



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, January 09, 2022

Video Conference Meeting

Wednesday, January 12, 2022 at 9 a.m.

Conference Call: 866-607-2795
Participant Number: 795 491 774#



Community Based Care Lead Agency Scorecard


FY 21-22, 1st Quarter: July 01, 2021 to September 30, 2021

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/20 to 06/30/21	07/01/20 to 06/30/21	07/01/20 to 06/30/21	10/01/20 to 09/30/21	10/01/19 to 09/30/20	10/01/20	10/01/18 to 09/30/19	10/01/20 to 09/30/21	09/30/21	09/30/21	10/01/20 to 09/30/21	09/30/21
Brevard Family Partnership	9.97	95.8%	96.1%	99.8%	28.7%	55.1%	81.4%	3.01	99.1%	92.2%	90.9%	67.1%
ChildNet - Broward	7.26	96.0%	96.8%	99.8%	33.7%	52.8%	89.1%	4.07	98.1%	95.3%	98.4%	67.0%
ChildNet - Palm Beach	6.19	96.6%	96.2%	99.7%	43.2%	61.1%	90.4%	3.30	97.9%	95.2%	93.3%	66.6%
Children's Network of SW Florida	8.86	95.0%	96.8%	99.9%	43.9%	58.3%	87.9%	3.81	98.1%	96.7%	87.8%	64.2%
Citrus Health Network	6.82	97.2%	96.8%	99.6%	36.4%	43.2%	87.9%	3.54	98.1%	94.3%	88.7%	62.6%
Communities Connected for Kids	7.59	97.2%	98.1%	99.6%	45.0%	65.3%	89.3%	3.71	97.4%	93.8%	90.9%	61.6%
Community Partnership for Childr.	8.85	95.2%	96.6%	98.9%	30.6%	33.9%	86.1%	3.11	96.8%	73.2%	88.8%	67.4%
Eckerd Community Alternatives	5.19	94.2%	93.2%	98.7%	26.4%	46.6%	88.7%	5.93	90.5%	80.6%	97.4%	61.5%
Eckerd Community Hillsborough	7.54	94.8%	95.8%	99.1%	27.2%	38.9%	88.4%	4.77	94.7%	80.9%	78.3%	62.1%
Embrace Families	7.30	94.7%	96.1%	98.6%	32.6%	41.6%	95.0%	4.22	85.0%	66.1%	91.2%	65.7%
Families First Network	7.71	93.0%	97.7%	99.5%	24.8%	41.1%	90.4%	5.66	91.2%	82.7%	88.8%	61.7%
Family Integrity Program	8.05	97.8%	97.4%	99.8%	32.3%	48.8%	77.9%	2.44	97.7%	89.5%	100.0%	73.6%
Family Support Services North Fla	8.58	96.2%	95.3%	99.7%	34.8%	68.2%	85.9%	4.1	96.7%	92.2%	97.8%	59.3%
Heartland For Children	7.59	96.9%	97.3%	99.8%	30.9%	50.1%	83.6%	3.06	98.8%	90.7%	83.7%	63.8%
Kids Central, Inc.	3.75	94.7%	97.0%	99.7%	37.4%	41.7%	90.4%	6.24	94.9%	82.2%	89.1%	71.8%
Kids First of Florida, Inc.	5.21	94.9%	95.4%	96.1%	28.3%	50.4%	89.6%	2.96	89.2%	73.7%	81.8%	71.0%
Northwest Florida Health Network	3.82	95.0%	96.4%	99.4%	30.9%	46.9%	91.3%	3.24	94.1%	90.8%	100.0%	62.0%
Partnership for Strong Families	4.44	95.3%	97.4%	99.7%	29.9%	62.4%	92.9%	4.89	93.4%	85.9%	77.2%	61.4%
Safe Children Coalition	12.34	96.8%	95.6%	99.4%	34.0%	43.4%	88.2%	4.18	93.1%	84.3%	83.3%	68.2%
Statewide	7.11	95.4%	96.2%	99.2%	33.2%	47.9%	88.7%	4.45	93.4%	84.9%	89.7%	64.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 01/01/22 - 01/31/22		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	37	97.23%
DEV	0	100.00% 
OHU	20	99.39%
Total	57	98.98%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/09/22</i>		



Scorecard Measures 5 & 6 - Children Achieving Permanency


SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 01/03/22 thru 01/09/22			
Agency	Timely	Un-Timely	Total
CHS	3	2	5
DEV	3	5	8
OHU	10	6	16
Total	16	13	29

Service Availabilities Service Snapshot of Availability as of 01/10/22	
Youth Villages	Peace River Home-to-Stay
3 – Polk	0 – Polk 0 – Highlands / Hardee

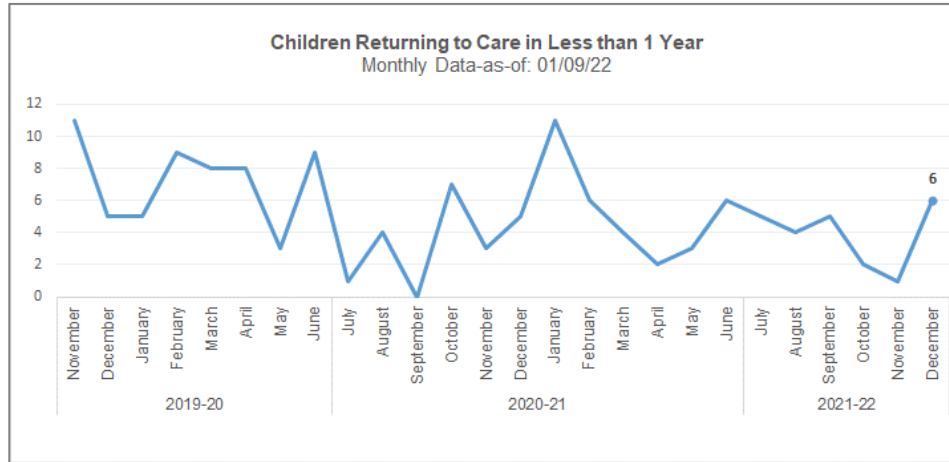
Scorecard Measure #5 - 04/01/20 to 03/31/21 Children Achieving Permanency within 0-12 Mths FY 21-22 - <u>3rd Qtr</u> as of 01/09/22			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	102	269	37.9%
DEV	68	266	25.6%
OHU	55	197	27.9%
HFC Total	225	732	30.74%

Scorecard Measure #6 - 04/01/21 Children Achieving Permanency within 12-23 Mths FY 21-22 - <u>3rd Qtr</u> as of 01/09/22			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	66	133	49.6% 
DEV	43	107	40.2%
OHU	56	137	40.9%
HFC Total	165	377	43.8%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/03/22 - 01/09/22								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/10/22

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSFN between 12/27/21 - 01/02/22								
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/7/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
CHS	12/21/2021	141837-CHSFL	9/6/2016	10/27/2016	2	61	> 5.0 yrs	N
DEV	12/20/2021	141929-DEV	12/19/2016	12/12/2017	12	48	3.0 - 4.9 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/03/22

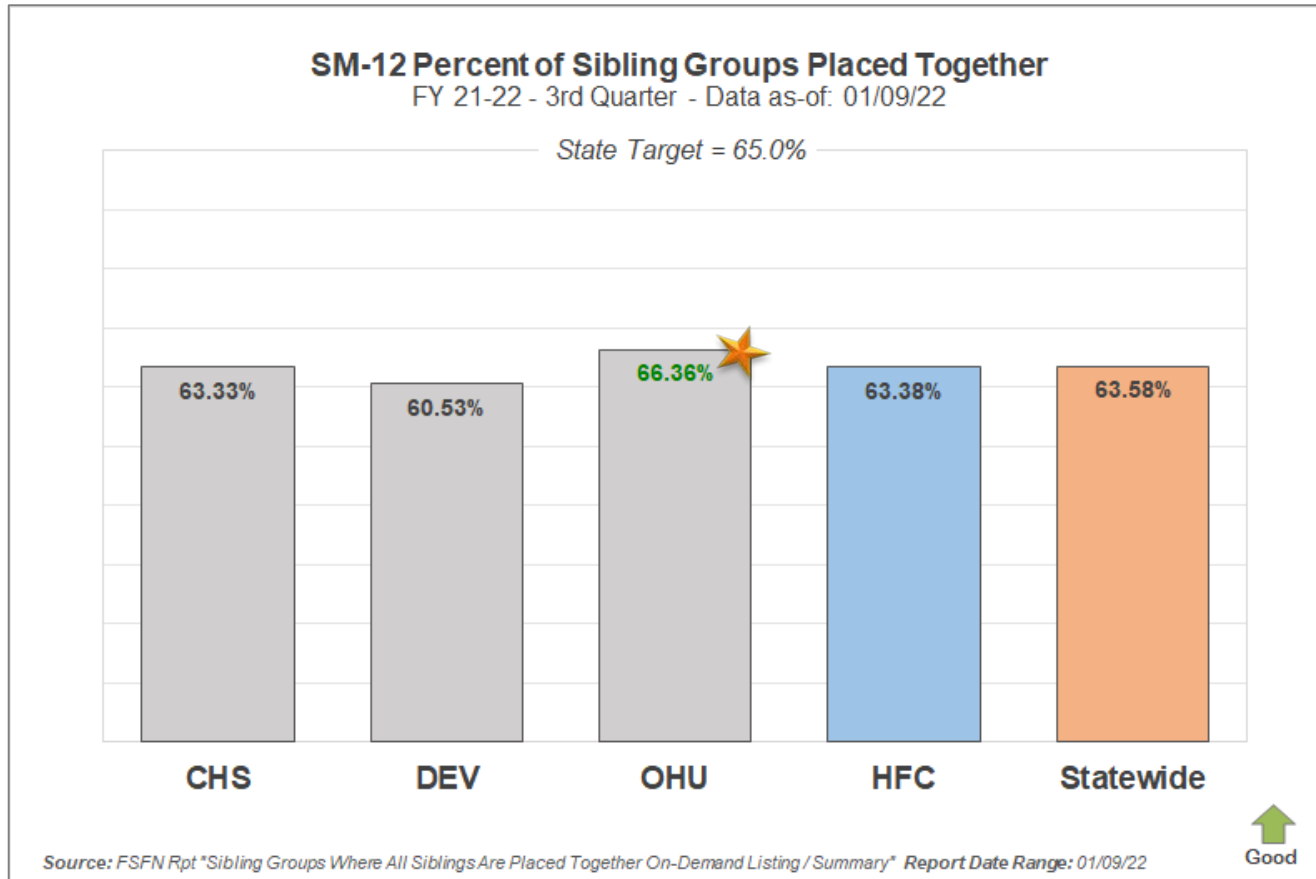


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	57	90	63.33%
DEV	69	114	60.53%
OHU	73	110	66.36%
HFC	199	314	63.38%

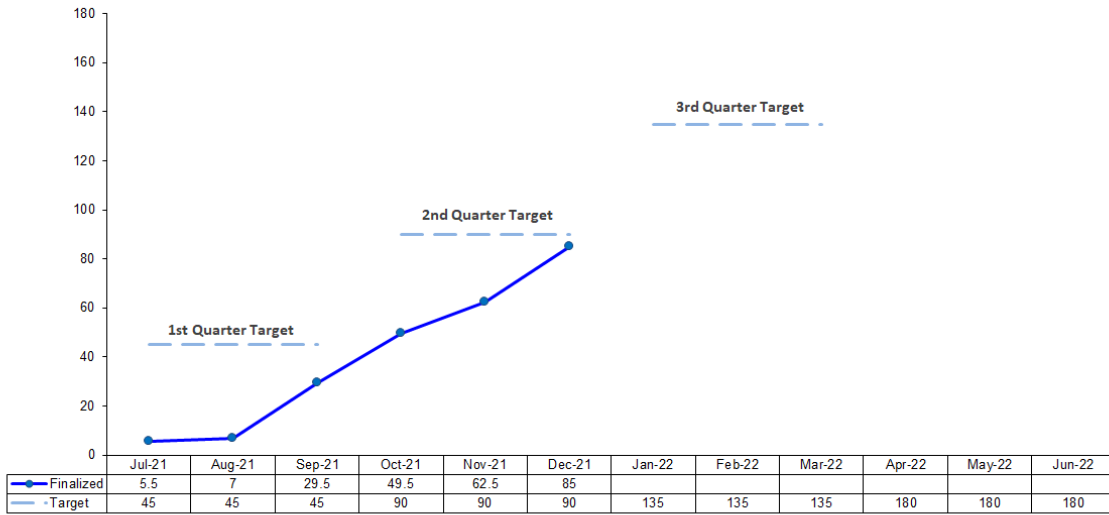
Number of sibling groups to achieve SM12 target – **6 Sibling Groups**



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 21-22



Source: HFC Adoption Database; Data-as-of: January 11, 2022

FY 21-22 Target = 180

Upcoming Finalization Dates

January 19, 2022

January 26, 2022

Adoption Finalizations

FY 21-22 - 3rd Quarter as of 01/10/22

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	4	0	16	0.0%
DEV	5	0	18.5	0.0%
OHU	6	0	16.5	0.0%
Total	15	0	52.5	0.0%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
85	180	47.2%	31.6%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2021-22 as of January 03, 2022

CLS WEEKLY SHELTER REPORT - FY 2021-2022														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21/22 Totals	20/21 Totals
# of Shelter Hearings														
Polk	28	34	41	27	10	24	1						165	334
Highlands	4	1	2	4	2	7	0						20	46
Hardee	2	4	2	3	1	1	0						13	9
Total	34	39	45	34	10	32	1						195	389
# Children Removed														
Polk	59	54	76	36	24	46	1						296	563
Highlands	5	1	6	4	3	15	0						34	98
Hardee	4	7	3	5	1	1	0						21	17
Total	68	62	85	45	19	62	1						342	678
Total Children Denied Shelter														
Polk	0	0	0	0	0	0	0						0	0
Highlands	0	0	0	0	0	0	0						0	0
Hardee	0	0	0	0	0	0	0						0	0
Total	0	0	0	0	0	0	0						0	0
# Children Placed with Relative														
Polk	27	28	48	14	16	34	0						167	353
Highlands	4	2	4	4	2	11	0						27	58
Hardee	4	1	3	2	1	0	0						11	9
Total	35	31	55	20	10	45	0						196	420
# Children Placed with Non Relative														
Polk	13	2	4	12	2	3	0						36	70
Highlands	0	1	2	0	0	1	0						4	13
Hardee	0	1	0	0	0	0	0						1	5
Total	13	4	6	12	2	4	0						41	88
# Children Placed with Fictive Kin														
Polk	4	0	0	0	0	0	0						4	1
Highlands	1	0	0	0	0	0	0						1	0
Hardee	0	0	0	0	0	1	0						1	0
Total	5	0	0	0	0	1	0						6	1
# Children Placed in Foster Care														
Polk	15	24	24	10	6	9	1						89	139
Highlands	0	0	0	0	1	3	0						4	27
Hardee	0	3	0	3	0	0	0						6	3
Total	15	27	24	13	7	12	1						99	169

% of Children Sheltered Placed in Foster Care Data as of 01/03/22			
Month	19-20	20-21	21-22
Jul	32.1%	28.6%	22.1%
Aug	20.9%	21.9%	43.5%
Sep	15.2%	27.3%	28.2%
Oct	23.3%	22.4%	28.9%
Nov	18.8%	20.4%	36.8%
Dec	14.9%	24.5%	19.4%
Jan	12.9%	25.0%	100.0%
Feb	14.7%	20.5%	
Mar	30.6%	21.7%	
Apr	11.9%	17.5%	
May	25.0%	23.4%	
Jun	28.3%	38.5%	
FY Total	20.7%	24.9%	28.9%

Shelter Count for the Week of December 28 - January 03, 2022			
	Polk	Highlands	Hardee
Shelters	3	1	0
Children Removed	4	1	0
Placed w/ a Relative	2	0	0
Placed w/a Non-Rel	1	1	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	1	0	0



Case Transfer Staffing Data

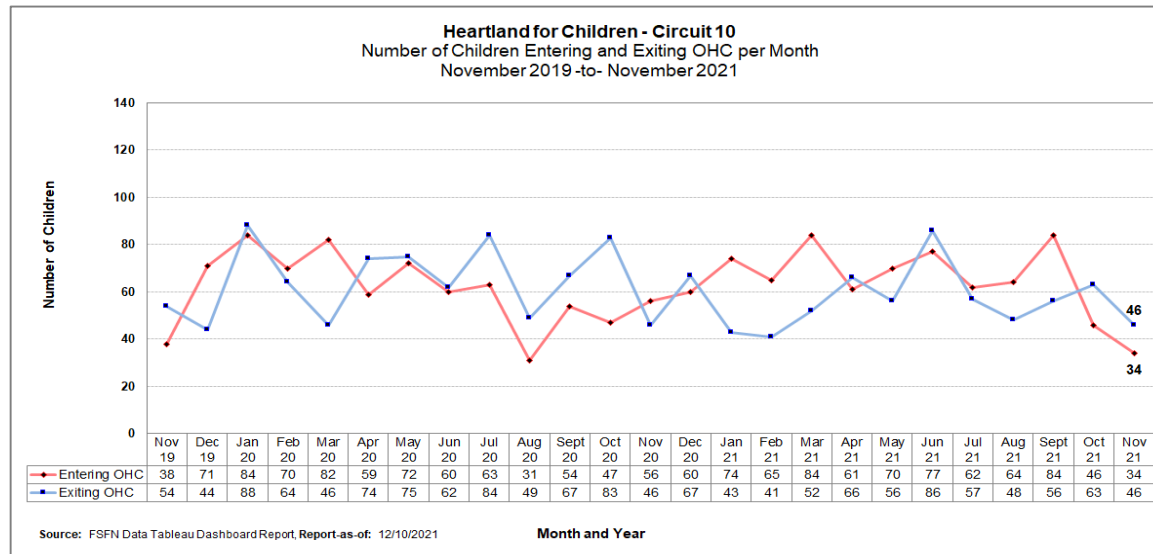
Case Transfer Data For Fiscal Year July 1, 2021 – June 30, 2022 - Data as of 01/10/22

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Number of Children														
CHS	43	25	35	33	21	15	14						186	426
Devereux	37	43	50	42	13	25	12						222	443
OHU Polk	12	18	26	11	12	12	3						94	162
One Hope	36	51	42	55	26	57	11						278	550
Total	128	137	153	141	72	109	40						780	1581
Out of Home Care														
CHS	22	5	15	20	12	9	13						96	220
Devereux	21	14	25	22	11	14	5						112	267
OHU Polk	7	17	20	7	11	5	3						70	75
One Hope	6	19	15	11	10	17	0						78	150
Total	56	55	75	60	44	45	21						356	712
In - Home Judicial														
CHS	0	2	1	0	1	0	0						4	17
Devereux	2	5	0	3	0	3	0						13	23
OHU Polk	0	0	0	0	0	0	0						0	10
One Hope	0	0	0	3	0	0	1						4	4
Total	2	7	1	6	1	3	1						21	54

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Non-Judicial In - Home Services														
CHS	21	15	17	6	3	4	1						67	136
Devereux	6	16	14	13	2	8	2						61	97
OHU Polk	4	0	3	4	0	7	0						18	65
One Hope	0	3	3	1	0	9	0						16	45
Total	31	34	37	24	5	28	3						162	343
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0						0	0
Devereux	0	0	0	0	0	0	0						0	2
OHU Polk	0	0	0	0	0	0	0						0	0
One Hope	28	29	24	38	16	30	10						175	351
Total	28	29	24	38	16	30	10						175	353
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	1	1	4	4	0	0						10	26
Devereux	8	6	10	4	0	0	5						33	36
OHU Polk	0	0	1	0	0	0	0						1	7
One Hope	0	0	0	0	0	0	0						0	0
Total	8	7	12	8	4	0	5						44	69

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

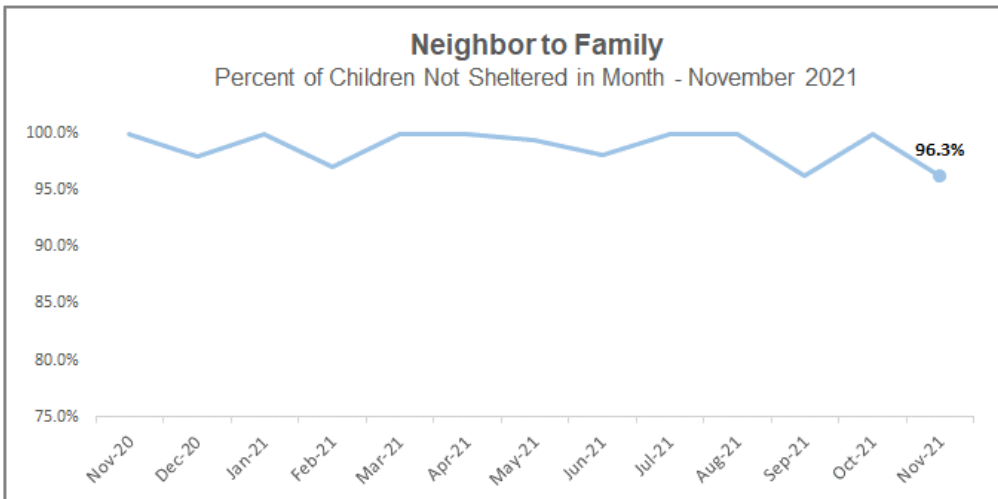
21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: **97.2%**

"Answering calls, making all appointments, teaching and talking, caring."

- Parent Satisfaction Survey – Q: "What we are doing well?"

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/04/22 through 01/10/22		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	6
CPI - Family Support	23	48
Specialized - Family Support	4	9
Prevention - Comm. Referral	19	47
Special Conditions Report	2	3
Nurturing Parenting	10	14
NTF - Total Services	60	127

NTF - Housing Resource Numbers	
Data since Inception to 01/10/22	
Referral Agency	Referrals
Children's Home Society (CHS)	83
Devereux (DEV)	40
One Hope United (OHU)	29
Neighbor To Family (NTF)	49
Total Housing Referrals	201



Referral Status and Housing Results	
Referrals - Active	9
Referrals - Closed	193
Total Families Housed	22 Families
Total Children Housed	64 Children

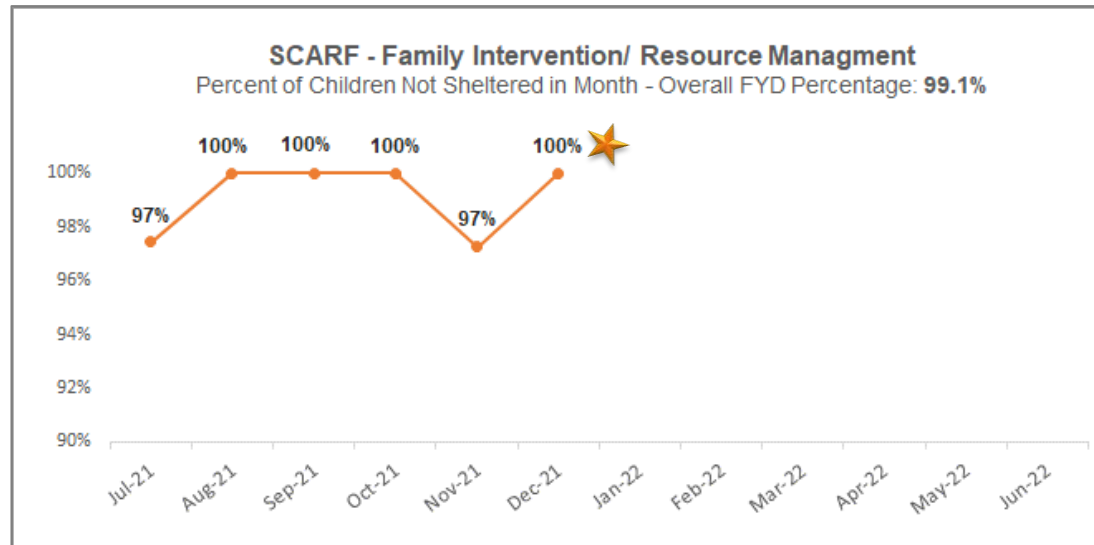


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **December 2021**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - December 2021		
Referral Type	Number of Families	Number of Children
Legal Referrals	74	127
Non-Legal Referrals	368	861
Active Families as of Date	151	341
Discharged Diversion	283	628
Refer to TCM / Other	4	7
Sheltered / Closed	4	12
SCARF - Total FYD Services	442	988

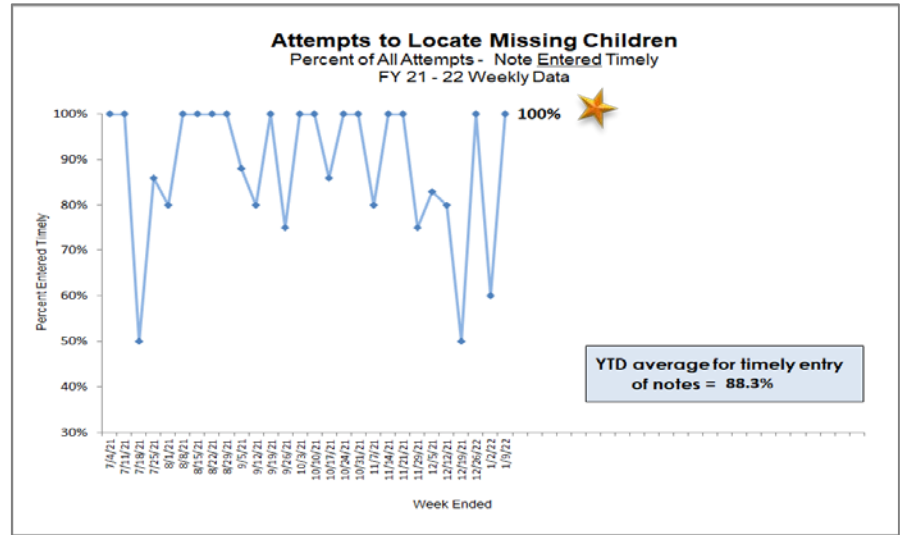
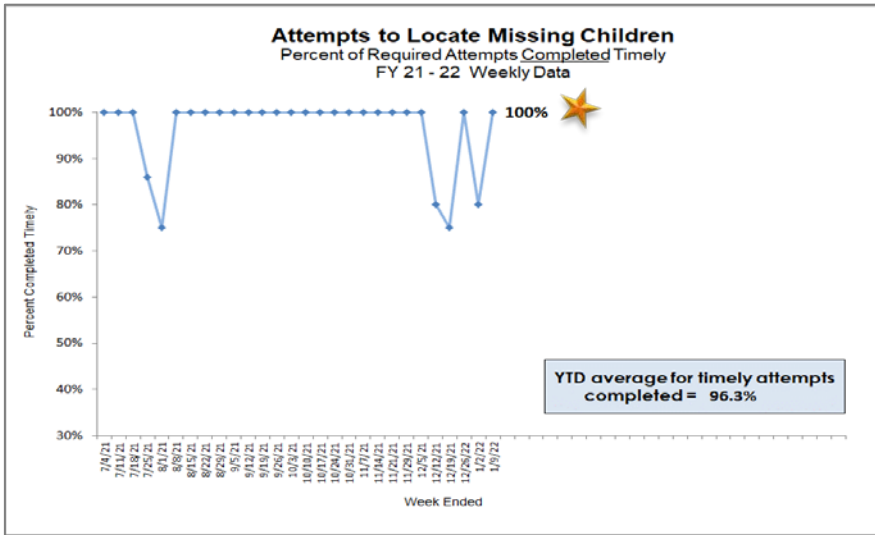
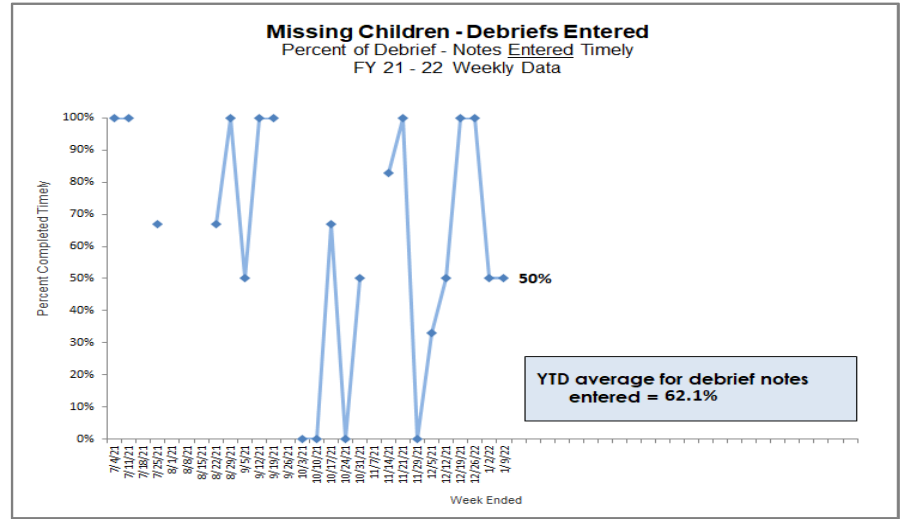
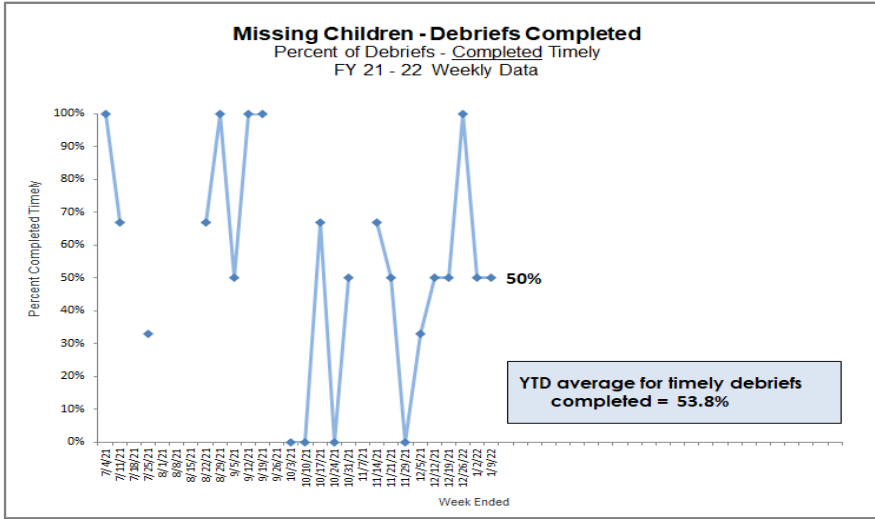
SCARF - Rate of Diversion by Service Center					
Month Performance - December 2021					
Service Center	Number of Referrals	Family Support	Legal Aid Diversions	Families Sheltered	Rate of Diversion
Bartow	24	0	2	0	100.0%
Lake Wales - Highlands	26	0	0	0	100.0%
Lakeland	18	0	5	0	100.0%
SCARF - Total	68	0	7	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

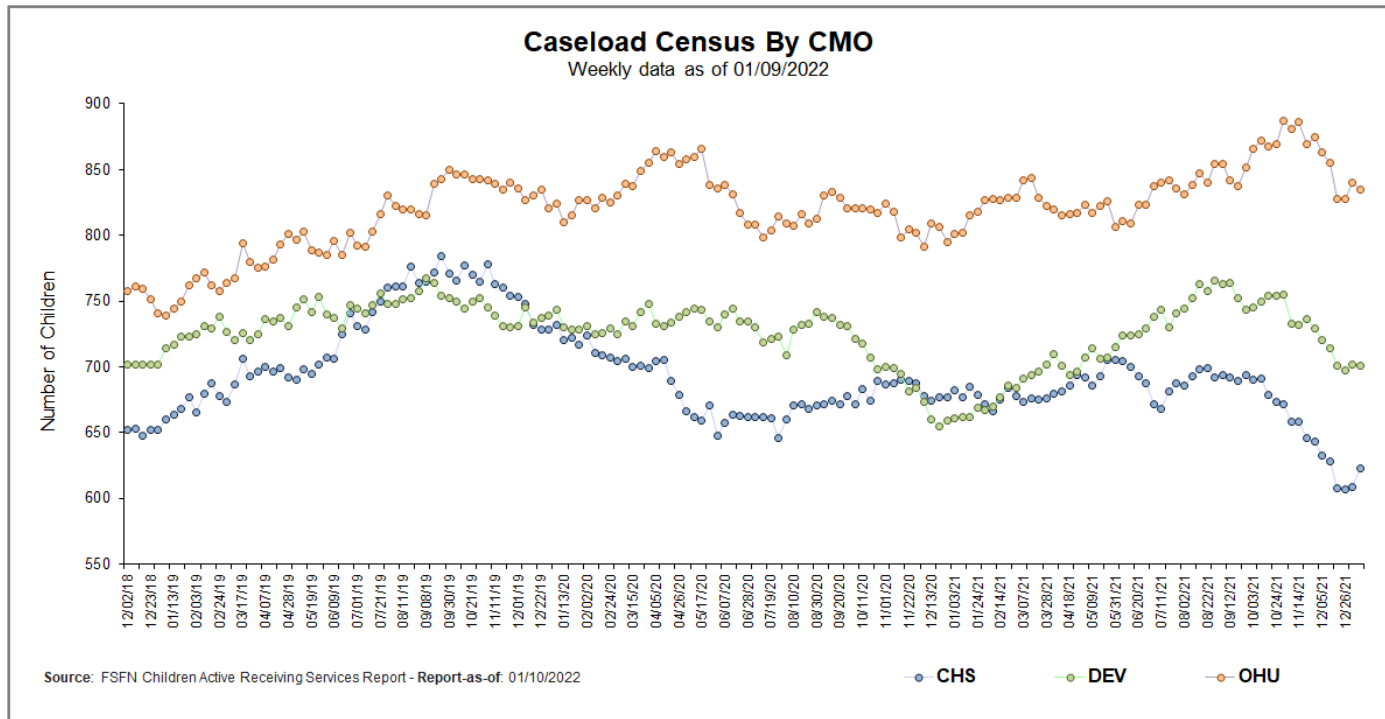
Weekly Data - Week ending 01/09/2022					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	0	0	0	3	1
DEV	4	0	0	0	0
OHU	1	0	0	1	1
CPI	0	0	0	0	0
Total	5	0	0	4	2



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/5/2021	12/12/2021	12/19/2021	12/26/2021	1/2/2022	1/9/2022
CHS	633	628	608	607	609	623
DEV	720	714	701	697	702	701
OHU	863	855	828	828	840	835
HFC Total	2216	2197	2137	2132	2151	2159



Caseload Census by Case Manager and Organization

Data as of 1/09/2022

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Cruz, Veronica	5
OHU	Meinke, Danielle	5
OHU	Sandbrook, Mary	4
OHU	Villegas, Anna	3

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Followell, Amanda	24
OHU	Willis, Markeisha	23
OHU	Sanchez-Torres, Christian	23
OHU	Santos, Frances	23
OHU	Cleveland, Tammy	22
OHU	Howe, Danielle	20
DEV	Hamilton, Shuntia	17
CHS	Humber, John	17
DEV	Mendoza, Elizabeth	17
OHU	King-Murray, Gail	16
OHU	Brutus, Marie	16
CHS	Baker, Ayshia	16

Caseload of 25 - 29 Children		
CMO	Case Workers	#
DEV	Boatwright, Tamora	29
DEV	Brown, Marnell	29
CHS	Cobb, Allissa	29
CHS	Lawson, Crystalyn	29
DEV	Gosling, Loleta	29
OHU	Colon, Lisette	29
DEV	Mullis, Felicia	29
DEV	Willingham, Jadashia	29
DEV	Davis, Katelyn	28
DEV	Cottle, Glenasia	28
CHS	Hur, Sally	28
DEV	Dedrick, Dawn	28
DEV	McNulty, Andriea	28
OHU	Southall, Akeva	27
OHU	Johnson, Randi	27
DEV	Pierce, Pamela	27
DEV	Bickel, Sherry	27
DEV	Marini, Kathryn	27
OHU	Jones, Alicia	27
DEV	Bain, Nehemitchlard	26

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Jauregui-Garza, Maria	46
OHU*	Mcfadden, Phillisha	46
OHU*	Washington, Woodrica	45
OHU*	Gonzalez, Jesus	45
OHU*	Smith, Lorie	41
OHU*	Simmons, Shannon	41
CHS	Webster, Sabrina	38
CHS	Anglin, Latoya	37
DEV	Johnson, Mykira	36
CHS	Karshner, Sean	34
CHS	Williamson, Abigail	34
DEV	Bailon, Margarita	34
OHU	Kohn, Ludessa	34
CHS	Luebke, Nicole	33
CHS	Fort, Angela	33
CHS	Cruz, Cheyleen	33
DEV	Louis, Rachelle	32
DEV	Toussaint, Marie	32
CHS	Hiers, Katherine	32
OHU	Beach-Solmo, Amber	31
DEV	Lynch, Rodina	31
OHU	Mendez, Natalie	31
DEV	Lott, Carla	30
CHS	Gellibert, Jill	30
CHS	Luskey, Taylor	30
DEV	Coleman, Tangela	30
CHS	Johnson, Mariah	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Wall, Tasha	15
OHU	Mccoy, Ariana	13
OHU	Ortiz, Hilton	12
OHU	Moore, Raven	10
OHU	Bello, Bianca	9
OHU	Baker, Shawna	8
CHS	Mccollum, Jennifer	7
CHS	Supanich, Lauren	6
DEV	Bannon, Clervia	6
DEV	Morris, Alundrea	6
OHU	Kinney, Deborah	6

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
DEV	O'Connor, Michelle	40
CHS	Mccalebb, Phalan	31
OHU	ownfield-Salahuddin, Courtn	25
OHU	Newton, Kimberly	23
CHS	Cortes, Jennifer	22
CHS	Butler, Haveria	22
CHS	Raines, Todd	15
CHS	Owens, Sheltonya	13
OHU	Lisbon, Ellarie	6
CHS	Beltz, Nicole	2
DEV	Williams Charlton, Jennifer	1
OHU	Kampman, Rebecca	1
OHU	Kinchen, Lisa	1
DEV	Mcmath, Monique	1
DEV	Cobb, Calandra	1
DEV	Bernardi, Welda	1
CHS	Alexander, Bethany	1

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU	Findley, Angela	23
DEV	Hampton, Sharday	6
OHU	Lopes, Alannah	3
DEV	Collins, Sara	2
OHU	Virts, Emily	1

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
CHS	Denmark, Sandi	15
DEV	Porter, Ineisha	14
CHS	Mills, Clyatt	4

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/09/2022

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	2	2	3	11	18	34.6
DEV	1	2	2	13	7	25	28.0
OHU	3	7	8	4	9	31	26.9
# of CMs	4	11	12	20	27	74	29.2

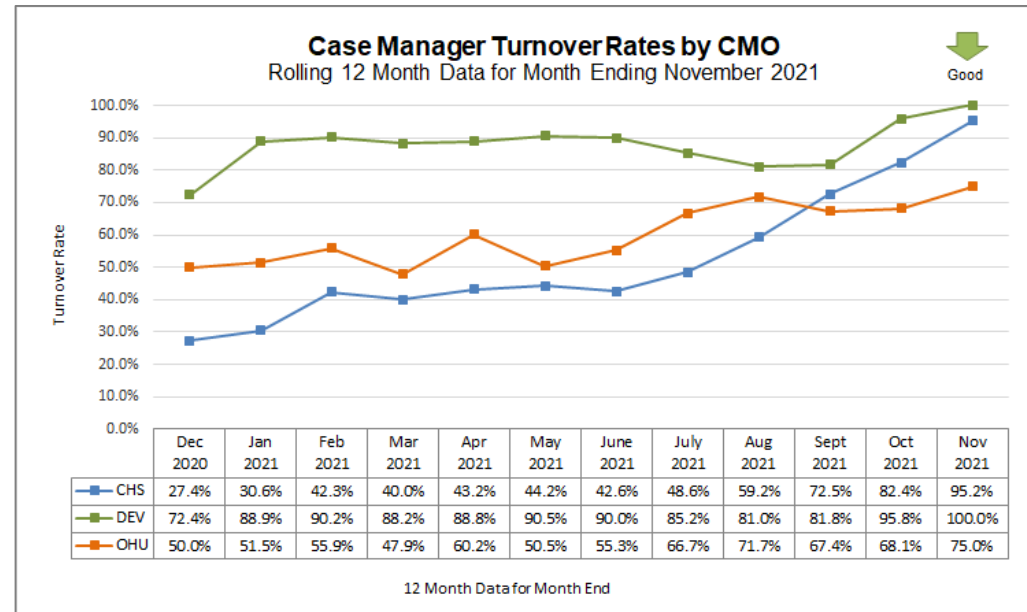
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	18	2	11.1%
DEV	25	3	12.0%
OHU	31	10	32.3%
HFC	74	15	20.3%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended November 2021		
CMO	Case Manager	Case Manager Supervisor
CHS	95.2%	50.0%
DEV	100.0%	8.3%
OHU	75.0%	33.3%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 01/09/22						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	396	99.7%	94.9%	95.5%	93.9%	94.8%
DEV	469	100.0%	97.7%	88.9%	97.0%	94.5%
OHU	408	100.0%	100.0%	94.4%	97.3%	97.2%
HFC	1273	99.9%	97.6%	92.6%	96.2%	95.5%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 01/09/22				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	20	11	24
DEV	0	11	33	14
OHU	0	0	14	11
Total	1	31	58	49

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/22 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 21-22 - 3rd Qtr as of 01/09/22			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	376	396	94.9%
DEV	458	469	97.7%
OHU	408	408	100.0%
Total	1242	1273	97.5%

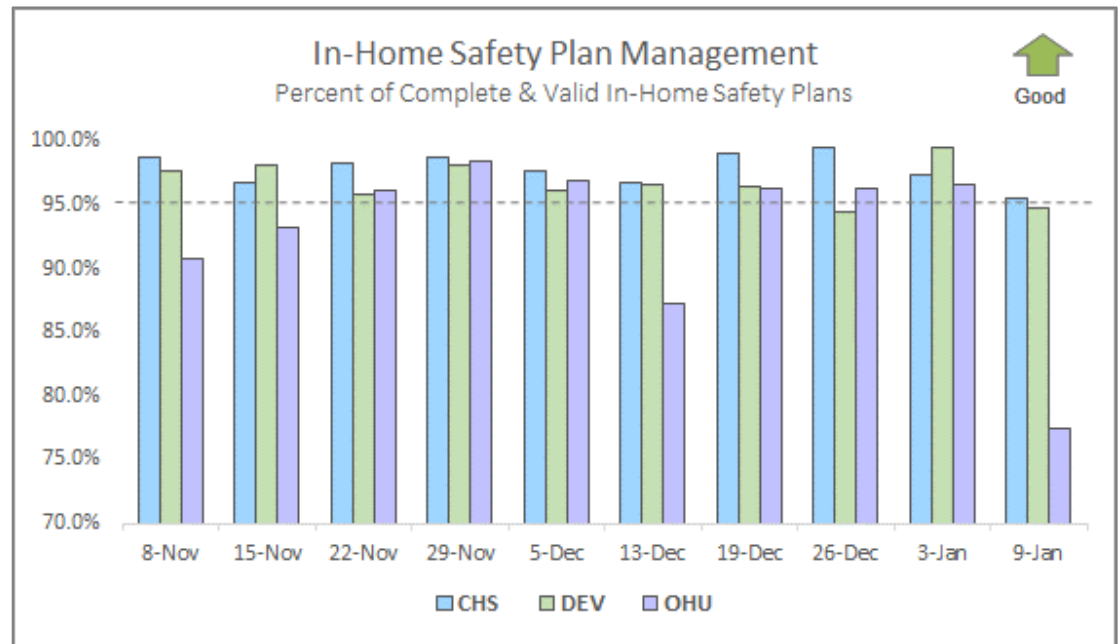
Scorecard Measure #10 - 03/31/22 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 21-22 - 3rd Qtr as of 01/09/22			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	232	243	95.5%
DEV	264	297	88.9%
OHU	234	248	94.3%
Total	730	788	92.6%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	9	192	201	95.5% ★
DEV	11	195	206	94.7%
OHU	28	96	124	77.4%
HFC Total*	48	483	531	90.96%



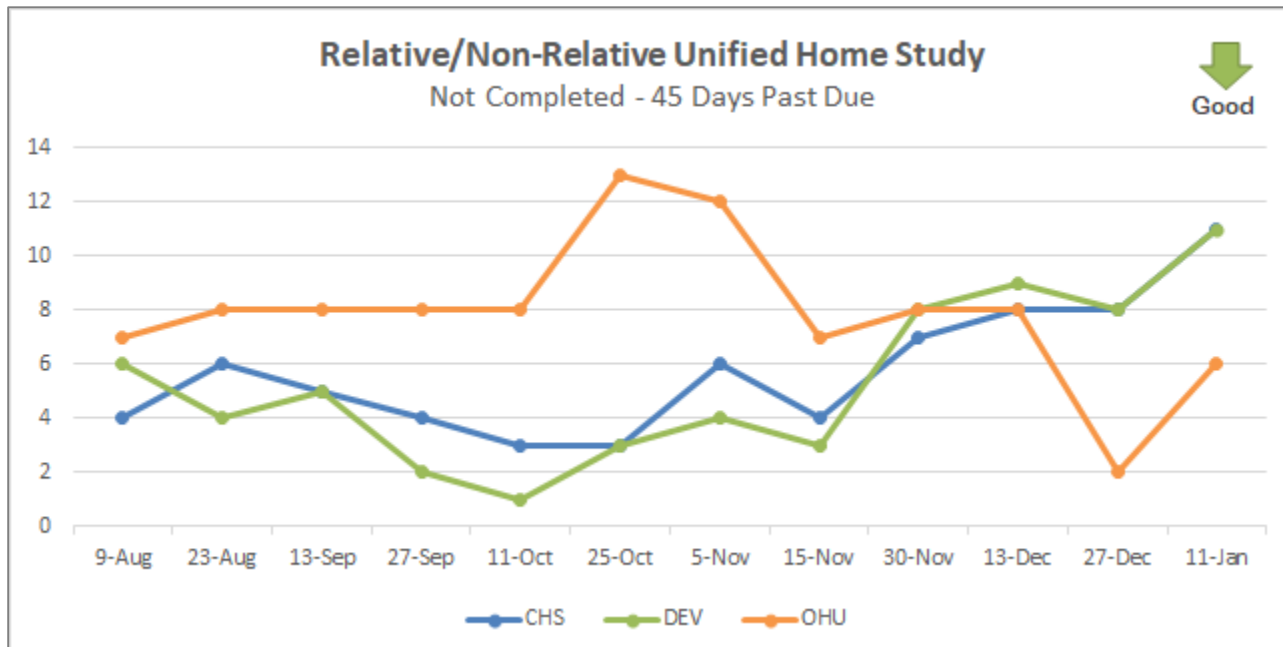
Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 01/10/22



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 01/11/22

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	11	4	8
DEV	11	1	10
OHU	6		6
Total	28	5	24



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
Month-end Data for December 2021							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	164	67	40.9%	109	21	19.3%	30.1%
DEV	218	159	72.9%	139	55	39.6%	56.3%
OHU	168	72	42.9%	104	23	22.1%	32.5%
TOTAL	550	298	54.18%	352	99	28.13%	41.2%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 01/09/22

Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 01/10/2022					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	3	2		6
DEV		2	1		3
OHU		2	1		3
Total	1	7	4	0	12



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 01/09/22				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
DEV				0
OHU				0
CPI		3	2	5
NTF				0
SCARF				0
Total	0	3	2	5

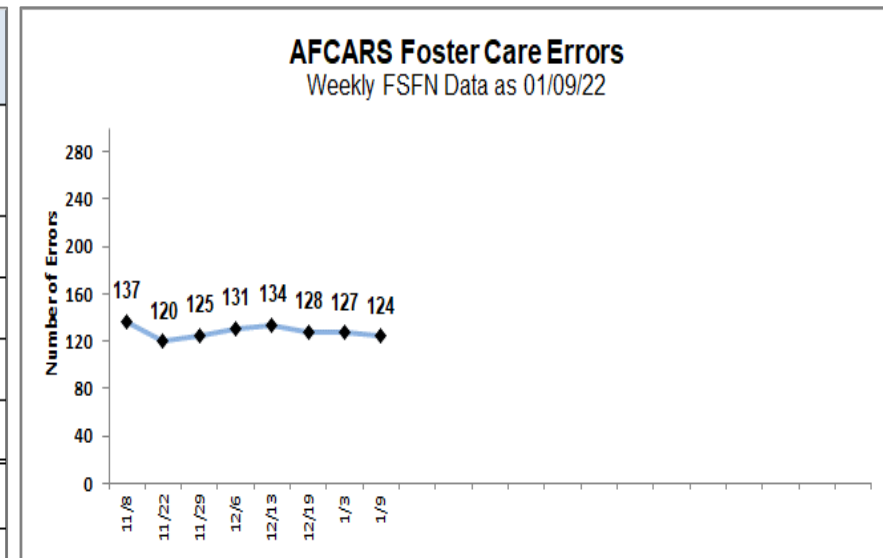
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/5/2021	12/13/2021	12/19/2021	12/26/2021	1/3/2022	1/9/2022
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
OHU	0	0	0	0	4	0
CPI	14	10	16	1	16	5
NTF	0	0	2	0	0	0
SCARF	2	0	0	3	3	0
Total	16	10	18	4	23	5

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/21 – 03/31/22

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			28		15	3	46
DEV			20		21	6	47
OHU			10		16	4	30
CPI		1					1
Total	0	1	58	0	52	13	124

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 01/10/22



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 01/10/22

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS				
DEV			2	
OHU			2	
HFC TOTAL	0	0	4	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/10/22				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	7	306	313	97.8%
DEV	10	342	352	97.2%
OHU	7	255	262	97.3%
HFC Total	24	903	927	97.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/10/22			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	3	3	100.0% ★
DEV	3	3	100.0% ★
OHU	4	4	100.0% ★
HFC TOTAL	10	10	100.0%

FY 21-22 Target = **95% and above.**





January 12, 2022

Resource News Flash

National Awareness for January

1st Emancipation Proclamation Anniversary

1st Global Family Day

16th World Religion Day

17th Martin Luther King, Jr. Day of Service

HEALTH RESOURCES

COVID-19 Info

The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.

[cdc.gov/coronavirus/2019-ncov/index.html](https://www.cdc.gov/coronavirus/2019-ncov/index.html)

For more information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7 (866) 779-6121 or email COVID-19@flhealth.gov.

For more vaccine information go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

COMMUNITY RESOURCES

Housing and Utility Assistance www.ourflorida.com

OUR Florida provides renters who qualify with relief on unpaid bills.

- Do you rent your home?
- Did you lose your job or wages due to COVID-19?
- Are you behind on your rent or facing eviction?
- Did you receive a shutoff notice from your utility?

YOU MAY BE ELIGIBLE FOR HELP WITH RENT AND UTILITIES BILLS.

United Way's 211 Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday between 9am to noon at 3625 Century Blvd Unit 1A, Lakeland, FL.

[ECHO Ministries Florida- Foster Care Ministry- Central FL & Beyond](#)

AuntBertha

www.Heartland.auntbertha.com
Find local resources for food, health, housing, employment programs & other community resources in seconds.

Food Distribution Schedule Polk, Highlands and Hardee Counties Food Distribution Sites

<https://uwcf.org/initiatives/endhunger/schedule/>

Community Events

2022 FREE Seaworld + Aquatica Preschool Card

Limited-Time Offer: Kids 5 and younger can enjoy visits to SeaWorld and Aquatica Orlando for FREE, now through December 31, 2022. Must register online by February 3, 2022 and redeem in-park by February 28, 2022.

[Free Park Admission with Florida Preschool Card | SeaWorld Orlando](#)

Polk County Spring Break
March 21st – 25th, 2022

Hardee County Spring Break
March 14th – 18th, 2022

Highlands County Spring Break
March 14th – 18th, 2022

Activities for the Kids

For things to do with your children check out Lakelandmom https://lakelandmom.com/calendar/?no_wprocket=1

**43RD Annual Winter Haven MLK Parade
January 15th, 2022
10:00AM**

Visit website for more info www.whmlkparadecommission.org

Safety Resources

Cervical Health Awareness Month

Polk County Health Department offering free or low-cost cancer screenings eligible for women.
Call: (515) 286-3642

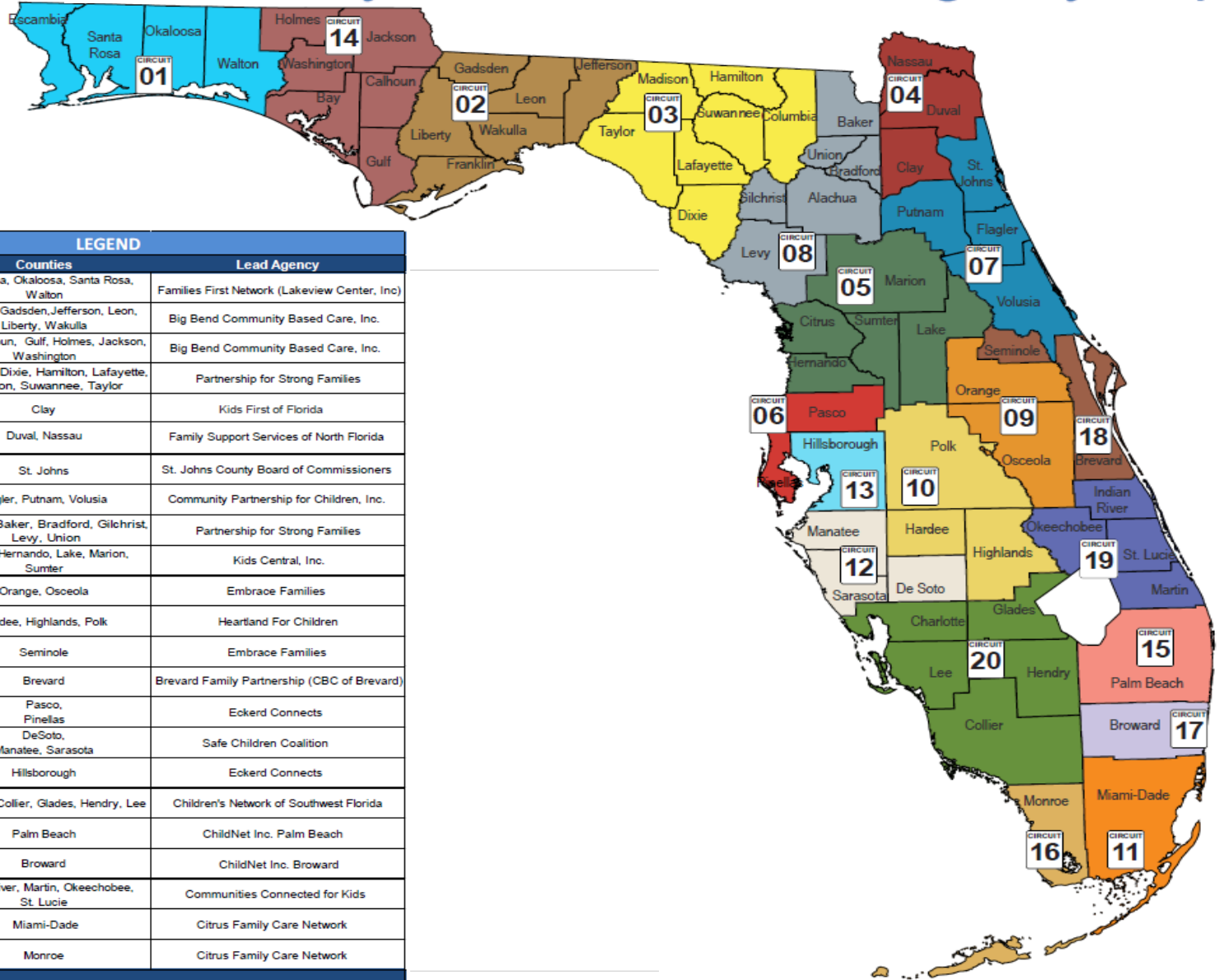
For additional resources, check out our most recent Parent's Corner Newsletter <https://heartlandforchildren.org/parentscorner>



www.heartlandforchildren.org



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network (Lakeview Center, Inc)
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend Community Based Care, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend Community Based Care, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida
4		Duval, Nassau	Family Support Services of North Florida
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnership (CBC of Brevard)
6	SunCoast	Pasco, Pinellas	Eckerd Connects
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Eckerd Connects
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet Inc. Palm Beach
17		Broward	ChildNet Inc. Broward
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network