enter foster care within 12 months – Target = 91.7%



Children Returning to Care

Number of Children in a New Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 01/04/21 - 01/10/21									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	12/22/2020	141849-DEV	6/26/2019	11/6/2020	16	1	< 1.0 yr	N	-
DEV	12/22/2020	141849-DEV	6/26/2019	11/6/2020	16	1	< 1.0 yr	N	-
DEV	12/28/2020	141836-DEV	8/9/2016	12/10/2019	40	12	< 1.0 yr	Y	78%
DEV	12/28/2020	141836-DEV	9/14/2016	12/10/2019	39	12	< 1.0 yr	Y	68%
DEV	12/28/2020	141827-DEV	8/9/2016	2/12/2020	42	10	< 1.0 yr	Y	12%
DEV	1/1/2021	141850-DEV	2/19/2018	6/30/2020	28	6	< 1.0 yr	Y	58%
DEV	1/1/2021	141850-DEV	2/19/2018	6/30/2020	28	6	< 1.0 yr	Y	58%
DEV	12/28/2020	141836-DEV	8/9/2016	9/27/2019	38	15	1.0 - 2.9 yrs	Y	15%

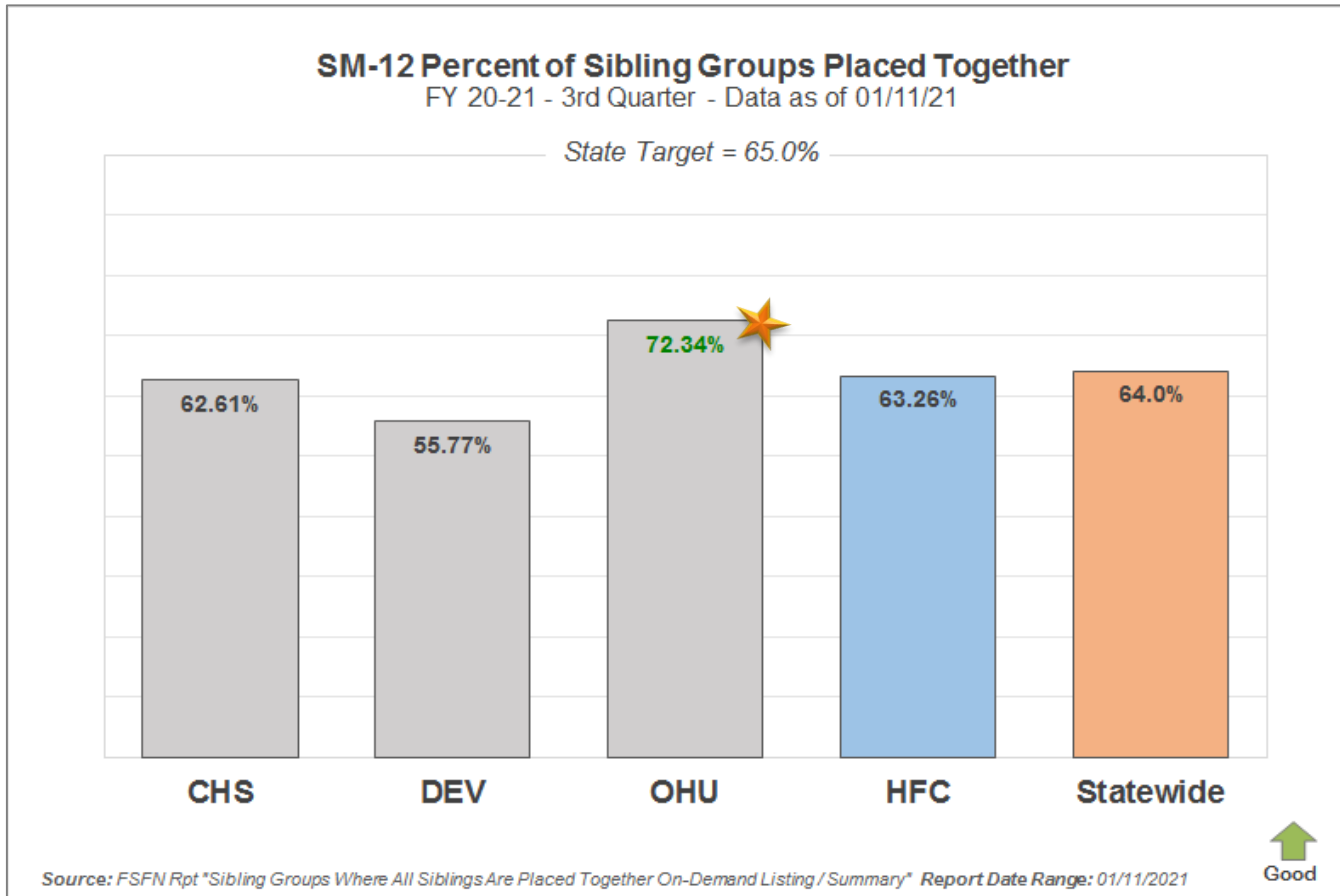
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/12/21



Scorecard Measure 12 – Separated Siblings

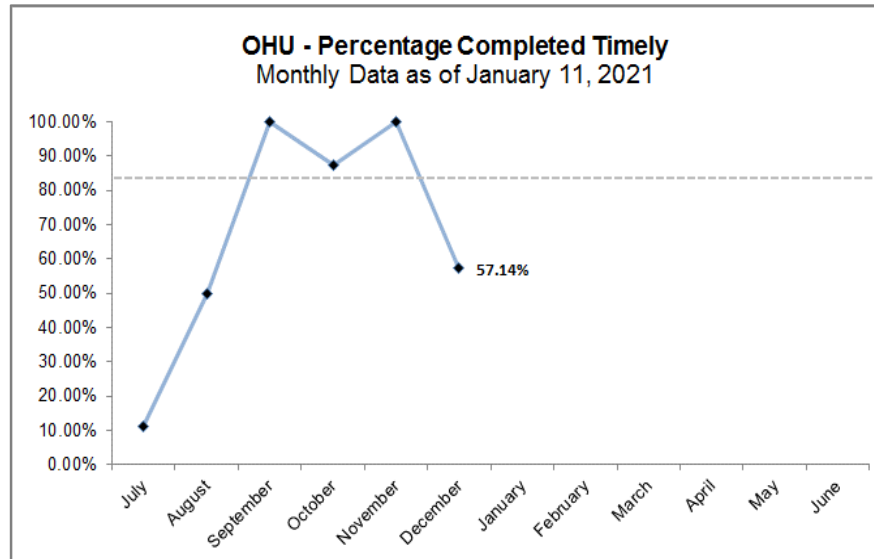
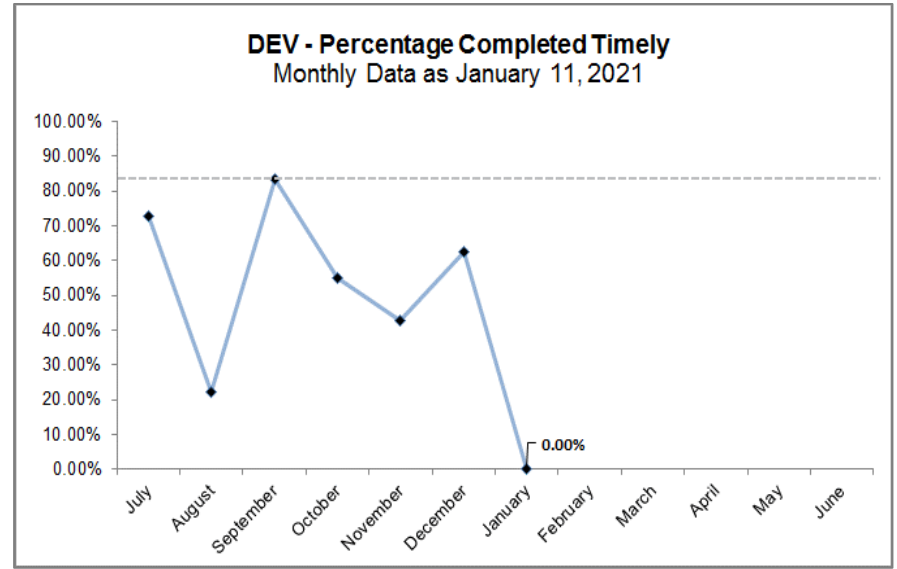
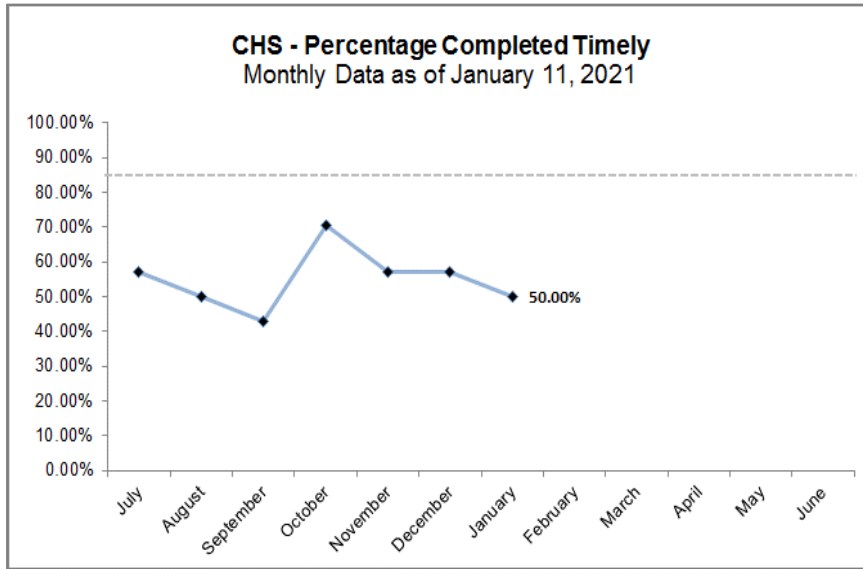
SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	72	115	62.61%
DEV	58	104	55.77%
OHU	68	94	72.34%
HFC	198	313	63.26%



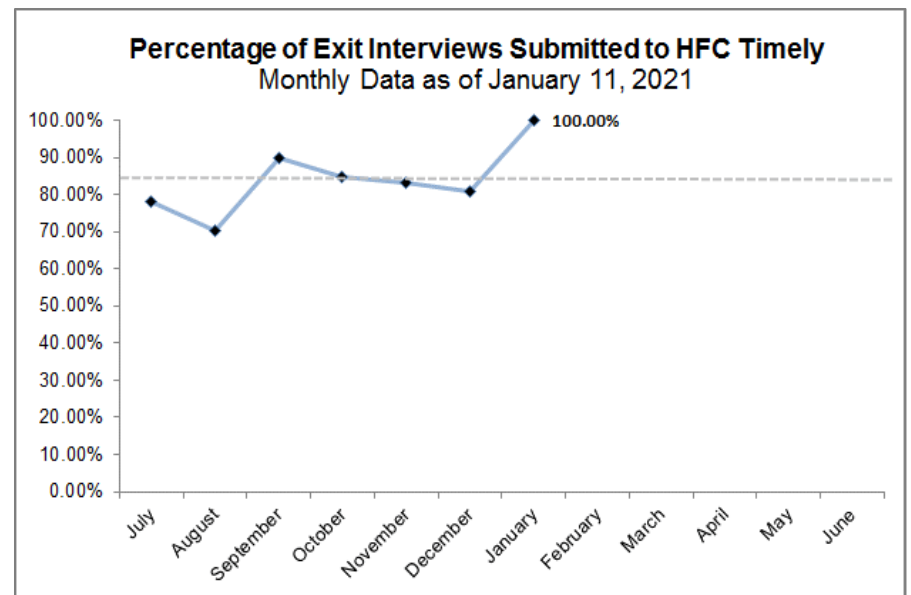
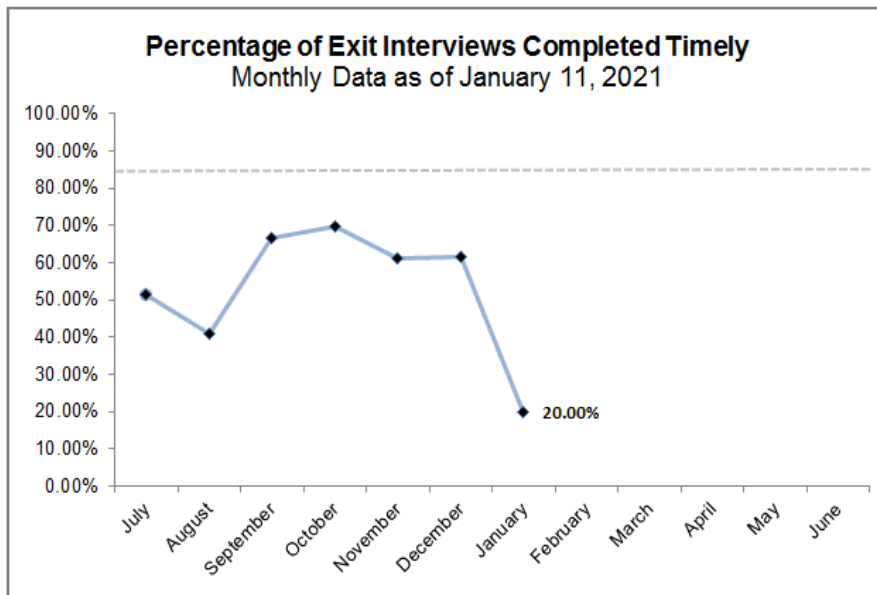
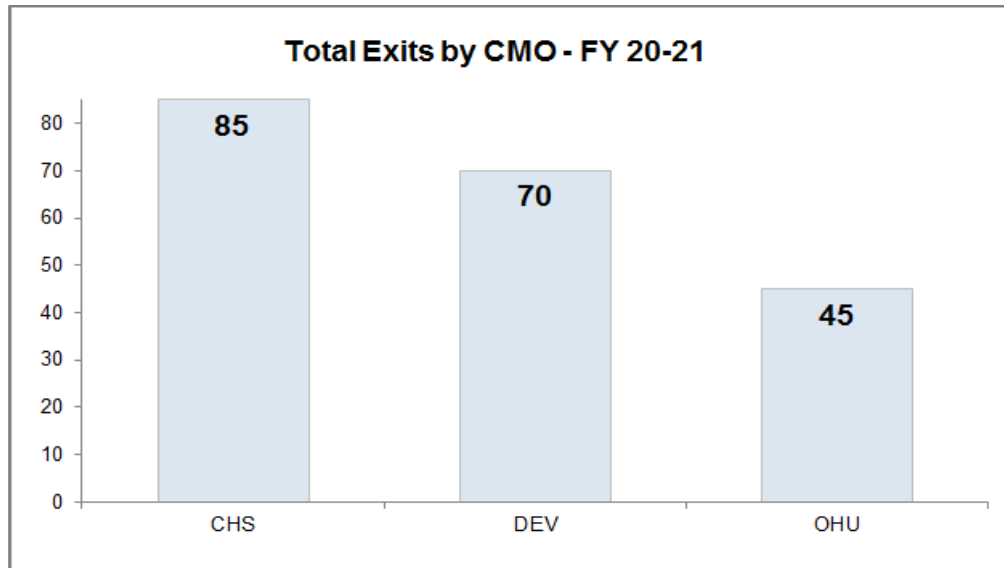
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 58.50%



Exit Interviews Trending by CMO

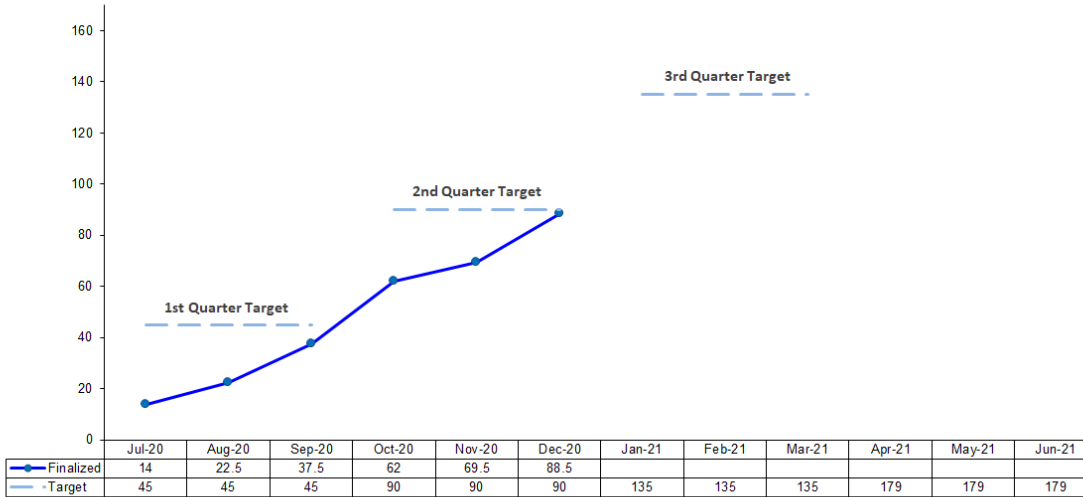
HFC Cumulative YTD Timeliness: 58.50%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: January 12, 2021

FY 20-21 Target = 179

Upcoming Finalization Dates

January 20, 2021

January 27, 2021

DCF ADOPTION COHORT CHANGE

The current data reflects the adjusted adoptive credits as of 1/1/2021

The primary CBC will now split the adoption credit with the Out-of-County CBC effective July 1, 2020

Adoption Finalizations

FY 20-21 - 3rd Quarter as of 01/12/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	3		24	0.0%
DEV			13.5	0.0%
OHU			9	0.0%
Total	3	0	46.5	0.0%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
88.5	179	49.4%	32.2%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of January 04, 2021

CLS WEEKLY SHELTER REPORT - FY 2020-2021													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	44	17	25	34	11	27	1						159
Highlands	6	3	3	1	6	3	0						22
Hardee	0	1	1	0	1	0	0						3
Total	50	21	29	35	18	30	1						184
# Children Removed													
Polk	75	25	38	54	27	48	1						268
Highlands	9	6	3	4	21	5	0						48
Hardee	0	1	3	0	1	0	0						5
Total	84	32	44	58	49	53	1						321
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0						0
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	0	0	0	0	0						0
# Children Placed with Relative													
Polk	52	16	24	35	15	29	0						171
Highlands	1	6	1	4	14	4	0						30
Hardee	0	0	0	0	1	0	0						1
Total	53	22	25	39	30	33	0						202
# Children Placed with Non Relative													
Polk	7	2	4	6	2	7	0						28
Highlands	0	0	0	0	7	0	0						7
Hardee	0	1	3	0	0	0	0						4
Total	7	3	7	6	9	7	0						39
# Children Placed with Fictive Kin													
Polk	0	0	0	0	0	0	0						0
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	0	0	0	0	0						0
# Children Placed in Foster Care													
Polk	16	7	10	13	10	12							68
Highlands	8	0	2	0	0	1							11
Hardee	0	0	0	0	0	0							0
Total	24	7	12	13	10	13	1						80

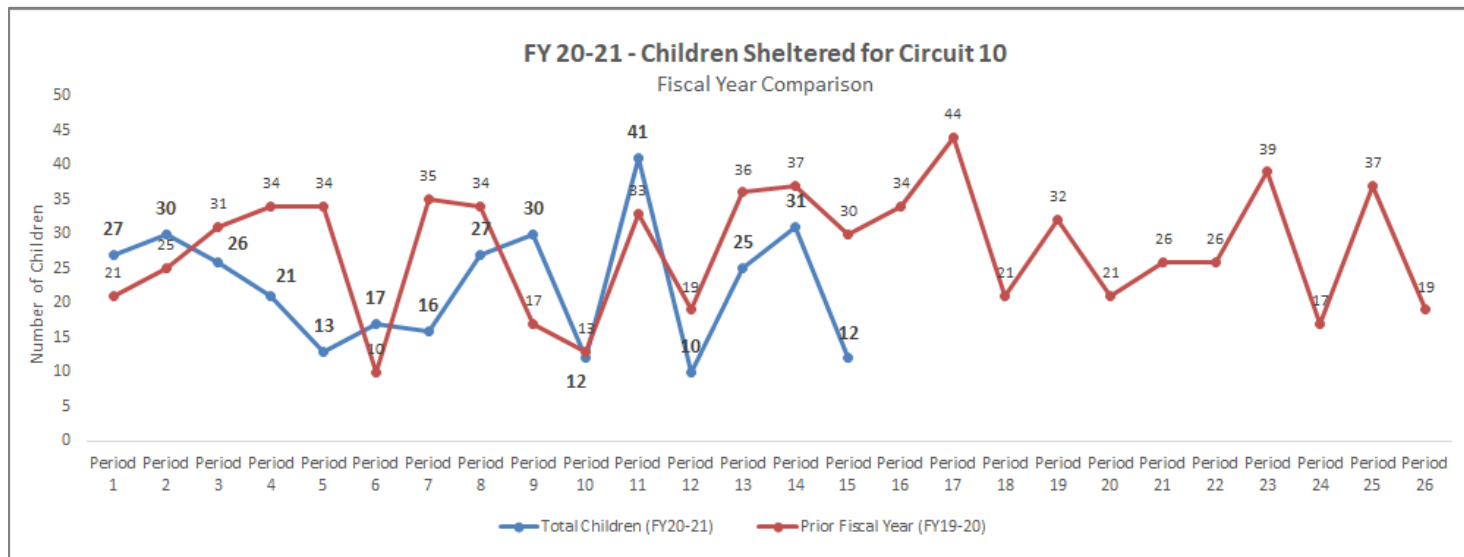
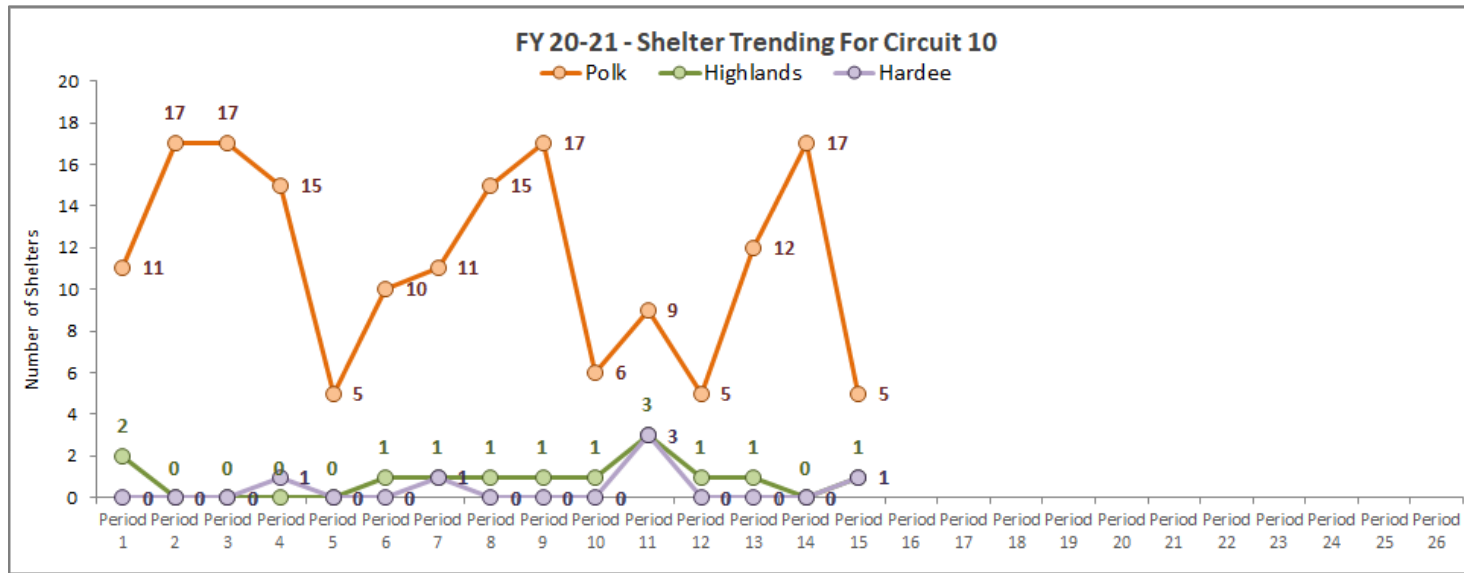
% of Children Sheltered Placed in Foster Care						
Data as of 01/04/2021						
Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	28.6%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	21.9%
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	27.3%
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	22.4%
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	20.4%
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	24.5%
Jan	21.2%	23.9%	25.0%	13.6%	12.9%	100.0%
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	24.9%

Shelter Count for the Week of December 29 - January 04, 2021			
	Polk	Highlands	Hardee
Shelters	7		
Children Removed	13		
Placed w/ a Relative	8		
Placed w/a Non-Rel	1		
Placed w/a Fictive Kin			
Placed in Foster Care	4		



Shelter Trending for Circuit 10

Number of Children Sheltered - Occurring by 2-Week Period Trending



Case Transfer Staffing Data

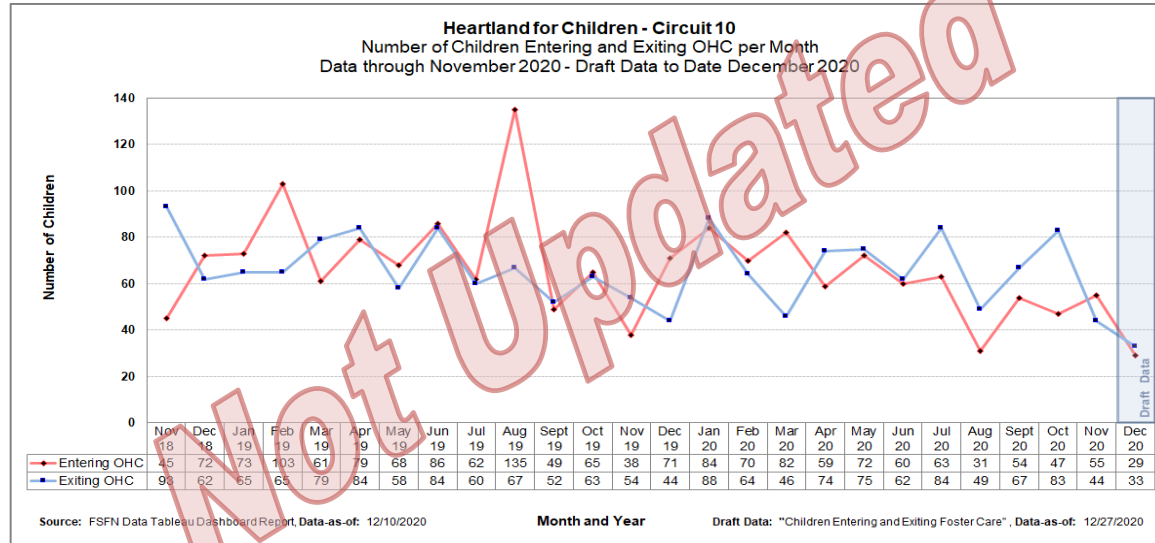
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 01/11/21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	41	32	32	50	24	26	5						210	414	460
Devereux	34	60	23	25	21	26	1						190	439	482
OHU Polk	12	20	16	11	9	7	3						78	177	196
One Hope	44	52	43	29	38	62	1						269	518	548
Total	131	164	114	115	92	121	10						747	1548	1686
Out of Home Care															
CHS	23	15	26	27	5	11	4						111	240	262
Devereux	24	38	12	16	13	9	1						113	253	291
OHU Polk	6	13	4	6	7	0	1						37	91	116
One Hope	11	16	3	2	8	28	0						68	106	125
Total	64	82	45	51	33	48	6						329	690	794
In - Home Judicial															
CHS	4	5	1	2	0	3	0						15	38	48
Devereux	0	5	0	2	5	3	0						15	40	37
OHU Polk	0	0	8	1	1	0	0						10	40	20
One Hope	0	0	0	0	2	0	1						3	8	11
Total	4	10	9	5	8	6	1						43	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	12	6	4	15	13	6	0						56	90	110
Devereux	7	11	6	7	0	4	0						35	112	93
OHU Polk	6	6	4	2	0	7	0						25	31	52
One Hope	2	1	9	5	1	4	0						22	32	41
Total	27	24	23	29	14	21	0						138	265	296
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0						0	0	0
Devereux	0	0	2	0	0	0	0						2	0	0
OHU Polk	0	0	0	0	0	0	0						0	0	0
One Hope	31	35	31	22	27	30	0						176	360	363
Total	31	35	33	22	27	30	0						178	360	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	3	5	5	0						14	8	12
Devereux	0	4	1	0	1	10	0						16	10	41
OHU Polk	0	4	0	0	0	0	0						4	8	2
One Hope	0	0	0	0	0	0	0						0	0	7
Total	0	9	1	3	6	15	0						34	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

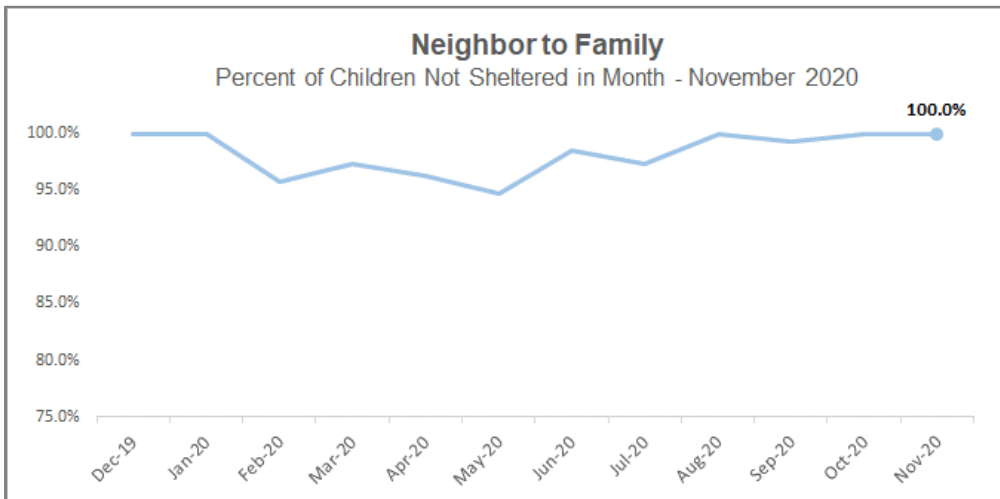
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **99.1%**

"Books are informational."

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/05/21 through 01/11/21		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	46	88
Specialized - Family Support	10	23
Prevention - Comm. Referral	25	68
Special Conditions Report	10	22
Nurturing Parenting	30	45
NTF - Total Services	122	247

NTF - Housing Resource Numbers	
Data since Inception to 01/11/21	
Referral Agency	Referrals
Children's Home Society (CHS)	51
Devereux (DEV)	25
One Hope United (OHU)	17
Neighbor To Family (NTF)	19
Total Housing Referrals	112

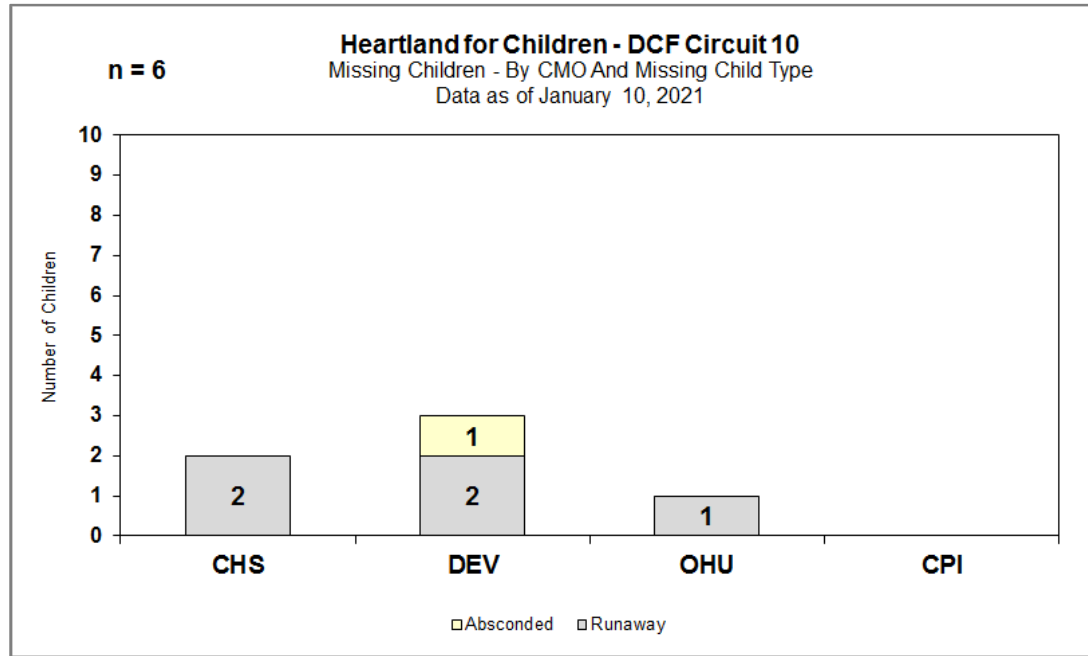


Referral Status and Housing Results	
Referrals - Active	11
Referrals - Closed	101
Total Families Housed	16 Families
Total Children Housed	45 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Sep 2020 (m/end)	-	6	-	100%	-	10	
Oct 2020 (m/end)	-	11	-	91%	-	9	CHS
Nov 2020 (m/end)	-	16	-	25%	-	15	
Dec 2020 (m/end)	-	17	-	82%	-	17	CPI
1/3/2021	5	1	100%	100%	0	3	
1/10/2021	6	8	100%	100%	0	9	

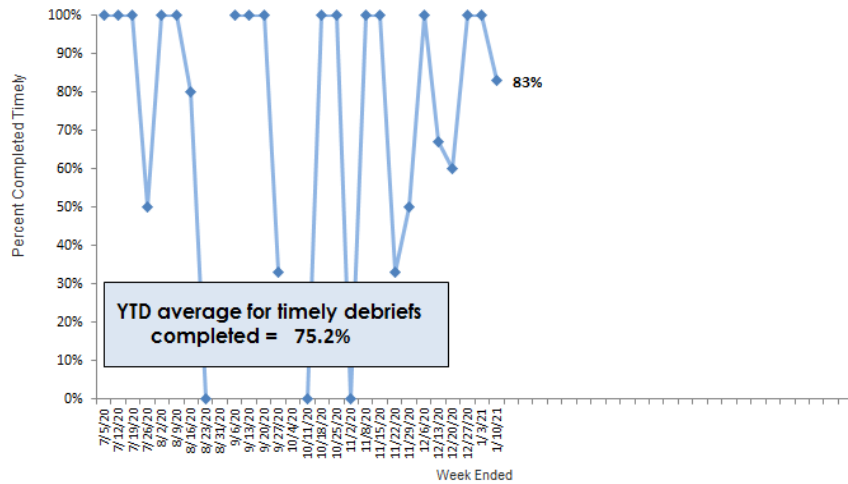


Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness

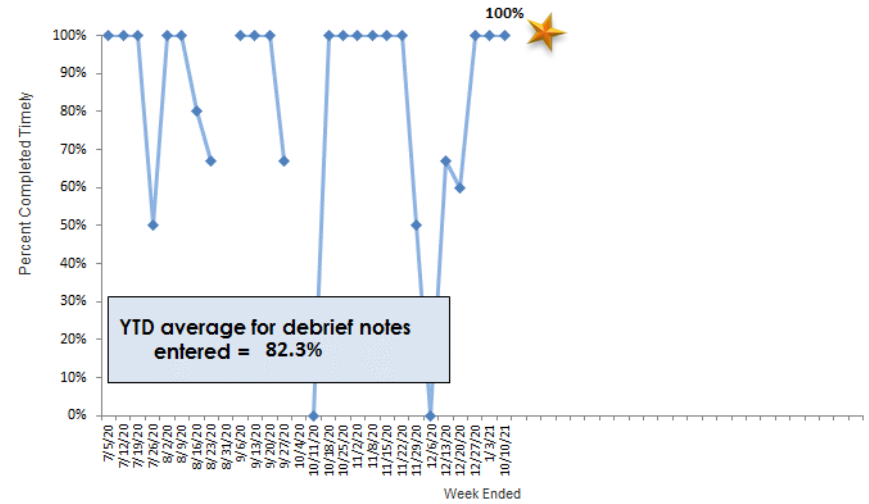
Missing Children - Debriefs Completed

Percent of Debriefs - Completed Timely
FY 20 - 21 Weekly Data



Missing Children - Debriefs Entered

Percent of Debrief - Notes Entered Timely
FY 20 - 21 Weekly Data



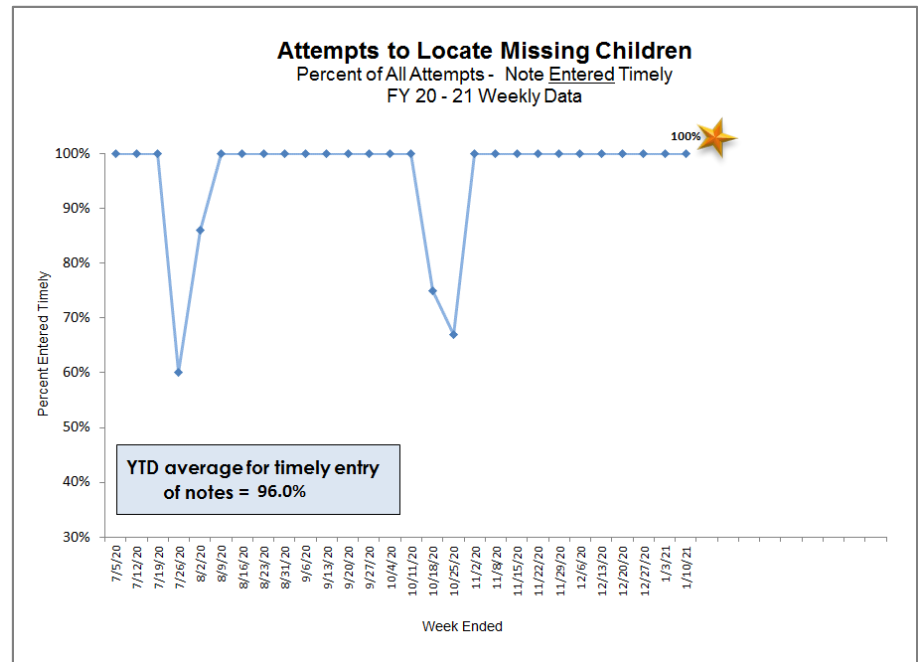
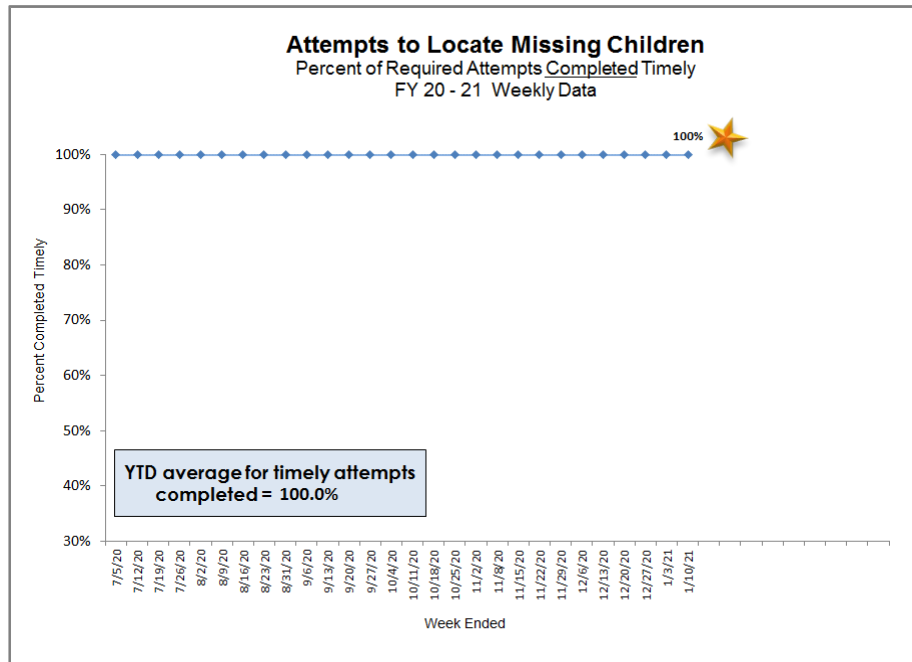
Missing Children - Debriefs								
Week of 01/04/2021 through 01/10/2021								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 1 business day
CHS	3	3	3	100%	3		3	100%
DEV	1	1	1	100%	1		1	100%
OHU	2	2	1	50%	2		2	100%
PI				-				-
Total	6	6	5	83%	6	0	6	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

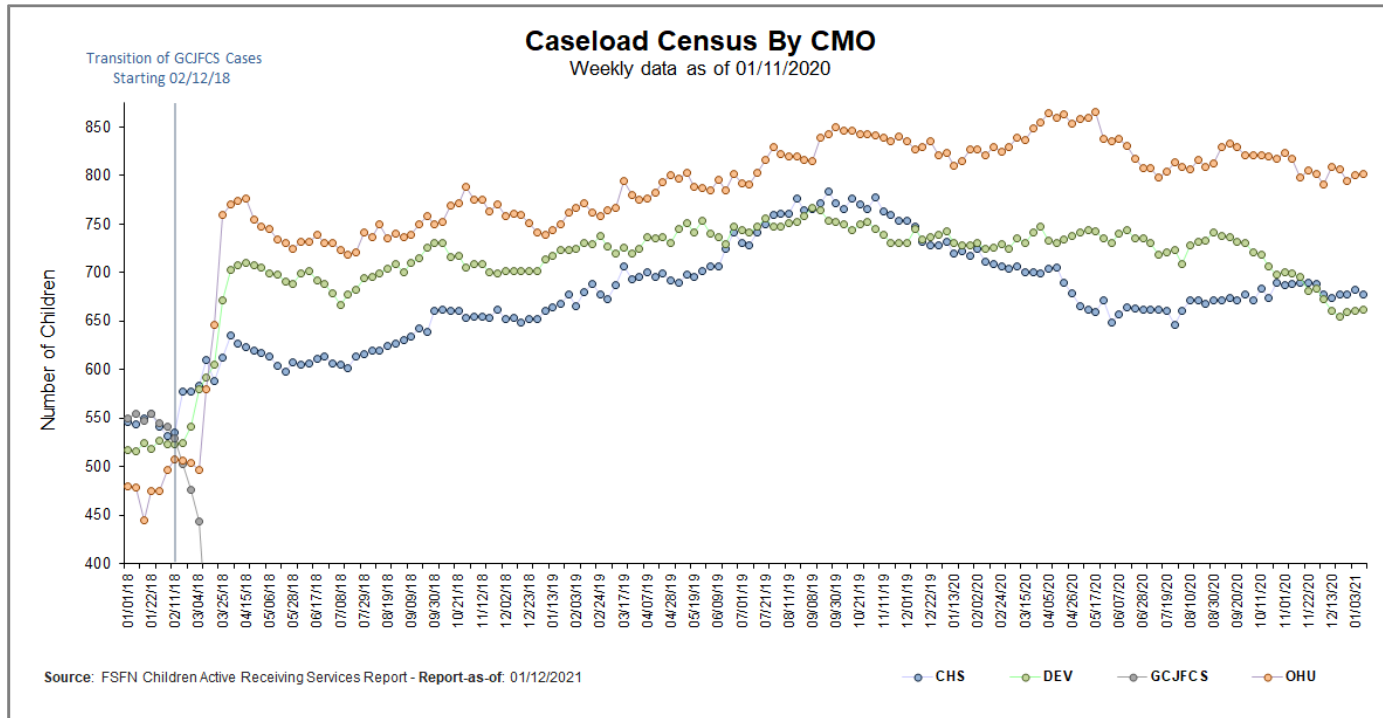
Attempts to Locate								
Week of 12/28/2020 through 01/03/2021								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered w/in 2 business days
CHS	1	1	1	100%	1		0	100%
DEV	1	1	1	100%	1		0	100%
OHU	1	1	1	100%	1		1	100%
PI	1	1	1	100%	1		1	100%
Total	4	4	4	100%	4	2	6	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/6/2020	12/13/2020	12/20/2020	12/27/2020	1/3/2021	1/11/2021
CHS	678	674	677	677	682	677
DEV	673	660	655	659	661	662
OHU	791	809	806	795	801	802
HFC Total	2142	2143	2138	2131	2144	2141



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 12/27/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	2	17	8	1	29	23.3
DEV	6	1	14	10	1	32	20.6
OHU	3	4	17	5	5	34	23.4
# of CMs	10	7	48	23	7	95	22.4

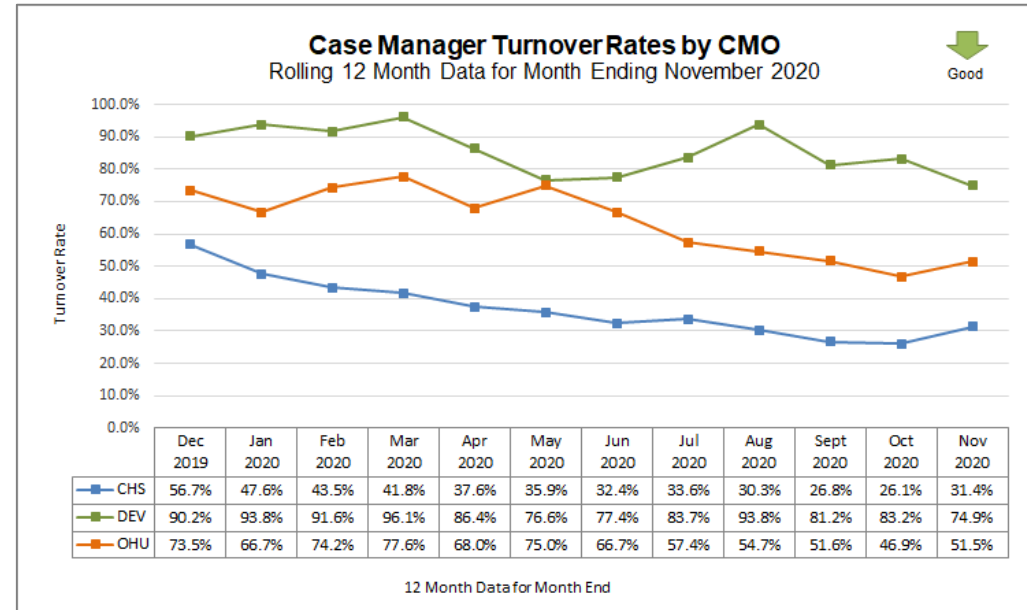
* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	29	3	10.3%
DEV	32	7	21.9%
OHU	34	7	20.6%
HFC	95	17	17.9%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended November 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	31.4%	58.8%
DEV	74.9%	8.3%
OHU	51.5%	52.6%



Healthcare Information

Data Entered into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 01/11/21						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	441	100.0%	93.7%	89.3%	98.2%	93.7%
DEV	438	100.0%	98.2%	91.4%	97.9%	95.9%
OHU	372	99.7%	97.3%	98.3%	97.0%	97.6%
HFC	1251	99.9%	96.3%	92.8%	97.8%	95.6%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 01/11/21				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	28	30	8
DEV	0	8	22	9
OHU	1	10	4	11
Total	1	46	56	28
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 3rd Qtr as of 01/11/21			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	413	441	93.7%
DEV	430	438	98.2%
OHU	362	372	97.3%
Total	1205	1251	96.3%

Number of Medical Visits to Achieve SM09 Target – **Achieved**

Scorecard Measure #10 - 03/31/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 3rd Qtr as of 01/11/21			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	269	286	94.1%
DEV	237	248	95.6%
OHU	236	238	99.2%
Total	742	772	96.1%

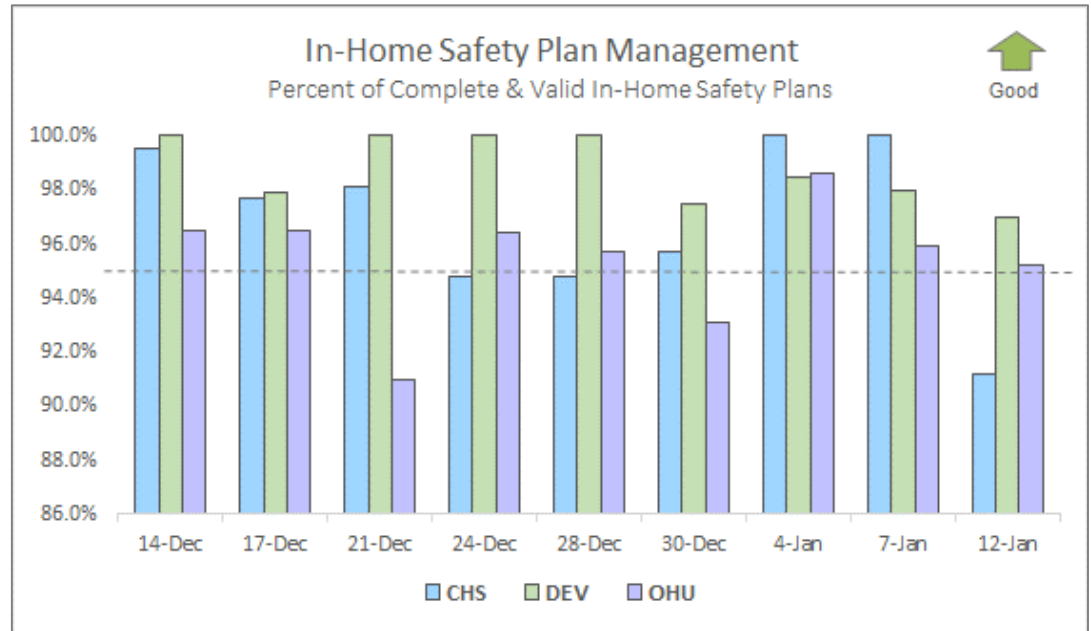
Number of Dental Visits to Achieve SM10 Target – **Achieved**



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	19	196	215	91.2%
DEV	6	192	198	97.0% ★
OHU	7	140	147	95.2% ★
HFC Total*	32	528	560	94.29%



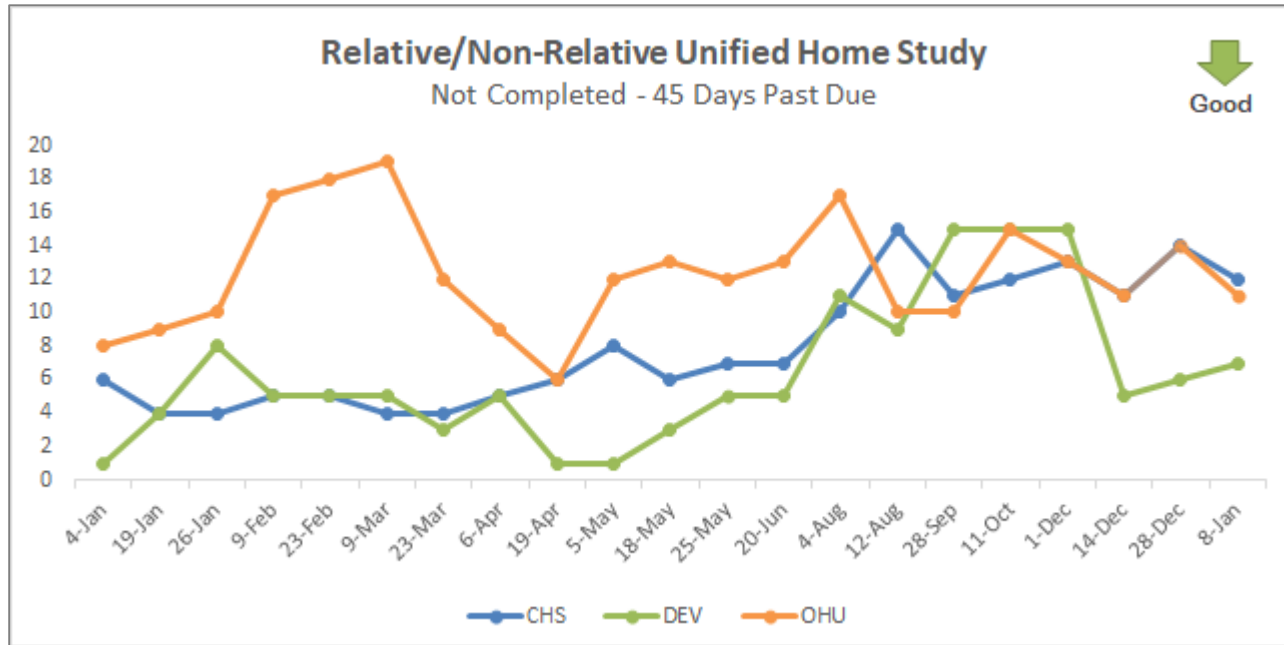
Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 01/12/21



Unified Home Studies – Approval Status

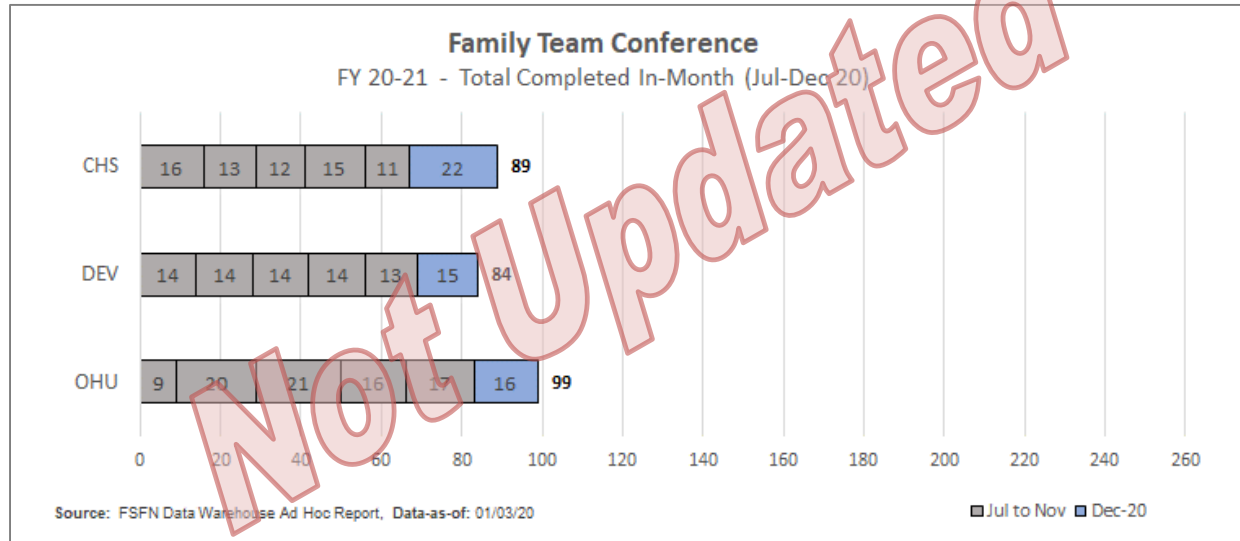
Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 01/08/21

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	12	4	9
DEV	7	3	4
OHU	11	2	9
Total	30	9	22



Family Team Conferences Completed

FY20-21 – July to December 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 01/01/21 to 01/31/21							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	211	48	22.7%	152	31	20.4%	21.6%
DEV	238	54	22.7%	148	23	15.5%	19.1%
OHU	204	51	25.0%	134	23	17.2%	21.1%
TOTAL	653	153	23.43%	434	77	17.74%	20.6%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 01/11/21



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 12/29/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	4	3		9
DEV				2	2
OHU	1	1	1		3
Total	3	5	4	2	14

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 1/11/2021				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			1	1
DEV				
OHU			2	2
Total			3	3



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 01/11/21

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS	1		2	3
DEV	1		9	10
OHU			5	5
CPI			15	15
NTF			7	7
SCARF			2	2
Total	2	0	40	42

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	12/6/2020	12/13/2020	12/20/2020	12/27/2020	1/3/2021	1/11/2021
CHS	3	15	17	29	4	3
DEV	1	3	12	8	16	10
OHU	6	1	2	5	0	5
CPI	10	25	8	24	2	15
NTF	0	0	0	0	0	7
SCARF	1	4	0	2	0	2
Total	21	48	39	68	22	42

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/20 – 03/31/21

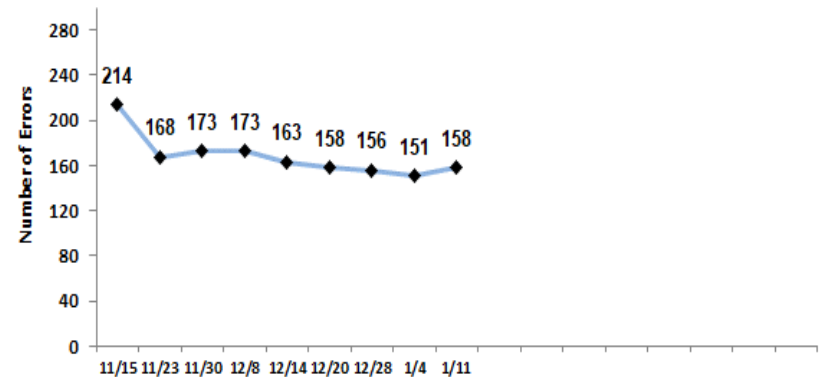
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			29		14	10	53
DEV			20		20	15	55
OHU			19		9	17	45
CPI	4	1					5
Total	4	1	68	0	43	42	158

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 01/11/21

AFCARS Foster Care Errors

Weekly FSN Data as 01/11/21



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 12/13/20

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			1	
DEV				
OHU			1	
HFC TOTAL	0	0	2	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/11/21				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	7	315	322	97.8%
DEV	8	328	336	97.6%
OHU	6	259	265	97.7%
HFC Total	21	902	923	97.7%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/11/21			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	6	7	85.7%
DEV	1	1	100.0% ★
OHU	2	2	100.0% ★
HFC TOTAL	9	10	90.0%

FY 20-21 Target = **95% and above.**



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 01/11/21

Service Provider	Available Openings
Peace River - Home to Stay	12 – Polk 1 – Highlands & Hardee
Youth Villages	5 - Polk



Parents As Partners – Upcoming Event

Zoom Meeting on January 28th at 5:30pm

PARENTS AS PARTNERS

When: January 28TH **Time:** 5:30 PM

Via ZOOM: <https://chsfl.zoom.us/j/2921301348>

Meeting ID: 292 130 1348

With Special Guest:

Carolyn Ivey, Housing Specialist from Neighbor to Families

Call to register and attend to receive your \$20 gift card

Reunified guests will register and receive a Reunification Gift from CHS/Give Well.

Please R.S.V.P. to **Sandi Denmark – (863) 450-0995 via text or call.**



“There is a crack in everything.
That’s how the light gets in.”

~ Leonard Cohen



RESOURCE NEWS FLASH... January 13, 2021

Health Resources

National Radon Action Month - January is National Radon Action Month. This observance aims to educate the community about the dangers of exposure to high levels of indoor radon. All homeowners are encouraged to test for radon. For more information on radon, its health effects, testing and mitigation procedures, call the DOH Hotline at 1-800-543-8279 or visit www.floridahealth.org.

Education Resources

School Information - Please check the website for your county regularly for important information and deadlines.

Hardee County: <http://www.hardee.k12.fl.us/>
Highlands County: <https://www2.highlands.k12.fl.us/>
Polk County: <https://polkschoolsfl.com/>

Health Resources

COVID-19 Info - The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 - (866) 779-6121 - or email COVID-19@flhealth.gov.

Recreation Resources

Little League Baseball - Lake Wales Little League will begin its Spring season in February. Parents can register their children (ages 4 to 16) online any time at www.lakewalesll.org. Skills Assessments are scheduled to be held on January 18th and 19th. The season is scheduled to start on March 6th.

Youth Baseball - Lakeland City Baseball's online registration for the Spring 2021 season is now open for players ages 4 through 15 including LCB Buddy Ball for children with disabilities. Visit www.lakelandcitybaseball.com and click on "online registration." Buddy Ball is free and t-ball players receive a special registration discount! If you prefer to register in person, there will be a walk-up registration on January 9th from 9:00am-1:00pm at the Peterson Park (3700 Cleveland Heights Blvd., Lakeland) concession stand.

Deaf/Hard of Hearing Resources

Free Amplified Phones - Florida Telecommunications Relay, Inc. (FTRI) distributes phones at no cost to qualified US residents who are deaf, hard of hearing, deaf/blind, or speech impaired. If you meet the requirements, the phone is loaned to you for as long as you need it, at no charge. For more info and to find the distribution center nearest you, go to www.ftri.org.

Training Resources

QPI Training Videos - QPI Florida continues to update its Training Video page. Individuals can go to www.qpiflorida.org/videoRecent.html for various trainings regarding the child welfare system. Recent videos added include "Caretakers Guide to Virtual Court" and "#TalkWithTeens."

Young Children Resources

SeaWorld Fun Card - Pay for a day, Play all year! Visit SeaWorld Orlando again and again through December 31, 2021 (some block out dates do apply) for the price of a single day. Reservations are required prior to each visit and can be made after your purchase is complete and confirmed via email. Subject to park capacity. Children under 3 do not require a reservation or ticket for entry. Pre-paid parking is strongly encouraged. Hurry before prices go up!

To begin the registration process go to <https://seaworld.com/orlando/tickets/fun-card/>.

Community Resources

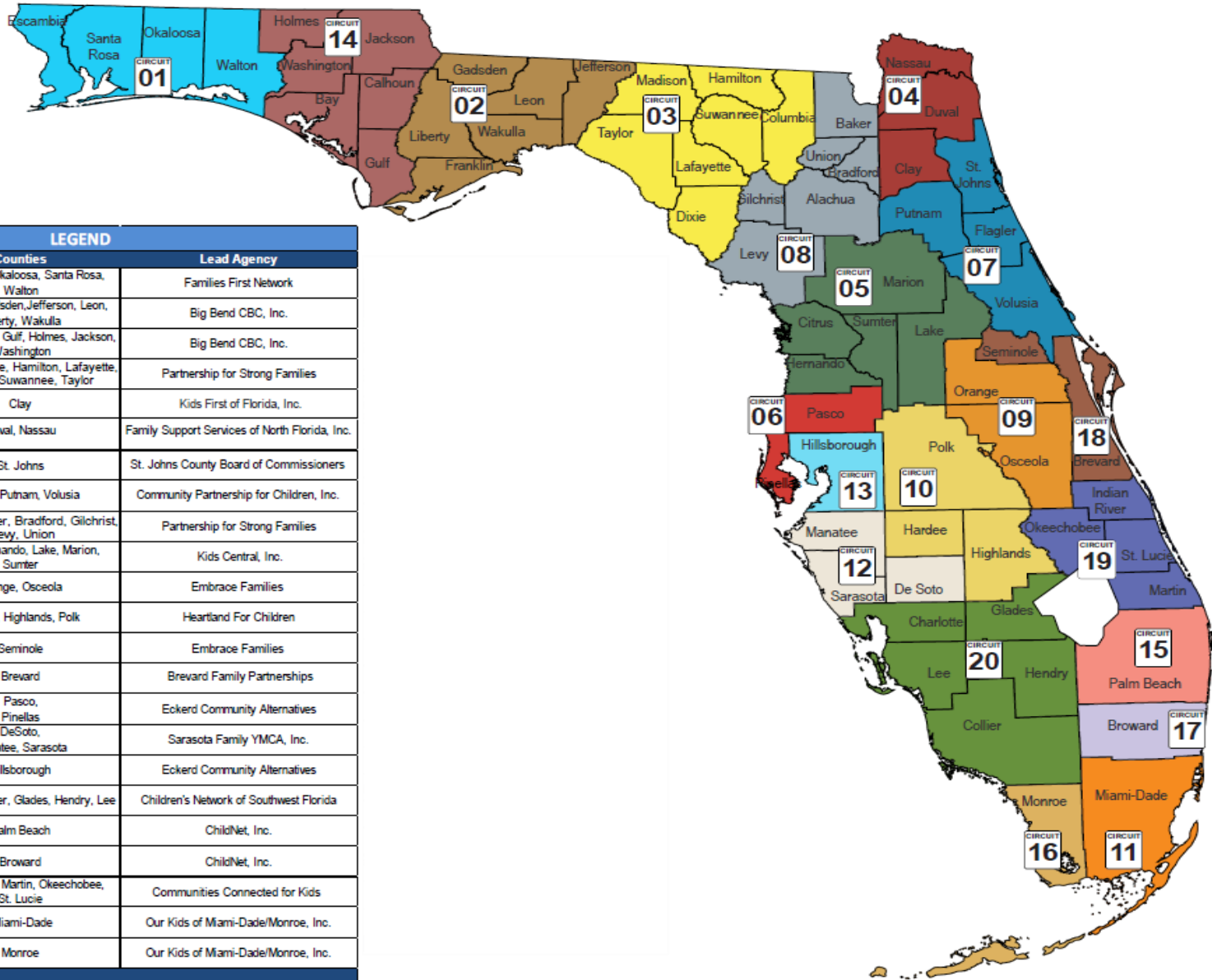
Human Trafficking Awareness Month - January is Human Trafficking Awareness month and January 11th is National Human Trafficking Awareness day. Go to www.stophumantrafficking.org for more information about events in Central Florida. For more information and resources about Human Trafficking go to www.myfamilies.com/service-programs/human-trafficking/what-is-human-trafficking.shtml.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.