

CHILD PROTECTION AND CHILD WELFARE OUTCOMES

Heartland for Children

Performance on outcome measures required pursuant to s. [409.997](#) and [409.986](#) for the previous 12 months is included below. This information is updated on a quarterly basis as the data becomes available and is based upon the results of Heartland for Children's Continuous Quality Improvement Reviews.

It is the goal of Heartland for Children to protect the best interest of children by achieving the following outcomes in conjunction with the Department of Children & Families and community-based subcontractors.

Outcome(s)	Data Source	FY 15/16	FY 16/17	FY 17/18	FY 18/19	FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24	Past 12 months as of 3/31/25
Children are first and foremost protected from abuse and neglect	CFSR Safety Outcome 1	97.06%	90.91%	92.31%	97.56%	97.96%	97.96%	96.36%	100%	100%	87.5%
Children are safely maintained in their homes, if possible and appropriate	CFSR Safety Outcome 2	81.94%	93.24%	93.75%	95.31%	98.44%	90.32%	70.00%	72.73%	81.25%	82.35%
Services are provided to protect children and prevent their removal from their home											
Children have permanency and stability in their living arrangements	CFSR Permanency Outcome 1	46.51%	80.00%	69.05%	69.05%	76.19%	75.00%	93.22%	100%	91.67%	91.67%
Family relationships and connections are preserved for children	CFSR Permanency Outcome 2	69.77%	80.00%	85.71%	78.57%	78.57%	80.00%	88.14%	100%	91.67%	91.67%
Families have enhanced capacity to provide for their children's needs	CFSR Well-Being Outcome 1	54.17%	67.57%	79.69%	68.75%	75.00%	75.81%	68.54%	81.82%	81.25%	76.47%
Children receive appropriate services to meet their educational needs	CFSR Well-Being Outcome 2	89.47%	95.56%	97.22%	100%	97.44%	96.55%	91.11%	100%	80.0%	77.78%
Children receive services to meet their physical and mental health needs	CFSR Well-Being Outcome 3	81.03%	92.06%	82.76%	92.31%	86.67%	87.50%	68.42%	77.78%	61.54%	71.43%
Children develop the capacity for independent living and competence as an adult	CFSR Item 12A	87.5%	95.95%	98.44%	95.31%	95.31%	96.83%	77.53%	100%	68.75%	94.12%

Note: There were no applicable reviews conducted during FY 21/22 Quarter 1 due to changes in the state QA processes and these same changes have significantly reduced the number of reviews in subsequent quarters. Data above is pulled at a point in time and subject to change based upon subsequent clarifications in the information. Percentages are based on substantially achieved and partially achieved ratings.

Note: There were no reviews conducted during 1st quarter FY 22/23 due to changes in the statewide QA process. During the 3rd and 4th quarters of FY 21/22 practice and training reviews were being conducted using the old Round 3 OSRI tool. During the 2nd quarter of FY 22/23 the review instrument changed to the Round 4 OSRI and the state continued practice reviews using this instrument.

Source: State Rating Summary, CFSR Portal, ACF, HHS